

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

**Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD**  
**(Effective: 01/20/2011 through 05/20/2011)**

In the Matter of the Application of Wabash Mutual Telephone )  
 Company to Detariff Services and make other changes related )  
 to the Implementation of Case No. 10-1010-TP-ORD )

TRF Docket No. 90-5044 – TP - TRF

Case No. 11 - 3005 -TP - ATA

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Wabash Mutual Telephone Company  
 DBA(s) of Registrant(s) \_\_\_\_\_  
 Address of Registrant(s) 6670 Wabash Road, Celina, OH 45822  
 Company Web Address www.wabashtelephone.com  
 Regulatory Contact Person(s) Carolyn S. Flahive Phone 614-469-3294 Fax 614-469-3361  
 Regulatory Contact Person's Email Address Carolyn.Flahive@ThompsonHine.com  
 Contact Person for Annual Report Mike Boley, General Manager Phone: 419-942-1111  
 Address (if different from above) \_\_\_\_\_  
 Consumer Contact Information Mike Boley, General Manager Phone: 419-942.1111  
 Address (if different from above) \_\_\_\_\_

**Part I – Tariffs**

**Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.**

*NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.*

Carrier Type	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part II – Exhibits**

**Note that the following exhibits are required for all filings using this form.**

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

**Part III. – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

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**AFFIDAVIT**

***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, Wabash Mutual Telephone Company, and am authorized to make this statement on its behalf. (Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) May 18, 2011 at (Location) Celina, Ohio

\*(Signature and Title) /s/ Michael Boley, General Manager

(Date) May 18, 2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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**VERIFICATION**

I, Carolyn S. Flahive verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) /s/ Carolyn S. Flahive, Esq.

(Date) May 19, 2011

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WV***

**EXHIBIT A**  
**(Existing Affected Tariff Pages)**

P. U. C. O. NO. 5

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WABASH MUTUAL TELEPHONE COMPANY  
TELEPHONE SERVICE TARIFF

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ISSUED: October 13, 1986

EFFECTIVE: January 1, 1987

In accordance with Order No. 85-533-TP-UNC  
Issued by the Public Utilities Commission of Ohio October 7, 1986  
James Fennig, President  
Celina, Ohio

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P.U.C.O. No. 5  
PREFACE

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SECTION 2:	GENERAL EXCHANGE TARIFFS
SECTION 3:	GENERAL RULES AND REGULATIONS
SECTION 4:	CONCURRING TARIFFS
SECTION 5:	DEFINITIONS
SECTION 6:	CONDITION WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS
SECTION 7:	UNIVERSAL EMERGENCY TELEPHONE SERVICE 9-1-1
SECTION 8:	BASIC TELEPHONE ASSISTANCE
SECTION 9:	EXPANDED SERVICE AREA

(D)

P. U. C. O. NO. 5  
PREFACE

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EXPLANATION OF SYMBOLS

A. EXPLANATION OF SYMBOLS

1. (C) - To signify changed regulations
2. (D) - To signify discontinued rate or regulation
3. (I) - To signify increased rate
4. (N) - To signify new rate or regulation
5. (R) - To signify reduced rate
6. (S) - To signify reissued matter
7. (T) - To signify a change in text, but no change  
in rate or regulation

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Issued: October 13, 1986

Effective: January 1, 1987

In Accordance with Order No. 85-533-TP-UNC  
Issued by The Public Utilities Commission of Ohio, October 7, 1986  
James Fennig, President  
Celina, Ohio

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P.U.C.O. No. 5  
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Issued Date: April 24, 2007

Effective Date: April 24, 2007

In Accordance with Case No. 07-469-TP-NFP  
Issued by the Public Utilities Commission of Ohio  
Michael Boley, General Manager  
Celina, Ohio

## P.U.C.O. No. 5

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Issued Date: January 29, 2008

Effective Date: January 29, 2008

In Accordance with Case No. 07-1316-TP-NFP  
Issued by the Public Utilities Commission of Ohio  
Michael Boley, General Manager  
Celina, Ohio 45822



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Issued Date: June 3, 2008

Effective Date: July 1, 2008

In Accordance with Case No. 08-661-TP-NFP  
 Issued by the Public Utilities Commission of Ohio  
 Michael Boley, General Manager  
 Celina, Ohio 45822

## WABASH MUTUAL TELEPHONE COMPANY

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REPLACES FIFTH REVISED SHEET NO. 4

P.U.C.O. No. 5

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(M)

Issued Date: April 2, 2007

Effective Date: May 1, 2007

In Accordance with Case No. 07-355-TP-NFP  
Issued by the Public Utilities Commission of Ohio  
Michael Boley, General Manager  
Celina, Ohio

P. U. C. D. NO. 5

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THIS SHEET RESERVED FOR FUTURE USE

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Issued: October 13, 1986

Effective: January 1, 1987

In accordance with Order No. 85-533-TP-UNC  
Issued by The Public Utilities Commission of Ohio  
James Fennig, President  
Celina, Ohio

P.U.C.O. No. 5  
LOCAL EXCHANGE TARIFF  
WABASH EXCHANGE RATES

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Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (the "MTSS"). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

(T)

The following identified service rates entitle the subscribers of telephone service to call, without additional charge, the subscribers of Celina, Coldwater-St. Henry, and Fort Recovery exchanges of the General Telephone Company of Ohio and the subscribers of the Rockford exchange of the United Telephone Company of Ohio, in addition to the other subscribers of the Wabash exchange.

The following listed rates for Access Line Charge shall apply within the exchange area as depicted on the Wabash Mutual Telephone Company Exchange Map (Section 1, Sheet No. 2, P.U.C.O. No. 5, Local Exchange Tariff).

<u>CLASS OF SERVICE WITHIN THE EXCHANGE</u>	<u>ACCESS LINE CHARGE PER MONTH</u>	<u>COIN SUPERVISION CHARGE PER MONTH</u>
Residential Access Line	\$17.70	----
Business Access Line, Payphone, and Key System	\$22.15	\$7.20
PBX Trunk Rate	\$52.20	----

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Issued Date: December 28, 2007

Effective Date: December 28, 2007

In Accordance with Case No. 07-1316-TP-NFP  
Issued by the Public Utilities Commission of Ohio  
Michael Boley, General Manager  
Celina, Ohio

THE WABASH MUTUAL TELEPHONE COMPANY  
BASE RATE AREA

LIBERTY

WABASH

WASHINGTON

NOT TO SCALE

INDIANA  
JAY COUNTY

OFFICIAL EXCHANGE MAP ON FILE AT:  
TELEPHONE COMPANY OFFICE  
THE PUBLIC UTILITIES COMMISSION OF OHIO

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFS

<u>MISCELLANEOUS SERVICE OFFERINGS</u>	<u>MONTHLY CHARGE</u>	
<u>DGT TOUCH TONE</u>	N/C	
This service, more commonly known as Push Button Dialing, will be offered to subscribers.		
<u>LINE HUNTING (per line)</u>	\$2.00	(T)
Basic Line Hunting forwards an incoming call by going through a list of alternative numbers until it finds a line that is not busy and can accept the call.		
<u>OFF PREMISES EXTENSION</u>	\$1.60	(T)
Monthly mileage charge per channel for each quarter-mile or fraction thereof.		
The above rates for two point service (2 or more stations on non-contiguous property) within the exchange are based on airline mileage between the buildings in which the terminals of the line or lines are located.		
<u>DIRECTORY LISTING</u>	N/C	
<u>Extra Listings</u>	\$1.00	
There will be a monthly charge for telephone numbers which are extra listings at the request of the subscriber.		
<u>Non-Published Numbers</u>	\$1.00	
There will be a monthly charge for telephone numbers that are unlisted and excluded from the directory assistance database at the request of the subscriber.		
<u>Unlisted Numbers</u>		
There is no charge for telephone numbers that are unlisted at the request of the subscriber.		
<u>Foreign Listings (Add to the Connection Co.)</u>	\$1.60	
Listings in an alphabetical directory of an exchange other than that in which service is provided will be permitted upon payment of a monthly charge.		
<u>PAY STATIONS</u>		(T)
Public Pay Station	\$0.25/call plus	\$ 0.00
Semi-Public Pay Station	\$0.25/call plus	\$25.00

Issued Date: April 2, 2007

Effective Date: May 1, 2007

In Accordance with Case No. 07-355-TP-NFP  
 Issued by the Public Utilities Commission of Ohio  
 Michael Boley, General Manager  
 Celina, Ohio

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFSMISCELLANEOUS SERVICE OFFERINGS (CONT.)CALL FORWARDING – UNCONDITIONAL

This service forwards all of a subscriber's incoming calls to an alternative number, without ringing the subscriber phone first.

The forwarding can be set up as Fixed or Variable as described below.

The Fixed number variant of this service allows subscribers to configure a forwarding number that is always used by the call forwarding service.

The Variable variant of these services allows subscribers to specify the forwarding number each time they enable the call forwarding service.

To enable, press \*72 and enter the forwarding number.

To disable, press \*73.

Monthly recurring charge..... \$1.00 (R)

CALL WAITING

This service notifies a subscriber that a second call is on the line and allows the subscriber to switch between the calls. The called party is notified by a tone when a call is waiting. The calling party receives an announcement telling them the system has alerted the called party.

When you hear a Call Waiting tone during a call, hit flash-hook to swap between the callers. If you hang up while a call is still on hold, you will receive a ringback reminding you to reconnect the call.

To disable Call Waiting for the next call, press \*70 before the call. (T)

Monthly recurring charge..... \$1.00 (R)

THREE WAY CALLING

This service allows a subscriber to call another party during an existing call and add this party to the call, creating a three-way conversation.

To add a third party to an active call, hit flash-hook and then dial the third party's number. If the third party answers, hit flash-hook again to add both of you to the original call, connecting all three parties.

If the third party does not answer or their line is busy, hit flash-hook twice to rejoin the original call. If you hang up you will receive a ringback reminding you that the original call is still on hold, and you can rejoin the call by picking up the phone. This service is known as 3-Way Calling Ringback.

Monthly recurring charge..... \$1.00 (R)

Issued Date: April 2, 2007

Effective Date: May 1, 2007

In Accordance with Case No. 07-355-TP-NFP  
Issued by the Public Utilities Commission of Ohio  
Michael Boley, General Manager  
Celina, Ohio

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFSMISCELLANEOUS SERVICE OFFERINGS (CONT.)SPEED DIALING – SHORT LIST

This service allows one-digit codes to be used as shortcuts for up to eight (8) selected phone numbers. The subscriber enters the code and this is interpreted as if he or she had dialed the phone number to which the short code maps.

The short codes have a one-digit range. The defaults are 2-9.

To use speed dialing, dial the short code and then either dial # or wait four seconds.

To add a short code mapping through the handset,

Dial the access code (\*74).

Enter the one-digit code, followed immediately by the number to which the short code maps.

A confirm tone is played, then after a second of silence, the subscriber will hear a dial tone.

(T) (M)

(T) (M)

Monthly recurring charge..... \$0.50

CALL FORWARD – DELAYED

This service forwards calls from the subscriber's line to an alternative number only if they are not answered on the subscriber's line.

The forwarding can be set up as Fixed or Variable as described below.

The Fixed number variant of this service allows subscribers to configure a forwarding number that is always used by the call forwarding service.

The Variable variant of these services allows subscribers to specify the forwarding number each time they enable the call forwarding service.

To enable, press \*92 and enter the forwarding number.

To disable, press \*93.

(T)

(T)

Monthly recurring charge..... \$1.00

(R)



P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFS

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MISCELLANEOUS SERVICE OFFERINGS (CONT.)CALL FORWARD – BUSY

This service forwards incoming calls to an alternative number only when the subscriber's line is busy.

The forwarding can be set up as Fixed or Variable as described below.

The Fixed number variant of this service allows subscribers to configure a forwarding number that is always used by the call forwarding service.

The Variable variant of these services allows subscribers to specify the forwarding number each time they enable the call forwarding service.

To enable, press \*90 and enter the forwarding number.

To disable, press \*91.

Monthly recurring charge ..... \$1.00

SPEED DIALING – LONG LIST

This service allows two-digit codes to be used as shortcuts for selected phone numbers. The subscriber enters the code and this is interpreted as if he or she had dialed the phone number to which the short code maps.

The short codes have a two-digit range. The defaults are 20-49 respectively.

To use speed dialing, dial the short code and then either dial # or wait four seconds.

To add a short code mapping through the handset,

Dial the two-digit access code \*75.

Enter the two-digit short code, followed immediately by the number to which the short code maps.

A confirm tone is played, then after a second of silence, dial tone is played.

Monthly recurring charge ..... \$0.75

SIMRING

(N)

This service allows the subscriber's number to ring to one or more numbers at the same time, each of which can answer. When voicemail is involved, the first voicemail to pick up will take the message. To enable, press \*361. To disable, press \*362.

Monthly recurring charge ..... \$1.00

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFS

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MISCELLANEOUS SERVICE OFFERINGS (CONT.)DO NOT DISTURB

This service allows the subscriber to block his or her line temporarily to prevent incoming calls. Outgoing calls can still be made as normal, but incoming calls are not connected; instead, the caller hears an announcement that the subscriber is not currently accepting calls. A subscriber can allow pre-configured numbers through by setting up Selective Call Acceptance which is included.

To enable DND, press \*78.

To disable DND, press \*79.

To access Selective Call Acceptance, press \*64 to set up the list of accepted callers.

Monthly recurring charge ..... \$1.00

WARM LINE

This service allows a subscriber's line to be configured with a number that is dialed automatically when the phone has been off the hook for a configurable amount of time. This allows a subscriber to be given a default outgoing call, which can be useful to people who may not be able to reliably dial a number without assistance. For example, the outgoing call could be configured to go to a relative or caregiver.

Monthly recurring charge ..... \$1.00

HOT LINE

This service allows a subscriber's line to be configured with a number that is dialed automatically when the phone is taken off the hook. For example, this could be used in an airport to provide a phone that dials a local taxi company, but no other numbers.

Monthly recurring charge ..... \$1.00

CALL TRANSFER

This service allows the subscriber to call another party while on an existing call, and then transfer the call to the second party. To transfer a call to the second party, the subscriber hits the flash-hook and dials the second number. The subscriber may choose to either hang up before or after the second number answers. The call will then be transferred.

Monthly recurring charge ..... \$1.00

(N)

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFSMISCELLANEOUS SERVICE OFFERINGS (CONT.)REMINDER CALL

(N)

This service allows the subscriber to book calls from the switch at a set time of day. An announcement is played when the subscriber answers. If the call is not answered, the switch will retry after a set period. Possible reasons for the reminder not being answered include the subscriber not picking up the call, the subscriber's line being busy, or resource failure. Reminder calls can be individual or regular reminders. Individual reminders are made once at a set time, up to 24 hours after the reminder was configured. Regular reminders are made at a set time on a number of days, depending on the particular options selected.

To enable a regular reminder call through the handset:

- Dial the appropriate access code (see below).
- An announcement will prompt the user to dial the desired time, in 24-hour clock format, followed by \*.
- An announcement will prompt the user to dial the repeat option code (see below) followed by #.
- The options are every Monday (1) to every Sunday (7), every weekday (8) and every day (9).
- An announcement will confirm that the reminder has been set, with the option to cancel at this point if desired.

Regular reminders conflict if they are set for the same time and their repeat options have a day in common. It is not possible to configure conflicting regular reminders.

The default access codes for this service are as follows:

- To enable an individual reminder, press \*310.
- To disable all individual reminders, press \*311.
- To disable one individual reminder, press \*312.
- To check individual reminders, press \*313.
- To enable a regular reminder, press \*314.
- To disable all regular reminders, press \*315.
- To disable one regular reminder, press \*316.
- To check regular reminders, press \*317.

By default, the number of retries made if the line is busy is set to 1, and the retry interval is set to 1 minute.

Monthly recurring charge..... \$1.00

(N)

Issued Date: April 2, 2007

Effective Date: May 1, 2007

In Accordance with Case No. 07-355-TP-NFP  
Issued by the Public Utilities Commission of Ohio  
Michael Boley, General Manager  
Celina, Ohio

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFS

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MISCELLANEOUS SERVICE OFFERINGS (CONT.)TEEN SERVICE

Teen Service allows a subscriber to have up to three additional directory numbers while retaining only one physical line. Calls to the additional numbers go through to the existing phone line, but have a distinctive ring tone for each number. Outgoing calls are made only from the primary directory number. However, some call services can be configured specifically for incoming calls to the new Teen Service directory numbers.

Monthly recurring charge per number ..... \$3.95

TOLL CONTROL WITH PIN

After dialing a number that requires an account code, the subscriber hears either a continuous or a stutter dial tone, and must enter the account code before the call can be set up. If a code is not entered, or if a validated code is incorrect, an error announcement is played and the call is not connected.

When using validated codes, if more than a specified number of incorrect attempts are made at entering an account code, an error message is played and the account is locked. Subscribers then cannot make any calls requiring an account code until the account is unlocked. The account can only be unlocked by the Service Provider.

PINs can be 1-15 digits long.

Monthly recurring charge ..... \$1.00

FIND-ME-FOLLOW-ME

(N)

This service allows the subscriber to set up additional numbers that will be called instead of or in addition to the subscriber's own number, any of which can answer the call. A pre-defined order determines which number rings next. Once the call is answered, the ringing is stopped. To enable, press \*371 and follow the prompts. To disable, press \*372.

Monthly recurring charge ..... \$2.00

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFSNON-RECURRING SERVICE OFFERINGSCHARGECharges for Changes, Service Connections and Restoral of Service:Service Connection

- |     |  |         |        |
|-----|--|---------|--------|
| (a) | <u>Service Order Charge</u><br>Receiving, recording and processing information necessary to execute a customer's initial request for service.  | \$16.00 |        |
| (b) | <u>Service Order Charge (Subsequent)</u><br>Will be applied a) when a customer re-establishes service after disconnection and b) upon disconnection of a second access line if this charge was initially waived and the disconnection occurs within one year of its activation. This charge will not apply to any other changes to current service (e.g. change in directory listing, addition of new features, etc.). | \$7.10  | (T)(R) |
| (c) | <u>Central Office Connection Charge</u>  |         |        |
|     | (1) Performing all or part of the work associated with the connection of a central office line, including connection or changes in the central office, cable, or drop wire up to house protector.  | \$28.80 |        |
|     | (2) For work limited to opening and/or closing the central office line at the Central Office Main Distributing Frame.  | \$19.20 |        |
|     |  |         | (D)    |
| (d) | <u>Service Order Port Charge</u> , per line, business and residence  |         |        |
|     | Initial Line   | \$25.00 |        |
|     | Each Additional Line   | \$10.00 |        |

The Service Order Charge and Central Office Connection Charge will be waived for new business and residential customers who maintain basic local exchange service for one year. The Company will waive such charges upon initiation of new service and only assess the Service Order Charge and Central Office Connection Charge on the Customer's final bill if service is terminated within one year of service activation.

