

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

**Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD**  
**(Effective: 01/20/2011 through 05/20/2011)**

In the Matter of the Application of Frontier North, Inc. to )  
 Detariff Services and make other changes related to the )  
 Implementation of Case No. 10-1010-TP-ORD )  
 )

TRF Docket No. 90-5023-TP-TRF

Case No. 11-2965-TP - ATA

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Frontier North Inc.

DBA(s) of Registrant(s) \_\_\_\_\_

Address of Registrant(s) 1300 Columbus Sandusky Rd N Marion, OH 43302

Company Web Address www.frontier.com

Regulatory Contact Person(s) Rachel Winder

Phone 614-224-4830

Fax \_\_\_\_\_

Regulatory Contact Person's Email Address Rachel.winder@ftr.com

Contact Person for Annual Report Cassandra Cole

Phone 740-383-0490

Address (if different from above) 1300 Columbus Sandusky Rd N Marion, OH 43302

Consumer Contact Information Cassandra Cole

Phone 740-383-0490

Address (if different from above) 1300 Columbus Sandusky Rd N Marion, OH 43302

**Part I – Tariffs**

**Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.**

*NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.*

<b>Carrier Type</b>	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	X	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part II – Exhibits**

**Note that the following exhibits are required for all filings using this form.**

Included	Identified As:	Description of Required Exhibit:
X	Exhibit A	The existing affected tariff pages.
X	Exhibit B	The proposed revised tariff pages.
X	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
X	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
X	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

### Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

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#### AFFIDAVIT

##### *Compliance with Commission Rules*

I am an officer/agent of the applicant corporation, Frontier North Inc. , and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 5-19-2011\_\_\_\_\_ at (Location) Marion, OH

\*(Signature and Title) /s/ Cassandra Cole, Sr. Consultant (Date) 5-19-2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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#### VERIFICATION

I, Cassandra Cole verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) /s/ Cassandra Cole, Sr. Consultant

(Date) 5-19-2011

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

# **Exhibit A**

## **Existing Affected Tariff Pages**

Current PUCO 6 & 7 tariff pages for Frontier North, Inc. are on file with the PUCO.

## **Exhibit B**

### **Proposed Tariff Pages**

BASIC LOCAL EXCHANGE SERVICE TARIFF  
P.U.C.O. No. 11

Frontier North Inc.

Original TITLE PAGE

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BASIC LOCAL EXCHANGE SERVICE TARIFF

P.U.C.O. No. 11

In the provision of Basic Local Exchange Service  
In all Exchanges of Frontier North Inc.

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Issued: May 19, 2011

Effective: May 19, 2011

In Compliance with The Public Utilities Commission of Ohio  
Case No. 11-2965-TP-ATA  
by Kenneth Mason, Vice President, Government and Regulatory Affairs

BASIC LOCAL EXCHANGE SERVICE TARIFF  
P.U.C.O. No. 11

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Frontier North Inc.

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	<u>SECTION</u>
Table of Contents.....	CONTENTS
Symbols .....	SYMBOLS
General Regulations .....	1
Servicing Charges.....	2
Local Exchange Service.....	3
Usage Sensitive Service .....	4
Extended Local Calling Plan .....	5
Universal Emergency Telephone Number Services.....	6
Abbreviated Dialing Service (N11) .....	7
Basic Telephone Assistance .....	8
Construction Charges .....	9
Pay Telephone Service .....	10

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BASIC LOCAL EXCHANGE SERVICE TARIFF  
P.U.C.O. No. 11

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Frontier North Inc.

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**NOTE:** Rates for the Schedules listed below are in Section 2 of this tariff.

<u>Exchange</u>	<u>Schedule</u>	<u>BLES Alt Reg Case No.*</u>	<u>BLES Alt Reg Approval Date*</u>	<u>Initial Anniversary Date*</u>
Adena	IV			
Albany	IV			
Amanda	V			
Amesville	IV			
Amsterdam	IV			
Antwerp	II			
Arlington	IV			
Ashland	IV-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Ashley	IV			
Ashville	VI			
Athens	IV-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Attica	III			
Baltic	IV			
Baltimore	V			
Barlow	IV			
Beach City	V			
Beaver	III			
Bellevue	II			
Bergholz	I			
Berlin	IV			
Berlin Heights	IV			
Bettsville	V			
Beverly	IV			
Blanchester	IV			
Bloomville	IV			
Bolivar	VI			
Bowerston	V			
Bowling Green	IV-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Bremen	IV			
Brewster	V			
Brilliant	IV			
Brookville	VI			
Brunswick	VI-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Bryan	IV			

\* The exchanges with BLES Alt Reg Cases noted and approved have been deemed competitive.

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Frontier North Inc.

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<u>Exchange</u>	<u>Schedule</u>	<u>BLES Alt Reg Case No.*</u>	<u>BLES Alt Reg Approval Date*</u>	<u>Initial Anniversary Date*</u>
Burbank	IV			
Byesville	IV			
Cadiz	III			
Caldwell	II			
Cambridge	IV-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Carey	V			
Carrollton	III			
Catawba	V			
Celina	IV			
Chatham	IV			
Chesapeake	VI			
Cheshire Center	VI			
Circleville	IV-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Clarksville	III			
Clyde	II			
Coldwater	IV			
Congress	IV			
Convoy	III			
Cooperdale	IV			
Crestline	I			
Creston	IV			
Curtice-Oregon	VI			
Decatur	I			
Delaware	IV-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Dellroy	II			
Dexter City	II			
Dillonvale-Mt. Pleasant	IV			
East Rochester	III			
Edgerton	III			
Edon	III			
Elmore	VI			
Englewood	VI-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Evansport	IV			
Farmersville	VI			
Fayette	III			
Felicity	VI			
Flushing	III			
Forest	I			
Fort Recovery	II			
Freeport	III			
Galion	III			
Garrettsville	IV			

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BASIC LOCAL EXCHANGE SERVICE TARIFF  
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Frontier North Inc.

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<u>Exchange</u>	<u>Schedule</u>	<u>BLES Alt Reg Case No.*</u>	<u>BLES Alt Reg Approval Date*</u>	<u>Initial Anniversary Date*</u>
Genoa	VI			
Georgetown	III			
Gibsonburg	IV			
Grafton	V			
Grand Rapids	VI			
Gratis	V			
Green Camp	IV			
Greenfield	II			
Greenwich	III			
Guysville	IV			
Hamersville	VI			
Hanoverton	IV			
Harlem Springs	III			
Harpster	V			
Haskins-Tontogany	VI			
Hayesville	IV			
Helena	IV			
Hicksville	I			
Higginsport	VI			
Homerville	V			
Huron	V			
Idaho	III			
Jackson	III			
Jenera	IV			
Jewett	II			
Kelleys Island	V			
Kilbourne	VI			
Knoxville	IV			
Lakeville	II			
LaRue	IV			
Laura	III			
Laurelville	III			
Leesburg	II			
Letart Falls	III			
Lewisburg	II			
Liberty	VI			
Lodi	IV			
Logan	III			
Loudonville	II			
Lowell	IV			
Lower Salem	IV			
Lynchburg	III			

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Frontier North Inc.

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<u>Exchange</u>	<u>Schedule</u>	<u>BLES Alt Reg Case No.*</u>	<u>BLES Alt Reg Approval Date*</u>	<u>Initial Anniversary Date*</u>
Malvern	VI			
Manchester	II			
Marblehead	III			
Maria Stein	IV			
Marion	V-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Martinsville	III			
McArthur	I			
McComb	IV			
Mechanicsburg	III			
Mechanicstown	II			
Medina	V-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Mendon	III			
Milan	III			
Millersport	V			
Mineral City	IV			
Minerva	VI			
Minster	II			
Monroeville	III			
Montpelier	III			
Montrose	VI-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Morning Sun	VI			
Morral	IV			
Mowrystown	III			
Mt. Blanchard	V			
Mt. Orab	VI			
Nevada	IV			
New Bremen	III			
New Burlington	VI			
New Concord	IV			
New Lebanon	VI			
New London	IV			
New Marshfield	IV			
New Philadelphia	V-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
New Vienna	III			
New Washington	I			
Ney	IV			
North Baltimore	II			
North Eaton	V			
North Georgetown	IV			
North Star	I			
Norwalk	IV-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Oak Harbor	II			

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BASIC LOCAL EXCHANGE SERVICE TARIFF  
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<u>Exchange</u>	<u>Schedule</u>	<u>BLES Alt Reg Case No.*</u>	<u>BLES Alt Reg Approval Date*</u>	<u>Initial Anniversary Date*</u>
Oak Hill	III			
Oberlin	VI			
Ohio City	III			
Ostrander	IV			
Oxford	VI			
Paris	VI			
Payne	II			
Peebles	II			
Pemberville	IV			
Perrysville	II			
Phillipsburg	VI			
Piketon	III			
Pioneer	II			
Plain City	VI-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Pleasantville	V			
Plymouth	II			
Polk	IV			
Pomeroy	III			
Port Clinton	III-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Portland	III			
Portsmouth	V			
Port William	III			
Prospect	V			
Put-In-Bay	I			
Radnor	IV			
Rathbone	VI			
Rawson	IV			
Red Haw	IV			
Republic	IV			
Resaca	VI			
Richmond	IV			
Richwood	I			
Russellville	II			
Sabina	III			
Sardinia	III			
Savannah	IV			
Scio	II			
Scott	III			
Seaman	III			
Seville	IV			
Shade	III			
Sharon Center	VI			

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Frontier North Inc.

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<u>Exchange</u>	<u>Schedule</u>	<u>BLES Alt Reg Case No.*</u>	<u>BLES Alt Reg Approval Date*</u>	<u>Initial Anniversary Date*</u>
Sinking Spring	I			
Smithfield	IV			
Spencer	IV			
Spencerville	V			
St. Marys	IV			
Strasburg	IV			
Sugarcreek	IV			
Summerfield	II			
Sylvania	VI-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
The Plains	IV			
Tiltonsville	IV			
Tipp City	VI-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Trotwood	VI-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Troy	V-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Valley City	V			
Van Buren	IV			
Wadsworth	VI-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Wakeman	III			
Waldo	IV			
Warsaw	III			
Watertown	IV			
Waverly	III			
Wayne-Bradner	IV			
Wellington	V			
Wellston	III			
West Alexandria	III			
Westfield Center	IV			
West Milton	VI			
Weston	IV			
West Salem	II			
West Union	III			
West Unity	III			
Wharton	III			
Wilkesville	II			
Willard	III			
Williamsport	III			
Willshire-Wren	III			
Wilmington	IV-C	08-989-TP-BLS	March 18, 2009	March 18, 2010
Wilmot	VI			
Winona	IV			
Woodstock	IV			
Yorkshire	II			

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BASIC LOCAL EXCHANGE SERVICE TARIFF  
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Frontier North Inc.

SYMBOLS  
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EXPLANATION OF SYMBOLS

- (C) to signify changed regulation.
- (D) to signify discontinued rate or regulation.
- (I) to signify increased rate.
- (N) to signify new rate or regulation.
- (R) to signify reduced rate.
- (S) to signify reissued matter.
- (T) to signify a change in text but no change in rate or regulation.

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Frontier North Inc.

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GENERAL REGULATIONS

1. APPLICATION OF TARIFF

The regulations and schedules of charges in this Tariff apply to residential single-line customers and to the primary access line of business customers. Basic Local Exchange Service (BLES) is provided by Frontier North Inc. in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service as defined in Section 4927.01, Revised Code, means residential end-user access to and usage of telephone company provided services over a single line, or small business end-user access to and usage of telephone company provided services over the business's primary access line of service, which in the case of residential and small business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- Local dial tone service;
- For residential end user, flat rate telephone exchange service;
- Touch tone dialing service;
- Access to and usage of 9-1-1 services, where such services are available;
- Access to operator services and directory assistance;
- Provision of a telephone directory in any reasonable format for no additional charge and a listing in the directory, with reasonable accommodations made for private listings;
- Per call, caller identification blocking services;
- Access to telecommunications relay service; and
- Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

2. OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY

2.01. AVAILABILITY OF FACILITIES

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense suitable facilities and rights for the construction, installation, testing and maintenance of the necessary pole lines, circuits and equipment.

2.02. LIABILITY OF TELEPHONE COMPANY

In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished him by the Telephone Company, and because of unavoidable errors incident to the services and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Telephone Company are subject to the terms, conditions and limitations herein specified.

Frontier North Inc.

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GENERAL REGULATIONS

2. OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY

2.02. LIABILITY OF TELEPHONE COMPANY - Continued

- 2.02.01. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by customer-provided equipment or facilities or by the negligence of the customer, or by negligence of the Telephone Company in failing to maintain proper standards or maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission occurs. However, if, in the case of such interruption, service is restored on or before the day after said interruption is reported to or detected by the Telephone Company, no allowance will be made.

Approval of the above tariff language by the Public Utilities Commission of Ohio does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

- 2.02.02. The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander, fraudulent or misleading advertisements or infringement of copyright arising from the improper use of material transmitted over its facilities including that which is recorded, claims for infringement of patents arising from combining with, or using in connection with; facilities of the Telephone Company, any apparatus or systems of the customer and all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.
- 2.02.03. The customer for explosive atmosphere equipment indemnifies and saves the Telephone Company harmless from and against any and all losses, costs, charges, expenses, payments, and reasonably incurred attorney's fees resulting from injury to or death of persons or damage to property and from and against any and all claims, demands, actions or judgments, for such injury, death or damage, arising out of, resulting from, or in any manner caused by the presence, location, use, operation, installation, maintenance, repair, replacement or removal of such explosive atmosphere equipment or other equipment used in connection therewith, or the acts or omissions of the employees or agents of the customer in connection with such equipment, or other equipment used in connection therewith, except only when such injury, death or damage is caused by the sole negligence of the Telephone Company, its employees or agents.

Frontier North Inc.

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GENERAL REGULATIONS

2. OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY

2.02. LIABILITY OF TELEPHONE COMPANY - Continued

2.02.04. Telephone service provided by the Telephone Company is not represented as adapted to the recording of telephone conversations, incoming messages, or to the transmission of pre-recorded messages. The use of customer provided recording, reproducing, automatic answering and recording equipment, other customer provided terminal equipment and other customer provided facilities in connection with the facilities of the Telephone Company are permitted only on the condition that the liability of the Telephone Company shall in no instance be greater than that provided in the preceding and that the Telephone Company will not be liable for any loss, damage, impairment or failure of service, arising from or in connection with, the use of customer provided facilities or equipment not caused solely by negligence of the Telephone Company.

2.03. PRIORITY OF SERVICE

In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of local and message toll telephone service shall take precedence over all other services.

2.04. DIRECTORY ERRORS AND OMISSIONS

The Telephone Company's liability arising from errors or omissions in its directories or in accepting listings presented by customers or prospective customers shall be limited to resulting impairment of the customer's service. The Telephone Company will not be a party to controversies arising between customers or others as a result of listings published in its directories.



Frontier North Inc.

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GENERAL REGULATIONS

2. OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY

2.05. TRANSMITTING MESSAGES

Except as otherwise specifically provided in this tariff, the Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons.

2.06. ACTS OF OTHER COMPANIES

When the lines of another telephone company are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company shall not be held liable for any act or omission of the other company.

2.07. DEFACEMENT OF PREMISES

The Telephone Company is not liable for any defacement of or damage to the premises of a customer resulting from the attachment of the Telephone Company's instruments, apparatus, and associated wiring on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Telephone Company.

2.08. VOICE RECORDINGS

Since the customer and calling parties have exclusive control over the quality and characteristics of speech used in the messages recorded, the Telephone Company has no liability for the quality of, or defects in, the recordings of such messages.

2.09. PROVISION OF FACILITIES

All equipment and other facilities necessary for the providing of a given service will be furnished by the Telephone Company, except as otherwise provided in this tariff.

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GENERAL REGULATIONS

2. OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY

2.09. PROVISION OF FACILITIES - Continued

2.09.01. Ownership and Use of Equipment

Equipment, telephones and lines furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, telephones and lines, or for the purpose of making collections from coin boxes, or upon termination of the service, for the purpose of removing such equipment, telephones and lines. Such equipment, telephones and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any person other than the Telephone Company, without the written consent of the Telephone Company, except as provided in this tariff.

2.09.02. Telephone Numbers

The customer has no property right in the telephone number which is assigned by the Telephone Company nor any right to continuance of service through any particular central office. The Telephone Company reserves the right to change the telephone number of the central office designation, or both, whenever it is deemed necessary to do so in the conduct of its business.

2.09.03. Standard Equipment

The rates and charges set forth in this and other tariffs of the Telephone Company contemplate the use of equipment and other facilities considered standard by the Telephone Company.

2.09.04. Special Equipment and Arrangements

In cases where customers desire some special type of service for which provision is not otherwise made, a monthly rate and charge is quoted based on the actual cost of furnishing such service, whenever in the judgment of the Telephone Company there is no reason for refusing to render the special service desired.

2.09.05. Installation, Maintenance and Repairs

All ordinary expense of installation, maintenance and repair, in connection with equipment, facilities and services provided, is borne by the Telephone Company unless otherwise specified in the Telephone Company's tariffs.

Frontier North Inc.

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GENERAL REGULATIONS

2. OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY

2.09 PROVISION OF FACILITIES - Continued

2.09.06. Overtime Work

The charges specified in the Telephone Company's tariffs are based on work being performed by Telephone Company employees during regular working hours. The additional expense incurred by the Telephone Company for work performed outside the regular working hours, at the request of the customer for his convenience or other reasons beyond the control of the Telephone Company may be billed to the customer in addition to the charges normally applicable.

2.09.07. Standby Workmen

In situations such as sporting events, one-time entertainment events, etc., where the customer requests that "standby workmen" be provided to safeguard the continuity of service, the entire cost of providing those "standby workmen" may be billed to the customer, regardless of whether such "standby workmen" were provided during regular or overtime working hours.

2.09.08. Customer Work

A customer is not permitted to install, rearrange, disconnect, remove, repair or allow other than Telephone Company employees to install, rearrange, disconnect, remove or repair any instruments, apparatus or wiring of the Telephone Company, except as otherwise specified in this tariff.

2.09.09. Hazardous Locations

Except as otherwise provided in this tariff, the Telephone Company will require the customer to install and maintain service at locations which are or may be hazardous or dangerous to its employees or property.

2.09.10. Outdoor Locations

The Telephone Company will refuse to provide, maintain or restore service at outdoor locations unless the customer agrees in writing to indemnify and save harmless the Telephone Company from and against any and all loss or damage that may result to telephones, apparatus, wiring or other equipment furnished by the Telephone Company at such locations.

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by Kenneth Mason, Vice President, Government and Regulatory Affairs

Frontier North Inc.

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GENERAL REGULATIONS

3. OBLIGATION OF THE CUSTOMER

3.01. DAMAGE TO TELEPHONE COMPANY FACILITIES

In the event Telephone Company property is damaged, lost, stolen or destroyed through the negligence or willful act or the customer or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the customer, the customer shall be required to pay the expense incurred by the Telephone Company in connection with its restoration to original condition or its replacement.

3.02. COMMERCIAL POWER

Suitable commercial power including outlets, where required for the operations of any equipment or system furnished by the Telephone Company on the premises of the customer, shall be furnished by the customer.

3.03. SPACE

The customer shall provide suitable and sufficient space for any switching, distributing and other equipment associated with a given service.

3.04. OPERATING AT THE PREMISES

All operation at the customer's premises is performed by, and at the expense of the customer and must conform with the operating practices and procedures the Telephone Company may adopt to maintain a proper standard of service.

Frontier North Inc.

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GENERAL REGULATIONS

3. OBLIGATION OF THE CUSTOMER - Continued

3.05. CUSTOMER-PROVIDED FACILITIES AND EQUIPMENT

It is an obligation of the customer to insure that the magnitude and character of voltage and current transmitted from customer-provided facilities and equipment, the operation and maintenance of such facilities and equipment shall be such as not to interfere with any of the service offered by the Telephone Company or to interfere with others. The characteristics of customer-provided facilities and equipment shall be such that its connection to the line of the Telephone Company will not interfere with service over these lines, or impair privacy of the conversations over such lines. The character and location of customer-provided equipment and of the apparatus and sources of power to which such equipment may be connected shall be such as not to cause damage to Telephone Company plant or injury to Telephone Company employees or customers. Upon notice from the Telephone Company that the equipment of the customer is causing or is likely to cause hazard or interference, the customer shall make such changes as may be necessary to remove or prevent such hazard or interference.

The Telephone Company may interrupt the connection if at any time such action should become necessary in order to protect any of its services because of departure from the preceding compatibility requirements.

4. PAYMENT ARRANGEMENTS

4.01. APPLICATION FOR SERVICE

The Telephone Company reserved the right to require that applications for service be made in writing on forms it provides, as approved by The Public Utilities Commission of Ohio. Requests from customers for additional service, equipment or facilities may be made orally or in writing and upon installation of the equipment or service, becomes a part of the original contract.

4.01.01. Superseding Contracts

Superseding contracts may be taken to cover changes in, to or from any type of service provided the same customer, whether such service is continued at the same or different location within the customer's local service area, subject to proper charges for moves, changes of location to different premises or buildings or for additions to facilities furnished in accordance with tariff provisions. Superseding contracts become effective upon completion of the required work.

4.01.02. Cancellation of Application

When an application for service is cancelled before service is established, the applicant or customer may be required to reimburse the Telephone Company for expenses incurred incident to such application before notice of cancellation is received. However, such amount is not to exceed the installation servicing and termination charges total that would have been applicable had the service been established.

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Frontier North Inc.

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GENERAL REGULATIONS

4. PAYMENT ARRANGEMENTS

4.02 ADVANCE PAYMENTS

The Telephone Company may require an advance payment for construction charges, moves, change in location, installation charges and charges for special installation. Advance payments, when required, will be requested from new applicants for local service and customers at the time the applications are accepted.

The Telephone Company may refuse an application for toll service if the applicant refuses to pay an advance payment or deposit for toll service when requested by the Telephone Company or an Interexchange carrier (IXC) for whom the Telephone Company is an authorized agent.

4.03. DEPOSITS

The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Telephone Company's regulation as to advance payments and the prompt payment of bills on presentation nor constitutes a waiver or modification of the regular practices of the Telephone Company regarding discontinuance of service for non-payment of any sums due the Telephone Company for service rendered. Deposits for local service shall be calculated separately from deposits for toll service. Local service shall be provided to local service applicants who meet the local service deposit requirements regardless of whether the applicant meets the deposit requirements for toll service.

- 4.03.01. The Telephone Company shall not require a cash deposit to establish or reestablish credit for local service in an amount in excess of two-hundred-thirty percent (230%) of the estimated or historical monthly average of local service charges.

