

P. U. C. O. NO. 6

CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

SECTION 4

TITLE PAGE

Schedule of

CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

ISSUED March 17, 1971

EFFECTIVE May 1, 1971

In accordance with Order No. 36,143  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

## P. U. C. O. NO. 6

## CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

**A. GENERAL PROVISION**

Subscriber-provided terminal equipment and communications systems may be used with the facilities furnished by the telephone company for exchange and long distance message telecommunications service as specified in this section.

**B. GENERAL REGULATIONS****1. Responsibility of the Subscriber**

- a. Where exchange and long distance message telecommunications service is available under this tariff for use in connection with subscriber-provided facilities, the operating characteristics of such facilities shall be such as not to interfere with any of the services offered by the Telephone Company.
- b. Such use is subject to the further provisions that the subscriber-provided facilities do not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the telecommunications system; or otherwise injure the public in its use of the Telephone Company's services.
- c. Upon notice from the Telephone Company that the subscriber-provided facilities are causing or are likely to cause such hazard or interference, the subscriber shall make such change as shall be necessary to remove or prevent such hazard or interference.

**2. Responsibility of the Telephone Company**

- a. The Telephone Company shall not be responsible for the installation, operation or maintenance of any subscriber-provided facilities. Exchange and long distance message telecommunications service is not represented as adapted to the use of subscriber-provided facilities and where such facilities are connected to Telephone Company facilities, the responsibility of the Telephone Company shall be limited to the furnishing of facilities suitable for exchange of facilities suitable for exchange and long distance message telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service. Subject to this responsibility, the Telephone Company shall not be responsible for (1) the through transmission of signals generated by the subscriber-provided facilities or for the quality of, or defects in, such transmission, or (2) the reception of signals by subscriber-provided facilities.

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CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERSB. GENERAL REGULATIONS (Contionued)2. Responsibility of the Telephone Company (continued)

- b. The Telephone Company shall not be responsible to the subscriber or otherwise if changes in the criteria contained in this section or in any of the facilities, operations or procedures of the Telephone Company render any subscriber-provided facilities obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

3. Violation of Regulations

Where any subscriber-provided facilities are used with exchange and long distance message telecommunications service in violation of any of the provisions of this section, the Telephone Company will take such immediate action as appropriate, including disconnection of the service, for the protection of the network, and will promptly notify the subscriber of the violation. The subscriber shall discontinue such use of the facilities or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the subscriber to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in either temporary denial or termination of such subscriber's service until such time as the subscriber complies with the provisions of this tariff.

4. Network Control Signaling

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. In the furnishing of exchange and long distance message telecommunications service, to assure such continuing compatibility, network control signaling shall be performed by equipment furnished, installed and maintained by the Telephone Company.

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CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

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C. SUBSCRIBER-PROVIDED TERMINAL EQUIPMENT

1. Data Transmitting and/or Receiving Terminal Equipment

a. Direct Electrical Connections

Subscriber-provided data transmitting and/or receiving terminal equipment which involves direct electrical connection to the facilities furnished by the Telephone Company may be used with such facilities for exchange and long distance message telecommunications service either through a DATA-PHONE data set, or a data access arrangement, provided by the Telephone Company as described in (1) and (2) following. Use of such service is on a two-point basis.

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2. Data Access Arrangements

Where the subscriber elects to use subscriber-provided data transmitting and/or receiving terminal equipment through a data access arrangement:

- (a) The subscriber shall furnish the equipment which performs the functions of data signal conditioning.
- (b) To protect the telecommunications network and the services furnished to the general public by the Telephone Company from harmful effects, the subscriber-provided data transmitting equipment must comply with the minimum network protection criteria specified in E-1 following.
- (c) The Telephone Company shall furnish the data access arrangement for use with the network control signaling unit.

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986

In accordance with Order No. 85-533-TP-UNC

Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERSC. SUBSCRIBER-PROVIDED TERMINAL EQUIPMENT (Continued)1. Data Transmitting and/or Receiving Terminal Equipment (Cont'd)b. Acoustic, Inductive Connections

Subscriber-provided data transmitting and/or receiving terminal equipment may be acoustically or inductively connected with Telephone Company facilities for exchange and long distance message telecommunications service provided the acoustic or inductive connection is made externally to a Telephone Company network control signaling unit. Use of such service is on a two-point basis.

To protect the telecommunications network and the services furnished to the general public by the Telephone Company from harmful effects, the subscriber-provided data transmitting equipment must comply with the minimum network protection criteria specified in E-2 following.

ISSUED March 17, 1971EFFECTIVE May 1, 1971

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P. U. C. O. NO. 6  
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----- reserve for future use -----

ISSUED March 17, 1971

EFFECTIVE May 1, 1971

In accordance with Order No. 36,143  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P.U.C.O. NO. 6  
CONCURRENCESACCESS SERVICE

The Orwell Telephone Company ("Orwell") adopts and concurs in the tariff filed by the National Exchange Carrier Association, Inc. ("NECA") with the Federal Communications Commission ("F.C.C.") as TARIFF F.C.C. No. 5 dealing with rates and charges utilized by Orwell in providing access to interexchange carriers. The abovementioned tariff provides for interstate services, however, pursuant to orders and entries by this Commission on Case No. 83-464-TP-COI, Orwell hereby concurs, adopts and "mirrors" said tariff to apply toward intrastate services in all respects with the exception of Section 4, End User Charges, and as follows:

## A. Access Charge Rates

Pursuant to this Commission's Order No. 83-464-TP-COI, the Company hereby temporarily, deviates from full concurrence ("mirroring") with the National Exchange Carrier Association (NECA) tariff on file with the Federal Communications Commission (FCC) and for only the Carrier Common Line (CCL) rates for premium originating and terminating minutes of use, for Intrastate traffic only:

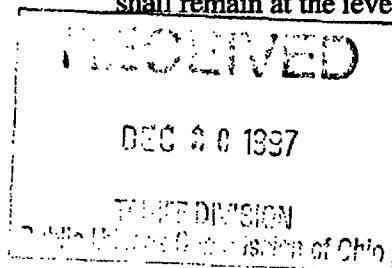
## a. Schedule of Rates

## Premium Access, per minute

- Terminating	\$0.0428
- Originating	\$0.0150

## Switched Access Rates

Local switched access rates applied to the intrastate jurisdiction shall remain at the levels existing on December 31, 1997.



ISSUED: December 30, 1997

EFFECTIVE: December 30, 1997

In accordance with Order No. 83-464-TP-COI and 97-1330-TP-ATA

Issued by the Public Utilities Commission of Ohio

By Donald Pokorny, President, Orwell, Ohio 44076

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CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

C. SUBSCRIBER-PROVIDED TERMINAL EQUIPMENT (Continued)

2. Voice Transmitting and/or Receiving Terminal Equipment

a. Direct Electrical Connections

- (1) Subscriber-provided voice transmitting and/or receiving terminal equipment which involves direct electrical connection to the facilities furnished by the Telephone Company for exchange and long distance message telecommunications service may be used with such facilities in accordance with (a) and (b) following:
  - (a) The connection shall be made through a Telephone Company network control signaling unit and a connecting arrangement which shall be furnished, installed and maintained by the Telephone Co.
  - (b) To protect the telecommunications network and the services furnished to the general public by the Telephone Company from harmful effects, the subscriber-provided voice transmitting equipment must comply with the minimum network protection criteria specified in E-1 following.
- (2) The rates for the connecting arrangements required in connection with such direct electrical connections are set forth in F-1 following.

b. Acoustic and Inductive Connections

- (1) Subscriber-provided voice transmitting and/or receiving terminal equipment maybe acoustically or inductively connected with Telephone Company facilities for exchange and long distance message telecommunications service provided the acoustic or inductive connection is made externally to a Telephone Company network control signaling unit.
- (2) To protect the telecommunications network and the services furnished to the general public by the Telephone Company from harmful effects, the subscriber-provided voice transmitting equipment must comply with the minimum network protection criteria specified in E-2 following.

ISSUED March 17, 1971

EFFECTIVE May 1, 1971

In accordance with Order No. 36,143  
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By Frank Leonetti, President, Orwell, Ohio



## P. U. C. O. NO. 6

CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERSC. SUBSCRIBER-PROVIDED TERMINAL EQUIPMENT (Continued)2. Voice Transmitting and/or Receiving Terminal Equipment (Cont'd)c. Recording Two-Way Telephone Conversations

Connection of Subscriber-provided voice recording equipment with facilities of the Telephone Company for the recording of telephone conversations shall be made only through recorder connectors.

3. Subscriber-Provided Accessories

Subscriber-provided accessories may be used with the facilities furnished by the Telephone Company for exchange and long distance message telecommunications service provided that such accessories comply with the provisions of B. preceding.

D. SUBSCRIBER-PROVIDED COMMUNICATIONS SYSTEMS1. General Provision

Subscriber-provided communications systems may be connected at a service point of the subscriber, on a voice grade basis, with exchange and long distance message telecommunications service either through a network control signaling unit and connecting arrangement, furnished, installed and maintained by the Telephone Company or through subscriber-provided equipment which effects such connections externally to a Telephone Company network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving. The subscriber-provided system shall comply with the minimum network protection criteria contained in E-1 and 2 following.

ISSUED March 17, 1971EFFECTIVE May 1, 1971

In accordance with Order No. 36,143  
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By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERSD. SUBSCRIBER-PROVIDED COMMUNICATIONS SYSTEMS (Cont'd)

(D)

(D)

3. Western Union Telegraph Company

- a. Interexchange private line services and channels furnished by The Western Union Telegraph Company to its customers under its tariffs for use in voice or alternate voice-data, voice-teleprinter, or facsimile-voice transmission may, when used for voice transmission and terminated in instrumentalities furnished at both ends of the Telephone Company as a part of a service provided by the Telephone Company to the same customer under this tariff, be connected for exchange and long distance message telecommunications service through such instrumentalities, in lieu of the provisions of D-1 preceding.

E. NETWORK PROTECTION CRITERIA

To protect the telecommunications network and the services furnished to the general public by the Telephone Company from harmful effects the signal from the subscriber-provided terminating equipment or communications system to the exchange and long distance message telecommunications network must comply with the following minimum network protection criteria:

1. Direct Electrical Connections

Where the subscriber-provided equipment or system is connected with exchange and long distance message telecommunications service through a connecting arrangement and network control signaling unit furnished by the Telephone Company, the subscriber-provided equipment or system must comply with the following criteria:

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986

In accordance with Order No. 85-533-TP-UNC

Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6

CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERSE. NETWORK PROTECTION CRITERIA (Continued)

- a. To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12db below one milliwatt when averaged over any three second interval. To insure that this limit is not exceeded, the power of the signal which may be applied by the subscriber-provided equipment to the Telephone Company interface located on the subscriber's premises will be specified for each type of voice connecting arrangement or for each subscriber's location in the case of a data access arrangement, but in no case shall it exceed one milliwatt.
- b. To protect other services it is necessary that the signal which is applied by the subscriber-provided equipment to the Telephone Company interface located on the subscriber's premises meets the following limits:
  - (1) The power in the band from 3,995 Hertz to 4,005 Hertz shall not exceed 18db below the power of the signal as specified in E-1-a preceding.
  - (2) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
  - (3) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
  - (4) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.
  - (5) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.
- c. To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the subscriber-provided equipment to the Telephone Company interface located on the subscriber's premises at no time have energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

ISSUED March 17, 1971EFFECTIVE May 1, 1971

In accordance with Order No. 36,143  
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By Frank Leonetti, President, Orwell, Ohio

## P. U. C. O. NO. 6

CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERSE. NETWORK PROTECTION CRITERIA (Continued)2. Acoustic and Inductive Connections

Where the subscriber-provided equipment or system is connected with exchange and long distance message telecommunications service through subscriber-provided equipment which effects such connections externally to a Telephone Company network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving, the subscriber-provided equipment or system must comply with the following criteria:

- a. To prevent excessive noise and crosstalk in the network it is necessary that the power of the signal which is applied by the subscriber-provided equipment to the network control signaling unit located on the subscriber's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input to the Telephone Company line) does not exceed 9db below one milliwatt when averaged over any three second interval.
- b. To protect other services it is necessary that the signal which is applied by the subscriber-provided equipment to the network control signaling unit located on the subscriber's premises meet the following limits at the output of the network control signaling unit (i.e., at the input to the Telephone Company line):
  - (1) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in E-2-a preceding.
  - (2) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
  - (3) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
  - (4) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.
  - (5) The power in the ban above 40,000 Hertz shall not exceed 50db below one milliwatt.

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CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

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E. NETWORK PROTECTION CRITERIA (Continued)

- c. To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the subscriber-provided equipment to the network control signaling unit located on the subscriber's premises be limited so that the signal at the output of the network control signaling unit (i.e., at the input to the Telephone Company line) shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power at the output of the network control signaling unit in the 2450 to 2750 Hertz bank, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

F. RATES AND CHARGES

(D)

(D)

1. Service Maintenance

A visitation or maintenance charge applies when a service difficulty or trouble report requires a visit by the Telephone Company to the customer premises, at which subscriber-provided equipment or lines are connected to Telephone Company facilities, to determine that the difficulty or trouble is not the result of failure of Telephone Company Facilities.

The charge for each service maintenance visit is on an actual cost basis, including time and material.

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ISSUED March 20, 1984 EFFECTIVE April 1, 1984

In accordance with Order No. 83-329-TP-AIR

Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio 44076

P.U.C.O. NO. 6  
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

F. RATES AND CHARGES (Continued)

3. Where abnormal installation expense is incurred by the Telephone Company, the subscriber will be required to pay the difference between the expense incurred by the Telephone Company and the expense which normally would have been incurred for the installation.

(D)

(D)

ISSUED March 20, 1984 EFFECTIVE April 1, 1984

In accordance with Order No. 83-329-TP-AIR  
Issued by The Public Utilities Commission of Ohio

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P. U. C. O. NO. 6  
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

- A. Subscriber-provided terminal equipment and communications systems may be used with the facilities furnished by the telephone company for exchange and long distance message telecommunications service as specified in this section.
- B. Customer owned and provided equipment (C.O.P.E.) will be allowed to be connected to facilities furnished by the Telephone Company in accordance with the FCC Docket 19528 (Registration Program) providing the customer at the option of the Telephone Company (T) a) notifies the Telephone Company of the intent to connect C.O.P.E., b) provides the Telephone Company with the make, model and FCC registration number and ringer equivalence rating of the C.O.P.E.
- C. C.O.P.E. which is not in conformance with the FCC Registration Program may not be attached to the facilities of the Telephone Company without the use of either a Telephone Company provided or customer provided interconnection device. The interconnection device must also be in conformance with the Registration Program. (D)
- D. A visitation or maintenance charge will apply when a service difficulty or trouble report requires a visit by the Telephone Company to the customer premises, at which C.O.P.E. is connected to Telephone Company facilities, to determine that the difficulty or trouble is not the result or failure of Telephone Company facilities. The charge will be based on the actual cost of the visit as determined by the direct labor time, indirect labor time, equipment and materials required. (T)

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ISSUED April 24, 1987 EFFECTIVE January 1, 1987

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In accordance with Order No. 86-927-TP-COI  
Issued by The Public Utilities Commission Ohio  
By Frank Leonetti, President, Orwell, Ohio 44076

P. U. C. O. NO. 6  
CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

## A. APPLICATION

This section contains regulations, rates and charges applicable to Customer-owned, Coin Operated Telephone (COCOT) Service required by The Public Utilities Commission Ohio Opinion and Order for Case No. 84-863-TP-COI as entered in the Journal January 29, 1985 and the Opinion and Order in Case No. 88-452-TP-COI as entered in the Journal February 21, 1990.

## B. GENERAL

1. The Telephone Company will permit the resale of Local Telephone Service associated with Customer-Owned Coin-Operated and Non Coin-Operated telephone service.
2. Customer-Owned, Coin-Operated Telephone (COCOT) Service is basic exchange service provider to customers for the connection of a Customer-Owned, Coin-Operated Telephone.