Issued Date: December 28, 2007

Effective Date: December 28, 2007

In Accordance with Case No. 07-1316-TP-NFP  
Issued by the Public Utilities Commission of Ohio  
Mike Boley, General Manager  
Celina, Ohio

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFS

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Re-establishment of Suspended Service \*

Re-establishment of service previously suspended as a result of non-payment.

- |     |   |         |
|-----|---|---------|
| (a) | When disconnected at the Main Frame (Applicable components of Service Connection: b and c2 above)           | \$26.30 |
| (b) | When disconnected at the Subscriber Terminal (Applicable components of Service Connection: b and c1 above). | \$35.90 |

\* The applicable charge applies when local exchange service is re-established and when toll service is re-established at different times. If, however, local and toll service are re-established simultaneously, the customer will be charged a single re-establishment charge of \$26.30.

Premise Visit Charge

Traveling to the customer's premises to identify service interruption.

- |     |                      |           |
|-----|----------------------|-----------|
| (a) | Company Equipment    | No Charge |
| (b) | Customer Equipment** | T&M       |

\*\* Trip to house includes first hour at \$52.50, thereafter \$11.25 per quarter (1/4) hour. (I)

VACATION RATE (see Temporary Suspension of Service)

- |     |  |                    |
|-----|--|--------------------|
| (a) | For equipment retained in subscriber name during extended subscriber absence.    | 50% Monthly Charge |
| (b) | To reinstitute service, Re-establishment of Suspended Service Charge will apply. | \$26.30            |

LATE CHARGE

A service charge of five (5) percent will be added the nineteenth (19) of each month. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.

DUAL NAME LISTING

No Charge

A dual name listing is comprised of a surname, two first names, an address and the telephone number. This listing may be provided as the primary listing associated with residence service for two persons who share the same surname and reside at the same address or for one person known by two first names.

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Issued Date: June 3, 2008

Effective Date: July 1, 2008

In Accordance with Case No. 08-661-TP-NFP  
Issued by the Public Utilities Commission of Ohio  
Michael Boley, General Manager  
Celina, Ohio

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFS

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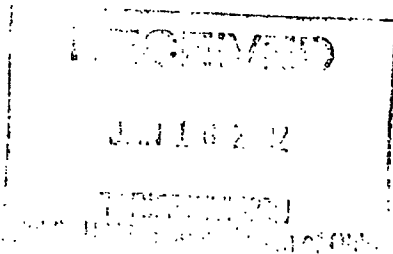
INSUFFICIENT FUND CHECK CHARGE

If the Company receives a check from a customer in payment for service rendered or for any other reason of indebtedness and which is returned from the bank due to insufficient funds or for any other reason, the Company shall apply a service charge as shown below for each such check returned.

Residential Customers .....\$30.00 (I)

Business Customers .....\$30.00 (I)

The Company may waive this service charge if extenuating circumstances exist.



Issued Date: November 29, 2001

Effective Date: March 1, 2002

In Accordance with Case No. 01-3074-TP-NFP  
Issued by the Public Utilities Commission of Ohio  
Donald Stachler, General Manager  
Celina, Ohio

WABASH MUTUAL TELEPHONE COMPANY

SECTION NO. 2  
FIRST REVISED SHEET NO. 6A  
REPLACES ORIGINAL SHEET NO. 6A

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFS

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(D)

Issued Date: April 2, 2007

Effective Date: May 1, 2007

In Accordance with Case No. 07-355-TP-NFP  
Issued by the Public Utilities Commission of Ohio  
Michael Boley, General Manager  
Celina, Ohio



P. U. C. O. NO. 5  
GENERAL EXCHANGE SERVICE TARIFFS

## EMERGENCY SERVICES CALLING PLAN (ESCP)

Message toll telephone calls to governmental emergency service agencies as set forth in a. following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in b. following, are offered at no charge to customers.

- a. Governmental, fire fighting, police, State Highway Patrol, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, 365 days a year, including holidays.
- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life and/or property and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

**RECEIVED**

MAY 05 1993

TARIFF DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

Issued: June 28, 1989

Effective: October 18, 1990

In accordance with entry for case numbers:  
85-1466-TP-COI and 89-54-TP-COI  
Issued by the Public Utilities Commission of Ohio  
Donald Stachler, Manager  
6670 Wabash Road, Celina, Ohio 45822

P.U.C.O. NO. 5  
GENERAL EXCHANGE SERVICE TARIFFS

## 900 SERVICE CALL BLOCKING

**RECEIVED**

JAN 18 1995

DOCKETING DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

## 900 Service Call Blocking

## A. Description

900 services call blocking is an optional service providing residential and nonresidential subscribers with the capability to block the origination of direct dialed calls to all 900 services.

## B. Regulations

- (a) LEC-provided blocking of 900 services shall be provided where technologically feasible.
- (b) 900 services blocking is to be offered to residential customers at no charge for initial requests.
- (c) 900 services blocking is to be provided to nonresidential customers, free of charge, on a one-time basis, during a 60-day period after the inception of service.
- (d) Charges associated with nonresidential customers' initial requests (after the sixty-day free enrollment period has expired) and subsequent requests, and residential customers' subsequent requests, for 900 services blocking will not exceed the company's service order charge.
- (e) Residential customers obtaining service at a new location shall be afforded blocking of 900 service at no charge, even if they exercised an option to block 900 services at a previous location at no charge.
- (f) Nonresidential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge during a 60-day period after the inception of service, even if they exercised an option to block 900 services at a previous location at no charge.
- (g) Customers may elect to remove 900 services blocking free of charge. Requests by customers to remove 900 services blocking must be in writing.

**RECEIVED**

JAN 18 1995

TARIFF DIVISION

PUBLIC UTILITIES COMMISSION OF OHIO

ISSUED: January 4, 1995

EFFECTIVE: January 20, 1995

In accordance with Case No. 94-1648-TP-COI  
Issued by the Public Utilities Commission of Ohio  
Donald Stachler  
Celina, Ohio 45822

WABASH MUTUAL TELEPHONE COMPANY

SECTION NO. 2  
ORIGINAL SHEET NO. 9P.U.C.O. NO. 5  
GENERAL EXCHANGE TARIFFS

## 1. CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS)

## A. General

## i. Per Call Blocking

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis. All public and semi-public payphones in Wabash Mutual Telephone Company's service area will be equipped with Per Call Blocking.

## ii. Per Line Blocking

Enables customers to prevent the disclosure of their telephone number on all outgoing calls, without the necessity of an activation code. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Line Blocking will be provided at no monthly charge on an optional basis to non-published customers. The service is also available to published customers at a monthly charge of \$1.00. Law Enforcement, Domestic Shelters and other special agencies will be offered free Per Line Blocking.

B. Custom Local Area Signalling Service (CLASS) cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices.

Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number blocking service where appropriate.

Issued: August 4, 1994

Effective: January 3, 1995

**RECEIVED**

SEP 28 1994

TARIFF DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

In accordance with Order No.  
Issued by the Public Utilities Commission of Ohio  
Donald Stachler  
Celina, Ohio

P.U.C.O. NO. 5  
GENERAL EXCHANGE TARIFFS

## C. Rates and Charges

## i. Recurring Charges

	Monthly Rate per Line	
	<u>Residential</u>	<u>Business</u>
Per Call Blocking*	N/C	N/C
Per Line Blocking		
-Nonpublished Customers	N/C	N/C
-Published Customers	1.00	1.00

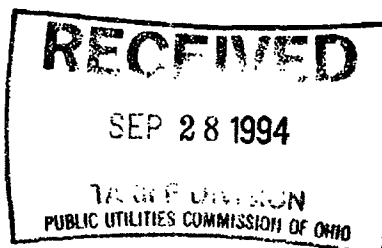
\*Provided automatically to each line.

## ii. Non-Recurring Charges

A non-recurring connection charge will apply for each request to add Custom Local Area Signalling Services (CLASS).

Per Call Blocking	None
Per Line Blocking*	4.80 plus Subsequently Service Order Charge (Tariff No. 5, Section No. 2, Sheet No. 4.)

\*Waived for non-published customers for within 90 days of the introduction of the service. After the 90-day period has expired, the non-recurring connection charge will apply.



Issued: August 4, 1994

Effective: January 3, 1995

In accordance with Order No.  
Issued by the Public Utilities Commission of Ohio  
Donald Stachler  
Celina, Ohio

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFS

## CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (Con't)

## D. General

- |    |   |                              |
|----|---|------------------------------|
| 1. | Automatic Callback (formerly known as Repeat Dialing)<br>This service allows the subscriber to automatically redial the last outgoing call.<br><br>To automatically call back the last outgoing call, press *66.<br>To cancel all outstanding callback attempts, press *86.   | (T)<br> <br>(T)              |
| 2. | Automatic Recall (formerly known as Call Return)<br>This service allows the subscriber to return the most recent incoming call, or to hear the last incoming caller's number and then optionally return the call.<br><br>To hear the last caller's number, press *69.<br>To then return the call, press 1.<br>To cancel all outstanding AR attempts, press *89.   | (T)<br> <br>(T)              |
| 3. | Caller ID – Number Only<br>This service displays the number of the incoming caller on the subscriber's telephone, if the subscriber's phone has a Caller Display screen or Caller Display Unit.   | (T) (M)<br> <br>(T)          |
| 4. | Caller ID with Name and Number<br>This service displays the name and telephone number of the incoming caller on the subscriber's telephone, if the subscriber's phone has a Caller Display screen or Caller Display Unit.   | (T)<br> <br>(T)              |
| 5. | Selective Call Rejection (formerly known as Call Screening)<br>This service allows subscribers to select a list of numbers from which incoming calls are automatically rejected. A rejection announcement is played to the calling party.<br><br>To configure press *60 or *80.   | (T)<br> <br>(T) (M)          |
| 6. | Selective Call Acceptance (formerly known as Special Call Acceptance)<br>It allows the subscriber to block his or her line temporarily to prevent incoming calls, but to allow pre-configured numbers through. Outgoing calls can still be made as normal, but incoming calls from numbers that are not on the subscriber's configured list are not connected; instead, the caller hears an announcement that the subscriber is not currently accepting calls.<br><br>To access Selective Call Acceptance, press *64. | (T) (M)<br> <br> <br>(T) (M) |

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFS

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## CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (Con't)

## D. General (Cont'd)

## 7. Selective Call Forwarding

This service allows subscribers to select a list of calling numbers whose calls will automatically be forwarded. All calls from numbers on this list are forwarded on to a single alternative forwarding number.

To configure, press \*63 or \*83.

(T) (M)

(T) (M)

## 8. Priority Call (formerly known as Priority Ringing)

This service allows users to select a list of numbers from which incoming calls will ring with a distinctive tone.

To configure, press \*61 or \*81.

(T) (M)

(T) (M)

## 9. Anonymous Call Rejection

This service automatically rejects all calls from withheld numbers.

To enable, press \*77.

To disable, press \*87.

(T) (M)

(T) (M)

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFS

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## CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (cont'd)

## D. General (Cont'd)

## 10. Call Trace

Call Trace allows customers to request an automatic trace of the last call received by dialing a designated code immediately following termination of the last incoming call. The customer will hear a recording explaining the charges and how to proceed with or terminate the trace. An announcement will also inform the customer if the trace has been successful and offers a number to call for further instructions. The Call Trace feature must be activated before receiving another call so that the correct number will be recorded. If the customer subscribed to Call Waiting and the customer gets a Call Waiting signal while an annoying call is in progress, the annoyance call cannot be traced using this feature. The results of a successful trace will only be released outside the Company to legally constituted authorities with proper authorization.

## 11. Caller ID/Call Waiting

Allows the customer to view the telephone number and name of an incoming call while engaged in another call. The telephone number and name of the calling party are displayed on a customer-provided display device. However, the calling party may subscribe to services that will prevent the disclosure of their telephone number and name. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number and name.

(M)

(M)

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFS

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CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (cont'd)

D. General (Cont'd)

- 13. Top 7 Calling Package  
Includes Caller ID with Name, Caller ID/Call Waiting, Three Way Calling, Call Forwarding, Cancel Call Waiting, Call Return, and Anonymous Call Rejection.
- 14. Mutual Advantage Calling Package  
Includes Call Forwarding, Caller ID with Name, Caller ID/Call Waiting, Cancel Call Waiting, Do Not Disturb, Three Way Calling, Speed Dial-Long List, Repeat Dialing, Priority Ringing, Special Call Acceptance, Call Return, Call Screening, Preferred Call Forwarding, Call Forward: No Answer, and Anonymous Call Rejection.

- E. Custom Local Area Signaling Services (CLASS) cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices.

Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number blocking service where appropriate.



P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFS

## CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (con't)

## F. Rates and Charges:

		Monthly Rate Per Line	
1.	Recurring Charges:	<u>Residential</u>	<u>Business</u>
	Automatic Callback	\$0.50	\$0.50
	Automatic Recall	\$1.00	\$1.00
	Caller ID – Number Only	\$3.00	\$3.00
	Caller ID with Name and Number	\$6.00	\$6.00
	Selective Call Rejection	\$1.00	\$1.00
	Selective Call Acceptance	\$1.00	\$1.00
	Selective Call Forwarding	\$1.00	\$1.00
	Priority Call	\$1.00	\$1.00
	Anonymous Call Rejection	\$1.00	\$1.00
	Call Trace	\$0.00	\$0.00
	Caller ID/Call Waiting	\$7.50	\$7.50
	Top 7 Calling Package	\$9.95	\$9.95
	Mutual Advantage Calling Package	\$14.95	\$14.95

(R)

Issued Date: August 13, 2007

Effective Date: August 13, 2007

In Accordance with Case No. 07-910 -TP-NFP  
Issued by the Public Utilities Commission of Ohio  
Michael Boley, General Manager  
Celina, Ohio

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFFS

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## CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (cont'd)

## F. Rates and Charges (Cont'd)

## 2. Discounts\*

The following discount schedule is available to residential customers:

2 <sup>nd</sup> Feature	\$2.00 per month
3 <sup>rd</sup> Feature	\$2.00 per month
Each Additional Feature after 3	\$1.00 per month

The following discount schedule is available to non-residential customers:

2 <sup>nd</sup> Feature	\$2.00 per month
3 <sup>rd</sup> Feature	\$2.00 per month
Each Additional Feature after 3	\$1.00 per month

(D)

\*These discounts will be discontinued as of December 28, 2007. Current customers who receive such discounts as of December 28, 2007 will continue to do so until such time as they are no longer eligible based on the number of features to which they subscribe.

(T)

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Issued Date: December 28, 2007

Effective Date: December 28, 2007

In Accordance with Case No. 07-1316-TP-NFP  
Issued by the Public Utilities Commission of Ohio  
Michael Boley, General Manager  
Celina, Ohio

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFF

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CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (con't)

F. Special Promotions

A waiver of the nonrecurring Service Connection Charges (Initial Service Order, Installation of Special Feature, Central Office Connection, Premise Visit) will be given for all residential and single line business customers for the specified period of time to acquire an additional access line. In addition, all nonrecurring charges will be waived to allow customers to acquire any Miscellaneous Service Offerings or CLASS features during this period. Service Order Port Charges will not be waived during this promotional period.

Beginning and Ending Dates

Beginning:	August 1, 2007	(N)
Ending:	October 30, 2007	(N)

WABASH MUTUAL TELEPHONE COMPANY

SECTION NO. 2  
ORIGINAL SHEET NO. 15

P.U.C.O. NO. 5  
GENERAL EXCHANGE TARIFFS

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CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (CONT'D)

F. Rates and Charges (Cont'd)

III Non-Recurring Charges (Cont'd)

Promotional Offerings

Custom Local Area Signalling Services (CLASS) may be offered to individual customers for trial-use for a period not to exceed ninety (90) days. The dates of offering and duration of trial-use, will be determined by the Telephone Company. During trial-use, the recurring charge for the CLASS feature will not apply to customers participating in the trial-use offering and the non-recurring connection charges will be waived. This offering is limited to one-party lines which are not already equipped with the CLASS features added. A customer may participate only once during each trial-use offering period. Customer requests for CLASS trial-use will be subject to availability of facilities.

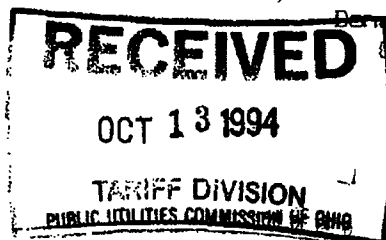
Requests for promotional offerings will be filed with the Public Utilities Commission of Ohio on the effective date.

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Issued: October 3, 1994

Effective: October 3, 1994

In accordance with Order No. 94-1589-TP-NFP  
Issued by the Public Utilities Commission of Ohio  
Donald Stachler, Manager  
Celina, Ohio 45822



P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFF

## 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

(N)

## A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators. Pursuant to PUCO Case No. 05-1306-TP-COL, 811 Service shall be made available within Ohio by May 14, 2007.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

(N)

Issued Date: April 24, 2007

Effective Date: April 24, 2007

In Accordance with Case No. 07-469-TP-NFP  
Issued by the Public Utilities Commission of Ohio  
Michael Boley, General Manager  
Celina, Ohio

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFF

## 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

## B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
  - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Subsequent Translation Charge as set forth in Section F. below.
  - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
  - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
  - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.

(N)

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFF

## 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER  
(continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

(N)

Issued Date: April 24, 2007

Effective Date: April 24, 2007

In Accordance with Case No. 07-469-TP-NFP  
Issued by the Public Utilities Commission of Ohio  
Michael Boley, General Manager  
Celina, Ohio

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFF

## 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

## C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

## D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

(N)



P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFF

## 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

## D. LIABILITY (continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

## E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

(N)

P.U.C.O. No. 5  
GENERAL EXCHANGE TARIFF

## 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

## F. RATES &amp; CHARGES

1. A Switch Translation Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
  - a. When a Company exchange is served by more than one host central office, a Switch Translation Charge is applicable for each host central office in that exchange.
  - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Switch Translation Charge applies.
2. A Subsequent Translation Charge applies when the 811 Provider applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Subsequent Translation Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.
4. Rates:

	<u>Nonrecurring Charge</u>
Switch Translation Charge *	\$115.00
Subsequent Translation Charges	\$115.00
Initial Service Order Charge	\$16.00
Subsequent Service Order Charge	\$7.10

\* The Switch Translation Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

(N)

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Celina, Ohio

P.U.C.O. NO. 5  
GENERAL EXCHANGE TARIFF

## DIRECT INWARD DIALING (DID) SERVICE

(N)

## A. Regulations:

DID service will be provided, subject to the availability of central office facilities and telephone numbers in the serving central office. Customers utilizing DID must arrange to provide for interception of all unused telephone numbers assigned by the Telephone Company.

The Company shall provide telephone numbers for exchange service line connections in initial and incremental blocks of ten (10) each.

The customer shall provide all switching or common equipment located on its premises that is necessary for the provision of DID service.

