



PAETEC

May 18, 2011

Via Electronic Filing

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215 – 3793

RE: Talk America Inc., dba Cavalier Telephone, dba Cavalier Business Communications, dba Cavalier Telephone and TV, compliance with Case No. 10-1010-TP-ORD

Dear Sir or Madam:

Talk America Inc., dba Cavalier Telephone, dba Cavalier Business Communications, dba Cavalier Telephone and TV hereby submits an application, via electronic filing, to modify the applicable pages to remove detariffed services in compliance with case No. 10-1010-TP-ORD.

Should you have any questions please feel free to contact me at (585) 340-2709, or by email at Katherine.Hoagland@PAETEC.com.

Sincerely,

Katherine Hoagland
Tariff & Regulatory Analyst

Attachments

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Talk America Inc.)
d/b/a Cavalier Telephone, d/b/a Cavalier Business Communications,)
d/b/a Cavalier Telephone and TV)
to Detariff Services and make other changes related to the)
Implementation of Case No. 10-1010-TP-ORD)

TRF Docket No. 90-9030-TP-TRF
Case No. ___ - ___ - **TP - ATA**
NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Talk America Inc.
DBA(s) of Registrant(s) Cavalier Telephone / Cavalier Business Communications / Cavalier Telephone and TV
Address of Registrant(s) 600 WillowBrook Office Park, Fairport, NY 14450
Company Web Address www.cavtel.com
Regulatory Contact Person(s) Judith Messenger Phone 585-340-2822 Fax 585.770.2498
Regulatory Contact Person's Email Address 600 WillowBrook Office Park, Fairport, NY 14450
Contact Person for Annual Report Judith Messenger Phone 585-340-2822
Address (if different from above) _____
Consumer Contact Information Christine Neff Phone 319-790-6702
Address (if different from above) One Martha's Way, Hiawatha, IA 52233

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

<u>Carrier Type</u>	<input type="checkbox"/> ILEC	<input checked="" type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

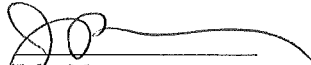
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Talk America Inc d/b/a Cavalier Telephone, d/b/a Cavalier Business Communications, d/b/a Cavalier Telephone and TV , and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission’s rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 5/13/11 at (Location) Fairport, NY 14450


John Messenger,

Vice President and Associate General Counsel

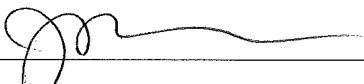
(Date) 5/13/11

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, John Messenger

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title)  , Vice President & Associate General Counsel (Date) 5/13/11

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT

A

This Tariff PUCO Tariff No. 4, Issued by Talk America Inc. d/b/a Cavalier Telephone, d/b/a Cavalier Business Communications and d/b/a Cavalier Telephone and TV Cancels and Replaces in their Entireties PUCO Tariff No. 1 and PUCO Tariff No. 2.

RATES, TERMS AND CONDITIONS
RELATING TO THE PROVISION OF
LOCAL AND LONG DISTANCE SERVICES
IN THE STATE OF OHIO
BY
TALK AMERICA INC.

d/b/a Cavalier Telephone
d/b/a Cavalier Business Communications
d/b/a Cavalier Telephone and TV

90-9030-TP-TRF

This Tariff describes the Company's Regulated Local and Long Distance Tier 1 Terms, Conditions, Payments and Rates and Charges required in conformance with Competitive Retail Telephone Rules (Case No. 06-1345-TP-ORD). The Company provides certain Tier 2, regulated services which are not required in the Company's tariff on file with the Public Utilities Commission of Ohio (Rule 4901:1-06-05(g)).

The Customer may view the Detariffed / Nonregulated Services not included in this tariff on the Company's website at www.cavtel.com.

CHECK SHEET

The Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

<u>Revision Sheet No.</u>	<u>Level</u>		<u>Revision Sheet No.</u>	<u>Level</u>		<u>Revision Sheet No.</u>	<u>Level</u>	
Title	Original		31	Original		60	Original	
1	Fourth	*	32	Original		61	Original	
2	Second	*	33	Original		62	Original	
3	Original		34	Original		63	Original	
4	Original		35	Original		64	Original	
5	Original		36	Original		65	Original	
6	Original		37	Original		66	Original	
7	Original		38	Original		67	Original	
8	Original		39	First		68	Original	
9	Original		39.1	Original		69	Original	
11	Original		40	Original		70	Original	
12	Original		41	Original		71	Original	
13	Original		42	First		72	Original	
14	Original		43	Original		73	Original	
15	Original		44	Original		74	Original	
16	Original		45	Original		75	Original	
17	Original		46	Original		76	Original	
18	Original		47	Original		77	Original	
19	Original		48	Original		78	Original	
20	Original		49	Original		79	Original	
21	Original		50	Original		80	Original	
22	Original		51	Original		81	Original	
23	Original		52	Original		82	Original	
24	Original		53	Original		83	Original	
25	Original		54	Original		84	Original	
26	Original		55	Original		85	Original	
27	Original		56	Original		86	Original	
28	Original		57	Original		87	Original	
29	Original		58	Original		88	Original	
30	Original		59	Original		88.0.1	Original	*
						88.1	Original	

* Indicates Tariff Pages Included with this Filing.

CHECK SHEET, (Cont'd.)

<u>Revision</u> <u>Sheet No.</u>	<u>Level</u>		<u>Revision</u> <u>Sheet No.</u>	<u>Level</u>		<u>Revision</u> <u>Sheet No.</u>	<u>Level</u>
89	Original						
90	First	*					
91	First	*					
92	Original						
93	Original						
94	Original						
95	Original						
96	Original						
97	Original						
98	Original						
99	Original						
100	Original						
101	Original						
102	First						
103	Original						
104	Original						
105	Original						
106	Original						

TABLE OF CONTENTS

	<u>Page</u>
CHECK SHEET.....	1
TABLE OF CONTENTS.....	3
APPLICATION OF TARIFF.....	5
EXPLANATION OF SYMBOLS	5
SECTION 1 - DEFINITIONS.....	6
SECTION 2 - REGULATIONS	11
2.1 Undertaking of the Company.....	11
2.2 Prohibited Uses	18
2.3 Obligations of the Customer	18
2.4 Customer Equipment and Channels.....	20
2.5 Customer Deposits and Advance Payments.....	23
2.6 Payment Arrangements	24
2.7 Allowances for Interruptions in Service	28
2.8 Cancellation of Service/Termination Liability	31
2.9 Customer Liability for Unauthorized Use of the Network	32
2.10 Use of Customer's Service by Other	33
2.11 Services to Hearing Impaired.....	33
2.12 Transfers and Assignments	34
2.13 Notices and Communications	34
2.14 IntraLATA Presubscription	35
2.15 Emergency Services (Enhanced 911)	37
2.16 Toll Blocking Rules	37
2.17 Customer Referral Program	37
SECTION 3 – EXCHANGE SERVICE AREAS	38
3.1 Exchange Service Areas	38
SECTION 4 – SERVICE CHARGES	39
4.1 Service Charges	39
4.2 Maintenance and Repairs	40
4.3 Call Blocking	41
4.4 Per Line Blocking	41
SECTION 5 – RESIDENTIAL LOCAL EXCHANGE SERVICES	42
5.1 Residential Bundled Service Offerings.....	42

TABLE OF CONTENTS, (Cont'd.)

	<u>Page</u>
SECTION 6 – OPTIONAL CALLING FEATURES	89
6.1 Optional Calling Features	89
SECTION 7 – MISCELLANEOUS SERVICES.....	93
7.1 Local Operator Services.....	93
7.2 Busy Line Verify & Busy Line Interrupt Service	94
7.3 Listings	96
7.4 Non-Published Service	100
7.5 Non-Listed Service	101
7.6 Directory Assistance	102
SECTION 8 – SPECIAL ARRANGEMENTS.....	103
8.1 Special Construction	103
8.2 Individual Case Basis (ICB) Arrangements.....	105
8.3 Special Promotions	105
SECTION 9 – SERVICE AREA MAP.....	106
9.1 AT&T Ohio Map	106

APPLICATION OF TARIFF

This tariff filed by the Company describes the Regulated Local and Long Distance Service Tier 1 Terms, Conditions, Payments and Rates and Charges required in conformance with Competitive Retail Telephone Rules (Case No. 06-1345-TP-ORD). Services will be provided in compliance with Minimum Telephone Services Standards. The Company provides certain Tier 2, regulated services which are not required in the Company's tariff on file with the Public Utilities Commission of Ohio (Rule 4901:1-06-05(g)).