## B. REGULATIONS

1. COCOT Service is provided on an Individual Business Access Line basis only. COCOTS may not, under any circumstances, be connected behind a PBX.
2. All COCOTs must either:
  - a. Registered with the FCC under Part 68 of its Rules and Regulations,
  - b. Connected to the network behind an FCC-registered coupler.
3. General operating characteristics required of all COCOTs:
  - a. COCOT instruments shall be hearing aid compatible;
  - b. COCOT instruments shall be mounted in accordance with federal and state height regulations for disabled persons;
  - c. COCOT instrument shall provide access to Operator, 911 Emergency Service (where available), and Directory Assistance for free and without the use of a coin.
4. Requirements for COCOT Service:
  - a. COCOT instruments shall possess the capability of returning unused coins;

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By Frank Leonetti, President, Orwell, Ohio 44076

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P. U. C. O. NO. 6  
CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

- b. COCOT instruments shall possess the capability of accepting coins of various denominations;
  - c. COCOTs, at the option of the owner, may provide either outgoing calls only or both outgoing and incoming calls. If, however, the COCOT provides outgoing calls only, notice of such must be posted on the COCOT instrument.
  - d. COCOT Service is afforded the same "essential service" status as that assigned to public service telephone locations provided by the Telephone Company;
  - e. COCOT instruments shall provide both local and long distance service;
  - f. COCOT instruments shall provide access to all locally certificated long distance carriers and 800 numbers.
  - g. COCOTs may not place time limitations on any phone calls.
  - h. COCOT owners must program their telephone instruments in such a manner as to abide by the Commission's rules for the operation of alternative operator services. These rules include providing access to the local exchange company operator by use of keypad "0"; providing access to all locally certified inter-exchange carriers; and providing access to local emergency services numbers (both 911 and other applicable numbers in those areas in which 911 is not available). Owners who choose to associate with AOS providers will be disconnected if they are found to be offering the service of a non-certified AOS provider.
  - i. COCOTs may not charge an end user a fee for using a credit card at a paystation.
5. Posted informational requirements for ALL COCOT service:
- The following information, which shall be provided in a clear and easy to read form, should be posted at or near each COCOT location:

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- a. Name and telephone number of the COCOT owner;
- b. Operating instructions for the COCOT instrument;
- c. Method for reporting complaints and obtaining refunds in a cost free manner;

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In accordance with Order No. 88-452-TP-COI  
Issued by the Public Utilities Commission of Ohio

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CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

- d. Out-of-order COCOTS shall be clearly marked as such;
  - e. Notice must be provided if COCOT instruments are not programmed to receive incoming calls.
6. Other charging and rate-related requirements for All COCOT Service:
- a. The maximum rate for a local call shall not exceed the price of a local call made from a Telephone Company-provided pay telephone instrument at the filed tariff rate authorized by the Public Utilities Commission of Ohio
  - b. The COCOT owner/subscriber is responsible for the payment of all calls originated from or accepted at the Access Line terminating location.
  - c. The COCOT user shall not be charged for incompleated calls
  - d. COCOTs are not permitted to resell or mark-up the price of long distance service without first obtaining Commission certification to do so.
7. COCOT owners must submit a completed "Application to Provide Customer-Owned, Coin-Operated Telephone Service in the State of Ohio" to the Telephone Company prior to the connection of their service. A Commission approved application form attached and identified as Appendix A.

## D. RATES AND CHARGES

1. The Standard, one party business rate currently in effect in each exchange area, or its equivalent, shall be the proper rate to be applied to the furnishing of COCOT Service. (See page 6 - Commission Opinion and Order Entered in the Journal January 29, 1985).

## E. DISCONNECTION OF COCOT SERVICE

By its Finding and Order for Case No. 84-863-TP-COI as entered Journal April 9, 1985, The Public Utilities Commission Ordered the local exchange companies to include, as part of their tariffs:

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PUBLIC UTILITIES COMMISSION OF OHIO

P. U. C. O. NO. 6  
CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICEDISCONNECT PROCEDURES FOR COCOT SERVICE

Any provider of customer-owned, coin-operated telephone (COCOT) service that obtains a local access line or subscriber line from a local exchange company is a customer of said company and is therefore subject to the terms and conditions set forth in said company's tariffs and must comply with all the requirements set forth in the Opinion and Order issued by the Public Utilities Commission of Ohio on January 29, 1985, in Case No. 84-863-TP-COI. Failure to comply with said tariffs and opinion and Order or any related rule approved by this Commission shall be grounds for disconnection.

If a provided of COCOT service is in noncompliance, the local exchange company shall mail to the COCOT provider a proper and reasonable disconnection notice which indicates that unless the reason for noncompliance is removed not later than fifteen (15) days from the postmarked date, service to the COCOT location will be terminated unless a written protest is filed with the Docketing Division of the Public Utilities Commission prior to such date. However, such notification requirements do not apply if continuation of the COCOT service would cause damage to the company's switched network, or if the disconnection is due to nonpayment. Disconnections for nonpayment shall be made in accordance with the local exchange company's normal practices for business customers.

The following constitute the minimum requirements of a proper and reasonable disconnection notice to providers of COCOT service:

1. The date on which the disconnection will occur.
2. The reason(s) for the disconnection, and the manner in which to avoid such disconnection (e.g., necessary physical modifications to bring such COCOT into compliance).
3. The necessary procedures for handling disputes, including:
  - a. The address and telephone number of the office of the telephone company that the COCOT provider may contact in reference to his or her account;
  - b. Notice that the provider may, after contacting the company, pursue his or her dispute with the Public Utilities Commission of Ohio's Public Interest center on

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PUBLIC UTILITIES COMMISSION OF OHIO

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CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

an informal basis. The toll-free telephone number of the Commission's Public Interest Center shall be provided; and

- c. Notice that the provider may, after contacting the company, pursue his or her dispute on a formal basis by filing a written protest with the Docketing Division of the Commission within fifteen days of the service date of the disconnection notice. The address of the Commission's Docketing Division shall be provided. The notice shall state that failure to file a formal protest constitutes an acknowledgment by the COCOT provider that his or her service is not in compliance with the company's tariffs and the Commission's regulations.



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P. U. C. O. NO. 6  
CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

## APPENDIX A

APPLICATION TO PROVIDE CUSTOMER-OWNED, COIN-OPERATED  
TELEPHONE (COCOT) SERVICE IN THE STATE OF OHIO  
(TYPE, OR USE BLACK OR RED PEN)

NAME OF APPLICANT \_\_\_\_\_  
NAME OF PERSON AUTHORIZED TO ACT FOR  
APPLICANT \_\_\_\_\_  
ADDRESS OF APPLICANT \_\_\_\_\_  
\_\_\_\_\_  
PHONE NUMBER OF APPLICANT \_\_\_\_\_  
\_\_\_\_\_  
NAME OF MAINTENANCE PROVIDER \_\_\_\_\_  
ADDRESS OF MAINTENANCE PROVIDER \_\_\_\_\_  
\_\_\_\_\_  
PHONE NUMBER OF MAINTENANCE PROVIDER \_\_\_\_\_  
\_\_\_\_\_  
NAME OF BILL PAYER \_\_\_\_\_  
ADDRESS OF BILL PAYER \_\_\_\_\_  
\_\_\_\_\_  
PHONE NUMBER OF BILL PAYER \_\_\_\_\_  
BUSINESS NAME AT INSTALLATION SITE \_\_\_\_\_  
ADDRESS OF INSTALLATION \_\_\_\_\_  
\_\_\_\_\_  
LOCATION OF COCOT AT INSTALLATION SITE  
INSIDE \_\_\_\_\_ OUTSIDE \_\_\_\_\_  
\*A. WITHIN A SHOPPING MALL \_\_\_\_\_  
\*B. WITHIN AN AIRPORT \_\_\_\_\_  
\*OTHER \_\_\_\_\_  
\_\_\_\_\_  
HOURS OF ACCESSIBILITY \_\_\_\_\_  
FCC REGISTRATION NUMBER \_\_\_\_\_  
TYPE OF SERVICE \_\_\_\_\_  
NAME OF TOLL SERVICE PROVIDER \_\_\_\_\_  
IS OPERATOR SERVICE PROVIDED BY A LEC? \_\_\_\_\_  
IF NOT, NAME OF THE OPERATOR SERVICE PROVIDER \_\_\_\_\_  
TELEPHONE NUMBER ASSIGNED TO COCOT \_\_\_\_\_  
EXCHANGE WHERE LOCATED \_\_\_\_\_

\*With regard to 9-1-1 EMERGENCY SERVICE; i.e., if the COCOT instru-  
ment is located within a shopping mall, an airport, or any similar  
type area, it is mandatory to pinpoint the exact location (for  
example, 400 ft. southeast of concourse B, 37 ft. northwest of store  
number 27 inside of anytown shopping mall).

ISSUED February 21, 1990 EFFECTIVE March 7, 1991

**RECEIVED**

In accordance with Order No. 88-452-TP-COI  
Issued by the Public Utilities Commission of Ohio

JUN 17 1991

By Frank Leonetti, President, Orwell, Ohio 44076

TARIFF DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

THE ORWELL TELEPHONE COMPANY  
d/b/a FairPoint Communications

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**TELEPHONE SERVICE REQUIREMENTS FORM**

Pursuant to Case Nos. 95-845-TP-COI, 99-998-TP-COI, 99-563-TP-COI, and 04-1785-TP-ORD

The provider affirms that it is in compliance with Commission directives concerning the following checked items, and that this represents an up-to-date listing of applicable "generic" service requirements. The provider understands that this in no way supersedes the context of the applicable Commission orders described below. Unless otherwise specified, this language replaces the need for related language to be contained in the provider's tariff.

A. MANDATORY REQUIREMENTS FOR BASIC LOCAL EXCHANGE AND CTS PROVIDERS (unless otherwise noted):

[x] 1. **SALES TAX** (*See also Case No. 87-1010-TP-UNC*)

Certain telecommunication services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

[x] 2. **MTSS TARIFF REQUIREMENTS**

[x] The provider attests that its tariffs include:

- provider-specific language addressing the deposit method (as cited in 4901:1-5-13) adopted by the company and approved by the Commission;
- Toll Caps (choose one):
  - ☐ language addressing the provider-specific parameters of toll caps approved by the Commission, OR
  - ☒ not applicable since the provider has not chosen to incorporate toll caps.
- language regarding establishment of service, including requirements to establish creditworthiness, as cited in 4901:1-5-13;
- language regarding residential service guarantors, as cited in 4901:1-5-14;

- o language regarding subscriber bills, as cited in 4901:1-5-15;
- o language regarding subscriber billing adjustments for local exchange service, as cited in 4901:1-5-16; and,
- o language regarding denial or disconnection of local and/or toll service, including the requirements for the reconnection of local and/or toll service, as cited in 4901:1-5-17.

Check the boxes below to attest that the provider shall adhere to the following criteria when the provider implements cancellation of service policies and/or requests an advance payment:

☒ Cancellation of Service:

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service, and then the company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage;

☒ Advance Payment:

Advance Payment means a payment that may be required by the company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

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**[x] 3. SURCHARGES**

The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate procedures required by the Commission. Generally, the Commission will not grant the inclusion of gross receipts tax as a separate item on the bill unless special circumstances so warrant and the Commission specifically approves same. The company shall not place a separate line item on a customer's bill without sending notice to all customers informing them of the new line item charges in accordance with Commission-adopted notice procedures.

The customer is responsible for the payment of all state, local and E9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff.

**[x] 4. 1+ INTRALATA PRESUBSCRIPTION - Basic Local Exchange Providers Only (See Also Case No. 95-845-TP-COI, Guideline X.)****a. General**

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.

b. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D; Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

c. Rules and Regulations

Subscribers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Paragraph E, below.

d. IntraLATA Presubscription Procedures

New subscribers will be asked to select an intraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with the Telephone Company. The Telephone Company will process the subscriber's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new subscribers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

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If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection. If selection is still not possible, the Telephone Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Telephone Company of an intraLATA toll carrier presubscription selection free of charge. Until the subscriber informs the Telephone Company of his/her choice for intraLATA toll carrier, the subscriber will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. Subscribers who inform the Telephone Company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in e.ii. below. If a customer of record inquires of the Telephone Company of the carriers available for intraLATA toll presubscription, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection.

e. IntraLATA Presubscription Charges

i. Application of Charges

After a subscriber's initial selection for a presubscribed intraLATA toll carrier and as detailed in Paragraph D above, for any change thereafter, an IntraLATA Presubscription Change Charge will apply. The IntraLATA Presubscription Change Charge shall be applied as follows:

- a. The charge shall be no greater than those set forth in Paragraph (e)(ii), unless modified by a company-specific Commission-approved tariff.
- b. If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

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## ii. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

B. REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES, OR WHERE CERTAIN CONDITIONS OF SERVICE ARE UTILIZED (check all applicable):☐ 1. **DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND THE TELECOMMUNICATION RELAY SERVICE**

Applicable to all telephone companies offering message toll service (MTS)  
(See also Case Nos. 87-206-TP-COI and 91-113-TP-COI):

- a. For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing-disabled, deaf, deaf/blind, and speech-disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
- b. Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled, are eligible to receive a discount off their MTS rates.
- c. Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:

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- i. Off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
  - ii. Off the basic MTS, current, price list day rates: no less than a straight 70 percent discount shall be made available on a 24 hour a day basis; or
  - iii. For MTS which is offered similar to the mileage-banded rate structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "day" period Monday through Friday; and the "night/ weekend" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "evening" period Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the "night/ weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, customer-dialed, station-to-station calls placed during the "night/weekend" period any day, the "day" period Sunday, and all day Saturday.
- d. All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph 1.c. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

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☐ **2. EMERGENCY SERVICES CALLING PLAN**

Applicable to all CLECs and CTSs offering MTS (See also Case Nos. 85-1466-TP-COI and 89-54-TP-COI):

Message toll telephone calls to governmental emergency service agencies, as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- a. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

☐ **3. ALTERNATIVE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide alternative operator services (AOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the AOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

☒ **4. LIMITATION OF LIABILITY**

The following is applicable to all telephone companies that choose to include in their tariffs language which may limit their liability (See also Case No. 85-1406-AU-COI):

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a

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courts responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

☐ 5. **TERMINATION LIABILITY**

The following is applicable to all telephone companies who choose to include in their tariffs language which imposes early termination liability on a customer for termination of service prior to the designated term of service:

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

☒ 6. **SERVICE CONNECTION ASSISTANCE (SCA)**

The following is applicable to all LECs that offer local service to residential customers:

SCA is targeted to help defray the one-time, up-front costs of connecting to the local exchange network for qualified customers. It provides a waiver of the deposit requirement, full or partial waiver of the service connection charges.

☒ 7. **LOCAL NUMBER PORTABILITY and NUMBER POOLING**

See Case No. 95-845-TP-COI Guideline XIV, FCC Dockets 95-116 and 99-200. NOTE: LNP and number pooling are required of all facilities-based LECs, regardless of size, and CMRS where currently rolled-out by the FCC or as a result of a bona fide request unless granted an extension, exemption, or waiver by the Commission or the FCC.

☒ 8. **TARIFFING AND DISCONNECTION PROCEDURES FOR SERVICE PACKAGES OR BUNDLES**

Applicable to all LECs packaging or bundling regulated local services with toll service and/or unregulated services. See Rule 4901:1-6-21(C), Ohio Administrative Code.

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☐ **Option 1****Tariffing**

Under option 1, LECs that package or bundle regulated local services with toll and/or unregulated services shall tariff only the regulated components of a package or bundle of services either as a package at a separate, single rate for the regulated components or individually at individual tarified rates. The unregulated services and any rate(s) associated with the unregulated service components of any package or bundle of services shall not be tarified.

**Disconnection Procedures**

Under option 1, if a customer fails to submit timely payment sufficient to cover the amount of the regulated charges, the LEC may discontinue the provision of the regulated services in compliance with Rule 4901:1-5-17, Ohio Administrative Code.

**Staff Notice**

Under option 1, LECs shall keep the Director of the Consumer Services Division and the Chief of Telecommunications of the Utilities Department informed and up-to-date on all current offers to consumers that bundle regulated local services with unregulated services at a single packaged rate, different from the rate shown in the tariff for the regulated components of the package. The notice to staff shall identify the regulated and unregulated services included and the packaged rate (the combined tarified and untarified rate).

☒ **Option 2****Tariffing**

Under option 2, LECs shall tariff the entire package or bundle of services including both regulated local services and toll and/or unregulated services for a single combined packaged rate (including any amount attributable to the unregulated components). The LEC shall clearly identify the services within the package and denote which services are unregulated.

**Disconnection Procedures**

Under option 2, if a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled packaged rate, the LEC may discontinue the provision of any

Provider's Name: Orwell Telephone Company

Case No. 06 - 179 - TP - ZTA

Case No. 90 - 5033 - TP - TRF

Issued: \_\_\_\_\_  
(Date Filed)

regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service. For purposes of this rule, the rate for basic local exchange service shall be the tariffed rate for stand-alone basic local exchange service. In the event a CLEC does not offer basic local exchange service on a stand-alone basis, the CLEC shall identify an amount in the tariff for the basic local exchange service component of the package. In no event shall this amount exceed the packaged rate. Further, if the customer loses services included in the package due to non-payment or partial payment pursuant to this rule, the customer shall be entitled to add, change, or discontinue any regulated services provided according to the LEC's normal procedures for adding, changing or discontinuing such services.

**Disconnection Notice**

Under option 2, the LEC shall, in its notice of disconnection for non-payment, state the total amount due to avoid discontinuance of the package, as well as the total amount due to avoid discontinuance of the basic local exchange service component of the package.

