

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

**Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD**  
**(Effective: 01/20/2011 through 05/20/2011)**

In the Matter of the Application of The Germantown )  
Independent Telephone Company dba FairPoint )  
Communications to Detariff Services and make other changes )  
related to the Implementation of Case No. 10-1010-TP-ORD )

TRF Docket No. 90-5021 – TP - TRF

Case No. 11 - 2970 - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) The Germantown Independent Telephone Company

DBA(s) of Registrant(s) FairPoint Communications

Address of Registrant(s) 521 East Morehead Street, Suite 500, Charlotte, NC 28202

Company Web Address www.fairpoint.com

Regulatory Contact Person(s) Carolyn S. Flahive Phone 614-469-3294 Fax 614-469-3361

Regulatory Contact Person's Email Address Carolyn.Flahive@ThompsonHine.com

Contact Person for Annual Report Angela Unruh Phone: 620-227-4400

Address (if different from above) 908 W. Frontview, Dodge City, KS 67801

Consumer Contact Information Dottie Nesmith, Manager, Regulatory Compliance Phone: 800-437-6215

Address (if different from above) 908 W. Frontview, Dodge City, KS 67801

**Part I – Tariffs**

**Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.**

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part II – Exhibits**

**Note that the following exhibits are required for all filings using this form.**

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

### Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

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#### **AFFIDAVIT**

##### ***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, The Germantown Independent Telephone Company dba FairPoint Communications, and am authorized to make this statement on its behalf. (Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) May 11, 2011 at (Location) Charlotte, NC

\*(Signature and Title) /s/ Chris Barron, Director, State Affairs, FairPoint Communications (Date) May 11, 2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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#### **VERIFICATION**

I, Carolyn S. Flahive verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) /s/ Carolyn S. Flahive, Esq. (Date) May 18, 2011

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WV***

**EXHIBIT A**  
**(Existing Affected Tariff Pages)**

RECEIVED

JAN 25 1983

DOCKETING DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

RECEIVED

APR 26 1990

DOCKETING DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

P.U.C.O. No. 7

This Schedule Cancels and Supersedes All Preceding Schedules

TELEPHONE SERVICE TARIFF

OF

THE GERMANTOWN INDEPENDENT TELEPHONE COMPANY

Germantown, Ohio

TELE-COMMUNICATIONS SERVICES

Germantown Exchange

Issued By:

Richard O. Kern, Vice President

Germantown, Ohio

RECEIVED

APR 27 1990

TARIFF DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

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(D)

P.U.C.O. No. 7

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EXPLANATION OF SYMBOLS

- (C) To signify changed regulations.
- (D) To signify discontinued rate or regulation.
- (I) To signify increased rates.
- (N) To signify new rate or regulation.
- (R) To signify reduced rate.
- (S) To signify reissued matter.
- (T) To signify a change in text, but no change in rate or regulation.

Issued: January 19, 1983

Effective: February 1, 1983

Filed under authority of Order No. 81-1707-TP-AIR issued by  
The Public Utilities Commission of Ohio

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Issued By  
Richard O. Kern, Vice President  
Germantown, Ohio

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Issued: March 4, 2009

Effective: March 4, 2009

In Accordance with Case No. 09-166-TP-ZTA  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Germantown, Ohio

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## GENERAL REGULATIONS

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (the "MTSS"). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

(N)

### A. APPLICATION OF TARIFF

This tariff applies to exchange service furnished by The Germantown Independent Telephone Company, hereinafter referred to as the telephone company, within its exchange and to toll service furnished by the telephone company over its facilities or made available by the telephone company over facilities of other telephone companies.

### B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

(D)

#### 1. Availability of Facilities

The telephone company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights-of-ways over a route deemed expedient by the telephone company.

(D)

#### 2. Directory Errors and Omissions

(T)

The Telephone Company will not be a party to controversies arising between subscribers or others as a result of listings published in the directory. Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

(M)

P.U.C.O. No. 7

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B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

(M)

3. Transmitting Messages

The telephone company does not transmit messages but offers the use of its facilities for communications between subscribers.

(D)

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Facilities

Except as herein provided, facilities on a subscriber's premises are and shall remain the property of the telephone company, whose employees shall have the right to enter the premise during normal Company working hours (except where a mutually agreeable time has been pre-arranged) for the purpose of installing, inspecting and repairing the facilities or for the purpose of making collections from pay stations or, upon termination of service, for the purpose of removing such facilities. Such facilities are not to be used for receiving or transmitting any message or communications where any toll or consideration has been or is to be paid to any party other than the telephone company.

2. Unauthorized Attachments

Except as herein provided, subscribers shall not connect or permit to be connected to or with the facilities or other property of the telephone company, whether physically, by induction or otherwise, any device, attachment or other thing not furnished by or expressly approved by the telephone company. In case any such unauthorized attachment or connection is made, the telephone company shall have the right to disconnect or terminate the service during the continuance of said attachments or connections.

The Germantown Independent Telephone Company  
Germantown, Ohio

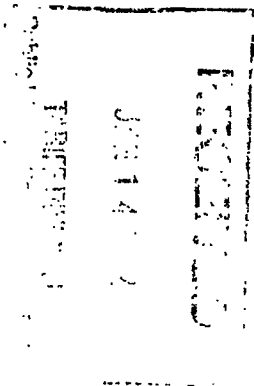
Section 1  
First Revised Sheet No. 2A  
Replaces Original Sheet No. 2A

P.U.C.O. No. 7

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(M)

(M)



Issued: January 14, 2002

Effective: January 14, 2002

In Accordance with Case No. 00-1265 -TP-ORD  
Issued by the Public Utilities Commission of Ohio  
Richard O. Kern, President  
Germantown, Ohio 45327

P.U.C.O. No. 7

C. USE OF SERVICE AND FACILITIES (Cont.)

3. Customer Provided Equipment (C.P.E.)

Customer Provided Equipment (C.P.E.) will be allowed to be connected to facilities furnished by the telephone company in accordance with the FCC Docket 19528 (Registration Program) as provided below and to Part 68 of the Federal Communications Commission's Rules and Regulations, and in accordance with the rules and regulations of the Public Utilities Commission of Ohio.

- a. The customer shall be responsible for the installation, operation and maintenance of any customer-provided terminal equipment, ancillary devices or communications systems. Customer-provided terminal equipment, ancillary devices or communications systems shall not require change in or alteration of the equipment or services provided by the Company, cause electrical hazards to Company personnel or the public, damage to Company equipment, malfunction of Company billing equipment or degradation of service to persons other than the users of the customer-provided equipment and his called or calling party, nor cause any interference with any of the equipment or services provided by the Company.
- b. Upon notice from the Company that any customer-provided equipment is causing damage, hazard, malfunction, degradation or interference with the service, the customer shall make such changes as shall be necessary to remove or prevent such damage, hazard, malfunction, degradation or interference.
- c. Prior to the connection of customer-provided terminal equipment, ancillary devices and communications systems at the option of the Company, the customer shall notify the Company of each line to which connection is proposed, and shall provide the FCC Registration Number and other related equipment and protective circuitry information, including the ringer equivalency number. The customer shall notify the Company when such equipment is permanently disconnected. (T)
- d. Whenever equipment or facilities of the customer are connected to equipment or facilities of the Company, it is contemplated that when trouble develops, the customer will make appropriate tests of his equipment or facilities to determine whether trouble is in his or in the Company's equipment or facilities before reporting an out of service or other trouble condition to the Company.

Issued: October 27, 1987

Effective: January 1, 1988

Filed under authority of Order No. 87-1583-TP-ATA issued by  
The Public Utilities Commission of Ohio

Issued By  
Richard O. Kern, Vice President  
Germantown, Ohio

P.U.C.O. No. 7

C. USE OF SERVICE AND FACILITIES (Cont.)

- e. The customer is liable and is required to maintain (including, but not limited to, repair, modify, replace, etc.,) and bear all associated costs for maintenance of customer-provided equipment that has connection to telecommunications services furnished by the Company. This liability includes the requirement that, when written notice is received from the Company, the customer alters or changes at his own expense all customer-provided equipment:

- (1) if changes to communications facilities shall require alteration or change, and/or
- (2) if complaints from customers relate to another customer's customer-provided equipment, and/or
- (3) if test and dispatched trouble investigation results from customer-provided equipment.

(D)  
(D)

Failure to alter or change customer-provided equipment upon written notice, may result in temporary denial or termination of customer's service.

- f. The customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company; and against any and all losses from damage to the customer's facilities or equipment attached or connected to facilities furnished by the Company.

(D)  
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(D)

Issued: October 27, 1987

Effective: January 1, 1988

Filed under authority of Order No.87-1583-TP-ATA issued by  
The Public Utilities Commission of Ohio

Issued By  
Richard O. Kern, Vice President  
Germantown, Ohio

C. USE OF SERVICE AND FACILITIES (Continued)

4. Use of Subscriber Service

The use of subscriber service is restricted to the subscriber, his employee or representatives, persons residing in the subscriber's household or guests of the subscriber. The telephone company will refuse to install service, or permit service to remain on premises where an instrument is so located that the general public may make use of the service.

5. Local Messages

A local message is a communication between a calling station and any other station within the local service area, including extended area stations.

6. A Local Service Area

A local service area is the area within which telephone service is rendered to a calling station without application of toll charges.

D. ESTABLISHMENT AND FURNISHING OF SERVICE

(D)

1. Application for Service

Application for service shall constitute a contract when accepted verbally or in writing by the Company or upon the establishment of service. The initial minimum contract period for exchange service is one (1) month from the date service is established. Where an application for service is canceled before service is established, the applicant may be required to reimburse the telephone company for the expense incurred in connection with the application and installation of the service before notice of cancellation is received.

Any change in rates or regulations authorized by legally constituted authorities effects a modification of all contracts for service in conformity thereto, without further notice.

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2. Classification of Business and Residence Service

Service shall be classified as business service when it is located at a business location, or when it is located in a residence location and used primarily for business or professional purposes.

When it is determined that a subscriber, billed at a rate for residential service, is using the service primarily for business or professional purposes, the telephone company will disconnect such service upon the subscriber's refusal to permit his service to be classified as business service.

3. Deposits

(T)

The Company currently does not collect deposits, but reserves its right to do so in accordance with the MTSS. Should the Company begin collecting deposits, the deposits will be calculated pursuant to Ohio Adm.Code 4901:1-5-05(B)(1)(a) for new customers and 4901:1-5-05(B)(1)(b) where the customer has a service account billing history.

4. Minimum Contract Periods

a. Additional directory listings:

Where the listing appears in the directory or when the directory is in process of compilation, the minimum contract period will be the directory period.

Where the listing does not appear in the directory and the directory is not in process of compilation, the minimum contract period will be one (1) month.

b. No other minimum contract periods are applicable unless otherwise specified in this tariff.

c. See Section 1, Sheet 5 for access-line minimum contract period.



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D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

5. Payment for Service

The subscriber will be held responsible for all charges for telephone service rendered in connection with local and toll calls placed from the subscriber's telephone and in connection with toll messages received at his telephone on which the charges are accepted at such telephone. A subscriber's bill shall not be due earlier than nineteen (19) calendar days following the date of the bill (the date the bill is mailed to the subscriber) from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.

(T)

Customers have the option of paying their monthly bills with a credit card. A service charge of \$1.00 or 2.75%, whichever is less, will be added and billed to the customer's credit card account. Payments by credit card may be made either at the Company's business office or at any agency authorized to receive payment, and by calling the Company's business office.

Residential and Business Late Payment Charges: A late payment charge will be applied to residential and business customer bills which remain unpaid after the due date. This charge will be the greater of either \$5.00 or an amount that equals 1.5% of the unpaid charges which are past due; except that the charge is not applicable as specified below or until the amount past due exceeds \$32.00.

(N)

Upon customer request, each residential customer shall be permitted a one-time waiver of a late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied.

The late payment charge does not apply to:

1. Amounts which are in dispute at the time the late payment charge would otherwise be applied.
2. Federal excise tax or any other taxes levied by law directly on the customer.
3. Amounts billed by the Company for other entities for which the charge is not authorized by those entities' appropriate tariffs or contracts, other than Interexchange Carrier Services for which the Company, acting as the principal Billing and Collection Agent, purchases the accounts receivable in advance of subscriber billing.
4. Service order charges associated with the commencement of Lifeline service.

Credit, deposit and collection procedures outlined elsewhere in this tariff are not waived by the application of a late payment charge.

The late payment charge will be assessed on the past due amount 19 days after the bill date.

(N)

P.U.C.O. No. 7

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D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

6. Denial or Disconnection of Local and Toll Service

(D)

The telephone company must notify or attempt to notify through any reasonable means, the subscriber before service is disconnected when the subscriber has committed a fraudulent practice, as set forth below:

Fraudulent practice includes, but is not limited to:

- a. the use of service or facilities of the telephone company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;
- b. the use of the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service;
- c. the use of the service for any purpose other than as a means of telecommunication;
- d. the use of service or facilities of the telephone company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge; and
- e. the obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, local or message toll telephone service by rearranging, tampering with, or making connection with any facilities of the telephone company, or by any trick, scheme, false representation, or false credit devise, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or part, of the regular charge for such service; and
- f. failure to comply with the provisions of the customer provided equipment contained in Section 1, Original Sheet No. 3.

P.U.C.O. No. 7

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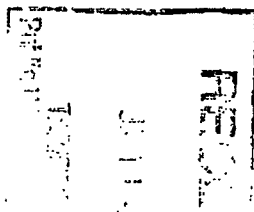
D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

The customer is responsible for payment of all charges in conjunction with the service furnished him including "collect", "third number", or "special billed" long distance messages which have been accepted at the customer's telephone and long distance messages originating at the customer's station.

(D)

(D)

The Telephone Company shall respond promptly to customer inquiries pertaining to charges for toll services, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry.



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Issued: January 14, 2002

Effective: January 14, 2002

In Accordance with Case No. 00-1265 -TP-ORD  
Issued by the Public Utilities Commission of Ohio  
Richard O. Kern, President  
Germantown, Ohio 45327

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D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

7. Toll Blocking Policy:

The Germantown Independent Telephone Company when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, The Germantown Independent Telephone Company when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- a. the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- b. The Germantown Independent Telephone Company when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- c. The Germantown Independent Telephone Company when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select The Germantown Independent Telephone Company as his or her 1+ carrier of choice, The Germantown Independent Telephone Company may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (see MTSS), require a deposit for toll service. This deposit shall be in accordance with the MTSS, but The Germantown Independent Telephone Company may negotiate a lower deposit. (T)

The Germantown Independent Telephone Company may furnish credit information, acquired from The Germantown Independent Telephone Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Germantown Independent Telephone Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

Upon payment by the customer of all past due toll debt to The Germantown Independent Telephone Company, the Company will remove the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

Toll disconnection service shall be provided as follows:

	<u>Non-Recurring Charge</u>
Universal Toll Blocking	\$5.00/Customer Disconnected

The Germantown Independent Telephone Company  
Germantown, Ohio

Section 1  
First Revised Sheet 8B  
Replaces Original Sheet No. 8B

P.U.C.O. No. 7

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

(D)

(D)

Issued: January 14, 2002

Effective: January 14, 2002

In Accordance with Case No. 00-1265 -TP-ORD  
Issued by the Public Utilities Commission of Ohio  
Richard O. Kern, President  
Germantown, Ohio 45327

THE GERMANTOWN INDEPENDENT  
TELEPHONE COMPANY  
Germantown, Ohio

Section 1  
First Revised Sheet No. 9A  
Cancels Original Sheet No. 9A

P.U.C.O. No. 7

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D. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont.)

(D)

(D)

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Issued: October 27, 1987      Effective: January 1, 1988  
Filed under authority of Order No. 87-1583-TP-ATA      issued by  
The Public Utilities Commission of Ohio

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Issued By  
Richard O. Kern, Vice President  
Germantown, Ohio

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D. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont.)

10. Flat and Message Rate Service

- a. Flat rate service is furnished to the customer at the class of access line service rate indicated in Section 4 of this tariff. This rate remains consistent month-to-month, regardless of the amount of local usage.
- b. Message rate service is furnished to the reseller/sharer and COCOT owners/operators on business access lines or trunks where metering facilities are available, at the message rate indicated in Section 4 of this tariff. A monthly local message allowance is included in the monthly rate and an additional charge is made for local messages in excess of the allowance. The allowance, if not used during one month, is not credited to the reseller's or sharer's or COCOT owner's/operator's account for any other month that service is provided.
  1. The number of local messages, per line, included in the monthly access line rate is 30
  2. The charge per additional local message is \$.08

Where two or more message rate services of the same class and grade are furnished to a customer from the same central office at given premises, the local message allowance for the lines included is combined and the total usage of all lines applied against this combined allowance.

E. BOUNDARIES OF TELEPHONE COMPANY: BORDERLINE CASES

The telephone company adopts and concurs with P.U.C.O. Session Order No. 348 and its Exhibit "A", which sets forth rules and regulations governing borderline situations of boundaries of exchange, base rate, locality rate and zone rate areas. Said Session Order and Exhibit will be maintained for reference in the Company's office.

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Issued: May 5, 1987

Effective: April 23, 1987

Filed under authority of Order No. 85-1199-TP-COI issued by  
The Public Utilities Commission of Ohio

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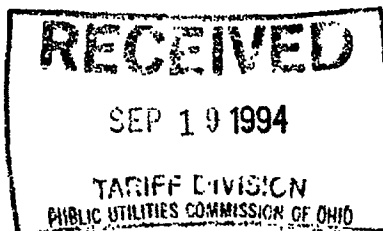
Issued By  
Richard O. Kern, Vice President  
Germantown, Ohio

P.U.C.O. No. 7

F. METROPLEX SERVICE

1. Description

- a. Metroplex Service is a four-element measured rate service provided between specific intrastate exchanges.
- b. Metroplex Service will be provided in lieu of new Extended Area Service (EAS), whether one-way or two-way, between specific exchanges of the Company and to exchanges of other telephone companies, when ordered by the Public Utilities Commission of Ohio (PUCO) in an Extended Area Service complaint case.
- c. All Extended Area Service existing prior to the establishment of Metroplex Service will continue in its present form unless discontinued by order of the Public Utilities Commission of Ohio.
- d. Metroplex Service is available with all classes of service and to all customers within the specific exchange.
- e. Metroplex Services is restricted to customer-dialed, station-to-station, sent paid calls to the extended exchange(s) and does not apply to operator-assisted calls.



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Filed under authority of Order No. 93-1380-TP-PEX issued by  
The Public Utilities Commission of Ohio

Issued By  
Richard O. Kern, President  
Germantown, Ohio

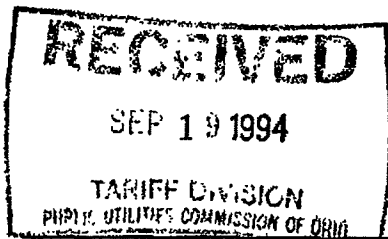


P.U.C.O. No. 7

F. METROPLEX SERVICE (cont'd)

2. Rates

- a. Implementation of Metroplex Service in an exchange will not affect the monthly rate, as indicated in other sections of this tariff, for access line service.
- b. After the Effective Date of this tariff, rates and charges applicable to Metroplex Service will be developed by the Company and submitted for approval of the Commission no later than sixty (60) days following receipt of the Company of an Entry or Order of the Commission directing response to a Complaint seeking Extended Area Service.
- c. Charges for calls made where Metroplex Service has been implemented, whether between exchanges of the Company or to exchanges of other telephone companies, are based upon four measured elements, i.e., frequency (the total number of outgoing completed calls), the distance and duration of each call and the time of day each call is originated, subject to the following:
  1. Distance  
The charges for calls vary based on the airline distance (i.e., rate mileage) between the rate centers of the central offices serving the originating and terminating points of the call. These airline distances are determined in the same manner as message toll rate distances.



