The Public Utilities Commission of Ohio TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of The Conneaut Telephone	TRF Docket No. 90-5015-TP-TRF	
Company to Introduce a Late Payment Charge.) Case No. 11 - 3597 -TP - ATA) NOTE: Unless you have reserved a Case #, leave the "Case BLANK.	se No" field
Name of Registrant(s) The Conneaut Telephone Company		
DBA(s) of Registrant(s)		
Address of Registrant(s) 224 State Street, P.O. Box 579, Con	onneaut, OH 44030	
Company Web Address <u>www.conneauttelephone.com</u>		
Regulatory Contact Person(s) Carolyn S. Flahive	Phone (614) 469-3294 Fax (614) 469-3	<u>3361</u>
Regulatory Contact Person's Email Address Carolyn.Flahive		
Contact Person for Annual Report Karen Picard, CFO	Phone (440) 593	<u>-7127</u>
Address (if different from above)		
Consumer Contact Information Karen Picard, CFO	Phone (440) 593	<u>-7127</u>
Address (if different from above)		
Motion for protective order included with filing? \square Yes \square Motion for waiver(s) filed affecting this case? \square Yes \square No	I No No [Note: Waivers may toll any automatic timeframe.]	
Notes:		

Section I and II are Pursuant to Chapter 4901:1-6 OAC

Section III - Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

Section IV - Attestation

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type Other (explain below)	j	☑ For Profi	it ILEC		rofit ILEC	10 10.	EC
Change terms & conditions existing BLES				ATA <u>1-6-14(H)</u> (Auto 30 days)		ATA <u>1-6-14(H)</u> (Auto 30 days)	
Introduce non-recurring ch surcharge, or fee to BLES	arge,					(Auto 3	A <u>1-6-14(H)</u> 0 days)
Introduce or Increase Late	Payment	☑ ATA <u>1-0</u> (Auto 30 day	ys)	ATA <u>1-6</u> (Auto 30 days		ATA <u>1-6-14(I)</u> (Auto 30 days)	
Revisions to BLES Cap.		ZTA <u>1-6</u> (0 day Notic	e)				
Introduce BLES or expand service area (calling area)	local	ZTA <u>1-6</u> (0 day Notic		ZTA <u>1-6-</u> (0 day Notice)		A <u>1-6-14(H)</u> Notice)
Notice of no obligation to of facilities and provide BLES		ZTA <u>1-0</u> (0 day Notic		ZTA <u>1-6-</u> (0 day Notice			
Change BLES Rates		☐ TRF <u>1-6</u> (0 day Notic		TRF <u>1-6-14(F)(4)</u> (0 day Notice)		TRF <u>1-6-14(G)</u> (0 day Notice)	
To obtain BLES pricing fle	exibility	BLS <u>1-6-14</u> (C)(1)(c) (Auto 30 days)					
Change in boundary	ACB <u>1-</u> (Auto 14 da)			ACB <u>1-6-32</u> (Auto 14 days)			
Expand service operation a	area						F <u>1-6-08(G)(0 day)</u>
BLES withdrawal						(0 day	'A <u>1-6-25(B)</u> Notice)
Other* (explain)							
Section I – Part II – Cus	stomer Not	ification Of					
Type of Notice	Direc	et Mail	Bill	Insert	Bill Nota	tion	Electronic Mail
☐ 15-day Notice							
☑ 30-day Notice							
Date Notice Sent: July 1, 2011							
Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC							
IOS	Introdu	ice New	Tariff Change		Price Change		Withdraw
□ IOS							

Section II - Part I - Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC (Out of Territory)	CLEC	Carrier's Not Offering BLES	CESTC	CETC
* See Supplemental form	ACE <u>1-6-08</u> * (Auto 30- day)	ACE <u>1-6-08</u> *(Auto 30 day)	ACE <u>1-6-</u> 08 *(Auto 30 day)	ACE <u>1-6-10</u> (Auto 30 day)	UNC <u>1-6-</u> 09 *(Non-Auto)

^{*}Supplemental Certification forms can be found on the Commission Web Page.

Section II - Part II - Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Carrier's Not Offering BLES
Abandon all Services		ABN <u>1-6-26</u> (Auto 30 days)	ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	ACN <u>1-6-29(B)</u> (Auto 30 days)	ACN <u>1-6-29(B)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	ACO <u>1-6-29(E)</u> (Auto 30 days)	ACO <u>1-6-29(E)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	AMT <u>1-6-29(E)</u> (Auto 30 days)	AMT <u>1-6-29(E)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	ATC <u>1-6-29(B)</u> (Auto 30 days)	ATC <u>1-6-29(B)</u> (Auto 30 days)	[] CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	ATR <u>1-6-29(B)</u> (Auto 30 days)	ATR <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
6			

^{*} Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see <u>the 4901:1-6-29 Filing Requirements on the Commission's Web Page</u> for a complete list of exhibits.

Section III - Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	NAG <u>1-7-07</u> (Auto 90 day)	NAG <u>1-7-07</u> (Auto 90 day)
Request for Arbitration	ARB <u>1-7-09</u> (Non-Auto)	Non-Auto)
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u> (Auto 30 day)	ATA <u>1-7-14</u> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	UNC <u>1-7-04</u> or 05 (Non-Auto)	SSIgnation Physics
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights-of-Way.	UNC 1-7-23(B) (Non-Auto)	,
P. C.		
Wireless Providers See 4901:1-6-24	RCC [Registration & Change in Operations]	☐ NAG [Interconnection Agreement or

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

on its behalf.
Please Check ALL that apply:
☑ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.
☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code. [An affidavit will be filed in this docket after the customer notices mail on July 1, 2011.]
I declare under penalty of perjury that the foregoing is true and correct.
Executed on (Date) June 15, 2011 at (Location) Conneaut, Ohio
*(Signature and Title) /s/ Kenneth Johnson, General Manager (Date) June 15, 2011
• This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.
VERIFICATION
I, Carolyn S. Flahive verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

*(Signature and Title) /s/ Carolyn S. Flahive, Esq.

