

July 20, 2011

Betty McCauley, Secretary
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: In the Matter of the Application of Columbus Grove Telephone Company to Detariff Services and Make Other Changes Related to the Implementation of Case No. 10-1010-TP-ORD PUCO, Case No. 11-2971-TP-ATA, TRF Docket No. 90-5014-TP-TRF

Dear Ms. McCauley:

Attached are sixteen (16) revised pages to be filed on behalf of Columbus Grove Telephone Company in the above-referenced matter. Please replace the sheets originally filed on May 18, 2011 in this matter with the sheets attached hereto.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

/s/ Carolyn S. Flahive
Carolyn S. Flahive

Enclosure

P.U.C.O. NO. 8

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Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2971-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Columbus Grove, Ohio

SERVICE CONNECTION CHARGES

A. SERVICE CHARGES

1. A service charge consisting of one or more of the charges shown in this section is applicable for the following activities undertaken at customer request:
 - (1) Connections
2. Service charges are in addition to all other applicable rates and charges associated with the service being provided.
3. Payment of Service charges: Service charges for the initial establishment of residential or business service are due and payable in advance or on the first billing cycle after installation date of the equipment.
4. The charges specified herein do not contemplate work by Company employees at a time when overtime wages apply due to the request of the subscriber nor do they contemplate work begun being interrupted by the subscriber. If the subscriber requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved. (To include but not be limited to labor, material, supervision, travel, meals, overhead, or other related expenses).
5. Service Charges are the following:
 - a. Service Ordering Charge: Applicable for work done in receiving, recording, and processing information necessary to execute a customer's request for connection of service or moves (e.g. from one address to another), changes (e.g. from one class of service to another), or additions to existing service.
 - b. Line Connection Charge: Applicable to work required to provide the access line. This is inclusive of central office wiring, cable facilities, and drop wire, up to and including protector equipment.
6. Service charges are not applicable to the upgrading of basic service, when done in conjunction with a general upgrading of facilities.
7. Service charges are not applicable to removal of service or equipment.

SERVICE CONNECTION CHARGES (Continued)

B. APPLICATION OF CHARGES

1. Service Ordering Charge

Service order activity is classified as either initial (establishment of service) or subsequent (modification to an existing service).

- a. One initial service ordering charge is applicable to each order for connection of the service.
- b. One subsequent service ordering charge is applicable to each order for move, change, or addition and the following:
 1. Change of telephone number requested by subscriber
 2. Only one charge is applicable per order if more than one change is requested on the order.

2. Line Connection Charge

- a. One line connection charge is applicable to the provision of each access line in association with Residence or Business Service.
- b. Line connection charges are not applicable when service responsibility is assumed by a customer prior to discontinuance by another customer (supersedure) and there is no change of telephone number.
- c. A line connection is applicable to each change in telephone number made at the request of the subscriber.

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SERVICE CONNECTION CHARGES (Continued)

B. APPLICATION OF CHARGES (Continued)

3.	Charges	<u>Non-Recurring Charge</u>
a.	Service Ordering	
	(1) Initial Order, each	\$20.00 *
	(2) Subsequent Order, each	\$15.00
b.	Line Connection, each	\$20.00*
c.	Re-Establish Suspended Service	\$13.00**

* When two residential lines are ordered at the same time, the customer will be charged the full amount of the initial order charge and line connection charge for the first line and half price for the initial order charge and line connection charge for the second line.

** This charge is in addition to the Line Connection Charge of \$20.00.

The Service Ordering and Line Connection charges will be waived for all former customers who reconnect this service with the Company after having previously disconnected and ported their telephone number to either a provider of digital or wireless phone service.

		<u>Rec</u>
4.	Maintenance and Service Time Charge	
a.	First 1/2 hour, or part thereof	\$25.00
b.	In excess of First 1/2 hour (per 1/4 hour)	\$8.75
c.	Material Charge	Company Cost

SERVICE CONNECTION CHARGES (Continued)

C. MISCELLANEOUS ACCESS LINE CHARGES

1. Tone Dial

This service, more commonly known as touch-calling service, is available to the subscribers in the Columbus Grove exchange, and is included in the basic service charge.

