# The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for

## **DETARIFFING AND RELATED ACTIONS**

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD (Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of AT&T Ohio to detariff certain services.	) Case No.11 - 2843 - TP - ATA ) NOTE: Unless you have reserved a Case No. leave th fields BLANK.		
Name of Registrant(s) AT&T Ohio			
DBA(s) of Registrant(s) The Ohio Bell Telephone Compar	ny uses the n	ame AT&T Ohio	
Address of Registrant(s) 45 Erieview Plaza; Suite 1500; Cl	eveland, Oh	io 44114	
Company Web Address www.att.com			
Regulatory Contact Person(s) Maryann H. Mackey		Phone (216) 822-0086	Fax (216) 822-5722
Regulatory Contact Person's Email Address mm4182@at	t.com		
Contact Person for Annual Report Michael R. Schaedler			Phone (216) 822-8703
Address (if different from above)			
Consumer Contact Information Kathy Gentile-Klein			Phone (216) 822-2395
Address (if different from above)			

#### Part I - Tariffs

### Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	■ ILEC	☐ CLEC	☐ CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tariffed pursuant to 4901:1-6-11(A); detariffing of all other services	•		
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)			

## Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
	Exhibit A	The existing affected tariff pages.
	Exhibit B	The proposed revised tariff pages.
	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other
		information intended to assist Staff in the review of the Application.
	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule
		4901:1-06-07
	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to
		Customers.

### **AFFIDAVIT**

### Compliance with Commission Rules

I am an officer/agent of the applicant corporation, AT&T Ohio (Name)

, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on May 19, 2011

at Cleveland, Ohio

\*/s/ Maryann H. Mackey Director, Regulatory May 19, 2011

• This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

#### **VERIFICATION**

I, Maryann Mackey, verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) \*/s/ Maryann H. Mackey Director, Regulatory May 19, 2011

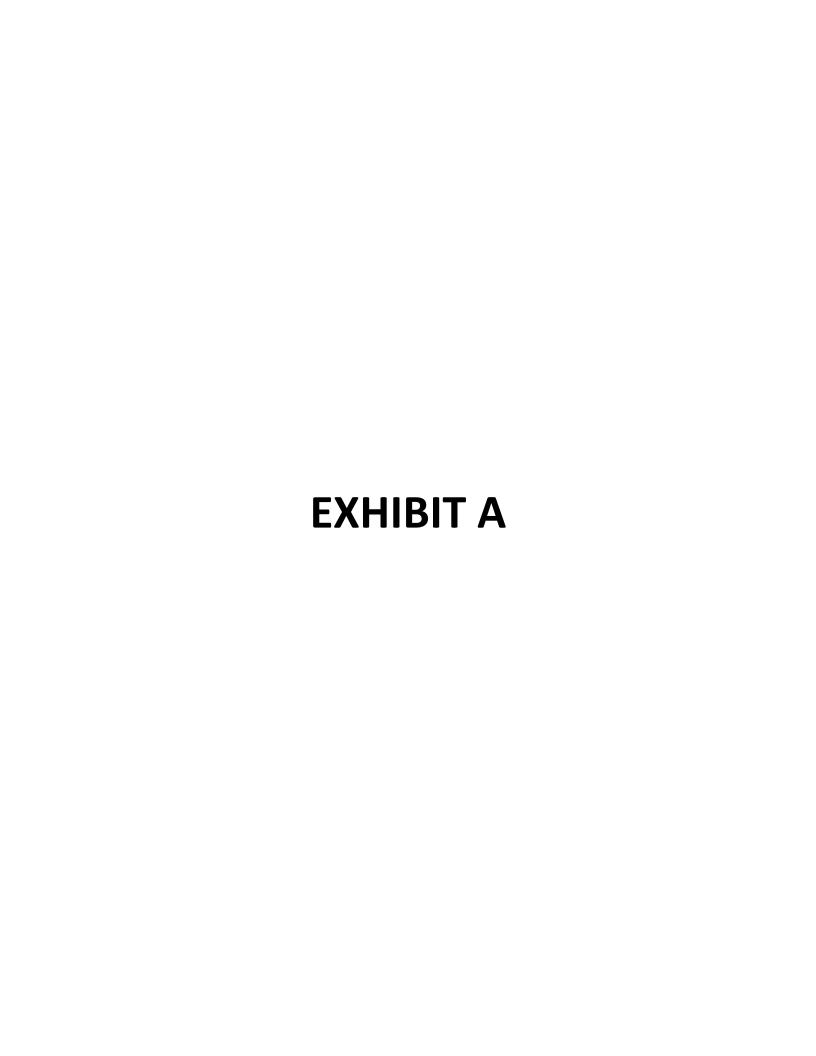
\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR



The Ohio Bell Telephone Company

## AT&T TARIFF

P.U.C.O. NO. 20 Part 1 Section 2

PART 1 - Preface SECTION 2 - Table of Contents

Original Sheet A

Material formerly located on sheets 1 through 4 now also located in the AT&T Ohio Guidebook, Part 1, (N) Section 2, for non-residential tier 2 services. (N)

Issued: April 1, 2008 Effective: April 1, 2008

## AT&T TARIFF

P.U.C.O. NO. 20 Part 1 Section 2

PART 1 - Preface SECTION 2 - Table of Contents 5th Revised Sheet 1 Cancels 4th Revised Sheet 1

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	Section 9:	Other Central Office Services	

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

## AT&T TARIFF

P.U.C.O. NO. 20 Part 1 Section 2

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THE OHIO BELL
TELEPHONE COMPANY



P.U.C.O. NO. 20
PART 1 SECTION 2

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3rd Revised Sheet No. 2.1

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			•

Issued: July 12, 2006 Effective: July 12, 2006

## AT&T TARIFF

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## AT&T TARIFF

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The Ohio Bell Telephone Company AT&T Tariff

P.U.C.O. NO. 20 Part 1 Section 3

PART 1 - Preface SECTION 3 - Alphabetical Subject Index Original Sheet A

Material formerly located on sheets 1 through 17 now also located in the AT&T Ohio Guidebook, Part 1, (N) Section 3, for non-residential tier 2 services. (N)

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				(D)

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<u>C</u>				
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### **ALPHABETICAL SUBJECT INDEX (cont'd)**

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PART 1 - Preface SECTION 3 - Alphabetical Subject Index

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## ALPHABETICAL SUBJECT INDEX (cont'd)

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Complimentary Notificial Controls (Circo)		· ·		(D)
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				(D) (D)
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## ALPHABETICAL SUBJECT INDEX (cont'd)

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				(D)

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				(D)

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## ALPHABETICAL SUBJECT INDEX (cont'd)

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<u>M</u>				
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**AT&T Tariff** 

P.U.C.O. NO. 20 Section 3 Part 1

PART 1 - Preface SECTION 3 - Alphabetical Subject Index

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### **ALPHABETICAL SUBJECT INDEX (cont'd)**

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Issued: February 28, 2011

Effective: February 28, 2011

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,

P.U.C.O. NO. 20 Part 1 Section 3

PART 1 - Preface SECTION 3 - Alphabetical Subject Index 3rd Revised Sheet 11.1 Cancels 2nd Revised Sheet 11.1

### ALPHABETICAL SUBJECT INDEX (cont'd)

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Issued: October 15, 2008 Effective: October 15, 2008

PART 1 - Preface SECTION 3 - Alphabetical Subject Index

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## ALPHABETICAL SUBJECT INDEX (cont'd)

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Ohio Zones of Wheeling Area Exchange Area	4	1	50	
Operator Assisted Calls, Verification and Interrupt Service	11	4	1	
Operator Handled Service	11	1	1	
Operator Services	11	-	-	
Operator Service Charges	11	1	-	
				(D) (D)
Optional Features on Central Office Optional Line Features	7	3	6	
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Optional Local Area Service	20	4	15	(C)
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Issued: April 1, 2008 Effective: April 1, 2008

PART 1 - Preface SECTION 3 - Alphabetical Subject Index

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## ALPHABETICAL SUBJECT INDEX (cont'd)

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<u>P</u>				
				(D)
Payment for Service	2	2	11	(D) (C) (D)
Pending Orders, Effect of Charge Increases on Permissive One Service, FX Point of Minimum Penetration (POMP) Pole Attachment and Conduit Occupancy Accommodations Application of Tariff Rates and Charges Regulations	2 4 3 2 2 2 2	2 3 1 6 6 6 6	14 8 1 - 1 28 1	(C)
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Prerecorded Messages, Transmission of Primary Listings	2 12	9 1	3 2	(D)
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Issued: April 1, 2008 Effective: April 1, 2008 **AT&T Tariff** 

P.U.C.O. NO. 20 Part 1 Section 3

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### **ALPHABETICAL SUBJECT INDEX (cont'd)**

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Returned Check Charge	2	2	16	
<u>s</u>				
Select-A-Service Select Feature Package <sup>SM</sup>	13 20	3 7	1 66	(C)
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Semi-Private Listing Service  Sensible Local Solution SM Package Sensible Solution Plus Package Sensible Solution Plus Package Service Charges Service Connection Assistance Service Establishment and Change Charges - Application of NRCs for Changes - Application of NRCs to Establish Service - Definitions of Terms Used in this Section - General Regulations Service Interruptions, Adjustments for Service Provider Number Portability Shared Tenant Service Simple Service	12 20 20 3 4 3 3 3 3 2 19 2	1 7 7 7 1 4 1 1 1 1 2 6 2	6 19 43 46 - 1 - 8.1 3 1 2 13 1 5 2	

Issued: November 14, 2008

Effective: November 14, 2008

P.U.C.O. NO. 20 Part 1 Section 3

PART 1 - Preface SECTION 3 - Alphabetical Subject Index

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## ALPHABETICAL SUBJECT INDEX (cont'd)

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$\underline{S}$ (cont'd)				
Special Equipment, Colors, Finishes	2	7	1	(D)
Special Service Arrangements	2	7	-	(D) (D)
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<u>I</u>				
Table of Contents Talking Call Waiting	1 7	2	6	(D)
Telephone Numbers, Customers' Right To Telephone Service Assistance Temporary Facilities Temporary Interception of Service Temporary Suspension of a Portion of a Service Temporary Suspension of Residence Service Temporary Suspension of Residence Service Term Payment Plans Termination Charges Termination of Service, Company Initiated The Basics® The Works Thirty Day Month Toll and Long Distance Availability Limits Toll Restriction - Individual Lines Touch-Tone Calling Service (TTCS)	2 4 2 11 2 2 2 2 2 20 20 2 2 8 7	2 4 5 4 4 3 3 2 7 7 2 2 2 5	8 3 2 2 1 2 1 19 8 10 13 11 30 3	(D) (C) (C) (C) (C) (C) (C) (D)
Transfer (Assignment) of Service	2	2	6	(C)

/1/ Material formerly appeared on 17th Revised Sheet 16 in this section.

Issued: April 1, 2008 Effective: April 1, 2008

PART 1 - Preface SECTION 3 - Alphabetical Subject Index

18th Revised Sheet 16 Cancels 17th Revised Sheet 16

### **ALPHABETICAL SUBJECT INDEX (cont'd)**

TOPIC	PART	SECTION	SHEET	
$\underline{T}$ (cont'd)				
				/1/
				(D)
			0.4	(D)
Transmitting Messages Two-Line Solutions Discount	2 20	2 7	21 51	(C)
				(D) (D)
<u>U</u>				
Universal Emergency Number Service - 911 Universal Emergency Telephone Number Service (Grandfathered)	8 20	3 8	13 1	(C)
Universal Service Discount Plan for Schools and Libraries	4	4	11	(D) (C)
Universal Service Support Plan for Health Care Providers Use of Customer Service	4 2	4 2	12 2.1	(C)
Use of Service uSelect <sup>SM</sup> 3 (including 2-Line uSelect <sup>SM</sup> 3) uSelect <sup>SM</sup> 6 (including 2-Line uSelect <sup>SM</sup> 6)	2 20	2 7	2 54	(C)
uSelect <sup>sm</sup> 6 (including 2-Line uSelect <sup>sm</sup> 6) uSelect <sup>sm</sup> Standard	20 7	7 5	58 2	(C)
<u>V</u>				(D)
Verification and Interrupt Service, Operator Assisted Calls	11	4	1	(D)
Voice Mail Features Package	7	3	11	(D) (C)

/1/ Material now appears on 12th Revised Sheet 15 in this Section.

Issued: April 1, 2008 Effective: April 1, 2008 The Ohio Bell Telephone Company

## AT&T TARIFF

P.U.C.O. NO. 20 Part 2 Section 1

PART 2 - General Terms and Conditions SECTION 1 - Definitions and Abbreviations

Original Sheet A

Sheets 1 through 12 now also located in the AT&T Ohio Guidebook, Part 2, Section 1, for non-residential tier 2 service.

(N) (N)

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,

## AT&T TARIFF

P.U.C.O. NO. 20 Section 1 Part 2

PART 2 - General Terms and Conditions SECTION 1 - Definitions and Abbreviations

1st Revised Sheet 1 Cancels Original Sheet 1

#### 1. **DEFINITIONS OF TERMS**

#### Access Area

The total geographical area served from a specific central office. Central offices are grouped into three access areas, for purposes of this tariff, based upon the quantity of network access lines served per square mile.

#### Audio Response Unit

Mechanized announcement equipment, which uses synthesized speech to quote a telephone number to a customer who has called Directory Assistance Service.

#### Central Office

A switching unit, in one location of a telecommunications system providing service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one central office may be located in the same building.

#### Central Office Area

The specific section of an exchange area served by a particular central office or by a particular group of central offices.

#### Circuit

The term applied to a channel used for the transmission of electrical energy in the furnishing of telephone service. In the case of battery circuits and generator circuits, each pair of wires or fraction thereof is considered as a separate channel.

#### Class of Service

The term used in describing exchange service with respect to the character of use to be made of (T) such service. The Company furnishes two classes of service: residence and non-residence.

#### Common Battery Service

The type of telephone service in connection with which electrical energy for talking and signaling is supplied from a central point.

#### Connecting Company (Independent Company)

A corporation, association, partnership or individual (other than an Associated Bell Company) (T) owning or operating one or more exchanges and with whom traffic is interchanged.

Issued: December 19, 2007

Effective: December 19, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17839

The Ohio Bell Telephone Company

## AT&T TARIFF

P.U.C.O. NO. 20 Part 2 Section 1

PART 2 - General Terms and Conditions SECTION 1 - Definitions and Abbreviations 4th Revised Sheet 10.1 Cancels 3rd Revised Sheet 10.1

### 1. DEFINITIONS OF TERMS (cont'd)

Service Area Function - See Part 15, Section 1 of the AT&T Ohio Guidebook.

(C)

### **Shared Tenant Service**

The resale or sharing of local exchange service in a multi-tenant single building, or a contiguous complex of buildings under common ownership or management, on non-residence individual and PBX trunks, and Centrex stations.

### The Company

The Ohio Bell Telephone Company

### Terminal

The designation given the equipment with which a circuit is connected or the equipment on which a circuit terminates.

Issued: April 1, 2008 Effective: April 1, 2008

## AT&T TARIFF

P.U.C.O. NO. 20 Part 2 Section 1

PART 2 - General Terms and Conditions SECTION 1 - Definitions and Abbreviations 2nd Revised Sheet 12 Cancels 1st Revised Sheet 12

### 1. DEFINITIONS OF TERMS (cont'd)

#### **Usual Working Hours**

The hours between 8:00 A.M. and 5:00 P.M. on all normal working days, together with, in the case of maintenance and repair forces, all other regularly scheduled work hours on normal working days.

#### 2. ABBREVIATIONS USED IN THIS TARIFF

CCSA -- Common Control Switching Arrangement

C/I -- Concentrator-Identifier

CO -- Central Office

COC -- Central Office Code
DA -- Directory Assistance
DID -- Direct Inward Dialing
FCO -- Foreign Central Office
FX -- Foreign Exchange

FXE -- Foreign Exchange Extension
HNPA -- Home Numbering Plan Area
LATA -- Local Access and Transport Area

LSA -- Local Service Area

MCC -- Miscellaneous Common Carrier
MTS -- Message Telecommunication Service

NEC -- National Electric Code

NESC -- National Electrical Safety Code

NPA -- Numbering Plan Area
NRC -- Nonrecurring Charge
PBX -- Private Branch Exchange

USOC -- Universal Service Order Code (See Note)

V and H -- Vertical and Horizontal

WATS -- Wide Area Telecommunications Service

Note: The Company does not use the Universal Service Order Codes for Centrex Services

(Part 5 of the AT&T Ohio Guidebook). The local codes used for these services are

available in departmental practices.

Issued: April 1, 2008

Effective: April 1, 2008

(C)

The Ohio Bell Telephone Company

## AT&T TARIFF

P.U.C.O. NO. 20 Part 2 Section 2

PART 2 - General Terms and Conditions SECTION 2 - Regulations

Original Sheet A

Material formerly located on sheets 1 through 5 and 9 through 31 now also located in the AT&T Ohio Guidebook, Part 2, Section 2, for non-residential tier 2 services.

(N)

Material formerly located on sheets 5.1 through 8 now located in the AT&T Ohio Guidebook, Part 2, Section 2, for non-residential tier 2 services.

(N)

#### **AT&T Tariff**

P.U.C.O. NO. 20 Part 2 Section 2

PART 2 - General Terms and Conditions SECTION 2 - Regulations

4th Revised Sheet 5 Cancels 3rd Revised Sheet 5

#### 1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

#### 1.1 Applications For Service (cont'd)

C. Use of Service (cont'd)

(T)

- 3. Resale and Sharing (cont'd)
  - b. Shared Tenant Service (PBX Resale/Sharing)
    - (1) "Shared Tenant Service" is the provision of telecommunications services through a PBX to multi-tenant, non-residential or residential buildings. Shared tenant service will be permitted on a resale or sharing basis.
    - (2) Shared Tenant Service may be provided only within a single building, or a contiguous complex of buildings under common ownership or management (such complex may be intersected by public thoroughfares provided that the property segments created would be continuous in the absence of the thoroughfares).
    - (3) Participation in Shared Tenant systems shall be limited to occupants of a building or contiguous complex of buildings which compose a resale/sharing system.
    - (4) Where separate buildings are involved in the provision of Shared Tenant services, they must have a related business purpose (e.g., industrial park, shopping center, university, etc.).

Issued: July 30, 2009 Effective: July 31, 2009

P.U.C.O. NO. 20 Part 2 Section 2

(C)

PART 2 - General Terms and Conditions SECTION 2 - Regulations

4th Revised Sheet 8 Cancels 3rd Revised Sheet 8

### 1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

### 1.4 Telephone Numbers

The customer has no property right in the telephone number which is assigned by the Company nor any right to continuance of service through any particular central office, and the Company reserves the right to change the telephone number or the central office designation, or both, of a customer whenever it deems it necessary to do so in the conduct of its business.

#### 1.5 Denial or Termination of Service

- A. The Company may deny or terminate any or all local service at one or more or all of the same customer's premises for the following reasons:
  - 1. Abandonment of the service; (T)
  - 2. Nonpayment of any past due charges in accordance with OAC 4901:1-5-10. (N)
    - (a) Temporary Access To 9-1-1 Service (T)

The Company will continue to follow its existing procedures for disconnection of local exchange service. However, for a period of 14 days following the disconnection for non-payment of past due residential charges, a residential customer will have outgoing access to 9-1-1 service provided on the disconnected access line. If, however, the customer has another active local exchange service line at the same service address, the 14 day outgoing access to 9-1-1 service will not be placed on the disconnected line. Where 14-day outgoing access to 9-1-1 service is provided on a disconnected line, all other incoming and outgoing calls on the disconnected line will be blocked. Once the 14-day period ends, complete disconnection will occur, and access to 9-1-1 service will no longer be available from the disconnected line.

- 3. Nonpayment of any sum on any final account, of the same class of service. (T)(C)
- 4. Abuse or fraudulent use of service as set forth in 4. following; (T)
- 5. Any other violation of the regulations of the Company; or (T)
- 6. Upon objection to the continuance of service made by or on behalf of any governmental authority. (T)

Subsequent to the completion of an order to discontinue local service, it will be re-established only upon the basis of a new service application.

Issued: July 30, 2009 Effective: July 31, 2009

#### **AT&T Tariff**

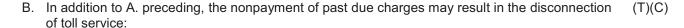
P.U.C.O. NO. 20 Part 2 Section 2

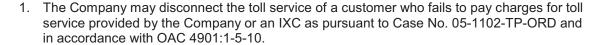
PART 2 - General Terms and Conditions SECTION 2 - Regulations

3rd Revised Sheet 9 Cancels 2nd Revised Sheet 9

### 1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

### 1.5 Denial or Termination of Service (cont'd)







/1/

/1/

(T)

(C)

(N)

2. The Company shall respond promptly to customer inquiries pertaining charges for IXC toll services, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry.

/1/ Material formerly appeared on 3rd Revised Sheet 10.

PART 2 - General Terms and Conditions SECTION 2 - Regulations

5th Revised Sheet 10 Cancels 4th Revised Sheet 10

# 1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

- C. When service is restored after temporary denial, the Company will make a pro rata allowance at the schedule rate for the service denied, beginning with the day following the denial. However, when the service is restored on the same day as the denial, no credit will be given.
- D. Abuse or fraudulent use includes, but is not limited to:
  - 1. The use of service or facilities of the Company for a call or calls anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;
  - 2. The use of profane or obscene language;
  - 3. The impersonation of another with fraudulent intent:
  - 4. The use of the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service;
  - 5. The use of the service for any purpose other than as a means of communication;
  - 6. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge; and
  - 7. The obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, local or message toll telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or part, of the regular charge for such service.
- E. When some or all of a customer's services have been denied or terminated in accordance with this tariff through the completion of a Company service order, the customer may be held responsible for fees associated with collection efforts, including attorneys' fees. (N)

(D)

Issued: September 22, 2009

**AT&T Tariff** 

P.U.C.O. NO. 20 Part 2 Section 2

(C)

(C)

(N)

(N)

/1/

/1/(C)

PART 2 - General Terms and Conditions SECTION 2 - Regulations

5th Revised Sheet 12 Cancels 4th Revised Sheet 12

### 2. PAYMENT FOR SERVICE (cont'd)

### 2.3 Advance Payments and Deposits (cont'd)

B. Deposits (T)

The Company may, in order to safeguard its interests or those of an IXC for whom the Company is an authorized agent, require an applicant or a customer to make suitable deposit to be held by the Company or IXC. In addition, the Company may require customers who file for bankruptcy to furnish adequate assurance of payment in the form of a deposit or other security in accordance with the U.S. Bankruptcy Code, Section 366. Deposits for residential service shall be in accordance with OAC 4901:1-5 and Case No. 05-1102-TP-ORD. Further, the Company may require toll caps in lieu of, or in combination with, a deposit or advance payment to establish creditworthiness.

The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills. At such time as the contract is terminated, such amount of the deposit as is necessary will be applied to any indebtedness to the Company for telephone service charges. A deposit may be refunded or credited to the customer's account at any time prior to the termination of the contract in accordance with the Company's policies.

/1/ Material formerly appeared on 3rd Revised Sheet 13.

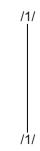
Issued: July 30, 2009

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PART 2 - General Terms and Conditions SECTION 2 - Regulations

4th Revised Sheet 13 Cancels 3rd Revised Sheet 13

### 2. PAYMENT FOR SERVICE (cont'd)



### 2.4 Customer Billing Adjustments

The Company incorporates by reference, and will adhere to, the guidelines for subscriber billing adjustments for local exchange service, as found in OAC 4901:1-5-08.

(C)

The Company will issue applicable billing adjustments when it misses appointments and/or commitments after the subscriber requests a due-date change for out-of-service repairs (A) where the subscriber provides the Company at least 24 hours notice for such changes, and (B) where the subscriber did not prevent the Company from completing the subject repairs on a prior premises visit.

The Company will issue applicable installation charge adjustments when it misses appointments and/or installation intervals after the subscriber requests a due-date change (A) where the subscriber provides the Company at least 24 hours notice, and (B) where the subscriber did not prevent the Company from completing the installation on a prior premises visit.

In all cases in which a customer agrees to an appointment but the customer misses the appointment without providing at least 24 hours notice prior to the time of the appointment, no billing adjustment will be made by the Company.

The Company may obtain a grace period of an additional 48 hours due to extreme, unique and unforeseeable weather related events where otherwise, a customer adjustment would accrue as set forth in OAC 4901:1-5-08(D).

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/1/ Material now appears on 5th Revised Sheet 12.

# **AT&T Tariff**

P.U.C.O. NO. 20 Part 2 Section 2

PART 2 - General Terms and Conditions SECTION 2 - Regulations

4th Revised Sheet 15 Cancels 3rd Revised Sheet 15

# 2. PAYMENT FOR SERVICE (cont'd)

### 2.6 Minimum and Maximum Level Pricing

- A. For certain items offered under the provisions of this tariff the rates and charges are identified as maximum level. The present applicable rates and charges are contained in a pricing list furnished to the Public Utilities Commission of Ohio (P.U.C.O.) by the Company.
- B. The Company will furnish to the P.U.C.O. a new list reflecting changed rates and charges on one day's notice.
- C. The provisions of this paragraph 2.6 apply to the following: (T)

1st, 2nd and 3rd Access Lines Caller ID Call Waiting Call Trace Nonpublished Service

Per Line Number Blocking COCOT Access Lines 911 Service

Issued: July 30, 2009 Effective: July 31, 2009 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated July 11, 2007, Case

PART 2 - General Terms and Conditions SECTION 2 - Regulations

3rd Revised Sheet 16 Cancels 2nd Revised Sheet 16

### 2. PAYMENT FOR SERVICE (cont'd)

### 2.7 Returned Check Charge\*\*\*

When a customer's check is not honored by their bank and the check is returned to the Company due to "insufficient funds" in the customer's account or similar reasons, a \$25.00 "Return Check Charge" will apply, unless the customer can establish that the charge should not be assessed.

### 2.8 Individual Customer Contracts

The Company may offer services to individual customers for terms and for rates and charges that differ from those stated in this tariff. Individual contracts will specify these terms, length of service, conditions and rate levels applicable to those specific customers. These contracts will be filed with the P.U.C.O. as required by 4901:1-6-17 and become effective immediately upon signing.

### 2.9 Late Payment Charges for Non-Residence Service\*\*\*

A late payment charge will be applied to non-residential customer bills which remain unpaid after the due date. This charge will be the greater of either \$11.00, or an amount that equals 1.5% of all unpaid charges which are past due; except that the charge is not applicable as specified below. This late payment charge will not be placed on the customer's account until the past due, unpaid balance on that customer's account exceeds \$10.00.

A. The late payment charge does not apply to:

(T)

(T)

Amounts which are in dispute at the time the late payment charge would otherwise be applied.

Federal excise tax or any other taxes levied by law directly on the customer.

Accounts of the federal, state county or local government.

Amounts billed by the Company for other entities for which the charge is not authorized by those entities' appropriate tariffs or contracts, other than Interexchange Carrier Services for which the Company, acting as the principal Billing and Collection Agent, purchases the accounts receivable in advance of subscriber billing.

B. Credit, deposit and collection procedures outlined elsewhere in this tariff are not waived or foreclosed by the application of a late payment charge.

\*\*\* Denotes Tier 1 Charge

Issued: July 30, 2009

Effective: July 31, 2009

PART 2 - General Terms and Conditions SECTION 2 - Regulations

9th Revised Sheet 17 Cancels 8th Revised Sheet 17

### 2. PAYMENT FOR SERVICE (cont'd)

### 2.10 Late Payment Charges for Residence Services\*\*\*

A late payment charge will be applied to residential customer bills which remain unpaid after the due date. This charge will be the greater of either \$5.00, or an amount that equals 1.5% of all unpaid charges which are past due; except that the charge is not applicable as specified below. This late payment charge will not be placed on the customer's account until the past due, unpaid balance on that customer's account exceeds \$25.00, and it is at least nineteen calendar days from the postmark on the bill.

(C)

### A. The late payment charge does not apply to:

(T)

Amounts which are in dispute at the time the late payment charge would otherwise be applied.

Any previous late payment fees included in the amount due.

(N)

Service establishment charges for Lifeline.

(N)

Federal excise tax or any other taxes levied by law directly on the customer.

Amounts billed by the Company for other entities for which the charge is not authorized by those entities' appropriate tariffs or contracts, other than Interexchange Carrier Services for which the Company, acting as the principal Billing and Collection Agent, purchases the accounts receivable in advance of subscriber billing.

Amounts upon which an Interexchange Carrier has already assessed a Late Payment Charge.

Denotes Tier 1 Charge

Issued: July 30, 2009

Effective: July 31, 2009

#### **AT&T Tariff**

P.U.C.O. NO. 20 Part 2 Section 2

PART 2 - General Terms and Conditions SECTION 2 - Regulations

5th Revised Sheet 18 Cancels 4th Revised Sheet 18

### 2. PAYMENT FOR SERVICE (cont'd)

### 2.10 Late Payment Charges for Residence Services (cont'd)

- B. Each customer account shall be permitted a one-time waiver of a monthly late payment charge upon request by the customer provided the customer has paid the monthly bill to which the late payment charge was to apply.
- C. Credit, deposit and collection procedures outlined elsewhere in this tariff are not waived or foreclosed by the application of a late payment charge.

# 2.11 Convenience Fee for Payment Made with a Company Representative 111

A fee may apply for each instance of payment of charges made with a Company Representative, when authorized by the subscriber, for one-time electronic payments by check, credit card, or by any other discretionary method that may be accepted by the Company. The subscriber would be informed by the Company Representative of any applicable charges prior to processing the subscriber's payment and given the opportunity to be transferred to the automated payment system to avoid this charge.

This fee would not apply when automated payment systems are unavailable due to system outages. This fee would also not apply for payments taken directly by subscribers to authorized Company payment locations, payments mailed in, payments made using self service payment options, or automatic funds transfer.

Customers who are physically unable to use other payment alternatives, including the automated system, and who inform the Company Representative of such limitations on each call, would not be subject to the fee. The Company reserves the right to require medical certification.

Charge

Residence \$5.00

### 2.12 Telecommunication Relay Services (TRS)

Customers may be assessed a monthly charge per line to fund the Telecommunication Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

/1/ Denotes Tier 2 Service.

Issued: July 30, 2009

Effective: July 31, 2009

(T)

PART 2 - General Terms and Conditions SECTION 2 - Regulations

3rd Revised Sheet 19 Cancels 2nd Revised Sheet 19

#### 3. OBLIGATION AND LIABILITY OF THE COMPANY

### 3.1 Liability of The Company

In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

A. The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit by a customer or by any others for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of 2., following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.

Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability made a condition of service by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate damage claims, it is also the court's responsibility to determine the validity of the limitation clause.

Issued: July 30, 2009 Effective: July 31, 2009 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated July 11, 2007, Case

No. 05-1102-TP-ORD.

# AT&T TARIFF

P.U.C.O. NO. 20 Part 2 Section 2

PART 2 - General Terms and Conditions SECTION 2 - Regulations

2nd Revised Sheet 23 Cancels 1st Revised Sheet 23

### 5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (cont'd)

/1/ /2/

# 5.1 Initial Contract Periods (cont'd)

- B. Application of Initial Contact Periods (cont'd)
  - 2. Nonrecurring Charge Items

The initial contract period for facilities and equipment furnished at a nonrecurring charge only, is the period for which the service is rendered.

3. Special Equipment

The initial contract period for special equipment, and for other equipment or facilities furnished at rates or charges based upon costs incurred, will be governed by the circumstances of each case.

4. Other Services and Equipment

Labby Internhone Cyatam	Initial Contract Period	
Lobby Interphone System Common equipment	One year on Company premises(same central Office)	
Special Trunk Lines		
Attendant trunk extender circuits Digit absorbing attendant trunks	Three years in place on customer's premises	
Telephone Answering Service		
Concentrators	Three years on Company premises (same central office)	
Customer Operating Center Service dedicated complements of cable pairs	Four years in place	
Identifiers	Three years in place on customer's premises	
Transfer of Toll Charge Service		
Each exchange selected	Three months	/2/

- /1/ Material now appears on 1st Revised Sheet 25 in this Section.
- /2/ Material formerly appeared on 1st Revised Sheet 21 in this Section.

Effective: April 1, 2008 Issued: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,

Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

PART 2 - General Terms and Conditions SECTION 2 - Regulations

6th Revised Sheet 27 Cancels 5th Revised Sheet 27

# 5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (cont'd)

### 5.2 Termination Charges (cont'd)

- B. Conditions Under Which Termination Charges Do Not Apply (cont'd)
  - 2. Changes in Main Station Service

Termination charges do not apply to service displaced in the case of changes.

a. From one class of main station service to another, or

(T)

- b. From one grade of main station service of a given type to another grade of the same type for the same customer.
- 3. Relocation or Discontinuance of Main Station Service

When main station service is relocated on non-continuous property, or discontinued, termination charges do not apply to such relocated or discontinued service provided the class of service involved has been furnished to the customer on his continuous property for a period of one month or more.

4. Termination of Service In Disaster Cases

Termination charges do not apply to service which is terminated due to fire, flood or other like disaster.

5. Discontinuance of Custom Calling Service Features

Termination charges do not apply to custom calling service if discontinued within 15 days after installation by a customer who does not wish to retain such service, as set forth under Custom Calling Service.

- 6. Changes Involving Exhibition Hall and Centrex Systems
  - a. Termination charges do not apply to attendant positions removed within ninety days after the system was initially installed except:
    - (1) Where the entire service is terminated, or

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- (2) The removed attendant position is replaced by another type attendant position (i.e., change from attendant key console to cord switchboard, or vice versa).
- b. Termination charges do not apply to an attendant key console changed to one of greater capacity, however a new initial contract period applies to the replacing console.

Issued: July 30, 2009 Effective: July 31, 2009

# AT&T TARIFF

P.U.C.O. NO. 20 Part 2 Section 2

PART 2 - General Terms and Conditions SECTION 2 - Regulations

2nd Revised Sheet 28 Cancels 1st Revised Sheet 28

### 5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (cont'd)

# /1/ /2/

### 5.2 Termination Charges (cont'd)

- B. Conditions Under Which Termination Charges Do Not Apply (cont'd)
  - 7. Withdrawal of Experimental Offerings

Termination charges do not apply to service which is terminated due to withdrawal by the Company of an experimental offering of such service.

C. Service Terminated After Expiration of Initial Contract Period

When service is terminated after the expiration of the initial contract period, the charges applicable are those due through the last day of service whether this be a full day or a part of a day. However, in the case of additional directory listings and joint user service, after listings have appeared in the directory, each directory period is considered as a separate initial contract period (i.e., listings are automatically included in each directory issue unless notice to the contrary is received from the listed party or customer) and termination may be arranged for only under the conditions specified in A-1 preceding.

### 6. INFORMATIONAL NOTICE

### 6.1 Landline Direct-Dialed Calls

Landline direct-dialed calls made by the customer to certain cellular or paging telephone numbers may incur an additional charge. This charge is assessed by the wireless provider, not by AT&T Ohio.

/2/

Issued: April 1, 2008
In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

<sup>/1/</sup> Material now appears on 2nd Revised Sheet 31 in this Section.

<sup>/2/</sup> Material formerly appeared on 2nd Revised Sheet 26 in this Section.

The Ohio Bell Telephone Company

# AT&T TARIFF

P.U.C.O. NO. 20 Part 2 Section 2

PART 2 - General Terms and Conditions SECTION 2 - Regulations

2nd Revised Sheet 29 Cancels 1st Revised Sheet 29

7. DISASTER PLANS

/1/ /3/

#### Disaster Relief Plan<sup>/2/</sup> 7.1

When a business or residence customer's premise is destroyed or partially destroyed by means beyond the control of the customer, i.e., natural disaster or fire, the following emergency plan will go into effect, except as provided pursuant to the Major Disaster Relief Plan below:

- The service connection charge to re-establish the local exchange access line after the disaster will be waived.
- The monthly rate and associated Service Connection Charge will be waived for thirty days for the following services:
  - Call Forwarding
  - Call Forward Busy Line
  - Call Forward Don't Answer
  - Remote Call Forward
  - Message Waiting Indicator

### 7.2 Major Disaster Relief Plan

To assist in cases of state and/or federally recognized disasters, AT&T Ohio may provide special offerings of its products and services to residence and business customers. Such disasters include, but are not limited to, natural disasters, terrorism, military action or war.

The disaster aid offering(s) will be at the discretion of the Company and the Public Utilities Commission of Ohio will be notified of the terms and conditions of the offering(s).

The offering(s) will be limited in duration.

/3/

- /1/ Material now appears on Original Sheet 32 in this Section.
- /2/ See additional relief on installation, moves or changes in Part 3, Section 1, Sheet 17 of this tariff.
- /3/ Material formerly appeared on 4th Revised Sheet 27 in this Section.

Issued: April 1, 2008 Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,

Case No. 06-1345-TP-ORD.

The Ohio Bell Telephone Company **AT&T Tariff** 

P.U.C.O. NO. 20 Part 2 Section 2

PART 2 - General Terms and Conditions SECTION 2 - Regulations

3rd Revised Sheet 30 Cancels 2nd Revised Sheet 30

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PART 2 - General Terms and Conditions SECTION 2 - Regulations

2nd Revised Sheet 34 Cancels 1st Revised Sheet 34

#### 8. MEET POINT BILLING ARRANGEMENTS

When facilities are provided jointly by the Company and one or more other telephone companies, and a Commission approved multiple bill, multiple tariff (MBMT) arrangement is in place between the Company and the other telephone company or companies, the regulations and prices of such other telephone companies apply for the equipment and facilities furnished by them for use in connection with the service provided by the Company.

When the Company and one or more other telephone companies involved in provisioning services operate under a meet point multiple billing arrangement, and a Commission approved MBMT arrangement is in place between the Company and the other telephone company or companies, the portion of the circuit(s) located in that telephone company's area will be billed by that company. Under this arrangement, AT&T Ohio will bill the customer for their portion of the circuit(s) located in its territory at its tariffed rates, while the other telephone company or companies involved will bill the customer at their tariffed rates for the portion of the circuits located in their company territory.

### 9. REWARDS AND INCENTIVES

(N)

From time to time, AT&T may offer an incentive or reward card when customers purchase or subscribe to AT&T products or services. Customers may use these incentive or reward cards to pay for AT&T services.

# (N)

### 10. CUSTOMER RIGHTS AND RESPONSIBILITIES

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Customers have certain rights and responsibilities under the Ohio Minimum Telephone Service Standards (OAC 4901:1-5). These safeguards can be found in the appendix to OAC 4901:1-5-03, which is entitled, "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

The Ohio Bell Telephone Company

# AT&T TARIFF

P.U.C.O. NO. 20 Part 2 Section 11

PART 2 - General Terms and Conditions SECTION 11 - Competitive Exchanges

Original Sheet A

Material formerly located on sheets 1 through 5 now also located in the AT&T Ohio Guidebook, Part 2, (N) Section 11, for non-residential tier 2 service. (N)

Issued: April 1, 2008

Effective: April 1, 2008
In accordance with an Order issued by the Public Hillities Commission of Objected June 6, 2007

The Ohio Bell Telephone Company

P.U.C.O. NO. 20 Part 2 Section 11

PART 2 - General Terms and Conditions SECTION 11 - Competitive Exchanges 9th Revised Sheet 1 Cancels 8th Revised Sheet 1

(C)

## 1. Competitive Exchanges

The exchanges shown below have been deemed competitive. The pricing flexibility accorded them has been defined by the Commission in Case No. 05-1305-TP-ORD or by R.C. § 4927.12 effective 9/13/2010.

	Access Area	Approval Date	Anniversary Date
Aberdeen	D	10/24/2010	10/24/2011
Akron	В	12/20/2006	12/20/2007
Akron	С	12/20/2006	12/20/2007
Akron	D	12/20/2006	12/20/2007
Alliance	D	12/20/2006	12/20/2007
Alton	D	12/20/2006	12/20/2007
Arabia	D	10/24/2010	10/24/2011
Atwater	D	12/20/2006	12/20/2007
Barnesville	D	6/27/2007	6/27/2008
Beallsville	D	12/20/2006	12/20/2007
Beavercreek	D	12/20/2006	12/20/2007
Bedford	D	11/12/2008	11/12/2009
Belfast	D	6/27/2007	6/27/2008
Bellaire	D	12/20/2006	12/20/2007
Bellbrook	D	12/20/2006	12/20/2007
Belpre	D	12/20/2006	12/20/2007
Berea	С	12/20/2006	12/20/2007
Bethesda	D	12/20/2006	12/20/2007
Bloomingburg	D	4/15/2009	4/15/2010
Bloomingville	D	12/20/2006	12/20/2007
Bowersville	D	10/24/2010	10/24/2011
Brecksville	D	11/12/2008	11/12/2009
Burton	D	12/20/2006	12/20/2007
Canal Fulton	D	12/20/2006	12/20/2007
Canal Winchester	D	5/14/2008	5/14/2009
Canfield	D	12/20/2006	12/20/2007
Canton	D	12/20/2006	12/20/2007
Carroll	D	12/20/2006	12/20/2007
Castalia	D	12/20/2006	12/20/2007
Cedarville	D	12/20/2006	12/20/2007
Centerville	D	12/20/2006	12/20/2007
Chagrin Falls	D	6/25/2005	6/25/2009
Cheshire	D	12/20/2006	12/20/2007
Chesterland	D	12/20/2006	12/20/2007
Christiansburg	D	6/25/2008	6/25/2009
Clarington	D	10/24/2010	10/24/2011
Cleveland	В	2/20/2006	12/20/2007
Cleveland	С	12/20/2006	12/20/2007
Columbiana	D	11/12/2008	11/12/2009
Columbus	В	12/20/2006	12/20/2007
Columbus	С	12/20/2006	12/20/2007

AT&T Tariff P.U.C.O. NO. 20
Part 2 Section 11

PART 2 - General Terms and Conditions SECTION 11 - Competitive Exchanges 9th Revised Sheet 2 Cancels 8th Revised Sheet 2

(C)

# 1. Competitive Exchanges (cont'd)

The exchanges shown below have been deemed competitive. The pricing flexibility accorded them has been defined by the Commission in Case No. 05-1305TP-ORD or by R.C. § 4927.12 effective 9/13/2010.

	Access Area	Approval Date	Anniversary Date
Conesville	D	12/20/2006	12/20/2007
Corning	D	10/24/2010	10/24/2011
Coshocton	D	12/20/2006	12/20/2007
Dalton	D	12/20/2006	12/20/2007
Danville-Highland	D	12/20/2006	12/20/2007
Dayton	В	12/20/2006	12/20/2007
Dayton	С	12/20/2006	12/20/2007
Dayton	D	12/20/2006	12/20/2007
Donnelsville	D	12/20/2006	12/20/2007
Dresden	D	6/27/2007	6/27/2008
Dublin	С	12/20/2006	12/20/2007
Duffy	D	10/24/2010	10/24/2011
East Liverpool	D	6/27/2007	6/27/2008
East Palestine	D	12/20/2006	12/20/2007
Enon	D	12/20/2006	12/20/2007
Fairborn	D	12/20/2006	12/20/2007
Findlay	D	12/20/2006	12/20/2007
Fletcher-Lena	D	12/20/2006	12/20/2007
Fostoria	D	12/20/2006	12/20/2007
Franklin	D	12/20/2006	12/20/2007
Fremont	D	12/20/2006	12/20/2007
Fultonham	D	2/25/2009	2/25/2010
Gahanna	С	12/20/2006	12/20/2007
Gallipolis	D	9/2/2009	9/2/2010
Gates Mills	D	12/20/2006	12/20/2007
Girard	D	12/20/2006	12/20/2007
Glenford	D	12/20/2006	12/20/2007
Gnadenhutten	D	10/24/2010	10/24/2011
Graysville	D	12/20/2006	12/20/2007
Greensberg	D	12/20/2006	12/20/2007
Grove City	D	12/20/2006	12/20/2007
Groveport	D	5/14/2008	5/14/2009
Guyan	D	12/20/2006	12/20/2007
Harrisburg	D	6/27/2007	6/27/2008
Hartville	D	12/20/2006	12/20/2007
Hillcrest	С	6/25/2008	6/25/2009
Hilliard	D	12/20/2006	12/20/2007
Hillsboro	D	12/20/2006	12/20/2007

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AT&T Tariff P.U.C.O. NO. 20
Part 2 Section 11

PART 2 - General Terms and Conditions SECTION 11 - Competitive Exchanges 8th Revised Sheet 3 Cancels 7th Revised Sheet 3

# 1. Competitive Exchanges (cont'd)

The exchanges shown below have been deemed competitive. The pricing flexibility accorded them has been defined by the Commission in Case No. 05-1305-TP-ORD or by R.C. § 4927.12 effective 9/13/2010. (C)

	Access Area	Approval Date	Anniversary Date
Holland	D	12/20/2006	12/20/2007
Hubbard	D	12/20/2006	12/20/2007
Independence	С	6/25/2008	6/25/2009
Ironton	D	12/20/2006	12/20/2007
Jamestown	D	12/20/2006	12/20/2007
Jeffersonville	D	12/20/2006	12/20/2007
Kent	D	12/20/2006	12/20/2007
Kirtland	D	12/20/2006	12/20/2007
Lancaster	D	12/20/2006	12/20/2007
Leetonia	D	12/20/2006	12/20/2007
Leroy	D	11/12/2008	11/12/2009
Lewisville	D	6/27/2007	6/27/2008
Lindsey	D	12/20/2006	12/20/2007
Lisbon	D	12/20/2006	12/20/2007
Lockbourne	D	12/20/2006	12/20/2007
London	D	12/20/2006	12/20/2007
Louisville	D	12/20/2006	12/20/2007
Lowellville	D	12/20/2006	12/20/2007
Magnolia-Waynesburg	D	12/20/2006	12/20/2007
Manchester (SUM)	D	12/20/2006	12/20/2007
Mantua	D	10/01/2008	10/01/2009
Marietta	D	12/20/2006	12/20/2007
Marlboro	D	12/20/2006	12/20/2007
Marshall	D	12/20/2006	12/20/2007
Martins Ferry	D	12/20/2006	12/20/2007
Massillon	D	12/20/2006	12/20/2007
Maumee	D	12/20/2006	12/20/2007
Medway	D	12/20/2006	12/20/2007
Mentor	D	12/20/2006	12/20/2007
Miamisburg-West Carrollton	D	12/20/2006	12/20/2007
Middletown	D	12/20/2006	12/20/2007
Milledgeville	D	12/20/2006	12/20/2007
Mingo Junction	D	12/20/2006	12/20/2007
Mogadore	D	12/20/2006	12/20/2007
Monroe	D	12/20/2006	12/20/2007
Montrose	С	12/20/2006	12/20/2007
Murray City	D	10/24/2010	10/24/2011
Navarre	D	12/20/2006	12/20/2007

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PART 2 - General Terms and Conditions SECTION 11 - Competitive Exchanges 10th Revised Sheet 4 Cancels 9th Revised Sheet 4

## 1. Competitive Exchanges (cont'd)

The exchanges shown below have been deemed competitive. The pricing flexibility accorded them has been defined by the Commission in Case No. 05-1305-TP-ORD or by R.C. § 4927.12 effective 9/13/2010.

	Access Area	Approval Date	Anniversary Date
Nelsonville	D	12/20/2006	12/20/2007
New Albany	D	5/14/2008	5/14/2009
New Carlisle	D	12/20/2006	12/20/2007
New Holland	D	10/24/2010	10/24/2011
New Lexington	D	12/20/2006	12/20/2007
New Matamoras	D	10/24/2010	10/24/2011
New Riegel	D	2/25/2009	2/25/2010
New Waterford	D	12/20/2006	12/20/2007
Newcomerstown	D	12/20/2006	12/20/2007
Newport	D	10/24/2010	10/24/2011
Niles	D	12/20/2006	12/20/2007
North Canton	D	12/20/2006	12/20/2007
North Hampton	D	12/20/2006	12/20/2007
North Jackson	D	11/12/2008	11/12/2009
North Lima	D	12/20/2006	12/20/2007
North Royalton	D	12/20/2006	12/20/2007
Norwich	D	9/2/2009	9/2/2010
Olmsted Falls	D	10/01/2008	10/01/2009
Painesville	D	06/25/2008	06/25/2009
Perrysburg	D	12/20/2006	12/20/2007
Philo	D	10/01/2008	10/01/2009
Piqua	D	12/20/2006	12/20/2007
Pitchin	D	10/01/2008	10/01/2009
Rainsboro	D	12/20/2006	12/20/2007
Ravenna	D	12/20/2006	12/20/2007
Reynoldsburg	С	12/20/2006	12/20/2007
Rio Grande	D	12/20/2006	12/20/2007
Ripley	D	12/20/2006	12/20/2007
Rogers	D	12/20/2006	12/20/2007
Rootstown	D	12/20/2006	12/20/2007
Roseville	D	11/12/2008	11/12/2009
Rushville	D	9/2/2009	9/2/2010
Salem	D	12/20/2006	12/20/2007
Salineville	D	6/27/2007	6/27/2008
Sandusky	D	12/20/2006	12/20/2007
Sebring	D	12/20/2006	12/20/2007
Sedalia	D	10/24/2010	10/24/2011
Sharon	D	12/20/2006	12/20/2007
Shawnee	D	12/20/2006	12/20/2007
Somerset	D	12/20/2006	12/20/2007
Somerton	D	10/24/2010	10/24/2011
South Charleston	D	12/20/2006	12/20/2007

(D) (D) Tariff P.U.C.O. NO. 20 Part 2 Section 11

PART 2 - General Terms and Conditions SECTION 11 - Competitive Exchanges 7th Revised Sheet 5 Cancels 6th Revised Sheet 5

# 1. Competitive Exchanges (cont'd)

The exchanges shown below have been deemed competitive. The pricing flexibility accorded them has been defined by the Commission in Case No. 05-1305-TP-ORD or by R.C. § 4927.12 effective 9/13/2010. (C)

	Access Area	Approval Date	Anniversary Date
South Solon	D	2/25/2009	2/25/2010
South Vienna	D	12/20/2006	12/20/2007
Spring Valley	D	12/20/2006	12/20/2007
Springfield	D	12/20/2006	12/20/2007
St. Clairsville	D	6/27/2007	6/27/2008
Steubenville	D	12/20/2006	12/20/2007
Strongsville	D	12/20/2006	12/20/2007
Sugar Grove	D	10/24/2010	10/24/2011
Sugar Tree Ridge	D	10/24/2010	10/24/2011
Terrace	Č	12/20/2006	12/20/2007
Thornville	D	12/20/2006	12/20/2007
Tifffin	D	12/20/2006	12/20/2007
Toledo	В	12/20/2006	12/20/2007
Toledo	Č	12/20/2006	12/20/2007
Toledo	Ď	12/20/2006	12/20/2007
Toronto	D	12/20/2006	12/20/2007
Tremont City	D	10/1/2008	10/1/2009
Trenton	D	12/20/2006	12/20/2007
Trinity	Č	12/20/2006	12/20/2007
Uhrichsville	Ď	6/25/2008	6/25/2009
Uniontown	D	12/20/2006	12/20/2007
Upper Sandusky	D	12/20/2006	12/20/2007
Vandalia	D	12/20/2006	12/20/2007
Victory	Ċ	5/14/2008	5/14/2009
Vinton	D	12/20/2006	12/20/2007
Walnut	D	12/20/2006	12/20/2007
Washington Court House	D	4/15/2009	4/15/2010
Wellsville	D	12/20/2006	12/20/2007
West Jefferson	D	12/20/2006	12/20/2007
West Lafayette	D	2/25/2009	2/25/2010
Westerville	С	12/20/2006	12/20/2007
Whitehouse	D	4/15/2009	4/15/2010
Wickliffe	С	12/20/2006	12/20/2007
Willoughby	С	6/25/2008	6/25/2009
Winchester	D	12/20/2006	12/20/2007
Woodsfield	D	10/24/2010	10/24/2011
Worthington	С	12/20/2006	12/20/2007
Xenia	D	12/20/2006	12/20/2007
Yellow Springs-Clifton	D	12/20/2006	12/20/2007
Youngstown	С	12/20/2006	12/20/2007
Youngstown	D	12/20/2006	12/20/2007
Zanesville	D	12/20/2006	12/20/2007

The Ohio Bell Telephone Company

# AT&T TARIFF

P.U.C.O. NO. 20 Part 3 Section 1

PART 3 - Service Charges SECTION 1 - Service Charges

Original Sheet A

Material formerly located on sheets 1 through 19 now also located in the AT&T Ohio Guidebook, Part 3, (N) Section 1, for non-residential tier 2 service. (N)

Issued: April 1, 2008 Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,

Case No. 06-1345-TP-ORD.

PART 3 - Service Charges SECTION 1 - Service Charges 2nd Revised Sheet 2 Cancels 1st Revised Sheet 2

### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

### 1.1 Definitions of Terms used in this Section (cont'd)

### Simple Service

Simple residence and non-residence<sup>/1/</sup> exchange service includes network exchange access (C) lines and their associated facilities and equipment which met all of the following conditions:

- 1. The network access lines are served from their normal serving central office.
- 2. All terminations of the network access lines are confined to a single continuous property.
- 3. Customer premises equipment connected to such network access lines is limited to non-key telephones with associated miscellaneous or supplemental equipment.

Where more than one exchange service is billed on a single account, the multi-line account is considered simple only when all the network access lines meet the criteria as outlined in 1. through 3 preceding.