The Customer may view the Detariffed / Nonregulated Services not included in this tariff on the Company's website at www.cavtel.com

Customers rights, responsibilities and safeguards can be found in the Ohio Administrative Code Appendix (Rule 4901:1-5-03).

The applicable requirements of the Ohio Administrative Code and the Ohio Revised Code apply to the operations of the Company. The Company will comply with the Commission's policies and requirements for persons with communications disabilities and privacy and number disclosure requirements covered in subject cases. Any changes in terms or conditions of this tariff and/or operations of the Company will generate an obligation of the Company to provide notice of such changes in accordance with the Commission's Rules.

EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- C To signify changed regulation.
- D To signify discontinued rate or regulation.
- I To signify increased rate.
- M To signify a move in the location of text.
- N To signify new rate or regulation.
- R To signify reduced rate.
- S To signify reissued matter.
- T To signify a change in text but no change in rate or regulation.

SECTION 4.0 – SERVICE CHARGES

4.1 Service Charges

4.1.1 Description

Unless otherwise specified with the service description, the following Nonrecurring Service Charges apply to all services. Nonrecurring Service Charges are billed on the next month's bill immediately following work performed by the Company. Nonrecurring Charges apply to processing service orders for new service, changes in service, additions or changes to features, for line disconnections, restoration of service. Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises. The following Nonrecurring Charges apply unless specifically listed otherwise with the the service description.

4.1.2 Nonrecurring Charges - Tier 2 Residential Services

Line Installation Charge	<u>Current Rate</u>	(T)
First Line	\$80.00 (I)	
Each Add'l Line, Same Order	\$55.00	
Move / Add Charge	<u>Current Rate</u>	(T)
First Line	\$55.00	
Each Add'l Line, Same Order	\$55.00	(T)
Line Change Charge		
First Line	\$25.00	
Each Add'l Line, Same Order	\$25.00	
Line Disconnect Charge	\$10.00	
Restoration of Service charge	\$50.00	
Feature Installation Charge		
First Line	\$25.00	
Each Add'l Line, Same Order	\$25.00	

Issued: August 27, 2008

Effective: August 27, 2008

By: Francie McComb, Senior Vice President – Law & Public Affairs
2134 W. Laburnum
Richmond, Virginia 23227

Case No. 90-5752-TP-TRF
OHL0806

SECTION 4.0 – SERVICE CHARGES, (Cont'd.)

4.1 Service Charges, (Cont'd.)

4.1.3 Nonrecurring Charges - Tier 1 Residential Services

Line Installation Charge	<u>Maximum Rate</u>	<u>Current Rate</u>	(N)
First Line	\$80.00	\$80.00	
Each Add'l Line, Same Order	\$55.00	\$55.00	
Move / Add Charge	<u>Maximum Rate</u>	<u>Current Rate</u>	
First Line	\$55.00	\$55.00	
Each Add'l Line, Same Order	\$55.00	\$55.00	
Line Change Charge	<u>Maximum Rate</u>	<u>Current Rate</u>	
First Line	\$25.00	\$25.00	
Each Add'l Line, Same Order	\$25.00	\$25.00	
Line Disconnect Charge	<u>Maximum Rate</u>	<u>Current Rate</u>	
	\$10.00	\$10.00	
Restoration of Service charge	\$50.00	\$50.00	
Feature Installation Charge	<u>Maximum Rate</u>	<u>Current Rate</u>	
First Line	\$25.00	\$25.00	
Each Add'l Line, Same Order	\$25.00	\$25.00	(N)

SECTION 4.0 – SERVICE CHARGES, (Cont'd.)

4.3 Call Blocking

4.3.1 Description

Residential or Business Customer calls placed to numbers beginning with the 900 and 976 prefix will be blocked by default unless the Customer requests otherwise. In addition, at initial installation of service, Customers may also request call blocking for the following exchange groupings at no additional charge:

-554/940	-	550/554/900/940
-550/554/900/920/940/976	-	All Block (except 911 and Operator)

4.3.2 Rates and Charges

Requests for blocking (or unblocking) subsequent to initial installation of service will incur a nonrecurring charge.

	<u>Maximum</u>	<u>Current</u>
Nonrecurring - Per Exchange Grouping	\$85.50	\$55.00

4.4 Per Line Blocking

4.4.1 Description

Where the technical capabilities exist, Customers may elect to block the transmission of their telephone numbers completely via Per Line Blocking. Per Line Blocking will be provided at no charge at initial installation of service. Subsequent requests for Per Line Blocking (or unblocking) will incur a nonrecurring charge.

4.4.2 Rates and Charges

	<u>Maximum</u>	<u>Current</u>
Subsequent Activation or Deactivation		
Per Line Blocking - Per Line	\$17.70	\$11.80

SECTION 5- RESIDENTIAL LOCAL EXCHANGE SERVICES

5.1 Residential Bundled Service Offerings ¹

5.1.1 Description

The Company offers the local exchange services set forth in this Section 5.1 only as part of a bundle or package of telecommunications services to residential Customers. (T)

For service packages which include unlimited local, intraLATA, and/or interLATA usage, the services are available for typical residential usage, which is presumed to be total usage that does not exceed 5,000 minutes per month of intrastate and/or interstate usage per line. If the usage threshold is reached, the Company will notify the Customer that the usage does not appear to be typical residential usage. The Company will allow the Customer an opportunity to discuss alternative services options, such as an alternative calling plan.

Residential Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate or measured rate basis depending on the service plan selected by the Customer. Not all services may be available in all areas.

5.1.2 Rates and Charges

A. Monthly Recurring Charges

Monthly Recurring Charges for Residential Bundled Service Offerings are billed monthly in advance. Monthly Recurring Charges and or Usage Rates are listed with each service description.

B. Nonrecurring Charges

Nonrecurring charges are billed on the next month's bill immediately following work performed by the Company.

¹ This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont'd.)

5.1 Residential Bundled Service Offerings ¹, (Cont'd.)

5.1.2 Rates and Charges, (Cont'd.)

C. Usage Charges

Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer.

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

1. Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
2. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
3. Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
4. Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
5. All times refer to Local Time (Eastern Standard Time).

D. Feature Installation Charge

Nonrecurring Feature Installation Charge applies.

E. Additional Lines

Bundled Service Customers may purchase multiple lines or add lines to existing services, up to total of ten (10) lines.

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

Issued: April 9, 2008

Effective:

April 9, 2008

By: Francie McComb, Senior Vice President – Law & Public Affairs

2134 W. Laburnum
Richmond, Virginia 23227

Case No. 08-352-TP-ATA
OHL0805

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.3 Vacation Hold Discount*

Vacation Hold allows Customers a discount when they are not using their local residential bundled service. Customers will be eligible for Vacation Hold Service after three months of service and if their account is in good standing. The minimum period for Vacation Hold is 1 month and the maximum length of time the discount can be applied is 6 consecutive months per year. Customers can only receive the discount one time per year based on the anniversary date. A one time fee applies to initiate the Vacation Hold Discount. The Vacation Hold Discount will automatically be disconnected upon usage or at the end of the specified end period whichever comes first. Lines on the Vacation Hold Discount will be blocked from making long distance calls during the period of the discount.

