

July 5, 2011

Betty McCauley, Secretary
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: In the Matter of the Application of Conneaut Telephone Company to Introduce a Late Payment Charge, Case No. 11-3597-TP-ATA, TRF Docket No. 90-5015-TP-TRF

Dear Ms. McCauley:

Attached is the executed Customer Notice Affidavit to be filed on behalf of Conneaut Telephone Company in the above-referenced matter. Please supplement the Application previously filed in this case.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

/s/ Carolyn S. Flahive
Carolyn S. Flahive

Enclosure

CUSTOMER NOTICE AFFIDAVIT

AFFIDAVIT

I, Kenneth Johnson, am an authorized agent of the applicant corporation, The Conneaut Telephone Company, and am authorized to make this statement on its behalf.

I attest that the customer notice accompanying this affidavit was sent to affected customers through bill message on July 1, 2011, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) July 1, 2011

at (Location) Conneaut, Ohio

Signature /s/ Kenneth Johnson

00000265700



P.O. BOX 579
Conneaut, OH 44030-0579

BILL AT A GLANCE 07/01/2011

BALANCE FROM LAST BILLING 1,026.26
Payments Received - Thank You 06-13 1,026.26CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

TELEPHONE SERVICES 925.72
DEREGULATED SERVICES 9.50
INTERNET SERVICES 54.95
USBI .28

CURRENT BILLING AMOUNT 990.45

Total Due: Please Pay This Amount 990.45

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payments/Adj	Current Billing	Total Due
\$1,026.26	\$1,026.26CR	\$990.45	\$990.45

MESSAGE CENTER

For billing questions contact: 1(440)593-7140

*** THIS BILL IS DUE 14 DAYS FROM THE POSTMARK DATE. A LATE FEE ASSOCIATED WITH THE UNTIMELY PAYMENT OF YOUR BILL WILL BE \$3.50 FOR BALANCES OF 30 DAYS PAST DUE. PAYMENTS RECEIVED AFTER 06-28 HAVE NOT BEEN APPLIED TO THIS STATEMENT. ***

If your complaint is not resolved after you have called The Conneaut Telephone Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TTY toll free at 1-800-686-1570, from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.puco.ohio.gov. Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.pickcc.org.

NOTICE TO CUSTOMERS - INTRODUCTION OF LATE PAYMENT CHARGE Dear Customer: Beginning on AUGUST 1, 2011, The Conneaut Telephone Company will implement a late payment charge for the untimely payment of customer bills by customers located in its Conneaut, Kingsville, and Pierpont exchanges. Currently, the company does not charge a late payment fee. However, as a result of the increase in the number of delinquent payments, we believe it is necessary to introduce such a charge at this time. Accordingly, as of AUGUST 1, 2011, the late payment charge associated with the untimely payment of customer bills will be \$3.50 for balances over thirty days past due. If you have any questions about the late payment charge, please call us at (440)593-7140, or visit us at www.conneauttelephone.com. Thank you for choosing us as your telephone service provider. Sincerely, The Conneaut Telephone Company

Please return lower portion with your payment...retain upper portion for your records



P.O. BOX 579
Conneaut, OH 44030-0579

07/01/2011

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

Payment Due	Total Due
07/15/2011	\$990.45
Enter Amount Paid	

2 1

THE CONNEAUT TELEPHONE CO
224 STATE STREET
PO BOX 579
CONNEAUT OH 44030-0579
USA



☐ Mailing Address Change on Back

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

7/5/2011 4:45:00 PM

in

Case No(s). 90-5015-TP-TRF, 11-3597-TP-ATA

Summary: Affidavit Customer Notice Affidavit electronically filed by Carolyn S Flahive on behalf of The Conneaut Telephone Company