

**THE VANLUE TELEPHONE COMPANY**

Ohio  
P.U.C.O. NO. 6

Section 4  
First Revised Sheet 1  
Cancels Original Sheet 1

**CONCURRING TARIFFS**

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Message Toll Telephone Service, Private Line Services, Wide Area Telephone Service, and Enterprise Service plus Foreign Exchange Service for nonresidential customers, are now located in the Company's catalog at [www.tdstelecom.com](http://www.tdstelecom.com)

(C)

Customers have rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safe guards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

(C)

FOREIGN EXCHANGE SERVICE (Residence Only)

(C)

Concurrence

The Vanlue Telephone Company hereinafter called the concurring company, assents to, adopts, and concurs in the Foreign Exchange Service Tariff, filed with the Public Utilities Commission of Ohio by the Ohio Bell Telephone Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Foreign Exchange Service furnished jointly by the issuing company and the concurring company (including such services as are also participated in by one or more other companies), and hereby makes itself a party hereto and obligates itself to observe each and every provision thereof.

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ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO.07-1311-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO.  
BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO

**THE VANLUE TELEPHONE COMPANY**

Ohio

P.U.C.O. NO. 6

Section 4

Third Revised Sheet 2

Cancels Second Revised Sheet 2

**CONCURRING TARIFFS**

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APPROVED

(C)

(C)

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ISSUED: December 26, 2007

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IN ACCORDANCE WITH CASE NO.07-1311-TP-ATA  
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BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO

THE VANLUE TELEPHONE COMPANY

SECTION NO. 4  
ORIGINAL SHEET NO. 3

CONCURRING TARIFF  
P.U.C.O. NO. 6

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Telecommunications Service Priority (TSP) System

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

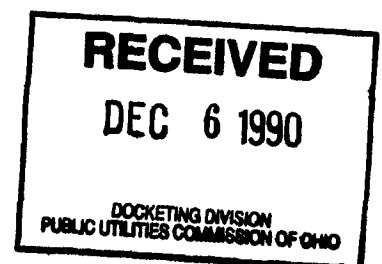
The Vanlue Telephone Company (LEC) does mirror the National Exchange Carriers Association (NECA) interstate rates for the intrastate jurisdiction. Regulations, rates and charges are specified in NECA Tariff - (FCC No. 5, Access Service Tariff, Section 13.3.3).

ISSUED: DEC. 02, 1990

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IN ACCORDANCE WITH ORDER NO. 90-1514-TP-UNC  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO 11-19-90

Fred Phillips, President  
Vanlue, Ohio 45890



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**DEFINITIONS**

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**ALTERNATIVE REGULATION PLAN**

Means a plan adopted in case number 00-1532-TP-COI under which an incumbant local exchange carrier receives earnings-free regulation with greater pricing flexibility for services other than BLES in exchange for specific commitments.

(N)

(N)

**BASE RATE AREA**

A specific section of an exchange area within which primary classes of service are available without extra zone or exchange line mileage charges.

**CENTRAL OFFICE**

A "Central Office" is a local operating unity by means of which intercommunication is provided for subscribers within a specified area under contract for exchange service. An essential characteristic of a "Central Office" is switching equipment to which telephone stations are connected by means of circuits defined as "Central Office Lines".

**CHANNEL**

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

**CIRCUIT**

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

**COMPANY**

Whenever used in this Tariff "Company" refers to the Vanlue Telephone Company unless the content clearly indicates otherwise.

**CONNECTING COMPANY**

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

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ISSUED: July 26, 2007

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO

P. U. C. O. NO. 6  
DEFINITIONS

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CONTRACT

The term "Contract" refers to the Service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provisions of Tariffs applicable.

EXCHANGE

The term "Exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of a central office, together with the associated plant used in furnishing communication service within that area.

EXCHANGE AREA

The territory served by an Exchange.

(D)

EXTENDED AREA SERVICE

A type of telephone service furnished under Tariff provisions whereby subscribers of a given exchange may complete calls to and or may receive calls from one or more exchanges without the application of long distance message telecommunications charges.

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EFFECTIVE: January 1, 1987

FILED IN ACCORDANCE WITH Order No. 85-533-TP-UNC  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO, DATED

Dale Rickle, President  
Vanlue, Ohio

P. U. C. O. NO. 6  
DEFINITIONS

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EXTRA LISTING

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

INDIVIDUAL LINE

An exchange line designed for the connection of only one main station. (Not a private branch exchange trunk line).

(D)

INTERCEPT SERVICE

A service arrangement whereby a person calling a disconnected or discontinued number is informed that the called telephone number has been disconnected or discontinued.

(D)

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Dale Rickle, President  
Vanlue, Ohio

P. U. C. O. NO. 6  
DEFINITIONS

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(D)

LOCAL CHANNELS

The term "Local Channel" applies to that portion of channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE

Local Exchange Service provides for telephone communications within an Exchange Area in accordance with the provisions of the Telephone Company's tariff, including the use of exchange facilities as required to establish connections between an exchange station and the toll board or between an exchange station and toll trunks when such trunks are employed to effect connection with the toll board.

LOCAL MESSAGES

A local message is a communication between subscribers' stations within the same Exchange Area.

LOCAL SERVICE

The term used to designate the privilege allowed a subscriber of sending messages from his telephone station to other telephone stations within a specified area without the payment of a toll charge.

LOCAL SERVICE AREA

That area throughout which a subscriber to local exchange service, at a given rate, obtains telephone service without the payment of a toll charge.

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Vanlue, Ohio

P.U.C.O. NO. 6  
DEFINITIONS

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MAINTENANCE SERVICE CHARGE

The charge applicable for each visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty was due to a condition in a customer provided terminal equipment or communication system which is arranged for connection to Company facilities.

NON-PUBLISHED TELEPHONE NUMBERS

A telephone number associated with an exchange station which at the request of the subscriber is not listed in the telephone directory and is not made available to the general public by the Company.

OFF PREMISE

Buildings, being used for business and or residency and not connected under the same roof. Either located on the same continuous property, or intersected by a public thoroughfare, or by land occupied by others.

ON PREMISE

The buildings, or portion or partition of the buildings, all connected under the same roof, used and occupied at one time by the subscriber in the conduct of his business or as a residence.

PLANT

The facilities between a Telephone Company central office and a protector on a subscriber's premises which provides each subscriber access to the tele-communications network.

PREMISES

All of the buildings or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on the continuous plot of ground not intersected by a public highway.

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ISSUED: December 23, 1978

EFFECTIVE: February 1, 1979

Filed in accordance with Order No. 77-851-TP-AIR, issued by The Public Utilities Commission of Ohio, dated November 29, 1978.

Dale Rickle, President  
Vanlue, Ohio



THE VANLUE TELEPHONE COMPANY

SECTION 5  
First Revised Sheet No. 6  
Cancels  
Original Sheet No. 6

P. U. C. O. NO. 6  
DEFINITIONS

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DELETE IN TOTAL  
RESERVE FOR FUTURE

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Dale Rickle, President  
Vanlue, Ohio

P.U.C.O. NO. 6  
DEFINITIONS

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PUBLIC TELEPHONE

An exchange station, either attended or equipped with a coin collecting device which is installed for the convenience of the Public at a location chosen or accepted by the Telephone Company.

RURAL AREA

The sparsely populated area outside of the base rate area and suburban area.

RURAL LINE

A Rural Line is a Company-owned station line serving subscribers outside the base rate area.

RURAL LINE SERVICE

Rural Line Service is a service provided to customers outside the base rate area by means of rural lines.

SEMI-PUBLIC TELEPHONE SERVICE

A classification of coin box exchange service for use at locations more or less public in character, but not, in the opinion of the Company, generally accessible nor suitable for the installation of public telephone service.