## B. Rates and Charges:

The following rates and charges are in addition to rates and charges applicable for the central office trunk lines:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Each group of 10 DID numbers or fraction thereof:	\$100.00	\$ 2.00

(N)

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Celina, Ohio 45822

P.U.C.O. NO. 5  
GENERAL EXCHANGE TARIFF

(N)

INTEGRATED SERVICE DIGITAL NETWORK  
PRIMARY RATE INTERFACE (PRI)

## A. GENERAL DESCRIPTION

1. Integrated Services Digital Network is a public network-based set of communications services that makes it possible to send and receive digital information using regular telephone facilities. These services provide end-to-end digital communications with the ability to transmit data and voice over the same telephone line simultaneously. For example, a user can speak with a person while simultaneously sending a digital file to their personal computer. This functionality is based on the Integrated Services Digital Network (ISDN) technology and conforms to National ISDN standards.

The ISDN architecture provides two access methods that connect customers' premises to network switching systems. Basic Rate Interface (BRI) lines are typically used when a customer wants small quantities of digital connections to the network. Primary Rate Interface (PRI) facilities are typically used when a customer wants large quantities of digital connections to the network. BRI lines are used for both residential and business, while PRI facilities are typically used for business only. Integrated Services Digital Network using the Primary Rate Interface is the subject of this tariff.

2. Integrated Services Digital Network PRI is an optional service that can be used in conjunction with a customer's business lines or Centrex service. It can also be used in conjunction with, or in place of, a customer's Private Branch Exchange trunks. This service uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, Integrated Services Digital Network PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services. In general, this tariff addresses standardized National ISDN-1 (NI-2) capabilities and features.

## B. PRIMARY RATE INTERFACE SERVICE

1. An Integrated Services Digital Network PRI service connects an ISDN-capable Telephone Company central office switch to ISDN-capable Class II Customer Premise Equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc.

(N)

P.U.C.O. NO. 5  
GENERAL EXCHANGE TARIFFINTEGRATED SERVICE DIGITAL NETWORK  
PRIMARY RATE INTERFACE (PRI)

## B. PRIMARY RATE INTERFACE SERVICE (con't)

These communication channels can be either B (Bearer) Channels or D (Data) Channels:

(N)

- a. **B Channel** - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel of an Integrated Services Digital Network PRI may carry:

- (1) Circuit-Switched Voice
- (2) Circuit-Switched Data, or

- b. **D Channel** - The D Channel is a 64 kbps digital signaling channel that carries signaling and control for the B Channels.

2. **Primary Rate Access Facility** - The Primary Rate Access Facility provides a high-capacity digital link over which the Integrated Services Digital Network PRI capabilities are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility). The typical PRI Access Facility configuration is known as 23B+D, where twenty-three of the channels are B Channels and one is a D Channel.

## C. CIRCUIT-SWITCHED SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per-call basis and can carry circuit-switched voice or circuit-switched data. Circuit-switched related services include:

1. **Clear Channel Capability** - This feature is a characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. This feature is applicable to CPE that supports clear channel capability. Rate adaptation to 56 kbps is supported for CPE that does not support clear channel capability.
2. **Dedicated Trunk Groups** - The B Channels of an Integrated Services Digital Network PRI can be dedicated for calls to and from the public network. Trunk Group types include Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

(N)

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P.U.C.O. NO. 5  
GENERAL EXCHANGE TARIFFINTEGRATED SERVICE DIGITAL NETWORK  
PRIMARY RATE INTERFACE (PRI)

## D. TECHNICAL SPECIFICATIONS (con't)

(N)

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Telephone Company used in the provisioning of Integrated Services Digital Network render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

## E. REGULATIONS AND CONDITIONS

1. Unless specifically exempted, Integrated Services Digital Network shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.
2. Integrated Services Digital Network PRI is provided at the option of the Telephone Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.
  - a. The availability, functionality, and capabilities of Integrated Services Digital Network PRI may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant.
  - b. Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.
3. Payment for Service
  - a. The customer may choose to pay for the service on a month-to-month basis or on a long term service basis. A customer on a month-to-month payment plan may, at any time, convert to a service term plan. Service term plans are 1 year, 3 years or 5 years.
  - b. The monthly rate for customers choosing the service term plan is guaranteed against Telephone Company initiated changes during the selected service term period.
  - c. Subsequent service additions will be rated under a new service term or added to an existing service term, based upon the remaining period of the initial service term.

(N)

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Celina, Ohio 45822

P.U.C.O. NO. 5  
GENERAL EXCHANGE TARIFF

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INTEGRATED SERVICE DIGITAL NETWORK  
PRIMARY RATE INTERFACE (PRI)

E. REGULATIONS AND CONDITIONS (con't)

(N)

4. At the Telephone Company's discretion, the following charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations:
  - a. Nonrecurring per PRI Access facility service establishment charge
  - b. Nonrecurring per Communication Channel service establishment charge
  - c. Nonrecurring Caller ID service establishment charge
5. Directory Listings: One directory listing is provided without charge for each Integrated Services Digital Network PRI facility. For Centrex customers, one directory listing (either an analog or Integrated Services Digital Network PRI number) is provided per Centrex system. Additional listings may be provided in accordance with the Directory Listings section of the Telephone Company's tariff.

(N)

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Issued by the Public Utilities Commission of Ohio  
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Celina, Ohio 45822

P.U.C.O. NO. 5  
GENERAL EXCHANGE TARIFFINTEGRATED SERVICE DIGITAL NETWORK  
PRIMARY RATE INTERFACE (PRI)

## E. REGULATIONS AND CONDITIONS (con't)

(N)

6. Billable Call Treatment
  - a. Normal toll charges (including InWATS and OutWATS charges) shall apply to calls that are made outside the Local Service Area.
  - b. Integrated Services Digital Network customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
7. Customer Premise Equipment
  - a. This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate service term), or may be provided by the customer.
  - b. The customer is responsible for providing the power required for any customer premise equipment connected to an Integrated Services Digital Network PRI.
8. End User Common Line (EUCL) Charges: Integrated Services Digital Network PRI are subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC. The customer shall be liable for all adjustments to the EUCL as mandated by the FCC (or by any regulatory body or commission or court of competent jurisdiction).
9. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of Integrated Services Digital Network or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
10. Primary Rate Channels will provide unlimited usage of channel that will allow either voice or data transmission up to 64 Kbps.
  - a. Voice calls may be completed to both ISDN and non-ISDN lines.
  - b. Data transmission on the B-channels will be circuit switched at 64 Kbps within the switch and between ISDN-PRI compatible central offices. ISDN-PRI interconnection to non-ISDN-PRI equipped central offices may be potentially subjected to analog transmission or sub-rated to 56 Kbps.

(N)

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Michael Boley, General Manager  
Celina, Ohio 45822



P.U.C.O. NO. 5  
GENERAL EXCHANGE TARIFFINTEGRATED SERVICE DIGITAL NETWORK  
PRIMARY RATE INTERFACE (PRI)

## F. RATES AND CHARGES

(N)

1. The rates and charges below are for providing an Integrated Services Digital Network PRI access facility to the customer's premises. These charges provide the underlying communications facility to support a PRI service. Rates and charges for the communications channels (i.e., B and D Channels) are additional as shown below.

<u>Access</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Integrated Services Digital Network PRI Access -- per access	\$100.00	\$150.00

## 2. Communications Channels

Flat Rate:

Service establishment and recurring monthly charge for B Channels:

<u>Service Element</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
First B Channel (includes D Channel)	\$1000.00	\$20.15
Each Additional B Channel	\$50.00	\$20.15

<u>Directory Number</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Primary Directory Number (one with each Advanced Digital Services PRI facility)	No charge	No charge
Additional DID Directory Numbers (as tariffed in Section 2, Sheet No. 22 of this PUCO Tariff No. 5)	See Reference	See Reference

(N)

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Michael Boley, General Manager  
Celina, Ohio 45822

P.U.C.O. NO. 5  
GENERAL EXCHANGE TARIFF

## RATES AND CHARGES (con't)

## 3. Circuit-Switched Features

## a. Recurring charges as follows:

<u>Feature</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Clear Channel Capability	No charge	No charge
Call-by-Call Capability for public network calls (incoming, outgoing, or 2-way trunk calls)	No charge	No charge
Call-by-Call Capability for DID	No charge	No charge
Caller ID – Name and Number (per PRI facility)	\$50.00	\$60.00

## b. Subsequent feature additions and changes

When the above features are ordered or modified after the initial installation of an Integrated Services Digital Network PRI, the nonrecurring feature addition and change charge is as follows:

Feature Additions and Changes (per PRI facility)	<u>Charge</u> \$50.00
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Only one service charge will appear when multiple features are added or changed on an Integrated Services Digital Network PRI facility as part of the same service order.

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In Accordance With Case No. 07-948-TP-NFP  
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Michael Boley, General Manager  
Celina, Ohio 45822

(T)

**A. APPLICATION**

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs. They apply to the intrastate service and facilities furnished by the Wabash Mutual Telephone Company, in the Wabash Exchange, herein referred to as the Telephone Company or Company.

In the event of a conflict between any rates, rule, regulations or provisions contained in these General Rules and Regulations and any rate, rule, regulation, or provision contained in other sections of this telephone service Tariff, the rate, rule, regulation, or provision contained in the specified section of this Tariff shall prevail.

**B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY**

(T)

**1. AVAILABILITY OF FACILITIES**

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary facilities to provide service.

(T)

**2. DIRECTORY ERRORS AND OMISSIONS**

The Telephone Company, except as provided herein, shall not be liable for damages claimed on account of, or errors in, or omissions from its directories, nor for the result of the publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in the directories.

P.U.C.O. No. 5  
GENERAL RULES AND REGULATIONS

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## B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

(T)

## 3. TRANSMITTING MESSAGES

The Telephone Company does not transmit messages but offers the use of its facilities for communication between patrons. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between the subscribers because of errors.

## 4. USE OF CONNECTING COMPANY LINES

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's. In establishing connections with the lines of other companies, the Telephone Company is not responsible for any action of the Connecting Company.

## 5. DEFACEMENT OF PREMISES

The Telephone Company shall exercise due care in connection with all work done on the subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

(T)

(T)

P. U. C. O. NO. 5  
GENERAL RULES AND REGULATIONS

C. USE OF SERVICE AND FACILITIES

1. OWNERSHIP AND USE OF EQUIPMENT

Equipment and lines leased from the Telephone Company on the premises of a subscriber are the

C. USE OF SERVICE AND FACILITIES (CONTINUED)

1. OWNERSHIP AND USE OF EQUIPMENT (CONTINUED)

property of the Telephone Company. The Company, its agents, or its employees shall have the right to enter upon a subscriber's premises during normal working hours only as may be required to make repairs to its equipment or to otherwise remove the source of emergency conditions that are, or that the Company has reason to expect soon will be, endangering the safety, health, or welfare of company employees or of other persons, or the safety of component parts of the Company's system or equipment.

If visitation to the customer's premise is sought for any other purpose, such visitation shall preferably be prearranged by telephone; however, if such permission is not feasible, the Company's agent or employee seeking entrance to the subscriber's premises shall approach a responsible adult member of the household, shall identify himself to such person's satisfaction, and shall state the reason for his proposed visitation. Entrance shall not be gained by force or subterfuge or by approach to a child or other irresponsible person. The Company shall be responsible for any damage to the subscriber's property arising from such visitation, whether such visitation is negligently, willfully, or inadvertently caused.

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or property, the Telephone Company may refuse to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. AUTHORIZED ATTACHMENTS AND CONNECTIONS

Subscriber-provided equipment and facilities may be attached to or connected with facilities furnished by the Telephone Company, subject to the provisions set forth under Section 6 of this Tariff entitled "Connections with certain Facilities Provided by Subscribers".

Issued: March 23, 1999

Effective: March 24, 1999

**RECEIVED**

MAR 23 1999

TARIFF DIVISION  
Public Utilities Commission of Ohio

In accordance with Case No. 99-361-TP-NFP  
Issued by The Public Utilities Commission of Ohio  
Donald E. Stachler, General Manager  
Celina, Ohio

P.U.C.O. No. 5  
GENERAL RULES AND REGULATIONS

## C. USE OF SERVICE AND FACILITIES (Continued)

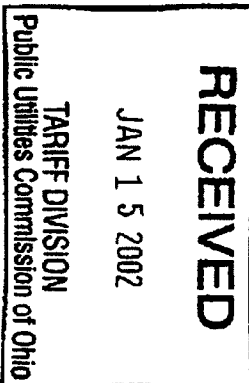
## 3. USE OF SUBSCRIBER SERVICE

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or person residing in the subscriber's household, except as the use of the service may be extended to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

## 4. MISUSE OF FACILITIES

The Telephone Company may discontinue telephone service, after notification, to any individual, partnership, association or corporation, who by the use of the facilities furnished by the Telephone Company uses or permits to be used for the following fraudulent purposes: (T)

- a. the use of service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service;
- b. the use of service for any purpose other than as a means of communication;
- c. the use of the service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge;
- d. the obtaining or attempting to obtain, or assisting another to obtain, local or message toll telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company or by trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or devices whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for service;



Issued Date: January 15, 2002

Effective Date: January 15, 2002

In Accordance with Case No. 00-1265-TP-ORD  
Issued by the Public Utilities Commission of Ohio  
Donald Stachler, General Manager  
Celina, Ohio

P.U.C.O. No. 5  
GENERAL RULES AND REGULATIONS

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## C. USE OF SERVICE AND FACILITIES (Continued)

## 4. MISUSE OF FACILITIES (Continued)

- e. causing or allowing Telephone Company equipment to be tampered with, damaged or destroyed through negligence.

When service is restored after denial, the Telephone Company will make a pro rata allowance at the scheduled rate for the service denied for the entire period of denial.

(T)

## D. ESTABLISHMENT AND FURNISHING SERVICE

(T)

## 1. APPLICATION FOR SERVICE

Application for service shall constitute a contract when accepted verbally or in writing by the Company or upon the establishing of service. The initial minimum contract period for exchange service is one (1) month from the date service is established unless otherwise specified herein or elsewhere in the Telephone Company Tariff.

## 2. ADVANCE PAYMENTS

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

(T)

## D. ESTABLISHMENT AND FURNISHING SERVICE (Continued)

## 3. TELEPHONE NUMBERS

(T)

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number or the central office designation or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.

## 4. NON-PUBLISHED TELEPHONE SERVICE

(T)

Upon request, a subscriber may have the listing of his telephone number omitted from the directory and information records subject to the provisions set forth below:

- a. If a listing is to be omitted, the subscriber is required to sign a written statement, releasing the Telephone Company from all responsibility for losses arising from such omissions.
- b. The Telephone Company shall not be liable for failure or refusal to complete any call to such telephone when such call is not placed by number.
- c. The Telephone Company will endeavor to prevent the disclosure of the number of such telephone, but shall not be liable should such number be divulged through inadvertence.
- d. Non-published telephone service is provided at the monthly and non-recurring charge quoted in the General Exchange Service Tariff, Section 2.

## 5. ALTERATIONS

(T)

The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate change in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such change.



## D. ESTABLISHMENT AND FURNISHING SERVICE (Continued)

## 6. PAYMENT FOR SERVICE

The subscriber is required to pay all charges for exchange service and facilities and for toll messages in accordance with provisions contained in Section 2.

The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll including charges for toll messages on which the charges have been reversed.

## 7. MAINTENANCE AND REPAIR

All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Company's Tariff, is borne by the Telephone Company. Effective January 1, 1987 the subscriber assumed the financial responsibility for installation and maintenance of simple and complex inside wire. Subscribers may not rearrange, disconnect or remove or permit others to rearrange, disconnect or remove any appurtenance or wiring installed by the Telephone Company, except upon written consent of the Telephone Company.

## 8. UNUSUAL INSTALLATION COSTS

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

## 9. DEPOSITS

(T)(M)

When the Company assesses a deposit, it will do so based on the subscriber's average monthly bill, using the subscriber's service account billing history for the same recurring regulated charges for the class of service the subscriber is seeking to establish.

## E. TELEPHONE DIRECTORIES

1. The Telephone Company will furnish to its subscriber without charge one directory per main station service. Directories for each subscriber for extension station will be furnished without charge only upon the customer's request. Other directories of the Telephone Company will be furnished at the discretion of the Telephone Company at our cost plus postage if mailed.

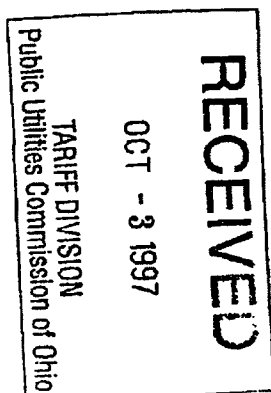
P.U.C.O. NO. 3  
GENERAL RULES AND REGULATIONS

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E. TELEPHONE DIRECTORIES (CONTINUED)

2. OWNERSHIP AND USE

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in the possession of the subscriber.



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ISSUED: October 3, 1997

EFFECTIVE: October 7, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Donald Stachler, Manager  
Celina, Ohio 45822

WABASH MUTUAL TELEPHONE COMPANY

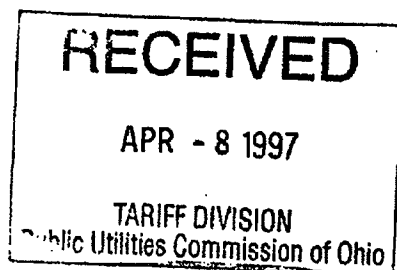
SECTION NO. 3  
SECOND REVISED SHEET NO. 9  
CANCELS FIRST REVISED SHEET NO. 9

P.U.C.O. NO. 5  
GENERAL RULES AND REGULATIONS

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(D)

(D)



ISSUED: April 8, 1997

EFFECTIVE: April 15, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Donald Stachler, Manager  
Celina, Ohio 45822

P. U. C. O. NO. 5  
GENERAL RULES AND REGULATIONS

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APPLICATION OF BUSINESS AND RESIDENCE RATES

## A. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In offices, stores, factories, mines and all other places of a strictly business nature.
2. In boarding houses, except as noted under B-2, offices of hotels, hall and offices of apartment buildings, quarters occupied by clubs, or lodges, public, private or parochial schools or colleges, churches, hospitals, libraries and other similar institutions.
3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which in fact might be indicated by advertising either by business cards, newspapers, hand-bills, billboards, circular, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
4. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
5. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B-3 below.

## B. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In private residences where business listings are not provided.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinarian, provided the subscriber does not maintain an office in the residence.

