

GENERAL EXCHANGE SERVICE

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APPROVED

Centrex Service, ISDN-PRI; plus Telephone Number Referral Service, ISDN-BRI, and Special Services and Facilities for nonresidential customers can be found in the Company's catalog at [www.tdstelecom.com](http://www.tdstelecom.com) .

(C)

Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safe guards can be found in the appendix to Ohio Adm. Code 4910:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills and disconnection and reconnection of service.

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(C)

APPLICATION OF TARIFFS

These Tariffs apply to the General Exchange Telephone Service of the Telephone Company in Ohio. In the event of conflict between any rate, rule, regulations, or provision contained in these General Exchange Tariffs and any rate, rule, regulation, or provision contained in the Local Service Tariff, the rate, rule, regulation, or provision in the Local Service Tariff shall apply.

The provision of services and facilities, as provided herein , is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to, or supplemented by superseding issues are hereby made a part of these General Service Tariffs.

Provisions contained within these General Service Tariffs relating to particular types or character of telephone service.

ISSUED: April 22, 2008

EFFECTIVE: April 22, 2008

IN ACCORDANCE WITH CASE NO. 07-1310-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
OAKWOOD, OHIO

P. U. C. O. NO. 3

## GENERAL EXCHANGE TARIFF

**APPROVED**

shall constitute an obligation on the Telephone Company to furnish that particular type or character of telephone service only if and when the Telephone Company has filed with the Public Utilities Commission of Ohio a rate or charge covering that particular type or character of service.

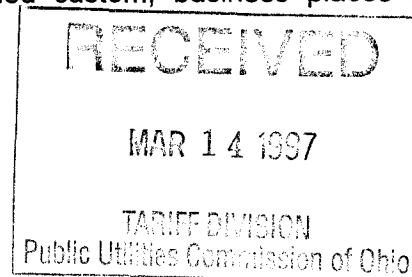
These tariffs cancel and supersede all other Exchanges Service Tariffs or General Service Tariffs of the Telephone Company, excepting Message Toll Tariffs, issued and effective prior to the effective date of these Tariffs.

## APPLICATION OF BUSINESS AND RESIDENCE RATES

## A. Business Rates

Service is classified and charged for as business service at all business locations and at all other locations where the use is primarily or substantially of a business, professional, institutional, or occupational nature or where a business listing is furnished.

1. In offices, stores, factories, mines and all other places of a strictly business nature.
2. Except as noted under B. below, in boarding houses; offices of hotels, hall and offices of apartment buildings; quarters occupied by Clubs or Lodges; public, private or parochial schools or colleges, churches, hospitals, libraries and other similar institutions.
3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens or other advertising matter such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.



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EFFECTIVE: March 14, 1997

IN ACCORDANCE WITH ORDER NO. 97-77-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, PRESIDENT  
OAKWOOD, OHIO

P. U. C. O. NO. 3

## GENERAL EXCHANGE TARIFF

4. Where the place of business and the residence of a subscriber are on the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
5. At residence locations, when a station located in a shop, office or other place of business.
6. In any location where such location and expected usage of the service indicates a business.

## B. RESIDENCE RATES

Service is classified and charged for as residence service:

1. At all residence where the primary use of the service is of a social or domestic nature and where the business use, if any, is merely incidental.
2. In churches, provided the use of the service is confined to the activities of the particular church subscribing for the service. Where residence service is furnished to a church or clergyman, it will be furnished only on an individual line or private branch exchange basis if the service is located in the church or if in the residence of a clergyman but listed in the name of the church.
3. Residence access lines are connected with the understanding that they will be used for normal social or domestic purposes.
4. Societies, clubs, churches and organizations will be furnished service at regular rates for comparable residence service when:
  - 1) such groups are maintained primarily through the collection of dues from members;
  - 2) such groups do not engage in or benefit financially from any commercial or merchandising activity. Any group engaging in this type of activity must demonstrate, upon request, that such activity is incidental to normal operations;
  - 3) such service is maintained continuously throughout the year.

Party line services will not be furnished to such subscribers.

A residence access line will be changed to business service if used primarily or substantially for business purposes, or if the residence telephone number is advertised in connection with the sale of products or services, and the subscriber has no business service elsewhere.

## BOUNDARIES

This Company concurs in the rules and regulations set forth in Exhibit A entitled "Boundaries" of the Public Utilities Commission of Ohio's code of Rules and Regulations, Section 4901:1-3-06.

**RECEIVED**

ISSUED: November 6, 1996

DEC 20 1996

DOCKETING DIVISION  
Public Utilities Commission of Ohio

IN ACCORDANCE WITH ORDER NO. 96-1177-TP-ATA

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

BY: JOSEPH D. KIRK, PRESIDENT  
OAKWOOD, OHIO

EFFECTIVE: December 22, 1996

**RECEIVED**

DEC 20 1996

TARIFF DIVISION  
Public Utilities Commission of Ohio**APPROVED**

THE OAKWOOD MUTUAL TELEPHONE COMPANY

SECTION NO. IV  
FIRST REVISED SHEET NO. 4  
CANCELS  
ORIGINAL SHEET NO. 4

P. U. C. O. NO. 3

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DELETE TOTAL PAGE

RESERVE FOR FUTURE USE

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ISSUED: October 19, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1542-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987  
Keith Keck, President  
Oakwood, Ohio 45873

OAKWOOD TELEPHONE COMPANY  
P. U. C. O. NO. 3

Section IV  
Second Revised Sheet 5  
Cancels First Revised Sheet 5

GENERAL EXCHANGE SERVICE

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APPROVED

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ISSUED: January 26, 2007

EFFECTIVE: March 13, 2007

IN ACCORDANCE WITH ORDER NO. 07-0080-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
OAKWOOD, OHIO

GENERAL EXCHANGE SERVICE

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APPROVED

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

A. GENERAL

1. Lines will be extended in accordance with provisions specified in paragraphs D-1, 2, 3 Line Extensions, of this Tariff.
2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:
  - a. The facilities are provided in remote or undeveloped sections within the Exchange Area.
  - b. Conditions require the provisions of special equipment of unusual methods of plant construction, installation or maintenance.
  - c. The customer's location requires the use of costly private right of way.
3. Title to all construction, as specified in C below, provided wholly or partly at the customer's expense is vested in the Telephone Company.
4. By "cost" is meant the cost of labor and materials including the usual supervisory expenses.
5. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost to the Telephone Company for such attachments is borne by customer.
6. The customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
7. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located.