SERVICE CONNECTION CHARGE

A nonrecurring charge applying to the establishment of service for a subscriber and certain subsequent additions to that service.

SUBSCRIBER

As used in this Tariff, a separate subscriber is involved at each location, on continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers even in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

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Dale Rickle, President  
Vanlue, Ohio

(T)

## DEFINITIONS

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### SUSPENSION OF SERVICE

An arrangement made at the request of the subscriber that allows the local exchange service to be temporarily suspended. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

### TIER 1

"Tier one" services include BLES as defined in section 4927.01 of the Revised Code, as well as those services that are not essential but nevertheless retain such a high level of public interest that these services still require regulatory oversight, as set forth in paragraphs (A)(1)(a) and (A)(1)(b) of rule 4901:1-6-20 of the Administrative Code.

### TIER 2

"Tier two" services include all regulated telecommunications services that do not fall in tier 1.

### TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

(N)

(N)

(D)

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ISSUED: July 26, 2007

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IN ACCORDANCE WITH ORDER NO: 07-850-TP-ALT  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO

THE VANLUE TELEPHONE COMPANY

TARIFF SPECIFIC INDEX  
SECTION NO. 6  
ORIGINAL SHEET NO. 1

P.U.C.O. NO. 6  
CONNECTIONS WITH CERTAIN FACILITIES  
PROVIDED BY CUSTOMERS

<u>SUBJECT</u>	<u>SHEET NO.</u>
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INSIDE WIRE (DEFINED)	1
INSTALLATION and MAINTENANCE	1
INTERFACE	1
NETWORK INTERFACE	1
RESPONSIBILITY OF COMPANY	2
RESPONSIBILITY OF CUSTOMER	2
TERMINAL EQUIPMENT	4
VIOLATION OF REGULATIONS	3
VISITATION OR MAINTENANCE	4

P. U. C. O. NO. 6  
CONNECTION WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

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I. CUSTOMER PREMISES INSIDE WIREA. General

1. Installation and maintenance of customer premises (N) inside wire associated with residence and non-residence single line exchange services, excluding semi-public service, connecting to single line sets are the financial responsibility of the customer.
2. Customer premises inside wire is defined as wire (N) (including entrance bridges, connectors, blocks, and jacks) within a customer's premises that extends between the termination of the exchange access line at the network interface and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the exchange access line.
3. The network interface may be installed on the (N) customer's premises at a location determined by the Telephone Company which is accessible to the customer. The normal location of the network interface would be in close proximity of or in conjunction with the protector or equivalent where the Telephone Company facilities enter the Customer's premises.  
  
The Telephone Company will not charge for the network interface device. The only charges that apply when a customer has the Telephone Company come to their premises for the purpose of installing a network interface device are the appropriate service connection charges contained in Section 2 of this tariff [1 (b) and (d)].
4. Customer premises inside wiring must be installed in (N) accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

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ISSUED: April 13, 1987

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IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Dale Rickle, President  
Vanlue, Ohio 45890

P. U. C. O. NO. 6  
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

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I. CUSTOMER PREMISES INSIDE WIRE (continued)B. Responsibility of the Customer

1. In the event that the customer provides, installs and (N) maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or third persons caused by the actions or omission of the customer or the customer's agents or representative. The customer will save the Telephone Company harmless from any and all liability, claims, or damage arising out of the provision, installation or maintenance of customer premises inside wire by the customer or the customer's representatives or agents.
2. In those instances where the Telephone Company makes a (N) repair visit to the customer's premises and the service difficulty or trouble results from customer premises inside wire provided, installed or maintained by the customer that is not in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations for such service wire, the customer is responsible for the payment of a service order charge, and a premise visit charge.

C. Responsibility of the Telephone Company

1. The Telephone Company will make available to customers (N) installation guidelines for provision or installation of customer premises inside wire. These guidelines will be available at the Telephone Company office.
2. Subject to the provision of the General Rules and (N) Regulations, Section 3 of this tariff, the Telephone Company will, upon the customer's request, maintain customer premises inside wire and standard jacks, provided or installed by the customer which are in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations on a detariffed agreement.

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Dale Rickle, President  
Vanlue, Ohio 45890

P. U. C. O. NO. 6  
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

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D. Violation of Regulations

Where customer premises inside wire provided, installed, or maintained by the customer is in violation of any of the regulations of this Section 6, the Telephone Company will take such immediate action as necessary for the protection of the telecommunications network and Telephone Company employees, and will promptly notify the customer of the violation. The customer shall discontinue such use of the premises inside wire or correct the violation and shall confirm in writing to the telephone company within ten days, following the receipt of written notice from the Telephone Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation or to give the required written confirmation to the Telephone Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provision of this tariff.

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Dale Rickle, President  
Vanlue, Ohio 45890

P. U. C. O. NO. 6  
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

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II. CUSTOMER OWNED AND PROVIDED EQUIPMENT

- A. Subscriber-provided terminal equipment and communications (N systems may be used with the facilities furnished by the telephone company for exchange and long distance message telecommunications service as specified in this section.
- B. Customer owned and provided terminal equipment will be (N allowed to be connected to facilities furnished by the Telephone Company in accordance with the FCC Docket 19528 (Registration Program). Providing the customer, at the option of the Telephone Company: (a) notifies the Telephone Company of the intent to connect terminal equipment, (b) provides the Telephone Company with the make, model and FCC registration number and ringer equivalence rating of the terminal equipment.
- C. Terminal equipment which is not in conformance with the FCC (N Registration Program may not be attached to the facilities of the Telephone Company without the use of either a Telephone Company provided or customer provided interconnection device. The interconnection device must also be in conformance with the Registration Program.
- D. A visitation or maintenance charge will apply when a service (N difficulty or trouble report requires a visit by the Telephone Company to the customer premises, at which Terminal Equipment and Inside Wiring is connected to Telephone Company facilities, to determine that the difficulty or trouble is not the result or failure of Telephone Company facilities. The charge will be based on the actual cost of the visit as determined by the direct labor time, indirect labor time, equipment and materials required.

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IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI  
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Dale Rickle, President  
Vanlue, Ohio 45890



THE VANLUE TELEPHONE COMPANY  
Ohio

Section 7  
Third Revised Index Sheet 1  
Cancels Second Revised Index Sheet 1

P.U.C.O. NO. 6  
**BASIC TELEPHONE ASSISTANCE**

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Lifeline Assistance .....	6 - 10	(T)
Link-Up .....	11-12	(T)

**APPROVED**

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ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

IN ACCORDANCE WITH ORDER NO. 05-461-TP-UNC  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
VANLUE, OHIO

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**BASIC TELEPHONE ASSISTANCE**

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**SERVICE CONNECTION ASSISTANCE**

A. General

1. Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:
  - a. Waiver of applicable deposit requirements under Section 3 of this tariff.
  - b. Full or partial up to \$60.00 waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 2 of this tariff (Service Connection Assistance does not apply to network wiring charges).

(T)

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
  - a. Home Energy Assistance Program (HEAP);
  - b. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - c. Food Stamps;
  - d. Federal public housing assistance/ Section 8; or
  - e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits.