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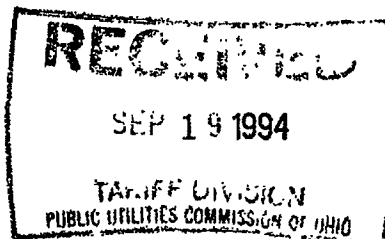
F. METROPLEX SERVICE (cont'd)

2. Rates (cont'd)

c. (cont'd)

2. Duration

- a. Initial minute rates are for connections of one minute, or any fraction thereof.
- b. Additional minute rates are for each additional minute, or any fraction thereof, that the connection continues beyond the initial minute.
- c. Chargeable time is started when the called party answers or when the caller is connected to automatic answering recording equipment.
- d. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- e. Chargeable time does not include time lost because of faults or defects in the service.



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P.U.C.O. No. 7

F. METROPLEX SERVICE (cont'd)

2. Rates (cont'd)

c. (cont'd)

3. Time of Day

- a. Holiday rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day or resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1, and July 4, respectively.
- b. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies to the entire message.

3. Availability

- a. Metroplex Service is provided in the following exchanges:

Exchanges In Which  
Service is Offered

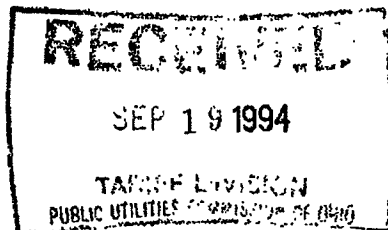
[NONE]

Exchanges(s) Which  
Can Be Called

[NONE]

Mileage From  
Exchange Offered

N/A



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Germantown, Ohio

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

(N)

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators. Pursuant to PUCO Case No. 05-1306-TP-COI, 811 Service shall be made available within Ohio by May 14, 2007.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

(N)

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Germantown, Ohio

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. The Company will make switch translations on an exchange basis only. The Company has no obligation to translate 811 to different numbers within an exchange. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
  - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a number change charge as set forth in Section F. below.
  - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
  - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
  - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.

(N)

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER  
(continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

(N)

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

(N)

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

D. LIABILITY (continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

(N)



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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
  - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
  - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.
4. Rates:

	Nonrecurring Charge
Central Office Charge * (per host Central Office)	\$115.00
Number Change Charge (per Telephone Number)	\$20.00
Service Order Charge	\$20.00

\* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

(N)

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

(N)

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available for the following classes of service:
  - a. Hotel/motel/hospital service
  - b. Inmate service
  - c. 1+ and 0+ calling
  - d. O-operator assisted calling
  - e. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

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Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Germantown, Ohio

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
  - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
  - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
  - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
  - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE  
PROVIDER (Continued)

3. Local Calling for Company Subscribers (Continued)

- c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
- 4. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
- 5. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
- 6. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.

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Germantown, Ohio

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE  
PROVIDER (Continued)

7. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
8. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
9. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
10. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
11. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
12. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

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Germantown, Ohio

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision 211 Service no later than thirty (30) days after the effective date of its tariff.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the Approved Information and Referral Service Provider is limited to the terms set forth in this and other sections of this Tariff.

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Germantown, Ohio

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

D. LIABILITY (Continued)

4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.
5. The Company will make every effort to route 211 calls to the appropriate Approved Information and Referral Service Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.
2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

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Susan L. Sowell, Vice President  
Germantown, Ohio

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.
3. The Approved Information and Referral Service Provider shall pay the following nonrecurring charges upon establishment of 211 Service:

	<u>Non-Recurring Charges</u>
Central Office Charge* (per host Central Office)	\$115.00
Number Change Charge (per Telephone Number)	\$ 20.00
Service Order Charge	\$ 20.00

\*The Central Office Charge is applied at the host Central Office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

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Germantown, Ohio



THE GERMANTOWN INDEPENDENT  
TELEPHONE COMPANY  
Germantown, Ohio

Section 2  
First Revised Sheet No. 1  
Cancels Original Sheet No. 1

P.U.C.O. No. 7

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MISCELLANEOUS SERVICES AND FACILITIES

(T)

A. MISCELLANEOUS SERVICES

(D)

(D)

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Issued: October 27, 1987

Effective: January 1, 1988

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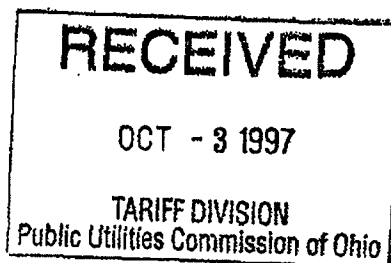
A. MISCELLANEOUS SERVICES (Cont.)

2. Combination Main Station Service

Two individual lines in the same exchange area may be combined for the purpose of answering calls on either line at either location. Each such station will be charged the established individual line rate, and a directory listing will be furnished for each station.

3. Primary and Extension Stations

Primary and extension stations must be located so that their use will be restricted to those entitled to use the customer's service.



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Germantown, Ohio

**B. MILEAGE CHARGES**

**1. Extension Line Mileage**

Extension line mileage charges apply to extension stations located outside the premises on which the main station is located. Mileage charges are computed separately for each circuit on an airline measurement from the premises on which the main station is located to the extension.

**2. Mileage Charges**

(Each quarter mile or fraction thereof measured Airline, beyond 100 feet)

Off premises extension

\$ .70 monthly

**3. Premises**

The term "premises" as used herein means the building or portion of a building used and occupied by the subscriber in the conduct of his business or residence.

**C. CONSTRUCTION CHARGES**

**1. General**

Under certain conditions, as hereinafter set forth, construction charges are applied to cover all or a portion of the unusual expense incurred by the telephone company in the establishment of service, in addition to the rate for the class and type of service furnished and to any mileage charges or other charges that may apply in accordance with this tariff. Deposits or advance payments covering construction charges may be required at the time the application for service is made and are based on an estimate of the expense to be incurred by the telephone company in providing the construction required. Material and labor which may be furnished by the applicant, as hereafter set forth, are subject to the approval of the telephone company. All telephone plant construction on private property must be in accordance with the telephone company standard specifications.

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Issued By  
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Germantown, Ohio

C. CONSTRUCTION CHARGES (Cont.)

2. Private Right-of-Way Construction

When an applicant is so located that it is necessary to use a private right-of-way to furnish service, and the telephone company is unable to obtain the required right-of-way without additional expense, the applicant may be required to pay the expense (or rental) incurred by the telephone company in securing and retaining such right-of-way.

For the construction of all poles and wires on private property the telephone company may make a charge based on time and material or the actual cost of direct labor, indirect labor, overheads and materials. All poles and wires constructed on private property are to be under the control of the telephone company as long as they are connected with the system of the telephone company. The maintenance and renewal of poles and wires on private property shall be at the expense of the subscriber but under the control and direction of the telephone company.

When the telephone company attaches its facilities to poles of other companies in lieu of providing pole line construction the charges to be applied are the same as those which would have been applied if pole line construction had been provided by the telephone company.

For underground service entrance the telephone company will place the necessary duct, cable, or wire in the street to the curblin; on private property, the telephone company will make a charge based on time and material or the actual cost of direct labor, indirect labor, overheads and materials. Such underground extensions on private property shall be made under control and direction of the telephone company. The maintenance and renewal of duct, cable or wire on private property shall be at the expense of the subscriber, but under the control and direction of the telephone company. The telephone company will not place its cables or wires in the same duct with electric light or other high tension lines.

3. Construction on Public Highways

a. Within the Base Rate Area

No charge is made to the applicant for permanent construction provided by the telephone company on public highways, streets or alleys in order to furnish service where no facilities are available, except where poles are needed on private right-of-way to make proper road clearance and exceeding 200' of permanent construction on such right-of-way. If in

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C. CONSTRUCTION CHARGES (Cont.)

3. Construction on Public Highways (Cont.)

a. Within the Base Rate Area (Cont.)

excess of the 200' the private right-of-way construction charge is applicable.

b. Outside the Base Rate Area

The telephone company adopts and concurs with P.U.C.O. Session Order No. 154, which sets forth the rules and regulations governing construction charges on public highways outside the base rate area, which Order will be maintained in the Company's office for reference.

In all cases of pole line construction on public highways, ownership is vested in the telephone company. All instrumentalities erected on public highways are owned and maintained by the telephone company. When the telephone company attaches its facilities to the poles of other companies, in lieu of providing pole line construction, the charges to be applied are the same as those which would have been applied if pole line construction had been provided by the telephone company.

4. Special Types of Construction

Where a special type of construction is required by an applicant, or when conditions imposed by an applicant make the installation exceptionally expensive, the additional expense incurred by the telephone company shall be borne by the applicant.

(D)

Where due to the type of construction of the building occupied by the applicant, unusual installation expense is incurred by the telephone company, the applicant shall be required to bear the unusual expense involved.

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D. SERVICE CONNECTION CHARGES

1. Residential and business service connection charges are in addition to all other applicable rates and charges associated with the service being provided.
2. The service connection charges specified in Section 4 of this tariff do not contemplate work being performed by Company employees at a time when over-time wages apply due to the request of the subscriber nor do they contemplate work begun being interrupted by the subscriber. If the subscriber requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.
3. Service charges are not applicable to removal of service or equipment.
4. Service connection charges apply to the following: (See Section 4 for charges.)
  - a. Service Ordering Charge: Receiving, recording and processing information necessary to execute a customer's request for service, including digital switching services.
  - b. Central Office Charge: Performing all or part of the work associated with the connection of a central office line. This includes connections or changes in the central office, cable, or drop wire up to house protector.

(D)  
(D)

(D)

(D)

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P.U.C.O. No. 7

D. SERVICE CONNECTION CHARGES (Cont.)

3. Application of Service Connection Charges

a. Service Ordering Charge (Business and Residence Services)

Service order activity for establishment of service or for modification to an existing service.

- 1) One service ordering charge is applicable to each order for connection of the service, or changes to the service made at the same time.
- 2) One service ordering charge is applicable to each order for change or addition and the following: (T)
  - a) Change or addition of additional directory listings. (D)
  - b) Change of telephone number requested by subscriber. (D)
  - c) Reconnect of service for nonpayment or vacation.
  - d) The establishment of digital switching services (see Section 2, Original Sheet No. 12 ).
  - e) The establishment or change or discontinuation of each FX, WATS or Ohio Bell provided circuit(s). (D)

b. Central Office Charge (Business and Residence Services)

- 1) One central office charge is applicable to each access line as well as to:
  - a) Change of number
  - b) Move to different premises
  - c) Off-premise extension
  - d) Long distance terminals
  - e) Foreign exchange service
  - f) Private line service
  - g) WATS (inward and outward)

- c. All residence and business service connection charges except Service Ordering and Central Office charges shall be based on time and material or the actual cost of direct labor, indirect labor, overheads and materials. See Section 4, Original Sheet No. 2, for the application of a quarter-hour incremental labor charge.

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Germantown, Ohio

GENERAL EXCHANGE SERVICE TARIFFS  
P.U.C.O. No. 7

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E. SPECIAL ASSEMBLAGES

The rates and charges quoted in this tariff contemplate the use of equipment and wiring which are considered standard by the telephone company. When special equipment, special arrangements or special assemblages are provided, the charge shall be commensurate with time and material or the actual cost of direct labor, indirect labor, overheads and materials.

F. SUBSCRIBER REQUESTED TEMPORARY DISCONNECT; SEASONAL SERVICE; TELEPHONE  
NUMBER RESERVATION SERVICE

(T)

Subscriber Requested Temporary Disconnect\*:

1. The telephone company will disconnect a telephone at the subscriber's request for a period of not less than thirty (30) days but not longer than nine (9) months.
2. During the time of a subscriber's requested temporary disconnection of service, a charge equal to one-half (1/2) of the subscriber's monthly rate will apply for each month or fraction thereof.

Seasonal Service

(N)

1. Seasonal Service is available to residential and business customers who leave the Company's serving area for an extended period of time but wish to retain their existing telephone service while away.
2. In order to receive a seasonal discount during any twelve consecutive months of service, a customer must first subscribe to basic local exchange service for at least 6 months. During any twelve consecutive months, a customer cannot receive a seasonal discount for more than the maximum seasonal service period of 6 months.
3. Terms and Conditions
  - a. Only the basic monthly access line rate and FCC End User Line Charge are reduced by the seasonal discount rate.
  - b. The Company's practices covering the discontinuance of service for non-payment of any amounts due the Company for telephone service will continue to apply during the Seasonal Service period.
  - c. If service is established at the same location for a second customer, the new customer must also subscribe to basic local exchange service for at least 6 months before Seasonal Service would be available.
  - d. The Company may request that payment for service during the Seasonal Service period be made in advance.

\*Subscriber Requested Temporary Disconnect will no longer be available to customers who wish to begin such temporary disconnection after the Effective Date below. Any customers who currently have such temporarily disconnected service will be grandfathered until their disconnection expires and service is reactivated.

(N)

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Susan L. Sowell, Vice President  
Germantown, Ohio



GENERAL EXCHANGE SERVICE TARIFFS  
P.U.C.O. No. 7

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Seasonal Service (Cont'd)

(N)

4. Discounts and Nonrecurring Charges:

- a. Discount Rate: 50% of the monthly basic access line rate and FCC End User Line Charge.
- b. A nonrecurring Service Order Change charge applies to establish Seasonal Service but no nonrecurring charge applies for returning to full service.

Telephone Number Reservation Service

(N)

1. Use of a directory number assigned to an existing telephone line can be retained by a residential or business customer for a period of time during which central office services associated with the line are terminated.
2. A customer must have subscribed to basic local exchange service on the line for a minimum period of six months before subscribing to this service.
3. A customer may place his or her telephone number on reservation for up to a maximum period of six months during any twelve consecutive months.
4. The rate for this service is 25% of the normal tariffed access line rate for the line plus applicable taxes and surcharges.
5. Any applicable monthly construction charges will continue to be billed during the service termination period.
6. All unpaid charges such as local service, toll charges, etc. will continue to be billed until such time the account is paid in full.
7. The Company may bill for this service on a monthly, quarterly or semi-annually basis at its discretion and may require these charges be paid in advance. If service is disconnected, all unused paid-in-advance portions will be returned to the customer on a pro-rated basis.
8. A nonrecurring Service Order Change charge and Line Connection Charge apply to establish Telephone Number Reservation Service but no nonrecurring charges apply for returning to full service.

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Germantown, Ohio

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**G. DIRECTORY AND LISTING SERVICES**

1. The following services are available to customers at the monthly rates below in addition to the Service Ordering Charges as set forth in Section 4.

a)	Non published Number, each	\$2.00 monthly (res. and bus.)
b)	Additional Listing - Residence, each	\$1.00 monthly
c)	Additional Listing - Business, each	\$2.00 monthly

**H. INSUFFICIENT FUND CHECK CHARGE**

1. If the Company receives a check from a customer in payment for service rendered or for any other reason of indebtedness and which is returned from the bank due to insufficient funds or for any other reason, the Company shall apply a service charge as shown below for each such check returned.
2. The charge shall be collected from the customer at the time the person picks up the ISF check in addition to any other charges that may apply under this tariff.

a)	Residential Customers	\$15.00
b)	Business Customers	\$25.00

3. The Company may waive this service charge if extenuating circumstances exist.

**I. DIRECTORY ASSISTANCE SERVICE**

1. The rates listed below apply to calls placed to directory assistance by dialing "411." The customer may request a maximum of 2 telephone numbers per directory assistance call. (T)
2. Rates:
- |    |            |   |     |
|----|------------|---|-----|
| a) | Local:     | Requests for telephone numbers of individuals or businesses within the customer's local service area or EAS areas will be \$.45 per call. | (I) |
| b) | Non-Local: | Requests for telephone numbers of individuals or businesses located outside the local service and EAS areas will be \$.75 per call.       | (R) |
- Customers requesting a non-local number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that provides them with the option of having the call automatically connected by pressing "1." (N)  
Customers will hear a recording that will inform them that they will be billed \$.25 per minute for all such connected calls.

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Dennis L. Carlsen, President  
Germantown, Ohio

P.U.C.O. No. 7

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I. DIRECTORY ASSISTANCE SERVICE (continued)

3. The following are exempt from the above regulations and charges for directory assistance:

- a) Public and customer owned pay phones.
- b) Any person who is unable to use a telephone directory due to a visual or other physical handicap and who makes application to the Company for exemption from regulations and rates applicable to Directory Assistance Service on his residence access line service.
- c) Exemptions may be extended to a business access line service in lieu of residence access line service where the handicapped person has only business service in his residence.

(M)

(M)

(D)

(D)

J. DIGITAL SWITCHING SERVICE AND CHARGES

1. Push-Button Service

- a) Push-button service provides for the origination of telephone calls through the use of push-buttons in lieu of a rotary dial. Push-button service is available to all customers, on all access lines of the Company via push-button telephone sets only.
- b) There is no monthly charge for use of this service.

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Germantown, Ohio 45327

J. DIGITAL SWITCHING SERVICE AND CHARGES (Cont.)

2. Call Waiting

This service permits a customer who is already talking to another customer to be informed that another call is waiting to reach him or her. By depressing the switchhook, the customer can transfer to the new call while holding the original connection. Subsequent depressing of the switchhook will transfer the customer back and forth between the two connections, but the customer will be unable to talk to both parties at the same time. Only one call can wait at a time; any other calls will receive a busy tone. This service is available both on rotary and push-button telephone sets.

Monthly recurring charge ..... \$ 3.00 (I)

3. Three-Way Calling

This service permits a customer to add a third party to an existing connection by depressing the switchhook and dialing the third party. Upon receiving dial tone, the three-way connection is completed by depressing the switchhook again. When one person hangs up, the other two may continue their conversation. This service is available both on rotary and push-button telephone sets.

Monthly recurring charge ..... \$ 2.50 (I)

4. Call Forwarding

This service provides the customer with the ability to automatically forward all of his incoming calls to another station. The telephone can still be used for outgoing calls or long distance calls. The service is available both on rotary and push-button telephone sets.

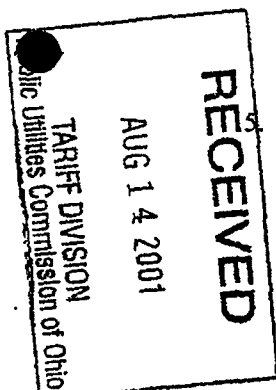
Monthly recurring charge ..... \$ 2.50 (I)

5. Speed Calling

a. Short List

This feature enables the customer to dial with a one-digit code up to eight (8) frequently called numbers, both local and long distance. The customer can change the list of eight (8) called numbers as often as desired. This service is available both on rotary and push-button telephone sets.

Monthly recurring charge ..... \$ 2.00 (I)



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Richard O. Kern, President  
Germantown, Ohio

J. DIGITAL SWITCHING SERVICE AND CHARGES (Cont.)

5. Speed Calling (Cont.)

b. Expanded List

This feature enables the customer to dial with a two-digit code up to thirty (30) frequently called numbers, both local and long distance. The customer can change the list of thirty (30) called numbers as often as desired. This service is available both on rotary and push-button telephone sets.

Monthly recurring charge ..... \$ 2.00 (I)

6. VM Custom Calling Package

This is a package of 3 services: Call Forwarding, Call Forwarding No Answer, and Call Forwarding Busy. The Call Forwarding component allows the customer to automatically forward all incoming calls to another station. The Call Forwarding No Answer component allows the customer to forward all incoming calls to another station if the call is not answered within a certain number of rings specified by the customer. The Call Forwarding Busy component forwards all incoming calls to another station when the customer's line is busy. This package is available both on rotary and push-button telephone sets.