5.1.4 Vacation Hold Discount II*

Vacation Hold Discount II provides local Residential Bundled Service Customers a 40% discount off of their monthly recurring charges when they are not using their bundled service. Customers will be eligible for Vacation Hold Service II after three (3) months of service and if their account is in good standing. The minimum period for Vacation Hold Discount II is one (1) month and the maximum length of time the discount can be applied is six (6) consecutive months per year. Customers can only receive the discount one time per year based on the anniversary date. A one time fee applies to initiate the Vacation Hold Discount II. Vacation Hold Discount II will automatically be disconnected upon usage or at the end of the specified end period whichever comes first. Lines on the Vacation Hold Discount II will be blocked from making long distance calls during the period of the discount.

** As of June 16, 2003, this offering is only available to Customers currently subscribed to this Vacation Hold Discount at current locations.*

¹ This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.5 Local Bundle IV*

A. Local Bundle IV includes the following:

- Unlimited Local Calling; and
- Custom Calling and CLASS⁷; excluding the custom calling features that are priced on a per call basis).

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Minute Usage rates apply to calls in excess of the Call Allowance and/or to any other Customer not subscribed to the Company’s bundled local service.

**Effective May 15, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.6 Local Bundle VI*

A. Local Bundle VI includes the following:

- Unlimited Local Calling; and
- Custom Calling and CLASS, excluding the custom calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Minute Usage rates apply to calls in excess of the Call Allowance and/or to any other Customer not subscribed to the Company’s bundled local service

**Effective May 15, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.7 Local Bundle VIII (Freedom Plan) *

A. Local Bundle VIII (Freedom Plan) includes the following:

- Unlimited Local Calling; and
- Custom Calling and CLASS features, excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Minute Usage rates apply to calls in excess of the Call Allowance and/or to any other Customer not subscribed to the Company’s bundled local service

**Effective May 15, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.8 Local Bundle IX (United Plan) *

A. Local Bundle IX (United Plan) includes the following:

- Unlimited Local Voice Calling; and
- Custom Calling and CLASS features, excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Minute Usage rates apply to calls in excess of the Call Allowance and/or to any other Customer not subscribed to the Company’s bundled local services.

As of June 7, 2002, this service is grandfathered and only available to existing Customers at existing locations.

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.9 Local Bundle X (United 1000 Plan) *

A. Local Bundle X (United 1000 Plan) includes the following:

- 1000 Minutes of Local Voice Calling, Per Line / Per Month;
- Three Custom Calling or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis; and
- Unlimited Local Voice Calling, Per Line / Per Month to any other Customer who also subscribes to bundled local services from the Company.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Minute Usage rates apply to calls in excess of the Call Allowance and/or to any other Customer not subscribed to the Company’s bundled local services.

**As of November 6, 2003, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.10 Local Bundle XI (United Unlimited Plan) *

A. Local Bundle XI (United Unlimited Plan) includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS Features (subject to availability), excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

** As of November 6, 2003 this plan is only available to current Customers at current locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.11 Local Bundle XII (United Unlimited Plus Plan) *

A. Local Bundle XII (United Unlimited Plus Plan) includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability) excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

** As of November 6, 2003 this plan is only available to current Customers at current locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.12 Local Bundle XIII (United 1000 Plan B) *

A. Local Bundle XIII (United 1000 Plan B) includes the following:

- 1000 minutes of Local Voice Calling, Per Line / Per Month;
- Three Custom Calling or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis. Additional features may be purchased individually; and
- Unlimited Local Voice Calling, Per Line / Per Month to any other Customer who also subscribes to bundled local services from the Company.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls in excess of the call allowance and to any other Customer not subscribed to the Company’s bundled local services.

**As of October 1, 2003, this service offering will only be available to current Customers at current locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.13 Local Bundle XIV (United Unlimited Plan B) *

A. Local Bundle XIV (United Unlimited Plan B) includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**As of October 1, 2003, this service offering will only be available to current Customers at current locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.14 Local Bundle XV (United Unlimited Plus Plan B) *

A. Local Bundle XV (United Unlimited Plus Plan B) includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability) excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**As of October 1, 2003, this service offering will only be available to current Customers at current locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont'd.)

5.1 Residential Bundled Service Offerings ¹, (Cont'd.)

5.1.15 Local Bundle XVI (Talk 1000 Plan) *

A. Local Bundle XVI (Talk 1000 Plan) includes the following:

- 1000 minutes of Local Voice Calling, Per Line / Per Month;
- Three Custom Calling or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis (additional features may be purchased individually); and
- Unlimited Local Voice Calling to any other Customer who also subscribes to bundled local services from the Company.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls in excess of the call allowance and to any other Customer not subscribed to the Company's bundled local services.

**As of October 1, 2003, this service offering will only be available to current Customers at current locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

Issued: April 9, 2008

Effective:

April 9, 2008

By: Francie McComb, Senior Vice President – Law & Public Affairs
2134 W. Laburnum
Richmond, Virginia 23227

Case No. 08-352-TP-ATA
OHL0805

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.16 Local Bundle XVII (Talk Unlimited Plan) *

A Local Bundle XVI (Talk Unlimited Plan) is part of a bundled local service offering includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**As of October 1, 2003, this service offering will only be available to current Customers at current locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.17 Local Bundle XVIII (Talk Unlimited Plus Plan) *

A. Local Bundle XVIII (Talk Unlimited Plus Plan) is part of a bundled local service offering includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability) excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**As of October 1, 2003, this service offering will only be available to current Customers at current locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.18 Talk Unlimited Nationwide Plan *

A. Talk Unlimited Nationwide Plan includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis.

B. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

**As of June 17, 2004, this service offering will only be available to current Customers’ existing lines at their current locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.19 Local Bundle XX (United 1000 v1.0 Plan) *

A. Local Bundle XX (United 1000 v1.0 Plan) includes the following:

- 1000 minutes of Local Voice Calling, Per Line / Per Month;
- Three Custom Calling or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis. Additional features may be purchased individually; and
- Unlimited Local Voice Calling, Per Line / Per Month to any other Customer who also subscribes to bundled local services from the Company.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls in excess of the call allowance and to any other Customer not subscribed to the Company’s bundled local services.

**Effective May 15, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.20 Local Bundle XXI (United Unlimited v1.0 Plan) *

A. Local Bundle XXI (United Unlimited v1.0 Plan) includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**Effective May 15, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.21 Local Bundle XXIII (United Unlimited Plus v1.0 Plan) *

A. Local Bundle XXIII (United Unlimited Plus v1.0 Plan) includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability) excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**Effective May 15, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.22 Local Bundle XXIV (Ohio 200 Plan) *

A. The Ohio 200 Plan includes the following:

- Unlimited Local Voice Calling; and
- Four free Custom Calling and/or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis. Additional features may be purchased individually.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls in excess of the call allowance and to any other Customer not subscribed to the Company’s bundled local services.

**Effective May 15, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.23 Residential Bonus Line for Bundled Plans v 1.0*

- A. Residential Bonus Line for Bundled Plans is available to residential Customer’s only who are subscribed to a Talk Residential Bundled Local Service offering (as described in Section 5.1) for one or more telephone lines. Customer must remain a subscriber to a Talk Residential Bundled Local Service for one or more lines in order to stay subscribed to this service for any additional lines. The Residential Bonus Line offering is part of a bundled local and long distance service, and all lines subscribed to this service must remain presubscribed to the Company’s service in order to qualify for the services and rates included in this Plan.

The Residential Bonus Line for Bundled Plans offering includes the following:

- Unlimited Local Voice Calling

Features may be purchased individually.

- B. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**Effective May 15, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.24 Local Bundle XXV (Talk Unlimited Nationwide Plan v 1.0) *

A. Talk Unlimited Nationwide Plan v 1.0 includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**Effective May 15, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.25 Talk Statewide Plan*

A. The Talk Statewide Plan is available to residential Customers only and includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability) excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**Effective May 15, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.26 Simple Savings Plan*

A. The Simple Savings Plan is a flexible package-based bundled calling plan available only to residential Customers and includes the following:

- Unlimited Local Voice Calling.