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO

P.U.C.O. NO. 6  
BASIC TELEPHONE ASSISTANCE

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SERVICE CONNECTION ASSISTANCE

APPROVED

B. Regulations (Continued)

3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
4. Service Connection Assistance is available for all grades of service.
5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.
6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the customer's current address.
7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

(T)  
(T)

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IN ACCORDANCE WITH ORDER NO. 05-461-TP-UNC  
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VANLUE, OHIO

THE VANLUE TELEPHONE COMPANY  
Ohio

Section 7  
Third Revised Sheet 3  
Cancels Second Revised Sheet 3

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**BASIC TELEPHONE ASSISTANCE**

APPROVED

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BY: PAUL E. PEDERSON, VICE-PRESIDENT  
VANLUE, OHIO

THE VANLUE TELEPHONE COMPANY  
Ohio

Section 7  
Second Revised Sheet 4  
Cancels First Revised Sheet 4

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**BASIC TELEPHONE ASSISTANCE**

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BY: PAUL E. PEDERSON, VICE-PRESIDENT  
VANLUE, OHIO

THE VANLUE TELEPHONE COMPANY  
Ohio

Section 7  
Third Revised Sheet 5  
Cancels Second Revised Sheet 5

P.U.C.O. NO. 6  
**BASIC TELEPHONE ASSISTANCE**

**APPROVED**

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ISSUED: January 14, 2000

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BY: PAUL E. PEDERSON, VICE-PRESIDENT  
VANLUE, OHIO

**BASIC TELEPHONE ASSISTANCE**

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**LIFELINE ASSISTANCE**

A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- |    |   |     |
|----|---|-----|
| 1. | A waiver of the Federal Subscriber Line Charge  | (N) |
| 2. | A waiver of the Federal Universal Service Charge  | (T) |
| 3. | A recurring discount equal to the maximum contribution of federally available assistance will be applied to the monthly basic local exchange service charge; at no time should the discounts cause the monthly basic local exchange rate to be less than zero | (T) |
| 4. | Free toll limitation services (e.g., toll blocking, toll control, and 900/976), upon customer's request   | (T) |
| 5. | A waiver of the Telephone Company's service deposit requirement.  | (T) |
| 6. | Customers have the option to purchase Call Waiting and an option for other features upon self certification that the feature is for medical and/or safety reasons per Ohio Adm. Code 4901:1-4-06(b)(1)(c).  | (T) |
| 7. | Credits of 100% of all non-recurring service order charges for commencing service.  | (N) |
| 8. | Lifeline is a Tier 1 Core Service.  | (N) |

B. Regulations

- |    |   |     |
|----|---|-----|
| 1. | Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:  |     |
|    | a. Medical Assistance (Medicaid), including any state programs that might supplant Medicaid;  | (T) |
|    | b. Food stamps;   |     |
|    | c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;   |     |
|    | d. Supplemental Security Income – blind and disabled (SSDI);  | (N) |
|    | e. Federal public housing assistance, or Section 8;   |     |
|    | f. Home Energy Assistance Program (HEAP);   |     |
|    | g. National School Lunch Free Lunch Program (NSL);  |     |
|    | h. Household income at or below 150% of the poverty level;  | (T) |
|    | i. Ohio Works First/ Temporary Assistance for Needy Families (TANF); or   |     |
|    | j. General Assistance including disability assistance (DA)  | (N) |
| 1. | Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. |     |
| 3. | Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.   | (M) |

(M) Text moved from Sheet 7

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO

**BASIC TELEPHONE ASSISTANCE**

**LIFELINE ASSISTANCE**

B. Regulations (Continued)

4. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income (Section B.1.h), examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document. (M)
- (T)
- (D)
- (D)
5. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance.
6. The Lifeline discounts and waivers apply to only one access line per household.
7. Participants in Lifeline may subscribe to Call Waiting at tariffed rates. Customers have the option to purchase other features for medical and/or safety reasons. Requests to purchase other features must be signed by the customer self-certifying that the feature is necessary for medical and/or safety reasons. Existing Lifeline customers that have optional features prior to the adoption of the Telephone Company's alternative regulation plan will be grandfathered into the Lifeline program so long as the customer makes no changes whatsoever to their existing local exchange service. (N)
- (N)
8. Lifeline customers with past due bills for regulated local service charges will be offered special payment arrangements for these past due balances. These arrangements will consist of an initial payment not to exceed \$25.00, before service is installed, with the balance for the regulated local charges to be paid over six equal monthly installments. Lifeline customers with past due bills from toll service will be required to have toll restricted service until such past due toll charges have been paid in full or until the customer establishes service with a subsequent toll provider pursuant to the Minimum Telephone Service Standards. (N)
- (N)

(M) Text previously appearing here moved to Sheet 6

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. 07-850-TP-ALT  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO



P.U.C.O. NO. 6  
**BASIC TELEPHONE ASSISTANCE**

**LIFELINE ASSISTANCE**

**APPROVED**

C. Enrollment Process for Program and Income Eligibility

(N)(M)

Existing Customers

1. Customers with dial tone wanting to establish Lifeline Service should complete and submit a company Lifeline application, and provide documentation if applicable, within 30 days of requesting the discount.
2. The Company will review the customer's Lifeline application to determine the customer's eligibility within 30 days.
3. If the customer is eligible for the Lifeline discount, and the application was returned within 30 days of requesting the discount, the Company will credit the customer's bill retroactive to the date of the customer's request for Lifeline Service.
4. If the customer is eligible for the Lifeline discount, but the application was returned after 30 days, the Company will apply the discount to the customer's bill effective on the date eligibility is proved.
5. Should the Company determine that a customer does not qualify for Lifeline Assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation the customer must reapply for Lifeline discounts.

New Customers

1. Customers applying for new service and requesting to establish Lifeline service should complete and submit a company Lifeline application, and provide documentation if applicable, within 30 days of requesting the discount. The Company will process the Lifeline application without delaying the installation of new service.
2. The Company will review the customer's Lifeline application to determine the customer's eligibility within 30 days.
3. If the customer is eligible for the Lifeline discount, and the application was returned within 30 days of requesting the discount, the Company will credit the customer's bill retroactive to the date of the customer's request for Lifeline Service.

(N)(M)

(M) Material now appears on Sheet 11.

ISSUED: May 13, 2005

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BY: PAUL E. PEDERSON, VICE-PRESIDENT  
VANLUE, OHIO

P.U.C.O. NO. 6  
**BASIC TELEPHONE ASSISTANCE**

**LIFELINE ASSISTANCE**

**APPROVED**

C. Enrollment Process for Program and Income Eligibility (Continued)

(N)(M)

New Customers (Continued)

4. If the customer is eligible for the Lifeline discount, but the application was returned after 30 days, the Company will apply the discount to the customer's bill effective on the date eligibility is proved.
5. Should the Company determine that a customer does not qualify for Lifeline Assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation the customer must reapply for Lifeline discounts.

D. Income Eligibility

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 30 days of a customer's service establishment. Examples of documentation would include 1) a prior year's state or federal income tax return; 2) the current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
2. If the customer is eligible for the Lifeline discount, and the application was returned within 30 days of requesting the discount, the Company will credit the customer's bill retroactive to the date of the customer's request for Lifeline Service.
3. If the customer is eligible for the Lifeline discount, but the application was returned after 30 days, the Company will apply the discount to the customer's bill effective on the date eligibility is proved.

(N)(M)

(M) Material now appears on Sheet 12.

ISSUED: May 13, 2005

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BY: PAUL E. PEDERSON, VICE-PRESIDENT  
VANLUE, OHIO

P.U.C.O. NO. 6  
**BASIC TELEPHONE ASSISTANCE**

**LIFELINE ASSISTANCE**

**APPROVED**

D. Income Eligibility (Continued)

4. Should the Company determine that a customer does not qualify for Lifeline Assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation the customer must reapply for Lifeline discounts.
5. Written notification must include 1) the earliest date termination of Lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of Lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901: 1-5, O.A.C., explaining who customers may contact in the event of a dispute.

