

July 20, 2011

Betty McCauley, Secretary  
The Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

RE: In the Matter of the Application of Orwell Telephone Company to Detariff Services and Make Other Changes Related to the Implementation of Case No. 10-1010-TP-ORD PUCO, Case No. 11-2972-TP-ATA, TRF Docket No. 90-5033-TP-TRF

Dear Ms. McCauley:

Attached are eighteen (18) revised pages to be filed on behalf of Orwell Telephone Company in the above-referenced matter. Please replace the sheets originally filed on May 18, 2011 in this matter with the sheets attached hereto.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

/s/ Carolyn S. Flahive  
Carolyn S. Flahive

Enclosure

P.U.C.O. NO. 8

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EXCHANGE RATES (Continued)

ORWELL, WINDSOR AND COLEBROOK EXCHANGE AREAS

Within the Colebrook Exchange Area; within the Orwell Exchange Area; and within the Windsor Exchange Area:

	<u>Monthly Business Rates</u>	<u>Max. Rate</u>	<u>Monthly Residence Rates</u>	<u>Max. Rate</u>
Individual Access Line	\$26.89	\$26.89	\$16.65	\$16.65

NORTH BLOOMFIELD EXCHANGE

Within the North Bloomfield Exchange Area:

	<u>Monthly Business Rates</u>	<u>Max. Rate</u>	<u>Monthly Residence Rates</u>	<u>Max. Rate</u>
Individual Access Line	\$33.05	\$33.05	\$20.48	\$20.48

MT. CORY EXCHANGE

Within the Mt. Cory Exchange Area:

	<u>Monthly Business Rates</u>	<u>Max. Rate</u>	<u>Monthly Residence Rates</u>	<u>Max. Rate</u>
Individual Access Line	\$30.17	\$30.17	\$18.43	\$18.43

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EXCHANGE RATES (Continued)

BELMORE, GILBOA, LEIPSIC AND PANDORA EXCHANGE AREAS

Within the Belmore, Gilboa, Leipsic and Pandora Exchange Areas:

	<u>Monthly Business</u> <u>Rates</u>	<u>Max. Rate</u>	<u>Monthly</u> <u>Residence Rates</u>	<u>Max. Rate</u>
Individual Access Line	\$26.89	\$26.89	\$16.65	\$16.65

ORWELL, WINDSOR, COLEBROOK, NORTH BLOOMFIELD, BELMORE, GILBOA, LEIPSIC,  
MT. CORY AND PANDORA EXCHANGE AREAS

Within the Orwell, Windsor, Colebrook, North Bloomfield, Belmore, Gilboa, Leipsic, Mt. Cory and Pandora Exchange Areas:

911 EMERGENCY TELEPHONE SERVICE  
COUNTY RATE LIST

<u>County</u>	<u>911 Subscriber</u> <u>Charge *</u>	<u>Effective Date</u>	<u>Effective Case</u> <u>No.</u>
Allen	\$ .37	03/12/98	97-419-TP-EMG
Ashtabula	\$ .50	12/10/92	91-1831-TP-EMG
Geauga	\$ .50	12/01/94	93-237-TP-EMG
Hancock	\$ .50	01/01/95	94-1200-TP-EMG
Henry	\$ .37	03/12/98	97-419-TP-EMG
Putnam	\$ .37	03/12/98	97-419-TP-EMG
Trumbull	\$ .50	7/01/94	93-505-TP-EMG

\*Monthly charges apply to both business and residence service on a per access line basis.

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SERVICE CONNECTION CHARGES (Continued)

B. APPLICATION OF CHARGES

1. Service Ordering Charge

Service order activity is classified as either initial (establishment of service) or subsequent (modification to an existing service).

- a. One initial service ordering charge is applicable to each order for connection of the service.
- b. One subsequent service order charge is applicable to each order for move, change, or addition and the following:
  1. Change of telephone number requested by subscriber.
  2. Only one charge is applicable per order if more than one change is requested on the order.