### 1.2 General Regulations

- A. Nonrecurring charges (NRC) are applicable for the following work functions required to establish exchange service:
  - 1. Service Ordering Charge A nonrecurring charge which covers receiving, recording and processing information necessary to execute a customer's request for service.
  - 2. Central Office Connection Charge A nonrecurring charge for establishing or changing central office connections which may include, but are not limited to, circuit design work and establishing or changing central office connections.
  - 3. Line Connection Charge A nonrecurring charge for performing any of the operations associated with the connection of the network access line and a network interface.
  - 4. Network Wiring Charge

A one time charge consisting of a time sensitive network wiring charge required to perform customer requested work on the customer's premises, except work required to establish or reestablish network access.

/1/ Applies to the 1st access line in competitive and non-competitive exchanges and to the 2nd – 3rd (N) access lines in non-competitive exchanges. (N)

Issued: April 1, 2008 Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges SECTION 1 - Service Charges 6th Revised Sheet 3 Cancels 5th Revised Sheet 3

### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

### 1.2 General Regulations (cont'd)

- B. Service Establishment and Change Charges apply in addition to all other rates and charges for services provided by the Company.
- C. The charges specified in this section contemplate work being performed by the Company during the usual working hours on normal working days. When, at the specific request of the customer or applicant for service, work is performed at other times, either for the convenience of the customer or applicant for service or for other reasons not under the control of the Company, the expense incurred by the Company in excess of the normal expense of such work, when performed during usual working hours on normal working days, may be billed to the customer or applicant for service, in addition to the charges otherwise applicable.

# 1.3 Nonrecurring Charges

A. Application of NRCs to Establish Services

Except where otherwise specified in this paragraph 1.3, the same nonrecurring charges apply to residence and non-residence (C)

The Central Office Connection and Line Connection Charges do not apply to the transfer of an existing central office line serving a reseller's end user when there is no interruption of service.

(D)

/1/ Applies to the 1st access line in competitive and non-competitive exchanges and to the 2nd – 3rd (N) access lines in non-competitive exchanges. (N)

Issued: April 1, 2008 Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges SECTION 1 - Service Charges 3rd Revised Sheet 3.1 Cancels 2nd Revised Sheet 3.1

### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

### 1.3 Nonrecurring Charges (cont'd)

- A. Application of NRCs to Establish Services (cont'd)
  - 1. Exchange Service

The following charges are applicable to each individual exchange service being established:

	Maximum	Complex	Maximur	m Simple			
		Non-		Non-			
Description	Residence	Residence	Residence	Residence			
Local Exchange Service							
Service Ordering Charge, per location, per occasion Non-Competitive and Competitive					(C)		
Exchanges 1st Access Line <sup>/2/</sup>	\$17.65	\$15.85	\$17.65	\$25.50	(C)		
4+ Access Lines <sup>(4)</sup>	-	-	-	-	(C)		
Non-Competitive Exchanges 2nd & 3rd Access Lines <sup>/3/</sup>	35.30	31.70	35.30	51.00			
Competitive Exchanges 2nd & 3rd Access Lines <sup>141</sup>	-	-	-	-	(C)		
					/5/		
nrecurring charges associated with the Service Ordering Charge will have the pricing flexibility (C permitted by O.A.C. 4901:1-4 and 4901:1-6) of the most restrictive access line in the order.							

/1/ Nonrecurring charges associated with the Service Ordering Charge will have the pricing flexibility (C) (as permitted by O.A.C. 4901:1-4 and 4901:1-6) of the most restrictive access line in the order. For example, if the order is for the installation of an initial access line, the tier 1 core pricing flexibility rule would apply. If an order is placed for both an initial and additional line, tier 1 rules would again apply. If the order is associated only with the addition of a 2nd and/or a 3rd line, the tier 1 non-core rule applies in non-competitive exchanges while the tier 2 rule applies in competitive exchanges. If the order is placed for the addition of a 3rd and a 4th line, the tier 1 non-core rule applies in non-competitive exchanges while the tier 2 rule applies in competitive exchanges. Tier 2 (C) rules apply when the order adds a 4th or higher line to the customer's account.

- /2/ Denotes Tier 1 Core service.
- /3/ Denotes Tier 1 Non-Core service.
- /4/ Denotes Tier 2 service.

(N)

/5/ Material now appears on Original Sheet 3.1.1 in this Section

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges SECTION 1 - Service Charges

Original Sheet 3.1.1

# 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

# 1.3 Nonrecurring Charges (cont'd)

/4/

- A. Application of NRCs to Establish Services (cont'd)
  - 1. Exchange Service (cont'd)

The following charges are applicable to each individual exchange service being established:

	Maximum Complex Maximum		n Simple		
	Non-			Non-	
Description	Residence	Residence	Residence	Residence	_
Local Exchange Service (cont'd)					
Central Office Connection Charge, per termination Non-Competitive and Competitive					
Exchanges					(C)
1st Access Line 111	8.25	17.00	8.25	13.00	(C)
4+ Access Lines <sup>/3/</sup>	-	-	-	-	
Non-Competitive Exchanges 2nd & 3rd Access Lines <sup>/2/</sup>	16.50	34.00	16.50	26.00	
Competitive Exchanges 2nd & 3rd Access Lines <sup>/3/</sup>	-	-	-	-	(C) /4/

/1/ Denotes Tier 1 Core service. (C)

(C)

Material formerly appeared on 2nd Revised Sheet 3.1 in this Section. /4/

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,

Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

<sup>/2/</sup> Denotes Tier 1 Non-Core service.

<sup>/3/</sup> Denotes Tier 2 service.

PART 3 - Service Charges SECTION 1 - Service Charges

Original Sheet 3.1.1-P

/5/

# 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

# 1.3 Nonrecurring Charges (cont'd)

A. Application of NRCs to Establish Services (cont'd)

1. Exchange Service (cont'd)

The following charges are applicable to each individual exchange service being established:

	Current	Current Complex		Current Simple	
Decembring	Non-		Daaidaaaa	Non-	
Description	Residence	Residence	Residence	Residence	_
Local Exchange Service (cont'd)					
Central Office Connection Charge, per termination  Non-Competitive and Competitive					
Exchanges		47.00		40.00	(0
1st Access Line <sup>/1/</sup> 4+ Access Lines <sup>/3/</sup>	8.25 8.25	17.00 /4/	8.25 8.25	13.00	(C
Non-Competitive Exchanges 2nd & 3rd Access Lines 121	8.25	17.00	8.25	13.00	
Competitive Exchanges 2nd & 3rd Access Lines <sup>/3/</sup>	8.25	<i>141</i>	8.25	/4/	((

/1/	Denotes Tier 1 Core service.	(C)
/2/	Denotes Tier 1 Non-Core service.	
/3/	Denotes Tier 2 service.	(C)
/4/	See AT&T Ohio Guidebook, Part 3, Section 1.	(N)
/5/	Material formerly appeared on 1st Revised Sheet 3.1-P in this Section.	

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges SECTION 1 - Service Charges 2nd Revised Sheet 3.1-P Cancels 1st Revised Sheet 3.1-P

**Current Simple** 

# 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

# 1.3 Nonrecurring Charges (cont'd)

- A. Application of NRCs to Establish Services (cont'd)
  - 1. Exchange Service (cont'd)

The following charges are applicable to each individual exchange service being established:

**Current Complex** 

			Non-		Non-	_
	Description	Residence	Residence	Residence	Residence	_
	Local Exchange Service (cont'd)					
	Service Ordering Charge, per location, per occasion 111					(C)
	Non-Competitive and Competitive					(C)
	Exchanges 1st Access Line <sup>/2/</sup>	\$17.65	\$15.85	\$17.65	\$25.50	(C)
	4+ Access Lines <sup>/4/</sup>	17.65	151	17.65	/5/	(C)
	Non-Competitive Exchanges					
	2nd & 3rd Access Lines 137	17.65	15.85	17.65	25.50	
	Competitive Exchanges					
	2nd & 3rd Access Lines <sup>(4)</sup>	17.65	/5/	17.65	/5/	(C)
						/6/
/1/	Nonrecurring charges associated with the					(C)
	(as permitted by O.A.C. 4901:1-4 and 490 For example, if the order is for the installation					(C)
	flexibility rule would apply. If an order is p					
	would again apply. If the order is association 1 non-core rule applies in non-compe	•				(C)
	exchange. If the order is placed for the a	ddition of a 3rd	l and a 4th line	, the tier 1 non-	core rule	
	applies in non-competitive exchanges wh				anges. Tier 2	(0)
/2/	rules apply when the order adds a 4th or Denotes Tier 1 Core service.	higher line to the	ne customer's a	account.		(C)
/3/	Denotes Tier 1 Non-Core service.					
/4/	Denotes Tier 2 service.					(N)
/5/	See AT&T Ohio Guidebook, Part 3, Secti	on 1.				(N)
/6/	Material now appears on Original Sheet 3	3.1.1-P in this S	Section.			. ,
						_

Issued: April 1, 2008 Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges SECTION 1 - Service Charges 1st Revised Sheet 3.2 Cancels Original Sheet 3.2

# 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

# 1.3 Nonrecurring Charges (cont'd)

- A. Application of NRCs to Establish Services (cont'd)
  - 1. Exchange Service (cont'd)

	Maximum Complex		Maximum Simple		
		Non-		Non-	
Description	Residence	Residence	Residence	Residence	
Local Exchange Service (cont'd)					_
Line Connection Charge, per termination Non-Competitive and Competitive Exchanges 1st Access Line (1)/(4+ Access Lines)/(3)/(4)/(4+ Access Lines)/(4)/(4+ Access Lines)/(4)/(4)/(4)/(4)/(4)/(4)/(4)/(4)/(4)/(4	\$10.60 -	\$16.50 -	\$10.60 -	\$24.35 -	(C)
Non-Competitive Exchanges 2nd & 3rd Access Lines <sup>(2)</sup>	21.20	33.00	21.20	48.70	
Competitive Exchanges 2nd & 3rd Access Lines <sup>/3/</sup>	-	-	-	-	(C)

/1/ Denotes Her 1 Core servi	ce.
------------------------------	-----

(C)

(C)

/3/ Denotes Tier 2 service.

(D)

Issued: April 1, 2008

Effective: April 1, 2008

<sup>/2/</sup> Denotes Tier 1 Non-Core service.

PART 3 - Service Charges SECTION 1 - Service Charges

2nd Revised Sheet 3.2-P Cancels 1st Revised Sheet 3.2-P

# 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

#### 1.3 Nonrecurring Charges (cont'd)

- A. Application of NRCs to Establish Services (cont'd)
  - 1. Exchange Service (cont'd)

	Current Complex		Current Simple		
		Non-		Non-	
Description	Residence	Residence	Residence	Residence	_
Local Exchange Service (cont'd)					
Line Connection Charge, per termination Non-Competitive and Competitive Exchanges					(C)
1st Access Line <sup>/1/</sup> 4+ Access Lines <sup>/3/</sup>	\$10.60 10.60	\$16.50 /4/	\$10.60 10.60	\$24.35 /4/	
Non-Competitive Exchanges 2nd & 3rd Access Lines 121	10.60	16.50	10.60	24.35	
Competitive Exchanges 2nd & 3rd Access Lines <sup>/3/</sup>	10.60	/4/	10.60	/4/	(C)

/1/	Denotes Tier 1 Core service.	(C)
/2/	Denotes Tier 1 Non-Core service.	
/3/	Denotes Tier 2 service	(C)
/4/	See AT&T Ohio Guidebook, Part 3, Section 1.	(N)

Issued: April 1, 2008 Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

The Ohio Bell
<b>Telephone Company</b>

# AT&T TARIFF

P.U.C.O. NO. 20 Part 3 Section 1

4th Revised Sheet 4	
Cancels 3rd Revised Sheet 4	
and 2nd Revised Sheet 4.1	(N)
and 1st Revised Sheet 4.2	. [
and 1st Revised Sheet 4.3	
and 1st Revised Sheet 4.4	
and 1st Revised Sheet 4-P	
and 1st Revised Sheet 4.1-P	
and 1st Revised Sheet 4.2-P	(N)

PART 3 - Service Charges SECTION 1 - Service Charges

# 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

/3/

# 1.3 Nonrecurring Charges (cont'd)

- A. Application of NRCs to Establish Services (cont'd)
  - 1. Exchange Service (cont'd)

	Current Complex		
		Non-	
Description	Residence	Residence	
PBX Trunks <sup>I1I</sup>			(C)
Service Ordering Charge, per location, per occasion	\$24.50	/2/	/3/(C)
Central Office Connection Charge, per termination	14.50	/2/	/4/ /4/(C)
Line Connection Charge, per termination	10.35	/2/	/4/ /4/(C)

/1/	Denotes Tier 2 service.	(N)
/2/	See AT&T Ohio Guidebook, Part 3, Section 1.	(N)

<sup>/3/</sup> Material formerly appeared on 1st Revised Sheet 4.1-P.

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

<sup>/4/</sup> Material formerly appeared on 1st Revised Sheet 4.2-P.

PART 3 - Service Charges SECTION 1 - Service Charges 3rd Revised Sheet 5 Cancels 2nd Revised Sheet 5

# 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

### 1.3 Nonrecurring Charges (cont'd)

- A. Application of NRCs to Establish Services (cont'd)
  - 2. Off-property Extension and Stations, per extension/station per location

	Current C	omplex Charge	(C)
Description	Residence	Non-Residence	
a. Exchange service extension			
(1) In same CO area	\$129.20	/1/	
(2) In different CO area	234.20	/1/	
b. Intercom system station	87.70	/1/	
c. PBX station line or PBX extension station line			
(1) Terminating in same CO area as PBX system	378.40	/1/	
(2) Terminating in different CO area from PBX system.	445.30	/1/	(C)

/1/ See AT&T Ohio Guidebook, Part 3, Section 1.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Objected June 6, 2007

PART 3 - Service Charges SECTION 1 - Service Charges 4th Revised Sheet 6 Cancels 3rd Revised Sheet 6

# 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

# 1.3 Nonrecurring Charges (cont'd)

- A. Application of NRCs to Establish Services<sup>/1/</sup> (cont'd)
  - 3. Concentrator-Identifier

Description	Complex Charge
Talking paths, per circuit	
Terminations in same CO area	\$129.20
Terminations in different CO area	234.20
Connections of patrons' lines to concentrators, per line	
Patron and concentrator in same CO area	105.00
Patron and concentrator in different CO area	211.10

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<sup>/1/</sup> The absence of an NRC for any specific service does not imply the waiver of appropriate NRCs for (C) other concurrently installed services.

PART 3 - Service Charges SECTION 1 - Service Charges 3rd Revised Sheet 6.1 Cancels 2nd Revised Sheet 6.1

# 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

# 1.3 Nonrecurring Charges (cont'd)

A. Application of NRCs to Establish Services<sup>/1/</sup> (cont'd)

4. Miscellaneous Service or Features

(C)

(N)

	Complex	k Charge	Simple	Charge	
		Non-		Non-	
cription	Residence	Residence	Residence	Residence	
plies per individual exchange rvice, per occasion to the lowing:	\$ 7.95	/4/	\$ 6.00	141	(C)
Custom Calling Service and Advanced Custom Calling Service (other than Calling Party Number Blocking; Call Trace; Call Waiting (Non-Competitive exchanges) <sup>121</sup> ; and Caller ID <sup>131</sup>					(C)
Central Office Optional Line Features - Easy Call					
Billed Number Screening Service					/5/
II Waiting n-Competitive Exchanges <sup>(2)</sup> Current Maximum	7.95 15.90	\$7.30 14.60	6.00	\$7.30 14.60	(C) (C)
Iler ID n-Competitive and Competitive changes <sup>/3/</sup> Current	7.95	7.30	6.00	7.30	
	plies per individual exchange rvice, per occasion to the lowing:  Custom Calling Service and Advanced Custom Calling Service (other than Calling Party Number Blocking; Call Trace; Call Waiting (Non-Competitive exchanges) (12); and Caller ID (13)  Central Office Optional Line Features - Easy Call  Billed Number Screening Service  II Waiting n-Competitive Exchanges (12) Current Maximum  Iller ID n-Competitive and Competitive changes (13)	Cription  Plies per individual exchange rvice, per occasion to the lowing:  Custom Calling Service and Advanced Custom Calling Party Number Blocking; Call Trace; Call Waiting (Non-Competitive exchanges) (12); and Caller ID (13)  Central Office Optional Line Features  - Easy Call  Billed Number Screening Service  II Waiting n-Competitive Exchanges (12)  Current 7.95  Maximum 7.95  Maximum 15.90  Iller ID n-Competitive and Competitive changes (13)  Current 7.95  Current 7.95  Current 7.95  Current 7.95	cription Residence Residence  plies per individual exchange rvice, per occasion to the lowing: \$7.95  Custom Calling Service and Advanced Custom Calling Service (other than Calling Party Number Blocking; Call Trace; Call Waiting (Non-Competitive exchanges) (2); and Caller ID (3)  Central Office Optional Line Features - Easy Call  Billed Number Screening Service  II Waiting n-Competitive Exchanges (2) Current 7.95 \$7.30 Maximum 15.90 14.60  Iller ID n-Competitive and Competitive changes (3) Current 7.95 7.30	Cription Residence Residence Residence Residence Plies per individual exchange rvice, per occasion to the lowing: \$7.95   44   \$6.00    Custom Calling Service and Advanced Custom Calling Service (other than Calling Party Number Blocking; Call Trace; Call Waiting (Non-Competitive exchanges)   22   72   72   72   72   72   72   7	Residence Reside

<sup>11/</sup> The absence of an NRC for any specific service does not imply the waiver of appropriate NRCs for other concurrently installed services.

Material formerly appeared on 4th Revised Sheet 7.

Issued: April 1, 2008 Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

<sup>/2/</sup> Denotes Tier 1 Non-Core service.

<sup>/3/</sup> Denotes Tier 1 Core service

<sup>/4/</sup> See AT&T Ohio Guidebook, Part 3, Section 1.

PART 3 - Service Charges SECTION 1 - Service Charges 5th Revised Sheet 7 Cancels 4th Revised Sheet 7

# 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

# 1.3 Nonrecurring Charges (cont'd)

A. Application of NRCs to Establish Services (cont'd)

/1/ | | /1/

# 5. Directory Service

The following NCR applies to establish each of the following:

		Complex Charge	Simple Charge	
	Description	Residence	Residence	(C)
	a. Transfer of Toll Charge Service	\$41.55	\$ 9.80	
	b. Emergency Message Referral for Private Listing Service	17.90	9.80	
6.	Connecting Arrangements			
	The following charge applies to provide a connecting arrangement	-	5.50	
7.	Remote Call Forwarding			
	The following charge applies per feature	56.25	-	
8.	Intercom Calling Service			
	The following charge applies per individual exchange service to establish Intercom Calling Service	-	11.25	(C)

/1/ Material now appears on 3rd Revised Sheet 6.1.

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

# AT&T TARIFF

P.U.C.O. NO. 20 Part 3 Section 1

PART 3 - Service Charges SECTION 1 - Service Charges 2nd Revised Sheet 8
Cancels 1st Revised Sheet 8
and 1st Revised Sheet 8-P (N)

### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

### 1.3 Nonrecurring Charges (cont'd)

- A. Application of NRCs to Establish Services (cont'd)
  - 9. Expense Incurred Option for Equipment

On relocations of service to noncontinuous property locations within territory served by the Company, in lieu of paying all applicable establishment, nonrecurring and termination (T) charges, a customer with equipment for which the initial contract period is six months or more may elect to pay the expense incurred for relocation of such equipment, subject to the following regulations:

- a. The existing equipment involved will be moved from the existing location to the new location with the understanding that the customer will not have continuous service at such locations.
- b. A new contract period will not apply when the equipment is established at a new location.

  Only the unexpired portion of any existing contract periods will continue at the new location.
- Call Control

Description Residence Charge

Charge, per Exchange service, per occasion \$9.25

## B. Application of NRCs for Changes

The charges for changes should not exceed the charges that would apply if the same services or equipment were removed and re-established.

Issued: December 19, 2007 Effective: December 19, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,

Case No. 02-3069-TP-ALT.

PART 3 - Service Charges SECTION 1 - Service Charges

1st Revised Sheet 8.1 Cancels Original Sheet 8.1

### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

#### 1.3 **Nonrecurring Charges (cont'd)**

- B. Application of NRCs for Changes
  - 1. Exchange Service Changes
    - a. Except as set forth in e. following, the nonrecurring charge, in the amount specified below, applies for changes in type or grade of service, as listed below:

	Complex Charge	(C)
Description	Residence	_
(1) Local Exchange Service		
(a) One Way to two way, vice versa	\$28.85	
(b) One or two way to combination, vice versa	28.85	
(c) PBX Trunk to Airport trunk, vice versa	28.85	
(d) Individual to Airport individual, vice versa	28.85	(C)

Issued: April 1, 2008 Effective: April 1, 2008

PART 3 - Service Charges SECTION 1 - Service Charges 2nd Revised Sheet 9 Cancels 1st Revised Sheet 9

#### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

# 1.3 Nonrecurring Charges (cont'd)

- B. Application of NRCs for Changes (cont'd)
  - 1. Exchange Service Changes (cont'd)
    - a. (cont'd)
      - (1) Local Exchange Service (cont'd)

	Con	nplex	Sin	nple
	Residence	Non- Residence <sup>/1/</sup>	Residence	Non- Residence <sup>/1/</sup> (C)
(e) Message rate to flat rate, vice versa	\$28.85	-	\$9.30	-
(f) Measured rate to flat rate, vice versa	28.85	\$41.55	9.30	-
(g) Message rate to measured rate, vice versa	28.85	41.55	9.30	\$9.30
(h) Minute Line rate to flat rate, vice versa	28.85	-	9.30	-
(i) Minute Line rate to message rate, vice versa	28.85	-	9.30	-
(j) Minute Line rate to measured rate, vice versa	28.85	-	9.30	-

(N) (N)

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<sup>/1/</sup> Applies to the 1st access line in competitive and non-competitive exchanges and to the 2nd – 3rd access lines in non-competitive exchanges.

PART 3 - Service Charges SECTION 1 - Service Charges 2nd Revised Sheet 9.1 Cancels 1st Revised Sheet 9.1

### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

#### 1.3 Nonrecurring Charges (cont'd)

- B. Application of NRCs for Changes (cont'd)
  - 1. Exchange Service Changes (cont'd)
    - b. Except as set forth in e. following, the charge set forth below applies for each change from one to another of the following types of service with no lapse in service:

	Complex		Simple	
	Non-			Non-
	Residence	Residence <sup>/1/</sup>	Residence	Residence <sup>/1/</sup>
Change Charge	\$28.85	\$41.55	\$9.30	\$9.30

- Local exchange service
- Optional local area service

(D)

- Optional off-peak toll service
- Econo-Call service
- Two point service Schedule A and B
- Two point service Value Calling Plan
- Integrated Services Digital Network Local Calling Value Plan

/1/ Applies to the 1st access line in competitive and non-competitive exchanges and to the 2nd – 3rd access lines in non-competitive exchanges.

Issued: December 1, 2008

Effective: December 1, 2008

PART 3 - Service Charges SECTION 1 - Service Charges 1st Revised Sheet 10 Cancels Original Sheet 10

### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

- 1.3 Nonrecurring Charges (cont'd)
  - B. Application of NRCs for Changes (cont'd)
    - 1. Exchange Service Changes (cont'd)
      - c. The following nonrecurring charge applies to change an exchange service from rotary to non-rotary, or vice versa, or to resequence rotary numbers

	Com	nplex	Simple		_
		Non-		Non-	
	Residence	Residence	Residence	Residence	_
Change Charge, per individual service	\$28.85	\$41.55 <sup>/1/</sup>	\$9.30	\$9.30 <sup>/1/</sup>	(C)

Note: Maximum NRC charge, per occasion, to resequence numbers shall not exceed three times the charge.

- d. No change charge applies:
  - (1) For a change of residence service to a residence message rate service, a measured rate service or a residence minute line service.
  - (2) For a change of a residence message rate service, a residence measured rate service or a residence minute line service to any other type of residence service if such change is requested by the customer either within six months of the initial installation of such message, measured or minute line rate service or within six months of a change to message, measured or minute line rate service as described in (1) preceding.
  - (3) For a change from any of the other types of service listed in b. preceding to Econo-Call Service, or vice versa if such change is requested by the customer within 90 days from the effective date of the Econo-Call Service offering in the exchange area involved.
  - (4) For a change from any of the optional types of service, listed in b. preceding, to local exchange service when the customer's basic local service area has been enlarged, if the customer requests such change within 90 days of the effective date of the tariff provision that enlarges the area.
- e. For a change from any one of the types of service listed in b. preceding to either FCO or FX service and for a change from FCO to FX service, or vice versa, the S&E charge set forth in A.1 preceding for the replacing service applies.
- /1/ Applies to the 1st access line in competitive and non-competitive exchanges and to the 2nd 3rd access lines in non-competitive exchanges.
   (N)

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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 3 - Service Charges SECTION 1 - Service Charges 6th Revised Sheet 11 Cancels 5th Revised Sheet 11

#### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

# 1.3 Nonrecurring Charges (cont'd)

- B. Application of NRCs for Changes (cont'd)
  - 2. Miscellaneous Service or Feature Charge

(C)

		Complex	c Charge	Simple Charge		
		D	Non-	D	Non-	_
	-	Residence	Residence	Residence	Residence	_
	olies per individual exchange vice, per occasion to the following:	\$ 7.95	141	\$ 6.00	141	(C)
a.	Custom Calling Service and Advanced Custom Calling Service (other than Calling Party Number Blocking; Call Trace; Call Waiting (Non-Competitive exchanges) <sup>121</sup> ; and Caller ID <sup>131</sup>					(C)
b.	Central Office Optional Line Features - Easy Call					/5/   /5/
Non -	Waiting -Competitive Exchanges <sup>/2/</sup> Current Maximum	7.95 15.90	\$ 7.30 14.60	6.00 12.00	\$ 7.30 14.60	(C) (C)
Non Exc	ler ID -Competitive and Competitive hanges <sup>/3/</sup> Current Maximum	7.95 7.95	7.30 7.30	6.00 6.00	7.30 7.30	(C)

(C)

(C)

/5/ Material formerly appeared on 5th Revised Sheet 12.

Issued: April 1, 2008

Effective: April 1, 2008

<sup>/1/</sup> The absence of an NRC for any specific service does not imply the waiver of appropriate NRCs for other concurrently installed services.

<sup>/2/</sup> Denotes Tier 1 Non-Core service.

<sup>/3/</sup> Denotes Tier 1 Core service.

<sup>/4/</sup> See AT&T Ohio Guidebook, Part 3, Section 1.

PART 3 - Service Charges SECTION 1 - Service Charges

6th Revised Sheet 12 Cancels 5th Revised Sheet 12

#### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

#### 1.3 Nonrecurring Charges (cont'd)

B. Application of NRCs for Changes (cont'd)

### 3. Directory Services

The charge shown below applies to each of the following changes:

	Complex Charge		Simple Charge		
		Non-		Non-	
	Residence	Residence	Residence	Residence	-
Change from listed to private or semi- private listing service or from semi-private to private listing service - Current - Maximum	\$17.90 35.80	121 121	\$ 9.80 19.60	121 121	(C) (C)
Discontinue emergency message referral for private listing service	17.90	/2/	9.80	121	(C)
Convert, for listing purposes only, an existing off-premises extension location to the main location, vice-verse, when both locations are within the same CO area	17.90	/2/	9.80	121	(C)
Change transfer of toll charge service	41.55	/2/	9.80	/2/	(C)

/2/ See AT&T Ohio Guidebook, Part 3, Section 1. (N)

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

/1/

/1/

<sup>/1/</sup> Material now appears on 6th Revised Sheet 11 in this Section.

P.U.C.O. NO. 20 Part 3 Section 1

PART 3 - Service Charges SECTION 1 - Service Charges 2nd Revised Sheet 13 Cancels 1st Revised Sheet 13

### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

- 1.3 Nonrecurring Charges (cont'd)
  - B. Application of NRCs for Changes (cont'd)
    - 4. Telephone Number Changes

	Complex		Simple		
	Non-		Non-		_
	Residence	Residence	Residence	Residence	_
Change Charge	\$28.85	/1/	\$31.15	/1/	(C)

- a. Except as set forth in b. following, the above S&E charge applies for each change of a telephone number at the request of a customer as shown below:
  - Individual Exchange Service
  - Present number in one number dialer
  - Remote Call Forwarding
- b. No charge applies for a change in telephone number:
  - (1) initiated by the Company;
  - (2) made to clear service problems such as excessive wrong number calls, excessive calls for previous customers to that telephone number, etc.; or
  - (3) made on a temporary basis in order to stop abusive, harassing, or threatening telephone calls, provided that such calls had been previously reported to the Company.
- 5. Class of Service Change

For each change of a class of service at the request of a customer, the following nonrecurring charge applies:

		Complex		Sim	Simple	
		Non-			Non-	_
		Residence	Residence	Residence	Residence	_
a.	Residence to non-residence	\$17.90	-	\$31.15	-	
b.	Non-residence to residence	-	/1/	-	/1/	(C)

Note: The charge for a telephone number change does not apply if required on a class of service change.

/1/ See AT&T Ohio Guidebook, Part 3, Section 1.

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(N)

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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

P.U.C.O. NO. 20 Part 3 Section 1

PART 3 - Service Charges SECTION 1 - Service Charges 3rd Revised Sheet 14 Cancels 2nd Revised Sheet 14

# 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

- 1.3 Nonrecurring Charges (cont'd)
  - B. Application of NRCs for Changes (cont'd)
    - 6. Assignment or Transfer of Service<sup>/1/</sup>

	Complex		Simple		(N)
	Residence	Non-Residence	Residence	Non-Residen	ce (N)
Napracurring Charge	¢17.00	121	0.00	/2/	(C)
Nonrecurring Charge	\$17.90		9.80		(C)

- 7. Connecting Arrangements For each change in type or feature of a connecting arrangement, the S&E charge in Paragraph 1.3.A.6 preceding applies.
- 8. Intercom Calling Service

To change to or from Intercom Calling Service subsequent to the initial installation, per exchange service.

	Simple Charge			
Description	Residence	Non-Residence		
Change Charge	\$11.25	/2/	(C)	

/2/ See AT&T Ohio Guidebook, Part 3, Section 1.

(N)

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

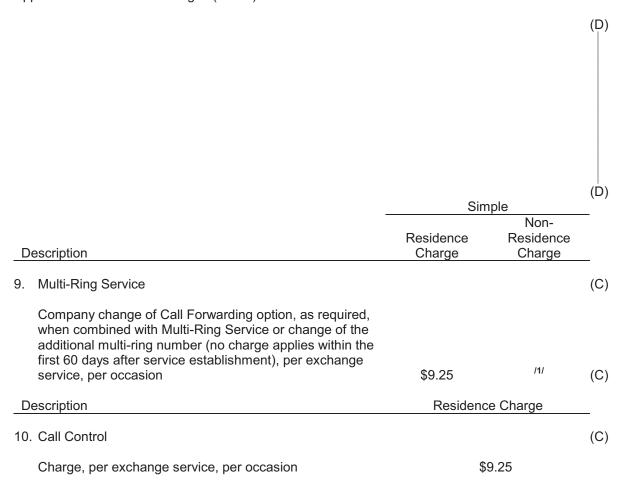
<sup>/1/</sup> Does not apply for assignment or transfer of residence service to another individual who is a member of the same family.

PART 3 - Service Charges SECTION 1 - Service Charges 3rd Revised Sheet 15 Cancels 2nd Revised Sheet 15

# 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

# 1.3 Nonrecurring Charges (cont'd)

B. Application of NRCs for Changes (cont'd)



/1/ See AT&T Ohio Guidebook, Part 3, Section 1.

(N)

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,

Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

P.U.C.O. NO. 20 Part 3 Section 1

PART 3 - Service Charges SECTION 1 - Service Charges 3rd Revised Sheet 16 Cancels 2nd Revised Sheet 16

### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

### 1.4 Network Wiring Charge

- A. Application of Network Wiring Charge
  - 1. The network wiring charge (NWC) applies for the delivery, installation, move or change of all equipment when a premises visit is required to perform such work.
  - 2. When a premises visit is made at the request of a customer to perform work for which network wiring charges apply, a NWC applies unless the entire portion of the order which necessitated the premises visit is canceled.
  - A NWC applies separately per telephone craftsperson scheduled by the Company to
    perform billable work on the customer's premises. When a customer requests a shorter
    work interval which would utilize additional telephone craftspersons, the NWC applies
    separately per telephone craftsperson performing such work.

Issued: December 19, 2007 Effective: December 19, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,

Case No. 02-3069-TP-ALT.

P.U.C.O. NO. 20 Part 3 Section 1

PART 3 - Service Charges SECTION 1 - Service Charges 2nd Revised Sheet 16.1 Cancels 1st Revised Sheet 16.1

### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

#### 1.4 Network Wiring Charge (cont'd)

- A. Application of Network Wiring Charge (cont'd)
  - 4. The NWC applies when a premises visit is made at the request of a customer for the sole purpose of converting non-modular termination points to a network interface.
  - 5. For any work charges not provided for in this or other applicable tariffs, the customer is charged the estimated cost to be incurred, unless otherwise specified.
  - 6. Should the customer request that the location of the network interface be other than that designated by the Company, the NWC charges will apply for the additional work required. (T)
  - 7. Should the customer request that a network interface other than the standard be placed at the NI location, the NWC and nonrecurring charge for the requested jack apply.

Issued: December 19, 2007 Effective: December 19, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,

Case No. 02-3069-TP-ALT.

P.U.C.O. NO. 20 Part 3 Section 1

PART 3 - Service Charges SECTION 1 - Service Charges 3rd Revised Sheet 17 Cancels 2nd Revised Sheet 17

#### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

- 1.4 Network Wiring Charge (cont'd)
  - B. Non-Application of Network Wiring Charge
    - 1. No NWC applies for the following customer initiated requests providing work is limited to that specified below.
      - a. Complete termination of service. (Includes disconnections initiated by the Company.)
      - b. Disconnection or removal of equipment.
    - 2. No NWC applies for any work at the customer's premises which may be required in connection with those changes for which no S&E charges apply under the provisions of Paragraph 1.3.B preceding.
  - C. Network Wiring Charge
    - 1. Network Wiring Charge

a. First 15 minutes or fraction thereof of billable premises work \$25.00

b. Each additional 15 minutes or fraction thereof billable premises work 10.00

1.5 In the event of damage to or destruction of a customer's premises by fire, flood or other like disaster, no Service Establishment and Change Charges will apply to the reestablishment on the same continuous property of the same (or less) service furnished to such customer prior to such damage or destruction, except as provided pursuant to the Major Disaster Relief Plan as shown in Part 2, Section 2, Sheet 29 of this Tariff.

(C)

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,

Case No. 06-1345-TP-ORD.

PART 3 - Service Charges SECTION 1 - Service Charges 2nd Revised Sheet 18 Cancels 1st Revised Sheet 18 and 1st Revised Sheet 18-P (N)

#### 2. NETWORK INTERFACE JACK CHARGES

Description /Billing Code/	Nonrecurring Charge
A. Indoor Jacks	
1. Miniature modular jack <sup>/1/</sup> /RJ11C/ <sup>/2/</sup>	\$ 4.75
2. Series jack /RJ3/ <sup>/2/</sup>	43.85
3. Miniature ribbon connector (female) jack /RJ2//2/	43.85
4. Data Jack	
<ul> <li>a. Programmed /RJ45S/</li> <li>b. Universal /RJ41S/</li> <li>c. Multiple line data jack for use with both fixed loss loop and programmable data equipment: <ul> <li>(1) Multiple line data jack common equipment for up to eight lines /RJ26X/</li> <li>(2) Line circuit card<sup>/3/</sup> /RJ26S/</li> <li>(3) Wall mounting with cover /RJM3X/</li> <li>(4) Rack mounting /RJM4X/</li> </ul> </li> </ul>	34.60 38.05 144.95 21.80 35.40 28.85
B. Outdoor Jack	(7)
<ol> <li>Outdoor jack, including Company provided outdoor housing and cover plate /JKT/</li> </ol>	(T) 21.65
C. Movable Premises Equipment	
Equipment for telephone on trains and commercial vessels	
a. Jack /JK3/	43.85

Issued: December 19, 2007

Effective: December 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

<sup>/1/</sup> The nonrecurring charge for a miniature modular jack does not apply when provided at simple residence and non-residence as a Network Interface.

<sup>/2/</sup> Additional codes appear in departmental practices.

One line circuit card is required for each line connected to the multiple line data jack common equipment.

PART 3 - Service Charges SECTION 1 - Service Charges 2nd Revised Sheet 19 Cancels 1st Revised Sheet 19

#### 2. NETWORK INTERFACE JACK CHARGES (cont'd)

# C. Movable Premises Equipment (cont'd)

- 2. Equipment for telephones on pleasure craft and in trailers
  - a. Jacks for use with telephones on movable premises or equipment such as pleasure craft and trailers are furnished subject to the charges for outdoor type jacks.
- **D.** The nonrecurring charges specified for jacks in A., B. and C. preceding do not apply for re-use jacks in place, whether by the same or a different customer.

# 3. RESTORAL OF SERVICE CHARGES

A. Application of Nonrecurring Charges for Restoral of Service

		Comple	Complex Charge		Charge
			Non-		Non-
De	escription	Residence	Residence <sup>/1/</sup>	Residence	Residence <sup>/1/</sup> (C)
1.	Service restored after temporary denial but prior to completion of order to discontinue service, per service or system				
	Restoral Charge	\$26.55	\$26.55	\$32.30	\$32.30
2.	Service restored after temporary suspension				
	Restoral Charge	62.30	75.85	33.55	33.55
3.	Service restored after temporary interception				
	Restoral Charge	62.50	87.70	33.55	33.55

/1/ Applies to the 1st access line in competitive and non-competitive exchanges and to the 2nd – 3rd (N) access lines in non-competitive exchanges. (N)

Issued: April 1, 2008 Effective: April 1, 2008

# **AT&T** TARIFF

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

Original Sheet A

Material formerly located on sheets 1, 1.1, 1.1, 1.2, 1.2.1, 2, 2.0.1, 2.1, 2.1.1, 4, 5, 5.1, 5.1P, 17.1, 18, (N) 19, 20 and 21 now also located in the AT&T Ohio Guidebook, Part 4, Section 2, for non-residential tier 2 services.

(N)

Material formerly located on Sheets 1.3, 1.4, 3.1, 19.1 through 19.6, and 25 through 68 now located in the AT&T Ohio Guidebook, Part 4, Section 2, for non-residential tier 2 services.

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,

Case No. 06-1345-TP-ORD.

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

P.U.C.O. NO. 20
PART 4 SECTION 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 4th Revised Sheet No. 1
Cancels
3rd Revised Sheet No. 1

#### 1. MONTHLY EXCHANGE SERVICES

Telephone Exchange Service is the furnishing of facilities necessary for communicating within specified exchange areas. Service is comprised of three components - network access line, central office termination and usage. There are two classes of service, Non-Residence and Residence. Except where otherwise provided the monthly rates in this paragraph 1 cover the access line and central office termination for the types and classes of exchange service listed.

A list of exchanges and network access areas appears in Section 1 preceding.

#### A. Network Access Lines

Monthly rates for network access lines are determined by class of service and by access area. The customer's normal serving central office determines the applicable access area rate. The access areas, by exchange, are shown in Section 1 preceding.

Central Office Termination

Furnishes dial tone along with a termination for the network access line to the serving central office for the placing and receiving of calls.

/1/ Material now appears on Original Sheet No. 1.1 in this Section.

Issued: January 7, 2000 TA - 1998 Effective: January 9, 2000

In accordance with Order No. 93-487-TP-ALT, dated November 23, 1994 and Commission Entry in Case No. 93-487-TP-ALT, dated January 5, 1995.

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 5th Revised Sheet 1.1 Cancels 4th Revised Sheet 1.1

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

#### 1. Rates and Charges (cont'd)

		Maximum	Monthly Rate	Mont	hly Rate	(C)
		Network		Network		1
	Access	Access	Central Office	Access	Central Office	
Description	Area	Line	Termination	Line	Termination	i
Non-Residence						
<ul> <li>Non-Rotary With Touch-Tone Non-Competitive Exchanges</li> </ul>						
1st Access Line <sup>/1/</sup> 2nd & 3rd Access	В	\$15.95	\$2.30	\$15.95	\$2.30	
Lines <sup>/2/</sup> 4th + Access Line <sup>/3/</sup>	B B	31.90 -	4.60 -	15.95 /4/	2.30	(C)
1st Access Line <sup>/1/</sup>	С	17.95	2.30	17.95	2.30	
2nd & 3rd Access Lines <sup>/2/</sup> 4th + Access Line <sup>/3/</sup>	C C	35.90 -	4.60 -	17.95 /4/	2.30	(C)
1st Access Line <sup>/1/</sup>	D	20.45	2.30	20.45	2.30	
2nd & 3rd Access Lines <sup>/2/</sup> 4th + Access Line <sup>/3/</sup>	D D	40.90 -	4.60	20.45	2.30	(C)

(N)

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

<sup>/1/</sup> Denotes Tier 1 Core service.

<sup>/2/</sup> Denotes Tier 1 Non-core service.

<sup>/3/</sup> Denotes Tier 2 service.

<sup>/4/</sup> See AT&T Ohio Guidebook, Part 4, Section 2.

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 11th Revised Sheet 1.1.1 Cancels 10th Revised Sheet 1.1.1

Part 4

P.U.C.O. NO. 20

Section 2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

# 1. Rates and Charges (cont'd)

<u>Description</u>	Access <u>Area</u>	Maximum I Network Access <u>Line</u>	Monthly Rate Central Office Termination	Month Network Access <u>Line</u>	nly Rate Central Office Termination
Non-Residence					
- Non-Rotary With Touch-Tone Competitive Exchanges					
2nd & 3rd Access Lines <sup>/1/</sup> 4th + Access Lines <sup>/1/</sup>	B B	-	- -	/2/ /2/	121 121
2nd & 3rd Access Lines <sup>/1/</sup> 4th + Access Lines <sup>/1/</sup>	C C	- -	- -	/2/ /2/	/2/ /2/
2nd & 3rd Access Lines <sup>/1/</sup> 4th + Access Lines <sup>/1/</sup>	D D	- -	-	/2/ /2/	/2/ /2/
1st Access Line    Aberdeen    Akron    Akron    Akron    Alliance    Alton    Arabia    Atwater    Barnesville    Beallsville    Bealford    Belfast    Bellaire    Bellbrook    Belpre    Berea    Bethesda    Bloomingburg    Bloomingville    Bowersville    Bowersville	D B C D D D D D D D D D D C D D D D	\$21.70 21.70 (I) 21.70 (I) 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	\$21.70 (I) 21.70 (I)	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30

<sup>/1/</sup> Denotes Tier 2 service.

Issued: January 7, 2011

Effective: January 7, 2011

<sup>/2/</sup> See AT&T Ohio Guidebook, Part 4, Section 2.

I AT&T Tariff P.U.C.O. NO. 20 ompany Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

10th Revised Sheet 1.1.2 Cancels 9th Revised Sheet 1.1.2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

•	<u>Description</u>	Access <u>Area</u>	Maximum Network Access <u>Line</u>	Monthly Rate Central Office Termination	Montl Network Access <u>Line</u>	nly Rate Central Office <u>Termination</u>
	Non-Residence (cont'd) - Non-Rotary With Touch-Tone Competitive Exchanges (cont'd)					
	Burton Canal Fulton Canal Winchester Canfield Canton Carroll Castalia Cedarville Centerville Chagrin Falls Cheshire Chesterland Christiansburg Clarington Cleveland Columbiana Columbus Columbus Conesville Corning Coshocton Dalton Danville-Highland Dayton Dayton Donnelsville Dresden Dublin Duffy	000000000000000000000000000000000000000	\$21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 (I) 21.70 (I)	\$2.30 2.30	\$21.70(I) 21.70 (I)	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30
	East Liverpool East Palestine Enon Fairborn Findlay	D D D D	21.70 21.70 21.70 21.70 21.70	2.30 2.30 2.30 2.30 2.30	21.70 (I) 21.70 (I) 21.70 (I) 21.70 (I) 21.70 (I)	2.30 2.30 2.30 2.30 2.30

Issued: January 7, 2011

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

10th Revised Sheet 1.1.3 Cancels 9th Revised Sheet 1.1.3

P.U.C.O. NO. 20

Part 4 Section 2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

•	Description	Access <u>Area</u>	Maximum Network Access Line	Monthly Rate Central Office Termination	Month Network Access <u>Line</u>	lly Rate Central Office Termination
	Non-Residence (cont'd)					
	<ul> <li>Non-Rotary With Touch- Tone Competitive Exchanges (cont'd)</li> </ul>					
	Fletcher-Lena Fostoria Franklin Fremont Fultonham Gahanna Gallipolis Gates Mills Girard Glenford Gnadenhutten Graysville Greensberg Grove City Groveport Guyan Harrisburg Hartville Hillcrest Hilliard Hillsboro Holland Hubbard Independence Ironton Jamestown Jeffersonville Kent Kirtland Lancaster Leetonia Leroy Lewisville		\$21.70 21.70 21.70 21.70 21.70 21.70 (I) 21.70	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	\$21.70 (I) 21.70 (I)	\$2.30 2.30
	Lindsey	D	21.70	2.30	21.70 (I)	2.30

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# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

# 1. Rates and Charges (cont'd)

		Maximum I	Maximum Monthly Rate		nly Rate
		Network	Central	Network	Central
	Access	Access	Office	Access	Office
<u>Description</u>	<u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<u>Termination</u>
Non-Residence (Cont'd)					
<ul> <li>Non-Rotary With Touch- Tone Competitive Exchanges (cont'd)</li> </ul>					
Lisbon	D	\$21.70	\$2.30	\$21.70 (I)	\$2.30
Lockbourne	D	21.70	2.30	21.70 (I)	2.30
London	D	21.70	2.30	21.70 (I)	2.30
Louisville Lowellville	D D	21.70 21.70	2.30 2.30	21.70 (I)	2.30 2.30
Magnolia-Waynesburg	D	21.70	2.30	21.70 (I) 21.70 (I)	2.30
Manchester (SUM)	D	21.70	2.30	21.70 (I) 21.70 (I)	2.30
Mantua	D	21.70	2.30	21.70 (I)	2.30
Marietta	D	21.70	2.30	21.70 (I)	2.30
Marlboro	D	21.70	2.30	21.70 (I)	2.30
Marshall	D	21.70	2.30	21.70 (l)	2.30
Martins Ferry	D	21.70	2.30	21.70 (l)	2.30
Massillon	D	21.70	2.30	21.70 (I)	2.30
Maumee	D	21.70	2.30	21.70 (I)	2.30
Medway	D	21.70	2.30	21.70 (I)	2.30
Mentor	D	21.70	2.30	21.70 (I)	2.30
Miamisburg-West	Б	04.70	0.00	04.70 (1)	0.00
Carrollton Middletown	D D	21.70 21.70	2.30 2.30	21.70 (I)	2.30
Milledgeville	D	21.70	2.30	21.70 (I) 21.70 (I)	2.30 2.30
Mingo Junction	D	21.70	2.30	21.70 (I) 21.70 (I)	2.30
Mogadore	D	21.70	2.30	21.70 (I) 21.70 (I)	2.30
Monroe	D	21.70	2.30	21.70 (I)	2.30
Montrose	C	21.70 (I)	2.30	21.70 (I)	2.30
Murray City	D	21.70	2.30	21.70 (I)	2.30
Navarre	D	21.70	2.30	21.70 (l)	2.30
Nelsonville	D	21.70	2.30	21.70 (I)	2.30
New Albany	D	21.70	2.30	21.70 (I)	2.30
New Carlisle	D	21.70	2.30	21.70 (I)	2.30
New Holland	D	21.70	2.30	21.70 (I)	2.30
New Lexington	D	21.70	2.30	21.70 (I)	2.30
New Matamoras	D	21.70	2.30	21.70 (I)	2.30
New Riegel	D	21.70	2.30	21.70 (I)	2.30

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AT&T Tariff P.U.C.O. NO. 20
Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 11th Revised Sheet 1.1.5 Cancels 10th Revised Sheet 1.1.5

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<u>Description</u> Non-Residence (Cont'd)	Access <u>Area</u>	Maximum Network Access <u>Line</u>	Monthly Rate Central Office Termination	Month Network Access <u>Line</u>	nly Rate Central Office Termination
<ul> <li>Non-Rotary With Touch- Tone Competitive Exchanges (cont'd)</li> </ul>					
New Waterford Newcomerstown Newport Niles North Canton North Hampton North Jackson North Lima North Royalton Norwich Olmsted Falls Painesville Perrysburg Philo Piqua Pitchin Rainsboro Ravenna Reynoldsburg Rio Grande Ripley Rogers Rootstown Roseville Rushville Salem Salineville Sandusky Sebring Sedalia Sharon Shawnee Somerset Somerton South Charleston South Vienna		\$21.70 21.70	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	\$21.70 (I) 21.70 (I)	\$2.30 2.30
Spring Valley	D	21.70	2.30	21.70 (I)	2.30

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PART 4 - Exchange Access Services

SECTION 2 - Exchange Lines and Usage

12th Revised Sheet 1.1.6 Cancels 11th Revised Sheet 1.1.6

Part 4

P.U.C.O. NO. 20

Section 2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<u>Description</u>	Access <u>Area</u>	Maximum   Network Access <u>Line</u>	Monthly Rate Central Office Termination	Month Network Access <u>Line</u>	nly Rate Central Office Termination
Non-Residence (Cont'd)					
<ul> <li>Non-Rotary With Touch- Tone Competitive Exchanges (cont'd)</li> </ul>					
Springfield St. Clairsville Steubenville Strongsville Sugar Grove Sugar Tree Ridge Terrace Thornville Tiffin Toledo Toledo Toledo Toronto Tremont City Trenton Trinity Uhrichsville Uniontown Upper Sandusky Vandalia Victory Vinton Wanut	000000000000000000000000000000000000000	\$21.70 21.70 21.70 21.70 21.70 21.70 21.70 (I) 21.70 (I) 21.70 (I) 21.70	\$2.30 2.30	\$21.70 (I) 21.70 (I)	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30
Washington Court House Wellsville West Jefferson West Lafayette Westerville Whitehouse Wickliffe Willoughby Winchester Woodsfield Worthington Xenia		21.70 21.70 21.70 21.70 (I) 21.70 (I) 21.70 (I) 21.70 (I) 21.70 21.70 (I) 21.70 (I) 21.70	2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	21.70 (I) 21.70 (I)	2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30

(D)

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

2nd Revised Sheet 1.1.7 Cancels 1st Revised Sheet 1.1.7

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

		Maximum   Network	Monthly Rate Central	<u>Monthl</u> Network	<u>y Rate</u> Central
<u>Description</u>	Access <u>Area</u>	Access <u>Line</u>	Office Termination	Access <u>Line</u>	Office Termination
Non-Residence (Cont'd)					
<ul> <li>Non-Rotary With Touch- Tone Competitive Exchang</li> </ul>	es (cont'd)				
Yellow Springs-Clifton	D	\$21.70	\$2.30	\$21.70 (I)	\$2.30
Youngstown	С	21.70 (I)	2.30	21.70 (l)	2.30
Youngstown	D	21.70 `´	2.30	21.70 (l)	2.30
Zanesville	D	21.70	2.30	21.70 (l)	2.30

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 3rd Revised Sheet 1.2 Cancels 2nd Revised Sheet 1.2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

### Rates and Charges (cont'd)

		Maximum	Monthly Rate	Mont	hly Rate	(C)
		Network		Network		
	Access	Access	Central Office	Access	Central Office	
Description	Area	Line	Termination	Line	Termination	
Non-Residence						
<ul> <li>Rotary With Touch-Tone Non-Competitive Exchanges</li> </ul>						
1st Access Line <sup>/1/</sup> 2nd & 3rd Access	В	\$15.95	\$ 6.00	\$15.95	\$6.00	
Lines <sup>/2/</sup> 4th + Access Line <sup>/3/</sup>	B B	31.90 -	12.00	15.95 /4/	6.00	(C)
1st Access Line <sup>/1/</sup> 2nd & 3rd Access	С	17.95	6.00	17.95	6.00	
Lines <sup>/2/</sup> 4th + Access Line <sup>/3/</sup>	C C	35.90 -	12.00	17.95	6.00	(C)
1st Access Line 111	D	20.45	6.00	20.45	6.00	
2nd & 3rd Access Lines <sup>/2/</sup> 4 <sup>th</sup> +Access Lines <sup>/3/</sup>	D D	40.90 -	12.00	20.45	6.00	(C)

(N)

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<sup>/1/</sup> Denotes Tier 1 Core service.

<sup>/2/</sup> Denotes Tier 1 Non-core service.

<sup>/3/</sup> Denotes Tier 2 service.

<sup>/4/</sup> See AT&T Ohio Guidebook, Part 4, Section 2.