E. Verification for Continued Eligibility

1. The Telephone Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of Lifeline benefits would occur; 2) the reason(s) for the termination of Lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901: 1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the Lifeline benefits and require the customer to reapply for benefits.
3. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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BY: PAUL E. PEDERSON, VICE-PRESIDENT  
VANLUE, OHIO

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**BASIC TELEPHONE ASSISTANCE**

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**LINK UP**

**A. General**

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

1. A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
2. A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service connection charges do not include the Telephone Company's applicable security deposit requirements.)

**B. Regulations**

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - b. Food stamps;
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Federal public housing assistance, or Section 8;
  - e. Home Energy Assistance Program (HEAP);
  - f. National School Lunch Free Lunch Program;
  - g. Household income at or below 150% of the poverty level; or
  - h. Ohio Works First/ Temporary Assistance for Needy Families (TANF)

(T)

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ISSUED: July 26, 2007

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IN ACCORDANCE WITH ORDER NO. 07-850-TP-ALT  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO

P.U.C.O. NO. 6  
BASIC TELEPHONE ASSISTANCE

LINK UP

APPROVED

B. Regulations (Continued)

2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section A., above.
3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link Up based on income (Section B.1.g), examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
5. Link Up customers are not restricted on the optional services to which they may subscribe.
6. If a customer disagrees with the Company's findings regarding eligibility for Link Up, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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(N) (M)

(M) Material previously appeared on Sheet 9.

ISSUED: May 13, 2005

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
VANLUE, OHIO

### MISCELLANEOUS SERVICE ARRANGEMENTS

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Custom Calling Services (except Call Waiting) for nonresidential, Telephone Number Referral Service for nonresidential, Advanced Calling Services (except Caller ID Basic and Call Trace), and Mileage Charges for nonresidential and Direct Inward Dialing Service can be found in the Company's catalog at [www.tdstelecom.com](http://www.tdstelecom.com).

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Customers have rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safe guards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering and changing service, service repair, payment of bills, and disconnection and reconnection of service.

### SUBJECT INDEX

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Telephone Number Referral Service .....	8
Per Call Blocking/Per Line Blocking .....	9-11
Advanced Calling Services .....	12-21
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(N)

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ISSUED: March 15, 2010

EFFECTIVE: March 15, 2010

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOEL DOHMEIER, VICE-PRESIDENT  
VANLUE, OHIO

P. U. C. O. NO. 6  
MISCELLANEOUS SERVICE ARRANGEMENTS

RECEIVED DOCKETING DIV  
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**CUSTOM CALLING SERVICES**

PUCO  
**APPROVED**

**A. GENERAL**

Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

**B. SERVICE DESCRIPTIONS**

**1. CALL FORWARD-BUSY (CUSTOMER PROGRAMMABLE)**

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

**2. CALL FORWARD-NO ANSWER (CUSTOMER PROGRAMMABLE)**

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

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ISSUED: January 19, 2001

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IN ACCORDANCE WITH ORDER NO. 01-143-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE PRESIDENT  
VANLUE, OHIO

RECEIVED-ROCKETING DIV  
01 MAR -6 PM 12:04

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APPROVED**

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This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

This service is an additive to the Call Forwarding service and allows the customer to activate and deactivate Call Forwarding from a telephone in another location. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call.

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

(M)

(M) (T)

**ISSUED: January 19, 2001**

**EFFECTIVE: March 5, 2001**

IN ACCORDANCE WITH ORDER NO. 01-143-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
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VANLUE, OHIO



P. U. C. O. NO. 6  
MISCELLANEOUS SERVICE ARRANGEMENTS

CUSTOM CALLING SERVICES

01 MAR -6 PM 12:04

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B. SERVICE DESCRIPTIONS (Continued)

7. CALL WAITING/CANCEL CALL WAITING

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

8. HOME INTERCOM-BASIC

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

9. HOTLINE

This service allows a call to be automatically placed to a pre-assigned number determined by the customer as soon as the customer's phone goes off-hook. The Company will program the pre-assigned number for the customer.

(M) Text shown here now appears on Sheet 2 of this Section.

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE PRESIDENT  
VANLUE, OHIO

P. U. C. O. NO. 6  
MISCELLANEOUS SERVICE ARRANGEMENTS

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**CUSTOM CALLING SERVICES**

**B. SERVICE DESCRIPTIONS (Continued)**

**10. PERSONAL RINGING**

This service allows the customer to have up to two distinct telephone numbers on a single line. The second number will have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or second telephone number can be forwarded.

**11. SPEED CALL 8**

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

**12. SPEED CALL 30**

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

**13. TOLL RESTRICTION**

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

**14. CALL TRANSFER <sup>1</sup>**

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

(T)

**15. DO-NOT-DISTURB**

This service prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later. A personal identification number (PIN) is available to allow selected callers the ability to override this service in order to reach the customer.

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<sup>1</sup> As of January 23, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

(N)  
(N)

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ISSUED: December 9, 2003

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IN ACCORDANCE WITH ORDER NO. 03-2376-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE PRESIDENT  
VANLUE, OHIO

P. U. C. O. NO. 6  
MISCELLANEOUS SERVICE ARRANGEMENTS

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**CUSTOM CALLING SERVICES**

**B. SERVICE DESCRIPTIONS (Continued)**

**16. WARM LINE**

This service allows a call to be automatically placed to a pre-assigned number determined by the customer. The call will be placed once the customer's phone has been off-hook for a predetermined time-out period. The time-out period may be set at 1 to 14 seconds. During the time-out period the customer will receive a normal dial tone and can originate calls. Once the time-out period has expired, a call is automatically placed to the pre-assigned number as programmed by the Company.

**17. CALL TRANSFER ENHANCED**

This feature enables a customer to transfer multiple incoming or outbound calls to a third party with either a Screened Transfer or a Blind Transfer. A Screened Transfer enables the transferring party to announce a call to the third party prior to completing the transfer. If the third party chooses not to take the call, the transferring party may disconnect the third party and return to the caller. Otherwise, the transferring party may disconnect, completing the transfer and returning the line to an idle state. A Blind Transfer enables the transferring party to immediately disconnect after dialing the third party, prior to the third party answering the call. After disconnecting, the transferring party may either originate or receive a new call, even though the transferred call is still in progress. In addition, this feature enables a customer to establish a 3-way conference call while enabling any party (including the originator of the call) to drop out of the conference while leaving the other two parties connected. The customer is responsible for all applicable long distance charges for originating or terminating calls that will apply for the duration of the call, even if the customer drops off the call.

(N)

(N)

**C. LIMITATIONS**

1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.
2. Custom Calling Services are only available on single-line party service.
3. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension), Private Branch Exchange Trunk Line Service, or Centrex Service.

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ISSUED: December 9, 2003

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BY: PAUL E. PEDERSON, VICE PRESIDENT  
VANLUE, OHIO

**MISCELLANEOUS SERVICE ARRANGEMENTS**

APPROVED

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**CUSTOM CALLING SERVICES**

D. Rate and Discounts

1. Rates

The following monthly rates apply to residence customers only except Call Waiting applies to both residential and business customers, and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

One Service Per Line		Monthly Rate		Activate	Deactivate	
		Current	Maximum	Code	Code	
a.	Call Forwarding - Busy	\$3.00		*90	*91	(I)
b.	Call Forwarding - No Answer	\$3.00		(*40 to change fwd to #)		(I)
c.	Call Forwarding	\$3.00		*92	*93	(I)
d.	Call Forwarding - Remote Access <sup>1</sup> (additive to Call Forwarding)	\$1.50		(*42 to change fwd to #)		
e.	Call Hold	\$1.50		*72	*73	
f.	3-Way Calling	\$3.00		N/A	N/A	(I)
g.	Call Waiting/Cancel Call Waiting - <sup>3</sup> Tier 1 Non-Core (residence and business)	\$2.50	\$5.00	CWCCW	*52 N/A	(C)
h.	Home Intercom-Basic	\$1.50		N/A	N/A	
i.	Hot Line	\$2.00		N/A	N/A	
j.	Personal Ringing 1)Second Directory Number	\$2.00		N/A	N/A	
k.	Speed Call 8	\$1.50		*75	N/A	
l.	Speed Call 30	\$2.00		*74	N/A	
m.	Toll Restriction	\$2.00		N/A	N/A	
n.	Call Transfer <sup>2</sup>	\$1.50		N/A	N/A	
o.	Do-Not-Disturb	\$1.50		*78	*79	
				(*48 for Override)		
p.	Warm Line	\$2.00		N/A	N/A	
q.	Call Transfer - Enhanced	\$5.00		N/A	N/A	

<sup>1</sup> Discounts do not apply to these services.