☐ 9. **INMATE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide inmate operator services (IOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the IOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

Provider's Name: Orwell Telephone Company

Case No. 06 - 179 - TP - ZTA

Case No. 90 - 5033 - TP - TRF

Issued: \_\_\_\_\_  
(Date Filed)

P. U. C. O. NO. 7  
LOCAL EXCHANGE SERVICE TARIFFS

---

SECTION 1

TITLE PAGE  
LOCAL EXCHANGE SERVICE TARIFFS

Schedule of Rates and Charges,  
and Regulations governing Local  
Exchange Services and applying  
in all exchanges of this Company  
in the State of Ohio

---

ISSUED March 17, 1971

EFFECTIVE May 1, 1971

In accordance with Order No. 36,143  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P.U.C.O. NO. 7  
LOCAL EXCHANGE SERVICE TARIFFS

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Issued: January 16, 2009

Effective: March 3, 2009

In Accordance with Case No. 09-036-TP- ATA  
Issued by the Public Utilities Commission of Ohio  
By Susan L. Sowell, Vice President  
Orwell, Ohio

P. U. C. O. NO. 7  
LOCAL EXCHANGE SERVICE TARIFFS

## APPLICATION

These Tariffs apply to the Local Telephone Exchange Services of The Orwell Telephone Company, herein-after referred to as the Telephone Company, in its exchanges as follows:

<u>Exchange</u>	<u>County</u>
Colebrook	Ashtabula
Orwell	Ashtabula
Windsor	Ashtabula
North Bloomfield	Trumbull
Belmore	Putnam
Gilboa	Putnam
Leipsic	Putnam
Mt. Cory	Hancock
Pandora	Putnam

(N)

(N)

The provision of service is also subject to the Rates, Charges, Rules and Regulations in the General Exchange Service Tariff, Section 1 and 2 of the Telephone Company, which Sections, as they now exist or as they may be revised, added to, or supplemented by superseding issues, are hereby made a part of these Local Exchange Service Tariffs.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective date of these Tariffs.

ISSUED November 17, 1982EFFECTIVE December 1, 1982

In accordance with Order No. 81-1464-TP-AIR  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio



P.U.C.O. NO. 7  
LOCAL EXCHANGE SERVICE TARIFF

---

1. GENERAL

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (the "MTSS"). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service. (N)

- A. This Tariff is governed, except as otherwise specified herein, by the General Rules and Regulations and the General Exchange Tariffs which are hereby made a part of this Tariff. Unless otherwise specified, the charges quoted in this Tariff or in the General Rules and Regulations and General Exchange Tariffs are for periods of one month, are payable in advance, and entitle the customer to exchange telephone service within the Colebrook, Orwell, North Bloomfield, Windsor, Belmore, Gilboa, Leipsic, Mt. Cory and Pandora exchanges.
- B. The rates quoted herein also entitle the subscribers of these exchanges to call, without additional charge, subscribers in the following groups of exchange service areas:

From Colebrook Exchange	.....	EAS to	.....	New Lyme, Orwell, Andover, Windsor, North Bloomfield, Cherry Valley, Wayne, and Williamsfield Exchanges
From Orwell Exchange	.....	EAS to	.....	Colebrook, North Bloomfield, Rock Creek, Windsor, Trumbull, and Hartsgrove Exchanges
From Windsor Exchange	.....	EAS to	.....	Claridon, Huntsburg, Colebrook, Mesopotamia, Middlefield, Orwell, Trumbull, North Bloomfield and Hartsgrove Exchanges
From North Bloomfield Exchange	.....	EAS to	.....	Colebrook, Bristolville, Greene, Mesopotamia, Middlefield, Orwell, Warren and Windsor Exchanges

---

Issued: February 8, 2008

Effective: March 25, 2008

In Accordance with Case No. 08-0115-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Orwell, Ohio

P. U. C. O. NO. 6  
LOCAL EXCHANGE SERVICE TARIFFS

B. (Continued)

From Belmore Exchange-----EAS to----Deshler, Hamler  
Gilboa and Leipsic  
Exchange

From Gilboa Exchange-----EAS to----Benton Ridge, Ottawa,  
Belmore, Pandora and  
Leipsic Exchanges

From Leipsic Exchange-----EAS to----Miller City, Glandorf,  
New Bavaria, Hamler,  
Ottawa, Belmore,  
Gilboa and Pandora  
Exchange

From Mt. Cory-----EAS to----Benton Ridge, Pandora  
and Findlay Exchanges (N)

From Pandora-----EAS to----Benton Ridge, Bluffton,  
Columbus Grove, Ottawa,  
Gilboa and Leipsic  
Exchanges

**RECEIVED**

APR 18 1991

DOCKETING DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

**RECEIVED**

APR 18 1991

TARIFF DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

ISSUED August 16, 1990 EFFECTIVE June 1, 1991

In accordance with Order No. 88-500-TP-PEX  
Issued by the Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio 44076

P. U. C. O. NO. 7  
LOCAL EXCHANGE SERVICE TARIFFS

B. (Continued)

From Belmore Exchange-----EAS to----Deshler, Hamler  
Gilboa and Leipsic  
Exchanges

From Gilboa Exchange-----EAS to----Benton Ridge, Ottawa,  
Belmore, Pandora and  
Leipsic Exchanges

From Leipsic Exchange-----EAS to----Miller City, Glandorf,  
New Bavaria, Hamler,  
Ottawa, Belmore,  
Gilboa and Pandora  
Exchanges

From Mt. Cory-----EAS to----Benton Ridge, Pandora  
and Findlay Exchanges (N)

From Pandora-----EAS to----Benton Ridge, Bluffton,  
Columbus Grove, Ottawa,  
Gilboa, Leipsic and  
Mt. Cory Exchanges (T)

ISSUED August 16, 1990 EFFECTIVE June 1, 1991

In accordance with Order No. 88-500-TP-PEX  
Issued by the Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio 44076

P. U. C. O. NO. 7  
LOCAL EXCHANGE SERVICE TARIFFSORWELL, WINDSOR AND COLEBROOK EXCHANGE AREAS

- A. Within the Colebrook Exchange Area as shown on the map on P.U.C.O. No. 7; Section 1, First Revised Sheet No. 6; within the Orwell Exchange Area as shown on the map on P.U.C.O. No. 7, Section 1, Original Sheet No. 7; and within the Windsor Exchange Area as shown on the map on P.U.C.O. No. 7; Section 1, Original Sheet No. 8:

	(MEMO) COMPUTER (B) BILLING CODE	MONTHLY RATES		(MEMO) COMPUTER (R) BILLING CODE
		BUSINESS	RESIDENCE	
Individual Access Line	1102/1202/1302	\$26.89	\$16.65	3306/3106/ (R) 3206
** Off-Premise ext. (additional chrg.)	0016	\$ 1.25	\$ 1.00	0020
Key System trunk	1101/1201/1301	\$35.00	--	--
PABX trunk	1100/1200/1300	\$41.25	--	--

**RECEIVED**

APR 24 1987

TARIFF DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

\*\* Extensions on the same premises, but not in the same building,  
and not more than 300 feet from the Main Station.

ISSUED April 24, 1987 EFFECTIVE January 1, 1987In accordance with Order No. 86-927-TP-COI

Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio 44076

P. U. C. O. NO. 6  
LOCAL EXCHANGE SERVICE TARIFFSNORTH BLOOMFIELD EXCHANGE

- A. Within the North Bloomfield Exchange Area as shown on the map on P.U.C.O. No. 7, Section 1, First Revised Sheet No. 9:

	(MEMO) COMPUTER (B) BILLING CODE	MONTHLY RATES BUSINESS RESIDENCE		(MEMO) COMPUTER (R) BILLING CODE
Individual Access	1402	\$33.05	\$20.48	3406
* Off-Premise Ext. (Additional Chrg.)	0016	\$ 1.25	\$ 1.00	0020
Key System Trunk	1401	\$41.16	--	--
PABX	1400	\$47.41	--	--

MT. CORY EXCHANGE

- A. Within the Mt. Cory Exchange Area as shown on the map on P.U.C.O. No. 7., Section 1, Original Sheet No. 13:

	(MEMO) COMPUTER (B) BILLING CODE	MONTHLY RATES BUSINESS RESIDENCE		(MEMO) COMPUTER (R) BILLING CODE
Individual Line Access Charge	1902	\$30.17	\$18.43	390
Key System Trunk	1901	\$39.27	--	--
PABX Trunk Access Charge	1900	\$46.28	--	--
*Off-Premise Extension (Additional Chrg)	0016	\$ 1.25	\$ 1.00	0020

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APR 18 1991

TARIFF DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

ISSUED August 16, 1990

EFFECTIVE June 1, 1991

In accordance with Order No. 88-500-TP-PEX  
Issued by the Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio 44076

P. U. C. O. NO. 6  
LOCAL EXCHANGE SERVICE TARIFFSBELMORE, GILBOA, LEIPSIC AND  
PANDORA EXCHANGE AREAS

(T)

- A. Within the exchange areas as shown on maps illustrated on P.U.C.O. No. 7, Section 1, Original Sheets No. 10, 11, 12 and 14;

(T)

	(MEMO) COMPUTER (B) BILLING CODE	MONTHLY RATES		(MEMO) COMPUTER (R) BILLING CODE	
		BUSINESS	RESIDENCE		
Individual Line	1502/1602			3606/3706	(T)
Access Charge	1702/1802	\$26.89	\$16.65	3806	
Key System Trunk	1501/1601	\$35.00	--	--	
	1701/1801				
PABX Trunk	1500/1600				
Access Charge	1700/1800	\$41.25	--	--	
*Off-Premise Extension (Additional Chrg.)	0016	\$ 1.25	\$ 1.00	0020	(T)

\* Extensions on the same premises, but not in the same building and not more than 300 feet from the Main Station.

**RECEIVED**

APR 18 1991

TARIFF DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIOISSUED August 16, 1990 EFFECTIVE June 1, 1991

In accordance with Order No. 88-500-TP-PEX  
Issued by the Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio 44076

P. U. C. O. NO. 7  
LOCAL EXCHANGE SERVICE TARIFFSORWELL, WINDSOR, COLEBROOK, NORTH BLOOMFIELD  
BELMORE, GILBOA, LEIPSIC, MT. CORY  
AND PANDORA EXCHANGE AREAS

- A. Within the exchange areas as shown on maps illustrated on  
P.U.C.O. No. 7, Section 1, Original Sheets No. 6, 7, 8, 9, 10,  
11, 12, 13 and 14;

911 EMERGENCY TELEPHONE SERVICE  
COUNTY RATE LIST

<u>County</u>	<u>911 Subscriber Charge *</u>	<u>Effective Date</u>	<u>Effective Case No.</u>
Allen	\$ .37	03/12/98	97-419-TP-EMG
Ashtabula	\$ .50	12/10/92	91-1831-TP-EMG
Geauga	\$ .50	12/01/94	93-237-TP-EMG
Hancock	\$ .50	01/01/95	94-1200-TP-EMG
Henry	\$ .37	03/12/98	97-419-TP-EMG
Putnam	\$ .37	03/12/98	97-419-TP-EMG
Trumbull	\$ .50	7/01/94	93-505-TP-EMG

RECEIVED

JAN 26 1998

TARIFF DIVISION  
Public Utilities Commission of Ohio

\* Monthly charges apply to both business and residence service on a  
per access line basis.

ISSUED January 16, 1998 EFFECTIVE March 12, 1998

In accordance with Order No. 97-419-TP-EMG  
Issued by the Public Utilities Commission of Ohio

By Donald Pokorny, President, Orwell, Ohio 44076

P.U.C.O. NO. 7  
LOCAL EXCHANGE SERVICE TARIFFS

---

**Business Access Line Volume and Term Discounts**

(N)

A. The following discounts are available for business customers:

(N)

	<u>1 yr Term</u>	<u>2 yr Term</u>	<u>3 yr Term</u>	<u>5 yr Term</u>
1-3 lines	5%	10%	15%	20%
4-10 Lines	7%	12%	17%	22%
11-25 Lines	9%	14%	19%	24%
26-49 lines	11%	16%	21%	26%
50-74 Lines	13%	18%	23%	28%
75-99 Lines	15%	20%	25%	30%
100-199 Lines	17%	22%	27%	32%
200-299 Lines	19%	24%	29%	34%

B. The following feature packs may be added to any and all access lines in any of the volume and term discount plans listed above:

(N)

		<u>Monthly Rate</u>
Feature Pack A	Calling Number Delivery with Name, Voice Mail Basic,* 3 way Calling, Call Forward (all calls)	\$12.50
Feature Pack B	Calling Number Delivery with Name, Voice Mail Premium,* 3 way Calling, Call Forward (all calls)	\$16.50

\*This feature is not regulated by the Public Utilities Commission of Ohio.

(N)

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Issued: January 16, 2009

Effective: March 3, 2009

In Accordance with Case No. 09-036-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
By Susan L. Sowell, Vice President  
Orwell, Ohio