The usage restriction set forth in Section 5.1.1 apply to this plan.

B. Feature Packages

Customers who subscribe to the Simple Savings Plan may select from optional calling feature pricing packages, as described below:

1. Individual Feature Pricing

Customers who select this option may purchase each calling feature individually. Features are subject to availability in the Customer’s calling area.

2. Standard Feature Package

The Standard Feature Package provides seven (7) specific calling features for a flat monthly recurring charge per line. The Customer may purchase additional calling features separately.

Regulated Features included in the Standard Feature package (subject to availability in the Customer’s area) are listed below:

Caller ID	Call Waiting
Call Return	Three Way Calling
Repeat Dialing	

***As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.26 Simple Savings Plan*, (Cont’d.)

C. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

D. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.27 United Plan Enhanced*

A. The United Plan Enhanced is available to on-net residential Customers only and includes the following:

- Unlimited Local Calling; and
- Unlimited Custom Calling and CLASS features, excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls in excess of the call allowance and to any other Customer not subscribed to the Company’s bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.28 United 1000 Plan Enhanced*

A. The United 1000 Plan Enhanced is available to on-net residential Customers only and includes the following:

- 1000 Minutes of Local Voice Calling, Per Line / Per Month; and
- Three Custom Calling or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis. Additional features may be purchased individually.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls in excess of the call allowance and to any other Customer not subscribed to the Company’s bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.29 United Unlimited Plan Enhanced

A. The United Unlimited Plan Enhanced is available to on-net residential Customers only and includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.30 United Unlimited Plus Plan Enhanced*

A The United Unlimited Plus Plan Enhanced is available to on-net residential Customers only includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability) excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.31 United 1000 Plan B Enhanced*

A. The United 1000 Plan B Enhanced is available to on-net residential Customers only and includes the following:

- 1000 minutes of Local Voice Calling, Per Line / Per Month; and
- Three Custom Calling or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis. Additional features may be purchased individually.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls in excess of the call allowance and to any other Customer not subscribed to the Company’s bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont'd.)

5.1 Residential Bundled Service Offerings ¹, (Cont'd.)

5.1.32 United Unlimited Plan B Enhanced*

A. United Unlimited Plan B Enhanced is available to on-net residential Customers only and includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis. Additional features may be purchased individually.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company's bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

Issued: April 9, 2008

Effective:

April 9, 2008

By: Francie McComb, Senior Vice President – Law & Public Affairs

2134 W. Laburnum
Richmond, Virginia 23227

Case No. 08-352-TP-ATA
OHL0805

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.33 United Unlimited Plus Plan B Enhanced*

A. United Unlimited Plus Plan B Enhanced is available to on-net residential Customers only and includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability) excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.34 Talk 1000 Plan Enhanced*

A. The Talk 1000 Plan Enhanced is available to on-net residential Customers only and includes the following:

- 1000 minutes of Local Voice Calling, Per Line / Per Month; and
- Three Custom Calling or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis. Additional features may be purchased individually.
-

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls in excess of the call allowance and to any other Customer not subscribed to the Company’s bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

Issued: April 9, 2008

Effective:

April 9, 2008

By: Francie McComb, Senior Vice President – Law & Public Affairs
2134 W. Laburnum
Richmond, Virginia 23227

Case No. 08-352-TP-ATA
OHL0805

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.35 Talk Unlimited Plan Enhanced*

A. Talk Unlimited Plan Enhanced is available to on-net residential Customers only and includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.36 Talk Unlimited Plus Plan Enhanced*

A. Talk Unlimited Plus Plan Enhanced is available to on-net residential Customers only and includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability) excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.37 Talk Unlimited Nationwide Plan Enhanced*

A. Talk Unlimited Nationwide Plan Enhanced is available to on-net residential Customers only includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.38 United 1000 v1.0 Plan Enhanced*

A. The United 1000 v1.0 Plan Enhanced is available to on-net residential Customers only and includes the following:

- 1000 minutes of Local Voice Calling, Per Line / Per Month; and
- Three Custom Calling or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis. Additional features may be purchased individually.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls in excess of the call allowance and to any other Customer not subscribed to the Company’s bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.39 United Unlimited v1.0 Plan Enhanced*

A. The United Unlimited v1.0 Plan Enhanced is available to on-net residential Customers only and includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.40 United Unlimited Plus v1.0 Plan Enhanced*

A. The United Unlimited Plus v1.0 Plan Enhanced is available to on-net residential Customers only and includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability) excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.41 Ohio 200 Plan Enhanced*

A. The Ohio 200 Plan Enhanced is available to on-net residential Customers only and includes the following:

- Unlimited Local Voice Calling; and
- Four free Custom Calling and/or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis. Additional features are available individually for an additional charge.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls in excess of the call allowance and to any other Customer not subscribed to the Company’s bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.42 Residential Bonus Line for Bundled Plans v 1.0 Enhanced*

- A. Residential Bonus Line for Bundled Plans v. 1.0 Enhanced is available to on-net residential Customer’s only who are subscribed to a Talk Residential Bundled Local Service offering for one or more additional telephone lines. Customer must remain a subscriber to a Talk Residential Bundled Local Service for one or more lines in order to stay subscribed to this service for any additional lines. Features are available and charged on an individual basis, subject to availability.

The Residential Bonus Line for Bundled Plans v. 1.0 Enhanced offering includes the following:

- Unlimited Local Voice Calling;

- B. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.43 Talk Unlimited Nationwide Plan v 1.0 Enhanced*

A. Talk Unlimited Nationwide Plan v 1.0 Enhanced is available to on-net residential Customers only and includes the following:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.44 Talk Statewide Plan Enhanced*

A. The Talk Statewide Plan Enhanced is available to on-net residential Customers only and includes the following services and features:

- Unlimited Local Voice Calling; and
- Unlimited Custom Calling and/or CLASS features (subject to availability) excluding the Custom Calling features that are priced on a per call basis.

B. Additional Lines

Additional lines are available. This line may be equipped with the same Customer Calling and CLASS features which are ordered for the primary line.

C. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

Per Call and/or per Minute Usage rates apply to calls to any other Customer not subscribed to the Company’s bundled local services.

**As of January 31, 2008, this service is grandfathered and only available to existing Customers at existing locations.*

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.45 Flex Basic Plan

A. The Flex Basic Plan is available to On-Net residential Customers only and includes the following:

- Unlimited Local Voice Calling*; and
- Twelve Custom Calling or CLASS features, excluding the Custom Calling features that are priced on a per call basis. Regulated Features included in the Flex Basic Plan (subject to availability in the Customer’s area) are listed below:

Caller ID (with name)	Call Waiting
Call Forwarding	Remote Call Forwarding
Call Blocking	3-Way Calling
Last Call Connect	Repeat Dialing (*66)
	Anonymous Call Rejection

The following features will be available upon request at no additional charge:

Ring no Answer Call Forward	Custom Toll Restriction
Busy Call Forward	Call Block
Call Forward Remote Access	Distinctive Ring I
3-Way Calling with Call Transfer	Distinctive Ring II
Call Return Block	Ringmaster I
	Ringmaster II

C. Additional Lines

For additional lines, Customers have the option of either choosing another bundle-based Flex Basic Plan line or Unlimited Basic Plan line or adding a featureless Basic additional line.

D. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

*Subject to the usage restrictions set forth in Section 5.1.1. The Company reserves the right to move a Customer on this plan to an alternative plan if the Company determines that the Customer’s usage on this plan does not resemble typical residential usage.