2. Per Call Number Privacy

Per Call Number Privacy enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Number Privacy is provided according to the availability of facilities, features, and central office equipment in locations determined by the Company. The features described will only operate on call originating and terminating within suitably-equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies. Per Call Number Privacy will be provided to all eligible customers at no charge.

3. A late payment charge of 1.5% per month shall apply to all amounts shown on a monthly bill that remain unpaid after the date due. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

4. Telecommunications Relay Service (TRS) Charge

Customers may be assessed an annual charge per line to fund the telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

BUSINESS AND RESIDENCE SERVICE DISTINGUISHED

- A. Determination as to whether subscriber's service should be classified as Business or Residence will be based on the character of use to be made of the service.
1. The practice of advertising a telephone number in newspapers, calendars, business cards or on trucks shall be a substantially contributing but not an exclusive factor in determining the classification of service.
 2. Rates for business service apply where more than incidental use of the service is for business or occupational purposes or for the administration of the activities of such institutions as clubs, schools, churches, and charitable organizations.
 3. Rates of residence service apply where the primary or dominant use is of a social or domestic nature and other use, if any, is merely incidental.
- B. When it is determined that a customer to residence service is using the service in such a manner that it should be classified and charged for a business service under the above provisions, the Telephone Company will discontinue the service of such customer in the event he refuses to permit his service to be classified as business service, and pay the applicable business rates.

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CONSTRUCTION AND INSTALLATION CHARGES

A. General

1. Lines will be extended in accordance with provisions specified herein.
2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:
 - a. The facilities are provided in remote or undeveloped sections within the Exchange Area.
 - b. Conditions require the provisions of special equipment or unusual methods of plant construction, installation or maintenance.
 - c. The customer's location requires the use of costly private right-of-way.
3. Title to all construction, as specified below, provided wholly or partly at the customer's expense is vested in the Telephone Company.
4. By "cost" is meant the cost of labor and materials including the usual supervisory expenses.
5. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost of the Telephone Company for such attachments is borne by the customer.
6. The customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
7. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located.
8. When an applicant for service installation, move, or other change does revise or cancel his original service request before completion of the work involved, any additional cost experienced by the company as a result of this change will be charged to the applicant.

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CONSTRUCTION AND INSTALLATION CHARGES (Continued)

B. Excess Construction Charges Applicable to Certain Line Extensions

The following rules and regulations are established for certain line extensions as maximum construction charges applicable thereto for permanent facilities on public highways outside the base-rate area of an exchange in connection with the furnishing of local exchange telephone service.

1. Where the telephone company constructs permanent facilities on public highways in order to furnish service to an applicant or applicants in the territory where no facilities are available, the maximum construction charges applicable shall be determined in the following manner, regardless of the actual route to be followed by such construction:

Where only one applicant is to be furnished service, the length of construction required to reach the point of entrance of the applicant's private property, measured along the public highway either from the nearest existing distributing plant of the Telephone Company plans to extend its facilities under an approved construction program, whichever is closer, shall be determined by the telephone company.

For the length thus determined, the applicant may be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place. A Credit against the cost of excess construction charges may be given where an applicant performs the labor of digging holes, or trimming or removing trees in the right-of-way in accordance with company specifications.

Where more than one applicant is to be furnished service along the same route, the length of construction required to reach the point of entrance on each applicant's private property, measured along the public highway either from the nearest existing distributing plant of the telephone company or from the nearest point to which the telephone company plans to extend its facilities under an approved construction program, whichever is closer, shall be determined. For the length thus determined, the applicants as a group may be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place, multiplied by the number of applicants.

If the telephone company elects to attach its facilities to poles of other utility companies in lieu of providing standard pole line construction, the telephone company will place one-half mile of circuit for each subscriber without construction charges. For placing facilities in excess of one-half mile on other utility companies' poles, the excess construction charges to be applied shall not exceed those which would have been applied if standard pole line construction had been provided by the telephone company.