P.U.C.O. NO. 20

Part 4 Section 2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

# 1. Rates and Charges (cont'd)

		Maximum Monthly Rate		Monthly Rate	
		Network	Central	Network	Central
	Access	Access	Office	Access	Office
<u>Description</u>	<u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<u>Termination</u>
Non-Residence					
- Rotary With Touch-Tone Competitive Exchanges					
2nd & 3rd Access Lines <sup>/1/</sup>	В	_	_	/2/	/2/
4th + Access Lines	В	-	-	/2/	/2/
0 100 10 11	0			/2/	/2/
2nd & 3rd Access Lines <sup>/1/</sup> 4th + Access Lines <sup>/1/</sup>	C	-	-	/2/	/2/
4til + Access Lilles	C	-	-		
2nd & 3rd Access Lines <sup>/1/</sup>	D	_	_	/2/	/2/
4th + Access Lines <sup>/1/</sup>	D	-	-	/2/	/2/
1st Assess Line					
1st Access Line Aberdeen	D	\$21.70	\$6.00	\$21.70 (I)	\$6.00
Akron	В	21.70(I)	6.00	21.70 (I)	6.00
Akron	C	21.70(I)	6.00	21.70 (I)	6.00
Akron	Ď	21.70	6.00	21.70 (I)	6.00
Alliance	D	21.70	6.00	21.70 (I)	6.00
Alton	D	21.70	6.00	21.70 (l)	6.00
Arabia	D	21.70	6.00	21.70 (l)	6.00
Atwater	D	21.70	6.00	21.70 (I)	6.00
Barnesville	D	21.70	6.00	21.70 (I)	6.00
Beallsville	D	21.70	6.00	21.70 (I)	6.00
Beavercreek	D	21.70	6.00	21.70 (I)	6.00
Bedford	D	21.70	6.00	21.70 (I)	6.00
Belfast	D	21.70	6.00	21.70 (I)	6.00
Bellaire	D	21.70	6.00	21.70 (I)	6.00
Bellbrook	D	21.70 21.70	6.00	21.70 (I)	6.00 6.00
Belpre Berea	D C	21.70 21.70(I)	6.00 6.00	21.70 (I) 21.70 (I)	6.00
Bethesda	D	21.70(1)	6.00	21.70 (I) 21.70 (I)	6.00
25010000		210	0.00	2 0 (1)	0.00

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<sup>/1/</sup> Denotes Tier 2 service.

<sup>/2/</sup> See AT&T Ohio Guidebook, Part 4, Section 2.

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

11th Revised Sheet 1.2.2 Cancels 10th Revised Sheet 1.2.2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

. Rates and Charges (cont'd)					
		Maximum N	Monthly Rate	<u>Month</u>	<u>nly Rate</u>
		Network	Central	Network	Central
	Access	Access	Office	Access	Office
<u>Description</u>	<u>Area</u>	<u>Line</u>	<b>Termination</b>	<u>Line</u>	<b>Termination</b>
Non-Residence (cont'd)					
, ,					
<ul> <li>Rotary With Touch-Tone</li> </ul>					
Competitive Exchanges (cont'd)					
, ,					
Bloomingburg	D	\$21.70	\$6.00	\$21.70 (I)	\$6.00
Bloomingville	D	21.70	6.00	21.70 (I)	6.00
Bowersville	D	21.70	6.00	21.70 (I)	6.00
Brecksville	D	21.70	6.00	21.70 (I)	6.00
Burton	D	21.70	6.00	21.70 (I)	6.00
Canal Fulton	D	21.70	6.00	21.70 (I)	6.00
Canal Winchester	D	21.70	6.00	21.70 (I)	6.00
Canfield	D	21.70	6.00	21.70 (I)	6.00
Canton	D	21.70	6.00	21.70 (I)	6.00
Carroll	D	21.70	6.00	21.70 (I)	6.00
Castalia	D	21.70	6.00	21.70 (I)	6.00
Cedarville	D	21.70	6.00	21.70 (I)	6.00
Centerville	D	21.70	6.00	21.70 (I)	6.00
Chagrin Falls	D	21.70	6.00	21.70 (I)	6.00
Cheshire	D	21.70	6.00	21.70 (I)	6.00
Chesterland	D	21.70	6.00	21.70 (I)	6.00
Christiansburg	D	21.70	6.00	21.70 (I)	6.00
Clarington	D	21.70	6.00	21.70 (I)	6.00
Cleveland	В	21.70 (I)	6.00	21.70 (I)	6.00
Cleveland	С	21.70 (I)	6.00	21.70 (I)	6.00
Columbiana	D	21.70	6.00	21.70 (I)	6.00
Columbus	В	21.70 (I)	6.00	21.70 (I)	6.00
Columbus	С	21.70 (I)	6.00	21.70 (I)	6.00
Conesville	D	21.70	6.00	21.70 (I)	6.00
Corning	D	21.70	6.00	21.70 (I)	6.00
Coshocton	D	21.70	6.00	21.70 (I)	6.00
Dalton	D	21.70	6.00	21.70 (I)	6.00
Danville-Highland	D	21.70	6.00	21.70 (I)	6.00
Dayton	В	21.70 (I)	6.00	21.70 (I)	6.00
Dayton	С	21.70 (I)	6.00	21.70 (I)	6.00
Dayton	D	21.70	6.00	21.70 (I)	6.00
Donnelsville	D	21.70	6.00	21.70 (I)	6.00
Dresden	D C	21.70	6.00	21.70 (I)	6.00
Dublin		21.70 (I)	6.00	21.70 (I)	6.00
Duffy	D	21.70	6.00	21.70 (I)	6.00
East Liverpool	D	21.70	6.00	21.70 (I)	6.00
East Palestine	D	21.70	6.00	21.70 (I)	6.00
Enon	D	21.70	6.00	21.70 (I)	6.00
Fairborn	D	21.70	6.00	21.70 (I)	6.00

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 10th Revised Sheet 1.2.3 Cancels 9th Revised Sheet 1.2.3

Part 4

P.U.C.O. NO. 20

Section 2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

•	Description	Access <u>Area</u>	Maximum I Network Access <u>Line</u>	Monthly Rate Central Office Termination	Month Network Access <u>Line</u>	nly Rate Central Office Termination
	Non-Residence (cont'd)					
	- Rotary With Touch-Tone Competitive Exchanges (cont'd)					
	Findlay Fletcher-Lena Fostoria Franklin Fremont Fultonham Gahanna Gallipolis Gates Mills Girard Glenford Gnadenhutten Graysville Greensberg Grove City Groveport Guyan Harrisburg Hartville Hillcrest Hilliard Hillsboro Holland Hubbard Independence Ironton Jamestown Jeffersonville Kent Kirtland Lancaster Leetonia Leroy		\$21.70 21.70	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	\$21.70 (I) 21.70 (I)	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00
	Lewisville	D	21.70	6.00	21.70 (I)	6.00

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

7th Revised Sheet 1.2.4 Cancels 6th Revised Sheet 1.2.4

Part 4

P.U.C.O. NO. 20

Section 2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

# 1. Rates and Charges (cont'd)

<u>Description</u>	Access <u>Area</u>	Maximum Network Access <u>Line</u>	Monthly Rate Central Office Termination	Montl Network Access <u>Line</u>	nly Rate Central Office Termination
Non-Residence (cont'd)					
<ul> <li>Rotary With Touch-Tone Competitive Exchanges (cont'd)</li> </ul>					
Lindsey Lisbon Lockbourne London Louisville Lowellville Magnolia-Waynesburg Manchester (SUM) Mantua Marietta Marlboro Marshall Martins Ferry Massillon Maumee Medway Mentor Miamisburg-West Carrollton Middletown Milledgeville Mingo Junction Mogadore Monroe Montrose Murray City Navarre Nelsonville New Albany New Carlisle New Holland New Lexington		\$21.70 21.70	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	\$21.70 (I) 21.70 (I)	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00
New Matamoras New Riegel	D D	21.70 21.70	6.00 6.00	21.70 (I) 21.70 (I)	6.00 6.00

(D)

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

11th Revised Sheet 1.2.5 Cancels 10th Revised Sheet 1.2.5

# MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<u>Description</u>	Access <u>Area</u>	Maximum Network Access Line	Monthly Rate Central Office Termination	Month Network Access Line	nly Rate Central Office Termination
Non-Residence (cont'd) - Rotary With Touch-Tone Competitive Exchanges (cont'd)					
New Waterford Newcomerstown Newport Niles North Canton North Hampton North Jackson North Lima North Royalton Norwich Olmsted Falls Painesville Perrysburg Philo Piqua Pitchin Rainsboro Ravenna Reynoldsburg Rio Grande Ripley Rogers Rootstown Roseville Rushville Salem Salineville Sandusky Sebring Sedalia Sharon Shawnee Somerset Somerton South Charleston South Solon South Vienna	000000000000000000000000000000000000000	\$21.70 21.70	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	\$21.70 (I) 21.70 (I)	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 14th Revised Sheet 1.2.6 Cancels 13th Revised Sheet 1.2.6

Part 4

P.U.C.O. NO. 20

Section 2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

1.								
			<u>Maximum</u>	Monthly Rate	Monthly Rate			
			Network	Central	Network	Central		
		Access	Access	Office	Access	Office		
D	<u>escription</u>	<u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<u>Termination</u>		
N	on-Residence (cont'd)							
	- Rotary With Touch-Tone Competitive Exchanges (cont'd)							
	Spring Valley Springfield St. Clairsville Steubenville Strongsville Sugar Grove Sugar Tree Ridge Terrace Thornville Tiffin Toledo Toledo Toledo Torento Tremont City Trenton Trinity Uhrichsville Uniontown Upper Sandusky Vandalia Victory Vinton Walnut Washington Court House Wellsville West Jefferson West Lafayette Westerville Whitehouse Wickliffe Willoughby Winchester Woodsfield Worthington Xenia Yellow Springs-Clifton	000000000000000000000000000000000000000	\$21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70(I) 21.70(I) 21.70	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	\$21.70(I) 21.70 (I) 21.70 (I)	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00		
	Youngstown Youngstown Zanesville	C D D	21.70 21.70(I) 21.70 21.70	6.00 6.00 6.00	21.70 (I) 21.70 (I) 21.70 (I) 21.70 (I)	6.00 6.00 6.00		

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 9th Revised Sheet 2 Cancels 8th Revised Sheet 2

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

#### A. Network Access Lines (cont'd)

#### 1. Rates and Charges (cont'd)

		Maximum Monthly Rate		Monthly Rate		(C)
		Network		Network		
	Access	Access	Central Office	Access	Central Office	
Description	Area	Line	Termination	Line	Termination	
Non-Residence						
<ul> <li>Non-Rotary Without Touch-Tone<sup>/3/</sup> Non-Competitive Exchanges</li> </ul>						
1st Access Line <sup>/1/</sup> 2nd & 3rd Access	В	\$15.95	\$2.30	\$15.95	\$2.30	
Lines <sup>/2/</sup> 4th + Access Line <sup>/4/</sup>	B B	31.90 -	4.60	15.95 /5/	2.30	(C)
1st Access Line <sup>/1/</sup> 2nd & 3rd Access	С	17.70	2.30	17.70	2.30	
Lines <sup>2/2</sup> 4th + Access Line <sup>/4/</sup>	C C	35.40 -	4.60	17.70 /5/	2.30	(C)
1st Access Line <sup>/1/</sup> 2nd & 3rd Access	D	17.70	2.30	17.70	2.30	
Lines <sup>/2/</sup> 4th + Access Line <sup>/4/</sup>	D D	35.40 -	4.60	17.70	2.30	(C)

/5/ See AT&T Ohio Guidebook, Part 4, Section 2.

(N)

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

<sup>/1/</sup> Denotes Tier 1 Core service.

<sup>/2/</sup> Denotes Tier 1 Non-core service.

<sup>/3/</sup> Eff. 1-9-95, no new installations of non-residence exchange service w/o Touch-Tone will be made. Non-residence customers, whose exchange service is not equipped with Touch-Tone on 1-9-95, are not required to subscribe to Touch-Tone as long as the service remains at the location at which it was being furnished at the aforementioned date.

<sup>/4/</sup> Denotes Tier 2 service.

# MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

		Maximum Monthly Rate Network Central		Network	nly Rate Central
<u>Description</u>	Access	Access	Office	Access	Office
	<u>Area</u>	<u>Line</u>	Termination	<u>Line</u>	Termination
Non-Residence					
<ul> <li>Non-Rotary Without Touch- Tone Competitive Exchanges</li> </ul>					
2nd & 3rd Access Lines <sup>/1/</sup> 4th + Access Lines <sup>/1/</sup>	B	-	-	/2/	/2/
	B	-	-	/2/	/2/
2nd & 3rd Access Lines <sup>/1/</sup> 4th + Access Lines <sup>/1/</sup>	C	-	-	/2/	/2/
	C	-	-	/2/	/2/
2nd & 3rd Access Lines <sup>/1/</sup> 4th + Access Lines <sup>/1/</sup>	D	-	-	/2/	/2/
	D	-	-	/2/	/2/
1st Access Line    Aberdeen    Akron    Akron    Akron    Alliance    Alton    Arabia    Atwater    Barnesville    Beallsville    Beavercreek    Bedford    Belfast    Bellaire    Bellbrook    Belpre    Berea    Bethesda	0 8 C 0 0 0 0 0 0 0 0 0 0 0 0 0 0	\$18.95 19.70(I) 20.70(I) 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	\$18.95(I) 18.95(I) 19.45 18.95(I) 18.95(I) 18.95(I) 18.95(I) 18.95(I) 18.95(I) 18.95(I) 18.95(I) 18.95(I) 18.95(I) 18.95(I) 18.95(I)	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30

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<sup>/1/</sup> Denotes Tier 2 service.

<sup>/2/</sup> See AT&T Ohio Guidebook, Part 4, Section 2.

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

9th Revised Sheet 2.0.2 Cancels 8th Revised Sheet 2.0.2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<u>Description</u>	Access <u>Area</u>	Maximum Network Access Line	Monthly Rate Central Office Termination	Month Network Access <u>Line</u>	nly Rate Central Office Termination
Non-Residence (cont'd)					
<ul> <li>Non-Rotary Without Touch-Tone Competitive Exchanges (cont'd)</li> </ul>					
Bloomingburg Bloomingville Bowersville Brecksville Burton Canal Fulton Canal Winchester Canfield Canton Carroll Castalia Cedarville Centerville Chagrin Falls Cheshire Chesterland Christiansburg Clarington Cleveland Columbiana Columbus Columbus Conesville Corning Coshocton Dalton Danville-Highland Dayton Dayton Donnelsville Dresden Dublin	000000000000000000000000000000000000000	\$18.95 18.95	\$2.30 2.30	\$18.95 (I) 18.95 (I) 19.45	\$2.30 2.30
Duffy East Liverpool East Palestine	D D D	18.95 18.95 18.95	2.30 2.30 2.30	18.95 (I) 18.95 (I) 18.95 (I)	2.30 2.30 2.30

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

9th Revised Sheet 2.0.3 Cancels 8th Revised Sheet 2.0.3

Part 4

P.U.C.O. NO. 20

Section 2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

Description	Access <u>Area</u>	Maximum Network Access Line	Monthly Rate Central Office Termination	Montl Network Access <u>Line</u>	nly Rate Central Office Termination
Non-Residence (cont'd)					
<ul> <li>Non-Rotary Without Touch-Tone Competitive Exchanges (cont'd)</li> </ul>					
Enon Fairborn Findlay Fletcher-Lena Fostoria Franklin Fremont Fultonham Gahanna Gallipolis Gates Mills Girard Glenford Gnadenhutten Graysville Greensberg Grove City Groveport Guyan Harrisburg Hartville Hillcrest Hilliard Hillsboro Holland Hubbard Independence Ironton Jamestown Jeffersonville Kent	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	\$18.95 18.95	\$2.30 2.30	\$18.95 (I) 18.95 (I)	\$2.30 2.30
Kirtland Lancaster	D D	18.95 18.95	2.30 2.30	18.95 (I) 18.95 (I)	2.30 2.30

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

6th Revised Sheet 2.0.4 Cancels 5th Revised Sheet 2.0.4

# **MONTHLY EXCHANGE SERVICES (cont'd)**

# **Network Access Lines (cont'd)**

# 1. Rates and Charges (cont'd)

		Maximum Monthly Rate		Monthly Rate	
		Network	Central	Network	Central
	Access	Access	Office	Access	Office
<u>Description</u>	<u>Area</u>	<u>Line</u>	<b>Termination</b>	<u>Line</u>	<b>Termination</b>
N. B. H. (11)					
Non-Residence (cont'd)					
<ul> <li>Non-Rotary Without Touch-Tone Competitive Exchanges (cont'd)</li> </ul>					
Leetonia	D	\$18.95	\$2.30	\$18.95 (I)	\$2.30
Leroy	D	18.95	2.30	18.95 (I)	2.30
Lewisville	D	18.95	2.30	18.95 (l)	2.30
Lindsey	D	18.95	2.30	18.95 (I)	2.30
Lisbon	D	18.95	2.30	18.95 (I)	2.30
Lockbourne	D	18.95	2.30	18.95 (l)	2.30
London	D	18.95	2.30	18.95 (I)	2.30
Louisville	D	18.95	2.30	18.95 (Ì)	2.30
Lowellville	D	18.95	2.30	18.95 (l)	2.30
Magnolia-Waynesburg	D	18.95	2.30	18.95 (I)	2.30
Manchester (SUM)	D	18.95	2.30	18.95 (I)	2.30
Mantua	D	18.95	2.30	18.95 (l)	2.30
Marietta	D	18.95	2.30	18.95 (I)	2.30
Marlboro	D	18.95	2.30	18.95 (Ì)	2.30
Marshall	D	18.95	2.30	18.95 (I)	2.30
Martins Ferry	D	18.95	2.30	18.95 (Ì)	2.30
Massillon	D	18.95	2.30	18.95 (Ì)	2.30
Maumee	D	18.95	2.30	18.95 (I)	2.30
Medway	D	18.95	2.30	18.95 (I)	2.30
Mentor	D	18.95	2.30	18.95 (I)	2.30
Miamisburg-West				( )	
Carrollton	D	18.95	2.30	18.95 (I)	2.30
Middletown	D	18.95	2.30	18.95 (Ì)	2.30
Milledgeville	D	18.95	2.30	18.95 (I)	2.30
Mingo Junction	D	18.95	2.30	18.95 (Ì)	2.30
Mogadore	D	18.95	2.30	18.95 (Ì)	2.30
Monroe	D	18.95	2.30	18.95 (I)	2.30
Montrose	С	20.70 (I)	2.30	19.45 `´	2.30
Murray City	D	18.95 `´	2.30	18.95 (I)	2.30
Navarre	D	18.95	2.30	18.95 (I)	2.30
Nelsonville	D	18.95	2.30	18.95 (Ì)	2.30
New Albany	D	18.95	2.30	18.95 (Ì)	2.30
New Carlisle	D	18.95	2.30	18.95 (I)	2.30

(D)

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

11th Revised Sheet 2.0.5 Cancels 10th Revised Sheet 2.0.5

# **MONTHLY EXCHANGE SERVICES (cont'd)**

# Network Access Lines (cont'd)

### Rates and Charges (cont'd)

Description  Non-Residence (cont'd)  - Non-Rotary Without Touch-Tone Competitive Exchanges (cont'd)	Access <u>Area</u>	Maximum Network Access <u>Line</u>	Monthly Rate Central Office <u>Termination</u>	Month Network Access <u>Line</u>	nly Rate Central Office Termination
New Holland New Lexington New Matamoras New Riegel New Waterford Newcomerstown Newport Niles North Canton North Hampton North Jackson North Lima North Royalton Norwich Olmsted Falls Painesville Perrysburg Philo Piqua Pitchin Rainsboro Ravenna Reynoldsburg Rio Grande Ripley Rogers Rootstown Roseville Rushville Salem Salineville Sandusky Sebring Sedalia Sharon Shawnee Somerset		\$18.95 18.95	\$2.30 2.30	\$18.95 (I) 18.95 (I)	\$2.30 2.30

(D)

Issued: January 7, 2011

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

10th Revised Sheet 2.0.6 Cancels 9th Revised Sheet 2.0.6

Part 4

P.U.C.O. NO. 20

Section 2

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

Access <u>Area</u>	Maximum Network Access Line	Monthly Rate Central Office Termination	Montl Network Access Line	nly Rate Central Office Termination
000000000000000000000000000000000000000	\$18.95 18.95	\$2.30 2.30	\$18.95 (I) 18.95 (I)	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30
D D	18.95 18.95	2.30 2.30	18.95 (I) 18.95 (I)	2.30 2.30
	Area  D D D D D D D D D C D D B C D D D C D D D C D D D D	Access Access Area Line  D \$18.95 D 18.95 C 20.70 (I) D 18.95 D 18.95 D 18.95 D 18.95 C 20.70 (I) D 18.95	Access Access Line Termination    D	Access Area         Access Line         Central Office Termination         Network Access Line           D         \$18.95         \$2.30         \$18.95 (I)           D         18.95         2.30         18.95 (I)

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

6th Revised Sheet 2.0.7 Cancels 5th Revised Sheet 2.0.7

Part 4

P.U.C.O. NO. 20

Section 2

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

		Maximum	Monthly Rate	Monthly Rate		
		Network	Central	Network	Central	
	Access	Access	Office	Access	Office	
<u>Description</u>	<u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<u>Termination</u>	
Non-Residence (cont'd)						
- Non-Rotary Without						
Touch-Tone Competitive						
Exchanges (cont'd)						
NA (	0	<b>400 70 (1)</b>	<b>A</b> O OO	040.45	Φ0.00	
Westerville	C	\$20.70 (I)	\$2.30	\$19.45	\$2.30	
Whitehouse	D	18.95	2.30	18.95 (I)	2.30	
Wickliffe	С	20.70 (I)	2.30	19.45	2.30	
Willoughby	С	20.70 (I)	2.30	19.45	2.30	
Winchester	D	18.95	2.30	18.95 (I)	2.30	
Woodsfield	D	18.95	2.30	18.95 (I)	2.30	
Worthington	С	20.70 (I)	2.30	19.45	2.30	
Xenia	D	18.95	2.30	18.95 (I)	2.30	
Yellow Springs-Clifton	D	18.95	2.30	18.95 (I)	2.30	
Youngstown	С	20.70 (I)	2.30	19.45 `´	2.30	
Youngstown	D	18.95 `´	2.30	18.95 (I)	2.30	
Zanesville	D	18.95	2.30	18.95 (I)	2.30	

Issued: January 7, 2011 Effective: January 7, 2011 PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 3rd Revised Sheet 2.1 Cancels 2nd Revised Sheet 2.1

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

#### A. Network Access Lines (cont'd)

#### 1. Rates and Charges (cont'd)

		Maximum	Monthly Rate	Monthly Rate		
		Network		Network		
	Access	Access	Central Office	Access	Central Office	
Description	Area	Line	Termination	Line	Termination	
Non-Residence						
<ul> <li>Rotary Without Touch-Tone<sup>/3/</sup> Non-Competitive Exchanges</li> </ul>						
1st Access Line <sup>/1/</sup> 2nd & 3rd Access	В	\$15.95	\$ 6.00	\$15.95	\$6.00	
Lines <sup>/2/</sup> 4th + Access Line <sup>/4/</sup>	B B	31.90 -	12.00	15.95 /5/	6.00	(C)
1st Access Line <sup>/1/</sup> 2nd & 3rd Access	С	17.70	6.00	17.70	6.00	
Lines <sup>/2/</sup> 4th + Access Line <sup>/4/</sup>	C C	35.40 -	12.00	17.70	6.00	(C)
1st Access Line <sup>/1/</sup> 2nd & 3rd Access	D	17.70	6.00	17.70	6.00	
Lines <sup>/2/</sup> 4th + Access Line <sup>/4/</sup>	D D	35.40 -	12.00	17.70	6.00	(C)

/5/ See AT&T Ohio Guidebook, Part 4, Section 2. (N)

Issued: April 1, 2008 Effective: April 1, 2008

<sup>/1/</sup> Denotes Tier 1 Core service.

<sup>/2/</sup> Denotes Tier 1 Non-core service.

<sup>/3/</sup> Eff. 1-9-95, no new installations of non-residence exchange service w/o Touch-Tone will be made. Non-residence customers, whose exchange service is not equipped with Touch-Tone on 1-9-95, are not required to subscribe to Touch-Tone as long as the service remains at the location at which it was being furnished at the aforementioned date.

<sup>/4/</sup> Denotes Tier 2 service.

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

## 1. Rates and Charges (cont'd)

<u>Description</u>	Access <u>Area</u>	Maximum I Network Access <u>Line</u>	Monthly Rate Central Office Termination	Month Network Access <u>Line</u>	nly Rate Central Office Termination
Non-Residence (cont'd)					
- Rotary Without Touch-Tone Competitive Exchanges					
2nd & 3rd Access Lines <sup>/1/</sup> 4th + Access Line <sup>/1/</sup>	B B	- -	- -	/2/ /2/	121 121
2nd & 3rd Access Lines <sup>/1/</sup> 4th + Access Line <sup>/1/</sup>	C C	- -	- -	/2/ /2/	/2/ /2/
2nd & 3rd Access Lines <sup>/1/</sup> 4th + Access Line <sup>/1/</sup>	D D	- -	- -	/2/ /2/	/2/ /2/
1st Access Line    Aberdeen    Akron    Akron    Akron    Alliance    Alton    Arabia    Atwater    Barnesville    Beallsville    Beavercreek    Bedford    Belfast    Bellaire    Bellbrook    Belpre    Berea    Bethesda	0 8 C 0 0 0 0 0 0 0 0 0 0 0 0 0 0	\$18.95 19.70(I) 20.70(I) 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	\$18.95(I) 18.95(I) 19.45 18.95(I) 18.95(I) 18.95(I) 18.95(I) 18.95(I) 18.95(I) 18.95(I) 18.95(I) 18.95(I) 18.95(I) 18.95(I) 18.95(I)	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00

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<sup>/1/</sup> Denotes Tier 2 service.

See AT&T Ohio Guidebook, Part 4, Section 2. /2/

AT&T Tariff P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

9th Revised Sheet 2.1.2 Cancels 8th Revised Sheet 2.1.2

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<ul><li><u>Description</u></li><li>Non-Residence (cont'd)</li><li>Rotary Without</li><li>Touch-Tone Competitive</li><li>Exchanges (cont'd)</li></ul>	Access <u>Area</u>	Maximum I Network Access <u>Line</u>	Monthly Rate Central Office Termination	Month Network Access <u>Line</u>	nly Rate Central Office Termination
Bloomingburg Bloomingville Bowersville Brecksville Burton Canal Fulton Canal Winchester Canfield Canton Carroll Castalia Cedarville Centerville Chagrin Falls Cheshire Chesterland Christiansburg Clarington Cleveland Cleveland Columbiana Columbus Columbus Conesville Corning Coshocton Dalton Danville-Highland Dayton Dayton Donnelsville Dresden Dublin Duffy East Liverpool	000000000000000000000000000000000000000	\$18.95 18.95	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	\$18.95 (I) 18.95 (I)	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00
East Palestine Enon	D D	18.95 18.95	6.00 6.00	18.95 (I) 18.95 (I)	6.00 6.00

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

10th Revised Sheet 2.1.3 Cancels 9th Revised Sheet 2.1.3

Part 4

P.U.C.O. NO. 20

Section 2

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<u>Description</u> Non-Residence (cont'd)	Access <u>Area</u>	Maximum Network Access Line	Monthly Rate Central Office Termination	Montl Network Access <u>Line</u>	nly Rate Central Office Termination
<ul> <li>Rotary Without Touch-Tone Competitive Exchanges (cont'd)</li> </ul>					
Fairborn Findlay Fletcher-Lena Fostoria Franklin Fremont Fultonham Gahanna Gallipolis Gates Mills Girard Glenford Gnadenhutten Graysville Greensberg Grove City Groveport Guyan Harrisburg Hartville Hillcrest Hilliard Hillsboro Holland Hubbard Independence Ironton Jamestown Jeffersonville Kent Kirtland	000000000000000000000000000000000000000	\$18.95 18.95	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	\$18.95 (I) 18.95 (I)	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00
Lancaster Leetonia Leroy	D D D	18.95 18.95 18.95	6.00 6.00 6.00	18.95 (I) 18.95 (I) 18.95 (I)	6.00 6.00 6.00

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 6th Revised Sheet 2.1.4 Cancels 5th Revised Sheet 2.1.4

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

		Maximum Monthly Rate		Monthly Rate	
		Network			Central
	Access	Access	Office	Access	Office
<u>Description</u>	<u>Area</u>	<u>Line</u>	<b>Termination</b>	<u>Line</u>	<b>Termination</b>
Non Posidones (sont'd)					
Non-Residence (cont'd)					
- Rotary Without					
Touch-Tone Competitive					
Exchanges (cont'd)					
Lewisville	D	\$18.95	\$6.00	\$18.95 (I)	\$6.00
Lindsey	D	18.95	6.00	18.95 (I)	6.00
Lisbon	D	18.95	6.00	18.95 (I)	6.00
Lockbourne	D	18.95	6.00	18.95 (I)	6.00
London	D	18.95	6.00	18.95 (I)	6.00
Louisville	D	18.95	6.00	18.95 (I)	6.00
Lowellville	D	18.95	6.00	18.95 (I)	6.00
Magnolia-Waynesburg	D	18.95	6.00	18.95 (I)	6.00
Manchester (SUM)	D	18.95	6.00	18.95 (I)	6.00
Mantua	D	18.95	6.00	18.95 (I)	6.00
Marietta	D	18.95	6.00	18.95 (I)	6.00
Marlboro	D	18.95	6.00	18.95 (I)	6.00
Marshall	D	18.95	6.00	18.95 (I)	6.00
Martins Ferry	D	18.95	6.00	18.95 (I)	6.00
Massillon	D	18.95	6.00	18.95 (I)	6.00
Maumee	D	18.95	6.00	18.95 (I)	6.00
Medway	D	18.95	6.00	18.95 (I)	6.00
Mentor	D	18.95	6.00	18.95 (I)	6.00
Miamisburg-West				. ,	
Carrollton	D	18.95	6.00	18.95 (I)	6.00
Middletown	D	18.95	6.00	18.95 (I)	6.00
Milledgeville	D	18.95	6.00	18.95 (I)	6.00
Mingo Junction	D	18.95	6.00	18.95 (I)	6.00
Mogadore	D	18.95	6.00	18.95 (I)	6.00
Monroe	D	18.95	6.00	18.95 (I)	6.00
Montrose	С	20.70 (I)	6.00	19.45	6.00
Murray City	D	18.95	6.00	18.95 (I)	6.00
Navarre	D	18.95	6.00	18.95 (I)	6.00
Nelsonville	D	18.95	6.00	18.95 (I)	6.00

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P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 11th Revised Sheet 2.1.5 Cancels 10th Revised Sheet 2.1.5

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

1. <u>D</u> e	escription	Access <u>Area</u>	Maximum Network Access <u>Line</u>	Monthly Rate Central Office Termination	Montl Network Access <u>Line</u>	nly Rate Central Office Termination
N	on-Residence (cont'd)					
	- Rotary Without Touch-Tone Competitive Exchanges (cont'd)					
	New Albany New Carlisle New Holland New Lexington New Matamoras New Riegel New Waterford Newcomerstown Newport Niles North Canton North Hampton North Jackson North Lima North Royalton Norwich Olmsted Falls Painesville Perrysburg Philo Piqua Pitchin Rainsboro Ravenna Reynoldsburg Rio Grande Ripley Rogers Rootstown Roseville Rushville Salem Salineville Sandusky Sebring Sedalia Sharon		\$18.95 18.95	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	\$18.95 (I) 18.95 (I)	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00
	Shawnee	D	18.95	6.00	18.95 (I)	6.00

(D)

AT&T Tariff P.U.C.O. NO. 20 Section 2 Part 4

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

10th Revised Sheet 2.1.6 Cancels 9th Revised Sheet 2.1.6

## **MONTHLY EXCHANGE SERVICES (cont'd)**

## **Network Access Lines (cont'd)**

1. Rates and Charges (cont'd)

		Maximum Monthly Rate		Monthly Rate	
		Network	Central	Network	Central
	Access	Access	Office	Access	Office
<u>Description</u>	<u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<u>Termination</u>
Non-Residence (cont'd)					
<ul> <li>Rotary Without Touch-Tone Competitive Exchanges (cont'd)</li> </ul>					
Somerset Somerton South Charleston South Solon South Vienna Spring Valley Springfield St. Clairsville Steubenville Strongsville Sugar Grove Sugar Tree Ridge Terrace Thornville Tiffin Toledo Toledo Toledo Toronto Tremont City Trenton Trinity Uhrichsville Uniontown Upper Sandusky Vandalia Victory Vinton Walnut Washington Court House	000000000000000000000000000000000000000	\$18.95 18.95	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	\$18.95 (I) 18.95 (I)	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00
Wellsville West Jefferson West Lafayette	D D D	18.95 18.95 18.95	6.00 6.00 6.00	18.95 (I) 18.95 (I) 18.95 (I)	6.00 6.00 6.00

(D)

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

6th Revised Sheet 2.1.7 Cancels 5th Revised Sheet 2.1.7

P.U.C.O. NO. 20

Part 4 Section 2

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

		Maximum I	Monthly Rate	Monthly Rate	
		Network	Central	Network	Central
	Access	Access	Office	Access	Office
<u>Description</u>	<u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<u>Termination</u>
Non-Residence (cont'd)					
- Rotary Without Touch-Tone Competitive Exchanges (cont'd)					
Westerville	С	\$20.70 (I)	\$6.00	\$19.45	\$6.00
Whitehouse	D	18.95	6.00	18.95 (I)	6.00
Wickliffe	С	20.70 (I)	6.00	19.45	6.00
Willoughby	С	20.70 (I)	6.00	19.45	6.00
Winchester	D	18.95	6.00	18.95 (I)	6.00
Woodsfield	D	18.95	6.00	18.95 (I)	6.00
Worthington	С	20.70 (I)	6.00	19.45	6.00
Xenia	D	18.95	6.00	18.95 (I)	6.00
Yellow Springs-Clifton	D	18.95	6.00	18.95 (I)	6.00
Youngstown	С	20.70 (I)	6.00	19.45	6.00
Youngstown	D	18.95	6.00	18.95 (I)	6.00
Zanesville	D	18.95	6.00	18.95 (I)	6.00

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P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 2nd Revised Sheet 2.2 Cancels 1st Revised Sheet 2.2 and 1st Revised Sheet 2.2-P (N)

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

		Maximum	Maximum Monthly Rate		nly Rate <sup>/3/</sup>	
		Network		Network	Network	
	Access	Access	Central Office	Access	Central Office	
Description	Area	Line	Termination	Line	Termination	
Residence						
<ul> <li>Individual With or Without Touch-Tone Non-Competitive Exchanges</li> </ul>						
1st Access Line <sup>/1/</sup> 2nd & 3rd Access	B,C,D	\$4.40	\$2.30	\$4.40	\$2.30	(T)
Lines <sup>/2/</sup> 4th + Access Line <sup>/3/</sup>	B,C,D B,C,D	8.80 -	4.60 -	4.40 4.40	2.30 2.30	(N)

(N)

Issued: November 15, 2007 Effective: November 15, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

<sup>/1/</sup> Denotes Tier 1 Core service.

<sup>/2/</sup> Denotes Tier 1 Non-core service.

<sup>/3/</sup> Denotes Tier 2 service.

PART 4 - Exchange Access Services

SECTION 2 - Exchange Lines and Usage

8th Revised Sheet 2.2.1 Cancels 7th Revised Sheet 2.2.1

Part 4

P.U.C.O. NO. 20

Section 2

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<u>Description</u> Residence (cont'd)	Access <u>Area</u>	Maximum Network Access <u>Line</u>	Monthly Rate Central Office Termination	Monti Network Access <u>Line</u>	nly Rate Central Office Termination
<ul> <li>Individual With or Without Touch- Tone Competitive Exchanges 2nd &amp; 3rd Access Lines<sup>11</sup></li> <li>4th + Access Lines<sup>11</sup></li> </ul>	B,C,D B,C,D	- -	<u>-</u>	\$5.65(I) 5.65(I)	\$2.30 2.30
4th + Access Lines  1st Access Line Aberdeen Akron Akron Akron Alliance Alton Arabia Atwater Barnesville Beallsville Beavercreek Bedford Belfast Bellaire Bellbrook Belpre Berea Bethesda Bloomingburg Bloomingville Bowersville Brecksville Burton Canal Fulton Canal Winchester Canfield Canton	B,C,D  DBCDDDDDDDDCDDDDDDDDDDDDDDDDDDDDD	\$5.65 5.65 5.65 5.65 5.65 5.65 5.65 5.65	\$2.30 2.30	5.65(I) 5.65 (I)	2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30
Carroll Castalia Cedarville Centerville Chagrin Falls Cheshire Chesterland	D D D D D	5.65 5.65 5.65 5.65 5.65 5.65 5.65	2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	5.65 (I) 5.65 (I) 5.65 (I) 5.65 (I) 5.65 (I) 5.65 (I) 5.65 (I)	2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30

/1/ Denotes Tier 2 service.

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AT&T Tariff P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

8th Revised Sheet 2.2.2 Cancels 7th Revised Sheet 2.2.2

## **MONTHLY EXCHANGE SERVICES (cont'd)**

## A. Network Access Lines (cont'd)

Rates and Charges (cont'd)

<ul> <li>1. Rates and Charges (cont'd)</li> <li>Description Residence (cont'd)</li> <li>Individual With or Without Touch-Tone Competitive Exchanges (cont'd)</li> </ul>	Access <u>Area</u>	Maximum Network Access <u>Line</u>	Monthly Rate Central Office Termination	Montl Network Access <u>Line</u>	hly Rate Central Office <u>Termination</u>
Christiansburg Clarington Cleveland Cleveland Columbiana Columbus Columbus Conesville Corning Coshocton Dalton Danville-Highland Dayton Dayton Donnelsville Dresden Dublin Duffy East Liverpool East Palestine Enon Fairborn Findlay Fletcher-Lena Fostoria Franklin Fremont Fultonham Gahanna Gallipolis Gates Mills Girard Glenford	008008000000000000000000000000000000000	\$5.655555555555555555555555555555555555	\$2.30 2.30	\$5.65 (I) 5.65 (I)	\$2.30 2.30
Gnadenhutten Graysville Greensberg	D D D	5.65 5.65 5.65	2.30 2.30 2.30	5.65 (I) 5.65 (I) 5.65 (I)	2.30 2.30 2.30

(D)

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**AT&T Tariff** P.U.C.O. NO. 20 Section 2 Part 4

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

6th Revised Sheet 2.2.3 Cancels 5th Revised Sheet 2.2.3

## MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

		Maximum	Monthly Rate		hly Rate
	Access	Network Access	Central Office	Network Access	Central Office
<u>Description</u>	Area	Line	<u>Termination</u>	<u>Line</u>	Termination
Residence (cont'd)					
<ul> <li>Individual With or Without Touch-Tone Competitive Exchanges (cont'd)</li> </ul>					
Grove City Groveport Guyan Harrisburg Hartville Hillcrest Hilliard Hillsboro Holland Hubbard Independence Ironton Jamestown Jeffersonville Kent Kirtland Lancaster Leetonia Leroy Lewisville Lindsey Lisbon Lockbourne London Louisville Magnolia-Waynesburg Manchester (SUM) Mantua Marietta Marlboro Marshall Martins Ferry	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	\$5.665 5.665	\$2.30 2.30	\$5.65 (I) 5.65 (I)	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30
Massillon	D	5.65	2.30	5.65 (I)	2.30

(D)

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**AT&T Tariff** P.U.C.O. NO. 20 Section 2 Part 4

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

9th Revised Sheet 2.2.4 Cancels 8th Revised Sheet 2.2.4

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

Rates and Charges (cont'd)

<ol> <li>Rates and Charges (cont's</li> </ol>	d)				
		Network	Monthly Rate Central	Network	<u>hly Rate</u> Central
Barrette Car	Access	Access	Office	Access	Office
<u>Description</u>	<u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<u>Termination</u>
Residence (cont'd)					
<ul> <li>Individual With or Without Touch-Tone Competitive Exchanges (cont'd)</li> </ul>					
Maumee Medway Mentor	D D D	\$5.65 5.65 5.65	\$2.30 2.30 2.30	\$5.65 (I) 5.65 (I) 5.65 (I)	\$2.30 2.30 2.30
Miamisburg-West Carrollton Middletown Milledgeville Mingo Junction Mogadore Monroe Montrose Murray City Navarre Nelsonville New Albany New Carlisle New Holland New Lexington New Matamoras New Riegel New Waterford Newcomerstown Newport Niles North Canton North Hampton North Jackson North Lima North Royalton Norwich Olmsted Falls Painesville Perrysburg Philo Piqua Pitchin Rainsboro		5.65 5.65 5.65 5.65 5.65 5.65 5.65 5.65	2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	5.65 (I) 5.65 (I)	2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30

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P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 8th Revised Sheet 2.2.5 Cancels 7th Revised Sheet 2.2.5

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

Residence (cont'd)   Individual With or Without Touch-Tone   Competitive Exchanges (cont'd)   Reynoldsburg   C   \$5.65   \$2.30   \$5.65 (I)   \$2.30   Rio Grande   D   5.65   2.30   5.65 (I)   2.30   Ripley   D   5.65   2.30   5.65 (I)   2.30   Rogers   D   5.65   2.30   5.65 (I)   2.30   Rootstown   D   5.65   2.30   5.65 (I)   2.30   Roseville   D   5.65   2.30   5.65 (I)   2.30   Rushville   D   5.65   2.30   5.65 (I)   2.30   Rushville   D   5.65   2.30   5.65 (I)   2.30   Salem   D   5.65   2.30	<u>Description</u>	Access <u>Area</u>	Maximum Network Access Line	Monthly Rate Central Office Termination	Mont Network Access <u>Line</u>	hly Rate Central Office Termination
Without Touch-Tone         Competitive Exchanges         (cont'd)       Reynoldsburg       C       \$5.65       \$2.30       \$5.65 (I)       \$2.30         Rio Grande       D       5.65       2.30       5.65 (I)       2.30         Ripley       D       5.65       2.30       5.65 (I)       2.30         Rogers       D       5.65       2.30       5.65 (I)       2.30         Rootstown       D       5.65       2.30       5.65 (I)       2.30         Roseville       D       5.65       2.30       5.65 (I)       2.30         Rushville       D       5.65       2.30       5.65 (I)       2.30         Salem       D       5.65       2.30       5.65 (I)       2.30	Residence (cont'd)					
Rogers         D         5.65         2.30         5.65 (I)         2.30           Rootstown         D         5.65         2.30         5.65 (I)         2.30           Roseville         D         5.65         2.30         5.65 (I)         2.30           Rushville         D         5.65         2.30         5.65 (I)         2.30           Salem         D         5.65         2.30         5.65 (I)         2.30	Without Touch-Tone Competitive Exchanges (cont'd) Reynoldsburg Rio Grande	D	5.65	2.30	5.65 (Ì)	2.30
Roseville       D       5.65       2.30       5.65 (I)       2.30         Rushville       D       5.65       2.30       5.65 (I)       2.30         Salem       D       5.65       2.30       5.65 (I)       2.30		D		2.30		
Rushville D 5.65 2.30 5.65 (I) 2.30 Salem D 5.65 2.30 5.65 (I) 2.30						
0-1511- D						
Salineville       D       5.65       2.30       5.65 (I)       2.30         Sandusky       D       5.65       2.30       5.65 (I)       2.30						
Sebring D 5.65 2.30 5.65 (I) 2.30						
Sedalia D 5.65 2.30 5.65 (I) 2.30						
Sharon         D         5.65         2.30         5.65 (I)         2.30           Shawnee         D         5.65         2.30         5.65 (I)         2.30						
Sinawhee D 5.65 2.30 5.65 (I) 2.30 Somerset D 5.65 2.30 5.65 (I) 2.30						
Somerton D 5.65 2.30 5.65 (I) 2.30						
South Charleston D 5.65 2.30 5.65 (I) 2.30						
South Solon         D         5.65         2.30         5.65 (I)         2.30           South Vienna         D         5.65         2.30         5.65 (I)         2.30						
South Vienna         D         5.65         2.30         5.65 (I)         2.30           Spring Valley         D         5.65         2.30         5.65 (I)         2.30						
Springfield D 5.65 2.30 5.65 (I) 2.30						
St. Clairsville D 5.65 2.30 5.65 (I) 2.30		D				
Steubenville D 5.65 2.30 5.65 (I) 2.30						
Strongsville         D         5.65         2.30         5.65 (I)         2.30           Sugar Grove         D         5.65         2.30         5.65 (I)         2.30						
Sugar Tree Ridge D 5.65 2.30 5.65 (I) 2.30						
Terrace C 5.65 2.30 5.65 (I) 2.30		С				
Thornville D 5.65 2.30 5.65 (I) 2.30						
Tiffin D 5.65 2.30 5.65 (I) 2.30					5.65 (I)	
Toledo         B         5.65         2.30         5.65 (I)         2.30           Toledo         C         5.65         2.30         5.65 (I)         2.30		C				
Toledo D 5.65 2.30 5.65 (I) 2.30						
Toronto D 5.65 2.30 5.65 (I) 2.30						
Tremont City D 5.65 2.30 5.65 (I) 2.30	•					
Trenton D 5.65 2.30 5.65 (I) 2.30						
Trinity C 5.65 2.30 5.65 (I) 2.30 Uhrichsville D 5.65 2.30 5.65 (I) 2.30						
Uniontown D 5.65 2.30 5.65 (I) 2.30						

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 6th Revised Sheet 2.2.5.1 Cancels 5th Revised Sheet 2.2.5.1

P.U.C.O. NO. 20

Part 4 Section 2

## 1. MONTHLY EXCHANGE SERVICES (cont')

## A. Network Access Lines (cont')

## 1. Rates an Charges (cont')

		<u>Maximum</u> Network	Monthly Rate Central	<u>Mont</u> Network	<u>hly Rate</u> Central
	Access	Access	Office	Access	Office
<u>Description</u>	<u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<u>Termination</u>
Residence (cont')					
<ul> <li>Individual With or Without Touch-Tone Competitive Exchanges (cont')</li> </ul>					
Upper Sandusky	D	\$5.65	\$2.30	\$5.65 (I)	\$2.30
Vandalia	D	5.65	2.30	5.65 (I)	2.30
Victory	С	5.65	2.30	5.65 (I)	2.30
Vinton	D	5.65	2.30	5.65 (I)	2.30
Walnut	D	5.65	2.30	5.65 (l)	2.30
Washington Court				,	
House	D	5.65	2.30	5.65 (I)	2.30
Wellsville	D	5.65	2.30	5.65 (I)	2.30
West Jefferson	D	5.65	2.30	5.65 (I)	2.30
West Lafayette	D	5.65	2.30	5.65 (I)	2.30
Westerville	С	5.65	2.30	5.65 (I)	2.30
Whitehouse	D	5.65	2.30	5.65 (I)	2.30
Wickliffe	С	5.65	2.30	5.65 (I)	2.30
Willoughby	С	5.65	2.30	5.65 (I)	2.30
Winchester	D	5.65	2.30	5.65 (I)	2.30
Woodsfield	D	5.65	2.30	5.65 (I)	2.30
Worthington	С	5.65	2.30	5.65 (I)	2.30
Xenia	D	5.65	2.30	5.65 (I)	2.30
Yellow Springs-Clifton	D	5.65	2.30	5.65 (I)	2.30
Youngstown	С	5.65	2.30	5.65 (I)	2.30
Youngstown	D	5.65	2.30	5.65 (I)	2.30
Zanesville	D	5.65	2.30	5.65 (I)	2.30

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated September 15, 2010, Case No. 10-1010-TP-ORD.

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

3rd Revised Sheet 2.2.6 Cancels 2nd Revised Sheet 2.2.6

## **MONTHLY EXCHANGE SERVICES (cont'd)**

- Network Access Lines (cont'd)
  - 1. Rates and Charges (cont'd)

				Mont	hly Rate	
				Network	Central	
	Access			Access	Office	
Description	Area			Line	Termination	
Residence						
- PBX Trunks With						
Touch-Tone <sup>/1/</sup>	В			\$15.95	\$6.00	
	С			17.95	6.00	
	D			20.45	6.00	
Effective November 15	5, 2007 the follo	wing sheets a	are deleted from	this Tariff:		(N)
2nd Revised S	Sheet 2.2.7					
2nd Revised S	Sheet 2.2.8					
2nd Revised S	Sheet 2.2.9					
2nd Revised S	Sheet 2.2.10					
2nd Revised S	Sheet 2.2.11					
1st Revised S	heet 2.2.12					(N)

/1/ Denotes Tier 2 service.

Issued: November 15, 2007

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 10th Revised Sheet 3
Cancels 9th Revised Sheet 3
and 4th Revised Sheet 3.1 (N)

### 1. MONTHLY EXCHANGE SERVICES (cont'd)

### A. Network Access Lines (cont'd)

#### 1. Rates and Charges (cont'd)

		Mont	hly Rate
		Network	Central
	Access	Access	Office
Description	Area	Line	Termination
Residence			
- PBX Trunks Without Touch-Tone <sup>/1/</sup>	В	\$15.95	\$6.00
	С	17.70	6.00
	D	17.70	6.00

Effective November 15, 2007 the following sheets are deleted from this Tariff:

1st Revised Sheet 3-P

2nd Revised Sheet 3.01

2nd Revised Sheet 3.02

2nd Revised Sheet 3.03

2nd Revised Sheet 3.04

2nd Revised Sheet 3.05

1st Revised Sheet 3.06

/1/ Denotes Tier 2 service.

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,

Case No. 06-1345-TP-ORD.



P.U.C.O. NO. 20
PART 4 SECTION 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 4th Revised Sheet No. 5.1
Cancels
3rd Revised Sheet No. 5.1

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - 1. Measured Rate Services (cont'd)
    - e. Local Message Charge Schedule

	Maximum	Maximum	
		Additional Minute	
Rate Mileage	Fraction thereof	or Fraction thereof	_
Non-Competitive Exchanges			(N)
1st Access Line <sup>/1/</sup>			
0 - 10	\$.0353	\$.0088	
11 - 22	.0397	.0132	
23 and over	.0442	.0177	
2 - 3 Access Lines <sup>/2/</sup>			
0 - 10	.0706	.0176	
11 - 22	.0794	.0264	
23 and over	.0884	.0354	
4+ Access Lines			
0 - 10	-	-	
11 - 22	-	-	
23 and over	-	-	
Competitive Exchanges 1st Access Line <sup>/1/</sup>	-	-	(N)
0 - 10	\$.0353	\$.0088	
11 - 22	.0397	.0132	
23 and over	.0442	.0177	
2+ Access Lines <sup>/3/</sup>	-	-	

Issued: January 2, 2007

Effective: January 2, 2007

(N)

In accordance with an Opinion & Order, issued by the Public Utilities Commission of Ohio, dated 12-20-06, Case No. 06-1013-TP-BLS.

<sup>/1/</sup> Denotes Tier 1 Core service.

<sup>/2/</sup> Denotes Tier 1 Non-core service.

<sup>/3/</sup> Denotes Tier 2 pricing flexibility.



P.U.C.O. NO. 20 PART 4 SECTION 2

(N)

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 1st Revised Sheet No. 5.1-P
Cancels
Original Sheet No. 5.1-P

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - Measured Rate Services (cont'd)
    - e. Local Message Charge Schedule

Rate Mileage		Additional Minute or Fraction thereof	_
Non-Competitive Exchanges			(N)
1st Access Line <sup>/1/</sup>			
0 - 10	\$.0353	\$.0088	
11 - 22	.0397	.0132	
23 and over	.0442	.0177	
2 - 3 Access Lines <sup>/2/</sup>			
0 - 10	.0353	.0088	
11 - 22	.0397	.0132	
23 and over	.0442	.0177	
4+ Access Lines			
0 - 10	.0353	.0088	
11 - 22	.0397	.0132	
23 and over	.0442	.0177	
Competitive Exchanges			(N)
1st Access Line <sup>/1/</sup>			
0 - 10	.0353	.0088	
11 - 22	.0397	.0132	(N)
23 and over	.0442	.0177	
2+ Access Lines <sup>/3/</sup>			
0 - 10	.0353	.0088	
11 - 22	.0397	.0132	
23 and over	.0442	.0177	

Issued: January 2, 2007 Effective: January 2, 2007

In accordance with an Opinion & Order, issued by the Public Utilities Commission of Ohio, dated 12-20-06, Case No. 06-1013-TP-BLS.

<sup>/1/</sup> Denotes Tier 1 Core service.

<sup>/2/</sup> Denotes Tier 1 Non-core service.

<sup>/3/</sup> Denotes Tier 2 pricing flexibility.

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 7th Revised Sheet 6 Cancels 6th Revised Sheet 6

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

#### C. Local Exchange Usage (cont'd)

Measured Rate Service (con'td)

(N)

#### f. \*Local Calling Plus

When ordered by the Public Utilities Commission of Ohio between specific exchanges, all rules and regulations for local message charges for Measured Rate Service specified in 1.C.1.a. through d. preceding are applicable to Local Calling Plus. However, Measured Rate Service is not required to take advantage of Local Calling Plus. It is available to all measured, message and flat rate service residence and non-residence customers.

### (1) Local Calling Plus Charge Schedule

Rate Mileage	Initial Minute or Fraction thereof	Additional Minute or Fraction thereof
0-10	\$.0406	\$.0104
11-22	.0406	.0104
23 and over	.0406	.0104

Salem

#### (2) Availability

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered

Columbiana

Exchange(s) Which Can Be Called

Salem	Columbiana
Columbus	London
London	Columbus
Beallsville	Barnesville
Barnesville	Beallsville

\* denotes Tier 1 Core service

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Effective: November 15, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,

Case No. 02-3069-TP-ALT.