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ISSUED: January 26, 2007

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
OAKWOOD, OHIO

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B. SPECIAL TYPE OF CONSTRUCTION

When underground service connections are desired by customers as (T) initial installations in place where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed under ground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall (T) be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
2. The duct or ducts required in the underground conduit by the (T) Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable is laid in a trench, the trench shall be (T) constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installing it, less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at (T) the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of the cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customers expense.
5. Where facilities are changed from aerial to underground, in (T) addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

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ISSUED: October 19, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1542-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987  
Keith Keck, President  
Oakwood, Ohio 45873

P. U. C. O. NO. 3

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P. PLANT CONSTRUCTED ON PRIVATE PROPERTY

1. Construction of plant facilities on private property to be used in servicing an individual subscriber will be furnished by the Telephone Company at a charge to the subscriber at the actual cost of the time, material and overheads for such pole, except that the Telephone Company will furnish as many as two poles or 400 feet of underground plant without charge to the subscriber provided the plant thus furnished is used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company. (T)
2. Plant construction on private property to be used as part of the standard distributing plan serving subscribers in general, are furnished, maintained and owned by the Telephone Company. (T)
3. Circuits on private property are furnished, owned and maintained by the Telephone Company. (T)

## D. LINE EXTENSIONS

1. Line extensions will be made pursuant to P.U.C.O. Administrative Order 4901:1-3-13 (1/2 mile construction cost at Company expense, all excess construction cost to be borne by prospective subscriber or subscribers). (T)
2. Provisions of Private Right-of-Way (T)
  - a. Where required by the conditions, applicants shall provide, without expense to the Telephone Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable. (T)
  - b. If it is necessary to use private right of way and this cannot be obtained by the Telephone Company without expense to it, the subscriber shall obtain or pay the expense of obtaining the required right of way. (T)
3. Other Regulations (T)

Applicant may be required to make advance payments to cover all or a portion of the exchange service when in the opinion of the Telephone Company there is evidence of credit risk.

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ISSUED: October 19, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1542-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987  
Keith Keck, President  
Oakwood, Ohio 45873



**OAKWOOD TELEPHONE COMPANY**

Section IV  
Second Revised Sheet 9  
Cancels First Revised Sheet 9

P. U. C. O. NO. 3

GENERAL EXCHANGE TARIFF

**APPROVED**

PUBLIC TELEPHONE SERVICE

SEMI-PUBLIC TELEPHONE SERVICE

Per Commission Case No. 96-1310-TP-COI, this service is deregulated.



ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, PRESIDENT  
OAKWOOD, OHIO

GENERAL EXCHANGE SERVICE

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**SPECIAL SERVICES AND FACILITIES** (residence only)

APPROVED

(C)

Special services and facilities, non ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for, or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special contract for such special services or facilities for such periods as many be agreed upon, provided such services of facilities or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company.

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EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO. 07-1310-TP-ATA  
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BY: JEFF JUNG, VICE-PRESIDENT  
OAKWOOD, OHIO

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In the event such special services or facilities or the use made thereof interferes with the furnishing of telephone service by the Company, the Telephone Company may terminate such contract and cease to furnish such special services after thirty days written notice to the subscriber.

#### TELEPHONE DIRECTORY LISTINGS

##### A. General Regulations

1. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.
2. The alphabetical list of names of subscribers is designated solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscribers' service. Special arrangements of names are not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.

The Telephone Company reserves the right to limit the length of any listing in the directory; and to use abbreviations where in its judgment the clearness of the listing or the identification of the subscriber is not thereby impaired.

3. Names in directory listings shall be limited to the following:
  - a. In connection with residence service:
    1. the individual name of the subscriber, or
    2. the individual name of a member of the subscriber's immediate family
  - b. In connection with business service:
    1. the listing must be in the name of the individual, partnership, corporation, firm, association,

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institution, etc., to whom service is furnished. Additional listings may be provided for in the name of a member, officer, employee, or representative, thereof, who is authorized to represent said individual, partnership, corporation; firm, association, or institution, or, the name of another business which the customer represents, controls, or owns.

2. The names of departments when such listings are deemed necessary for the efficient use of the service.
4. Whenever any question arises as to the right of a customer (1) to list the names of a business which he claims he is authorized to represent or (2) to use a listing which includes the trade name of another, the Telephone Company is privileged to require the customer to secure from the owner of such name, written authority to so use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listing and is privileged to refuse to accept or to delete such listings where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner to the Telephone Company.
5. Primary Listings
  - a. One listing without charge, termed the primary listing is provided as follows:
    1. For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.
    2. For each semi-public service.
    3. For each joint user.

**B. Regular Extra Listings**

1. Business extra listings may be the names of partners or members of the firm, if the subscriber or joint user is a firm; the names of officers of the corporation, if the subscriber or joint user is a corporation; and for any

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business establishment, the names of associates or employees of the subscriber or joint user. No other class of listings, such as service, agency, commodity, etc., will be accepted.

2. Residence extra listings may be the names of members of the subscriber's immediate family.
3. In connection with semi-public telephone service, extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular extra listing rates in connection with semi-public stations are furnished under the same regulation as specified in paragraph one (1) above.
4. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company, it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of a PBX station, or extension station, installed on premises of the subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.
5. Regular extra listings are furnished at the rate quoted in the general exchange service tariffs.

**C. Duplicate and Cross Reference Listings.**

1. Duplicate listings, i.e., listing of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names are permitted, when, in the opinion of the Telephone Company, they are necessary for the proper identification of the subscriber and are not so desired to secure preferential position in the directory for advertising purposes.
2. Cross reference listings are permitted when their use will facilitate in handling telephone calls.
3. The regular extra listing rate applies for each duplicate or cross reference listing.

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GENERAL EXCHANGE TARIFF

## D. Alternate Listings

The regular additional listing rate applies to business and residence alternate listings, depending on the classification of the regular listing under which the alternate listing is to appear. However, should an alternate listing follow two or more regular listings of the same subscriber which are in alphabetical sequence and one of these regular listings takes the classification of business, the business listing rate is applicable to the alternate listing.

(D)

## E. Temporary Tenant Listings

(T)

1. Residence subscribers who lease their premises for periods of less than one (1) year and request the Telephone Company to render service to their tenant without change in contract may arrange for listing of such tenant, provided that the subscriber and the tenant do not occupy the premises at the same time.
2. All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment of all charges.
3. The regular extra listing rate applies for each temporary tenant listing.

## F. Office Hour Listings

(T)

Listing of office hours or other information which is not required in order to efficiently handle telephone traffic is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listings, may obtain same by paying the rate for the regular extra listing. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory, at regular extra listing rates, whenever night connections are provided.

**OAKWOOD TELEPHONE COMPANY**  
Ohio

Section IV  
Original Sheet 14.1

P. U. C. O. NO. 3

GENERAL EXCHANGE TARIFF

**APPROVED**

**TELEPHONE DIRECTORY LISTINGS**

G. Foreign Exchange Listings

A foreign or non-customer listing may be furnished customers requesting their listing be included in a directory of an exchange other than that from which service is rendered.