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Effective: June 1, 1984

In Accordance with Order No. 83-448-TP-AIR  
Issued by The Public Utilities Commission of Ohio \_\_\_\_\_  
James Fennig, President  
Celina, Ohio

P. U. C. O. NO. 5  
GENERAL RULES AND REGULATIONS

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

## A. GENERAL

1. Lines will be extended in accordance with provisions specified in paragraphs D-1, 2, 3, Line Extensions, of this tariff.
2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connections charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:
  - a. The facilities are provided in remote or undeveloped sections within the Exchange Area.
  - b. Conditions require the provisions of special equipment of unusual methods of plant construction, installation or maintenance.
  - c. The customer's location requires the use of costly private right of way.
3. Title to all construction, as specified in C below, provided wholly or partly at the customer's expense is vested in the Telephone Company.
4. By "cost" is meant the cost of labor and materials including the usual supervisory expenses.
5. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost to the Telephone Company for such attachments is borne by the customer.
6. The Customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
7. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located.

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James Fennig, President  
Celina, Ohio

P. U. C. O. NO. 5  
GENERAL RULES AND REGULATIONS

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B. SPECIAL TYPE OF CONSTRUCTION

When underground service connections are desired by customers as initial installations in place where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable, including the cost of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installing it, less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of the cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customers expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

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James Fennig, President  
Celina, Ohio

P. U. C. O. NO. 5  
GENERAL RULES AND REGULATIONS

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C. PLANT CONSTRUCTED ON PRIVATE PROPERTY

1. Construction of plant facilities on private property to be used in servicing an individual subscriber will be furnished by the Telephone Company at a charge to the subscriber at the actual cost of the time, material and overheads for such pole, except that the Telephone Company will furnish as many as two poles or 400 feet of underground plant without charge to the subscriber provided the plant thus furnished is used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
2. Plant construction on private property to be used as part of the standard distributing plan serving subscribers in general, are furnished, maintained, and owned by the Telephone Company.
3. Circuits on private property are furnished, owned and maintained by the Telephone Company.

## D. LINE EXTENSIONS

1. Line extensions will be made pursuant to P.U.C.O. Rule No. 4901:1-3-13 (1/2 mile construction cost at company expense, all excess construction cost to be borne by prospective subscriber or subscribers).
2. Provisions of Private Right-of-Way
  - a. Where required by the conditions, applicants shall provide, without expense to the Telephone Company, Private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.
3. Other Regulations

Applicant may be required to make advance payments to cover all or a portion of the exchange service when in the opinion of the Telephone Company there is evidence of credit risk.

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Issued by The Public Utilities Commission of Ohio \_\_\_\_\_  
James Fennig, President  
Celina, Ohio

P. U. C. O. NO. 5  
GENERAL RULES AND REGULATIONS

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A. DIRECTORY LISTINGS

1. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.
2. The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscriber's service. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.
3. Names in directory listings shall be limited to the following:
  - a. In connection with residence service:
    1. The individual name of the subscriber, or
    2. The individual name of a member of the subscriber's family
  - b. In connection with business service:
    1. The individual name of the subscribers, or
    2. The name under which the subscriber is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a bank account is carried, or
    3. The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other party to use, or
    4. The individual names of the officers, partners, or employees of the subscriber, or
    5. The names of departments when such listings are deemed necessary from a public reference viewpoint.
4. Whenever any question arises as to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; the Telephone Company is privileged to require the subscriber to secure from the owner of such name, written authority so to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or to delete such listings where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the Telephone Company.

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Issued: April 24, 1984

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James Fennig, President  
Celina, Ohio



P. U. C. O. NO. 5  
GENERAL RULES AND REGULATIONS

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A. DIRECTORY LISTINGS (continued)

## 5. Primary Listings

a. One Listing without charge, termed the primary listing, is provided as follows:

1. For each separate subscriber service. When two or more main station lines or P.B.X. lines are consecutively operated, the first number of the group is considered the primary listing.
2. For each semi-public service.

## B. REGULAR EXTRA LISTINGS

1. Business extra listings may be the names of partners or members of the firm, if the subscriber is a partnership or firm; the names of officers of the the corporation, if the subscriber is a corporation; and for any business establishment, the names of associates or employees of the subscriber. No other class of listing such as service, agency commodity, etc., will be accepted.
2. Residence extra listings may be the names of members of the subscriber's immediate family.
3. In connection with semi-public telephone service, extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular Extra Listing rates in connection with semi-public stations are furnished under the same regulations as specified in paragraph 1, above.
4. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be furnished under the address of P.B.X. station, or extension station, installed on premises of the subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.
5. Regular Extra Listings are furnished at the rate quoted in the General Exchange Service Tariffs.
6. Extra Listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information T records. Information records are posted at the time application for listing is made, or at the date of issue of the directory,

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Effective: June 1, 1984

In accordance with Order No. 83-448-TP-AIR  
Issued by the Public Utilities Commission of Ohio \_\_\_\_\_  
James Fennig, President  
Celina, Ohio

P. U. C. O. NO. 5  
GENERAL RULES AND REGULATIONS

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B. REGULAR EXTRA LISTINGS (continued)

## 6. (continued)

as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory. T

## C. SPECIAL TYPES OF EXTRA LISTINGS

## 1. DUPLICATE AND CROSS REFERENCE LISTINGS

- a. Duplicate listings, i.e. listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangement of names, are permitted when, in the opinion of the Telephone Company, they are necessary for the proper identification of the subscriber, and are not desired to secure a preferential position in the directory for advertising purposes.
- b. Cross Reference Listings are permitted when their use will facilitate in the handling of telephone calls.
- c. The Regular Extra Listing rate applies for each Duplicate or Cross Reference Listing.

## 2. ALTERNATE CALL NUMBER LISTINGS

- a. Listing of an alternate telephone number, other than those covered under paragraph 5-a, "Office Hour Listings" of this Tariff, to be called in case no answer is received, is permitted for subscribers to all classes of service.
- b. The Alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such case, the consent of the subscriber to be alternately listed service must be obtained before the alternate listing is furnished.
- c. The Regular Extra Listing rate applies for each Alternate Call Number Listing.

## 3. FOREIGN EXCHANGE LISTINGS T

- a. Foreign Exchange Listings, i.e. listings of subscribers located in an exchange other than that in which the listed service is furnished, are permitted.
- b. The regular Extra Listing rate applies for each Foreign Exchange Listing.

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Issued: April 24, 1984

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Issued by The Public Utilities Commission of Ohio \_\_\_\_\_  
James Fennig, President  
Celina, Ohio

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WABASH MUTUAL TELEPHONE COMPANY

SECTION NO. NO. 3  
First Revised Sheet No. 17  
Replaces Original Sheet No. 17

P.U.C.O. No. 5  
GENERAL RULES AND REGULATIONS

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(D)

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Issued Date: October 9, 2007

Effective Date: October 9, 2007

In Accordance with Case No. 07-1101-TP-NFP  
Issued by the Public Utilities Commission of Ohio  
Mike Boley, General Manager  
Celina, Ohio

P. U. C. O. NO. 5  
GENERAL RULES AND REGULATIONS

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THIS SHEET RESERVED FOR FUTURE USE

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Issued: April 24, 1984

Effective: June 1, 1984

In accordance with Order No. 83-448-TP-AIR  
Issued by The Public Utilities Commission of Ohio \_\_\_\_\_  
James Fennig, President  
Celina, Ohio

P. U. C. O. NO. 5  
GENERAL RULES AND REGULATIONS

## EXTENSIONS

- (D)
- (D)
1. Extension stations are not furnished with Public Telephone Paystations, or Semi-public Paystations.
  2. Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code-ringing permitted.
- (D)
3. Where either the main or extension station is at a business location, business rates apply to both stations.
- (D)
4. Extension stations not under the same roof will be classified as off-premise extensions and mileage charges will apply as quoted in section 2 of this Tariff.
- (D)
5. An extension station may be located on the premises of someone other than the customer to provide for the answering of calls at such times as the customer is not available at the main station. Such an extension is furnished only with the understanding that it is equipped to receive incoming calls only, and that separate exchange service is also furnished on the same premise.
- (T)

ISSUED: March 31, 1988

EFFECTIVE: May 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-789-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
James Fennig, President  
Celina, Ohio 45822

P. U. C. O. NO. 5  
GENERAL RULES AND REGULATIONS

D

## INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

## A. INITIAL CONTRACT PERIODS

1. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.
2. The length of contract period for directory listings, and where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.
3. In case of P.B.X. service, the initial contract period shall be at least three years, and the Telephone Company may require longer contract periods depending upon the size and nature of the installation and equipment for rendering such service.
4. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) types of arrangements of equipment or for unusual construction necessary to meet special demands, and involving extra costs.

## B. TERMINATION OF SERVICE BY SUBSCRIBERS

1. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
  - a. In case of service for which the initial contract period is one month, the charges due for the balance of the initial month.
  - b. In case of directory listing and where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases, charges will be continued only to the date of termination of the extra listing subject, however, to a minimum charge of one month.
    1. The contract for the main service is terminated;
    2. The listed party becomes a subscriber to some class of exchange service;
    3. The listed party moves to a new location;
    4. The listed party dies.

Issued: October 13, 1986

Effective: January 1, 1987

In accordance with Order No. 85-533-TP-UNC  
Issued by The Public Utilities Commission of Ohio October 7, 1986  
James Fennig, President  
Celina, Ohio

P. U. C. O. NO. 5  
GENERAL RULES AND REGULATIONS

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B. TERMINATION OF SERVICE BY SUBSCRIBERS (CONTINUED)

1. (CONTINUED)

- c. For P.B.X. service or special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.
- d. Contracts for periods of longer than one month covering service whose installations required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

- 2. Service may be terminated after the expiration of the initial contract period upon payment of all charges due to the date of termination of service.

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Issued by the Public Utilities Commission of Ohio October 7, 1986  
James Fennig, President  
Celina, Ohio

P.U.C.O. No. 5  
GENERAL RULES AND REGULATIONS

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## PAYMENT FOR SERVICES AND FACILITIES

## A. PAYMENT FOR SERVICES AND FACILITIES

1. The Telephone Company will endeavor to mail its bills for telephone service on or before the same date each month. A subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due. Bills are payable at the office of the Telephone Company or any agency authorized by the Telephone Company to receive such payment. A service charge of two (2) percent or one (1) dollar, whichever is largest, will be added after the fifteenth (15) of each month. (T)
2. The failure of the customer to promptly pay the delinquent bill (regular billing or special toll billing) may subject the customer's service to either temporary suspension or discontinuance of service. (T)
3. Each month is considered to have thirty (30) days for the purpose of computing shares, and shall be the basis for computing fractional portions of monthly billing, prorated charges and adjustments to customer accounts.
4. Failure to receive a bill will not exempt a subscriber from payment of any sum or sums due the Company.



P.U.C.O. No. 5  
GENERAL RULES AND REGULATIONS

## PAYMENT FOR SERVICES AND FACILITIES (Continued)

## A. PAYMENT FOR SERVICES AND FACILITIES (Continued)

5. If a temporarily suspended service is reconnected prior to the completion of an order to discontinue the service, the Telephone Company will give a pro rata credit for the entire period of time the service was temporarily suspended; except, in the case where service is reconnected within the day after the day it was temporarily suspended, no credit will be given. Subsequent to the completion of an order to discontinue a customer's telephone service, the Telephone Company will re-establish the service only on the basis of a new application for service; in such case, the restoral of service charge is not applicable. (T)

## SPECIAL SERVICE AND FACILITIES

## A. GENERAL

Special service and facilities, not ordinarily used in the furnishing of telephone service and not mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event any such special service or facility or the use thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

## TEMPORARY SUSPENSION OF SERVICE

- A. Upon request, a subscriber having any class of exchange service except service stations, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed six (6) months or 180 days is allowed in any calendar year.
- B. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
- C. The reduction in rate for the period of suspension is equal to fifty (50) percent of the exchange service charges, including charges for extension stations, directory listings, mileage and miscellaneous equipment.

Effective Date: January 15, 2002

In Accordance with Case No. 00-1265-TP-ORD  
Issued by the Public Utilities Commission of Ohio  
Donald Stachler, General Manager  
Celina, Ohio

**RECEIVED**

Issued Date: January 15, 2002

JAN 15 2002

TARIFF DIVISION  
Public Utilities Commission of Ohio

P.U.C.O. No. 5  
GENERAL RULES AND REGULATIONS

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TEMPORARY SUSPENSION OF SERVICE (Continued)

- D. Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period shall be made in advance and the allowance applied after the service is restored.

GENERAL REGULATIONS

A. LIABILITY OF TELEPHONE COMPANY

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by subscriber-provided equipment or facilities or by the negligence of the subscriber, shall not exceed an amount equivalent to the proportionate charge for the affected service or facility for the period of such impairment.
2. The use of customer owned and provided terminal equipment (C.O.P.E.) and other subscriber-provided facilities in connection with the facilities of the Telephone Company are permitted only on the condition that the liability of the Telephone Company shall in no instance be greater than that provided in the preceding paragraph and that the Telephone Company will not be liable for any loss, damage, impairment or failure of service, arising from or in connection with, the use of subscriber-provided facilities or equipment not caused solely by negligence of the Telephone Company.
3. When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

(T)

B. OBLIGATION OF CUSTOMER

1. The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

C. APPLICATION OF CONSTRUCTION CHARGES

1. When special construction charges for individual customers are necessary, special construction charges may apply as set forth in Section 3, Original Sheet No. 11, "Construction, Installation and Maintenance Charges".

(T)

P.U.C.O. No. 5  
GENERAL RULES AND REGULATIONS

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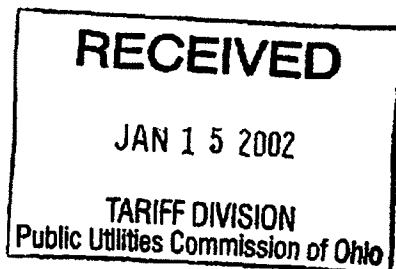
DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)

- B. The Telephone Company shall respond promptly to customer inquiries pertaining to charges for toll services, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry.

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(T)



Issued Date: January 15, 2002

Effective Date: January 15, 2002

In Accordance with Case No. 00-1265-TP-ORD  
Issued by the Public Utilities Commission of Ohio  
Donald Stachler, General Manager  
Celina, Ohio

P.U.C.O. No. 5  
GENERAL RULES AND REGULATIONS

## DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)

(T)

Toll Blocking Policy

Wabash Mutual Telephone Company, when acting on behalf of an IXC, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

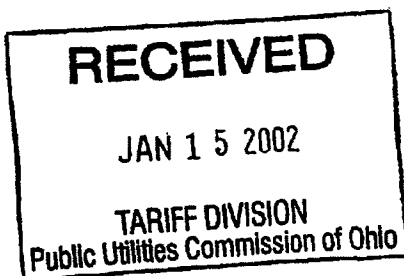
Wabash Mutual Telephone Company may furnish credit information, acquired from the Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

All forms of toll blocking services offered by Wabash Mutual Telephone Company to toll service providers must be provided on a nondiscriminatory basis to all toll providers, regardless of whether the Company has established a billing and collection agreement with the toll provider. Any charges for toll blocking services offered by the Company must be set forth in a Commission-approved tariff.

Upon payment by the customer of all past due toll debt to the IXC, or to Wabash Mutual Telephone Company acting on behalf of an IXC, the Company will lift the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

Toll disconnection service shall be provided as follows:

Universal Toll Blocking

Non-Recurring Charge  
\$5.00/Customer Disconnected

Issued Date: January 15, 2002

Effective Date: January 15, 2002

In Accordance with Case No. 00-1265-TP-ORD  
Issued by the Public Utilities Commission of Ohio  
Donald Stachler, General Manager  
Celina, Ohio

CONCURRING TARIFF  
P.U.C.O. No. 5

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GENERAL REGULATIONS

CONCURRENCE WITH TARIFFS OF GTE NORTH INCORPORATED

The Wabash Mutual Telephone Company (Telephone Company), a Secondary Exchange Carrier (SEC) under the provisions of the Originating Responsibility - Secondary Carrier Option (ORP-SCO) intraLATA toll compensation arrangement, hereby asserts to, adopts, and concurs in the following tariffs of its designated Primary Exchange Carrier (PEC), GTE North Incorporated as filed with the Public Utilities Commission of Ohio and as such now exists, or as they may be revised, added to, or supplemented, insofar as the same relate to service jointly rendered by the Telephone Company and GTE North Incorporated, including such service as may be participated in by one or more other connecting companies, and insofar as the same are not in conflict with the provisions of the tariffs of the Telephone Company:

1. Private Line Service Tariff (PL)
2. Foreign Exchange Service Tariff (FX)
3. Message Toll Telephone Service (MTS)
4. Wide Area Telephone Service (WATS)

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ISSUED: August 15, 1990

EFFECTIVE: October 1, 1990

IN ACCORDANCE WITH ORDER NO. 83-464-TP-CDI (Subfile C)  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Donald E. Stachler, Manager  
Celina, Ohio

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CONCURRING TARIFFS  
P.U.C.O. No. 5

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TELECOMMUNICATIONS PRIORITY SYSTEM

Telecommunications Service Priority (TSP) System

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

Regulations, rates and charges are specified in NECA FCC No. 5, Access Service Tariff, Section 13 page 1310.1



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ISSUED: October 11, 1990

EFFECTIVE: September 10, 1990

IN ACCORDANCE WITH ORDER NO. 90-1514-TP-UNC  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Donald E. Stachler, Manager  
Celina, Ohio

GENERAL EXCHANGE SERVICE TARIFFS  
P.U.C.O. No. 5

A. IntraLATA Presubscription

(N)

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective July 8, 1997.

2. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice for each call.

3. Rules and Regulations

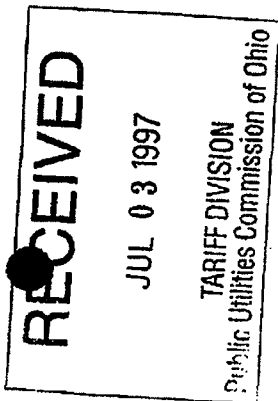
Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

(N)

ISSUED: July 3, 1997

EFFECTIVE: August 8, 1997

IN ACCORDANCE WITH CASE NO. 96-1352-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Donald Stachler, General Manager  
Celina, Ohio





GENERAL EXCHANGE SERVICE TARIFFS  
P.U.C.O. No. 5

A. IntraLATA Presubscription (continued)

3. Rules and Regulations (continued)

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription. (N)

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA Presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is (N)

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TARIFF DIVISION  
Public Utilities Commission of Ohio

ISSUED: July 3, 1997

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IN ACCORDANCE WITH CASE NO. 96-1352-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Donald Stachler, General Manager  
Celina, Ohio

P.U.C.O. No. 5  
GENERAL EXCHANGE SERVICE TARIFFS

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## A. IntraLATA Presubscription (continued)

## 5. IntraLATA Presubscription Charges (continued)

## a. Application of Charges (continued)

made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff. (N)
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply. (N)

## b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50	(N)
--	Electronic Process	\$1.25	(N)

(D)

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Issued Date: February 3, 2006

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In Accordance with Case No. 06-190-TP-ZTA  
Issued by the Public Utilities Commission of Ohio  
Mike Boley, General Manager  
Celina, Ohio

P. U. C. O. NO. 5  
DEFINITIONSBASE RATE

A scheduled rate for any form of exchange service or equipment which does not include zone or mileage charges.