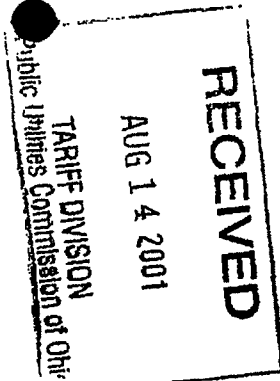
Monthly recurring charge ..... \$ 2.00

7. [Intentionally Left Blank]

8. Ring Again

This service permits a customer, by dialing an access code, to have a number redialed automatically when the number was previously busy. When the called number is available, the phone will ring back to the customer and the requested number will be redialed automatically when the receiver is picked up. The customer may receive and make calls while waiting. The Ring Again feature can be cancelled or changed at any time. This service is available both on rotary and push-button telephone sets.

Monthly recurring charge ..... \$ 1.25



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THE GERMANTOWN INDEPENDENT  
TELEPHONE COMPANY

Section 2  
First Addendum to Fourth Revised Sheet No. 12

P.U.C.O. NO. 7

**PROMOTIONAL OFFERING**  
**VM Custom Calling Package**  
Waiver of Non-Recurring Charge

(N)

The Service Ordering Charge set forth in Section 4, Third Revised Sheet No. 2 of this tariff that would otherwise apply to customers for ordering VM Custom Calling Package will be waived for customers who order this service between August 23, 1999 and November 22, 1999. A customer may only take advantage of this offer once during this promotional period.

(N)

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Public Utilities Commission of Ohio

180815.1

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J. DIGITAL SWITCHING SERVICE AND CHARGES (Cont.)

9. Teen/Distinctive Ring Service

This service permits the customer to have two different rings for two different phone numbers on the same access line. Each number will have a unique ring. This feature is not available to business service. If the customer has Call Waiting, there will be distinctive Call Waiting tones for each telephone number. This service is available both on rotary and push-button telephone sets.

Monthly recurring charge ..... \$ 7.50 (I)

10. Call Forward, Remote Access

This service permits a customer with Call Forwarding to activate, change or deactivate Call Forwarding from any location in addition to the customer's main phone. This service is available both on rotary and push-button telephone sets.

Monthly recurring charge ..... \$ 1.00 (I)

11. Cancel Call Waiting

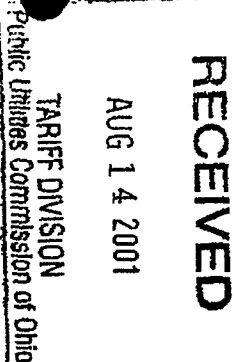
This service permits a customer, by dialing in an access code before dialing a number, to deactivate Call Waiting on a per call basis. Incoming calls will receive a busy signal. Cancel Call Waiting is deactivated when the receiver is hung-up. This service is available both on rotary and push-button telephone sets.

Monthly recurring charge ..... \$ 1.00 (I)

12. Subscribers to any of the above digital services, except push-button service, will automatically receive Speed Calling 8 as described in Section 2.J.5.a. above.

13. When any of the above digital services are requested by the customer, a nonrecurring service ordering charge, in addition to associated rates and charges will apply, but only one service ordering charge applies to multiple digital services requested at the same time.

14. All of the above Digital Services charges, with the exception of push-button calling, are available on rotary-dial service with the same rates and charges applying.



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THE GERMANTOWN INDEPENDENT  
TELEPHONE COMPANY  
Germantown, Ohio

Section 2  
Third Revised Sheet No. 12B  
Cancels Second Revised Sheet No. 12B

P.U.C.O. No. 7

J. DIGITAL SWITCHING SERVICE AND CHARGES (Cont.)

15. The above monthly recurring Digital Services charges apply equally to all residence and business access lines (including key systems and PABX's).
16. (D)  
|  
(D)
17. The Company may from time to time promote any or all of its digital enhanced services through a "trial offer," not to exceed one month, to any and all of its customers equally at no charge. The Company reserves the right to recontact those customers who accept the trial offer concerning their willingness to pay the appropriate monthly charge after the trial period.

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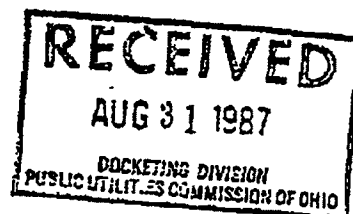
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THE GERMANTOWN INDEPENDENT  
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Section 2  
Second Revised Sheet No. 13  
Cancels First Revised Sheet No. 13

P.U.C.O. No. 7



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P.U.C.O. No. 7

**K. UNDERGROUND TELEPHONE SERVICE IN NEW RESIDENTIAL DEVELOPMENTS**

1. The definitions of the following terms shall apply to this section:
  - a. "Development" - The definition of development shall conform to the Sub-Division Regulations of the City of Germantown.
  - b. "Distribution Line" - That portion of the main cable from the point of entrance into the development of the pedestal.
  - c. "Service Line" - That line running from the pedestal to the residence unit.
  - d. "Pedestal" - The above-ground connection between the "distribution line" and the "service line".

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P.U.C.O. No. 7

**K. UNDERGROUND TELEPHONE SERVICE IN NEW RESIDENTIAL DEVELOPMENTS (Cont.)**

2. When underground service is requested by a developer, the Company shall determine the feasibility of underground versus aerial construction, and when decreed feasible and practical by the Company or when mandated by local government regulations, distribution and service lines, except pedestals, within a development shall be installed underground; shall conform to the Company's construction standards; and shall be owned and maintained by the Company. Such installation shall be performed by the Company or by such other entity as the Company may authorize to do the work. The Company shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage, or other interference with its underground lines by other than its own employees or agents.
3. Within the development, the developer shall:
  - a. At his own cost, provide the Company with easements satisfactory to the Company for occupancy and maintenance of distribution and service lines and related facilities except in public ways which the Company has the legal right to occupy.
  - b. As specified in the Regulations and Ordinances of the City of Germantown, the developer shall do the following: at his own cost, clear the ground of trees, rocks, stumps, and other obstructions, in which the aforesaid lines and related facilities are to be laid, and provide the trench for service and distribution lines according to the telephone company specifications, and backfill to rough grade.
  - c. Notify the Company well in advance so that the distribution lines may be installed before curbs, pavements and sidewalks are laid; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the Company to avoid unnecessary costs.
4. Within the development, the Company shall:
  - a. Have sole discretion of the route and placement of the distribution line, service line, and pedestal.
  - b. Have sole responsibility for installing the distribution line, service line, and pedestal.

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THE GERMANTOWN INDEPENDENT  
TELEPHONE COMPANY  
Germantown, Ohio

Section 2  
First Revised Sheet No. 16  
Cancels Original Sheet No. 16

P.U.C.O. No. 7

K. UNDERGROUND TELEPHONE SERVICE IN NEW RESIDENTIAL DEVELOPMENTS (Cont.)

5. If the developer fails to comply with Paragraph 0.3.b. or 0.3.c., or changes his plot plan after installation of the Company's lines has begun, or otherwise necessitates additional costs by his act or failure to act, such additional costs shall be paid by the developer.
6. This regulation shall apply to all applications for service to developments which are filed with the Company after the effective date of this regulation.

(D)

(D)

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Germantown, Ohio

P.U.C.O. NO. 7

L. RESALE AND SHARED TENANT SERVICE (STS)

1. General

- a. Except where specifically noted herein, this tariff is not intended to apply to the resale of local exchange service by certified local exchange carriers. (N)
- b. This tariff does not permit, by a certified local exchange carrier or any other entity, the purchase of local residential service for resale as business service. Such resale is prohibited. (N)
- c. The STS provider or other reseller may provide service only within a single building, or a contiguous complex of buildings under common ownership or management (such buildings may be intersected by public thoroughfares provided that the property segments created would be continuous in the absence of the thoroughfares). Where separate buildings are involved, they must have a related business purpose (e.g., industrial park, shopping center, university, etc.). (T)
- d. The STS provider or other reseller is the Company's customer, and will therefore act as the sole point of contact with the Company for orders, service and billing purposes.
- e. Participation in reselling/sharing systems shall be limited to occupants of a building or contiguous complex of buildings which compose a resale/sharing system.
- f. The customer will be responsible for any trouble analysis charges and/or service charges that may be billed by the Company where the Company responds to repair and maintenance requests from the customer's tenants or users.
- g. Direct interconnection of PBX's serving different resale/sharing systems is prohibited.

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Public Utilities Commission of Ohio

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Germantown, Ohio

THE GERMANTOWN INDEPENDENT  
TELEPHONE COMPANY  
Germantown, Ohio

Section 2  
First Revised Sheet No. 18  
Replaces Original Sheet No. 18

P.U.C.O. NO. 7

- h. Facilities of resellers and/or STS providers must meet FCC Part 68 standards for inside wiring and interconnection of CPE at the point of demarcation with the Company's switched access network.
- i. Reselling or STS access line service will be provided only on a message rate basis where metering facilities are available. If the Company is not equipped for metering, reselling and STS service will be provided on a flat rate basis until metering facilities become available.
- j. All applicable rates and charges for service and equipment will be billed to the customer. The Company will not be responsible for the manner in which the use of service or the equipment or the charges are allocated to users or tenants by the customer who resells or shares service or equipment.
- k. The Company will provide direct local service, upon request, to any tenant in an STS or other resale/sharing system. The Company will obtain access to such tenants either by leasing the existing intra-building wiring from the STS provider, or by utilizing or installing its own facilities.

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(T)

2. Rates

- a. The monthly rate for access line service which is resold or shared shall be determined as provided in Section 4 of this tariff.
- b. Directory listings for the tenants or users of customers who resell or share service will be provided at the rates for business additional listings as shown in Section 2H of this tariff. Residential tenants listings will be placed in the residential section of the directory, when so notified by the STS provider.
- c. Service Connection Charges as specified in Section 2D of this tariff will apply for the installation of access line service.

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Public Utilities Commission of Ohio

Issued By  
Richard O. Kern, President  
Germantown, Ohio

THE GERMANTOWN INDEPENDENT TELEPHONE COMPANY

SECTION 2

FIRST REVISED SHEET NO. 19

P.U.C.O. NO. 7

[RESERVED FOR FUTURE USE]

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EFFECTIVE: January 1, 1998

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DEC 30 1997

TARIFF DIVISION

Public Utilities Commission of Ohio

IN ACCORDANCE WITH CASE NO. 97-632-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Richard O. Kern, President  
Germantown, Ohio

THE GERMANTOWN INDEPENDENT TELEPHONE COMPANY

SECTION 2  
REVISED SHEET NO. 19A

P.U.C.O. NO. 7

[RESERVED FOR FUTURE USE]

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Richard O. Kern, President  
Germantown, Ohio



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M. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911

1. General

When requested by local government authorities, and subject to the availability of facilities, the telephone company will provide a universal number "9-1-1" for the use of Public Safety Answering Points (PSAP's) engaged in assisting local governments in the protection and safety of the general public. Use of the 9-1-1 number will provide each caller with telephone access to the appropriate local PSAP.

2. Regulations

- a. The regulations specified herein apply to "Enhanced 9-1-1" Service, hereinafter referred to as 9-1-1 Service.
- b. Application for 9-1-1 Service must be executed in writing by each participating local government authority or their duly appointed agent. If application is made through an agent of the local government authority, the telephone company must be provided with evidence, satisfactory to the telephone company, of the appointment and authority of the agent prior to acceptance of the application and establishment of service. As a minimum, both police and fire departments in each local government authority must participate in any 9-1-1 Service and participation must be in the same 9-1-1 Service.
- c. The 9-1-1 Service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been legally delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services within the telephone central office areas arranged for 9-1-1 Service calling.

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M. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (cont.)

- d. Each participating local governmental authority must furnish to the telephone company its written agreement, duly executed, by which it shall agree to:
- 1) Provide sufficient personnel to adequately handle all incoming calls on a continuous 24 hour basis.
  - 2) Accept responsibility for dispatching, or referring, forwarding or transferring 9-1-1 calls to other participating local government authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.
  - 3) Subscribe to additional local exchange service at the PSAP, for administrative purposes, for placing of outgoing calls and for receiving other emergency calls, including those relayed by an operator.
  - 4) Make operational tests as, in the judgment of the telephone company, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the telephone company in the event the system is not functioning properly.

3. Conditions of Furnishing Service

- a. Provision of this service is limited to the use of central office number 9-1-1 as the universal emergency number and once 9-1-1 Service has been established in any given area, whether consisting of one or of a combination of more than one participating local government authority, no other 9-1-1 service will be provided within such area.
- b. The 9-1-1 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.

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M. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (cont.)

- c. When 9-1-1 Service replaces an existing emergency number, intercept service shall be the responsibility of the agency. However, if the agency is unable to provide this service, the operator will intercept and forward the request for emergency aid for a period of at least one year.
- d. The telephone company does not undertake to answer and forward 9-1-1 Service calls, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.
- e. 9-1-1 Service is provided solely for the benefit of the local governmental unit; the provision of such service shall not be interpreted, construed, or regarded as being for the benefit of, or creating any telephone company obligation toward or any cause of action on behalf of, any third person or other legal entity.
- f. 9-1-1 Service will be designed by the telephone company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where 9-1-1 Service is offered.
- g. The telephone company's liability to any person, whether arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or from any other cause occurring in the course of furnishing 9-1-1 Service under this tariff, shall be limited to the terms otherwise set forth in this tariff.
- h. The telephone company and its officers, directors, employees, and agents are not liable in damages in a civil action for injuries, death, or loss to persons or property incurred by any person resulting from the telephone company's, its officers', directors', employees', or agents' participation in acts or omissions in connection with such participation in a 9-1-1 system, whether such system is established pursuant to Sections 4931.40 to 4931.50 of the Ohio

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M. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (cont.)

Revised Code or otherwise in accordance with the telephone company's schedules regarding 9-1-1 systems filed with the Public Utilities Commission pursuant to Section 4905.30 of the Ohio Revised Code.

4. Enhanced Emergency Number Service (E-9-1-1)

a. General

- 1) Enhanced Emergency Number Service, also referred to as E-9-1-1 Service, is a service arrangement whereby Public Safety Answering Points (PSAP's) designated by the customer may receive and answer telephone calls placed by dialing the number 9-1-1. It includes the services provided by the lines and equipment associated with the service arrangement, for the answering, transferring and dispatching of public emergency telephone calls dialed to 9-1-1. Equipment used in conjunction with Enhanced 9-1-1 Service located at the PSAP must be provided by the customer.
- 2) E-9-1-1 Service is offered subject to the availability of central office facilities.
- 3) The following regulations apply to E-9-1-1 Service in addition to the regulations specified in Sections 2 M 2 and 2 M 3.

b. Regulations

- 1) The service is limited to the use of central office telephone number 9-1-1 as the emergency telephone number. Only one E-9-1-1 Service will be provided within any governmental agency's locality.
- 2) The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
- 3) E-9-1-1 Service is arranged only for one-way

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M. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (cont.)

incoming service to an appropriate PSAP. Outgoing calls can be made only on a transfer basis.

- 4) Information contained in the telephone company's data base management system will be maintained for E-9-1-1 Service and will be used exclusively for this purpose.
- 5) E-9-1-1 Service information consisting of the name, address and telephone numbers of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency E-9-1-1 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall attach to the telephone company.
- 6) Any party residing within the E-9-1-1 Service serving areas forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
- 7) Because the telephone company service boundaries and political subdivision boundaries may not coincide, the customer must make arrangement to handle all calls received on its E-9-1-1 Service lines that originate from all telephones served by central offices within the E-9-1-1 Service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
- 8) The customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to an E-9-1-1 Service PSAP by calling parties.
- 9) The number of lines to a primary PSAP or multiple primary PSAP's will be determined by the

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M. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (cont.)

telephone company based upon anticipated call volumes. Secondary PSAP's that do not meet these specifications will receive calls on a transfer basis over the exchange network.

- 10) The calling party is not charged for calls placed to the E-9-1-1 number, however regular message toll charges will be applied to the PSAP line, where appropriate, for messages transferred by a PSAP over exchange facilities from the central office serving the PSAP initiating the transfer to the point of termination of the transfer, if located outside the local calling area of the exchange.

5. E-9-1-1 Service Features

- a. The following standard features are included with all E-9-1-1 Service offerings:

- 1) Forced Disconnect: A function of the E-9-1-1 central office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up.
- 2) Manual Transfer: A feature that enables the PSAP attendant to transfer an incoming call by code dialing. This feature is associated with the E-9-1-1 trunk unit.
- 3) Speed Calling: A feature which provides the customer with the ability to enter a fixed number of frequently called telephone numbers. These numbers will subsequently be dialed automatically with the input of a abbreviated code. This service will only be provided from central offices where the telephone company has arranged for such facilities.

- b. The following features are furnished subject to the regulations in this tariff and are provided at rates and charges based upon costs incurred by the

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M. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (cont.)

telephone company, the elements of which are subject to the review and approval of the Commission.

- 1) Automatic Location Identification (ALI): A feature by which the name and address associated with the calling party's telephone number are forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premise, etc.) will be identified with the address of the telephone number at the main location.
- 2) Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the E-9-1-1 control office and to the PSAP's display and transfer units.

Except as otherwise scheduled by the telephone company, central offices that are not currently equipped to transmit ANI will not be modified to provide ANI; in such circumstances, when the Selective Routing feature is provided, default routing and central office identification will be provided in lieu of Selective Routing and ANI display.

- 3) Selective Routing: A feature that routes an E-9-1-1 call from a central office to the designated primary PSAP based upon the identified number of the calling party.

When the Selective Routing Feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the E-9-1-1 serving area. An Emergency Service Number (ESN) will be assigned by mutual agreement between the customer and the telephone company for each unique combination. The customer will associate these ESN's with street ranges or other

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M. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (cont.)

mutually agreed upon routing criteria in the E-9-1-1 serving area. These ESN's will be carried in the data base management system to permit routing of E-9-1-1 calls to the primary and secondary PSAP's responsible for handling of calls from each telephone in the E-9-1-1 serving area. The customer's responsibility in providing this information is as follows:

- a) Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria shall be furnished by the customer to the telephone company prior to the effective date of service.
  - b) After establishment of service it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the Master Street Address Guide (MSAG), and to promptly advise the telephone company of any change, deletion, or addition that will affect the routing of E-9-1-1 calls to the proper PSAP.
- 4) The Selective Routing feature must be subscribed to in order to provide the following optional transfer features.
- a) Alternate Routing (AR): A feature provided to allow E-9-1-1 calls to be routed to a designated alternate location if (1) all E-9-1-1 exchange lines to the primary PSAP are busy, or (2) the primary PSAP closes down.
  - b) Default Routing (DR): A feature activated when incoming E-9-1-1 calls cannot be selectively routed due to a failure of the automatic number identification feature, garbled digits or other cause. Such incoming calls are routed to a "default" PSAP.

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M. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (cont.)

- 5) E-9-1-1 Service is available in any of five service feature combinations:
- a) Automatic Number Identification (ANI)
  - b) Selective Routing (SR)
  - c) Automatic Number Identification and Selective Routing
  - d) Automatic Number Identification and Automatic Location Identification (ALI)
  - e) Automatic Number Identification, Automatic Location Identification and Selective Routing.

6. Rates and Charges

- a. Tie lines, private line channels, extension lines and other facilities connecting a PSAP to various agencies such as police, fire or ambulance service are provided under the regulations and at the rates and charges set forth in this tariff and other appropriate tariffs concurred in by the telephone company.
- b. E-9-1-1 Service is provided to residents who subscribe to local exchange telephone service in counties where E-9-1-1 Service is available. The rate for this service will be as indicated for the appropriate county on the County Rate List located at the back of this section.