The Company upon request, shall furnish a copy of these Rules to the applicant for service or customer from whom a deposit is required and such copy shall contain the name, address and telephone number of The Public Utilities Commission of Ohio.

- 4.03.02. Upon receiving a cash deposit, the Company shall furnish to the applicant for service or customer a receipt showing: 1) The name of the applicant for service or customer, 2) the address of the premises to be served or served, 3) the billing address for such service, and 4) the amount of deposit and a statement that the rate of interest to be paid on said deposit will be not less than the rate established by The Public Utilities Commission of Ohio from time to time.

- 4.03.03 The Company shall pay interest on a deposit at the rate of 6% per annum. In no event shall such interest rate be less than that prescribed by order of the Commission. Interest on a deposit shall accrue annually and shall either be paid to the customer when his deposit is refunded or deducted from the customer's final bill for service. The Company shall not be required to pay interest on a deposit held less than 180 days, and shall not be required to pay interest on a deposit after termination or discontinuance of service, if the Company has made a reasonable effort to refund the deposit. Thereafter, an unclaimed deposit, plus accrued interest, shall be disposed of in conformity with Chapter 169 of the Ohio Revised Code.

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GENERAL REGULATIONS

4. PAYMENT ARRANGEMENTS

4.03. DEPOSITS - Continued

4.03.04. Refund of Deposit

Upon termination or discontinuance of local or toll service, the Company shall promptly apply the customer's local or toll service deposit, including interest accrued to date, to the final bill for the applicable service. The remainder, if any, in excess of the final bill for either local or toll service, shall be promptly refunded to the customer. A transfer of service from one premises to another within the service area of the Company shall not be deemed a discontinuance within the meaning of these rules.

The Company shall promptly return the deposit plus interest accrued to date at any time upon request, if the customer's credit has been otherwise established or reestablished in accordance with these rules.

4.04. PAYMENT FOR SERVICE

The Telephone Company will endeavor to mail its bills for telephone service on or before the same date each month.

The Customer is responsible for prompt payment monthly of all charges for facilities and services furnished, including charges for all calls originated from his station or accepted by him as third number or as special billed calls or received at his station when the charges have been reversed with the consent of the person called.

Bills include charges for local service for the current service month and are due upon presentation.

If the bill is not paid within fourteen (14) calendar days following the date of the bill (the closing date of the customer's account as shown on the bill), the account will be considered delinquent.

A delinquent local service account may subject the customer's local service to temporary or permanent disconnection.

Charges for telephone service, equipment and facilities are payable monthly in advance except that when service is established, the initial charge for local service, equipment and facilities for the fractional part of the current billing month is the pro-rata share of the monthly charge.

When a customer's telephone number is changed for any reason and such change involves a difference in billing date, but no change in the class of service furnished, the charge for local service, equipment and facilities for the interim between the date to which local service charges were billed on the last bill and the date to which local service charges are billed on the next succeeding bill is the pro-rata share of the monthly charge.

For the purpose of computing charges, each month shall be considered to have thirty (30) days, and shall be the basis for determining fractional portions of monthly billing, pro-rata charges and adjustments to customer accounts for local service, equipment and facilities, except cases involving allowances for interruptions in service.

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GENERAL REGULATIONS

4.05. OPTIONAL PAYMENT ARRANGEMENTS

Optional payment arrangements provide a customer a choice of methods of paying for specified services and equipment.

4.05.01. Noncontract Rate Plan

The noncontract rate plan includes an installation servicing charge and a single monthly rate with a one month initial service period unless specified otherwise. The monthly rates apply for the service life and are subject to change.

4.06. TERMINATION OF SERVICE

4.06.01. Abandonment of Service

In the event of the abandonment of the service, the Telephone Company may either temporarily deny or terminate the local service. The Telephone Company is responsible for giving actual notice to a customer of impending disconnection of his local service before any action taken to do so.

4.06.02. Improper Use of Service

The Telephone Company may either temporarily deny local service or terminate the local service of a customer upon his conviction of violating a law with respect to the use of telephone service or willfully violates the Company's tariffs, rules and regulations filed with and approved by the Public Utilities Commission of Ohio. The Telephone Company is responsible for giving actual notice to a customer of impending disconnection of his local service before any action is taken to do so.

4.06.03. Disconnection for Nonpayment

The Telephone Company may disconnect the local exchange service of a customer who fails to pay charges for local service provided by the Company pursuant to this tariff and Ohio Administrative Code.

4.06.04 Abuse or Fraudulent Use

The Telephone Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use includes the use of services of the Telephone Company to transmit a message, to locate a person or otherwise to give or obtain information, without payment of the applicable local message charge or message toll charge. The Telephone Company is responsible for giving actual notice to a customer of impending disconnection of his service before any action is taken to do so.

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GENERAL REGULATIONS

4. PAYMENT ARRANGEMENTS

4.07. RESTORATION OF SERVICE

4.07.01. After Temporary Denial

When service is restored after a temporary denial, and the established restoral of service charge has been paid, the Telephone Company will make a pro-rata allowance at the schedule rate for the local service denied for the entire period of denial, except when local service is restored within a twenty-four (24) hour period following denial no allowance will be made.

4.07.02. After Termination

Subsequent to the completion of an order to terminate local service, such service will be reestablished only on the basis of a new application for local service.

4.08. ASSIGNMENT OR TRANSFER OF SERVICE

Service previously furnished one customer may be assumed by a new customer upon due notice of cancellation, provided there is no lapse in the rendition of service. The Subsequent Service Ordering Charge, specified in Section 2, will be applied to the new customer's account for such transfers.

Where existing service is continued for a new customer, the telephone number may be retained by the new customer only if the old customer consents and an arrangement acceptable to the Telephone Company is made to pay all outstanding charges against the service.

4.09. BILLING ADJUSTMENTS

The Telephone Company incorporates by reference, and will adhere to, current applicable Ohio Administrative Code.

5. INTERRUPTION OF SERVICE

5.01. GENERAL

A customer's basic telephone service may be interrupted from time-to- time due to equipment failures, accidental damage to the facilities of the Telephone Company, or damage caused by acts of nature (lightning, flooding, ice, falling trees, etc.). The Telephone Company will make every reasonable effort to correct these equipment failures or damages to facilities as quickly as possible. However, in some instances, service outages may extend beyond 24 hours.

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GENERAL REGULATIONS

6. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

Regulations, rates and charges are as set forth in Frontier North Inc. P.U.C.O. No. 2, Facilities for Intrastate Access Tariff.

7. TELECOMMUNICATION RELAY SERVICES (TRS)

Customers may be assessed a charge per line per month to fund the Telecommunication Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

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Frontier North Inc.

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SERVICING CHARGES

The charges specified in this section apply in addition to the scheduled rates and other charges, applicable under this and other tariffs of the Company.

1. SERVICE CONNECTIONS, MOVE AND CHANGE CHARGES

Installation refers to the establishment of telephone service, lines or equipment for a customer.

1.01. Servicing Charges do not apply to:

- Service upgrades of basic exchange service
- Billing address changes

1.02. CHARGES

	<u>Current Charge</u>	<u>Maximum Charge</u>
1.02.01. SERVICE ORDERING CHARGE		
INITIAL, per occasion.....		
This portion of the servicing charge is for work associated with receiving, recording, and processing information for connection of service.		
<u>Residence Service</u>		
Individual Line		
Initial Line	\$ 32.05	\$ 32.05
Initial Line - Competitive	32.05	32.05
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 39.05	\$ 39.05
Initial Line - Competitive	39.05	39.05
COPT or COPT Coin Line	39.05	-

See Competitive Exchanges list set forth in CONTENTS.

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Frontier North Inc.

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SERVICING CHARGES

1. SERVICE CONNECTIONS, MOVE AND CHANGE CHARGES (Cont'd)

1.02. CHARGES (Cont'd)

	<u>Current Charge</u>	<u>Maximum Charge</u>
1.02.01. SERVICE ORDERING CHARGE (Cont'd)		
SUBSEQUENT, per occasion.....		
This portion of the servicing charge is for work associated with moves, changes or additions to existing service, including record only changes.		
<u>Residence Service</u>		
Individual Line		
Initial Line	\$ 15.90	\$ 15.90
Initial Line - Competitive	15.90	15.90
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 18.05	\$ 18.05
Initial Line - Competitive	18.05	18.05
COPT or COPT Coin Line	18.05	-
1.02.02. PREMISES VISIT CHARGE		
This portion of the servicing charge is for work associated with traveling to the customer's premises to perform work requested by the customer other than the repair of network facilities.		
<u>Residence Service</u>		
Individual Line		
Initial Line	\$ 9.20	\$ 9.20
Initial Line - Competitive	9.20	9.20
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 9.20	\$ 9.20
Initial Line - Competitive	9.20	9.20
COPT or COPT Coin Line	9.20	-

See Competitive Exchanges list set forth in CONTENTS.

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Frontier North Inc.

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SERVICING CHARGES

1. SERVICE CONNECTIONS, MOVE AND CHANGE CHARGES (Cont'd)

1.02. CHARGES (Cont'd)

	<u>Current Charge</u>	<u>Maximum Charge</u>
1.02.03. CENTRAL OFFICE CHARGE		
This portion of the servicing charge is for work performed in the central office to provide exchange line services or customer requested changes to existing service, each line.....		
<u>Residence Service</u>		
Individual Line		
Initial Line	\$ 13.10	\$ 13.10
Initial Line - Competitive	13.10	13.10
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 13.10	\$ 13.10
Initial Line - Competitive	13.10	13.10
COPT or COPT Coin Line	13.10	-

1.02.04. OUTSIDE PLANT CHARGE

This portion of the servicing charge is for work performed on the distribution facilities between the serving central office up to and including the standard network interface on the customer's premises, or on an outside circuit between premises, or between termination locations on continuous property, each line.....

<u>Residence Service</u>		
Individual Line		
Initial Line	\$ 39.05	\$ 39.05
Initial Line - Competitive	39.05	39.05
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 39.05	\$ 39.05
Initial Line - Competitive	39.05	39.05
COPT or COPT Coin Line	39.05	-

See Competitive Exchanges list set forth in CONTENTS.

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SERVICING CHARGES

1. SERVICE CONNECTIONS, MOVE AND CHANGE CHARGES (Cont'd)

1.02. CHARGES (Cont'd)

<u>SERVICE CHARGE</u>	
<u>Business</u>	<u>Residence</u>

1.02.05. NON PAYMENT RECONNECTION

When service to a customer is suspended or terminated for non-payment of bills, and the customer requests reconnection of his service at the same location, he will be charged:

- |   |                        |
|---|------------------------|
| A. Service Ordering Charge, Subsequent, per occasion..... | See Paragraph 1.02.01. |
| B. Central Office Charge, per line.....                   | See Paragraph 1.02.03. |
| C. Premises Visit, when required per occasion.....        | See Paragraph 1.02.02. |

These charges are in addition to all past charges not paid and any other charges for installation, relocation, and change requested by the customer.

1.03. LATE PAYMENT CHARGE

A late payment charge of 1.50 percent or \$5.00, whichever is greater, applies to each residential customer's bill when the previous month's bill has not been paid in full, leaving a balance of \$30.00 or more. A late payment charge of 1.50 percent or \$10.00, whichever is greater, applies to each business customer's bill when the previous month's bill has not been paid in full, leaving a balance of \$10.00 or more. The late payment charge will be assessed on the past due amount thirty (30) days after the bill date. Late payment charges will not apply to service order charges associated with commencement of Lifeline service. The late payment charge will not apply to any Interexchange Carrier billing to which a late payment fee has already been rendered by an Interexchange Carrier. Each residential customer shall be permitted a one-time waiver of a monthly late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied, and upon request of the customer.

This charge does not apply to:

- amounts which are in dispute at the time the late payment charge would otherwise be applied.
- amounts previously billed as a late payment charge.

Frontier North Inc.

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LOCAL EXCHANGE SERVICE

1. EXCHANGE CLASSIFICATION

- 1.01. For the purpose of determining exchange service monthly base rates, exchanges are classified in rate groups according to the total exchange access lines in a local service area and the determination of exchange competitive status. The local service area is the area within which customers make calls without the payment of message toll charges and may include one or more exchanges.

1.02. Rate Group Classification and Limits:

<u>Exchange Rate Group</u>	<u>Total Exchange Access Lines in Local Service Area</u>
Schedule I	1 to 3,000
Schedule II	3,001 to 6,000
Schedule III	6,001 to 12,000
Schedule III-C	6,001 to 12,000
Schedule IV	12,001 to 24,000
Schedule IV-C	12,001 to 24,000
Schedule V	24,001 to 48,000
Schedule V-C	24,001 to 48,000
Schedule VI	48,001 and over
Schedule VI-C	48,001 and over

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LOCAL EXCHANGE SERVICE

2. ZONE RATES

2.01. DESCRIPTION

Zone rates are specified monthly charges for urban grades of exchange service which do not vary with the distance from the base rate area, and are available to customers located within a zone rate area. A zone rate area is that portion of an exchange area which is beyond the base rate area and contiguous thereto, or to another zone rate area of the same exchange within which specified urban grades of service are offered at zone rates.

2.02. REGULATIONS

2.02.01. Application of Rates

- A. The zone rates set forth herein are applicable in all exchanges where zone rate areas have been established.
- B. The zone rates listed in this section are in addition to the rates specified in the Rate Schedules.

2.03. RATES

<u>Zone Rate Area A</u>	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
Individual Line		
Initial Line	\$ 1.08	\$ 1.08
Initial Line - Competitive	1.08	1.08
<u>Zone Rate Area B</u>		
Individual Line		
Initial Line	\$ 2.15	\$ 2.15
Initial Line -Competitive	2.15	2.15
<u>Zone Rate Area C</u>		
Individual Line		
Initial Line	\$ 3.25	\$ 3.25
Initial Line - Competitive	3.25	3.25

3. TOUCH CALLING

3.01. Touch calling provides for origination of telephone calls through the use of stations equipped with pushbuttons. Each pushbutton generates a distinctive tone for the origination of calls. Stations accessing a touch calling line can be equipped for touch calling or rotary dial operation.

3.02. Touch calling service is provided at no charge in connection with Local Exchange Service.

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**RATE SCHEDULES**

NOTE: See CONTENTS Section for the appropriate Schedule for each exchange. Also, the zone rates in 2. will apply to services located outside the Base Rate Area except for COPT Line and COPT Coin Line services.

**FLAT RATES**

	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
<b>SCHEDULE I</b>		
<u>WITHIN THE BASE RATE AREA:</u>		
<u>Residence Service</u>		
Individual Line		
Initial Line	\$ 13.03	\$ 13.03
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 26.06	\$ 26.06
COPT Line	20.67*	-
COPT Coin Line	22.70*	-

**SCHEDULE II**  
WITHIN THE BASE RATE AREA:

<u>Residence Service</u>		
Individual Line		
Initial Line	\$ 13.47	\$ 13.47
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 26.94	\$ 26.94
COPT Line	20.67*	-
COPT Coin Line	22.70*	-

\* A credit equal to the applicable interstate subscriber line charge (SLC) will be applied to each line that is billed a SLC.

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SECTION 3  
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Frontier North Inc.

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**RATE SCHEDULES**

NOTE: See CONTENTS Section for the appropriate Schedule for each exchange. Also, the zone rates in 2. will apply to services located outside the Base Rate Area except for COPT Line and COPT Coin Line services.

**FLAT RATES**

	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
<b>SCHEDULE III</b>		
<u>WITHIN THE BASE RATE AREA:</u>		
<u>Residence Service</u>		
Individual Line		
Initial Line	\$ 13.93	\$ 13.93
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 27.86	\$ 27.86
COPT Line	20.67*	-
COPT Coin Line	22.70*	-

**SCHEDULE IV**  
WITHIN THE BASE RATE AREA:

<u>Residence Service</u>		
Individual Line		
Initial Line	\$ 14.58	\$ 14.58
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 29.16	\$ 29.16
COPT Line	20.67*	-
COPT Coin Line	22.70*	-

\* A credit equal to the applicable interstate subscriber line charge (SLC) will be applied to each line that is billed a SLC.

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**RATE SCHEDULES**

NOTE: See CONTENTS Section for the appropriate Schedule for each exchange. Also, the zone rates in 2. will apply to services located outside the Base Rate Area except for COPT Line and COPT Coin Line services.

**FLAT RATES**

	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
<b>SCHEDULE III-C</b>		
<u>WITHIN THE BASE RATE AREA:</u>		
<u>Residence Service</u>		
Individual Line		
Initial Line	\$ 13.93	\$ 15.18
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 27.86	\$ 29.11
COPT Line	20.67*	-
COPT Coin Line	22.70*	-

**SCHEDULE IV-C**  
WITHIN THE BASE RATE AREA:

<u>Residence Service</u>		
Individual Line		
Initial Line	\$ 14.58	\$ 15.83
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 29.16	\$ 30.41
COPT Line	20.67*	-
COPT Coin Line	22.70*	-

\* A credit equal to the applicable interstate subscriber line charge (SLC) will be applied to each line that is billed a SLC.

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SECTION 3  
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**RATE SCHEDULES**

NOTE: See CONTENTS Section for the appropriate Schedule for each exchange. Also, the zone rates in 2. will apply to services located outside the Base Rate Area except for COPT Line and COPT Coin Line services.

**FLAT RATES**

	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
<b>SCHEDULE V</b>		
<u>WITHIN THE BASE RATE AREA:</u>		
<u>Residence Service</u>		
Individual Line		
Initial Line	\$ 15.23	\$ 15.23
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 30.46	\$ 30.46
COPT Line	20.67*	-
COPT Coin Line	22.70*	-

**SCHEDULE VI**  
WITHIN THE BASE RATE AREA:

<u>Residence Service</u>		
Individual Line		
Initial Line	\$ 15.73	\$ 15.73
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 35.95	\$ 35.95
COPT Line	20.67*	-
COPT Coin Line	22.70*	-

\* A credit equal to the applicable interstate subscriber line charge (SLC) will be applied to each line that is billed a SLC.

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Frontier North Inc.

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**RATE SCHEDULES**

NOTE: See CONTENTS Section for the appropriate Schedule for each exchange. Also, the zone rates in 2. will apply to services located outside the Base Rate Area except for COPT Line and COPT Coin Line services.

**FLAT RATES**

	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
<b>SCHEDULE V-C</b>		
<u>WITHIN THE BASE RATE AREA:</u>		
<u>Residence Service</u>		
Individual Line		
Initial Line	\$ 15.23	\$ 16.48
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 30.46	\$ 31.71
COPT Line	20.67*	-
COPT Coin Line	22.70*	-

**SCHEDULE VI-C**  
WITHIN THE BASE RATE AREA:

<u>Residence Service</u>		
Individual Line		
Initial Line	\$ 15.73	\$ 16.98
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 35.95	\$ 37.20
COPT Line	20.67*	-
COPT Coin Line	22.70*	-

\* A credit equal to the applicable interstate subscriber line charge (SLC) will be applied to each line that is billed a SLC.

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RATE SCHEDULES

NOTE: See CONTENTS Section for the appropriate Schedule for each exchange. Also, the zone rates in 2. will apply to services located outside the Base Rate Area.

USAGE SENSITIVE SERVICE RATES

	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
<b>SCHEDULE I</b>		
<u>WITHIN THE BASE RATE AREA:</u>		
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 15.64	\$ 15.64

**SCHEDULE II**  
WITHIN THE BASE RATE AREA:

<u>Business Service</u>		
Individual Line		
Initial Line	\$ 16.16	\$ 16.16

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RATE SCHEDULES

NOTE: See CONTENTS Section for the appropriate Schedule for each exchange. Also, the zone rates in 2. will apply to services located outside the Base Rate Area.

USAGE SENSITIVE SERVICE RATES

	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
<b>SCHEDULE III</b>		
<u>WITHIN THE BASE RATE AREA:</u>		
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 16.74	\$ 16.74

**SCHEDULE IV**  
WITHIN THE BASE RATE AREA:

<u>Business Service</u>		
Individual Line		
Initial Line	\$ 17.64	\$ 17.64

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RATE SCHEDULES

NOTE: See CONTENTS Section for the appropriate Schedule for each exchange. Also, the zone rates in 2. will apply to services located outside the Base Rate Area.

USAGE SENSITIVE SERVICE RATES

	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
<b>SCHEDULE III-C</b>		
<u>WITHIN THE BASE RATE AREA:</u>		
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 16.74	\$ 17.99
<b>SCHEDULE IV-C</b>		
<u>WITHIN THE BASE RATE AREA:</u>		
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 17.64	\$ 18.89

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RATE SCHEDULES

NOTE: See CONTENTS Section for the appropriate Schedule for each exchange. Also, the zone rates in 2. will apply to services located outside the Base Rate Area.

USAGE SENSITIVE SERVICE RATES

	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
<b>SCHEDULE V</b>		
<u>WITHIN THE BASE RATE AREA:</u>		
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 18.65	\$ 18.65

**SCHEDULE VI**  
WITHIN THE BASE RATE AREA:

<u>Business Service</u>		
Individual Line		
Initial Line	\$ 24.09	\$ 24.09

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Frontier North Inc.

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RATE SCHEDULES

NOTE: See CONTENTS Section for the appropriate Schedule for each exchange. Also, the zone rates in 2. will apply to services located outside the Base Rate Area.

USAGE SENSITIVE SERVICE RATES

	<u>Current Monthly Rate</u>	<u>Maximum Monthly Rate</u>
<b>SCHEDULE V-C</b>		
<u>WITHIN THE BASE RATE AREA:</u>		
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 18.65	\$ 19.90
<b>SCHEDULE VI-C</b>		
<u>WITHIN THE BASE RATE AREA:</u>		
<u>Business Service</u>		
Individual Line		
Initial Line	\$ 24.09	\$ 25.34

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Frontier North Inc.

