

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Columbus Grove)
 Telephone Company dba FairPoint Communications to)
 Detariff Services and make other changes related to the)
 Implementation of Case No. 10-1010-TP-ORD)

TRF Docket No. 90-5026 – TP - TRF

Case No. 11 - 2971 - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Columbus Grove Telephone Company

DBA(s) of Registrant(s) FairPoint Communications

Address of Registrant(s) 521 East Morehead Street, Suite 500, Charlotte, NC 28202

Company Web Address www.fairpoint.com

Regulatory Contact Person(s) Carolyn S. Flahive Phone 614-469-3294 Fax 614-469-3361

Regulatory Contact Person's Email Address Carolyn.Flahive@ThompsonHine.com

Contact Person for Annual Report Angela Unruh Phone: 620-227-4400

Address (if different from above) 908 W. Frontview, Dodge City, KS 67801

Consumer Contact Information Dottie Nesmith, Manager, Regulatory Compliance Phone: 800-437-6215

Address (if different from above) 908 W. Frontview, Dodge City, KS 67801

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Columbus Grove Telephone Company dba FairPoint Communications, and am authorized to make this statement on its behalf. (Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) May 10, 2011 at (Location) Charlotte, NC

*(Signature and Title) /s/ Chris Barron, Director, State Affairs, FairPoint Communications

(Date) May 10, 2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Carolyn S. Flahive verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) /s/ Carolyn S. Flahive, Esq.

(Date) May 18, 2011

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WV

EXHIBIT A
(Existing Affected Tariff Pages)

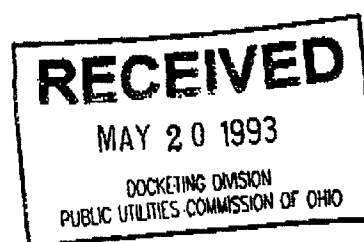
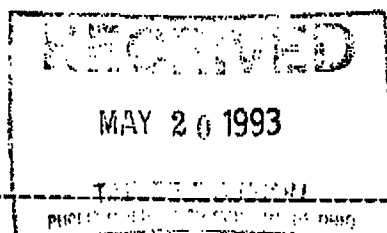
COLUMBUS GROVE TELEPHONE COMPANY

MASTER INDEX
First Revised Sheet No. 3
Cancels Original Sheet No. 3

MASTER INDEX

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EMERGENCY SERVICES CALLING PLAN	5	27	GT(N)
ESTABLISHING AND FURNISHING OF SERVICE	5	5	GT
ESTABLISHING AND MAINTENANCE OF CREDIT	5	5	GT
EXCHANGE AREA MAP	3	7	GT
EXCHANGE RATES	3	2	GT
EXPLANATION OF SYMBOLS	Preface	3	GT
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GENERAL REGULATIONS	5	24-25	GT
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INTERRUPTIONS OF SERVICE	5	1	GT



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EXPLANATION OF SYMBOLS	Preface	3	GT
FCC CONCURRENCE		1	AT
FOREIGN EXCHANGE	6	1	GT
FOREIGN LISTING	4	8	GT
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COLUMBUS GROVE TELEPHONE COMPANY

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TARIFF DIVISION
COLUMBUS GROVE TELEPHONE COMPANY

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Job : 53
Date: 5/6/2011
Time: 1:00:04 PM

P. U. C. D. No. 6

COLUMBUS GROVE TELEPHONE COMPANY
TELEPHONE SERVICE TARIFF

Note: This tariff cancels and supersedes all previous Tariffs of the
Columbus Grove Telephone Company.

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TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

ISSUED: August 20, 1982

EFFECTIVE: September 1, 1982

IN ACCORDANCE WITH ORDER NO. 81-809-TP-AIR
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO, June 23, 1982
J. Earl Belch, President
Columbus Grove, Ohio

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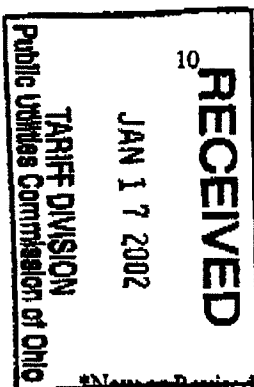
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THE COLUMBUS GROVE TELEPHONE COMPANY
COLUMBUS GROVE, OHIO

PREFACE

CHECK SHEET
P.U.C.O. NO. 6

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	4	1 st		4	Original*
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	1	2 nd		6	Original*
	2	2 nd		7	Original*
	3	4 th		8	Original*
	4	3 rd		9	Original*
	5	2 nd		10	Original*
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	7	4 th		12	Original*
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	11	Original		16	Original*
9	1	Original		17	Original*
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	3	Original		19	Original*
10				20	Original*
	1	Original		21	Original*
	2	Original			
	3	Original			
	4	Original			



*New or Revised

ISSUED: January 17, 2002

EFFECTIVE: January 17, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Jane E. Valik, President
Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

Twenty-Second Revised Check Sheet 1
Replaces Twenty-First Revised Check Sheet 1

CHECK SHEET
P.U.C.O. NO. 6

The Title Sheet and sheets of all sections included in this tariff are effective as the date shown. Original and revised sheets as named below contain all changes from the original tariff that are in effect on the date hereof.

<u>Section</u>	<u>Sheet</u>	<u>Revision No.</u>	<u>Section</u>	<u>Sheet</u>	<u>Revision</u>
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	3	9 th		26	Original
	4	6 th		27	Original
	5	10 th		28	First Revised
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2	1	Original		30	Original
	2	Original		31	Original
	3	Original		32	Original
	4	1 st		33	Original
	5	1 st		34	Original
	6	Original		35	Original
	7	1 st		36	Original
	8	1 st		37	1 st
	9	1 st		38	1 st
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	14	2 nd			
	15	7 th			
	16	8 th			
	17	Original			
	18	1 st			
	19	Original			
	20	Original			
	21	Original			

Issued: September 23, 2010

Effective: November 8, 2010

In Accordance with Case No. 10-1415-TP-ATA
Issued by the Public Utilities Commission of Ohio
Patrick L. Morse, Senior Vice President
Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY Second Revised Check Sheet 2
d/b/a FairPoint Communications Replaces First Revised Check Sheet 2

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	5	2 nd		8	Original
	6	Original		9	Original
	7	3 rd		10	Original
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	9	Original			
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	11	Original		2	Original
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	17	1 st		4	Original
	18	1 st	11	1	1st
	19	Original		2	1st
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	3	1 st		16	1st
	4	1 st		17	1st
8	1	2 nd		18	1st
	2	2 nd		19	1st
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				3	Original

Issued: May 27, 2010

Effective: July 12, 2010

In Accordance with Case No. 10-723-TP-ATA
Issued by the Public Utilities Commission of Ohio
Patrick L. Morse, Senior Vice President
Columbus Grove, Ohio

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Issued: February 8, 2008

Effective: March 25, 2008

In Accordance with Case No. 08-0113-TP-ATA
Issued by the Public Utilities Commission of Ohio
Susan L. Sowell, Vice President
Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

SECTION 1
Ninth Revised Sheet No. 3
Replaces Eighth Revised Sheet No. 3

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Issued: May 27, 2010

Effective: July 12, 2010

In Accordance with Case No. 10-723-TP-ATA
Issued by the Public Utilities Commission of Ohio
Patrick L. Morse, Senior Vice President
Columbus Grove, Ohio

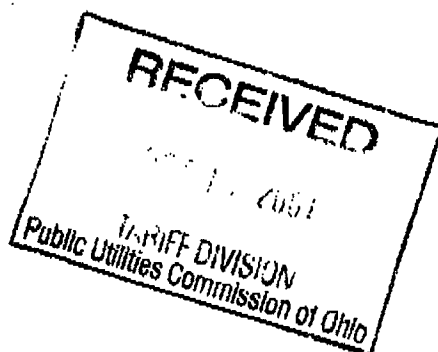
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		(D)
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ISSUED: August 27, 2001

EFFECTIVE: October 12, 2001

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD and CASE NO. 01-2230-TP-ATA

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Peter G. Nixon, President
Columbus Grove, Ohio

DEFINITIONS
P. U. C. O. No. 6**ADVANCE PAYMENT**

See "General Regulations, Section 5, Original Sheet No. 5, Paragraph D-2".

APPARATUS

Apparatus includes devices which are mechanically attached to or used with the facilities furnished by the Company and which are independent of and not electrically connected to the conductors in the communications path of the telecommunications system.

APPLICANT

A person, firm, partnership, corporation, cooperative, organization, governmental agency, etc., requesting service from the Company.

BASE RATE

A scheduled rate for any form of exchange service or equipment which does not include zone or mileage charges.

BASE RATE AREA 4901:1-5-02 (B)

The portion or portions within each exchange area, as set forth in the telephone utility's filed tariff, in which base rate area rates for urban grades of lines apply. Urban grades of exchange lines within this area are offered at rates that do not vary with the distance from the central office or exchange rate center.

BUILDING

A building is a structure under one roof or two or more structures connected by enclosed passageways which do not cross public thoroughfares other than alleys and are regularly used as corridors by persons and are suitable for the installation and maintenance of inside wiring. Pipes and conduits are not considered enclosed passageways.

CENTRAL OFFICE 4901:1-5-02 (F)

A switching unit in one location of a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks. More than one central office may be located in the same building.

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IN ACCORDANCE WITH ORDER NO. 81-809-TP-AIR
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

DEFINITIONS
P. U. C. O. No. 6

DEFINITION OF TERMS (continued)

CERTIFICATE

Certificate of Public Convenience and Necessity issued by the Commission to telephone utilities.

CHANNEL

The term "Channel" designates the electrical path by the Telephone Company between two or more locations.

CIRCUIT

A circuit is an electric path suitable for the transmission of telephonic communications.

CLASS OF SERVICE 4901:1-5-02 (H)

A description of main station service furnished a subscriber in terms of grade of line, type or rate and location use.

COIN TELEPHONE

A telephone station, either public or semi-public equipped with a device for collecting money in payment of telephone messages.

COMMISSION 4901:1-5-02 (H)

The Public Utilities Commission of Ohio.

COMPANY

Whenever used in this Tariff "Company" refers to the Columbus Grove Telephone Company unless the content clearly indicates otherwise.

CONNECTING COMPANY

A corporation, association, firm or individual licensed and operating as a communications common carrier with whom the Company interchanges traffic.

CONSTRUCTION CHARGE

See "Advance Payment", General Regulation, Section 5, Original Sheet 5.

CONTINUOUS PROPERTY

A continuous plot of ground occupied by the subscriber which is not separated by a public thoroughfare or space occupied by others.

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

DEFINITIONS
P. U. C. O. No. 6

DEFINITION OF TERMS (continued)

COSTS INCURRED

Whenever rates or charges based upon costs incurred are applied in this tariff, such rates or charges consist of an estimate of the following items to the extent that they are applicable:

1. Cost of maintenance.
2. Cost of operation.
3. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
4. Administration, taxes and uncollectible revenue on the basis of reasonable average charges for these items.
5. Any other specific items of expense associated with the particular situation.
6. A reasonable amount, computed on the estimated cost installed of any facilities provided, for return and contingencies.

Estimated cost installed, as mentioned in 3. and 6. above, includes cost of equipment and material specifically provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights of way and any other items which are chargeable to telephone plant accounts.

DEVICE

See "Apparatus".

DIRECTORY ASSISTANCE (INFORMATION 4901:1-5-13)

A service arrangement provided by the telephone company whereby a telephone user may call an operator and request that the operator provide the published telephone number of a subscriber the user wishes to call.

DIRECTORY LISTING

The publication in the Telephone Company's alphabetical directory or information records of information relative to a subscriber's telephone number, by which other station users ascertain the telephone number of a desired station.

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J. Earl Belch, President
Columbus Grove, Ohio

DEFINITIONS
P. U. C. O. No. 6

DEFINITION OF TERMS (continued)

EASEMENT

Authority to cross or occupy the property of another with telephone facilities.

EXCHANGE 4901:1-5-02 (J)

A unit of a telephone utility for the administration of communication service in specified area. It usually consists of one or more central offices together with the associated plant used in furnishing telecommunication services in that area.

EXCHANGE SERVICE AREA 4901:15-02 (K)

The geographical territory included within the boundaries of an exchange as shown on maps on file with the commission, and usually embracing a city, town, or village and its environs.

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby subscribers of a given exchange may complete calls to where provided by the tariff, receive messages from one or more exchanges without the applications of long distance message telecommunications charges.

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IN ACCORDANCE WITH ORDER NO. 85-533-TP-UNC
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

DEFINITIONS
P. U. C. O. No. 6

DEFINITION OF TERMS (continued)

EXTRA LISTING

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

FOREIGN EXCHANGE SERVICE 4901:1-5-02 (M)

A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.

GRADE OF SERVICE 4901:1-5-02 (N)

The number of subscribers which may be served on a telephone line such as one-party, two-party, four-party, etc.

INDIVIDUAL LINE 4901:1-5-02 (P)

A subscriber line arranged to serve only one main or primary station although additional stations may be connected to the lines as extensions.

INSTALLATION CHARGE

A non-recurring charge made for the placing or furnishing of telephone equipment which may apply in place of or in addition to Service Connection charge and other applicable charges for service or equipment.

INTERCEPT SERVICE 4901:1-5-02 (Q)

A service arrangement provided by the telephone company whereby calls placed to a disconnected or discontinued telephone number are intercepted and the calling party informed that the called telephone number is not in service or has been changed to another number.

INTEREXCHANGE TRUNKS 4901:1-5 (R)

Transmission paths, including the conductor or conductors and associated equipment, connecting two exchanges.

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

DEFINITIONS
P. U. C. O. No. 6

DEFINITION OF TERMS (continued)

KEY TELEPHONE SYSTEMS

An arrangement of equipment in combination with telephone sets and associated keys, to connect the associated telephone to any one of a limited number of exchange, P.B.X., inter-communicating or private lines. Line indicating, signaling, holding features, etc. are or may be incorporated.

LINE 4901:1-5-02 (S)

A general term used in communication practice in several different senses, the most important of which are:

1. The conductor or conductors and supporting or containing structures extending between subscriber stations and central offices, or between central offices whether they be in the same or different communities.
2. The conductors and circuit apparatus associated with a particular communication channel.
3. Any communication channel between two points disregarding the method of its derivation.

LOCAL EXCHANGE SERVICE 4901:1-5-02(U)

Telecommunication service provided within local exchange service areas in accordance with the tariffs. It concludes the use of exchange facilities required to establish connections between stations within the exchange and between stations and the toll facilities serving the exchange.

LOCAL SERVICE AREA 4901:1-5-02(T)

The area within which telephone service is furnished subscribers under a specific schedule of exchange rates and without toll charges. A local service area may include one or more exchange areas.

MAIN SERVICE 4901:1-5-02(W)

Service of furnishing facilities for telephone communications within a local service area, directly connected with a central office switching system by an individual or party-line circuit.

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

DEFINITIONS
P. U. C. D. No. 6

DEFINITION OF TERMS (continued)

MILEAGE CHARGES

Charges for the distance of a circuit by airline measurement for the following types of service:

1. Private Line Service.
2. Foreign Exchange Service.
3. Tie Line Service.
4. Off Premises Extension Service.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a subscriber is obligated to pay for service, facilities and equipment whether or not retained by the subscriber for such minimum length of time.

MULTI-PARTY LINE 4901:1-5-02 (Y)

A party line arranged to serve more than four main or primary stations. Two- and four-party lines for purposes of this definition are not considered to be multi-party lines.

NON-PUBLISHED TELEPHONE

An exchange station which has the listing omitted from both the telephone directory and directory assistance records at the subscriber's request.

NORMAL WORKING DAY 4901:1-5-02 (Z)

Means all days except Saturdays, Sundays and holidays.

OFF PREMISE

Buildings, being used for business, and or residency, and not connected under the same roof. Either located on the same continuous property, or intersected by a public thoroughfare, or by land occupied by others.

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IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI
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J. Earl Belch, President
Columbus Grove, Ohio

DEFINITIONS
P. U. C. O. No. 6

DEFINITION OF TERMS (continued)

ON PREMISE

The buildings, or portion or partition of the buildings, all connected under the same roof, used and occupied at one time by the subscriber in the conduct of his business or as a residence.

OUTSIDE PLANT

The telephone plant and facilities installed on, along, or under streets, alleys, highways, or on private rights-of-way, or on buildings and extending between a central office and subscribers' locations or between central offices, or between exchanges, or between subscribers' locations.

PARTY-LINE SERVICE 4901:1-5-02 (BB)

A classification of exchange service which provides that two or more main stations may be served by the same central office circuit.

PAY STATIONS

(See Public Pay Telephone)

PLANT

The facilities between a Telephone Company central office and a protector on a subscriber's premises which provides each subscriber access to the telecommunications network.

PREMISES

All of the buildings or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on the continuous plot of ground not intersected by a public highway.

PUBLIC PAY TELEPHONE

An exchange station equipped with a coin collecting device which is installed for the convenience and benefit of the Public at a location chosen or accepted by the Telephone Company.

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IN ACCORDANCE WITH ORDER NO. 85-533-TP-UNC
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

DEFINITIONS
P. U. C. O. No. 6

DEFINITION OF TERMS (continued)

REGRADE 4901:1-5-02 (CC)

A change to a different class and/or grade of service.

ROTARY SERVICE

An arrangement whereby two or more lines furnished to a customer are assigned numbers in sequence and equipped so that calls to the first number are automatically completed to the first non-busy line in the sequence. Lines beyond the first line are referred to as "auxiliary lines".

RURAL MULTI-PARTY LINE SERVICE

Rural Multi-Party Line Service is a service provided to customers outside the base rate area by means of rural lines.

SERVICE

The act or means of supplying communication to the public.

SUBSCRIBER 4901:1-5-02 (EE)

Any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the telephone utility.

SUBSCRIBER LINE 4901:1-5-02 (FF)

The circuit or channel used to connect the subscriber station with the central office equipment.

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IN ACCORDANCE WITH ORDER NO. 85-533-TP-UNC
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

DEFINITIONS
P. U. C. O. No. 6

DEFINITION OF TERMS (continued)

SUBSCRIBER OWNED EQUIPMENT

(See Connections with certain facilities provided by subscribers, Section 7, Original Sheet No. 1, Paragraph 2).

SUSPENSION OF SERVICE

An arrangement made at the request of the subscriber, or initiated by the Company for violation of tariff regulations by the subscriber, for temporarily interrupting service. During the period of suspension the Company's equipment remains at the customer's location; the service is rendered inoperable. Facilities are reserved in anticipation that normal service will be resumed at some future date.

SYSTEM

The coordinated facilities, including central office equipment, outside plant and subscriber instrumentalities used to provide telephone service to the public.

TARIFF 4901:1-5-02 (BB)

The entire body of rates, tolls, rentals, charges, classifications and rules filed with the commission.