2. Line Connection Charge

- a. One line connection charge is applicable to the provision of each access line in association with Individual or Multi-party Residence Service.
- b. Line connection charges are not applicable when service responsibility is assumed by a customer prior to discontinuance by another customer (supersedure) and there is no change of telephone number.
- c. A line connection is applicable to each change in telephone number made at the request of the customer.

3. Premises Visit Charge

- a. One premise visit charge is applicable whenever a Company employee is dispatched to the customer's premises to complete a customer's request.
- b. A premise visit charge is not applicable for subsequent visits required to complete an order to which a visit charge has been applied.
- c. The premises visit charge is applicable on a per visit basis.

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SERVICE CONNECTION CHARGES (Continued)

E. MISCELLANEOUS RATES AND CHARGES

1. Tel-Touch

This service more commonly known as pushbutton dialing will be offered to subscribers in the Orwell exchange area. There will be no distinction between business and/or residence rates.

	<u>Monthly Charge</u>
Tel-touch service	\$2.95/main line

Additional monthly charges for tel-touch service are on a per line basis.

2. Per Call Blocking

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.

3. Late Payment Charge

A late payment charge of 1.5% per month shall apply to all amounts shown on a monthly bill that remain unpaid after the due date. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

4. Telecommunications Relay Services (TRS) Charge

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.



SERVICE CONNECTION CHARGES (Continued)

E. MISCELLANEOUS RATES AND CHARGES (Continued)

5. The semi-public paystation subscriber will be charged a monthly rate of forty-one and 25/100 (\$41.25) plus all of the long distance charges and taxes.
6. The standard, one party business rate currently in effect in each exchange area, or its equivalent, shall be the proper rate to be applied to the furnishing of COCOT Service.

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ASHTABULA COUNTY LOCAL CALLING PLAN

DESCRIPTION

1. This plan is restricted to the areas hereinafter described within Ashtabula County.
2. This plan provides for a measured rate or optional flat rate service between specific Ashtabula County intrastate exchanges listed below.
3. This is a local service offering; therefore, any stimulation to calling volumes between exchanges that occur after its implementation may not be used as a basis for any flat rate alternative besides the flat rate additives as listed in this section.
4. This plan is available to residence and business customers in the exchanges and routes as listed below.
5. This plan is restricted to customer dialed, station to station calls and does not include operator assisted calls.

**[RESERVED FOR FUTURE USE]**

APPLICATION OF BUSINESS AND RESIDENCE RATES

1. Business rates apply at the following locations:
  - a. In offices, stores, factories, mines and all other places of a strictly business nature.
  - b. In boarding houses, except as noted herein, offices of hotels, halls, and offices of apartment buildings; quarters occupied by Clubs or Lodges; public, private or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions.
  - c. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matters, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
  - d. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
  - e. In any location where the listing of service at that location indicates a business, trade or profession, except as specified below.
2. Residence rates apply at the following locations:
  - a. In private residences where business listings are not provided.
  - b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
  - c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

1. Where a telephone company constructs permanent facilities on public highways, in order to furnish service to an applicant or applicants, in the territory where no facilities are available, the maximum construction charges applicable shall be determined in the following manner, regardless of the actual route to be followed by such construction.

- (a) Where only one applicant is to be furnished service, the length of construction required to reach the point of entrance of the applicant's private property, measured along the public highway either from the nearest existing distributing plant of the telephone company or the nearest point to which the telephone company plans to extend its facilities under an approved construction program, whichever is closer, shall be determined by the telephone company.

For the length thus determined, the applicant may be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place.

A credit against the cost of excess construction charges may be given where an applicant performs the labor of digging holes or trimming or removing trees in the right-of-way, in accordance with company specifications.

- (b) Where more than one applicant is to be furnished service along the same route, the length of construction required to reach the point of entrance of each applicant's private property, measured along the public highway either from the nearest existing distributing plant of the telephone company or from the nearest point to which the telephone company plans to extend its facilities under an approved construction program, whichever is closer, shall be determined. For the length thus determined, the applicants as a group may be required to pay construction charges in excess of the cost of one-half (1/2) mile of standard pole line in place, multiplied by the number of applicants.