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c. All rates and charges were determined from the following schedule:

	<u>MONTHLY</u>
S.O. Updates Database	\$25.00*
Selective Routing auto location ID	\$41.20*
S.O. Changes mailed by Germantown	\$66.50 (1)
2 dedicated trunks from Germantown to Ohio Bell routing office	<u>\$315.80</u>
Total	<u>\$448.50</u> - 3325 = \$.13

\* Cincinnati Bell charges

(1) Based on .02 per subscriber

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THE GERMANTOWN INDEPENDENT  
TELEPHONE COMPANY  
Germantown, Ohio

Section 2  
Third Revised Sheet No. 30  
Cancels Second Revised  
Sheet No. 30

P.U.C.O. No. 7

M. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 (cont.)

COUNTY RATE LIST

<u>County</u>	<u>Current 911 Subscriber Charge</u>	<u>Implementation Date for 911 Service</u>	<u>Effective Date For Current 911 Subscriber Charge</u>	<u>Initial Case No. For 911 Implementation</u>	<u>Most Current Case No. For 911 Review</u>
Butler	\$.13 per Month	3-29-89	8-19-90	87-1029-TP-EMG	90-960-TP-EMG
Mont- gomery	\$.13 per Month	3-29-89	3-29-91	87-2076-TP-EMG	90-1749-TP-EMG
Preble	NA	NA	NA	NA	NA
Warren	NA	NA	NA	NA	NA

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THE GERMANTOWN INDEPENDENT  
TELEPHONE COMPANY  
GERMANTOWN, OHIO

SECTION 2  
ORIGINAL SHEET NO. 30-A

P.U.C.O. NO. 7

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900 SERVICES CALL BLOCKING

N. 900 SERVICES CALL BLOCKING

1. Description

900 services call blocking is an optional service providing residential and nonresidential subscribers with the capability to block the origination of direct dialed calls to all 900 services.

2. Regulations

- (1) Call blocking of 900 services is provided where telephone company facilities permit.
- (2) 900 service blocking is provided to residential subscribers at no charge for initial requests.
- (3) Residential subscribers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block 900 services at a previous location at no charge.
- (4) Telephone company charges, if any, associated with residential subscribers' subsequent requests, and nonresidential subscribers' initial and subsequent requests, for 900 services blocking will not exceed the company's service order charge found in Section 4 of these tariffs. Customers may elect to remove 900 services blocking at no charge.

- (5) Requests by subscribers to remove 900 services blocking must be in writing.

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TARIFF DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

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Germantown, Ohio

P.U.C.O. NO. 7  
TARIFFS

900 SERVICES CALL BLOCKING

N. 900 SERVICES CALL BLOCKING

1. Description

900 services call blocking is an optional service providing residential and nonresidential customers with the capability to block the origination of direct dialed calls to all 900 services.

2. Regulations

- (a) LEC-provided blocking of 900 services shall be provided where technologically feasible.
- (b) 900 services blocking is to be offered to residential customers at no charge for initial requests.
- (c) 900 services blocking is to be provided to nonresidential customers, free of charge, on a one-time basis, during a 60-day period after the inception of service.
- (d) Charges associated with nonresidential customers' initial requests (after the sixty-day free enrollment period has expired) and subsequent requests, and residential customers' subsequent requests, for 900 services blocking will not exceed the company's service order charge.
- (e) Residential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block services at a previous location at no charge.
- (f) Nonresidential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge during a 60-day period after the inception of service, even if they exercised an option to block 900 services at a previous location at no charge.
- (g) Customers may elect to remove 900 services blocking free of charge. Requests by customers to remove 900 services blocking must be in writing.

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TELEPHONE DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

P.U.C.O. NO. 7

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900 SERVICES CALL BLOCKING

N. 900 SERVICES CALL BLOCKING

1. Description

900 services call blocking is an optional service providing residential and nonresidential subscribers with the capability to block the origination of direct dialed calls to all 900 services.

2. Regulations

- (1) Call blocking of 900 services is provided where telephone company facilities permit.
- (2) 900 service blocking is provided to residential subscribers at no charge for initial requests.
- (3) Residential subscribers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block 900 services at a previous location at no charge.
- (4) Telephone company charges, if any, associated with residential subscribers' subsequent requests, and nonresidential subscribers' initial and subsequent requests, for 900 services blocking will not exceed the company's service order charge found in Section 4 of these tariffs. Customers may elect to remove 900 services blocking at no charge.
- (5) Requests by subscribers to remove 900 services blocking must be in writing.

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THE GERMANTOWN INDEPENDENT  
TELEPHONE COMPANY  
Germantown, Ohio

SECTION 2  
ORIGINAL SHEET NO. 32

P.U.C.O. NO. 5

O. Emergency Services Calling Plan

Message toll telephone calls, to governmental emergency service agencies as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- a) Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- b) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

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MAY 27 1993

TARIFF DIVISION  
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THE GERMANTOWN INDEPENDENT  
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Section 2  
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JUL 27 1994

DOCKETING DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

P. RESIDENTIAL CENTREX

1. GENERAL

Residential Centrex service is furnished subject to the availability of facilities, features and central office equipment in locations as determined by the Company.

- A. The service is furnished from digital central office equipment located on Company premises and associated facilities so arranged as to provide the following service features:
- (1) Direct-Inward-Dialing (DID) and Direct-Outward-Dialing (DOD) of exchange and long distance message network calls to and from stations
  - (2) Intercommunication calls between stations of the same Residential Centrex system.
  - (3) Push-Button Service.
- B. A Residential Centrex system may comprise the following components:
- 2 Residential Lines  
Features  
Telephones
- C. Residential Centrex service is not provided in association with public or semi-public telephone service.
- D. Certain auxiliary services may be available on an individual Residential Centrex station line and are subject to the capabilities of the serving central office.
- E. Residential Service charges as specified elsewhere in this Tariff apply to all Centrex station line installations, customer requested moves, changes and rearrangements performed by the Company.

Issued: June 6, 1994

Effective: July 22, 1994

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Germantown, Ohio



P.U.C.O. No. 7

- F. The applicable end user charges will apply to each Residential Centrex station.
- G. A system may not be provided for intercommunication (stand alone) service only. Access to the exchange network must be provided.
- H. Directory Listings will be furnished subject to the rates and regulations specified elsewhere in this Tariff.
- I. Residential Centrex Service will be provided on a month-to-month basis at the rates as specified in Section 2.P.2.B of this tariff. The initial service period for Residential Centrex Service is a minimum of one month, commencing with the date of installation of the service.
- J. All Residential Centrex features are available only to lines utilizing Push-Button Service.
- K. All exchange lines in a Residential Centrex system must be served by the same central office and have the same billing arrangement.

2. FEATURE PACKAGE AND RATES AND CHARGES

The feature package will include the following features:

A. Feature Package

- Speed Calling - (Access to frequently-dialed number by 1 or 2 digit codes)
- Call Waiting - (Informs of a second call)
- Cancel Call Waiting - (Deactivates Call Waiting)
- Call Forward All Calls - (Automatically forwards calls to designated number)
- Call Forwarding Remote Access - (Activates Call Forwarding from a different location)
- Three-Way Conference - (Establishes 3-party call)
- Call Forward No Answer - (Forwards calls only if no answer after specified number of rings)

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P.U.C.O. No. 7

- Ring Again - (When busy signal encountered, causes initiating phone to ring when busy is cleared, then automatically redials)
- Intercom Dialing - (Allows dialing within group through use of access code)
- Call Transfer - (Transfers calls to another line within group)
- Call Pick-Up - (Permits calls to one station to be answered at another)
- Distinctive Ring - (Provides different ring patterns to different stations)
- Call Hold - (Allows calls to be placed on hold without disconnection)

Speed Calling 8 will be provided as specified in Section 4 of this tariff.

B. Rates and Charges

Applicable residential access line rates under Section 4 of this tariff, plus \$3.50/line/month.

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Germantown, Ohio

P.U.C.O. NO. 7  
GENERAL EXCHANGE TARIFFS

Q. CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS)

1. General

a. Per Call Blocking

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers.

All public and semi-public payphones in Germantown Independent Telephone Company's service area will be equipped with Per Call Blocking.

b. Per Line Blocking

Enables customers to prevent the disclosure of their telephone number on all outgoing calls, without the necessity of an activation code. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Line Blocking will be provided at no monthly charge on an optional basis to non-published customers. The service is also available to published customers at a monthly charge of \$1.00. Law Enforcement, Domestic Shelters and other special agencies will be offered free Per Line Blocking. Per Line Blocking will not be available to public and semi-public customers.

c. Repeat Dialing

Automatically redials the last outgoing number after the customer activates the service by dialing \*66 from a touch-tone phone, or 1166 from a rotary dial phone. Repeat Dialing monitors the busy line and performs a call set-up when both the originating and terminating lines become idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Repeat Dialing service status. This service may also be used to recall a called party after the conversation has been terminated.

d. Automatic Call Back

Enables a customer to return the last incoming call, whether or not it was answered. The customer dials the activation code of \*69 from a touch-tone phone, or 1169 from a rotary dial phone, and the last

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Germantown, Ohio

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GENERAL EXCHANGE TARIFFS

Q. CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Cont.)

d. Automatic Call Back (Cont.)

incoming call is announced. If the incoming call was placed from a line designated as "private", the recording will indicate that the number is private and will announce only the date and time of the call. To activate the Automatic Call Back function, the customer would then dial "1". If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes both the calling and called parties' lines are checked periodically. The call set-up is made when both the originating and terminating lines are idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Automatic Call Back service status. Up to thirty (30) calls may be held in queue for the customer's Automatic Call Back activation. The call backs may be to areas where a toll charge would be applicable.

This feature cannot be activated for all telephone numbers such as numbers with the 800 or 900 prefixes, or PBX extensions.

e. Caller ID (Name & Number)

Allows the customer to view the calling party's name and telephone number when receiving a telephone call. The name and telephone number of the calling party is displayed on a customer-provided display device. However, the calling party may subscribe to services which will prevent the disclosure of their name and telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's name and telephone number.

f. Caller ID on Call Waiting

Allows customers to view the number of the party whose call is waiting while the customer is on another call. The name and telephone number of the calling party is displayed on a customer-provided display device. However, the calling party may subscribe to services which will prevent the disclosure of their name and telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's name and telephone number.

(N)

(N)

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GENERAL EXCHANGE TARIFFS

Q. CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Cont.)

1. General (Cont.)

g. Call Screening

Provides the customer with a method of blocking calls from certain numbers, which may or may not be known to the customer. The customer may create a screening list of up to thirty-two (32) telephone numbers, and place them in network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with that call on the Call Screening list. To activate the feature, the customer dials \*60 from a touch-tone phone, or 1160 from a rotary dial phone, and the telephone number of each incoming call is checked against the customer's Call Screening list.

h. Selective Call Acceptance

Provides the customer with a method to accept calls from certain numbers only. Up to thirty-two (32) numbers may be added to the screening list through an interactive dialing sequence. The customer dials \*64 from a touch-tone phone, or 1164 from a rotary-dial phone, to activate the service. Each incoming call is then checked against the customer's Selective Call Acceptance screening list.

i. Selective Call Forwarding

Allows customers to create a special list of up to thirty-two (32) telephone numbers and a destination number through an interactive dialing sequence. By dialing \*63 from a touch-tone phone, or 1163 from a rotary dial phone, the customer activates the service. Only incoming calls from numbers appearing on the list will be forwarded to the predetermined remote station.

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Richard O. Kern, President  
Germantown, Ohio

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GENERAL EXCHANGE TARIFFS

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j. Distinctive Ringing

Allows customers to designate several numbers that will be recognized immediately as important calls by means of distinctive alerting signal. Up to thirty-two (32) numbers may be added to the screening list through an interactive dialing sequence. The customer then dials \*61 from a touch-tone phone, or 1161 from a rotary dial phone, and activates the service. When the incoming call is identified as one of the numbers on the list, a distinctive ring will be produced in the customer's telephone to alert them that an important call is coming in. If the customer is using the phone and one of the selected numbers comes through on Call Waiting, the customer will receive a distinctive call waiting signal to let them know an important call is awaiting him.

k. Incoming Call Management

Allows customers to have greater control over incoming telephone calls. Incoming Call Management notifies incoming callers that solicitation calls are not welcome. Callers to customers who have Incoming Call Management will hear: "If your call is of a telemarketing, survey, or solicitation nature, please hang up now. These calls will not be accepted. Otherwise, from your touch-tone phone, press one plus the pound sign to complete this call." Customers may provide a PIN to "preferred" callers to override the restriction.

l. Call Trace

(N)

Allows customers to request an automatic trace of the last call received by dialing \*57 from a touchtone phone or 1157 from a rotary dial phone immediately following termination of the last incoming call. The customer will hear a recording explaining how to proceed with or terminate the trace and that the customer will be charged \$3.50 for a successful trace. An announcement will also inform the customer whether the trace has been successful. The Call Trace feature must be activated before receiving another call so that the correct number will be recorded. If the customer subscribed to Call Waiting and the customer gets a Call Waiting signal while an annoying call is in progress, the annoyance call cannot be traced using this feature. The results of a successful trace will only be released outside the Company to legally constituted authorities with proper authorization.

2. Custom Local Area Signaling Services (CLASS) cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices.

Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number blocking service where appropriate.

P.U.C.O. No. 7  
GENERAL EXCHANGE TARIFFS

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Q. CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Cont.)

3. Rates and Charges

a. Recurring Charges:

	Monthly Rate per Line	
	<u>Residential</u>	<u>Business</u>
Per Call Blocking*	N/C	N/C
Per Line Blocking		
-Nonpublished Customers	N/C	N/C
-Published Customers	1.00++	1.00++
Repeat Dialing	4.50	4.50
Automatic Call Back	4.50	4.50
Caller ID (Name & Number)	6.00	10.00
Call Screening	4.50	4.50
Selective Call Acceptance	4.50	4.50
Selective Call Forwarding	4.50	4.50
Distinctive Ringing	4.50	4.50
Caller ID on Call Waiting **	N/C	N/C
Incoming Call Management	4.50	4.50
Call Trace – per successful trace	\$3.50	\$3.50 (N)

\* Provided automatically to each line.

++ Not eligible for discount.

\*\* There is no charge for this combined service when customers have subscribed to both Caller ID and Call Waiting individually. If a customer has one of the two services and signs up for the other, the non-recurring charge for the new service will be waived.

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Germantown, Ohio

P.U.C.O. No. 7  
GENERAL EXCHANGE TARIFFS

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Q. CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Cont.)

3. Rates and Charges (Cont.)

b. Non-Recurring Charges

A non-recurring charge applies to establish or change to new and/or additional Custom Local Area Signaling Services (CLASS), except when the change results only in the removal of one or more Customer Local Area Signaling Services (CLASS).

	<u>Non-recurring Charge, Each Line Equipped</u>
Per Call Blocking	6.60
Per Line Blocking*	6.60
Repeat Dialing	6.60
Automatic Call Back	6.60
Caller ID (Name & Number)	6.60
Call Screening	6.60
Selective Call Acceptance	6.60
Selective Call Forwarding	6.60
Distinctive Ringing	6.60
Incoming Call Management	6.60

\* Waived for non-published customers within 90 days of the introduction of the service. After the 90-day period has expired, the non-recurring connection charge will apply.

c. Incoming Call Management Package

Customers who sign up for Incoming Call Management, Caller ID with Name, Call Waiting and Caller ID on Call Waiting, will receive all four (4) services for \$10.95/month. A non-recurring charge of \$6.60 per each line equipped will apply.

(R)



THE GERMANTOWN INDEPENDENT  
TELEPHONE COMPANY  
Germantown, Ohio

Section 2

Third Addendum to Third Revised Sheet No. 40  
Replaces Second Addendum to First Revised Sheet No. 40

P.U.C.O. No. 7  
GENERAL EXCHANGE TARIFFS

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**PROMOTIONAL OFFERING**  
**Caller ID**

Waiver of Non-Recurring Charge

The non-recurring charge of \$6.60 for Caller ID will be waived for customers who sign up for the service between July 28, 2005 and October 26, 2005. A customer may only take advantage of this offer once during this promotional period.

(N)

(N)

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GENERAL EXCHANGE TARIFFS

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Q. CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (CONT'D)

(M)

3. Rates and Charges (Cont'd)

c. Promotional Offerings

Custom Local Area Signaling Services (CLASS) may be offered to individual customers for trial-use for a period not to exceed ninety (90) days. The dates of offering and duration of trial-use, will be determined by the Telephone Company.

During trial-use, the recurring charge for the CLASS feature will not apply to customers participating in the trial-use offering and the non-recurring connection charges will be waived. This offering is limited to one-party lines which are not already equipped with the CLASS features added. A customer may participate only once during each trial-use offering period. Customer requests for CLASS trial-use will be subject to availability of facilities.

Requests for promotional offerings will be filed with the Public Utilities Commission of Ohio not less than ten days prior to the effective date.

(M)

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Richard O. Kern, President  
Germantown, Ohio

P.U.C.O. No. 7

EMERGENCY LINE SERVICE		(N)
A.	GENERAL	
1.	Emergency Line Service provides the Company's customer with access to emergency services (E911) and with the ability to call the Company's customer service and repair centers.	
2.	Emergency Line Service is available to business and residence customers.	
3.	Emergency Line Service does not provide access to calling within the customer's local calling scope, except as noted above.	
4.	Emergency Line Service allows the customer to receive incoming calls.	
5.	Lines equipped with Emergency Line Service will not have a directory listing, nor will other calling features be available.	
6.	This Service can only be used in conjunction with the Company's HSI Essentials Package.	
B.	RATES	
1.	The Emergency Line Service rate will equal 50% of the applicable monthly basic service rate as contained in Section 4 of this Tariff.	
2.	All relevant taxes and surcharges will apply.	
3.	All relevant service charges, connection fees, and other non-recurring charges will apply.	(N)

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Patrick L. Morse, Senior Vice President  
Germantown, Ohio

P.U.C.O. No. 7

R. BUSINESS CENTREX

1. GENERAL

Business Centrex service is furnished subject to the availability of facilities, features and central office equipment in locations as determined by the Company.

a. The service is furnished from digital central office equipment located on Company premises and associated facilities so arranged as to provide the following service features:

- (1) Direct-Inward-Dialing (DID) and Direct-Outward-Dialing (DOD) of exchange and long distance message network calls to and from stations.
- (2) Intercommunication calls between stations of the same Business Centrex system.
- (3) Push-Button Service.

b. A Business Centrex system may comprise the following components:

Two or more Business Lines  
Features  
Telephones

- c. Business Centrex service is not provided in association with public or semi-public telephone service.
- d. Certain auxiliary services may be available on an individual Business Centrex station line and are subject to the capabilities of the serving central office.
- e. Business Service charges as specified elsewhere in this Tariff apply to all Centrex station line installations, customer requested moves, changes and rearrangements performed by the Company.

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R. BUSINESS CENTREX (Cont.)

- f. The application end user charges will apply to each Business Centrex station.
- g. A system may not be provided for intercommunication (stand alone) service only. Access to the exchange network must be provided.
- h. Directory Listings will be furnished subject to the rates and regulations specified elsewhere in this Tariff.
- i. Business Centrex Service will be provided at the rates specified in Section 2.R.2.b of this tariff. The initial service period for Business Centrex Service is a minimum of one month, commencing with the date of installation of the service. (T)
- j. All Business Centrex features are available only to lines utilizing Push-Button Service.
- k. All exchange lines in a Business Centrex system must be served by the same central office and have the same billing arrangement.
- l. Inclusion of early termination liability by the company in its tariff or contract does not constitute a determination by the Public Utilities Commission of Ohio (PUCO) that the termination liability imposed by the company is approved or sanctioned by the PUCO. Customers shall be free to pursue whatever legal remedies they may have, should a dispute arise. (N)

2. FEATURE PACKAGE AND RATES AND CHARGES

The feature package will include the following features:

a. Feature Package

Speed Calling -	(Access to frequently-dialed number by 1 or 2 digit codes)
Call Waiting -	(Informs of a second call)
Cancel Call Waiting -	(Deactivates Call Waiting)
Call Forward All Calls -	(Automatically forwards calls to designated number)
Call Forwarding Remote Access -	(Activates Call Forwarding from a different location)
Three-Way Conference -	(Establishes 3-party call)
Call Forward No Answer -	(Forwards calls only if no answer after specified number of rings)

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R. BUSINESS CENTREX (Cont.)