TELEPHONE UTILITY 4901:1-5-02 (HH)

Means any person, firm, partnership, cooperative organization, or corporation engaged in the business of furnishing telephone service to the public under the jurisdiction of the commission. As used herein, the terms telephone company, telephone utility, and utility are synonymous.

TELEPHONE NUMBER

A designation assigned to a telephone station or private branch exchange necessary for placing calls to the telephone station or private branch exchange and for identification in the assessment of message charges, etc.

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IN ACCORDANCE WITH ORDER NO. 85-533-TP-UNC
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

DEFINITIONS
P. U. C. O. No. 6

DEFINITION OF TERMS (continued)

TEMPORARY DISCONNECTION

An arrangement made at the request of the subscriber for temporarily discontinuing service without terminating the contract or removing the telephone equipment from the subscriber's premises.

TERMINATION CHARGE

A charge applied under certain conditions as described in General Regulations Section 5, "Payment for Service" Sheet No. 21, and "Construction Charge", Sheet No. 13, when a contract for service is terminated by the subscriber before the expiration of contract period.

TIE LINE

A circuit connecting two or more points through one or more central offices to provide the subscriber with the type of service requested.

TOLL LINE 4901:1-5-02 (JJ)

A line between central offices in different exchange areas which is used primarily for toll calls.

TOLL MESSAGES 4901:1-5-02 (KK)

A completed telephone call between stations in different exchanges for which message toll charges are applicable.

TOLL SERVICE

Toll Service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

TOUCH CALLING SERVICE

Touch Calling Service provides for the origination of telephone calls through the use of pushbuttons in lieu of a rotary dials.

TRUNK 4901:1-5-02 (PP)

A communication channel between central offices, switching units, or private branch exchanges.

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

DEFINITIONS
P. U. C. O. No. 6

DEFINITION OF TERMS (continued)

VACATION RATES

(See Temporary Disconnection, Definition of Terms, Section 2,
Original Sheet No. 11).

WIDE AREA TELEPHONE SERVICE (WATS)

(A type of message toll service from a subscriber or to a
subscriber with such service through a wide area service
access line to or from a specified area for which the sub-
scriber is charged an amount as specified in the Wide Area
Telecommunications Service Tariff of The Ohio Bell Telephone
Company.

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IN ACCORDANCE WITH ORDER NO. 89-1667-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

COLUMBUS GROVE EXCHANGE

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (the "MTSS"). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

(N)

A. GENERAL

1. This tariff is subject to and governed by the General Rules and Regulations Tariff, P.U.C.O. No. 6, contained in another section of this Telephone Service Tariff, as it now exists, or as it may be revised, added to or supplemented.
2. The rates in Paragraph "B" below are monthly rates and entitle the subscriber to local messages within the territory of the Columbus Grove Telephone Company with Extended Area Service (EAS) privileges to the following listed exchanges:

Glandorf Exchange, The Glandorf Telephone Company, Inc.
Kalida Exchange, Kalida Telephone Company, Inc.
Vaughnsville Exchange, Vaughnsville Telephone Company
Cairo Exchange, United Telephone Company of Ohio
Ottawa Exchange, United Telephone Company of Ohio
Pandora Exchange, owned by Community Telephone Company

LOCAL EXCHANGE SERVICE TARIFFS
P. U. C. O. No. 6

COLUMBUS GROVE EXCHANGE

B. BASIC SERVICE RATES

Access Line

WITHIN THE BASE RATE AREA*

Business, One Party Line 19.60

Residence, One Party Line 11.80

OUTSIDE BASE RATE AREA**

Business, One Party Line 22.20

Residence, One Party Line 14.40

C. BASIC COIN TRANSMISSION RATE

(N)

WITHIN THE BASE RATE AREA

Smart payphone line 19.60

Dumb payphone line 19.60

Coin Supervision Additive 7.20

OUTSIDE THE BASE RATE AREA

Smart payphone line 22.20

Dumb payphone line 22.20

Coin Supervision Additive 7.20 (N)

* As defined on the map shown in Section 3, First Revised Sheet No. 6.

** As defined on the map shown in Section 3, First Revised Sheet No. 8.

RECEIVED

APR 11 1997

ISSUED: April 11, 1997

TARIFF DIVISION
Public Utilities Commission of Ohio

EFFECTIVE DATE: April 15, 1997

IN ACCORDANCE WITH ORDER NO. 93-1554-TP-ATA AND ORDER NO. 96-1310-TP-COI

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

J. Earl Belch, President
Columbus Grove, Ohio

LOCAL EXCHANGE SERVICE TARIFFS
P.U.C.O. NO. 6

Business Access Line Volume and Term Discounts

(N)

A. The following discounts are available for business customers:

(N)

	<u>1 yr Term</u>	<u>2 yr Term</u>	<u>3 yr Term</u>	<u>5 yr Term</u>
1-3 lines	5%	10%	15%	20%
4-10 Lines	7%	12%	17%	22%
11-25 Lines	9%	14%	19%	24%
26-49 lines	11%	16%	21%	26%
50-74 Lines	13%	18%	23%	28%
75-99 Lines	15%	20%	25%	30%
100-199 Lines	17%	22%	27%	32%
200-299 Lines	19%	24%	29%	34%

B. The following feature packs may be added to any and all access lines in any of the volume and term discount plans listed above:

(N)

		<u>Monthly Rate</u>
Feature Pack A	Calling Number Delivery with Name, Voice Mail Basic,* 3 way Calling, Call Forward (all calls)	\$12.50
Feature Pack B	Calling Number Delivery with Name, Voice Mail Premium,* 3 way Calling, Call Forward (all calls)	\$16.50

*This feature is not regulated by the Public Utilities Commission of Ohio.

(N)

LOCAL EXCHANGE SERVICE TARIFFS
P.U.C.O. NO. 6

Columbus Grove Exchange

D.	MISCELLANEOUS ACCESS LINE CHARGES	Monthly Charge
	Rotary Switch	\$5.00
E.	EXTENSION SERVICE	
	<u>Off Premise Extension*</u>	\$1.50
	In excess of 150 ft. from the Primary Station	
	Per quarter mile (circuit route)	
	*This will remain regulated if a public thoroughfare is crossed.	
F.	TELECOMMUNICATIONS RELAY SERVICES (TRS) CHARGE	(N)
	Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.	

LOCAL EXCHANGE SERVICE TARIFFS
P. U. C. O. No. 6

Reserved for Future Use.

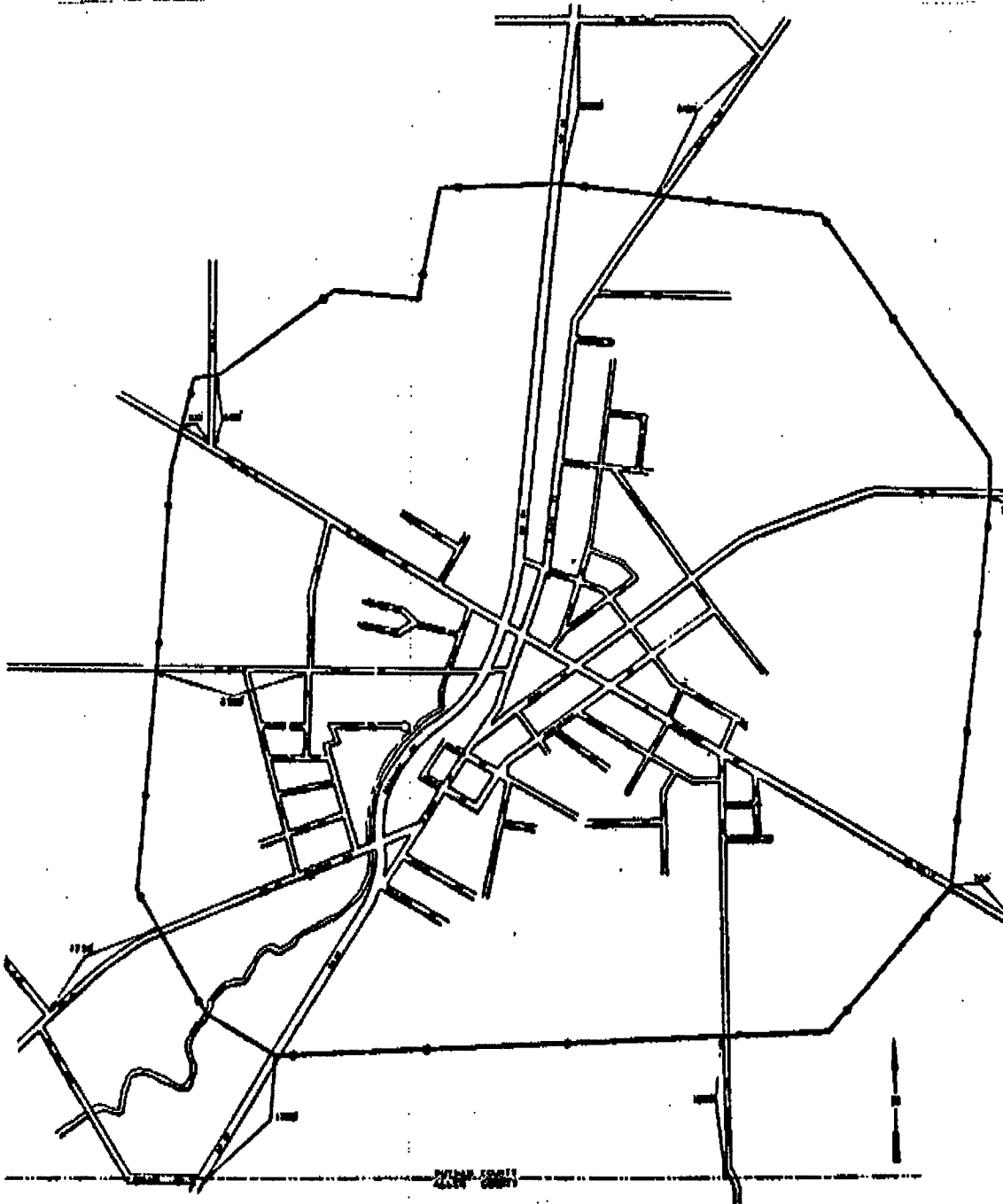
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J. Earl Belch, President
Columbus Grove, Ohio

P. U. C. O. No. 6

COLUMBUS GROVE BASE RATE AREA MAP



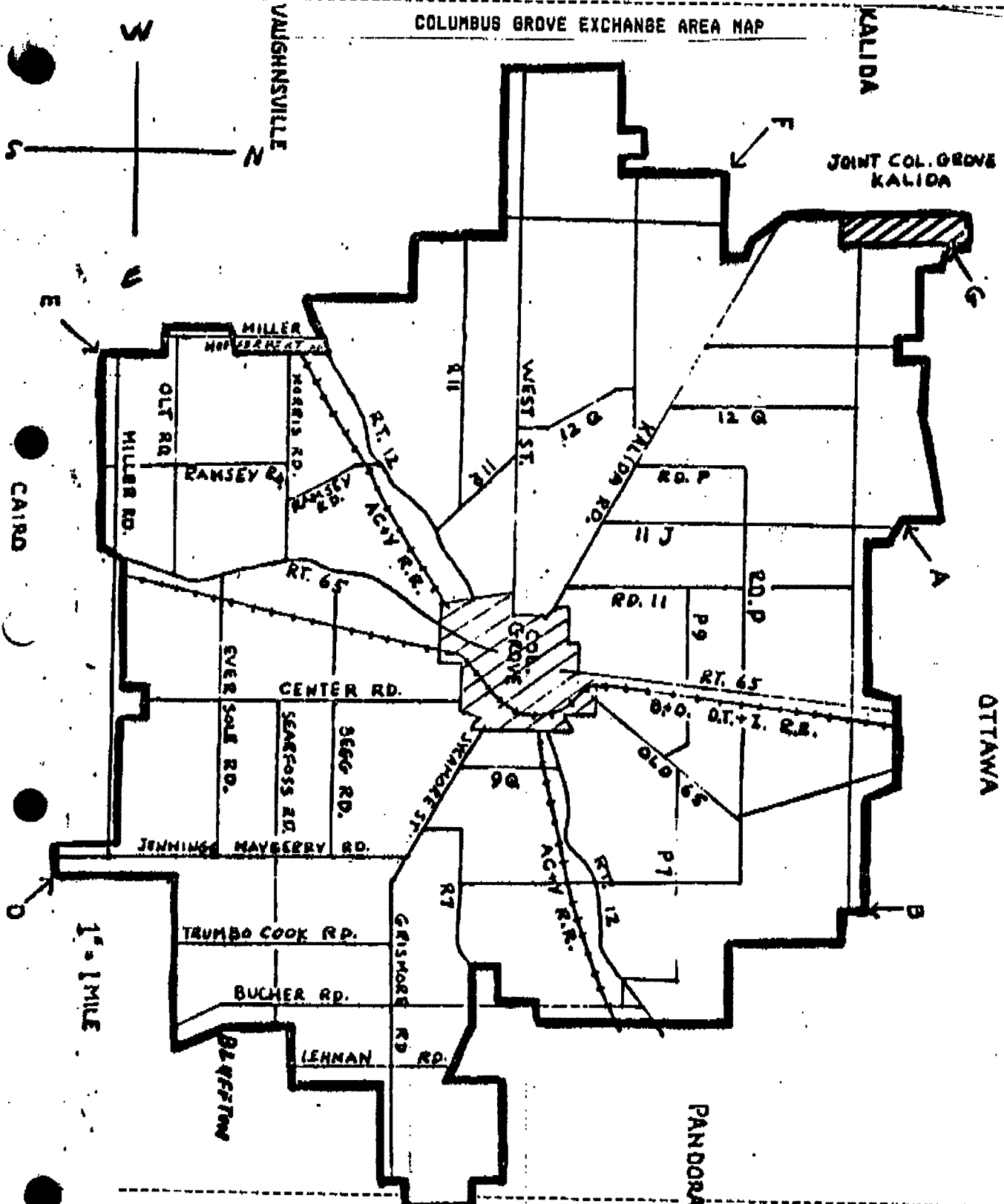
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P. U. C. O. No. 6

COLUMBUS GROVE EXCHANGE AREA MAP



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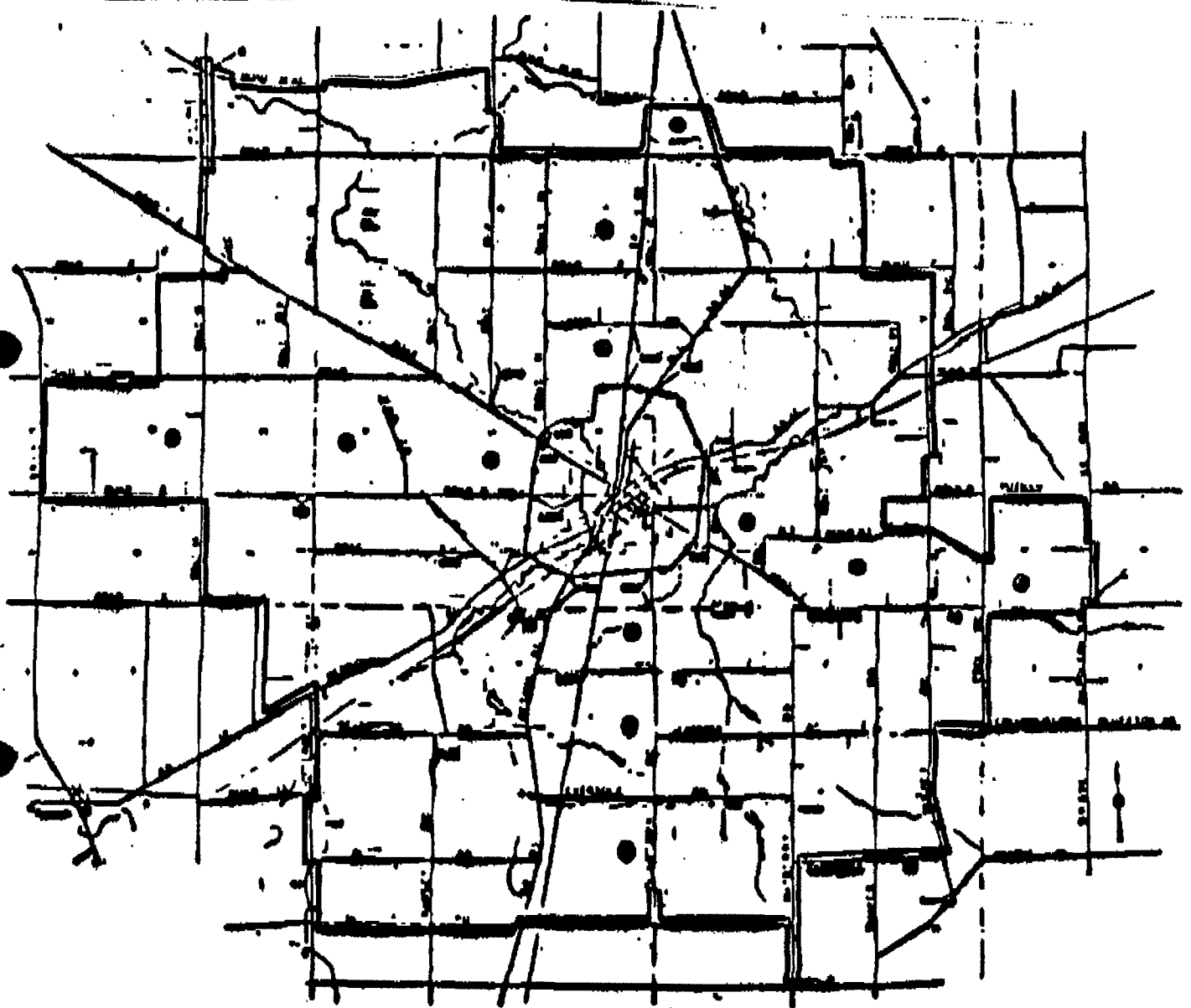
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 J. Earl Belch, President
 Columbus Grove, Ohio

COLUMBUS GROVE TELEPHONE COMPANY

SECTION 3
First Revised Sheet No. 8
Cancels Original Sheet No. 8

P. U. C. O. No. 6

COLUMBUS GROVE ZONE RATE AREAS MAP



--- denotes boundary of base rate area
— denotes boundary of exchange area

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J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. O. No. 6-----
OTHER RATES AND REGULATIONS

A. CHARGES, SERVICE CONNECTION

1. Service Charges

- a. A service charge consisting of one or more of the charges shown in this section is applicable for the following activities undertaken at customer request;
 - (1) Connections.
- b. Service charges are in addition to all other applicable rates and charges associated with the service being provided.
- c. Payment of Service charges.
 - (1) Service charges for the initial establishment of residential or business service are due and payable in advance or on the first billing cycle after installation date of the equipment.
- d. The charges specified herein do not contemplate work by Company employees at a time when overtime wages apply due to the request of the subscriber nor do they contemplate work begun being interrupted by the subscriber. If the subscriber requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved. (To include but not be limited to labor, material, supervision, travel, meals, overhead, or other related Expenses).
- e. Service Charges are the following:
 - (1) Service Ordering Charge: Applicable for work done in receiving, recording, and processing information necessary to execute a customer's request for connection of service or moves (e.g. from one address to another), changes (e.g. from one class of service to another), or additions to existing service.
 - (2) Line Connection Charge: Applicable to work required to provide the access line. This is inclusive of central office wiring, cable facilities, and drop wire, up to and including protector equipment.