- (c) If the telephone company elects to attach its facilities to poles of other utility companies in lieu of providing standard pole line construction, the telephone company will place one-half mile of circuit for each subscriber without construction charges. For placing facilities in excess of one-half mile on other utility companies' poles, the excess construction charges to be applied shall not exceed those which would have been applied if standard pole line construction had been provided by the telephone company.

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CONSTRUCTION AND INSTALLATION CHARGES (Continued)

2. The total amount of construction charges to be paid by the applicants as a group shall be apportioned among them in such manner as the group may determine. The necessary construction need not be started, however, until satisfactory arrangements have been made for the payment of such construction charges. In the event the applicants fail to agree upon an apportionment of construction charges within sixty (60) days of the telephone company's quotation of charges, then the company may suggest pro-rated distribution of charges, based on relative distances of extension of pole lines among the applicants involved. If this suggestion is unacceptable to all applicants, then the telephone company may handle each applicant separately, in accordance with the provisions herein.
3. In case the telephone company has on file other applications for service, from applicants located along the route to be used to serve the applicants referred to above, the Telephone Company shall combine the construction projects for the current applicants and the applicants who previously applied for service in accordance with and subject to the provisions above, if such action will serve to reduce the amount of construction charges to be paid by either of such groups.

POLES ON PRIVATE PROPERTY

1. Poles on private property to be used in serving an individual subscriber will be furnished by the Telephone Company at a charge to the subscriber of an actual cost of time and material, including engineering, supervision and general administrative overheads, for each such pole, except that the Telephone Company will furnish as many as two poles without charge to the subscriber provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
2. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained and owned by the Telephone Company, subject to such construction charge as may be applicable.
3. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.

SPECIAL TYPE OF CONSTRUCTION

When underground service connections are desired by customers as initial installations in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable—including the cost of installing—less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable or direct burial cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable—including the cost of installing it—less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.
6. The above charges do not apply where underground facilities are installed at the Company's option, but only where such service is demanded by the subscriber and aerial construction is standard practice.

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GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights in the construction and maintenance of the necessary pole lines, circuits and equipment.

2. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the errors.



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GENERAL RULES AND REGULATIONS (Continued)

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

3. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible for any action of the Connecting Company.

4. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

5. Disclaimer

Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Except as expressly provided for herein, equipment, instruments, and lines (not including inside wiring) furnished by the Telephone Company, on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

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GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in the Company's Tariffs, is borne by the Company. The Customer agrees to take good care of the equipment connected therewith. In the event of loss of, damage to, or destruction of any of the Company's instruments or accessories which is not due to ordinary wear and tear, the Customer is held responsible for the cost of restoring the equipment to its original undamaged condition. The Customer agrees not to rearrange, disconnect, remove, or permit others to rearrange, disconnect or remove any apparatus or wiring installed by the Telephone Company, except upon written consent by the Telephone Company.

5. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

E. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

1. INITIAL CONTRACT PERIODS

- a. Except as hereinafter provided, the initial (or Minimum) contract period for all services and facilities is one month at the same location.
- b. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra costs.

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LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service **or** the Company may offer any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:
  - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
  - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
  - c. Free blocking of toll service, 900 service and 976 service;
  - d. A waiver of the federal universal service fund end user charge; and
  - e. A waiver of the telephone company's service deposit requirement.

B. REGULATIONS

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
  - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Supplemental Security Insurance – blind and disabled (SSD)
  - e. Federal public housing assistance, or Section 8;
  - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
  - g. National School Lunch Program's Free Lunch Program (NSL);
  - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
  - i. General Assistance (including disability assistance (DA))

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**7/20/2011 3:57:01 PM**

**in**

**Case No(s). 11-2972-TP-ATA, 90-5033-TP-TRF**

Summary: Tariff Revised Tariff pages electronically filed by Carolyn S Flahive on behalf of The  
Orwell Telephone Company