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5. RATE SCHEDULE AND LOCAL CALLING AREA

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Adena	IV	Cadiz Dillonvale-Mt. Pleasant Martins Ferry-Bridgeport St. Clairsville
Albany	IV	Athens Wilkesville
Amanda	V	Canal Winchester Lancaster
Amesville	IV	Athens Bartlett Chesterhill
Amsterdam	IV	Berghol Harlem Springs Richmond Steubenville
Antwerp	II	Paulding
Arlington	IV	Findlay Jenera Mt. Blanchard
Ashland	IV	Hayesville Nova Polk Red Haw Savannah Sullivan
Ashley	IV-C	Delaware Kilbourne Marengo
Ashville	VI	Circleville Columbus Lockbourne
Athens	IV-C	Albany Amesville Guysville New Marshfield Shade The Plains

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Attica	III	Willard
Baltic	IV	Berlin New Philadelphia Sugarcreek
Baltimore	V	Canal Winchester Carroll Lancaster Millersport Pataskala Pleasantville
Barlow	IV	Bartlett Marietta Watertown
Beach City	V	Bolivar Brewster Massillon Navarre Strasburg Wilmot
Beaver	III	Piketon Waverly
Bellevue	II	None
Bergholz	I	Amsterdam Harlem Springs
Berlin	IV	Baltic Millersburg Sugarcreek Wilmot

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Berlin Heights	IV	Huron Norwalk
Bettsville	V	Bettsville Fremont Helena Old Fort Tiffin
Beverly	IV	Lowell Marietta Stockport Watertown
Blanchester	IV	Butler Clarksville Martinsville Wilmington
Bloomville	IV	Republic Tiffin
Bolivar	VI	Beach City Canton Mineral City New Philadelphia Strasburg
Bowerston	V	New Philadelphia Scio Uhrichsville
Bowling Green	IV-C	Cygnets Haskins-Tontogany Pemberville Portage Wayne-Bradner Weston

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Bremen	IV	Lancaster Rushville
Brewster	V	Beach City Massillon Navarre Wilmot
Brilliant	IV	Mingo Junction Smithfield Steubenville
Brookville	VI	Dayton Lewisburg New Lebanon Phillipsburg Trotwoo
Brunswick	VI-C	Bedford Berea Brecksville Chagrin Falls Cleveland Gates Mills Hillcrest Hinckley Independence Montrose (Cuyahoga Co.) North Royalton Olmstead Falls Strongsville Terrace Trinity Valley City Victory Wickliffe Willoughby

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Bryan	IV	Edgerton Edon Evansport Montpelier Ney West Unity
Burbank	IV	Congress Creston Lodi West Salem Wooster
Byesville	IV	Cambridge
Cadiz	III	Adena Flushing Freeport Hopedale Jewette Scio
Caldwell	II	Dexter City Summerfield
Cambridge	IV-C	Byesville New Concord Old Washington
Carey	V	Findlay Upper Sandusky

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Carrollton	III	Dellroy Harlem Springs Malvern Mechanicstown Pattersonville
Catawba	V	Mechanicsburg Springfield
Celina	IV	Coldwater Maria Stein Mendon Rockford St. Marys Wabash
Chatham	IV	Medina Spencer
Chesapeake	VI	Huntington, West Virginia
Cheshire Center	VI	Alton Canal Winchester Columbus Delaware Dublin Gahanna Grove City Groveport Harrisburg Hilliard Kilbourne Lockbourne New Albany Rathbone Reynoldsburg Sunbury West Jefferson Westerville Worthington

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Circleville	IV-C	Ashville Laurelville Williamsport
Clarksville	III	Blanchester Wilmington
Clyde	II	None
Coldwater	IV	Celina Fort Recovery Maria Stein Wabash
Congress	IV	Burbank Red Haw West Salem Wooster
Convoy	III	Scott Van Wert Willshire-Wren
Cooperdale	IV	Coshocton Dresden Frazeyburg Warsaw
Crestline	I	None
Creston	IV	Burbank Seville Westfield Center Wooster
Curtice-Oregon	VI	Genoa Toledo
Decatur	I	Ripley Russellville

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Delaware	IV-C	Ashley Cheshire Center Kilbourne Ostrander Radnor Rathbone
Dellroy	II	Carrollton
Dexter City	II	Caldwell Lower Salem Summerfield
Dillonvale-Mt. Pleasant	IV	Adena Martins Ferry-Bridgeport Smithfield Tiltonsville
East Rochester	III	Hanoverton Minerva North Georgetown
Edgerton	III	Bryan Edon
Edon	III	Bryan Edgerton
Elmore	VI	Toledo Woodville
Englewood	VI-C	Beaver Creek Bellbrook Centerville Dayton Fairborn Miamisburg-West Carrollton Phillipsburg Trotwood Vandalia West Milton

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Evansport	IV	Bryan Defiance Jewell Ridgeville
Farmersville	VI	Dayton Germantown Gratis Liberty Miamisburg-West Carrollton New Lebanon West Alexandria
Fayette	III	Archbold Wauseon
Felicity	VI	Bethel Cincinnati Clermont Hamersville Higginsport
Flushing	III	Cadiz Freeport St. Clairsville
Forest	I	Mt. Blanchard Wharton
Fort Recovery	II	Coldwater Wabash
Freeport	III	Cadiz Flushing Uhrichsville
Galion	III	None
Garrettsville	IV	Hiram Parkman Ravenna Windham

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SECTION 3  
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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Genoa	VI	Curtice-Oregon Toledo Woodville
Georgetown	III	Hamersville Higginsport Mt. Orab Ripley Russellville Sardinia
Gibsonburg	IV	Helena Fremont Woodville
Grafton	V	Elyria North Eaton
Grand Rapids	VI	Haskins-Tontogany Maumee Toledo Waterville Weston Whitehouse
Gratis	V	Camden Farmersville Germantown Middletown West Alexandria
Green Camp	IV	Marion
Greenfield	II	Leesburg
Greenwich	III	Norwalk
Guysville	IV	Athens Coolville
Hamersville	VI	Bethel Cincinnati Clermont Felicity Georgetown Higginsport Mt. Orab

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Hanoverton	IV	East Rochester Lisbon North Georgetown Salem Winona
Harlem Springs	III	Amsterdam Bergholz Carrollton Mechanicstown
Harpster	V	Marion Upper Sandusky
Haskins-Tontogany	VI	Bowling Green Grand Rapids Toledo
Hayesville	IV	Ashland
Helena	IV	Bettsville Fremont Gibsonburg
Hicksville	I	None
Higginsport	VI	Cincinnati Clermont Felicity Georgetown Hamersville
Homerville	V	Lodi Medina Spencer West Salem
Huron	V	Berlin Heights Sandusky
Idaho	III	Piketon Waverly

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Jackson	III	Oak Hill Wellston
Jenera	IV	Arlington Findlay Rawson
Jewett	II	Cadiz Scio
Kelleys Island	V	Sandusky
Kilbourne	VI	Ashley Cheshire Center Columbus Delaware Sunbury
Knoxville	IV	Steubenville Toronto
Lakeville	II	Big Prairie Loudonville Nashville
LaRue	IV	Marion
Laura	IV	Phillipsburg West Milton
Laurelville	III	Circleville Hallsville
Leesburg	II	Greenfield
Letart Falls	III	Pomeroy Portland
Lewisburg	II	Brookville West Manchester

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Liberty	VI	Beaver Creek Bellbrook Centerville Dayton Fairborn Farmersville Miamisburg-West Carrollton New Lebanon Trotwood Vandalia
Lodi	IV	Burbank Homerville Medina Westfield Center West Salem
Logan	III	None
Loudonville	II	Lakeville Perrysville
Lowell	IV	Beverly Lower Salem Marietta Watertown
Lower Salem	IV	Dexter City Lowell Marietta
Lynchburg	III	Danville Hillsboro
Malvern	VI	Canton Carrollton Minerva
Manchester	II	West Union

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Marblehead	III	Port Clinton
Maria Stein	IV	Celina Coldwater Minster Yorkshire
Marion	V-C	Caledonia Green Camp Harpster LaRue Morral Prospect Waldo
Martinsville	III	Blanchester New Vienna Wilmington
McArthur	I	Wilkesville
McComb	IV	Findlay
Mechanicsburg	III	Catawba Resaca Urbana Woodstock
Mechanicstown	II	Carrollton Harlem Springs
Medina	V-C	Chatham Homerville Lodi Seville Sharon Center Spencer Valley City Westfield Center
Mendon	III	Celina

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Milan	III	Norwalk
Millersport	v	Baltimore Hebron Lancaster Pleasantville Thornville
Mineral City	IV	Bolivar New Philadelphia
Minerva	VI	Canton East Rochester Malvern Paris Pattersonville
Minster	II	Maria Stein New Bremen
Monroeville	III	Norwalk
Montpelier	III	Bryan Pioneer West Unity
Montrose	VI-C	Akron
Morning Sun	VI	Camden Eaton Hamilton Oxford West College Corner, IN
Morril	IV	Marion
Mowrystown	III	Danville Hillsboro Sardinia Sugar Tree Ridge

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Mt. Blanchard	V	Arlington Findlay Forest Vanlue Wharton
Mt. Orab	VI	Cincinnati Clermont Fayetteville Georgetown Hamersville Sardinia Williamsburg
Nevada	IV	Bucyrus Upper Sandusky
New Bremen	III	Minster St. Marys
New Burlington	VI	Dayton Wilmington Xenia
New Concord	IV	Cambridge Norwich
New Lebanon	VI	Brookville Dayton Farmersville Liberty Trotwood West Alexandria
New London	IV	Norwalk
New Marshfield	IV	Athens

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BASIC LOCAL EXCHANGE SERVICE TARIFF  
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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
New Philadelphia	V-C	Baltic Bolivar Bowerston Gnadenhutten Mineral City Newcomerstown Strasburg Sugarcreek Urichsville
New Vienna	III	Martinsville Sabina Wilmington
New Washington	I	None
Ney	IV	Bryan Defiance
North Baltimore	II	Bloomdale Cygnet Van Buren
North Eaton	V	Columbia Station Elyria Grafton
North Georgetown	IV	Alliance Damascus East Rochester Hanoverton Sebring Winona
North Star	I	Rosburg Yorkshire
Norwalk	IV-C	Berlin Heights Greenwich Milan Monroeville Wakeman New London

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SECTION 3  
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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Oak Harbor	II	None
Oak Hill	III	Jackson
Oberlin	VI	Elyria
Ohio City	III	Rockford Van Wert Willshire-Wren
Ostrander	IV	Delaware Radnor Rathbone
Oxford	VI	Hamilton Morning Sun West College Corner, IN Cincinnati
Paris	VI	Alliance Canton Minerva
Payne	II	Paulding
Peebles	II	Seaman Sinking Springs West Union
Pemberville	IV	Bowling Green
Perrysville	II	Loudonville
Phillipsburg	VI	Brookville Dayton Englewood Laura West Milton
Piketon	III	Beaver Idaho Waverly

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Pioneer	II	Montpelier Ransom, MI West Unity
Plain City	VI-C	Alton Canal Winchester Columbus Dublin Gahanna Grove City Groveport Harrisburg Hilliard Lockbourne New Albany Resaca Reynoldsburg Westerville West Jefferson Worthington
Pleasantville	V	Baltimore Lancaster Millersport Rushville Thornville
Plymouth	II	Willard
Polk	IV	Ashland Red Haw Savannah Sullivan West Salem
Pomeroy	III	Chester Letart Falls Portland Mason, West Virginia New Haven, West Virginia

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Port Clinton	III-C	Marblehead
Portland	III	Letart Falls Pomeroy
Portsmouth	V	Minford-Stockdale South Shore, KY
Port William	III	Sabina Wilmington
Prospect	V	Marion Radnor Richwood
Put-In-Bay	I	None
Radnor	IV	Delaware Ostrander Prospect
Rathbone	VI	Alton Canal Winchester Cheshire Center Columbus Delaware Dublin Gahanna Grove City Groveport Harrisburg Hilliard Lockbourne New Albany Ostrander Reynoldsburg Westerville West Jefferson Worthington

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Rawson	IV	Findlay Jenera
Red Haw	IV	Ashland Congress Polk West Salem
Republic	IV	Bloomville Green Springs Tiffin
Resaca	VI	Alton Columbus Hilliard London Mechanicsburg Milford Center Plain City West Jefferson
Richmond	IV	Amsterdam Steubenville
Richwood	I	Magnetic Springs Prospect
Russellville	II	Decatur Georgetown Ripley
Sabina	III	New Vienna Port William Wilmington
Sardinia	III	Georgetown Mt. Orab Mowystown
Savannah	IV	Ashland Polk

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Scio	II	Bowerston Cadiz Jewett
Scott	III	Convoy Grover Hill Van Wert
Seaman	III	Peebles West Union Winchester
Seville	IV	Creston Medina Westfield Center
Shade	III	Athens
Sharon Center	VI	Akron Medina Wadsworth
Sinking Spring	I	Peebles
Smithfield	IV	Brilliant Dillonvale-Mt. Pleasant Steubenville
Spencer	IV	Chatham Homerville Medina
Spencerville	V	Lima Venedocia
St. Marys	IV	Celina New Bremen
Strasburg	IV	Beach City Bolivar New Philadelphia
Sugarcreek	IV	Baltic Berlin New Philadelphia

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Summerfield	II	Caldwell Dexter City
Sylvania	VI-C	Holland Maumee Perrysburg Toledo Whitehouse Lost Penninsula, MI
The Plains	IV	Athens
Tiltonsville	IV	Dillonvale Martins Ferry-Bridgeport
Tipp City	VI-C	Christiansburg Dayton New Carlisle Troy
Trotwood	VI-C	Beaver Creek Bellbrook Brookville Centerville Dayton Englewood Fairborn Liberty Miamisburg-West Carrollton New Lebanon Vandalia
Troy	V-C	Christiansburg Covington New Carlisle Pleasant Hill Tipp City West Milton
Valley City	V	Brunswick Medina

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
VanBuren	IV	Arcadia Findlay North Baltimore
Wadsworth	VI-C	Akron Rittman Sharon Center
Wakeman	III	Norwalk
Waldo	IV	Marion
Warsaw	III	Cooperdale Coshocton
Watertown	IV	Barlow Bartlett Beverly Lowell Marietta Stockport
Waverly	III	Beaver Idaho Piketon
Wayne-Bradner	IV	Bowling Green
Wellington	V	Elyria
Wellston	III	Jackson
West Alexandria	III	Eaton Farmersville Gratis New Lebanon
Westfield Center	IV	Creston Lodi Medina Seville

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
West Milton	VI	Dayton Englewood Laura Phillipsburg Troy
Weston	IV	Bowling Green Deshler Grand Rapids
West Salem	II	Burbank Congress Homerville Lodi Polk Red Haw
West Union	III	Manchester Peebles Seaman
West Unity	III	Bryan Montpelier Pioneer
Wharton	III	Forest Mt. Blanchard Upper Sandusky Vanlue
Wilkesville	II	Albany McArthur
Willard	III	Attica Plymouth
Williamsport	III	Circleville

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5. RATE SCHEDULE AND LOCAL CALLING AREA (Continued)

<u>Exchange</u>	<u>Schedule</u>	<u>Local Calling Area</u>
Willshire-Wren	III	Convoy Ohio City Rockford Van Wert
Wilmington	IV-C	Blanchester Clarksville Martinsville New Burlington New Vienna Port William Sabina
Wilmot	VI	Beach City Berlin Brewster Massillon Millersburg Wooster
Winona	IV	Damascus Hanoverton Lisbon North Georgetown Salem
Woodstock	IV	Marysville Mechanicsburg Milford Center North Lewisburg Urbana
Yorkshire	II	Maria Stein North Star Versailles

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USAGE SENSITIVE SERVICE

1. RATES AND CHARGES

1.01. RATE SCHEDULE

1.01.01. Each call to a telephone number within the customer's exchange area is charged on a usage basis. Extended area usage rates apply to calls made to certain exchanges outside the customer's exchange area. Usage charges apply on customer-dialed station-to-station calls charged to the calling party. Where operator assistance is utilized, the usage charges apply in addition to the charge for operator assistance on local messages. The additional charge for operator assistance would apply if the calling party wants the call billed to another local telephone number.

1.01.02. Extended area designations are determined as follows:

Where the Airline Distance  
Between the Customer's Serving Center  
Office or Exchange and the Called  
Central Office or Exchange is: \*

Extended Area  
Designation

1-10 miles  
11-22 miles  
Over 22 miles

1  
2  
3

1.01.03. A list of exchanges where USS is offered and their Extended Area Designations, if applicable, are shown in Paragraph 3 of this Section.

\* For the purpose of determining distances between the calling party and the called party on USS calls, the following methodology will be used:

the distance will be measured from the exchange toll rate center using V & H coordinates.

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USAGE SENSITIVE SERVICE

1. RATES AND CHARGES

1.02. APPLICATION OF RATES

1.02.01. Basic Service Rate - Each Line or Trunk

Basic Service Rates for exchanges with Usage Sensitive Service are listed in Section 3. Zone Rates listed in Section 3 of this tariff apply if the customer is located outside the Base Rate Area of their exchange.

1.02.02. Call Connection Rate - Each Completed Call

- A. Call Connection Rates appear in Paragraph 1.04.
- B. Call Connection Rates do not apply to calls placed to the Telephone Company Business Office, Directory Assistance, Repair Service, or emergency services.

1.02.03. Minute of Use Rate - Each Minute of Use

- A. Minute of Use Rates appear in Paragraph 1.05.
- B. Minute of Use Rates do not apply to calls placed to the Telephone Company Business Office, Directory Assistance or Repair Service, or emergency services.

1.02.04. Operator Assistance for Local Messages

- A. A special service charge applies for operator assistance on local calls. This service charge is in addition to the other usage rates for Usage Sensitive Service.
- B. Rates

Per Call \$.50

1.03. BASIC SERVICE RATES

These rates are listed in Section 3 of this Tariff.

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Frontier North Inc.

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USAGE SENSITIVE SERVICE

1. RATES AND CHARGES

1.04. CALL CONNECTION RATES, each completed call

1.04.01. Monday through Friday:

	Calls To Telephone Numbers Within Same Exchange	Calls To Telephone Numbers in Extended Areas		
		<u>1</u>	<u>2</u>	<u>3</u>
A. 8 a.m. to, but not including, 9 p.m.				
Individual Line				
Initial Line	\$ .02	\$ .05	\$ .06	\$ .08
Initial Line-Competitive	.02	.05	.06	.08
B. 9 p.m. to, but not including, 8 a.m.				
Individual Line				
Initial Line	\$ .01	\$ .025	\$ .03	\$ .04
Initial Line-Competitive	.01	.025	.03	.04

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USAGE SENSITIVE SERVICE

1. RATES AND CHARGES

1.04. CALL CONNECTION RATES, each completed call (Cont'd)

1.04.01. Monday through Friday:

	<u>MAXIMUM RATES</u>		<u>MAXIMUM RATES</u>		
	Calls To Telephone Numbers Within <u>Same Exchange</u>		Calls To Telephone <u>Numbers in Extended Areas</u>		
			<u>1</u>	<u>2</u>	<u>3</u>
A. 8 a.m. to, but not including, 9 p.m.					
Individual Line					
Initial Line	\$ .02		\$ .05	\$ .06	\$ .08
Initial Line-Competitive	.02		.05	.06	.08
B. 9 p.m. to, but not including, 8 a.m.					
Individual Line					
Initial Line	\$ .01		\$ .025	\$ .03	\$ .04
Initial Line-Competitive	.01		.025	.03	.04

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USAGE SENSITIVE SERVICE

1. RATES AND CHARGES

1.04. CALL CONNECTION RATES, each completed call (Cont'd)

1.04.02. Saturday and Sunday Only

	Calls To Telephone Numbers Within Same Exchange	Calls To Telephone Numbers in Extended Areas		
		<u>1</u>	<u>2</u>	<u>3</u>
Individual Line				
Initial Line	\$ .01	\$ .025	\$ .03	\$ .04
Initial Line-Competitive	.01	.025	.03	.04

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USAGE SENSITIVE SERVICE

1. RATES AND CHARGES

1.04. CALL CONNECTION RATES, each completed call (Cont'd)

1.04.02. Saturday and Sunday Only

	<u>MAXIMUM RATES</u>	<u>MAXIMUM RATES</u>		
	Calls To Telephone Numbers Within Same Exchange	Calls To Telephone Numbers in Extended Areas		
		<u>1</u>	<u>2</u>	<u>3</u>
Individual Line				
Initial Line	\$ .01	\$ .025	\$ .03	\$ .04
Initial Line-Competitive	.01	.025	.03	.04

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USAGE SENSITIVE SERVICE

1. RATES AND CHARGES

1.05. MINUTE OF USE RATES, each completed call

1.05.01. Monday through Friday:

	Calls To Telephone Numbers Within Same Exchange	Calls To Telephone Numbers in Extended Areas		
		<u>1</u>	<u>2</u>	<u>3</u>
A. 8 a.m. to, but not including, 9 p.m.				
Individual Line				
Initial Line	\$ .01	\$ .02	\$ .03	\$ .04
Initial Line-Competitive	.01	.02	.03	.04
B. 9 p.m. to, but not including, 8 a.m.				
Individual Line				
Initial Line	\$ .005	\$ .01	\$ .015	\$ .02
Initial Line-Competitive	.005	.01	.015	.02

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SECTION 4  
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USAGE SENSITIVE SERVICE

1. RATES AND CHARGES

1.05. MINUTE OF USE RATES, each completed call (Cont'd)

1.05.01. Monday through Friday:

		<u>MAXIMUM RATES</u>	<u>MAXIMUM RATES</u>		
		<u>Calls To Telephone Numbers Within Same Exchange</u>	<u>Calls To Telephone Numbers in Extended Areas</u>		
			<u>1</u>	<u>2</u>	<u>3</u>
A.	8 a.m. to, but not including, 9 p.m.				
	Individual Line				
	Initial Line	\$ .01	\$ .02	\$ .03	\$ .04
	Initial Line-Competitive	.01	.02	.03	.04
B.	9 p.m. to, but not including, 8 a.m.				
	Individual Line				
	Initial Line	\$ .005	\$ .01	\$ .015	\$ .02
	Initial Line-Competitive	.005	.01	.015	.02

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USAGE SENSITIVE SERVICE

1. RATES AND CHARGES

1.05. MINUTE OF USE RATES, each completed call (Cont'd)

1.05.02. Saturday and Sunday Only

	Calls To Telephone Numbers Within Same Exchange	Calls To Telephone Numbers in Extended Areas		
		<u>1</u>	<u>2</u>	<u>3</u>
Individual Line				
Initial Line	\$ .005	\$ .01	\$ .015	\$ .02
Initial Line-Competitive	.005	.01	.015	.02

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USAGE SENSITIVE SERVICE

1. RATES AND CHARGES

1.05. MINUTE OF USE RATES, each completed call (Cont'd)

1.05.02. Saturday and Sunday Only

	<u>MAXIMUM RATES</u>	<u>MAXIMUM RATES</u>		
	Calls To Telephone Numbers Within Same Exchange	Calls To Telephone Numbers in Extended Areas		
		<u>1</u>	<u>2</u>	<u>3</u>
Individual Line				
Initial Line	\$ .005	\$ .01	\$ .015	\$ .02
Initial Line-Competitive	\$ .005	\$ .01	\$ .015	\$ .02

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USAGE SENSITIVE SERVICE

1. RATES AND CHARGES

1.06. SERVICING CHARGES

The servicing charges in Section 2 of this Tariff apply for installing, moving, and changing Usage Sensitive Service.

However, the servicing charges do not apply to customers changing this service from flat rate to Usage Sensitive Service, or vice versa, during the six month period immediately following:

- The institution of Usage Sensitive Service in an exchange, or
- The customer's establishment of flat rate service in an exchange where Usage Sensitive Service is offered.