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J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. D. No. 6

CHARGES, SERVICE CONNECTION (continued)

Service Charges (continued)

- f. Service charges are not applicable to the upgrading of basic service, when done in conjunction with a general upgrading of facilities.
- g. Service charges are not applicable to removal of service or equipment.

2. Definitions

a. Access Line

The term "Access Line" denotes the line between the serving Central Office and the subscriber's premises.

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J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. D. No. 6

CHARGES, SERVICE CONNECTION (continued)
Definitions (continued)

b. Connection

The term "Connection" denotes the establishment of telephone service. A move of existing service to a different premise requires a connection.

3. Application of Charges

a. Service Ordering Charge

Service order activity is classified as either initial (establishment of service) or subsequent (modification to an existing service).

- (1) One initial service ordering charge is applicable to each order for connection of the service.
- (2) One subsequent service ordering charge is applicable to each order for move, change, or addition and the following:

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J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. O. No. 6CHARGES, SERVICE CONNECTION (continued)
Application of Charges (continued)

- (a) Change or addition of additional directory listing.
- (b) Change of telephone number requested by subscriber
- (c) Only one charge is applicable per order if more than one change is requested on the order.
- (d) New service order for an existing telephone company subscriber.

b. Line Connection Charge

- (1) One line connection charge is applicable to the provision of each access line in association with any of the following service:
 - (a) Individual or Multi-Party Residence Service.
 - (b) Individual or Multi-Party Business Service.
 - (c) P.B.X. Trunks, Business.
 - (d) Key System Trunks, Residence or Business.
 - (e) Rotary Trunks, Residence or Business.
 - (f) Off-Premises Extension.
 - (g) Telephone Answering Service Lines.
 - (h) Semi-Public Service.
 - (i) Long Distance Terminals.
 - (j) Foreign Exchange Service.
 - (k) Private Line.
 - (l) W.A.T.S. (inward and outward)
- (2) Line connection charges are not applicable when service responsibility is assumed by a customer prior to discontinuance by another customer (supersedure) and there is no change of telephone number.
- (3) A line connection is applicable to each change in telephone number made at the request of the customer.

ISSUED: December 30, 1985

EFFECTIVE: January 1, 1986

IN ACCORDANCE WITH ORDER NO. 85-533-TP-UNC
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. O. No. 6

Reserved for Future Use.

ISSUED: December 30, 1985

EFFECTIVE: January 1, 1986

IN ACCORDANCE WITH ORDER NO. 85-533-TP-UNC
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P.U.C.O. No. 6

CHARGES, SERVICE CONNECTION (continued)

	Non-Recurring Charge
4. Charges	
a. Service Ordering	
(1) Initial Order, each	\$20.00*
(2) Subsequent Order, each	\$15.00
b. Line Connection, each	\$20.00*
c. Re-Establish Suspended Service	\$13.00**

* When two residential lines are ordered at the same time, the customer will be charged the full amount of the initial order charge and line connection charge for the first line and half price for the initial order charge and line connection charge for the second line.

** This charge is in addition to the Line Connection Charge of \$20.00.

Reconnection Promotion

The Service Ordering and Line Connection Charges will be waived for all former customers who reconnect this service with the Company after having previously disconnected and ported their telephone number to either a provider of digital or wireless phone service.

Promotion Period: October 6, 2007 through January 4, 2008.

(N)

(N)

5. Maintenance and Service Time Charge	<u>Rec</u>
a. First 1/2 hour, or part thereof	\$25.00
b. In excess of First 1/2 hour (per 1/4 hour)	\$ 8.75
c. Material Charge	Company Cost

ISSUED: September 26, 2007

EFFECTIVE: October 6, 2007

Issued By The Public Utilities Commission Of Ohio
Susan L. Sowell, Vice President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. D. No. 6

Reserved for Future Use.

ISSUED: December 30, 1985

EFFECTIVE: January 1, 1986

IN ACCORDANCE WITH ORDER NO. 85-533-TP-UNC
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. O. No. 6**B. DIRECTORY LISTINGS**

1. Each subscriber to main station service will be furnished one directory listing without charge. A net monthly charge for each extra listing furnished to a subscriber shall be as follows:

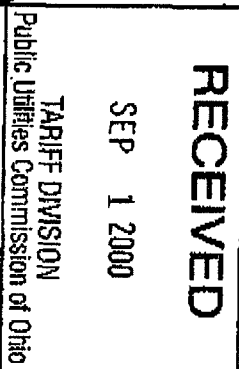
	Monthly Charge
a. Business, each	\$1.30
b. Residence, each	\$1.00
c. Additional line of information, each	\$1.30
d. Foreign Listing (Add to Connection Co. Cost	\$1.30

2. Dual Name Listings

A dual name listing is comprised of a surname, two first names, an address and telephone number. This listing may be provided as the primary listing associated with a residence service for two persons who share the same surname and reside at the same address or for one person known by two first names. There is no additional monthly charge for dual name listings and no additional non-recurring charge for such listing at the time of an initial application for service, however, to change one or more directory listings, at the subscriber's request from or to dual name listings as described above, in addition to the applicable Subsequent Order Charge, the following, one-time, non-recurring charge applies:

Per occasion, Per Customer non-recurring charge \$5.00

(N)
(N)

**C. TELEPHONE NUMBER CHANGE**

1. For each change of a telephone number made at the request of a subscriber, the Initial Order Charge will apply. (N)
2. A change charge does not apply when a number change is made to eliminate a service problem which cannot be cleared through normal maintenance and repair procedures.

D. FOREIGN LISTINGS

Listings in an alphabetical directory of an exchange other than that in which service is furnished will be permitted upon payment of a monthly charge.

	Monthly Charge
1. Foreign Listing	
Add to the connecting Company Cost	\$1.30

ISSUED: September 1, 2000

EFFECTIVE: September 1, 2000

IN ACCORDANCE WITH ORDER NO. 00-1176-TP-ALI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Peter G. Nixon, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. O. No. 6

E. NON-PUBLISHED (NON-LISTED) TELEPHONE NUMBERS

1. Non-published telephone service is provided at the following rate in addition to the rates and charges for the associated service and equipment:

a. Non-Published Telephone Service Monthly Charge \$1.50

F. KEY SYSTEMS

1. In addition to charges for Access Line and Other Local Service tariff charges there will be an additional monthly charge for:

Monthly Charge

- | | |
|--|-----------------------|
| a. Base Unit or Common Equipment
including Power Supplies | Per Special Agreement |
| b. Special Arrangements or
Special Assemblages | Per Special Agreement |
| c. Special Telephone Equipment | Per Special Agreement |
| d. Dial Intercom | Per Special Agreement |

ISSUED: August 20, 1982

EFFECTIVE: September 1, 1982

IN ACCORDANCE WITH ORDER NO. 81-809-TP-AIR
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. O. No. 6

Reserved for Future Use.

ISSUED: December 30, 1985

EFFECTIVE: January 1, 1986

IN ACCORDANCE WITH ORDER NO. 85-533-TP-UNC
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P.U.C.O. NO. 6

F. SPECIAL ASSEMBLAGES OF EQUIPMENT

1. General

- a. Special Assemblages of Equipment that is requested by a subscriber will be furnished providing the modification of the equipment will not interfere with the telephone network or be hazardous to personnel or equipment.
- b. Where such Special Assemblages of Equipment consist of a modification of standard telephone equipment, rates and charges are determined by adding the costs for the modification to what charges would be for the installation of the standard telephone equipment.
- c. The Telephone Company, upon receiving a request from a subscriber for a new type of service or equipment not previously offered in its tariff, and not a modification of an existing equipment offering, shall file an application to establish a rate for such equipment or service pursuant to Section 4909.18, Ohio Revised Code, or enter into an arrangement with the customer covering the provisions under which such equipment or service shall be furnished, which shall be submitted to the Commission pursuant to Section 4905.31, Ohio Revised Code.

G. TONE DIAL

This service, more commonly known as touch-calling service, is available to the subscribers in the Columbus Grove exchange, and is included in the basic service charge.

H. PROMOTIONS

The Company may from time to time offer special promotions of various services offered under this tariff in order to attract new customers and/or increase existing customer awareness of the specially-promoted tariff service. Waiver or reduction of non-optional, recurring charges or reduction of usage charges during such special promotions shall be for a limited time, not exceeding 90 days for any single customer. Requests for promotional offerings will be filed with the Public Utilities Commission of Ohio in accordance with its rules and regulations in effect at the time of the special promotion and will be included in the Company's tariff.

(N)

(N)

ISSUED: October 20, 2005

EFFECTIVE: December 5, 2005

In Accordance With Order No. 05-1294-TP-ATA
Issued by the Public Utilities Commission of Ohio
Jane E. Valik, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P.U.C.O. NO. 6

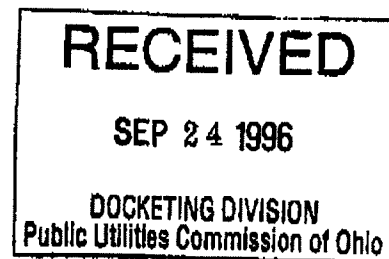
H. RESALE AND SHARED TENANT SERVICE

A. GENERAL

1. Shared Tenant Service is a shared service arrangement which allows a business customer subscribing to Shared Tenant Service to share or resell local service to persons and legal entities including individuals, firms, corporations (hereinafter called "tenants") located within the Shared Tenant Service Customer's premises.
2. Except where specifically noted herein, this tariff is not intended to apply to the resale of local exchange service by certified local exchange carriers. (N)
3. This tariff does not permit, by a certified local exchange carrier or any other entity, the purchase of local residential service for resale as business service. Such resale is prohibited. (N)

B. CONDITIONS

1. A Shared Tenant Service customer may provide service only within a single building, or a contiguous complex of buildings under common ownership or management (such complex may be intersected by public thoroughfares provided that the property segments created would be continuous in the absence of the thoroughfares). Where separate buildings are involved they must have a related business purpose (e.g. industrial park, shopping center, college or university).
2. A Shared Tenant Service customer may only offer Shared Tenant Service to the occupants of a building or contiguous complex of buildings which compose a resale or sharing system.
3. Customer Premises Equipment and intrasystem wiring provided by the Shared Tenant Service customer must comply with Part 68 of the Federal Communications Commission's Rules and Regulations.



ISSUED: September 24, 1996

EFFECTIVE: September 24, 1996

IN ACCORDANCE WITH CASE NO. 96-787-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. O. No. 6

H. RESALE AND SHARED TENANT SERVICE (continued)

4. Application for Shared Tenant Service, and applications for changes in service therewith, must be made by the Shared Tenant Service customer. The Shared Tenant Service customer is responsible for payment of all charges incurred, whether such charges are associated with services provided for the use of the Shared Tenant Service customer or services provided for the use of tenants that are served by the Shared Tenant Service arrangements.
5. A Shared Tenant Service customer is entitled to one telephone directory listing at no charge. Directory listings for the tenants or subscribers of the Shared Tenant Service customer or reseller/sharer will be provided at the rates for business additional listings. Listings of residential tenants will be placed in the residential section of the directory upon the request of the Shared Tenant Service provider or reseller/sharer.
6. Shared Tenant Service is provided only in conjunction with business line and/or trunk service. Direct inter-connection of PBX's serving different Shared Tenant Service systems is prohibited.
7. Shared Tenant Service access to local exchange service will be provided on a local measured service basis as contained in the Local Exchange Tariff. Where local measured service is not available, the Shared Tenant Service customer shall pay the appropriate flat business line or trunk rate as set forth in the Local Exchange Tariff. As of the effective date of this tariff sheet the telephone company does not have the capability to offer local measured service. If that capability is required the company will file for measured service rates.
8. The Telephone Company will provide direct local service, upon request, to any tenant in a Shared Tenant Service or other resale/sharing system. The Company will obtain access to such tenants either by leasing the existing intra-building wiring from the Shared Tenant Service provider, or by utilizing or installing its own facilities.

ISSUED: April 29, 1987

EFFECTIVE DATE: May 1, 1987

IN ACCORDANCE WITH ORDER NO. 85-1199-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. D. No. 6

I. CUSTOM CALLING SERVICES.

1. General

Custom Calling Services is an optional telephone service arrangement which provides one or more of the following features.

a. Call Forwarding

Allows a customer to automatically transfer all incoming calls, during the period of time this feature is activated, to another telephone.

b. Three-Way Calling

Enables a customer to add a third party to an established connection without operator assistance. The third party may be called by the subscriber initiating the Three-Way Calling on either a local or long distance basis.

c. Speed Calling

This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. Two arrangements are available, an 8 number capacity and a 30 number capacity.

d. Call Waiting

When a customer is talking on the telephone, a short spurt of tone signals him that a call is waiting. The incoming caller hears a regular ringing signal. Flashing the hookswitch "holds" the first call while the second is answered. The customer can alternate between calls by flashing the hookswitch.

e. Call Transfer

Allows a customer to transfer an established call to another directory number. Disconnection by the transferring station does not cause the other parties

ISSUED: January 26, 1989

EFFECTIVE: January 30, 1989

IN ACCORDANCE WITH ORDER NO. 88-1715-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

- e. **Call Transfer (Continued)**
to be disconnected. (Note: A customer cannot be assigned for or subscribe to both three-way calling and call transfer.)
- f. **Automatic Number Referral**
Allows a customer to inform a caller of the directory number when the new location is outside the exchange.
- g. **Alert Line**
Provides a signaling arrangement whereby a predetermined telephone number will be automatically dialed when your telephone is off the hook or no digits are dialed within 15 to 20 seconds.
- h. **Call Hold**
Allows a subscriber to put any call in progress on hold by flashing the switchhook and dialing an access code. The line is then free to initiate another call while the first call is on hold. Once a second call is established, the controlling party may alternate between calls. Only one call per station line may be held at a time.
- i. **Do Not Disturb**
The feature allows a station user to prevent incoming calls reaching their station. Customers who call the home number will reach a recording which states the number is not accepting calls at this time and to try again later.
- j. **Toll Control with Personal Identification Number Override**
Allows a customer to control the origination of a toll call from their telephone by means of a personal identification number (PIN). A subscriber's line would be denied toll origination without the use of the PIN. The customer can not call any 1+, 0-, or 0+ calls with toll control except with this PIN override. They may still call 911. This feature can only be activated by a touch-tone phone.
- k. **Distinctive Ringing**
Allows a single line to be assigned up to 4 separate telephone numbers. Incoming calls to the separate telephone numbers are identified by a distinctive ring for each number.

(T)

(D)

2. <u>Rates</u>	<u>Monthly Rate</u>
a. Call Forwarding	\$1.50
b. Three-Way Calling	\$1.50
c. Speed Calling	
- Eight (8) code capacity, each line	\$1.50
- Thirty (30) code capacity, each line	\$3.00
d. Call Waiting	\$1.50
e. Call Transfer	\$1.50
f. Automatic Number Referral	\$1.50
g. Alert Line	\$1.50
h. Call Hold	\$1.50
i. Do Not Disturb	\$1.50
j. Toll Control with PIN Override	\$3.00
k. Distinctive Ringing	\$5.00 (Residence) \$7.00 (Business)

3. Non-Recurring Charges

A non-recurring charge, as set forth below, will apply to each request to add or change a Custom Calling Service: (R)

Residential	\$5.00
Business	\$8.00

4. Conditions

Custom Calling Services are available only where the individual line service is activated in electronic switching system equipment.

Custom Calling Services will not be provided on foreign exchange services.

The Company may from time to time promote any or all of its digital enhanced services through a "trial offer" not to exceed ninety (90) days, where the non-recurring charge will be waived; however, the customer will not be relieved of paying the recurring or the monthly charge set forth above. (T)

COLUMBUS GROVE TELEPHONE COMPANY

SECTION 4
Original Sheet No. 17
Cancels
Section 2
Original Sheet No. 20

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. O. No. 6

OHIO GROSS RECEIPTS TAX SURCHARGE

A surcharge shall be applied to the amount due for intrastate services on all bills rendered on or after April 1, 1983 at the rate of .75 percent thereof to recover the increase in excise tax levy payments as authorized by Section 4909.161, Revised Code.

ISSUED: March 16, 1983

EFFECTIVE: April 1, 1983

IN ACCORDANCE WITH ORDER NO. 82-1268-AU-UNC
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. O. No. 6

900 SERVICES CALL BLOCKING

900 SERVICES CALL BLOCKING

A. Description

900 services call blocking is an optional service providing residential and nonresidential customers with the capability to block the origination of direct dialed calls to all 900 services.

(C)

B. Regulations

- (a) LEC-provided blocking of 900 services shall be provided where technologically feasible.
- (b) 900 services blocking is to be offered to residential customers at no charge for initial requests.
- (c) 900 services blocking is to be provided to nonresidential customers, free of charge, on a one-time basis, during a 60-day period after the inception of service.
- (d) Charges associated with nonresidential customers' initial requests (after the sixty-day free enrollment period has expired) and subsequent requests, and residential customers' subsequent requests, for 900 services blocking will not exceed the company's service order charge.
- (e) Residential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block 900 services at a previous location at no charge.
- (f) Non residential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge during a 60-day period after the inception of service, even if they exercised an option to block 900 services at a previous location at no charge.
- (g) Customers may elect to remove 900 services blocking free of charge. Requests by customers to remove 900 services blocking must be in writing.

(C)

ISSUED:

EFFECTIVE: 1/16/95

IN ACCORDANCE WITH CASE NO. 94-1648-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. O. No. 6

PER CALL NUMBER PRIVACY/PER LINE NUMBER PRIVACY

N

GENERAL

- A. Customers may prevent the disclosure of their telephone number when placing calls to a party with service that reveals the calling party's number, by subscribing to either Per Call Number Privacy or Per Line Number Privacy.
- B. Per Call Number Privacy and Per Line Number Privacy are provided according to the availability of facilities, features, and central office equipment in locations determined by the Company. The features described will only operate on call originating and terminating within suitably-equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies.

DESCRIPTION

A. Per Call Number Privacy

Per Call Number Privacy enables customer to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

B. Per Line Number Privacy

Per Line Number Privacy prevents the disclosure of the customer's telephone number to the called party. Per Line Number Privacy is applicable on all outgoing calls placed from the customer's line. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

Per Line Number Privacy will be provided at no monthly charge on an optional basis to customers of non-published service.

Per Line Number Privacy will be available for subscription to all eligible customers at the rates shown in Section 4, Sheet No. 21.