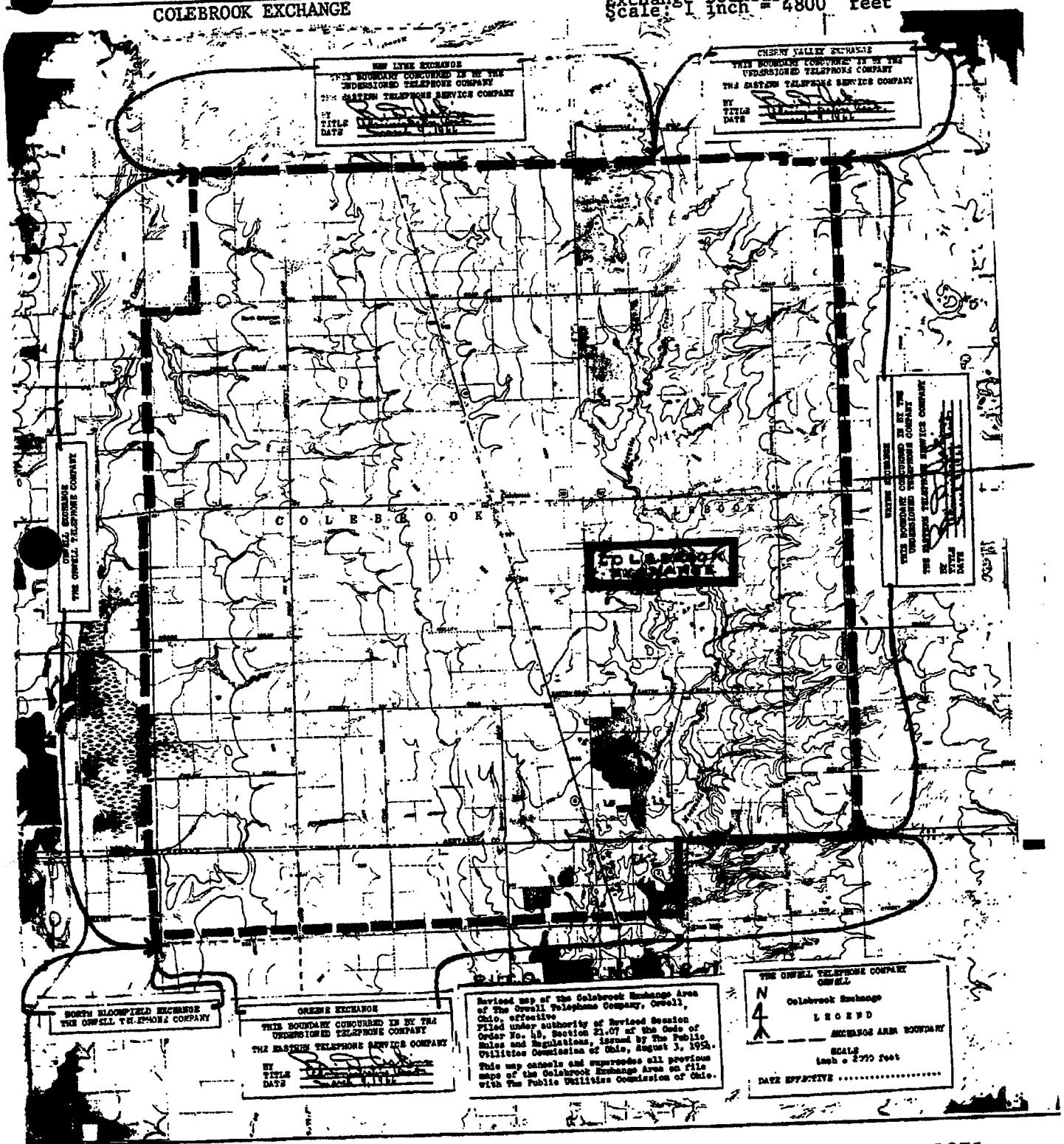
ORWELL TELEPHONE COMPANY

SECTION NO 1  
FIRST REVISED SHEET NO. 6  
CANCELLING ORIGINAL SHEET NO. 6 AND  
ORIGINAL SHEET NO. 6A

P.U.C.O. No. 7

COLEBROOK EXCHANGE

Exchange Boundary  
Scale 1 inch = 4800 feet



ISSUED September 24, 1971

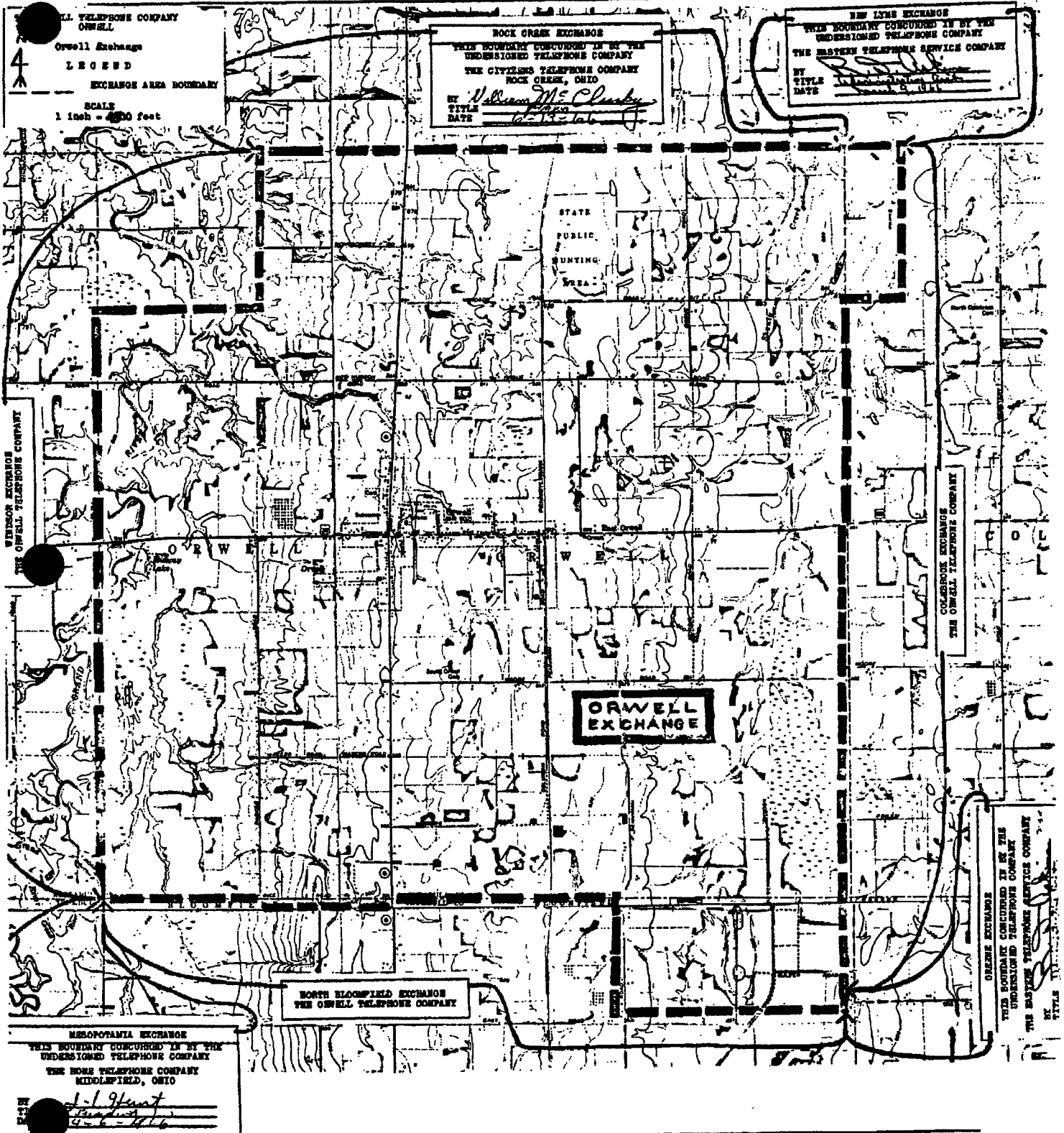
EFFECTIVE October 1, 1971

In accordance with Order No. 71-515-T  
issued by The Public Utilities Commission of Ohio  
By Frank Leonetti, President, Orwell, Ohio

THE ORWELL TELEPHONE COMPANY  
ORWELL, OHIO

SECTION 1  
ORIGINAL SHEET NO. 7

P. U. C. O. NO. 7  
LOCAL EXCHANGE SERVICE TARIFFS



ISSUED March 17, 1971

EFFECTIVE May 1, 1971

In accordance with Order No. 36,143  
issued by The Public Utilities Commission of Ohio

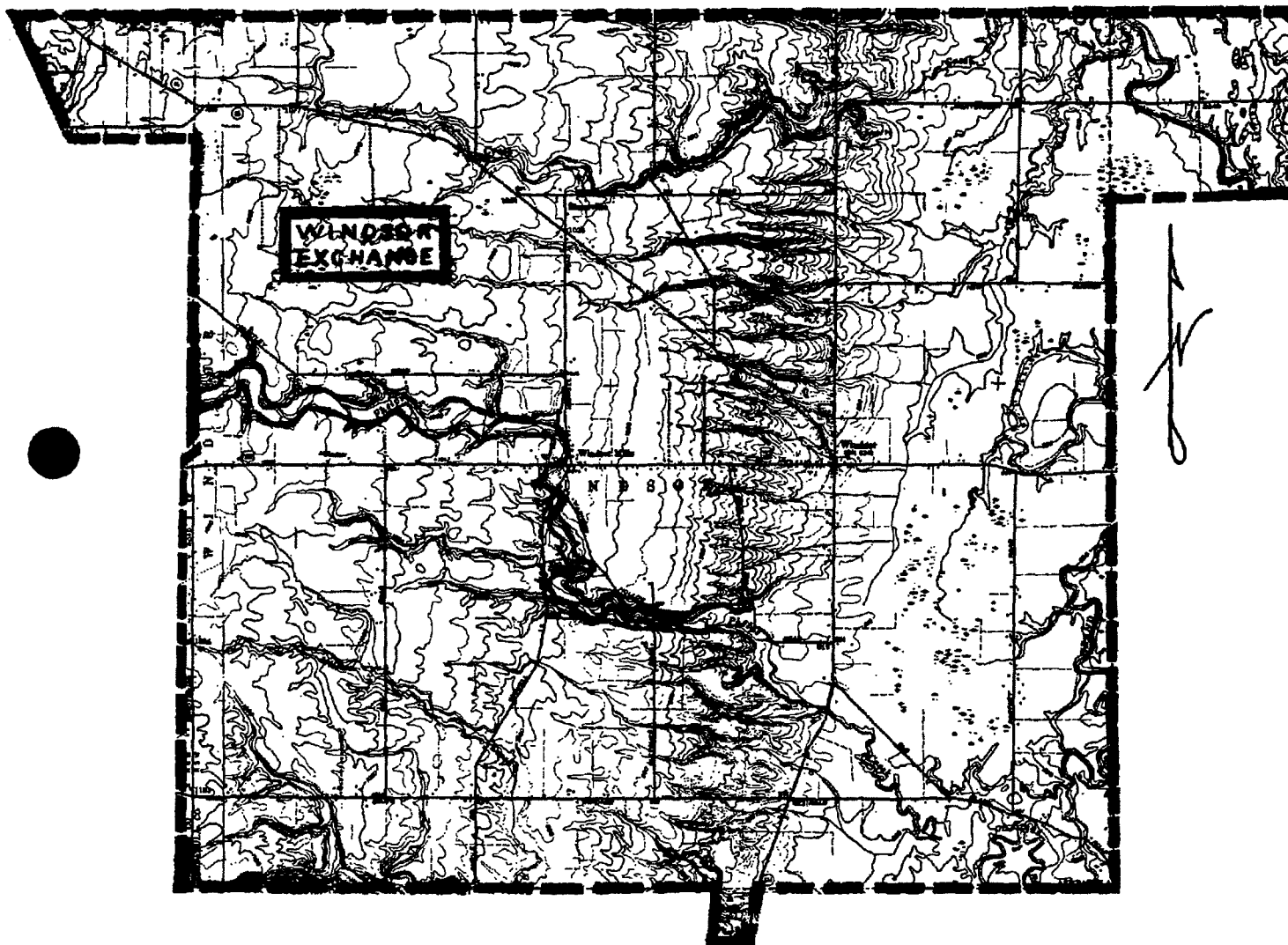
By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 7  
LOCAL EXCHANGE SERVICE TARIFFS

WINDSOR EXCHANGE - Exchange Boundary

LEGEND: Exchange Boundary \_\_\_\_\_

SCALE: 1 inch = 4800 feet.



ISSUED March 17, 1971

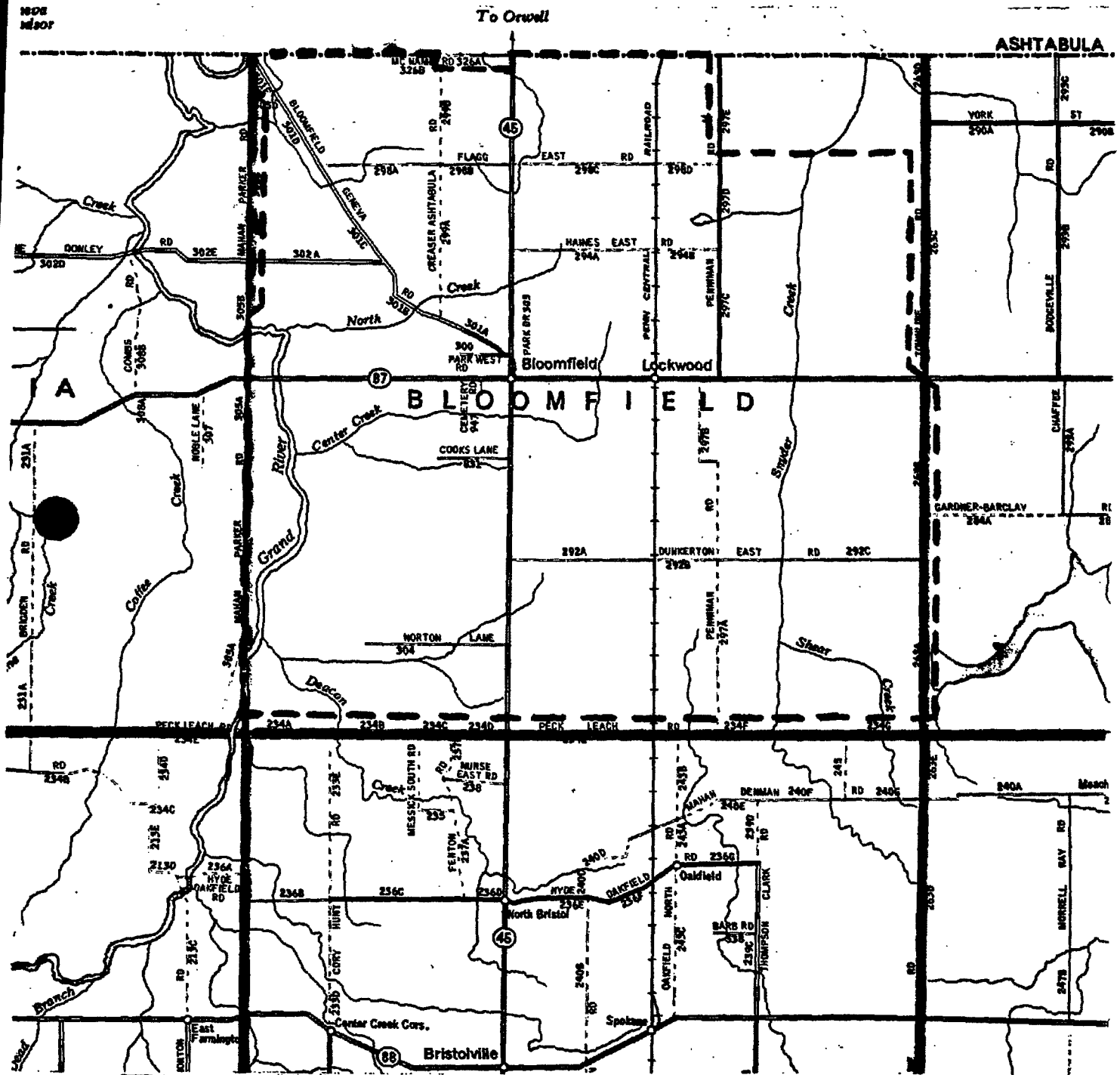
EFFECTIVE May 1, 1971

In accordance with Order No. 36,143  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 7

NORTH BLOOMFIELD EXCHANGE

Exchange Boundary -----  
Scale: 1 inch = 5280 feet

ISSUED November 2, 1976

EFFECTIVE January 1, 1977

In accordance with Order No. 75-370  
issued by the Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

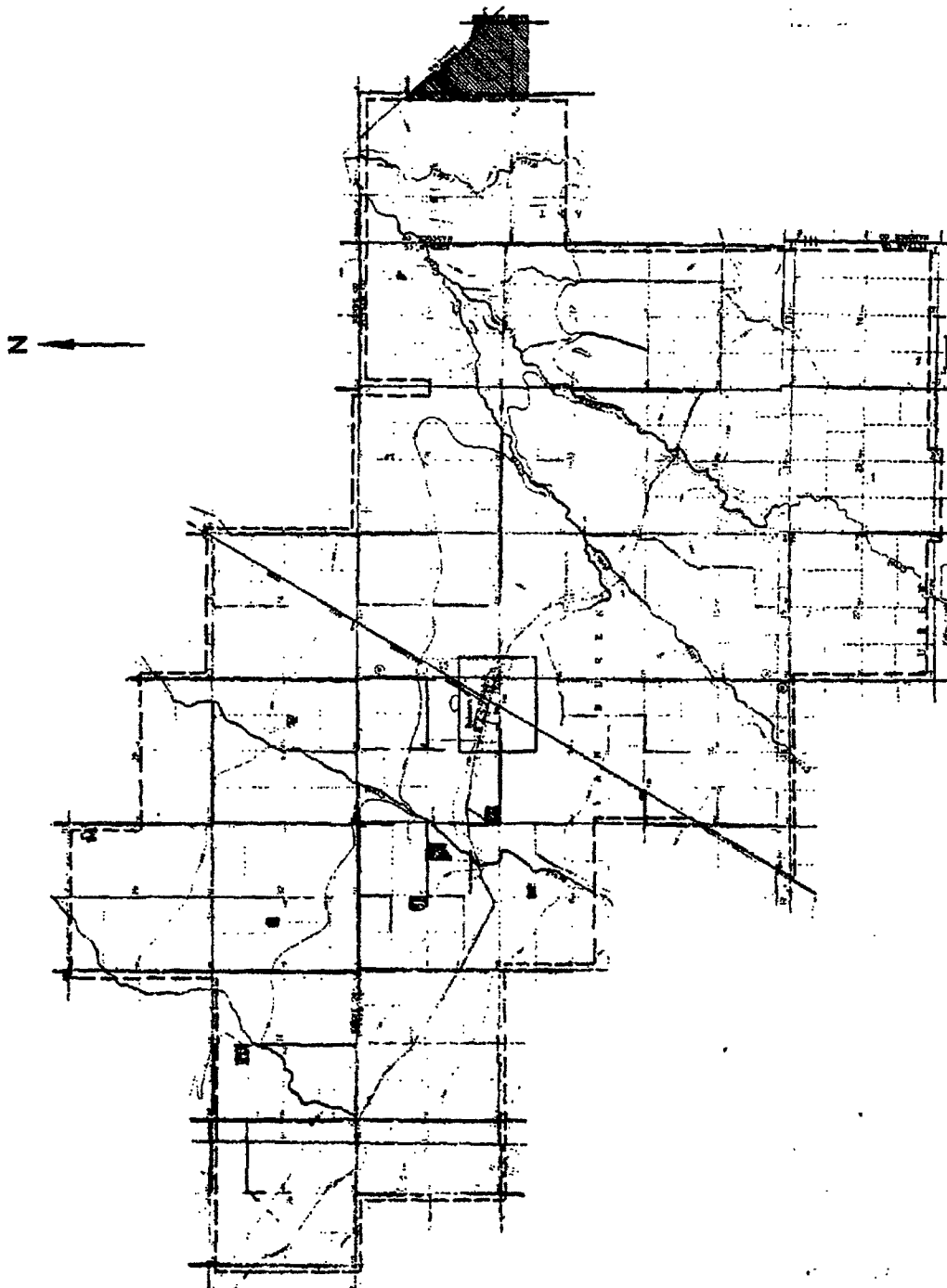
THE ORWELL TELEPHONE COMPANY

SECTION 1  
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P. U. C. O. NO. 7  
LOCAL EXCHANGE SERVICE TARIFFS

BELMORE EXCHANGE

EXCHANGE BOUNDARY - - -



ISSUED November 17, 1982

EFFECTIVE December 1, 1982

In accordance with Order No. 81-1464-TP-AIR  
issued by The Public Utilities Commission of Ohio