¹ This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.46 Unlimited Basic Plan

A. The Unlimited Basic Plan is available to On-Net residential Customers only and includes the following:

- Unlimited Local Voice Calling*; and
- Twelve Custom Calling or CLASS features, excluding the Custom Calling features that are priced on a per call basis. Regulated Features included in the Flex Basic Plan (subject to availability in the Customer’s area) are listed below:

Caller ID (with name)	Call Waiting
Call Forwarding	Remote Call Forwarding
Call Blocking	3-Way Calling
Last Call Connect	Repeat Dialing (*66)
	Anonymous Call Rejection

The following features will be available upon request at no additional charge:

Ring no Answer Call Forward	Custom Toll Restriction
Busy Call Forward	Call Block
Call Forward Remote Access	Distinctive Ring I
3-Way Calling with Call Transfer	Distinctive Ring II
Call Return Block	Ringmaster I
	Ringmaster II

Privacy Director/Manager is available at an additional charge:

C. Additional Lines

For additional lines, Customers have the option of either choosing another bundle-based Unlimited Basic line or Flex Basic Plan line or adding a featureless Basic additional line.

D. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

*Subject to the usage restrictions set forth in Section 5.1.1. The Company reserves the right to move a Customer on this plan to an alternative plan if the Company determines that the Customer's usage on this plan does not resemble typical residential usage.

¹ This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.47 C2 Bundle

A. The C2 Bundle is available to On-Net Residential Customers only and includes the following:

- Unlimited Local Voice Calling;
- Twelve Custom Calling or CLASS features, excluding the Custom Calling features that are priced on a per call basis. Regulated Features included in the C2 Bundle (subject to availability in the Customer’s area) are listed below:

Call Waiting	Remote Call Forwarding
Anonymous Call Rejection	Caller ID With Name
Call Blocking	Return Call (*69)
Call Forward	Repeat Dialing (*66)
	3-Way Calling

C. Additional Lines

For additional lines, Customers have the option of either choosing another bundle-based Unlimited Basic line or Flex Basic Plan line or adding a featureless Basic additional line.

D. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

¹ *This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings ¹, (Cont’d.)

5.1.48 Value Phone Plan

A. The Value Phone Plan is available to On-Net residential Customers only and includes the following:

- Unlimited local voice calling within the Customer's local calling area, subject to the usage restrictions set forth in Section 5.1.1.
- Two regulated features included in the Value Phone Plan Bundle (subject to availability in the Customer's area) are listed below:
 - Speed Dial 8
 - 3-Way Calling
- Other calling features are available with the Value Phone Plan, at rates set forth in the Company's online Price List.

Intrastate long distance calls will be billed separately at rates set forth in the Company's Ohio Price List. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions. Standard international rates apply, as set forth in the Company's International Rates, Terms and Conditions.

This service offering cannot be combined with any promotional offerings. DSL may not be added to this service offering.

B. Rates and Charges

Nonrecurring and Monthly Recurring Charges apply.

(N)

(N)

¹ This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.

Issued: March 2, 2010

Effective:

March 2, 2010

By: Francie McComb, General Counsel, Exec. VP – Law & Public Affairs

2134 W. Laburnum
Richmond, Virginia 23227

Case No. 10-255-TP-ATA
OHL1001

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.2 Residential Basic Local Exchange Service - Tier 1 Service

(N)

5.2.1 General

Residential Basic Local Exchange Service is available to residential Customers for typical residential usage which is presumed to be local usage that does not exceed 5,000 minutes per month per line. If the usage threshold is reached, the Company will notify the Customer that the usage does not appear to be typical residential usage. The Company will allow the Customer an opportunity to discuss alternative services options, such as an alternative calling plan.

Residential Basic Local Exchange Service includes the following functions and features:

- Access to local dial tone;
- Touch tone dialing service;
- Unlimited local calls;
- Access to E911, operator and directory services;
- Provision of a telephone directory and a listing in that directory;
- Per call, caller identification blocking services;
- Access to telecommunications relay service;
- Access to interLATA and interLATA long distance services, which are priced separately;
- Access to optional calling features, which are priced separately.

5.2.2 Rates and Charges

1. Nonrecurring Charges

Nonrecurring Charges, as set forth in Section 4.1.3 apply.

2. Monthly Recurring Charge

	<u>Maximum Charge</u>	<u>Current Charge</u>
Monthly Recurring Charge, Per Line	\$30.00	\$28.95

(N)

SECTION 6 – OPTIONAL CALLING FEATURES

6.1 Optional Calling Features

Optional Calling Features are made available on an individual basis, as part of multiple feature packages or as part of a bundled service. All features provided are subject to availability. Certain features may not be available with all classes of service.

6.1.1 Description of Optional Calling Features

Call Blocking - Permits the Customer to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number.

Caller ID - Allows the Customer to preview the number of an incoming call before the call is answered. Caller ID records the number, date and time of each incoming call. Caller ID requires the use of specialized Customer Premises Equipment (CPE) not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

Caller ID with Name - Allows the Customer to preview the name associated with the number of an incoming call. Caller ID records the name, date and time of each incoming call. Caller ID requires the use of specialized Customer Premises Equipment (CPE) equipment not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

Call Forwarding - This service allows the Customer to automatically forward all incoming calls to another telephone number.

Call Return - This service allows the Customer to return a call to the last incoming call. Upon activation, the number will be redialed automatically every 45 seconds for up to 30 minutes or until a connection is established. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

Call Trace - Allows the tracing of nuisance calls. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call.

Call Waiting - This service permits the Customer engaged in a call to receive a tone signal indicating a second call is waiting and, by operation of the switch hook, to place the first call on hold and answer the waiting call. The Customer may alternate between the two calls by operation of the switch hook, but a three-way conference call cannot be established.

SECTION 6 – OPTIONAL CALLING FEATURES, (Cont'd.)

6.1 Optional Calling Features, (Cont'd.)

6.1.1 Description of Optional Calling Features, (Cont'd.)

Continuous Redial – Allows the Customer to automatically redial a number after having received a “busy” signal for up to thirty (30) minutes. A distinctive ring will let the Customer the line is no longer busy and the call will connect.

Per Call Number Blocking – Prevents the display of the calling telephone number on an individual call when the caller dials an activation code prior to placing the call. (N)

(N)

Per Line Number Blocking - Prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is not necessary to dial an activation code prior to placing the call.

Repeat Dialing - Allows the Customer to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated.

Three Way Calling - Allows the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Caller initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

Issued: March 2, 2010

Effective:

March 2, 2010

By: Francie McComb, Senior Vice President – Law & Public Affairs
2134 W. Laburnum
Richmond, Virginia 23227

Case No. 10-255-TP-ATA
OHL1001

SECTION 6 – OPTIONAL CALLING FEATURES, (Cont'd.)

6.1 Optional Calling Features, (Cont'd.)

6.1.2 Rates and Charges

A. Nonrecurring Charges as specified in Section 4.1 apply.

B. Monthly Recurring Charges

a.	Residential Customers	<u>Maximum</u>	<u>Current</u>	
	Per Call Number Blocking	-	N/A	(T)
	Caller ID	\$11.50	\$6.00	
	Caller ID With Name	-	\$7.95	
	Call Forwarding	-	\$4.00	
	Call Return	-	\$4.00	
	Per Line Number Blocking	\$1.00	\$0.50	
	Repeat Dialing	-	\$4.00	
	Three Way Calling	-	\$4.00	
	Call Waiting	-	\$3.45	(N)
2.	Business Customers	<u>Maximum</u>	<u>Current</u>	
	Caller ID	\$11.50	\$7.00	
	Per Line Number Blocking	\$1.00	\$1.00	

SECTION 6 – OPTIONAL CALLING FEATURES, (Cont'd.)

6.1 Optional Calling Features, (Cont'd.)

6.1.2 Rates and Charges, (Cont'd.)

C. Per Use Features

The following features are available on a per use basis. There are no Installation Charges associated with these features

	<u>Per Call</u>	
	<u>Maximum</u>	<u>Current</u>
Call Trace	\$7.00	\$0.00
Call Return	-	\$1.25
Continuous Redial	-	\$1.25
Three Way Calling	-	\$1.25

SECTION 7 – MISCELLANEOUS SERVICES

7.1 Local Operator Services

Local Operator Services are offered to Customers. Local Operator Services allow Customer to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

7.1.1 Local Operator services may be used by the presubscribed Customer to complete Person-to-Person, Collect, Third-Party, and/or Calling Card calls.