N

ISSUED: May 18, 1994

EFFECTIVE: August 22, 1994

RECEIVED

IN ACCORDANCE WITH CASE NO. 94-892-TP-ATA
JUL 27 1994
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. O. No. 6

PER CALL NUMBER PRIVACY/PER LINE NUMBER PRIVACY (Continued)

N

REGULATIONS

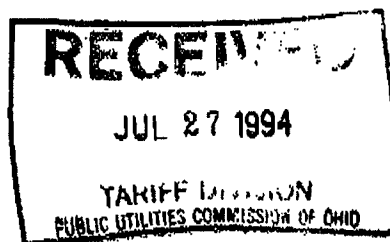
- A. Per Call Number Privacy will be provided to all eligible customers. Per Line Number Privacy will not be available to public service customers.
- B. Per Line Number Privacy will be provided when requested by the customer to all non-published service customers at no monthly charge. The customer must specify each line to be equipped with the specific blocking service desired. Customers subscribing to non-published service will be advised by Company personnel of the availability of Per Line Number Privacy.
- C. Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number privacy service where appropriate.

RATES AND CHARGES

Per Call Number Privacy and Per Line Number Privacy will be provided at the applicable rates as shown in Section 4, Sheet No. 21 and non-recurring charges as indicated in Section 4, Sheet No. 6.

Non-published customers may subscribe to Per Line Number Privacy without a monthly or non-recurring charge within 90 days of the introduction of the service. After the 90-day period has expired, a non-recurring service order charge will apply.

N



ISSUED: May 18, 1994

EFFECTIVE: August 22, 1994

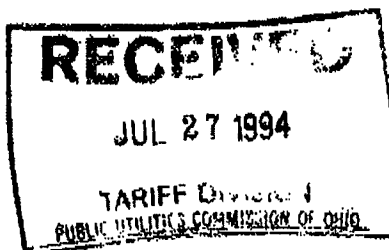
IN ACCORDANCE WITH CASE NO. 94-892-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. O. No. 6

OTHER RATES AND REGULATIONS

Per Call Number Privacy/Per Line Number Privacy

	Monthly	
	Business	Residence
1. Per Call Number Privacy	N/C	N/C
2. Per Line Number Privacy		
A. Each line associated with non-published service (customer must request service)	N/C	N/C
B. Each line associated with other than non-published service	\$1.50	\$1.50



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EFFECTIVE: August 22, 1994

IN ACCORDANCE WITH CASE NO. 94-892-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P. U. C. O. No. 6

CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS)

(N)

A. General

1. Repeat Dialing

Automatically redials the last outgoing number after the customer activates the service by dialing *66 from a touch-tone phone, or 1166 from a rotary dial phone. Repeat Dialing monitors the busy line and performs a call set-up when both the originating and terminating lines become idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Repeat Dialing service status. This service may also be used to recall a called party after the conversation has been terminated.

2. Call Return

Enables a customer to return the last incoming call, whether or not it was answered. The customer dials the activation code of *69 from a touch-tone phone, or 1169 from a rotary dial phone, and the last incoming call is announced. If the incoming call was placed from a line designated as "private", the recording will indicate that the number is private and will announce only the date and time of the call. To activate the Call Return function, the customer would then dial "1". If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes both the calling and called parties' lines are checked periodically. The call set-up is made when both the originating and terminating lines are idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Call Return service status. Up to ten calls may be held in queue for the customer's Call Return activation. The call backs may be to areas where a toll charge would be applicable.

This feature cannot be activated for all telephone numbers such as numbers with the 800 or 900 prefixes, or PRX extensions.

3. Caller ID

Allows the customer to view the telephone number of the calling party when receiving a telephone call. The telephone number of the calling party is displayed on a customer provided display device. However, the calling party may subscribe to services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.

(N)

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JAN - 3 1995

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

ISSUED: October 29, 1994

EFFECTIVE: January 4, 1995

IN ACCORDANCE WITH CASE NO. 94-1789-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P.U.C.O. No. 6

CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (Continued)

4. **Call Screening**
Provides the customer with a method of blocking calls from certain numbers, which may or may not be known to the customer. The customer may create a screening list of up to six (6) telephone numbers, and place them in network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with that call on the Call Screening screening list. To activate the feature, the customer dials *60 from a touch-tone phone, or 1160 from a rotary dial phone, and the telephone number of each incoming call is checked against the customer's Call Screening screening list.
5. **Special Call Acceptance**
Provides the customer with a method to accept calls from certain numbers only. Up to six (6) numbers may be added to the screening list through an interactive dialing sequence. The customer dials *64 from a touch-tone phone, or 1164 from a rotary-dial phone, to activate the service. Each incoming call is then checked against the customer's Special Call Acceptance screening list.
6. **Preferred Call Forwarding**
Allows customers to create a special list of telephone numbers and a destination number through an interactive dialing sequence. By dialing *63 from a touch-tone phone, or 1163 from a rotary dial phone, the customer activates the service. Only incoming calls from numbers appearing on the list will be forwarded to the predetermined remote station.
7. **Priority Ringing**
Allows customers to designate several numbers that will be recognized immediately as important calls by means of distinctive alerting signal. Up to six (6) numbers may be added to the screening list through an interactive dialing sequence. The customer then dials *61 from a touch-tone phone, or 1161 from a rotary dial phone, and activates the service. When the incoming call is identified as one of the numbers on the list, a distinctive ring will be produced in the customer's telephone to alert them that an important call is coming in. If the customer is using the phone and one of the selected numbers comes through on Call Waiting, the customer will receive a distinctive call waiting signal to let them know an important call is awaiting them.

RECEIVED

JUL 17 2000

TARIFF DIVISION

Public Utilities Commission of Ohio

ISSUED: July 15, 2000

EFFECTIVE: July 15, 2000

IN ACCORDANCE WITH CASE NO. 00-976-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIOPeter G. Nixon, President
Columbus Grove, Ohio

CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (Continued)

8. Caller ID Plus

Allows the customer to view the name and telephone number of the calling party when receiving a telephone call. The name and telephone number of the calling party is displayed on a customer-provided display device. However, the calling party may subscribe to services that will prevent the disclosure of their name and telephone number (see section 4, sheet 19, 20, 21). In such instances, a privacy indicator will appear on the customer-provided display device instead of the calling party's name and telephone number.

9. Anonymous Call Rejection

Allows the customer to reject those calls from which a privacy indicator is received (meaning the calling party chose to keep his number private). The customer activates the service by dialing *77 from a touch tone phone or 1177 from a rotary dial phone.

The calling party will receive a recorded announcement indicating that the person they are calling does not wish to receive calls from callers who choose to block their number. The customer deactivates the service by dialing *87 from a touch tone phone or 1187 from a rotary dial phone.

10. Privacy Package

Includes Caller ID Plus, Anonymous Call Rejection, and Call Screening. Available to Residential customers only.

11. Usage-Sensitive Repeat Dialing

Allows a customer to pay for Repeat Dialing on a per-use basis. The per-use charge will be incurred upon dialing the Repeat Dialing activation code. At the request of a customer who does not subscribe to this feature on a monthly basis, access to this feature on a usage-sensitive basis may be blocked, at no charge to the customer.

12. Usage-Sensitive Call Return

Allows a customer to pay for Call Return on a per-use basis. The per-use charge will be incurred upon dialing the Call Return activation code. If the called line is idle, the Call Return request completes, irrespective of whether or not the called party answers. If the called line is busy, the customer is so notified when Call Return is activated. At the request of a customer who does not subscribe to this feature on a monthly basis, access to this feature on a usage-sensitive basis may be blocked at no charge to the customer.

13. Caller ID on Call Waiting

This combined service provides the customer with the name and/or telephone number of the person trying to reach him or her while the customer is on another call. As with the Caller ID with Name service, the calling party may use per call blocking or subscriber to per line blocking service which will prevent the disclosure of his or her telephone number and name. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number and name. Subscription to Caller ID with or without Name and Call Waiting is required.

(M)

CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (Continued)

B. Custom Local Area Signalling Services (CLASS) cannot be function unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices.

C. Rates and Charges

1. Recurring Charges:	Monthly Rate per Line	
	<u>Residence</u>	<u>Business</u>
Repeat Dialing	\$3.00	\$3.00
Call Return	\$3.00	\$3.00
Caller ID	\$3.00	\$3.00
Call Screening	\$3.00	\$3.00
Special Call Acceptance	\$3.00	\$3.00
Preferred Call Forwarding	\$3.00	\$3.00
Priority Ringing	\$3.00	\$3.00
Caller ID Plus	\$6.50	\$6.50
Anonymous Call Rejection	\$3.00	\$3.00
Privacy Package	\$10.00	N/A
Usage-Sensitive Repeat Dialing (per call)	\$0.75	\$0.75
Usage-Sensitive Call Return (per call)	\$0.75	\$0.75
Caller ID on Call Waiting (Subscription to Caller ID with or without Name and Call Waiting is required)	\$1.00	\$1.00
Convenience Package* +	\$10.95	N/A

* This package includes an unregulated service that is not under the PUCO's jurisdiction.

+ As of July 5, 2005, the Convenience Package will no longer be available for subscription. Current subscribers to the Convenience Package will be "grandfathered" and allowed to keep this package. Once current customers disconnect the Convenience Package, they will not be able to re-subscribe to it.

(N)

CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (Continued)

2. Discounts

The following discount schedule is available to residential and business customers:

2 nd Feature	\$0.50 per month discounted
3 rd Feature	\$1.00 per month discounted
4 or more Features	\$1.50 per month discounted

3. Non-Recurring Charges

A non-recurring charge, as set forth below, will apply to establish or change to new and/or additional Custom Local Area Signalling Services (CLASS), except when the change results only in the removal of one or more Custom Local Area Signalling Services (CLASS).

(R)

Residential	\$5.00
Business	\$8.00

4. Promotional Offerings

Custom Local Area Signalling Services (CLASS) may be offered to individual customers for trial-use for a period not to exceed ninety (90) days. The dates of offering and duration of trial-use will be determined by the Telephone Company. During trial-use, the recurring charge for the CLASS feature will not apply to customers participating in the trial-use offering and the non-recurring connection charges will be waived. This offering is limited to one-party lines which are not already equipped with the CLASS features added. A customer may participate only once during each trial-use offering period. Customer requests for CLASS trial-use will be subject to availability of facilities. Requests for promotional offering will be filed with the Public Utilities Commission of Ohio not less than ten days prior to the effective date.

GENERAL EXCHANGE SERVICE TARIFFS
P.U.C.O. NO. 6

A. IntraLATA Presubscription (continued)

5. IntraLATA Presubscription Charges (continued)

a. Application of Charges (continued)

made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

- | | | |
|-----|--|-----|
| (1) | The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff. | (N) |
| (2) | If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply. | (N) |

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50	(N)
--	Electronic Process	\$1.25	(N)

(D)

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

(N)

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available for the following classes of service:
 - a. Hotel/motel/hospital service
 - b. Inmate service
 - c. 1+ and 0+ calling
 - d. O-operator assisted calling
 - e. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

(N)

AUG 27 2002

Issued Date: July 15, 2002

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TARIFF DIVISION
In Accordance with Case No. 93-1799-TP-COI and 02-1754-TP-ATA
Issued by the Public Utilities Commission of Ohio
Jane E. Valik, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

(N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER
(Cont'd)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
 - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

(N)

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Jane E. Valik, President

Columbus Grove, Ohio

TARIFF DIVISION
Public Utilities Commission
AUG 27 2002

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

(N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER
(Cont'd)

3. Local Calling for Company Subscribers (Cont'd)

- c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.

4. The liability language in Section 5 of this Tariff applies to 211 Service.
5. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
6. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.

(N)

TARIFF DIVISION
Public Utilities Commission
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Jane B. Valik, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

(N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER
(Cont'd)

8. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
12. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

(N)

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Jane E. Valik, President
Columbus Grove, Ohio

TARIFF DIVISION
Public Utilities Commission of Ohio

AUG 27 2002

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

(N)

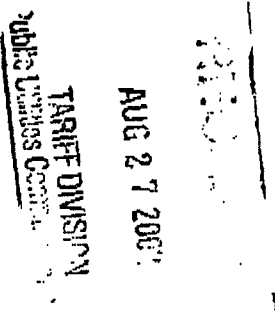
C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision 211 Service no later than thirty (30) days after the effective date of its tariff.
2. When a 211 Service call is placed by the calling party via interconnection with an *interexchange carrier*, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

D. LIABILITY

The Company's entire liability to any person or entity for interruption or failure of the 211 Service shall be limited to the terms set forth in Section 5 of this Tariff.

(N)



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In Accordance with Case No.93-1799-TP-COI and 02-1754-TP-ATA

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Jane E. Valik, President

Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

(N)

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.
2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

(N)

PUBLIC UTILITIES COMMISSION
TARIFF DIVISION
COLUMBUS, OHIO

AUG 27 2002

Issued Date: July 15, 2002

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In Accordance with Case No.93-1799-TP-COI and 02-1754-TP-ATA

Issued by the Public Utilities Commission of Ohio

Jane E. Valik, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

(N)

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at The Approved Information and Referral Service Provider's designated premises.
3. The Approved Information and Referral Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which 211 Service is established.

(N)

Public Utilities Commission
TARIFF DIVISION
AUG 27 2002

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Jane E. Valik, President

Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

(N)

F. RATES AND CHARGES (Cont'd)

4. The Approved Information and Referral Service Provider shall pay a nonrecurring Number Change Charge of \$20.00 when it makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.
5. An applicable service order charge of \$20.00 will apply in addition to the rates listed below.
6. Rates

	Non-Recurring Charge
Central Office Charge (per host Central Office)	\$115.00
Number Change Charge (per telephone number)	\$ 20.00

(N)

1
TARIFF DIVISION
AUG 27 2002
Public Utilities Commission of Ohio

Issued Date: July 15, 2002

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In Accordance with Case No. 93-1799-TP-COI and 02-1754-TP-ATA

Issued by the Public Utilities Commission of Ohio

Jane E. Valik, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

BUNDLED SERVICE PACKAGES

The following Bundled Service Packages* are available inside and outside the base rate area to residential customers only:

	Monthly Rate (Residence Only)	
A. <u>Home Phone Standard:</u>	\$26.95	(T)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, and FairPoint Long Distance calling at \$.10 per minute. The \$3.95 monthly fee for FairPoint Long Distance is waived.		
B. <u>Home Phone 150**:</u>	\$36.95	(T)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, and 150 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 150 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		
C. <u>Home Phone 300:</u>	\$41.95	(T)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, and 300 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 300 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		
D. <u>Home Phone 1500:</u>	\$57.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, and 1500 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 1500 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		
E. <u>Basic Unlimited Package**:</u>	\$57.95	(T)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, and an unlimited amount of calling on FairPoint Long Distance. The unlimited calling using FairPoint Long Distance applies to voice calls only (i.e., not to calls placed to an Internet service provider).		
If the Company determines that the subscriber's usage of the service extends beyond voice calls only, the subscriber will be in violation of the terms and conditions of this tariff. Accordingly, the Company may discontinue providing the service package at the bundled rate (that is, the Company will "unbundle" the package). Upon discontinuation of the bundled service package, the monthly rate will be prorated with the components of the service package charged thereafter at the individual tariffed rates, where applicable.		

Issued: March 4, 2008

Effective: April 29, 2008

In Accordance with Case No. 08-0200-TP-ATA
Issued by the Public Utilities Commission of Ohio
Susan L. Sowell, Vice President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

BUNDLED SERVICE PACKAGES (con't)

	Monthly Rate (Residence Only)	
F. <u>Home Phone Standard Plus**</u> :	\$31.95	(T)(M)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection and FairPoint Long Distance calling at \$.10 per minute. The \$3.95 monthly fee for FairPoint Long Distance is waived.		
G. <u>Home Phone 150 Plus**</u> :	\$41.95	(T)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection and 150 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 150 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		
H. <u>Home Phone 300 Plus**</u> :	\$46.95	(T)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection and 300 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 300 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		
I. <u>Home Phone 1500 Plus**</u> :	\$62.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection and 1500 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 1500 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

BUNDLED SERVICE PACKAGES (con't)

	Monthly Rate (Residence Only)	
J. <u>Basic Unlimited Package Plus**</u> :	\$62.95	(M)(T)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, and an unlimited amount of calling on FairPoint Long Distance. The unlimited calling using FairPoint Long Distance applies to voice calls only (i.e., not to calls placed to an Internet service provider).		
If the Company determines that the subscriber's usage of the service extends beyond voice calls only, the subscriber will be in violation of the terms and conditions of this tariff. Accordingly, the Company may discontinue providing the service package at the bundled rate (that is, the Company will "unbundle" the package). Upon discontinuation of the bundled service package, the monthly rate will be prorated with the components of the service package charged thereafter at the individual tariffed rates, where applicable.		
K. <u>Home Phone Basic</u> :	\$29.95	(N)
Includes basic local exchange service, Caller ID Plus, Call Waiting, Voice Mail, and 120 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 120 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		
L. <u>Full House Basic</u> :	\$64.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, Standard High Speed Internet (cable modem or wireless), and 120 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 120 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		

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Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

BUNDLED SERVICE PACKAGES (con't)

	Monthly Rate (Residence Only)	
M. <u>Full House Unlimited:</u>	\$89.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, Standard High Speed Internet (cable modem or wireless), and an unlimited amount of calling on FairPoint Long Distance. The unlimited calling using FairPoint Long Distance applies to voice calls only (i.e., not to calls placed to an Internet service provider).		
If the Company determines that the subscriber's usage of the service extends beyond voice calls only, the subscriber will be in violation of the terms and conditions of this tariff. Accordingly, the Company may discontinue providing the service package at the bundled rate (that is, the Company will "unbundle" the package). Upon discontinuation of the bundled service package, the monthly rate will be prorated with the components of the service package charged thereafter at the individual tariffed rates, where applicable.		
N. <u>Full House Basic TV:</u>	\$109.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, Standard High Speed Internet (cable modem or wireless), Video Services, and 120 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 120 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		
O. <u>Full House Unlimited TV:</u>	\$129.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, Standard High Speed Internet (cable modem or wireless), Video Services, and an unlimited amount of calling on FairPoint Long Distance. The unlimited calling using FairPoint Long Distance applies to voice calls only (i.e., not to calls placed to an Internet service provider).		
If the Company determines that the subscriber's usage of the service extends beyond voice calls only, the subscriber will be in violation of the terms and conditions of this tariff. Accordingly, the Company may discontinue providing the service package at the bundled rate (that is, the Company will "unbundle" the package). Upon discontinuation of the bundled service package, the monthly rate will be prorated with the components of the service package charged thereafter at the individual tariffed rates, where applicable.		