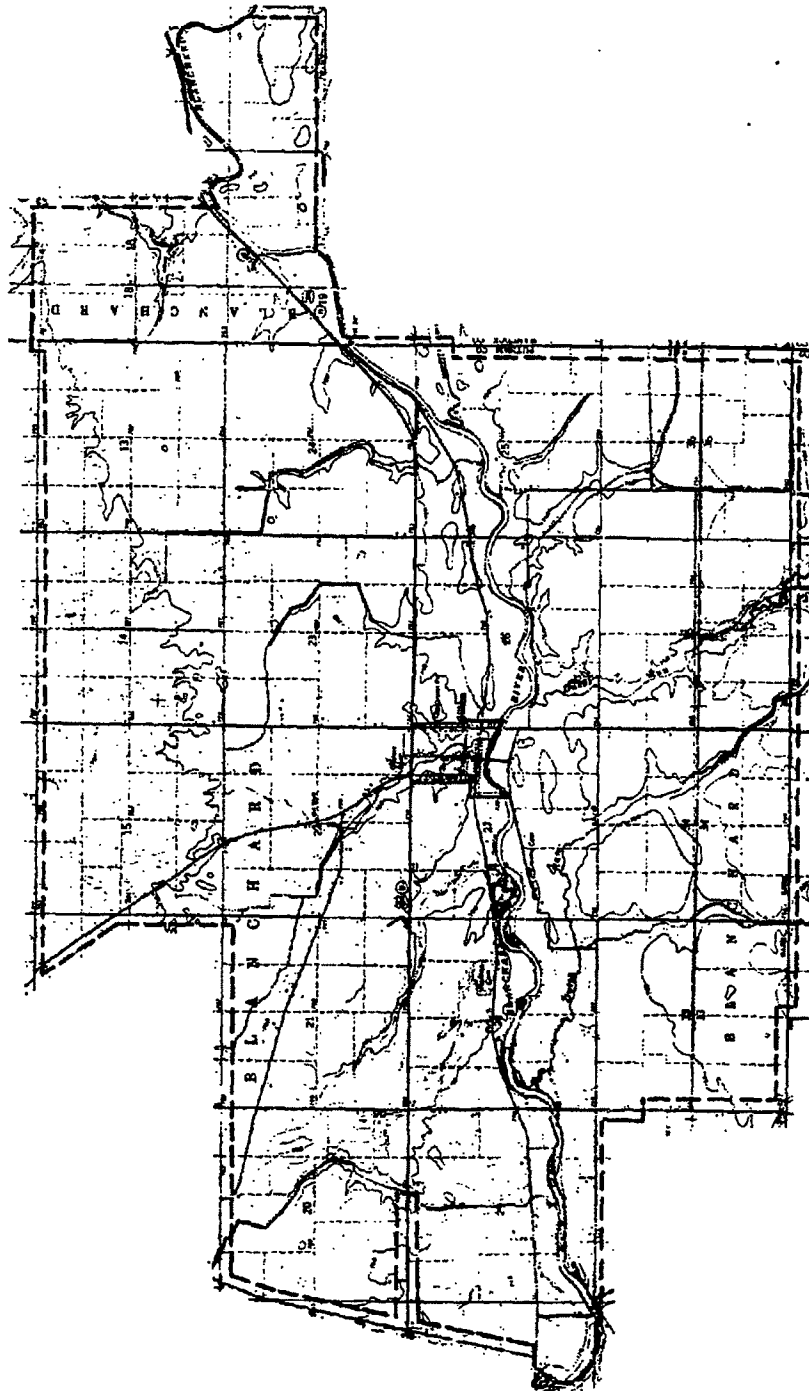
P.U.C.O. NO. 7  
LOCAL EXCHANGE SERVICE TARIFFS

GILBOA EXCHANGE

EXCHANGE BOUNDARY - - -

(N)

N



(N)

ISSUED November 17, 1982

EFFECTIVE December 1, 1982

In accordance with Order No. 81-1464-TP-AIR  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

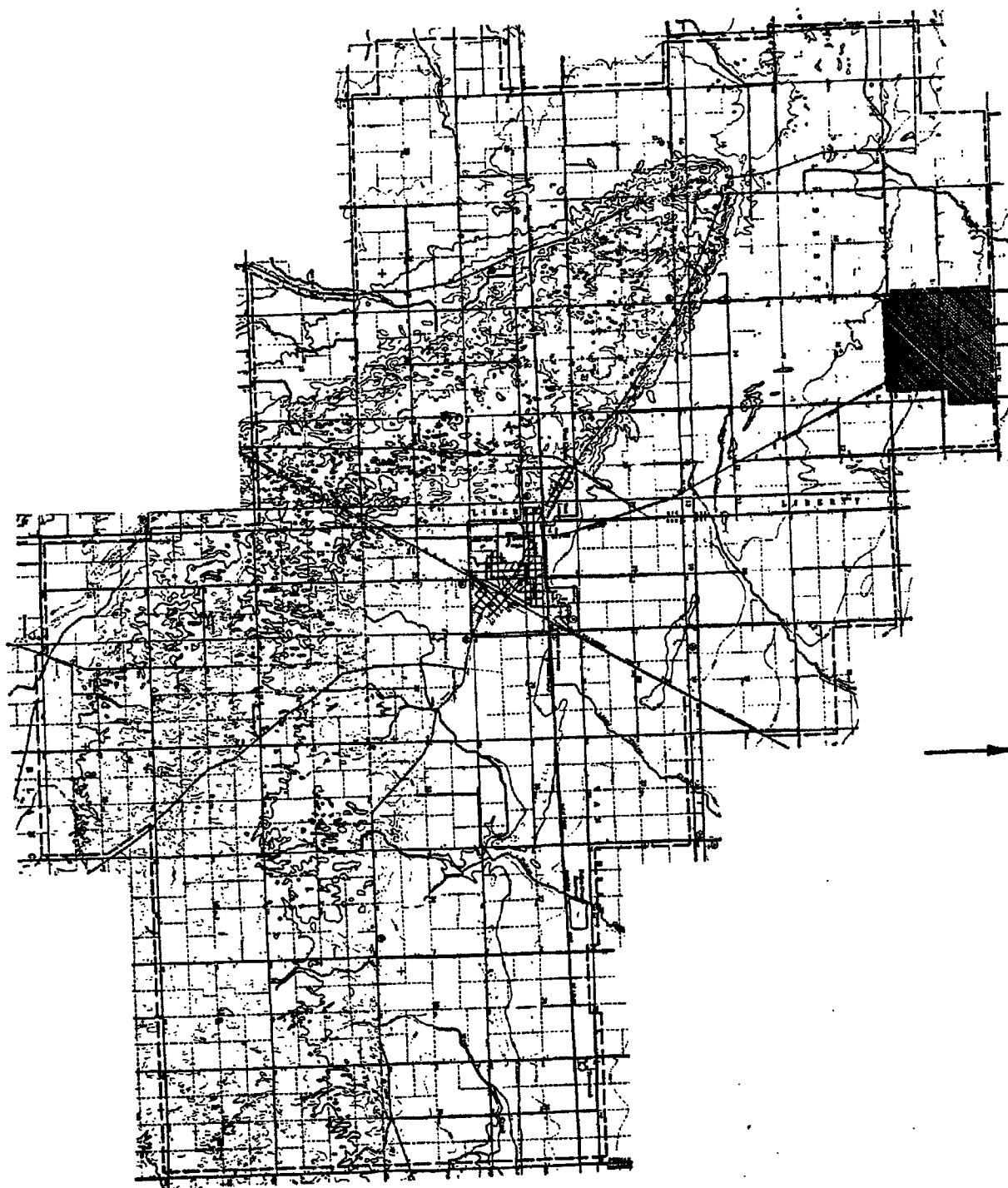
THE ORWELL TELEPHONE COMPANY

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LOCAL EXCHANGE SERVICE TARIFFS

EXCHANGE BOUNDARY - - -

LEIPSIC EXCHANGE



ISSUED November 17, 1982

EFFECTIVE December 1, 1982

In accordance with Order No. 81-1464-TP-AIR  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

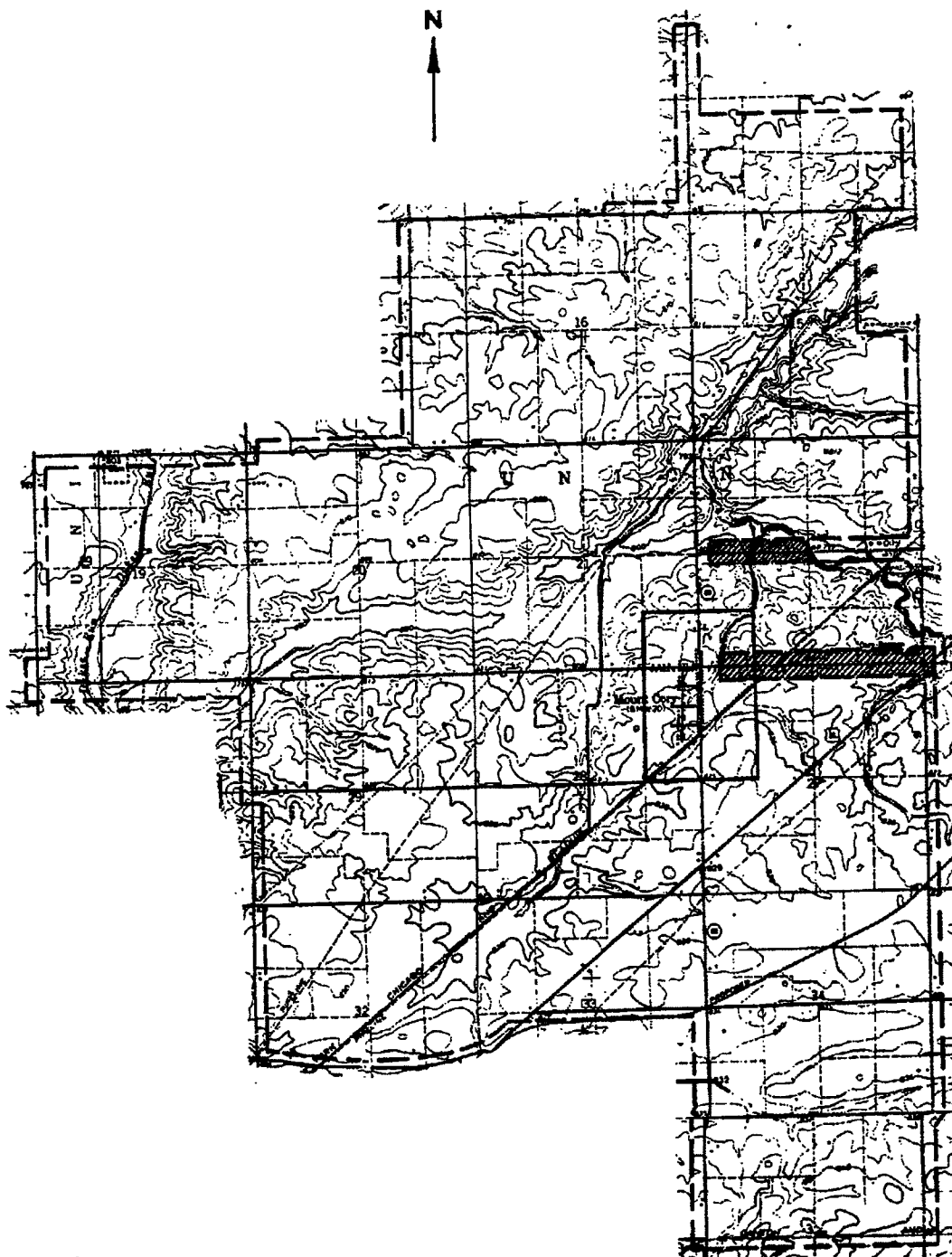
THE ORWELL TELEPHONE COMPANY

SECTION NO.1  
ORIGINAL SHEET NO. 13

P. U. C. O. NO. 7  
LOCAL EXCHANGE SERVICE TARIFFS

MT. CORY EXCHANGE

EXCHANGE BOUNDARY - - -



ISSUED November 17, 1982

EFFECTIVE December 1, 1982

In accordance with Order No. 81-1464-TP-AIR  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

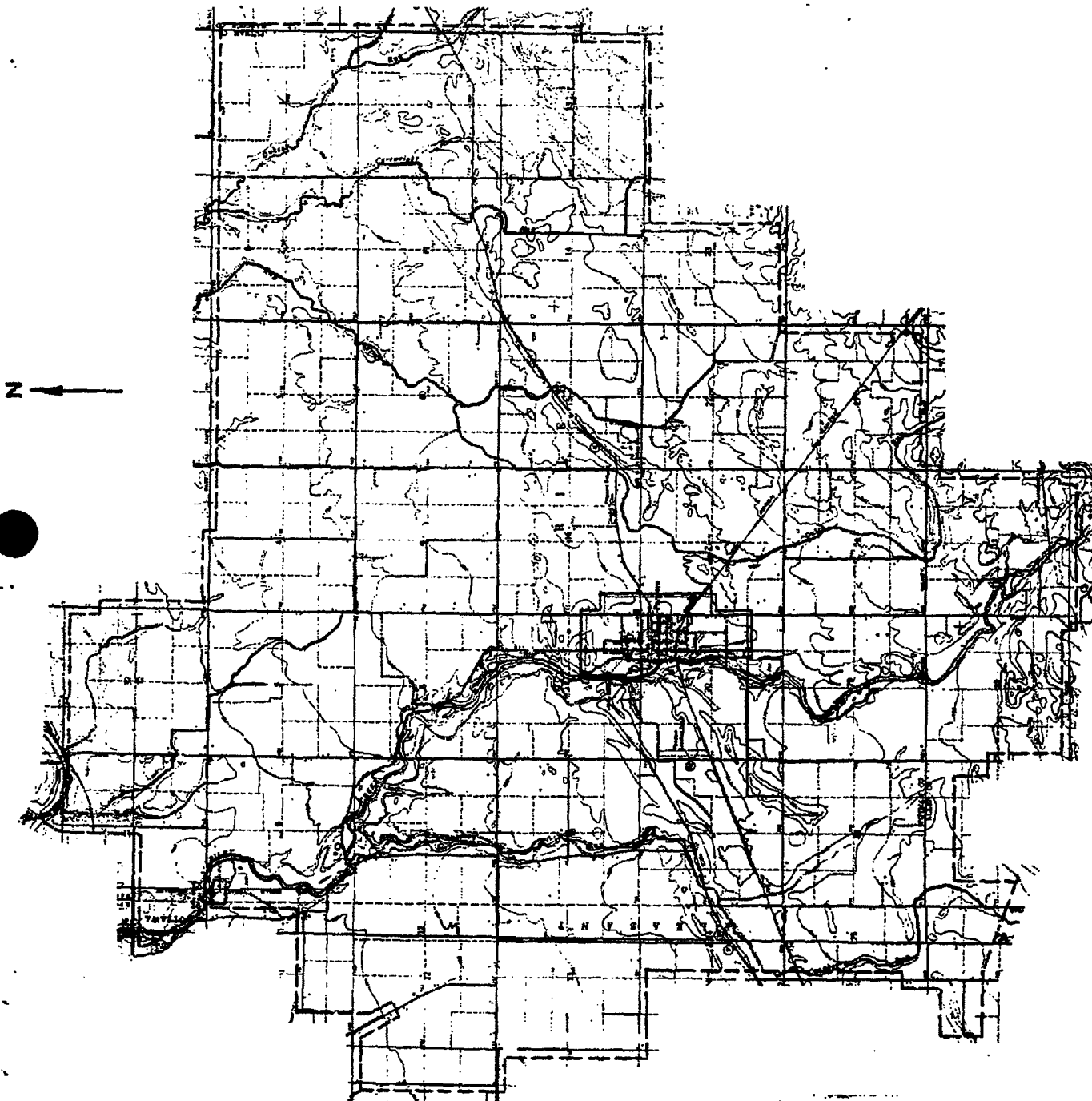


P. U. C. O. NO. 7  
LOCAL EXCHANGE SERVICE TARIFFS

PANDORA EXCHANGE

EXCHANGE BOUNDARY - - -

(N)



(N)

ISSUED November 17, 1982

EFFECTIVE December 1, 1982

In accordance with Order No. 81-1464-TP-AIR  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

**EXHIBIT B**  
**(Proposed Revised Tariff Pages)**

ORWELL TELEPHONE COMPANY  
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 8 cancels and supersedes Orwell Telephone Company Tariff P.U.C.O. No. 6, General, and P.U.C.O. No. 7, Local.

---

Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2972-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Orwell, Ohio

P.U.C.O. NO. 8

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P.U.C.O. NO. 8

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Issued: May 18, 2011

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Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Orwell, Ohio

P.U.C.O. NO. 8

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Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2972-TP-ATA

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Patrick L. Morse, Senior Vice President

Orwell, Ohio

P.U.C.O. NO. 8

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Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2972-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Orwell, Ohio

P.U.C.O. NO. 8

---

TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by Orwell Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.