This waiver of the servicing charges is limited to one occurrence per customer.

1.07. TIMING OF LOCAL CALLS

Timing of each call begins when the called party answers or when the caller is connected to automatic answering or recording equipment. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

1.08. HOLIDAY RATES

The "Saturday and Sunday Only" call connection and minute of use rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day or resulting legal Holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1 and July Original respectively.

1.09. ZONE RATES

The zone rate charges in Section 3 of this tariff also apply to customers with Usage Sensitive Service whose service is located outside the base rate area of their exchange.

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USAGE SENSITIVE SERVICE

1. RATES AND CHARGES

1.10. PRINTED DETAIL OF LOCAL MESSAGES

1.10.01. Itemized billing of local call details for Usage Sensitive Service can be provided to customers upon request where such details are available and facilities permit and must be requested at least 30 days prior to the month in which the customer wants the local call details.

1.10.02. The following charges apply for each bill for which service is furnished.

	<u>Monthly Rates</u>	<u>Servicing Charges</u>
A. Monthly Itemized Billing, Per Account (Telephone Number).....	\$1.50	*
B. Each Page Printed .....	--	\$.10

1.10.03 The Company will provide, without charge, a future one month detailed billing of usage where a bonafide dispute arises between a subscriber and the company that cannot be resolved. Otherwise, the Company will charge the rates listed above, plus the Subsequent Service Ordering Charge listed in section 2 of P.U.C.O. No. 7.

1.11. USE OF SERVICE

1.11.01. Usage Sensitive Service is optional to all customers in the exchanges listed in 1.01.03. preceding, excluding COPT Coin Line Service, which is only provided flat rate service.

1.11.02. A Residential customer may have both measured usage and flat rate network access lines on the same premises and on the same account where billing system capabilities exist. Business customers may not have both measured and flat rate network access lines on the same account or premise.

\* The Subsequent Service Ordering Charge in Section 2 applies when initiating a customer request for itemized billing detail.

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USAGE SENSITIVE SERVICE

2. EXCHANGE CONVERSIONS

2.01. GENERAL

- 2.01.01. Usage Sensitive Service will be offered in exchanges where the as equipment to provide the service becomes available. The Company will file revised tariff sheets with The Public Utilities Commission of Ohio prior to the establishment of Usage Sensitive Service in each exchange. A six (6) month billing comparison between flat rate service and Usage Sensitive Service (USS) will be provided to customers in each exchange where USS is offered.

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USAGE SENSITIVE SERVICE

3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Adena	Cadiz	1
	Dillonvale-Mt. Pleasant	1
	Martins Ferry-Bridgeport	2
	St. Clairsville	1
Albany	Athens	1
	Wilkesville	2
Amanda	Canal Winchester	2
	Lancaster	1
Amesville	Athens	1
	Bartlett	1
	Chesterhill	1
Amsterdam	Bergholz	1
	Harlem Springs	1
	Richmond	1
	Steubenville	2
Antwerp	Paulding	1
Arlington	Findlay	1
	Jenera	1
	Mt. Blanchard	1
Ashland	Hayesville	1
	Nova	2
	Polk	1
	Red Haw	1
	Savannah	1
	Sullivan	2

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USAGE SENSITIVE SERVICE

3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Ashley	Delaware	1
	Kilbourne	1
	Marengo	1
	Circleville	1
Ashville	Columbus	2
	Lockbourne	1
Athens	Albany	1
	Amesville	1
	Guysville	1
	New Marshfield	1
	Shade	1
	The Plains	1

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USAGE SENSITIVE SERVICE

3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Attica	Willard	1
Baltic	Berlin	1
	New Philadelphia	2
	Sugarcreek	1
Baltimore	Canal Winchester	2
	Carroll	1
	Lancaster	1
	Millersport	1
	Pataskala	2
	Pleasantville	1
Barlow	Bartlett	1
	Marietta	2
	Watertown	1
Beach City	Bolivar	1
	Brewster	1
	Massillon	2
	Navarre	1
	Strasburg	1
	Wilmot	1
Beaver	Piketon	2
	Waverly	2
Bellevue	None	--
Bergholz	Amsterdam	1
	Harlem Springs	1
Berlin	Baltic	1
	Millersburg	1
	Sugarcreek	1
	Wilmot	2

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USAGE SENSITIVE SERVICE

3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Berlin Heights	Huron	1
	Norwalk	1
Beverly	Lowell	1
	Marietta	2
	Stockport	1
	Watertown	1
Blanchester	Butler	1
	Clarksville	1
	Martinsville	1
	Wilmington	2
Bloomville	Republic	1
	Tiffin	1
Bolivar	Beach City	1
	Canton	2
	Mineral City	1
	New Philadelphia	1
	Strasburg	1
Bowerston	New Philadelphia	2
	Scio	1
	Uhrichsville	1
Bowling Green	Cygnets	1
	Haskins-Tontogany	1
	Pemberville	2
	Portage	1
	Wayne-Bradner	2
	Weston	1

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USAGE SENSITIVE SERVICE

3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Bremen	Lancaster	1
	Rushville	1
Brewster	Beach City	1
	Massillon	1
	Navarre	1
	Wilmot	1
Brilliant	Mingo Junction	1
	Smithfield	1
	Steubenville	1
Brookville	Dayton	2
	Lewisburg	1
	New Lebanon	1
	Phillipsburg	1
	Trotwood	1
Brunswick	Bedford	2
	Berea	1
	Brecksville	2
	Chagrin Falls	3
	Cleveland	2
	Gates Mills	3
	Hillcrest	3
	Hinckley	1
	Independence	2
	Montrose (Cuyahoga Co.)	2
	North Royalton	1
	Olmstead Falls	2
	Strongsville	1
	Terrace	3
	Trinity	2
	Valley City	1
	Victory	1
	Wickliffe	3
	Willoughby	3

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USAGE SENSITIVE SERVICE

3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Bryan	Edgerton	2
	Edon	2
	Evansport	1
	Montpelier	1
	Ney	1
	West Unity	1
Burbank	Congress	1
	Creston	1
	Lodi	1
	West Salem	1
	Wooster	2
Byesville	Cambridge	1
Cadiz	Adena	1
	Flushing	1
	Freeport	2
	Hopedale	1
	Jewette	1
	Scio	2
Caldwell	Dexter City	1
	Summerfield	2
Cambridge	Byesville	1
	New Concord	1
	Old Washington	1
Carey	Findlay	2
	Upper Sandusky	2

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USAGE SENSITIVE SERVICE

3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Carrollton	Dellroy	1
	Harlem Springs	1
	Malvern	1
	Mechanicstown	1
	Pattersonville	1
Catawba	Mechanicsburg	1
	Springfield	2
Celina	Coldwater	1
	Maria Stein	2
	Mendon	1
	Rockford	2
	St. Marys	1
	Wabash	1
Chatham	Medina	1
	Spencer	1
Chesapeake	Huntington, West Virginia	1

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USAGE SENSITIVE SERVICE

3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Cheshire Center	Alton	2
	Canal Winchester	3
	Columbus	2
	Delaware	1
	Dublin	2
	Gahanna	2
	Grove City	3
	Groveport	3
	Harrisburg	3
	Hilliard	2
	Kilbourne	1
	Lockbourne	3
	New Albany	2
	Rathbone	2
	Reynoldsburg	2
	Sunbury	1
	West Jefferson	3
	Westerville	1
	Worthington	1
Circleville	Ashville	1
	Laurelville	2
	Williamsport	1
Clarksville	Blanchester	1
	Wilmington	1
Clyde	None	--
Coldwater	Celina	1
	Fort Recovery	1
	Maria Stein	1
	Wabash	1

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3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Congress	Burbank	1
	Red Haw	1
	West Salem	1
	Wooster	2
Convoy	Scott	1
	Van Wert	1
	Willshire-Wren	2
Cooperdale	Coshocton	2
	Dresden	1
	Frazeyburg	1
	Warsaw	1
Crestline	None	--
Creston	Burbank	1
	Seville	1
	Westfield Center	1
	Wooster	1
Curtice-Oregon	Genoa	1
	Toledo	1
Decatur	Ripley	1
	Russellville	1

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3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Delaware	Ashley	1
	Cheshire Center	1
	Kilbourne	1
	Ostrander	1
	Radnor	1
	Rathbone	1
Dellroy	Carrollton	1
Dexter City	Caldwell	1
	Lower Salem	1
	Summerfield	2
Dillonvale-Mt. Pleasant	Adena	1
	Martins Ferry-Bridgeport	1
	Smithfield	1
	Tiltonsville	1

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3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
East Rochester	Hanoverton	1
	Minerva	1
	North Georgetown	1
Edgerton	Bryan	2
	Edon	1
Edon	Bryan	2
	Edgerton	1
Elmore	Toledo	2
	Woodville	1
Englewood	Beaver Creek	2
	Bellbrook	2
	Centerville	3
	Dayton	1
	Fairborn	2
	Miamisburg-West Carrollton	2
	Phillipsburg	1
	Trotwood	1
	Vandalia	1
	West Milton	1
Evansport	Bryan	1
	Defiance	2
	Jewell	1
	Ridgeville	1
Farmersville	Dayton	2
	Germantown	1
	Gratis	1
	Liberty	1
	Miamisburg-West Carrollton	1
	New Lebanon	1
	West Alexandria	1
Fayette	Archbold	2
	Wauseon	2

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3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Felicity	Bethel	1
	Cincinnati	3
	Clermont	2
	Hamersville	1
	Higginsport	1
Flushing	Cadiz	1
	Freeport	2
	St. Clairsville	1
Forest	Mt. Blanchard	1
	Wharton	1
Fort Recovery	Coldwater	1
	Wabash	1
Freeport	Cadiz	2
	Flushing	2
	Uhrichsville	2
Galion	None	--
Garrettsville	Hiram	1
	Parkman	1
	Ravenna	2
	Windham	1
Genoa	Curtice-Oregon	1
	Toledo	2
	Woodville	1
Georgetown	Hamersville	1
	Higginsport	1
	Mt. Orab	2
	Ripley	1
	Russellville	1
	Sardinia	2

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3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Gibsonburg	Helena	1
	Fremont	2
	Woodville	1
Grafton	Elyria	1
	North Eaton	1
Grand Rapids	Haskins-Tontogany	1
	Maumee	2
	Toledo	3
	Waterville	1
	Weston	1
	Whitehouse	1
Gratis	Camden	1
	Farmersville	1
	Germantown	1
	Middletown	2
	West Alexandria	1
Greenfield	Leesburg	1
Greenwich	Norwalk	2

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3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Guysville	Athens	1
	Coolville	1
Hamersville	Bethel	1
	Cincinnati	3
	Clermont	2
	Felicity	1
	Georgetown	1
	Higginsport	1
	Mt. Orab	1
Hanoverton	East Rochester	1
	Lisbon	1
	North Georgetown	1
	Salem	2
	Winona	1
Harlem Springs	Amsterdam	1
	Bergholz	1
	Carrollton	1
	Mechanicstown	1
Harpster	Marion	2
	Upper Sandusky	1
Haskins-Tontogany	Bowling Green	1
	Grand Rapids	1
	Toledo	2
Hayesville	Ashland	1
Helena	Bettsville	1
	Fremont	1
	Gibsonburg	1
Hicksville	None	--
Higginsport	Cincinnati	3
	Clermont	3
	Felicity	1
	Georgetown	1
	Hamersville	1
Homerville	Lodi	1
	Medina	2
	Spencer	1
	West Salem	1
Huron	Berlin Heights	1
	Sandusky	1
Idaho	Piketon	1
	Waverly	1

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3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Jackson	Oak Hill	2
	Wellston	1
Jenera	Arlington	1
	Findlay	2
	Rawson	1
Jewett	Cadiz	1
	Scio	1
Kelleys Island	Sandusky	1
Kilbourne	Ashley	1
	Cheshire Center	1
	Columbus	3
	Delaware	1
	Sunbury	1
Knoxville	Steubenville	1
	Toronto	1
Lakeville	Big Prairie	1
	Loudonville	1
	Nashville	1
Laura	Phillipsburg	1
	West Milton	1
Laurelville	Circleville	2
	Hallsville	1
Leesburg	Greenfield	1
Letart Falls	Pomeroy	2
	Portland	2
Lewisburg	Brookville	1
	West Manchester	1

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3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Liberty	Beaver Creek	2
	Bellbrook	2
	Centerville	2
	Dayton	1
	Fairborn	2
	Farmersville	1
	Miamisburg-West Carrollton	1
	New Lebanon	1
	Trotwood	1
	Vandalia	2
Lodi	Burbank	1
	Homerville	1
	Medina	1
	Westfield Center	1
	West Salem	1
Logan		
	None	--
Loudonville	Lakeville	1
	Perrysville	1
Lowell		
	Beverly	1
	Lower Salem	1
	Marietta	1
	Watertown	1

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3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Lower Salem	Dexter City	1
	Lowell	1
	Marietta	2
Lynchburg	Danville	1
	Hillsboro	1
Malvern	Canton	2
	Carrollton	1
	Minerva	1
Manchester	West Union	1
Marblehead	Port Clinton	2
Maria Stein	Celina	2
	Coldwater	1
	Minster	1
	Yorkshire	1

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3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Marion	Caledonia	1
	Green Camp	1
	Harpster	2
	LaRue	2
	Morril	1
	Prospect	1
	Waldo	1
Martinsville	Blanchester	1
	New Vienna	1
	Wilmington	1
McArthur	Wilkesville	2
McComb	Findlay	1
Mechanicsburg	Catawba	1
	Resaca	1
	Urbana	2
	Woodstock	1
Mechanicstown	Carrollton	1
	Harlem Springs	1
Medina	Chatham	1
	Homerville	2
	Lodi	1
	Seville	1
	Sharon Center	1
	Spencer	2
	Valley City	1
	Westfield Center	1
Mendon	Celina	1
Milan	Norwalk	1

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3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Millersport	Baltimore	1
	Hebron	1
	Lancaster	2
	Pleasantville	1
	Thornville	1
Mineral City	Bolivar	1
	New Philadelphia	1
Minerva	Canton	2
	East Rochester	1
	Malvern	1
	Paris	1
	Pattersonville	1
Minster	Maria Stein	1
	New Bremen	1
Monroeville	Norwalk	1
Montpelier	Bryan	1
	Pioneer	1
	West Unity	1
Montrose	Akron	1
Morning Sun	Camden	1
	Eaton	2
	Hamilton	2
	Oxford	1
	West College Corner, IN	1
Morral	Marion	1
Mowrystown	Danville	1
	Hillsboro	2
	Sardinia	1
	Sugar Tree Ridge	1

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3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Mt. Blanchard	Arlington	1
	Findlay	2
	Forest	1
	Vanlue	1
	Wharton	1
Mt. Orab	Cincinnati	3
	Clermont	2
	Fayetteville	2
	Georgetown	2
	Hamersville	1
	Sardinia	1
	Williamsburg	1
Nevada	Bucyrus	1
	Upper Sandusky	1
New Bremen	Minster	1
	St. Marys	1
New Burlington	Dayton	2
	Wilmington	2
	Xenia	1
New Concord	Cambridge	1
	Norwich	1
New Lebanon	Brookville	1
	Dayton	1
	Farmersville	1
	Liberty	1
	Trotwood	1
	West Alexandria	1
New London	Norwalk	2
New Marshfield	Athens	1

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3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
New Philadelphia	Baltic	2
	Bolivar	1
	Bowerston	2
	Gnadenhutten	2
	Mineral City	1
	Newcomerstown	2
	Strasburg	1
	Sugarcreek	1
	Urichsville	2
New Washington	None	--
Ney	Bryan	1
	Defiance	2
North Baltimore	Bloomdale	1
	Cygnets	1
	Van Buren	1
North Georgetown	Alliance	1
	Damascus	1
	East Rochester	1
	Hanoverton	1
	Sebring	1
	Winona	1
North Eaton	Columbia Station	1
	Elyria	1
	Grafton	1
North Star	Rosburg	1
	Yorkshire	1
Norwalk	Berlin Heights	1
	Greenwich	2
	Milan	1
	Monroeville	1
	Wakeman	2
	New London	2

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3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Oak Harbor	None	--
Oak Hill	Jackson	2
Oberlin	Elyria	1
Ohio City	Rockford	1
	Van Wert	1
	Willshire-Wren	1
Ostrander	Delaware	1
	Radnor	1
	Rathbone	1
Oxford	Hamilton	2
	Morning Sun	1
	West College Corner, IN	1
	Cincinnati	3
Paris	Alliance	1
	Canton	2
	Minerva	1
Payne	Paulding	1
Peebles	Seaman	1
	Sinking Springs	1
	West Union	2
Pemberville	Bowling Green	2
Perrysville	Loudonville	1
Phillipsburg	Brookville	1
	Dayton	2
	Englewood	1
	Laura	1
	West Milton	1
Piketon	Beaver	2
	Idaho	1
	Waverly	1

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3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Pioneer	Montpelier	1
	Ransom, MI	1
	West Unity	1
Plain City	Alton	2
	Canal Winchester	3
	Columbus	2
	Dublin	1
	Gahanna	2
	Grove City	2
	Groveport	3
	Harrisburg	2
	Hilliard	1
	Lockbourne	3
	New Albany	3
	Resaca	1
	Reynoldsburg	3
	Westerville	2
	West Jefferson	2
	Worthington	2
Pleasantville	Baltimore	1
	Lancaster	1
	Millersport	1
	Rushville	1
	Thornville	1
Plymouth	Willard	1
Polk	Ashland	1
	Red Haw	1
	Savannah	1
	Sullivan	1
	West Salem	1
Pomeroy	Chester	1
	Letart Falls	2
	Portland	2
	Mason, West Virginia	1
	New Haven, West Virginia	1

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3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Port Clinton	Marblehead	2
Portland	Letart Falls	2
	Pomeroy	2
Portsmouth	Minford-Stockdale	2
	South Shore, KY	1
Port William	Sabina	1
	Wilmington	1
Put-In-Bay	None	--
Rathbone	Alton	2
	Canal Winchester	3
	Cheshire Center	2
	Columbus	2
	Delaware	1
	Dublin	1
	Gahanna	2
	Grove City	2
	Groveport	3
	Harrisburg	3
	Hilliard	2
	Lockbourne	3
	New Albany	2
	Ostrander	1
	Reynoldsburg	3
	Westerville	2
	West Jefferson	2
	Worthington	1

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3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Rawson	Findlay	1
	Jenera	1
Red Haw	Ashland	1
	Congress	1
	Polk	1
	West Salem	1
Republic	Bloomville	1
	Green Springs	1
	Tiffin	1
Resaca	Alton	2
	Columbus	2
	Hilliard	2
	London	2
	Mechanicsburg	1
	Milford Center	1
	Plain City	1
	West Jefferson	1
Richmond	Amsterdam	1
	Steubenville	1
Russellville	Decatur	1
	Georgetown	1
	Ripley	1

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3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Sabina	New Vienna	2
	Port William	1
	Wilmington	2
Savannah	Ashland	1
	Polk	1
Scio	Bowerston	1
	Cadiz	2
	Jewett	1
Scott	Convoy	1
	Grover Hill	1
	Van Wert	1
Seaman	Peebles	1
	West Union	1
	Winchester	1

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3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Seville	Creston	1
	Medina	1
	Westfield Center	1
Shade	Athens	1
Sharon Center	Akron	2
	Medina	1
	Wadsworth	1
Sinking Spring	Peebles	1
Smithfield	Brilliant	1
	Dillonvale-Mt. Pleasant	1
	Steubenville	2
Spencer	Chatham	1
	Homerville	1
	Medina	2
Spencerville	Lima	2
	Venedocia	1
St. Marys	Celina	1
	New Bremen	1
Strasburg	Beach City	1
	Bolivar	1
	New Philadelphia	1
Sugarcreek	Baltic	1
	Berlin	1
	New Philadelphia	1

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BASIC LOCAL EXCHANGE SERVICE TARIFF  
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Frontier North Inc.

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USAGE SENSITIVE SERVICE

3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Summerfield	Caldwell	2
	Dexter City	2
Sylvania	Holland	1
	Maumee	2
	Perrysburg	2
	Toledo	1
	Whitehouse	2
	Lost Penninsula, MI	2
The Plains	Athens	1
Tiltonsville	Dillonvale	1
	Martins Ferry-Bridgeport	1
Tipp City	Christiansburg	2
	Dayton	2
	New Carlisle	1
	Troy	1
Trotwood	Beaver Creek	2
	Bellbrook	2
	Brookville	1
	Centerville	2
	Dayton	1
	Englewood	1
	Fairborn	2
	Liberty	1
	Miamisburg-West Carrollton	2
	New Lebanon	1
	Vandalia	1
Troy	Christiansburg	1
	Covington	1
	New Carlisle	2
	Pleasant Hill	1
	Tipp City	1
	West Milton	1
Valley City	Brunswick	1
	Medina	1

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USAGE SENSITIVE SERVICE

3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
VanBuren	Arcadia	1
	Findlay	1
	North Baltimore	1
Wadsworth	Akron	2
	Rittman	1
	Sharon Center	1
Wakeman	Norwalk	2
Warsaw	Cooperdale	1
	Coshocton	1
Watertown	Barlow	1
	Bartlett	2
	Beverly	1
	Lowell	1
	Marietta	2
	Stockport	2
Waverly	Beaver	2
	Idaho	1
	Piketon	1
Wayne-Bradner	Bowling Green	2
Wellington	Elyria	2

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USAGE SENSITIVE SERVICE

3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Wellston	Jackson	1
West Alexandria	Eaton	1
	Farmersville	1
	Gratis	1
	New Lebanon	1
Westfield Center	Creston	1
	Lodi	1
	Medina	1
	Seville	1
West Milton	Dayton	2
	Englewood	1
	Laura	1
	Phillipsburg	1
	Troy	1
Weston	Bowling Green	1
	Deshler	2
	Grand Rapids	1
West Salem	Burbank	1
	Congress	1
	Homerville	1
	Lodi	1
	Polk	1
	Red Haw	1
West Union	Manchester	1
	Peebles	2
	Seaman	2

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USAGE SENSITIVE SERVICE

3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
West Unity	Bryan	1
	Montpelier	1
	Pioneer	1
Wharton	Forest	1
	Mt. Blanchard	1
	Upper Sandusky	1
	Vanlue	1
Wilkesville	Albany	2
	McArthur	2
Willard	Attica	1
	Plymouth	1
Williamsport	Circleville	1
Willshire-Wren	Convoy	2
	Ohio City	1
	Rockford	1
	Van Wert	2
Wilmington	Blanchester	2
	Clarksville	1
	Martinsville	1
	New Burlington	2
	New Vienna	2
	Port William	1
	Sabina	2

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Frontier North Inc.

