



**Public Utilities  
Commission**

John Kasich, Governor  
Todd A. Snitchler, Chairman

**Commissioners**

Paul A. Centolella  
Cheryl Roberto  
Steven D. Lesser  
Andre T. Porter

July 18, 2011

Ms. Lessie Milton-Jones  
Dominion East Ohio  
1201 E. 55th Street  
Cleveland, OH 44130

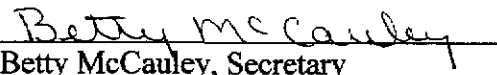
Case No: 11-4368-GA-CSS

Dear Ms. Milton-Jones:

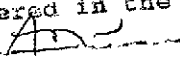
Enclosed is a copy of a complaint filed with the Public Utilities Commission of Ohio. In accordance with Rule 4901-9-01 of the Ohio Administrative Code (revision effective April 4, 1996), you are hereby directed to file an answer to the complaint with the Commission, and serve a copy of your answer upon the complainant(s), within 20 days after July 18, 2011.

In addition to your answer, you may also file any motion that you find to be appropriate.

THE PUBLIC UTILITIES COMMISSION OF OHIO

  
Betty McCauley, Secretary  
Tanowa M. Troupe, Acting Secretary  
M. Beth Trombold, Acting Secretary

Enclosure  
BM/pdc

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