(N)

(N)

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EFFECTIVE: August 1, 2006

IN ACCORDANCE WITH ORDER NO. 06-806-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
OAKWOOD, OHIO

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GENERAL EXCHANGE TARIFF (Continued)

TEMPORARY INTERCEPTION OF SERVICE

A. GENERAL

1. At the request of the subscriber and where equipment arrangements will permit, any grade of business or residence service will be intercepted temporarily without termination of contract. Calling persons will be informed that the service is being temporarily intercepted at the request of the subscriber and, if desired by the subscriber, the telephone number at which he may be reached or the telephone number at which his calls will be received during the period of interception. In view of the possibility of errors, such arrangements are made with the understanding that the subscriber assumes all risk in connection therewith, and that no liability attaches to the Telephone Company by reason of failure to complete any call.
2. The service is furnished subject to receipt of the subscriber's request in sufficient time to permit the Telephone Company to effect the necessary arrangement.
3. No outward or inward service is contemplated during the period of interception.
4. Regular service charges are applicable during the period of interception.

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**OAKWOOD TELEPHONE COMPANY**

Ohio

P. U. C. O. NO. 3

Section IV

First Revised Sheet 16

Cancels Original Sheet 16

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**GENERAL EXCHANGE TARIFF**

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**TELEPHONE NUMBER REFERRAL SERVICE** (residence only)**APPROVED**

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**A. General**

1. When customers move to a new location outside the Telephone Company's service territory, the Company provides, without charge, a message that informs the caller to a disconnected number that the number has been disconnected or changed, and that the caller should consult the directory or call the operator.

Telephone Number Referral Service is a service provided to customers whose telephone service is being disconnected and are moving to a new location outside the Company's service territory. Dialing the customer's former number results in a prerecorded message which announces the new number.

2. The charge applies to each 90-day increment of service that is requested by the customer.
3. Customers will be billed in advance for this service.

**B. Rates**

	<u>Transaction Code</u>	<u>Nonrecurring Charge</u>
1. Charge for each 90-day increment of service	TNRS	\$ 20.00

**C. Conditions**

1. Telephone Number Referral Service will be offered where facilities and conditions permit.
2. Telephone number Referral Service may be cancelled by the customer at any time during the 90-day period.

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BY: JEFF JUNG, VICE-PRESIDENT  
OAKWOOD, OHIO

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OAKWOOD TELEPHONE COMPANY  
Ohio

Section IV  
First Revised Sheet 17  
Cancels Original Sheet 17

P. U. C. O. NO. 3

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(M) Toll Restriction Line Service shown here now appears on Section I, Sheet 9.4.

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ISSUED: February 16, 2001

EFFECTIVE: April 18, 2001

IN ACCORDANCE WITH ORDER NO. 01-405-TP-ALI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: MICHAEL A. PANDOW, PRESIDENT  
OAKWOOD, OHIO

OAKWOOD TELEPHONE COMPANY  
OHIO  
P. U. C. O. NO. 3

Section IV  
Third Revised Sheet 18  
Cancels Second Revised Sheet 18  
Cancels First Revised Sheet 19  
Cancels First Revised Sheet 20  
Cancels First Revised Sheet 21  
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Cancels First Revised Sheet 29  
Cancels Original Sheet 30  
Cancels Original Sheet 31  
Cancels Original Sheet 32

GENERAL EXCHANGE SERVICE

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APPROVED

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ISSUED: April 22, 2008

EFFECTIVE: April 22, 2008

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BY: JEFF JUNG, VICE-PRESIDENT  
OAKWOOD, OHIO

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P. U. C. O. NO. 3

## GENERAL EXCHANGE TARIFF

APPROVED

PAYSTATION SERVICE

## A. General

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

## B. Rules and Regulations

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
2. Only one paystation instrument may be connected to each Paystation Access Line.
3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Coin-free operator and emergency 911 access must be available from all paystations.
6. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
7. The demarcation point between Company facilities will generally be the minimum point of entry at the customer's premises. A Standard Network Interface will be installed at the location determined by the Company which is accessible to both the customer and the Company.
8. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
9. The Company reserves the right to disconnect service when the paystation provider does not comply with the F.C.C. and state rules and regulations related to paystation service.

ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, PRESIDENT  
OAKWOOD, OHIO

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TARIFF DIVISION

**GENERAL EXCHANGE TARIFF**

PAYSTATION SERVICE (Continued)

APPROVED

B. Rules and Regulations (Continued)

10. Coin Supervision is a service that provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

C. Rates and Charges \*

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	<u>Monthly Rate</u>
1. Paystation Access Line <sup>1</sup>	\$21.07
2. Coin Supervision	\$ 7.20
	<u>Coin Rate<sup>2</sup></u>
3. Each outgoing local message	\$ 0.25

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<sup>1</sup>Installation, move and change charges will be those applicable to business service.

<sup>2</sup>End user paystation rates are effective until October 7, 1997, at which time such rates will be deregulated and detariffed pursuant to the FCC's Report & Order in Docket No. 96-128, issued September 20, 1996.

\* The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a tier designation.

(N)

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. 07-849-TP-ALT  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
OAKWOOD, OHIO

GENERAL EXCHANGE TARIFF

APPROVED

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(M) Material previously found on this page now appears on Section 4, Sheet 52.

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ISSUED: March 1, 2006

EFFECTIVE: April 18, 2006

IN ACCORDANCE WITH ORDER NO. 06-358-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
OAKWOOD, OHIO

GENERAL EXCHANGE TARIFF

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE**  
**BASIC RATE INTERFACE (BRI) (residence only)**

(C)

APPROVED

**A. GENERAL**

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data, and video services. These functions are provided via channelized transport facilities. The ISDN architecture consists of digital switching systems which connect Basic Rate Interface (BRI) lines to their serving central office. Caller ID - Basic is included with this service.

BRI is an optional service arrangement which can be used in conjunction with a customer's Individual Line Residence service. It uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and video services via channelized transport. In addition, BRI provides the customer with access to Circuit Switched Voice (CSV) Service, Circuit Switched Data (CSD) Service, and Packet Switched Data Service.

(C)

A BRI arrangement obtains its capabilities from a properly equipped telephone company central office switch. The BRI arrangement may consist of up to two "B" channels and one "D" channel (2B+D).

**"B" Channel:** The "B" Channel is a bi-directional synchronous channel capable of supporting 64 kilobit per second (kbps) of digital transmission of information between users. The "B" Channel will be configured to offer voice service, data service or voice/data service. One Primary Directory Number is provided with each "B" Channel. One Primary Directory Listing is provided per ISDN-BRI arrangement. Additional listings may be provided as specified for Additional Listing Service in the Directory Listings section of this Company's tariff.

**"D" Channel:** The "D" Channel is a 16 kbps digital signaling channel that carries signaling and control for the "B" channel and has maximum packet transmission throughput of 9.6 kbps.

