

FILE

From: webmaster@puc.state.oh.us
 To: ContactThePUCO
 Subject: 60923
 Received: 8/18/2011 10:57:09 AM
 Message:
 WEB ID: 60923 AT:08-18-2011 at 10:56 AM

Related Case Number: 11-4161

TYPE: complaint

NAME: Mrs. Trudy Kauffman

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 473 Maim st.
- Tiffin , Ohio 44883
- USA

PHONE INFORMATION:

- Home: 419-447-9538
- Alternative: 419-618-6699
- Fax: (no fax number provided?)

E-MAIL: trubyl54@yahoo.com

INDUSTRY: Water

ACCOUNT INFORMATION:

- Company: Ohio American Water Company
- Name on account: Steven Kauffman
- Service address: 473 Maimi St
- Service phone: 419-447-9538
- Account Number: 22-0108684-6

COMPLAINT DESCRIPTION:

We are coming into the age of wanting to retire. Keep this in mind we are hard working and pay our bills and help raise our grandchildren. Everything keeps going up and up but our pay. We don't understand we try and live within our budget but with every increase it gets harder and harder to keep up. We've cut back as much as we can. Don't know why you think increasing rates is the answer. We've cut back maybe you should do the same.

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 Technician Sm Date Processed AUG 22 2011

RECEIVED-DOCKETING DIV
 2011 AUG 19 PM 3:04
 PUCO