P.U.C.O. NO. 20 Section 2 Part 4

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

2nd Revised Sheet 7 Cancels 1st Revised Sheet 7

#### **MONTHLY EXCHANGE SERVICES (cont'd)**

## C. Local Exchange Usage (cont'd)

Measured Rate Service (cont'd)

f. \*Local Calling Plus

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered Exchange(s) Which Can be Called

Alliance Canton Canton Alliance

Marlboro Canton Marlboro Canton

Marlboro Hartville Hartville Marlboro

East Palestine Columbiana Columbiana East Palestine

East Palestine Lisbon

Lisbon East Palestine

East Palestine Salem

Salem East Palestine

Niles Youngstown

Youngstown Niles

North Jackson Niles

North Jackson Niles

Thornville Newark

Sharon Hubbard

Sharon Warren

denotes Tier 1 Core service

Issued: November 15, 2007

Effective: November 15, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,

Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17813

(T)

P.U.C.O. NO. 20 Section 2 Part 4

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

2nd Revised Sheet 8 Cancels 1st Revised Sheet 8

#### **MONTHLY EXCHANGE SERVICES (cont'd)**

#### Local Exchange Usage (cont'd)

Measured Rate Service (cont'd) 1.

(T)

f. \*Local Calling Plus

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered Exchange(s) Which Can be Called

Fletcher-Lena Troy Nelsonville Athens

New Waterford Lisbon

**New Waterford** Lisbon

**New Waterford** North Lima **New Waterford** North Lima New Waterford

Youngstown New Waterford Youngstown

Belpre Marietta Marietta Belpre

**New Lexington** Zanesville Zanesville **New Lexington** 

Uniontown Hartville Hartville Uniontown

Akron Rootstown Akron Rootstown

Carroll Columbus Columbus Carroll

Mentor Leroy Mentor Leroy

Willoughby Leroy Willoughby Leroy Cleveland

Leroy Cleveland Leroy

Issued: November 15, 2007

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denotes Tier 1 Core service

P.U.C.O. NO. 20 Section 2 Part 4

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

3rd Revised Sheet 9 Cancels 2nd Revised Sheet 9

#### **MONTHLY EXCHANGE SERVICES (cont'd)**

#### Local Exchange Usage (cont'd)

Measured Rate Service (cont'd)

(T)

\*Local Calling Plus

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered Exchange(s) Which Can be Called

Canal Fulton Akron

Canal Fulton Canton

North Baltimore Findlay

Alliance **Damascus** 

Toledo Luckey

Xenia Port William

Dayton Laura Fremont Clyde

Shawnee Logan

Youngstown Leetonia Youngstown Leetonia

Girard Warren

Columbus **Baltimore** 

Reynoldsburg **Baltimore** 

Ironton Chesapeake

Tiffin Attica

**Burton** Chardon

Issued: November 15, 2007

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,

Case No. 02-3069-TP-ALT.

denotes Tier 1 Core service

P.U.C.O. NO. 20 PART 4 SECTION 2

3rd Revised Sheet No. 10
Cancels
2nd Revised Sheet No. 10

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

- 1. MONTHLY EXCHANGE SERVICES (Cont'd)
  - C. Local Exchange Usage (Cont'd)
    - Measured Rate Services (Cont'd)
      - f. \*Local Calling Plus (Cont'd)
        - (2) Availability (Cont'd)

Local Calling Plus is provided in the following exchanges:

5 1	5 5
Exchange in Which Service is Offered	Exchange(s) Which Can be Called
Glenford	Newark
East Palestine Youngstown	Youngstown East Palestine
Marietta	Bartlett
Piqua	Troy
Yellow Springs-Clifton Springfield	Springfield Yellow Springs-Clifton
Toledo	Haskins-Tontogany
Cleveland	Valley City
Canton	Mineral City
Magnolia-Waynesburg Magnolia-Waynesburg Canfield Salem	Mineral City North Canton Salem Canfield

Canfield Salem Canfield

Youngstown Salem

North Canton Magnolia-Waynesburg

Salem Youngstown

Steubenville Bergholz

Akron Richfield

\* denotes Tier 1 Core service

Issued: January 9, 2003 Effective: January 9, 2003

(C)

4th Revised Sheet No. 11 Cancels 3rd Revised Sheet No. 11

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - Measured Rate Services (cont'd)
    - f. \*Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered	Exchange(s) Which Can be Called
Canton	Dellroy
Columbus	Delaware
Dublin	Delaware
Westerville	Delaware
Worthington	Delaware
Painesville	Madison
Vandalia	Tipp City
Columbus	Johnstown
Gahanna	Johnstown
New Albany	Johnstown
Westerville	Johnstown
Newcomerstown	Cambridge
Franklin Miamisburg-West Carrollton	Miamisburg-West Carrollton Franklin
Atwater Ravenna	Ravenna Atwater

#### denotes Tier 1 Core service

Issued: January 9, 2003

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P.U.C.O. NO. 20 PART 4 SECTION 2

(C)

1st Revised Sheet No. 12 Cancels Original Sheet No. 12

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - Measured Rate Services (cont'd)
    - f. \*Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered	Exchange(s) Which Can be Called
Atwater Akron	Akron Atwater
Sharon Youngstown	Youngstown Sharon
Berea	North Eaton
Cleveland	North Eaton
Olmsted Falls	North Eaton
Trinity	North Eaton
Berea	Elyria
Cleveland	Elyria
Olmsted Falls	Elyria
Trinity	Elyria
Clarington	Powhatan Point
Rainsboro	Greenfield
Nelsonville	Logan
Cleveland	Newbury
Kent	Hiram
Ravenna	Hiram
Cheshire	Pomeroy
denotes Tier 1 Core service	

\* denotes Tier 1 Core service

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(C)

1st Revised Sheet No. 13
Cancels
Original Sheet No. 13

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - Measured Rate Services (cont'd)
    - f. \*Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered	Exchange(s) Which Can be Called
Steubenville	Hopedale
Jamestown Dayton	Dayton Jamestown
Jamestown Beavercreek	Beavercreek Jamestown
Akron North Canton	North Canton Akron
Murray City	Glouster
Roseville	Crooksville
North Canton Greensburg	Greensburg North Canton
Winchester	Sardinia
Winchester	West Union
Dayton	Gratis
Miamisburg-West Carrollton	Gratis
Nelsonville	New Marshfield
Salineville East Liverpool	East Liverpool Salineville
Canton	Canal Fulton

### \* denotes Tier 1 Core service

Issued: January 9, 2003 Effective: January 9, 2003

P.U.C.O. NO. 20 PART 4 SECTION 2

(C)

1st Revised Sheet No. 14 Cancels Original Sheet No. 14

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - Measured Rate Services (cont'd)
    - f. \*Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered	Exchange(s) Which Can be Called
Akron Ravenna	Ravenna Akron
Bloomingburg	Mt. Sterling
Columbus	Mt. Sterling
Grove City	Mt. Sterling
Harrisburg	Mt. Sterling
Piqua	Bradford
Cleveland	Grafton
Dayton Middletown	Middletown Dayton
Hubbard	Sharon
Hubbard	Warren
Youngstown	Warren
Dayton	Troy
Vandalia	Troy
Franklin	Germantown
Cleveland	Perry
Mentor	Perry
Willoughby	Perry

\* denotes Tier 1 Core service

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P.U.C.O. NO. 20 PART 4 SECTION 2

(C)

1st Revised Sheet No. 15 Cancels Original Sheet No. 15

Effective: January 9, 2003

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - Measured Rate Services (cont'd)
    - f. \*Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered	Exchange(s) Which Can be Called
Cleveland	Montville
Nelsonville	The Plains
Marietta	Dexter City
Fostoria	Bloomdale
Findlay	Bloomdale
Kent Atwater	Atwater Kent
Uniontown North Canton	North Canton Uniontown
Canton	Carrollton
Hillsboro	Sinking Spring
Hillsboro	Leesburg
Holland	Delta
Toledo	Delta
Burton Cleveland	Cleveland Burton
Burton Chagrin Falls	Chagrin Falls Burton
Burton Terrace	Terrace Burton
Columbus denotes Tier 1 Core service	Granville

Issued: January 9, 2003

(C)

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 14th Revised Sheet No. 15.1 Cancels 13th Revised Sheet No. 15.1

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - Measured Rate Services (cont'd)
    - f. \*Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered	Exchange(s) Which Can be Called
Dayton	Lewisburg
Youngstown	Cortland
Niles	Cortland
Cleveland	East Claridon
Chesterland	East Claridon
Gates Mills	East Claridon
Hillcrest	East Claridon
Guyan	Chesapeake
Ripley	Higginsport
Sandusky	Milan
Cleveland	Avon Lake
Trinity	Avon Lake
Painesville	Montville
Springfield	Urbana
Painesville	Chardon
Upper Sandusky	Sycamore
Upper Sandusky	McCutchenville
Sharon	Hartford

\* denotes Tier 1 Core service

Issued: January 9, 2003 Effective: January 9, 2003

(C)

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

7th Revised Sheet No. 15.2 Cancels 6th Revised Sheet No. 15.2

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - Measured Rate Services (cont'd)
    - f. \*Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered	Exchange(s) Which Can be Called
Tiffin	Sycamore
Tiffin	McCutchenville
Steubenville	Dillonvale-Mt. Pleasant
Steubenville	Tiltonsville
Westerville	Kilbourne
Worthington	Kilbourne
Canton	Beach City
Belpre	Barlow
Canton	Brewster
North Royalton	North Eaton
North Royalton	Elyria
Strongsville	North Eaton
Strongsville	Elyria
Victory	North Eaton
Victory	Elyria

#### denotes Tier 1 Core service

Issued: January 9, 2003 Effective: January 9, 2003

P.U.C.O. NO. 20 PART 4 SECTION 2

(C)

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 9th Revised Sheet No. 15.3 Cancels 8th Revised Sheet No. 15.3

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - 1. Measured Rate Services (cont'd)
    - f. \*Local Calling Plus (cont'd)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered	Exchange(s) Which Can be Called
South Vienna	Catawba
Columbus	Alexandria
Reynoldsburg	Alexandria
Arabia	Chesapeake
Dayton	West Alexandria
North Jackson	Lake Milton
Beavercreek Cedarville	Cedarville Beavercreek
Dayton Cedarville	Cedarville Dayton
Springfield Cedarville	Cedarville Springfield
New Waterford Salem	Salem New Waterford
Trenton Dayton	Dayton Trenton
Perrysburg	Woodville Haskins - Tontogany

## \* denotes Tier 1 Core service

Issued: January 9, 2003 Effective: January 9, 2003

P.U.C.O. NO. 20 Section 2 Part 4

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

2nd Revised Sheet 16 Cancels 1st Revised Sheet 16

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

#### C. Local Exchange Usage (cont'd)

#### 2. Minute Line Service

Minute Line Service is offered where facilities and conditions permit as designated in Part 9, Section 1, Pricing List of the AT&T Ohio Guidebook.

(C)

Minute Line Service is available only to residence customers who subscribe to Schedule C as set forth in Part 9, Section 1 of the AT&T Ohio Guidebook.

(C)

Local usage charges are based upon two measured elements, i.e., the duration of each local message and the time of day each local message is originated, subject to the following:

#### Duration

- (1) A charge applies for each minute, or fraction thereof.
- (2) A local message is considered as starting at the time telephone communication is established between the calling station and the called telephone number.
- (3) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- (4) Chargeable time does not include time lost because of faults or defects in the service.

#### Time of Day

(1) Discounts apply to the total charges for local messages as set forth in 2.b. following during certain time periods as outlined below:

Time Periods

No discount -8:00 AM to 9:00 PM\* - Monday through Friday

50% discount -9:00 PM to 8:00 AM\* - Monday through Friday

All day Saturday, Sunday and Holidays

Issued: April 1, 2008

Effective: April 1, 2008

<sup>\*</sup> To, but not including.

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 9th Revised Sheet 17 Cancels 8th Revised Sheet 17

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

#### C. Local Exchange Usage (cont'd)

- Minute Line Service (cont'd)
  - b. Time of Day (cont'd)
    - (2) The holidays on which a 50% discount applies are on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day.
    - (3) Discounts will only apply to that portion of the local messages occurring within the rate discount periods stated above.
  - c. The charges for local message usage are based on summary billing for such usage by total minutes of usage. The charges will be separated by time period. Special billing of local message charges requiring assistance of a Company operator will not be provided.
  - d. Local Message Charge Schedule 11

Description	Maximum Rate	Current Rate	
Each minute or fraction thereof Non-Competitive Exchanges 1st Access Line <sup>/2/</sup> 2nd - 3rd Access Line <sup>/3/</sup> 4+ Access Line <sup>/4/</sup>	\$.0132 .0264 -	\$.0132 .0132 .0132	(C)
Competitive Exchanges 1st Access Line <sup>121</sup> 2+ Access Lines <sup>141</sup>	.0132	.0132 .0132	

#### e. Toll Messages

Toll messages are charged for at the rates and regulations specified for Schedule C as set forth in Part 9, Section 3 of the AT&T Ohio Guidebook.

/1/ Access Line Monthly Rates now appear in Paragraphs 1.A. and B.

/4/ Denotes Tier 2 service.

(C)

(C)

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

<sup>/2/</sup> Denotes Tier 1 Core service.

<sup>/3/</sup> Denotes Tier 1 Non-core service.

(N)

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 5th Revised Sheet 17.1 Cancels 4th Revised Sheet 17.1

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

#### C. Local Exchange Usage (cont'd)

## 3. Message Rate Services

Message Rate Service consists of a fixed monthly rate for usage packages which includes a monthly local usage allowance in the monthly rate. Each local call is charged on a message unit basis and an additional charge is made for local messages in excess of the allowance. The allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.

## a. Rates and Charges<sup>/1/</sup>

	Usage Package	e Monthly Rate	
Description	Maximum	Current	
Non-Residence			
Non-Rotary and Rotary Non-Competitive Exchanges 1st Access Line <sup>/2/</sup> 2nd - 3rd Access Line <sup>/3/</sup> 4+ Access Line <sup>/4/</sup>	\$ 6.15 12.30 -	\$ 6.15 6.15 /5/	(C)
Competitive Exchanges 1st Access Line <sup>/2/</sup> 2+ Access Lines <sup>/4/</sup>	6.15 -	6.15 /5/	(C)
Non-Residence PBX Trunks <sup>/4/</sup>	-	/5/	(C)
Residence Individual			
Non-Competitive Exchanges 1st Access Line <sup>121</sup> 2nd - 3rd Access Line <sup>131</sup> 4+ Access Line <sup>141</sup>	2.21 4.42 -	2.21 2.21 2.21	(C)
Competitive Exchanges 1st Access Line <sup>(2)</sup> 2+ Access Lines <sup>(4)</sup>	2.21	2.21 2.21	

<sup>/1/</sup> Access Line Monthly Rates now appear in Paragraphs 1.A. and B.

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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

<sup>/2/</sup> Denotes Tier 1 Core service.

<sup>/3/</sup> Denotes Tier 1 Non-core service.

<sup>/4/</sup> Denotes Tier 2 service. (C)

<sup>/5/</sup> See AT&T Ohio Guidebook, Part 4, Section 2.

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 2nd Revised Sheet 18 Cancels 1st Revised Sheet 18

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

#### C. Local Exchange Usage (cont'd)

- 3. Message Rate Services (cont'd)
  - a. Rates and Charges (cont'd)
    - (1) Local Message Allowances and Charges

The monthly rates for usage packages associated with message rate services include the number of local messages specified below:

(a)	All non-residence, per usage package <sup>/1/</sup>	73	(C)
(b)	Residence Individual, per usage package	30	
(c)	The current charge per additional local message is	\$.08	
	The maximum charge per additional local message is	.08	

(d) "Schools" as used herein is limited to those institutions, which are charted by the State Board of Education pursuant to Section 3301.l6, Revised Code. (C)

The allowances and charges for message rate services apply to schools, except, that no charges will apply for total local messages in excess of the usage package for the following, each month:

Non-Residence Non-Rotary and Rotary	190	(C)
Non-Residence PBX Trunk	415	
Centrex stations, each	55	(C)

The above exception applies only where the local exchange service is used by schools for administrative purposes and where all telephones associated with such local exchange service are located in areas not accessible to the general public.

/1/ Applies to 1st exchange service access line in competitive and non-competitive exchanges and to the 2nd and 3rd exchanges service access lines in non-competitive exchanges.

72/ This provision is not applicable to non-residence service used for customer-owned, coin-operated (C) telephones, either located on school property, or owned, leased, rented, operated or controlled by a school board or other educational institution.

Issued: April 1, 2008 Effective: April 1, 2008

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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 8th Revised Sheet 19 Cancels 7th Revised Sheet 19

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

#### C. Local Exchange Usage (cont'd)

- Message Rate Services (cont'd)
  - a. Rates and Charges (cont'd)
  - (1) Local Message Allowances and Charges (cont'd)
    - (e) Unless otherwise requested by the customer, where two or more message rate services of the same class and grade are furnished to a customer from the same central office at given premises, the local message allowance for the service involved is combined and the total usage of all lines applied against this combined allowance.
    - (f) When two message rate individual services, not of the same class, are furnished to a customer as Combination Main Station Service, the local message allowance for the two services involved must be combined if the central office serving such services does not permit positive identification of the call station.

#### 4. Flat Rate Service

Flat Rate service consists of a usage package that includes an unlimited number of local messages.

a. Rates and Charges<sup>/1/</sup>

	Usage Package	e Monthly Rate	
Description	Maximum	Current	
Residence PBX Trunk <sup>14/</sup>	-	\$8.95	(C)
Residence Individual Non-Competitive Exchanges			
1st Access Line <sup>/2/</sup>	\$ 7.55	7.55	
2nd - 3rd Access Line <sup>/3/</sup>	15.10	7.55	
4+ Access Line <sup>/4/</sup>	-	7.55	(C)
Competitive Exchanges			
1st Access Line <sup>/2/</sup>	7.55	7.55	
2+ Access Lines <sup>/4/</sup>	-	7.55	

<sup>/1/</sup> Access Line Monthly Rates now appear in Paragraphs 1.A. and B.

/4/ Denotes Tier 2 service.
Issued: November 15, 2007

Effective: November 15, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

<sup>/2/</sup> Denotes Tier 1 Core service.

<sup>/3/</sup> Denotes Tier 1 Non-core service.

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 1st Revised Sheet 20 Cancels Original Sheet 20

#### 2. APPLICATION OF RESIDENCE AND NON-RESIDENCE RATES

#### A. Residence Rates

- 1. Service is classified and charged for as residence service:
  - a. At all residence locations only where the primary use of the service is of a social or domestic nature, where non-residence use, if any, is solely incidental to the primary social or domestic use, and where a residence type listing is furnished.
  - b. In churches, provided the use of the service is confined to the activities of the particular church subscribing for the service.
  - c. When furnished to dormitories and residence halls of colleges, universities, and other residence schools, and to fraternity and sorority houses, provided such locations are used by students and student members as their residences.
  - d. When furnished at any location as an access to a repeater control and/or autopatch facility of a <u>bonafide</u> amateur radio operator, organization or society duly licensed as a primary station by the Federal Communications Commission as an amateur radio station pursuant to FCC Part 97, Section 5 [47 CFR Section 97.5] or any successor regulation. The Company may request a copy of the amateur radio station license prior to the installation of service.
- 2. The Company will provide residence trunk lines which terminate in a PBX (or similar) system of a (T) college, university or other residence school (a) used solely by the students or student members described in 1-c, preceding, or (b) used by such college, university or other residence school for residence and administrative purposes, providing the non-residence and residence trunks are physically segregated so that the trunks classified as residence can only be accessed by the students or student members described in 1-c preceding. The Company reserves the right to inspect the premises of the college, university or other residence school to assure compliance with the provisions of this paragraph, in accordance with Ownership and Use of Facilities, set forth in Part 2, Section 2 of this tariff.

Issued: November 15, 2007 Effective: November 15, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,

Case No. 02-3069-TP-ALT.

P.U.C.O. NO. 20 Section 2 Part 4

(N)

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

4th Revised Sheet 22 Cancels 3rd Revised Sheet 22

Effective April 1, 2008 the following Sheets are deleted from this Tariff:

2nd Revised Sheet 19.1

2nd Revised Sheet 19.2

1st Revised Sheet 19.3

1st Revised Sheet 19.4

1st Revised Sheet 19.5

1st Revised Sheet 19.6

2nd Revised Sheet 23

2nd Revised Sheet 24

5th Revised Sheet 25

1st Revised Sheet 26

4th Revised Sheet 27

5th Revised Sheet 28

5th Revised Sheet 29

6th Revised Sheet 30

4th Revised Sheet 31

5th Revised Sheet 32

5th Revised Sheet 33

5th Revised Sheet 34

7th Revised Sheet 35

1st Revised Sheet 36

1st Revised Sheet 37

1st Revised Sheet 38

1st Revised Sheet 39

1st Revised Sheet 40

1st Revised Sheet 41

1st Revised Sheet 42

1st Revised Sheet 43

1st Revised Sheet 44 3rd Revised Sheet 45

Original Sheet 46

3rd Revised Sheet 47

3rd Revised Sheet 48

Original Sheet 49

**Original Sheet 50** 

**Original Sheet 51** 

1st Revised Sheet 52

3rd Revised Sheet 53

2nd Revised Sheet 54

Original Sheet 55

**Original Sheet 56** 

1st Revised Sheet 57

2nd Revised Sheet 58

**Original Sheet 59** 

2nd Revised Sheet 60

Original Sheet 60.1

2nd Revised Sheet 61

2nd Revised Sheet 61.1

5th Revised Sheet 62

2nd Revised Sheet 63

2nd Revised Sheet 64

1st Revised Sheet 65

2nd Revised Sheet 66

1st Revised Sheet 67

Original Sheet 68

(N)

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

THE OHIO BELL TELEPHONE COMPANY



P.U.C.O. NO. 20
PART 4 SECTION 4

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs 2nd Revised Sheet No. 1
Cancels
1st Revised Sheet No. 1

1.

#### 2. SERVICE CONNECTION ASSISTANCE

#### A. General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- Waiver of applicable deposit requirements under Part 2, Section 2 of this tariff.
- Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Part 3, Section 1 of this tariff (Service Connection Assistance does not apply to network wiring charges).

#### B. Regulations

- 1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
  - a. Home Energy Assistance Program (HEAP);
  - b. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - c. Food Stamps;
  - d. Federal Public Housing or Section 8 Assistance; or
  - e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (C) (Medicaid).

Issued: May 13, 2005 Effective: June 22, 2005

In accordance with an Entry in Case No. 05-461-TP-UNC, issued by The Public Utilities Commission of Ohio, April 13, 2005.

P.U.C.O. NO. 20 Part 4 Section 4

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs

3rd Revised Sheet 2 Cancels 2nd Revised Sheet 2 and 1st Revised Sheet 2.1 (N)

### **SERVICE CONNECTION ASSISTANCE (cont'd)**

#### B. Regulations (cont'd)

- The Company shall require, as proof of eligibility for Service Connection Assistance, a (T) document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Paragraph 2.B.1. above; identifying the specific program or programs from which the customer receives benefits.
- Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- 4. Service Connection Assistance is available for all grades of service.
- 5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.
- Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Company any outstanding bills for regulated telephone services in the customer's name, (T) and no other member of the household may owe money for such services previously provided at the customer's current address.
- Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

Issued: December 19, 2007

Effective: December 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,

Case No. 02-3069-TP-ALT.

P.U.C.O. NO. 20 Part 4 Section 4

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs 4th Revised Sheet 3 Cancels 3rd Revised Sheet 3

3. LIFELINE OHIO /2/(T)

#### A. General

- 1. Lifeline Ohio is a telephone assistance program which provides certain eligible residential customers requesting residence telephone exchange service with the following benefits:
  - Recurring discount equal to the maximum contribution of federally available assistance will
    be applied to the monthly basic local exchange service charge; at no time should the
    discounts cause the monthly basic local exchange service rate to be less than zero,
  - Waiver of the Federal Subscriber Line Charge,
  - Waiver of a deposit to establish service,
  - Waiver of the applicable service connection charges for establishing, re-establishing or restoring service,
  - Free toll restriction and automatic blocking for 900 and 976 calls upon request,
  - Waiver of applicable service conversion charges for customers changing to or from Lifeline Ohio. (Lifeline Ohio does not apply to network wiring charges.)
  - The option to purchase the Call Waiting, at the applicable tariff rate. All other optional features are prohibited unless the Company receives a signed statement from the customer self-certifying that the feature is necessary from medical or safety reasons.<sup>/1/</sup>
  - The option to purchase an additional line at usual, non-discounted rates.
  - Payment arrangements on outstanding balances as noted in 4.B.11.

/1/ On a trial basis and until otherwise ordered by the PUCO, residential Lifeline customers have the option to purchase optional features, in addition to Call Waiting, either individually or in a package, at the applicable tariff rate, without having to certify that the optional feature is necessary for medical or safety reasons during the trial period pursuant to a waiver of Rule 4901:1-4-06(B)(1)(c) O.A.C. granted April 25, 2007 in Case No. 02-3069-TP-ALT.

/2/ Material formerly appeared on 4th Revised Sheet No. 6 in this Section.

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17839

/2/

P.U.C.O. NO. 20 Part 4 Section 4

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs 3rd Revised Sheet 4
Cancels 2nd Revised Sheet 4
and 2nd Revised Sheet 6.1 (N)

### 3. LIFELINE OHIO(cont'd)

/1/(T)

### B. Regulations

- 1. Lifeline Ohio is a residence telephone exchange service offering comprised of three components: a network access line, central office termination and local usage. It is available to customers who meet the criteria in a. or b. below.
  - a. Currently participate in at least one of the following assistance programs:
    - Home Energy Assistance Program (HEAP);
    - National School Lunch (NSL) Program;
    - Food Stamps;
    - Supplemental Security Income (SSI) on the basis of blindness or disability under Title XVI of the Social Security Act;
    - Supplemental Security Income (SSI) Aged;
    - Disability Assistance;
    - Medical Assistance (Medicaid) including any state program that might supplant Medicaid;
    - Federal Public Housing or Section 8 Assistance or;
    - Ohio Works First (aka TANF).

All customers qualifying under one of the programs shown above must, under penalty of perjury, self-certify their eligibility.

b. Household income at or below 150% of the poverty level

All customers qualifying under the income criteria shown above must, under penalty of perjury, self-certify their eligibility and present all required documentation. These customers must self-certify that the presented documentation accurately represents their annual income and the number of individuals in their household. The Company will accept as required documentation a photocopy of one of the following:

- The prior year's state or federal tax return; or
- Current Social Security statement of benefits; or
- Three most recent consecutive months worth of current pay stubs; or
- Any other legally acceptable documents including statements of benefits.

/1/

/1/ Material formerly appeared on 2nd Revised Sheet No. 6.1 in this Section.

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Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17839

P.U.C.O. NO. 20 Part 4 Section 4

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs 3rd Revised Sheet 5 Cancels 2nd Revised Sheet 5 and 2nd Revised Sheet 5.1 (N)

### 3. LIFELINE OHIO (cont'd)

/1/(T)

#### B. Regulations (cont'd)

- 2. ELIGIBILITY CERTIFICATION - PROGRAM BASED CRITERIA. The Company shall, where available, automatically enroll customers into this plan who participate in one of the qualifying programs shown in 4.B.1.a. above. The Company will also enroll customers by using online Company to agency verification, where available, or by self-certification. If a customer selfcertifies, the Company will require, as proof of eligibility for Lifeline Ohio, a document signed by the customer, certifying under penalty of perjury, that the customer is receiving benefits from one of the programs identified in 4.B.1.a above, identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. Customers who self-certify their eligibility by participating in one of the programs identified in 4.B.1.a above will receive a self-certification form which must be returned to the Company within 60 days of the date on the form to complete their Lifeline Ohio enrollment. A customer who fails to return the form within 60 days after the date on the form will be subject to having any Lifeline Ohio benefits currently received terminated. Before the termination of any Lifeline Ohio benefits, the Company will send a reminder letter directing them to return the form within 30 days. If the self-certification form is not received within that 30 day period, the Lifeline Ohio benefits currently received i.e. any nonrecurring service establishment charges will be billed to the customer's account equally over 3 billing periods. Customers who do not complete fully, and return the self-certification form to the Company within 90 days will be required to re-apply to receive Lifeline Ohio benefits.
- 3. ELIGIBILITY CERTIFICATION INCOME BASED CRITERIA. When a customer enrolls into Lifeline Ohio using the income based criteria identified in 4.B.1.b above, supporting documentation consistent with that defined on the applicants self-certification form must also be supplied. All customers applying for Lifeline Ohio service using the income based criteria must complete the self-certification form and return it to the Company within 60 days of the date on the form along with a photocopy of the required documentation as noted in 4.B.1.b. of this section. Customers who fail to return the form and a photocopy of the required documentation within 60 days after the date on the form will be subject to having any Lifeline Ohio benefits currently received terminated. Before the termination of any Lifeline benefits, the Company will send a reminder letter directing them to return the form within 30 days. If the self-certification form is not received within that 30 day period, the Lifeline Ohio benefits currently received i.e. any non-recurring service establishment charges will be billed to the customer's account equally over 3 billing periods. Customers who do not complete fully, and return the self-certification form and all of the required documentation to the Company within 90 days will be required to re-apply to receive Lifeline Ohio benefits.

/1/ Material formerly appeared on 3rd Revised Sheet No. 7 in this Section.

Issued: December 19, 2007

Effective: December 19, 2007

/1/

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,

Case No. 02-3069-TP-ALT.

The Ohio Bell Telephone Company

## AT&T TARIFF

P.U.C.O. NO. 20 Part 4 Section 4

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs 5th Revised Sheet 6 Cancels 4th Revised Sheet 6

### 3. LIFELINE OHIO (cont'd)

(T)

### B. Regulations (cont'd)

/1/ /2/

/2/

- 4. New customers who establish service coincident with the application for Lifeline Ohio service, and who complete fully, and return all of the required documentation within 60 days will receive a credit for Lifeline Ohio service back to the date their service is installed. Existing customers who complete fully, and return all of the required documentation within 60 days will receive a credit for Lifeline Ohio service starting with the date the Company sends the form to the customer. If a customer disagrees with the Company's findings as they relate to their Lifeline Ohio eligibility, the Commission's informal and formal dispute resolution mechanisms are available.
- 5. The Company reserves the right to perform a verification audit of a customer receiving Lifeline Ohio benefits. The Company is permitted to use any reasonable method to verify the continued eligibility of the customer.
- 6. As a part of the eligibility verification audit, a customer currently receiving Lifeline Ohio benefits will be sent a re-certification letter and asked to return it to the Company within 60 days. If they do not respond within 60 days by providing all of the required documentation necessary to recertify via either program or income-based criteria, all Lifeline Ohio benefits will be removed from the customers account. If the Lifeline Ohio benefits are removed, the customer will be required to make a new application in order to receive Lifeline Ohio benefits. If a customer disagrees with the Company's findings as they relate to their Lifeline Ohio eligibility, the Commission's informal and formal dispute resolution mechanisms are available.

/1/ Material now appears on 4th Revised Sheet 3 in this Section.

/2 Material formerly appeared on 2nd Revised Sheet 7.1 in this Section.

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,

Case No. 02-3069-TP-ALT.

P.U.C.O. NO. 20 Part 4 Section 4

4th Revised Sheet 7 (C)
Cancels 3rd Revised Sheet 7
and 2nd Revised Sheet 7.1
and 1st Revised Sheet 7.2

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs

## 3. LIFELINE OHIO (cont'd)

#### B. Regulations (cont'd)

- 7. Customers of Lifeline Ohio cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- 8. Lifeline Ohio is only available with Flat Rate Service.
- 9. Lifeline Ohio is available for a single telephone line listed in the primary customers name and at the customer's principle place of residence.
- 10. The waiver of the service connection charges under Lifeline Ohio shall be available to eligible customers not more than once in a one-year period at the same address. (Customers must pay, or make arrangements to pay the Company, any outstanding bills for regulated telephone services in the customer's name, and no other member of the household can owe money for such services previously provided at the customer's current address, in order to benefit from such waivers, pursuant to Ohio Administrative Code 4901:1-5-17.)
- 11. Lifeline Ohio customers with past due bills for regulated local service charges will be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments.

Lifeline Ohio customers with past due bills for toll service charges will be required to have toll restriction until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider pursuant to the minimum telephone service standards.

Late payment charges will apply to applicable tariffed services and applicable recurring and nonrecurring charges which remain unpaid after the due date, as indicated in Part 2 Section 2 of this Tariff.

- 12. Lifeline Ohio customers are permitted to subscribe to long distance service. However, Lifeline Ohio customers are prohibited from purchasing optional features, other than call waiting, offered by the Company, unless the Company receives a signed statement from the customer, self-certifying that the feature is necessary for medical and/or safety reasons.<sup>/1/</sup>
- /1/ On a trial basis and until otherwise ordered by the PUCO, residential Lifeline customers have the option to purchase optional features, in addition to Call Waiting, either individually or in a package, at the applicable tariff rate, without having to certify that the optional feature is necessary for medical or safety reasons during the trial period pursuant to a waiver of Rule 4901:1-4-06(B)(1)(c) O.A.C. granted April 25, 2007 in Case No. 02-3069-TP-ALT.

Issued: January 22, 2008

Effective: January 22, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



P.U.C.O. NO. 20
PART 4 SECTION 4

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs 3rd Revised Sheet No. 8
Cancels
2nd Revised Sheet No. 8

#### 4. LIFELINE OHIO (cont'd)

## C. Rates and Charges

1. The rate for Lifeline Ohio is the Company's applicable network access line rate, central office termination  ${\rm rate}^{/1/}$ , usage and subscriber line charge, less the discount, plus any applicable charges for optional features.

The discount applies toward standard prices. The total Lifeline Ohio discount is an amount calculated to ensure the maximum federal contribution.

Pursuant to 4901:1-4-11(D) O.A.C., any increases to basic local exchange service rates that arise from the determination that a specific exchange is competitive, Lifeline Ohio customer accounts will be credited for the same amount as the increase so as to offset that increase.

(N)

(N)

/1/ Touch-Tone is provided free.

P.U.C.O. NO. 20 Part 4 Section 4

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs

2nd Revised Sheet 9 Cancels 1st Revised Sheet 9

4. LINK UP /1/(T)

#### A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

A reduction of the Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.

A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Company's applicable security deposit requirements.)

#### B. Regulations

- Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - Food stamps; b.
  - Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - Federal Public Housing or Section 8 Assistance;
  - Home Energy Assistance Program (HEAP):
  - f. National School Lunch (NSL) Program;
  - Household income at or below 150% of the poverty level; or g.
  - Ohio Works First (aka TANF).
- A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section 6.A. above.
- The Company shall require, as proof of eligibility for Link Up Assistance, a document signed by (T) the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 6.B.1. above; identifying the specific program or programs from which the customer receives benefits. In addition, if a customer is certifying for this program via B.1.g. above, income documentation as described in 4.B.1.b. is also required. /1/

/1/ Material formerly appeared in 2nd Revised Sheet 11 in this Section.

Issued: December 19, 2007 Effective: December 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17839

(T)

(T)

The Ohio Bell Telephone Company

## AT&T TARIFF

P.U.C.O. NO. 20 Part 4 Section 4

(T)

/1/

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs 3rd Revised Sheet 10 Cancels 2nd Revised Sheet 10

4. LINK UP (cont'd) /1/(T)

### B. Regulations (cont'd)

- 4. The Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
- 5. Link Up customers are not restricted on the optional services to which they may subscribe.
- 6. If a customer disagrees with the Company's findings as they relate to their Link-Up eligibility, the Commission's informal and formal dispute resolution mechanisms are available.

/1/ Material formerly appeared in 1st Revised Sheet 12 in this Section.

Issued: December 19, 2007

Effective: December 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,

Case No. 02-3069-TP-ALT.

The Ohio Bell Telephone Company

# AT&T TARIFF

P.U.C.O. NO. 20 Part 8 Section 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 2nd Revised Sheet 35 Cancels 1st Revised Sheet 35

Effective April 1, 2008 the following sheets are deleted from this Tariff:

(N)

Original sheets 36 through 42.

(N)

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,

Case No. 06-1345-TP-ORD.

The Ohio Bell Telephone Company

## AT&T TARIFF

P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features

Original Sheet A

Material formerly located on sheets 1 through 9 now also located in the AT&T Ohio Guidebook, Part 7, Section 2, for non-residential tier 2 services. (N)

Case No. 06-1345-TP-ORD.

P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 4th Revised Sheet 1 Cancels 3rd Revised Sheet 1

#### 1. ADVANCED CUSTOM CALLING SERVICE

#### A. General

- 1. Residential Tier 1 and Tier 2, and non-residential Tier 1 Advanced Custom Calling Service as provided for in this Section is a telecommunications service that consists of one or more of the optional service features described in B. following.
- (C)
- 2. Advanced Custom Calling Service is available to customers subscribing to residence and non-residence exchange services.
- 3. The service is offered from central offices where the Company has arranged the equipment for Advanced Custom Calling and is furnished subject to the availability of facilities. However, a feature cannot be successfully activated unless both the called and calling parties are served by, and the call is routed through, an appropriately equipped central office.
- 4. Service Charges are not applicable when Custom or Advanced Custom Calling features are added to existing service if installed within 60 days of the date on which these features are initially offered from the serving central office.

Issued: April 1, 2008 Effective: April 1, 2008



P.U.C.O. NO. 20
PART 7 SECTION 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 2nd Revised Sheet No. 1.1
Cancels
1st Revised Sheet No. 1.1

#### 1. ADVANCED CUSTOM CALLING SERVICE (cont'd)

#### B. Feature Description

#### 1. Repeat Dialing

This feature will enable a customer to reach a called party whose number is busy without having to continually redial the telephone number. The busy number will automatically be dialed, for a thirty (30) minute period, until it becomes available. The caller can make and receive calls during the 30-minute period that the busy number is being dialed. The caller will receive a special ring back when both numbers are freed for use. The feature can also be used to recall a called party after the conversation has been terminated.

### 2. Calling Party Number Blocking

Calling Party Number Blocking provides telephone customers with the capability to prevent the disclosure of the calling telephone number on calls made to an exchange service equipped with Caller ID and other Advanced Custom Calling services where the calling party number may be disclosed. Calling Party Number Blocking is available on a per call basis for residence and non-residence customers. Calling Party Number (C) Blocking is available on a per service basis for residence and non-residence customers.

Per call Calling Party Number Blocking is accomplished by the customer dialing an activation code (\*67 for Touch-Tone and 1167 for rotary dial pulse) prior to placing each call for which blocking is desired. Per call blocking is automatically provided without charge to all customers in central offices equipped to offer Caller ID or other Advanced Custom Calling Services where calling party number may be disclosed.

Calling Party Number blocking, (per-call or per-line) automatically prevents the display of the calling telephone number on calls dialed from an exchange service equipped with this option, except for calls made to 911 or to a party that subscribes to an ANI or charge number based service and the call if paid for by the called party.

Issued: August 11, 2004 Effective: September 10, 2004

P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 5th Revised Sheet 2 Cancels 4th Revised Sheet 2

## 1. ADVANCED CUSTOM CALLING SERVICE (cont'd)

#### B. Feature Description (cont'd)

#### 2. Calling Party Number Blocking (cont'd)

Per Line<sup>/1/</sup> Calling Party Number Blocking automatically prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is not necessary to dial an activation code prior to placing the call. After being informed of their blocking options by the Company, customers may subscribe to Per Line Blocking at the rates set forth in Paragraph 1.C.1. following.

No business, organization or other person may use Calling Party Number Blocking where the primary purpose is to make telephone solicitation calls. The term "telephone solicitation" means the initiation of a telephone message primarily for the purpose of encouraging a person to purchase, rent, or invest in property, goods, or services or to donate to any charity or similar organization or entity without that person's prior express invitation or permission.

Blocked Calling Party Number Identification will be delivered to certain qualifying customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such customers must certify to the Company compliance with the waiver order's eligibility requirements.

#### 3. Caller ID<sup>/2/</sup>

Caller ID allows a customer to identify the telephone number from which a call is being made. The telephone number of the person initiating the call is displayed on a customer-provided display device except as noted below. The customer-provided display device must conform with the Technical References. These technical reference documents may be obtained from:

APEx Support Team 1-(734)-523-7348

Caller ID is offered in appropriately equipped central offices.

Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of AT&T's network and calls carried over facilities that do not transmit Caller ID information.

/1/ Denotes Tier 1 Non-core service in non-competitive exchanges and a Tier 2 service in competitive exchanges.

/2/ Denotes Tier 1 Core service in all exchanges.

Issued: November 1, 2010

Effective: December 1, 2010

(N)

(N)

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 5th Revised Sheet 2.1 Cancels 4th Revised Sheet 2.1

#### 1. ADVANCED CUSTOM CALLING SERVICE (cont'd)

#### B. Feature Description (cont'd)

#### 4. Caller ID With Name

Caller ID with Name works along with Caller ID and provides for the display of an incoming telephone number and listed name associated with that telephone number, on a customer-provided display device attached to the customer's (called party's) line or set. The customer-provided display device used to interface with Caller ID and Caller ID with Name must conform with the Technical Reference Specifications as used by the Company.

The technical reference documents are available from:

APEx Support Team 1-(734)-523-7348

Unless Calling Party Number Blocking is activated, and except as noted below, the telephone numbers and names associated with all calls originating from appropriately equipped switches will be displayed. Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of AT&T's network and calls carried over facilities that do not transmit Caller ID information.

(C)

(C)

(C)

Caller ID with Name is offered in appropriately equipped central offices and is available with individual non-residence and residence lines.

#### 5. Call Waiting ID

Allows customers to identify the name and/or number of an incoming caller when they are already speaking on the telephone and receive another phone call. Call Waiting ID service will allow for the display of the name and/or number of the new caller on the customer's CPE. This service allows the customer to decide if he wants to answer the new incoming call.

Call Waiting ID is offered subject to the following limitations:

- a. Customer must also subscribe to Call Waiting and Caller ID with Name.
- b. Service Terms and Conditions for both Custom Calling Services and Advanced Custom Calling Services will apply.
- c. Customers are responsible for furnishing their own compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number.
- d. Available only where central office facilities permit.

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Effective: December 1, 2010

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features

4th Revised Sheet 3 Cancels 3rd Revised Sheet 3

## 1. ADVANCED CUSTOM CALLING SERVICE (cont'd)

#### B. Feature Description (cont'd)

#### 6. Automatic Callback

Automatically returns the last incoming call whether or not it was answered. To activate Automatic Callback, the customer dials a code. The network will then either attempt a callback, or in offices so equipped, the customer will hear an announcement of the telephone number of the last party that called. If the customer wishes to return the call immediately, voice prompts will instruct the customer to dial a certain digit and the call will automatically be returned. If the number is busy, Automatic Callback will continue to redial the number for up to 30 minutes.

If the caller uses per call or per line blocking, a called party who activates Automatic Callback will not receive the voiceback of the calling party's telephone number information but will be able to return the call. Additionally, where mandated, customers who activate call blocking on a per call or per line basis will be able to block the automatic return of calls that originate in the Youngstown Local Access Transport Area (LATA). The called party will not be charged for blocked calls.

This feature cannot be dialed from all telephone numbers.

Automatic Callback will be provided where facilities permit.

7. Call Trace<sup>/1/</sup> (T)

This feature will, upon successful customer activation, automatically trace the telephone number used for the last call received by the customer. The customer must dial a Company-designated code, and activation must occur prior to the time that either another call or the call waiting tone is received by the customer. A recording will indicate if the trace was successful or not. Within five business days after the successful activation of Call Trace, the customer must contact the Company to arrange for the continued retention of the trace record. The traced number will not be provided to the customer by the Company, but it will be provided to law enforcement officials. The practices of law enforcement officials vary, and the Company does not represent that any action will be taken by such officials with regard to the traced number. Call Trace will be available where facilities permit.

(N) /1/ Denotes Tier 1 Non-core service in non-competitive exchanges and a Tier 2 service in competitive (N) exchanges.

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005



P.U.C.O. NO. 20
PART 7 SECTION 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 1st Revised Sheet No. 3.1 Cancels Original Sheet No. 3.1

#### 1. ADVANCED CUSTOM CALLING SERVICE (Cont'd)

B. Feature Description (Cont'd)

8. Call Screening

(T)

This feature provides the customer with the ability to prevent repeated calls from an unwanted caller whose number may or may not be known. The customer receiving the call needs only to hang up and immediately dial the Call Screening access code which will deny the caller the ability to ring the customer's telephone. In addition, the customer has the ability to create a list of telephone numbers from which the customer may not wish to receive calls. Calls from these telephone numbers will be sent an appropriate announcement indicating that the call cannot be completed because the customer has activated Call Screening.

P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 3rd Revised Sheet 4 Cancels 2nd Revised Sheet 4

### 1. ADVANCED CUSTOM CALLING SERVICE (cont'd)

### B. Feature Description (cont'd)

8. Call Screening (cont'd)

Call Screening is available to Company subscribers where facilities permit.

(T)

Note: Calling Party Number Blocking will provide the calling party with the capability of preventing disclosure of telephone number from which the call is made when the called party has the Call Screening service in place. Details of Calling Party Number Blocking have been filed and will be effective in this Section of this Part on April 1, 1993.

Issued: December 14, 2007

Effective: December 14, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 6th Revised Sheet 5 Cancels 5th Revised Sheet 5

## 1. ADVANCED CUSTOM CALLING SERVICE (cont'd)

#### C. Rates

1. The following monthly rates apply per exchange service:

Maximum Mo				
Description	USOC	Non-Residence	Residence	(C)
Caller ID <sup>/1/</sup> Non-Competitive Exchanges Competitive Exchanges	NSD NSD	\$7.00 7.50	\$6.00 6.50	
Call Trace, per successful Activation Non-Competitive Exchanges <sup>/2/</sup>		7.00	7.00	
		Maximum	Monthly Rate	
Description	USO		sidence	
Repeat Dialing	NSS	<b>;</b>	-	
Caller ID with Name	NMF		-	
Automatic Callback	NSQ	}	-	
Call Screening	NSY	•	-	
Call Waiting ID	NWT	_	-	
Call Trace, per successful Activation Competitive Exchanges <sup>/3/</sup>			-	(C)

/3/ Denotes Tier 2 service.

(T)

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

<sup>/1/</sup> Denotes Tier 1 Core service.

<sup>/2/</sup> Denotes Tier 1 Non-core service.

6th Revised Sheet 5.0.1.P Cancels 5th Revised Sheet 5.0.1.P

Section 2

## PRICING LIST (cont'd)

## 1. Advanced Custom Calling Service (cont'd)

## C. Rates (cont'd)

Rates (cont'd)	Monthly Price			
	Nonrecurring			
Description /Billing Code/	<u>Charge</u>	Residence	Non-Residence	
Caller ID /NSD/				(D)
Competitive Exchanges				(D)
Aberdeen	-	6.00	7.00	(N)
Akron	-	6.00	7.00	, ,
Alliance	-	6.00	7.00	
Alton	-	6.00	7.00	
Arabia	-	6.00	7.00	(N)
Atwater	-	6.00	7.00	, ,
Barnesville	-	6.00	7.00	
Beallsville	-	6.00	7.00	
Beavercreek	-	6.00	7.00	
Bedford	-	6.00	7.00	
Belfast	-	6.00	7.00	
Bellaire	-	6.00	7.00	
Bellbrook	-	6.00	7.00	
Belpre	_	6.00	7.00	
Berea	-	6.00	7.00	
Bethesda	_	6.00	7.00	
Bloomingburg	_	6.00	7.00	
Bloomingville	_	6.00	7.00	
Bowersville	_	6.00	7.00	(N)
Brecksville	_	6.00	7.00	( )
Burton	_	6.00	7.00	
Canal Fulton	_	6.00	7.00	
Canal Winchester	_	6.00	7.00	
Canfield	_	6.00	7.00	
Canton	_	6.00	7.00	
Carroll	_	6.00	7.00	
Castalia	_	6.00	7.00	
Cedarville	_	6.00	7.00	
Centerville	-	6.00	7.00	
Chagrin Falls	_	6.00	7.00	
Cheshire	_	6.00	7.00	
Chesterland	_	6.00	7.00	
Christiansburg	_	6.00	7.00	
Clarington	_	6.00	7.00	(N)
Cleveland	_	6.00	7.00	(/
Columbiana	_	6.00	7.00	
Columbus	_	6.00	7.00	
				14.1

Material now appears on 6<sup>th</sup> Revised Sheet 5.0.2.P in this Section. /1/

/1/

(C)

Issued: October 26, 2010

Effective: October 26, 2010

**AT&T Tariff** P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features

6th Revised Sheet 5.0.2.P Cancels 5th Revised Sheet 5.0.2.P

## PRICING LIST (cont'd)

## 1. Advanced Custom Calling Service (cont'd)

### C. Rates (cont'd)

rates (sent a)		<u>Montl</u>	nly Price	
Description /Billing Code/	Nonrecurring Charge	Residence	Non-Residence	
Caller ID /NSD/ (cont'd)				
Competitive Exchanges (cont'd)				
Conesville	-	6.00	7.00	/1/
Corning	-	6.00	7.00	(N)
Coshocton	-	6.00	7.00	/1/
Dalton	-	6.00	7.00	
Danville-Highland	-	6.00	7.00	
Dayton	-	6.00	7.00	
Donnelsville	-	6.00	7.00	
Dresden	-	6.00	7.00	
Dublin	-	6.00	7.00	
Duffy	-	6.00	7.00	(N)
East Liverpool	-	6.00	7.00	( )
East Palestine	-	6.00	7.00	
Enon	-	6.00	7.00	
Fairborn	-	6.00	7.00	
Findlay	<del>-</del>	6.00	7.00	
Fletcher-Lena	-	6.00	7.00	
Fostoria	<del>-</del>	6.00	7.00	
Franklin	-	6.00	7.00	
Fremont	<del>-</del>	6.00	7.00	
Fultonham	-	6.00	7.00	
Gahanna	<del>-</del>	6.00	7.00	
Gallipolis	<del>-</del>	6.00	7.00	
Gates Mills	<del>-</del>	6.00	7.00	
Girard	<del>-</del>	6.00	7.00	
Glenford	<del>-</del>	6.00	7.00	
Gnadenhutten	-	6.00	7.00	(N)
Graysville	_	6.00	7.00	(. 1)
Greensberg	_	6.00	7.00	
Grove City	_	6.00	7.00	
Groveport	_	6.00	7.00	
Guyan	_	6.00	7.00	
Harrisburg	_	6.00	7.00	
Hartville	_	6.00	7.00	
Hillcrest	_	6.00	7.00	
Hilliard	<u>-</u>	6.00	7.00	
Hillsboro	<u>-</u>	6.00	7.00	
Holland	<u>-</u>	6.00	7.00	
Hubbard	-	6.00	7.00	
	-			
Independence	-	6.00	7.00	
Ironton	-	6.00	7.00	101
_th _				/2/

Material formerly appeared on  $5^{\rm th}$  Revised Sheet 5.0.1.P in this Section. Material now appears on  $4^{\rm th}$  Revised Sheet 5.0.3.P in this Section. /1/

(N)

(N)

/2/

Issued: October 26, 2010 Effective: October 26, 2010 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 24, 2010, Case No. 10-1412-TP-BLS.

### PRICING LIST (cont'd)

## 1. Advanced Custom Calling Service (cont'd)

### C. Rates (cont'd)

	NI.	<u>Month</u>	nly Price	
Description /Billing Code/	Nonrecurring <u>Charge</u>	Residence	Non-Residence	
Caller ID /NSD/ (cont'd)				
Competitive Exchanges (cont'd)				
Jamestown	_	\$6.00	\$7.00	14.1
Jeffersonville	-	6.00	7.00	/1/
Kent	-	6.00	7.00	1 /1/
Kirtland	_	6.00	7.00	/ 1/
Lancaster	_	6.00	7.00	
Leetonia	_	6.00	7.00	
Leroy	_	6.00	7.00	
Lewisville	_	6.00	7.00	
Lindsey	_	6.00	7.00	
Lisbon	_	6.00	7.00	
Lockbourne	_	6.00	7.00	
London	_	6.00	7.00	
Louisville	_	6.00	7.00	
Lowellville	_	6.00	7.00	
Magnolia-Waynesburg	-	6.00	7.00	
Manchester (SUM)	_	6.00	7.00	
Mantua	_	6.00	7.00	
Marietta	_	6.00	7.00	
Marlboro	_	6.00	7.00	
Marshall	_	6.00	7.00	
Martins Ferry	_	6.00	7.00	
Massillon	_	6.00	7.00	
Maumee	_	6.00	7.00	
Medway	_	6.00	7.00	
Mentor	-	6.00	7.00	
Miamisburg-West		0.00	7.00	
Carrollton	_	6.00	7.00	
Middletown	-	6.00	7.00	
Milledgeville	_	6.00	7.00	
Mingo Junction	-	6.00	7.00	
Mogadore	-	6.00	7.00	
Monroe	-	6.00	7.00	
Montrose	-	6.00	7.00	
Murray City	-	6.00	7.00	(N)
Navarre	-	6.00	7.00	(14)
t tant and t af				

/1/ Material formerly appeared on 5<sup>th</sup> Revised Sheet 5.0.2.P in this Section.

(N)

Issued: October 26, 2010

Effective: October 26, 2010

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 24, 2010,

Case No. 10-1412-TP-BLS.