<sup>2</sup> As of January 23, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

<sup>3</sup> Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-850-TP ALT, effective 09/10/07.

ISSUED: February 7, 2008

EFFECTIVE: February 7, 2008

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO

P. U. C. O. NO. 6  
MISCELLANEOUS SERVICE ARRANGEMENTS

RECEIVED-DOCKETING DIV

01 MAR -6 PM 12: 04

CUSTOM CALLING SERVICES

PUCO

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D. RATES AND DISCOUNTS (Continued)

2. MULTI-SERVICE PLAN DISCOUNT, PER LINE

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	<u>Per Service Credit</u>	<u>Credit Per</u> <u>Month</u>	<u>Trans.</u> <u>Code</u>
a.	Two Services	(\$0.50)	CFD2
b.	Three Services	(\$1.00)	CFD3
c.	Four Services	(\$1.50)	CFD4
d.	Five Services	(\$2.00)	CFD5
e.	Six Services	(\$2.50)	CFD6
f.	Seven Services	(\$3.00)	CFD7
g.	Eight Services	(\$3.50)	CFD8
h.	Nine Services	(\$4.00)	CFD9
i.	Ten Services	(\$4.50)	CFD1

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ISSUED: January 19, 2001

EFFECTIVE: March 5, 2001

IN ACCORDANCE WITH ORDER NO. 01-143-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE PRESIDENT  
VANLUE, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

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**TELEPHONE NUMBER REFERRAL SERVICE** (residence only)

(C)

A. General

1. When customers move to a new location outside the Telephone Company's service territory, the Company provides, without a recurring charge, a message that informs the caller to a disconnected number that the number has been disconnected or changed, and that the caller should consult the directory or call the operator.

Telephone Number Referral Service is a service provided to residence customers whose telephone service is being disconnected and who are moving to a new location outside the Company's service territory. Dialing the customer's former number results in a prerecorded message which announces the new number.

(C)

2. The non-recurring charge applies to a 90-day increment of service and can be continued for an additional 90-day period at the customer's request.
3. Customers moving to a new location outside the Company's service area will be billed in advance for this service.

B. Rates

	Transaction <u>Code</u>	Non-recurring <u>Charge</u>
1. Non-recurring charge per telephone number, per 90 days of service	TNRS	\$20.00

C. Conditions

1. Telephone Number Referral Service will be offered where facilities and conditions permit.
2. Telephone Number Referral Service may be canceled by the customer at any time during the 90-day period.

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IN ACCORDANCE WITH CASE NO. 07-1311-TP-ATA  
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VANLUE, OHIO

P. U. C. O. NO. 6  
MISCELLANEOUS SERVICE ARRANGEMENTS

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PER CALL BLOCKING/PER LINE BLOCKING

APPROVED

A. GENERAL

1. Customers may prevent the disclosure of their telephone number or directory name and number when placing calls to a party with service that reveals the calling party's number or name and number, by subscribing to either Per Call Blocking or Per Line Blocking.
2. Per Call Blocking and Per Line Blocking are provided according to the availability of facilities, features and central office equipment in locations determined by the Company. The features described will only operate on calls originating and terminating within suitably-equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies.

B. DESCRIPTION

1. Per Call Blocking  
Enables customers to prevent the disclosure of their telephone number or name and number on a per call basis to the called party. This disclosure of the calling party's number or name and number can be prevented on a per call basis by dialing \*67 (1167 from a rotary phone) before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number or name and number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number or name and number.

Per the FCC Caller ID Order, Per Call Blocking is provided to all customers at no charge.

Per Call Blocking will be provided on calls originating from paystations used by the general public and party lines.

2. Per Line Blocking  
Enables customers to prevent the disclosure of their telephone number or name and number to the called party. Per Line Blocking is applicable on all outgoing calls placed from the customer's line. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number or name and number.

Per Line Blocking will be provided at no monthly charge on an optional basis to customers of non-published service.

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ISSUED: September 4, 1997

EFFECTIVE: October 22, 1997

IN ACCORDANCE WITH CASE NO. 97-982-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: MICHAEL A. PANDOW, PRESIDENT  
VANLUE, OHIO

P. U. C. O. NO. 6  
MISCELLANEOUS SERVICE ARRANGEMENTS

**APPROVED**

PER CALL BLOCKING/PER LINE BLOCKING

**B. DESCRIPTION (Continued)**

**2. Per Line Blocking (Continued)**

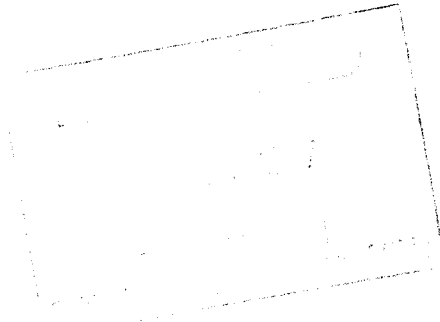
Per Line Blocking will be available for subscription to all eligible customers at the rates in D. RATES AND CHARGES following.

Law enforcement, domestic shelters and other special agencies will be offered free per line blocking.

Per Line Blocking can be deactivate by dialing \*82 (1182 from a rotary phone prior to placing the call. This will unblock number delivery for one call only.

**C. REGULATIONS**

1. Per Call Blocking will be provided to all eligible customers. Per Line Blocking will not be available to paystations and multi-party service customers.
2. Per Line Blocking will be provided when requested by the customer to all non-published service customers at no monthly charge. The customer must specify each line to be equipped with the specific blocking service desired. Customers subscribing to non-published service will be advised by Company personnel of the availability of Per Line Blocking.
3. Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number privacy service where appropriate.



ISSUED: September 4, 1997

EFFECTIVE: October 22, 1997

IN ACCORDANCE WITH ORDER NO. 97-982-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: MICHAEL A. PANDOW, PRESIDENT  
VANLUE, OHIO



**MISCELLANEOUS SERVICE ARRANGEMENTS**

PER CALL BLOCKING/PER LINE BLOCKING

D. Rates and Charges

1. Per Call Blocking and Per Line Blocking will be provided at the applicable as shown below.
2. Non-published customers may subscribe to Per Line Blocking without a monthly or non-recurring charge. All other customers may subscriber to Per Line Blocking at a monthly rate.

		Monthly Rate		Trans		
		<u>Current</u>	<u>Maximum</u>	<u>Code</u>	<u>(NRC)</u>	
a)	Per Call Blocking <u>2/</u>	N/C		N/A	<u>1/</u>	(C)
b)	Per Line Blocking <u>2/</u> *Tier 1 Non Core					(C)
1)	Each line associated with non-published service (customer must request service)	N/C	NC	ACSBL	N/C	(C)
2)	Each line associated with other than non-published service, i.e., non-listed service	\$1.00	\$2.00	ACSBL	N/C	(C)

1/ Provided automatically to each line free-of-charge.