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USAGE SENSITIVE SERVICE

3. USS EXCHANGES AND THEIR EXTENDED AREA DESIGNATIONS

3.01. A Listing by Exchange of the Extended Area Designations

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Extended Area</u>
Wilmot	Beach City	1
	Berlin	2
	Brewster	1
	Massillon	2
	Millersburg	2
	Wooster	2
Winona	Damascus	1
	Hanoverton	1
	Lisbon	1
	North Georgetown	1
	Salem	1
Woodstock	Marysville	1
	Mechanicsburg	1
	Milford Center	1
	North Lewisburg	1
	Urbana	2
Yorkshire	Maria Stein	1
	North Star	1
	Versailles	1

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BASIC LOCAL EXCHANGE SERVICE TARIFF  
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Frontier North Inc.

SECTION 5  
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EXTENDED LOCAL CALLING PLAN

1. EXTENDED LOCAL CALLING PLAN

1.01. DESCRIPTION

Extended Local Calling Plan (ELCP) is a usage sensitive rate service provided between specific intrastate exchanges. This service is provided in lieu of new extended area service between specific exchanges of the Telephone Company and to exchanges of other telephone companies when ordered by the Public Utilities Commission of Ohio (PUCO) in an Extended Area Service complaint case. All Extended Area Service existing prior to the establishment of Extended Local Calling Plan will continue in its present form unless discontinued by Order of the PUCO.

Extended Local Calling Plan ordered by the PUCO will be available to all customers.

This service is restricted to customer dialed station-to-station calls charged to the calling station and does not apply to operator assisted calls.

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BASIC LOCAL EXCHANGE SERVICE TARIFF  
P.U.C.O. No. 11

SECTION 5  
Original Sheet No. 2

Frontier North Inc.

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EXTENDED LOCAL CALLING PLAN

1. EXTENDED LOCAL CALLING PLAN

1.02. RATES

1.02.01. BASIC EXCHANGE SERVICE RATES

Customers in exchanges where Extended Local Calling Plan is offered will continue to be charged from the same basic exchange service rate schedule from which they were charged prior to the establishment of Extended Local Calling Plan.

1.02.02. USAGE RATES

These rates apply to all calls to the designated Extended Local Calling Plan calling area exchange.

A. Rate for Each Minute of Use

Monday through Friday:

To Telephone Numbers In Designated Exchanges Within The  
Following Distance Bands

	<u>1-10 Miles</u>	<u>11-22 Miles</u>	<u>23-55 Miles</u>
1) 8 a.m. to, but not including, 9 p.m. . . . .	\$ .04	\$ .05	\$ .05 (R)
2) 9 p.m. to, but not including, 8 a.m. . . . .	\$ .02	\$ .03	\$ .03 (R)
Saturday and Sunday Only. . . .	\$ .02	\$ .03	\$ .03 (R)

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BASIC LOCAL EXCHANGE SERVICE TARIFF  
P.U.C.O. No. 11

SECTION 5  
Original Sheet No. 3

Frontier North Inc.

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EXTENDED LOCAL CALLING PLAN

1. EXTENDED LOCAL CALLING PLAN

1.02. RATES

1.02.02. USAGE RATES (Cont'd)

B. Holiday Rates

The "Saturday and Sunday Only" usage rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day or resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1, and July 4 respectively.

C. Timing Of Calls

Timing of each call begins when the called party answers or when the caller is connected to automatic answering recording equipment. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

1.03. AVAILABILITY

Extended Local Calling Plan is provided in the following exchanges:

<u>Exchanges In Which Service Is Offered</u>	<u>Exchanges(s) Which Can Be Called</u>	<u>Mileage From Exchange Offered</u>
Albany	New Marshfield	1-10 Miles
Albany	Shade	1-10 Miles
Amanda	Circleville	11-22 Miles
Ashland	Loudonville	11-22 Miles
Ashland	Perrysville	11-22 Miles
Athens	Glouster	11-22 Miles
Attica	Republic	1-10 Miles
Attica	Tiffin	11-22 Miles

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SECTION 5  
Original Sheet No. 4

Frontier North Inc.

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EXTENDED LOCAL CALLING PLAN

1. EXTENDED LOCAL CALLING PLAN

1.03. AVAILABILITY (Cont'd)

Extended Local Calling Plan is provided in the following exchanges:

<u>Exchanges In Which Service Is Offered</u>	<u>Exchanges(s) Which Can Be Called</u>	<u>Mileage From Exchange Offered</u>
Baltimore	Columbus	23-55 Miles
Baltimore	Reynoldsburg	11-22 Miles
Barlow	Belpre	11-22 Miles
Barlow	Little Hocking	11-22 Miles
Beach City	Canton	11-22 Miles
Beach City	New Philadelphia	11-22 Miles
Bellevue	Clyde	1-10 Miles
Bellevue	Monroeville	1-10 Miles
Bergholz	Richmond	1-10 Miles
Bergholz	Steubenville	11-22 Miles
Berlin Heights	Milan	1-10 Miles
Blanchester	Cincinnati	23-55 Miles
Blanchester	Little Miami	11-22 Miles
Bowling Green	North Baltimore	11-22 Miles
Bremen	Logan	11-22 Miles
Brewster	Canton	11-22 Miles
Brookville	Englewood	1-10 Miles
Brunswick	Medina	1-10 Miles
Bryan	Cooney	11-22 Miles
Bryan	Pioneer	11-22 Miles
Bryan	Stryker	1-10 Miles
Byesville	Cumberland	11-22 Miles
Caldwell	Cumberland	1-10 Miles
Cambridge	Cumberland	11-22 Miles
Cambridge	Newcomerstown	11-22 Miles
Carey	Vanlue	1-10 Miles
Carrollton	Canton	11-22 Miles
Catawba	South Vienna	1-10 Miles
Celina	Fort Recovery	11-22 Miles
Chatham	Lodi	1-10 Miles
Chesapeake	Arabia	11-22 Miles
Chesapeake	Guyan	11-22 Miles
Chesapeake	Ironton	11-22 Miles
Circleville	Amanda	11-22 Miles
Circleville	Hallsville	11-22 Miles
Clyde	Bellevue	1-10 Miles
Clyde	Fremont	1-10 Miles
Clyde	Green Springs	1-10 Miles
Crestline	Galion	1-10 Miles
Crestline	Mansfield	11-22 Miles
Creston	Sterling	1-10 Miles
Curitce-Oregon	Woodville	11-22 Miles

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P.U.C.O. No. 11

SECTION 5  
Original Sheet No. 5

Frontier North Inc.

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EXTENDED LOCAL CALLING PLAN

1. EXTENDED LOCAL CALLING PLAN

1.03. AVAILABILITY (Cont'd)

Extended Local Calling Plan is provided in the following exchanges:

<u>Exchanges In Which Service Is Offered</u>	<u>Exchanges(s) Which Can Be Called</u>	<u>Mileage From Exchange Offered</u>
Decatur	Georgetown	11-22 Miles
Decatur	West Union	1-10 Miles
Delaware	Columbus	23-55 Miles
Delaware	Dublin	11-22 Miles
Delaware	Prospect	11-22 Miles
Delaware	Sunbury	11-22 Miles
Delaware	Waldo	11-22 Miles
Delaware	Westerville	11-22 Miles
Delaware	Worthington	11-22 Miles
Dellroy	Canton	11-22 Miles
Dellroy	Magnolia-Waynesburg	1-10 Miles
Dellroy	New Philadelphia	11-22 Miles
Dexter City	Marietta	11-22 Miles
Dillonvale-Mt. Pleasant	Steubenville	11-22 Miles
Edon	Cooney	1-10 Miles
Englewood	Brookville	1-10 Miles
Englewood	Lewisburg	11-22 Miles
Fayette	Chesterfield	1-10 Miles
Forest	Kenton	11-22 Miles
Fort Recovery	Celina	11-22 Miles
Galion	Crestline	1-10 Miles
Galion	Mansfield	11-22 Miles
Georgetown	Decatur	11-22 Miles
Grafton	Cleveland	23-55 Miles
Gratis	Dayton	11-22 Miles
Gratis	Eaton	1-10 Miles
Gratis	Miamisburg-	
	West Carrollton	11-22 Miles
Greenfield	Rainsboro	1-10 Miles
Greenwich	Willard	11-22 Miles
Haskins-Tontogany	Perrysburg	11-22 Miles
Higginsport	Ripley	1-10 Miles

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Original Sheet No. 6

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EXTENDED LOCAL CALLING PLAN

1. EXTENDED LOCAL CALLING PLAN

1.03. AVAILABILITY (Cont'd)

Extended Local Calling Plan is provided in the following exchanges:

<u>Exchanges In Which Service Is Offered</u>	<u>Exchanges(s) Which Can Be Called</u>	<u>Mileage From Exchange Offered</u>
Kilbourne	Westerville	11-22 Miles
Kilbourne	Worthington	11-22 Miles
Knoxville	Richmond	1-10 Miles
Laura	Dayton	11-22 Miles
Laura	Greenville	11-22 Miles
Leesburg	Hillsboro	11-22 Miles
Lewisburg	Dayton	11-22 Miles
Lewisburg	Eaton	1-10 Miles
Lewisburg	Englewood	11-22 Miles
Lodi	Chatham	1-10 Miles
Lodi	Seville	1-10 Miles
Logan	Bremen	11-22 Miles
Logan	Nelsonville	11-22 Miles
Loudonville	Ashland	11-22 Miles
Malvern	Magnolia-Waynesburg	1-10 Miles
Marion	Richwood	11-22 Miles
Medina	Brunswick	1-10 Miles
Medina	Hinckley	1-10 Miles
Mendon	Rockford	1-10 Miles
Mendon	St. Marys	11-22 Miles
Milan	Berlin Heights	1-10 Miles
Milan	Sandusky	11-22 Miles
Mineral City	Canton	11-22 Miles
Mineral City	Magnolia-Waynesburg	1-10 Miles
Monroeville	Bellevue	1-10 Miles
Montpelier	Cooney	1-10 Miles
Montrose	Richfield	1-10 Miles
Montrose	Sharon Center	1-10 Miles

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Frontier North Inc.

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EXTENDED LOCAL CALLING PLAN

1. EXTENDED LOCAL CALLING PLAN

1.03. AVAILABILITY (Cont'd)

Extended Local Calling Plan is provided in the following exchanges:

<u>Exchanges In Which Service Is Offered</u>	<u>Exchanges(s) Which Can Be Called</u>	<u>Mileage From Exchange Offered</u>
New Bremen	New Knoxville	1-10 Miles
New Burlington	Waynesville	1-10 Miles
New London	Nova	1-10 Miles
New Marshfield	Albany	1-10 Miles
New Marshfield	Nelsonville	1-10 Miles
New Philadelphia	Beach City	11-22 Miles
New Philadelphia	Dellroy	11-22 Miles
New Washington	Willard	1-10 Miles
North Baltimore	Bowling Green	11-22 Miles
North Baltimore	Findlay	11-22 Miles
North Eaton	See Section 2.4 of this Tariff	
North Star	Versailles	1-10 Miles
Oak Harbor	Port Clinton	11-22 Miles
Oak Harbor	Toledo	23-55 Miles
Oberlin	Lorain	11-22 Miles
Oberlin	Wellington	1-10 Miles
Oxford	Seven Mile	11-22 Miles
Perrysville	Ashland	11-22 Miles
Pioneer	Bryan	11-22 Miles
Pomeroy	Cheshire	1-10 Miles
Pomeroy	Shade	11-22 Miles
Port Clinton	Oak Harbor	11-22 Miles
Port Clinton	Put-In-Bay	11-22 Miles
Port William	Xenia	11-22 Miles
Prospect	Delaware	11-22 Miles
Put-In-Bay	Port Clinton	11-22 Miles

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EXTENDED LOCAL CALLING PLAN

1. EXTENDED LOCAL CALLING PLAN

1.03. AVAILABILITY (Cont'd)

Extended Local Calling Plan is provided in the following exchanges:

<u>Exchanges In Which Service Is Offered</u>	<u>Exchanges(s) Which Can Be Called</u>	<u>Mileage From Exchange Offered</u>
Republic	Attica	1-10 Miles
Richmond	Bergholz	1-10 Miles
Richmond	Knoxville	1-10 Miles
Richwood	Marion	11-22 Miles
Richwood	Marysville	11-22 Miles
Richwood	York Center	1-10 Miles
Russellville	Sardinia	1-10 Miles
Sardinia	Cincinnati	23-55 Miles
Sardinia	Clermont	23-55 Miles
Sardinia	Williamsburg	11-22 Miles
Sardinia	Winchester	1-10 Miles
Seville	Lodi	1-10 Miles
Shade	Albany	1-10 Miles
Shade	Pomeroy	11-22 Miles
Sharon Center	Montrose	1-10 Miles
Sinking Spring	Hillsboro	11-22 Miles
Smithfield	Tiltonsville	1-10 Miles
Spencer	Wellington	1-10 Miles
Spencerville	Buckland	1-10 Miles
St. Marys	Mendon	11-22 Miles
St. Marys	New Knoxville	1-10 Miles
Sugarcreek	Wilmot	11-22 Miles
Sylvania	Richfield Center	1-10 Miles
The Plains	Nelsonville	1-10 Miles
Tiltonsville	Smithfield	1-10 Miles
Tiltonsville	Steubenville	11-22 Miles
Tipp City	Vandalia	1-10 Miles
Tipp City	West Milton	1-10 Miles
Troy	Dayton	11-22 Miles
Troy	Piqua	1-10 Miles
Troy	Vandalia	11-22 Miles
Valley City	Cleveland	23-55 Miles

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EXTENDED LOCAL CALLING PLAN

1. EXTENDED LOCAL CALLING PLAN

1.03. AVAILABILITY (Cont'd)

Extended Local Calling Plan is provided in the following exchanges:

<u>Exchanges In Which Service Is Offered</u>	<u>Exchanges(s) Which Can Be Called</u>	<u>Mileage From Exchange Offered</u>
Waldo	Delaware	11-22 Miles
Wellington	Oberlin	1-10 Miles
Wellington	Spencer	1-10 Miles
West Alexandria	Dayton	11-22 Miles
West Milton	Tipp City	1-10 Miles
West Milton	Vandalia	1-10 Miles
West Salem	Wooster	11-22 Miles
West Union	Decatur	1-10 Miles
West Union	Winchester	11-22 Miles
Willard	Greenwich	11-22 Miles
Willard	New Washington	1-10 Miles
Williamsport	Mt. Sterling	11-22 Miles
Wilmot	Apple Creek	11-22 Miles
Wilmot	Kidron	1-10 Miles
Wilmot	Sugarcreek	11-22 Miles

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

1. BASIC 911 SERVICE

1.01. General

When requested by local government authorities, and subject to the availability of facilities, the Telephone Company will provide a universal number "911" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller with telephone access to the appropriate local Public Safety Answering Point.

1.02. Regulations

- A. Basic 911 central office lines are classified as business individual or trunk lines, as appropriate, arranged for one-way incoming service to the appropriate PSAP from specified numbering plan areas and central office codes.
- B. Application for Basic 911 service must be executed in writing by each participating local governmental authority or their duly appointed agent. If application is made through an agent of the local government authority, the Telephone Company must be provided with evidence, satisfactory to the Telephone Company, of the appointment and authority of the agent prior to acceptance of the application and establishment of service. As a minimum, both the police and fire departments in each local government authority must participate in any Basic 911 offering.
- C. Each participating local governmental authority must furnish to the Telephone Company its written agreement, duly executed, by which it shall agree to:
  - 1) Provide and staff the PSAP on a 24 hour continuous basis. Accept responsibility for serving the entire geographic area served by the central office through which 911 calls are routed to the PSAP, even though the geographic area served by such central office does not coincide with the community boundaries of the participating local governmental authority.
  - 2) Subscribe to minimum of two central office lines in each central office handling incoming 911 calls and to further subscribe, as necessary, to such additional central office lines per central office to sufficiently handle the projected volume of incoming 911 calls as determined by the Telephone Company for a given central office within the community boundaries of the participating local governmental authority.
  - 3) Accept responsibility for dispatching, or referring, forwarding or transferring 911 calls to other participating local governmental authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.
  - 4) Subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing of outgoing calls and for receiving other emergency calls, including calls which might be relayed by Telephone Company operators.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

1. BASIC 911 SERVICE (Cont'd)

1.03. Conditions of Furnishing Service

- A. This offering is limited to the use of central office number "911" as the universal emergency number and once Basic 911 service has been established in any given area, whether consisting of one or a combination of more than one participating local governmental authority, no other 911 service will be provided within such area.
- B. The 911 emergency number is not intended to replace the telephone service, described in 1.02.C.4 preceding, of the various public safety agencies which may participate in the use of this number.
- C. The Telephone Company's liability to any person, whether arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or from any other cause occurring in the course of furnishing Basic 911 service under this tariff, shall be limited to the terms set forth in Section 1 of this tariff.

1.04. Basic 911 Central Office Lines

- A. At the Telephone Company's option, Basic 911 central office lines will be provided for incoming emergency calls via one, or a combination of arrangements below. Such arrangements shall be subject to change at the Telephone Company's option.
  - 1) Dedicated arrangements:
    - where Basic 911 central office lines are furnished on a dedicated basis from the central office serving the PSAP.
    - where Basic 911 central office lines are routed on a dedicated basis from the originating central office through the central office serving the PSAP to the PSAP.
  - 2) Non-dedicated arrangements:
    - where Basic 911 calls are routed via normal exchange facilities to the central office serving the PSAP or to the PSAP.
- B. A dedicated arrangement for Basic 911 central office lines is required when the originating central office of a specified central office code is in an exchange which is not in the local calling area of the exchange in which the PSAP is located.

1.05. Basic 911 Service Features

- Basic 911 lines provide the following service feature only when the required equipment is available:
- Forced Disconnect which enables the PSAP attendant to release a connection on a 911 call, even if the calling party has not hung up.

Note: The rates for 911 and E911 service are governed by 86-911-TP-COI.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

1. BASIC 911 SERVICE

1.06. Rates and Charges

- A. Monthly rates for PBX trunk lines or message rate business individual lines, as appropriate, will apply for Basic 911 central office lines terminated at the PSAP. The monthly rate for a Basic 911 central office line is the rate applicable for the exchange in which the central office originating the Basic 911 line is located. Foreign central office charges do not apply to Basic 911 lines; however, where appropriate, the provisions for foreign exchange service are applicable.
- B. Telephone Company or customer-provided equipment may be furnished to terminate Basic 911 central office lines from the Telephone Company central offices.
  - 1) When Telephone Company-provided equipment is furnished, it will be provided at the rates and charges specified in the appropriate tariff.
  - 2) When customer-provided terminal equipment is to be used, it will be furnished in accordance with applicable regulations, rates and charges.
- C. Tie lines, private line channels, extension lines and other facilities connecting a PSAP to various agencies such as police, fire or ambulance service are provided under the regulations and at the rates and charges set forth in this tariff and other appropriate tariffs concurred in by the Telephone Company.

Note: The rates for 911 and E911 service are governed by 86-911-TP-COI.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.01. General

- A. Enhanced Emergency Number Service, also referred to as E911 Service, is a telephone exchange communications service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive and answer telephone calls placed by dialing the number 911. It includes the services provided by the lines and equipment associated with the service arrangement, for the answering, transferring and dispatching of public emergency telephone calls dialed to 911. Equipment used in conjunction with Enhanced 911 Services located at the PSAP must be provided by the customer.
- B. E911 Service is offered subject to the availability of central office facilities.
- C. The E911 Service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services within the telephone central office areas arranged for E911 Service calling.
- D. Provision of wireline E911 Services will be in compliance with all rules, regulations and funding mechanisms set forth in Amended Substitute House Bill Number 491.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.02. Description of Service

- A. The standard features available with Enhanced 911 Service are: Automatic Number Identification (ANI), Automatic Location Identification (ALI), and Selective Routing.
- (1) Automatic Number Identification (ANI) provides for the telephone number of the calling party to be forwarded to the PSAP. ANI does not guarantee the capability of forwarding the number of a multiparty line end user. Off premises or stations behind business systems will possess the identity of the main billing number.
  - (2) Automatic Location Identification (ALI) is a feature by which the name and address associated with the calling party's telephone number is provided to the PSAP for display. Additional telephones with the same number (secondary location, off-premises, etc.) will be identified with the address of the telephone number at the main premises.
  - (3) Selective Routing is available when an E911 System is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 911 Services. This feature routes the call to the correct PSAP based on the caller's telephone number.
- B. Optional features of E911 Service are: Wireless Selective Routing, Wireless Automatic Location Identification, Wireless ANI/ALI Controller, Dual Mode ALI Selective Routing and Network Control Modem.
- (1) Wireless Selective Routing routes the wireless call to the correct PSAP based on the caller's identification information. It is available when an E911 System is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 911 Service.
  - (2) Wireless Automatic Location Identification Service provides wireless caller's location information. The information provided may be cell site/sector information (Phase1) or latitude/longitude coordinates (Phase2).
  - (3) Wireless ANI/ALI Controller is equipment co-located with the selective router that provides the ability to combine ANI and ALI information to compatible PSAP equipment.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.02. Description of Service (Continued)

B. (Continued)

- 4) Dual Mode Selective Routing Service is an optional feature of Enhance 9-1-1 Service in addition to Selective Router Service as described in 2.02.B.3. Company End Offices and PSAP(s) within an E911 network are connected to two Selective Routers via dedicated circuits. Selective Routers are interconnected to permit call routing to interflow between Selective Routers. This service arrangement enables calls to switch to either Selective Router if there are no circuits available to the target PSAP. This service is only available for PSAP(s) having Premises based ANI/ALI Controllers.
- 5) Network Control Modem (NCM) reroutes 911 calls from a PSAP to a predestinated alternate answering point. The alternate point may receive rerouted calls via the Public Switched Telephone Network or via 911 trunks, if the alternate location is served by the same Selective Router(s). Activation or deactivation of rerouting is performed by dialing a specific Public Switched Network Telephone Number and providing the NCM with the proper authorized Identification and passwords code(s). NCM is required for each Selective Router and each NCM must be activated or deactivated separately.

2.03. Rules and Regulations

- A. The service is limited to the use of central office telephone number 911 as the emergency telephone number. Only one E911 Service will be provided within any government agency's locality.
- B. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
- C. E911 Service is a telephone exchange communications service and is arranged for one-way incoming service to an appropriate PSAP.
- D. E911 Service is provided solely for the benefit of the local governmental unit; the provision of such service shall not be interpreted, construed, or regarded as being for the benefit of, or creating any Company obligation toward, or any right of action on behalf of any third person or other legal entity.
- E. The Company does not undertake to answer and forward E911 Service calls, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.
- F. E911 Service information consisting of the name, address and telephone numbers of the Company's customers is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency E911 Service calls.