8th Revised Sheet 5.0.4.P Cancels 7th Revised Sheet 5.0.4.P

## PRICING LIST (cont'd)

The Ohio Bell

### 1. Advanced Custom Calling Service (cont'd)

C. Rates (cont'd)

	Nonrocurring	<u>Month</u>	nly Price	
escription /Billing Code/	Nonrecurring <u>Charge</u>	Residence	Non-Residence	
aller ID /NSD/ (cont'd)	<u></u>	<u></u>		
Competitive Exchanges (cont'd)				
Nelsonville	-	\$6.00	\$7.00	
New Albany	-	6.00	7.00	
New Carlisle	-	6.00	7.00	
New Holland	-	6.00	7.00	
New Lexington	-	6.00	7.00	
New Matamoras	-	6.00	7.00	
New Riegel	-	6.00	7.00	
New Waterford	-	6.00	7.00	
Newcomerstown	-	6.00	7.00	
Newport	-	6.00	7.00	
Niles	-	6.00	7.00	
North Canton	-	6.00	7.00	
North Hampton	-	6.00	7.00	
North Jackson	-	6.00	7.00	
North Lima	-	6.00	7.00	
North Royalton	-	6.00	7.00	
Norwich	-	6.00	7.00	
Olmsted Falls	-	6.00	7.00	
Painesville	_	6.00	7.00	
Perrysburg	_	6.00	7.00	
Philo	-	6.00	7.00	
Piqua	_	6.00	7.00	
Pitchin	_	6.00	7.00	
Rainsboro	_	6.00	7.00	
Ravenna	_	6.00	7.00	
Reynoldsburg	_	6.00	7.00	
Rio Grande	_	6.00	7.00	
Ripley	_	6.00	7.00	
Rogers	_	6.00	7.00	
Rootstown	-	6.00	7.00	
Roseville	-	6.00	7.00	
Rushville	_	6.00	7.00	
Salem	_	6.00	7.00	
Salineville		6.00	7.00	
Sandusky	_	6.00	7.00	
Sebring	_	6.00	7.00	
Sedalia	-	6.00	7.00	
Sharon	_	6.00	7.00	
Shawnee	_	6.00	7.00	
Somerset	_	6.00	7.00	
Somerton	_	6.00	7.00	
Somerion	_	0.00	1.00	
	vised Sheet 5.0.5.P i			

Issued: October 26, 2010

Effective: October 26, 2010

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 24, 2010,

Case No. 10-1412-TP-BLS.

/1/

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 7th Revised Sheet 5.0.5.P Cancels 6th Revised Sheet 5.0.5.P

## PRICING LIST (cont'd)

## 1. Advanced Custom Calling Service (cont'd)

### C. Rates (cont'd)

	Names	<u>Month</u>	nly Price	
Description /Billing Code/	Nonrecurring <u>Charge</u>	Residence	Non-Residence	
Caller ID /NSD/ (cont'd)				
Competitive Exchanges				
(cont'd)				
South Charleston	-	\$6.00	\$7.00	/1/
South Solon	-	6.00	7.00	
South Vienna	-	6.00	7.00	/1
Spring Valley	-	6.00	7.00	
Springfield	-	6.00	7.00	
St. Clairsville	-	6.00	7.00	
Steubenville	-	6.00	7.00	
Strongsville	-	6.00	7.00	
Sugar Grove	-	6.00	7.00	(N
Sugar Tree Ridge	-	6.00	7.00	(N
Terrace	-	6.00	7.00	(-
Thornville	-	6.00	7.00	
Tiffin	-	6.00	7.00	
Toledo	-	6.00	7.00	
Toronto	-	6.00	7.00	
Tremont City	_	6.00	7.00	
Trenton	_	6.00	7.00	
Trinity	_	6.00	7.00	
Uhrichsville	_	6.00	7.00	
Uniontown	_	6.00	7.00	
Upper Sandusky	_	6.00	7.00	
Vandalia	_	6.00	7.00	
Victory	_	6.00	7.00	
Vinton	_	6.00	7.00	
Walnut	_	6.00	7.00	
Washington Court		0.00	7.00	
House	_	6.00	7.00	
Wellsville	_	6.00	7.00	
West Jefferson	_	6.00	7.00	
	_	6.00	7.00	
West Lafayette	_	6.00	7.00	
Westerville	-	6.00	7.00	
Whitehouse	-			
Wickliffe	-	6.00 6.00	7.00 7.00	
Willoughby	-			
Winchester	-	6.00	7.00	
Woodsfield	-	6.00 6.00	7.00	(N
Worthington	-		7.00	
Xenia	-	6.00	7.00	
Yellow Springs-Clifton	-	6.00	7.00	
Youngstown	-	6.00	7.00	
Zanesville	-	6.00	7.00	

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/1/

P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 20th Revised Sheet 5.P Cancels 19th Revised Sheet 5.P

#### **PRICING LIST**

### 1. Advance Custom Calling Service (cont'd)

#### C. Rates (cont'd)

		Mo	nthly Price
Description /Billing Code/	Nonrecurring <u>Charge</u>	Residence	Non <u>Residence</u>
Call Trace, per successful activation Non-Competitive Exchanges <sup>/1/</sup> Competitive Exchanges <sup>/2/</sup>	- -	\$4.99 4.99	\$5.00 /4/
Description /Billing Code/	Nonrecurring Char	g <u>e</u>	Monthly Price Residence
Repeat Dialing /NSS/	-		\$7.00 (I)
Caller ID w/Name /NMP/	-		3.95
Automatic Callback /NSQ/ Call Screening /NSY/ Call Waiting ID /NWT/	- - -		7.00 (I) 5.99 1.99 <sup>/3/</sup>

Issued: July 30, 2010

Effective: August 1, 2010

<sup>/1/</sup> Denotes Tier 1 Non-Core service.

<sup>/2/</sup> Denotes Tier 2 service.

This charge will not apply to residence customers who subscribe to Call Waiting ID as defined above in Paragraph 1.B.5., and also have the uSelect<sup>SM</sup>3, 2-Line uSelect<sup>SM</sup>6, uSelect<sup>SM</sup>6, 2-Line uSelect<sup>SM</sup>6 or The WORKS package established on the same line.

<sup>/4/</sup> See AT&T Ohio Guidebook, Part 7, Section 2.

P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 10th Revised Sheet 6 Cancels 9th Revised Sheet 6

## 1. ADVANCED CUSTOM CALLING SERVICE (cont'd)

#### C. Rates (cont'd)

1. The following monthly rates apply per exchange service: (cont'd)

Per Line Calling Party Number Blocking Charges

(T)

The following rates and charges are in addition to all other applicable rates and charges for the associated facilities and service:

	Nonre	ecurring		Month	y Price		
	Ch	arge	Resi	idence	Non-R	esidence	
Description	Current	Maximum	Current	Maximum	Current	Maximun	า
Per Exchange Service Equipped <sup>(2)(3)(4)</sup>							
Non-Competitive Exchanges <sup>/1/</sup>	\$9.30	\$18.60	\$.50	\$1.00	\$1.00	\$2.00	
Competitive Exchanges <sup>/5/</sup>	9.30	-	.50	-	/6/	-	(

/5/ Denotes Tier 2 Service.

(T)

/6/ See AT&T Ohio Guidebook, Part 7, Section 2.

(N)

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By Connie Browning, President, Cleveland, Ohio

<sup>/1/</sup> Denotes Tier 1 Non-core service.

A credit equal to the rate set forth in Part 12, Section 1 of this Tariff applies to the Per Line Calling Party Number Blocking rate for private and semi-private listing customers.

<sup>/3/</sup> The monthly rate for Blocking will not exceed the monthly rate for private listing service.

Per Line Calling Party Number Blocking will be provided at no charge to qualified social service agencies, law enforcement organizations, and their certified employees, and volunteers. Per Line Calling Party Number Blocking will be provided at no charge to customer-owned coin operated telephone (COCOT) customers.

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features Part 7 Section 2
8th Revised Sheet 7

Cancels 7th Revised Sheet 7

P.U.C.O. NO. 20

#### 1. ADVANCED CUSTOM CALLING SERVICE (cont'd)

#### D. Pay Per Use

1. Certain Advanced Custom Calling Services (described in B. preceding), are also available on an optional Pay Per Use basis to customers that do not subscribe to the feature on a monthly basis. Such features, as specified in 2.a. and 2.b. following, are available on a Pay Per Use (per attempt) basis. An Automatic Callback activation is considered complete and billable after the feature is activated by dialing the first code, regardless of whether or not the call is returned, except in those cases where the calling number is not available from the network.

These features will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, these features are not available on a Pay Per Use basis to Centrex or PBX customers.

At the request of a customer that does not subscribe to the feature on a monthly basis, access to the feature on Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.

#### 2. Rates

The following feature rates apply on a per attempt basis:

	<u>Per Attempt Rate</u>	
<u>Description</u>	Residence	Non-Residence
a. Repeating Dialing	\$ .75	/1/
b. Automatic Callback	3.00 (I)	/1/

/1/ See AT&T Ohio Guidebook, Part 7, Section 2.

P.U.C.O. NO. 20 Part 7 Section 2

(C)

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 6th Revised Sheet 8 Cancels 5th Revised Sheet 8

#### 2. PRIVACY MANAGER®

#### A. Description

Privacy Manager – This feature is available to residential customers and intercepts calls that are marked "private", "out of area", or "unavailable" on Caller ID units. When unidentified callers dial the subscriber's number, they will receive an announcement informing them that the party they are calling does not accept calls from unidentified callers. They will receive a prompt to state their name or the company they represent and the service will then attempt to connect the call. Only if the caller states their name will the call be connected.

The subscriber's Caller ID CPE will display the platform number and the name of the service. When the subscriber picks up the phone, they will receive a recording identifying the caller by name and will have three options: Press 1 to accept the call, Press 2 to deny the call or Press 3 to play the sales call refusal to the caller.

If the subscriber dials 2, the caller will continue to hear the recording as if the party they are calling were not at home. Forwarding on don't answer will not take place in this scenario as the call has been rejected. If the subscriber dials 3, the calling party will hear a recording stating that the called party does not accept phone solicitations and to please place this person's name and number on a "do not call" list.

If the subscriber has an answering machine or network Voice Mail which intercepts the call, the Privacy Manager feature will identify that the call has been answered and connect the caller to the answering system. The service will identify the call as being answered by an answering system and immediately connect the caller.

The subscriber can override the Privacy Manager platform through the use of a personal identification number which is changeable through a VRU. The subscriber would establish this PIN in the event they receive frequent calls from friends and family that register as "unknown", "private" or "unavailable", i.e., cellular phones, payphones, and some long distance calls. The subscriber would then provide the PIN to those callers who would invoke the PIN upon being intercepted by the platform which would enable the caller to bypass the Privacy Manager platform and the call would be directly connected. The subscriber would hear a distinctive ring and upon answering the call would not hear any of the Privacy Manager messages or prompts.

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

The Ohio Bell Telephone Company

#### **AT&T Tariff**

P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 21st Revised Sheet 9 Cancels 20th Revised Sheet 9

## 2. PRIVACY MANAGER® (cont'd)

#### **B.** Definitions

This service will be available when facilities permit. Subscribers need to have Caller ID with Name as well as Touch Tone service to subscribe to the Privacy Manager. This service will be provisioned on a line by line basis and customers with more than one line would need to have the service activated on each line if they want the ability to intercept unknown and blocked calls to each line.

#### C. Prices

#### 1. Service Elements

Description /Billing Code/

Recurring Charge

Privacy Manager - Residence /WHO/

\$8.00 (I)

The Ohio Bell Telephone Company

## AT&T TARIFF

P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 3rd Revised Sheet 10 Cancels 2nd Revised Sheet 10

## 3. DISTINCTIVE RING (T)

### A. Description

Distinctive Ring permits a residence customer to designate a distinctive ring on up to 5 telephone numbers from which calls have been forwarded. The customer will designate the distinctive ring telephone numbers on the initial service order. The customer may designate distinctive ring for calls forwarded from a cellular service. Forwarded calls will activate the distinctive ring pattern, while retaining any characteristics present with the original incoming call, such as Caller Name and Number. Customers must call the Business office to change their designated Distinctive Ring number.

#### B. Terms and Conditions

Distinctive Ring is provided subject to the availability of Central Office capacity and facilities. Distinctive Ring is available to residence exchange services unless specified otherwise. Distinctive Ring is not available to customers with the following types of service: Centrex, PBX, Primary Rate ISDN, Payphone Exchange Access Service, and other non-POTS classes of service (e.g. Inmate or hotel-motel lines). The service will not be available with 900, 976, WATS, 800 lines or data access lines.

# The Ohio Bell Telephone Company

# AT&T TARIFF

P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 5th Revised Sheet 11 Cancels 4th Revised Sheet 11

(D)

#### 3. DISTINCTIVE RING (cont'd)

(T)

#### B. Terms and Conditions (cont'd)

Service Interactions/Limitations

- 1. Privacy Manager and Anonymous Call Rejection will take priority over Distinctive Ring on lines equipped with these features.
- 2. If the forwarded call is "unknown" and the customer has Privacy Manager, the Privacy Manager will take priority and intercept the call and the call will be completed without a distinctive ring tone.
- 3. If the customer subscribes to Call Waiting, a distinctive ring tone is heard on the forwarded call.
- 4. Distinctive Ring is not available with Multi-Ring 2nd dependent number.
- 5. Distinctive Ring is not compatible with Call Forwarding features.
- 6. Distinctive Ring may not work with CPE containing pre-set ring tones.
- 7. Distinctive Ring will not provide a special ring tone when Call Waiting is activated in DMS10 switches.

#### C. Prices

#### 1. Service Elements

	Monthly Rate	Nonrecurring
Description /Billing Code	Residence	Rate
Distinctive Ring - /AWXDR/	\$6.00	\$0.00

Issued: June 6, 2008

Effective: June 6, 2008

The Ohio Bell Telephone Company

# AT&T TARIFF

P.U.C.O. NO. 20 Part 8 Section 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 2nd Revised Sheet 35 Cancels 1st Revised Sheet 35

Effective April 1, 2008 the following sheets are deleted from this Tariff:

(N)

Original sheets 36 through 42.

(N)

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,

Case No. 06-1345-TP-ORD.

The Ohio Bell Telephone Company

# AT&T TARIFF

P.U.C.O. NO. 20 Part 12 Section 1

PART 12 - Directory Services SECTION 1 - Directory Listings

Original Sheet A

Material formerly located on Sheets 1 through 12 now located in the AT&T Ohio Guidebook , Part 12, Section 1, for non-residential tier 2 services. (N)

Issued: April 1, 2008
In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,

Case No. 06-1345-TP-ORD.

P.U.C.O. NO. 20 Part 12 Section 1

PART 12 - Directory Services SECTION 1 - Directory Listings

3rd Revised Sheet 1 Cancels 2nd Revised Sheet 1 and Original Sheet 1.1 (N)

#### 1. LISTING SERVICES – RESIDENCE AND TIER 1 NON-RESIDENCE SERVICES

(C)

/1/

#### A. General Provisions

- The alphabetical directory is an alphabetical list of customers, joint users and others for whom directory listings are provided. It is designed solely for the purpose of informing calling persons of the telephone numbers of customers and others listed therein. Accordingly, listings are intended solely for purposes of identification and are limited to information which is essential to such identification.
- The rates and regulations in this Paragraph 1 for directory listings apply to primary and additional listings in the alphabetical directory.
- An alphabetical directory may include the listings for one or more exchange areas. More than one alphabetical directory may be included in directory book. In alphabetical directories selected by the Company, the pages are divided into two groups, one group of non-residence listings and one group of listings consisting solely of names of individuals.
  - Non-residence primary listings consisting solely of names of individuals will appear in both groups at no charge.
  - Non-residence additional listings consisting solely of names of individuals will appear in both groups without charge for the additional appearance.
  - Special types of additional listings will appear in both groups without charge for the additional appearance under the following conditions:
    - (1) Alternate listings, provided that they are indented under non-residence primary or regular additional listings that are listings consisting solely of names of individuals; and
    - (2) all other special types of additional listings, provided that they are listings consisting solely of names of individuals and are indented under non-residence primary or regular additional listings.
  - Residence primary or additional listings will appear in both groups without charge for the additional appearance, provided that they are indented under non-residence primary or regular additional listings consisting solely of names of individuals.
- Special prominence or arrangement of names is not permitted nor is the listing of a service, commodity or trade name except when such service, commodity or trade name is a part of the name under which the listed party is doing business. /1/
- /1/ Material formerly appeared on Original Sheet 1.1 in this Section.

Issued: April 1, 2008 Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,

Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

Tariff P.U.C.O. NO. 20
Part 12 Section 1

PART 12 - Directory Services SECTION 1 - Directory Listings 5th Revised Sheet 2 Cancels 4th Revised Sheet 2

#### 1. LISTING SERVICES (cont'd)

#### A. General Provisions (cont'd)

- 5. The Company will refuse a listing which does not constitute a legally authorized or adopted name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is intended for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 6. The length of any listing is limited by the use of abbreviations, where, in the opinion of the Company, the clearness of the listing and the identification of the listed party is not impaired thereby. Where more than one line is required to properly list the party, no additional charge is made.
- 7. In connection with non-residence service, a designation, i.e., an abbreviated descriptive term characterizing the listed party's business in a general way, may be furnished as part of the listing unless the character of the listed party's business is already apparent from the form of the corporate or time name, in which case the designation is unnecessary and is not furnished.
- 8. The form of listings must conform to the Company's specifications with respect to its directories.
- 9. Listings are regularly provided in connection with exchange service of all classes, grades and types, except dormitory individual lines and Centrex dormitory station lines.
- 10. A Business Customer may list a different telephone number in the Company's Directory (N) Assistance Records than the number listed in the Directory; provided the Business Customer or its representative; 1) has entered into a separate agreement with the Company to list a different telephone number in the Company's Directory Assistance records; 2) complies with the Company's rules for such listings; and 3) has a local telephone number that the Business Customer will continue to answer. The Company reserves the right to reject such requests or remove such numbers from its Directory Assistance Records at the Company's reasonable discretion. The Business Customer or its representative may not list a different telephone number in the Company's Directory Assistance Records, if in the Company's reasonable opinion: the use of such number could potentially mislead or deceive the public; the Business Customer does not have the right to use such number; or, use the number by the Business Customer does not comply with applicable law or regulations. The Business Customer assumes full responsibility concerning the right to use the telephone number and the Company does not undertake to determine the Customer's legal, contractual or other right to use the telephone number. The Business Customer will indemnify, defend, and hold harmless the Company from any claims, lawsuits, costs, damages, judgments, liabilities, losses or expenses, including reasonable attorney fees, that arise from the Business Customer not having the right to use the telephone number, not complying with applicable law and regulations, or misleading or deceiving the public in any manner. (N)

#### **B.** Primary Listings

 One listing without charge, termed the primary listing, is provided for each call number in connection with exchange service. In cases where two or more non-residence services are arranged in a group of rotary numbers, all of such numbers so arranged are identified by but one call number.

/1/ Material now appears on Original Sheet 2.1 in this Section.

/1/

Issued: August 16, 2010

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The Ohio Bell AT&T Tari
Telephone Company

AT&T Tariff P.U.C.O. NO. 20
Part 12 Section 1

PART 12 - Directory Services SECTION 1 - Directory Listings Original Sheet 2.1

### 1. LISTING SERVICES (cont'd)

/1/

# B. Primary Listings (cont'd)

- 2. A call number is the telephone number designation with which a customer's service is identified.
- 3. One primary listing is provided for each joint user.
- 4. Public telephones and dormitory service are not listed in the directory.
- The primary listing is ordinarily the name of the customer or joint user, or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party.

/1/

/1/ Material formerly appeared on 4<sup>th</sup> Revised Sheet 2 in this Section.

P.U.C.O. NO. 20 Part 12 Section 1

PART 12 - Directory Services SECTION 1 - Directory Listings 1st Revised Sheet 3 Cancels Original Sheet 3

## 1. LISTING SERVICES (cont'd)

#### B. Primary Listings (cont'd)

/1/

(T)

6. A dual name listing is comprised of a surname, two first names, an address and telephone number. This listing may be provided as the primary listing associated with residence service for two persons who share the same surname and reside at the same address or for a person known by two first names.

#### C. Additional Listings

(D)

1. Residence Additional Listings

(T)

- a. Residence additional listings are listings in addition to the primary listing furnished in connection with residence service and may be the names of members of the customer's family or of other persons residing in the customer's household. Such listings may also be in the form of dual name listings as described in B-7 preceding.
- b. Residence additional listings are also permitted in connection with non-residence service which is located in a residence and for permanent guests residing in a transient hotel, motel, or club, and tenants in an apartment house or apartment hotel.
- 2. Addresses and Telephone Numbers of Additional Listings

(T)/2/

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except in the case of alternate listings and listings for systems or services with in-dialing. When it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing will be permitted under the address of a station installed on premises of the customer, but at an address different from that of the main station service.

3. Special Types of Additional Listings

(T)

a. Duplicate Listings

Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names are permitted when, in the opinion of the Company, they are not desired to secure a preferential position in the directory or for advertising purposes.

/2/

- /1/ Material now appears on 4th Revised Sheet 2 in this Section.
- /2/ Material formerly appeared on 2nd Revised Sheet 4 in this Section.

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By Connie Browning, President, Cleveland, Ohio

The Ohio Bell Telephone Company

# AT&T TARIFF

P.U.C.O. NO. 20 Part 12 Section 1

PART 12 - Directory Services SECTION 1 - Directory Listings 3rd Revised Sheet 4
Cancels 2nd Revised Sheet 4
and Original Sheet 4.1 (N)

#### 1. LISTING SERVICES (cont'd)

### C. Additional Listings (cont'd)

/1/

3. Special Types of Additional Listings (cont'd)

(T)/2/

- b. Cross-Reference Listings
  - (1) Cross-reference listings cover:

Names which are commonly spelled in more than one way.

Names of formerly existing businesses which have been superseded by that of the customer.

Rearrangement of names when such rearrangement is not for the purpose of securing a preferential position in the directory or for advertising purposes.

(2) Cross-reference listings consists of a name, a reference to the primary listing, and, if desired, a telephone number. Such listings do not include an address; however, if the telephone number is included, the city and state involved must also be shown when a message toll call is involved.

12/

- /1/ Material now appears on 1st Revised Sheet 3 in this Section.
- /2/ Material formerly appeared on Original Sheet 4.1 in this Section.

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P.U.C.O. NO. 20 Part 12 Section 1

PART 12 - Directory Services SECTION 1 - Directory Listings 3rd Revised Sheet 5 Cancels 2nd Revised Sheet 5

## 1. LISTING SERVICES (cont'd)

#### C. Additional Listings (cont'd)

3. Special Types of Additional Listings (cont'd)

(T)

- c. Alternate Listings
  - (1) Alternate listings, i.e., listings which refer calling persons to another telephone number at night and on Sundays and holidays, or in case no answer is received on the call to the primary number, are permitted for all classes of service.
  - (2) The alternate number may be that of another customer's service. In such case, the consent of the other customer must be obtained before the alternate listing is furnished.
- d. Foreign Listings

Foreign listings, i.e., listings in an alphabetical directory of an exchange other than that in which the listed service is furnished are furnished under the provisions applicable to regular additional listings in the alphabetical directory in which the foreign listing appears.

#### D. Private Listing Service

- Upon receipt of an authorization signed by the customer, in a form satisfactory to the Company, the name of that customer and the telephone number assigned to the service furnished to him will be omitted or deleted from the Company's telephone directories and his telephone number will be omitted or deleted from its information records, subject to the provisions set forth below.
- The Company will endeavor to prevent the disclosure of the telephone number, but shall not be liable should such number be divulged through inadvertence, or under the following circumstances where the number will be disclosed:
  - a. Where the private listing service customer calls the enhanced universal emergency telephone number (i.e. 911) to the extent that the originating telephone number, address and name associated with the originating number are furnished to the 911 service Public Service Answering Points.
  - Where the private listing service customer calls the telephone number of a customer subscribing to Caller ID, without using Calling Party Number Blocking as set forth in Part 7, Section 2 of this tariff, or the AT&T Ohio Guidebook to the extent that the originating telephone number is displayed on a Caller ID display device.

(T)

Issued: April 1, 2008

Effective: April 1, 2008

P.U.C.O. NO. 20 Part 12 Section 1

(T)

PART 12 - Directory Services SECTION 1 - Directory Listings

5th Revised Sheet 6 Cancels 4th Revised Sheet 6

## 1. LISTING SERVICES (cont'd)

#### D. Private Listing Service (cont'd)

- 2. (cont'd)
  - Where the private listing service customer is called back by a customer who subscribes to and uses Automatic Callback to return the call to the extent that the originating telephone number is displayed within the call detail section of the Automatic Callback subscriber's billing statement.
  - d. Where the private listing service customer calls another customer, who interprets the phone call as a harassing or threatening call and uses the Call Trace service to have the calling party telephone number and further information referred to the local law enforcement agency. The extent to which pursuit continues would depend upon the law enforcement agency.
  - Where the private listing service customer calls a customer who subscribes to and uses the Advanced Custom Calling Service Call Screening, the calling customer can prevent the possible exposure of his/her telephone number by using Calling Party Number Blocking. This feature is available where Call Screening is available in the Ohio Bell serving area.
- The Company will furnish, upon request, the name of the customer to exchange service where 3. such service is used to provide recorded announcements under the provisions of Part 2, Section 2 of this tariff or the AT&T Ohio Guidebook.
- The Company shall not be obligated to complete exchange or message toll calls to such customers, by number.

#### E. Semi-Private Listing Service

Upon receipt of an authorization signed by the customer, in a form satisfactory to the Company, semi-private listing service will be provided by the Company. With semi-private listing service the customer listing is omitted or deleted from the Company's directories; however, these listings are contained in information records and will be furnished upon request of the calling party.

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P.U.C.O. NO. 20 Part 12 Section 1

PART 12 - Directory Services SECTION 1 - Directory Listings 5th Revised Sheet 7 Cancels 4th Revised Sheet 7

## 1. LISTING SERVICES (cont'd)

#### F. Rates and Charges

1. The following monthly rates apply to both regular and special types of additional listings:

Description /Billing Code/

Monthly Rate

(D)

Residence additional listing /RLT<sup>/1/</sup>/

\$2.00

Billing at the rates specified above dates from the day following the posting of directory assistance records. Directory assistance records will be posted as of the delivery date of the directory in which the listing first appears or at any date prior thereto, as the customer requests.

### 2. Alternate listings

- a. The regular additional listing rate applies to alternate listings, depending on the classification of the regular listing under which the alternate listing is to appear. However, should an alternate listing follow two or more regular listings of the same customer which are in alphabetical sequence, and one of these regular listings takes the classification of non-residence, the non-residence listing rate is applicable to the alternate listing.
- b. Where two or more alternate listings are furnished under one directive note or caption heading, the alternate listing rate shall apply to each listing under the note or caption, but no charge shall be made for the note or caption itself.

/1/ Additional codes appear in departmental practices.

Issued: April 1, 2008 Effective: April 1, 2008 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,

Case No. 06-1345-TP-ORD.

P.U.C.O. NO. 20 Part 12 Section 1

Marinerus

PART 12 - Directory Services SECTION 1 - Directory Listings 7th Revised Sheet 8 Cancels 6th Revised Sheet 8

## 1. LISTING SERVICES (cont'd)

#### F. Rates and Charges (cont'd)

- 3. Private and Semi-Private Listing Service
  - a. Except as specified in b., following, private and semi-private listing service is provided at the following rates in addition to the rates and charges for the associated service.

Description /Billing Code/			Maximum Monthly Charge	_
(1)	Private listing service, each service /NPU/ Non-Competitive Exchanges <sup>/1/</sup> Residence and Non-residence Competitive Exchanges <sup>/2/</sup> Residence Only – See AT&T Ohio	\$2.20	\$2.20	(C)
	Guidebook for Non-residence rate.	2.20	-	(C)
(2)	Semi-private listing service, each service Non-Competitive Exchanges <sup>/1/</sup> Residence and Non-residence Competitive Exchanges <sup>/2/</sup> Residence Only – See AT&T Ohio	2.20	2.20	(C)
	Guidebook for Non-residence rate.	2.20	_	(C)

- b. The monthly rate for private and semi-private listing service specified in a.(1) preceding does not apply to the following:
  - (1) Additional private or semi-private listing service furnished to a customer who has listed service of the same class within the same local service area.
  - (2) Private and semi-private listing service furnished to a customer who has a listing (i.e., joint user or additional listing) of the same class on another customer's service within the same local service area, provided the listing can be readily identified as the customer to such private or semi-private listing service.
  - (3) Temporary non-residence service furnished on a private or semi-private basis for a period not to exceed thirty days, e.g., at construction sites, elections service, fairs, exhibits, parades, other special events, etc.
  - (4) Service furnished temporarily on a private basis for a period not to exceed thirty days at the initiative of the Company due to unusual circumstances, e.g., in cases involving obscene or anonymous calls.
- /1/ Denotes Tier 1 Non-core service.
- /2/ Denotes Tier 2 service.

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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

The Ohio Bell Telephone Company

# AT&T TARIFF

P.U.C.O. NO. 20 Part 20 Section 8

PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services

Original Sheet A

Material formerly located on sheets 7 through 13 now located in the AT&T Ohio Guidebook, Part 20, Section 8, for non-residential tier 2 services. (N)

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Case No. 06-1345-TP-ORD.

P.U.C.O. NO. 20 Part 20 Section 8

PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services Original Sheet 7

#### 2. NEIGHBORHOOD SELECT

/1/

Effective October 15, 2008, no further installation of, or changes to Neighborhood Select will be made. Neighborhood Select service in service on October 15, 2008 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

#### A. Description

Neighborhood Select is a one-way optional calling plan. Neighborhood Select permits customers to expand their calling area by adding one or more exchanges from those available in the plan. The plan's additional exchanges consist of contiguous exchange(s), the exchange of the County Seat, and exchange(s) of school districts which are not included in the customer's local calling area. Neighborhood Select provides for calling on a flat rate basis from the customer's exchange to the exchange(s) selected by the customer.

#### B. Terms and Conditions

- 1. Neighborhood Select is a pilot plan that is available to residence customers. Service will commence on the effective date of this tariff. It will be offered for not less than 12 months, at which time it may be extended, modified, or withdrawn by the Company.
- 2. Neighborhood Select customers may select exchanges on a one-at-a-time basis from those specified in d. following
- 3. Neighborhood Select cannot be combined with any other optional calling plan. Neighborhood Select will not be furnished with Foreign Central Office or Foreign Exchange Services.

/1/

/1/ Material formerly appeared on 1st Revised Sheet 52 in Part 8, Section 8 of this Tariff.

Issued: October 15, 2008

Effective: October 15, 2008

P.U.C.O. NO. 20 Part 20 Section 8

PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services **Original Sheet 8** 

#### 2. NEIGHBORHOOD SELECT (cont'd)

/1/

#### B. Terms and Conditions

- 4. Only direct dialed calls are included in the Neighborhood Select plan.
- 5. Neighborhood Select contains exchanges that may also be included under Local Calling Plus. In these instances the exchange will remain under the Local Calling Plus schedule unless the customer chooses to include it in the Neighborhood Select plan.
- 6. There will be no nonrecurring charge to establish Neighborhood Select. A maximum of three (3) changes to Neighborhood Select will be permitted per calendar year. There is no charge for these changes.
- 7. Customers must subscribe to the Company's intraLATA toll service if one or a combination of the selected Neighborhood Select exchange(s) involves a toll route.

/1/

/1/ Material formerly appeared on 1st Revised Sheet 53 in Part 8, Section 8 of this Tariff.

The Ohio Bell Telephone Company

#### **AT&T Tariff**

P.U.C.O. NO. 20 Part 20 Section 8

PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 2nd Revised Sheet 9 Cancels 1st Revised Sheet 9

# 2. NEIGHBORHOOD SELECT (cont'd)

C. Prices

<u>Description</u> <u>Monthly Price</u>

Per each Exchange Selected, per residence line \$10.00(I)

(D)

Issued: February 1, 2011

P.U.C.O. NO. 20 Part 20 Section 8

PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services

Original Sheet 10

## 2. NEIGHBORHOOD SELECT (cont'd)

# /1/

/1/

## D. Exchanges In Area 1

•	
Originating Exchange Area	Terminating Optional Exchange Areas
Aberdeen	Georgetown, Manchester
Belfast	Mowrystown, Peebles, Seaman, Sinking Spring, West Union
Danville	Mount Orab, Sardinia
Hillsboro	Greenfield, Leesburg, New Vienna
Marshall	Sinking Spring
Rainsboro	Greenfield
Ripley	Higginsport, Manchester
Sugar Tree Ridge	West Union, Seaman
Winchester	Decatur, Georgetown, Hillsboro, Mowrystown, Russellville, Sardinia, West Union

/1/ Material formerly appeared on 1st Revised Sheet 55 in Part 8, Section 8 of this Tariff.

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P.U.C.O. NO. 20 Part 20 Section 8

PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services

Original Sheet 11

## 2. NEIGHBORHOOD SELECT (cont'd)

#### /1/

## E. Exchanges In Area 2

Originating Exchange Area	Terminating Optional Exchange Areas
Hartville	Kent, Marlboro, Mogadore, Ravenna, Rootstown, Uniontown
Mogadore	Atwater, Hartville, Marlboro, Ravenna, Rootstown
Marlboro	Canton, Hartville, Kent, Louisville, Magodore, Ravenna, Uniontown
Uniontown	Atwater, Canton, Hartville, Kent, Marlboro North Canton, Ravenna, Rootstown

/1/

/1/ Material formerly appeared on 1st Revised Sheet 56 in Part 8, Section 8 of this Tariff.

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P.U.C.O. NO. 20 Part 20 Section 8

PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services

Original Sheet 12

/1/

# 2. NEIGHBORHOOD SELECT (cont'd)

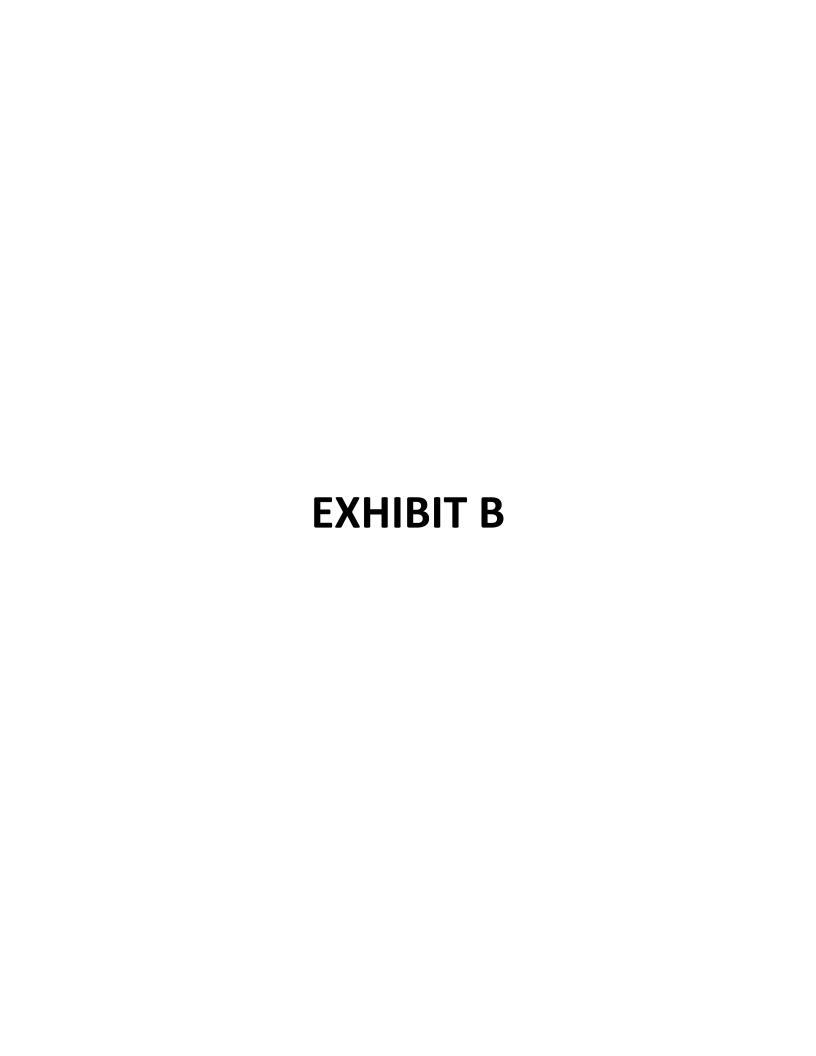
## F. Exchanges In Area 3

Originating Exchange Area	Terminating Optional Exchange Areas
Burton	Chardon
Chesterland	Chardon
Kirtland	Chardon
Mentor	Chardon
Painesville	Chardon
Chagrin Falls	Chardon /1/

/1/ Material formerly appeared on 1st Revised Sheet 57 in Part 8, Section 8 of this Tariff.

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The Ohio Bell Telephone Company

AT&T Tariff

P.U.C.O. NO. 20 Part 1 Section 2

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(D)

(D)

P.U.C.O. NO. 20 Part 1 Section 2

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4	Section 1: Section 2: Section 3:	E ACCESS SERVICES  Exchange Service Areas Exchange Lines and Usage Vacant Telephone Assistance Programs Vacant Vacant	(C) (C) (C)
5	VACANT Section 1: Section 2: Section 3:	Vacant Vacant Vacant	(C)
6	Section 1: Section 2: Section 3: Section 4: Section 5: Section 6: Section 7: Section 8: Section 9:	Vacant Other Central Office Services (3-1-1 Service)	(C)

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P.U.C.O. NO. 20 Part 1 Section 2

Effective: May 19, 2011

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9	VACANT Section 1: Section 2: Section 3: Section 4:	Vacant Vacant Vacant Vacant Vacant	(C)
10	VACANT Section 1: Section 2: Section 3:	Vacant Vacant Vacant	(C)
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The Ohio Bell Telephone Company

# AT&T Tariff

P.U.C.O. NO. 20 Part 1 Section 2

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The Ohio Bell Telephone Company

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P.U.C.O. NO. 20 Part 1 Section 3

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P.U.C.O. NO. 20 Part 1 Section 3

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P.U.C.O. NO. 20 Part 1 Section 3

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(D)

Issued: May 19, 2011 Effective: May 19, 2011

P.U.C.O. NO. 20 Part 1 Section 3

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BLES Pricing Flexibility	2	11	-	(D) (N)
				(D) (D)
				(D)

(D)

P.U.C.O. NO. 20 Part 1 Section 3

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# **ALPHABETICAL SUBJECT INDEX (cont'd)**

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P.U.C.O. NO. 20 Part 1 Section 3

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				 (D)

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				(D)
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<u>D</u>				(D)
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(D) | (D)

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P.U.C.O. NO. 20 Part 1 Section 3

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# **ALPHABETICAL SUBJECT INDEX (cont'd)**

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E				
				(D) 
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				(D) (D)
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Issued: May 19, 2011

P.U.C.O. NO. 20 Part 1 Section 3

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# **ALPHABETICAL SUBJECT INDEX (cont'd)**

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				(D)
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Issued: May 19, 2011 Effective: May 19, 2011 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,

(D)

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				(D)
1				
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	•		00	(D)
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				(D)
				(D)
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				(D)
				(D)
				( )

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P.U.C.O. NO. 20 Section 3 Part 1

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				(D)
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<u>M</u>				
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P.U.C.O. NO. 20 Part 1 Section 3

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TOPIC	<u>PART</u>	<u>SECTION</u>	SHEET	
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P.U.C.O. NO. 20 Part 1 Section 3

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				(D)   (D)
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P.U.C.O. NO. 20 Part 1 Section 3

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# ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>	
S (cont'd)				
				(D) (D)
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# **ALPHABETICAL SUBJECT INDEX (cont'd)**

TOPIC	<u>PART</u>	SECTION	SHEET	
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Universal Service Discount Plan for Schools and Libraries	4	4 4	11 12	
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				(D) 
				(D)

The Ohio Bell Telephone Company

AT&T Tariff

P.U.C.O. NO. 20 Part 2 Section 1

PART 2 - General Terms and Conditions SECTION 1 - Definitions and Abbreviations 1st Revised Sheet A Cancels Original Sheet A

(D)

PART 2 - General Terms and Conditions SECTION 1 - Definitions and Abbreviations 2nd Revised Sheet 1 Cancels 1st Revised Sheet 1

#### 1. DEFINITIONS OF TERMS

#### Access Area

The total geographical area served from a specific central office. Central offices are grouped into three access areas, for purposes of this tariff, based upon the quantity of network access lines served per square mile.

## Audio Response Unit

Mechanized announcement equipment, which uses synthesized speech to quote a telephone number to a customer who has called Directory Assistance Service.

## Basic Local Exchange Service (BLES)

(N)

Residential-end-user access to and usage of telephone company provided services over a single line or small-business-end-user access to and usage of telephone-company-provided services over the primary access line of service, which in the case of residential and small-business access and usage is not part of a bundle or package of services, that does both of the following:

Enables a customer to originate or receive voice communications within a local service area as that area exists on the effective date of the amendment of this section by S.B. 162 of the 128th general assembly.

Consists of all of the following services:

Local dial tone service:

For residential end users, flat-rate telephone exchange service;

Touch tone dialing service;

Access to and usage of 9-1-1 services, where such services are available;

Access to operator services and directory assistance;

Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;

Per call, caller identification blocking services;

Access to telecommunications relay service; and

Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

(N)

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/1/

/1/ Material now appears on Sheet 1.1.

(N)

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## 1. DEFINITIONS OF TERMS (cont'd)

Central Office /1/

A switching unit, in one location of a telecommunications system providing service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one central office may be located in the same building.

## Central Office Area

The specific section of an exchange area served by a particular central office or by a particular group of central offices.

#### Circuit

The term applied to a channel used for the transmission of electrical energy in the furnishing of telephone service. In the case of battery circuits and generator circuits, each pair of wires or fraction thereof is considered as a separate channel.

## Class of Service

The term used in describing exchange service with respect to the character of use to be made of such service. The Company furnishes two classes of service: residence and non-residence.

#### Common Battery Service

The type of telephone service in connection with which electrical energy for talking and signaling is supplied from a central point.

#### Connecting Company (Independent Company)

A corporation, association, partnership or individual (other than an Associated Bell Company) owning or operating one or more exchanges and with whom traffic is interchanged.

/1/ Material formerly appeared on Sheet 1.

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# 1. DEFINITIONS OF TERMS (cont'd)

Service Area Function - See Part 15, Section 1 of the AT&T Ohio Guidebook.

#### Shared Tenant Service

The resale or sharing of local exchange service in a multi-tenant single building, or a contiguous complex of buildings under common ownership or management, on non-residence individual and PBX trunks, and Centrex stations.

# The Company

The Ohio Bell Telephone Company d/b/a/ AT&T Ohio

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#### Terminal

The designation given the equipment with which a circuit is connected or the equipment on which a circuit terminates.

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## 1. DEFINITIONS OF TERMS (cont'd)

#### **Usual Working Hours**

The hours between 8:00 A.M. and 5:00 P.M. on all normal working days, together with, in the case of maintenance and repair forces, all other regularly scheduled work hours on normal working days.

#### 2. ABBREVIATIONS USED IN THIS TARIFF

BLES -- Basic Local Exchange Service (N)

CCSA -- Common Control Switching Arrangement

C/I -- Concentrator-Identifier

CO -- Central Office

COC -- Central Office Code
DA -- Directory Assistance
DID -- Direct Inward Dialing
FCO -- Foreign Central Office
FX -- Foreign Exchange

FXE -- Foreign Exchange Extension
HNPA -- Home Numbering Plan Area
LATA -- Local Access and Transport Area

LSA -- Local Service Area

MCC -- Miscellaneous Common Carrier
MTS -- Message Telecommunication Service

NEC -- National Electric Code

NESC -- National Electrical Safety Code

NPA -- Numbering Plan Area
NRC -- Nonrecurring Charge
PBX -- Private Branch Exchange

USOC -- Universal Service Order Code (See Note)

V and H -- Vertical and Horizontal

WATS -- Wide Area Telecommunications Service

Note: The Company does not use the Universal Service Order Codes for Centrex Services

(Part 5 of the AT&T Ohio Guidebook). The local codes used for these services are

available in departmental practices.

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**AT&T Tariff** 

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5th Revised Sheet 5 Cancels 4th Revised Sheet 5

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By Thomas C. Pelto, President, Cleveland, Ohio

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PART 2 - General Terms and Conditions SECTION 2 - Regulations

5th Revised Sheet 8 Cancels 4th Revised Sheet 8

## 1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

# 1.4 Telephone Numbers

The customer has no property right in the telephone number which is assigned by the Company nor any right to continuance of service through any particular central office, and the Company reserves the right to change the telephone number or the central office designation, or both, of a customer whenever it deems it necessary to do so in the conduct of its business.

#### 1.5 Denial or Termination of Service

- A. The Company may deny or terminate any or all local service at one or more or all of the same customer's premises for the following reasons:
  - 1. Abandonment of the service;
  - 2. Nonpayment of any past due charges in accordance with OAC 4901:1-6-12. (C)
    - (a) Temporary Access To 9-1-1 Service

The Company will continue to follow its existing procedures for disconnection of local exchange service. However, for a period of 14 days following any disconnection for non-payment of a customer's telephone exchange service, a residential customer will have outgoing access to 9-1-1 service provided on the disconnected access line. If, however, the customer has another active local exchange service line at the same service address, the 14 day outgoing access to 9-1-1 service will not be placed on the disconnected line. Where 14-day outgoing access to 9-1-1 service is provided on a disconnected line, all other incoming and outgoing calls on the disconnected line will be blocked. Once the 14-day period ends, complete disconnection will occur, and access to 9-1-1 service will no longer be available from the disconnected line.

- 3. Nonpayment of any sum on any final account.
- Abuse or fraudulent use of service as set forth in C. following; (C)
- 5. Any other violation of the regulations of the Company; or
- 6. Upon objection to the continuance of service made by or on behalf of any governmental authority.

Subsequent to the completion of an order to discontinue local service, it will be re-established only upon the basis of a new service application.

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By Thomas C. Pelto, President, Cleveland, Ohio

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PART 2 - General Terms and Conditions **SECTION 2 - Regulations** 

6th Revised Sheet 10 Cancels 5th Revised Sheet 10

# 1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

## 1.5 Denial or Termination of Service (cont'd)

- B. When service is restored after temporary denial, the Company will make a pro rata allowance at (C) the schedule rate for the service denied, beginning with the day following the denial. However, when the service is restored on the same day as the denial, no credit will be given.
- C. Abuse or fraudulent use includes, but is not limited to:
  - 1. The use of service or facilities of the Company for a call or calls anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;
  - 2. The use of profane or obscene language;
  - The impersonation of another with fraudulent intent:
  - 4. The use of the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service;
  - 5. The use of the service for any purpose other than as a means of communication;
  - 6. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge; and
  - 7. The obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain. local or message toll telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever. with intent to avoid the payment, in whole or part, of the regular charge for such service.
- D. When some or all of a customer's services have been denied or terminated in accordance with (C) this tariff through the completion of a Company service order, the customer may be held responsible for fees associated with collection efforts, including attorneys' fees.

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6th Revised Sheet 12 Cancels 5th Revised Sheet 12

## 2. PAYMENT FOR SERVICE (cont'd)

## 2.3 Advance Payments and Deposits (cont'd)

#### B. Deposits

The Company may, in order to safeguard its interests or those of an IXC for whom the Company is an authorized agent, require an applicant or a customer to make suitable deposit to be held by the Company or IXC. In addition, the Company may require customers who file for bankruptcy to furnish adequate assurance of payment in the form of a deposit or other security in accordance with the U.S. Bankruptcy Code, Section 366. Deposits for residential BLES service shall be in accordance with O.A.C 4901:1-6-12(C)(10). Further, the Company may require toll caps in lieu of, or in combination with, a deposit or advance payment to establish creditworthiness.

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The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills. At such time as the contract is terminated, such amount of the deposit as is necessary will be applied to any indebtedness to the Company for telephone service charges. A deposit may be refunded or credited to the customer's account at any time prior to the termination of the contract in accordance with the Company's policies.

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# 2. PAYMENT FOR SERVICE (cont'd)

# 2.4 Customer Billing Adjustments

The Company will issue applicable billing credits for Basic Local Exchange Service (BLES) outages as prescribed by O.A.C. 4901:1-6-12(C). (N)

(D)

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(D)

By Thomas C. Pelto, President, Cleveland, Ohio

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5th Revised Sheet 15 Cancels 4th Revised Sheet 15

# 2. PAYMENT FOR SERVICE (cont'd)

# 2.6 Minimum and Maximum Level Pricing

Basic Local Exchange Service (BLES) is subject to the maximum rates and charges specified in this tariff.

(N) (D)

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## 2. PAYMENT FOR SERVICE (cont'd)

#### 2.7 Returned Check Charge

(C)

When a customer's check is not honored by their bank and the check is returned to the Company due to "insufficient funds" in the customer's account or similar reasons, a "Return Check Charge" will apply at the rates set forth in the AT&T Ohio Guidebook, unless the customer can establish that the charge should not be assessed.

(C)

#### 2.8 Individual Customer Contracts

The Company may offer services to individual customers for terms and for rates and charges that differ from those stated in this tariff. Individual contracts will specify these terms, length of service, conditions and rate levels applicable to those specific customers.

(C) (D)

# 2.9 Late Payment Charges for Non-Residence BLES Service

(D)

A late payment charge will be applied to non-residential customer bills which remain unpaid after the due date. This charge will be the greater of either \$11.00, or an amount that equals 1.5% of all unpaid charges which are past due; except that the charge is not applicable as specified below. This late payment charge will not be placed on the customer's account until the past due, unpaid balance on that customer's account exceeds \$10.00.

- A. The late payment charge does not apply to:
  - Amounts which are in dispute at the time the late payment charge would otherwise be applied.
  - Federal excise tax or any other taxes levied by law directly on the customer.
  - Accounts of the federal, state county or local government.
  - Amounts billed by the Company for other entities for which the charge is not authorized by those entities' appropriate tariffs or contracts, other than Interexchange Carrier Services for which the Company, acting as the principal Billing and Collection Agent, purchases the accounts receivable in advance of subscriber billing.
- B. Credit, deposit and collection procedures outlined elsewhere in this tariff are not waived or foreclosed by the application of a late payment charge.

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10th Revised Sheet 17 Cancels 9th Revised Sheet 17

#### 2. PAYMENT FOR SERVICE (cont'd)

### 2.10 Late Payment Charges for Residence BLES Services

(C)

A late payment charge will be applied to residential customer bills which remain unpaid after the due date. This charge will be the greater of either \$5.00, or an amount that equals 1.5% of all unpaid charges which are past due; except that the charge is not applicable as specified below. This late payment charge will not be placed on the customer's account until the past due, unpaid balance on that customer's account exceeds \$25.00, and it is at least nineteen calendar days from the postmark on the bill.

- A. The late payment charge does not apply to:
  - Amounts which are in dispute at the time the late payment charge would otherwise be applied.
  - Any previous late payment fees included in the amount due.
  - Service establishment charges for Lifeline.
  - Federal excise tax or any other taxes levied by law directly on the customer.
  - Amounts billed by the Company for other entities for which the charge is not authorized by those entities' appropriate tariffs or contracts, other than Interexchange Carrier Services for which the Company, acting as the principal Billing and Collection Agent, purchases the accounts receivable in advance of subscriber billing.
  - Amounts upon which an Interexchange Carrier has already assessed a Late Payment Charge.

(D)

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6th Revised Sheet 18 Cancels 5th Revised Sheet 18

## 2. PAYMENT FOR SERVICE (cont'd)

## 2.10 Late Payment Charges for Residence BLES Services (cont'd)

(C)

- B. Each customer account shall be permitted a one-time waiver of a monthly late payment charge upon request by the customer provided the customer has paid the monthly bill to which the late payment charge was to apply.
- C. Credit, deposit and collection procedures outlined elsewhere in this tariff are not waived or foreclosed by the application of a late payment charge.

## 2.11 Convenience Fee for Payment Made with a Company Representative

(C)

A fee, as set forth in the AT&T Ohio Guidebook may apply for each instance of payment of charges made with a Company Representative, when authorized by the subscriber, for one-time electronic payments by check, credit card, or by any other discretionary method that may be accepted by the Company. The subscriber would be informed by the Company Representative of any applicable charges prior to processing the subscriber's payment and given the opportunity to be transferred to the automated payment system to avoid this charge.

This fee would not apply when automated payment systems are unavailable due to system outages. This fee would also not apply for payments taken directly by subscribers to authorized Company payment locations, payments mailed in, payments made using self service payment options, or automatic funds transfer.

Customers who are physically unable to use other payment alternatives, including the automated system, and who inform the Company Representative of such limitations on each call, would not be subject to the fee. The Company reserves the right to require medical certification.

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(D)

#### 2.12 Telecommunication Relay Services (TRS)

Customers may be assessed a monthly charge per line to fund the Telecommunication Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

(D)

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4th Revised Sheet 19 Cancels 3rd Revised Sheet 19

#### 3. OBLIGATION AND LIABILITY OF THE COMPANY

#### 3.1 Liability of The Company

In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

A. The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit by a customer or by any others for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of 2., following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.



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3rd Revised Sheet 23 Cancels 2nd Revised Sheet 23

# 5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (cont'd)

#### **Initial Contract Periods (cont'd)** 5.1

- B. Application of Initial Contact Periods (cont'd)
  - 2. Nonrecurring Charge Items

The initial contract period for facilities and equipment furnished at a nonrecurring charge only, is the period for which the service is rendered.

(D)

P.U.C.O. NO. 20 Part 2 Section 2

PART 2 - General Terms and Conditions SECTION 2 - Regulations

7th Revised Sheet 27 Cancels 6th Revised Sheet 27

# 5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (cont'd)

# 5.2 Termination Charges (cont'd)

B. Conditions Under Which Termination Charges Do Not Apply (cont'd)

(D)

2. Termination of Service In Disaster Cases

(C)

Termination charges do not apply to service which is terminated due to fire, flood or other like disaster.