7.1.2 Charges for Local Operator Assisted Calls include two components: a usage-sensitive component based upon the time-of-day rate period, mileage, and duration of the call; and a fixed service charge based upon the type of operator service provided. A third component, the Local Operator Assisted 0- Surcharge, applies to calls for which the Customer/Consumer has the capability of dialing the destination number but elects to have the Company operator dial the number instead.

7.1.3 The usage-sensitive portion of the charge for a Local Operator Assisted Call is set forth in Section 7.1.9 below.

7.1.4 The fixed service charge portion of the charge for a Local Operator Assisted Call is set forth in Sections 7.1.8 below.

7.1.5 The Company shall not bill the Customer for any surcharges or fees imposed by a third party.:

7.1.6 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer Authorization Codes, Calling Cards or credit cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available credit card, Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

7.1.7 The Customer is responsible for payment of the Company's charges for all calls placed from the Customer's Premise except for Collect, Third Party, Calling Card and credit card calls. The Calling Card or credit card holder or local exchange company service Customer is responsible for payment of the Company's charges for all calls billed to a Calling Card, credit card or a telephone line number, respectively.

SECTION 7 – MISCELLANEOUS SERVICES, (Cont'd.)

7.1 Local Operator Services, (Cont'd.)

7.1.8 Per Minute Usage Rates

Rates are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute.

	<u>Maximum</u>	<u>Current</u>
Per Minute Usage Rate	\$0.36	\$0.36

7.1.9 Per Call Service Charges

The following Per Call Service Charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

	<u>Maximum</u>	<u>Current</u>
Customer Dialed Calling Card Station		
Customer Dialed/Automated	\$3.40	\$1.70
Customer Dialed/Operator Assisted	\$5.00	\$2.50
Operator Station		
Collect	\$5.00	\$2.95
Third Party Billed	\$5.00	\$2.95
Other	\$5.00	\$2.95
Person to Person	\$9.60	\$4.80
Operator Dialed Calling Card	\$5.00	\$2.50

SECTION 7 – MISCELLANEOUS SERVICES, (Cont'd.)

7.3 Listings, (Cont'd.)

7.3.3 Types of Listings, (Cont'd.)

B. Premium Listings

1. Additional Listings

Customers may arrange for additional listings, similar to the primary listing, at the additional listing rate. Listings may include abbreviated names, that are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the main listing at the Extra Listing Line Rate. Listings will not be accepted for the purpose of securing preferential publicity or position.

2. Secondary Listings

Any listing may be duplicated in a different directory or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

3. Extra Listing Lines

Lines of information acceptable to the Company may be arranged for at the rate shown in the schedule to appear in addition to a main listing for the purpose of facilitating use of the service.

SECTION 7 – MISCELLANEOUS SERVICES, (Cont'd.)

7.3 Listings, (Cont'd.)

7.3.3 Types of Listings, (Cont'd.)

B. Premium Listings, (Cont'd.)

4. Alternate Call Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing. Such listing may be furnished as an indented listing or as a subcaption.

The telephone number in such a listing may be that of another service furnished to the same Customer, or of one of the Customer's PBX trunks not included in the incoming service group, or of a service furnished to a different Customer.

5. Alternate User Listings

An Alternate User Listing may be furnished when it is necessary to refer the directory user to an alternate listing when there are joint users of the same telephone number.

6. Cross Reference Listings

A Cross Reference Listing may be furnished in the same alphabetical group with the related listing when it is necessary to refer to the directory user to another directory listing.

C. Rates and Charges

Initial White Pages Listing

Per Main Listed Account Number	No Charge
--------------------------------	-----------

Additional Listing, Per Listing	\$4.40
---------------------------------	--------

SECTION 7 – MISCELLANEOUS SERVICES, (Cont'd.)

7.5 Non-Listed Service

7.5.1 General

Non-listed service means that the Customer's telephone number is not listed in the directory, but it does appear in the Company's Directory Assistance Records.

7.5.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a nonlisted number in the directory or disclosing it to another party. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service and provide the Customer a new non-published telephone number.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and holds the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

Non-Listed Telephone Number \$4.40

SECTION 7 – MISCELLANEOUS SERVICES, (Cont'd.)

7.6 Directory Assistance Services

7.6.1 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area or within the state by calling the Directory Assistance operator. A Customer may request a maximum of two telephone number per call to Directory Assistance service. A credit will be given for calls to Director Assistance if the Customer experience poor transmission during the call or the Customer is given an incorrect telephone number. Credit will be given after the Customer notifies the Company regarding the Customer's problem.

Charges for DA are not applicable to inquiries received from public and semipublic telephones, nor from telephone service furnished for the use of handicapped persons whose handicap prevents the use of the local telephone directory. Handicapped individuals must contact the company and provide certification of their handicap by a qualified medical professional in order to receive an exemption from directory assistance charges.

7.6.2 Directory Assistance Call Completion

Directory Assistance Call Completion is a service available to Customers who call the Directory Assistance Operator. After the operator provides the requested number, the operator will request whether the Customer wishes the operator to complete the call to the requested number. A charge will apply if the operator completes the call.

7.6.3 Per Call Charges

Local Directory Assistance	\$1.95 (I)
Directory Assistance Call Completion	\$1.95

EXHIBIT

B

This Tariff PUCO Tariff No. 4, Issued by Talk America Inc. d/b/a Cavalier Telephone, d/b/a Cavalier Business Communications and d/b/a Cavalier Telephone and TV Cancels and Replaces in their Entireties PUCO Tariff No. 1 and PUCO Tariff No. 2.

RATES, TERMS AND CONDITIONS
RELATING TO THE PROVISION OF
LOCAL AND LONG DISTANCE SERVICES

IN THE STATE OF OHIO

BY

TALK AMERICA INC.

d/b/a Cavalier Telephone
d/b/a Cavalier Business Communications
d/b/a Cavalier Telephone and TV

90-9030-TP-TRF

This Tariff describes the Company's Regulated Local and Long Distance Terms, Conditions, Payments and Rates and Charges.

D, C

||
||

The Customer may view the Detariffed / Nonregulated Services not included in this tariff on the Company's website at www.cavtel.com.

D, C

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No.

CHECK SHEET

The Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

Revision Sheet No.	Level		Revision Sheet No.	Level		Revision Sheet No.	Level	
Title	First	*	31	Original		60	First	*
1	Fifth	*	32	Original		61	First	*
2	Third	*	33	Original		62	First	*
3	First	*	34	Original		63	First	*
4	First	*	35	Original		64	First	*
5	First	*	36	Original		65	First	*
6	Original		37	Original		66	First	*
7	Original		38	Original		67	First	*
8	Original		39	Second	*	68	First	*
9	Original		39.1	First	*	69	First	*
11	Original		40	First	*	70	First	*
12	Original		41	First	*	71	First	*
13	Original		42	Second	*	72	First	*
14	Original		43	First	*	73	First	*
15	Original		44	First	*	74	First	*
16	Original		45	First	*	75	First	*
17	Original		46	First	*	76	First	*
18	Original		47	First	*	77	First	*
19	Original		48	First	*	78	First	*
20	Original		49	First	*	79	First	*
21	Original		50	First	*	80	First	*
22	Original		51	First	*	81	First	*
23	Original		52	First	*	82	First	*
24	Original		53	First	*	83	First	*
25	Original		54	First	*	84	First	*
26	Original		55	First	*	85	First	*
27	Original		56	First	*	86	First	*
28	Original		57	First	*	87	First	*
29	Original		58	First	*	88	First	*
30	Original		59	First	*	88.0.1	First	*
						88.1	First	*

* Indicates Tariff Pages Included with this Filing.

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No.

CHECK SHEET, (Cont'd.)

