

NC

Ohio

Public Utilities
Commission

11-3267-EL-CSS

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

FILE

Formal Complaint Form

DORITA WAUGH

Customer Name (Please Print)

2860 VAN AKEN BLVD APT 311

Customer Address

Shaker Heights OH 44120

City

State

Zip

Against

Account Number

Customer Service Address (if different from above)

Illuminating Co.

Utility Company Name

City

State

Zip

Please describe your complaint. (Attach additional sheets if necessary)

RECEIVED-DOCKETING DIV
2011 JUN 15 PM 12:23

PUCO

Mr. David [Signature]

Signature

216-283-0685

Customer Telephone Number

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician JM Date Processed JUN 15 2011

DETAILED STATEMENT OF ACCOUNT

Customer Name: DORITA WALKER

Account Number: 110068409371

Service Address: 2860 VAN AKEN BLVD APT 311
CLEVELAND OH 44120

Handwritten:
6247/500
4500
136

Entry Date	Read Date	Cons Type	Meter Reading	Cons Usage	Nbr Days	Daily Average	Read Type	FE Billing Amt	Supplier Billing Amt	Total Billing Amt	Budget Billing Amt	Due Date	Payment Amt	Adj Amt	Adj Type	Account Balance
03/02/10	03/02/10	KWH	33,112	69	29	2	Act	9.45		9.45		03/17/10		0.16	LPC	20.65
03/12/10													-20.65			0.00
03/30/10	03/30/10	KWH	33,172	60	28	2	Act	8.32		8.32		04/14/10				8.32
04/16/10													-8.32			0.00
04/20/10														15.00	RCC	15.00
04/20/10													8.32			23.32
Payment Returned -Account Closed																
04/29/10	04/29/10	KWH	33,274	102	30	3	Act	13.61		13.61		05/14/10		0.12	LPC	37.05
06/01/10	05/28/10	KWH	33,771	497	29	17	Act	63.10		63.10		06/16/10		0.33	LPC	100.48
06/29/10	06/29/10	KWH	34,085	314	32	10	Act	41.34		41.34		07/14/10		1.28	LPC	143.10
Supplier Switch CLEVELAND ELECTRIC CO to FIRSTENERGY SOLUTIONS on 07/29/2010.																
07/29/10	07/29/10	KWH	34,560	475	30	16	Act	61.75		61.75		08/13/10		1.90	LPC	206.75
08/30/10	08/30/10	KWH	34,929	369	32	12	Act	21.63	25.14	46.77		09/14/10		2.82	LPC	256.34
09/15/10														12.00	DFC	268.34
09/17/10														18.00	SDREQ	286.34
09/17/10														35.00	RF	321.34
09/21/10													-294.34			27.00
09/24/10														15.00	RCC	42.00
09/24/10													294.34			336.34
Payment Returned -Account Closed																
09/28/10	09/28/10	KWH	35,278	349	29	12	Act	22.12	21.95	44.07		10/13/10				380.41
09/29/10													-109.00			271.41
Installment plan started on 09/29/2010 for current + 38.00.																
10/28/10	10/28/10	KWH	35,509	1,231	30	41	Act	81.49	79.30	160.79		11/12/10		3.44	LPC	435.64
Bill reversed on 11/05/2010.																
10/28/10														-0.04	SDINT	435.60
11/05/10														0.04	REV	435.64
Reversal - Interest for Security Deposit Held on the Account																

Handwritten:
12/10
12/10

Entry Date	Read Date	Cons Type	Meter Reading	Cons Usage	Nbr Days	Daily Average	Read Type	FE Billing Amt	Supplier Billing Amt	Total Billing Amt	Budget Billing Amt	Due Date	Payment Amt	Adj Amt	Adj Type	Account Balance	
11/05/10																	
								Reversal of 10/28/2010 bill.							-164.23	REV	271.41
11/05/10	10/28/10	KWH	35,508	230	30		8 Est	14.38	14.81	29.19		11/19/10				300.60	
11/05/10																	
11/29/10	11/29/10	KWH	35,751	243	32		8 Est	15.09	15.69	30.78		12/14/10		-0.05	SDINT	300.55	
11/29/10														1.01	LPC	332.34	
12/29/10	12/28/10	KWH	37,692	1,941	29		67 Act	131.69	125.26	256.95				-0.04	SDINT	332.30	
12/29/10												01/13/11		2.04	LPC	591.29	
01/13/11														-0.04	SDINT	591.25	
01/27/11	01/27/11	KWH	38,141	449	30		15 Act	24.14	28.90	53.04		02/11/11	-100.00			491.25	
01/27/11														4.96	LPC	549.25	
														-0.04	SDINT	549.21	