BASE RATE AREA

A specific section of an exchange area within which primary classes of service are available without extra zone or exchange line mileage charges.

CENTRAL OFFICE

A "Central Office" is a local operating unit by means of which intercommunication is provided for subscribers within a specified area under contract for exchange service. An essential characteristic of a "Central Office" is switching equipment to which telephone stations are connected by means of circuits defined as "Central Office Lines".

CHANNEL

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

CIRCUIT

The term applies to a channel used for transmission of electrical energy in the furnishing of telephone service.

COMPANY

Whenever used in this Tariff, "Company" refers to the Wabash Mutual Telephone Company unless the content clearly indicates otherwise.

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

CONTRACT

The term "Contract" refers to the Service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provisions of tariffs applicable.

Issued: April 24, 1984

Effective: June 1, 1984

In accordance with Order No. 83-448-TP-AIR  
Issued by The Public Utilities Commission of Ohio \_\_\_\_\_  
James Fennig, President  
Celina, Ohio

P. U. C. O. NO. 5  
DEFINITIONSEXCHANGE

The term "Exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town, or village and its environs. It consists of a central office; together with the associated plant used in furnishing communication service within that area.

EXCHANGE AREA

The territory served by an Exchange.

D

EXTENDED AREA SERVICE

A type of telephone service furnished under Tariff provisions whereby subscribers of a given exchange may complete calls to and or may receive calls from one or more exchanges without the application of long distance message telecommunication charges.

D

D

EXTRA LISTING

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

INDIVIDUAL LINE

An exchange line designed for the connection of only one main station. (Not a private branch exchange trunk line).

INTERCEPT SERVICE

A service arrangement whereby a person calling a disconnected or discontinued number is informed that the called telephone number has been disconnected or discontinued.

KEY TELEPHONE SYSTEM

N

A Key Telephone system is a versatile station switching system located on the customer premises, consisting of one or more multibutton telephone sets and associated common control equipment. Permits access to and control of a number of central office lines from each key telephone through direct button access. Provides incoming call pick-up, hold signal and intercommunication features.

N

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Issued: March 31, 1988

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James Fennig, President  
Celina, Ohio

P. U. C. O. NO.5  
DEFINITIONS

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THIS SHEET RESERVED FOR FUTURE USE

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Issued: October 13, 1986

Effective: January 1, 1987

In accordance with Order No. 85-533-TP-LNC  
Issued by The Public Utilities Commission of Ohio October 7, 1986  
James Fennig, President  
Celina, Ohio

P. U. C. O. NO. 5  
DEFINITIONSLOCAL EXCHANGE SERVICE

Local Exchange Service provides for telephone communications within an Exchange Area in accordance with the provisions of the Telephone Company's tariff, including the use of exchange facilities as required to establish connections between an exchange station and the toll board or between an exchange station and toll trunks when such trunks are employed to effect connection with the toll board.

LOCAL MESSAGES

A local Message is a communication between subscriber's stations within the same Exchange Area.

LOCAL SERVICE

The term used to designate the privilege allowed a subscriber of sending messages from his telephone station to other telephone stations within a specified area without the payment of a toll charge.

LOCAL SERVICE AREA

That area throughout which a subscriber to local exchange service, at a given rate, obtains telephone service without the payment of a toll charge.

MAINTENANCE SERVICE CHARGE

The charge applicable for each visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty was due to a condition in a customer provided terminal equipment or communication system which is arranged for connection to Company facilities.

NON-PUBLISHED TELEPHONE NUMBERS

A telephone number associated with an exchange station which at the request of the subscriber is not listed in the telephone directory and is not made available to the general public by the Company.

OFF PREMISE

Buildings, being used for business and/or residency and not connected under the same roof. Either located on the same continuous property, or intersected by a public thoroughfare, or by land occupied others.

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Issued by The Public Utilities Commission of Ohio \_\_\_\_\_  
James Fennig, President  
Celina, Ohio

P. U. C. O. NO. 5  
DEFINITIONSON PREMISE

The buildings, or portion or partition of the buildings, all connected under the same roof, used and occupied at one time by the subscriber in the conduct of his business or as a residence.

PLANT

The facilities between a Telephone Company central office and a protector on a subscriber's premises which provides each subscriber access to the telecommunications network.

PREMISES

All of the buildings or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on the continuous plot of ground not intersected by a public highway.

PRIVATE BRANCH EXCHANGE SYSTEM

A Private Branch Exchange System is an arrangement of equipment, contracted for by a subscriber, consisting of manual or automatic switching apparatus with attendant's telephone, trunks to a central office and stations connected with the switching apparatus, thereby providing for telephone intercommunication between these stations, and also communication with the General Exchange System.

Throughout this General Exchange Tariff, the commonly used abbreviation "P.B.X." will be substituted for the words Private Branch Exchange.

A. P.B.X. Trunk: A circuit connecting the P.B.X. system with a central office.

D

D

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Issued by The Public Utilities Commission of Ohio October 7, 1986  
James Fennig, President  
Celina, Ohio

P. U. C. O. NO. 5  
DEFINITIONS

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PRIVATE BRANCH EXCHANGE TRUNKS

(See Private Branch Exchange System)

PUBLIC TELEPHONE

An exchange station, either attended or equipped with a coin collecting device which is installed for the convenience of the public at a location chosen or accepted by the Telephone Company.

RURAL AREA

The sparsely populated area outside of the base rate area and suburban area.

RURAL LINE

A Rural Line is a Company-owned station line serving subscribers outside the base rate area.

RURAL LINE SERVICE

Rural Line Service is a service provided to customers outside the base rate area by means of rural lines.

SEMI-PUBLIC TELEPHONE SERVICE

A classification of coin box exchange service for use at locations more or less public in character, but not, in the opinion of the Company, generally accessible nor suitable for the installation of public telephone service.

SERVICE CONNECTION CHARGE

A nonrecurring charge applying to the establishment of service for a subscriber and certain subsequent additions to that service. T

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Issued: October 13, 1986

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In accordance with Order No. 85-533-TP-UNC  
Issued by The Public Utilities Commission of Ohio October 7, 1986  
James Fennig, President  
Celina, Ohio



P. U. C. O. NO. 5  
DEFINITIONSSUBSCRIBER

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers even in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

SUSPENSION OF SERVICE

An arrangement made at the request of the subscriber, or initiated by the Company for violation of tariff regulations by the subscriber, for temporarily interrupting service. During the period of suspension, the Company's equipment remains at the customer's location; the service is rendered inoperable. Facilities are reserved in anticipation that normal service will be resumed at some future date.

D

TOLL MESSAGE

A MESSAGE FROM A CALLING STATION TO A STATION LOCATED IN A DIFFERENT LOCAL SERVICE AREA.

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Issued: October 13, 1986

Effective: January 1, 1987

In accordance with Order No. 85-533-TP-UNC  
Issued by The Public Utilities Commission of Ohio October 7, 1986  
James Fennig, President  
Celina, Ohio

P. U. C. O. NO. 5  
DEFINITIONS

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THIS SHEET RESERVED FOR FUTURE USE

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Issued: October 13, 1986

Effective: January 1, 1987

In accordance with Order No. 85-533-TP-UNC  
Issued by The Public Utilities Commission of Ohio October 7, 1986  
James Fennig, President  
Celina, Ohio

P. U. C. O. NO. 5  
CONNECTION WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

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I. CUSTOMER PREMISES INSIDE WIREA. General

1. Installation and maintenance of customer premises inside wire (N)  
associated with residence and non-residence single line exchange  
services, excluding semi-public service, connecting to single line sets  
are the financial responsibility of the customer.
2. Customer premises inside wire is defined as wire (including (N)  
entrance bridges, connectors, blocks and jacks) within a customer's  
premises that extends between the termination of the exchange access  
line at the network interface and those standard jack locations within  
the customer's premises to which terminal equipment can be connected  
for access to the exchange access line.
3. The network interface may be installed on the customer's premises (N)  
at a location determined by the Telephone Company which is accessible  
to the Customer. The normal location of the network interface would be  
in close proximity of or in conjunction with the protector or  
equivalent where the Telephone Company facilities enter the Customer's  
premises.  
  
The Telephone Company will not charge for the network interface (N)  
device. The only charges that apply when a customer has the Telephone  
Company come to their premises for the purpose of installing a network  
interface device are the appropriate service connection charges.
4. Customer premises inside wiring must be installed in accordance (N)  
with Part 68 of the Federal Communications Commission's Rules and  
Regulations.

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ISSUED: April 8, 1987

EFFECTIVE: January 1, 1987

IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
James Fennig, President  
Celina, Ohio 45822

P. U. C. O. NO. 5  
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

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I. CUSTOMER PREMISES INSIDE WIRE (continued)B. Responsibility of the Customer

1. In the event that the customer provides, installs and maintains (N) or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or third persons caused by the actions or omission of the customer or the customer's agents, or representative. The customer will save the Telephone Company harmless from any and all liability, claims, or damage arising out of the provision, installation or maintenance of customer premises inside wire by the customer or the customer's representatives or agents.
2. In those instances where the Telephone Company makes a repair visit (N) to the customer's premises and the service difficulty or trouble results from customer premises inside wire provided, installed or maintained by the customer that is not in accordance with part 68 of the Federal Communications Commission's Rules and Regulations for such service wire, the customer is responsible for the payment of a service order charge and a premise visit charge.

C. Responsibility of the Telephone Company

1. The Telephone Company will make available to customers installation (N) guidelines for provision or installation of customer premises inside wire. These guidelines will be available at the Telephone Company office.
2. Subject to the provision of the General Rules and Regulations, of (N) this tariff, the Telephone Company will, upon the customer's request, maintain customer premises inside wire and standard jacks, provided or installed by the customer which are in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations on a detariffed agreement.

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ISSUED: April 8, 1987

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IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
James Fennig, President  
Celina, Ohio 45822

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P. U. C. O. NO. 5  
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

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D. Violation of Regulations

Where customer premises inside wire provided, installed, or maintained (N) by the customer is in violation of any of the regulations of this Section 6, the Telephone Company will take such immediate action as necessary for the protection of the telecommunications network and Telephone Company employees, and will promptly notify the customer of the violation. The customer shall discontinue such use of the premises inside wire or correct the violation and shall confirm in writing to the telephone company within ten days, following the receipt of written notice from the Telephone Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation or to give the required written confirmation to the Telephone Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provision of his tariff.

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ISSUED: April 8, 1987

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
James Fennig, President  
Celina, Ohio 45822

P. U. C. O. NO. 5  
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

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II. CUSTOMER OWNED AND PROVIDED EQUIPMENT

- A. Subscriber-provided terminal equipment and communications systems may (N) be used with the facilities furnished by the telephone company for exchange and long distance message telecommunications service as specified in this section.
- B. Customer owned and provided terminal equipment will be allowed to be (N) connected to facilities furnished by the Telephone Company in accordance with the FCC Docket 19528 (Registration Program). Providing the customer, at the option of the Telephone Company: (a) notifies the Telephone Company of the intent to connect terminal equipment, (b) provides the Telephone Company with the make, model and FCC registration number and ringer equivalence rating of the terminal equipment.
- C. Terminal equipment which is not in conformance with the FCC Registration (N) Program may not be attached to the facilities of the Telephone Company without the use of either a Telephone Company provided or customer provided interconnection device. The interconnection device must also be in conformance with the Registration Program.
- D. A visitation or maintenance charge will apply when a service difficulty (N) or trouble report requires a visit by the Telephone Company to the customer premises, at which Terminal Equipment and Inside Wiring is connected to Telephone Company Facilities, to determine that the difficulty or trouble is not the result or failure of Telephone Company facilities. The charge will be based on the actual cost of the visit as determined by the direct labor time, indirect labor time, equipment and materials required.

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ISSUED: April 8, 1987

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IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
James Fennig, President  
Celina, Ohio 45822

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P.U.C.O. NO. 5

GENERAL EXCHANGE TARIFF

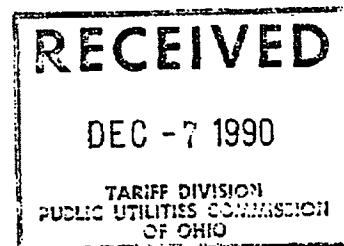
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SECTION 7

TITLE PAGE

Schedule of

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 9-1-1



ISSUED: January 31, 1990

EFFECTIVE: November 29, 1990

In accordance with Order No. 86-911-TP-COI  
Issued by the Public Utilities Commission of Ohio,  
Ronald Keller, President  
Celina, Ohio

P.U.C.O. NO. 5

## GENERAL EXCHANGE TARIFF

## UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 9-1-1

## General

The Wabash Mutual Telephone Company will provide a universal number "9-1-1" for the use of Public Safety Answering Points (PSAP's) engaged in assisting local government in the protection and safety of the general public. Use of the 9-1-1 number will provide each caller with the telephone access to the Mercer County PSAP.

## Regulations

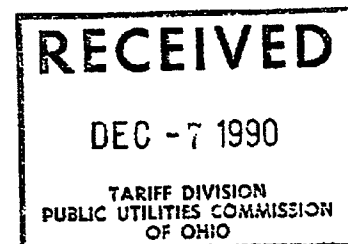
The regulations specified in this section apply to both "Basic 9-1-1" and "Enhanced 9-1-1" service, hereinafter referred to as 9-1-1 service, in addition to regulations as specified in this tariff.

Information contained in the PSAP's data base management system will be maintained for 9-1-1 service and will be used exclusively for this purpose.

9-1-1 Service information consisting of the name, address, and telephone number of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 9-1-1 Service calls. No liability for damages arising from disclosure of non-published telephone number shall attach to the Wabash Mutual Telephone Company.

Any party residing within the 9-1-1 Service serving areas forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number, and address associated with the originating station location are furnished to the PSAP.

Because the Wabash Mutual Telephone Company serving boundaries and political subdivision boundaries may not coincide, the PSAP must make arrangements to handle all calls received on its 9-1-1 Service lines that originate from all telephones served by the central office within the 9-1-1 Service area whether or not the calling telephone is situated within the geographical boundaries of the county's public safety jurisdiction.



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Issued by the Public Utilities Commission of Ohio,  
Ronald Keller, President  
Celina, Ohio



P.U.C.O. NO. 5

## GENERAL EXCHANGE TARIFF

## UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 9-1-1 (continued)

## Conditions of Furnishing Service

Provision of this service is limited to the use of central office number 9-1-1 as the universal emergency number and once 9-1-1 service has been established in any given area, whether consisting of one or of a combination of more than one participating local government authority, no other 9-1-1 service will be provided within such area.

The 9-1-1 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this manner.

9-1-1 service is provided solely for the benefit of the local governmental unit; the provision of such service shall not be interpreted, construed, or regarded as being for the benefit of, or creating any company obligation toward, or any of action on behalf of, any third person or other legal entity.

THE WABASH MUTUAL TELEPHONE COMPANY AND IT'S OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS ARE NOT LIABLE IN DAMAGES IN A CIVIL ACTION FOR INJURIES, DEATH, OR LOSS TO PERSONS OR PROPERTY INCURRED BY ANY PERSON RESULTING FROM THE TELEPHONE COMPANY, IT'S OFFICERS, DIRECTORS, EMPLOYEES, OR AGENTS PARTICIPATION IN ACTS OR OMISSIONS IN CONNECTION WITH SUCH PARTICIPATION IN A 9-1-1 SYSTEM, WHETHER SUCH SYSTEM IS ESTABLISHED PURSUANT TO SECTIONS 4931.40 TO 4931.50 OF THE OHIO REVISED CODE OR OTHERWISE IN ACCORDANCE WITH THE WABASH MUTUAL TELEPHONE COMPANY'S SCHEDULES REGARDING 9-1-1 SYSTEMS FILED WITH THE PUBLIC UTILITIES COMMISSION PURSUANT TO SECTION 4905.30 OF THE OHIO REVISED CODE.



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Ronald Keller, President  
Celina, Ohio

P.U.C.O. NO. 5

## GENERAL EXCHANGE TARIFF

## UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 9-1-1 (continued)

## 9-1-1 Service Features

1. Automatic Location Identification (ALI): Will not be provided.
2. Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the E-9-1-1 control office and to the PSAP's display and transfer units. Additional telephones with the same number as the calling party's (secondary locations, off premise, etc.) will be identified with the address of the telephone number at the main location.

## Rates and Charges

9-1-1 service is provided to residents who subscribe to the Wabash Mutual Mutual Telephone Company's local exchange telephone service. The rate for this service will be as indicated for the appropriate county on the County Rate List located at the back of this section.

**RECEIVED**

DEC - 7 1990

TARIFF DIVISION  
PUBLIC UTILITIES COMMISSION  
OF OHIO

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Issued by the Public Utilities Commission of Ohio,  
Ronald Keller, President  
Celina, Ohio

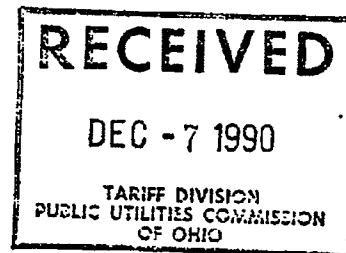
P.U.C.O. NO. 5

## GENERAL EXCHANGE TARIFF

## UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

## County Rate List

County	Current E-9-1-1 Subscriber Charge	Implementation Date for E-9-1-1 Service	Effective Date for Current E-9-1-1 Subscriber Charge	Initial Case No. for E-9-1-1 Implementation	Most Current Case No. for E-9-1-1 Review
Mercer	33	April 3, 1990		90-218-TP-EMG	86-911-TP-COI



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In accordance with Order No. 86-911-TP-COI  
Issued by the Public Utilities Commission of Ohio,  
Ronald Keller, President  
Celina, Ohio

P.U.C.O. No. 5  
General Exchange Tariff

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BASIC TELEPHONE ASSISTANCE

I. SERVICE CONNECTION ASSISTANCE

A. General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- o Waiver of applicable deposit requirements under Section 3 of this tariff.
- o Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 2 of this tariff (Service Connection Assistance does not apply to network wiring charges).