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

BUNDLED SERVICE PACKAGES (con't)

	Monthly Rate (Residence Only)	
P. <u>Full House 150**:</u>	\$69.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, Standard High Speed Internet (cable modem or wireless), and 150 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 150 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		
Q. <u>Full House 150 Plus**:</u>	\$74.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, Standard High Speed Internet (cable modem or wireless), and 150 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 150 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		
R. <u>Full House 150 TV**:</u>	\$104.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, Standard High Speed Internet (cable modem or wireless), Video Services, and 150 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 150 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		
S. <u>Full House 150 Plus TV**:</u>	\$109.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, Standard High Speed Internet (cable modem or wireless), Video Services, and 150 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 150 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		
T. <u>Full House 300**:</u>	\$74.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, Standard High Speed Internet (cable modem or wireless), and 300 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 300 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		

Issued: March 4, 2008

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In Accordance with Case No. 08-0200-TP-ATA
Issued by the Public Utilities Commission of Ohio
Susan L. Sowell, Vice President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

BUNDLED SERVICE PACKAGES (con't)

	Monthly Rate (Residence Only)	
U. <u>Full House 300 Plus**</u> :	\$79.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, Standard High Speed Internet (cable modem or wireless), and 300 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 300 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		
V. <u>Full House 300 TV**</u> :	\$109.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, Standard High Speed Internet (cable modem or wireless), Video Services, and 300 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 300 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		
W. <u>Full House 300 Plus TV**</u> :	\$114.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, Standard High Speed Internet (cable modem or wireless), Video Services, and 300 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 300 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		
X. <u>Full House 1500**</u> :	\$89.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, Standard High Speed Internet (cable modem or wireless), and 1500 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 1500 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		
Y. <u>Full House 1500 Plus**</u> :	\$94.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, Standard High Speed Internet (cable modem or wireless), and 1500 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 1500 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.		

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GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

BUNDLED SERVICE PACKAGES (con't)

	Monthly Rate (Residence Only)
Z. <u>Full House 1500 TV**</u> :	\$124.95
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, Standard High Speed Internet (cable modem or wireless), Video Services, and 1500 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 1500 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.	
AA. <u>Full House 1500 Plus TV**</u> :	\$129.95
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, Standard High Speed Internet (cable modem or wireless), Video Services, and 1500 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 1500 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.	
AB. <u>HSI Essentials</u> :	(N)
Includes Emergency Line Service pursuant to Section 4 of this Tariff and High Speed Internet (HSI) Service of the Customer's choosing. This Bundled Service Package is available to residential and business customers. The monthly rate will be equal to the Emergency Line Service rate plus the charge for the HSI service selected by the Customer.	

*These Bundled Service Packages include long distance and nonregulated services (e.g., voice mail, Internet, and TV). Nonregulated services are not subject to the jurisdiction of the Public Utilities Commission of Ohio. If a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and nonregulated bundled package rate, the Company may discontinue the provision of any regulated and nonregulated services, other than basic local exchange service, if payment is sufficient to cover the rate of basic local exchange service.

The monthly rate does not include the federal end user subscriber line charge or other taxes and surcharges. No Service Order or Non-Recurring Charge applies to Bundled Service Packages.

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Effective: July 12, 2010

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Issued by the Public Utilities Commission of Ohio
Patrick L. Morse, Senior Vice President
Columbus Grove, Ohio

(M)
|
(M)

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

BUNDLED SERVICE PACKAGES (con't)

By choosing any of the aforementioned Bundled Service Packages, the customer authorizes the Company to establish a Preferred Carrier Freeze to prevent a change in the customer's preferred carrier without the customer giving express consent to the Company to make such a change. Any change of preferred carrier from FairPoint Long Distance to another carrier will result in a proration of the monthly rate with the components of the bundled service packages charged at the individual tariffed rates, where applicable, after such a change is implemented. FairPoint Long Distance customers who are toll blocked are not eligible for any of the aforementioned service packages.

(M)

For an additional \$5.00 per month, the following features may be added to the Home Phone Standard, Home Phone Basic, Home Phone 300, Home Phone 1500, Full House Basic, and Full House Basic TV packages: 3-Way Calling, Call Return, Repeat Dialing, and Anonymous Call Rejection. Customers who subscribe to the Full House bundles with Video Services will receive a \$10 discount for a 12-month term commitment. Customers who subscribe to the Full House bundles without Video Services will receive a \$5 discount for a 12-month term commitment.

**As of April 29, 2008, these Bundled Service Packages will no longer be available to new customers. The Company will inform current customers who discontinue these packages that these packages will no longer be available.

(M)

Issued: May 27, 2010

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Patrick L. Morse, Senior Vice President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

SMALL BUSINESS BUNDLES

- A. Description – Small Business Bundles (SBB) are available to business customers with one to ten business access lines, and offer small business customers with a business access line, unlimited long distance calling, and the option to select five custom calling features. SBBs are also available with High Speed Internet (HSI) access services.
1. Custom Calling features available are: Caller ID Plus, Three-Way Calling, Call Forwarding, Call Waiting, Speed Calling – 8, Call Return, Caller ID on Call Waiting, Anonymous Call Rejection, Repeat Dialing, and Basic Voicemail.
- B. Regulations
1. SBBs are available only to customers who are presubscribed to FairPoint Long Distance as their primary interexchange carrier for both intraLATA and interLATA calling.
 2. SBBs are not available in combination with other optional calling plans or private lines.
 3. SBBs are available on a month-to-month basis, or for one, two, and three-year terms. A standard signed agreement is required for all term plans.
 4. SBBs are not available with services provided under special contract.
 5. Standard installation charges apply, except as provided for elsewhere in this Tariff.
 6. Long distance calling includes calling to anywhere within the United States, U.S. Territories, and Canada.
 7. Termination - No termination charges apply for month-to-month service; however fees may apply for the early termination of term plans and are based upon the number of local access lines, length of term period, and term period tenure.
 8. Not all features may be available in all areas.
 9. SBBs include long distance and nonregulated services (e.g., voice mail and HSI) that are not subject to the jurisdiction of the Public Utilities Commission of Ohio. If a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and nonregulated bundled package rate, the Company may discontinue the provision of any regulated and nonregulated services, other than basic local service, if payment is sufficient to cover the rate of basic local exchange service.
 10. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and other surcharges.

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

SMALL BUSINESS BUNDLES (con't)

C. Rates

Bundle	Term**			
	Month to Month	1 Year	2 Year	3 Year
1. SBB	\$55.00	\$52.25	\$49.50	\$46.75
2. SBB w/HSI	\$94.95	\$90.20	\$85.46	\$80.71
3. SBB w/ Calling Features	\$60.00	\$57.00	\$54.00	\$51.00
4. SBB w/ Calling Features and HSI	\$99.95	\$94.95	\$89.95	\$84.95

All rates noted are on a monthly per-line basis

** Non-recurring charges waived for 1, 2, and 3-year terms

(N)

(N)

Issued: September 23, 2010

Effective: November 8, 2010

In Accordance with Case No. 10-1415-TP-ATA
Issued by the Public Utilities Commission of Ohio
Patrick L. Morse, Senior VP
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

(N)

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators. Pursuant to PUCO Case No. 05-1306-TP-COI, 811 Service shall be made available within Ohio by May 14, 2007.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

(N)

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. The Company will make switch translations on an exchange basis only. The Company has no obligation to translate 811 to different numbers within an exchange. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a number change charge as set forth in Section F. below.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.

(N)

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

(N)

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

(N)

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

D. LIABILITY (continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

(N)

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.
4. Rates:

	Nonrecurring Charge
Central Office Charge * (per host Central Office)	\$115.00
Number Change Charge (per Telephone Number)	\$20.00
Service Order Charge	\$20.00

* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

(N)

GENERAL EXCHANGE SERVICE TARIFF
P.U.C.O. NO. 6

EMERGENCY LINE SERVICE		(N)
A.	GENERAL	
1.	Emergency Line Service provides the Company's customer with access to emergency services (E911) and with the ability to call the Company's customer service and repair centers.	
2.	Emergency Line Service is available to business and residence customers.	
3.	Emergency Line Service does not provide access to calling within the customer's local calling scope, except as noted above.	
4.	Emergency Line Service allows the customer to receive incoming calls.	
5.	Lines equipped with Emergency Line Service will not have a directory listing, nor will other calling features be available.	
6.	This Service can only be used in conjunction with the Company's HIS Essentials Package.	
B.	RATES	
1.	The Emergency Line Service rate will equal 50% of the applicable monthly basic service rate as contained in Section 3 of this Tariff.	
2.	All relevant taxes and surcharges will apply.	
3.	All relevant service charges, connection fees, and other non-recurring charges will apply.	(N)

Issued: May 27, 2010

Effective: July 12, 2010

In Accordance with Case No. 10-723-TP-ATA
Issued by the Public Utilities Commission of Ohio
Patrick L. Morse, Senior Vice President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS
P.U.C.O. NO. 6

(D)

A. APPLICATION

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs. They apply to the intrastate service and facilities furnished by the Columbus Grove Telephone Company, in the Columbus Grove Exchange, herein referred to as the Telephone Company or Company.

In the event of a conflict between any rates, rules, regulations or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the other sections of this Telephone Service Tariff, the rate, rule, regulation or provision contained in the specific section of this tariff shall prevail.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

(D)

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary facilities to provide service.

(D)

2. Directory Errors and Omissions

The Telephone Company issues directories to assist in furnishing prompt and efficient service and it does not guarantee to its subscribers correct listings therein.

(T)

Every precaution is taken to prevent errors in, and omissions of, directory listings but they may occur and the Telephone Company will not be a party to controversies arising between subscribers or others as a result of listings published in its directories.

(M)

GENERAL RULES AND REGULATIONS
P.U.C.O. NO. 6

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

(M)

3. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communication between patrons. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall be attached to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between the subscribers because of errors.

4. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible for any action of the connecting company.

5. Defacement of Premises

No liability shall be attached to the Telephone Company by reason of any defacement or damage to the subscriber's premises, resulting from the placing of the Company's instruments, apparatus and associated wiring and such defacement or damage is not the result of negligence on the part of the Company or its employees.

(D)

(D)

GENERAL RULES AND REGULATIONS

P. U. C. O. No. 6

USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Equipment and lines, except inside wiring, furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company. The Company, its agents, or its employees shall have the right to enter upon a subscriber's premises during normal working hours only as may be required to make repairs to its equipment or to otherwise remove the source of emergency conditions that are, or that the Company has reason to expect soon will be, endangering the safety, health or welfare of Company employees or of other persons, or the safety of component parts of the Company's system or equipment.

If visitation to the customer's premise is sought for any other purpose, such visitation shall preferably be prearranged by telephone, however, if such permission is not feasible, the Company's agent or employee seeking entrance to the subscriber's premises shall approach a responsible adult member of the household, shall identify himself to such person's satisfaction, and shall state the reason for his proposed visitation. Entrance shall not be gained by force or subterfuge or by approach to a child or other irresponsible person. The Company shall be responsible for any damage to the subscriber's property arising from such visitation, whether such visitation is negligently, willfully, or inadvertently caused.

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and if such service is furnished, may require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Authorized Attachments and Connections

Subscriber-provided equipment and facilities may be attached to or connected with facilities furnished by the Telephone Company, subject to the provisions set forth under Section 7 of this Tariff entitled "Connections with Certain Facilities Provided by Subscribers."

ISSUED: December 16, 1986

EFFECTIVE DATE: May 1, 1987

IN ACCORDANCE WITH ORDER NO. 85-1199-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS
P. U. C. O. No. 6

USE OF SERVICES AND FACILITIES (continued)

3. Use of Subscriber Services

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to persons temporarily subleasing a subscriber's residential premises.

ISSUED: December 16, 1986

EFFECTIVE DATE: January 1, 1987

IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS
P.U.C.O. NO. 6

USE OF SERVICE AND FACILITIES (Continued)

4. Misuse of Facilities

The Telephone Company may discontinue telephone service, after notification to any individual, partnership, association or corporation, who by the use of the facilities furnished by the Telephone Company uses or permits to be used for the following fraudulent purposes:

- a. the use of the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service;
- b. the use of the service for any purpose other than as a means of communication;
- c. the use of the service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge;
- d. the obtaining or attempting to obtain, or assisting another to obtain, local or message toll telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or part, of the regular charge for service;
- e. causing or allowing Telephone Company equipment to be tampered with, damaged or destroyed through negligence.

When service is restored after denial, the Telephone Company will make a pro rata allowance at the scheduled rate for the service denied for the entire period of denial.

(D)

GENERAL RULES AND REGULATIONS
P.U.C.O. NO. 6

D. ESTABLISHMENT AND FURNISHING OF SERVICE

(D)

1. Application for Service

Application for service shall constitute a contract when accepted verbally or in writing by the Company or upon the establishing of service. The initial minimum contract period for exchange service is one (1) month from the date service is established unless otherwise specified herein or elsewhere in the Telephone Company tariff.

2. Advance Payments

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

3. Deposits

(T)

The Company currently does not collect deposits, but reserves its right to do so in accordance with the MTSS. Should the Company begin collecting deposits, the deposits will be calculated pursuant to Ohio Adm.Code 4901:1-5-05(B)(1)(a) for new customers and 4901:1-5-05(B)(1)(b) where the customer has a service account billing history.

GENERAL RULES AND REGULATIONS
P. U. C. D. No. 6

ESTABLISHMENT AND FURNISHING SERVICE (continued)

4. Telephone Number

The subscriber has no property right in the telephone number which is assigned by the Telephone Company nor any right to continuance of service through any particular central office, and the Telephone Company reserves the right to change the telephone number or the central office designation, or both, of a customer whenever it deems it necessary to do so in the conduct of its business.

5. Non-Published (Non-Listed) Telephone Service

a. The name of a subscriber and the telephone number assigned to the telephone furnished to him will be omitted or deleted from the Telephone Company's telephone directories and his telephone number will be omitted or deleted from its information records, subject to the provisions set forth below, upon receipt of an authorization, signed by the subscriber, in a form satisfactory to the Telephone Company.

b. The Telephone Company will endeavor to prevent the disclosure of the number of such telephones but shall not be liable should such number be divulged through inadvertence.

c. The Telephone Company will furnish, upon request, the name of the subscriber to exchange service where such service is used to provide recorded announcements under provisions of this tariff.

6. Alterations

The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate change in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such change.

ISSUED: August 20, 1982

EFFECTIVE: September 1, 1982

IN ACCORDANCE WITH ORDER NO. 81-807-TP-AIR
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS
P.U.C.O. NO. 6

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

7. Payment for Service

The subscriber is required to pay all charges for exchange service and facilities and for toll messages in accordance with provisions contained in Section 3.

8. Maintenance and Repair

All ordinary expense of maintenance and repairs of Telephone Company-owned access lines and facilities, unless otherwise specified in the Telephone Company's Tariff, is borne by the Telephone Company. In case of loss of, damage to, or destruction of any of the Company's access lines and facilities, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original conditions, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect or remove or permit others to rearrange, disconnect, or remove any Telephone Company-owned access lines and facilities, except inside wiring, except upon the written consent of the Telephone Company.

9. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

(D)

E. TELEPHONE DIRECTORIES

1. Distribution

The Telephone Company will furnish to its subscribers without charge one directory per main station service. Other directories of the Telephone Company will be furnished at the discretion of the Telephone Company at cost.

GENERAL RULES AND REGULATIONS
P.U.C.O. NO. 6

TELEPHONE DIRECTORIES (continued)

2. Ownership and Use

Telephone directories distributed to subscribers remain the property of the Company and as such, shall be properly cared for and surrendered to the Company upon request. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in the possession of the subscriber. No cover or attachment of any kind shall be made to a directory which interferes with reference to essential service information.

ISSUED: October 3, 1997

EFFECTIVE: October 7, 1997

RECEIVED

OCT - 3 1997

TARIFF DIVISION
Public Utilities Commission of Ohio

IN ACCORDANCE WITH
ORDER NO. 81-809-TP-AIR, ORDER NO. 83-464-TP-COI,
ORDER NO. 88-452-TP-COI AND ORDER NO. 96-1310-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

J. Earl Belch, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS
P. U. C. O. No. 6

THIS SHEET RESERVED
FOR FUTURE USE

ISSUED: August 20, 1982

EFFECTIVE: September 1, 1982

IN ACCORDANCE WITH ORDER NO. 81-809-TP-AIR
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS
P. U. C. O. No. 4

THIS SHEET RESERVED
FOR FUTURE USE

ISSUED: August 20, 1982

EFFECTIVE: September 1, 1982

IN ACCORDANCE WITH ORDER NO. 81-809-TP-AIR
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS
P. U. C. O. No. 6

8. BUSINESS AND RESIDENCE SERVICE DISTINGUISHED

1. Determination as to whether subscriber's service should be classified as Business or Residence will be based on the character of use to be made of the service.
 - a. The practice of advertising a telephone number in newspapers, calendars, business cards or on trucks shall be a substantially contributing but not an exclusive factor in determining the classification of service.
 - b. Rates for business service apply where more than incidental use of the service is for business or occupational purposes or for the administration of the activities of such institutions as clubs, schools, churches, and charitable organizations.
 - c. Rates of residence service apply where the primary or dominant use is of a social or domestic nature and other use, if any, is merely incidental.
2. When it is determined that a customer to residence service is using the service in such a manner that it should be classified and charged for a business service under the above provisions, The Telephone Company will discontinue the service of such customer in the event he refuses to permit his service to be classified as business service, and pay the applicable business rates.
3. Vacation Rates
 - a. When the Company must maintain plant throughout the year to furnish service during a part of the year, applicants for service, which in the opinion of the Company will be retained only during certain months, will be required to:

ISSUED: August 20, 1982

EFFECTIVE: September 1, 1982

IN ACCORDANCE WITH ORDER NO. 81-809-TP-AIR
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS
P.U.C.O. NO. 6

BUSINESS AND RESIDENCE SERVICE DISTINGUISHED (Continued)

Vacation Rates (Continued)

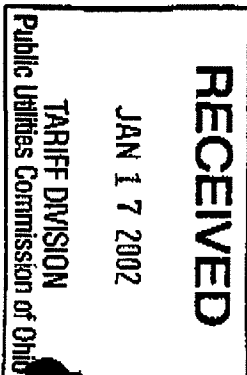
- (1) Pay in advance an amount equal to the charge for eight months exchange service for the class of exchange service and facilities to be furnished.
 - (2) Pay monthly for all toll messages used. Payment of the above charges will entitle the subscriber to retain service for a period of not to exceed eight months. In case the service is discontinued prior to the expiration of the eight months period, no part of the advance payment will be returned to the subscriber. If a subscriber desires to retain the service for a period longer than eight months and so advises the Company, the scheduled rate will be charged for each additional month or fraction thereof during which such service is retained.
- b. Where a customer applies in advance for a suspension of service during an absence from the premises for two calendar months or more, the charge during the suspension will be one-half the regular rate.