<u>Revision</u> <u>Sheet No.</u>	<u>Level</u>		<u>Revision</u> <u>Sheet No.</u>	<u>Level</u>		<u>Revision</u> <u>Sheet No.</u>	<u>Level</u>
89	First	*					
90	Second	*					
91	Second	*					
92	First	*					
93	First	*					
94	First	*					
95	First	*					
96	Original						
97	First	*					
98	First	*					
99	First	*					
100	First	*					
101	First	*					
102	Second	*					
103	Original						
104	Original						
105	Original						
106	Original						

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL1001

TABLE OF CONTENTS

	<u>Page</u>	
CHECK SHEET.....	1	
TABLE OF CONTENTS.....	3	
APPLICATION OF TARIFF	5	
EXPLANATION OF SYMBOLS	5	
SECTION 1 - DEFINITIONS.....	6	
SECTION 2 - REGULATIONS	11	
2.1 Undertaking of the Company.....	11	
2.2 Prohibited Uses	18	
2.3 Obligations of the Customer	18	
2.4 Customer Equipment and Channels.....	20	
2.5 Customer Deposits and Advance Payments.....	23	
2.6 Payment Arrangements.....	24	
2.7 Allowances for Interruptions in Service	28	
2.8 Cancellation of Service/Termination Liability	31	
2.9 Customer Liability for Unauthorized Use of the Network	32	
2.10 Use of Customer's Service by Other	33	
2.11 Services to Hearing Impaired.....	33	
2.12 Transfers and Assignments	34	
2.13 Notices and Communications	34	
2.14 IntraLATA Presubscription	35	
2.15 Emergency Services (Enhanced 911)	37	
2.16 Toll Blocking Rules	37	
2.17 Customer Referral Program	37	
SECTION 3 – EXCHANGE SERVICE AREAS	38	
3.1 Exchange Service Areas	38	
SECTION 4 – SERVICE CHARGES	39	
4.1 Service Charges	39	
4.2 Maintenance and Repairs.....	40	
4.3 [RESERVED FOR FUTURE USE]	41	T
4.4 [RESERVED FOR FUTURE USE]	41	T
SECTION 5 – RESIDENTIAL LOCAL EXCHANGE SERVICES.....	42	
5.1 [RESERVED FOR FUTURE USE]	42	T
5.2 Residential Basic Local Exchange Service.....	88.1	T

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0805

TABLE OF CONTENTS, (Cont'd.)

	<u>Page</u>	
SECTION 6 – OPTIONAL CALLING FEATURES	89	
6.1 Optional Calling Features	89	
SECTION 7 – MISCELLANEOUS SERVICES.....	93	
7.1 [RESERVED FOR FUTURE USE]	93	T
7.2 [RESERVED FOR FUTURE USE]	94	T
7.3 Listings	96	
7.4 [RESERVED FOR FUTURE USE]	100	T
7.5 [RESERVED FOR FUTURE USE]	101	T
7.6 [RESERVED FOR FUTURE USE]	102	T
SECTION 8 – SPECIAL ARRANGEMENTS.....	103	
8.1 Special Construction	103	
8.2 Individual Case Basis (ICB) Arrangements.....	105	
8.3 Special Promotions	105	
SECTION 9 – SERVICE AREA MAP.....	106	
9.1 AT&T Ohio Map	106	

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0805

APPLICATION OF TARIFF

This tariff filed by the Company describes the Regulated Local and Long Distance Service Terms, Conditions, Payments and Rates and Charges required in conformance with Competitive Retail Telephone Rules (Case No. 10-1010-TP-ORD). Services will be provided in compliance with Minimum Telephone Services Standards. The Company provides certain detariffed services which are not permitted in the Company's tariff on file with the Public Utilities Commission of Ohio (Rule 4901:1-06-11(A)(2)).

T
T
T, T

The Customer may view the Detariffed / Nonregulated Services not included in this tariff on the Company's website at www.cavtel.com

Customers rights, responsibilities and safeguards can be found in the Ohio Administrative Code Appendix (Rule 4901:1-5-03).

The applicable requirements of the Ohio Administrative Code and the Ohio Revised Code apply to the operations of the Company. The Company will comply with the Commission's policies and requirements for persons with communications disabilities and privacy and number disclosure requirements covered in subject cases. Any changes in terms or conditions of this tariff and/or operations of the Company will generate an obligation of the Company to provide notice of such changes in accordance with the Commission's Rules.

EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- C To signify changed regulation.
- D To signify discontinued rate or regulation.
- I To signify increased rate.
- M To signify a move in the location of text.
- N To signify new rate or regulation.
- R To signify reduced rate.
- S To signify reissued matter.
- T To signify a change in text but no change in rate or regulation.

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0805

SECTION 4.0 – SERVICE CHARGES

4.1 Service Charges

4.1.1 Description

Unless otherwise specified with the service description, the following Nonrecurring Service Charges apply to all services. Nonrecurring Service Charges are billed on the next month's bill immediately following work performed by the Company. Nonrecurring Charges apply to processing service orders for new service, changes in service, additions or changes to features, for line disconnections, restoration of service. Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises. The following Nonrecurring Charges apply unless specifically listed otherwise with the the service description.

4.1.2 Nonrecurring Charges - Residential Services

		T
Line Installation Charge	<u>Current Rate</u>	
First Line	\$80.00	
		D
Move / Add Charge	<u>Current Rate</u>	
First Line	\$55.00	
		D
Line Change Charge		
First Line	\$25.00	
		D
Line Disconnect Charge	\$10.00	
Restoration of Service charge	\$50.00	
Feature Installation Charge		
First Line	\$25.00	
		D

Services and products formerly on this page have been detariffed and may now be found in the Company's Ohio Price List No. 4.

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 4.0 – SERVICE CHARGES, (Cont'd.)

4.1 Service Charges, (Cont'd.)

4.1.3 Nonrecurring Charges –

[RESERVED FOR FUTURE USE]

Services and products formerly on this page have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 4.0 – SERVICE CHARGES, (Cont'd.)

4.2 Maintenance and Repairs

4.2.1 Description

Maintenance Visit Charges apply when the Company dispatches personnel to a business or residential Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities. The Customer will be advised, before a visit of the possibility of a premises charge. The Customer will also be advised to check the Network Interface Device (NID) in accordance with PUCO Case No. 86-927-TP-COI. Lastly, the Customer will be advised that if a NID is not in place and the Company cannot ascertain with certainty that the service difficulty is located on the Customer's side of the demarcation point, the Company is required to come to the location at no charge to diagnose the problem and install a NID, at no charge during this premises visit.

4.2.2 Rates and Charges- Regulated Services

T

Per Premises Visit Charge	<u>Current</u>
First 60 minutes or fraction thereof	\$120.00
Each Add'l 15 minutes or fraction thereof	\$ 30.00

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 4.0 – SERVICE CHARGES, (Cont'd.)

4.3 [RESERVED FOR FUTURE USE]

D

4.4 [RESERVED FOR FUTURE USE]

D

Services and products formerly on this page have been detariffed and may now be found in the Company's Ohio Price List No. 4.

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5- RESIDENTIAL LOCAL EXCHANGE SERVICES

5.1 Residential Bundled Service Offerings

Services and products formerly on this page have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. *OHL0806*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. *OHL0806*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont'd.)

5.1 Residential Bundled Service Offerings (Cont'd.)

Services and products formerly on this page have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. *OHL0806*

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.1 Residential Bundled Service Offerings (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

TALK AMERICA INC.
d/b/a Cavalier Telephone
d/b/a Cavalier Business Communications
d/b/a Cavalier Telephone and TV

PUCO Tariff No. 4
First Revised Page 88
Cancels Original Page 88

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

TALK AMERICA INC.
d/b/a Cavalier Telephone
d/b/a Cavalier Business Communications
d/b/a Cavalier Telephone and TV

PUCO Tariff No. 4
First Revised Page 88.0.1
Cancels Original Page 88.0.1

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

Services and products formerly on this page have been detariffed and may now be found in the Company’s Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 5 –RESIDENTIAL LOCAL EXCHANGE SERVICES, (Cont’d.)