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

(a) Home Energy Assistance Program (HEAP);

(D)

(D)

(b) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;

(c) Food Stamps;

P.U.C.O. No. 5  
General Exchange Tariff

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- (d) Federal public housing assistance/Section 8; or (T)
- (e) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
- 2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section I.B.1, above; identifying the specific program or programs from which the customer receives benefits. (T)
- 3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- 4. Service Connection Assistance is available for all grades of service.
- 5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. (T)
- 6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other members of the household may owe money for such services previously provided at the customer's current address.
- 7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

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Issued by the Public Utilities Commission of Ohio  
Mike Boley, General Manager  
Celina, Ohio 45822

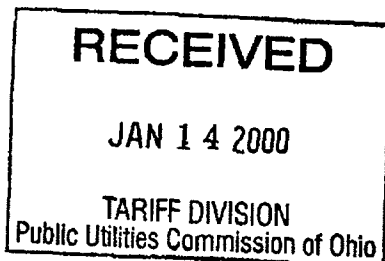
WABASH MUTUAL TELEPHONE COMPANY

SECTION 8  
SECOND REVISED SHEET NO. 3  
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P.U.C.O. NO. 5  
General Exchange Tariff

BASIC TELEPHONE ASSISTANCE

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ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH CASE NO. 00-76-TP-NFP  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Donald E. Stachler, Manager  
Celina, Ohio 45822

WABASH MUTUAL TELEPHONE COMPANY

SECTION 8  
SECOND REVISED SHEET NO. 4  
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TARIFF DIVISION  
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WABASH MUTUAL TELEPHONE COMPANY

SECTION 8  
SECOND REVISED SHEET NO. 5  
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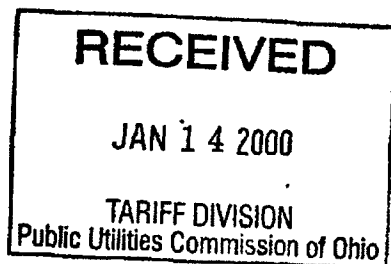
P.U.C.O. NO. 5  
General Exchange Tariff

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BASIC TELEPHONE ASSISTANCE

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WABASH MUTUAL TELEPHONE COMPANY

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BASIC TELEPHONE ASSISTANCE

## III. LINK UP

## A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- o A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- o A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

## B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:

- (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
- (b) Food stamps;
- (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
- (d) Federal public housing assistance, or Section 8;
- (e) Home Energy Assistance Program (HEAP); (M) (T)
- (f) National School Lunch Program's Free Lunch Program (NSL); (N)
- (g) Household income at or below 135% of the poverty level; or (N)
- (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

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P.U.C.O. No. 5  
General Exchange Tariff

## III. LINK UP (Con't)

## B. Regulations (Con't)

2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section III.A., above.
3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section III.B.1., above; identifying the specific program or programs from which the customer receives benefits. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section III.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
5. Link Up customers are not restricted on the optional services to which they may subscribe.
6. If a customer disagrees with a company's findings regarding eligibility for Link-Up, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(T)

(N)

(N)

(N)

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BASIC TELEPHONE ASSISTANCE

## IV. LIFELINE ASSISTANCE

## A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- o A waiver of the Federal Subscriber Line Charge.
- o A reduction of \$1.75 off the customer's monthly basic local service charges.
- o Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- o A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.
- o Optional service like Caller ID and Call Waiting are not restricted. (N)

## B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - (b) Food stamps;
  - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - (d) Federal public housing assistance, or Section 8;
  - (e) Home Energy Assistance Program (HEAP); (M) (T)
  - (f) National School Lunch Free Lunch Program; (N)
  - (g) Household income at or below 135% of the poverty level; or (N)
  - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

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## IV. LIFELINE ASSISTANCE (Con't)

## B. Regulations (Con't)

2. Consumers participating in this program may receive service connection and deposit waivers through Link-Up. (N)
3. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
4. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
5. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section IV.B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section IV.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/ Workmen's Compensation statement of benefits; 8) a divorce decree or child support document. (N)
6. At no time will the monthly basic local exchange service charge less the discount cause the local service rates to be less than zero. (N)  
(T)
7. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance. (N)
8. The Lifeline discounts and waivers apply to only one access line per household. (N)

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Celina, Ohio 45822

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General Exchange Tariff

## IV. LIFELINE ASSISTANCE (Con't)

## C. Enrollment Process

(N)

1. Existing Customers

- (a) Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount.
- (b) The Company will review the customer's lifeline application to determine customer's eligibility within 30 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- (a) Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- (b) The Company will review the customer's lifeline application to determine the customer's eligibility within 30 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

(N)

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## IV. LIFELINE ASSISTANCE (Con't)

## D. Income Eligibility

(N)

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of documentation would include 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
2. Regardless of when the Company completes the verification process lifeline benefits shall go back to the date the qualified customer requested lifeline service or established new service.
3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30 day opportunity to prove eligibility or dispute the Company's determination. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.
4. The Telephone Company shall give customers who do not qualify for lifeline assistance the option of spreading installation charges over three months consistent with Chapter 4901:1-5, O.A.C.
5. Written notification must include 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.
6. If a customer disagrees with the Company's findings regarding eligibility for lifeline, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

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## IV. LIFELINE ASSISTANCE (Con't)

## E. Verification for Continued Eligibility

(N)

1. The Telephone Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for the termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.
3. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

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Celina, Ohio 45822



P.U.C.O. No. 5  
Expanded Service Area

**EXPANDED SERVICE AREA  
ROCKFORD, COLDWATER, CELINA, FORT RECOVERY  
AND WILLSHIRE/WREN EXCHANGES**

The services, rates, terms and conditions for the Rockford, Coldwater, Celina, Fort Recovery and Willshire/Wren Exchanges will be identical to those of the Wabash Exchange, with the exception of local calling areas, which will be determined by the telephone number requested by the customer, as summarized below.

(T)

EXCHANGE/ASSIGNED TELEPHONE NUMBERS	LOCAL CALLING AREA	
Celina	Celina Maria Stein Rockford Wabash	Coldwater Mendon St. Marys
Coldwater	Celina Fort Recovery Wabash	Coldwater Maria Stein
Fort Recovery	Coldwater Wabash	Fort Recovery
Rockford	Celina Ohio City Willshire-Wren	Mendon Wabash
Wabash	Celina Fort Recovery	Coldwater Rockford
Willshire-Wren	Convoy Rockford Willshire-Wren	Ohio City Van Wert

(N)

Notes:

1. Celina, Coldwater, Convoy, Fort Recovery, Maria Stein, Mendon, Ohio City, St. Marys and Willshire-Wren are exchanges of Verizon North Inc.
2. Rockford and Van Wert are exchanges of United Telephone Company of Ohio d.b.a. Sprint.
3. Wabash is an exchange of the Wabash Mutual Telephone Company.

(N)

Service will be available where facilities permit.

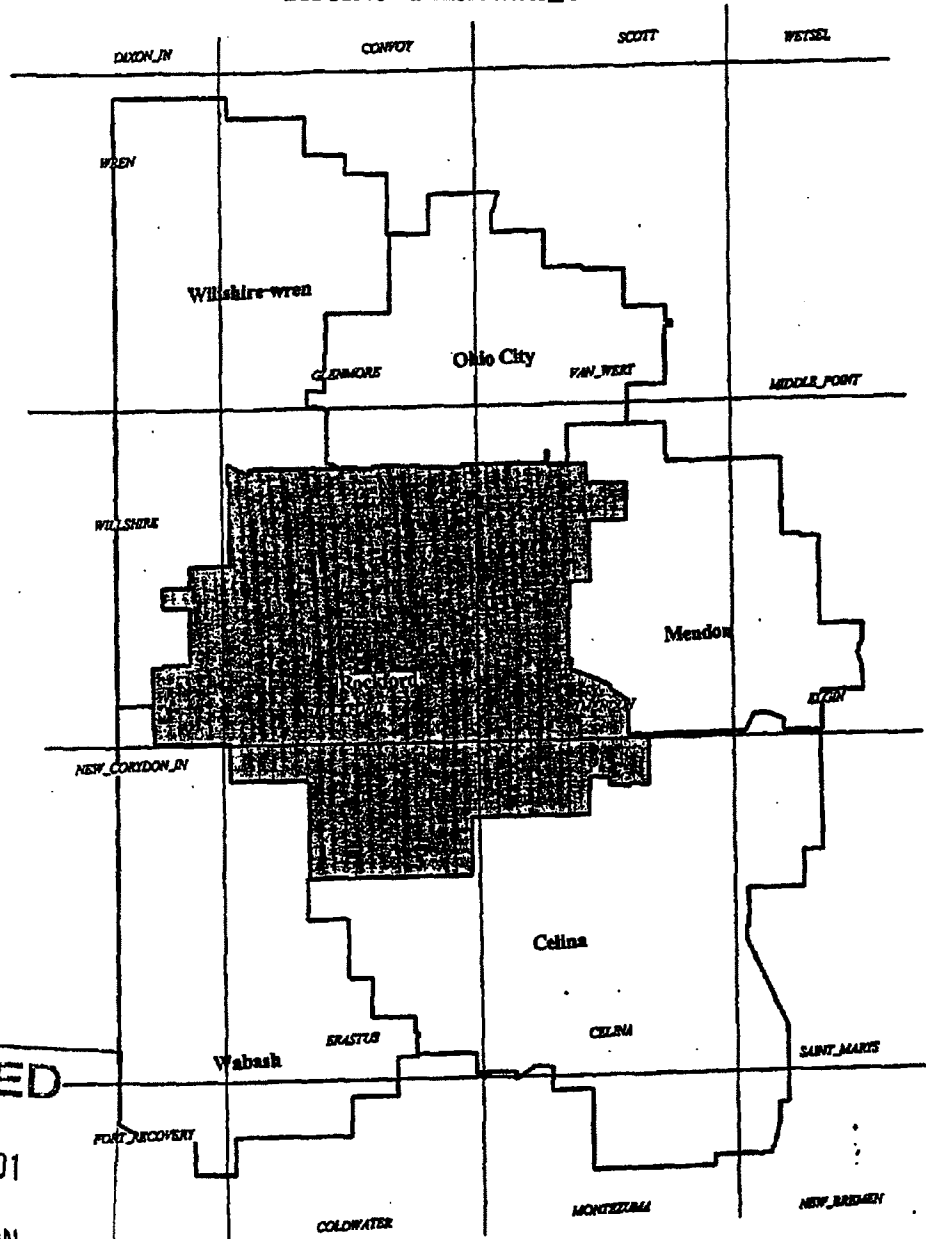
Issued Date: July 7, 2005

Effective Date: September 15, 2005

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Expanded Service Area

**Expanded Service Area Map  
Rockford Exchange**



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APR 30 2001

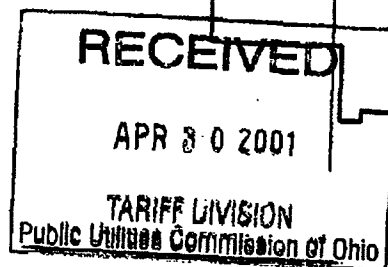
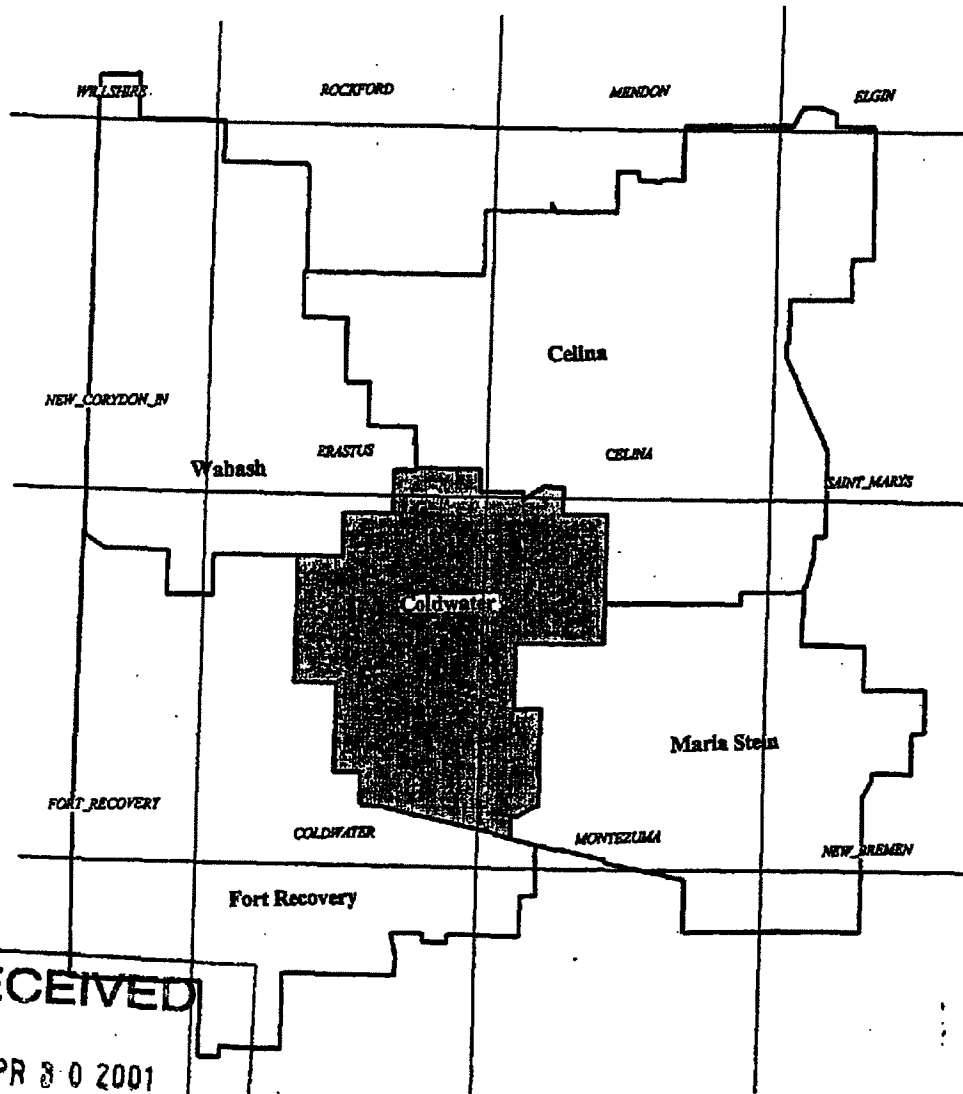
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Issued: April 30, 2001

Effective: April 30, 2001

In Accordance with Finding and Order in Case No. 01-483-TP-UNC  
Issued by The Public Utilities Commission of Ohio  
Donald Stachler, General Manager  
Celina, Ohio 45822

**Expanded Service Area Map  
Coldwater Exchange**



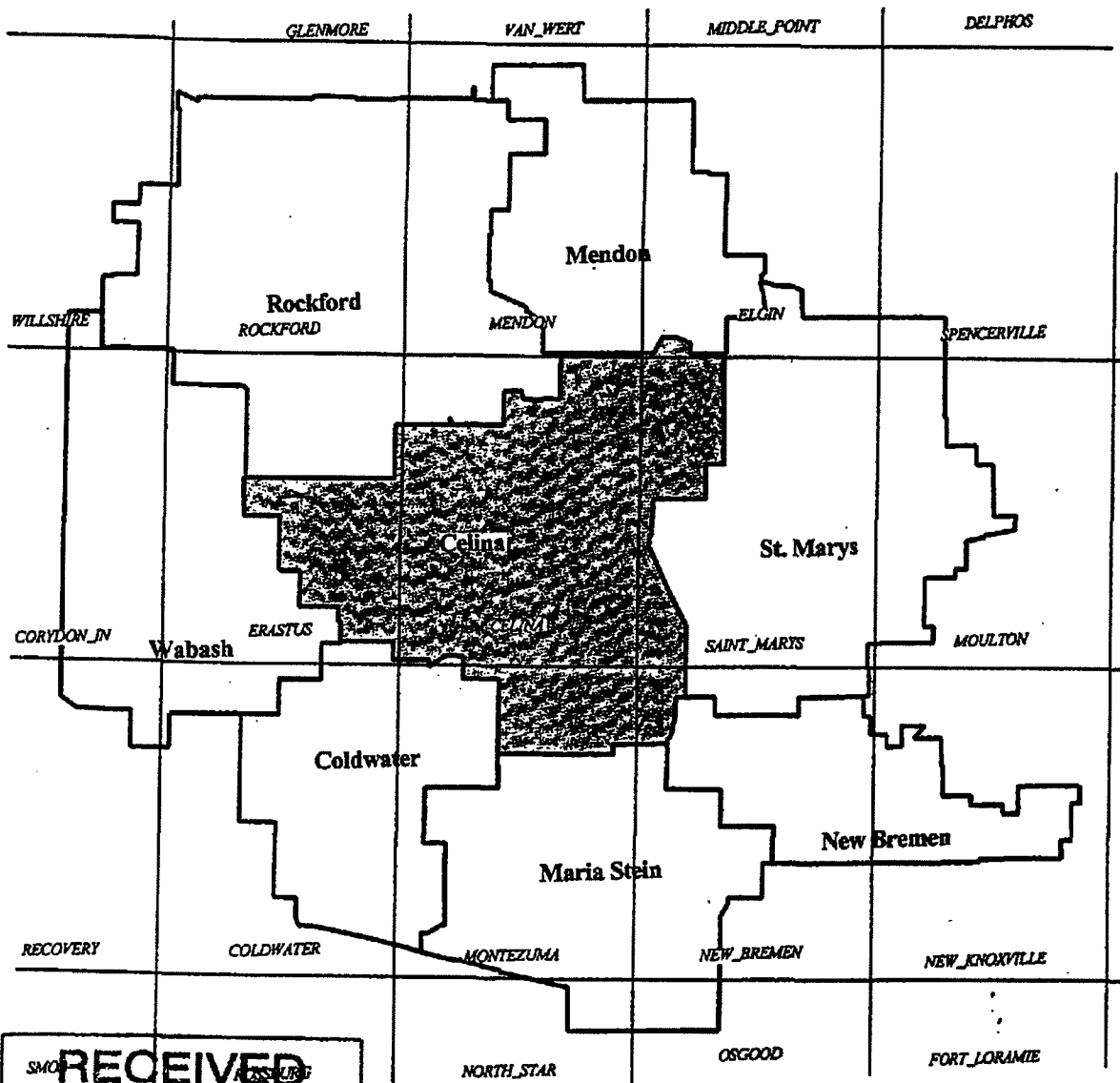
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Expanded Service Area