All ISDN Service lines consist of central office facilities, including the outside plant facilities, extended from the Company's switching equipment to the customer's demarcation point.

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BY: JEFF JUNG, VICE PRESIDENT  
OAKWOOD, OHIO

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GENERAL EXCHANGE TARIFF

APPROVED

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE**  
**BASIC RATE INTERFACE (BRI)**

(N)

**A. GENERAL (Continued)**

ISDN Service is provided at the option of the Company, and is furnished subject to central office switching capacity and the availability of outside plant facilities. The availability, functionality and capabilities of the ISDN Service features may vary, or may not be available dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN Service render any facilities provided by the customer obsolete or require modification or alteration of such customer's equipment or systems, or otherwise affect its use or performance.

**B. SERVICE DESCRIPTION**

**CIRCUIT SWITCHING** - Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call. Circuit Switched Service provides the ability to originate and receive circuit switched voice, data and voice/data calls over a 64 kbps "B" channel. Usage charges for Circuit Switched Voice and Data calls are applicable on each "B" channel and are outlined in the ISDN-BRI Rate Schedule. The customer may choose among the following Circuit Switched features based upon application needs.

(1) **Electronic Key Telephone Service (EKTS) Features:** Electronic Key Features provide the customer with the ability to access the following features where available:

- (a) **Multiple Call Appearances of a Directory Number** - An arrangement that allows the user to have appearances of the directory number assigned to the customer-provided set, providing the capability of multiple incoming or outgoing calls associated with that directory number. Multiple incoming calls to this directory number or secondary telephone number (if purchased) can be terminated to the telephone if one or more idle calls appearances are available to accept the calls. In certain central offices, this arrangement may impact the use of the Shared Call Appearance feature.

(N)

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OAKWOOD, OHIO



GENERAL EXCHANGE TARIFF

APPROVED

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE  
BASIC RATE INTERFACE (BRI)

(N)

B. SERVICE DESCRIPTION (Continued)

(1) Electronic Key Telephone Service (EKTS) Features: (Continued)

- (b) Shared Call Appearances of a Directory Number - An arrangement that allows a directory number(s) from one customer-provided set to appear as a call appearance(s) on the customer-provided sets of other users. Bridging, an arrangement that allows the user to connect onto a currently active call, is included.
- (c) Analog Line Pickups - An arrangement that allows an ISDN set to provide coverage for an analog number(s). This arrangement is limited to analog numbers that are terminated in the same central office switch. This feature may limit the use of other features and/or functionality on the analog line. Bridging, an arrangement that allows the analog user to connect onto a currently active call, is included.
- (d) Privacy Release (Automatic Exclusion) - An arrangement that allows a customer to specify that no other user can bridge onto an existing call(s). On a call by call basis, this feature can be disabled to allow bridging to occur.
- (e) Manual Exclusion (Privacy) - An arrangement (opposite of Privacy Release) that allows the customer to restrict other stations from picking up an existing call on hold or bridging onto an existing call that is active at that station.
- (f) Intercom Calling - An arrangement that allows for ISDN station-to-station calls.
- (g) Bridging - An arrangement that allows the user to join an active call by pressing the active call appearance button. Bridging is inhibited if Manual Exclusion is activated on the terminal engaged in the active call.

- (2) Secondary Telephone Numbers - An arrangement that allows a customer-provided set to have access to an additional telephone number(s). The additional telephone number(s), or Secondary Telephone Number(s), may originate or receive calls independent of the customer-provided set's Primary Directory Telephone Number.

(N)

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OAKWOOD, OHIO

GENERAL EXCHANGE TARIFF

APPROVED

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE**  
**BASIC RATE INTERFACE (BRI)**

(N)

**B. SERVICE DESCRIPTION (Continued)**

- (3) **Clear Channel Capability** - A characteristic of the transmission paths on the "B" channel that allows the full bandwidth on the "B" channel, 64 kbps, to be available to the customer. However, ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 kbps.
- (4) **Custom Calling Services** - Available at rates and charges specified elsewhere in the Custom Calling Services section of this tariff. Custom Calling Service features found specifically in this ISDN tariff will be charged for at rates found on the ISDN Rate Schedule.

**Call Hold, Drop and Transfer -**

**Call Hold** - Allows the user to place a call on hold by pressing a programmed button on a customer-provided set.

**Call Drop** - This central office based feature allows the user to disconnect the last party added to a conference call.

**Call Transfer** - This feature allows the user to transfer a call to another directory number. This feature is for use with Circuit Switched voice only.

- (5) **Advanced Calling Services** - Available at rates and charges specified elsewhere in the Advanced Calling Services section of this tariff. Advanced Calling Service features found specifically in this ISDN tariff will be charged for at rates found on the ISDN Rate Schedule.

**Caller Identification - Deluxe** - An Advanced Calling Service feature that provides the caller's name and number to be displayed on properly equipped customer-provided equipment (where available).

**Caller Identification - Basic** - An Advanced Calling Service feature that provides the caller's telephone number to be displayed on properly equipped customer-provided equipment (where available).

(N)

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BY: PAUL E. PEDERSON, VICE PRESIDENT  
OAKWOOD, OHIO

GENERAL EXCHANGE TARIFF

APPROVED

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE**  
**BASIC RATE INTERFACE (BRI)**

(N)

**B. SERVICE DESCRIPTION (Continued)**

**ALTERNATE CIRCUIT SWITCHED VOICE SERVICE/CIRCUIT SWITCHED DATA SERVICE-** Alternate Circuit Switched Voice Service/Circuit Switched Data Service provides the ability to originate and receive either Circuit Switched Voice calls or Circuit Switched Data calls over a single "B" channel but not simultaneously. This arrangement is available where technology permits. The features applicable to Circuit Switching Service are also applicable to this service.

**C. INTRASWITCH PACKET SWITCHED DATA "D" CHANNEL SERVICE**

Packet Switching is a technique in which packets of data are individually addressed and combined on a transmission path with other addressed packets. Packet Switched Data "D" Channel Service provides the ability to originate and receive X.25 packet data calls on an intraswitch basis. This arrangement provides a maximum throughput of 9.6 kbps. Each "D" channel packet terminal will provide logical channel up to the technical capabilities of the serving central office. Multiple packet calls can be active simultaneously by a user on a single "D" channel. Up to eight data terminals can be supported per Basic Rate Interface. Service includes one data telephone number.

- (1) **Flow Control Parameter Negotiation** - An arrangement that permits negotiation on per call basis of the flow control parameters. This feature automatically negotiates the maximum packet size and window size for each direction of data transmission. This can be presubscribed (fixed) or it can be established on a per call basis.
- (2) **Throughput Class Negotiation** - An arrangement that allows the calling data terminal to request specific throughput classes (bits/second) in the call request packet for both directions of data transmission.
- (3) **Logical Channels** - An arrangement that is a virtual circuit, offering multiple logical connections at the packet level of X.25. ISDN packet data service offers the ability to send and/or receive packet data calls on separate logical channels within one ISDN "D" channel. The logical channels can be assigned as permanent virtual circuits, incoming only, outgoing only, or two-way (incoming and outgoing).