Ring Again -	(When busy signal encountered, causes initiating phone to ring when busy is cleared, then automatically redials)
Intercom Dialing -	(Allows dialing within group through use of access code)
Call Transfer -	(Transfers calls to another line within group)
Call Pick-Up -	(Permits calls to one station to be answered at another)
Distinctive Ring -	(Provides different ring patterns to different stations)
Call Hold -	(Allows calls to be placed on hold without disconnection)

Speed Calling 8 will be provided as specified in Section 4 of this tariff.

b. Rates and Charges

1. Applicable business access line rates under Section 4 of this tariff, plus \$7.00/line/month.
2. The following discounts are available for customers who agree to a term commitment as follows: (N)

<u>Term</u>	<u>Discount</u>
1 Year	5.0%
2 Year	10.0%
3 Year	15.0%
5 Year	20.0%

Early Termination: If the customer removes the Centrex system from service prior to the end of the term, the customer must pay a termination charge equal to 35% of the full tariffed rate multiplied by the number of months remaining in the term.

P.U.C.O. No. 7  
GENERAL EXCHANGE TARIFFS

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S. BUNDLED SERVICE PACKAGES\* (Available to residential customers only)

	<u>Monthly Rate</u>	
1. <u>Premier Package**</u> Includes basic local exchange service, DSL Service, 300 minutes of Germantown Long Distance per month, Caller ID, Call Waiting, Three-Way Calling, and Call Forwarding. A rate of \$.06 per minute applies to all minutes in excess of 300 minutes per month. Unused minutes of the monthly call allowance for Germantown Long Distance may not be carried over to the following month.	\$70.00	(T)
2. <u>Ultra Package**</u> Includes basic local exchange service, Dial-Up Internet Service, 300 minutes of Germantown Long Distance per month, Caller ID, Call Waiting, Three-Way Calling, and Call Forwarding. A rate of \$.08 per minute applies to all minutes in excess of 300 minutes per month. Unused minutes of the monthly call allowance for Germantown Long Distance may not be carried over to the following month.	\$50.00	(T)
3. <u>Basic Package**</u> Includes basic local exchange service, 300 minutes of Germantown Long Distance per month, Caller ID, Call Waiting, Three-Way Calling, and Call Forwarding. A rate of \$.10 per minute applies to all minutes in excess of 300 minutes per month. Unused minutes of the monthly call allowance for Germantown Long Distance may not be carried over to the following month.	\$40.00	(T)
** As of March 31, 2008, these packages will no longer be available to new customers. The Company will inform current customers who discontinue these packages that these packages will no longer be available.		(N)
4. <u>Home Phone Standard</u> Includes basic local exchange service, Caller ID with name, Call Waiting, Call Forward, Call Conferencing, Voice Mail, and Germantown Long Distance at \$.10/minute.	\$24.95	(N)
5. <u>Home Phone Basic</u> Includes basic local exchange service, Caller ID with name, Call Waiting, Call Forward, Call Conferencing, Voice Mail, and 120 minutes of Germantown Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 120 minutes per month. Unused minutes of the monthly call allowance for Germantown Long Distance may not be carried over to the following month.	\$29.95	(N)
6. <u>Home Phone 300</u> Includes basic local exchange service, Caller ID with name, Call Waiting, Call Forward, Call Conferencing, Voice Mail, and 300 minutes of Germantown Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 300 minutes per month. Unused minutes of the monthly call allowance for Germantown Long Distance may not be carried over to the following month.	\$39.95	(N)

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GENERAL EXCHANGE TARIFFS

S. BUNDLED SERVICE PACKAGES\* (Available to residential customers only) (Cont'd)

	<u>Monthly Rate</u>
7. <u>Home Phone 1500</u> Includes basic local exchange service, Caller ID with name, Call Waiting, Call Forward, Call Conferencing, Voice Mail, and 1500 minutes of Germantown Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 1500 minutes per month. Unused minutes of the monthly call allowance for Germantown Long Distance may not be carried over to the following month.	\$54.95
8. <u>Full House Basic</u> Includes basic local exchange service, Caller ID with name, Call Waiting, Call Forward, Call Conferencing, Voice Mail, 120 minutes of Germantown Long Distance per month, Standard DSL, and 4 free email accounts. A rate of \$.10 per minute applies to all minutes in excess of 120 minutes per month. Unused minutes of the monthly call allowance for Germantown Long Distance may not be carried over to the following month.	\$69.95
9. <u>Full House Unlimited</u> Includes basic local exchange service, Caller ID with name, Call Waiting, Call Forward, Call Conferencing, Voice Mail, unlimited Germantown Long Distance, Standard DSL, 4 free email accounts, Anonymous Caller Rejection, Call Back Busy Unlimited, and Call Return.	\$89.95
10. <u>Full House Basic TV</u> Includes basic local exchange service, Caller ID with name, Call Waiting, Call Forward, Call Conferencing, Voice Mail, 120 minutes of Germantown Long Distance per month, Standard DSL, 4 free email accounts, and DirecTV. A rate of \$.10 per minute applies to all minutes in excess of 120 minutes per month. Unused minutes of the monthly call allowance for Germantown Long Distance may not be carried over to the following month.	\$60.00
11. <u>Full House Unlimited TV</u> Includes basic local exchange service, Caller ID with name, Call Waiting, Call Forward, Call Conferencing, Voice Mail, unlimited Germantown Long Distance, Standard DSL, 4 free email accounts, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Return, and DirecTV.	\$80.00
12. <u>HSI Essentials</u> Includes Emergency Line Service pursuant to Section 2 of this Tariff and High Speed Internet (HSI) Service of the Customer's choosing. This Bundled Service Package is available to residential and business customers. The monthly rate will be equal to the Emergency Line Service rate plus the charge for the HSI service selected by the Customer.	(N)

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GENERAL EXCHANGE TARIFFS

S. BUNDLED SERVICE PACKAGES (Cont'd.)

(M)

Germantown Long Distance customers who are toll blocked are not eligible for any of the aforementioned packages. By choosing any of the aforementioned bundled service packages, the customer authorizes the Company to establish a Preferred Carrier Freeze to prevent a change in the customer's preferred carrier without the customer giving express consent to the Company to make such a change. Any change of preferred carrier from Germantown Long Distance to another carrier will result in a proration of the monthly rate with the components of the bundled service packages charged at the individual tariffed rates, where applicable, after such a change is implemented.

\* These packages include long distance and nonregulated services (e.g., voice mail, Internet, and DirecTV). Nonregulated services are not subject to the jurisdiction of the Public Utilities Commission of Ohio. The Company will follow the disconnection procedures set forth in Ohio Admin. Code 4901:1-6-21(C)(2)(b). If a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and nonregulated bundled package rate, the Company may discontinue the provision of any regulated and nonregulated services, other than basic local exchange service, if payment is sufficient to cover the rate of basic local exchange service. The monthly rate does not include the federal end user subscriber line charge or other taxes and surcharges.

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P.U.C.O. No. 7  
GENERAL EXCHANGE TARIFFS

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SMALL BUSINESS BUNDLES

A. Description – Small Business Bundles (SBB) are available to business customers with one to ten business access lines, and offer small business customers with a business access line, unlimited long distance calling, and the option to select five custom calling features. SBBs are also available with High Speed Internet (HSI) access services.

1. Custom Calling features available are: Caller ID Plus, Three-Way Calling, Call Forwarding, Call Waiting, Speed Calling – 8, Call Return, Caller ID on Call Waiting, Anonymous Call Rejection, Repeat Dialing, and Basic Voicemail.

B. Regulations

1. SBBs are available only to customers who are presubscribed to FairPoint Long Distance as their primary interexchange carrier for both intraLATA and interLATA calling.
2. SBBs are not available in combination with other optional calling plans or private lines.
3. SBBs are available on a month-to-month basis, or for one, two, and three-year terms. A standard signed agreement is required for all term plans.
4. SBBs are not available with services provided under special contract.
5. Standard installation charges apply, except as provided for elsewhere in this Tariff.
6. Long distance calling includes calling to anywhere within the United States, U.S. Territories, and Canada.
7. Termination - No termination charges apply for month-to-month service; however fees may apply for the early termination of term plans and are based upon the number of local access lines, length of term period, and term period tenure.
8. Not all features may be available in all areas.
9. SBBs include long distance and nonregulated services (e.g., voice mail and HSI) that are not subject to the jurisdiction of the Public Utilities Commission of Ohio. If a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and nonregulated bundled package rate, the Company may discontinue the provision of any regulated and nonregulated services, other than basic local service, if payment is sufficient to cover the rate of basic local exchange service.
10. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and other surcharges.

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P.U.C.O. No. 7  
GENERAL EXCHANGE TARIFFS

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SMALL BUSINESS BUNDLES (con't)

C. Rates

Bundle	Term**			
	Month to Month	1 Year	2 Year	3 Year
1. SBB	\$55.00	\$52.25	\$49.50	\$46.75
2. SBB w/HSI	\$94.95	\$90.20	\$85.46	\$80.71
3. SBB w/ Calling Features	\$60.00	\$57.00	\$54.00	\$51.00
4. SBB w/ Calling Features and HSI	\$99.95	\$94.95	\$89.95	\$84.95

*All rates noted are on a monthly per-line basis*

\*\* Non-recurring charges waived for 1, 2, and 3-year terms

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Germantown, Ohio

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BASIC TELEPHONE ASSISTANCE

I. SERVICE CONNECTION ASSISTANCE

A. General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- o Waiver of applicable deposit requirements under Section 1.D.3. of this tariff.
- o Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 2.D. of this tariff (Service Connection Assistance does not apply to network wiring charges).

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

(a) Home Energy Assistance Program (HEAP);

(D)

(D)

(b) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;

(c) Food Stamps;

P.U.C.O. No. 7

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- (d) Federal public housing assistance/Section 8; or (T)
- (e) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
- 2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section I.B.1, above; identifying the specific program or programs from which the customer receives benefits. (T)
- 3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- 4. Service Connection Assistance is available for all grades of service.
- 5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. (T)
- 6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other members of the household may owe money for such services previously provided at the customer's current address.
- 7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

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Issued: May 13, 2005

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In Accordance with Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Dennis Carlsen, President  
Germantown, Ohio

THE GERMANTOWN INDEPENDENT TELEPHONE COMPANY

SECTION 2A

SECOND REVISED SHEET NO. 3

REPLACES FIRST REVISED SHEET NO. 3

P.U.C.O. NO. 7

BASIC TELEPHONE ASSISTANCE

II.

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JAN 14 2000

TARIFF DIVISION  
Public Utilities Commission of Ohio

ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH CASE NO. 00-66-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Richard O. Kern, President  
Germantown, Ohio

~~THE~~GERMANTOWN INDEPENDENT TELEPHONE COMPANY

SECTION 2A

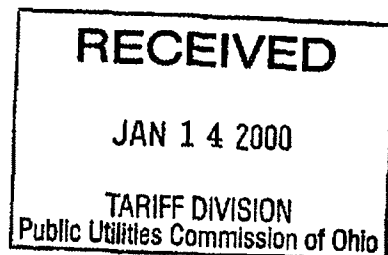
SECOND REVISED SHEET NO. 4

REPLACES FIRST REVISED SHEET NO. 4

P.U.C.O. NO. 7

BASIC TELEPHONE ASSISTANCE

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IN ACCORDANCE WITH CASE NO. 00-66-TP-ATA  
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Richard O. Kern, President  
Germantown, Ohio

~~THE~~ GERMANTOWN INDEPENDENT TELEPHONE COMPANY

SECTION 2A

SECOND REVISED SHEET NO. 5

REPLACES FIRST REVISED SHEET NO. 5

P.U.C.O. NO. 7

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BASIC TELEPHONE ASSISTANCE

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JAN 14 2000

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Public Utilities Commission of Ohio

ISSUED: January 14, 2000

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Richard O. Kern, President  
Germantown, Ohio



THE GERMANTOWN INDEPENDENT TELEPHONE COMPANY      SECTION 2A  
SECOND REVISED SHEET NO. 6  
REPLACES FIRST REVISED SHEET NO. 6

P.U.C.O. NO. 7

BASIC TELEPHONE ASSISTANCE

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Public Utilities Commission of Ohio

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Richard O. Kern, President  
Germantown, Ohio

## BASIC TELEPHONE ASSISTANCE

## III. LINK UP

## A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- o A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- o A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

## B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:

- (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
- (b) Food stamps;
- (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
- (d) Federal public housing assistance, or Section 8;
- (e) Home Energy Assistance Program (HEAP); (M) (T)
- (f) National School Lunch Program's Free Lunch Program (NSL); (N)
- (g) Household income at or below 135% of the poverty level; or (N)
- (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

## III. LINK UP (Con't)

## B. Regulations (Con't)

2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section III.A., above.
3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section III.B.1., above; identifying the specific program or programs from which the customer receives benefits. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section III.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document. (T)  
(N)  
|  
(N)
4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
5. Link Up customers are not restricted on the optional services to which they may subscribe.
6. If a customer disagrees with a company's findings regarding eligibility for Link-Up, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio. (N)

## BASIC TELEPHONE ASSISTANCE

## IV. LIFELINE ASSISTANCE

## A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- o A waiver of the Federal Subscriber Line Charge.
- o A reduction of \$1.75 off the customer's monthly basic local service charges.
- o Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- o A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.
- o Optional service like Caller ID and Call Waiting are not restricted. (N)

## B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - (b) Food stamps;
  - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - (d) Federal public housing assistance, or Section 8;
  - (e) Home Energy Assistance Program (HEAP); (T)
  - (f) National School Lunch Free Lunch Program; (N)
  - (g) Household income at or below 135% of the poverty level; or (N)
  - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

## IV. LIFELINE ASSISTANCE (Con't)

## B. Regulations (Con't)

2. Consumers participating in this program may receive service connection and deposit waivers through Link-Up. (N)
3. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
4. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
5. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section IV.B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income Section IV.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document. (N)
6. At no time will the monthly basic local exchange service charge less the discount cause the local service rates to be less than zero. (T)
7. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance. (N)
8. The Lifeline discounts and waivers apply to only one access line per household. (N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Dennis Carlsen, President  
Germantown, Ohio

## IV. LIFELINE ASSISTANCE (Con't)

## C. Enrollment Process

(N)

1. Existing Customers

- (a) Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount.
- (b) The Company will review the customer's lifeline application to determine customer's eligibility within 10 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- (a) Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- (b) The Company will review the customer's lifeline application to determine the customer's eligibility within 10 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

(N)

ISSUED: May 13, 2005

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Dennis Carlsen, President  
Germantown, Ohio

## IV. LIFELINE ASSISTANCE (Con't)

## D. Income Eligibility

(N)

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of documentation would include 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
2. Regardless of when the Company completes the verification process lifeline benefits shall go back to the date the qualified customer requested lifeline service or established new service.
3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30 day opportunity to prove eligibility or dispute the Company's determination. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.
4. The Telephone Company shall give customers who do not qualify for Lifeline assistance the option of spreading installation charges over three months consistent with Chapter 4901:1-5, O.A.C.
5. Written notification must include 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.
6. If a customer disagrees with the Company's findings regarding eligibility for lifeline, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

## IV. LIFELINE ASSISTANCE (Con't)

## E. Verification for Continued Eligibility

1. The Telephone Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for the termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.
3. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

(N)

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ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Dennis Carlsen, President  
Germantown, Ohio



THE GERMANTOWN INDEPENDENT  
TELEPHONE COMPANY  
Germantown, Ohio

Section 3  
First Revised Sheet No. 1  
Cancels Original Sheet No. 1

P.U.C.O. No. 7

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MESSAGE TOLL TELEPHONE SERVICE

The telephone company connects with toll lines of The Ohio Bell Telephone Company and all toll messages are subject to the rules, regulations and rates specified in the message of toll telephone service tariff of The Ohio Bell Telephone Company.

A compendium of maximum initial period rates within Ohio will be published in the telephone company's directory, and when such rates are changed between publication dates, an insert sheet will be prepared and furnished as a "bill-stuffer" to all customers. The telephone company's directory will also contain, on the same pages as the foregoing, a statement that: full information in regard to all other rates and charges for toll service may be obtained by calling "operator"; specific information in regard to all other rates and charges for other jointly furnished services, i.e., WATS, Private Line, Foreign Exchange, etc. may be obtained by calling or writing the company's business office.

CONCURRENCE - FOREIGN EXCHANGE SERVICE

The Germantown Independent Telephone Company, hereinafter called the concurring company, assents to, adopts and concurs in the Exchange and Network Services Tariff, P.U.C.O. No. 1, Foreign Exchange Service, filed with The Public Utilities Commission of Ohio by The Ohio Bell Telephone Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for foreign exchange service furnished jointly by the issuing company and the concurring company (including such service as is also participated in by one or more other companies), and hereby makes itself a party thereto and obligates itself to observe each and every provision thereof. (T)

CONCURRENCE - PRIVATE LINE SERVICES

The Germantown Independent Telephone Company, hereinafter called the concurring company, assents to, adopts and concurs in the Private Line Service Tariff, P.U.C.O. No. 2, filed with The Public Utilities Commission of Ohio by The Ohio Bell Telephone Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for private line services and channels furnished jointly by the issuing company and concurring company (including such services and channels as are also participated in by one or more other companies), and hereby makes itself a party thereto and obligates itself to observe each and every provision thereof. (T)

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Issued: April 21, 1987

Effective: April 23, 1987

Filed under authority of Order No.87-382-TP-ATA issued by  
The Public Utilities Commission of Ohio

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Issued By  
Richard O. Kern, Vice President  
Germantown, Ohio

P.U.C.O. No. 7

**CONCURRENCE - WIDE AREA TELEPHONE SERVICE**

The Germantown Independent Telephone Company, hereinafter called the concurring company, assents to, adopts and concurs in the Wide Area Telephone Service Tariff, P.U.C.O. No. 1, filed with The Public Utilities Commission of Ohio by The Ohio Bell Telephone Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Wide Area Telephone Service furnished jointly by the issuing company and the concurring company (including such services as are also participated in by one or more other companies), and hereby makes itself a party thereto and obligates itself to observe each and every provision thereof.

**CONCURRENCE - CHANNELS AND SERVICES**

The Germantown Independent Telephone Company, hereinafter called the concurring company, assents to, adopts and concurs in the Channels and Services - Private Line Service Tariff, P.U.C.O. No. 2, filed with The Public Utilities Commission of Ohio by The Ohio Bell Telephone Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Channels and Services - Private Lines, furnished jointly by the issuing company and the concurring company (including such services and channels as are also participated in by one or more other companies), and hereby makes itself a party thereto and obligates itself to observe each and every provision thereof.

**CONCURRENCE - EXCHANGE ACCESS**

The Germantown Independent Telephone Company, hereinafter called the concurring company, assents to, adopts and concurs in the Exchange Access Tariff, P.U.C.O. No. 1, filed with The Public Utilities Commission of Ohio by The Ohio Bell Telephone Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, and hereby obligates itself to observe each and every provision thereof.