**Expanded Service Area Map  
Celina Exchanges**



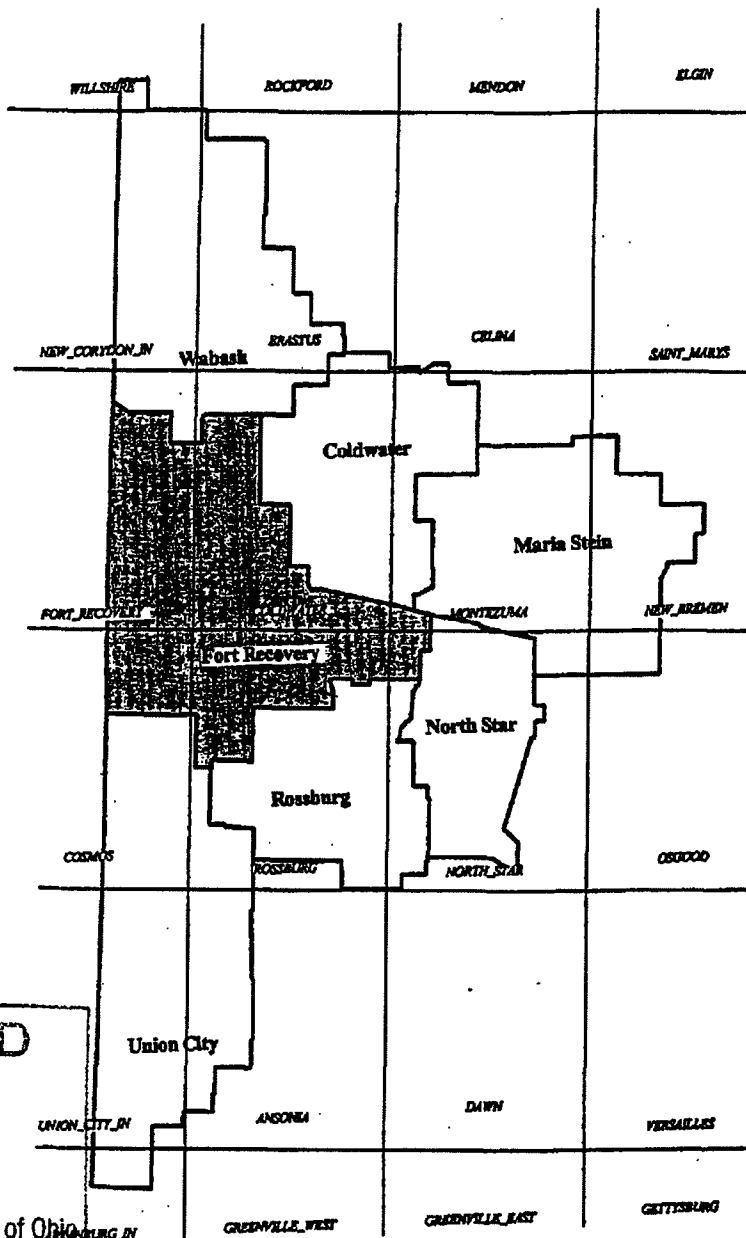
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Expanded Service Area

**Expanded Services Area Map  
Fort Recovery Exchange**



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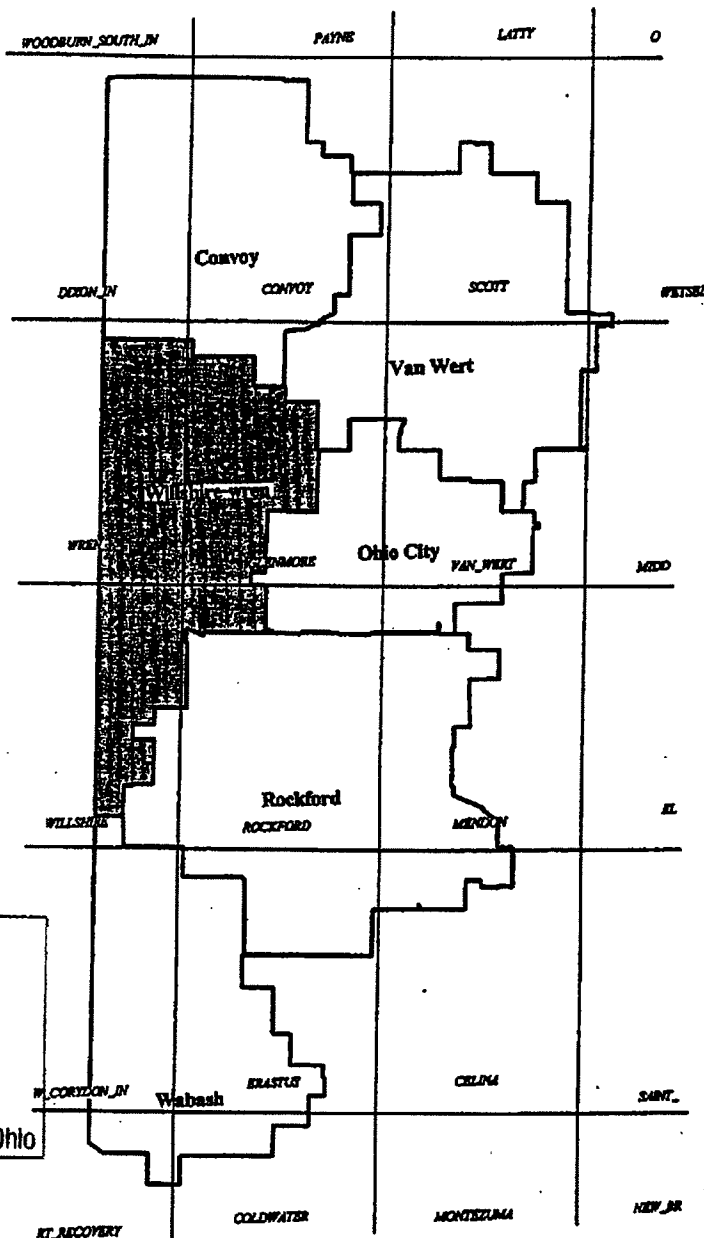
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**Expanded Service Area Map  
Willshire/Wren Exchange**



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WABASH MUTUAL TELEPHONE COMPANY

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SECTION NO. 10  
FIRST REVISED SHEET NO. 17  
REPLACES ORIGINAL SHEET NO. 17

P.U.C.O. No. 5

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Issued Date: December 28, 2007

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In Accordance with Case No. 07-1316-NFP  
Issued by the Public Utilities Commission of Ohio  
Michael Boley, General Manager  
Celina, Ohio

WABASH MUTUAL TELEPHONE COMPANY

SECTION NO. 10  
FIRST REVISED SHEET NO. 18  
REPLACES ORIGINAL SHEET NO. 18

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WABASH MUTUAL TELEPHONE COMPANY

SECTION NO. 10  
FIRST REVISED SHEET NO. 19  
REPLACES ORIGINAL SHEET NO. 19

P.U.C.O. No. 5

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WABASH MUTUAL TELEPHONE COMPANY

SECTION NO. 10  
FIRST REVISED SHEET NO. 20  
REPLACES ORIGINAL SHEET NO. 20

P.U.C.O. No. 5

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WABASH MUTUAL TELEPHONE COMPANY

SECTION NO. 10  
FIRST REVISED SHEET NO. 21  
REPLACES ORIGINAL SHEET NO. 21

P.U.C.O. No. 5

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Michael Boley, General Manager  
Celina, Ohio

**TELEPHONE SERVICE REQUIREMENTS FORM**

Pursuant to Case Nos. 95-845-TP-COI, 99-998-TP-COI, 99-563-TP-COI, and 04-1785-TP-ORD

The provider affirms that it is in compliance with Commission directives concerning the following checked items, and that this represents an up-to-date listing of applicable "generic" service requirements. The provider understands that this in no way supersedes the context of the applicable Commission orders described below. Unless otherwise specified, this language replaces the need for related language to be contained in the provider's tariff.

**A. MANDATORY REQUIREMENTS FOR BASIC LOCAL EXCHANGE AND CTS PROVIDERS (unless otherwise noted):**

**[x] 1. SALES TAX (See also Case No. 87-1010-TP-UNC)**

Certain telecommunication services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

**[x] 2. MTSS TARIFF REQUIREMENTS**

**[x]** The provider attests that its tariffs include:

- provider-specific language addressing the deposit method (as cited in 4901:1-5-13) adopted by the company and approved by the Commission;
- Toll Caps (choose one):
  - ☐ language addressing the provider-specific parameters of toll caps approved by the Commission, OR
  - ☒ not applicable since the provider has not chosen to incorporate toll caps.
- language regarding establishment of service, including requirements to establish creditworthiness, as cited in 4901:1-5-13;
- language regarding residential service guarantors, as cited in 4901:1-5-14;

- language regarding subscriber bills, as cited in 4901:1-5-15;
- language regarding subscriber billing adjustments for local exchange service, as cited in 4901:1-5-16; and,
- language regarding denial or disconnection of local and/or toll service, including the requirements for the reconnection of local and/or toll service, as cited in 4901:1-5-17.

Check the boxes below to attest that the provider shall adhere to the following criteria when the provider implements cancellation of service policies and/or requests an advance payment:

☒ Cancellation of Service:

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service, and then the company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage;

☒ Advance Payment:

Advance Payment means a payment that may be required by the company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

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**[x] 3. SURCHARGES**

The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate procedures required by the Commission. Generally, the Commission will not grant the inclusion of gross receipts tax as a separate item on the bill unless special circumstances so warrant and the Commission specifically approves same. The company shall not place a separate line item on a customer's bill without sending notice to all customers informing them of the new line item charges in accordance with Commission-adopted notice procedures.

The customer is responsible for the payment of all state, local and E9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff.

**[x] 4. 1+ INTRALATA PRESUBSCRIPTION - Basic Local Exchange Providers Only (See Also Case No. 95-845-TP-COI, Guideline X.)****a. General**

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.

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b. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

c. Rules and Regulations

Subscribers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Paragraph E, below.

d. IntraLATA Presubscription Procedures

New subscribers will be asked to select an intraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with the Telephone Company. The Telephone Company will process the subscriber's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new subscribers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

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If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection. If selection is still not possible, the Telephone Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Telephone Company of an intraLATA toll carrier presubscription selection free of charge. Until the subscriber informs the Telephone Company of his/her choice for intraLATA toll carrier, the subscriber will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. Subscribers who inform the Telephone Company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in e.ii. below. If a customer of record inquires of the Telephone Company of the carriers available for intraLATA toll presubscription, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection.

e. IntraLATA Presubscription Charges

i. Application of Charges

After a subscriber's initial selection for a presubscribed intraLATA toll carrier and as detailed in Paragraph D above, for any change thereafter, an IntraLATA Presubscription Change Charge will apply. The IntraLATA Presubscription Change Charge shall be applied as follows:

- a. The charge shall be no greater than those set forth in Paragraph (e)(ii), unless modified by a company-specific Commission-approved tariff.
- b. If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

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## ii. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

- Manual Process	\$5.50
- Electronic Process	\$1.25

**B. REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES, OR WHERE CERTAIN CONDITIONS OF SERVICE ARE UTILIZED (check all applicable):**☐ **1. DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND THE TELECOMMUNICATION RELAY SERVICE**

Applicable to all telephone companies offering message toll service (MTS)  
(See also Case Nos. 87-206-TP-COI and 91-113-TP-COI):

- a. For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing-disabled, deaf, deaf/blind, and speech-disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
- b. Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled, are eligible to receive a discount off their MTS rates.
- c. Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:

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- i. Off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
- ii. Off the basic MTS, current, price list day rates: no less than a straight 70 percent discount shall be made available on a 24 hour a day basis; or
- iii. For MTS which is offered similar to the mileage-banded rate structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "day" period Monday through Friday; and the "night/ weekend" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "evening" period Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the "night/ weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, customer-dialed, station-to-station calls placed during the "night/weekend" period any day, the "day" period Sunday, and all day Saturday.
- d. All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph 1.c. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

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☐ **2. EMERGENCY SERVICES CALLING PLAN**

Applicable to all CLECs and CTSs offering MTS (See also Case Nos. 85-1466-TP-COI and 89-54-TP-COI):

Message toll telephone calls to governmental emergency service agencies, as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- a. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

☐ **3. ALTERNATIVE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide alternative operator services (AOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the AOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

☒ **4. LIMITATION OF LIABILITY**

The following is applicable to all telephone companies that choose to include in their tariffs language which may limit their liability (See also Case No. 85-1406-AU-COI):

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a

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courts responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

☐ 5. **TERMINATION LIABILITY**

The following is applicable to all telephone companies who choose to include in their tariffs language which imposes early termination liability on a customer for termination of service prior to the designated term of service:

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

☒ 6. **SERVICE CONNECTION ASSISTANCE (SCA)**

The following is applicable to all LECs that offer local service to residential customers:

SCA is targeted to help defray the one-time, up-front costs of connecting to the local exchange network for qualified customers. It provides a waiver of the deposit requirement, full or partial waiver of the service connection charges.

☒ 7. **LOCAL NUMBER PORTABILITY and NUMBER POOLING**

See Case No. 95-845-TP-COI Guideline XIV, FCC Dockets 95-116 and 99-200. NOTE: LNP and number pooling are required of all facilities-based LECs, regardless of size, and CMRS where currently rolled-out by the FCC or as a result of a bona fide request unless granted an extension, exemption, or waiver by the Commission or the FCC.

☐ 8. **TARIFFING AND DISCONNECTION PROCEDURES FOR SERVICE PACKAGES OR BUNDLES**

Applicable to all LECs packaging or bundling regulated local services with toll service and/or unregulated services. See Rule 4901:1-6-21(C), Ohio Administrative Code.

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☐ **Option 1****Tariffing**

Under option 1, LECs that package or bundle regulated local services with toll and/or unregulated services shall tariff only the regulated components of a package or bundle of services either as a package at a separate, single rate for the regulated components or individually at individual tariffed rates. The unregulated services and any rate(s) associated with the unregulated service components of any package or bundle of services shall not be tariffed.

**Disconnection Procedures**

Under option 1, if a customer fails to submit timely payment sufficient to cover the amount of the regulated charges, the LEC may discontinue the provision of the regulated services in compliance with Rule 4901:1-5-17, Ohio Administrative Code.

**Staff Notice**

Under option 1, LECs shall keep the Director of the Consumer Services Division and the Chief of Telecommunications of the Utilities Department informed and up-to-date on all current offers to consumers that bundle regulated local services with unregulated services at a single packaged rate, different from the rate shown in the tariff for the regulated components of the package. The notice to staff shall identify the regulated and unregulated services included and the packaged rate (the combined tariffed and untariffed rate).

☐ **Option 2****Tariffing**

Under option 2, LECs shall tariff the entire package or bundle of services including both regulated local services and toll and/or unregulated services for a single combined packaged rate (including any amount attributable to the unregulated components). The LEC shall clearly identify the services within the package and denote which services are unregulated.

**Disconnection Procedures**

Under option 2, if a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled packaged rate, the LEC may discontinue the provision of any regulated and unregulated services, other than basic local exchange

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service, if payment is sufficient to cover the rate for basic local exchange service. For purposes of this rule, the rate for basic local exchange service shall be the tariffed rate for stand-alone basic local exchange service. In the event a CLEC does not offer basic local exchange service on a stand-alone basis, the CLEC shall identify an amount in the tariff for the basic local exchange service component of the package. In no event shall this amount exceed the packaged rate. Further, if the customer loses services included in the package due to non-payment or partial payment pursuant to this rule, the customer shall be entitled to add, change, or discontinue any regulated services provided according to the LEC's normal procedures for adding, changing or discontinuing such services.

**Disconnection Notice**

Under option 2, the LEC shall, in its notice of disconnection for non-payment, state the total amount due to avoid discontinuance of the package, as well as the total amount due to avoid discontinuance of the basic local exchange service component of the package.

☐ 9. **INMATE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide inmate operator services (IOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the IOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

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**EXHIBIT B**  
**(Proposed Revised Tariff Pages)**

WABASH MUTUAL TELEPHONE COMPANY  
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 6 cancels and supersedes Wabash Mutual Telephone Company Tariff P.U.C.O. No. 5.

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Issued: May 19, 2011

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P.U.C.O. NO. 6

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SECTION 6:	INTRALATA PRESUBSCRIPTION

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TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by Wabash Mutual Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

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EXCHANGE RATES

The following identified service rates entitle the subscribers of telephone service to call, without additional charge, the subscribers of Celina, Coldwater-St. Henry, and Fort Recovery exchanges of Frontier North Inc. and the subscribers of the Rockford exchange of the United Telephone Company of Ohio d/b/a CenturyLink, in addition to the other subscribers of the Wabash exchange.

The following listed rates for Access Line Charge shall apply within the exchange area.

<u>CLASS OF SERVICE WITHIN THE EXCHANGE</u>	<u>ACCESS LINE CHARGE PER MONTH</u>	<u>COIN SUPERVISION CHARGE PER MONTH</u>
Residential Access Line	\$17.70	----
Business Access Line and Payphone	\$22.15	\$7.20

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**EXPANDED SERVICE AREA  
ROCKFORD, COLDWATER, CELINA, FORT RECOVERY  
AND WILLSHIRE/WREN EXCHANGES**

The services, rates, terms and conditions for the Rockford, Coldwater, Celina, Fort Recovery and Willshire/Wren Exchanges will be identical to those of the Wabash Exchange, with the exception of local calling areas, which will be determined by the telephone number requested by the customer, as summarized below.

<b>EXCHANGE/ASSIGNED TELEPHONE NUMBERS</b>	<b>LOCAL CALLING AREA</b>	
Celina	Celina	Coldwater
	Maria Stein	Mendon
	Rockford	St. Marys
	Wabash	Fort Recovery
Coldwater	Celina	Coldwater
	Maria Stein	Mendon
	Rockford	St. Marys
	Wabash	Fort Recovery
Fort Recovery	Coldwater	Fort Recovery
	Wabash	Celina
		Rockford
Rockford	Celina	Mendon
	Ohio City	Wabash
	Willshire-Wren	
Wabash	Celina	Coldwater
	Fort Recovery	Rockford
Willshire-Wren	Convoy	Ohio City
	Rockford	Van Wert
	Willshire-Wren	

Notes:

1. Celina, Coldwater, Convoy, Fort Recovery, Maria Stein, Mendon, Ohio City, St. Marys and Willshire-Wren are exchanges of Frontier North Inc.
2. Rockford and Van Wert are exchanges of United Telephone Company of Ohio d.b.a. CenturyLink.
3. Wabash is an exchange of the Wabash Mutual Telephone Company.

Service will be available where facilities permit.

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NON-RECURRING SERVICE OFFERINGS

	<u>CHARGE</u>
<u>Charges for Changes, Service Connections and Restoral of Service:</u>	
<u>Service Connection</u>	
(a) <u>Service Order Charge</u>	\$16.00
Receiving, recording and processing information necessary to execute a customer's initial request for service.	
(b) <u>Service Order Charge (Subsequent)</u>	\$7.10
Will be applied a) when a customer re-establishes service after disconnection and b) upon disconnection of a second access line if this charge was initially waived and the disconnection occurs within one year of its activation. This charge will not apply to any other changes to current service (e.g. change in directory listing, addition of new features, etc.).	
(c) <u>Central Office Connection Charge</u>	
(1) Performing all or part of the work associated with the connection of a central office line, including connection or changes in the central office, cable, or drop wire up to house protector.	\$28.80
(2) For work limited to opening and/or closing the central office line at the Central Office Main Distributing Frame.	\$19.20
(d) <u>Service Order Port Charge</u> , per line, business and residence	
Initial Line	\$25.00
Each Additional Line	\$10.00

The Service Order Charge and Central Office Connection Charge will be waived for new business and residential customers who maintain basic local exchange service for one year. The Company will waive such charges upon initiation of new service and only assess the Service Order Charge and Central Office Connection Charge on the Customer's final bill if service is terminated within one year of service activation.