2/ Not eligible for discount.

\* Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-850-TP ALT, effective 09/10/07.

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO: 07-850-TP-ALT  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO

GENERAL EXCHANGE SERVICE TARIFF

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ADVANCED CALLING SERVICES

APPROVED

A. GENERAL

1. The Company will offer Advanced Calling Services (ACS) to customers served by digital switches equipped with the new industry standard SS7 signaling protocol. These features are widely known as Custom Local Area Signaling Service (CLASS).
2. Advanced Calling Services (ACS) is comprised of a group of features described under B. which allows customers to efficiently manage the call flow generated over their Exchange Access Line(s). This management is possible only where the calling party's telephone number can be forwarded from the central office serving the called party. ACS features are optional services offered in addition to regular exchange service.
3. This ACS tariff is applicable to residence customers only, except Caller ID Basic and Call Trace is applicable to both residential and nonresidential customers. (C)  
Customers must be served by central offices where the Company has installed CLASS features and is furnished subject to the availability of facilities. Individual feature availability may differ by exchange. (C)
4. ACS features will be functional under the following conditions:
  - a. When both the originating customer and the call terminating customer are served by the same central office.
  - b. When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities.
  - c. Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party.
  - d. If offering Caller ID - Deluxe, the Calling Name will be displayed only where the appropriate facilities are available to provide a match of Calling Name to Calling Number.
- 4A. Advanced Calling Services (ACS) may be offered to customers for trial use for a period not to exceed ninety (90) days. The dates of offering and duration of trial use will be determined by the Telephone Company. During trial use, the recurring charge for ACS will not apply to customers participating in the trial use offering. This offering is limited to one-party lines which are not already equipped with ACS added. A customer may participate only once during each trial use offering period. Customer requests for ACS trial use will be subject to availability of facilities.

Requests for promotional offerings will be filed with the Public Utilities Commission of Ohio not less than ten days prior to the effective date.

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ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO. 07-1311-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE PRESIDENT  
VANLUE, OHIO

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

APPROVED

ADVANCED CALLING SERVICES

A. GENERAL (Continued)

5. The provision of ACS by the Telephone Company is subject to the availability of facilities and the requirements of the local network. In no event will the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities unless caused by the gross negligence or willful misconduct of the Company. Nor will the Company be liable for losses or damages arising out of any act, omission or failure to perform by the Telephone Company, its employees or agents in connection with this service, unless caused by the gross negligence or willful misconduct of the Company, its employees or agents. The Telephone Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on the Telephone Company facilities and equipment, nor on equipment provided by the customer.

Approval of the above tariff language by the P.U.C.O. does not constitute a determination by the Commission that the limitation of liability imposed by the Carrier should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequence damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

6. Non-recurring charges will not apply to ACS features.
7. Special Conditions for Caller ID:
- a) An originating caller's data may not be displayed at the called party under the following conditions:
- 1) The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, a second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
  - 2) The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
  - 3) Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the data message.

ISSUED: September 4, 1997

EFFECTIVE: October 22, 1997

IN ACCORDANCE WITH ORDER NO. 97-982-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: MICHAEL A. PANDOW, PRESIDENT  
VANLUE, OHIO

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

APPROVED

ADVANCED CALLING SERVICES

A. GENERAL (Continued)

7. Special Conditions for Caller ID (Continued)

a) Continued

- 4) Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number of the PBX or Key System will be displayed.
- 5) Caller ID - Basic and Caller ID - Deluxe cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
- 6) The Caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
- 7) The calling party has activated blocking.
- 8) Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from Paystation and party line stations.
- 9) Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.

b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:

- 1) If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
- 2) ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
- 3) Caller ID services are available on all long distance calls where technically feasible.
- 4) All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
- 5) All calling data will be passed, even for customer who do not subscribe to Caller ID.
- 6) Per call blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per call blocking.)

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EFFECTIVE: October 22, 1997

IN ACCORDANCE WITH ORDER NO. 97-982-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: MICHAEL A. PANDOW, PRESIDENT  
VANLUE, OHIO

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

APPROVED

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**ADVANCED CALLING SERVICES**

**B. SERVICE DESCRIPTIONS**

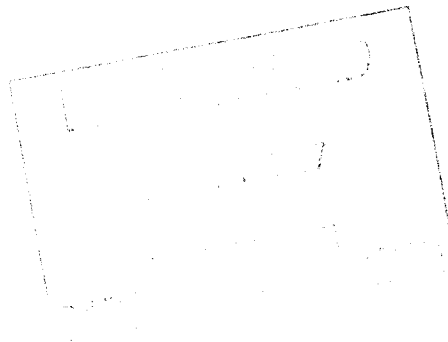
Advanced Calling Services are optional telephone service arrangements which provide one or more of the following features.

**1. Anonymous Call Rejection**

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement.

**2. Call Rejection**

This service enables a subscriber to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.



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IN ACCORDANCE WITH ORDER NO. 97-982-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: MICHAEL A. PANDOW, PRESIDENT  
VANLUE, OHIO

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

APPROVED

ADVANCED CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

3. Call Return

Enables the customer to automatically redial the telephone number of the most recent incoming call only, whether or not the call was answered. The Telephone Company's equipment will make repeated attempts to establish the call, for a thirty (30) minute period beginning with the customer's activation of Call Return, if the most recent incoming called telephone number is busy. After activation, the originating and terminating customers may place other calls without affecting the Call Return service status. The feature cannot be activated for calls originating from a line that is forwarded or from a line not associated with the telephone number, e.g., multiline hunting groups. The callbacks may be to areas where a toll charge would be applicable. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call cannot be returned. (Activation by \*69 from a touchtone phone or 1169 from a rotary phone. Deactivation by \*89 from a touchtone phone or 1189 from a rotary phone.)

Call Return is available on a per usage or flat rate basis. This service will have a per activation rate and a specified number of chargeable activations. After the specified number of chargeable activations, each activation thereafter will be at no charge. A pay-per-use activation is considered successful when the customer dials "1", after the announcement, to activate the service.

4. Caller ID

Caller ID - Basic (Number Only) and Caller ID - Deluxe (Name and Number are the available services.

Caller ID - Basic

This service allows the subscribers, with the use of a display phone or adjunct display device, to view the directory number of an incoming call before answering. After the first ring to alert the customer of an incoming call, the central office switch will send the ten-digit directory number, along with the current date and time. The caller's number must be a non-blocked number from the same exchange or Host complex or part of the SS7 network, to have the number displayed. If the caller's number is not part of the SS7 network, is a multi-party line, or out of the area, the customer premise equipment will display an indicator of "unknown number". If the delivery of the directory number has been blocked by callers other than telemarketers, the customer premise equipment will display an indicator of "private number".

ISSUED: September 4, 1997

EFFECTIVE: October 22, 1997

IN ACCORDANCE WITH ORDER NO. 97-982-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: MICHAEL A. PANDOW, PRESIDENT  
VANLUE, OHIO

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

APPROVED

ADVANCED CALLING SERVICES

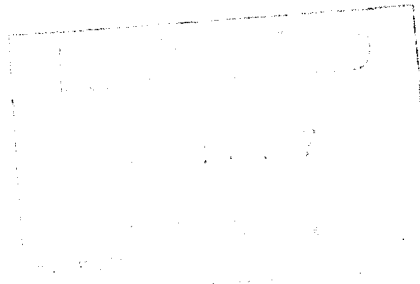
B. SERVICE DESCRIPTIONS (Continued)

4. Caller ID (Continued)

Caller ID - Deluxe

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking or subscribes to per line blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery.