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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.03. Rules and Regulations (Continued)

- G. Any party residing within the E911 Service serving area forfeits the privacy afforded by Non-Published Telephone Service to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
- H. The Company's entire liability to any person for interruption or failure of E911 Service shall be limited by the terms set forth in this Section and other sections of this Tariff.
- I. The customer will have the responsibility to determine whether the system is functioning properly for its use and shall promptly notify the Company in the event the system is not functioning properly.
- J. The Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures, or malfunctions of E911 Service, including any and all equipment and data processing systems associated therewith. Damages arising out of such interruptions, defects, failures, or malfunctions of the system after the Company has been so notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
- K. E911 Service will be designed by the Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where E911 Service is offered.
- L. Because the Company serving boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all calls received on its E911 Service lines that originate from all telephones served by central offices within the E911 Service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.03. Rules and Regulations (Continued)

M. Application or order conformation for E911 Service must be executed in writing by each customer and must be accompanied by satisfactory proof of authorization to provide E911 Service in the exchanges where service is requested. If application or order conformation for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. Dual Mode Selective Routing is the Company recommended optional service offering for E911 Selective Routing Service. The customer will be advised of the additional reliability provided with Dual Mode Selective Routing. In the application or order conformation for service, the customer will indicate their selection of single or Dual Mode Selective Routing services.

N. In addition to all other terms and conditions, the following customer requirements will apply:

- (1) The customer will answer all E911 Service calls on a 24-hour day, seven-day week basis.
- (2) The customer has the responsibility for dispatching the appropriate emergency service within the E911 Service area, or will undertake to transfer all E911 Service calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
- (3) The customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to an E911 Service PSAP by calling parties.
- (4) The customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) code will be provided by the Company. The customer will associate these ESN codes with street address ranges or other mutually agreeable routing criteria in the E911 serving area. When Selective Routing is provided, PSAP location codes will be provided by the Company. These PSAP location codes and ESN codes will be carried in the Data Base Management System (DBMS) to permit routing of 911 calls to the primary and secondary PSAP's responsible for the handling of calls from each telephone in the E911 serving area.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.03. Rules and Regulations (Continued)

N. (Continued)

(4) (Continued)

The following terms define the customer's responsibility in providing this information:

- a. Initial and subsequent PSAP location code and ESN code assignments by street name, address range and area or other mutually agreeable routing criteria shall be furnished by the customer to the Company prior to the effective date of service.
- b. After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file, and to advise the Company of any changes in street names, establishment of new streets, changes in address number used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance, or other appropriate agencies' jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of E911 calls to the proper PSAP.
- O. The customer will agree to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing E911 Service hereunder.
- P. The Company accepts no responsibility, makes no representation or warranty regarding the accuracy of Wireless Caller Information and cannot guarantee the completion of said call, the quality of the call or any features they may otherwise be provided with E911 Service. Approval of limitation of liability language by the P.U.C.O. does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognized that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.
- Q. Customer Premises Equipment (CPE) is required for this service. CPE must be compatible with interface standards of the Company and provide capacity adequate to terminate all Company provided facilities. Upon request, the Company will make available interface standards for CPE.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.03. Rules and Regulations (Continued)

R. The customer is responsible for the following:

- providing street address and PSAP routing information for each central office.
- verifying the accuracy of the routing information contained in the master address file.
- advising the Telephone Company of any changes in the routing information on a timely basis.

S. A TELEPHONE COMPANY AND ITS OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS ARE NOT LIABLE IN DAMAGES IN A CIVIL ACTION FOR INJURIES, DEATH, OR LOSS TO PERSONS OR PROPERTY INCURRED BY ANY PERSON RESULTING FROM THE TELEPHONE COMPANY'S, ITS OFFICERS', DIRECTORS', EMPLOYEES', OR AGENTS' PARTICIPATION IN OR ACTS OR OMISSIONS IN CONNECTION WITH SUCH PARTICIPATION IN A 911 SYSTEM, WHETHER SUCH SYSTEM IS ESTABLISHED PURSUANT TO SECTIONS 4931.40 TO 4931.50 OF THE OHIO REVISED CODE OR OTHERWISE IN ACCORDANCE WITH THE TELEPHONE COMPANY'S SCHEDULES REGARDING 911 SYSTEMS FILED WITH THE PUBLIC UTILITIES COMMISSION PURSUANT TO SECTION 4905.30 OF THE OHIO REVISED CODE.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.04. Rates and Charges

NOTE: The rates for 911 and E911 service are governed by 86-911-TP-COI and do not fall under a Tier designation.

- A. The following rates and charges for wireline E911 Service apply in addition to all other applicable rates and charges shown elsewhere in this tariff.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(1) Automatic Number Identification, per access line.....	\$5.14	\$.14
(2) Combined Automatic Number Identification and Automatic Location Identification, per access line.....	5.82	.16
(3) Combined Automatic Number Identification, Automatic Location Identification and Selective Routing, per access line.....	8.82	.24
(4) Selective Router, each.....	\$31,608.75	--

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.04. Rates and Charges (Continued)

- B. The following rates and charges for Optional E911 Services apply in addition to all other applicable rates and charges shown elsewhere in this tariff. <sup>1</sup>

	<u>Nonrecurring Charge</u>	<u>Month-to- Month Rate</u>	<u>3 Year Term Monthly Rate</u>
(1) Wireless Selective Routing Service, <sup>2, 3</sup> per 1,000 wireless records <sup>4</sup>			\$ 17.01
(2) Wireless Automatic Location Information Service, <sup>2, 3</sup> per 1,000 wireless records service <sup>4</sup>			25.65
(3) Wireless ANI/ALI Controller, <sup>5</sup> per 1,000 wireless records <sup>4</sup>		\$ 10.01	
per Voice Grade Trunk to PSAP		86.97	
per Data Circuit to PSAP		96.33	
(4) Dual Selective Routing Service <sup>2, 6</sup> When providing Wireline only, per 1,000 Wireline			14.03
When providing both Wireline and Wireless <sup>4</sup> , per 1,000 Wireline			7.02
per 1,000 Wireless			24.10
per trunk, End Office to Selective Router "B"			80.93
per trunk, PSAP to Selective Router "B"			80.93
(5) Network Control Modem <sup>2, 7</sup> per Network Control Modem, per Selective Router			201.15

<sup>1</sup> Rates for Optional E911 Services are in addition to customer surcharge rates.

<sup>2</sup> This service is provided only under a 3-year term agreement. Refer to Section 1, Paragraph 11 for terms and conditions.

<sup>3</sup> Charges for facilities interconnecting Wireless Service Providers to the Company Selective Router(s) and/or ALI System(s) are not included.

<sup>4</sup> For billing purposes, the wireless record count will be the same as the total of wireline lines/records. Wireless record counts will be adjusted annually for purposes of updating customer billing. A minimum of 1, 000 will be billed and standard rounding (below 500 downward, 500+ upward) will be used.

<sup>5</sup> This rate is applicable only for network based ANI/ALI Controllers and is required for either Wireless Selective Routing or Wireless ALI Service. In addition, Voice Grade Trunks and Data Circuits to PSAP rate(s) apply.

<sup>6</sup> Rates for End Offices and PSAP(s) Circuits to the second Selective Router are applicable.

<sup>7</sup> A business rate central office line is required for each NCM.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.04. Rates and Charges (Continued)

C. Special Service Arrangement Charges

- (1) If E911 Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished when practical by the Company at charges equivalent to the costs of furnishing such arrangements. These special charges will be applicable to such items as engineering and special program development associated with billing and data base management.
- (2) Costs as referred to in this section may include but are not limited to:
  - a. Cost of maintenance.
  - b. Cost of operation.
  - c. Depreciation on the cost installed of any facilities used to provide the special service arrangement based on the anticipated useful service life of the facilities with an appropriate allowance for the net salvage.
  - d. General administration expenses, including taxes on the basis of average charges for these items.
  - e. Any other item of expenses associated with the particular special service arrangement.
  - f. An amount, computed on the cost installed of the facilities used to provide the special service arrangement, for return on investment.
- (3) Cost installed mentioned above includes cost of equipment and materials provided or used plus the cost of installing, including engineering, labor, supervision, transportation, right-of-way, and other items which are chargeable to the capital accounts.
- (4) Special service arrangement rates are subject to review and revision conditioned upon changing costs.

D. Program Development Charges

These are charges applicable to the work necessary to design, develop, test and maintain any special programming required to support E911 Service, its billing and its data base management. The rate is based on Company time and materials expended.

E. Records Conversion Charges

These are charges applicable to the work necessary to design, review, modify and maintain any Company customer records keeping systems in order to support E911 Service, its billing and data base management. The rate is based on Company time and materials expended.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.04. Rates and Charges (Continued)

F. Quotation Preparation

The customer may request a quotation for all costs associated with the provision of the facilities needed to satisfy the customer's service requirements. A quotation so provided does not bind the Company to the rates set forth in the quotation. All rates for services or facilities to be provided by the Company will be determined in accordance with the guidelines in this tariff.

G. Additional Charges from Other Companies

Any onetime charge for the provision of E911 Service passed on to the Telephone Company from another telephone company, interexchange carrier or other party will be in addition to the nonrecurring charges shown in this tariff for E911 Service.

H. Changes to Orders

When a customer requests changes for a pending order for the provision of Emergency Service, the changes will be undertaken if they can be accommodated by the Company personnel and will be billed to the customer at the appropriate hourly charges.

I. Additions, Moves or Changes

Appropriate Servicing Charges as set forth in Section 2 of this tariff apply for customer requests that necessitate additions, moves or changes of facilities on Telephone Company premises.



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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.04. Rates and Charges (Continued)

J. E911 County Rate List

These are the rates charged to customers (end users) of basic telephone service for the E911 system that serves them when the system is established under the regulations and finding provisions of Amended Substitute House Bill No. 491 for wireline E911 Service.

<u>County</u>	<u>Current 911 Subscriber Charge</u>	<u>Implementation Date for 911 Service</u>	<u>Effective Date for Current 911 Subscriber Charge</u>	<u>Initial Case No. for 911 Implementation</u>	<u>Most Current Case No. for 911 Review</u>
Adams	\$.24	7-16-92	7-16-92	91-1366-TP-EMG	91-1366-TP-EMG
Allen	\$.24	12-13-89	12-13-89	88-895-TP-EM	92-1788-TP-EMG
Ashland	\$.24	2-27-97	2-27-97	96-387-TP-EMG	96-387-TP-EMG
Athens	\$.24	4-2-96	4-2-96	95-1165-TP-EMG	95-1165-TP-EMG
Auglaize	\$.24	1-31-90	1-31-90	88-121-TP-EMG	92-2040-TP-EMG
Belmont	\$.24	9-11-97	9-11-97	96-384-TP-EMG	96-384-TP-EMG
Brown	\$.24	4-19-95	4-19-95	92-786-TP-EMG	92-786-TP-EMG
Butler	\$.24	8-18-88	8-18-88	87-1029-TP-EMG	92-962-TP-EMG
Carroll	\$.24	12-15-03	12-15-03	02-400-TP-EMG	02-400-TP-EMG
Champaign	\$.24	5-1-91	5-1-91	90-1375-TP-EMG	92-201-TP-EMG
Clark	\$.24	3-15-88	3-15-88	87-1283-TP-EMG	91-2171-TP-EMG
Clermont	\$.24	8-17-88	8-17-88	87-1030-TP-EMG	92-1011-TP-EMG
Clinton	\$.24	2-24-88	2-24-88	87-1898-TP-EMG	91-2179-TP-EMG
Columbiana	\$.24	9-11-08	9-11-08	08-718-TP-EMG	08-718-TP-EMG
Coshocton	\$.24	11-9-88	11-9-88	87-1286-TP-EMG	92-1460-TP-EMG
Crawford	\$.24	5-20-92	5-20-92	91-1588-TP-EMG	91-1588-TP-EMG
Darke	\$.24	12-2-91	12-2-91	91-605-TP-EMG	92-1787-TP-EMG
Defiance	\$.24	9-25-97	9-25-97	97-851-TP-EMG	97-851-TP-EMG
Delaware	\$.24	10-18-89	10-18-89	87-1900-TP-EMG	92-1413-TP-EMG
Erie	\$.24	9-16-92	9-16-92	91-1767-TP-EMG	91-1767-TP-EMG
Fairfield	\$.24	12-6-89	12-6-89	88-1307-TP-EMG	92-1648-TP-EMG
Fayette	\$.24	1-31-91	1-31-91	91-1307-TP-EMG	92-1967-TP-EMG
Franklin	\$.24	10-1-89	7-1-91	89-646-TP-EMG	92-707-TP-EMG
Fulton	\$.24	9-11-90	9-11-90	90-1104-TP-EMG	92-1251-TP-EMG
Greene	\$.24	3-29-89	3-29-89	87-1287-TP-EMG	92-45-TP-EMG

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.04. Rates and Charges (Continued)

J. E911 County Rate List (Continued)

<u>County</u>	<u>911 Subscriber Charge</u>	<u>Current Implementation Date for 911 Service</u>	<u>Effective Date for Current 911 Subscriber Charge</u>	<u>Initial Case No. for 911 Implementation</u>	<u>Most Current Case No. for 911 Review</u>
Guernsey	\$.24	4-22-92	4-22-92	92-205-TP-EMG	92-205-TP-EMG
Hancock	\$.24	12-15-94	12-15-94	94-1200-TP-EMG	94-1200-TP-EMG
Hardin	\$.24	11-9-92	11-9-92	91-965-TP-EMG	91-965-TP-EMG
Harrison	\$.24	1-28-09	1-28-09	08-1217-TP-EMG	08-1217-TP-EMG
Henry	\$.24	6-28-89	6-28-91	88-157-TP-EMG	92-537-TP-EMG
Highland	\$.24	11-17-94	11-17-94	94-1199-TP-EMG	94-1199-TP-EMG
Hocking	\$.24	2-17-00	2-17-00	00-08-TP-EMG	00-08-TP-EMG
Holmes	\$.24	3-2-94	3-2-94	93-504-TP-EMG	93-504-TP-EMG
Huron	\$.24	12-19-90	12-19-91	89-1446-TP-EMG	92-1753-TP-EMG
Jackson	\$.24	8-1-91	8-1-91	90-854-TP-EMG	92-990-TP-EMG
Jefferson	\$.24	5-20-97	5-20-97	96-160-TP-EMG	96-160-TP-EMG
Lawrence	\$.24	4-24-98	4-24-98	96-43-TP-EMG	96-43-TP-EMG
Licking	\$.24	6-15-90	6-15-91	89-829-TP-EMG	92-538-TP-EMG
Lorain	\$.24	11-15-89	11-15-91	88-1607-TP-EMG	92-1468-TP-EMG
Lucas	\$.24	3-1-89	3-1-92	87-1284-TP-EMG	91-2169-TP-EMG
Madison	\$.24	3-25-92	3-25-92	91-2037-TP-EMG	91-2037-TP-EMG
Marion	\$.24	2-3-88	2-3-92	87-1897-TP-EMG	92-2164-TP-EMG
Medina	\$.24	1-18-89	1-18-92	87-1899-TP-EMG	92-2004-TP-EMG
Meigs	\$.24	9-10-09	9-10-09	09-510-TP-EMG	09-510-TP-EMG
Mercer	\$.24	4-3-90	4-3-91	90-218-TP-EMG	92-206-TP-EMG
Miami	\$.24	3-1-90	3-1-92	88-1295-TP-EMG	91-2170-TP-EMG
Monroe	\$.24	6-1-09	6-1-09	09-294-TP-EMG	09-294-TP-EMG
Montgomery	\$.24	3-29-89	3-29-91	87-2076-TP-EMG	92-44-TP-EMG
Morgan	\$.24	12-04-01	12-04-01	00-240-TP-EMG	00-240-TP-EMG
Morrow	\$.24	1-19-94	1-19-94	93-326-TP-EMG	93-326-TP-EMG
Muskingum	\$.24	11-18-87	11-18-91	87-1282-TP-EMG	92-1530-TP-EMG
Noble	\$.24	10-14-04	10-14-04	02-398-TP-EMG	02-398-TP-EMG
Ottawa	\$.24	5-27-88	5-27-91	87-1901-TP-EMG	92-421-TP-EMG
Paulding	\$.24	9-24-96	9-26-96	95-1141-TP-EMG	95-1141-TP-EMG
Perry	\$.24	3-26-98	3-26-98	98-127-TP-EMG	98-127-TP-EMG

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.04. Rates and Charges (Continued)

J. E911 County Rate List (Continued)

<u>County</u>	<u>Current 911 Subscriber Charge</u>	<u>Implementation Date for 911 Service</u>	<u>Effective Date for Current 911 Subscriber Charge</u>	<u>Initial Case No. for 911 Implementation</u>	<u>Most Current Case No. for 911 Review</u>
Pickaway	\$.24	12-5-92	12-5-92	92-1752-TP-EMG	92-1752-TP-EMG
Pike	\$.24	11-5-92	11-5-92	92-1754-TP-EMG	92-1754-TP-EMG
Portage	\$.24	9-11-91	9-11-91	90-1619-TP-EMG	92-1045-TP-EMG
Preble	\$.24	10-13-93	10-13-93	92-2306-TP-EMG	92-2306-TP-EMG
Richland	\$.24	12-6-89	12-6-91	88-1579-TP-EMG	92-1786-TP-EMG
Ross	\$.24	12-11-89	12-11-91	89-1394-TP-EMG	92-1724-TP-EMG
Sandusky	\$.24	12-9-92	12-9-92	92-1476-TP-EMG	92-1476-TP-EMG
Scioto	\$.24	6-14-94	6-14-94	94-509-TP-EMG	94-509-TP-EMG
Seneca	\$.24	5-24-89	5-24-91	89-402-TP-EMG	92-268-TP-EMG
Shelby	\$.24	6-30-92	6-30-92	91-1587-TP-EMG	91-1587-TP-EMG
Stark	\$.24	5-23-90	5-23-91	90-321-TP-EMG	92-267-TP-EMG
Summit	\$.24	5-11-88	5-11-91	87-1285-TP-EMG	92-266-TP-EMG
Trumbull	\$.24	6-22-94	6-22-94	93-505-TP-EMG	93-505-TP-EMG
Tuscarawas	\$.24	12-8-94	12-8-94	93-1579-TP-EMG	93-1579-TP-EMG
Union	\$.24	5-17-89	5-17-91	87-2195-TP-EMG	92-359-TP-EMG
Van Wert	\$.24	10-4-95	10-4-95	95-842-TP-EMG	95-842-TP-EMG
Vinton	\$.24	5-1-02	5-1-02	02-62-TP-EMG	02-62-TP-EMG
Warren	\$.24	12-19-90	12-19-91	90-1335-TP-EMG	92-1789-TP-EMG
Washington	\$.24	7-27-05	7-27-05	04-1840-TP-EMG	04-1840-TP-EMG
Wayne	\$.24	8-15-89	8-15-91	88-929-TP-EMG	92-1013-TP-EMG
Williams	\$.24	5-29-91	5-29-91	90-763-TP-EMG	92-422-TP-EMG
Wood	\$.24	11-20-90	11-20-91	87-1913-TP-EMG	92-1658-TP-EMG
Wyandot	\$.24	2-17-99	2-17-99	98-1537-TP-EMG	98-1537-TP-EMG

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.05. Private Switch ALI Service

A. General

- (1) Private Switch ALI Service (PS ALI 911 Service) is an offering which enables either (1) Automatic Number Identification (ANI) or (2) ANI and Automatic Location Identification (ALI) to be provided to a Public Safety Answering Point (PSAP) by 911 calls originating from Private Switch stations/lines assigned a directory number that is directly accessible from the public switched network.
- (2) The ANI-only option is available if the 911 Customer subscribes to C911 service and has established dedicated routing from the central office serving the PSAP to a Point of Concentration or to the serving PSAP. Also the Private Switch Provider (PSP) must:
  - (a) order a block(s) of sequential Directory Numbers (DNs) from which each of the Private Switch End Users (PSEUs) is assigned an individual DN,
  - (b) order a minimum of two (2) PS 911 Service Trunks or the quantity necessary to maintain a P.01 Transmission Grade of Service to connect the PSP's switch to its serving central office, and
  - (c) have a switch capable of forwarding the ANI of each PSEU's directory number to the 911 Service Trunk when 9-1-1 or 9-9-1-1 is dialed.
- (3) The ANI/ALI Option is available if the 911 customer subscribes to E911 Service and establishes dedicated routing from the central office serving the PSP to a Point of Concentration or to the serving PSAP. Also the Private Switch Provider (PSP) must:
  - (a) order a block(s) of sequential Directory Numbers (DNs) from which each of the Private Switch End Users (PSEUs) is assigned an individual DN,
  - (b) order a minimum of two (2) PS 911 Service Trunks or the quantity necessary to maintain a P.01 Transmission Grade of Service to connect the PSP's switch to its serving central office,
  - (c) have a switch capable of forwarding the ANI of each PSEU's directory number to the 911 Service Trunk when 9-1-1 or 9-9-1-1 is dialed, and

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.05. Private Switch ALI Service

A. General (Continued)

(3) (Continued)

- (d) use the FRONTIER PS ALI ENTRY to maintain and forward PS End Users DNs and location information, in the NENA Standard format, to the Company with necessary updates to keep records current. The PSP must also respond to requests from the Company to make corrections to record errors by uploading corrected records within one working day.

B. Definitions

Administrative Site - A customer designated location responsible for the administration of end user records associated with one or more private switches. The site has the capability of creating and conveying Private Switch End User (PSEU) information to the FRONTIER ALI ENTRY GATEWAY. The PS 911 Administrator is responsible for the functioning of this location.

Automatic Location Identification (ALI) - A feature designed to permit information regarding the location of the calling party to be displayed on a display screen at a PSAP when a 911 call is received.

ALI Database - A database of ALI records containing access line subscribers' names, addresses, telephone numbers, and ESNs to be used for 911 purposes. This database, once provided to the customer, may include additional information about that location. Subscriber names may be omitted as a local option.

Data Management System (DMS) - The combination of manual procedures and computer programs used to create, store, manipulate and update the data required to provide selective routing and ALI.

Directory Number (DN) - A seven-digit number assigned within an area code to uniquely identify a telephone subscriber. The ANI generated with each 911 call forwards the DN digits to the appropriate Public Safety Answering Point (PSAP).

FRONTIER PS ALI ENTRY - A personal computer (PC) software program that automates the process of building ALI records of Private Switch End Users (PSEU) in the National Emergency Number Association (NENA) Standard Format. It provides limited accuracy checks to aid preparation of ALI records to be uploaded into the Telephone Company MARK database.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.05. Private Switch ALI Service

B. Definitions (Continued)

FRONTIER PS ALI GATEWAY - A Telephone Company computer facility that interfaces with the PS Provider Administrative Site to receive PS End User ALI updates from the Administrative Site and to return error reports for correction. Access to the gateway will be via a dial up modem using a common protocol.