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CONSTRUCTION AND INSTALLATION CHARGES (Continued)

B. Excess Construction Charges Applicable to Certain Line Extensions (Continued)

2. The total amount of construction charges to be paid by the applicants as a group shall be apportioned among them in such manner as the group may determine. The necessary construction need not be started, however, until satisfactory arrangements have been made for the payment of such construction charges. In the event the applicants fail to agree upon an apportionment of construction charges within sixty days of the telephone company's quotation of charges, then the company may suggest prorated distribution of charges, based on relative distances of extension of pole lines among the applicants involved. If this suggestion is unacceptable to all applicants, then the telephone company may handle each applicant separately, in accordance with the provisions set forth above.
3. In case the telephone company has on file other applications for service, from applicants located along the route to be used to serve the applicants referred to above, the telephone company shall combine the construction projects for the current applicants and the applicants who previously applied for service in accordance with and subject to the provisions set forth above, if such action will serve to reduce the amount of construction charges to be paid by either of such groups.
4. If the application of the above rules and regulations results in unusual hardship to the telephone company, application will be made to the Commission praying for relief from the afore stated rules and regulations and authority to apply construction charges in excess of those allowed by said rules and regulations.

C. Construction Charges on Private Property

1. The company will furnish, place, own, and maintain or replace one (1) pole with fixtures where it is needed to serve an individual applicant.
2. Such other poles and fixtures as are not a part of the telephone company at a charge to the individual applicant. The charge shall be the actual cost of time, material and overheads incurred by the Company. Ownership and maintenance of such poles shall be vested in the Telephone Company.
3. Plant construction on private property to be used as part of the Standard Distributing Plan serving subscribers in general are furnished, maintained and owned by the Telephone Company.

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CONSTRUCTION AND INSTALLATION CHARGES (Continued)

D. Special Type of Construction

If underground service connections are desired by customers as special installations in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installing it, less the estimated cost to the Telephone Company of installing such drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of the cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights in the construction and maintenance of the necessary facilities to provide service.

2. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the errors.

GENERAL RULES AND REGULATIONS (Continued)

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

3. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible for any action of the connecting company.

4. Defacement of Premises

No liability shall be attached to the Telephone Company by reason of any defacement or damage to the subscriber's premises, resulting from the placing of the Company's instruments, apparatus and associated wiring and such defacement or damage is not the result of negligence on the part of the Company or its employees.

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Equipment and lines, except inside wiring, furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company. The Company, its agents, or its employees shall have the right to enter upon a subscriber's premises during normal working hours only as may be required to make repairs to its equipment or to otherwise remove the source of emergency conditions that are, or that the Company has reason to expect soon will be, endangering the safety, health or welfare of Company employees or of other persons, or the safety of component parts of the Company's system or equipment.

If visitation to the customer's premise is sought for any other purpose, such visitation shall preferably be prearranged by telephone, however, if such permission is not feasible, the Company's agent or employee seeking entrance to the subscriber's premises shall approach a responsible adult member of the household, shall identify himself to such person's satisfaction, and shall state the reason for his proposed visitation. Entrance shall not be gained by force or subterfuge or by approach to a child or other irresponsible person. The Company shall be responsible for any damage to the subscriber's property arising from such visitation, whether such visitation is negligently, willfully, or inadvertently caused.

GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Maintenance and Repair

All ordinary expense of maintenance and repairs of Telephone Company-owned access lines and facilities, unless otherwise specified in the Telephone Company's Tariff, is borne by the Telephone Company. In case of loss of, damage to, or destruction of any of the Company's access lines and facilities, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect or remove or permit others to rearrange, disconnect, or remove any Telephone Company-owned access lines and facilities, except inside wiring, except upon the written consent of the Telephone Company.

5. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

E. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

1. INITIAL CONTRACT PERIODS

- a. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.
- b. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) type or arrangements of equipment or for unusual construction necessary to meet special demands, and involving extra costs.

LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service **or** the Company may offer any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:
 - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
 - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
 - c. Free blocking of toll service, 900 service and 976 service;
 - d. A waiver of the federal universal service fund end user charge; and
 - e. A waiver of the telephone company's service deposit requirement.

B. REGULATIONS

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
 - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Supplemental Security Insurance – blind and disabled (SSD)
 - e. Federal public housing assistance, or Section 8;
 - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
 - g. National School Lunch Program's Free Lunch Program (NSL);
 - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
 - i. General Assistance (including disability assistance (DA))

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 11-2971-TP-ATA, 90-5014-TP-TRF

Summary: Tariff Revised Tariff pages electronically filed by Carolyn S Flahive on behalf of The Columbus Grove Telephone Company