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OAKWOOD, OHIO

GENERAL EXCHANGE TARIFF

APPROVED

**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE**  
**BASIC RATE INTERFACE (BRI)**

(N)

**C. INTRASWITCH PACKET SWITCHED DATA "D" CHANNEL SERVICE (Continued)**

- (4) **Incoming Calls Barred** - An arrangement that prohibits a data terminal from terminating an incoming call.
- (5) **Outgoing Calls Barred** - An arrangement that prohibits a data terminal from originating outgoing calls.
- (6) **Closed User Groups** - An arrangement that allows ISDN users to establish subnetworks of ISDN packet switching data users from which members can communicate with each other. The Closed User Group is established on a per line basis. The first member of a Closed User Group is included. Additional members are charged at the rate established in the rate schedule. Each data terminal in a Closed User Group can be arranged in one of the following modes:
  - (a) **Closed User Group with Outgoing Access** - The data terminal makes outgoing calls only.
  - (b) **Closed User Group with Incoming Access** - The data terminal receives incoming calls only.
  - (c) **Incoming Calls Barred Within a Closed User Group** - The data terminal makes outgoing calls only to the data terminal in the Closed User Group with which it is associated.
  - (d) **Outgoing Calls Barred Within a Closed User Group** - The data terminal receives incoming calls only to the data terminals in the Closed User Group with which it is associated.
  - (e) **Unrestricted Access** - The data terminal receives and makes both incoming and outgoing calls.
- (7) **Fast Select** - An arrangement that allows a sending data terminal to forward up to 128 bytes of data along with the call setup and clearing packets.
- (8) **Fast Select Acceptance** - An arrangement that allows the switch to transmit incoming call packets with the Fast Select facility to a destination terminal that has this feature.

(N)

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BY: PAUL E. PEDERSON, VICE PRESIDENT  
OAKWOOD, OHIO

GENERAL EXCHANGE TARIFF

APPROVED

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE  
BASIC RATE INTERFACE (BRI)

(N)

**D. TRANSMISSION SPECIFICATIONS**

The Standard Transmission parameters for an ISDN Service line utilizing an ISDN Basic Rate Interface (BRI) consists of: A maximum of 38.5db loop loss at a 40Kz test tone terminate into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring.

**E. CUSTOMER PREMISE EQUIPMENT AND FACILITIES:**

The customer is responsible for providing compatible premises equipment in order to utilize the ISDN offering. All customer-provided equipment used to interface with ISDN Service is required to conform with the Technical Reference Specification as used by the Company and is found in the following Technical References:

<u>Subject</u>	<u>Technical Reference</u>	<u>Voice Contact Available</u>
Basic Rate Interface	AT&T 235-900-341	1-800-432-6600
Customer Premises Planning Guide	AT&T 533-700-100	1-800-432-6600

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN Service render any facilities provided by the customer obsolete or require modification or alternation of such equipment or system, or otherwise affect its use or performance.

**F. SPECIAL CONSTRUCTION**

An average amount of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location or kind of service. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment; if the installation is for temporary or semi-permanent purpose or if for any other reason the construction costs are excessive, the applicant shall be required to pay the costs over and above those applicable for a normal installation. Each special construction situation will be evaluated on an individual case basis.

(N)

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BY: PAUL E. PEDERSON, VICE PRESIDENT  
OAKWOOD, OHIO

Section IV  
First Revised Sheet 43  
Cancels Original Sheet 43

APPROVED

(C)  
(T)  
(C)  
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**EFFECTIVE: December 26, 2007**

IN ACCORDANCE WITH CASE NO. 07-1310-TP-ATA  
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BY: JEFF JUNG, VICE PRESIDENT  
OAKWOOD, OHIO

**OAKWOOD TELEPHONE COMPANY**

Ohio

P.U.C.O. No. 3

Section IV

First Revised Sheet 44

Cancels Original Sheet 44

Cancels Original Sheet 45 (T)

Cancels Original Sheet 46 (T)

Cancels Original Sheet 47 (T)

Cancels Original Sheet 48 (T)

Cancels Original Sheet 49 (T)

Cancels Original Sheet 50 (T)

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GENERAL EXCHANGE TARIFF

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APPROVED

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OAKWOOD, OHIO

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GENERAL EXCHANGE TARIFF

APPROVED

DIRECTORY ASSISTANCE SERVICE

A. General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

(C)

B. Definitions

1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
3. International numbers are numbers from outside the United States, Canada, Puerto Rico, and the U.S. Virgin Islands.

(M) (C)

C. Regulations

1. A maximum of two requested telephone numbers is allowed per call.
2. Call Allowances are not transferable between separate services of the same individual or firm.
3. Rates will apply based on the NPA/NXX requested.
4. Call allowances apply to requests for local numbers only.

(T)

(T)

(M)

(N)

(N)

(M) Material now appears on Section 4, Sheet 52.

(N)

ISSUED: March 1, 2006

EFFECTIVE: April 18, 2006

IN ACCORDANCE WITH ORDER NO. 06-358-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE PRESIDENT  
OAKWOOD, OHIO



GENERAL EXCHANGE TARIFF

**DIRECTORY ASSISTANCE SERVICE** (Continued)

APPROVED

D. Rates

The following rates apply for Directory Assistance Service.

	<u>Rate</u>
1. Local Direct Dialed, First call	No Charge
2. Local Direct Dialed, Each add'l call	
Residence	\$0.61
Business	\$0.85
3. Local placed through "O" Operator, Each call	
Residence	\$0.68
Business	\$0.98
4. National Direct Dialed, per call	\$0.65
5. International Direct Dialed, per call	\$1.50

E. Exemptions

- Charges for Directory Assistance Service for requests of a local or national numbers are not applicable to calls placed from the following. (C)
  - Public or Semi-public telephones;
  - Hotels and Motels;
  - Hospitals; or by
  - customers whose physical, visual, or reading handicaps prevent them from using the telephone directory;

Calls requesting international numbers will be charged the applicable rate. (C)

(D)  
(D)

ISSUED: September 15, 2006

EFFECTIVE: October 31, 2006

IN ACCORDANCE WITH ORDER NO. 06-1128-TP-ATA  
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BY: PAUL E. PEDERSON, VICE PRESIDENT  
OAKWOOD, OHIO

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GENERAL EXCHANGE TARIFF

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APPROVED

N11 SERVICES

A. General

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to-number) determined by the N11 Subscriber.

B. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711, and 811 to the following special services.

"211"

211 is assigned for community information and referral services.