P.01 Transmission Grade of Service (GOS) - Trunk facility provisioning with the statistical probability of no more than one call in a hundred shall be blocked on initial attempt during the average busy hour.

Point of Concentration - A network switch that enables the quantity of incoming trunks to be reduced to a smaller quantity of outgoing trunks, without degrading the quality of transmission. 911 Selective Routers and tandems perform the Point of Concentration function among others.

Private Switch (PS) - A private telephone switch serving a particular organization or business usually located on a customer's premises. The PS is connected by a common group of trunks to one or more Telephone Company central offices to provide Public Switched Network services to a number of station lines. A Private Switch is also called a PBX or PABX.

Private Switch ALI Service Trunk - A CAMA-type trunk, dedicated to routing 911 calls from a PS to a Selective Router, to a Tandem, to a central office serving a PSAP or to a PSAP. The termination of this trunk is determined by the network configuration and PSAP terminating equipment. The Service Trunk is designed with the PS as an equivalent to an end office and transmits the voice and ANI of the 911 caller.

Private Switch End User (PSEU) - An individual authorized to use the telephone services of a private switch via a station line. Each station line is associated and identified with one individual.

Private Switch Provider (PSP) - A private entity that provides telephone service to end users via a private switch.

Private Switch 911 Site Administrator - A person assigned, by the PSP, the responsibility of establishing and maintaining PS 911 Service location information of each PSEU via the FRONTIER ALI program.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.05. Private Switch ALI Service (Continued)

C. Availability of Service

- (1) Service availability is dependent upon the type and configuration of the 911 network in place in the service area.
  - (a) Private Switch to serving Central Office: The basic requirement is for the Private Switch to be treated as if it is a central office, therefore dedicated PS 911 Service trunks are required from the Private Switch to its serving central office. There must be a minimum of two PS 911 Service trunks or a quantity that will maintain a P.01 Transmission Grade of Service. The cost for this local loop connection is the responsibility of the PS Provider.
  - (b) Point of Concentration: The 911 Customer is required to order network facilities to a minimum of two E911 Service Trunks or that quantity which will maintain a P.01 Transmission Grade of Service, from the PS Provider's serving central office to the PSAP. This may be done via dedicated trunking from the PS to the PSAP, or it may be done via a Point of Concentration. Hence there may arise a need to install an E911 Selective Router or Tandem in order to handle the traffic from numerous PS Providers. If so, the cost for this network modification is the responsibility of the 911 Customer.
  - (c) Termination at the PSAP: If additional lines, trunks or termination are required from the Point of Concentration to the PSAP to handle PS 911 Service and/or if additional local loop connections or terminations are required at the PSAP end, regardless of whether there is a Point of Concentration or not, the cost of these additions is the responsibility of the 911 Customer.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.05. Private Switch ALI Service (Continued)

D. Customer Obligations

- (1) Application for this service must be provided to the Telephone Company in writing from the 911 Customer. Each application must include the following information: (1) business name and address of the Private Switch Provider (PSP), (2) PSP service locations by street address and connectivity arrangements to the Company's network, (3) quantity of PS End User stations to be served and (4) name, address and telephone number of the PSP's 911 Site Administrator.
- (2) The 911 Customer is responsible for coordinating with the PS Provider to ensure that the Private Switch is equipped with a minimum of two 911 Service Trunks or a quantity that will maintain a minimum of P.01 Transmission Grade of Service.
- (3) The 911 Customer is responsible for coordinating with the PSP to ensure that the Private Switch provides full seven-digit Automatic Number Identification (ANI) according to the technical specifications established by the Company. The Private Switch number information must be approved by the Company prior to implementation to ensure that the service will function properly.
- (4) PS 911 Service will function properly only if ANI is in the correct format, if sequential directory numbers are assigned for each station, if there is at least one pair of PS 911 service trunks from the private switch to the central office and if each station can be reached by dialing its DID number from the public switched network.
- (5) The 911 Customer is responsible to ensure that the PS Provider meets the 911 Customer's standard of timeliness in reporting PS end User ALI updates to the Company.
- (6) When the PS Provider's 911 Site Administrator has established a PS End User ALI record for each DID station number, the Administrator is responsible to contact the 911 Customer to determine the correct street address and community name location, as defined in the 911 Customer's Master Street Address Guide (MSAG). That information is to be entered into the PS Provider's End User ALI record database for transmission to the Company. The PS Provider is responsible for purchasing and using the FRONTIER PS ALI ENTRY software program for these tasks.



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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.05. Private Switch ALI Service

D. Customer Obligations (Continued)

- (7) On a continuing basis, the 911 Customer is responsible for advising the PS Provider's 911 Site Administrator of additions and changes of street address nomenclature and community name location as used in the MSAG. The 911 Customer will ensure that all PS Provider PS End User street addresses are included in the MSAG and that each address is assigned an Emergency Service Number (ESN) and a PSAP ID.
- (8) The PS Provider is responsible for forwarding PS End User ALI record information to the Company. Record information must be forwarded according to the format and procedures established in the Company's "FRONTIER PS ALI ENTRY User's Guide" which will be provided with the purchase of the FRONTIER PS ALI ENTRY software program. The PS Provider will assign a PS 911 Site Administrator charged with the responsibility of these tasks.
- (9) The Company will assign a password to the PS 911 Site Administrators so that only authorized changes will be made to the PS Provider's ALI database through the FRONTIER ALI ENTRY GATEWAY.
- (10) The PS Provider is responsible for assigning and maintaining current the sublocation information in the PS End User ALI record. This sublocation information will be stored in the 20-character "Location" field in the ALI format.
- (11) PS 911 Service information consisting of name, address and telephone number of the PS End Users is confidential. The 911 Customer agrees to use such information only for the purpose of responding to emergency calls.
- (12) The PS End User forfeits the privacy afforded by nonlisted and nonpublished services to the extent that the telephone number, the address and the name associated with the originating station location are furnished to the PSAP and to the Company.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.05. Private Switch ALI Service

D. Customer Obligations (Continued)

- (13) The PS End User consents to the storage and retention of the PSEU's name, telephone number and address in the database and also consents to access to this information by the PSAP and Emergency Response Agencies to which the call may be transferred for the sole purpose of responding to an emergency call.
- (14) The 911 Customer is responsible for coordinating with the PSP for developing and implementing procedures to prevent the unauthorized or illegal use of the End User's name, telephone and address in the database.
- (15) The rates charged for PS 911 Service do not include, and the Company does not undertake, the tasks of inspection or constant monitoring to discover errors, defects nor malfunctions in the service. The 911 Customer has the responsibility for reporting all errors, defects and malfunctions to the Telephone Company. The 911 Customer and the Company will jointly establish procedures to facilitate this process.
- (16) Cancellation of service in whole or in part by the PS Provider prior to establishment thereof, will require payment to the Company of an amount equal to the cost of engineering, manufacturer's billing resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company up to the time of cancellation resulting from the customer's order for service.

E. Responsibilities of the Company

- (1) PS 911 Service is provided solely for the benefit of the PS Provider. The provision of PS 911 Service shall not be interpreted, construed or regarded as being either expressly or implied for the benefit of, or creating any obligation toward any person or legal entity other than the PS 911 Provider. The Company's tort liabilities, if any, to third parties shall be limited to instances in which the Company's conduct constitutes gross negligence.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.05. Private Switch ALI Service

E. Responsibilities of the Company (Continued)

- (2) The PS Provider is solely responsible for the PS End User ALI record accuracy. Neither the Company nor the 911 Customer will be responsible for the accuracy of the PS End User's ALI record information beyond assigning the correct ESN and PSAP ID from the MSAG and in transmitting each record as received from the PS Provider to the PSAP attendant's display upon receipt of a 911 call from the PS End User.
- (3) Terminal equipment at the 911 Customer's site that is used in connection with PS 911 Service, whether such equipment is provided by the Company or the customer, shall be configured so that information cannot be extracted from the database except when related to 911 calls. Any information obtained from the database in connection with an emergency call shall be used solely for the purpose of answering, handling and responding to emergency calls in a manner consistent with the nature of the emergency. Any permanent record associating a PS End User's telephone number with his/her name or address shall be secured by the customer and disposed of in a manner that will retain its security.
- (4) The PS Provider agrees to release, indemnify, defend and hold harmless the Company and the 911 Customer from any and all loss, claims, demands, suits or other action or any liability whatsoever, to any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.

BASIC LOCAL EXCHANGE SERVICE TARIFF  
P.U.C.O. No. 11

Frontier North Inc.

SECTION 6  
Original Sheet No. 26

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.05. Private Switch ALI Service (Continued)

F. Rates and Charges

- (1) The following rates and charges are in addition to the rates and charges for other associated services and applicable service charges.
- (2) Private Switch ALI Service is offered via contract periods of thirty-six (36) months and sixty (60) months.
- (3) The following rates apply during the initial contract period and until the service is discontinued:

	<u>36 Month Contract</u>	
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Option 1 - Full Service Site Administration Package (Includes FRONTIER PS ALI, Communications software, personal computer, modem and training)	\$390.00	\$211.23
Option 2 - FRONTIER PS ALI Software Package (Includes FRONTIER PS ALI software and training only)	240.00	18.55
Option 3 - PS ALI LQ Parallel Printer (Requires Option 1 or Option 2 above)	184.00	50.05
ALI Database Processing (Cost per record associated with each station line)	-	.07

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BASIC LOCAL EXCHANGE SERVICE TARIFF  
P.U.C.O. No. 11

Frontier North Inc.

SECTION 6  
Original Sheet No. 27

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.05. Private Switch ALI Service (Continued)

F. Rates and Charges (Continued)

(3) The following rates apply during the initial contract period and until the service is discontinued:

	<u>60 Month Contract</u>	
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Option 1 - Full Service Site Administration Package (Includes FRONTIER PS ALI, Communications software, personal computer, modem and training)	\$390.00	\$158.21
Option 2 - FRONTIER PS ALI Software Package (Includes FRONTIER PS ALI software and training only)	240.00	17.31
Option 3 - PS ALI LQ Parallel Printer (Requires Option 1 or Option 2 above)	184.00	36.89
ALI Database Processing (Cost per record associated with each station line)	-	.07

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICES

2. ENHANCED EMERGENCY NUMBER SERVICE (E911)

2.06. Selective Router Port Connectivity

A. General

- (1) This establishes the hardware connection on the Selective Routing Switch that provides connectivity for the incoming 9-1-1 trunk circuits to enable local service providers and private switch providers (e.g. PBX users, shared tenant services, ALECs and wireless service providers) access to the emergency services network.
- (2) Selective Router Port Connectivity is required for each individual trunk circuit.
- (3) In addition to the standard connectivity fee, which is applied in all cases, there are additional charges specifically for software/firmware required only by wireless service providers (identified as a Wireless Additive, where applicable) to provide for multiple 10-digit data streams.

B. Rates

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Selective Router Port Charge, per trunk	None	\$ 44.59
Wireless Additive, per wireless service trunk	None	112.02

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ABBREVIATED DIALING SERVICE (N11)

1. 211 DIALING SERVICE

1.01. General

211 Dialing Service ("211") utilizes a three digit local dialing arrangement to permit voice access to designated community information and referral services. The 211 code was assigned for this purpose pursuant to Order 00-356, issued by the Federal Communications Commission (FCC) in CC Docket 92-105.

211 is a custom call routing/transport application. It provides the calling party an easy to remember three digit dialing code with call delivery to established 211 service providers. Calls placed using 211 are automatically routed to the 211 provider's terminating telephone number. 211 utilizes various forms of call routing depending on the 211 provider's service requirements as well as Company's serving network facilities. Routing types include but are not limited to NPA, central office switch, NPA-NXX, and 9 digit zipcode where facilities permit. The physical boundaries of the available routing methods may or may not coincide with the boundary of the service area requested by the 211 provider, for example, a specific county.

1.02. Availability of Service

This service is available to telephone customers that have landline service served by Company's central office switched dial tone. This includes Company's landline customers as well as those served by landlines resold by Company.

The Public Utilities Commission of Ohio (PUCO) granted the request for the assignment of the 211 code that was made by the Ohio Council of Information and Referral Providers (OCIRP) and 211 Ohio Collaborative. Accordingly, Company will provide the 211 service to 211 providers who have been approved by the OCIRP and the 211 Ohio Collaborative.

The FCC will reexamine deployment of the 211 service five years after the effective date of the original order. At that time, the FCC will decide to continue the service, alter the service for another use, or remove the requirement for the service. If the FCC recalls 211, provider will return the code within 6 months of receiving written notice from the Company. The Company will work with all 211 providers affected by such recall to transfer their service arrangements to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 211 provider will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 211 provider will be charged the appropriate tariff rates for the establishment of the new access arrangement.

1.03. Limitations on Liability

1.03.01. See Section 1, "Obligation and Liability of the Telephone Company" on sheets 1-5 of this tariff.

Frontier North Inc.

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ABBREVIATED DIALING SERVICE (N11)

1. 211 DIALING SERVICE (Cont'd)

1.03. Limitations on Liability (Cont'd)

1.03.02. If requested by the Company, the 211 provider shall assist the Company in responding to complaints made to the Company concerning the 211 provider's service.

1.03.03. The Company assumes no liability for any issue arriving from the fact that, in some 211 Dialing Service applications, physical call routing boundaries may not match exactly with the boundary of the 211 subscriber's requested service area, for example county boundaries. In these cases, calling parties could have 211 access to another county and/or area's 211 provider instead of their own county and/or area, as coordinated by the OCIRP and 211 Collaborative to the extent of the authority granted by the Commission's June 21, 2001 Finding and Order in PUCO Case No. 93-1799-TP-COI.

1.04. Rates

1.04.01. Nonrecurring Charges

The nonrecurring rates below apply only to a basic switch based 211 Dialing Service with no enhanced functionality and/or no toll transport charges. These rates assume:

- Call Routing by NPA or NPA/NXX
- Service areas involving political / municipal boundaries (i.e. county) may not match the NPA or NPA/NXX boundaries
- No 9 digit zipcode routing
- No time-of-day or day-of-week routing
- No statistical or report capability
- Calling party will be responsible for any local usage charges that apply
- All calling from Frontier landline switches in the service area is a local call to the 211 provider terminating number. If any of this calling is toll in nature, the 211 provider must provide a toll free terminating number in order to qualify for these tariffed rates.

	Nonrecurring Charge	Maximum Nonrecurring Charge
Basic set-up charge for each customer application*	\$495.00	\$990.00
Switch translation charge (per host switch translated-remotes are excluded)	\$116.00	\$232.00

Applications that require provisioning by AIN (Advanced Intelligent Network), enhanced functionality and/or recovery of toll transport charges will require Individual Case Basis (ICB) design and rating.

\* If a 211 provider petition is approved for multiphase deployment, the 211 provider has one calendar year (from the provisioning of the first phase) to complete the remaining phases without being charged for a subsequent set-up charge for each additional phase.



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BASIC TELEPHONE ASSISTANCE

1. LIFELINE/LINK-UP

1.01. General

Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service or the Company may offer any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:

- A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
- Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
- Free blocking of toll service, 900 service and 976 service;
- A waiver of the federal universal service fund end user charge;
- A waiver of the telephone company's service deposit requirement;
- A waiver of the Intrastate Access Recovery Charge.

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BASIC TELEPHONE ASSISTANCE

1. LIFELINE/LINK-UP

1.02. Regulations

- A. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
- Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
  - Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
  - Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - Supplemental Security Insurance – Blind and Disabled (SSDI);
  - Federal Public Housing Assistance, or Section 8;
  - Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
  - National School Lunch Program's Free Lunch Program (NSL);
  - Temporary Assistance for Needy Families (TANF/Ohio Works); or
  - General Assistance (including Disability Assistance (DA))
- B. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
- C. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 1.02.A. above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income see Section 1.02.E. for examples of income documentation.
- D. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
- E. Consistent with federal law, examples of acceptable income documentation includes the following:
- State or federal income tax return;
  - Current income statement of W-2 from an employer;
  - Three consecutive months of current pay stubs;
  - Social security statement of benefits;
  - Retirement/Pension statement of benefits;
  - Unemployment/Workment's Compensation statement of benefits'
  - Any other legal document that would show current income (such as a divorce decree or child support document).
- F. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.

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BASIC TELEPHONE ASSISTANCE

1. LIFELINE/LINK-UP

1.02. Regulations (Cont'd)

- G. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tariffed in accordance with Rule 4901:1-6-11 of the Ohio Administrative Code.
- H. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.
- I. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
- J. The Telephone Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54410.

1.03. Enrollment Process

A. New Customers

- (1) New customers who qualify will be enrolled as of the date the service is established, as long as the completed application and appropriate documentation, if applicable, are received by the Company within 30 days of service establishment. If received after 30 days, enrollment will begin on the date the completed application and documentation are received.
- (2) Should the Telephone Company determine that a customer does not qualify or the customer fails to submit the proper documentation, the Telephone Company will provide written notice to the customer and will allow an additional 30 days to prove eligibility. If the corrected application and complete documentation, if applicable, are received within that additional 30 days, enrollment will begin on the date the service was established. If received after the additional 30 days, enrollment will begin on the date the corrected application and complete income documentation are received.

B. Existing Customers

- (1) Existing customers who qualify will be enrolled as of the date the application was requested, as long as the completed application and appropriate documentation, if applicable, are received no later than 30 days from that date. If received after 30 days, the enrollment will begin on the date the completed application and appropriate income documentation are received.

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BASIC TELEPHONE ASSISTANCE

1. LIFELINE/LINK-UP

1.03. Enrollment Process (Cont'd)

B. Existing Customers (Cont'd)

- (2) Should the Telephone Company determine that a customer does not qualify or the customer fails to submit the proper documentation, the Telephone Company will provide written notice to the customer and will allow an additional 30 days to prove eligibility. If the corrected application and complete documentation, if applicable, are received within that additional 30 days, enrollment will begin on the date the application was requested. If received after the additional 30 days, enrollment will begin on the date the corrected application and complete documentation are received.

1.04. Income Eligibility

- A. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section 1.02.E.
- B. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established Lifeline.
- C. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the Company's determination.
- D. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

1.05. Verification of Continued Eligibility

- A. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the telephone company and 4) a statement explaining who the customer should contact in the event of a dispute.
- B. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate Lifeline Benefits on the date noted in the letter. If the customer responds after the 60 days, the Company may require the customer to reapply for Lifeline/Link-Up benefits.

Frontier North Inc.

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CONSTRUCTION CHARGES

1. REGULATIONS

- 1.01. All rates and charges specified in Telephone Company tariffs contemplate the establishment of service without abnormal or excessive expense to the Telephone Company. Under certain conditions, as hereinafter set forth, construction charges will be applied to cover all or part of the abnormal or excessive expense incurred by the Telephone Company in the establishment of service.
- 1.02. Payment of construction charges may be required prior to the commencement of the work with which such construction charges are associated.
- 1.03. Where construction has been started in order to furnish service to an applicant and the application for service is cancelled prior to the establishment of service, the applicant shall be required to reimburse the Telephone Company for the estimated loss resulting from such construction.
- 1.04. Where rearrangement of facilities provided by the Telephone Company on private property is made at the request of or to meet conditions imposed by the customer, the expense incurred by the Telephone Company for such rearrangement shall be borne by the customer.
- 1.05. Where facilities constructed on private right-of-way are used as a part of the Telephone Company's general distributing plant, the regulations and construction charges to be applied shall be those specified for the construction of facilities on public highways, but when not so used, the regulations and construction charges to be applied shall be those specified for the construction of entrance facilities.
- 1.06. Such facilities and construction work as may be provided by an applicant, as hereinafter set forth, shall be subject to the approval of the Telephone Company.
- 1.07. Except as hereinafter provided, the customer does not obtain any rights, of ownership or otherwise, in facilities provided by the Telephone Company, whether or not construction charges are applied. All facilities provided by the Telephone Company shall be under its exclusive control and, except as hereinafter specifically provided, shall be maintained and replaced by and at the expense of the Telephone Company.

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CONSTRUCTION CHARGES

1. REGULATIONS - Continued

- 1.08. Where a buried wire or buried cable type of entrance facilities is provided by the Telephone Company in cases where such type of facilities is not considered normal; as hereinafter set forth, the customer shall be required to pay for all excavation and fill-in in connection with maintenance and replacement of each buried wire or buried cable type of entrance facilities.
- 1.09. Where a buried wire or buried cable type of facilities is provided by the Telephone Company on private property, other than for entrance facilities, the customer shall be required to pay for all excavation and fill-in in connection with maintenance and replacement of such buried wire or buried cable type of facilities.
- 1.10. All facilities provided by the customer shall be owned by the customer, but shall be under the exclusive control of the Telephone Company while used for the furnishing of service by the Telephone Company. Maintenance and the replacement of such facilities shall be at the expense of the customer.
- 1.11. If the Telephone Company elects to attach its facilities to poles of other utility companies in lieu of providing standard pole line construction, the Telephone Company will place one-half mile of circuit for each customer without construction charges. For placing facilities in excess of one-half mile on other utility companies' poles, the excess construction charges to be applied shall not exceed those which would have been applied if standard pole line construction had been provided by the Telephone Company.
- 1.12. The decision as to whether poles of others are suitable for the attachment of the Telephone Company's facilities rests with the Telephone Company.
- 1.13. A buried wire or buried cable type of facilities will not be provided where, in the judgment of the Telephone Company, conditions are unsuitable and the use of such type of facilities may interfere with the furnishing of efficient telephone service.
- 1.14. Permanent facilities on public highways within the base rate area of an exchange will be provided by the Telephone Company without the application of construction charges.

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## CONSTRUCTION CHARGES

### 2. RIGHT-OF-WAY

When an applicant is so located that it is necessary for the Telephone Company to obtain right-of-way to furnish service, the applicant may be required to pay the cost (including rental) of securing and retaining such right-of-way.

### 3. TEMPORARY FACILITIES

- 3.01. Temporary facilities refer to facilities constructed in advance of construction of permanent facilities and removed upon completion of the construction of permanent facilities.
- 3.02. Where the Telephone Company constructs temporary facilities, the applicant shall be required to pay the expense incurred by the Telephone Company for such construction, plus the estimated cost of removal of such facilities less the estimated salvage value of the material recovered upon removal of such facilities.