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# 5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (cont'd)

## 5.2 Termination Charges (cont'd)

- B. Conditions Under Which Termination Charges Do Not Apply (cont'd)
  - 3. Withdrawal of Experimental Offerings

(C)

Termination charges do not apply to service which is terminated due to withdrawal by the Company of an experimental offering of such service.

C. Service Terminated After Expiration of Initial Contract Period

When service is terminated after the expiration of the initial contract period, the charges applicable are those due through the last day of service whether this be a full day or a part of a day. However, in the case of additional directory listings and joint user service, after listings have appeared in the directory, each directory period is considered as a separate initial contract period (i.e., listings are automatically included in each directory issue unless notice to the contrary is received from the listed party or customer) and termination may be arranged for only under the conditions specified in A-1 preceding.

## 6. INFORMATIONAL NOTICE

#### 6.1 Landline Direct-Dialed Calls

Landline direct-dialed calls made by the customer to certain cellular or paging telephone numbers may incur an additional charge. This charge is assessed by the wireless provider, not by AT&T Ohio.

(D)

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3rd Revised Sheet 29 Cancels 2nd Revised Sheet 29

## 7. DISASTER PLANS

#### 7.1 **Disaster Relief Plan**

When a business or residence customer's premise is destroyed or partially destroyed by means beyond the control of the customer, i.e., natural disaster or fire, the following emergency plan will go into effect, except as provided pursuant to the Major Disaster Relief Plan below:

- The Service Connection Charge to re-establish the local exchange access line after the (C) disaster will be waived.
- The monthly rate and associated Service Connection Charge will be waived for thirty days for the following services:
  - Call Forwarding
  - Call Forward Busy Line
  - Call Forward Don't Answer
  - Remote Call Forward
  - Message Waiting Indicator

## **Major Disaster Relief Plan**

To assist in cases of state and/or federally recognized disasters, AT&T Ohio may provide special offerings of its products and services to residence and business customers. Such disasters include, but are not limited to, natural disasters, terrorism, military action or war.

> (D) (D)

(C)

The offering(s) will be limited in duration.

(D) (D)

(D)

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4th Revised Sheet 30 Cancels 3rd Revised Sheet 30

#### 8. MEET POINT BILLING ARRANGEMENTS

/1/

When facilities are provided jointly by the Company and one or more other telephone companies, and a Commission approved multiple bill, multiple tariff (MBMT) arrangement is in place between the Company and the other telephone company or companies, the regulations and prices of such other telephone companies apply for the equipment and facilities furnished by them for use in connection with the service provided by the Company.

When the Company and one or more other telephone companies involved in provisioning services operate under a meet point multiple billing arrangement, and a Commission approved MBMT arrangement is in place between the Company and the other telephone company or companies, the portion of the circuit(s) located in that telephone company's area will be billed by that company. Under this arrangement, AT&T Ohio will bill the customer for their portion of the circuit(s) located in its territory at its tariffed rates, while the other telephone company or companies involved will bill the customer at their tariffed rates for the portion of the circuits located in their company territory.

#### 9. REWARDS AND INCENTIVES

From time to time, AT&T may offer an incentive or reward card when customers purchase or subscribe to AT&T products or services. Customers may use these incentive or reward cards to pay for AT&T services.

/1/

/1/ Material formerly appeared on 2<sup>nd</sup> Revised Sheet 34.

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/1/ Material now appears on 4<sup>th</sup> Revised Sheet 30.

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P.U.C.O. NO. 20 Part 2 Section 11

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PART 2 - General Terms and Conditions SECTION 11 - BLES Pricing Flexibility 10th Revised Sheet 1 Cancels 9th Revised Sheet 1

# 1. BLES Pricing Flexibility

The information below summarizes the timing and status of BLES rate changes.

<u>Exchange</u>	Access Area	Alteration <u>Date</u>	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Aberdeen Residence Non Res, non-rotary w/ Non Res, rotary w/TT Non Res, non-rotary w/o Non Res, rotary w/o TT		10-24-10 10-24-10 10-24-10 10-24-10 10-24-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Akron Residence Non Res, non-rotary w/ Non Res, rotary w/TT Non Res, non-rotary w/o Non Res, rotary w/o TT		01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.50 \$0.50	\$0.00 \$0.00 \$0.00 \$0.75 \$0.75
Akron Residence Non Res, non-rotary w/ Non Res, rotary w/TT Non Res, non-rotary w/o Non Res, rotary w/o TT		01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25
Akron Residence Non Res, non-rotary w/ Non Res, rotary w/TT Non Res, non-rotary w/o Non Res, rotary w/o TT		09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Alliance Residence Non Res, non-rotary w/ Non Res, rotary w/TT Non Res, non-rotary w/o Non Res, rotary w/o TT		09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,

The Ohio Bell Telephone Company

PART 2 - General Terms and Conditions SECTION 11 - BLES Pricing Flexibility 10th Revised Sheet 2 Cancels 9th Revised Sheet 2

P.U.C.O. NO. 20

Part 2 Section 11

# 1. BLES Pricing Flexibility (cont'd)

<u>Exchange</u>	Access Area	Alteration <u>Date</u>	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Alton Residence Non Res, non-rotary w/TT Non Res, non-rotary w/O Non Res, rotary w/O	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Arabia Residence Non Res, non-rotary w/TT Non Res, non-rotary w/TO Non Res, rotary w/O	w/o TT	10-24-10 10-24-10 10-24-10 10-24-10 10-24-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Atwater Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Residence Non Res, non-rotary w/TT Non Res, non-rotary w/TO Non Res, rotary w/o	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Residence Non Res, non-rotary Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Beavercreek Residence Non Res, non-rotary w/TT Non Res, non-rotary w/TO Non Res, rotary w/O	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,

The Ohio Bell

P.U.C.O. NO. 20 Telephone Company Part 2 Section 11

PART 2 - General Terms and Conditions SECTION 11 - BLES Pricing Flexibility

9th Revised Sheet 3 Cancels 8th Revised Sheet 3

#### BLES Pricing Flexibility (cont'd)

<u>Exchange</u>	Access Area	Alteration Date	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Residence Non Res, non-rotary Non Res, rotary w/T7 Non Res, non-rotary Non Res, rotary w/o	Г w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Belfast Residence Non Res, non-rotary Non Res, rotary w/T Non Res, rotary w/o	Г w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Residence Non Res, non-rotary Non Res, rotary w/T Non Res, rotary w/o	Г w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Bellbrook Residence Non Res, non-rotary Non Res, rotary w/T Non Res, rotary w/o	Г w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Belpre Residence Non Res, non-rotary Non Res, rotary w/T Non Res, rotary w/o	Г w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Berea Residence Non Res, non-rotary Non Res, rotary w/T Non Res, rotary w/o	Г w/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25

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The Ohio Bell Telephone Company

PART 2 - General Terms and Conditions SECTION 11 - BLES Pricing Flexibility 11th Revised Sheet 4 Cancels 10th Revised Sheet 4

P.U.C.O. NO. 20

Part 2 Section 11

#### 1. BLES Pricing Flexibility (cont'd)

<u>Exchange</u>	Access Area	Alteration <u>Date</u>	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Bethesda Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	w/o TT	10-24-10 10-24-10 10-24-10 10-24-10 10-24-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Brecksville Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Burton Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,

The Ohio Bell Telephone Company

PART 2 - General Terms and Conditions SECTION 11 - BLES Pricing Flexibility P.U.C.O. NO. 20 Part 2 Section 11

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#### 1. BLES Pricing Flexibility (cont'd)

<u>Exchange</u>	Access Area	Alteration <u>Date</u>	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Canal Fulton Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Canal Winchester Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Canfield Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Canton Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Carroll Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Castalia Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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PART 2 - General Terms and Conditions SECTION 11 - BLES Pricing Flexibility Original Sheet 6

# 1. BLES Pricing Flexibility (cont'd)

<u>Exchange</u>	Access Area	Alteration <u>Date</u>	Date of Last Rate Increase	<u>Last Rate</u> <u>Increase</u>	Remaining Increase Permissible This Period
Cedarville Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	ı/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Centerville Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	ı/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Chagrin Falls Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	ı/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Cheshire Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	ı/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Chesterland Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	ı/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Christiansburg Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	ı/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,

PART 2 - General Terms and Conditions SECTION 11 - BLES Pricing Flexibility Original Sheet 7

# 1. BLES Pricing Flexibility (cont'd)

<u>Exchange</u>	Access Area	Alteration Date	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Clarington Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	w/o TT	10-24-10 10-24-10 10-24-10 10-24-10 10-24-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Cleveland Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.50 \$0.50	\$0.00 \$0.00 \$0.00 \$0.75 \$0.75
Cleveland Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25
Columbiana Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Columbus Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.50 \$0.50	\$0.00 \$0.00 \$0.00 \$0.75 \$0.75
Columbus Residence Non Res, non-rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	w/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25

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Exchange	Access Area	Alteration Date	<u>Date of Last</u> Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Lacitatige	Alea	Date	Nate increase	<u>iiici ease</u>	THIS FEHOU
Conesville Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Corning Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	10-24-10 10-24-10 10-24-10 10-24-10 10-24-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Coshocton Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Dalton Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Danville-Highland Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Dayton Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.50 \$0.50	\$0.00 \$0.00 \$0.00 \$0.75 \$0.75

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<u>Exchange</u>	Access Area	Alteration Date	Date of Last Rate Increase	<u>Last Rate</u> <u>Increase</u>	Remaining Increase Permissible This Period
Dayton Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25
Dayton Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Donnelsville Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Dresden Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Dublin Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25
Duffy Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	10-24-10 10-24-10 10-24-10 10-24-10 10-24-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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The Ohio Bell Telephone Company

PART 2 - General Terms and Conditions SECTION 11 - BLES Pricing Flexibility

Original Sheet 10

Part 2 Section 11

P.U.C.O. NO. 20

# 1. BLES Pricing Flexibility (cont'd)

	Access	Alteration	Date of Last	Last Rate	Remaining Increase Permissible
<b>Exchange</b>	<u>Access</u> <u>Area</u>	<u>Date</u>	Rate Increase	Increase	This Period
East Liverpool Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o TT	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
East Palestine Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o TT	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Enon Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o TT	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Fairborn Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o TT	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Findlay Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o TT	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Fletcher-Lena Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o TT	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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P.U.C.O. NO. 20 Part 2 Section 11

PART 2 - General Terms and Conditions SECTION 11 - BLES Pricing Flexibility Original Sheet 11

# 1. BLES Pricing Flexibility (cont'd)

Exchange	Access Area	Alteration Date	<u>Date of Last</u> Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Fostoria	D	<u>=</u>	<u></u>	<u></u>	<u></u>
Residence	U	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w	,/TT	09-13-10	01-07-11	\$1.25 \$1.25	\$0.00
Non Res, rotary w/TT	// 1 1	09-13-10	01-07-11	\$1.25 \$1.25	\$0.00
Non Res, non-rotary w	ı/o TT	09-13-10	01-07-11	\$1.25 \$1.25	\$0.00
Non Res, rotary w/o T		09-13-10	01-07-11	\$1.25	\$0.00
Non ites, locally w/o i	•	09-13-10	01-07-11	Ψ1.23	φυ.υυ
Franklin	D				
Residence		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w	ı/TT	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/TT		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w	ı/o TT	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/o T	Т	09-13-10	01-07-11	\$1.25	\$0.00
Frament	<b>D</b>				
Fremont	D	00 40 40	04 07 44	<b>ሲ</b> ላ ጋር	<b>#</b> 0.00
Residence	./	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w	// 1 1	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/TT	./- TT	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/o T	I	09-13-10	01-07-11	\$1.25	\$0.00
Fultonham	D				
Residence		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w	ı/TT	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/TT		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w	ı/o TT	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/o T		09-13-10	01-07-11	\$1.25	\$0.00
Gahanna	С	04.04.44	04.0=.44	<b>A.</b> 0=	
Residence		01-04-11	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w	// 1 1	01-04-11	01-07-11	\$1.25	\$0.00
Non Res, rotary w/TT		01-04-11	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w		01-04-11	01-07-11	\$0.00	\$1.25
Non Res, rotary w/o T	Т	01-04-11	01-07-11	\$0.00	\$1.25
Gallipolis	D				
Residence	-	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w	ı/TT	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/TT		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w	ı/ο TT	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/o T		09-13-10	01-07-11	\$1.25	\$0.00
110111100, 10taly W/O 1	•	00 10 10	01 01 11	Ψ1.20	ψυ.υυ

Issued: May 19, 2011 Effective: May 19, 2011

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010, Case No. 10-1010-TP-ORD.

<u>Exchange</u>	Access Area	Alteration <u>Date</u>	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Gates Mills Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Girard Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Glenford Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Gnadenhutten Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	10-24-10 10-24-10 10-24-10 10-24-10 10-24-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Graysville Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Greensburg Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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<u>Exchange</u>	Access Area	Alteration Date	<u>Date of Last</u> Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Grove City Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Groveport Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Guyan Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Harrisburg Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Hartville Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Hillcrest Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	01-04-11 01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25

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<u>Exchange</u>	Access Area	Alteration Date	<u>Date of Last</u> Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Hilliard Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Hillsboro Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Holland Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Hubbard Residence Non Res, non-rotary w/TT Non Res, non-rotary w/Non Res, rotary w/OT	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Independence Residence Non Res, non-rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	w/o TT	01-04-11 01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25
Ironton Residence Non Res, non-rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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<u>Exchange</u>	Access Area	Alteration Date	<u>Date of Last</u> Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Jamestown Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Jeffersonville Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Kent Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Kirtland Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Lancaster Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	9-13-10 9-13-10 9-13-10 9-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Leetonia Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	9-13-10 9-13-10 9-13-10 9-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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Exchange	Access Area	Alteration Date	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Literarige	Alea	Date	ivate increase	<u>IIICI ease</u>	THIS I CHOO
Leroy Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Lewisville Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Lindsey Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Lisbon Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Lockbourne Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
London Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

Issued: May 19, 2011 Effective: May 19, 2011

<u>Exchange</u>	Access Area	Alteration <u>Date</u>	<u>Date of Last</u> <u>Rate Increase</u>	Last Rate Increase	Remaining Increase Permissible This Period
Louisville Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Lowellville Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Magnolia-Waynesbu Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/TT v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Manchester (SUM) Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Mantua Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Marietta Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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					Remaining Increase
<u>Exchange</u>	Access Area	Alteration <u>Date</u>	Date of Last Rate Increase	Last Rate Increase	Permissible This Period
Marlboro Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o TT	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Marshall Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o TT	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Martins Ferry Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o TT	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Massillon Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o TT	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Maumee Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o TT	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Medway Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o TT	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

Issued: May 19, 2011 Effective: May 19, 2011

					Remaining Increase
<u>Exchange</u>	<u>Access</u> <u>Area</u>	Alteration Date	<u>Date of Last</u> <u>Rate Increase</u>	Last Rate Increase	Permissible This Period
Mentor	D				
Residence	_	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w	r/TT	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/TT		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w	r/o TT	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/o T	Τ	09-13-10	01-07-11	\$1.25	\$0.00
Miamisburg-					
West Carrollton	D				
Residence		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w	·/TT	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/TT		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/o T	Γ	09-13-10	01-07-11	\$1.25	\$0.00
Middletown	D				
Residence		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w	r/TT	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/TT		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/o T	Γ	09-13-10	01-07-11	\$1.25	\$0.00
Milledgeville	D				
Residence		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w	r/TT	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/TT		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/o T	Τ	09-13-10	01-07-11	\$1.25	\$0.00
Mingo Junction	D				
Residence		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w	r/TT	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/TT		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/o T	Τ	09-13-10	01-07-11	\$1.25	\$0.00
Mogadore	D				
Residence		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w	/TT	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/TT		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/o T	Τ	09-13-10	01-07-11	\$1.25	\$0.00

Issued: May 19, 2011 Effective: May 19, 2011

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,

PART 2 - General Terms and Conditions SECTION 11 - BLES Pricing Flexibility Original Sheet 20

# 1. BLES Pricing Flexibility (cont'd)

Exchange	Access Area	Alteration Date	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Literarige	Alea	Date	ivate increase	increase	THIS I CHOO
Monroe Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Montrose Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25
Murray City Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	10-24-10 10-24-10 10-24-10 10-24-10 10-24-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Navarre Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Nelsonville Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
New Albany Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

Issued: May 19, 2011 Effective: May 19, 2011

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,

Original Sheet 21

# 1. BLES Pricing Flexibility (cont'd)

					Remaining Increase
<u>Exchange</u>	Access Area	Alteration Date	<u>Date of Last</u> <u>Rate Increase</u>	Last Rate Increase	Permissible This Period
New Carlisle Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
New Holland Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	/o TT	10-24-10 10-24-10 10-24-10 10-24-10 10-24-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
New Lexington Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
New Matamoras Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	/o TT	10-24-10 10-24-10 10-24-10 10-24-10 10-24-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
New Riegel Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
New Waterford Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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<u>Exchange</u>	Access Area	Alteration <u>Date</u>	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Newcomerstown Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Newport Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	10-24-10 10-24-10 10-24-10 10-24-10 10-24-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Niles Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
North Canton Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
North Hampton Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
North Jackson Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

Issued: May 19, 2011 Effective: May 19, 2011

Exchange	Access Area	Alteration Date	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
North Lima Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
North Royalton Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Norwich Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Olmsted Falls Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Painesville Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Perrysburg Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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<u>Exchange</u>	Access Area	Alteration Date	<u>Date of Last</u> Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Philo Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Piqua Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Pitchin Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Rainsboro Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Ravenna Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Reynoldsburg Residence Non Res, non-rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	w/o TT	01-04-11 01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25

Issued: May 19, 2011 Effective: May 19, 2011

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010, Case No. 10-1010-TP-ORD.

<u>Exchange</u>	Access Area	Alteration Date	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Rio Grande Residence Non Res, non-rotary Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Ripley Residence Non Res, non-rotary Non Res, rotary w/TT Non Res, non-rotary Non Res, rotary w/o	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Rogers Residence Non Res, non-rotary w/TT Non Res, non-rotary w/O Non Res, rotary w/O	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Rootstown Residence Non Res, non-rotary w/TT Non Res, non-rotary w/On Res, rotary w/On Non Re	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Roseville Residence Non Res, non-rotary w/TT Non Res, non-rotary w/On Res, rotary w/On Res,	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Rushville Residence Non Res, non-rotary Non Res, rotary w/TT Non Res, non-rotary Non Res, rotary w/o	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

Issued: May 19, 2011 Effective: May 19, 2011

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,

<u>Exchange</u>	Access Area	Alteration Date	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Salem Residence Non Res, non-rotary w/TT Non Res, non-rotary w/O Non Res, rotary w/O	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Salineville Residence Non Res, non-rotary Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Sandusky Residence Non Res, non-rotary Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Sebring Residence Non Res, non-rotary Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Sedalia Residence Non Res, non-rotary Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	10-24-10 10-24-10 10-24-10 10-24-10 10-24-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Sharon Residence Non Res, non-rotary Non Res, rotary w/TT Non Res, non-rotary Non Res, rotary w/o	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

Issued: May 19, 2011 Effective: May 19, 2011

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,

Exchange	Access Area	Alteration Date	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Lacitatige	Alea	Date	itate increase	<u>increase</u>	Tills I ellou
Shawnee Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Somerset Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Somerton Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	10-24-10 10-24-10 10-24-10 10-24-10 10-24-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
South Charleston Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
South Solon Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
South Vienna Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

Issued: May 19, 2011 Effective: May 19, 2011

PART 2 - General Terms and Conditions SECTION 11 - BLES Pricing Flexibility Original Sheet 28

#### 1. BLES Pricing Flexibility (cont'd)

<u>Exchange</u>	Access Area	Alteration Date	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Spring Valley Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Springfield Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
St. Clairsville Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Steubenville Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	w/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Strongsville Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Sugar Grove Residence Non Res, non-rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	w/o TT	10-24-10 10-24-10 10-24-10 10-24-10 10-24-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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PART 2 - General Terms and Conditions SECTION 11 - BLES Pricing Flexibility Original Sheet 29

#### 1. BLES Pricing Flexibility (cont'd)

<u>Exchange</u>	Access Area	Alteration <u>Date</u>	<u>Date of Last</u> <u>Rate Increase</u>	Last Rate Increase	Remaining Increase Permissible This Period
Sugar Tree Ridge Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	ı/o TT	10-24-10 10-24-10 10-24-10 10-24-10 10-24-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Terrace Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	ı/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25
Thornville Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	ı/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Tiffin Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	ı/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Toledo Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	ı/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.50 \$0.50	\$0.00 \$0.00 \$0.00 \$0.75 \$0.75
Toledo Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	ı/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25

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	Access	Alteration	Date of Last	Last Rate	<u>Remaining</u> <u>Increase</u> Permissible
<u>Exchange</u>	<u>Area</u>	Date	Rate Increase	Increase	This Period
Toledo Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Toronto Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Tremont City Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Trenton Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Trinity Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25
Uhrichsville Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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#### 1. BLES Pricing Flexibility (cont'd)

Exchange	Access Area	Alteration Date	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Uniontown Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Upper Sandusky Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Vandalia Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Victory Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25
Vinton Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Walnut Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010, Case No. 10-1010-TP-ORD.

<u>Exchange</u>	Access Area	Alteration <u>Date</u>	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Washington Court H Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/TT v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Wellsville Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
West Jefferson Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
West Lafayette Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Westerville Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25
Whitehouse Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

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<b>Exchange</b>	Access Area	Alteration <u>Date</u>	Date of Last Rate Increase	Last Rate Increase	Remaining Increase Permissible This Period
Wickliffe Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25
Willoughby Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25
Winchester Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Woodsfield Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, rotary w/o T	v/o TT	10-24-10 10-24-10 10-24-10 10-24-10 10-24-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00
Worthington Residence Non Res, non-rotary w Non Res, rotary w/TT Non Res, non-rotary w Non Res, rotary w/o T	v/o TT	01-04-11 01-04-11 01-04-11 01-04-11	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$1.25 \$1.25
Xenia Residence Non Res, non-rotary v Non Res, rotary w/TT Non Res, non-rotary v Non Res, rotary w/o T	v/o TT	09-13-10 09-13-10 09-13-10 09-13-10	01-07-11 01-07-11 01-07-11 01-07-11 01-07-11	\$1.25 \$1.25 \$1.25 \$1.25 \$1.25	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00

Issued: May 19, 2011 Effective: May 19, 2011

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,

P.U.C.O. NO. 20 Part 2 Section 11

PART 2 - General Terms and Conditions SECTION 11 - BLES Pricing Flexibility Original Sheet 34

#### 1. BLES Pricing Flexibility (cont'd)

_	ccess	Alteration	Date of Last	Last Rate	<u>Remaining</u> <u>Increase</u> <u>Permissible</u>
<u>Exchange</u>	<u>Area</u>	<u>Date</u>	Rate Increase	<u>Increase</u>	This Period
Yellow Springs-Clifton	D				
Residence		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w/TT		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/TT		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w/o 7	T	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/o TT		09-13-10	01-07-11	\$1.25	\$0.00
Youngstown	С				
Residence		01-04-11	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w/TT		01-04-11	01-07-11	\$1.25	\$0.00
Non Res, rotary w/TT		01-04-11	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w/o 7	T	01-04-11	01-07-11	\$0.00	\$1.25
Non Res, rotary w/o TT		01-04-11	01-07-11	\$0.00	\$1.25
Youngstown	D				
Residence		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w/TT		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/TT		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w/o 7	Т	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/o TT		09-13-10	01-07-11	\$1.25	\$0.00
Zanesville	D				
Residence		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w/TT		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/TT		09-13-10	01-07-11	\$1.25	\$0.00
Non Res, non-rotary w/o 7	Т	09-13-10	01-07-11	\$1.25	\$0.00
Non Res, rotary w/o TT		09-13-10	01-07-11	\$1.25	\$0.00

Issued: May 19, 2011
In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,

The Ohio Bell Telephone Company

AT&T Tariff

P.U.C.O. NO. 20 Part 3 Section 1

PART 3 - Service Charges SECTION 1 - Service Charges 1st Revised Sheet A Cancels Original Sheet A

(D)

(D)

#### **AT&T Tariff**

P.U.C.O. NO. 20 Section 1

PART 3 - Service Charges SECTION 1 - Service Charges

3rd Revised Sheet 2 Cancels 2nd Revised Sheet 2

#### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES

(C)

#### 1.1 Definitions of Terms used in this Section (cont'd)

#### Simple Service

Simple residence and non-residence exchange service includes network exchange access lines (C) and their associated facilities and equipment which met all of the following conditions:

- 1. The network access lines are served from their normal serving central office.
- 2. All terminations of the network access lines are confined to a single continuous property.
- 3. Customer premises equipment connected to such network access lines is limited to non-key telephones with associated miscellaneous or supplemental equipment.

Where more than one exchange service is billed on a single account, the multi-line account is considered simple only when all the network access lines meet the criteria as outlined in 1. through 3 preceding.

#### 1.2 General Regulations

- A. Nonrecurring charges (NRC) are applicable for the following work functions required to establish exchange service:
  - 1. Service Ordering Charge A nonrecurring charge which covers receiving, recording and processing information necessary to execute a customer's request for service.
  - 2. Central Office Connection Charge A nonrecurring charge for establishing or changing central office connections which may include, but are not limited to, circuit design work and establishing or changing central office connections.
  - 3. Line Connection Charge A nonrecurring charge for performing any of the operations associated with the connection of the network access line and a network interface.
  - 4. Network Wiring Charge

A one time charge consisting of a time sensitive network wiring charge required to perform customer requested work on the customer's premises, except work required to establish or reestablish network access.

> (D) (D)

#### AT&T Tariff

P.U.C.O. NO. 20 Part 3 Section 1

PART 3 - Service Charges SECTION 1 - Service Charges

7th Revised Sheet 3 Cancels 6th Revised Sheet 3

#### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

#### General Regulations (cont'd) 1.2

- B. Service Establishment and Change Charges apply in addition to all other rates and charges for services provided by the Company.
- C. The charges specified in this section contemplate work being performed by the Company during the usual working hours on normal working days. When, at the specific request of the customer or applicant for service, work is performed at other times, either for the convenience of the customer or applicant for service or for other reasons not under the control of the Company, the expense incurred by the Company in excess of the normal expense of such work, when performed during usual working hours on normal working days, may be billed to the customer or applicant for service, in addition to the charges otherwise applicable.

#### 1.3 Nonrecurring Charges

A. Application of NRCs to Establish Services

Except where otherwise specified in this paragraph 1.3, the same nonrecurring charges apply to residence and non-residence. (C)

The Central Office Connection and Line Connection Charges do not apply to the transfer of an existing central office line serving a reseller's end user when there is no interruption of service.

(D)

(D)

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Issued: May 19, 2011

P.U.C.O. NO. 20 Part 3 Section 1

PART 3 - Service Charges SECTION 1 - Service Charges 4th Revised Sheet 3.1 Cancels 3rd Revised Sheet 3.1

#### 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

#### 1.3 Nonrecurring Charges (cont'd)

- A. Application of NRCs to Establish Services (cont'd)
  - 1. Exchange Service

The following charges are applicable to each individual exchange service being established:

	<u>Maximum</u>	<u>Complex</u>	Maximum Simple		
Description	Danidana	Non-	Danidana	Non-	
Description	Residence	<u>Residence</u>	<u>Residence</u>	Residence	
Basic Local Exchange Service (BLES)					(C)
Service Ordering Charge, per location, per occasion	\$17.65	\$15.85	\$17.65	\$25.50	(D)
					(D)
					 (D)
					(- )
Central Office Connection Charge, per termination.	8.25	17.00	8.25	13.00	/1/ /1/
Line Connection Charge, per termination.	10.60	16.50	10.60	24.35	/2/ /2/

(D)

(D)

Issued: May 19, 2011

Effective: May 19, 2011

<sup>/1/</sup> Material formerly appeared on Sheet 3.1.1.

<sup>/2/</sup> Material formerly appeared on Sheet 3.2.

**AT&T Tariff** 

P.U.C.O. NO. 20 Part 3 Section 1

PART 3 - Service Charges SECTION 1 - Service Charges 1st Revised Sheet 3.1.1 Cancels Original Sheet 3.1.1

> (D) /1/ /1/ (D) (D)

(D)

/1/ Material now appears on Sheet 3.1

(C)

Issued: May 19, 2011

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P.U.C.O. NO. 20 Part 3 Section 1

PART 3 - Service Charges SECTION 1 - Service Charges 1st Revised Sheet 3.1.1.P Cancels Original Sheet 3.1.1.P

(D) (D) /1/ /1/ (D) (D) /1/ Material now appears on Sheet 3.1-P (C) (D) (D)

Issued: May 19, 2011

Effective: May 19, 2011

PART 3 - Service Charges SECTION 1 - Service Charges 3rd Revised Sheet 3.1.P Cancels 2nd Revised Sheet 3.1.P

# 1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

## 1.3 Nonrecurring Charges (cont'd)

- A. Application of NRCs to Establish Services (cont'd)
  - 1. Exchange Service (cont'd)

The following charges are applicable to each individual exchange service being established:

	Current (		<u>Current</u>		
<u>Description</u>	Residence	Non- <u>Residence</u>	Residence	Non- <u>Residence</u>	
Basic Local Exchange Service (BLES) (cont'd)					
Service Ordering Charge, per location, per occasion	\$17.65	\$15.85	\$17.65	\$25.50	(C) (D)
					(Ď)
Central Office Connection Charge, per termination.	8.25	17.00	8.25	13.00	/1/ /1/
Line Connection Charge, per termination.	10.60	16.50	10.60	24.35	/2/ /2/



<sup>/2/</sup> Material formerly appeared on Sheet 3.2-P

(C) (C) (D) (D)

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PART 3 - Service Charges SECTION 1 - Service Charges 2nd Revised Sheet 3.2 Cancels 1st Revised Sheet 3.2

> (D) (D) /1/ /1/ (D) (D) (C)

/1/ Material now appears on Sheet 3.1.

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# **AT&T Tariff**

P.U.C.O. NO. 20 Part 3 Section 1

PART 3 - Service Charges SECTION 1 - Service Charges 3rd Revised Sheet 3.2.P Cancels 2nd Revised Sheet 3.2.P

(D) (D) /1/ /1/ (D) (D) /1/ Material now appears on Sheet 3.1-P (C)

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PART 3 - Service Charges SECTION 1 - Service Charges 5th Revised Sheet 4 Cancels 4th Revised Sheet 4

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PART 3 - Service Charges SECTION 1 - Service Charges 4th Revised Sheet 5 Cancels 3rd Revised Sheet 5

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4th Revised Sheet 5 Cancels 3rd Revised Sheet 5

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PART 3 - Service Charges SECTION 1 - Service Charges

6th Revised Sheet 7 Cancels 5th Revised Sheet 7

(D)

AT&T Tariff

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PART 3 - Service Charges SECTION 1 - Service Charges

3rd Revised Sheet 8 Cancels 2nd Revised Sheet 8

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PART 3 - Service Charges SECTION 1 - Service Charges 2nd Revised Sheet 8.1 Cancels 1st Revised Sheet 8.1

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PART 3 - Service Charges SECTION 1 - Service Charges 3rd Revised Sheet 9 Cancels 2nd Revised Sheet 9

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PART 3 - Service Charges SECTION 1 - Service Charges

3rd Revised Sheet 9.1 Cancels 2nd Revised Sheet 9.1

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PART 3 - Service Charges SECTION 1 - Service Charges 2nd Revised Sheet 10 Cancels 1st Revised Sheet 10

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PART 3 - Service Charges SECTION 1 - Service Charges

7th Revised Sheet 11 Cancels 6th Revised Sheet 11

(D)

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PART 3 - Service Charges SECTION 1 - Service Charges 7th Revised Sheet 12 Cancels 6th Revised Sheet 12

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PART 3 - Service Charges SECTION 1 - Service Charges

3rd Revised Sheet 13 Cancels 2nd Revised Sheet 13

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P.U.C.O. NO. 20 Section 1 Part 3

PART 3 - Service Charges SECTION 1 - Service Charges

4th Revised Sheet 14 Cancels 3rd Revised Sheet 14

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P.U.C.O. NO. 20 Section 1 Part 3

PART 3 - Service Charges SECTION 1 - Service Charges

4th Revised Sheet 15 Cancels 3rd Revised Sheet 15

(D)

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P.U.C.O. NO. 20 Part 3 Section 1

PART 3 - Service Charges SECTION 1 - Service Charges 4th Revised Sheet 16 Cancels 3rd Revised Sheet 16

(D)

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PART 3 - Service Charges SECTION 1 - Service Charges 3rd Revised Sheet 16.1 Cancels 2nd Revised Sheet 16.1

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PART 3 - Service Charges SECTION 1 - Service Charges 4th Revised Sheet 17 Cancels 3rd Revised Sheet 17

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PART 3 - Service Charges SECTION 1 - Service Charges 3rd Revised Sheet 18 Cancels 2nd Revised Sheet 18

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(D)

By Thomas C. Pelto, President, Cleveland, Ohio

P.U.C.O. NO. 20 Part 3 Section 1

PART 3 - Service Charges SECTION 1 - Service Charges 3rd Revised Sheet 19 Cancels 2nd Revised Sheet 19

Simple Charge

(D)

## 2. RESTORAL OF SERVICE CHARGES

(C)

A. Application of Nonrecurring Charges for Restoral of Basic Local Exchange Service (BLES).

(C)

		Complex Charge		Oillipic	Ontiple Offarge	
			Non-		Non-	
De	escription	Residence	Residence	Residence	Residence	(C)
1.	Service restored after temporary denial but prior to completion of order to discontinue service, per service or system					
	Restoral Charge	\$26.55	\$26.55	\$32.30	\$32.30	
2.	Service restored after temporary suspension					
	Restoral Charge	62.30	75.85	33.55	33.55	
3.	Service restored after temporary interception					
	Restoral Charge	62.50	87.70	33.55	33.55	

Complex Charge

(D)

(D)

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## AT&T Tariff

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

1st Revised Sheet A Cancels Original Sheet A



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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 5th Revised Sheet 1 Cancels 4th Revised Sheet 1

### 1. MONTHLY EXCHANGE SERVICES

Telephone Exchange Service is the furnishing of facilities necessary for communicating within specified exchange areas. Service is comprised of three components - network access line, central office termination and usage. There are two classes of service, Non-Residence and Residence. Except where otherwise provided the monthly rates in this paragraph 1 cover the access line and central office termination for the types and classes of exchange service listed.

A list of exchanges and network access areas appears in Section 1 preceding.

### A. Network Access Lines

Monthly rates for network access lines are determined by class of service and by access area. The customer's normal serving central office determines the applicable access area rate. The access areas, by exchange, are shown in Section 1 preceding.

### **Central Office Termination**

Furnishes dial tone along with a termination for the network access line to the serving central office for the placing and receiving of calls.

### **Basic Local Exchange Service (BLES)**

(N)

Residential-end-user access to and usage of telephone-company-provided services over a single line or small-business-end-user access to and usage of telephone-company-provided services over the primary access line of service, which in the case of residential and small-business access and usage is not part of a bundle or package of services, that does both of the following:

Enables a customer to originate or receive voice communications within a local service area as that area exists on the effective date of the amendment of this section by S.B. 162 of the 128th general assembly;

Consists of all of the following services:

Local dial tone service:

For residential end users, flat-rate telephone exchange service;

Touch tone dialing service;

Access to and usage of 9-1-1 services, where such services are available;

Access to operator services and directory assistance;

Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;

Per call, caller identification blocking services;

Access to telecommunications relay service; and

Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 6th Revised Sheet 1.1 Cancels 5th Revised Sheet 1.1

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P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

12th Revised Sheet 1.1.1 Cancels 11th Revised Sheet 1.1.1

# MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

1.	Rates and Charges	(C)
• • •	rates and onlarges	$( \cup )$

<u>Description</u>	Access <u>Area</u>	Maximum Network Access <u>Line</u>	Monthly Rate Central Office Termination	Montl Network Access <u>Line</u>	hly Rate Central Office Termination	
Non-Residence BLES Access Lines						(C)
- Non-Rotary With Touch-Tone						(D)
Aberdeen Akron Akron Akron Alliance Alton Arabia Atwater Barnesville Beallsville Beavercreek Bedford Belfast Bellaire Bellbrook Belpre Berea Bethesda Bloomingburg Bloomingville Bowersville Bowersville Brecksville	08000000000000000000	\$21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70	\$2.30 2.30	\$21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70 21.70	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	(D)

(D) (D)

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage Part 4 Section 2

P.U.C.O. NO. 20

11th Revised Sheet 1.1.2 Cancels 10th Revised Sheet 1.1.2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

## 1. Rates and Charges (cont'd)

Description	Access <u>Area</u>	Maximum Network Access <u>Line</u>	Monthly Rate Central Office Termination	Mont Network Access <u>Line</u>	chly Rate Central Office Termination	
Non-Residence BLES Access Lines (cont'd)						(C)
- Non-Rotary With Touch-Tone (cont'd)						(C)
Burton	D	\$21.70	\$2.30	\$21.70	\$2.30	(D)
Canal Fulton	D	21.70	2.30	21.70	2.30	
Canal Winchester	D	21.70	2.30	21.70	2.30	
Canfield	D	21.70	2.30	21.70	2.30	
Canton	D	21.70	2.30	21.70	2.30	
Carroll	D	21.70	2.30	21.70	2.30	
Castalia	D	21.70	2.30	21.70	2.30	
Cedarville	D	21.70	2.30	21.70	2.30	
Centerville	D	21.70	2.30	21.70	2.30	
Chagrin Falls	D	21.70	2.30	21.70	2.30	
Cheshire	D	21.70	2.30	21.70	2.30	
Chesterland	D	21.70	2.30	21.70	2.30	
Christiansburg	D	21.70	2.30	21.70	2.30	
Clarington	D	21.70	2.30	21.70	2.30	
Cleveland	В	21.70	2.30	21.70	2.30	
Cleveland	С	21.70	2.30	21.70	2.30	
Columbiana	D	21.70	2.30	21.70	2.30	
Columbus	В	21.70	2.30	21.70	2.30	
Columbus	С	21.70	2.30	21.70	2.30	
Conesville	D	21.70	2.30	21.70	2.30	
Corning	D	21.70	2.30	21.70	2.30	
Coshocton	D	21.70	2.30	21.70	2.30	
Dalton	D	21.70	2.30	21.70	2.30	
Danville-Highland	D	21.70	2.30	21.70	2.30	
Dayton	В	21.70	2.30	21.70	2.30	
Dayton	С	21.70	2.30	21.70	2.30	
Dayton	D	21.70	2.30	21.70	2.30	
Donnelsville	D	21.70	2.30	21.70	2.30	
Dresden	D	21.70	2.30	21.70	2.30	
Dublin	С	21.70	2.30	21.70	2.30	
Duffy	D	21.70	2.30	21.70	2.30	
East Liverpool	D	21.70	2.30	21.70	2.30	
East Palestine	D	21.70	2.30	21.70	2.30	
Enon	D	21.70	2.30	21.70	2.30	
Fairborn	D	21.70	2.30	21.70	2.30	
Findlay	D	21.70	2.30	21.70	2.30	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage Part 4 Section 2

P.U.C.O. NO. 20

11th Revised Sheet 1.1.3 Cancels 10th Revised Sheet 1.1.3

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

## 1. Rates and Charges (cont'd)

Description	Access <u>Area</u>	Maximum Network Access <u>Line</u>	Monthly Rate Central Office Termination	Montl Network Access <u>Line</u>	hly Rate Central Office Termination	
Non-Residence BLES Access Lines (cont'd)						(C)
- Non-Rotary With Touch- Tone (cont'd)						(C)
Fletcher-Lena Fostoria Franklin Fremont Fultonham Gahanna Gallipolis Gates Mills Girard Glenford Gnadenhutten Graysville Greensberg Grove City Groveport Guyan Harrisburg Hartville Hillcrest Hilliard Hillsboro Holland Hubbard Independence Ironton Jamestown Jeffersonville Kent Kirtland Lancaster Leetonia Leroy Lewisville		\$21.70 21.70	\$2.30 2.30	\$21.70 21.70	\$2.30 2.30	
Lindsey	D	21.70	2.30	21.70	2.30	
	Description  Non-Residence BLES Access Lines (cont'd)  - Non-Rotary With Touch- Tone (cont'd)  Fletcher-Lena Fostoria Franklin Fremont Fultonham Gahanna Gallipolis Gates Mills Girard Glenford Gnadenhutten Graysville Greensberg Grove City Groveport Guyan Harrisburg Hartville Hillcrest Hilliard Hillsboro Holland Hubbard Independence Ironton Jamestown Jeffersonville Kent Kirtland Lancaster Leetonia Leroy	Non-Residence BLES Access Lines (cont'd)  - Non-Rotary With Touch- Tone (cont'd)  Fletcher-Lena D Fostoria D Franklin D Fremont D Fultonham D Gahanna C Gallipolis D Gates Mills D Girard D Genersberg D Grove City D Groveport D Guyan D Harrisburg D Hartville D Hillcrest C Hilliard D Hillsboro D Holland D Hubbard D Independence C Ironton D Jamestown D Jeffersonville D Kent Kirtland D Lancaster D Levisville D	Description  Non-Residence BLES Access Lines (cont'd)  - Non-Rotary With Touch- Tone (cont'd)  Fletcher-Lena Fostoria Franklin Fultonham Gallipolis Gallipolis Girard Glenford Glenford Graysville Grove City Grove City Hartville Hartville Hillsboro Holland Hubbard Hubbard Hubbard Hubbard Hubbard Hubbard Hubers Hore Hore Hore Hore Hore Hore Hore Hore	Non-Residence BLES   Access Lines (cont'd)	Network   Netw	Network   Net

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 9th Revised Sheet 1.1.4 Cancels 8th Revised Sheet 1.1.4

Part 4

P.U.C.O. NO. 20

Section 2

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

## 1. Rates and Charges (cont'd)

		Maximum	Monthly Rate	<u>Montl</u>	nly Rate	
		Network	Central	Network	Central	
	Access	Access	Office	Access	Office	
<u>Description</u>	<u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<b>Termination</b>	
Non-Residence BLES Access Lines (cont'd)						(C)
<ul> <li>Non-Rotary With Touch- Tone (cont'd)</li> </ul>						(C)
Lisbon Lockbourne London Louisville Lowellville Magnolia-Waynesburg Manchester (SUM) Mantua Marietta Marlboro Marshall Martins Ferry Massillon Maumee Medway Mentor Miamisburg-West Carrollton Middletown Milledgeville Mingo Junction Mogadore Monroe Montrose Murray City Navarre Nelsonville		\$21.70 21.70	\$2.30 2.30	\$21.70 21.70	\$2.30 2.30	
New Albany New Carlisle New Holland New Lexington New Matamoras New Riegel	D D D D D	21.70 21.70 21.70 21.70 21.70 21.70	2.30 2.30 2.30 2.30 2.30 2.30 2.30	21.70 21.70 21.70 21.70 21.70 21.70	2.30 2.30 2.30 2.30 2.30 2.30 2.30	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

12th Revised Sheet 1.1.5 Cancels 11th Revised Sheet 1.1.5

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

- Non-Rotary With Touch-	(C)
rone (cont a)	(0)
New Waterford         D         \$21.70         \$2.30         \$21.70         2.30           Newport         D         21.70         2.30         21.70         2.30           Niles         D         21.70         2.30         21.70         2.30           North Canton         D         21.70         2.30         21.70         2.30           North Hampton         D         21.70         2.30         21.70         2.30           North Jackson         D         21.70         2.30         21.70         2.30           North Lima         D         21.70         2.30         21.70         2.30           Norwich         D         21.70         2.30         21.70         2.30           Norwich         D         21.70         2.30         21.70         2.30           Norwich         D         21.70         2.30         21.70         2.30           Painesville         D         21.70         2.30         21.70         2.30           Painesville         D         21.70         2.30         21.70         2.30           Perrysburg         D         21.70         2.30         21.70         2.30	(C)

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 13th Revised Sheet 1.1.6 Cancels 12th Revised Sheet 1.1.6

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

## A. Network Access Lines (cont'd)

# 1. Rates and Charges (cont'd)

		Maximum Network	Monthly Rate Central	<u>Mont</u> Network	<u>hly Rate</u> Central	
<u>Description</u>	Access <u>Area</u>	Access <u>Line</u>	Office Termination	Access <u>Line</u>	Office Termination	
Non-Residence BLES Access Lines (cont'd)						(C)
<ul> <li>Non-Rotary With Touch- Tone (cont'd)</li> </ul>						(C)
Springfield St. Clairsville Steubenville Strongsville Sugar Grove Sugar Tree Ridge Terrace Thornville Tiffin Toledo Toledo Toledo Toronto Tremont City Trenton Trinity Uhrichsville Uniontown Upper Sandusky Vandalia Victory Vinton Walnut Washington Court House Wellsville West Jefferson West Lafayette Westerville Whitehouse Wickliffe Willoughby Winchester		\$21.70 21.70	\$2.30 2.30	\$21.70 21.70	\$2.30 2.30	
Woodsfield Worthington Xenia	D C D	21.70 21.70 21.70	2.30 2.30 2.30	21.70 21.70 21.70	2.30 2.30 2.30	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 3rd Revised Sheet 1.1.7 Cancels 2nd Revised Sheet 1.1.7

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

# 1. Rates and Charges (cont'd)

		<u>Maximum</u>	Monthly Rate	<u>Mont</u>	hly Rate	
		Network	Central	Network	Central	
	Access	Access	Office	Access	Office	
<u>Description</u>	<u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<u>Termination</u>	
Non-Residence BLES Access Lines (cont'd)						(C)
<ul> <li>Non-Rotary With Touch- Tone (cont'd)</li> </ul>						(C)
Yellow Springs-Clifton	D	\$21.70	\$2.30	\$21.70	\$2.30	
Youngstown	С	21.70	2.30	21.70	2.30	
Youngstown	D	21.70	2.30	21.70	2.30	
Zanesville	D	21.70	2.30	21.70	2.30	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

4th Revised Sheet 1.2 Cancels 3rd Revised Sheet 1.2

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

11th Revised Sheet 1.2.1 Cancels 10th Revised Sheet 1.2.1

# MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

#### Rates and Charges (cont'd) 1.

			Monthly Rate	Monthly Rate		
Description	Access <u>Area</u>	Network Access <u>Line</u>	Central Office <u>Termination</u>	Network Access <u>Line</u>	Central Office Termination	
-	<u>/ o c.</u>		<u> </u>		<u> </u>	
Non-Residence BLES Access Lines - Rotary With Touch-Tone						(C)
- Rotary With Fouch-Tone						(D)
						(D)
Aberdeen	D	\$21.70	\$6.00	\$21.70	\$6.00	` '
Akron	В	21.70	6.00	21.70	6.00	
Akron	С	21.70	6.00	21.70	6.00	
Akron	D	21.70	6.00	21.70	6.00	
Alliance	D	21.70	6.00	21.70	6.00	
Alton	D	21.70	6.00	21.70	6.00	
Arabia	D	21.70	6.00	21.70	6.00	
Atwater	D	21.70	6.00	21.70	6.00	
Barnesville	D	21.70	6.00	21.70	6.00	
Beallsville	D	21.70	6.00	21.70	6.00	
Beavercreek	D	21.70	6.00	21.70	6.00	
Bedford	D	21.70	6.00	21.70	6.00	
Belfast	D	21.70	6.00	21.70	6.00	
Bellaire	D	21.70	6.00	21.70	6.00	
Bellbrook	D	21.70	6.00	21.70	6.00	
Belpre	D	21.70	6.00	21.70	6.00	
Berea	С	21.70	6.00	21.70	6.00	
Bethesda	D	21.70	6.00	21.70	6.00	

(D) (D)

PART 4 - Exchange Access Services

12th Revised Sheet 1.2.2 Cancels 11th Revised Sheet 1.2.2

Part 4

P.U.C.O. NO. 20

Section 2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

SECTION 2 - Exchange Lines and Usage

# 1. Rates and Charges

Rates and Charges						
		Maximum I	Monthly Rate	<u>Mont</u>	hly Rate	
		Network	Central	Network	Central	
	Access	Access	Office	Access	Office	
Description	Area	<u>Line</u>	<b>Termination</b>	<u>Line</u>	<b>Termination</b>	
Non-Residence BLES Access Lines						(C)
(cont'd)						(-)
(65.11.4)						(C)
- Rotary With Touch-Tone (cont'd)						(0)
rectary than reach terms (come)						
Bloomingburg	D	\$21.70	\$6.00	\$21.70	\$6.00	
Bloomingville	D	21.70	6.00	21.70	6.00	
Bowersville	D	21.70	6.00	21.70	6.00	
Brecksville	D	21.70	6.00	21.70	6.00	
Burton	D	21.70	6.00	21.70	6.00	
Canal Fulton	D	21.70	6.00	21.70	6.00	
Canal Winchester	D	21.70	6.00	21.70	6.00	
Canfield	Ď	21.70	6.00	21.70	6.00	
Canton	D	21.70	6.00	21.70	6.00	
Carroll	D	21.70	6.00	21.70	6.00	
Castalia	D	21.70	6.00	21.70	6.00	
Cedarville	D	21.70	6.00	21.70	6.00	
Centerville	D	21.70	6.00	21.70	6.00	
Chagrin Falls	D	21.70	6.00	21.70	6.00	
Cheshire	D	21.70	6.00	21.70	6.00	
	D					
Chesterland		21.70	6.00	21.70	6.00	
Christiansburg	D	21.70	6.00	21.70	6.00	
Clarington	D	21.70	6.00	21.70	6.00	
Cleveland	В	21.70	6.00	21.70	6.00	
Cleveland	С	21.70	6.00	21.70	6.00	
Columbiana	D	21.70	6.00	21.70	6.00	
Columbus	В	21.70	6.00	21.70	6.00	
Columbus	С	21.70	6.00	21.70	6.00	
Conesville	D	21.70	6.00	21.70	6.00	
Corning	D	21.70	6.00	21.70	6.00	
Coshocton	D	21.70	6.00	21.70	6.00	
Dalton	D	21.70	6.00	21.70	6.00	
Danville-Highland	D	21.70	6.00	21.70	6.00	
Dayton	В	21.70	6.00	21.70	6.00	
Dayton	С	21.70	6.00	21.70	6.00	
Dayton	D	21.70	6.00	21.70	6.00	
Donnelsville	D	21.70	6.00	21.70	6.00	
Dresden	D	21.70	6.00	21.70	6.00	
Dublin	С	21.70	6.00	21.70	6.00	
Duffy	D	21.70	6.00	21.70	6.00	
East Liverpool	D	21.70	6.00	21.70	6.00	
East Palestine	D	21.70	6.00	21.70	6.00	
Enon	D	21.70	6.00	21.70	6.00	
Fairborn	D	21.70	6.00	21.70	6.00	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage Part 4 Section 2

P.U.C.O. NO. 20

11th Revised Sheet 1.2.3 Cancels 10th Revised Sheet 1.2.3

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

#### A. Network Access Lines (cont'd)

# 1. Rates and Charges (cont'd)

i	Rates and Charges (cont'd) <u>Description</u>	Access <u>Area</u>	Maximum Network Access Line	Monthly Rate Central Office Termination	Mont Network Access <u>Line</u>	hly Rate Central Office Termination	
	Non-Residence BLES Access Lines (cont'd)						(C)
	- Rotary With Touch-Tone (cont'd)						(C)
	Findlay Fletcher-Lena Fostoria Franklin Fremont Fultonham Gahanna Gallipolis Gates Mills Girard Glenford Gnadenhutten Graysville Greensberg Grove City Groveport Guyan Harrisburg Hartville Hillcrest Hilliard Hillsboro Holland Hubbard Independence Ironton Jamestown Jeffersonville Kent Kirtland Lancaster Leetonia	000000000000000000000000000000000000000	\$21.70 21.70	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	\$21.70 21.70	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	
	Leroy Lewisville	D D	21.70 21.70	6.00 6.00	21.70 21.70	6.00 6.00	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 8th Revised Sheet 1.2.4 Cancels 7th Revised Sheet 1.2.4

Part 4

P.U.C.O. NO. 20

Section 2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

# 1. Rates and Charges (cont'd)

		<u>Maximum</u>	Monthly Rate	<u>Mont</u>	hly Rate	
		Network	Central	Network	Central	
	Access	Access	Office	Access	Office	
<u>Description</u>	<u>Area</u>	<u>Line</u>	<b>Termination</b>	<u>Line</u>	<b>Termination</b>	
Non-Residence BLES Access Lines (cont'd)						(C)
- Rotary With Touch-Tone (cont'd)						(C)
	_	<b>*</b>	<b>A.</b>	<b>^</b>		` ,
Lindsey	D	\$21.70	\$6.00	\$21.70	\$6.00	
Lisbon	D	21.70	6.00	21.70	6.00	
Lockbourne	D	21.70	6.00	21.70	6.00	
London	D	21.70	6.00	21.70	6.00	
Louisville	D	21.70	6.00	21.70	6.00	
Lowellville	D	21.70	6.00	21.70	6.00	
Magnolia-Waynesburg	D	21.70	6.00	21.70	6.00	
Manchester (SUM)	D	21.70	6.00	21.70	6.00	
Mantua	D D	21.70	6.00	21.70	6.00	
Marietta		21.70	6.00	21.70	6.00	
Marlboro	D	21.70	6.00	21.70	6.00	
Marshall	D D	21.70 21.70	6.00 6.00	21.70 21.70	6.00 6.00	
Martins Ferry Massillon	D	21.70	6.00	21.70	6.00	
	D	21.70	6.00	21.70	6.00	
Maumee	D	21.70	6.00	21.70	6.00	
Medway Mentor	D	21.70	6.00	21.70	6.00	
Miamisburg-West	D	21.70	0.00	21.70	6.00	
Carrollton	D	21.70	6.00	21.70	6.00	
Middletown	D	21.70	6.00	21.70	6.00	
Milledgeville	D	21.70	6.00	21.70	6.00	
Mingo Junction	D	21.70	6.00	21.70	6.00	
Mogadore	D	21.70	6.00	21.70	6.00	
Monroe	D	21.70	6.00	21.70	6.00	
Montrose	C	21.70	6.00	21.70	6.00	
Murray City	D	21.70	6.00	21.70	6.00	
Navarre	D	21.70	6.00	21.70	6.00	
Nelsonville	D	21.70	6.00	21.70	6.00	
New Albany	D	21.70	6.00	21.70	6.00	
New Carlisle	D	21.70	6.00	21.70	6.00	
New Holland	D	21.70	6.00	21.70	6.00	
New Lexington	D	21.70	6.00	21.70	6.00	
New Matamoras	D	21.70	6.00	21.70	6.00	
New Riegel	D	21.70	6.00	21.70	6.00	
	_	<u>-</u>	0.00		0.00	