**CONCURRENCE - CUSTOMER OWNED COIN OPERATED TELEPHONE SERVICE**

The Germantown Independent Telephone Company, hereinafter called the concurring company, assents to, adopts and concurs in the Section 15, Public Telephone Service and Section 16, Semi-Public Telephone Service of the General Exchange Tariff, P.U.C.O. No. 5, filed with The Public Utilities Commission of Ohio by United Telephone Company of Ohio, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Customer-owned, Coin Operated Telephone Service, and hereby obligates itself to observe each and every provision thereof, except as set forth below.

The monthly rate for a customer-owned, coin operated telephone service access line is the Basic Coin Transmission Dial Tone Line rate, plus the Coin Supervision Additive rate, where applicable, as set forth in this company's P.U.C.O. No. 7, Section 4, Sheet No. 1.

The maximum rate for a local call shall not exceed the tariff rate of \$.25 authorized by the Public Utilities Commission of Ohio.

The maximum rate restriction is effective until October 7, 1997, at which time end user payphone coin rates and end user directory assistance charges will be deregulated and detariffed pursuant to the FCC's Report and Order in Docket No. 96-128 issued September 20, 1996 and the PUCO's Entry in Case No. 96-1310-TP-COI entered May 22, 1997.

Issued: October 3, 1997

**RECEIVED**

OCT - 3 1997

TARIFF DIVISION  
Public Utilities Commission of Ohio

Filed under authority of Case No. 96-1310-TP-COI issued by  
The Public Utilities Commission of Ohio

Issued by  
Richard O. Kern, President  
Germantown, Ohio

Effective: October 7, 1997

A. GENERAL

1. This section is subject to and governed by Sections 1 and 2 of this tariff, which sections, as they now exist or as they may be revised, added to or supplemented by superseding sheets, are made a part of this section.
2. Access line, as referred to in this tariff, is the telephone company line from the central office switching point up to and including the termination on the customer's premises in either a terminal block, jack, or other point of termination.

B. SCHEDULE OF PRINCIPAL MONTHLY RATES

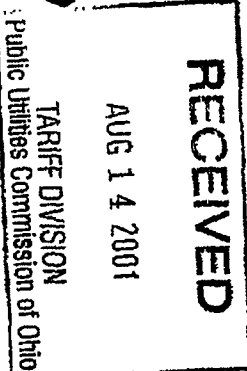
1. Monthly rates:

	<u>Access line</u> <u>Individual</u>	<u>Key System</u> <u>Trunk</u>	<u>PBX Trunk</u>
Residential	\$18.95 (I)	\$23.62 (I)	\$66.45
2 <sup>nd</sup> Residential Line	\$13.95 (I)	\$23.62(I)	66.45
Business	\$36.42 (I)	\$55.04(I)	

Two-way extended area service is furnished the subscribers of this exchange between The Germantown Independent Telephone Company and the Franklin, Middletown, Dayton and Miamisburg-West Carrollton exchanges of Ameritech Ohio and the Gratis and Farmersville exchanges of the GTE North, Inc.

The 2<sup>nd</sup> Residential Access Line Rate is available where the capacity with the Company's service area permits multiple access lines as determined by the Company. The 2<sup>nd</sup> Residential Access Line Rate applies to a second access line to a customer's premises, as defined in Section 2, Original Sheet 2 B .3. for residence. The 2<sup>nd</sup> Residential Line Rate does not apply to business service, nor to residential service at any premises receiving business service. Upon installation of the 2<sup>nd</sup> residential access line to the premises, the customer will automatically receive "Speed Calling 8" for both access lines, as described in Section 2J.5.a.

2. Reseller/Sharers and COCOT owners/operators Message Rate Service – where metering facilities are available.



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Filed under authority of Order No. 01-990-TP-AIR  
The Public Utilities Commission of Ohio  
Richard O. Kern, President  
Germantown, Ohio

THE GERMANTOWN INDEPENDENT  
TELEPHONE COMPANY  
Germantown, Ohio

Section 4  
FIRST REVISED SHEET NO. 1A  
CANCELS ORIGINAL SHEET NO. 1A

P.U.C.O. No. 7

ACCESS LINE

	<u>Individual</u>	<u>Key System</u> <u>Trunk</u>	<u>PBX Trunk</u>	
Business	\$19.50	\$29.50	\$39.15	
Pay phones				(N)
Basic Coin Transmission Dial Tone	\$19.50	--	--	(N)
Coin Supervision Additive	\$ 7.20	--	--	

In addition to the access line rate shown above, an \$.08 per message charge applies for each message over the monthly allowance of 30 local messages.

Issued: April 25, 1997

Effective: April 25, 1997

**RECEIVED**

APR 25 1997

TARIFF DIVISION  
Public Utilities Commission of Ohio

Filed under authority of Case No. 97- -TP-ATA issued by  
The Public Utilities Commission of Ohio

Issued by  
Richard O. Kern, President  
Germantown, Ohio

**Business Access Line Volume and Term Discounts**

(N)

A. The following discounts are available for business customers:

(N)

	<u>1 yr Term</u>	<u>2 yr Term</u>	<u>3 yr Term</u>	<u>5 yr Term</u>
1-3 lines	5%	10%	15%	20%
4-10 Lines	7%	12%	17%	22%
11-25 Lines	9%	14%	19%	24%
26-49 lines	11%	16%	21%	26%
50-74 Lines	13%	18%	23%	28%
75-99 Lines	15%	20%	25%	30%
100-199 Lines	17%	22%	27%	32%
200-299 Lines	19%	24%	29%	34%

B. The following feature packs may be added to any and all access lines in any of the volume and term discount plans listed above:

(N)

		<u>Monthly Rate</u>
Feature Pack A	Calling Number Delivery with Name, Voice Mail Basic,* 3 way Calling, Call Forward (all calls)	\$12.50
Feature Pack B	Calling Number Delivery with Name, Voice Mail Premium,* 3 way Calling, Call Forward (all calls)	\$16.50

\*This feature is not regulated by the Public Utilities Commission of Ohio.

(N)

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Issued: January 16, 2009

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In Accordance with Case No. 09-034-TP-ATA  
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Susan L. Sowell, Vice President  
Germantown, Ohio

C. SERVICE CONNECTION CHARGES

For all telephone service connections ordered by a subscriber for installation at the same time and considered standard by the telephone company, the following nonrecurring charges will apply:

1. Residence and Business

a. Service Ordering Charge

Receiving, recording and processing information necessary to execute a customer's request for service ..... \$ 6.60

b. Central Office Charge

Performing all or part of the work associated with the connection of a central office line. This includes connections or changes in the central office cable or drop wire up to house protector. .... \$63.50

(Same as above with drop in place) ..... \$45.00

c. Reconnect Charge

When service is disconnected for non-payment of charges, the service will be restored upon payment of past-due charges and a Reconnect Charge will be applied ..... \$20.00

The Reconnect Charge will be waived for all former customers who reconnect their service with the Company after having previously disconnected and ported their number to either a provider of digital or wireless phone service.

D. TELECOMMUNICATIONS RELAY SERVICES (TRS) CHARGE

(N)

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

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Issued: March 4, 2009

Effective: March 4, 2009

In Accordance with Case No. 09-166-TP-ZTA  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Germantown, Ohio

THE GERMANTOWN INDEPENDENT  
TELEPHONE COMPANY  
Germantown, Ohio

SECTION 4  
First Revised Sheet No. 3  
Cancels Original Sheet No. 3

P.U.C.O. No. 7

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GERMANTOWN EXCHANGE BOUNDARY MAP

The following exchange map cancels and supercedes all previous maps of the  
Germantown Independent Telephone Company on file with the Public Utilities Commission of  
Ohio.



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Issued: April 30, 2001

Effective: April 30, 2001

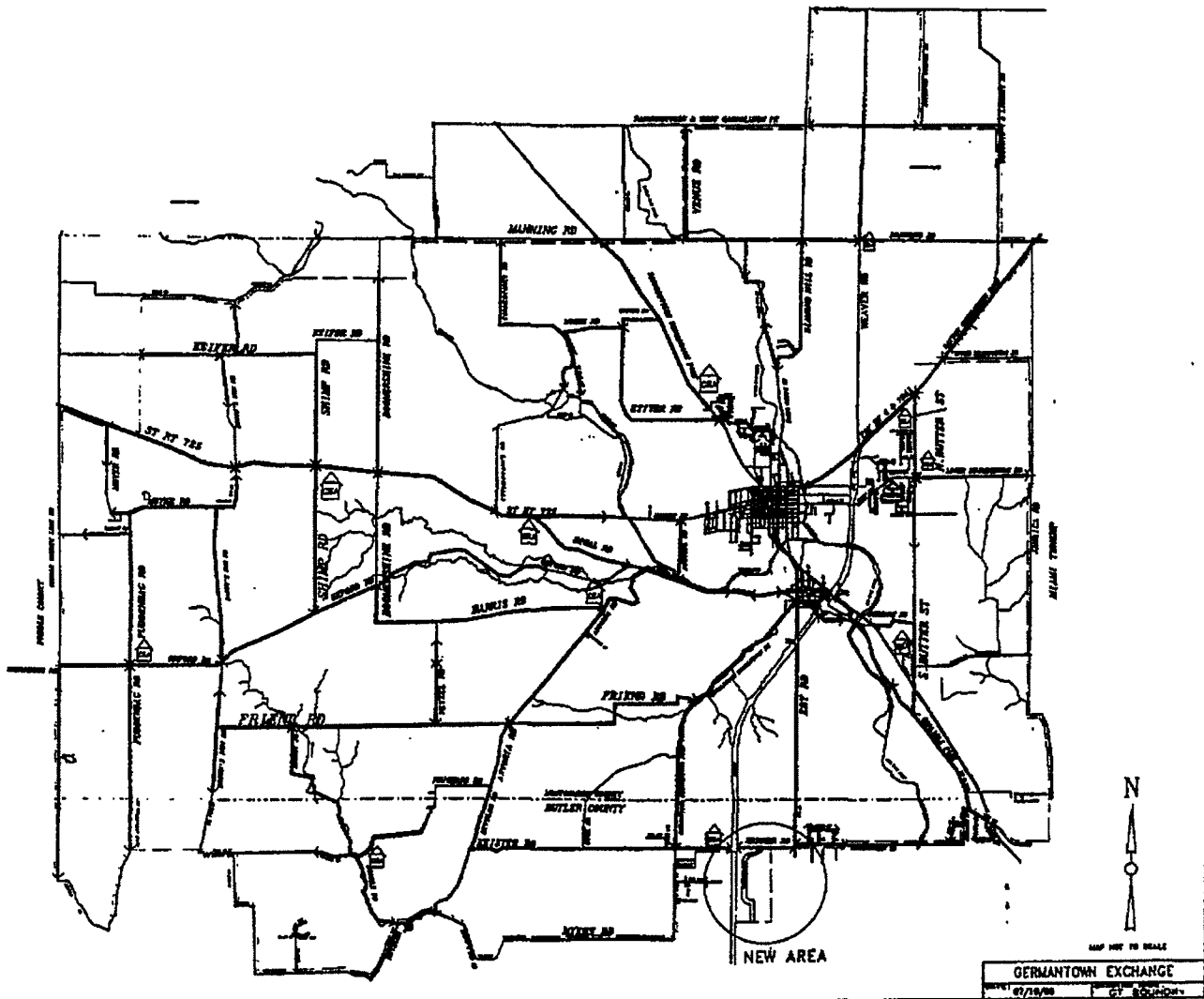
FILED IN ACCORDANCE WITH O.A.C. 4901: 1-3-03(L)  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

By Richard O. Kern, President  
Germantown, Ohio

THE GERMANTOWN INDEPENDENT  
TELEPHONE COMPANY  
Germantown, Ohio

SECTION 4  
First Revised Sheet No. 4  
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P.U.C.O. NO. 7



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APR 30 2001

By Richard O. Kern, President  
Germantown, Ohio

TARIFF DIVISION  
Public Utilities Commission of Ohio



GENERAL EXCHANGE SERVICE TARIFFS  
P.U.C.O. No. 7

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A. IntraLATA Presubscription

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective August 8, 1997.

2. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

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GENERAL EXCHANGE SERVICE TARIFFS  
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A. IntraLATA Presubscription (continued)

3. Rules and Regulations (continued)

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is

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A. IntraLATA Presubscription (continued)

5. IntraLATA Presubscription Charges (continued)

a. Application of Charges (continued)

made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff. (N)
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply. (N)

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50	(N)
--	Electronic Process	\$1.25	(N)

(D)

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

**I. GENERAL**

- A. Integrated Service Digital Network (ISDN) is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone lines. These services are based on NI-2, a set of the National Integrated Services Digital Network (ISDN) standards. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously (a user can send information from a personal computer and talk to the person on the other end of the line at the same time). This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital central office switching systems which connect Basic Rate Interface (BRI) equipped lines to customers' premises.
- B. ISDN BRI is an optional service arrangement that requires an access line and can be used in conjunction with a customer's residential service, individual business line or Centrex service. It uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital line. Under various optional arrangements, BRI provides the customer with access to Circuit-Switched Voice Services, Circuit Switched Data Services, and Packet-Switched Data Service.
- C. An ISDN BRI arrangement obtains its capabilities from an ISDN-capable, Telephone Company central office switch. The ISDN BRI arrangement provides two communications channels (but using only one physical line) between a telephone (or computer, fax machine or other equipment) and the digital central office. These channels are called Bearer, or B Channels. Another channel, called the Delta or D Channel, is used for signaling purposes and in some applications can be used for low speed packet data communications. The complete ISDN BRI line is known as 2B+D.
1. **B Channel** - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of up to 64 kilobits per second (kbps). Some serving central offices may be limited to speeds of 56 kbps. ISDN interconnection

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

I. GENERAL (Continued)

to or through non-ISDN equipped central offices will be sub-rated to 56 kbps per channel. Each B Channel may be configured in one of the following ways:

- a. **Circuit-Switched Voice** - Allows the user to originate and receive only voice calls over a single circuit-switched B Channel.
- b. **Circuit Switched Data** - Allows the user to originate and receive only data calls over a single circuit-switched B Channel.
- c. **Alternate Circuit-Switched Voice/Data** - Allows the user to originate and receive either voice calls or data calls over a single circuit-switched B Channel, but not simultaneously.
- d. **B Channel Packet-Switched Data Service (packet service not currently available)** - Allows the user to originate and receive X.25 packet data calls on the B Channel.

2. **D. Channel** - The D Channel is a 16 kbps digital signaling channel that carries signaling and control for the B Channels. The D Channel may be optionally used to transmit X.25 packet data [packet service not currently available] at a maximum transmission throughput of 9.6 kbps.

- D. All ISDN consist of central office facilities (including certain outside place facilities) extended from the Telephone Company's switching equipment to the customer's demarcation point.
- E. Distance Extension Charges, as set forth in Section 5, VI. of this tariff, will apply to customers who are within the serving central office and who are located more than 18,000 feet (cable route) from the central office.

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

I. GENERAL (Continued)

F. Directory Numbers

1. **Primary Directory Number** - Each B Channel includes a single primary telephone directory number. On a given 2B+D Integrated Service Digital Network line, calls are routed to the appropriate terminal device (voice telephone, computer/data terminal or packet device) based on the type of call (voice, data or packet) presented to the Integrated Service Digital Network line.
2. **Secondary Directory Numbers** - ISDN may have additional telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's Primary Directory Number; however, each B Channel is allowed only one simultaneous circuit connection at a time.

II. CIRCUIT SWITCHING SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of channels is dedicated to a given call. Circuit-Switched Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 56/64 kbps B Channel. The customer may choose among the following Circuit-Switched features based upon application needs:

- A. **Clear Channel Capability** - A characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. It is also possible to bridge two B Channels together to achieve data transmission speeds of up to 128 kbps. However, ISDN interconnection to or through non-ISDN equipped central offices will be potentially sub-rated to 56 kbps per channel.

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DIGITAL DATA COMMUNICATION SERVICE

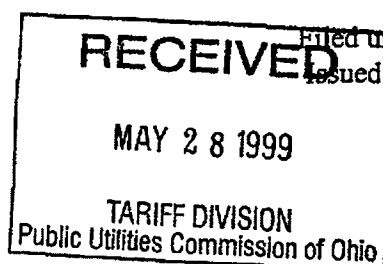
INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

II. CIRCUIT SWITCHING SERVICE DESCRIPTIONS (Continued)

- B. **Additional Call Offering** - This feature allows the user to be notified of an additional call when the telephone set is busy. Multiple incoming calls to a directory number or secondary telephone number (if purchased) can be terminated to the telephone.
- C. **Multiline Hunt Service** - This feature allows incoming calls to a busy directory number to search through a predetermined list of directory numbers. This may be another ISDN directory number on the same (or a different) B Channel or (for voice calls) an analog line. The hunting arrangement may be linear or circular.
- D. **Call Pick-Up** - This feature allows the user to answer calls directed to other stations.
- E. **Digital Switching Services** - Applicable Digital Switching Services (except for those superseded by Integrated Service Digital Network counterparts) are available at rates and charges specified in the Digital Switching Services section of the Company's tariff. The following Digital Switching Services features found specifically in this BRI tariff will be charged at rates listed in Section 5, VI. of this tariff:
1. **Call Hold** - This feature allows the user to place a call on hold.
  2. **Three-Way Calling** - This feature allows the user to add a third party to an existing voice call and thus enables a conference between parties at multiple locations. The user may also disconnect the last party added. The Additional Call Offering feature or Additional Call Appearances feature is a prerequisite.
  3. **Call Transfer** - This feature allows the user to transfer a voice call to another directory number. The Additional Call Offering feature or Additional Call Appearances feature is a prerequisite.

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

II. CIRCUIT SWITCHING SERVICE DESCRIPTIONS (Continued)

4. **Conference Calling - Six-Way Station Controlled** - This feature allows the user to set up a conference call for up to 6 parties (including the originator of the call). The Additional Call Offering feature or Additional Call Appearances feature is a prerequisite.
5. **Call Forwarding** - This feature allows calls to be redirected from one station to another station.
- F. **Custom Local Area Signalling Services** - CLASS features are available at rates and charges specified in Section 2 of this tariff.
- G. **Centrex Features** - Applicable Centrex features (except for those superseded by Integrated Service Digital Network counterparts) are available at rates and charges specified in Section 2 of this tariff.
- H. **Electronic Key Telephone Service (EKTS)** - Electronic Key Telephone Service is a central office based key system implementation that requires no switching equipment on the customer's premise. EKTS requires the customer to provide an EKTS capable terminal set. EKTS provides the customer with the ability to access the following features (where available):
  1. **Multiple Appearance Directory Numbers** - This feature allows a directory number(s) from one EKTS set to appear on the EKTS sets of other users.
  2. **Additional Call Appearances** - This feature allows the same directory number to appear more than once (by assigning the directory number to additional buttons) on a customer's telephone set, allowing the capability of multiple incoming or outgoing calls associated with that directory number. For EKTS users, this feature provides the same functionality as Additional Call Offering (or analog Call Waiting).