"311"

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

C. Conditions and Limitations

1. Requests for utilization of the N11 dialing code will be provisioned only to those entities who have been granted authorization to use the N11 dialing code by the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
2. Only one 7 digit or 10 digit or 800 toll-free number may be used as the lead number per basic local calling area.
3. Directory listings may be provided for N11 under the terms, conditions, and rates specified in section 5 of this Tariff.

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IN ACCORDANCE WITH ORDER NO. 07-467-TP-ATA  
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BY: JEFF JUNG, VICE-PRESIDENT  
OAKWOOD, OHIO

(N)

(N)

**GENERAL EXCHANGE TARIFF**

**N11 SERVICES** (Cont'd)

**APPROVED**

(N)

C. Conditions and Limitations (Cont'd)

4. Access to N11 is not available to the following classes of service:
- 1+
  - 0+, 0-(credit card, third-party billing, collect calls)
  - 101XXXX

In addition, operator assisted calls to the N11 Subscriber will not be completed.

5. Suspension of N11 Service is not allowed.
6. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
7. The Company will provide both oral and written notification when a N11 Subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber make no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
8. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services; the terms, conditions, and rates for those services found elsewhere in this tariff will apply.
9. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
10. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

(N)

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OAKWOOD, OHIO

**GENERAL EXCHANGE TARIFF**

**APPROVED**

**N11 SERVICES** (Cont'd)

C. Conditions and Limitations(Cont'd)

11. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
12. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
13. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
14. The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
15. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
16. The N11 Subscriber, will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
17. The N11 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N11. If requested by the Company, the N11 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

(N)

(N)

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OAKWOOD, OHIO

GENERAL EXCHANGE TARIFF

**N11 SERVICES** (Cont'd)

APPROVED

C. Conditions and Limitations (Cont'd)

18. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
19. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
20. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
21. This service will also be subject to the general regulations of the Company as listed in Section 2 of this tariff.
22. The Company will make every effort to route 8-1-1 calls to the appropriate calling center; however it will not be held responsible for routing mistakes and errors, interruptions of service, or intervening acts of nature that interfere with telephone service. The Company's obligation under 8-1-1 applies solely to the transmission of the call and ends upon call completion to the designated point-to number.

D. Rates and Charges - \* Tier 1 Non-Core

(C)

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

	Nonrecurring Charge		(C)
	<u>Current</u>	<u>Maximum</u>	
1. Initial Set-up/Activation, Per Central Office Switch Translated or Changed	\$110.00	\$220.00	(C)
2. Change point-to number per Subscriber request Per central office	\$15.00	\$30.00	(C)

\* Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-849-TP-ALT effective 09/10/07.

(C)

(C)

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. 07-849-TP-ALT  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
OAKWOOD, OHIO

**SCHEDULE OF RATES**

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APPROVED

Message Toll Telephone Service, Private Line Service, plus Foreign Exchange Service for non-residential customers can be found in the Company's catalog located at [www.tdstelecom.com](http://www.tdstelecom.com).

Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safe guards can be found in the appendix to Ohio Adm. Code 4910:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering and changing service, service repair, payment of bills, and disconnection and reconnection of service.

**FOREIGN EXCHANGE SERVICE (residence only)**

The Oakwood Telephone Company, hereafter called the concurring company, assents to, adopts, and concurs in the below listed services, filed with the Public Utilities Commission of Ohio by United Telephone Company of Ohio, hereafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, and hereby makes itself a party hereto and obligates itself to observe each and every provision thereof.

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ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO. 07-1310-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE PRESIDENT  
OAKWOOD, OHIO

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OAKWOOD MUTUAL TELEPHONE COMPANY

SECTION NO. V  
ORIGINAL SHEET NO. 2

CONCURRING TARIFF  
P.U.C.O. NO. 3

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Telecommunications Service Priority (TSP) System

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

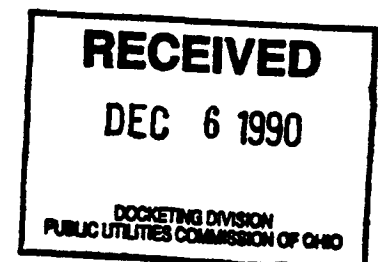
The Oakwood Mutual Telephone Company (LEC) does mirror the National Exchange Carriers Association (NECA) interstate rates for the intrastate jurisdiction. Regulations, rates and charges are specified in NECA Tariff - (FCC No. 5, Access Service Tariff, Section 13.3.3).

ISSUED: DEC. 02, 1990

EFFECTIVE: SEPT. 10, 1990

IN ACCORDANCE WITH ORDER NO. 90-1514-TP-UNC  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO 11-19-90

Keith Keck, President  
Oakwood, Ohio 45873



OAKWOOD MUTUAL TELEPHONE COMPANY

TARIFF SPECIFIC INDEX  
SECTION NO. 6  
ORIGINAL SHEET NO. 1

P.U.C.O. NO. 3  
CONNECTIONS WITH CERTAIN FACILITIES  
PROVIDED BY CUSTOMERS

<u>SUBJECT</u>	<u>SHEET NO.</u>
FCC RULES and REGULATIONS	1
INSIDE WIRE (DEFINED)	1
INSTALLATION and MAINTENANCE	1
INTERFACE	1
NETWORK INTERFACE	1
RESPONSIBILITY OF COMPANY	2
RESPONSIBILITY OF CUSTOMER	2
TERMINAL EQUIPMENT	4
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THE OAKWOOD MUTUAL TELEPHONE COMPANY

SECTION NO. VI  
FIRST REVISED SHEET NO. 1  
CANCELS  
ORIGINAL SHEET NO. 1

P. U. C. O. NO. 3

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DELETE TOTAL PAGE

RESERVE FOR FUTURE USE

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ISSUED: October 19, 1987

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Keith Keck, President  
Oakwood, Ohio 45873

THE OAKWOOD MUTUAL TELEPHONE COMPANY

SECTION NO. VI  
FIRST REVISED SHEET NO. 2  
CANCELS  
ORIGINAL SHEET NO. 2

P. U. C. O. NO. 3

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Keith Keck, President  
Oakwood, Ohio 45873

## 911 REPORTING SERVICE

## GENERAL REGULATIONS

- A THE TELEPHONE COMPANY WILL PROVIDE "911" EMERGENCY CALLING PLAN FOR FIRE, POLICE AND E.M.S. RESQUE SQUAD, TO ONE CENTRAL LOCATION WITHIN THE EXCHANGE (419 -594) BOUNDARIES, OR COUNTIES INVOLVED.

( N )

B.

( D )

C.

( D )

## REGULATIONS

A.

( D )

B.