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EXCHANGE RATES

- A. Unless otherwise specified, the charges quoted in this Tariff are for periods of one month, are payable in advance, and entitle the customer to exchange telephone service within the Colebrook, Orwell, North Bloomfield, Windsor, Belmore, Gilboa, Leipsic, Mt. Cory and Pandora exchanges.
- B. The rates quoted herein also entitle the subscribers of these exchanges to call, without additional charge, subscribers in the following groups of exchange service areas:

From Colebrook Exchange	..... EAS to .....	New Lyme, Orwell, Andover, Windsor, North Bloomfield, Cherry Valley, Wayne, and Williamsfield Exchanges
From Orwell Exchange	..... EAS to .....	Colebrook, North Bloomfield, Rock Creek, Windsor, Trumbull, and Hartsgrove Exchanges
From Windsor Exchange	..... EAS to .....	Claridon, Huntsburg, Colebrook, Mesopotamia, Middlefield, Orwell, Trumbull, North Bloomfield and Hartsgrove Exchanges
From North Bloomfield Exchange	..... EAS to .....	Colebrook, Bristolville, Greene, Mesopotamia, Middlefield, Orwell, Warren and Windsor Exchanges
From Belmore Exchange	..... EAS to .....	Deshler, Hamler, Gilboa and Leipsic Exchanges
From Gilboa Exchange	..... EAS to .....	Benton Ridge, Ottawa, Belmore, Pandora and Leipsic Exchanges
From Leipsic Exchange	..... EAS to .....	Miller City, Glandorf, New Bavaria, Hamler, Ottawa, Belmore, Gilboa and Pandora Exchanges

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Orwell, Ohio

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EXCHANGE RATES (Continued)

- B. The rates quoted herein also entitle the subscribers of these exchanges to call, without additional charge, subscribers in the following groups of exchange service areas: (Continued)

From Mt. Cory ..... EAS to ..... Benton Ridge, Pandora and  
Findlay Exchanges

From Pandora ..... EAS to ..... Benton Ridge, Bluffton,  
Columbus Grove, Ottawa,  
Gilboa, Leipsic and Mt. Cory  
Exchanges

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EXCHANGE RATES (Continued)

ORWELL, WINDSOR AND COLEBROOK EXCHANGE AREAS

Within the Colebrook Exchange Area; within the Orwell Exchange Area; and within the Windsor Exchange Area:

	<u>Monthly Business</u> <u>Rates</u>	<u>Max. Rate</u>	<u>Monthly</u> <u>Residence Rates</u>	<u>Max. Rate</u>
Individual Access Line	\$26.89	\$26.89	\$16.65	\$16.65
* Off-Premise ext. (additional charge)	\$1.25		\$1.00	

NORTH BLOOMFIELD EXCHANGE

Within the North Bloomfield Exchange Area:

	<u>Monthly Business</u> <u>Rates</u>	<u>Max. Rate</u>	<u>Monthly</u> <u>Residence Rates</u>	<u>Max. Rate</u>
Individual Access Line	\$33.05	\$33.05	\$20.48	\$20.48
* Off-Premise ext. (additional charge)	\$1.25		\$1.00	

MT. CORY EXCHANGE

Within the Mt. Cory Exchange Area:

	<u>Monthly Business</u> <u>Rates</u>	<u>Max. Rate</u>	<u>Monthly</u> <u>Residence Rates</u>	<u>Max. Rate</u>
Individual Access Line	\$30.17	\$30.17	\$18.43	\$18.43
* Off-Premise ext. (additional charge)	\$1.25		\$1.00	

\*Extensions on the same premises, but not in the same building, and not more than 300 feet from the Main Station.

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EXCHANGE RATES (Continued)

BELMORE, GILBOA, LEIPSIC AND PANDORA EXCHANGE AREAS

Within the Belmore, Gilboa, Leipsic and Pandora Exchange Areas:

	<u>Monthly Business</u> <u>Rates</u>	<u>Max. Rate</u>	<u>Monthly</u> <u>Residence Rates</u>	<u>Max. Rate</u>
Individual Access Line	\$26.89	\$26.89	\$16.65	\$16.65
* Off-Premise ext. (additional charge)	\$1.25		\$1.00	

\*Extensions on the same premises but not in the same building, and not more than 300 feet from the Main Station.

ORWELL, WINDSOR, COLEBROOK, NORTH BLOOMFIELD, BELMORE, GILBOA, LEIPSIC,  
MT. CORY AND PANDORA EXCHANGE AREAS

Within the Orwell, Windsor, Colebrook, North Bloomfield, Belmore, Gilboa, Leipsic, Mt. Cory and Pandora Exchange Areas:

911 EMERGENCY TELEPHONE SERVICE  
COUNTY RATE LIST

<u>County</u>	<u>911 Subscriber</u> <u>Charge *</u>	<u>Effective Date</u>	<u>Effective Case</u> <u>No.</u>
Allen	\$ .37	03/12/98	97-419-TP-EMG
Ashtabula	\$ .50	12/10/92	91-1831-TP-EMG
Geauga	\$ .50	12/01/94	93-237-TP-EMG
Hancock	\$ .50	01/01/95	94-1200-TP-EMG
Henry	\$ .37	03/12/98	97-419-TP-EMG
Putnam	\$ .37	03/12/98	97-419-TP-EMG
Trumbull	\$ .50	7/01/94	93-505-TP-EMG

\*Monthly charges apply to both business and residence service on a per access line basis.

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SERVICE CONNECTION CHARGES

A. SERVICE CHARGES

1. A residential service charge consisting of more of the charges shown in this section is applicable for the following activities undertaken at customer request:
  - a. Connections
2. Residential service charges are in addition to all other applicable rates and charges associated with the service being provided. All business service charges are based on time and material and are calculated on actual cost of the installation.
3. Payment of Service Charges: Service charges for the initial establishment of residential or business service are due and payable in advance or on the first billing cycle after installation date of the equipment.
4. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the subscriber nor do they contemplate work begun being interrupted by the subscriber. If the subscriber requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.
5. Service Charges are the following:
  - a. Service Ordering Charge: Applicable for work done in receiving, recording, and processing information necessary to execute a customer's request for connection of service or moves, changes, or additions to existing service.
  - b. Line Connection Charge: Applicable to work done in the Central Office and elsewhere in association with providing an access line or making changes thereto.
  - c. Premises Visit Charge: Applicable if a company employee must visit the customer's premises to complete requested work.
6. Service charges are not applicable to the upgrading of basic service, when done in conjunction with a general upgrading of facilities.
7. Service charges are not applicable to removal of service or equipment.

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SERVICE CONNECTION CHARGES (Continued)

B. APPLICATION OF CHARGES

1. Service Ordering Charge

Service order activity is classified as either initial (establishment of service) or subsequent (modification to an existing service).

- a. One initial service ordering charge is applicable to each order for connection of the service.
- b. One subsequent service order charge is applicable to each order for move, change, or addition and the following:
  1. Change of telephone number requested by subscriber.
  2. Only one charge is applicable per order if more than one change is requested on the order.

2. Line Connection Charge

- a. One line connection charge is applicable to the provision of each access line in association with any of the following services:
  1. Individual or Multi-party Residence Service
  2. Off Premises Extension
- b. Line connection charges are not applicable when service responsibility is assumed by a customer prior to discontinuance by another customer (supersedure) and there is no change of telephone number.
- c. A line connection is applicable to each change in telephone number made at the request of the customer.

3. Premises Visit Charge

- a. One premise visit charge is applicable whenever a Company employee is dispatched to the customer's premises to complete a customer's request.
- b. A premise visit charge is not applicable for subsequent visits required to complete an order to which a visit charge has been applied.
- c. The premises visit charge is applicable on a per visit basis.

P.U.C.O. NO. 8

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SERVICE CONNECTION CHARGES (Continued)

C. CHARGES FOR RESIDENCE SERVICES

- |    |  |         |
|----|--|---------|
| 1. | Service Ordering*:   |         |
| a. | Initial Order, each  | \$20.00 |
| b. | Subsequent Order, each   | 15.00   |
| 2. | Line Connection*, each   | 20.00   |
|    | Premise Visit  | 15.00   |
|    | Reconnect Charge for Disconnect, for non-payment of telephone bill                                   | 25.00   |
|    | Reconnect charge for a left-in station or an account which has been disconnected for 90 days or more | 40.00   |

\*The Service Ordering and Line Connection charges will be waived for all former customers who reconnect their service with the Company after having previously disconnected and ported their telephone number to either a provider of digital or wireless phone service.

D. CHARGES FOR BUSINESS SERVICES

- |    |  |         |
|----|--|---------|
| 1. | Service Ordering*:   |         |
| a. | All Orders, each   | \$25.00 |
| 2. | Line Connection*, each   | T&M*    |
|    | * T&M or Time and Material is the actual cost of installation including direct labor, transportation, indirect labor and overhead costs. |         |
| 3. | Reconnect Charge for disconnect, for non-payment of telephone bill   | \$25.00 |
| 4. | Reconnect charge for a left-in station or an account which has been disconnected for 90 days or more                                     | \$45.00 |

\*The Service Ordering and Line Connection charges will be waived for all former customers who reconnect their service with the Company after having previously disconnected and ported their telephone number to either a provider of digital or wireless phone service.

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SERVICE CONNECTION CHARGES (Continued)

E. MISCELLANEOUS RATES AND CHARGES

1. Tel-Touch

This service more commonly known as pushbutton dialing will be offered to subscribers in the Orwell exchange area. There will be no distinction between business and/or residence rates.

	<u>Monthly Charge</u>
Tel-touch service	\$2.95/main line

Additional monthly charges for tel-touch service are on a per line basis.

2. Per Call Blocking

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.

3. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.

4. Late Payment Charge

A late payment charge of 1.5% per month shall apply to all amounts shown on a monthly bill that remain unpaid after the due date. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

5. Telecommunications Relay Services (TRS) Charge

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.



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SERVICE CONNECTION CHARGES (Continued)

E. MISCELLANEOUS RATES AND CHARGES (Continued)

6. Mileage Charges

Extension Mileage: For extension stations located on premises other than those on which the main station is located or beyond the distances specified in other parts of this Tariff, the following Mileage Charges apply. These charges cover the additional facilities required and are in addition to the rate specified for the extension. Measurements are on route of circuit basis.

Monthly Rates

- |    |   |        |
|----|---|--------|
| a. | Extension station line, each one-quarter mile or fraction thereof | \$2.80 |
|----|---|--------|
7. The semi-public paystation subscriber will be charged a monthly rate of forty-one and 25/100 (\$41.25) plus all of the long distance charges and taxes.
8. The standard, one party business rate currently in effect in each exchange area, or its equivalent, shall be the proper rate to be applied to the furnishing of COCOT Service.

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EXTENDED LOCAL CALLING PLAN

A. BASIC EXCHANGE SERVICE RATES

Customers in exchanges where Extended Local Calling Plan is offered will continue to be charged from the same basic exchange service rate schedule from which they were charged prior to the establishment of Extended Local Calling Plan.

B. USAGE RATES

These rates apply to all calls to the designated Extended Local Calling Plan calling area exchange.

A. Call Connection Rate – Each Completed Call

Monday through Friday: To Telephone Numbers in Designated Exchanges Within  
the Following Distance Bands

	<u>1-10 Miles</u>	<u>11-22 Miles</u>
1) 8 a.m. to, but not including, 9 p.m.....	\$ .11	\$ .13
2) 9 p.m. to, but not including, 8 a.m. ....	\$ .07	\$ .08
Saturday and Sunday Only	\$ .07	\$ .08

C. RATE FOR EACH MINUTE OF USE

Monday through Friday: To Telephone Numbers in Designated Exchanges Within  
the Following Distance Bands

	<u>1-10 Miles</u>	<u>11-22 Miles</u>
1) 8 a.m. to, but not including, 9 p.m.....	\$ .07	\$ .08
2) 9 p.m. to, but not including, 8 a.m. ....	\$ .04	\$ .05
Saturday and Sunday Only .....	\$ .04	\$ .05

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EXTENDED LOCAL CALLING PLAN (Continued)

D. DESCRIPTION

1. Extended local calling service is a measured rate service provided between specific intrastate exchanges.
2. Extended local calling service will be provided in lieu of one-way or two-way extended area service when ordered by the Public Utilities Commission of Ohio. All existing extended area service will continue in its present form unless discontinued by order of the Public Utilities Commission of Ohio.
3. Extended local calling service is available with all classes of service.
4. The rates specified above, apply only to customer-dialed, one-way sent paid calls to the extended exchange(s).
5. Timing of each call begins when the called party answers or when the caller is connected to automatic answering recording equipment. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.
6. The "Saturday and Sunday Only" usage rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day or resulting legal holidays from Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1, and July 4 respectively.

E. AVAILABILITY

Extended Local Calling Plan is provided in the following exchanges:

<u>Exchanges In Which Services Is Offered</u>	<u>Exchange(s) Which Can Be Called</u>	<u>Mileage From Exchange Offered</u>
None	None	

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ASHTABULA COUNTY LOCAL CALLING PLAN

A. DESCRIPTION

1. This plan is restricted to the areas hereinafter described within Ashtabula County.
2. This plan provides for a measured rate or optional flat rate service between specific Ashtabula County intrastate exchanges listed below.
3. This is a local service offering; therefore, any stimulation to calling volumes between exchanges that occur after is implementation may not be used as a basis for any flat rate alternative besides the flat rate additives as listed in this section.
4. This plan is available to residence and business customers in the exchanges and routes as listed below.
5. This plan is restricted to customer dialed, station to station calls and does not include operator assisted calls.

B. RATES AND APPLICATION

1. The implementation of this plan will not affect any other rates listed in any other section of this tariff.
2. Measured Rate Option - Customers selecting the measured rate option will be charged \$.08 (8 cents) per minute for both initial minutes or additional minutes for calls originating in the specified Orwell Telephone Company exchanges. No time of day, day of week, or holiday discounts apply to the measured rate option.
3. Flat Rate Option - The flat rate option allows customers unlimited untimed calling between the exchanges listed below.

The following are flat rate additives, per access line, per month. These rates are in addition to monthly local rates for both business and residence service listed in other section of this tariff.

		Optional Flat Rate per Access Line per Month	
<u>From Exchange</u>	<u>To Exchange</u>	<u>Business</u>	<u>Residence</u>
Orwell	New Lyme and/or Jefferson	\$10.00	\$10.00
Windsor	Rock Creek and/or Jefferson	\$10.00	\$10.00
Colebrook	Rock Creek and/or Jefferson	\$10.00	\$10.00

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ASHTABULA COUNTY LOCAL CALLING PLAN (Continued)

C. BILL DETAIL

1. Measured Rate Option

A detailed bill that lists each individual completed call made during the monthly billing period can be provided at a rate of \$2.00 per month. The customer must subscribe to this service for a minimum six (6) month period.

2. Flat Rate Option

No detailed billing is offered or provided to customers selecting the flat rate option plan.

APPLICATION OF BUSINESS AND RESIDENCE RATES

1. Business rates apply at the following locations:
  - a. In offices, stores, factories, mines and all other places of a strictly business nature.
  - b. In boarding houses, except as noted herein, offices of hotels, halls, and offices of apartment buildings; quarters occupied by Clubs or Lodges; public, private or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions.
  - c. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matters, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
  - d. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
  - e. In any location where the listing of service at that location indicates a business, trade or profession, except as specified below.
2. Residence rates apply at the following locations:
  - a. In private residences where business listings are not provided.
  - b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
  - c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

1. Where a telephone company constructs permanent facilities on public highways, in order to furnish service to an applicant or applicants, in the territory where no facilities are available, the maximum construction charges applicable shall be determined in the following manner, regardless of the actual route to be followed by such construction.

- (a) Where only one applicant is to be furnished service, the length of construction required to reach the point of entrance of the applicant's private property, measured along the public highway either from the nearest existing distributing plant of the telephone company or the nearest point to which the telephone company plans to extend its facilities under an approved construction program, whichever is closer, shall be determined by the telephone company.

For the length thus determined, the applicant may be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place.

A credit against the cost of excess construction charges may be given where an applicant performs the labor of digging holes or trimming or removing trees in the right-of-way, in accordance with company specifications.

- (b) Where more than one applicant is to be furnished service along the same route, the length of construction required to reach the point of entrance of each applicant's private property, measured along the public highway either from the nearest existing distributing plant of the telephone company or from the nearest point to which the telephone company plans to extend its facilities under an approved construction program, whichever is closer, shall be determined. For the length thus determined, the applicants as a group may be required to pay construction charges in excess of the cost of one-half (1/2) mile of standard pole line in place, multiplied by the number of applicants.
- (c) If the telephone company elects to attach its facilities to poles of other utility companies in lieu of providing standard pole line construction, the telephone company will place one-half mile of circuit for each subscriber without construction charges. For placing facilities in excess of one-half mile on other utility companies' poles, the excess construction charges to be applied shall not exceed those which would have been applied if standard pole line construction had been provided by the telephone company.

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CONSTRUCTION AND INSTALLATION CHARGES (Continued)

2. The total amount of construction charges to be paid by the applicants as a group shall be apportioned among them in such manner as the group may determine. The necessary construction need not be started, however, until satisfactory arrangements have been made for the payment of such construction charges. In the event the applicants fail to agree upon an apportionment of construction charges within sixty (60) days of the telephone company's quotation of charges, then the company may suggest pro-rated distribution of charges, based on relative distances of extension of pole lines among the applicants involved. If this suggestion is unacceptable to all applicants, then the telephone company may handle each applicant separately, in accordance with the provisions herein.
3. In case the telephone company has on file other applications for service, from applicants located along the route to be used to serve the applicants referred to above, the Telephone Company shall combine the construction projects for the current applicants and the applicants who previously applied for service in accordance with and subject to the provisions above, if such action will serve to reduce the amount of construction charges to be paid by either of such groups.