P.U.C.O. NO. 6

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NON-RECURRING SERVICE OFFERINGS (Continued)

Re-establishment of Suspended Service \* CHARGE

Re-establishment of service previously suspended as a result of non-payment.

- |     |   |         |
|-----|---|---------|
| (a) | When disconnected at the Main Frame (Applicable components of Service Connection: b and c2 above)           | \$26.30 |
| (b) | When disconnected at the Subscriber Terminal (Applicable components of Service Connection: b and c1 above). | \$35.90 |

\* The applicable charge applies when local exchange service is re-established and when toll service is re-established at different times. If, however, local and toll service are re-established simultaneously, the customer will be charged a single re-establishment charge of \$26.30.

Premise Visit Charge

Traveling to the customer's premises to identify service interruption.

- |     |                      |           |
|-----|----------------------|-----------|
| (a) | Company Equipment    | No Charge |
| (b) | Customer Equipment** | T&M       |

\*\* Trip to house includes first hour at \$52.50, thereafter \$11.25 per quarter (1/4) hour.

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MISCELLANEOUS SERVICE OFFERINGS

MONTHLY CHARGE

1. DGT Touch Tone

This service, more commonly known as Push Button Dialing, will be offered to subscribers.

N/C

2. Per Call Blocking

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge. All public and semi-public payphones in Wabash Mutual Telephone Company's service area will be equipped with Per Call Blocking.

3. Late Charge

A service charge of five (5) percent will be added the nineteenth (19) of each month. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.

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APPLICATION OF BUSINESS AND RESIDENCE RATES

1. Business rates apply at the following locations:
  - a. In the offices, stores, factories, mines and all other places of a strictly business nature.
  - b. In boarding houses, except as noted herein, offices of hotels, hall and offices of apartment buildings, quarters occupied by clubs or lodges, public, private or parochial schools or colleges, churches, hospitals, libraries and other similar institutions.
  - c. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which in fact might be indicated by advertising either by business cards, newspapers, hand-bills, billboards, circular, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
  - d. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
  - e. In any location where the listing of service at that location indicates a business, trade or profession, except as specified below.
2. Residence Rates Apply at the Following Locations:
  - a. In private residences where business listings are not provided.
  - b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
  - c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinarian, provided the subscriber does not maintain an office in the residence.

P.U.C.O. NO. 6

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

A. General

1. Lines will be extended in accordance with the provisions specified herein.
2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:
  - a. The facilities are provided in remote or undeveloped sections within the Exchange Area.
  - b. Conditions require the provisions of special equipment or unusual methods of plant construction, installation or maintenance.
  - c. The customer's location requires the use of costly private right of way.
3. Title to all construction, as specified below, provided wholly or partly at the customer's expense is vested in the Telephone Company.
4. By "cost" is meant the cost of labor and materials including the usual supervisory expenses.
5. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost to the Telephone Company for such attachments is borne by the customer.
6. The Customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
7. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located.

P.U.C.O. NO. 6

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (Continued)

B. Line Extensions

1. Construction costs for one-half mile will be at company expense. All excess construction cost to be borne by prospective subscriber or subscribers.
2. Provisions of Private Right-of-Way: Where required by the conditions, applicants shall provide, without expense to the Telephone Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.
3. Applicant may be required to make advance payments to cover all or a portion of the exchange service when in the opinion of the Telephone Company there is evidence of credit risk.

C. Special Type of Construction

When underground service connections are desired by customers as initial installations in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable, including the cost of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installing it, less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of the cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

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P.U.C.O. NO. 6

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (Continued)

D. Plant Constructed on Private Property

1. Construction of plant facilities on private property to be used in servicing an individual subscriber will be furnished by the Telephone Company at a charge to the subscriber at the actual cost of the time, material and overheads for such pole, except that the Telephone Company will furnish as many as two poles or 400 feet of underground plant without charge to the subscriber provided the plant thus furnished is used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
2. Plant construction on private property to be used as part of the standard distributing plan serving subscribers in general, are furnished, maintained, and owned by the Telephone Company.
3. Circuits on private property are furnished, owned and maintained by the Telephone Company.

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N11 SERVICE  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
  - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as set forth in Section F. below.
  - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
  - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER  
(Continued)

3. Local Calling for Company Subscribers
  - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
  - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.



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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER  
(Continued)

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

E OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

1. A Switch Translation Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
  - a. When a Company exchange is served by more than one host central office, a Switch Translation Charge is applicable for each host central office in that exchange.
  - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Switch Translation Charge applies.
2. A Subsequent Translation Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Subsequent Translation Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.

P.U.C.O. NO. 6

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

F. RATES & CHARGES (Continued)

4. Rates:

	Nonrecurring <u>Charge</u>
Switch Translation Charge *	\$115.00
Subsequent Translation Charge	\$115.00
Initial Service Order Charge	\$ 16.00
Subsequent Service Order Charge	\$ 7.10

\* The Switch Translation Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

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Celina, Ohio

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GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights in the construction and maintenance of the necessary facilities to provide service.

2. Directory Errors and Omissions

The Telephone Company, except as provided herein, shall not be liable for damages claimed on account of, or errors in, or omissions from its directories, nor for the result of the publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in the directories.

3. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communication between patrons. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the errors.

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GENERAL RULES AND REGULATIONS (Continued)

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

4. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company. In establishing connections with the lines of other companies, the Telephone Company is not responsible for any action of the Connecting Company.

5. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Equipment and lines leased from the Telephone Company on the premises of a subscriber are the property of the Telephone Company. The Company, its agents, or its employees shall have the right to enter upon a subscriber's premises during normal working hours only as may be required to make repairs to its equipment or to otherwise remove the source of emergency conditions that are, or that the Company has reason to expect soon will be, endangering the safety, health, or welfare of company employees or of other persons, or the safety of component parts of the Company's system or equipment.

If visitation to the customer's premise is sought for any other purpose, such visitation shall preferably be prearranged by telephone; however, if such permission is not feasible, the Company's agent or employee seeking entrance to the subscriber's premises shall approach a responsible adult member of the household, shall identify himself to such person's satisfaction, and shall state the reason for his proposed visitation. Entrance shall not be gained by force or subterfuge or by approach to a child or other irresponsible person. The Company shall be responsible for any damage to the subscriber's property arising from such visitation, whether such visitation is negligently, willfully, or inadvertently caused.

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GENERAL RULES AND REGULATIONS (Continued)

C. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and Use of Equipment (Continued)

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or property, the Telephone Company may refuse to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or person residing in the subscriber's household, except as the use of the service may be extended to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

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GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service shall constitute a contract when accepted verbally or in writing by the Company or upon the establishing of service. The initial minimum contract period for exchange service is one (1) month from the date service is established unless otherwise specified herein or elsewhere in the Telephone Company Tariff.

2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number or the central office designation or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.

3. Alterations

The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate change in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such change.



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GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Maintenance and Repair

All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Company's Tariff, is borne by the Telephone Company. Subscribers may not rearrange, disconnect or remove or permit others to rearrange, disconnect or remove any appurtenance or wiring installed by the Telephone Company, except upon written consent of the Telephone Company.

5. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

E. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

1. INITIAL CONTRACT PERIODS

- a. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.
- b. The length of contract period for directory listings, and where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.
- c. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) types of arrangements of equipment or for unusual construction necessary to meet special demands, and involving extra costs.

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GENERAL RULES AND REGULATIONS (Continued)

E. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE (Continued)

2. TERMINATION OF SERVICE BY SUBSCRIBERS

- a. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
  - i. In case of service for which the initial contract period is one month, the charges due for the balance of the initial month.
  - ii. Contracts for periods of longer than one month covering service whose installations required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.
- b. Service may be terminated after the expiration of the initial contract period upon payment of all charges due to the date of termination of the service.

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GENERAL RULES AND REGULATIONS (Continued)

F. SPECIAL SERVICE AND FACILITIES

Special service and facilities, not ordinarily used in the furnishing of telephone service and not mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with telephone service furnished by the Telephone Company. In the event any such special service or facility or the use thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

G. LIABILITY OF TELEPHONE COMPANY

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by subscriber-provided equipment or facilities or by the negligence of the subscriber, shall not exceed an amount equivalent to the proportionate charge for the affected service or facility for the period of such impairment.
2. When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

H. OBLIGATION OF CUSTOMER

The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

I. ADVANCE PAYMENTS

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

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GENERAL RULES AND REGULATIONS (Continued)

J. APPLICATION OF CONSTRUCTION CHARGES

When special construction charges for individual customers are necessary, special construction charges may apply as set forth in Section 1 of this Tariff.

K. SPECIAL ASSEMBLAGES OF EQUIPMENT OR EXTRA EQUIPMENT

Where Special Assemblages of Equipment or Extra Equipment installations are desired, which are not established under the rates which are listed in other sections of this tariff, such rates will be charged for the equipment, wired and installed, as will produce an annual revenue to equal thirty-three and one-third ( $33 \frac{1}{3}$ ) percent of the total cost of the equipment, wired and installed including labor, materials and supervision, and the minimum term will be such as will justify the installation. Special Assemblages of equipment or Extra Equipment installations will only be made at the discretion of the Telephone Company.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 9-1-1

General

The Wabash Mutual Telephone Company will provide a universal number “9-1-1” for the use of Public Safety Answering Points (PSAP’s) engaged in assisting local government in the protection and safety of the general public. Use of the 9-1-1 number will provide each caller with telephone access to the Mercer County PSAP.

Regulations

The regulations specified in this section apply to both “Basic 9-1-1” and “Enhanced 9-1-1” service, hereinafter referred to as 9-1-1 service, in addition to regulations as specified in this tariff.

Information contained in the PSAP’s data base management system will be maintained for 9-1-1 service and will be used exclusively for this purpose.

9-1-1 Service information consisting of the name, address, and telephone number of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 9-1-1 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall attach to the Wabash Mutual Telephone Company.

Any party residing within the 9-1-1 Service serving areas forfeits the privacy afforded by non-published telephone numbers to the extent that the customer’s name, telephone number and address associated with the originating station location are furnished to the PSAP.

Because the Wabash Mutual Telephone Company serving boundaries and political subdivision boundaries may not coincide, the PSAP must make arrangements to handle all calls received on its 9-1-1 Service lines that originate from all telephones served by the central office within the 9-1-1 Service area whether or not the calling telephone is situated within the geographical boundaries of the county’s public safety jurisdiction.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 9-1-1 (Continued)

Conditions of Furnishing Service

Provision of this service is limited to the use of central office number 9-1-1 as the universal emergency number and once 9-1-1 service has been established in any given area, whether consisting of one or of a combination of more than one participating local government authority, no other 9-1-1 service will be provided within such area.

The 9-1-1 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.

9-1-1 service is provided solely for the benefit of the local governmental unit; the provision of such service shall not be interpreted, construed, or regarded as being for the benefit of, or creating any Company obligation toward, or any action on behalf of, any third person or other legal entity.

THE WABASH MUTUAL TELEPHONE COMPANY AND ITS OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS ARE NOT LIABLE IN DAMAGES IN A CIVIL ACTION FOR INJURIES, DEATH, OR LOSS TO PERSONS OR PROPERTY INCURRED BY ANY PERSON RESULTING FROM THE TELEPHONE COMPANY, ITS OFFICERS', DIRECTORS', EMPLOYEES', OR AGENTS' PARTICIPATION IN ACTS OR OMISSIONS IN CONNECTION WITH SUCH PARTICIPATION IN A 9-1-1 SYSTEM, WHETHER SUCH SYSTEM IS ESTABLISHED PURSUANT TO SECTIONS 4931.40 TO 4931.50 OF THE OHIO REVISED CODE OR OTHERWISE IN ACCORDANCE WITH THE WABASH MUTUAL TELEPHONE COMPANY'S SCHEDULES REGARDING 9-1-1 SYSTEMS FILED WITH THE PUBLIC UTILITIES COMMISSION PURSUANT TO SECTION 4905.30 OF THE OHIO REVISED CODE.

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UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 9-1-1 (Continued)

9-1-1 Service Features

1. Automatic Location Identification (ALI): Will not be provided.
2. Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the E-9-1-1 control office and to the PSAP's display and transfer units. Additional telephones with the same number as the calling party's (secondary locations, off premise, etc.) will be identified with the address of the telephone number at the main location.

Rates and Charges

9-1-1 service is provided to residents who subscribe to the Wabash Mutual Telephone Company's local exchange telephone service. The rate for this service will be as indicated for the appropriate county on the County Rate List located herein.

County Rate List

<u>County</u>	<u>Current E-9-1-1 Subscriber Charge</u>	<u>Implementation Date for E-9-1-1 Service</u>	<u>Effective Date for Current E-9-1-1 Subscriber Charge</u>	<u>Initial Case No. for E-9-1-1 Implementation</u>	<u>Most Current Case No for E-9-1-1 Review</u>
Mercer	\$.33	April 3, 1990		90-218-TP-EMG	86-911-TP-COI

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Issued: May 19, 2011

Effective: May 19, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-3005-TP-ATA

Issued by the Public Utilities Commission of Ohio

Michael Boley, General Manager

Celina, Ohio

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LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service and shall provide all of the following:
  - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
  - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
  - c. Free blocking of toll service, 900 service and 976 service; and
  - d. A waiver of the federal universal service fund end user charge; a waiver of the telephone company's service deposit requirement.
2. Any other services and bundles or packages of service may be offered to lifeline customers at the prevailing prices, less the lifeline discount.

B. REGULATIONS

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
  - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Supplemental Security Insurance – blind and disabled (SSD)
  - e. Federal public housing assistance, or Section 8;
  - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
  - g. National School Lunch Program's Free Lunch Program (NSL);
  - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
  - i. General Assistance (including disability assistance (DA))



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LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
3. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1 above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income, see Section B.5.a-g for examples of income documentation.
4. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
5. Consistent with federal law, examples of acceptable income documentation includes the following:
  - a. State or federal income tax return;
  - b. Current income statement or W-2 from an employer;
  - c. Three consecutive months of current pay stubs;
  - d. Social security statement of benefits;
  - e. Retirement/Pension statement of benefits;
  - f. Unemployment/Workmen's Compensation statement of benefits;
  - g. Any other legal document that would show current income (such as a divorce decree or child support document).
6. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.
7. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tarified in accordance with Rule 4901:1-6-11.

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

8. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.
9. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
10. The Telephone Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54.410.

C. ENROLLMENT PROCESS

1. Existing Customers

- a. Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.
- b. The Company will review the customer's lifeline application to determine customer's eligibility within 15 days.
- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- a. Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- b. The Company will review the customer's lifeline application to determine the customer's eligibility within 15 days.

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

C. ENROLLMENT PROCESS (Continued)

2. New Customers (Continued)

- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

D. INCOME ELIGIBILITY

- 1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section B.5.a-g.
- 2. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established lifeline.
- 3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the company's determination.
- 4. Written notification must include: 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

D. INCOME ELIGIBILITY (Continued)

5. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

E. VERIFICATION FOR CONTINUED ELIGIBILITY

1. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the telephone company and 4) a statement explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.

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INTRALATA PRESUBSCRIPTION

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

Option A. Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

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INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

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INTRALATA PRESUBSCRIPTION (Continued)

a. Application of Charges (Continued)

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

**EXHIBIT C**  
**(Narrative Summarizing Changes)**

The Applicant hereby establishes a Basic Local Exchange Service (BLES) Tariff and detariffs certain services in accordance with the Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD. The Applicant intends only to remove from its tariff rates, terms and conditions of services required to be detariffed as a result of the adoption by the Commission of rules to implement Substitute Senate Bill 162.

The new BLES Tariff replaces and supersedes the Applicant's Telephone Service Tariff No. 5 in its entirety. The Applicant currently has three additional tariffs that appear on the Commission's website:

- 1) Intrastate Access Service Tariff, PUCO No. 1: This tariff **remains in effect and does not change.**
- 2) COCOT Tariff PUCO No. 1: This tariff is hereby deleted in its entirety.
- 3) Resale and Sharing Tariff PUCO No. 1: This tariff is hereby deleted in its entirety.



**EXHIBIT D**  
**(Customer Notices)**

The customer notices accompanying the affidavit attached hereto as Exhibit E were mailed to customers on May 1, 2011. In addition, on April 3, 2011 the notices were forwarded to the Commission-provided electronic mailbox (Telecomm-Rule07@puc.state.oh.us) in accordance with the Entry issued January 19, 2011 in Case No. 10-1010-TP-ORD.

**EXHIBIT E**  
**(Affidavit)**

## **CUSTOMER NOTICE AFFIDAVIT**

STATE OF OHIO:

SS:

COUNTY OF MERCER:

### **AFFIDAVIT**

I, Michael Boley, am an authorized agent of the applicant corporation, Wabash Mutual Telephone Company, and am authorized to make this statement on its behalf. I attest that the customer notice(s) accompanying this affidavit were sent to affected customers through bill insert on May 01, 2011, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on May 18, 2011, Celina, Ohio  
(Date) (Location)



## NON-RESIDENTIAL CUSTOMER NOTICE

April 25, 2011

Dear Customer,

Beginning on May 12, 2011, the prices, service descriptions, and the terms and conditions for services other than a primary line provided by Wabash Mutual Telephone Company will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Wabash Mutual Telephone Company must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you can request a copy of the Company's service offerings by contacting:

Wabash Mutual Telephone Company  
6670 Wabash Road  
Celina, OH 45822  
(419) 942-1111

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Wabash Mutual Telephone Company at (419) 942-1111 or visit us at [www.wabashtelephone.com](http://www.wabashtelephone.com).

Sincerely,

Wabash Mutual Telephone Company

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**Phone**

**Internet**

**Digital TV**

**bright.net**

**wabash.com**

6670 Wabash Road • Celina, Ohio 45822 Phone 419-942-1111 Fax 419-942-1236



## RESIDENTIAL CUSTOMER NOTICE

April 25, 2011

Dear Customer,

Beginning on May 12, 2011, the prices, service descriptions, and the terms and conditions for services other than local flat rate service that you are provided by Wabash Mutual Telephone Company will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Wabash Mutual Telephone Company must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you can request a copy of the Company's service offerings by contacting:

Wabash Mutual Telephone Company  
6670 Wabash Road  
Celina, OH 45822  
(419) 942-1111

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Wabash Mutual Telephone Company at (419) 942-1111 or visit us at [www.wabashtelephone.com](http://www.wabashtelephone.com). You may also visit the consumer information page on the PUCO's website at [puco.ohio.gov](http://puco.ohio.gov) for further information.

Sincerely,

Wabash Mutual Telephone Company

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**Phone**

**Internet**

**Digital TV**

**bright.net**

**wabash.com**

6670 Wabash Road • Celina, Ohio 45822 Phone 419-942-1111 Fax 419-942-1236

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**5/19/2011 11:07:17 AM**

**in**

**Case No(s). 90-5044-TP-TRF, 11-3005-TP-ATA**

Summary: Application to Detariff Services electronically filed by Carolyn S Flahive on behalf of Wabash Mutual Telephone Company