( D )

- C. THE TELEPHONE COMPANY WILL NOT PAY FOR LOSS OF TIME, INCONVENIENCE, LOSS OF USE CAUSED BY THE 911 REPORTING SERVICE OR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS WILL NOT APPLY IF ANY SUCH INCIDENTAL OR CONSEQUENTIAL DAMAGES ARE CAUSED BY THE TELEPHONE COMPANY'S NEGLIGENCE, GROSS NEGLIGENCE, OR WILLFUL MISCONDUCT, OR IF A PERSON, FIRM, CORPORATION, WHO IS INJURED BY THE TELEPHONE COMPANY DOING, OR CAUSING TO BE DONE, ACT OR THING PROHIBITED BY CHAPTERS 4901, 4903, 4905, 4907, 4909, 4921, 4923, AND 4925 OF THE REVISED CODE, OR DECLARED TO BE UNLAWFUL, OR OMITTING TO DO ANY ACT OR THING REQUIRED BY SUCH CHAPTERS, OR BY ORDER OF THE PUBLIC UTILITIES COMMISSION, OBTAINS LEGAL RELIEF FOR DAMAGES SUSTAINED IN CONSEQUENCE OF SUCH VIOLATION, FAILURE, OR OMISSION UNDER REVISED CODE SECTION 4905.61. THE TELEPHONE COMPANY WILL NOT PAY FOR PROPERTY DAMAGE OR PERSONAL INJURY CAUSED BY THE 911 REPORTING SERVICE OR ITS FAILURE TO WORK, THIS WILL NOT APPLY IF PERSONAL INJURY OR PROPERTY DAMAGE IS CAUSED BY THE TELEPHONE COMPANY'S NEGLIGENCE, GROSS NEGLIGENCE, OR WILLFUL MISCONDUCT, OR IF A PERSON, FIRM, OR CORPORATION, WHO IS INJURED BY THE TELEPHONE COMPANY DOING, OR CAUSING TO BE DONE, ANY ACT OR THING PROHIBITED BY CHAPTERS 4901, 4903, 4905, 4907, 4909, 4921, 4923 AND 4925 OF THE REVISED CODE, OR DECLARED TO BE UNLAWFUL, OR OMITTING TO DO ANY ACT OR THING REQUIRED BY SUCH CHAPTERS, OR BY ORDER OF THE PUBLIC UTILITIES COMMISSION, OBTAINS LEGAL RELIEF FOR DAMAGES SUSTAINED IN CONSEQUENCE OF SUCH VIOLATION, FAILURE, OR OMISSION UNDER REVISED CODE SECTION 4905.61.

( N )

OHIO REVISED CODE SECTION 4905.61 GIVES YOU SPECIFIC LEGAL RIGHTS AGAINST A PUBLIC UTILITY IN CERTAIN SITUATIONS SPECIFIED BY THAT STATUTE.

THE CUSTOMER'S AVAILABLE REMEDIES AND LEGAL RIGHTS ARE NOT ALTERED BY THE APPROVAL OF THE PUBLIC UTILITIES COMMISSION OF OHIO OF ANY EXCULPATORY PROVISIONS IN THIS TARIFF.

Issued: APRIL 18, 85Effective: MAY 2, 85

Issued by Keith Keck, President

Oakwood, Ohio

Filed under authority of Case No. 85-491-TP-ATA  
Commission of Ohio

issued by the Public Utilities

A.

D

A.

D

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OAKWOOD TELEPHONE COMPANY  
Ohio

Section VIII  
Third Revised Index Sheet 1  
Cancels Second Revised Index Sheet 1

P.U.C.O. NO. 3  
**BASIC TELEPHONE ASSISTANCE**

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	<u>Sheet</u>	
Service Connection Assistance	1 - 2	
Lifeline Assistance	6 - 10	(T)
Link Up	11 - 12	(T)

---

ISSUED: May 13, 2005

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IN ACCORDANCE WITH ORDER NO. 05-461-TP-UNC  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
OAKWOOD, OHIO

---

**BASIC TELEPHONE ASSISTANCE**

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**SERVICE CONNECTION ASSISTANCE**

APPROVED

A. General

1. Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:
  - a. Waiver of applicable deposit requirements under Section 3 of this tariff.
  - b. Full or partial up to \$60.00 waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 2 of this tariff (Service Connection Assistance does not apply to network wiring charges).

(T)

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
  - a. Home Energy Assistance Program (HEAP);
  - b. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - c. Food Stamps;
  - d. Federal public housing assistance/ Section 8; or
  - e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits.

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BY: JEFF JUNG, VICE-PRESIDENT  
OAKWOOD, OHIO

P.U.C.O. NO. 3  
**BASIC TELEPHONE ASSISTANCE**

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**SERVICE CONNECTION ASSISTANCE**

**APPROVED**

B. Regulations (Continued)

3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
4. Service Connection Assistance is available for all grades of service.
5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.
6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the customer's current address.
7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

(T)  
(T)

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OAKWOOD, OHIO

**OAKWOOD TELEPHONE COMPANY**  
Ohio

Section VIII  
Third Revised Sheet 3  
Cancels Second Revised Sheet 3

P.U.C.O. NO. 3  
**BASIC TELEPHONE ASSISTANCE**

**APPROVED**

(D)

(D)

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**OAKWOOD TELEPHONE COMPANY**  
Ohio

Section VIII  
Second Revised Sheet 4  
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**BASIC TELEPHONE ASSISTANCE**

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OAKWOOD, OHIO

**OAKWOOD TELEPHONE COMPANY**  
Ohio

Section VIII  
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**BASIC TELEPHONE ASSISTANCE**

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OAKWOOD, OHIO

**BASIC TELEPHONE ASSISTANCE**

**LIFELINE ASSISTANCE**

APPROVED

A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

1. A waiver of the Federal Subscriber Line Charge. (N)
2. A waiver of the Federal Universal Service Charge. (T)
3. A recurring discount equal to the maximum contribution of federally available assistance will be applied to the monthly basic local exchange service charge; at no time should the discounts cause the monthly basic local exchange rate to be less than zero. (T)
4. Free toll limitation services (e.g., toll blocking, toll control, and 900/976), upon customer's request. (T)
5. A waiver of the Telephone Company's service deposit. (T)
6. Customers have the option to purchase Call Waiting and an option for other features upon self certification that the feature is for medical and/or safety reasons per Ohio Adm. Code 4901:1-4-06(b)(1)(c). (T)
7. Credits of 100% of all non-recurring service order charges for commencing service. (N)
8. Lifeline is a Tier 1 Core Service. (N)

B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Medical Assistance (Medicaid) including any state programs that might supplant Medicaid; (T)
  - b. Food stamps;
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Supplemental Security Income – blind and disabled (SSDI); (N)
  - e. Federal public housing assistance, or Section 8;
  - f. Home Energy Assistance Program (HEAP);
  - g. National School Lunch Free Lunch Program;
  - h. Household income at or below 150% of the poverty level; (T)
  - i. Ohio Works First/ Temporary Assistance for Needy Families (TANF); or
  - j. General Assistance (including Disability Assistance DA) (N)
2. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
3. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges. (M)