POLES ON PRIVATE PROPERTY

1. Poles on private property to be used in serving an individual subscriber will be furnished by the Telephone Company at a charge to the subscriber of an actual cost of time and material, including engineering, supervision and general administrative overheads, for each such pole, except that the Telephone Company will furnish as many as two poles without charge to the subscriber provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
2. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained and owned by the Telephone Company, subject to such construction charge as may be applicable.
3. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.



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SPECIAL TYPE OF CONSTRUCTION

When underground service connections are desired by customers as initial installations in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable—including the cost of installing—less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable or direct burial cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable—including the cost of installing it—less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.
6. The above charges do not apply where underground facilities are installed at the Company's option, but only where such service is demanded by the subscriber and aerial construction is standard practice.

N11 SERVICE  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available for the following classes of service:
  - a. Hotel/motel/hospital service
  - b. Inmate service
  - c. 1+ and 0+ calling
  - d. O-operator assisted calling
  - e. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

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N11 SERVICE (Continued)

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
  - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
  - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
  - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
  - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

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N11 SERVICE (Continued)

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

3. Local Calling for Company Subscribers (Continued)
  - c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
4. The liability language in Section 3 of this Tariff applies to 211 Service.
5. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
6. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.
8. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

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N11 SERVICE (Continued)

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

10. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
12. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision 211 Service no later than thirty (30) days after the effective date of its tariff.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

D. LIABILITY

The Company's entire liability to any person or entity for interruption or failure of the 211 Service shall be limited to the terms set forth in Section 3.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.
2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.
3. The Approved Information and Referral Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which 211 Service is established.
  - a. Some Company local exchanges are served by more than one host central office. In order to establish 211 Service in such an exchange, the Approved Information and Referral Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.
  - b. Some host central offices serve more than one Company local exchange. If the Approved Information and Referral Service Provider makes applications to establish 211 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the Approved Information and Referral Service Provider shall pay the full Central Office Charge whether or not it requests 211 Service in all the Company local exchanges served by the host central office.
4. Where applicable, the Approved Information and Referral Service Provider shall pay a nonrecurring Exclusion Charge.
  - a. When the Approved Information and Referral Service Provider does not make contemporaneous applications to establish 211 Service in every Company local exchange served by a host central office, the Approved Information and Referral Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 211 Service is not established.
  - b. When a Company local exchange is once excluded, but the Approved Information and Referral Service Provider later makes application to establish 211 Service in the Company local exchange, then an Exclusion Charge shall again apply.

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N11 SERVICE (Continued)

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES (Cont'd)

5. The Approved Information and Referral Service Provider shall pay a nonrecurring Number Change Charge of \$20.00 when it makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.
6. An applicable service order charge of \$25.00 will apply in addition to the rates listed below.
7. Rates

	Non-Recurring <u>Charge</u>
Central Office Charge (per host Central Office)	\$115.00
Exclusion Charge (per Exchange)	\$225.00
Number Change Charge (per telephone number)	\$20.00



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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. The Company will make switch translations on an exchange basis only. The Company has no obligation to translate 811 to different numbers within an exchange. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
  - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as set forth in Section F. below.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER  
(Continued)

2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following: (Continued)
  - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
  - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
  - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

**B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER (Continued)**

9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

**C. OBLIGATIONS OF THE COMPANY**

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

E OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
  - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
  - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. Where applicable, the 811 Provider shall pay a nonrecurring Exclusion Charge.
  - a. When the 811 Provider does not make contemporaneous applications to establish 811 Service in every Company local exchange served by a host central office, the 811 Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 811 Service is not established.
  - b. When a Company local exchange is once excluded, but the 811 Provider later makes application to establish 811 Service in the Company local exchange, then an Exclusion Charge shall again apply.
3. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
4. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Connection Charges will apply.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

F. RATES & CHARGES (Continued)

5. Rates:

	Nonrecurring <u>Charge</u>
Central Office Charge (per host Central Office)	\$115.00
Exclusion Charge (per Exchange)	\$225.00
Number Change Charge (per Telephone Number)	\$20.00
Service Connection Charge	\$25.00

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Issued: May 18, 2011

Effective: May 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2972-TP-ATA

Issued by the Public Utilities Commission of Ohio

Patrick L. Morse, Senior Vice President

Orwell, Ohio

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GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights in the construction and maintenance of the necessary pole lines, circuits and equipment.

2. Directory Errors and Omissions

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publication of such errors in the directory nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listing published numbers in the directories.

3. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the errors.

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GENERAL RULES AND REGULATIONS (Continued)

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

4. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible for any action of the Connecting Company.

5. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

6. Disclaimer

Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Except as expressly provided for herein, equipment, instruments, and lines (not including inside wiring) furnished by the Telephone Company, on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.



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GENERAL RULES AND REGULATIONS (Continued)

C. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and Use of Equipment (Continued)

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service, and, if such service is furnished, may require the subscriber to install and maintain such service, and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

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GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

- a. Applications for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. The terms and conditions specified in such contracts are subject to this Tariff. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
- b. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number or the central office designation or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.

3. Alterations

The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

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GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in the Company's Tariffs, is borne by the Company. The Customer agrees to take good care of the equipment connected therewith. In the event of loss of, damage to, or destruction of any of the Company's instruments or accessories which is not due to ordinary wear and tear, the Customer is held responsible for the cost of restoring the equipment to its original undamaged condition. The Customer agrees not to rearrange, disconnect, remove, or permit others to rearrange, disconnect or remove any apparatus or wiring installed by the Telephone Company, except upon written consent by the Telephone Company.

5. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

E. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

1. INITIAL CONTRACT PERIODS

- a. Except as hereinafter provided, the initial (or Minimum) contract period for all services and facilities is one month at the same location.
- b. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.
- c. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra costs.

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GENERAL RULES AND REGULATIONS (Continued)

E. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE (Continued)

2. TERMINATION OF SERVICE

- a. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
  - i. In the case of service for which the initial contract period is one month, the charges due for the balance of the initial month.
  - ii. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.
- b. Service may be terminated after the expiration of the initial contract period, and upon payment of all charges due to the date of termination of the service.

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GENERAL RULES AND REGULATIONS (Continued)

F. SPECIAL SERVICES AND FACILITIES

Special services and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

G. LIABILITY OF TELEPHONE COMPANY

1. In view of the fact that the customer has exclusive control of his or her communication over the facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished to him by the Telephone Company, and because of unavailability of errors incident to the service and to the use of such facilities of the Telephone Company, the service and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.
2. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to the Telephone Company. The approval by the PUCO of the foregoing language in this tariff does not constitute a determination by the PUCO that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the PUCO recognizes that since it is a court's responsibility to adjudicate negligent and consequential damage claims, it is also the court's responsibility to determine the validity of the limitation of liability therefore.
3. When the lines of other telephone companies are used in establishing connection to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

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GENERAL RULES AND REGULATIONS (Continued)

K. SPECIAL ASSEMBLAGES

Where special assemblages of equipment or extra equipment installations are desired or special equipment which is not provided for or established under these existing tariff schedules is required, such rates will be charged for this equipment as will produce an annual revenue to equal thirty-three and one-third percent (33 1/3) of the total cost of said equipment, wired and installed, including labor, materials and supervision and the minimum term will be such as will justify the installation.

Special assemblages or extra equipment installations will only be made at the discretion of the Telephone Company.

A special assemblage is to be a temporary arrangement for a period of not more than three (3) years to allow the Telephone Company to gain appropriate cost experience before filing for rates under Section 4909.18 of the Ohio Revised Code or entry into an arrangement submitted to the Commission pursuant to Section 4905.31 of the Ohio Revised Code.

L. EXTRA EXCHANGE LINE MILEAGE

1. Urban classes of service will be furnished outside the local Base Rate Area, but within the Exchange Area and within the operational limits of the switchboard, associated equipment and lines at the rates quoted herein plus Extra Exchange Line Mileage Charges for the additional circuit required as quoted herein.
2. Mileage charges are computed on airline measurement from the location of the main station to the nearest point of the local Base Rate Area boundary and apply to each circuit and to each party line subscriber separately. In those cases where the local Base Rate Area boundary follows the center line of a street or highway, all dwellings or structures within 150 feet of the center line of the street or highway shall be considered within the said area and shall be furnished service without the application of extra mileage charges. Extra mileage charges are payable in the same manner, as charges for associated service.
3. Where additional construction is required to furnish urban classes of service outside the local Base Rate Area, the provisions set forth under "Construction Charges" apply.

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LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service and shall provide all of the following:
  - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
  - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
  - c. Free blocking of toll service, 900 service and 976 service; and
  - d. A waiver of the federal universal service fund end user charge; a waiver of the telephone company's service deposit requirement.
2. Any other services and bundles or packages of service may be offered to lifeline customers at the prevailing prices, less the lifeline discount.

B. REGULATIONS

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
  - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Supplemental Security Insurance – blind and disabled (SSD)
  - e. Federal public housing assistance, or Section 8;
  - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
  - g. National School Lunch Program's Free Lunch Program (NSL);
  - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
  - i. General Assistance (including disability assistance (DA))

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
3. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1 above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income, see Section B.5.a-g for examples of income documentation.
4. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
5. Consistent with federal law, examples of acceptable income documentation includes the following:
  - a. State or federal income tax return;
  - b. Current income statement or W-2 from an employer;
  - c. Three consecutive months of current pay stubs;
  - d. Social security statement of benefits;
  - e. Retirement/Pension statement of benefits;
  - f. Unemployment/Workmen's Compensation statement of benefits;
  - g. Any other legal document that would show current income (such as a divorce decree or child support document).
6. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.
7. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tariffed in accordance with Rule 4901:1-6-11.



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LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

8. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.
9. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
10. The Telephone Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54.410.

C. ENROLLMENT PROCESS

1. Existing Customers

- a. Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.
- b. The Company will review the customer's lifeline application to determine customer's eligibility within 15 days.
- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- a. Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- b. The Company will review the customer's lifeline application to determine the customer's eligibility within 15 days.

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

C. ENROLLMENT PROCESS (Continued)

2. New Customers (Continued)

- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

D. INCOME ELIGIBILITY

- 1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section B.5.a-g.
- 2. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established lifeline.
- 3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the company's determination.
- 4. Written notification must include: 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

D. INCOME ELIGIBILITY (Continued)

5. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

E. VERIFICATION FOR CONTINUED ELIGIBILITY

1. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the telephone company and 4) a statement explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.

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INTRALATA PRESUBSCRIPTION

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

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INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

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INTRALATA PRESUBSCRIPTION (Continued)

a. Application of Charges (Continued)

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

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ACCESS SERVICE

The Orwell Telephone Company ("Orwell") adopts and concurs in the tariff filed by the National Exchange Carrier Association, Inc. ("NECA") with the Federal Communications Commission ("F.C.C.") as TARIFF F.C.C. No. 5 dealing with rates and charges utilized by Orwell in providing access to interexchange carriers. The abovementioned tariff provides for interstate services, however, pursuant to orders and entries by this Commission on Case No. 83-464-TP-COI, Orwell hereby concurs, adopts and "mirrors" said tariff to apply toward intrastate services in all respects with the exception of Section 4, End User Charges. The rates, terms and conditions for Intrastate Carrier Common Line Access Service are set forth herein.

A. Access Charge Rates

Carrier Common Line Access Service rates moved to Sheet 15 herein.

Switched Access Rates

Local switched access rates applied to the intrastate jurisdiction shall remain at the levels existing on December 31, 1997.

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ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff

The Telephone Company will provide Carrier Common Line Access Service (Carrier Common Line Access) to interexchange service providers ("IXCs") in conjunction with Switched Access Service provided in Section 6. of the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 5 or the appropriate Switched Access Service section of other Access Service tariffs in which the Telephone Company participates.

1. General Description

Carrier Common Line Access provides for the use of end users' Telephone Company-provided common lines by IXCs for access to such end users to furnish intrastate communications.

Premium Access is (1) Switched Access Service provided to customers under this tariff which furnish intrastate MTS/WATS, and (2) Switched Access Service in an end office converted to equal access.



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ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

2. Limitations

2.1 Exclusions

Neither a telephone number nor detail billing is provided with Carrier Common Line Access. Additionally, directory listings and intercept arrangements are not included in the rates and charges for Carrier Common Line Access.

2.2 Access Groups

All line side connections provided in the same access group will be limited to the same features and operating characteristics.

All trunk side connections provided in the same access group will be limited to the same features and operating characteristics.

2.3 WATS Access Lines

Where Switched Access Services are connected with Special Access Services at Telephone Company Designated WATS Serving Offices for the provision of WATS or WATS-type Services, Switched Access Service minutes which are carried on that end of the service (i.e., originating minutes for outward WATS and WATS-type services and terminating minutes for inward WATS and WATS-type services) shall not be assessed Carrier Common Line Access per minute charges.

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ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

3. Undertaking of the Telephone Company

Where the IXC is provided Switched Access Service for intrastate communications under other sections of this or other Access Service tariffs, the Telephone Company will provide the use of Telephone Company common lines by an IXC for access to end users at rates and charges as set forth in the Telephone Company's Intrastate Access Service Tariff.

4. Obligations of the IXC

4.1 Switched Access Service Requirement

The Switched Access Service associated with Carrier Common Line Access shall be ordered by the IXC under applicable sections of NECA Tariff F.C.C. No. 5.

4.2 Supervision

The IXC facilities at the premises of the ordering IXC shall provide the necessary on-hook and off-hook supervision.

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ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

5. Determination of Usage Subject to Carrier Common Line Access Charges

Except as set forth herein, all Switched Access Service provided to the IXC will be subject to Carrier Common Line Access charges.

5.1 Cases Involving Usage Recording By the IXC

Where Feature Group C end office switching is provided without Telephone Company recording and the IXC records minutes of use used to determine Carrier Common Line Access charges (i.e., Feature Group C operator and calls such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls), the IXC shall furnish such minutes of use detail to the Telephone Company in a timely manner. If the IXC does not furnish the data, the IXC shall identify all Switched Access Services that could carry such calls in order for the Telephone Company to accumulate the minutes of use through the use of special Telephone Company measuring and recording equipment.

5.2 Local Exchange Access and Enhanced Services Exemption

When access to the local exchange is required to provide an IXC service (e.g., MTS/WATS-type, telex, Data, etc.) that uses a resold Special Access service, Switched Access Service Rates and Regulations, as set forth in Section 6. of NECA Tariff F.C.C. No. 5 will apply, except when such access to the local exchange is required for the provision of an enhanced service.

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ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services

6.1 Scope

Where the IXC is reselling MTS and/or MTS-type service(s) on which the Carrier Common Line and Switched Access charges have been assessed, the IXC may, at the option of the IXC, obtain Feature Group A, Feature Group B or Feature Group D Switched Access Service under Section 6. of NECA Tariff F.C.C. No. 5 for originating and/or terminating access in the local exchange. Such access group arrangements whether single lines or trunks or multiline hunt groups or trunk groups will have Carrier Common Line Access charges applied as set forth in the Telephone Company's Intrastate Access Service Tariff in accordance with the resale rate regulations set forth in 6.4 following. For purposes of administering this provision:

Resold intrastate terminating MTS and MTS-type service(s) shall include collect calls, third number calls and credit card calls where the reseller pays the underlying carrier's service charges.

Resold intrastate originating MTS and MTS-type service(s) shall not include collect, third number, or credit card calls.

ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Continued)

6.2 IXC Obligations Concerning the Resale of MTS and MTS-type Services

When the IXC is reselling MTS and/or MTS-type service as set forth in 6.1 preceding, the IXC will be charged Carrier Common Line Access charges in accordance with the resale rate regulations as set forth in 6.4 following if the IXC furnishes documentation of the MTS usage and/or the MTS-type usage. Such documentation supplied by the IXC shall be supplied each month and shall identify the involved resold MTS and/or MTS-type services.

The monthly period used to determine the minutes of use for resold MTS and/or MTS-type service(s) shall be the most recent monthly period for which the IXC has received a bill for such resold service(s). This information shall be delivered to the Telephone Company, at a location specified by the Telephone Company, no later than 15 days after the bill date shown on the resold MTS and/or MTS-type service bill. If the required information is not received by the Telephone Company, the previously reported information, as described preceding, will be used for the next two months. For any subsequent month, no allocation or credit will be made until the required documentation is delivered to the Telephone Company by the IXC.

6.3 Resale Documentation Provided By the IXC

When the IXC utilizes Switched Access Service as set forth in 6.2 preceding, the Telephone Company may request a certified copy of the IXC's resold MTS or MTS-type usage billing. Requests for billing will relate back no more than 12 months prior to the current billing period.

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ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services

When the IXC is provided an access group to be used in conjunction with the resale of MTS and/or MTS-type services as set forth in 6.1 preceding, subject to the limitations as set forth in 6.2 preceding, and the billing entity receives the usage information required as set forth in 6.2 preceding, to calculate the adjustment of Carrier Common Line Access charges, the IXC will be billed as set forth in (C) below.