### 4. PERMANENT FACILITIES ON PUBLIC HIGHWAYS OUTSIDE THE BASE RATE AREA

- 4.01. Where the Telephone Company constructs permanent facilities on public highways in order to furnish service to an applicant or applicants in the territory where no facilities are available, the maximum construction charges applicable shall be determined in the following manner, regardless of the actual route to be followed by such construction.
  - A. Where only one applicant is to be furnished service, the length of construction required to reach the point of entrance of the applicant's private property, measured along the public highway either from the nearest existing distributing plant of the Telephone Company or the nearest point to which the Telephone Company plans to extend its facilities under an approved construction program, whichever is closer, shall be determined by the Telephone Company.
  - B. For the length thus determined, the applicant may be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place.
  - C. A credit against the cost of excess construction charges may be given where an applicant performs the labor of digging holes or trimming or removing trees in the right-of-way, in accordance with the Company specification.
  - D. Where more than one applicant is to be furnished service along the same route, the length of construction required to reach the point of entrance on each applicant's private property, measured along the public highway either from the nearest existing distributing plant of the Telephone Company or from the nearest point to which the Telephone Company plans to extend its facilities under an approved construction program, whichever is closer, shall be determined. For the length thus determined, the applicants as a group may be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place, multiplied by the number of applicants.

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CONSTRUCTION CHARGES

4. PERMANENT FACILITIES ON PUBLIC HIGHWAYS OUTSIDE THE BASE RATE AREA - Continued

- 4.02. The total amount of construction charges to be paid by the applicants as a group shall be apportioned among them in such manner as the group may determine. The necessary construction need not be started, however, until satisfactory arrangements have been made for the payment of such construction charges. In the event the applicants fail to agree upon an apportionment of construction charges within sixty (60) days of the Telephone Company's quotation of charges, then the Company may suggest pro-rated distribution of charges, based on relative distances of extension on pole lines among the applicants involved. If this suggestion is unacceptable to all applicants, then the Telephone Company may handle each applicant separately, in accordance with the provisions as set forth in the preceding.
- 4.03. In case the Telephone Company has on file other applications for service, from applicants located along the route to be used to serve the applicants referred to above, the Telephone Company shall combine the construction projects for the current applicants and the applicants who previously applied for service in accordance with and subject to the provisions as set forth in the preceding, if such action will serve to reduce the amount of construction charges to be paid by either of such groups.
- 4.04. If the application of the above rules and regulations would result in unusual hardship to the Telephone Company, the Commission may by order, upon written application and proper showing, authorize the Telephone Company to apply construction charges in excess of those provided by the above rules and regulations.

5. PERMANENT ENTRANCE FACILITIES

- 5.01. Where the Telephone Company constructs permanent entrance facilities of a pole line or buried wire or buried cable type, the applicant shall be required to pay the expenses incurred by the Telephone Company for poles in place, where a pole line type of facilities is used, and for excavation and fill-in, where a buried wire or buried cable type of facilities is used, for that part of the entrance facilities so constructed as in excess of 1000 feet in length, measured along the proposed path of construction.
- A. A buried wire or buried cable type of entrance facilities will be provided at the charge specified in the above paragraph only in cases where the following conditions exist:
1. Where the applicant is located in territory where such type of facilities is used for the Telephone Company's general distributing plant.
  2. Where such type of entrance facilities would normally be provided.
- In other cases, the furnishing of such type of entrance facilities is not considered normal, and where such type of entrance facilities is provided, the applicant, in addition to paying the charges specified in this paragraph, shall be required to pay the additional expense incurred by the Telephone Company determined as provided below.
- 5.02. Where a conduit type of entrance facilities is required, construction charges do not apply. However, the applicant will be required to provide, in place suitable conduit from the point of entrance on his private property to the premises in which service is to be furnished.



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CONSTRUCTION CHARGES

6. FACILITIES CONFINED TO THE SAME CONTINUOUS PROPERTY - OTHER THAN ENTRANCE FACILITIES

6.01. The customer will be required to provide:

- A. Poles and fixtures in place where a pole line type of facilities is used.
- B. Conduit in place where a conduit type of facilities is used.
- C. Excavation and fill-in where a buried wire or buried cable facilities are used.

6.02. The Telephone Company will provide wire or cable on such poles, cable in such conduit and buried wire or buried cable in such excavations, in accordance with the regulations and at the charges for "Continuous Property Extensions" and "Tie Lines" as set forth elsewhere in this tariff.

7. SPECIAL TYPES OF CONSTRUCTION OR FACILITIES

7.01. Outside Construction or Facilities

When an applicant requires a special type of construction or a type of facilities not normally provided, or where the conditions imposed by the applicant, such as the time and place involved, make the installation abnormally or excessively expensive, the applicant shall be required to pay the additional expense incurred by the Telephone Company determined as follows: the difference between the expense incurred by the Telephone Company for such construction, facilities or installation and the expense which would otherwise be incurred for a normal type of construction or facilities or a normal installation.

8. FACILITY REARRANGEMENTS

When an applicant or other third-party requests a change in the type, location or the relocation underground of communications facilities, the requestor shall be required to pay the cost incurred by the Telephone Company for such change or relocation of facilities. Payment for the cost of the change or relocation must be made prior to the change or relocation.

**BASIC LOCAL EXCHANGE SERVICE TARIFF**  
**P.U.C.O. No. 11**

SECTION 10  
Original Sheet No. 1

Frontier North Inc.

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PAY TELEPHONE SERVICES

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1. CUSTOMER-OWNED PAY TELEPHONE (COPT) COIN LINE SERVICE

1.01. Definitions and Requirements

- A. Customer-Owned Pay Telephone (COPT) Coin Line Service is a coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for non-Local Exchange Company customer-owned pay telephones.
- B. COPT Coin Line Service is provided at the request of a COPT provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.
- C. A COPT Coin Line subscriber must use a separate COPT Coin Line for each pay telephone instrument installed and will be billed the tariffed rate for each line. Off-premise extensions to a COPT Coin Line are not permitted.
- D. Where COPT Coin Line Service is provided, any type or grade of residence or business service offered regularly at that location may also be furnished, provided such residence or business service is confined to locations solely for use by the particular establishment.
- E. The carriage and completion of local and intraLATA toll messages are provided by the Company. Once 2-PIC is introduced, the dial one carrier for IntraLATA calls will be selected by the subscriber to the line.
- F. The Company shall not be liable for shortages of coins deposited and/or collected from the COPT Coin Line subscriber's equipment.
- G. The Company shall not be liable for end-user fraud associated with failure of the subscriber's equipment to perform.
- H. Vacation Service and Season User Service are not available to COPT Coin Line Service unless the instrument is located within an establishment which is temporarily closed and, as such, will be totally inaccessible to the general public for the period of suspension. In all cases, the decision to permit temporary suspension of service for a COPT Coin Line rests with the Company.
- I. COPT Coin Line Service will be provided from central offices where facilities are available.
- J. COPT Coin Line Service will be provisioned where technically and economically feasible.
- K. Coin sent paid interLATA calls from COPT Coin Line Service may be routed to any Interexchange Carrier selected by the customer when the Carrier has the coin signaling capabilities (i.e., coin recognition, coin control, etc.) required to complete the call.
- L. On October 8, 1997 end user charges for payphone coin sent calls and directory assistance will be deregulated pursuant to the FCC's decision in CC Docket 96-128.
- M. Calls to 711 Telecommunications Relay Service shall be provided at no charge to the end-user.

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PAY TELEPHONE SERVICES

1. CUSTOMER-OWNED PAY TELEPHONE (COPT) COIN LINE SERVICE (Cont'd)

1.02 Features

- A. Service is provided in equal access Stored Program Control (SPC) central offices where coin line control equipment is available.
- B. Service is provided on a one-way or two-way basis at the customer's option.
- C. Coin signaling, including coin collect and coin return, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.
- D. Billed Number Screening provides for the automatic blocking via validation data bases of third number billing, collect billing, or both to the line.
- E. Selective Class of Call Screening alerts operator services systems (live and mechanical) that a call is originating from a COPT Coin Line which may require special handling and billing treatment.
- F. Central office 900 and 976 blocking are available.
- G. Standard recorded announcements are used for calls that originate from a COPT Coin Line.
- H. All 0-, 0+ and 1+ intraLATA toll calls and 0+ local calls are handled by the Company's operator services system. Once 1+ IntraLATA presubscription is available this paragraph will not apply.
- I. All 0+ interLATA calls are routed to the presubscribed carrier.
- J. Answer Supervision is included and is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook.

1.03 Responsibility of the Subscriber

- A. The subscriber is subject to the requirements set forth in this Tariff.
- B. The subscriber is responsible for the payment of all charges for outgoing sent-paid local calls and message toll telephone service calls.
- C. Special billing and coin sharing arrangements between a COPT Coin Line Subscriber and another carrier are the responsibility of the COPT Coin Line subscriber.
- D. It is the subscriber's responsibility to ensure instruments used in conjunction with the COPT Coin Line Service are capable of rating sent-paid local calls.

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Frontier North Inc.

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PAY TELEPHONE SERVICES

1. CUSTOMER-OWNED PAY TELEPHONE (COPT) COIN LINE SERVICE (Cont'd)

1.04 Rates and Charges

- A. No charge will be imposed for incoming calls.
- B. Sent-paid local calls will be rated by the COPT Coin Line subscriber's equipment. Local messages include calls made to Local Calling Area exchanges.
- C. Operator assisted sent-paid local calls will be rated to the end user at the appropriate operator services charges. Non sent-paid local calls will be rated to the end-user at the appropriate operator service charges.
- D. Operator assisted sent-paid Intrastate Intra Market Area toll calls will be rated to the end-user at the long distance rate, plus the appropriate operator surcharges. Non-sent paid Intrastate Intra Market Area toll calls will be rated to the end user at the long distance rate and the appropriate operator service charges.
- E. The appropriate service charges as specified in Section 2 of this Tariff are applicable for each COPT Coin Line installed, moved, or changed, except as shown below:
  - (1) Supersedures (Transfer of Service) will be charged \$12.26 per line.
  - (2) All other Record-type Only changes will be charged \$11.11 per line.
  - (3) Where a Supersedure and a Record-type Only change occur simultaneously, only the Supersedure charge will apply.
- F. The rate for Busy Verification is applicable.
- G. Subscribers to Customer-Owned Pay Telephone (COPT) Coin Line Service may be listed in the directory as specified.
- H. The monthly access line rates for COPT Coin Services are as shown for Flat Rate Service. Usage Sensitive Service is not available to COPT Coin Line Service.

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PAY TELEPHONE SERVICES

2. CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

This section contains regulations, rates and charges applicable to Customer-Owned, Coin-Operated Telephone (COCOT) Service required by The Public Utilities Commission of Ohio Opinion and Order in Case No. 84-863-TP-COI as entered in the Journal January 29, 1985 and the Opinion and Order in Case No. 88-452-TP-COI as entered in the Journal February 21, 1990.

2.01. General

- A. Customer-Owned, Coin-Operated Telephone (COCOT) Service is basic exchange service provided to customers for the connection of a Customer-Owned, Coin-Operated Telephone.
- B. The Company will permit the resale of local telephone service associated with Customer-Owned, Coin-Operated and Non Coin-Operated Telephone Service.

2.02. Regulations

- A. COCOT Service is provided on an individual line basis only. COCOTs may not, under any circumstances, be connected behind a PBX.
- B. All COCOTs must be either:
  - (1) Registered with the FCC under Part 68 of its Rules and Regulations, or
  - (2) Connected to the network behind an FCC-registered coupler.
- C. General operating characteristics required of all COCOTs:
  - (1) COCOT instruments shall be hearing aid compatible.
  - (2) COCOT instruments shall be mounted in accordance with federal and state height regulations for disabled persons.
  - (3) COCOT instruments shall provide access to Operator, 911 Emergency Service (where available), and 711 Telecommunications Relay Service for free and without the use of a coin.

Frontier North Inc.

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PAY TELEPHONE SERVICES

2. CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE (Cont'd)

2.02. Regulations (Cont'd)

D. Requirements for COCOT Service

- (1) COCOT instruments shall possess the capability of returning unused coins.
- (2) COCOT instruments shall possess the capability of accepting coins of various denominations.
- (3) COCOTs, at the option of the owner, may provide either outgoing calls only or both outgoing and incoming calls. If, however, the COCOT provides outgoing calls only, notice of such must be posted on the COCOT instrument.
- (4) COCOT Service is afforded the same "essential service" status as that assigned to public service telephone locations provided by the Telephone Company.
- (5) COCOT instruments shall provide both local and long distance service.
- (6) COCOT instruments shall provide access to all locally certificated long distance carriers and 800 numbers.
- (7) COCOTs may not place time limitations on any phone call.
- (8) COCOT owners must program their telephone instruments in such a manner as to abide by the Commission's rules for the operation of alternative operator services. These rules include providing access to the local exchange company operator by use of keypad "0-"; providing access to all locally certified interexchange carriers; and providing access to local emergency services numbers (both 911 and other applicable numbers in those areas in which 911 is not available). Owners who choose to associate with AOS providers will be disconnected if they are found to be offering the service of a non-certified AOS provider.

Frontier North Inc.

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PAY TELEPHONE SERVICES

2. CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE (Cont'd)

2.02. Regulations (Cont'd)

E. Posted informational requirements for all COCOT Service:

The following information, which shall be provided in a clear and easy to read form, should be posted at or near each COCOT location:

- (1) Name and telephone number of the COCOT owner.
- (2) Operating instructions for the COCOT instrument.
- (3) Method for reporting complaints and obtaining refunds in a cost free manner.
- (4) Out-of-order COCOTs shall be clearly marked as such.
- (5) Notice must be provided if COCOT instruments are not programmed to receive incoming calls.

F. Other charging and rate-related requirements for all COCOT Service:

- (1) The COCOT owner/subscriber is responsible for the payment of all calls originated from or accepted at his/her line terminating location.
- (2) The COCOT user shall not be charged for incompleting calls.
- (3) COCOTs are not permitted to resell or mark-up the price of long distance service without first obtaining Commission certification to do so.

G. COCOT owners must submit a completed "Application to Provide Customer-Owned, Coin-Operated Telephone Service in the State of Ohio" to the Telephone Company prior to the connection of their service.

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Frontier North Inc.

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PAY TELEPHONE SERVICES

2. CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE (Cont'd)

2.03. Rates and Charges

- A. The monthly access line rates for COCOT (COPT) Services are listed in the Rate Schedules. Rates for Billed Number Screening, Selective Class of Call Screening, and Answer Supervision applicable to COCOT Services are shown below.
- B. The servicing charges listed in Section 2 of this tariff will apply as they are appropriate, except as shown below:
- (1) Supersedures (Transfer of Service) will be charged \$12.26 per line.
  - (2) All other Record-type Only changes will be charged \$11.11 per line.
  - (3) Where a Supersedure and a Record-type Only change occur simultaneously, only the Supersedure charge will apply.
- C. The following rates are in addition to the COPT Line rates listed in the Rate Schedules.

	Monthly Rate <u>Per Line</u>	Installation <u>Charge</u>
Coin Supervision	\$1.84	*
Billed Number Screening	\$.34	*
Selective Class of Call Screening	\$1.85	\$12.00

\* Appropriate Service Order charge applies if ordered after initial service installation. No charge when ordered with initial service order.

The rates and terms for payphones are governed by 96-1310-TP-COI.

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PAY TELEPHONE SERVICES

2. CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE (Cont'd)

2.04. Disconnect Procedures for COCOT Service

Any provider of customer-owned, coin-operated telephone (COCOT) service that obtains a local access line or subscriber line from the Telephone Company is a customer of the Company and is therefore subject to the terms and conditions set forth in this tariff, and must comply with all the requirements set forth in the Opinion and Order issued by the Public Utilities Commission of Ohio (PUCO) on January 29, 1985, in Case No. 84-863-TP-COI. Failure to comply with said tariffs and Opinion and Order or any related rule approved by the PUCO shall be grounds for disconnection.

If a provider of COCOT service is in non-compliance, the Telephone Company shall mail to the COCOT provider a proper and reasonable disconnection notice which indicates that unless the reason for non-compliance is removed no later than fifteen (15) days from the postmarked date, service to the COCOT location will be terminated unless a written protest is filed with the Docketing Division of the PUCO prior to such date. However, such notification requirements do not apply if continuation of the COCOT service would cause damage to the Company's switched network, or if the disconnection is due to nonpayment. Disconnections for nonpayment shall be made in accordance with the procedures for business customers.

The disconnection notice for non-compliance of the Company's tariffs or of the Commission's Opinion and Order mentioned above, will meet the following requirements:

- A. The date disconnection will occur.
- B. The reason(s) for disconnection, and the manner in which to avoid such disconnection (e.g., necessary physical modifications to bring such COCOT into compliance).
- C. The necessary procedures for handling disputes, including:
  - (1) The address and telephone number of the office of the Telephone Company that the COCOT provider may contact in reference to their account;
  - (2) Notice that the COCOT provider may, after contacting the Company, pursue their dispute with the PUCO's Public Interest Center on an informal basis. The toll-free telephone number of the Public Interest Center shall also be provided; and
  - (3) Notice that the provider may, after contacting the Company, pursue their dispute on a formal basis by filing a written protest with the docketing Division of the PUCO within fifteen (15) days of the service date of the disconnection notice. The address of the Docketing Division of the PUCO will also be provided. The notice shall state that failure to file a formal protest institutes an acknowledgement of the COCOT provider that their service is not in compliance with the Company's tariffs and the Commission's regulations.

Frontier North Inc.

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PAY TELEPHONE SERVICES

3. COINLESS INTEREXCHANGE CARRIER ACCESS LINE SERVICES

3.01. General

- A. Coinless Interexchange Carrier Access Line Service allows an interexchange carrier to connect a customer-provided coinless telephone station to the exchange network at suitably equipped exchanges. The service is provided at the request of the carrier at a location accessible to the general public for connection to a non-coin public telephone instrument provided by the carrier.
- B. The use of interexchange facilities, Foreign Central Office or Foreign Exchange Service to provide Coinless Interexchange Carrier Access Line Service is not permitted.
- C. A Coinless Interexchange Carrier Access Line may only be used to originate local, intraLATA and interLATA calls. Incoming calling is not provided. Completion of interLATA calls requires use of switched access services obtained by interexchange carriers under the appropriate access tariff. Local and intraLATA calls will be completed and billed by the Telephone Company at appropriate tariff rates.

3.02. Rules and Regulations

- A. The Interexchange Carrier shall be responsible for the installation, operation and maintenance of any customer-provided telephone station used in connection with this service.
- B. The Carrier may not attach more than one telephone station to any line provided in accordance with this Service.
- C. All telephone stations must be registered in compliance with Part 68 of the FCC's Registration Program.
- D. All stations must prominently display user instructions and Interexchange Carrier name.
- E. Installation utilizing a Coinless Interexchange Carrier Access Line must provide access to 911 Emergency service (where available) and access to "0" operator ("0" minus) to allow calls to public safety agencies (e.g., police, fire), and 711 Telecommunications Relay Service. This access must be available without charge and without using a calling or credit card.
- F. The Interexchange Carrier shall be responsible for payment of all charges for local exchange service, as well as any messages originating from or billed to the telephone station.
- G. The customer is responsible for complying with relevant statutes governing public telephone installation.
- H. The Coinless Interexchange Carrier Access Line must be equipped with touch-tone.

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Frontier North Inc.

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PAY TELEPHONE SERVICES

3. COINLESS INTEREXCHANGE CARRIER ACCESS LINE SERVICES (Cont'd)

3.02. Rules and Regulations (Cont'd)

- I. Selective Class of Call Screening Service rates and charges are available for each Coinless Interexchange Carrier Access Line requested by the carrier.
- J. Directory listings are not available for Coinless Interexchange Carrier Access Line Service.
- K. This Service is subject to all applicable Service Charges as specified in Section 2 except as shown below:
  - (1) Supersedures (Transfer of Service) will be charged \$12.26 per line.
  - (2) All other Record-type Only changes will be charged \$11.11 per line.
  - (3) Where a Supersedure and a Record-type Only change occur simultaneously, only the Supersedure charge will apply.
- L. The Telephone Company may discontinue service to any Coinless Interexchange Carrier Access Line Service that is in violation of the Telephone Company's tariffs.

3.03. Rates and Charges

	<u>Install Charge</u>	<u>Per Month</u>
Coinless Interexchange Carrier Access Lines	*	#

\* Business servicing charges in Section 2 of this tariff shall apply.

# The Business individual line rate applies (including Zone charges).

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Issued: May 19, 2011

Effective: May 19, 2011

In Compliance with The Public Utilities Commission of Ohio  
Case No. 11-2965-TP-ATA  
by Kenneth Mason, Vice President, Government and Regulatory Affairs

# **Exhibit C**

Frontier North, Inc. hereby establishes a Basic Local Exchange Service (BLES) Tariff and detariffs certain services in accordance with the Commission's January 19, 2011 Entry.

The new BLES tariff P.U.C.O. No. 11 replaces and supercedes Frontier North Inc. Tariff Nos. 6 and 7 which are being withdrawn. Frontier North Inc. currently has two additional tariffs that will remain on file with the PUCO:

Tariff P.U.C.O. No. 1 – Pole Attachment Tariff

Tariff P.U.C.O. No. 2 – Access Services Tariff

## **Exhibit D**

### **Customer Notice**

**The following bill message was sent to all affected business and residence customers beginning April 1, 2011.**

Important Notice to Ohio Customers

Beginning on May 20, 2011, the prices, service descriptions, and the terms and conditions for services other than residential local flat rate service or a primary business line that Frontier North Inc. provides you will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Frontier North Inc. must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions, and discontinuance of existing services. Additionally, you can view the company's services offerings online at [www.frontier.com](http://www.frontier.com).

Since these services will no longer be on file with the Commissions, this means that the agreement reached between you, the customer, and Frontier North Inc. will govern new services or changes in service. This includes limitations of liability. Accordingly, for any new services or changes in service, it is important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Frontier North Inc. at the toll free number, 877-462-8188, or visit us at [www.frontier.com](http://www.frontier.com). You can also visit the consumer information page on the PUCO's website at the [puco.ohio.gov](http://puco.ohio.gov) for further information

## **Exhibit E**

### **Affidavit of Customer Notice**

## CUSTOMER NOTICE AFFIDAVIT

### AFFIDAVIT

I, Cassandra Cole, am an authorized agent of the applicant corporation, Frontier North, Inc., and am authorized to make this statement on its behalf. I attest that the customer notice(s) accompanying this affidavit were sent to affected customers through bill message on April 1, 2011, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Signature \_\_\_/s/ Cassandra Cole\_\_\_\_\_5-19-2011\_\_\_\_\_  
(Date)



**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**5/19/2011 4:49:20 PM**

**in**

**Case No(s). 90-5023-TP-TRF, 11-2965-TP-ATA**

Summary: Application FOR DETARIFFING FOR FRONTIER NORTH INC. electronically filed by Ms. Cassandra F Cole on behalf of Frontier North Inc.