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P.U.C.O. NO. 20 **AT&T Tariff** Section 2 Part 4

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

12th Revised Sheet 1.2.5 Cancels 11th Revised Sheet 1.2.5

# MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<u>Description</u>	Access <u>Area</u>	Maximum Network Access <u>Line</u>	Monthly Rate Central Office Termination	Mont Network Access <u>Line</u>	hly Rate Central Office Termination	
Non-Residence BLES Access Lines (cont'd)						(C)
- Rotary With Touch-Tone (cont'd)						(C)
New Waterford Newcomerstown Newport Niles North Canton North Hampton North Jackson North Lima North Royalton Norwich Olmsted Falls Painesville Perrysburg Philo Piqua Pitchin Rainsboro Ravenna Reynoldsburg Rio Grande Ripley Rogers Rootstown Roseville Rushville Salem Salineville Sandusky Sebring Sedalia Sharon Shawnee Somerset Somerton South Charleston South Vienna		\$21.70 21.70	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	\$21.70 21.70	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

15th Revised Sheet 1.2.6 Cancels 14th Revised Sheet 1.2.6

# MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

Description	Access <u>Area</u>	Maximum Network Access <u>Line</u>	Monthly Rate Central Office Termination	Mont Network Access <u>Line</u>	hly Rate Central Office Termination	
Non-Residence BLES Access Lines (cont'd)						(C)
- Rotary With Touch-Tone (cont'd)	)					(C)
Spring Valley Springfield St. Clairsville Steubenville Strongsville Sugar Grove Sugar Tree Ridge Terrace Thornville Tiffin Toledo Toledo Toledo Toronto Tremont City Trenton Trinity Uhrichsville Uniontown Upper Sandusky Vandalia Victory Vinton Walnut Washington Court House Wellsville West Jefferson West Lafayette Westerville Whitehouse Wickliffe Willoughby Winchester Woodsfield Worthington Xenia Yellow Springs-Clifton Youngstown Youngstown	000000000000000000000000000000000000000	\$21.70 21.70	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	\$21.70 21.70	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	
Zanesville	D	21.70	6.00	21.70	6.00	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 10th Revised Sheet 2 Cancels 9th Revised Sheet 2

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(D)

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 9th Revised Sheet 2.0.1 Cancels 8th Revised Sheet 2.0.1

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

Rates and Charges (cont'd)

		Network	Monthly Rate Central	Mont Network	thly Rate Central	
<u>Description</u>	Access <u>Area</u>	Access <u>Line</u>	Office Termination	Access <u>Line</u>	Office Termination	
Non-Residence BLES Access Lines						(C)
- Non-Rotary Without Touch- Tone						(D)
Aberdeen Akron Akron Akron Alliance Alton Arabia Atwater Barnesville Beallsville Beavercreek Bedford Belfast Bellaire Bellbrook Belpre Berea Bethesda		\$18.95 19.70 20.70 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	\$18.95 18.95 19.45 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95 18.95	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	(D)

(D)

(D)

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 10th Revised Sheet 2.0.2 Cancels 9th Revised Sheet 2.0.2

Part 4

P.U.C.O. NO. 20

Section 2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<u>Description</u>	Access <u>Area</u>	Maximum Network Access Line	Monthly Rate Central Office Termination	Mont Network Access <u>Line</u>	hly Rate Central Office Termination	
Non-Residence BLES Access Lines (cont'd)						(C)
<ul> <li>Non-Rotary Without Touch-Tone (cont'd)</li> </ul>						(C)
Bloomingburg Bloomingville Bowersville Brecksville Burton Canal Fulton Canal Winchester Canfield Canton Carroll Castalia Cedarville Centerville Chagrin Falls Cheshire Chesterland Christiansburg Clarington Cleveland Columbiana Columbiana Columbus Conesville Corning Coshocton Dalton Danville-Highland Dayton Dayton Dayton Donnelsville Dresden Dublin Duffy	000000000000000000000000000000000000000	\$18.95 18.95	\$2.30 2.30	\$18.95 18.95	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	
East Liverpool East Palestine	D D	18.95 18.95	2.30 2.30	18.95 18.95	2.30 2.30	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage Part 4 Section 2

10th Revised Sheet 2.0.3

Cancels 9th Revised Sheet 2.0.3

P.U.C.O. NO. 20

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

#### A. Network Access Lines (cont'd)

#### 1. Rates and Charges (cont'd)

Rates and Charges (cont'd)	Access	Maximum Network Access	Monthly Rate Central Office	Mont Network Access	hly Rate Central Office	
<u>Description</u>	Access <u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<u>Termination</u>	
Non-Residence BLES Access Lines (cont'd)						(C)
<ul> <li>Non-Rotary Without Touch-Tone (cont'd)</li> </ul>						(C)
Enon Fairborn Findlay Fletcher-Lena Fostoria Franklin Fremont Fultonham Gahanna Gallipolis Gates Mills Girard Glenford Gnadenhutten Graysville Greensberg Grove City Groveport Guyan Harrisburg Hartville Hillcrest Hilliard Hillsboro Holland Hubbard Independence Ironton Jamestown Jeffersonville Kent	000000000000000000000000000000000000000	\$18.95 18.95	\$2.30 2.30	\$18.95 18.95	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	
Kirtland Lancaster	D D	18.95 18.95	2.30 2.30	18.95 18.95	2.30 2.30	

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**AT&T Tariff** P.U.C.O. NO. 20 Section 2 Part 4

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

7th Revised Sheet 2.0.4 Cancels 6th Revised Sheet 2.0.4

# **MONTHLY EXCHANGE SERVICES (cont'd)**

#### **Network Access Lines (cont'd)** Α.

# Rates and Charges (cont'd)

		<u>Maximum</u>	Monthly Rate	<u>Mont</u>	hly Rate	
		Network	Central	Network	Central	
	Access	Access	Office	Access	Office	
<u>Description</u>	Area	Line	Termination	<u>Line</u>	Termination	
· · · · · · · · · · · · · · · · · · ·	<u> </u>					
Non-Residence BLES Access Lines (cont'd)						(C)
<ul> <li>Non-Rotary Without Touch-Tone (cont'd)</li> </ul>						(C)
						` '
Leetonia	D	\$18.95	\$2.30	\$18.95	\$2.30	
Leroy	D	18.95	2.30	18.95	2.30	
Lewisville	D	18.95	2.30	18.95	2.30	
Lindsey	D	18.95	2.30	18.95	2.30	
Lisbon	D	18.95	2.30	18.95	2.30	
Lockbourne	D	18.95	2.30	18.95	2.30	
London	D	18.95	2.30	18.95	2.30	
Louisville	D	18.95	2.30	18.95	2.30	
Lowellville	D	18.95	2.30	18.95	2.30	
Magnolia-Waynesburg	D	18.95	2.30	18.95	2.30	
Manchester (SUM)	D	18.95	2.30	18.95	2.30	
Mantua	D	18.95	2.30	18.95	2.30	
Marietta	D	18.95	2.30	18.95	2.30	
Marlboro	D	18.95	2.30	18.95	2.30	
Marshall_	D	18.95	2.30	18.95	2.30	
Martins Ferry	D	18.95	2.30	18.95	2.30	
Massillon	D	18.95	2.30	18.95	2.30	
Maumee	D	18.95	2.30	18.95	2.30	
Medway	D	18.95	2.30	18.95	2.30	
Mentor	D	18.95	2.30	18.95	2.30	
Miamisburg-West						
Carrollton	D	18.95	2.30	18.95	2.30	
Middletown	D	18.95	2.30	18.95	2.30	
Milledgeville	D	18.95	2.30	18.95	2.30	
Mingo Junction	D	18.95	2.30	18.95	2.30	
Mogadore	D	18.95	2.30	18.95	2.30	
Monroe	D	18.95	2.30	18.95	2.30	
Montrose	С	20.70	2.30	19.45	2.30	
Murray City	D	18.95	2.30	18.95	2.30	
Navarre	D	18.95	2.30	18.95	2.30	
Nelsonville	D	18.95	2.30	18.95	2.30	
New Albany	D	18.95	2.30	18.95	2.30	
New Carlisle	D	18.95	2.30	18.95	2.30	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

Part 4 12th Revised Sheet 2.0.5 Cancels 11th Revised Sheet 2.0.5

P.U.C.O. NO. 20

Section 2

# **MONTHLY EXCHANGE SERVICES (cont'd)**

# Network Access Lines (cont'd)

#### Rates and Charges (cont'd)

r. Rates and Charges (cont d)	Access	Network Access	Monthly Rate Central Office	Network Access	hly Rate Central Office	
<u>Description</u>	<u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<u>Termination</u>	
Non-Residence BLES Access Lines(cont'd)						(C)
<ul> <li>Non-Rotary Without Touch-Tone (cont'd)</li> </ul>						(C)
New Holland New Lexington New Matamoras New Riegel New Waterford Newcomerstown Newport Niles North Canton North Hampton North Jackson North Lima North Royalton Norwich Olmsted Falls Painesville Perrysburg Philo Piqua Pitchin Rainsboro Ravenna Reynoldsburg Rio Grande Ripley Rogers Rootstown Roseville Rushville Salem Salineville Sandusky Sebring Sedalia Sharon		\$18.95 18.95	\$2.30 2.30	\$18.95 18.95	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	
Shawnee Somerset	D D	18.95 18.95	2.30 2.30	18.95 18.95	2.30 2.30	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

11th Revised Sheet 2.0.6 Cancels 10th Revised Sheet 2.0.6

# **MONTHLY EXCHANGE SERVICES (cont'd)**

#### **Network Access Lines (cont'd)** Α.

# Rates and Charges (cont'd)

			Monthly Rate		hly Rate	
		Network	Central	Network	Central	
<b>5</b>	Access	Access	Office	Access	Office	
<u>Description</u>	<u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<u>Termination</u>	
Non-Residence BLES Access Lines (cont'd)						(C)
- Non-Rotary Without						
Touch-Tone (cont'd)						(C)
Somerton	D	\$18.95	\$2.30	\$18.95	\$2.30	
South Charleston	D	18.95	2.30	18.95	2.30	
South Solon	D	18.95	2.30	18.95	2.30	
South Vienna	D	18.95	2.30	18.95	2.30	
Spring Valley	D	18.95	2.30	18.95	2.30	
Springfield	D	18.95	2.30	18.95	2.30	
St. Clairsville	D	18.95	2.30	18.95	2.30	
Steubenville	D	18.95	2.30	18.95	2.30	
Strongsville	D	18.95	2.30	18.95	2.30	
Sugar Grove	D	18.95	2.30	18.95	2.30	
Sugar Tree Ridge	D	18.95	2.30	18.95	2.30	
Terrace	С	20.70	2.30	19.45	2.30	
Thornville	D	18.95	2.30	18.95	2.30	
Tiffin	D	18.95	2.30	18.95	2.30	
Toledo	В	19.70	2.30	18.95	2.30	
Toledo	С	20.70	2.30	19.45	2.30	
Toledo	D	18.95	2.30	18.95	2.30	
Toronto	D	18.95	2.30	18.95	2.30	
Tremont City	D	18.95	2.30	18.95	2.30	
Trenton	D	18.95	2.30	18.95	2.30	
Trinity	С	20.70	2.30	19.45	2.30	
Uhrichsville	D	18.95	2.30	18.95	2.30	
Uniontown	D	18.95	2.30	18.95	2.30	
Upper Sandusky	D	18.95	2.30	18.95	2.30	
Vandalia	D	18.95	2.30	18.95	2.30	
Victory	С	20.70	2.30	19.45	2.30	
Vinton	D	18.95	2.30	18.95	2.30	
Walnut	D	18.95	2.30	18.95	2.30	
Washington Court House	D	18.95	2.30	18.95	2.30	
Wellsville	D	18.95	2.30	18.95	2.30	
West Jefferson	D	18.95	2.30	18.95	2.30	
West Lafayette	D	18.95	2.30	18.95	2.30	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 7th Revised Sheet 2.0.7 Cancels 6th Revised Sheet 2.0.7

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

# 1. Rates and Charges (cont'd)

		Maximum Monthly Rate		Monthly Rate		
		Network	Central	Network	Central	
	Access	Access	Office	Access	Office	
<u>Description</u>	<u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<u>Termination</u>	
Non-Residence BLES Access Lines (cont'd)						(C)
<ul> <li>Non-Rotary Without Touch-Tone (cont'd)</li> </ul>						(C)
Westerville	С	\$20.70	\$2.30	\$19.45	\$2.30	
Whitehouse	D	18.95	2.30	18.95	2.30	
Wickliffe	С	20.70	2.30	19.45	2.30	
Willoughby	С	20.70	2.30	19.45	2.30	
Winchester	D	18.95	2.30	18.95	2.30	
Woodsfield	D	18.95	2.30	18.95	2.30	
Worthington	С	20.70	2.30	19.45	2.30	
Xenia	D	18.95	2.30	18.95	2.30	
Yellow Springs-Clifton	D	18.95	2.30	18.95	2.30	
Youngstown	С	20.70	2.30	19.45	2.30	
Youngstown	D	18.95	2.30	18.95	2.30	
Zanesville	D	18.95	2.30	18.95	2.30	

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AT&T Tariff

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

4th Revised Sheet 2.1 Cancels 3rd Revised Sheet 2.1

(D)

(D)

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**AT&T Tariff** 

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

9th Revised Sheet 2.1.1 Cancels 8th Revised Sheet 2.1.1

# MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

#### Rates and Charges (cont'd) 1.

		Maximum Network	Monthly Rate Central	Mont Network	<u>hly Rate</u> Central	
Description	Access	Access	Office	Access	Office	
<u>Description</u>	<u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<u>Termination</u>	
Non-Residence BLES Access Lines						(C)
- Rotary Without Touch-Tone						(D)
Aberdeen	D	\$18.95	\$6.00	\$18.95	\$6.00	(D)
Akron	В	19.70	6.00	18.95	6.00	
Akron	Č	20.70	6.00	19.45	6.00	
Akron	D	18.95	6.00	18.95	6.00	
Alliance	D	18.95	6.00	18.95	6.00	
Alton	D	18.95	6.00	18.95	6.00	
Arabia	D	18.95	6.00	18.95	6.00	
Atwater	D	18.95	6.00	18.95	6.00	
Barnesville	D	18.95	6.00	18.95	6.00	
Beallsville .	D	18.95	6.00	18.95	6.00	
Beavercreek	D	18.95	6.00	18.95	6.00	
Bedford	D	18.95	6.00	18.95	6.00	
Belfast	D	18.95	6.00	18.95	6.00	
Bellaire Bellbrook	D D	18.95 18.95	6.00 6.00	18.95 18.95	6.00 6.00	
	D	18.95	6.00	18.95	6.00	
Belpre Berea	C	20.70	6.00	19.45	6.00	
Bethesda	D	18.95	6.00	18.95	6.00	

(D) (D)

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 10th Revised Sheet 2.1.2 Cancels 9th Revised Sheet 2.1.2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<u>Description</u> Non-Residence BLES	Access <u>Area</u>	Maximum Network Access <u>Line</u>	Monthly Rate Central Office Termination	Mont Network Access <u>Line</u>	hly Rate Central Office Termination	
Access Lines (cont'd)						(C)
<ul> <li>Rotary Without Touch-Tone (cont'd)</li> </ul>						(C)
Bloomingburg	D	\$18.95	\$6.00	\$18.95	\$6.00	
Bloomingville	D	18.95	6.00	18.95	6.00	
Bowersville	D	18.95	6.00	18.95	6.00	
Brecksville	D	18.95	6.00	18.95	6.00	
Burton	D	18.95	6.00	18.95	6.00	
Canal Fulton Canal Winchester	D D	18.95	6.00	18.95 18.95	6.00 6.00	
Canal Winchester Canfield	D	18.95 18.95	6.00 6.00	18.95	6.00	
Canton	D	18.95	6.00	18.95	6.00	
Carroll	D	18.95	6.00	18.95	6.00	
Castalia	D	18.95	6.00	18.95	6.00	
Cedarville	D	18.95	6.00	18.95	6.00	
Centerville	D	18.95	6.00	18.95	6.00	
Chagrin Falls	D	18.95	6.00	18.95	6.00	
Cheshire	D	18.95	6.00	18.95	6.00	
Chesterland	D	18.95	6.00	18.95	6.00	
Christiansburg	D	18.95	6.00	18.95	6.00	
Clarington	D	18.95	6.00	18.95	6.00	
Cleveland	В	19.70	6.00	18.95	6.00	
Cleveland	C	20.70	6.00	19.45	6.00	
Columbiana Columbus	D B	18.95 19.70	6.00 6.00	18.95 18.95	6.00 6.00	
Columbus	C	20.70	6.00	19.45	6.00	
Conesville	D	18.95	6.00	18.95	6.00	
Corning	D	18.95	6.00	18.95	6.00	
Coshocton	D	18.95	6.00	18.95	6.00	
Dalton	D	18.95	6.00	18.95	6.00	
Danville-Highland	D	18.95	6.00	18.95	6.00	
Dayton	В	19.70	6.00	18.95	6.00	
Dayton	С	20.70	6.00	19.45	6.00	
Dayton	D	18.95	6.00	18.95	6.00	
Donnelsville	D	18.95	6.00	18.95	6.00	
Dresden	D	18.95	6.00	18.95	6.00	
Dublin	C	20.70	6.00	19.45	6.00	
Duffy	D	18.95	6.00	18.95	6.00	
East Liverpool East Palestine	D D	18.95 18.95	6.00 6.00	18.95 18.95	6.00 6.00	
East Palestine Enon	D	18.95	6.00	18.95	6.00	
EHUH	D	10.90	0.00	10.90	0.00	

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P.U.C.O. NO. 20 Part 4

> 11th Revised Sheet 2.1.3 Cancels 10th Revised Sheet 2.1.3

Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

Description Non-Residence BLES Access Lines (cont'd)	Access <u>Area</u>	Maximum Network Access Line	Monthly Rate Central Office Termination	Mont Network Access <u>Line</u>	hly Rate Central Office Termination	(C)
- Rotary Without Touch-Tone (cont'd)						(C)
Fairborn Findlay Fletcher-Lena Fostoria Franklin Fremont Fultonham Gahanna Gallipolis Gates Mills Girard Glenford Gnadenhutten Graysville Greensberg Grove City Groveport Guyan Harrisburg Hartville Hillcrest Hilliard Hillsboro Holland Hubbard Independence Ironton Jamestown Jeffersonville Kent Kirtland Lancaster		\$18.95 18.95	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	\$18.95 18.95	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	
Leetonia Leroy	D D	18.95 18.95	6.00 6.00	18.95 18.95	6.00 6.00	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 7th Revised Sheet 2.1.4 Cancels 6th Revised Sheet 2.1.4

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

# 1. Rates and Charges (cont'd)

		Maximum	Monthly Rate	<u>Mont</u>	Monthly Rate	
		Network	Central	Network	Central	
	Access	Access	Office	Access	Office	
<u>Description</u>	<u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<u>Termination</u>	
Non-Residence BLES access Lines (cont'd)						(C)
oo (co a)						
<ul> <li>Rotary Without Touch-Tone (cont'd)</li> </ul>						(C)
Lewisville	D	\$18.95	\$6.00	\$18.95	\$6.00	
Lindsey	D	18.95	6.00	18.95	6.00	
Lisbon	D	18.95	6.00	18.95	6.00	
Lockbourne	D	18.95	6.00	18.95	6.00	
London	D	18.95	6.00	18.95	6.00	
Louisville	D	18.95	6.00	18.95	6.00	
Lowellville	D	18.95	6.00	18.95	6.00	
Magnolia-Waynesburg	D	18.95	6.00	18.95	6.00	
Manchester (SUM)	D	18.95	6.00	18.95	6.00	
Mantua	D	18.95	6.00	18.95	6.00	
Marietta	D	18.95	6.00	18.95	6.00	
Marlboro	D	18.95	6.00	18.95	6.00	
Marshall	D	18.95	6.00	18.95	6.00	
	D	18.95	6.00	18.95	6.00	
Martins Ferry						
Massillon	D	18.95	6.00	18.95	6.00	
Maumee	D	18.95	6.00	18.95	6.00	
Medway	D	18.95	6.00	18.95	6.00	
Mentor	D	18.95	6.00	18.95	6.00	
Miamisburg-West	5	40.05	0.00	40.05	0.00	
Carrollton	D	18.95	6.00	18.95	6.00	
Middletown	D	18.95	6.00	18.95	6.00	
Milledgeville	D	18.95	6.00	18.95	6.00	
Mingo Junction	D	18.95	6.00	18.95	6.00	
Mogadore	D	18.95	6.00	18.95	6.00	
Monroe	D	18.95	6.00	18.95	6.00	
Montrose	С	20.70	6.00	19.45	6.00	
Murray City	D	18.95	6.00	18.95	6.00	
Navarre	D	18.95	6.00	18.95	6.00	
Nelsonville	D	18.95	6.00	18.95	6.00	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 12th Revised Sheet 2.1.5 Cancels 11th Revised Sheet 2.1.5

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

	scription	Access <u>Area</u>	Maximum Network Access <u>Line</u>	Monthly Rate Central Office Termination	Mont Network Access <u>Line</u>	hly Rate Central Office Termination	
	n-Residence BLES Access es (cont'd)						(C)
-	Rotary Without Touch-Tone (cont'd)						(C)
	New Albany New Carlisle New Holland New Lexington New Matamoras New Riegel New Waterford Newcomerstown Newport Niles North Canton North Hampton North Jackson North Lima North Royalton Norwich Olmsted Falls Painesville Perrysburg Philo Piqua Pitchin Rainsboro Ravenna Reynoldsburg Rio Grande Ripley Rogers Rootstown Roseville Rushville Salem Salineville Sandusky Sebring Sedalia		\$18.95 18.95	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	\$18.95 18.95	\$6.00 6.00 6.00 6.00 6.00 6.00 6.00 6.00	
	Sharon Shawnee	D D	18.95 18.95	6.00 6.00	18.95 18.95	6.00 6.00	

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# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

# 1. Rates and Charges (cont'd)

		<u>Maximum</u>	Monthly Rate	<u>Mont</u>	hly Rate	
		Network	Central	Network	Central	
	Access	Access	Office	Access	Office	
<u>Description</u>	<u>Area</u>	<u>Line</u>	<b>Termination</b>	<u>Line</u>	<b>Termination</b>	
Non-Residence BLES Access Lines (cont'd)						(C)
- Rotary Without Touch-Tone (cont'd)						(C)
						(0)
Somerset	D	\$18.95	\$6.00	\$18.95	\$6.00	
Somerton	D	18.95	6.00	18.95	6.00	
South Charleston	D	18.95	6.00	18.95	6.00	
South Solon	D	18.95	6.00	18.95	6.00	
South Vienna	D	18.95	6.00	18.95	6.00	
Spring Valley	D	18.95	6.00	18.95	6.00	
Springfield	D	18.95	6.00	18.95	6.00	
St. Clairsville	D	18.95	6.00	18.95	6.00	
Steubenville	D	18.95	6.00	18.95	6.00	
Strongsville	D	18.95	6.00	18.95	6.00	
Sugar Grove	D	18.95	6.00	18.95	6.00	
Sugar Tree Ridge	D	18.95	6.00	18.95	6.00	
Terrace	С	20.70	6.00	19.45	6.00	
Thornville	D	18.95	6.00	18.95	6.00	
Tiffin	D	18.95	6.00	18.95	6.00	
Toledo	В	19.70	6.00	18.95	6.00	
Toledo	С	20.70	6.00	19.45	6.00	
Toledo	D	18.95	6.00	18.95	6.00	
Toronto	D	18.95	6.00	18.95	6.00	
Tremont City	D	18.95	6.00	18.95	6.00	
Trenton	D	18.95	6.00	18.95	6.00	
Trinity	С	20.70	6.00	19.45	6.00	
Uhrichsville	D	18.95	6.00	18.95	6.00	
Uniontown	D	18.95	6.00	18.95	6.00	
Upper Sandusky	D	18.95	6.00	18.95	6.00	
Vandalia	D	18.95	6.00	18.95	6.00	
Victory	С	20.70	6.00	19.45	6.00	
Vinton	D	18.95	6.00	18.95	6.00	
Walnut	D	18.95	6.00	18.95	6.00	
Washington Court House	D	18.95	6.00	18.95	6.00	
Wellsville	D	18.95	6.00	18.95	6.00	
West Jefferson	D	18.95	6.00	18.95	6.00	
West Lafayette	D	18.95	6.00	18.95	6.00	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 7th Revised Sheet 2.1.7 Cancels 6th Revised Sheet 2.1.7

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

# 1. Rates and Charges (cont'd)

		<u>Maximum</u>	Monthly Rate	<u>Mont</u>	nthly Rate	
		Network	Central	Network	Central	
	Access	Access	Office	Access	Office	
<u>Description</u>	<u>Area</u>	<u>Line</u>	<b>Termination</b>	<u>Line</u>	<b>Termination</b>	
Non-Residence BLES						(C)
Access Lines (cont'd)						
- Rotary Without						
Touch-Tone (cont'd)						(C)
rouch-rone (conta)						(0)
Westerville	С	\$20.70	\$6.00	\$19.45	\$6.00	
Whitehouse	D	18.95	6.00	18.95	6.00	
Wickliffe	С	20.70	6.00	19.45	6.00	
Willoughby	С	20.70	6.00	19.45	6.00	
Winchester	D	18.95	6.00	18.95	6.00	
Woodsfield	D	18.95	6.00	18.95	6.00	
Worthington	С	20.70	6.00	19.45	6.00	
Xenia	D	18.95	6.00	18.95	6.00	
Yellow Springs-Clifton	D	18.95	6.00	18.95	6.00	
Youngstown	С	20.70	6.00	19.45	6.00	
Youngstown	D	18.95	6.00	18.95	6.00	
Zanesville	D	18.95	6.00	18.95	6.00	

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**AT&T Tariff** 

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 3rd Revised Sheet 2.2 Cancels 2nd Revised Sheet 2.2

and 1st Revised Sheet 2.2-P

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By Thomas C. Pelto, President, Cleveland, Ohio

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage P.U.C.O. NO. 20 Part 4 Section 2

9th Revised Sheet 2.2.1

Cancels 8th Revised Sheet 2.2.1

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

Description	Access Area	Maximum Network Access Line	Monthly Rate Central Office Termination	Mont Network Access Line	hly Rate Central Office Termination	
Residence BLES Access Lines	Mica	LIIIC	Terriniation	LIIIC	Terrimation	(C)
- Individual With or Without Touch- Tone						(C) (D)
Aberdeen	D	\$5.65	\$2.30	5.65	2.30	(D)
Akron	B	5.65	2.30	5.65	2.30	
Akron	C	5.65	2.30	5.65	2.30	
Akron	D	5.65	2.30	5.65	2.30	
Alliance	D	5.65	2.30	5.65	2.30	
Alton	D	5.65	2.30	5.65	2.30	
Arabia	D	5.65	2.30	5.65	2.30	
Atwater	D	5.65	2.30	5.65	2.30	
Barnesville	D	5.65	2.30	5.65	2.30	
Beallsville Beavercreek	D D	5.65 5.65	2.30 2.30 2.30	5.65 5.65	2.30 2.30 2.30	
Bedford	D	5.65	2.30	5.65	2.30	
Belfast	D	5.65	2.30	5.65	2.30	
Bellaire Bellbrook	D D D	5.65 5.65	2.30 2.30	5.65 5.65	2.30 2.30	
Belpre Berea Bethesda	C D	5.65 5.65 5.65	2.30 2.30 2.30	5.65 5.65 5.65	2.30 2.30 2.30	
Bloomingburg	D	5.65	2.30	5.65	2.30	
Bloomingville	D	5.65	2.30	5.65	2.30	
Bowersville	D	5.65	2.30	5.65	2.30	
Brecksville	D	5.65	2.30	5.65	2.30	
Burton	D	5.65	2.30	5.65	2.30	
Canal Fulton	D	5.65	2.30	5.65	2.30	
Canal Winchester	D	5.65	2.30	5.65	2.30	
Canfield Canton	D D	5.65 5.65	2.30 2.30 2.30	5.65 5.65	2.30 2.30 2.30	
Carroll	D	5.65	2.30	5.65	2.30	
Castalia	D	5.65	2.30	5.65	2.30	
Cedarville	D	5.65	2.30	5.65	2.30	
Centerville	D	5.65	2.30	5.65	2.30	
Chagrin Falls	D	5.65	2.30	5.65	2.30	
Cheshire	D	5.65	2.30	5.65	2.30	
Chesterland	D	5.65	2.30	5.65	2.30	

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AT&T Tariff P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

9th Revised Sheet 2.2.2 Cancels 8th Revised Sheet 2.2.2

Effective: May 19, 2011

# MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)1. Rates and Charges (cont'd)

Description Residence BLES Access Lines (cont'd) - Individual With or Without Touch-Tone	Access <u>Area</u>	Maximum Network Access Line	Monthly Rate Central Office <u>Termination</u>	Mont Network Access <u>Line</u>	thly Rate Central Office Termination	(C)
(cont'd)  Christiansburg Clarington Cleveland Cleveland Columbiana Columbus Columbus Conesville Corning Coshocton Dalton Danville-Highland Dayton Dayton Donnelsville Dresden Dublin Duffy East Liverpool East Palestine Enon Fairborn Findlay Fletcher-Lena Fostoria Franklin Fremont	008008000000000000000000000000000000000	\$5.65 5.65 5.65 5.65 5.65 5.65 5.65 5.65	\$2.30 2.30	\$5.65 5.65 5.65 5.65 5.65 5.65 5.65 5.65	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	(C)
Fultonham Gahanna Gallipolis Gates Mills Girard Glenford Gnadenhutten Graysville Greensberg	D C D D D D D D D	5.65 5.65 5.65 5.65 5.65 5.65 5.65 5.65	2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	5.65 5.65 5.65 5.65 5.65 5.65 5.65 5.65	2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 7th Revised Sheet 2.2.3 Cancels 6th Revised Sheet 2.2.3

Part 4

P.U.C.O. NO. 20

Section 2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

		Maximum N	<u>Nonthly Rate</u> Central	Monthly Rate Network Central		
<u>Description</u>	Access <u>Area</u>	Access <u>Line</u>	Office Termination	Access <u>Line</u>	Office Termination	
Residence BLES Access Lines (cont'd)						(C)
<ul> <li>Individual With or Without Touch-Tone (cont'd)</li> </ul>						(C)
Grove City Groveport Guyan Harrisburg Hartville Hillcrest Hilliard Hillsboro Holland Hubbard Independence Ironton Jamestown Jeffersonville Kent Kirtland Lancaster Leetonia Leroy Lewisville Lindsey Lisbon Lockbourne London Louisville Magnolia-Waynesburg Manchester (SUM) Mantua Marietta Marlboro Marshall Martins Ferry Massillon		\$5.65 5.65 5.65 5.65 5.65 5.65 5.65 5.65	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	\$5.655555555555555555555555555555555555	\$2.30 2.30	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

10th Revised Sheet 2.2.4 Cancels 9th Revised Sheet 2.2.4

# MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

Description	Access <u>Area</u>	Maximum Network Access Line	Monthly Rate Central Office Termination	Mont Network Access <u>Line</u>	hly Rate Central Office Termination	
Residence BLES Access Lines (cont'd)						(C)
<ul> <li>Individual With or Without Touch-Tone (cont'd)</li> </ul>						(C)
Maumee	D	\$5.65	\$2.30	\$5.65	\$2.30	
Medway	D	5.65	2.30	5.65	2.30	
Mentor	D	5.65	2.30	5.65	2.30	
Miamisburg-West						
Carrollton	D	5.65	2.30	5.65	2.30	
Middletown	D	5.65	2.30	5.65	2.30	
Milledgeville	D	5.65	2.30	5.65	2.30	
Mingo Junction	D	5.65	2.30	5.65	2.30	
Mogadore	D	5.65	2.30	5.65	2.30	
Monroe	D	5.65	2.30	5.65	2.30	
Montrose	С	5.65	2.30	5.65	2.30	
Murray City	D	5.65	2.30	5.65	2.30	
Navarre	D	5.65	2.30	5.65	2.30	
Nelsonville	D	5.65	2.30	5.65	2.30	
New Albany	D	5.65	2.30	5.65	2.30	
New Carlisle	D	5.65	2.30	5.65	2.30	
New Holland	D	5.65	2.30	5.65	2.30	
New Lexington	D	5.65	2.30	5.65	2.30	
New Matamoras	D	5.65	2.30	5.65	2.30	
New Riegel	D	5.65	2.30	5.65	2.30	
New Waterford	D	5.65	2.30	5.65	2.30	
Newcomerstown	D	5.65	2.30	5.65	2.30	
Newport	D	5.65	2.30	5.65	2.30	
Niles	D	5.65	2.30	5.65	2.30	
North Canton	D	5.65	2.30	5.65	2.30	
North Hampton	D	5.65	2.30	5.65	2.30	
North Jackson	D	5.65	2.30	5.65	2.30	
North Lima	D	5.65	2.30	5.65	2.30	
North Royalton	D	5.65	2.30	5.65	2.30	
Norwich	D	5.65	2.30	5.65	2.30	
Olmsted Falls	D	5.65	2.30	5.65	2.30	
Painesville	D D	5.65	2.30	5.65	2.30	
Perrysburg		5.65	2.30	5.65	2.30	
Philo Pigus	D D	5.65 5.65	2.30	5.65 5.65	2.30 2.30	
Piqua Pitchin	D	5.65 5.65	2.30	5.65 5.65		
		5.65	2.30	5.65 5.65	2.30	
Rainsboro	D D	5.65 5.65	2.30	5.65 5.65	2.30	
Ravenna	U	5.65	2.30	5.65	2.30	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

9th Revised Sheet 2.2.5 Cancels 8th Revised Sheet 2.2.5

# **MONTHLY EXCHANGE SERVICES (cont'd)**

# A. Network Access Lines (cont'd)

1. Rates and Charges (cont'd)

<u>Description</u>	Access <u>Area</u>	Maximum Network Access Line	Monthly Rate Central Office Termination	Mont Network Access <u>Line</u>	hly Rate Central Office Termination	
Residence BLES Access Lines (cont'd)						(C)
<ul> <li>Individual With or Without Touch-Tone (cont'd)</li> </ul>						(C)
Reynoldsburg Rio Grande Ripley Rogers Rootstown Roseville Rushville Salem Salineville Sandusky Sebring Sedalia Sharon Shawnee Somerset Somerton South Charleston South Vienna Spring Valley Springfield St. Clairsville Steubenville Strongsville Strongsville Strongsville Strongsville Strongsville Tiffin Toledo Toledo Toledo Toledo Toronto Tremont City Trenton Trinity	C	\$ 5.665555555555555555555555555555555555	\$2.30 2.30	\$5.65 5.65 5.65 5.65 5.65 5.65 5.65 5.65	\$2.30 2.30 2.30 2.30 2.30 2.30 2.30 2.30	
Uhrichsville Uniontown	D D	5.65 5.65	2.30 2.30	5.65 5.65	2.30 2.30	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 7th Revised Sheet 2.2.5.1 Cancels 6th Revised Sheet 2.2.5.1

Part 4

P.U.C.O. NO. 20

Section 2

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

# A. Network Access Lines (cont'd)

# 1. Rates an Charges (cont'd)

	Maximum Mont		Monthly Rate	<u>Mont</u>	Monthly Rate	
		Network	Central	Network	Central	
	Access	Access	Office	Access	Office	
<u>Description</u>	<u>Area</u>	<u>Line</u>	<u>Termination</u>	<u>Line</u>	<u>Termination</u>	
Residence BLES Access Lines (cont'd)						(C)
- Individual With or Without Touch-Tone (cont'd)						(C)
Upper Sandusky	D	\$5.65	\$2.30	\$5.65	\$2.30	
Vandalia	D	5.65	2.30	5.65	2.30	
Victory	С	5.65	2.30	5.65	2.30	
Vinton	D	5.65	2.30	5.65	2.30	
Walnut	D	5.65	2.30	5.65	2.30	
Washington Court						
House	D	5.65	2.30	5.65	2.30	
Wellsville	D	5.65	2.30	5.65	2.30	
West Jefferson	D	5.65	2.30	5.65	2.30	
West Lafayette	D	5.65	2.30	5.65	2.30	
Westerville	С	5.65	2.30	5.65	2.30	
Whitehouse	D	5.65	2.30	5.65	2.30	
Wickliffe	С	5.65	2.30	5.65	2.30	
Willoughby	С	5.65	2.30	5.65	2.30	
Winchester	D	5.65	2.30	5.65	2.30	
Woodsfield	D	5.65	2.30	5.65	2.30	
Worthington	С	5.65	2.30	5.65	2.30	
Xenia	D	5.65	2.30	5.65	2.30	
Yellow Springs-Clifton	D	5.65	2.30	5.65	2.30	
Youngstown	С	5.65	2.30	5.65	2.30	
Youngstown	D	5.65	2.30	5.65	2.30	
Zanesville	D	5.65	2.30	5.65	2.30	

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

4th Revised Sheet 2.2.6 Cancels 3rd Revised Sheet 2.2.6

(D)

(D)

**AT&T Tariff** 

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 11th Revised Sheet 3 Cancels 10th Revised Sheet 3

(D)

(D)

By Thomas C. Pelto, President, Cleveland, Ohio

**AT&T Tariff** 

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 5th Revised Sheet 5.1 Cancels 4th Revised Sheet 5.1

(D)

(D)

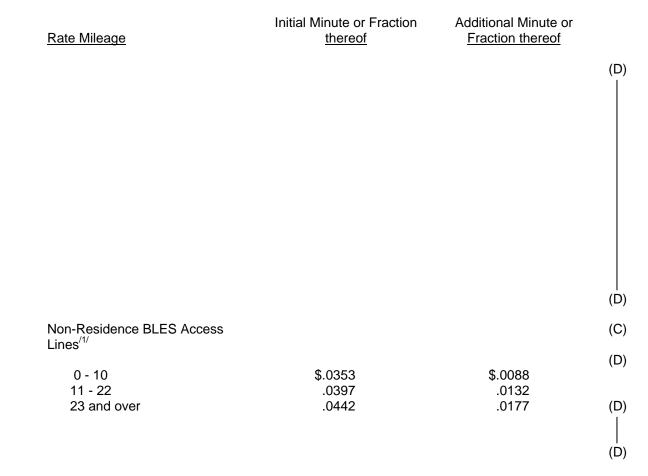
By Thomas C. Pelto, President, Cleveland, Ohio

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

2nd Revised Sheet 5.1.P Cancels 1st Revised Sheet 5.1.P

#### **MONTHLY EXCHANGE SERVICES (cont'd)**

- Local Exchange Usage (cont'd)
  - Measured Rate Services (cont'd)
    - Local Message Charge Schedule



See AT&T Ohio Guidebook for Residence and Non-Residence Non-BLES rates.

(C) (D)

(D)

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 8th Revised Sheet 6 Cancels 7th Revised Sheet 6

#### MONTHLY EXCHANGE SERVICES (cont'd)

#### C. Local Exchange Usage (cont'd)

Measured Rate Service (cont'd)

f. Local Calling Plus

(C)

When ordered by the Public Utilities Commission of Ohio between specific exchanges, all rules and regulations for local message charges for Measured Rate Service specified in 1.C.1.a. through d. preceding are applicable to Local Calling Plus. However, Measured Rate Service is not required to take advantage of Local Calling Plus. It is available to all measured, message and flat rate service residence and non-residence customers.

(1) Local Calling Plus Charge Schedule for Non-Residence BLES Access Lines.

(C)

Rate Mileage	Initial Minute or Fraction thereof	Additional Minute or Fraction thereof		
0-10	\$.0406	\$.0104		
11-22	.0406	.0104		
23 and over	.0406	.0104		

(2) Availability

Local Calling Plus is provided in the following exchanges:

Exchange in Which

Service is Offered Exchange(s) Which Can Be Called

Columbiana Salem Columbiana

Columbus London
London Columbus

Beallsville Barnesville

Barnesville Beallsville

(D)

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#### **AT&T Tariff**

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

3rd Revised Sheet 7 Cancels 2nd Revised Sheet 7

# **MONTHLY EXCHANGE SERVICES (cont'd)**

#### C. Local Exchange Usage (cont'd)

1. Measured Rate Service (cont'd)

f. Local Calling Plus (cont'd) (C)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered Exchange(s) Which Can be Called

Alliance Canton Canton Alliance

Marlboro Canton Canton Marlboro

Marlboro Hartville Hartville Marlboro

East Palestine Columbiana Columbiana East Palestine

East Palestine Lisbon

Lisbon East Palestine

East Palestine Salem

Salem East Palestine

**Niles** Youngstown

Niles Youngstown

**Niles** North Jackson

North Jackson Niles

Thornville Newark

Sharon Hubbard

Sharon Warren

(D)

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P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 3rd Revised Sheet 8 Cancels 2nd Revised Sheet 8

#### MONTHLY EXCHANGE SERVICES (cont'd)

#### C. Local Exchange Usage (cont'd)

Measured Rate Service (cont'd)

f. Local Calling Plus (cont'd) (C)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered Exchange(s) Which Can be Called

Fletcher-Lena Troy
Nelsonville Athens

Lisbon New Waterford

New Waterford Lisbon

North Lima New Waterford North Lima

Youngstown New Waterford New Waterford Youngstown

Belpre Marietta Marietta Belpre

New Lexington Zanesville New Lexington

Uniontown Hartville Hartville Uniontown

Rootstown Akron Rootstown

Carroll Columbus Carroll

Leroy Mentor

Leroy Willoughby Willoughby Leroy

Leroy Cleveland Cleveland Leroy

(D)

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Effective: May 19, 2011

Leroy

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 4th Revised Sheet 9 Cancels 3rd Revised Sheet 9

#### 1. MONTHLY EXCHANGE SERVICES (cont'd)

## C. Local Exchange Usage (cont'd)

Measured Rate Service (cont'd)

f. Local Calling Plus (cont'd) (C)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered Exchange(s) Which Can be Called

Canal Fulton Akron

Canal Fulton Canton

Findlay North Baltimore

Alliance Damascus

Toledo Luckey

Xenia Port William

Dayton Laura
Fremont Clyde

Shawnee Logan

Leetonia Youngstown Youngstown Leetonia

Girard Warren

Columbus Baltimore

Reynoldsburg Baltimore

Ironton Chesapeake

Tiffin Attica

Burton Chardon

(D)

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P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 4th Revised Sheet 10 Cancels 3rd Revised Sheet 10

## MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - 1. Measured Rate Services (cont'd)

f. Local Calling Plus (cont'd)

(C)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered Exchange(s) Which Can be Called

Glenford Newark

East Palestine Youngstown
Youngstown East Palestine

Marietta Bartlett

Piqua Troy

Yellow Springs-Clifton Springfield

Springfield Yellow Springs-Clifton

Toledo Haskins-Tontogany

Cleveland Valley City

Canton Mineral City

Magnolia-Waynesburg Mineral City
Magnolia-Waynesburg North Canton
Canfield Salem
Salem Canfield

Youngstown Salem

North Canton Magnolia-Waynesburg

Salem Youngstown

Steubenville Bergholz

Akron Richfield

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 5th Revised Sheet 11 Cancels 4th Revised Sheet 11

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - 1. Measured Rate Services (cont'd)
  - f. Local Calling Plus (cont'd) (C)
    - (2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered

Canton

Dellroy

Columbus

Delaware

Dublin

Delaware

Westerville

Worthington

Delaware

Madison

Vandalia Tipp City

Columbus Johnstown

Gahanna Johnstown

New Albany Johnstown

Franklin Miamisburg-West Carrollton

Johnstown

Cambridge

Miamisburg-West Carrollton Franklin

Atwater Ravenna Atwater

(D)

Westerville

Newcomerstown

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 2nd Revised Sheet 12 Cancels 1st Revised Sheet 12

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - 1. Measured Rate Services (cont'd)

f. Local Calling Plus (cont'd) (C)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered Exchange(s) Which Can be Called

Atwater Akron Atwater Atwater

Sharon Youngstown Youngstown Sharon

Berea North Eaton

Cleveland North Eaton

Olmsted Falls North Eaton

Trinity North Eaton

Berea Elyria

Cleveland Elyria

Olmsted Falls Elyria

Trinity Elyria

Clarington Powhatan Point

Rainsboro Greenfield

Nelsonville Logan

Cleveland Newbury

Kent Hiram

Ravenna Hiram

Cheshire Pomeroy

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 2nd Revised Sheet 13 Cancels 1st Revised Sheet 13

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - 1. Measured Rate Services (cont'd)
    - f. Local Calling Plus (cont'd) (C)
      - (2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered

Steubenville

Exchange(s) Which Can be Called

Hopedale

Jamestown Dayton Jamestown

Jamestown Beavercreek Beavercreek Jamestown

Akron North Canton

North Canton Akron

Murray City Glouster

Roseville Crooksville

North Canton Greensburg
Greensburg North Canton

Winchester Sardinia

Winchester West Union

Dayton Gratis

Miamisburg-West Carrollton Gratis

Nelsonville New Marshfield

Salineville East Liverpool Salineville

Canton Canal Fulton

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 2nd Revised Sheet 14 Cancels 1st Revised Sheet 14

# 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - Measured Rate Services (cont'd)
    - f. Local Calling Plus (cont'd)

(C)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered	Exchange(s) Which Can be Called
Akron Ravenna	Ravenna Akron
Bloomingburg	Mt. Sterling
Columbus	Mt. Sterling
Grove City	Mt. Sterling
Harrisburg	Mt. Sterling
Piqua	Bradford
Cleveland	Grafton
Dayton Middletown	Middletown Dayton
Hubbard	Sharon
Hubbard	Warren
Youngstown	Warren
Dayton	Troy
Vandalia	Troy
Franklin	Germantown
Cleveland	Perry
Mentor	Perry
Willoughby	Perry

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 2nd Revised Sheet 15 Cancels 1st Revised Sheet 15

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - 1. Measured Rate Services (cont'd)

f. Local Calling Plus (cont'd)

(C)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered Exchange(s) Which Can be Called

Cleveland Montville

Nelsonville The Plains

Marietta Dexter City

Fostoria Bloomdale

Findlay Bloomdale

Kent Atwater Atwater Kent

Uniontown North Canton Uniontown Uniontown

Canton Carrollton

Hillsboro Sinking Spring

Hillsboro Leesburg

Holland Delta

Toledo Delta

Burton Cleveland Burton

Burton Chagrin Falls

Chagrin Falls Burton

Burton Terrace Burton

Columbus Granville

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

15th Revised Sheet 15.1 Cancels 14th Revised Sheet 15.1

## **MONTHLY EXCHANGE SERVICES (cont'd)**

- Local Exchange Usage (cont'd)
  - Measured Rate Services (cont'd) 1.
    - Local Calling Plus (cont'd) (C)

Higginsport

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered Exchange(s) Which Can be Called Lewisburg Dayton Cortland Youngstown **Niles** Cortland Cleveland East Claridon East Claridon Chesterland Gates Mills East Claridon Hillcrest East Claridon Guyan Chesapeake

Sandusky Milan

Cleveland Avon Lake

Avon Lake Trinity

Painesville Montville

Springfield Urbana

Painesville Chardon

**Upper Sandusky** Sycamore

**Upper Sandusky McCutchenville** 

Hartford Sharon

(D)

Ripley

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services 8th Revised Sheet 15.2 SECTION 2 - Exchange Lines and Usage Cancels 7th Revised Sheet 15.2

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - 1. Measured Rate Services (cont'd)
    - f. Local Calling Plus (cont'd) (C)
      - (2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered Exchange(s) Which Can be Called

Tiffin Sycamore

Tiffin McCutchenville

Steubenville Dillonvale-Mt. Pleasant

Steubenville Tiltonsville

Westerville Kilbourne

Worthington Kilbourne

Canton Beach City

Belpre Barlow

Canton Brewster

North Royalton North Eaton

North Royalton Elyria

Strongsville North Eaton

Strongsville Elyria

Victory North Eaton

Victory

P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 10th Revised Sheet 15.3 Cancels 9th Revised Sheet 15.3

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

- C. Local Exchange Usage (cont'd)
  - 1. Measured Rate Services (cont'd)

f. Local Calling Plus (cont'd)

(C)

(2) Availability (cont'd)

Local Calling Plus is provided in the following exchanges:

Exchange in Which Service is Offered Exchange(s) Which Can be Called

South Vienna Catawba

Columbus Alexandria

Reynoldsburg Alexandria

Arabia Chesapeake

Dayton West Alexandria

North Jackson Lake Milton

Beavercreek Cedarville Beavercreek

Dayton Cedarville Cedarville Dayton

Springfield Cedarville Springfield

New Waterford Salem

Salem New Waterford

Trenton Dayton Trenton

Perrysburg Woodville

Haskins - Tontogany

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P.U.C.O. NO. 20 Section 2 Part 4

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

3rd Revised Sheet 16 Cancels 2nd Revised Sheet 16

(D)

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 10th Revised Sheet 17 Cancels 9th Revised Sheet 17

(D)

(D)

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P.U.C.O. NO. 20 Part 4 Section 2

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 6th Revised Sheet 17.1 Cancels 5th Revised Sheet 17.1

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

#### C. Local Exchange Usage (cont'd)

2. Message Rate Services

(C)

Message Rate Service consists of a fixed monthly rate for usage packages which includes a monthly local usage allowance in the monthly rate. Each local call is charged on a message unit basis and an additional charge is made for local messages in excess of the allowance. The allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.

a. Rates and Charges<sup>/1//2/</sup>

(C)

	Usage Package	e Monthly Rate	
<u>Description</u>	<u>Maximum</u>	Current	
Non-Residence BLES Access Lines	\$ 6.15	\$ 6.15	(C)

(D)

(D)

/1/ Access Line Monthly Rates now appear in Paragraphs 1.A. and B.

/2/ See AT&T Ohio Guidebook for Residence and Non-Residence Non-BLES rates.

(C) (D)

(D)

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 3rd Revised Sheet 18 Cancels 2nd Revised Sheet 18

## 1. MONTHLY EXCHANGE SERVICES (cont'd)

#### C. Local Exchange Usage (cont'd)

2. Message Rate Services (cont'd)

(C)

- a. Rates and Charges (cont'd)
  - (1) Local Message Allowances and Charges

The monthly rates for usage packages associated with message rate services include the number of local messages specified below:

(a) All non-residence, per usage package

73

(C) (D)

(b) The current charge per additional local message is

\$.08

(C)

The maximum charge per additional local message is

.08

(c) "Schools" as used herein is limited to those institutions, which are charted by the State Board of Education pursuant to Section 3301.l6, Revised Code.

(C)

The allowances and charges for message rate services apply to schools, except, that no charges will apply for total local messages in excess of the usage package for the following, each month:

Non-Residence Non-Rotary and Rotary	190
Non-Residence PBX Trunk	415
Centrex stations, each	55

The above exception applies only where the local exchange service is used by schools for administrative purposes and where all telephones associated with such local exchange service are located in areas not accessible to the general public.

(D)

(D) (C)

/1/ This provision is not applicable to non-residence service used for customer-owned, coin-operated telephones, either located on school property, or owned, leased, rented, operated or controlled by a school board or other educational institution.

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 9th Revised Sheet 19 Cancels 8th Revised Sheet 19

## 1. MONTHLY EXCHANGE SERVICES (cont'd)



2. Message Rate Services (cont'd)

(C)

- a. Rates and Charges (cont'd)
  - (1) Local Message Allowances and Charges (cont'd)
    - (e) Unless otherwise requested by the customer, where two or more message rate services of the same class and grade are furnished to a customer from the same central office at given premises, the local message allowance for the service involved is combined and the total usage of all lines applied against this combined allowance.
    - (f) When two message rate individual services, not of the same class, are furnished to a customer as Combination Main Station Service, the local message allowance for the two services involved must be combined if the central office serving such services does not permit positive identification of the call station.
- 3. Flat Rate Service (C)

Flat Rate service consists of a usage package that includes an unlimited number of local messages.

a. Rates and Charges (C)

Usage Package Monthly Rate

<u>Description</u>

<u>Maximum</u>

<u>Current</u>

(D)

Residence BLES Access Lines \$7.55 \$7.55

(D)

(D)

(D)

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PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage 2nd Revised Sheet 20 Cancels 1st Revised Sheet 20

#### 2. APPLICATION OF RESIDENCE AND NON-RESIDENCE RATES

#### A. Residence Rates

- 1. Service is classified and charged for as residence service:
  - a. At all residence locations only where the primary use of the service is of a social or domestic nature, where non-residence use, if any, is solely incidental to the primary social or domestic use, and where a residence type listing is furnished.
  - b. In churches, provided the use of the service is confined to the activities of the particular church subscribing for the service.
  - c. When furnished to dormitories and residence halls of colleges, universities, and other residence schools, and to fraternity and sorority houses, provided such locations are used by students and student members as their residences.
  - d. When furnished at any location as an access to a repeater control and/or autopatch facility of a <u>bonafide</u> amateur radio operator, organization or society duly licensed as a primary station by the Federal Communications Commission as an amateur radio station pursuant to FCC Part 97, Section 5 [47 CFR Section 97.5] or any successor regulation. The Company may request a copy of the amateur radio station license prior to the installation of service.