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EFFECTIVE: October 22, 1997

IN ACCORDANCE WITH ORDER NO. 97-982-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: MICHAEL A. PANDOW, PRESIDENT  
VANLUE, OHIO

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

ADVANCED CALLING SERVICES

APPROVED

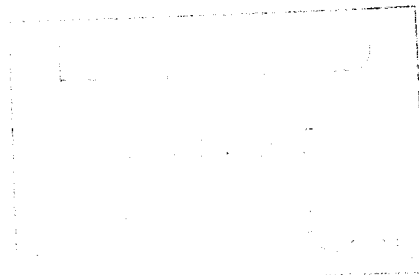
B. SERVICE DESCRIPTIONS (Continued)

4. Preferred Call Forwarding

This service enables the subscriber to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

5. Priority Ringing

This service allows the subscriber to provide up to a maximum of six (6) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.



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EFFECTIVE: October 22, 1997

IN ACCORDANCE WITH ORDER NO. 97-982-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: MICHAEL A. PANDOW, PRESIDENT  
VANLUE, OHIO



P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

APPROVED

ADVANCED CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

7. Repeat Dialing

Enables the customer to automatically redial the last outgoing telephone number dialed. When the re-called telephone number is busy, the Telephone Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation. (Activation by \*66 from a touchtone phone or 1166 from a rotary phone. Deactivation by \*86 from a touchtone phone or 1186 from a rotary phone.) After activation, the originating and terminating customers may place other calls without affecting the Repeat Dialing service status.

Repeat Dialing is available on a per usage or flat rate basis. This service will have a per activation rate and a specified number of chargeable activations. After the specified number of chargeable activations, each activation thereafter will be at no charge. A pay-per-use activation is considered successful when the customer dials "1", after the announcement to activate the service.

8. Special Call Acceptance

Enables a customer to designate a maximum of six (6) telephone numbers from which calls will be accepted. The customer can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company equipment will screen incoming calls against the customer's list and complete calls from numbers on the customer's list. Calls from all other numbers will be routed to a recorded announcement. (Activation by \*64 from a touchtone phone or 1164 from a rotary phone. Deactivation by \*84 from a touchtone phone or 1184 from a rotary phone.)

9. Call Trace

Call Trace allows customers to request an automatic trace of the last call received by dialing \*57 from a touchtone phone or 1157 from a rotary dial phone immediately following termination of the last incoming call. The customer will hear a recording explaining the charges and how to proceed with or terminate the trace. An announcement will also inform the customer if the trace has been successful and offers a number to call for further instructions. The Call Trace feature must be activated before receiving another call so that the correct number will be recorded. If the customer subscribed to Call Waiting and the customer gets a Call Waiting signal while an annoying call is in progress, the annoyance call cannot be traced using this feature. The results of a successful trace will only be released outside the Company to legally constituted authorities with proper authorization. Call Trace will be offered on a subscription basis only.

ISSUED: September 4, 1997

EFFECTIVE: October 22, 1997

IN ACCORDANCE WITH ORDER NO. 97-982-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: MICHAEL A. PANDOW, PRESIDENT  
VANLUE, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CALLING SERVICES

APPROVED

C. RATES, PAY-PER-USE SERVICES AND DISCOUNTS

1. The rates and discounts apply to residential customers, except Caller ID Basic and Call Trace applies to nonresidential customers as well, and are in addition to the established rates and charges for associated services. (C)

2. Features rates:

a. Monthly rates, per feature, per line:

		Monthly Rate		Trans Code
		Current	Maximum	
1)	Anonymous Call Rejection	\$2.75		ACSAC
2)	Call Rejection	2.75		ACSRJ
3)	Call Return	3.50		ACSRT
4)	Caller ID - Basic (Number Only) *Tier 1 Core (residence and business)	7.00	\$7.00	ACSID
5)	Preferred Call Forwarding	2.75		ACSPF
6)	Priority Ringing	2.75		ACSPR
7)	Repeat Dialing	3.50		ACSRP
8)	Special Call Acceptance	2.75		ACSSC
9)	Caller ID - Deluxe (Name and Number)	9.00		ACSUD

b. Pay-Per-Use Services

		Per	Monthly Cap	Trans Code	Activation	Deactivation
		Successful Activation			Code	Code
1)	Call Return <sup>1</sup>	\$0.50	\$7.00	ACSRM	*69	*89
2)	Repeat Dialing <sup>1</sup>	0.50	\$7.00	ACSDM	*66	*86
3)	Call Trace <sup>2</sup> - *Tier 1 Non Core (residence and business)					
	Current Rates	4.00	12.00	ACSCT	*57	N/A
	Maximum Rates	8.00	24.00	ACSCT	*57	N/A

<sup>1</sup> At the request of a customer that does not subscribe to the service on a monthly basis, access to the service on a Pay-Per-Use basis may be blocked. Such blocking will be provided at no charge to the customer.

<sup>2</sup> Call Trace will be offered on a subscription basis to all customers within the local service area. The customer will incur a usage charge each time Call Trace is successfully activated.

\* Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-850-TP ALT, effective 09/10/07.

ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO: 07-1311-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

ADVANCED CALLING SERVICES

APPROVED

C. RATES, PAY-PER-USE SERVICES AND DISCOUNTS (Continued)

3. Multiple Services Discount Plan, Per Line:

	<u>Monthly Rate</u>	<u>Trans. Code</u>
a) Two Services	(1.00)	ACSR2
b) Three Services	(2.00)	ACSR3
c) Four Services	(3.00)	ACSR4
d) Five Services	(4.00)	ACSR5
e) Six Services	(5.00)	ACSR6
f) Seven Services	(6.00)	ACSR7
g) Eight Services	(7.00)	ACSR8

Caller ID Blocking and Pay-Per-Use Services are not offered as part of the above discount package.

4. Privacy Pack <sup>(1)</sup>

(C)

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package will include the following services: Caller-ID Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Monthly Rate  
\$9.95

<sup>(1)</sup> This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

(C)

(C)

ISSUED: December 22, 2006

EFFECTIVE: February 15, 2007

IN ACCORDANCE WITH ORDER NO. 06-1494-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO

**THE VANLUE TELEPHONE COMPANY**

Ohio

P.U.C.O NO. 6

Section 8

First Revised Sheet 22

Cancels Original Sheet 22

Cancels First Revised Sheet 23

(T)

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**GENERAL EXCHANGE SERVICE TARIFF**

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**APPROVED**

(C)

(C)

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ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO. 07-1311-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

(D)

(D)

(M)

(M) Material previously found on this page now appears on Section 8, Sheet 26.

(N)

ISSUED: March 1, 2006

EFFECTIVE: April 18, 2006

IN ACCORDANCE WITH ORDER NO. 06-359-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PUAL E. PEDERSON, VICE-PRESIDENT  
VANLUE, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

DIRECTORY ASSISTANCE SERVICE

APPROVED

A. General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

(C)

B. Definitions

1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
3. International numbers are numbers from outside the United States, Canada, Puerto Rico, and the U.S. Virgin Islands.

(M) (C)

C. Regulations

1. A maximum of two requested telephone numbers is allowed per call.
2. Call Allowances are not transferable between separate services of the same individual or firm.
3. Rates will apply based on the NPA/NXX requested.
4. Call allowances apply to requests for local numbers only.

(T)

(T)

(M)

(N)

(N)

(M) Material now appears on Section 8, Sheet 26.

(N)

ISSUED: March 1, 2006

EFFECTIVE: April 18, 2006

IN ACCORDANCE WITH ORDER NO. 06-359-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PUAL E. PEDERSON, VICE-PRESIDENT  
VANLUE, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

**DIRECTORY ASSISTANCE SERVICE** (Continued)

APPROVED

D. Rates

The following rates apply for Directory Assistance Service.