H. CONSTRUCTION AND INSTALLATION CHARGES

(T)

1. General

- a. Lines will be extended in accordance with provisions specified in paragraphs H-2, a, b, c, d, Lines Extensions, of this Tariff.
- b. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:
 - (1) The facilities are provided in remote or undeveloped sections within the Exchange Area.
 - (2) Conditions require the provisions of special equipment or unusual methods of plant construction, installation or maintenance.
 - (3) The customer's location requires the use of costly private right of way.
- c. Title to all construction, as specified in 3 below, provided wholly or partly at the customer's expense is vested in the Telephone Company.



ISSUED: January 17, 2002

EFFECTIVE: January 17, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Jane E. Valik, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS
P.U.C.O. NO. 6

H. CONSTRUCTION AND INSTALLATION CHARGES (Continued)

1. General (Continued)

- d. By "cost" is meant the cost of labor and materials including the usual supervisory expenses.
- e. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost of the Telephone Company for such attachments is borne by the customer.
- f. The customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
- g. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located.
- h. When an applicant for service installation, move, or other change does revise or cancel his original service request before completion of the work involved, any additional cost experienced by the company as a result of this change will be charged to the applicant.

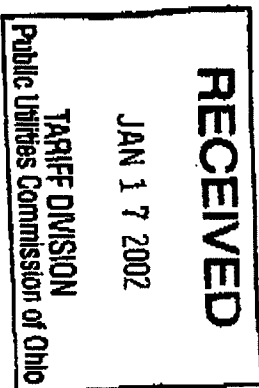
2. Excess Construction Charges Applicable to Certain Line Extensions

(T)

The following rules and regulations are established for certain line extensions as maximum construction charges applicable thereto for permanent facilities on public highways outside the base-rate area of an exchange in connection with the furnishing of local exchange telephone service.

- a. Where the telephone company constructs permanent facilities on public highways in order to furnish service to an applicant or applicants in the territory where no facilities are available, the maximum construction charges applicable shall be determined in the following manner, regardless of the actual route to be followed by such construction:

Where only one applicant is to be furnished service, the length of construction required to reach the point of entrance of the applicant's private property, measured along the public highway either from the nearest existing distributing plant of the Telephone Company plans to extend its facilities under an approved



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IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Jane E. Valik, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS

P. U. C. D. No. 6

CONSTRUCTION AND INSTALLATION CHARGES (continued)

Excess Construction Charges Applicable to Certain Lines Extensions (continued)

(continued) construction program, whichever is closer, shall be determined by the telephone company.

For the length thus determined, the applicant may be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place. A Credit against the cost of excess construction charges may be given where an applicant performs the labor of digging holes, or trimming or removing trees in the right-of-way in accordance with company specifications.

Where more than one applicant is to be furnished service along the same route, the length of construction required to reach the point of entrance on each applicant's private property, measured along the public highway either from the nearest existing distributing plant of the telephone company or from the nearest point to which the telephone company plans to extend its facilities under an approved construction program, whichever is closer, shall be determined. For the length thus determined, the applicants as a group may be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place, multiplied by the number of applicants.

If the telephone company elects to attach its facilities to poles of other utility companies in lieu of providing standard pole line construction, the telephone company will place one-half mile of circuit for each subscriber without construction charges. For placing facilities in excess of one-half mile on other utility companies' poles, the excess construction charges to be applied shall not exceed those which would have been applied if standard pole line construction had been provided by the telephone company.

- b. The total amount of construction charges to be paid by the applicants as a group shall be apportioned among them in such manner as the group may determine. The necessary construction need not be started, however, until satisfactory arrangements have been made for the payment of such construction charges. In the event the applicants fail to agree upon an apportionment of construction charges within sixty days of the telephone company's quotation of charges, then the company may suggest prorated distribution of charges, based on relative distances of extension of pole lines among the applicants involved. If this suggestion is unacceptable to all applicants, then the telephone company may handle each applicant separately, in accordance with the provisions of paragraphs a. (1) and a. (3).

ISSUED: December 16, 1986

EFFECTIVE: January 1, 1987

IN ACCORDANCE WITH ORDER NO. 86-927-TP-EQ1
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS
P. U. C. O. No. 6

CONSTRUCTION AND INSTALLATION CHARGES (continued)

Excess Construction Charges Applicable to Certain Line Extensions (continued)

- c. In case the telephone company has on file other applications for service, from applicants located along the route to be used to serve the applicants referred to in paragraphs a. (1) or a. (2) above, the telephone company shall combine the construction projects for the current applicants and the applicants who previously applied for service in accordance with and subject to the provisions of paragraphs a. (1) and b, above, if such action will serve to reduce the amount of construction charges to be paid by either of such groups.
- d. If the application of the above rules and regulations result in unusual hardship to the telephone company, application will be made to the Commission praying for relief from the afore stated rules and regulations and authority to apply construction charges in excess of those allowed by said rules and regulations.

3. Construction Charges on Private Property

- a. The company will furnish, place, own, and maintain or replace one (1) pole with fixtures where it is needed to serve an individual applicant.
- b. Such other poles and fixtures as are not a part of the telephone company at a charge to the individual applicant. The charge shall be the actual cost of time, material and overheads incurred by the Company. Ownership and maintenance of such poles shall be vested in the Telephone Company.
- c. Plant construction on private property to be used as part of the Standard Distributing Plan serving subscribers in general are furnished, maintained and owned by the Telephone Company.

4. Special Type of Construction

If underground service connections are desired by customers as special installations in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

ISSUED: December 16, 1986

EFFECTIVE: January 1, 1987

IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS
P. U. C. D. No. 6CONSTRUCTION AND INSTALLATION CHARGES (continued)
Special Type of Construction (continued)

- a. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
- b. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
- c. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installing it, less the estimated cost to the Telephone Company of installing such drop as would be (or is) required to furnish the same service.
- d. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of the cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customers expense.
- e. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

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EFFECTIVE: January 1, 1987

IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS
P. U. C. O. No. 6

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ISSUED: December 16, 1986

EFFECTIVE: January 1, 1987

IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS
P. U. C. O. No. 6-----
EXTENSION STATIONS (continued)

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1. Off-Premise Extension Telephone Service

- a. For each business or residence extension station not located within the same building as the primary station to which it is attached, and in excess of 150 feet from the primary station, there is a charge of \$1.50 per month, per quarter mile or fraction thereof, measured by airline distance except for motel developments.
- b. The above mileage charges will only be applied for each circuit provided and not be applied to each extension station at the off-premise location.
- c. In those cases in which plant construction is required to establish off-premise extension station service, the applicant may be required to pay a construction charge in an amount estimated to fully cover the cost to the Telephone Company of the necessary construction required to provide the service.
- d. If the service is of a temporary nature and The Telephone Company removes facilities installed for such service, the Telephone Company will refund that portion of the construction charge that is in excess of the cost of establishing and removing the temporary service.

ISSUED: December 16, 1986

EFFECTIVE: January 1, 1987

IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS
P. U. C. O. No. 6

J. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

1. Initial Contract Periods

- a. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.
- b. The length of contract period for directory listings, and where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.
- c. In case of P.B.X. service the initial contract period shall be at least three years, and the Telephone Company may require longer contract periods depending upon the size and nature of the installation and equipment for rendering such service.
- d. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) type or arrangements of equipment or for unusual construction necessary to meet special demands, and involving extra costs.

2. Termination of Service by Subscribers

- a. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for the balance of the initial month.
 - (1) In case of service for which the initial contract period is one month, the charges due for the balance of the initial month.
 - (2) In case of directory listing and where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases, charges will be continued only to the date of termination of the extra listing subject, however, to a minimum charge of one month.

ISSUED: August 20, 1982

EFFECTIVE: September 1, 1982

IN ACCORDANCE WITH ORDER NO. 81-809-TP-AIR
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS
P.U.C.O. NO. 6

Termination of Service by Subscribers (Continued)

- (a) The contract for the main station is terminated;
 - (b) The listed party becomes a subscriber to same class of exchange service;
 - (c) The listed party moves to a new location;
 - (d) The listed party dies.
- 3. For P.B.X. service or special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.
 - 4. Contracts for periods of longer than one month covering service whose installations required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.
 - 5. Service may be terminated after the expiration of the initial contract period upon payment of all charges due to the date of termination of service.

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GENERAL RULES AND REGULATIONS
P.U.C.O. NO. 6

L. PAYMENT FOR SERVICE AND FACILITIES

1. The Telephone Company will endeavor to mail the bills for telephone service on or before the same date of each month. A subscriber's bill shall not be due earlier than nineteen (19) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due. (T)

GENERAL RULES AND REGULATIONS
P.U.C.O. NO. 6

L. PAYMENT FOR SERVICE AND FACILITIES (Continued)

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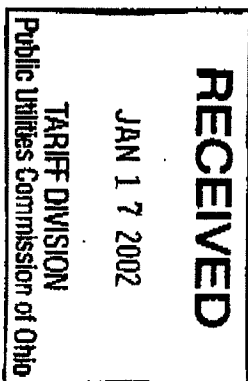
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2. Each month is considered to have thirty (30) days for the purpose of computing charges, and shall be the basis for computing fractional portions of monthly billing, pro rated charges and adjustments to customer accounts.
3. Failure to receive a bill will not exempt a subscriber from payment of any sum or sums due the Company.

(T)

(T)



ISSUED: January 17, 2002

EFFECTIVE: January 17, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Jane E. Valik, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS

P.U.C.O. NO. 6

L. PAYMENT FOR SERVICE AND FACILITIES (Continued)

4. If a temporarily suspended service is reconnected prior to the completion of an order to discontinue the service, the Telephone Company will give a pro rata credit for the entire period of time the service was temporarily suspended; except, in the case where service is reconnected within the day after the day it was temporarily suspended, no credit will be given. Subsequent to the completion of an order to discontinue a customer's telephone service, the Telephone Company will re-establish the service only on the basis of a new application for service; in such case, the restoral of service charge is not applicable.
5. A late payment charge of 1.5% per month shall apply to all amounts shown on a monthly bill that remain unpaid after the date due. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination. (N)

M. SPECIAL SERVICE AND FACILITIES

1. General

Special service and facilities, not ordinarily used in the furnishing of telephone service and not mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event any such special service or facility of the use thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after 30 days written notice to the subscriber; and provided that the Commission may terminate such contract whenever, in its opinion, public interest required such termination.

RECEIVED

NOV 13 2002

TARIFF DIVISION
Public Utilities Commission of Ohio

ISSUED: September 13, 2002

EFFECTIVE: November 13, 2002

In Accordance with Case No. 02-2375-TP-ALI
Issued by the Public Utilities Commission of Ohio
Jane E. Valik, President
Columbus Grove, Ohio

GENERAL RULES AND REGULATIONS
P.U.C.O. NO. 6

N. GENERAL REGULATIONS

1. Liability of Telephone Company

- a. In view of the fact that the customer has exclusive control of his communication over the facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished to him by the Telephone Company, and because of unavoidable errors incident to the service and to the use of such facilities of the Telephone Company, the service and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.
- b. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to the Telephone Company. The approval by the PUCO of the foregoing language in this tariff does not constitute a determination by the PUCO that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the PUCO recognizes that since it is a court's responsibility to adjudicate negligent and consequent damage claims, it is also the court's responsibility to determine the validity of the limitation of liability therefore.

(D)

- c. When the lines of other telephone companies are used in establishing connection to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

2. Obligation of Customer

- a. The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

GENERAL RULES AND REGULATIONS
P.U.C.O. NO. 6

N. GENERAL REGULATIONS (Continued)

3. Application of Construction Charges

- a. When special construction charges for individual customers are necessary, special construction charges may apply as set forth in Section 5, Sheet No. 12, "Construction, Installation and Maintenance Charges".

O. DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE

1.

(D)

GENERAL RULES AND REGULATIONS
P.U.C.O. NO. 6

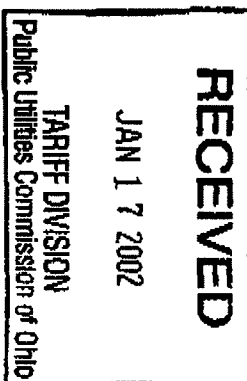
O. DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)

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2. The Telephone Company shall respond promptly to customer inquiries pertaining to charges for toll services, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry.



ISSUED: January 17, 2002

EFFECTIVE: January 17, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Jane B. Valik, President
Columbus Grove, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P.U.C.O. NO. 6

PROCEDURES FOR DISCONNECTION OF SERVICE (CONTINUED)

Toll Blocking Policy

The Columbus Grove Telephone Company, when acting on behalf of an IXC, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

The Columbus Grove Telephone Company may furnish credit information, acquired from the Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

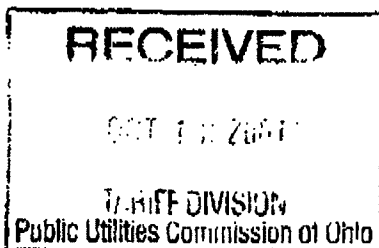
All forms of toll blocking services offered by The Columbus Grove Telephone Company to toll service providers must be provided on a nondiscriminatory basis to all toll providers, regardless of whether the Company has established a billing and collection agreement with the toll provider. Any charges for toll blocking services offered by the Company must be set forth in a Commission-approved tariff.

Upon payment by the customer of all past due toll debt to the IXC, or to The Columbus Grove Telephone Company acting on behalf of an IXC, the Company will lift the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

Toll disconnection service shall be provided as follows:

Universal Toll Blocking

Non-Recurring Charge
\$5.00/Customer Disconnected



ISSUED: August 27, 2001

EFFECTIVE: October 12, 2001

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD and CASE NO. 01-2230-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Peter G. Nixon, President
Columbus Grove, Ohio

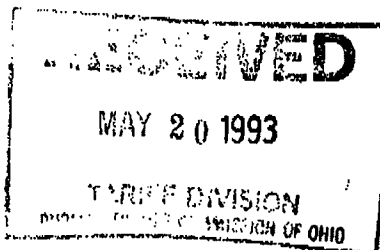
P. U. C. O. No. 6

EMERGENCY SERVICES CALLING PLAN

Emergency calls offered at no charge

Message toll telephone calls to the Ohio State Highway Patrol and to governmental emergency service agencies as set forth in 1 following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in 2 following, are offered at no charge to customers.

1. Ohio State Highway Patrol, governmental fire fighting, police and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24 hour basis, 365 days a year, including holidays.
2. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life and/or property and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for the emergency.



ISSUED: April 29, 1993

EFFECTIVE: May 17, 1993

IN ACCORDANCE WITH ORDER NO. 89-54-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

CONCURRENCES
P.U.C.O. No. 6

GENERAL REGULATIONS

CONCURRENCE WITH TARIFFS OF UNITED TELEPHONE COMPANY OF OHIO

The Columbus Grove Telephone Company (Telephone Company), a Secondary Exchange Carrier (SEC) under the provisions of the Originating Responsibility - Secondary Carrier Option (ORP-SCO) intraLATA toll compensation arrangement, hereby assents to, adopts, and concurs in the following tariffs of its designated Primary Exchange Carrier (PEC), United Telephone Company of Ohio as filed with the Public Utilities Commission of Ohio and as such now exist, or as they may be revised, added to, or supplemented, insofar as the same relate to service rendered by the Telephone Company or jointly rendered by the Telephone Company and United Telephone Company of Ohio, including such service as may be participated in by one or more other connecting companies, and insofar as the same are not conflict with the provisions of the tariffs of the Telephone Company:

1. Private Line Service Tariff (PL)
2. Foreign Exchange Service Tariff (FX)
3. Message Toll Telephone Service (MTS)
4. Public Telephone Service (PTS)

except:

- a. To the extent that the same are in conflict with the Public Service Tariff of this company's Local Exchange Service Tariffs, P.U.C.O. No. 6, at Section No. 5, Sheet 8.

ISSUED: August 15, 1990

EFFECTIVE: October 1, 1990

IN ACCORDANCE WITH ORDER NO. 83-464-TP-COI (Subfile C)
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

CONCURRENCE
P. U. C. O. No. 6

GENERAL REGULATIONS

CONCURRENCE WITH TARIFFS OF UNITED TELEPHONE COMPANY OF OHIO

The Columbus Grove Telephone Company assents to, adopts and concurs in the following tariffs of United Telephone Company of Ohio, as filed with The Public Utilities Commission of Ohio, as such now exist or as they may be revised, amended or supplemented insofar as the same are not in conflict with the provisions of the tariffs of the Columbus Grove Telephone Company, hereby obligating itself to the extent of the foregoing assent, adoption and concurrence but subject to the exceptions hereinafter set forth:

1. Public Telephone Service

except:

- a. To the extent that the same are in conflict with the Public Service Tariff of this company's Local Exchange Service Tariffs, P.U.C.D. No. 6, at Section No. 5, Sheet 8.
- b. To the extent that the same offer full coin control, coin line identification, special billing services, coinless public telephone service, booths and FCC-registered coupler service which services are not offered by this company.

RECEIVED

APR 11 1991

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

ISSUED: March 11, 1991

EFFECTIVE: March 25, 1991

IN ACCORDANCE WITH ORDERS NO. 84-863-TP-COI, NO. 85-66-TP-ATA, and NO. 88-452-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

CONCURRENCE
P.U.C.O. NO. 6

GENERAL REGULATIONS (continued)

- c. That the monthly rate for Basic Coin Transmission dial tone line rate is the single-line business rate shown on this company's Local Exchange Service Tariffs. P.U.C.O. No. 6, Section 3, Sixth Revised Sheet No. 2, to which reference is hereby made.
- d. That this company concurs in only so much of said tariffs as relate to customer-owned coin-operated service.
- e. The maximum rate for a local call shall not exceed the tariff rate of \$.10 authorized by the Public Utilities Commission of Ohio.

The maximum rate restriction is effective until October 7, 1997, at which time end user payphone coin rates and end user directory assistance charges will be deregulated and detariffed pursuant to the FCC's Report and Order in Docket No. 96-128 issued September 20, 1996 and the PUCO's Entry in Case No. 96-1310-TP-COI entered May 22, 1997.

3. Message Toll Telephone Service Tariff

ISSUED: October 3, 1997

EFFECTIVE: October 7, 1997

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OCT - 3 1997

TARIFF DIVISION

Public Utilities Commission of Ohio

IN ACCORDANCE WITH
ORDER NO. 81-809-TP-AIR, ORDER NO. 83-464-TP-COI,
ORDER NO. 88-452-TP-COI AND ORDER NO. 96-1310-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

J. Earl Belch, President
Columbus Grove, Ohio

P. U. C. O. No. 6

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

Regulations, rates and charges are specified in the National Exchange Carriers Association Tariff FCC No. 5, Section 13.3.3.