5.2 Residential Basic Local Exchange Service

T

5.2.1 General

Residential Basic Local Exchange Service is available to residential Customers for typical residential usage which is presumed to be local usage that does not exceed 5,000 minutes per month per line. If the usage threshold is reached, the Company will notify the Customer that the usage does not appear to be typical residential usage. The Company will allow the Customer an opportunity to discuss alternative services options, such as an alternative calling plan.

Residential Basic Local Exchange Service includes the following functions and features:

- Access to local dial tone;
- Touch tone dialing service;
- Unlimited local calls;
- Access to E911, operator and directory services;
- Provision of a telephone directory and a listing in that directory;
- Per call, caller identification blocking services;
- Access to telecommunications relay service;
- Access to interLATA and interLATA long distance services, which are priced separately;
- Access to optional calling features, which are priced separately.

5.2.2 Rates and Charges

1. Nonrecurring Charges

Nonrecurring Charges, as set forth in Section 4.1.3 apply.

2. Monthly Recurring Charge

	<u>Maximum Charge</u>	<u>Current Charge</u>
Monthly Recurring Charge, Per Line	\$30.00	\$28.95

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0806

SECTION 6 – OPTIONAL CALLING FEATURES

6.1 Optional Calling Features

Services and products formerly on this page have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0805

TALK AMERICA INC.
d/b/a Cavalier Telephone
d/b/a Cavalier Business Communications
d/b/a Cavalier Telephone and TV

PUCO Tariff No. 4
Second Revised Page 90
Cancels First Revised Page 90

SECTION 6 – OPTIONAL CALLING FEATURES, (Cont'd.)

Services and products formerly on this page have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0805

TALK AMERICA INC.
d/b/a Cavalier Telephone
d/b/a Cavalier Business Communications
d/b/a Cavalier Telephone and TV

PUCO Tariff No. 4
Second Revised Page 91
Cancels First Revised Page 91

SECTION 6 – OPTIONAL CALLING FEATURES, (Cont'd.)

Services and products formerly on this page have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0805

TALK AMERICA INC.
d/b/a Cavalier Telephone
d/b/a Cavalier Business Communications
d/b/a Cavalier Telephone and TV

PUCO Tariff No. 4
First Revised Page 92
Cancels Original Page 92

SECTION 6 – OPTIONAL CALLING FEATURES, (Cont'd.)

Services and products formerly on this page have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0805

TALK AMERICA INC.
d/b/a Cavalier Telephone
d/b/a Cavalier Business Communications
d/b/a Cavalier Telephone and TV

PUCO Tariff No. 4
First Revised Page 93
Cancels Original Page 93

SECTION 7 – MISCELLANEOUS SERVICES

Services and products formerly on this page have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0805

TALK AMERICA INC.
d/b/a Cavalier Telephone
d/b/a Cavalier Business Communications
d/b/a Cavalier Telephone and TV

PUCO Tariff No. 4
First Revised Page 94
Cancels Original Page 94

SECTION 7 – MISCELLANEOUS SERVICES, (Cont'd.)

Services and products formerly on this page have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0805

TALK AMERICA INC.
d/b/a Cavalier Telephone
d/b/a Cavalier Business Communications
d/b/a Cavalier Telephone and TV

PUCO Tariff No. 4
First Revised Page 95
Cancels Original Page 95

SECTION 7 – MISCELLANEOUS SERVICES, (Cont'd.)

Services and products formerly on this page have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0805

SECTION 7 – MISCELLANEOUS SERVICES, (Cont'd.)

7.3 Listings, (Cont'd.)

7.3.2 Composition of Listings, (Cont'd.)

B. Address

Each listing may, but does not have to, include the street address where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

T

C. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

T

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

7.3.3 Types of Listings

A. Main Listings:

1. Main Standard Listing

A main listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Company's Directory Assistance records. The designation in the listing will be provided according to Section 7.3.2.B.

T

B. [RESERVED FOR FUTURE USE]

D

Services and products formerly in this section have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

SECTION 7 – MISCELLANEOUS SERVICES, (Cont'd.)

7.3 Listings, (Cont'd.)

7.3.3 Types of Listings (Cont'd)

B. [RESERVED FOR FUTURE USE]

Services and products formerly in this section have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0805

SECTION 7 – MISCELLANEOUS SERVICES, (Cont'd.)

7.3 Listings (Cont'd.)

7.3.3 Types of Listings (Cont'd.)

B. [RESERVED FOR FUTURE USE]

Services and products formerly in this section have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

D

C. Rates and Charges

Initial White Pages Listing

Per Main Listed Account Number No Charge

Services and products formerly in this section have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0805

SECTION 7 – MISCELLANEOUS SERVICES, (Cont'd.)

7.4 [RESERVED FOR FUTURE USE]

Services and products formerly in this section have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0805

SECTION 7 – MISCELLANEOUS SERVICES, (Cont'd.)

7.5 [RESERVED FOR FUTURE USE]

Services and products formerly in this section have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0805

SECTION 7 – MISCELLANEOUS SERVICES, (Cont'd.)

7.6 [RESERVED FOR FUTURE USE]

Services and products formerly in this section have been detariffed and may now be found in the Company's Ohio Price List No. 4.

D

D

Issued: May 19, 2011
By: Regulatory Manager
2134 W. Laburnum
Richmond, Virginia 23227

Effective: May 19, 2011
Case No. OHL0805

EXHIBIT

C

DESCRIPTION	PG(s)	EXPLANATION
Removed "Tiered Services" reference	Title	N/A
Update check sheets	1, 2	N/A
Updates Table of Contents	3, 4	N/A
Update tariff application	5	Removed Tiered Service References; updated Rule References
Removed "Tiered Services" reference and Service Charges	39	Service charges for additional lines
Removed "Tiered Services" reference	39.1	Redundant as identical info is on preceeding page
Removed "Tiered Services" reference	40	Text change
Removed Service Order charges	41	Service charges for detariffed optional services
Removed detariffed products	42 --> 88.0.1	Bundled services
Removed "Tiered Services" reference	88.1	Text change
Removed detariffed products	89 --> 92	Optional calling features are detariffed
Removed detariffed products relating to Operator services	93 --> 95	Non-BLES products are detariffed
Removed detariffed products relating to directory listings	97	Made textual correction to section numbering and removed detariffed services
Removed detariffed products relating to directory listings	98 -->102	Non-BLES products are detariffed

EXHIBIT

D

Beginning on May 16, 2011, the prices, service descriptions, and the terms and conditions for services other than local flat rate service that you are provided by Cavalier will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Cavalier must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a price list online at www.cavtel.com or you can request a copy of this information by contacting us at the address and phone number listed on your invoice.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Cavalier at the toll free number listed on your invoice, or visit us at www.cavtel.com. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information.

Beginning on May 16, 2011, the prices, service descriptions, and the terms and conditions for services other than a primary line provided by Cavalier will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Cavalier must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a price list online at www.cavtel.com or you can request a copy of this information by contacting us at the address and phone number listed on your invoice.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Cavalier at the toll free number listed on your invoice, or visit us at www.cavtel.com.

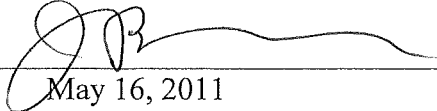
EXHIBIT

E

CUSTOMER NOTICE AFFIDAVIT

AFFIDAVIT

I, John Messenger, am an authorized agent of the applicant corporation, Talk America Inc. d/b/a Cavalier Telephone, d/b/a Cavalier Business Communications, d/b/a Cavalier Telephone and TV, and am authorized to make this statement on its behalf. I attest that the customer notices accompanying this affidavit were sent to affected customers through a bill message on invoices beginning March 26, 2011 in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Signature  _____
May 16, 2011

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

5/19/2011 3:40:05 PM

in

Case No(s). 11-3137-TP-ATA

Summary: Tariff electronically filed by Ms. Katherine A Hoagland on behalf of Talk America Inc.