____ (Date) <u>June 16, 2011</u>

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793 Make such filing electronically as directed in Case No 06-900-AU-WVR

677043.1

LIST OF EXHIBITS

- **Exhibit A:** Tariff pages subject to the proposed changes, as they exist before the changes.
- **Exhibit B:** Tariff pages subject to the proposed changes, reflecting the changes, with the changes marked in the right margin.
- **Exhibit C:** Short description of the nature and intent of the changes, and the customers affected.
- **Exhibit D:** Copy of the notice provided to customers, and affidavit that notice was properly provided.

EXHIBIT A

P.U.C.O. NO. 7

SUBJECT INDEX (Continued)

	BOBILET HABBIT		
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	- I -		
IntraLATA Presubscription		6	1
	- K -		
	-L-		
Lifeline/Link-Up Requirements		5	1
	- M -		
Miscellaneous Rates and Charges		1	5
	- N -		
	- O -		
	- P -	1	6
Per Call Blocking Pole Line Construction Public Highways		1 1 1	6 8 8
	- Q -	1	δ
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	- S -		
Special Types of Construction or In	nstallation	1	10

Issued: May 12, 2011

Effective: May 12, 2011

MISCELLANEOUS RATES AND CHARGES (Continued)

2. Per Call Blocking (Calling Number Delivery Blocking)

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.

All public and semi-public payphones in the Conneaut Telephone Company's service area will be equipped with Per Call Blocking.

- 3. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- 4. Telecommunications Relay Services (TRS)

Customers may be assessed a monthly charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

EXHIBIT B

P.U.C.O. NO. 7

SUBJECT INDEX (Continued)

SUBJECT		SECTION	SHEET	
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General Rules and Regulations	- G -	3	Î	
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IntraLATA Presubscription		6	1	
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Late Payment Charge Lifeline/Link-Up Requirements		1 5	6 1	(N)
	- M -			
Miscellaneous Rates and Charges		1	5	
	- N -			
	- O -			
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Per Call Blocking Pole Line Construction		1	6 8 8	
Public Highways	- Q -	1	0	
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Issued: June 16, 2011

Effective: July 18, 2011

PUCO NO. 7

MISCELLANEOUS RATES AND CHARGES (Continued)

2. Per Call Blocking (Calling Number Delivery Blocking)

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.

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- 4. Telecommunications Relay Services (TRS)

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5. Late Payment Charge

A late payment charge of \$3.50 per month will be assessed on all balances that are over thirty days past due. The late payment charge will not apply to any portion of the bill that is in bona fide dispute or to any previous late payment fees included in the amount due.

(N)

(N)

EXHIBIT C

In this Application, The Conneaut Telephone Company requests the introduction of a late payment charge into its BLES tariff. The late payment charge will protect the company against any costs it may incur as a result of such late payments, and is intended to deter the habitual late payment of customer bills. The late payment charge proposed is reasonable, in that it is similar to other such charges approved by the Commission and other late payment charges assessed by non-regulated providers, as required in Ohio Adm.Code 4901:1-6-14(I).

The charge requested herein will affect business and residential customers in the company's Conneaut, Kingsville, and Pierpont exchanges, to the extent that those customers tender payment for their bills in an untimely fashion.

EXHIBIT D (Customer Notices)

The customer notice attached hereto will be mailed to customers on July 1, 2011. In addition, on June 16, 2011, the notice was forwarded to the Commission-provided electronic mailbox (Telecomm-Rule07@puc.state.oh.us) in accordance with Ohio Adm. Code 4901:1-6-07. The executed affidavit will be filed in this docket after the customer notices mail on July 1, 2011.

NOTICE TO CUSTOMERS - INTRODUCTION OF LATE PAYMENT CHARGE

July 1, 2011

Dear Customer:

Beginning on August 1, 2011, The Conneaut Telephone Company will implement a late payment charge for the untimely payment of customer bills by customers located in its Conneaut, Kingsville, and Pierpont exchanges.

Currently, the company does not charge a late payment fee. However, as a result of the increase in the number of delinquent payments, we believe it is necessary to introduce such a charge at this time.

Accordingly, as of August 1, 2011, the late payment charge associated with the untimely payment of customer bills will be \$3.50 for balances over thirty days past due.

If you have any questions about the late payment charge, please call us at (440) 593-7140, or visit us at www.conneauttelephone.com. Thank you for choosing us as your telephone service provider.

Sincerely,

The Conneaut Telephone Company

CUSTOMER NOTICE AFFIDAVIT

AFFIDAVIT

I, Kenneth Johnson, am an authorized agent of the applicant corporation, The Conneaut Telephone Company, and am authorized to make this statement on its behalf.

I attest that the customer notice accompanying this affidavit was sent to affected customers through bill message on July 1, 2011, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date)	at (Location)
Signature	(Date)

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

6/16/2011 12:16:52 PM

in

Case No(s). 90-5015-TP-TRF, 11-3597-TP-ATA

Summary: Application to Introduce a Late Payment Charge electronically filed by Carolyn S Flahive on behalf of The Conneaut Telephone Company