(M) Text previous appeared on Sheet 7

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BY: JEFF JUNG, VICE-PRESIDENT  
OAKWOOD, OHIO

**BASIC TELEPHONE ASSISTANCE**

**LIFELINE ASSISTANCE**

**B. Regulations (Continued)**

4. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income (Section B.1.h), examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document. (M)
5. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance. (T)
6. The Lifeline discounts and waivers apply to only one access line per household. (D)
7. Participants in Lifeline may subscribe to Call Waiting at tarified rates. Customers have the option to purchase other features for medical and/or safety reasons. Requests to purchase other features must be signed by the customer self-certifying that the feature is necessary for medical and/or safety reasons. Existing Lifeline customers that have optional features prior to the adoption of the Telephone Company's alternative regulation plan will be grandfathered into the Lifeline program so long as the customer makes no changes whatsoever to their existing local exchange service (D)
8. Lifeline customers with past due bills for regulated local service charges will be offered special payment arrangements for these past due balances. These arrangements will consist of an initial payment not to exceed \$25.00, before service is installed, with the balance for the regulated local charges to be paid over six equal monthly installments. Lifeline customers with past due bills from toll service will be required to have toll restricted service until such past due toll charges have been paid in full or until the customer establishes service with a subsequent toll provider pursuant to the Minimum Telephone Service Standards. (N)

(M) Text moved to Sheet 6

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P.U.C.O. NO. 3  
BASIC TELEPHONE ASSISTANCE

LIFELINE ASSISTANCE

APPROVED

C. Enrollment Process for Program and Income Eligibility

(N)(M)

Existing Customers

1. Customers with dial tone wanting to establish Lifeline Service should complete and submit a company Lifeline application, and provide documentation if applicable, within 30 days of requesting the discount.
2. The Company will review the customer's Lifeline application to determine the customer's eligibility within 30 days.
3. If the customer is eligible for the Lifeline discount, and the application was returned within 30 days of requesting the discount, the Company will credit the customer's bill retroactive to the date of the customer's request for Lifeline Service.
4. If the customer is eligible for the Lifeline discount, but the application was returned after 30 days, the Company will apply the discount to the customer's bill effective on the date eligibility is proved.
5. Should the Company determine that a customer does not qualify for Lifeline Assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation the customer must reapply for Lifeline discounts.

New Customers

1. Customers applying for new service and requesting to establish Lifeline service should complete and submit a company Lifeline application, and provide documentation if applicable, within 30 days of requesting the discount. The Company will process the Lifeline application without delaying the installation of new service.
2. The Company will review the customer's Lifeline application to determine the customer's eligibility within 30 days.
3. If the customer is eligible for the Lifeline discount, and the application was returned within 30 days of requesting the discount, the Company will credit the customer's bill retroactive to the date of the customer's request for Lifeline Service.

(N)(M)

(M) Material now appears on Sheet 11.

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P.U.C.O. NO. 3  
BASIC TELEPHONE ASSISTANCE

APPROVED

LIFELINE ASSISTANCE

C. Enrollment Process for Program and Income Eligibility (Continued)

(N)(M)

New Customers (Continued)

4. If the customer is eligible for the Lifeline discount, but the application was returned after 30 days, the Company will apply the discount to the customer's bill effective on the date eligibility is proved.
5. Should the Company determine that a customer does not qualify for Lifeline Assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation the customer must reapply for Lifeline discounts.

D. Income Eligibility

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 30 days of a customer's service establishment. Examples of documentation would include 1) a prior year's state or federal income tax return; 2) the current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
2. If the customer is eligible for the Lifeline discount, and the application was returned within 30 days of requesting the discount, the Company will credit the customer's bill retroactive to the date of the customer's request for Lifeline Service.
3. If the customer is eligible for the Lifeline discount, but the application was returned after 30 days, the Company will apply the discount to the customer's bill effective on the date eligibility is proved.

(N)(M)

(M) Material now appears on Sheet 12.

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P.U.C.O. NO. 3  
BASIC TELEPHONE ASSISTANCE

LIFELINE ASSISTANCE

APPROVED

D. Income Eligibility (Continued)

4. Should the Company determine that a customer does not qualify for Lifeline Assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation the customer must reapply for Lifeline discounts.
5. Written notification must include 1) the earliest date termination of Lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of Lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901: 1-5, O.A.C., explaining who customers may contact in the event of a dispute.

E. Verification for Continued Eligibility

1. The Telephone Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of Lifeline benefits would occur; 2) the reason(s) for the termination of Lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901: 1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the Lifeline benefits and require the customer to reapply for benefits.
3. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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OAKWOOD, OHIO

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**BASIC TELEPHONE ASSISTANCE**

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**LINK UP**

**A. General**

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

1. A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
2. A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service connection charges do not include the Telephone Company's applicable security deposit requirements.)

**B. Regulations**

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - b. Food stamps;
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Federal public housing assistance, or Section 8;
  - e. Home Energy Assistance Program (HEAP);
  - f. National School Lunch Free Lunch Program;
  - g. Household income at or below 150% of the poverty level; or
  - h. Ohio Works First/ Temporary Assistance for Needy Families (TANF)

(T)

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OAKWOOD, OHIO



P.U.C.O. NO. 3  
BASIC TELEPHONE ASSISTANCE

LINK UP

APPROVED

B. Regulations (Continued)

2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section A., above.
3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link Up based on income (Section B.1.g), examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
5. Link Up customers are not restricted on the optional services to which they may subscribe.
6. If a customer disagrees with the Company's findings regarding eligibility for Link Up, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(M)

(T)

(N)

(N)

(N)

(N) (M)

(M) Material previously appeared on Sheet 9.

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OAKWOOD, OHIO

**OAKWOOD TELEPHONE COMPANY**

Ohio

P. U. C. O. NO. 3

First Revised Title Sheet  
Cancels Original Title Sheet  
Cancels First Revised Sheet 1  
Cancels Original Sheet 2  
Cancels Original Sheet 3  
Cancels Original Sheet 4  
Cancels Original Sheet 5  
Cancels Original Sheet 6

(T)

(T)

**APPROVED**

(C)

Resale and Sharing can be found in the Company's catalog located at [www.tdstelecom.com](http://www.tdstelecom.com) .

Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safe guards can be found in the appendix to Ohio Adm. Code 4910:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering and changing service, service repair, payment of bills, and disconnection and reconnection of service.

(C)

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**Case No(s). 90-5031-TP-TRF**

Summary: Tariff Application to Detariff Services (Part 2 of 3) electronically filed by Ms. Rachelle A Ladwig on behalf of Oakwood Telephone Company