	<u>Rate</u>
1. Local Direct Dialed, First call	No Charge
2. Local Direct Dialed, Each add'l call	
Residence	\$0.61
Business	\$0.85
3. Local placed through "O" Operator, Each call	
Residence	\$0.68
Business	\$0.98
4. National Direct Dialed, per call	\$0.65
5. International Direct Dialed, per call	\$1.50

E. Exemptions

1. Charges for Directory Assistance Service for requests of a local or national numbers are not applicable to calls placed from the following. (C)
  - Public or Semi-public telephones;
  - Hotels and Motels;
  - Hospitals; or by
  - customers whose physical, visual, or reading handicaps prevent them from using the telephone directory;

Calls requesting international numbers will be charged the applicable rate. (C)

(D)  
(D)

ISSUED: September 15, 2006

EFFECTIVE: October 31, 2006

IN ACCORDANCE WITH ORDER NO. 06-1129-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
VANLUE, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES

APPROVED

(N)

A. General

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to number) determined by the N11 Subscriber.

B. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711, and 811 to the following special services.

"211"

211 is assigned for community information and referral services.

"311"

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

C. Conditions and Limitations

1. Requests for utilization of the N11 dialing code will be provisioned only to those entities who have been granted authorization to use the N11 dialing code by the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
2. Only one 7 digit or 10 digit or 800 toll-free number may be used as the lead number per basic local calling area.
3. Directory listings may be provided for N11 under the terms, conditions, and rates specified in section 5 of this Tariff.

(N)

ISSUED: April 25, 2007

EFFECTIVE: June 11, 2007

IN ACCORDANCE WITH ORDER NO. 07-468-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO



MISCELLANEOUS SERVICE ARRANGEMENTS

**N11 SERVICES** (Cont'd)

APPROVED

(N)

C. Conditions and Limitations (Cont'd)

4. Access to N11 is not available to the following classes of service:
- 1+
  - 0+, 0-(credit card, third-party billing, collect calls)
  - 101XXXX

In addition, operator assisted calls to the N11 Subscriber will not be completed.

5. Suspension of N11 Service is not allowed.
6. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
7. The Company will provide both oral and written notification when a N11 Subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber make no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
8. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services; the terms, conditions, and rates for those services found elsewhere in this tariff will apply.
9. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
10. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

(N)

ISSUED: April 25, 2007

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VANLUE, OHIO

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**N11 SERVICES** (Cont'd)

APPROVED

(N)

C. Conditions and Limitations(Cont'd)

11. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
12. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
13. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
14. The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
15. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
16. The N11 Subscriber, will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
17. The N11 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N11. If requested by the Company, the N11 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

(N)

ISSUED: April 25, 2007

EFFECTIVE: June 11, 2007

IN ACCORDANCE WITH ORDER NO. 07-468-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**N11 SERVICES** (Cont'd)

C. Conditions and Limitations (Cont'd)

18. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
19. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
20. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
21. This service will also be subject to the general regulations of the Company as listed in Section 2 of this tariff.
22. The Company will make every effort to route 8-1-1 calls to the appropriate calling center; however it will not be held responsible for routing mistakes and errors, interruptions of service, or intervening acts of nature that interfere with telephone service. The Company's obligation under 8-1-1 applies solely to the transmission of the call and ends upon call completion to the designated point-to number.

D. Rates and Charges - \* Tier 1 Non-Core

(C)

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

	Current Nonrecurring Charge	Maximum Nonrecurring Charge	(C) (C)
1. Initial Set-up/Activation, Per Central Office Switch Translated or Changed	\$110.00	\$220.00	(C)
2. Change point-to number per Subscriber request Per central office	\$15.00	\$30.00	(C)

\* Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-850-TP-ALT, effective 09/10/07.

(C)

(C)

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO: 07-850-TP-ALT  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO

**MISCELLANEOUS SERVICE ARRANGEMENTS**

**MILEAGE CHARGES –Local Exchange Service** (Residence only)

(N)

A. General

Mileage Charges apply in the provision of residential off-premises lines on continuous or non-continuous property. Mileage will be measured on an air-line basis.

B. Rates

	<u>S&amp;E Code</u>	<u>Monthly Rate</u>
1. Off-Premises Access Line Service, first ¼ mile or fraction of facility provided	MCXLA	\$3.60
a. On Continuous Property of same customer -- not in the same building,		
1) per ¼ mile or fraction	MCXLB	1.20
b. Not on continuous property of same customer – not in same building		
1) per ¼ mile or fraction	MCXL2	1.80
2. Foreign Exchange Mileage, (See Section 4, Sheet No. 1).		

C. Conditions and Limitations

1. Measurement of mileage as applied in this tariff on an air-line basis.
2. Mileage for off-premise station line service as set forth above is applicable to all residential grades of service provided in the exchange.
3. Mileage Charges are based upon air-line mileage between the locations of the main and off-premise access line, or from the central office to the off-premise line, whichever is the least distance.

(N)

ISSUED: March 15, 2010

EFFECTIVE: March 15, 2010

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOEL DOHMEIER, VICE-PRESIDENT  
VANLUE, OHIO

**THE VANLUE TELEPHONE COMPANY**

Ohio

P.U.C.O. NO. 6

Section No. 9

Second Revised Sheet No. 1

Cancels First Revised Sheet No. 1

Cancels First Revised Sheet No. 2

Cancels First Revised Sheet No. 3

Cancels First Revised Sheet No. 4

Cancels First Revised Sheet No. 5

Cancels First Revised Sheet No. 6

Cancels First Revised Sheet No. 7

Cancels Original Sheet No. 8

Cancels First Revised Sheet No. 9

Cancels First Revised Sheet No. 10

Cancels First Revised Sheet No. 11

Cancels First Revised Sheet No. 12

Cancels First Revised Sheet No. 13

Cancels First Revised Sheet No. 14

Cancels First Revised Sheet No. 15

Cancels First Revised Sheet No. 16

Cancels First Revised Sheet No. 17

Cancels First Revised Sheet No. 18

Cancels First Revised Sheet No. 19

Cancels First Revised Sheet No. 20

Cancels First Revised Sheet No. 21

Cancels First Revised Sheet No. 22

Cancels First Revised Sheet No. 23

Cancels First Revised Sheet No. 24

Cancels First Revised Sheet No. 25

Cancels First Revised Sheet No. 26

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APPROVED

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ISSUED: April 22, 2008

EFFECTIVE: April 22, 2008

IN ACCORDANCE WITH CASE NO.: 07-1311-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
VANLUE, OHIO

**VANLUE TELEPHONE COMPANY**

Ohio

P. U. C. O. NO. 1

First Revised Title Sheet	
Cancels Original Title Sheet	
Cancels First Revised Sheet 1	(T)
Cancels Original Sheet 2	(T)
Cancels Original Sheet 3	(T)
Cancels Original Sheet 4	(T)
Cancels Original Sheet 5	(T)
Cancels Original Sheet 6	(T)

APPROVED

(C)

Resale and Sharing can be found in the Company's catalog located at [www.tdstelecom.com](http://www.tdstelecom.com) .

Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safe guards can be found in the appendix to Ohio Adm. Code 4910:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

(C)

ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO. 07-1311-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE PRESIDENT  
VANLUE, OHIO

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**in**

**Case No(s). 90-5042-TP-TRF, 11-3023-TP-ATA**

Summary: Tariff Application to Detariff Services (Part 2 of 3) electronically filed by Ms. Rachelle A Ladwig on behalf of Vanlue Telephone Company