ISSUED: October 29, 1990

EFFECTIVE: September 10, 1990

RECEIVED

DEC -6 1990

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

IN ACCORDANCE WITH ORDER NO. 90-1514-TP-UNC
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS
P. U. C. O. No. 6

1. Customer Owned Equipment

Customer owned equipment and communications systems may be attached to the access lines provided by the Company subject to Company rules and regulations:

- a. If requested by the Telephone Company, prior notice is given and the Telephone Company determines that the attachment of said equipment will not adversely affect service provided by the Company and approves of said attachment.
- b. The subscriber pays the applicable filed tariff rate for each line to which he connects equipment.
- c. Only subscriber-owned equipment that is in compliance with F.C.C. rules, regulations and requirements may be connected to facilities of the Telephone Company. If the subscriber-owned equipment is of a type for which a protective device must first be installed to safeguard the facilities of the Company, the Company shall reserve the right to make such installation at an installation charge based on actual cost of labor and materials expended in the installation plus necessary overheads.
- d. The customer must provide all the electrical power necessary for the operation of customer-provided communications systems equipment and associated lines to the point of interconnection.

2. Liability of the Company:

The use of subscriber-owned terminal equipment and other subscriber provided facilities in connection with the facilities of the Telephone Company are permitted only on the condition that the liability of the Telephone Company shall in no instance be greater than that provided in General Rules and Regulations, Section 5, of this tariff and that the Telephone Company will not be liable for any loss, damage, impairment or failure of service, arising from or in connection with, the use of subscriber-provided facilities or equipment not caused solely by negligence of the Telephone Company.

ISSUED: December 16, 1986

EFFECTIVE: January 1, 1987

IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS
P. U. C. D. No. 6

CUSTOMER OWNED EQUIPMENT (continued)

3. Notification

- a. Customers desiring to connect terminal equipment or protective circuitry to the Telephone Company's exchange facilities, before such connection is made, are, if requested by the Telephone Company, required to notify the Telephone Company and assure a written record to inform the Telephone Company of:
 - (1) The FCC registration number.
 - (2) The ringer equivalence number of the registered terminal equipment or registered protective circuitry.
 - (3) The line number or directory number to which the terminal equipment or protective circuitry will be connected.
 - (4) Other such information that may be required to assure the compatibility of the connected equipment.
- b. Upon notice from the Telephone Company that the customer-provided equipment or system is causing or is likely to cause a hazard to the public or interference with the proper functioning of the Telephone Company communications system, the customer shall make such change as shall be necessary to remove or prevent such a hazard or interference.
- c. The Telephone Company will not be responsible to the subscriber or otherwise, if changes in the Company's communications facilities, equipment, operations or procedures render the customer-provided terminal equipment or protective circuitry obsolete or require modification or alteration of such equipment. The Telephone Company will give notice in writing if such changes can reasonably be expected to occur, allowing the customer an opportunity to maintain uninterrupted service.

ISSUED: December 16, 1986

EFFECTIVE: January 1, 1987

IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS
P. U. C. O. No. 6

CUSTOMER OWNED EQUIPMENT (continued)
Record (Continued)

The Company record of customer-owned equipment is a requisite for testing of the communications system.

4. Regulations:

- a. If trouble occurs on a line on which subscriber-owned equipment has been attached, if the Company is requested by the subscriber to repair the trouble and subsequently finds the trouble to be in the subscriber-owned or provided equipment, a charge will be made to reimburse the Telephone Company for labor and material expended in analyzing the trouble in accordance with Section 4, First Revised Sheet No. 6, Item 5. The Telephone Company assumes no responsibility for the repair and maintenance of the subscriber-owned or provided equipment.

ISSUED: December 16, 1986

EFFECTIVE: January 1, 1987

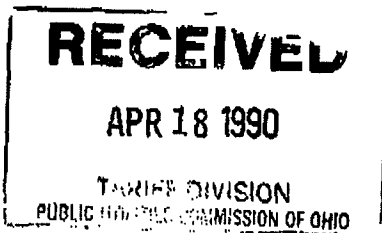
IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS
P. U. C. D. No. 6

CUSTOMER OWNED EQUIPMENT

Regulations

4. b. If customer-provided equipment causes harm to the network, the Telephone Company may temporarily disconnect such equipment after notice is given to the customer.



ISSUED: December 16, 1986

EFFECTIVE: January 1, 1987

IN ACCORDANCE WITH ORDER NO. 86-927-TP-C01
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

P.U.C.O. NO. 6
GENERAL TARIFF

BASIC TELEPHONE ASSISTANCE

I. SERVICE CONNECTION ASSISTANCE

A. General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- o Waiver of applicable deposit requirements under Section 5 of this tariff.
- o Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 5 of this tariff (Service Connection Assistance does not apply to network wiring charges).

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

(a) Home Energy Assistance Program (HEAP);

(D)

(D)

(b) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;

(c) Food Stamps;

P.U.C.O. NO. 6
GENERAL TARIFF

-
- (d) Federal public housing assistance/Section 8; or (T)
- (e) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section I.B.1, above; identifying the specific program or programs from which the customer receives benefits. (T)
3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
4. Service Connection Assistance is available for all grades of service.
5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. (T)
6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other members of the household may owe money for such services previously provided at the customer's current address.
7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

IN ACCORDANCE WITH CASE NO. 05-461-TP-UNC
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Jane E. Valik, President
Columbus Grove, Ohio

COLUMBUS GROVE TELEPHONE COMPANY

SECTION 8
FOURTH REVISED SHEET NO. 3
REPLACES THIRD REVISED SHEET NO. 3

P.U.C.O. NO. 6
General Tariff

II.

BASIC TELEPHONE ASSISTANCE

(D)

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(D)

ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

RECEIVED

IN ACCORDANCE WITH CASE NO. 00-63-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

JAN 14 2000

J. Earl Belch, President
Columbus Grove, Ohio

TARIFF DIVISION
Public Utilities Commission of Ohio

COLUMBUS GROVE TELEPHONE COMPANY

SECTION 8
THIRD REVISED SHEET NO. 4
REPLACES SECOND REVISED SHEET NO. 4

P.U.C.O. NO. 6
General Tariff

BASIC TELEPHONE ASSISTANCE

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JAN 14 2000

TARIFF DIVISION
Public Utilities Commission of Ohio

ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH CASE NO. 00-63-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

COLUMBUS GROVE TELEPHONE COMPANY

SECTION 8
SECOND REVISED SHEET NO. 5
REPLACES FIRST REVISED SHEET NO. 5

P.U.C.O. NO. 6
General Tariff

BASIC TELEPHONE ASSISTANCE

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JAN 14 2000

TARIFF DIVISION
Public Utilities Commission of Ohio

ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH CASE NO. 00-63-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

J. Earl Belch, President
Columbus Grove, Ohio

COLUMBUS GROVE TELEPHONE COMPANY

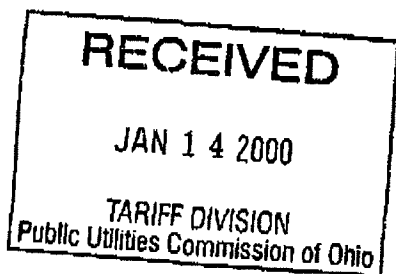
SECTION 8
SECOND REVISED SHEET NO. 6
REPLACES FIRST REVISED SHEET NO. 6

P.U.C.O. NO. 6

General Tariff

BASIC TELEPHONE ASSISTANCE

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ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH CASE NO. 00-63-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

COLUMBUS GROVE TELEPHONE COMPANY

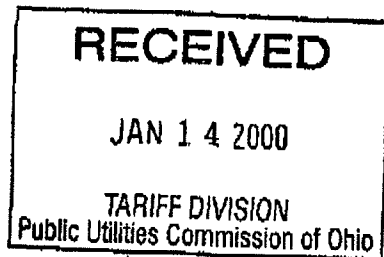
SECTION 8
FOURTH REVISED SHEET NO. 7
REPLACES THIRD REVISED SHEET NO. 7

P.U.C.O. NO. 6

General Tariff

BASIC TELEPHONE ASSISTANCE

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ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH CASE NO. 00-63-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

P.U.C.O. NO. 6
GENERAL TARIFF

BASIC TELEPHONE ASSISTANCE

III. LINK UP

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- o A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- o A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - (b) Food stamps;
 - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - (d) Federal public housing assistance, or Section 8; (M)
 - (e) Home Energy Assistance Program (HEAP); (M) (T)
 - (f) National School Lunch Program's Free Lunch Program (NSL); (N)
 - (g) Household income at or below 135% of the poverty level; or (N)
 - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

P.U.C.O. NO. 6
GENERAL TARIFF

III. LINK UP (Con't)

B. Regulations (Con't)

2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section III.A., above.
3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section III.B.1., above; identifying the specific program or programs from which the customer receives benefits. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section III.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
5. Link Up customers are not restricted on the optional services to which they may subscribe.
6. If a customer disagrees with a company's findings regarding eligibility for Link-Up, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(T)

(N)

(N)

(N)

P.U.C.O. NO. 6
GENERAL TARIFF

BASIC TELEPHONE ASSISTANCE

IV. LIFELINE ASSISTANCE

A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- o A waiver of the Federal Subscriber Line Charge.
- o A reduction of \$1.75 off the customer's monthly basic local service charges.
- o Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- o A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.
- o Optional service like Caller ID and Call Waiting are not restricted. (N)

B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - (b) Food stamps;
 - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - (d) Federal public housing assistance, or Section 8;
 - (e) Home Energy Assistance Program (HEAP); (M) (T)
 - (f) National School Lunch Program's Free Lunch Program (NSL); (N)
 - (g) Household income at or below 135% of the poverty level; or (N)
 - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

P.U.C.O. NO. 6
GENERAL TARIFF

IV. LIFELINE ASSISTANCE (Con't)

B. Regulations (Con't)

2. Consumers participating in this program may receive service connection and deposit waivers through Link-Up. (N)
3. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
4. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
5. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section IV.B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section IV.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document. (N)
6. At no time will the monthly basic local exchange service charge less the discount cause the local service rates to be less than zero. (T)
7. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance. (N)
8. The Lifeline discounts and waivers apply to only one access line per household. (N)

P.U.C.O. NO. 6
GENERAL TARIFF

IV. LIFELINE ASSISTANCE (Con't)

C. Enrollment Process

(N)

1. Existing Customers

- (a) Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount.
- (b) The Company will review the customer's lifeline application to determine customer's eligibility within 15 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- (a) Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- (b) The Company will review the customer's lifeline application to determine the customer's eligibility within 15 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

(N)

P.U.C.O. NO. 6
GENERAL TARIFF

IV. LIFELINE ASSISTANCE (Con't)

D. Income Eligibility

(N)

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of documentation would include 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
2. Regardless of when the Company completes the verification process lifeline benefits shall go back to the date the qualified customer requested lifeline service or established new service.
3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30 day opportunity to prove eligibility or dispute the Company's determination. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.
4. The Telephone Company shall give customers who do not qualify for Lifeline assistance the option of spreading installation charges over three months consistent with Chapter 4901:1-5, O.A.C.
5. Written notification must include 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.
6. If a customer disagrees with the Company's findings regarding eligibility for lifeline, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

P.U.C.O. NO. 6
GENERAL TARIFF

IV. LIFELINE ASSISTANCE (Con't)

E. Verification for Continued Eligibility

(N)

1. The Telephone Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for the termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.
3. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

P. U. C. O. No. 6
EXTENDED LOCAL CALLING SERVICE

EXTENDED LOCAL CALLING SERVICE

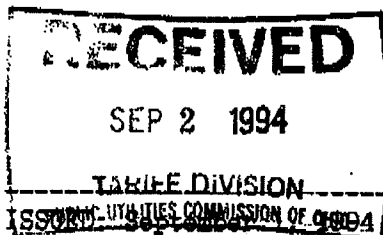
9.1 DESCRIPTION

- 9.11 Extended Local Calling Service is a four-element measured rate service provided between specific intrastate exchanges.
- 9.12 Extended Local Calling Service will be provided in lieu of new Extended Area Service (EAS), whether one-way or two-way, between specific exchanges of the Company and to exchanges of other telephone companies when ordered by The Public Utilities Commission of Ohio (PUCO) in an Extended Area Service complaint case.
- 9.13 All Extended Area Service existing prior to the establishment of Extended Local Calling Service will continue in its present form unless discontinued by order of the PUCO.
- 9.14 Extended Local Calling Service is available with all classes of service and to all subscribers within the specific exchange.
- 9.15 Extended Local Calling Service is restricted to customer dialed, station to station, sent paid calls to the extended exchange (s) and does not apply to operator assisted calls.

9.2 RATES

9.21 Rate Schedules

- A. Implementation of Extended Local Calling service in an exchange will not affect the monthly rate, set forth in Section 3, Sheet 2 of this tariff, for access line service.



EFFECTIVE: September 7, 1994

IN ACCORDANCE WITH CASE NO. 94-1217-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

P. U. C. O. No. 6
EXTENDED LOCAL CALLING SERVICEEXTENDED LOCAL CALLING SERVICE Cont'd.9.2 RATES cont'd.

B. Extended Local Calling Service is provided at the following rates:

1. Call Connection Rate - Each Completed Call

Monday through Friday: To telephone numbers in designated exchanges within the following distance bands:

	0 - 10 Miles	11 - 22 Miles	23 - 55 Miles
a) 8 a.m. to, but not including, 9 p.m.	\$0.090	\$0.110	\$0.140
b) 9 p.m. to, but not including, 8 a.m.	\$0.050	\$0.060	\$0.070
c) Saturday, Sunday and Holidays	\$0.050	\$0.060	\$0.070

2. Rate for each Minute of Use

Monday through Friday: To telephone numbers in designated exchanges within the following distance bands:

	0 - 10 Miles	11 - 22 Miles	23 - 55 Miles
a) 8 a.m. to, but not including, 9 p.m.	\$0.060	\$0.070	\$0.080
b) 9 p.m. to, but not including, 8 a.m.	\$0.035	\$0.040	\$0.045
c) Saturday, Sunday and Holidays	\$0.035	\$0.040	\$0.045

C. Charges for calls made where Extended Local Calling Service has been implemented, whether between exchanges of the Company or to exchanges of other telephone companies, are based upon four measured elements, i.e. frequency (the total number of outgoing completed calls, the distance and duration of each call and the time of day each call is originated, subject to the following:

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SEP 2 1994

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PUBLIC UTILITIES COMMISSION OF OHIO

Distance - The charges for calls vary based on the airline distance (i.e. rate mileage) between the rate center of the central offices serving the originating and terminating points of the same call. These airline distances are determined in the same manner as message toll distances.

ISSUED: September 1, 1994

EFFECTIVE: September 7, 1994

IN ACCORDANCE WITH CASE NO. 94-1217-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

P. U. C. O. No. 6
EXTENDED LOCAL CALLING SERVICEEXTENDED LOCAL CALLING SERVICE Cont'd.9.2 Rates Cont'd.

9.22 Duration

- A. Call connection rates are for connection of each completed call.
- B. Minutes of use rates are for each minute, for any fraction thereof, that the connection continues.
- C. Chargeable time is started when the called party answers or when the caller is connected to automatic answering or recording equipment.
- D. Chargeable time ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up", but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- E. Chargeable time does not include time lost because of faults or defects in the service.

9.23 Time of Day

- A. Holiday rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day, or the resulting legal holiday when Christmas, New Year's, or Independence Day, fall on dates other than December 25, January 1, and July 4, respectively.
- B. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies to the entire call.

9.3 AVAILABILITY

9.31 Extended Local Calling Service is provided in the following exchanges:

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SEP 2 1994

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIOExchange in which
service is offeredExchange (s) which
can be calledMileage from
exchange offered

ISSUED: September 1, 1994

EFFECTIVE: September 7, 1994

IN ACCORDANCE WITH CASE NO. 94-1217-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

P. U. C. O. No. 6
UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

GENERAL

The Columbus Grove Telephone Company will provide a universal number "9-1-1" for the use of Public Safety Answering Points (PSAP's) engaged in assisting local government in the protection and safety of the general public. Use of the 9-1-1 number will provide each caller with the telephone access to the Putnam County PSAP.

REGULATIONS

The regulations specified in this section apply to both "Basic 9-1-1" and "Enhanced 9-1-1" service, hereinafter referred to as 9-1-1 service, in addition to regulations as specified in this tariff.

Information contained in the PSAP's data base management system will be maintained for 9-1-1 service and will be used exclusively for this purpose.

9-1-1 Service information consisting of the name, address, and telephone number of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 9-1-1 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall attach to the Columbus Grove Telephone Company.

Any party residing within the 9-1-1 Service serving areas forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.

Because the Columbus Grove Telephone Company serving boundaries and political subdivision boundaries may not coincide, the PSAP must make arrangements to handle all calls received on its 9-1-1 Service lines that originate from all telephones served by the central office within the 9-1-1 Service area whether or not the calling telephone is situated within the geographic boundaries of the county's public safety jurisdiction.

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MAR 20 1998

TARIFF DIVISION
Public Utilities Commission of Ohio

ISSUED: March 20, 1998

EFFECTIVE: March 22, 1998

IN ACCORDANCE WITH CASE NO. 97-419-TP-EMG
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

P. U. C. O. No. 6
UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

CONDITIONS OF FURNISHING SERVICE

Provisions of this service is limited to the use of central office number 9-1-1 as the universal emergency number and one 9-1-1 service has been established in any given area, whether consisting of one or of a combination of more than one participating local government authority, no other 9-1-1 service will be provided within such area.

The 9-1-1 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.

9-1-1 service is provided solely for the benefit of the local governmental unit; the provision of such service shall not be interpreted, construed, or regarded as being for the benefit of, or creating any Company obligation toward, or any of action on behalf of, any third person or other legal entity.

The Columbus Grove Telephone Company and it's officers, directors, employees, and agents are not liable in damages in a civil action for injuries, death, or loss to persons or property incurred by any person resulting from the Columbus Grove Telephone Company, it's officers, directors, employees, or agents participating in acts or omissions in connection with such participation in a 9-1-1 system, whether such system is established pursuant to Sections 4931.40 to 4931.50 of the Ohio Revised Code or otherwise in accordance with the Columbus Grove Telephone Company's schedules regarding 9-1-1 Systems filed with the Public Utilities Commission pursuant to Section 4905.30 of the Ohio Revised Code.

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MAR 20 1998

TARIFF DIVISION
Public Utilities Commission of Ohio

ISSUED: March 20, 1998

EFFECTIVE: March 22, 1998

IN ACCORDANCE WITH CASE NO. 97-419-TP-EMG
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

P. U. C. O. No. 8
UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

9-1-1 SERVICE FEATURES

1. Automatic Location Identification (ALI): Will not be provided.
2. Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the E-9-1-1 control office and to the PSAP's display and transfer units. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the mail location.

RATES AND CHARGES

9-1-1 service is provided to residents who subscribe to the Columbus Grove Telephone Company's local exchange telephone service. The rate for this service will be as indicated for the appropriate county on the County Rate List located at the back of this section.