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

II. CIRCUIT SWITCHING SERVICE DESCRIPTIONS (Continued)

3. **Analog Line Appearances** - This feature allows analog users' directory numbers to appear on an EKTS set, thereby allowing the EKTS user to provide call coverage for analog users. It may limit the use of other features and/or functionalities on analog lines.
4. **Bridging** - This feature allows more than one EKTS set in the Multiple Appearance Directory Number group to be active on the same call simultaneously.
5. **Automatic Bridged Call Exclusion (Privacy on Answer)** - This feature allows only one user to answer an incoming call, thereby preventing bridging on incoming call. On a call by call basis, this feature can be disabled via Privacy (Manual Exclusion) to allow bridging to occur.
6. **Privacy (Manual Exclusion)** - This feature allows the user to press a feature button which will restrict other stations from bridging onto an existing call that is active at that station or picking up an existing call on hold. A user who has the Automatic Bridged Call Exclusion feature can press the Privacy button to disable Automatic Bridge Call Exclusion and thereby allow bridging to occur on a given call.
7. **Intercom Calling** - This feature allows for EKTS station-to-station calls. Intercom calls can be made by pressing an intercom button and dialing one or two digits.
8. **Display Capability** - This feature allows an appropriately equipped telephone set to display a variety of information. For example, when idle, the time and date is displayed. When the user is making a call, call progress information is displayed. The following information is also provided:

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

**II. CIRCUIT SWITCHING SERVICE DESCRIPTIONS** (Continued)

- a. **Caller ID** - This feature displays the calling number if available. Custom Local Area Signalling Services are available at rates and charges and are subject to all rules and regulations specified in Section 2, including blocking options.
- b. **Called Number Display** - This feature displays the called number (dialed digits) on the telephone set when an outgoing call is made.
- a. **Calling Reason Display** - This feature provides a display of the directory number from which a call was redirected (via Call Forwarding features) along with the reason (type of Call Forwarding) for the call being redirected.
- 9. **Feature Function Buttons** - This feature gives the user the ability to assign features to specific buttons on the EKTS set. When depressed, the button will activate or deactivate the assigned feature.
- 10. **Ringling Options** - This feature is used with Multiple Appearance Directory Number Arrangements and allows the EKTS set to apply different combinations of ringing (ringing is turned off after a specified period of time), delayed ringing (ringing is turned off after a specified period of time), immediate ringing, no ringing, or normal ringing. On a per EKTS user basis, each directory number may have a different ringing option.

**III. [RESERVED FOR FUTURE USE]**

[SPACE RESERVED FOR FUTURE USE]

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THE GERMANTOWN INDEPENDENT TELEPHONE COMPANY  
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Section 5  
Original Sheet No. 8

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INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

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THE GERMANTOWN INDEPENDENT TELEPHONE COMPANY  
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Section 5  
Original Sheet No. 9

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

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Original Sheet No. 10

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INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

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Original Sheet No. 11

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

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**IV. TECHNICAL SPECIFICATIONS**

**A. Transmission Specifications**

The standard transmission parameters for Integrated Service Digital Network utilizing an ISDN Basic Rate Interface (BRI) consists of: A maximum of 38.5db loop loss at a 40Kz test tone terminated into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring (which are owned and maintained by the Company only up to and including the demarcation point).

**B. Customer Premise Equipment and Facilities**

Compatible customer premise equipment is required to utilize ISDN. All equipment used to interface with these services is required to conform with NI-2 guidelines.

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of ISDN render any facilities provided

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

V. REGULATIONS

- A. Unless specifically exempted, ISDN shall be subject to all general regulations applicable to the provision of service by the Company as stated in this tariff.
- B. ISDN is provided at the option of the Company. This service is furnished subject to central office switching capacity, capability, the availability of outside plant facilities, and the necessary billing capabilities.
  - 1. The availability, functionality, and capabilities of ISDN may vary, or may not be available, dependent upon the type of serving central office switch, related software controlling that switch, hardware, and associated outside plant.
    - a. Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both. (These rates and charges will be determined on an individual case basis.)
    - b. Distance Extension Charges, as set forth in Section 5, VI of this tariff, will apply to customers who are within the serving central office and who are located more than 18,000 feet (cable route) from the central office.
- C. The minimum charge period for the payment of services provided under this tariff is one month.
- D. At the Company's discretion, the following nonrecurring service connection charges may be reduced or waived during promotional campaigns and/or as part of customer negotiations:

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

V. REGULATIONS (cont.)

1. Nonrecurring per B Channel and/or per D Channel service connection charge.
  2. Nonrecurring EKTS service connection charges.
- E. Directory Listing: One directory listing is provided without charge for each ISDN customer. For Centrex customers, one directory listing (either an analog or ISDN number) is provided per Centrex system. Additional listings may be provided as specified in Section 2 of this tariff.
- F. Billable Call Treatment
1. Normal toll charges shall apply to calls that are made outside of the Local Service Area.
  2. ISDN customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
- G. Customer Premise Equipment
1. This tariff for ISDN does not include terminal equipment on the customer's premises.
  2. The customer is responsible for providing the power required for any and all customer premise equipment connected to an ISDN equipped line.
- H. The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ISDN or associated equipment. Damages arising out of

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

- I. ISDN BRI is not eligible for vacation rates and is not offered for joint use service.

VI. RATES AND CHARGES

A. Integrated Service Digital Network Access

1. ISDN must be ordered in conjunction with basic exchange access services (e.g., R1, B1, Centrex). The rates and charges below are in addition to the existing rates for these services for providing an ISDN capable line to the customer's premises. These charges provide an OB + OD ISDN service. ISDN is available in 1B + D and 2B + D configurations. The customer must select the desired B Channels and D Channel arrangements to configure the service as required. When the Basic Exchange Access Service is ordered at the same time that ISDN BRI is ordered, the service connection charges in this section apply.

<u>Access</u>	<u>Service Connection</u>	<u>Monthly Rate</u>
Residential Integrated Service Digital Network	*	*
Single Line Business Integrated Service Digital Network	*	*
Centrex Integrated Service Digital Network		
Business	**	**
Residence	**	**
Distance Extension Charge	N/A	\$36.00

\*See access line rates set forth in PUCO No. 7, Section 4.

\*\*See PUCO No. 7, Section 2. The monthly rate for Centrex service is the applicable access line rate under Section 4 plus the applicable Centrex service charge under Section 2.

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

B. Communications Channels

1. Service establishment and monthly charges:

<u>Service Element</u>	<u>Service Connection</u>	<u>Monthly Rate</u>
Circuit-Switched Voice (per B Channel)	\$25.00	\$9.00
Circuit-Switched Data (per B Channel)	\$25.00	\$9.00
Circuit-Switched Alternate Voice/Data (per B Channel)	\$25.00	\$9.00

2. Usage Charges

- a. Circuit-Switching - The following usage charges will be assessed on local calls originating from access lines equipped with Integrated Service Digital Network:

<u>Usage Element</u>	<u>Per Minute</u>
Circuit-Switched Voice Calls	N/A

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Richard O. Kern, President  
Germantown, Ohio

THE GERMANTOWN INDEPENDENT TELEPHONE COMPANY  
Germantown, Ohio

Section 5  
Original Sheet No. 16

GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 7

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

VI. RATES AND CHARGES (Continued)

<u>Usage Element</u> (Continued)		<b>Monthly Rate</b>
Circuit Switched Data Calls:		
Unlimited Usage		
Per B Channel		\$47.50
Clear Channel		\$85.00/(2 Channels)

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GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 7

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

VI. RATES AND CHARGES (continued)

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3. Secondary Directory Numbers

- a. Additional directory numbers will be available at the rates as listed in Section 2 of this tariff.

C. Circuit-Switched Features

1. Recurring charges:  
The following circuit-switched features are provided without additional charge to the ISDN customer.

Circuit-Switched Feature

Clear Channel Capability (where available)

Additional Call Offering  
(per B Channel)

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Germantown, Ohio

Section 5  
Original Sheet No. 18

GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 7

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

Circuit-Switched Feature

Multiline Hunt Service

Call Pick-Up  
(per B Channel)

Digital Switching Services:

Call Hold

Three Way Calling (per B Channel)

Call Transfer

Call Forwarding  
(Per B Channel)

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GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 7

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

VI. RATES AND CHARGES (Continued)

(per B Channel)

Other Digital Switching Services

Advanced Digital Switching

Centrex Features  
(Centrex customers only)

2. Service establishment charges

When the above features are ordered as part of an initial service order with an Integrated Service Digital Network B Channel, there is no service establishment charge for these services.

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GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 7

DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

VI. RATES AND CHARGES (Continued)

3. Subsequent feature additions and charges

When the above features are ordered or modified after the initial installation of an Integrated Service Digital Network B Channel, the nonrecurring feature addition and change charge is as follows:

	<u>Charge</u>
Feature Additions and Changes (per B Channel)	\$25.00

Only one service charge will appear when multiple features are added or changed on a B Channel as part of the same service order.

D. **Electronic Key Telephone Service (EKTS)**

1. The monthly rates shown below apply to EKTS features. To have EKTS, a line must have at least one Integrated Service Digital Network Circuit-Switched Voice or Circuit-Switched Alternate Voice/Data B Channel.

<u>Electronic Key Telephone Service (EKTS)</u>	<u>Service Connection</u>	<u>Monthly Rate</u>
Electronic Key Telephone Service (per B Channel configured for EKTS)	\$25.00	N/A

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THE GERMANTOWN INDEPENDENT TELEPHONE COMPANY  
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GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 7

DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

	<u>Service Connection</u>	<u>Monthly Rate</u>
First 4 DNs on an EKTS Set	N/A	N/A
Fifth and Subsequent DN appearing on an EKTS Set	\$ 8.00	\$2.00
Additional Call Appearances (where available):		
First 4 call appearances	N/A	N/A
Fifth and Subsequent DN appearing (per EKTS Set)	\$8.00	\$2.00
Analog Line Appearances (per analog number appearing on an EKTS Set)	N/A	\$2.00
Bridging	N/A	N/A
Automatic Bridged Call Exclusive (Privacy on Answer)	N/A	N/A
Privacy (Manual Exclusion)	N/A	N/A
Intercom Calling (Per Intercom button assigned to an EKTS Set)	\$8.00	\$1.50

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P.U.C.O. No. 7

DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

VI. RATES AND CHARGES (Continued)

Display Capability:	<u>Service Connection</u>	<u>Monthly Rate</u>
Called Number Display	N/A	N/A
Calling Reason Display	N/A	N/A
Message Waiting Indication	N/A	N/A
Non-Standard Button Arrangement/ Configuration (per EKTS Set)	\$30.00	N/A
Ringing Options	N/A	N/A

2. Subsequent feature additional and changes

When EKTS features are ordered or modified after the initial installation of EKTS, the nonrecurring feature and change charge is as follows:

	<u>Nonrecurring Charge</u>
Feature Additions and Changes (per EKTS line)	\$25.00

Note 1: Current rates, charges, and multiple feature discounts for applicable Digital Switching Services, Enhanced Digital Switching Services, and Centrex Services may be found in the appropriate sections of this tariff. For analog lines, the rates and charges for these services are normally applied on a per line basis. For lines equipped with Integrated Service Digital Network, the rates and charges for these services are applied on a per B channel basis (to each B channel to which these services are assigned).

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Section 5  
Original Sheet No. 23

GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 7

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DIGITAL DATA COMMUNICATION SERVICE

INTEGRATED SERVICE DIGITAL NETWORK (ISDN)  
BASIC RATE INTERFACE (BRI)

VI. RATES AND CHARGES (Continued)

Only one service charge will appear when multiple features are added or changed on a B Channel as part of the same service order.

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EXPANDED SERVICE AREA

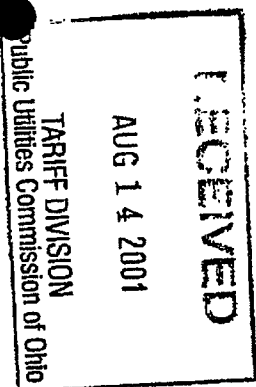
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**Expanded Service Area  
Franklin Exchange**

The services, rates, terms, and conditions for the Franklin Exchange will be identical to those of the Germantown Exchange.

Service will be available where facilities permit.

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Issued: June 21, 2001

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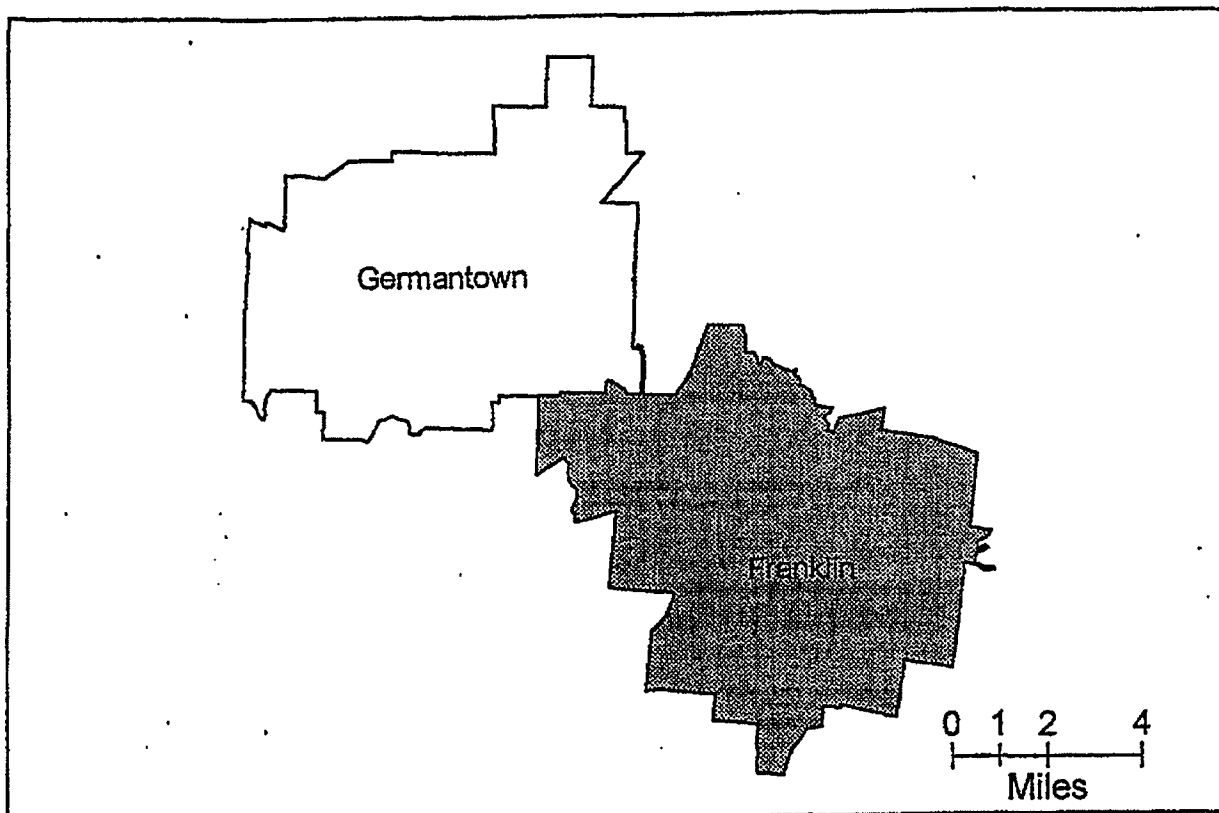
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Expanded Service Area

### Expanded Service Area Map Franklin Exchange



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Section 6  
Original Sheet 3

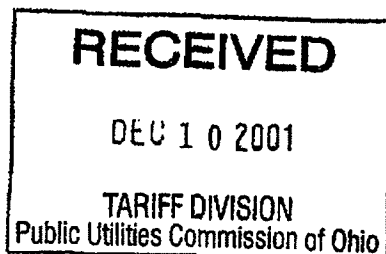
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Expanded Service Area

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**Expanded Service Area  
Miamisburg – W. Carrollton  
and Gratis**

The services, rates, terms, and conditions for the Miamisburg – W. Carrollton Exchange and the Gratis Exchange will be identical to those of the Germantown and Franklin exchanges.

Service will be available where facilities permit.



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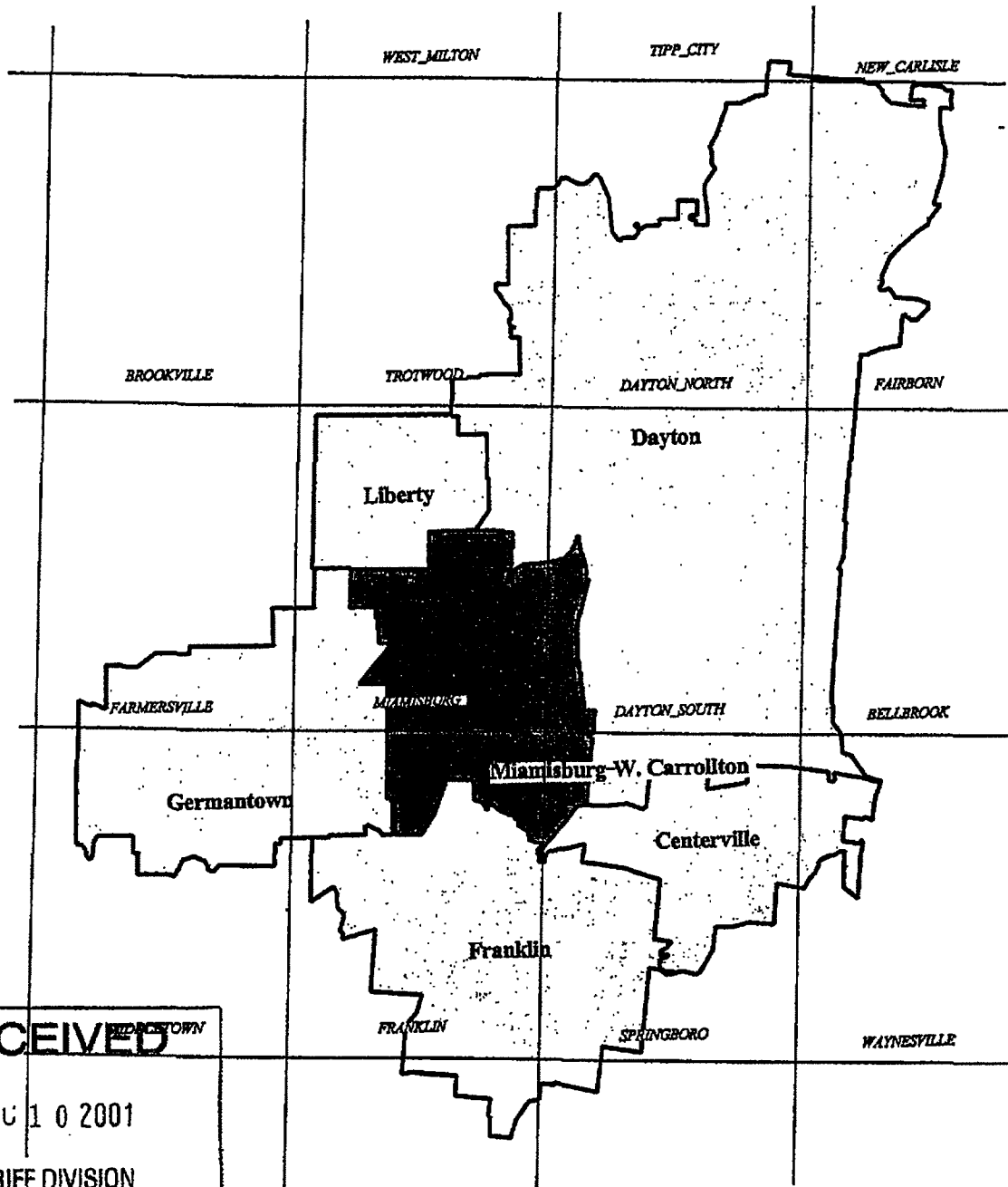
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**Expanded Service Area Map  
Miamisburg, - W. Carrollton**