(A) Apportionment and Adjustment of Resold Minutes of Use

When the IXC is provided with more than one access group in a LATA in association with the resale of MTS and/or MTS-type services, the resold minutes of use will be apportioned as follows:

(1) Originating Services

The Telephone Company will apportion the resold originating MTS and/or MTS-type services and originating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the originating usage for each access group to the total originating usage for all access groups in the LATA. For purposes of administering this provision:

Resold originating MTS and/or MTS-type services minutes shall be only those attributable to intrastate originating MTS and/or MTS-type minutes and shall not include collect, third number, or credit card calls.

The resale credit adjustment shall apply for resold originating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

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ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)

(A) Apportionment and Adjustment of Resold Minutes of Use (Cont'd)

(2) Terminating Services

The Telephone Company will apportion the resold terminating MTS and/or MTS-type services and terminating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the terminating usage for each access group to the total terminating usage for all access groups in the LATA. For purposes of administering this provision:

Resold terminating MTS and/or MTS-type services minutes shall be only those attributable to intrastate terminating MTS/MTS-type (i.e., collect calls, third number calls, and credit card calls).

The resale credit adjustment shall apply for resold terminating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

(B) Direct and Indirect Connections

Each of the access group arrangements used by the IXC in association with the resold MTS and/or MTS-type services must be connected either directly or indirectly to the IXC designated premises at which the resold MTS and/or MTS-type services are terminated. Direct connections are those arrangements where the access groups and resold MTS and/or MTS-type services are terminated at the same IXC designated premises.

Indirect originating connections are those arrangements where the access groups and the resold originating MTS and/or MTS-type services are physically located at different IXC designated premises in the same exchange. Such different IXC designated premises are connected by facilities that permit a call to flow from access groups to resold MTS and/or MTS-type services.

Indirect terminating connections are those arrangements where the access groups and resold terminating MTS and/or MTS-type services are physically located at different IXC designated premises in the same exchange. Such different IXC designated premises are connected by facilities that permit a call to flow from resold terminating MTS and/or MTS-type services to access groups.

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ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)

(C) Rates

The Premium Access Charge per minute as set forth in the Telephone Company's Intrastate Access Service Tariff will apply. The minutes billed Carrier Common Line Access Service charges will be the adjusted originating intrastate access minutes and the adjusted terminating intrastate access minutes.

The adjusted originating access minutes will be the originating intrastate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth in (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating intrastate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

(D) When the Adjustment Will Be Applied to IXC Bills

The adjustment as set forth in (C) preceding will be made to the involved IXC account no later than either the next bill date, or the one subsequent to that, depending on when the usage report is obtained.

(E) Conversion of Billed Usage to Minutes

When the MTS and/or MTS-type usage is shown in hours, the number of hours shall be multiplied by 60 to develop the associated MTS and/or MTS-type minutes of use. If the MTS and/or MTS-type usage is shown in a unit that does not show hours or minutes, the IXC shall provide a factor to convert the shown units to minutes.

(F) Percent Intrastate Use (PIU)

The adjustment as set forth in (C) preceding will be made to the involved IXC account after making the adjustments to the customer account as set forth in 7.4 following (PIU).



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ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations

7.1 Billing of Charges

Carrier Common Line charges will be billed to each Switched Access Service provided under this tariff and the Telephone Company's Intrastate Access Service Tariff.

7.2 Measuring and Recording of Call Detail

When access minutes are used to determine Carrier Common Line charges, they will be accumulated using call detail recorded by Telephone Company equipment except as set forth in 7.3 following (Unmeasured FGA and B Usage) and Feature Group C operator and automated operator services systems call detail such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls recorded by the customer. The Telephone Company measuring and recording equipment, except as set forth in 7.3 following (Unmeasured FGA and B Usage), will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line-by-line basis, by line group or by end office, whichever type of account is used by the Telephone Company, for each IXC and then rounded to the nearest minute.

7.3 Unmeasured Feature Group A and B Usage

When Carrier Common Line Access is provided in association with Feature Group A or Feature Group B Switched Access Service in Telephone Company offices that are not equipped for measurement capabilities, assumed average intrastate access minutes will be used to determine Carrier Common Line Access charges. These assumed access minutes are as set forth in the exchange carriers' access tariffs.

7.4 Percent Intrastate Use (PIU)

When the IXC reports interstate and intrastate use of in-service Switched Access Service, Carrier Common Line charges will be billed to intrastate Switched Access Service access minutes based on the data reported by the IXC as set forth in Section 2.3.11 of NECA Tariff F.C.C. No. 5 (Jurisdictional Reports), except where the Telephone Company is billing according to actuals by jurisdiction. Intrastate Switched Access Service access minutes will, when necessary, be used to determine Carrier Common Line Charges as set forth in 7.5 following.

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ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges

After the adjustments as set forth in 7.4 preceding have been applied, when necessary, to Switched Access Service access minutes, charges for the involved IXC account will be determined as follows:

- (A) Access minutes for all premium rated Switched Access Service subject to Carrier Common Line charges will be multiplied by the Premium Access per minute rate as set forth in the Telephone Company's Intrastate Access Service Tariff.
- (B) Access minutes for all FGB Access Services with an Abbreviated Dialing Arrangement (ADA) subject to Carrier Common Line Charges will be multiplied by the Premium Access per minute rate as set forth in the Telephone Company's Intrastate Access Service Tariff.
- (C) Carrier Common Line charges shall not be reduced as set forth in 6.1 preceding unless Switched Access Charges, as set forth in Section 6. of NECA Tariff F.C.C. No. 5, are applied to the IXC's Switched Access Services.

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ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges (Cont'd)

(D) Terminating Premium Access per minute charge(s) apply to:

- all terminating access minutes of use;
  - less those terminating access minutes of use associated with Wireless Switching Centers (WSCs);
- all originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the IXC's equipment when the called party answers;
- all originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers, less those originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers for which the IXC furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges.

When the IXC makes this report available to the Telephone Company in advance of billing, these minutes of use will be charged on the current bill as originating minutes of use as set forth in (E) following. If a billing dispute arises concerning the IXC provided report, the Telephone Company will request the IXC to provide the data the IXC used to develop the report. The Telephone Company will not request such data more than once a year. The IXC shall supply the data within 30 days of the Telephone Company request.

When this report is not available to the Telephone Company until after billing, it shall be used by the Telephone Company to calculate and post a credit to the IXC's account. The credit shall be posted to the IXC's account within 30 days of receipt of the report. The credit shall be calculated by multiplying the number of access minutes of use, for which a credit is determined to be applicable, times the difference between the terminating and originating Carrier Common Line charges in effect when the calls were completed.

ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges (Cont'd)

- (E) The originating Premium Access per minute charge(s) apply to:
- all originating access minutes of use;
    - less those originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the IXC's equipment when the called party answers;
    - less all originating access minutes of use associated with calls placed to 700, 800 and 900 numbers;
    - less those originating access minutes of use associated with Wireless Switching Centers (WSCs);
    - plus all originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers for which the IXC furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges, and for which a corresponding reduction in the number of terminating access minutes of use has been made as set forth in (D) preceding.

ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

8. Rates

Intrastate carrier common line access service charges shall be as follows:

Premium Access, per minute

Terminating	\$ .0428
Originating	\$ .0150

**EXHIBIT C**  
**(Narrative Summarizing Changes)**

The Applicant hereby establishes a Basic Local Exchange Service (BLES) Tariff and detariffs certain services in accordance with the Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD. The Applicant intends only to remove from its tariff rates, terms and conditions of services required to be detariffed as a result of the adoption by the Commission of rules to implement Substitute Senate Bill 162.

The new BLES Tariff replaces and supersedes the Applicant's Telephone Service Tariff No. 6, General, and No. 7, Local, in their entirety. The Applicant currently has one additional tariff that appears individually on the Commission's website: Pole Attachment Tariff, PUCO No. 9, which **remains in effect and does not change.**

Please note that because the Applicant's Intrastate Access Service Tariff had been included within the Concurrences section of its Tariff No. 6, and because the Applicant is not revising its Access Service Tariff in any way, that Access Tariff is hereby included as Section 6 of the new BLES tariff.

**EXHIBIT D**  
**(Customer Notices)**

The customer notices accompanying the affidavit attached hereto as Exhibit E were mailed to customers on May 1, 2011. In addition, on March 30, 2011 the notices were forwarded to the Commission-provided electronic mailbox (Telecomm-Rule07@puc.state.oh.us) in accordance with the Entry issued January 19, 2011 in Case No. 10-1010-TP-ORD.

**EXHIBIT E**  
**(Affidavit)**



CUSTOMER NOTICE AFFIDAVIT

STATE OF OHIO:

SS:

COUNTY OF MECKLENBURG:

**AFFIDAVIT**

I, Chris Barron, am an authorized agent of the applicant corporation, Orwell Telephone Company dba FairPoint Communications, and am authorized to make this statement on its behalf. I attest that the customer notice(s) accompanying this affidavit were sent to affected customers through bill messages on May 1, 2011, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on May 10, 2011 Charlotte, NC  
(Date) (Location)

Orwell

Page 3

Bill Date: May 1, 2011  
 Account Number: [REDACTED]  
 Phone Number: [REDACTED]

### ATTENTION RESIDENTIAL CUSTOMERS

Beginning on May 18, 2011, the prices, service descriptions, and the terms and conditions for services other than local flat rate service that you are provided by Orwell Telephone Company d/b/a FairPoint Communications ("FairPoint") will no longer be on file at the Public Utilities Commission of Ohio (PUCO). This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. FairPoint must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you can request a copy of the Company's future service offerings by calling 1-800-400-5568. Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms, and conditions. If you have any questions about this matter, please call FairPoint Communications at 1-800-400-5568 or visit us at [www.fairpoint.com](http://www.fairpoint.com). You may also visit the consumer information page on the PUCO's website at [puco.ohio.gov](http://puco.ohio.gov) for further information.

### High-speed Internet for under \$15 a month!

Call before June 30th to get FairPoint high-speed Internet for just \$14.95 per month for your first six months. You'll appreciate the speed, FREE Security Suite, support and more. Call 1.877.689-2656 to sign up now!

*Non-Payment of Basic Service Charges noted with an asterisk (\*) may result in disconnection of your local telephone service. Items without an asterisk (\*) denote Optional Service. If an amount has a credit, payment is not due.*

Telephone No. [REDACTED]

Monthly Charges Service	Qty	Amount	Total
<b>Charges for 05/01/11-05/31/11</b>			
Home Phone Basic	1	29.95	29.95
* Touchtone			
Calling Name Delivery Only			
* Access Line - Residential			
Voice Mail - Basic			
Caller Id			
120 Long Distance Minutes			
Call Waiting			
Call Waiting ID w/ Bundle			
* Subscriber Line Charge - Residential	1	6.50	6.50
* E911 Surcharge - Putnam County	1	0.37	0.37
Lease - Touchtone Telephone	1	2.50	2.50
* Number Portability Surcharge	1	0.26	0.26
Inside Wire Maintenance	1	1.00	1.00
<b>Subtotal Monthly Charges</b>			<b>\$40.58</b>

*The company you have chosen for your InterLATA calls (long distance calls outside your local toll calling area) is FairPoint Long Distance*

*The company you have chosen for your IntraLATA calls (long distance calls inside your local toll calling area) is FairPoint Long Distance*

Taxes, Surcharges & Fees	Basic Service	Optional Service	Toll Service	Total Tax
Federal Tax	0.21	0.08	0.00	0.29
OH/Putnam Co Sales Tax	1.80	1.12	0.00	2.92
Federal Univ Svc Charge	1.01	0.00	0.00	1.01
<b>Subtotal Taxes, Surcharges &amp; Fees</b>				<b>\$4.22</b>

*The Telephone charges shown above are being billed on behalf of 647 - FAIRPOINT COMMUNICATIONS 1-800-400-5568.*

Orwell

Bill Date: May 1, 2011  
 Account Number: [REDACTED]  
 Cable TV: [REDACTED]

### ATTENTION ALL NON-RESIDENTIAL CUSTOMERS

Beginning on May 18, 2011, the prices, service descriptions, and the terms and conditions for services other than a primary line provided by Orwell Telephone Company d/b/a FairPoint Communications ("FairPoint") will no longer be on file at the Public Utilities Commission of Ohio (PUCO). This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. FairPoint must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you can request a copy of the Company's future service offerings by calling 1-800-400-5568. Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions. If you have any questions, about this matter, please call FairPoint at 1-800-400-5568 or visit us at [www.fairpoint.com](http://www.fairpoint.com)

Non-Payment of Basic Service Charges noted with an asterisk (\*) may result in disconnection of your local telephone service. Items without an asterisk (\*) denote Optional Service. If an amount has a credit, payment is not due.

Telephone No. [REDACTED]

#### Monthly Charges

Service	Qty	Amount	Total
<b>Charges for 05/01/11-05/31/11</b>			
Calling Name Delivery Only	1	4.00	4.00
* Number Portability Surcharge	1	0.26	0.26
Off Premise Extension	1	1.25	1.25
Off Premise Extension - Mileage Charge	1	2.80	2.80
* Subscriber Line Charge - Business	1	6.50	6.50
* Touchtone	1	2.95	2.95
Voice Mail - Basic	1	6.95	6.95
* Access Line - Business	1	33.05	33.05
* E911 Surcharge	1	0.50	0.50
Caller Id	1	6.00	6.00

**Subtotal Monthly Charges \$64.26**

The company you have chosen for your InterLATA calls (long distance calls outside your local toll calling area) is MCIWorldCom

The company you have chosen for your IntraLATA calls (long distance calls inside your local toll calling area) is MCIWorldCom

	Basic Service	Optional Service	Toll Service	Total Tax
Federal Tax	1.32	0.63	0.00	1.95
OH/Trumbull Co Sales Tax	2.88	1.36	0.00	4.24
Federal Univ Svc Charge	1.01	0.00	0.00	1.01

**Subtotal Taxes, Surcharges & Fees \$7.20**

The Telephone charges shown above are being billed on behalf of 647 - FAIRPOINT COMMUNICATIONS 1-800-400-5568.

Telephone No. [REDACTED]

#### Monthly Charges

Service	Qty	Amount	Total
<b>Charges for 05/01/11-05/31/11</b>			
* Number Portability Surcharge	1	0.26	0.26
* Subscriber Line Charge - Business	1	6.50	6.50
* Touchtone	1	2.95	2.95
* Access Line - Business	1	33.05	33.05
* E911 Surcharge	1	0.50	0.50
* Business AL Disc 81Pal Tier 1 Term 1	1	1.65 CR	1.65 CR

**Subtotal Monthly Charges \$41.61**

The company you have chosen for your InterLATA calls (long distance calls outside your local toll calling area) is FairPoint Long Distance

The company you have chosen for your IntraLATA calls (long distance calls inside your local toll calling area) is FairPoint Long Distance

	Basic Service	Optional Service	Toll Service	Total Tax
Federal Tax	1.27	0.00	0.00	1.27
OH/Trumbull Co Sales Tax	2.77	0.00	0.00	2.77
Federal Univ Svc Charge	1.01	0.00	0.00	1.01

**Subtotal Taxes, Surcharges & Fees \$5.05**

The Telephone charges shown above are being billed on behalf of 647 - FAIRPOINT COMMUNICATIONS 1-800-400-5568.

### Current Usage Charges

Telephone No. [REDACTED]

Seq#	Date	Time	Number	Location	Period Type	Min	Charge	Total
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#### FairPoint Long Distance Calling Plan

##### FAIRPOINT BUSINESS PREMIER LD PLAN

1. 03/31 09:11A	[REDACTED]	D DD	3:42	0.23
2. 04/14 01:57P	[REDACTED]	D DD	2:24	0.15
			6:06	0.38

**Total FAIRPOINT BUSINESS PREMIER LD PLAN 0.38**

**Total Calling Plan 0.38**

**FairPoint Long Distance Subtotal 6:06 0.38**

**OH/Trumbull Co Sales Tax 0.02**

**Total FairPoint Long Distance Charges 0.40**

Nonpayment of toll charges may result in the disconnection of toll service and may be subject to collection actions, but will not result in the disconnection of local service.

#### LONG DISTANCE DEFINITIONS

##### Period

D = Day  
E = Evening

MP = Multi Rate Periods  
N = Night

W = Weekend

##### Type

CB = Person Call Back  
CP = Calling Plan  
CC = Calling Card  
CL = Collect  
DD = Direct Dialed

DC = Directory Assistance Call Completion  
DI = International Evenings  
EC = International Nights  
OP = Operator Handled  
PF = Pay Phone

PP = Person to Person  
TF = Toll Free  
TN = Third Number

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**5/18/2011 10:03:49 AM**

**in**

**Case No(s). 90-5033-TP-TRF, 11-2972-TP-ATA**

Summary: Application to Detariff Services - Part 2 of 2 electronically filed by Carolyn S Flahive  
on behalf of The Orwell Telephone Company