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COLUMBUS

CLEVELAND

NEW YORK

June 16, 2011

Barcy McNeil, Secretary The Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

RE: <u>In the Matter of the Application of McClure Telephone Company to Detariff Services and Make Other Changes Related to the Implementation of Case No. 10-1010-TP-ORD PUCO, Case No. 11-2659-TP-ATA, TRF Docket No. 90-5026-TP-TRF</u>

Dear Ms. McNeil:

Attached are eight (8) revised pages to be filed on behalf of McClure Telephone Company in the above-referenced matter. Please replace the sheets originally filed on April 25, 2011 in this matter with the sheets attached hereto.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

/s/ Carolyn S. Flahive Carolyn S. Flahive

Enclosure

SUBJECT INDEX

SUBJECT	<u>SECTION</u>	<u>SHEET</u>
211 Service for Information and Referral Services 811 Service for "One Call" Notification Systems 911 Universal Emergency Telephone Number Service	2 2 4	1 7 1
- A - Advance Payments Alterations Application for Service Application of Business and Residence Rates Application of Charges Application of Construction Charges Availability of Facilities	3 3 3 1 1 3 3	9 5 4 7 4 10 1
- B - Basic Local Exchange Service (BLES) Definition - C -	1	1
Construction, Installation, and Maintenance Charges - D -	1	8
Defacement of Premises - E -	3	2
Establishment and Furnishing of Service Exchange Rates Extra Equipment	3 1 3	4 2 10

SUBJECT INDEX (Continued)

SUBJECT		<u>SECTION</u>	<u>SHEET</u>
	- F -		
General Rules and Regulations	- G -	3	1
	- I -		
Initial Contract Periods IntraLATA Presubscription		3 6	7 1
	- K -		
	- L -		
Late Payment Charge Liability of the Telephone Company Lifeline/Link-Up Requirements Line Connection Charge		1 3 5 1	6 8 1 3
Maintenance and Repairs McClure Exchange Rates	- M -	3 1	6 2
	- N -		
	- O -		
Obligation and Liability of Telephone Company Obligation of Customer Ownership and Use of Equipment	,	3 3 3	1 9 2

SERVICE CONNECTION CHARGES (Continued)

B. APPLICATION OF CHARGES

1. Service Order Charge

Service order activity is classified as either initial (establishment of service) or subsequent (modification to an existing service).

- a. One initial Service Order Charge is applicable to each order for connection of the service.
- b. One subsequent Service Order Charge is applicable to each order for move, change or addition. Only one charge is applicable per order if more than one change is requested on the order.

2. Line Connection Charge

- a. One Line Connection Charge is applicable to the provision of each access line in association with any Residence or Business Service.
- b. Line connection charges are not applicable when service responsibility is assumed by a Customer prior to discontinuance by another Customer (supersedure) and there is no change of telephone number.
- c. A line connection is applicable to each change in telephone number made at the request of the Customer.

SERVICE CONNECTION CHARGES (Continued)

B. APPLICATION OF CHARGES (Continued)

3. Charges: The following charges apply for Customer initiated services on a non-recurring basis:

Initial Service Order	<u>Business</u> \$20.00	<u>Max.</u> \$20.00	Residence \$20.00	<u>Max.</u> \$20.00
Subsequent Service Order	\$15.00	\$15.00	\$15.00	\$15.00
Line Connection Charge	T&M	T&M	\$15.00	\$15.00
Reconnect Charge – The Company may waive this charge if extenuating circumstances exist.	\$20.00	\$20.00	\$20.00	\$20.00

All residential and business installations are charged an initial Service Order Charge and a Line Connection Charge as set forth above. T&M (time and materials) is based on the actual cost of direct labor, indirect labor, overhead, and materials.

^{**}Rate is in addition to Subsequent Service Order Charge set forth above.

SERVICE CONNECTION CHARGES (Continued)

C. MISCELLANEOUS RATES AND CHARGES

1. Touch Tone service is furnished to all Customers in the McClure Exchange at no additional charge.

2. Per Call Blocking

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.

All public and semi-public payphones in The McClure Telephone Company's service area will be equipped with Per Call Blocking.

3. Late Payment Charge: \$1.00 or 5%, whichever is greater, will apply to regulated charges not paid at least nineteen (19) days after the postmark on the customer's bill. The late payment charge will not apply to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services. Late payment charges are to be applied without discrimination. The Company may waive this charge if extenuating circumstances exist.

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights in the construction and maintenance of the necessary pole lines, buried facilities, circuits and equipment.

2. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, he or she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the errors.

GENERAL RULES AND REGULATIONS (Continued)

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

3. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible for any action of the Connecting Company.

4. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on Customer's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the Customer's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Equipment furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company. The Company, its agents, or its employees shall have the right to enter upon a customer's premises during normal working hours only as may be required to make repairs to its equipment or to otherwise remove the source of emergency conditions that are, or that the Company has reason to expect soon will be endangering the safety, health, or welfare of Company employees or of other persons or the safety of component parts of the Company's system or equipment.

If visitation to the customer's premises is sought for any other purpose, such visitation shall preferably be prearranged by telephone; however, if such prearrangement is not feasible, the Company's agent, or employee seeking entrance to the subscriber's premises shall approach a responsible adult member of the household, shall identify himself to such person's satisfaction and shall state the reason for his proposed visitation. Entrance shall not be gained by force or subterfuge or by approach to a child or other irresponsible person. The Company shall be responsible for such damage to the subscriber's property arising from such visitation whether negligently, willfully, or inadvertently caused.

LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

- 1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service **or** the Company may offer any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:
 - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
 - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
 - c. Free blocking of toll service, 900 service and 976 service;
 - d. A waiver of the federal universal service fund end user charge; and
 - e. A waiver of the telephone company's service deposit requirement.

B. REGULATIONS

- 1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
 - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps):
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Supplemental Security Insurance blind and disabled (SSD)
 - e. Federal public housing assistance, or Section 8;
 - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
 - g. National School Lunch Program's Free Lunch Program (NSL);
 - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
 - i. General Assistance (including disability assistance (DA))

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Case No(s). 90-5026-TP-TRF, 11-2659-TP-ATA

Summary: Tariff Revised Tariff pages electronically filed by Carolyn S Flahive on behalf of The McClure Telephone Company