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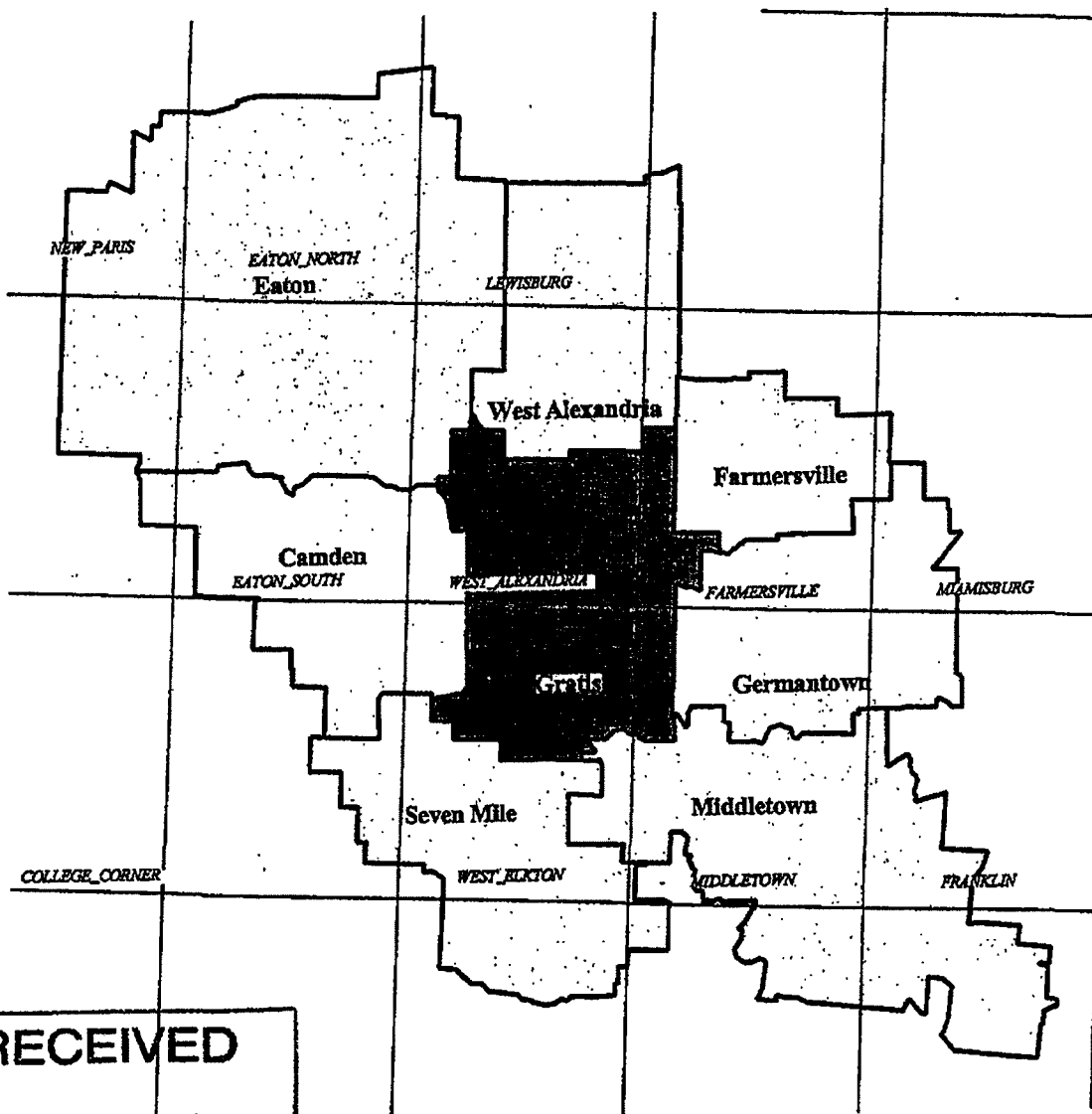
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Expanded Service Area Map  
Gratis



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EXPANDED SERVICE AREA

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**Expanded Service Area  
Farmersville and Middletown**

The services, rates, terms, and conditions for the Farmersville and Middletown exchanges will be identical to those of the Germantown, Franklin, Miamisburg-W. Carrollton, and Gratis exchanges.

Service will be available where facilities permit.

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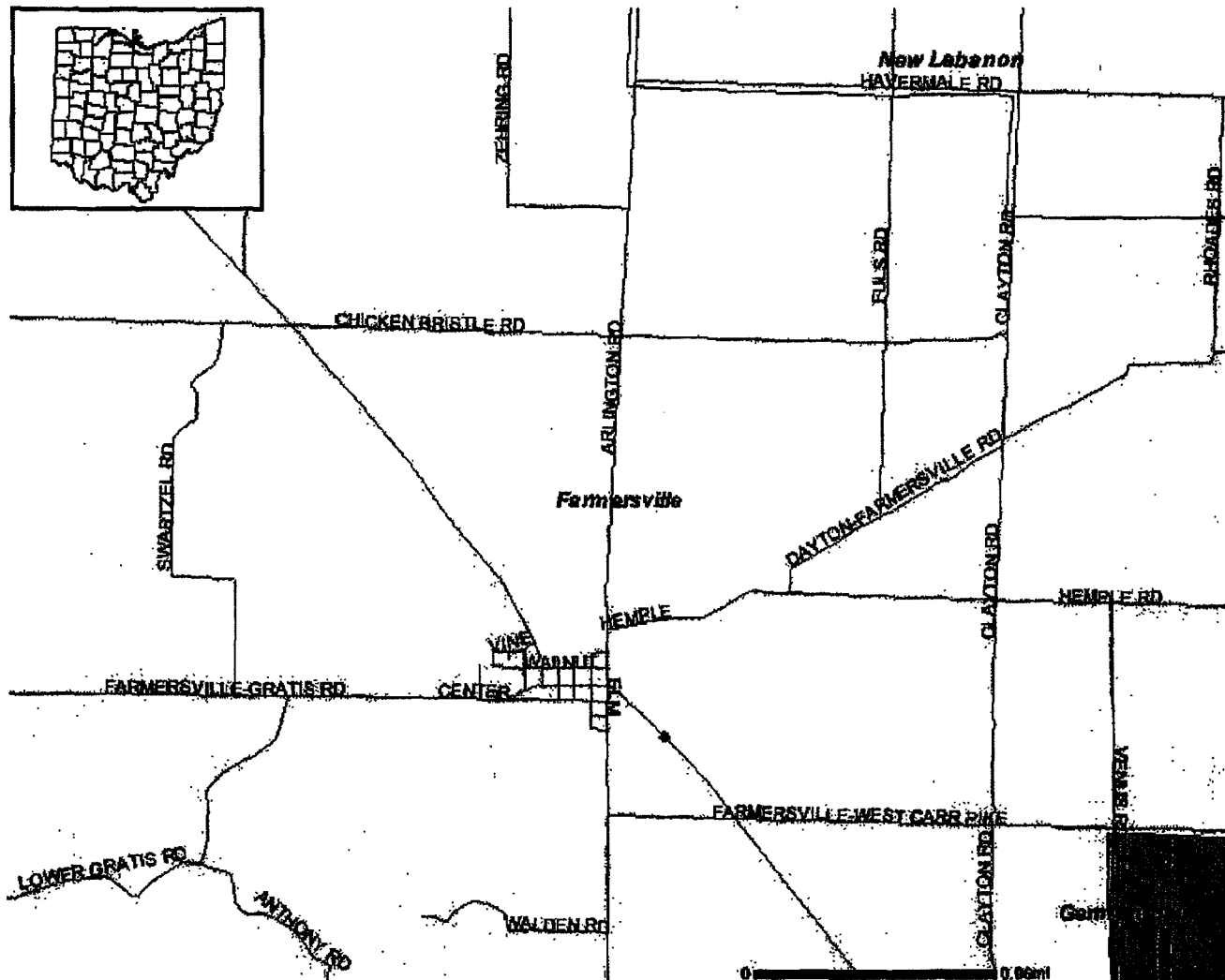
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EXPANDED SERVICE AREA

Expanded Service Area  
Farmersville



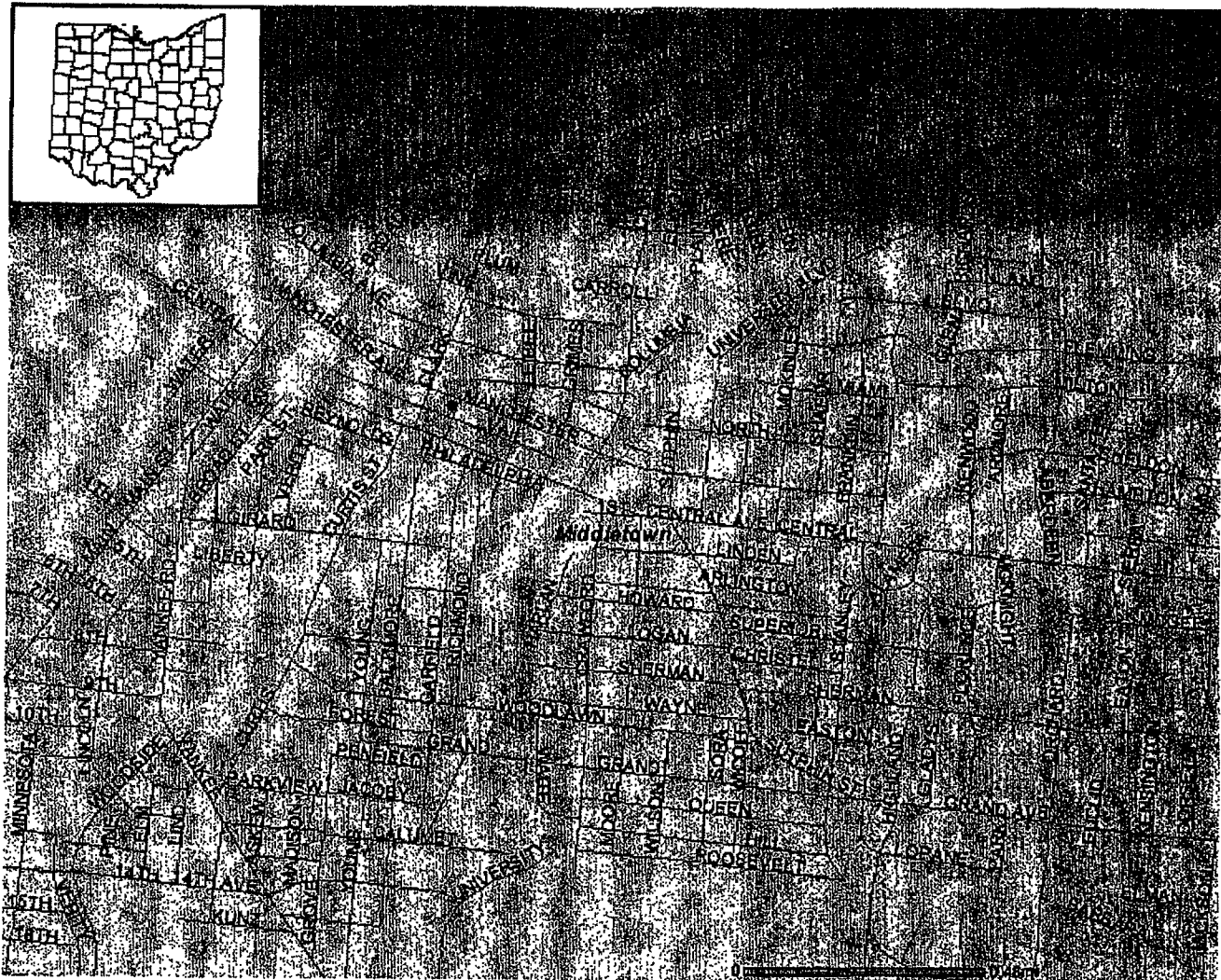
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Expanded Service Area  
Middletown



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**TELEPHONE SERVICE REQUIREMENTS FORM**

Pursuant to Case Nos. 95-845-TP-COI, 99-998-TP-COI, 99-563-TP-COI, and 04-1785-TP-ORD

The provider affirms that it is in compliance with Commission directives concerning the following checked items, and that this represents an up-to-date listing of applicable "generic" service requirements. The provider understands that this in no way supersedes the context of the applicable Commission orders described below. Unless otherwise specified, this language replaces the need for related language to be contained in the provider's tariff.

A. MANDATORY REQUIREMENTS FOR BASIC LOCAL EXCHANGE AND CTS PROVIDERS (unless otherwise noted):

[x] 1. **SALES TAX** (See also Case No. 87-1010-TP-UNC)

Certain telecommunication services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

[x] 2. **MTSS TARIFF REQUIREMENTS**

[x] The provider attests that its tariffs include:

- o provider-specific language addressing the deposit method (as cited in 4901:1-5-13) adopted by the company and approved by the Commission;
- o Toll Caps (choose one):
  - ☐ language addressing the provider-specific parameters of toll caps approved by the Commission, OR
  - ☒ not applicable since the provider has not chosen to incorporate toll caps.
- o language regarding establishment of service, including requirements to establish creditworthiness, as cited in 4901:1-5-13;
- o language regarding residential service guarantors, as cited in 4901:1-5-14;



- o language regarding subscriber bills, as cited in 4901:1-5-15;
- o language regarding subscriber billing adjustments for local exchange service, as cited in 4901:1-5-16; and,
- o language regarding denial or disconnection of local and/or toll service, including the requirements for the reconnection of local and/or toll service, as cited in 4901:1-5-17.

Check the boxes below to attest that the provider shall adhere to the following criteria when the provider implements cancellation of service policies and/or requests an advance payment:

☒ Cancellation of Service:

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service, and then the company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage;

☒ Advance Payment:

Advance Payment means a payment that may be required by the company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

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**[x] 3. SURCHARGES**

The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate procedures required by the Commission. Generally, the Commission will not grant the inclusion of gross receipts tax as a separate item on the bill unless special circumstances so warrant and the Commission specifically approves same. The company shall not place a separate line item on a customer's bill without sending notice to all customers informing them of the new line item charges in accordance with Commission-adopted notice procedures.

The customer is responsible for the payment of all state, local and E9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff.

**[x] 4. 1+ INTRALATA PRESUBSCRIPTION - Basic Local Exchange Providers Only (See Also Case No. 95-845-TP-COI, Guideline X.)****a. General**

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.

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b. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D; Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

c. Rules and Regulations

Subscribers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Paragraph E, below.

d. IntraLATA Presubscription Procedures

New subscribers will be asked to select an intraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with the Telephone Company. The Telephone Company will process the subscriber's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new subscribers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

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If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection. If selection is still not possible, the Telephone Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Telephone Company of an intraLATA toll carrier presubscription selection free of charge. Until the subscriber informs the Telephone Company of his/her choice for intraLATA toll carrier, the subscriber will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. Subscribers who inform the Telephone Company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in e.ii. below. If a customer of record inquires of the Telephone Company of the carriers available for intraLATA toll presubscription, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection.

e. IntraLATA Presubscription Charges

i. Application of Charges

After a subscriber's initial selection for a presubscribed intraLATA toll carrier and as detailed in Paragraph D above, for any change thereafter, an IntraLATA Presubscription Change Charge will apply. The IntraLATA Presubscription Change Charge shall be applied as follows:

- a. The charge shall be no greater than those set forth in Paragraph (e)(ii), unless modified by a company-specific Commission-approved tariff.
- b. If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

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## ii. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

B. REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES, OR WHERE CERTAIN CONDITIONS OF SERVICE ARE UTILIZED (check all applicable):☐ 1. **DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND THE TELECOMMUNICATION RELAY SERVICE**

Applicable to all telephone companies offering message toll service (MTS)  
(See also Case Nos. 87-206-TP-COI and 91-113-TP-COI):

- a. For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing-disabled, deaf, deaf/blind, and speech-disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
- b. Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled, are eligible to receive a discount off their MTS rates.
- c. Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:

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- i. Off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
- ii. Off the basic MTS, current, price list day rates: no less than a straight 70 percent discount shall be made available on a 24 hour a day basis; or
- iii. For MTS which is offered similar to the mileage-banded rate structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "day" period Monday through Friday; and the "night/ weekend" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "evening" period Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the "night/ weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, customer-dialed, station-to-station calls placed during the "night/weekend" period any day, the "day" period Sunday, and all day Saturday.
- d. All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph 1.c. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

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☐ **2. EMERGENCY SERVICES CALLING PLAN**

Applicable to all CLECs and CTSs offering MTS (See also Case Nos. 85-1466-TP-COI and 89-54-TP-COI):

Message toll telephone calls to governmental emergency service agencies, as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- a. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

☐ **3. ALTERNATIVE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide alternative operator services (AOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the AOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

☐ **4. LIMITATION OF LIABILITY**

The following is applicable to all telephone companies that choose to include in their tariffs language which may limit their liability (See also Case No. 85-1406-AU-COI):

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a

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courts responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

☐ 5. **TERMINATION LIABILITY**

The following is applicable to all telephone companies who choose to include in their tariffs language which imposes early termination liability on a customer for termination of service prior to the designated term of service:

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

☒ 6. **SERVICE CONNECTION ASSISTANCE (SCA)**

The following is applicable to all LECs that offer local service to residential customers:

SCA is targeted to help defray the one-time, up-front costs of connecting to the local exchange network for qualified customers. It provides a waiver of the deposit requirement, full or partial waiver of the service connection charges.

☒ 7. **LOCAL NUMBER PORTABILITY and NUMBER POOLING**

See Case No. 95-845-TP-COI Guideline XIV, FCC Dockets 95-116 and 99-200. NOTE: LNP and number pooling are required of all facilities-based LECs, regardless of size, and CMRS where currently rolled-out by the FCC or as a result of a bona fide request unless granted an extension, exemption, or waiver by the Commission or the FCC.

☒ 8. **TARIFFING AND DISCONNECTION PROCEDURES FOR SERVICE PACKAGES OR BUNDLES**

Applicable to all LECs packaging or bundling regulated local services with toll service and/or unregulated services. See Rule 4901:1-6-21(C), Ohio Administrative Code.

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☐ **Option 1****Tariffing**

Under option 1, LECs that package or bundle regulated local services with toll and/or unregulated services shall tariff only the regulated components of a package or bundle of services either as a package at a separate, single rate for the regulated components or individually at individual tariffed rates. The unregulated services and any rate(s) associated with the unregulated service components of any package or bundle of services shall not be tariffed.

**Disconnection Procedures**

Under option 1, if a customer fails to submit timely payment sufficient to cover the amount of the regulated charges, the LEC may discontinue the provision of the regulated services in compliance with Rule 4901:1-5-17, Ohio Administrative Code.

**Staff Notice**

Under option 1, LECs shall keep the Director of the Consumer Services Division and the Chief of Telecommunications of the Utilities Department informed and up-to-date on all current offers to consumers that bundle regulated local services with unregulated services at a single packaged rate, different from the rate shown in the tariff for the regulated components of the package. The notice to staff shall identify the regulated and unregulated services included and the packaged rate (the combined tariffed and untariffed rate).

☒ **Option 2****Tariffing**

Under option 2, LECs shall tariff the entire package or bundle of services including both regulated local services and toll and/or unregulated services for a single combined packaged rate (including any amount attributable to the unregulated components). The LEC shall clearly identify the services within the package and denote which services are unregulated.

**Disconnection Procedures**

Under option 2, if a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled packaged rate, the LEC may discontinue the provision of any

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regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service. For purposes of this rule, the rate for basic local exchange service shall be the tariffed rate for stand-alone basic local exchange service. In the event a CLEC does not offer basic local exchange service on a stand-alone basis, the CLEC shall identify an amount in the tariff for the basic local exchange service component of the package. In no event shall this amount exceed the packaged rate. Further, if the customer loses services included in the package due to non-payment or partial payment pursuant to this rule, the customer shall be entitled to add, change, or discontinue any regulated services provided according to the LEC's normal procedures for adding, changing or discontinuing such services.

**Disconnection Notice**

Under option 2, the LEC shall, in its notice of disconnection for non-payment, state the total amount due to avoid discontinuance of the package, as well as the total amount due to avoid discontinuance of the basic local exchange service component of the package.

☐ 9. **INMATE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide inmate operator services (IOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the IOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

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Summary: Application to Detariff Services - Part 1 of 2 electronically filed by Carolyn S Flahive on behalf of The Germantown Independent Telephone Company