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TARIFF DIVISION
Public Utilities Commission of Ohio

ISSUED: March 20, 1998

EFFECTIVE: March 22, 1998

IN ACCORDANCE WITH CASE NO. 97-419-TP-EMG
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

P. U. C. O. No. 6
UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

COUNTY RATE LIST

County	Current E-9-1-1 Subscriber Charge	Implementation Date For E-9-1-1 Service	Effective Date for Current E-9-1-1 Subscriber Charge	Initial Case No. for E-9-1-1 Implementation	Most Current Case No. for E-9-1-1 Review
Allen	\$0.43	March 12, 1998	3/12/98	88-895-TP-EMG	90-1499-TP-EMG
Putnam	\$0.43	March 12, 1998	3/12/98	97-419-TP-EMG	97-419-TP-EMG

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MAR 20 1998

TARIFF DIVISION
Public Utilities Commission of Ohio

ISSUED: March 20, 1998

EFFECTIVE: March 22, 1998

IN ACCORDANCE WITH CASE NO. 97-419-TP-EMG
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
J. Earl Belch, President
Columbus Grove, Ohio

P.U.C.O. NO. 6
DIGITAL CENTREX

I. DESCRIPTION

Centrex is a central office communications system package provided on lines from digital central office equipment located on Telephone Company premises. Centrex lines may not be terminated on public telephone lines.

II. GENERAL REGULATIONS

A. Centrex is arranged to provide the following service features:

1. Direct-Inward-Dialing (DID) and Direct-Outward-Dial (DOD) of exchange and long distance message network calls to and from stations and attendant positions of a Centrex system.
2. Intercommunication calls between stations of the same Centrex system.

B. The applicable F.C.C. Subscriber Line Charge will apply to each Centrex line that has Basic Centrex service.

C. Directory Listings will be furnished subject to the rates and regulations specified elsewhere in this tariff.

D. Centrex service will be provided on a month-to-month or term basis. The initial service period for Centrex service is a minimum of one month. (T)

E. All Centrex features are available to end users subscribing to business lines.

ISSUED: April 1, 2008

EFFECTIVE: May 19, 2008

In Accordance with Case No. 08-0387-TP-ATA
Issued by the Public Utilities Commission of Ohio
Susan L. Sowell, Vice President
Columbus Grove, Ohio

P.U.C.O. NO. 6
DIGITAL CENTREX

- F. Centrex service is available at the rates, as specified in this tariff at a maximum distance of 12,000 feet from the company's central office. Centrex provided at further distances will only be available at additional rates based on the special arrangements required.
- G. Inclusion of early termination liability by the company in its tariff or contract does not constitute a determination by the Public Utilities Commission of Ohio (PUCO) that the termination liability imposed by the company is approved or sanctioned by the PUCO. Customers shall be free to pursue whatever legal remedies they may have, should a dispute arise. (N)

III. FEATURE PACKAGES

A. Basic Centrex System Station Features

The basic feature package will include the following features:

- Call Forwarding
- Call Hold
- Call Pick-up and Call Pick-up Directed
- Calling Number Delivery Blocking
- Call Transfer
- Direct Inward Dialing
- Direct Outward Dialing
- Intercom Dialing
- Three-Way Calling
- Touchtone

ISSUED: April 1, 2008

EFFECTIVE: May 19, 2008

In Accordance with Case No. 08-0387-TP-ATA
Issued by the Public Utilities Commission of Ohio
Susan L. Sowell, Vice President
Columbus Grove, Ohio

P.U.C.O. NO. 6
DIGITAL CENTREX

III. FEATURE PACKAGES (cont'd)

B. ISDN Centrex

This service mirrors Basic Centrex as described above, but gives customers the option of purchasing blocks of service in 24-channel increments.

(N)

C. Basic Centrex/ISDN Centrex Enhanced Features

Customers' Centrex and ISDN Centrex systems equipped with Basic System features may acquire the optional Enhanced Features. Enhanced Features are offered to the customer's entire Basic or ISDN Centrex system with each line individually configured.

(T)

Alert Line
Call Announce
Call Return
Call Screening
Call Waiting/Cancel Call Waiting
Caller ID
Distinctive Ringing
Remote Activation of a Feature
Repeat Dialing
Selective Call Forwarding
Simulated Facility Group
Special Call Acceptance
Toll Restrictions/Toll Control
 with PIN Override
Voice/Data Protection

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JUN 30 2003

TARIFF DIVISION
Public Utilities Commission of Ohio

ISSUED: May 13, 2003

EFFECTIVE: June 30, 2003

In Accordance with Case No. 03-1146-TP-ATA
Issued by the Public Utilities Commission of Ohio
Jane E. Valik, President
Columbus Grove, Ohio

P.U.C.O. NO. 6
DIGITAL CENTREX

IV. RATES AND CHARGES

		<u>Minimum Monthly Rate</u>	
		<u>Base Rate Area</u>	<u>Outside Base Rate Area</u>
A.	Basic Centrex Access (per line)		
	2 – 23 Lines	\$15.95	\$18.55
	24+ Lines	\$17.95	\$20.55
B.	ISDN Centrex Access (per line in increments of 24)		
	24+ Lines	\$16.95	\$19.55
C.	Centrex Features		
	Basic Centrex System Station Features (per line)	No additional charge	
	Basic Centrex/ISDN Centrex Enhanced Features (per line)	\$1.00/feature \$4.25/five or more features	
D.	Service Establishment and subsequent changes will be provided on an actual cost basis. For the first 60 days of service, the company will allow these changes free of charge.		
E.	Centrex features that require additional equipment or time will be available at additional charges based on the special service arrangements required.		
F.	The following discounts are available for customers who agree to a term commitment as follows:		
	<u>Term</u>	<u>Discount</u>	
	1 Year	5.0%	
	2 Year	10.0%	
	3 Year	15.0%	
	5 Year	20.0%	

Early Termination: If the customer removes the Centrex system from service prior to the end of the term, the customer must pay a termination charge equal to 35% of the full tariffed rate multiplied by the number of months remaining in the term.

ISSUED: April 1, 2008

EFFECTIVE: May 19, 2008

In Accordance with Case No. 08-0387-TP-ATA
Issued by the Public Utilities Commission of Ohio
Susan L. Sowell, Vice President
Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

SECTION 12
First Revised Sheet No. 1
Replaces Original Sheet No. 1

P.U.C.O. NO. 6

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Issued: February 8, 2008

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In Accordance with Case No. 08-0113-TP-ATA
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Susan L. Sowell, Vice President
Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

SECTION 12
First Revised Sheet No. 2
Replaces Original Sheet No. 2

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Susan L. Sowell, Vice President
Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

SECTION 12
First Revised Sheet No. 3
Replaces Original Sheet No. 3

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Susan L. Sowell, Vice President
Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

SECTION 12
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Susan L. Sowell, Vice President
Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

SECTION 12
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Susan L. Sowell, Vice President
Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

SECTION 12
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Susan L. Sowell, Vice President
Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

SECTION 12
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Susan L. Sowell, Vice President
Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

SECTION 12
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Susan L. Sowell, Vice President
Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

SECTION 12
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Susan L. Sowell, Vice President
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THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

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THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

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THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

SECTION 12
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THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

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THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

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THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

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THE COLUMBUS GROVE TELEPHONE COMPANY
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Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

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Susan L. Sowell, Vice President
Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

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Susan L. Sowell, Vice President
Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

SECTION 12
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Susan L. Sowell, Vice President
Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

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Columbus Grove, Ohio

THE COLUMBUS GROVE TELEPHONE COMPANY
d/b/a FairPoint Communications

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Susan L. Sowell, Vice President
Columbus Grove, Ohio

P.U.C.O. NO. 6
Directory Assistance Tariff

I. DIRECTORY ASSISTANCE SERVICE

(N)

1. Regulations

- a. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- b. The rates specified in Section 3 below are not applicable to calls placed from pay telephone stations, or from hospitals and skilled nursing homes. For the purpose of this tariff, the term "skilled nursing homes" applies to those nursing homes that provide 24-hour per day professional nursing care.
- c. Directory Assistance Service furnished to the visually or physically handicapped:
 - i. Charges for Directory Assistance Service are not applicable to calls placed by visually or physically handicapped subscribers to the Directory Assistance attendant. One residence service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Telephone Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:
 - i.i A letter to the Telephone Company from a qualified professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption, or
 - i.ii The filling out of a prepared form made available by the Telephone Company, by a qualified professional familiar with the person's visual or physical impairment.

(N)

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AUG 26 2002

TARIFF DIVISION

Public Utilities Commission

Issued: July 11, 2002

Effective: November 1, 2002

In Accordance with Case No. 02-1737-TP-ATA,
Issued by the Public Utilities Commission of Ohio
Jane E. Valik, President
Columbus Grove, Ohio

P.U.C.O. NO. 6
Directory Assistance Tariff

I. DIRECTORY ASSISTANCE SERVICE (Continued)

(N)

1. Regulations (Continued)

- ii. Exemption may be extended to one business service in lieu of a residence service where the handicapped person subscribes only to business service that is located in the residence of said person.
- iii. For the purpose of this tariff, a visually handicapped person is defined as follows:
 - iii.i Visual acuity of 20/60 or worse with best refractive correction with best eye, or
 - iii.ii Visual field of 20° or less in diameter.
- d. Directory Assistance Service for the communicatively impaired:
 - i. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
 - ii. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, may receive a discount off their message toll services rates.

(N)

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TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: July 11, 2002

Effective: November 1, 2002

In Accordance with Case No. 02-1737-TP-ATA,
Issued by the Public Utilities Commission of Ohio
Jane E. Valik, President
Columbus Grove, Ohio

P.U.C.O. NO. 6
Directory Assistance Tariff

I. DIRECTORY ASSISTANCE SERVICE (Continued)

(N)

2. Service

- a. The Company provides Local and National Directory Assistance Service. Customers requesting a National number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that informs the customer that the call will be automatically completed.
- b. The Customer may request a maximum of two (2) telephone numbers per directory assistance call.

3. Rates

a. Local

- i. Requests made of Directory Assistance for telephone numbers of individuals or businesses located in the Columbus Grove, Cairo, Vaughnsville, Kalida, Glandorf, Ottawa and Pandora exchanges will be \$0.45 per call.

b. National

- i. Requests made of Directory Assistance for telephone numbers of individuals or businesses located outside the Local service area described above will be \$0.95 per call (plus applicable toll charges). There is no additional charge for completion of the call.

(N)

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AUG 26 2002

TARIFF DIVISION
COLUMBUS GROVE, OHIO

Issued: July 11, 2002

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In Accordance with Case No. 02-1737-TP-ATA,
Issued by the Public Utilities Commission of Ohio
Jane E. Valik, President
Columbus Grove, Ohio

TELEPHONE SERVICE REQUIREMENTS FORM

Pursuant to Case Nos. 95-845-TP-COI, 99-998-TP-COI, 99-563-TP-COI, and 04-1785-TP-ORD

The provider affirms that it is in compliance with Commission directives concerning the following checked items, and that this represents an up-to-date listing of applicable "generic" service requirements. The provider understands that this in no way supersedes the context of the applicable Commission orders described below. Unless otherwise specified, this language replaces the need for related language to be contained in the provider's tariff.

A. MANDATORY REQUIREMENTS FOR BASIC LOCAL EXCHANGE AND CTS PROVIDERS (unless otherwise noted):

☒ 1. **SALES TAX** (*See also Case No. 87-1010-TP-UNC*)

Certain telecommunication services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

☒ 2. **MTSS TARIFF REQUIREMENTS**

☒ The provider attests that its tariffs include:

- provider-specific language addressing the deposit method (as cited in 4901:1-5-13) adopted by the company and approved by the Commission;
- Toll Caps (choose one):
 - ☐ language addressing the provider-specific parameters of toll caps approved by the Commission, OR
 - ☒ not applicable since the provider has not chosen to incorporate toll caps.
- language regarding establishment of service, including requirements to establish creditworthiness, as cited in 4901:1-5-13;
- language regarding residential service guarantors, as cited in 4901:1-5-14;

- language regarding subscriber bills, as cited in 4901:1-5-15;
- language regarding subscriber billing adjustments for local exchange service, as cited in 4901:1-5-16; and,
- language regarding denial or disconnection of local and/or toll service, including the requirements for the reconnection of local and/or toll service, as cited in 4901:1-5-17.

Check the boxes below to attest that the provider shall adhere to the following criteria when the provider implements cancellation of service policies and/or requests an advance payment:

☒ Cancellation of Service:

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service, and then the company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage;

☒ Advance Payment:

Advance Payment means a payment that may be required by the company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

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☒ 3. **SURCHARGES**

The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate procedures required by the Commission. Generally, the Commission will not grant the inclusion of gross receipts tax as a separate item on the bill unless special circumstances so warrant and the Commission specifically approves same. The company shall not place a separate line item on a customer's bill without sending notice to all customers informing them of the new line item charges in accordance with Commission-adopted notice procedures.

The customer is responsible for the payment of all state, local and E9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff.

☒ 4. **1+ INTRALATA PRESUBSCRIPTION - Basic Local Exchange Providers Only** (See Also Case No. 95-845-TP-COI, Guideline X.)

a. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.

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b. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D; Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

c. Rules and Regulations

Subscribers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Paragraph E, below.

d. IntraLATA Presubscription Procedures

New subscribers will be asked to select an intraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with the Telephone Company. The Telephone Company will process the subscriber's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new subscribers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

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If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection. If selection is still not possible, the Telephone Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Telephone Company of an intraLATA toll carrier presubscription selection free of charge. Until the subscriber informs the Telephone Company of his/her choice for intraLATA toll carrier, the subscriber will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. Subscribers who inform the Telephone Company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in e.ii. below. If a customer of record inquires of the Telephone Company of the carriers available for intraLATA toll presubscription, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection.

e. IntraLATA Presubscription Charges

i. Application of Charges

After a subscriber's initial selection for a presubscribed intraLATA toll carrier and as detailed in Paragraph D above, for any change thereafter, an IntraLATA Presubscription Change Charge will apply. The IntraLATA Presubscription Change Charge shall be applied as follows:

- a. The charge shall be no greater than those set forth in Paragraph (e)(ii), unless modified by a company-specific Commission-approved tariff.
- b. If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

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ii. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

B. REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES, OR WHERE CERTAIN CONDITIONS OF SERVICE ARE UTILIZED (check all applicable):☐ 1. **DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND THE TELECOMMUNICATION RELAY SERVICE**

Applicable to all telephone companies offering message toll service (MTS)
(See also Case Nos. 87-206-TP-COI and 91-113-TP-COI):

- a. For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing-disabled, deaf, deaf/blind, and speech-disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
- b. Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled, are eligible to receive a discount off their MTS rates.
- c. Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:

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- i. Off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
 - ii. Off the basic MTS, current, price list day rates: no less than a straight 70 percent discount shall be made available on a 24 hour a day basis; or
 - iii. For MTS which is offered similar to the mileage-banded rate structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "day" period Monday through Friday; and the "night/ weekend" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "evening" period Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the "night/ weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, customer-dialed, station-to-station calls placed during the "night/weekend" period any day, the "day" period Sunday, and all day Saturday.
- d. All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph 1.c. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

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☐ **2. EMERGENCY SERVICES CALLING PLAN**

Applicable to all CLECs and CTSs offering MTS (See also Case Nos. 85-1466-TP-COI and 89-54-TP-COI):

Message toll telephone calls to governmental emergency service agencies, as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- a. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

☐ **3. ALTERNATIVE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide alternative operator services (AOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the AOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

☒ **4. LIMITATION OF LIABILITY**

The following is applicable to all telephone companies that choose to include in their tariffs language which may limit their liability (See also Case No. 85-1406-AU-COI):

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a

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courts responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

☐ 5. **TERMINATION LIABILITY**

The following is applicable to all telephone companies who choose to include in their tariffs language which imposes early termination liability on a customer for termination of service prior to the designated term of service:

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

☒ 6. **SERVICE CONNECTION ASSISTANCE (SCA)**

The following is applicable to all LECs that offer local service to residential customers:

SCA is targeted to help defray the one-time, up-front costs of connecting to the local exchange network for qualified customers. It provides a waiver of the deposit requirement, full or partial waiver of the service connection charges.

☒ 7. **LOCAL NUMBER PORTABILITY and NUMBER POOLING**

See Case No. 95-845-TP-COI Guideline XIV, FCC Dockets 95-116 and 99-200. NOTE: LNP and number pooling are required of all facilities-based LECs, regardless of size, and CMRS where currently rolled-out by the FCC or as a result of a bona fide request unless granted an extension, exemption, or waiver by the Commission or the FCC.

☒ 8. **TARIFFING AND DISCONNECTION PROCEDURES FOR SERVICE PACKAGES OR BUNDLES**

Applicable to all LECs packaging or bundling regulated local services with toll service and/or unregulated services. See Rule 4901:1-6-21(C), Ohio Administrative Code.

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☐ **Option 1****Tariffing**

Under option 1, LECs that package or bundle regulated local services with toll and/or unregulated services shall tariff only the regulated components of a package or bundle of services either as a package at a separate, single rate for the regulated components or individually at individual tarified rates. The unregulated services and any rate(s) associated with the unregulated service components of any package or bundle of services shall not be tarified.

Disconnection Procedures

Under option 1, if a customer fails to submit timely payment sufficient to cover the amount of the regulated charges, the LEC may discontinue the provision of the regulated services in compliance with Rule 4901:1-5-17, Ohio Administrative Code.

Staff Notice

Under option 1, LECs shall keep the Director of the Consumer Services Division and the Chief of Telecommunications of the Utilities Department informed and up-to-date on all current offers to consumers that bundle regulated local services with unregulated services at a single packaged rate, different from the rate shown in the tariff for the regulated components of the package. The notice to staff shall identify the regulated and unregulated services included and the packaged rate (the combined tarified and untarified rate).

☒ **Option 2****Tariffing**

Under option 2, LECs shall tariff the entire package or bundle of services including both regulated local services and toll and/or unregulated services for a single combined packaged rate (including any amount attributable to the unregulated components). The LEC shall clearly identify the services within the package and denote which services are unregulated.

Disconnection Procedures

Under option 2, if a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled packaged rate, the LEC may discontinue the provision of any regulated and unregulated services, other than basic local exchange

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service, if payment is sufficient to cover the rate for basic local exchange service. For purposes of this rule, the rate for basic local exchange service shall be the tariffed rate for stand-alone basic local exchange service. In the event a CLEC does not offer basic local exchange service on a stand-alone basis, the CLEC shall identify an amount in the tariff for the basic local exchange service component of the package. In no event shall this amount exceed the packaged rate. Further, if the customer loses services included in the package due to non-payment or partial payment pursuant to this rule, the customer shall be entitled to add, change, or discontinue any regulated services provided according to the LEC's normal procedures for adding, changing or discontinuing such services.

Disconnection Notice

Under option 2, the LEC shall, in its notice of disconnection for non-payment, state the total amount due to avoid discontinuance of the package, as well as the total amount due to avoid discontinuance of the basic local exchange service component of the package.

☐ **9. INMATE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide inmate operator services (IOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the IOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

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