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AT&T Tariff

P.U.C.O. NO. 20 Section 2 Part 4

PART 4 - Exchange Access Services SECTION 2 - Exchange Lines and Usage

5th Revised Sheet 22 Cancels 4th Revised Sheet 22

(D)

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P.U.C.O. NO. 20 Part 4 Section 4

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs 3rd Revised Sheet 1 Cancels 2nd Revised Sheet 1

(D)

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P.U.C.O. NO. 20 Part 4 Section 4

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs 4th Revised Sheet 2 Cancels 3rd Revised Sheet 2

(D)

(D)

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P.U.C.O. NO. 20 Part 4 Section 4

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs

5th Revised Sheet 3 Cancels 4th Revised Sheet 3

#### 3. LIFELINE ASSISTANCE

#### A. General

- 1. Lifeline service shall be a flat rate, monthly, primary access line service with touchtone service or any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:
  - a. Recurring discount equal to the maximum contribution of federally available assistance will be applied to the customer's monthly service charge;
  - b. Waiver of the Federal Universal Service Fee;
  - c. Waiver of a deposit to establish service;
  - d. Waiver of the applicable service connection charges for establishing service, not more than once per customer at a single address in a twelve month period;
  - e. Free toll restriction and automatic blocking for 900 and 976 calls.

#### В. Regulations

- Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
  - Medical Assistance under Chapter 5111 of the Ohio Revised Code ( Medicaid) or any state program that might supplant Medicaid;
  - Supplemental Nutritional Assistance Program (SNAP/food Stamps):
  - Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - Supplemental Security Insurance blind and disabled (SSD);
  - Federal public housing assistance, or Section 8;
  - Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
  - National School Lunch Program's Free Lunch Program (NSL);
  - Temporary Assistance for Needy Families (TANF/Ohio Works); or
  - General Assistance (including disability assistance (DA).

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P.U.C.O. NO. 20 Part 4 Section 4

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs

4th Revised Sheet 4 Cancels 3rd Revised Sheet 4

#### 3. LIFELINE ASSISTANCE (cont'd)

#### B. Regulations (cont'd)

- Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
- 3. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1 above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline Assistance based on income, see Section B. 5 for examples of income documentation.
- 4. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
- 5. Consistent with federal law, examples of acceptable income documentation includes the followina:
  - State or federal income tax return;
  - Current income statement or W-2 from an employer;
  - Three consecutive months worth of current pay stubs;
  - Social Security statement of benefits:
  - Retirement/Pension statement of benefits:
  - Unemployment/Workmen's Compensation statement of benefits;
  - Any other legal document that would show income (such as a divorce decree or other child support document.
- Customers qualifying for Lifeline Assistance with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.
- 7. All other aspects of the state-specific Lifeline service shall be consistent with the federal requirements.
- The Telephone Company shall provide written notification to the customer applying for Lifeline service that it is deemed ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.

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P.U.C.O. NO. 20 Part 4 Section 4

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs

4th Revised Sheet 5 Cancels 3rd Revised Sheet 5

#### LIFELINE ASSISTANCE (cont'd)

#### Regulations (cont'd)

- The Telephone Company shall provide written customer notification if a customer's Lifeline Assistance service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The Lifeline Assistance customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
- The Telephone Company shall establish procedures to verify an individual's continuing Lifeline Assistance eligibility for both program and income based criteria consistent with the FCC's requirement in 47 C.F.R. 54.409 - 54.410.
- 11. Eligibility Certification. To the extent that appropriate state agencies are able to accommodate automatic enrollment, the Company shall automatically enroll customers into its Lifeline Assistance program. In addition, the Company must verify customer eligibility consistent with the federal communications commission's (FCC) requirements in 47 C.F.R. 54, when enrolling customers into its Lifeline Assistance program who qualify through household income-based requirements. Eligibility for Lifeline Assistance can also be based through a customer's verifiable participation in any federal or state low income assistance program that limits assistance based on household income. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B. 1. above; identify the specific program from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. Further, the Company shall provide written notification to its customer should it determine a customer is not eligible to participate in its Lifeline Assistance program and provide the customer an additional thirty days to prove eligibility.
- Verification. The Company shall establish procedures to verify an individual's continuing eligibility for both program and income-based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409 - 54.410. The Company shall maintain records to document compliance with these requirements and shall attest, as part of the periodic Eligible Telecommunications Carrier (ETC) certification process by the Ohio Commission that they comply with the FCC's requirements. The Company shall provide written customer notification if a customer's Lifeline Assistance service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance and shall provide the customer an additional sixty days to submit acceptable documentation of continued eligibility or dispute the carrier's findings regarding termination of the Lifeline Assistance service. If a customer does not respond within the sixty days, all Lifeline Assistance benefits will be removed. If the Lifeline Assistance benefits are removed, the customer will be required to make a new application for Lifeline Assistance.
- 13. The Company reserves the right to perform a verification audit of a customer receiving Lifeline Assistance benefits. The Company is permitted to use any reasonable method to verify the continued eligibility. The Company shall provide written customer notification if an existing customer's Lifeline Assistance service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for Lifeline Assistance and shall provide the customer an additional sixty days to submit acceptable documentation of continued eligibility or dispute the carrier's findings regarding termination of the Lifeline Assistance service.

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PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs 6th Revised Sheet 6 Cancels 5th Revised Sheet 6

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By Thomas C. Pelto, President, Cleveland, Ohio

**AT&T Tariff** 

P.U.C.O. NO. 20 Part 4 Section 4

PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs 5th Revised Sheet 7 Cancels 4th Revised Sheet 7

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PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs 4th Revised Sheet 8 Cancels 3rd Revised Sheet 8

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PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs 3rd Revised Sheet 9 Cancels 2nd Revised Sheet 9

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PART 4 - Exchange Access Services SECTION 4 - Telephone Assistance Programs 4th Revised Sheet 10 Cancels 3rd Revised Sheet 10

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PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 1st Revised Sheet A Cancels Original Sheet A

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AT&T Tariff

P.U.C.O. NO. 20 Section 2 Part 7

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features

5th Revised Sheet 1 Cancels 4th Revised Sheet 1

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P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 3rd Revised Sheet 1.1 Cancels 2nd Revised Sheet 1.1

#### 1. ADVANCED CUSTOM CALLING SERVICE

(C)

(D)

#### A. Calling Party Number Blocking

(C)

Calling Party Number Blocking provides telephone customers with the capability to prevent the disclosure of the calling telephone number on calls made to an exchange service equipped with Caller ID and other Advanced Custom Calling services where the calling party number may be disclosed. Calling Party Number Blocking is available on a per call basis for residence and non-residence customers. Calling Party Number Blocking is available on a per service basis for residence and non-residence customers.

Per call Calling Party Number Blocking is accomplished by the customer dialing an activation code (\*67 for Touch-Tone and 1167 for rotary dial pulse) prior to placing each call for which blocking is desired. Per call blocking is automatically provided without charge to all customers in central offices equipped to offer Caller ID or other Advanced Custom Calling Services where calling party number may be disclosed.

Calling Party Number blocking, (per-call or per-line) automatically prevents the display of the calling telephone number on calls dialed from an exchange service equipped with this option, except for calls made to 911 or to a party that subscribes to an ANI or charge number based service and the call if paid for by the called party.

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PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 6th Revised Sheet 2 Cancels 5th Revised Sheet 2

#### 1. ADVANCED CUSTOM CALLING SERVICE (cont'd)

#### A. Feature Description (cont'd)

(D)

## A. Calling Party Number Blocking (cont'd)

(C)

Per Line Calling Party Number Blocking automatically prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is not necessary to dial an activation code prior to placing the call. After being informed of their blocking options by the Company, customers may subscribe to Per Line Blocking at the rates set forth in the AT&T Ohio Guidebook.

(C)

No business, organization or other person may use Calling Party Number Blocking where the primary purpose is to make telephone solicitation calls. The term "telephone solicitation" means the initiation of a telephone message primarily for the purpose of encouraging a person to purchase, rent, or invest in property, goods, or services or to donate to any charity or similar organization or entity without that person's prior express invitation or permission.

Blocked Calling Party Number Identification will be delivered to certain qualifying customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such customers must certify to the Company compliance with the waiver order's eligibility requirements.

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AT&T Tariff

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6th Revised Sheet 2.1 Cancels 5th Revised Sheet 2.1

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PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 5th Revised Sheet 3 Cancels 4th Revised Sheet 3

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By Thomas C. Pelto, President, Cleveland, Ohio

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PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 7th Revised Sheet 5 Cancels 6th Revised Sheet 5

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AT&T Tariff

P.U.C.O. NO. 20 Section 2 Part 7

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features

7th Revised Sheet 5.0.1.P Cancels 6th Revised Sheet 5.0.1.P

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PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 9th Revised Sheet 5.0.4.P Cancels 8th Revised Sheet 5.0.4.P

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PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 21st Revised Sheet 5.P Cancels 20th Revised Sheet 5.P

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P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 11th Revised Sheet 6 Cancels 10th Revised Sheet 6

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P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 9th Revised Sheet 7 Cancels 8th Revised Sheet 7

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P.U.C.O. NO. 20 Part 7 Section 2

PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features 7th Revised Sheet 8 Cancels 6th Revised Sheet 8

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PART 7 - Central Office Optional Features SECTION 2 - Advanced Custom Calling Features

22nd Revised Sheet 9 Cancels 21st Revised Sheet 9

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By Thomas C. Pelto, President, Cleveland, Ohio

#### **AT&T Tariff**

P.U.C.O. NO. 20 Part 8 Section 3

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services 3rd Revised Sheet 35 Cancels 2nd Revised Sheet 35

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### 4. OUTBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS)

## (N)

## A. Description

Outbound Emergency Notification Service (OENDS) is an optional service that provides a county or municipality with telephone subscriber data from the Enhanced 9-1-1 Service database for the purpose of implementing or updating an outbound public emergency notification messaging system pursuant to Ohio Revised Code Section 4931.49 division (F)(5). An outbound public emergency notification system provides service users with a telephone warning of a public emergency situation through a computerized warning system.

Subscriber information is to be used for the sole purpose of contacting citizens during a Public Emergency.

#### **B.** Definitions

## 911 Database

A system of manual procedures and computer programs used to create, store, and update the data required to provide the Selective Routing (SR) and ALI features.

#### Private and Semi Private Listing Service

Listing Services which excludes the customer's telephone number from the Company's directories, however with Semi-Private Service, the customer's telephone number is included in Directory Assistance records.

## Public Emergency

For purposes of this Guidebook, a public emergency shall be defined as the presence of actual or imminent conditions which present either:

- 1) an immediate danger to the health and safety of people, or
- 2) a likelihood of severe irreparable damage to property.

(N)

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services Original Sheet 36

## 4. OUTBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS) (cont'd)

(N)

#### C. Terms and Conditions

- Customers of this service must be "911 customers" as referenced in the P.U.C.O. Tariff No. 20, Part 8, Section 3, Sheet No. 1 or their authorized agents or the State of Ohio.
- Telephone subscriber data for all customers served by the requesting Customer, regardless of carrier or class of service, will be included in the data file. Information regarding the names, addresses and telephone numbers of Private and Semi-Private Listing Service customers will be provided for the purpose of facilitating response to public emergency calls.
- 3. The Company will provide OENDS data only for the jurisdictional area where the Customer is authorized to provide public emergency services.
- 4. Telephone subscriber data provided to a Customer for the purpose of implementing or updating an outbound public emergency notification system is confidential and proprietary. Subscriber data may be used only to identify the telephone location or service user, or both, and may not be used or disclosed by the Customer, or its agents or employees, for any other purpose. All other uses are prohibited. Customer agrees to abide by all applicable restrictions on the use of the subscriber data.
- 5. The OENDS information may not be reproduced in any manner, unless specifically authorized in writing by the Company. Upon request, the Customer will promptly return to the Company all OENDS information in a tangible form or certify to the Company that such information has been destroyed.
- 6. The Company will provide a copy of the OENDS data to the Customer. The Company may not be held liable under Ohio law for providing such information.
- 7. A full extract of the OENDS data may be requested, at a maximum, once per month and will be delivered within 21 working days of receipt of a written request. (N)

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services Original Sheet 37

## 4. OUTBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS) (cont'd)

(N)

(N)

## C. Terms and Conditions (cont'd)

- The OENDS Customer may request incremental updates of OENDS data. The Customer may select incremental updates to be provided on a weekly or monthly basis.
- OENDS will reflect data that exists in the Company's 911 Database as of the day the extract is produced.
- 10. The OENDS Customer is responsible for maintaining the confidentiality of the data contained within the extract.
- 11. The Customer and participating governmental units and agencies each agree to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, other than the Company's sole negligence, arising out of the Customer's use of the Outbound Emergency Notification Data Service whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others.
- 12. OENDS is provided solely for the benefit of the Customer. The provision of OENDS by the Company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other than the Customer.
- 13. The Customer also agrees to use the OENDS information consistent with the law, applicable regulations, and the AT&T Ohio Guidebook or P.U.C.O. Tariff No. 20. The Company shall not be liable for any violation of the law, applicable regulations, or the AT&T Ohio Guidebook or P.U.C.O. Tariff No. 20 by the Customer.
- 14. A full extract of OENDS data will be mailed to the Customer on CD. Incremental updates may be provided on CD or via Electronic Transfer
- 15. Each entity that performs an outbound emergency notification message shall do so in coordination with other municipalities within the county.

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services **Original Sheet 38** 

## 4. OUTBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS) (cont'd)

(N)

### C. Terms and Conditions (cont'd)

- 16. Each entity that performs an outbound emergency notification message shall notify the Ohio 9-1-1 coordinator in writing within twenty-four hours after initiating the messaging. The report shall include:
  - (a) The date and time that the outbound emergency notification message was initiated.
  - (b) The total number of individual unique outbound emergency notification messages sent.
  - (c) The circumstances surrounding the situation that spurred the outbound emergency notification message(s).
  - (d) The total number of telephone numbers the message(s) was delivered to.
  - (e) The number of square miles included in the geographic area of the outbound emergency notification message(s).
  - (f) A summary of whether or not the entity submitting the report believes the outbound emergency notification message will be utilized to deliver a message in relation to this same situation in the near future and, if so, for what length of time the submitting entity believes the situation will continue.
- 17. Each entity that wishes to perform a test message of an outbound emergency notification messaging system shall provide twenty-four hours advanced notification of the scope and scheduled time of the test to:
  - (a) The news media in the affected area.
  - (b) The Ohio 9-1-1 coordinator.
- 18. Any entity that fails to abide by the terms of the AT&T Ohio Guidebook or P.U.C.O.

  Tariff No. 20 shall hence forth receive no further data extracts from the 911 database. (N)

PART 8 - Miscellaneous Services SECTION 3 - Emergency/Group Alerting Services Original Sheet 39

## 4. OUTBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS) (cont'd)

(N)

#### D. Features

The following data elements will be provided on each file where they exist in the Company's 911 Database:

Telephone Number Subscriber Name Service Address Class of Service

## Full Extract

The initial or subsequent extraction of complete telephone subscriber data for all customers served by the requesting Customer from the Company's 911 Database. Full extracts are only available on a monthly basis.

#### Incremental Update

An extract containing only additions, deletions, and modifications to the telephone subscriber data for all customers served by the requesting Customer from the Company's 911 Database since the last full extract or incremental update. Incremental updates are available on a weekly or monthly basis.

#### E. Prices

OENDS is available as a full extract only, an initial full extract with subsequent full extracts on a monthly basis or a full extract with incremental updates on a weekly or monthly basis. The Customer may request an initial full extract when establishing an outbound public emergency notification messaging system as well as subsequent full extracts to verify or update the data in its system.

A one-time, non-recurring charge applies for a full extract.

A monthly recurring charge applies subsequent full extracts.

A monthly recurring charge applies for incremental updates. The Customer selects the frequency of the updates - weekly or monthly. Regardless of the frequency selected, there is a single monthly charge.

#### 1. Service Elements

Description /Billing Code/	Monthly Charge	Nonrecurring Service Charge	
Full Extract	-	\$462.00	
Subsequent Full Extract once per month	\$270.00	-	
Incremental Updates – weekly or once per month	170.00	-	(N)

**AT&T Tariff** 

P.U.C.O. NO. 20 Part 12 Section 1

PART 12 - Directory Services SECTION 1 - Directory Listings 1st Revised Sheet A Cancels Original Sheet A

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PART 12 - Directory Services SECTION 1 - Directory Listings 4th Revised Sheet 1 Cancels 3rd Revised Sheet 1

#### 1. BLES LISTING SERVICES

(C)

## A. General Provisions

- The alphabetical directory is an alphabetical list of customers, joint users and others for whom
  directory listings are provided. It is designed solely for the purpose of informing calling persons
  of the telephone numbers of customers and others listed therein. Accordingly, listings are
  intended solely for purposes of identification and are limited to information which is essential to
  such identification.
- 2. The information in this Paragraph 1 for directory listings applies to primary and BLES listings in the alphabetical directory.
- 3. An alphabetical directory may include the listings for one or more exchange areas. More than one alphabetical directory may be included in directory book. In alphabetical directories selected by the Company, the pages are divided into two groups, one group of non-residence listings and one group of listings consisting solely of names of individuals.
  - a. Non-residence primary listings consisting solely of names of individuals will appear in both groups at no charge.
  - b. Non-residence additional listings consisting solely of names of individuals will appear in both groups without charge for the additional appearance.
  - c. Special types of additional listings will appear in both groups without charge for the additional appearance under the following conditions:
    - (1) Alternate listings, provided that they are indented under non-residence primary or regular additional listings that are listings consisting solely of names of individuals; and
    - (2) all other special types of additional listings, provided that they are listings consisting solely of names of individuals and are indented under non-residence primary or regular additional listings.
  - d. Residence primary or additional listings will appear in both groups without charge for the additional appearance, provided that they are indented under non-residence primary or regular additional listings consisting solely of names of individuals.
- 4. Special prominence or arrangement of names is not permitted nor is the listing of a service, commodity or trade name except when such service, commodity or trade name is a part of the name under which the listed party is doing business.

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PART 12 - Directory Services SECTION 1 - Directory Listings 6th Revised Sheet 2 Cancels 5th Revised Sheet 2

### 1. BLES LISTING SERVICES (cont'd)

(C)

## A. General Provisions (cont'd)

- 5. The Company will refuse a listing which does not constitute a legally authorized or adopted name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is intended for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 6. The length of any listing is limited by the use of abbreviations, where, in the opinion of the Company, the clearness of the listing and the identification of the listed party is not impaired thereby. Where more than one line is required to properly list the party, no additional charge is made.
- 7. In connection with non-residence service, a designation, i.e., an abbreviated descriptive term characterizing the listed party's business in a general way, may be furnished as part of the listing unless the character of the listed party's business is already apparent from the form of the corporate or time name, in which case the designation is unnecessary and is not furnished.
- 8. The form of listings must conform to the Company's specifications with respect to its directories.
- 9. Listings are regularly provided in connection with exchange service of all classes, grades and types, except dormitory individual lines and Centrex dormitory station lines.
- 10. A Business Customer may list a different telephone number in the Company's Directory Assistance Records than the number listed in the Directory; provided the Business Customer or its representative; 1) has entered into a separate agreement with the Company to list a different telephone number in the Company's Directory Assistance records; 2) complies with the Company's rules for such listings; and 3) has a local telephone number that the Business Customer will continue to answer. The Company reserves the right to reject such requests or remove such numbers from its Directory Assistance Records at the Company's reasonable discretion. The Business Customer or its representative may not list a different telephone number in the Company's Directory Assistance Records, if in the Company's reasonable opinion: the use of such number could potentially mislead or deceive the public; the Business Customer does not have the right to use such number; or, use the number by the Business Customer does not comply with applicable law or regulations. The Business Customer assumes full responsibility concerning the right to use the telephone number and the Company does not undertake to determine the Customer's legal, contractual or other right to use the telephone number. The Business Customer will indemnify, defend, and hold harmless the Company from any claims, lawsuits, costs, damages, judgments, liabilities, losses or expenses, including reasonable attorney fees, that arise from the Business Customer not having the right to use the telephone number, not complying with applicable law and regulations, or misleading or deceiving the public in any manner.

## **B.** Primary BLES Listings

(C)

 One listing without charge, termed the primary listing, is provided for each call number in connection with exchange service. In cases where two or more non-residence services are arranged in a group of rotary numbers, all of such numbers so arranged are identified by but one call number.

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PART 12 - Directory Services SECTION 1 - Directory Listings 1st Revised Sheet 2.1 Cancels Original Sheet 2.1

## 1. BLES LISTING SERVICES (cont'd)

(C)

# B. Primary BLES Listings (cont'd)

(C)

- 2. A call number is the telephone number designation with which a customer's service is identified.
- 3. One primary listing is provided for each joint user.
- 4. Public telephones and dormitory service are not listed in the directory.
- 5. The primary listing is ordinarily the name of the customer or joint user, or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party.

## **AT&T Tariff**

P.U.C.O. NO. 20 Part 12 Section 1

PART 12 - Directory Services SECTION 1 - Directory Listings 2nd Revised Sheet 3 Cancels 1st Revised Sheet 3

## 1. BLES LISTING SERVICES (cont'd)

(C)

# B. Primary BLES Listings (cont'd)

(C)

6. A dual name listing is comprised of a surname, two first names, an address and telephone number. This listing may be provided as the primary listing associated with residence service for two persons who share the same surname and reside at the same address or for a person known by two first names.

# C. Other Listings

(C)

Additional, private, and semi-private listings are provided under the rates, terms, and conditions detailed in the AT&T Ohio Guidebook.

(N) (D)

(N)

(D)

(D) (D)

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4th Revised Sheet 5 Cancels 3rd Revised Sheet 5

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PART 12 - Directory Services SECTION 1 - Directory Listings 6th Revised Sheet 6 Cancels 5th Revised Sheet 6

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By Thomas C. Pelto, President, Cleveland, Ohio

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P.U.C.O. NO. 20 Part 20 Section 8

PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 1st Revised Sheet A Cancels Original Sheet A

(D)

(D)

Issued: May 19, 2011 Effective: May 19, 2011 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010, Case No. 10-1010-TP-ORD.

**AT&T Tariff** 

P.U.C.O. NO. 20 Part 20 Section 8

PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 1st Revised Sheet 7 Cancels Original Sheet 7

(D)

(D)

Issued: May 19, 2011 Effective: May 19, 2011 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,

Case No. 10-1010-TP-ORD.

**AT&T Tariff** 

P.U.C.O. NO. 20 Part 20 Section 8

PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 1st Revised Sheet 8 Cancels Original Sheet 8

(D)

## **AT&T Tariff**

P.U.C.O. NO. 20 Part 20 Section 8

PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services

3rd Revised Sheet 9 Cancels 2nd Revised Sheet 9

Effective: May 19, 2011

(D) (D)

Issued: May 19, 2011 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,

Case No. 10-1010-TP-ORD.

**AT&T Tariff** 

P.U.C.O. NO. 20 Part 20 Section 8

PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 1st Revised Sheet 10 Cancels Original Sheet 10

(D)

(D)

Issued: May 19, 2011 Effective: May 19, 2011 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,

Case No. 10-1010-TP-ORD.

**AT&T Tariff** 

P.U.C.O. NO. 20 Part 20 Section 8

PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services 1st Revised Sheet 11 Cancels Original Sheet 11

(D)

**AT&T Tariff** 

P.U.C.O. NO. 20 Part 20 Section 8

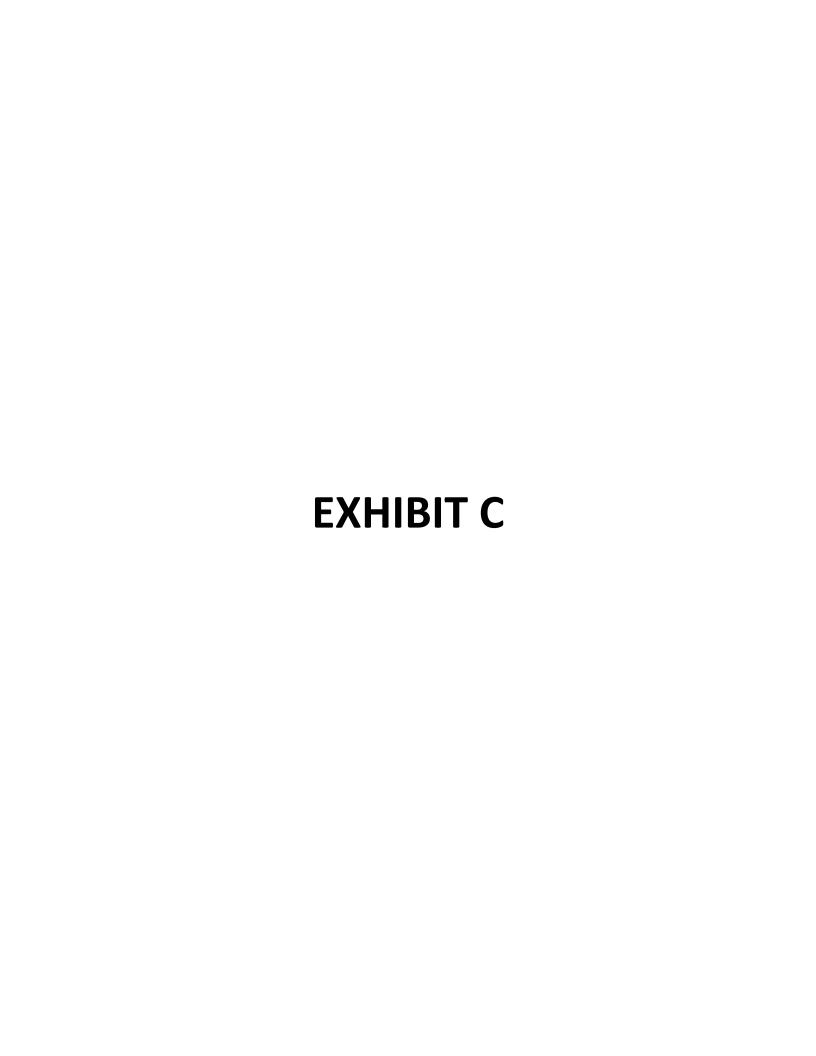
PART 20 - Grandfathered Services SECTION 8 - Miscellaneous Services

1st Revised Sheet 12 Cancels Original Sheet 12

(D)

(D)

Effective: May 19, 2011 Issued: May 19, 2011



# **EXHIBIT C**

AT&T Ohio hereby revises its AT&T Ohio P.U.C.O. Tariff No. 20 so as to comply with the Ohio Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD implementing Substitute Senate Bill 162, requiring that certain services no longer be included in tariffs filed with the Commission. As such, this filing removes the specified services from AT&T Ohio's P.U.C.O. Tariff No. 20.

The attached spreadsheet, provided as Attachment 1, details the specific alterations made to each Part and Section of AT&T Ohio's existing P.U.C.O. Tariff No. 20 as follows:

- Those Parts and Sections where the Action Taken is noted to be:
  - "Tariff Edits Filed"

are being modified, and comprise Exhibits A and B.

- Those Parts and Sections where the Action Taken is noted to be:
  - "No Changes Made to Tariff"

continue to be included in AT&T Ohio's P.U.C.O. Tariff No. 20 without modification, and are not included in Exhibits A or B.

- Those Parts and Sections where the Action Taken is noted to be:
  - "Already vacant"
  - "Already vacant. Rename the section Vacant."
  - "Remove remaining sheets entirely from T and rename the section "Vacant."

are being removed from AT&T Ohio's P.U.C.O. Tariff No. 20 entirely, and are not included in Exhibits A or B.

# AT&T OHIO - Detariffing Changes to P.U.C.O. Tariff No. 20 5.19.2011

# Attachment 1

# **CHANGES MADE TO THESE SECTIONS**

12

#### NO CHANGES MADE TO THESE SECTIONS

<b>Part</b>	Section	Tariff Section Name	Action Taken
1	2	Table of Contents	Tariff Edits Filed
1	3	Alphabetical Subject Index	Tariff Edits Filed
2	1	Definitions and Abbreviations	Tariff Edits Filed
2	2	Regulations	Tariff Edits Filed
2	11	Competitive Exchanges	Tariff Edits Filed
3	1	Service Charges	Tariff Edits Filed
4	2	Exchange Lines and Usage	Tariff Edits Filed
4	4	Telephone Assistance Programs	Tariff Edits Filed
7	2	Advanced Custom Calling Features	Tariff Edits Filed
8	3	Emergency/Group Alerting Services	Tariff Edits Filed

**Directory Listings** 

Miscellaneous Servics

Tariff Edits Filed

Tariff Edits Filed

<b>Part</b>	Section	Tariff Section Name	Action Taken
1	1	Title Sheet and Symbols	No Changes Made to Tariff
2	5	Construction Charges	No Changes Made to Tariff
2	6	Pole Attachments and Conduit Occupancy Accomodations	No Changes Made to Tariff
4	1	Exchange Service Areas	No Changes Made to Tariff
6	9	Other Central Office Services	No Changes Made to Tariff
8	6	Special Needs Services	No Changes Made to Tariff
8	10	Travel & Transportation Services	No Changes Made to Tariff
8	11	Abbreviated Dialing for One Call Centers	No Changes Made to Tariff
13	2	Independent Payphone Provider Services	No Changes Made to Tariff
13	3	Other Public Telephone Services	No Changes Made to Tariff
19	6	Number Portability	No Changes Made to Tariff
21	1	General	No Changes Made to Tariff
21	2	Exceptions to FCC No2. 2 Tariff	No Changes Made to Tariff

<b>Part</b>	Section	Tariff Section Name	Action Taken
2	3	Optional Payment Plans	Remove remaining sheets entirely from T and rename the section "Vacant."
2	4	Temporary Suspension of Service	Remove remaining sheets entirely from T and rename the section "Vacant."
2	7	Special Service Arrangements	Remove remaining sheets entirely from T and rename the section "Vacant."
2	8	Promotions	Remove remaining sheets entirely from T and rename the section "Vacant."
2	9	Connections	Remove remaining sheets entirely from T and rename the section "Vacant."
2	10	Minimum Telephone Service Standards (MTSS) Recourse Credits	Remove remaining sheets entirely from T and rename the section "Vacant."
3	2	Vacant	Already vacant.
4	3	Foreign Type Exchange Services	Remove remaining sheets entirely from T and rename the section "Vacant."
4	5	Other Exchange Access Services	Remove remaining sheets entirely from T and rename the section "Vacant."
4	6	Exchange Maps and Boundary Descriptions	Remove remaining sheets entirely from T and rename the section "Vacant."
5	1	Centrex Service	Already vacant. Rename the section "Vacant."
5	2	Other Centrex Services	Already vacant. Rename the section "Vacant."
5	3	Vacant	Already vacant.
6	1	Direct Inward Dialing (DID) Services	Already vacant. Rename the section "Vacant."
6	2	Packet Switched Services	Already vacant. Rename the section "Vacant."

### NO CHANGES MADE TO THESE SECTIONS

# Attachment 1

6	3	Automatic Call Distribution (ACD) Services	Already vacant. Rename the section "Vacant."
6	4	Vacant	Already vacant.
6	5	Area Wide Networking Service	Already vacant. Rename the section "Vacant."
6	6	Vacant	Already vacant.
6	7	Digital Transpost	Already vacant.
О	,	Services	Rename the section "Vacant."
6	8	Telephone Answering Services (TAS)	Already vacant. Rename the section "Vacant."
7	1	Custom Calling Features	Remove remaining sheets entirely from T and rename the section "Vacant."
7	3	Complementary Network Services (CNS)	Remove remaining sheets entirely from T and rename the section "Vacant."
7	4	Remote Call Forwarding (RCF) Service	Remove remaining sheets entirely from T and rename the section "Vacant."
7	5	Other Central Office Optional Features	Remove remaining sheets entirely from T and rename the section "Vacant."
8	1	Information Provider Services	Already vacant. Rename the section "Vacant."
8	2	Call Restriction Services	Remove remaining sheets entirely from T and rename the section "Vacant."
8	4	Diverse Routing Services	Already vacant. Rename the section "Vacant."
8	5	Special Government Services	Already vacant. Rename the section "Vacant."
8	7	Vacant	Already vacant.
8	8	Other Miscellaneous Services	Remove remaining sheets entirely from T and rename the section "Vacant."
8	9	Vacant	Already vacant.
9	1	Message Telecommunications Services/Rate Schedules	Already vacant. Rename the section "Vacant."
9	2	V & H Coordinates	Already vacant. Rename the section "Vacant."

# Attachment 1

9	3	Optional Calling Plans	Already vacant. Rename the section "Vacant."
			Already vacant.
9	9 4	Rate Centers	Rename the section "Vacant."
10	1	Vacant	Already vacant.
10		Vacant	Already vacant.
10	2	Other 800 Services	Rename the section "Vacant."
		800 Directory	Already vacant.
10	3	Assistance Service	Rename the section "Vacant."
		Operator Service Charges	Remove remaining sheets entirely
11	1		from T and rename the section
	-		"Vacant."
			Remove remaining sheets entirely
11	2	Directory Assistance Service	from T and rename the section
			"Vacant."
			Remove remaining sheets entirely
11	3	Information Call	from T and rename the section
		Completion Service	"Vacant."
			Remove remaining sheets entirely
11	4	Other Operator Services	from T and rename the section
			"Vacant."
12	2	Vacant	Already vacant.
		3 Directory Distribution	Remove remaining sheets entirely
12	3		from T and rename the section
			"Vacant."
		4 Other Directory	Remove remaining sheets entirely
12	4		from T and rename the section
		Services	"Vacant."
13	1	Vacant	Already vacant.
14	1	Vacant	Already vacant.
14	2	Vacant	Already vacant.
14	3	Vacant	Already vacant.
14	4	Vacant	Already vacant.
14	5	Vacant	Already vacant.
14	6	Vacant	Already vacant.
14	7	Vacant	Already vacant.
15	1	1 General	Already vacant.
13	1		Rename the section "Vacant."
15	2		Already vacant.
			Rename the section "Vacant."
15	3	Base Rate through OC-	Already vacant.
		n Services	Rename the section "Vacant."
	4	Extension Services of	Already vacant.
15		Customer Networks	Rename the section "Vacant."
		Castomer Networks	

# NO CHANGES MADE TO THESE SECTIONS

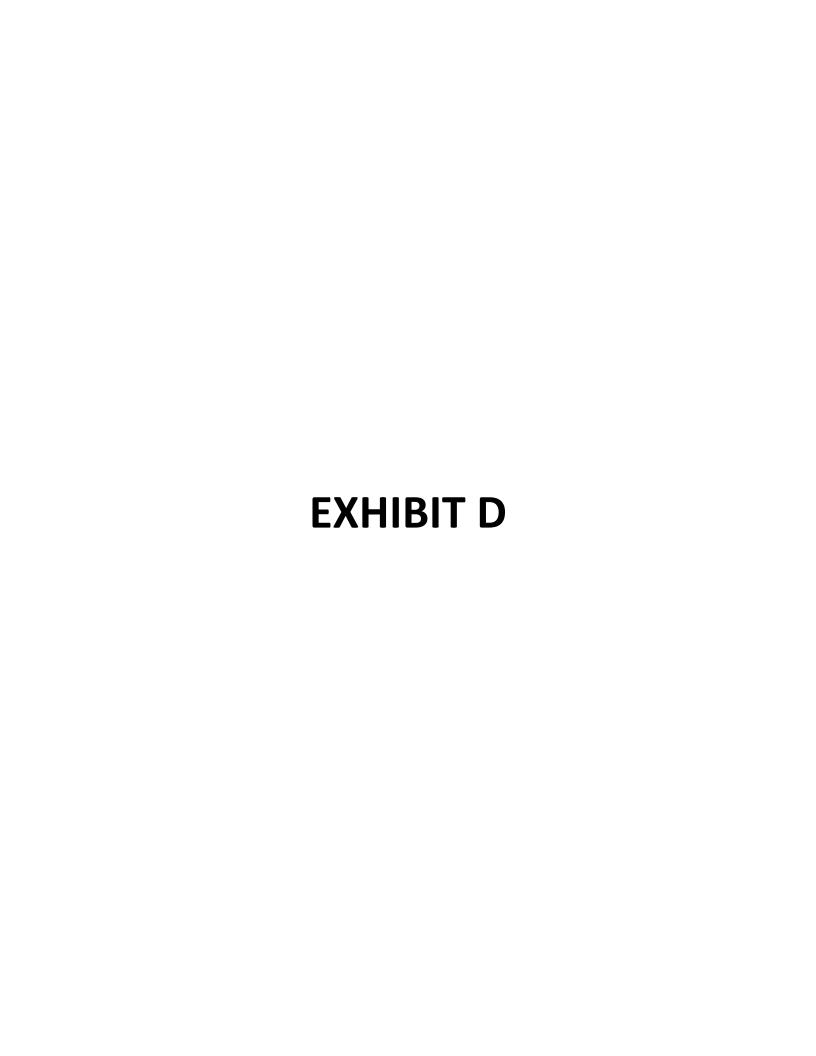
# Attachment 1

		Other Dedicated	Almondiumonost	
15	5	Communications	Already vacant.	
		Services	Rename the section "Vacant."	
16	1	Vacant	Already vacant.	
			Remove remaining sheets entirely	
17	1	ISDN Direct Services	from T and rename the section	
			"Vacant."	
			Already vacant.	
17	2	ISDN Prime Services	Rename the section "Vacant."	
		ISDN BRI Single B		
17	3	Channel Packet	Already vacant.	
		Services	Rename the section "Vacant."	
		Advanced Video	Already vacant.	
18	1	Service (AVS)	Rename the section "Vacant."	
19	1	Vacant	Already vacant.	
19	2	Vacant	Already vacant.	
19	3	Vacant	Already vacant.  Already vacant.	
19	4	Vacant	Already vacant.	
19	5	Vacant	Already vacant.	
19	3	Vacant		
20	1	Preface	Already vacant.	
20	2	Manage	Rename the section "Vacant."	
20	3	Vacant	Already vacant.	
20	3	Vacant	Already vacant.	
20		Exchange Access Services	Remove remaining sheets entirely	
20	4		from T and rename the section	
			"Vacant."	
20	5	Centrex Services	Already vacant.	
			Rename the section "Vacant."	
		Central Office Services	Remove remaining sheets entirely	
20	6		from T and rename the section	
			"Vacant."	
		Central Office Optional	Remove remaining sheets entirely	
20	7	7 Features	from T and rename the section	
			"Vacant."	
20	9	Message Toll Services	Already vacant.	
20	3	o o livie	Wicosage Full Services	Rename the section "Vacant."
		Wide Area	Already vacant.	
20	10	Telecommunications		
		Services (WATS)	Rename the section "Vacant."	
20	11	Vacant	Already vacant.	
20	12	Vacant	Already vacant.	
20	13	Vacant	Already vacant.	
20	14	Vacant	Already vacant.	
		Dedicated		
20	15	Communications	Already vacant.	
		Services	Rename the section "Vacant."	

CHANGES MADE TO THESE SECTIONS

NO CHANGES MADE TO THESE SECTIONS

20	16	Vacant	Already vacant.
20	17	ISDN Services	Already vacant. Rename the section "Vacant."
20	18	Vacant	Already vacant.
20	19	Vacant	Already vacant.



# **EXHIBIT D**

The consumer detariffing notice, Attachment 2, was provided to AT&T Ohio consumer customers as a bill insert with bills dated 3.1.2011 through 3.31.2011.

The business detariffing notice, Attachment 3, was provided to AT&T Ohio business customers as a bill insert with bills dated 3.1.2011 through 3.31.2011.



# ¿QUÉ ES EL SERVICIO DE TARIFA FIJA LOCAL, EL SERVICIO QUE SE SIGUE RIGIENDO POR LAS TARIFAS REGISTRADAS ANTE LA COMISIÓN DE SERVICIOS PÚBLICOS DE OHIO Y NO POR EL CONTRATO DE SERVICIO RESIDENCIAL?

El servicio de tarifa fija local es un servicio que ofrece llamadas locales ilimitadas por una tarifa fija mensual. El servicio de tarifa fija local, se venda con o sin otras funciones individuales como el identificador de llamadas o la llamada en espera, se rige por tarifas. Sin embargo, el servicio local que está incluido en un paquete de servicios locales, como Complete Choice® Basic, o un paquete de servicios, como All Distance®, se rige por las condiciones del contrato de servicio residencial.

# ¿EL CONTRATO DE SERVICIO RESIDENCIAL TAMBIÉN RIGE LOS SERVICIOS DE LARGA DISTANCIA?

Sí, el contrato de servicio residencial también rige todos los servicios de AT&T intraestatales, interestatales o internacionales de larga distancia a los que se haya suscrito.

#### ¿DÓNDE PUEDO CONSEGUIR DESCRIPCIONES Y TARIFAS PARA LOS SERVICIOS A LOS OUE ME SUSCRIBÍ?

Los precios y la descripción de todos los servicios locales y de larga distancia que se rigen por el Contrato de servicio residencial se pueden leer en las guías de consulta o de servicio por Internet en att.com/servicepublications (en inglés). Puede consultar en su factura el nombre de sus servicios y de su proveedor de servicio de AT&T antes de conectarse a Internet a fin de determinar qué publicaciones le corresponde leer.

#### ¿EN QUÉ SE DIFERENCIAN LOS TÉRMINOS Y CONDICIONES DEL CONTRATO DE SERVICIO RESIDENCIAL ADJUNTO DE LOS TÉRMINOS Y CONDICIONES DE LAS TARIFAS?

El contrato de servicio residencial adjunto incluye una cláusula de arbitraje (véase artículo 9) y de limitación de responsabilidad (véase artículo 8). De acuerdo con lo dispuesto en el artículo 9, tanto el cliente como AT&T aceptan recurrir a un árbitro para resolver los conflictos en vez de ir a un tribunal y renuncian a entablar demandas colectivas y juicios por jurado. Asimismo, AT&T acepta pagar todos los cargos del arbitraje si el reclamo no supera los \$75,000. De acuerdo con lo dispuesto en el artículo 8, la responsabilidad de la empresa se limita al monto de los cargos que AT&T le pague o deba al cliente por concepto de los servicios durante cualquier periodo de demora, desperfecto o falla de los servicios, salvo que la negligencia grave o mala conducta intencional de AT&T le haya causado daños y perjuicios al cliente, en cuyo caso la responsabilidad se limitará a los daños directos. De acuerdo con lo dispuesto en el artículo 6, el Contrato de servicio residencial incluye una cláusula de indemnización. El presente Contrato de servicio residencial también dispone que se pueden publicar los aumentos de precio en Internet en el caso de los cargos adicionales, llamadas por transacciones y cargos por llamadas internacionales a teléfonos móviles (véase el artículo 4.c.).

#### ¿QUÉ DEBO HACER?

Lea el Contrato de servicio residencial detenidamente. Si está de acuerdo con los términos y condiciones del Contrato de servicio residencial, guárdelo para su constancia. No se requiere que haga nada más y sus servicios locales no regulados por una tarifa oficial, así como sus servicios de larga distancia, si corresponde, se prestarán de acuerdo con los términos y condiciones del Contrato de servicio residencial a partir del 19 de mayo de 2011. Si por algún motivo no acepta los términos del Contrato de servicio residencial, debe comunicarse con AT&T sin cargo al 1.800.288.2020 para cancelar el servicio local no regulado por una tarifa oficial o el servicio de larga distancia. El hecho de que el cliente no cancele el servicio constituye la aceptación de los términos del Contrato de servicio residencial.

# Attachment 2 - Page 1 of 2



# A New Service Agreement For Your AT&T Services Is Enclosed

See enclosed letter Ver la carta adjunta



513708 CS 3/11





# Attachment 2 - Page 2 of 2

Dear AT&T Customer:

Thank you for choosing AT&T1 for your communications needs. We value your business and hope you are pleased with your services.

#### A RESIDENTIAL SERVICE AGREEMENT (RSA) FOR YOUR AT&T SERVICES IS ENCLOSED.

Beginning on May 19, 2011, the prices, service descriptions, and the terms and conditions for services, other than local flat rate service, that you are provided by AT&T Ohio will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

#### YOUR SERVICES AND PRICES ARE NOT CHANGING.

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe, AT&T Ohio will provide customer notice at least 30 days in advance of rate increases, material changes in terms and conditions and discontinuance of existing services.

Since your services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call AT&T Ohio at the toll free number, 1.800.288.2020, or visit us at www.att.com. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information.2

Sincerely, AT&T Ohio

#### Estimado(a) cliente de AT&T:

Gracias por elegir a AT&T<sup>1</sup> para sus necesidades de comunicación. Agradecemos su preferencia y esperamos que esté conforme con nuestros servicios.

#### SE ADJUNTA UN CONTRATO DE SERVICIO RESIDENCIAL DE AT&T.

A partir del 19 de mayo de 2011, los precios, descripciones de servicios y sus términos y condiciones, excepto el servicio de tarifa fija local, ofrecido por AT&T Ohio ya no estarán registrados en la Comisión de empresas de servicio público de Ohio (PUCO, por su sigla en inglés).

#### LOS SERVICIOS Y PRECIOS NO CAMBIARÁN.

Esta modificación no conllevará automáticamente un cambio en los precios, términos o condiciones de los servicios a los cuales está actualmente suscrito. AT&T Ohio le avisará a sus clientes con al menos 30 días de antelación con respecto a los aumentos de tarifas, cambios relevantes en los términos y condiciones, y la interrupción de los servicios actuales.

Dado que sus servicios ya no estarán registrados en la Comisión, el acuerdo entre el cliente y la compañía regirá nuevos servicios o cambios en el servicio. Para todo servicio nuevo o cambios en el servicio, será importante que revise y confirme el precio, así como los términos y condiciones.

Si tiene preguntas sobre este tema, comuníquese con AT&T Ohio al número sin cargo al 1.800.288.2020, o visite www.att.com. También puede visitar la página de información al consumidor en el sitio web de la Comisión en puco.ohio.gov (en inglés) para obtener más información.<sup>2</sup>

Atentamente. AT&T Ohio

#### WHAT IS LOCAL FLAT RATE SERVICE - THE SERVICE THAT IS STILL GOVERNED BY TARIFFS FILED WITH THE PUCO AND NOT BY THE RSA?

Local flat rate service is a service that provides unlimited local calling for a flat per-month rate. Local flat rate service, whether it is sold with or without other individual features such as Caller ID and/or Call Waiting, is still governed by tariffs. However, local service that is included in a package of local services, such as Complete Choice® Basic, or a bundle of services, such as All Distance®, is governed by the enclosed RSA.

#### DOES THE RSA ALSO GOVERN LONG DISTANCE SERVICES?

Yes, the RSA also governs any AT&T intrastate, interstate, and/or international long distance services you subscribe to.

#### WHERE CAN I FIND DESCRIPTIONS AND RATES FOR THE SERVICES I SUBSCRIBE TO?

Prices and service descriptions for all local and long distance services governed by the RSA are located online in Guidebooks or Service Guides at att.com/servicepublications. You can check your bill for the name of your AT&T service provider(s) and services before going online to determine which publications apply to you.

#### HOW DO THE TERMS AND CONDITIONS IN THE ENCLOSED RSA DIFFER FROM THE TERMS AND CONDITIONS IN THE TARIFFS?

The enclosed RSA contains an arbitration provision (see section 9) and a limitation of liability provision (see section 8). Under section 9, both you and AT&T agree to bring disputes to an arbitrator instead of a court and waive class actions and jury trial, and AT&T agrees to pay all arbitration fees if the claim does not exceed \$75,000. Under section 8, AT&T's liability is limited to the amount of charges paid or owed by you for AT&T services during any period of delay, malfunction, or failure of services, except that if AT&T's gross negligence or willful misconduct causes you damage, liability is limited to direct damages. Under section 6, the RSA contains an indemnification provision. This RSA also allows for notice of price increases by web posting for Discretionary Fees, transaction-based calls, and international mobile termination charges (see section 4.c.).

#### WHAT DO I NEED TO DO?

Please read the enclosed RSA carefully. If you are satisfied with the terms and conditions of the RSA, just retain it for your records. No further action is required, and your detariffed local services, as well as your long distance services, if any, will be provided under the terms and conditions of the RSA effective May 19, 2011. If for any reason you do not accept the terms of the RSA, you must contact AT&T toll free at 1.800.288.2020 to cancel your detariffed local and/or long distance service, if any. Failure to cancel service constitutes acceptance of the terms of the RSA.

<sup>1</sup>AT&T products and services are provided or offered by subsidiaries and affiliates of AT&T Inc. under the AT&T brand and not by AT&T Inc.

<sup>2</sup>See frequently asked questions above and the enclosed Residential Service Agreement for additional information. © 2011 AT&T Intellectual Property. All rights reserved. AT&T and the AT&T logo are trademarks of AT&T Intellectual Property







¹ Las empresas subsidiarias y afiliadas de AT&T Inc. prestan los productos y servicios de AT&T utilizando la marca de AT&T pero no como AT&T Inc.
¿Ver también el dorso de esta carta y el Contrato de servicio residencial adjunto para consultar información adicional.

# Attachment 3



#### Dear AT&T Customer:

Beginning on May 19, 2011, the prices, service descriptions, and the terms and conditions for business services, other than a primary line serving a small business with 3 or fewer access lines, provided by AT&T Ohio will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

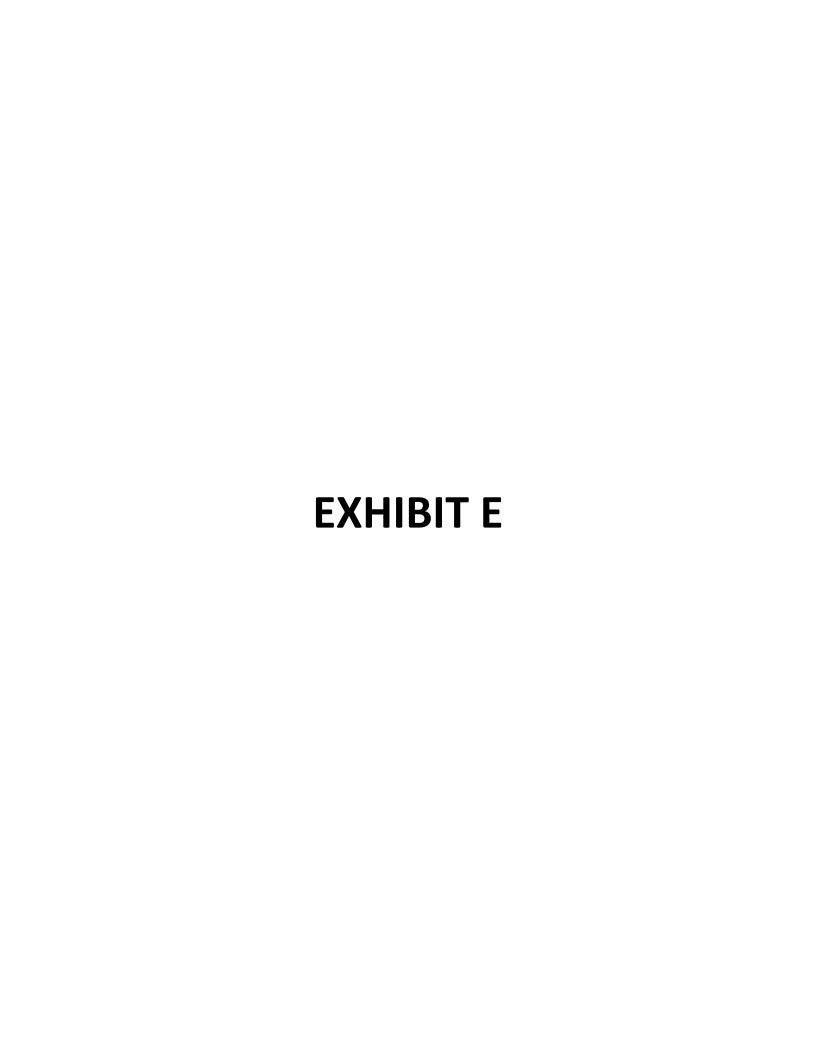
This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. AT&T Ohio must still provide a customer notice at least thirty days in advance of rate increases, material changes in terms and conditions and discontinuance of existing services.

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call AT&T Ohio at the toll-free number listed on your bill or visit us at www.att.com.

Sincerely,

AT&T Ohio



# **CUSTOMER NOTICE AFFIDAVIT**

# **AFFIDAVIT**

I, Maryann Mackey, am an authorized agent of the applicant corporation, AT&T Ohio, and am authorized to make this statement on its behalf. I attest that the customer notices accompanying this affidavit were sent to affected customers as a bill insert with bills dated 3.1.2011 through 3.31.2011, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Signature: /s/ Maryann Mackey

5.19.2011

This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

5/19/2011 7:52:41 AM

in

Case No(s). 90-5032-TP-TRF, 11-2843-TP-ATA

Summary: Tariff to detariff certain services related to the implementation of Case No. 10-1010-TP-ORD. electronically filed by Maryann Mackey on behalf of AT&T Ohio