

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

**Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD**  
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Orwell Telephone )  
Company dba FairPoint Communications to Detariff Services )  
and make other changes related to the Implementation of Case )  
No. 10-1010-TP-ORD )

TRF Docket No. 90-5033 – TP - TRF

Case No. 11 - 2972 - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Orwell Telephone Company

DBA(s) of Registrant(s) FairPoint Communications

Address of Registrant(s) 521 East Morehead Street, Suite 500, Charlotte, NC 28202

Company Web Address www.fairpoint.com

Regulatory Contact Person(s) Carolyn S. Flahive Phone 614-469-3294 Fax 614-469-3361

Regulatory Contact Person's Email Address Carolyn.Flahive@ThompsonHine.com

Contact Person for Annual Report Angela Unruh Phone: 620-227-4400

Address (if different from above) 908 W. Frontview, Dodge City, KS 67801

Consumer Contact Information Dottie Nesmith, Manager, Regulatory Compliance Phone: 800-437-6215

Address (if different from above) 908 W. Frontview, Dodge City, KS 67801

**Part I – Tariffs**

**Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.**

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part II – Exhibits**

**Note that the following exhibits are required for all filings using this form.**

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

**Part III. – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

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**AFFIDAVIT**

***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, Orwell Telephone Company dba FairPoint Communications, and am authorized to make this statement on its behalf. (Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) May 10, 2011 at (Location) Charlotte, NC

\*(Signature and Title) /s/ Chris Barron, Director, State Affairs, FairPoint Communications (Date) May 10, 2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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**VERIFICATION**

I, Carolyn S. Flahive verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) /s/ Carolyn S. Flahive, Esq. (Date) May 18, 2011

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WV***

**EXHIBIT A**  
**(Existing Affected Tariff Pages)**

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THE ORWELL TELEPHONE COMPANY  
d/b/a FAIRPOINT COMMUNICATIONS

First Revised Title Page  
Replaces Original Title Page (T)

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THE ORWELL TELEPHONE COMPANY  
d/b/a FAIRPOINT COMMUNICATIONS

(T)

TELEPHONE TARIFF

COVERING

LOCAL, GENERAL

AND TOLL SERVICE

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ISSUED: February 9, 2007

EFFECTIVE: April 24, 2007

In Accordance with Case No. 07-140-TP-ACN  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL RULES AND REGULATIONS

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TARIFFS

P.U.C.O. NO. 6

- SECTION 1: GENERAL RULES AND REGULATIONS
- SECTION 2: GENERAL EXCHANGE SERVICE TARIFFS
- SECTION 3: CONCURRENCES
- SECTION 4: CONNECTIONS WITH CERTAIN FACILITIES  
PROVIDED BY SUBSCRIBERS

(D)

P.U.C.O. NO. 7

- SECTION 1: LOCAL EXCHANGE SERVICE TARIFFS
- SECTION 2: TOLL SERVICE TARIFFS

P.U.C.O. NO. 9

PRIVATE LINE TARIFF

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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SECTION 1

TITLE PAGE

Schedule of  
GENERAL RULES AND REGULATIONS  
Applying to the Intrastate  
Services and Facilities of  
The Orwell Telephone Company in Ohio

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ISSUED December 29, 1961

EFFECTIVE February 1, 1962

In accordance with Order No. 29,685  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

THE ORWELL TELEPHONE COMPANY  
d/b/a FairPoint Communications

SECTION NO. 1  
5<sup>th</sup> REVISED SHEET NO. 3  
REPLACES 4<sup>th</sup> REVISED SHEET NO. 3

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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SUBJECT INDEX

<u>Subject</u>	<u>Sheet No.</u>	
		(D)
Alterations	12	
Application	6	
Application of Business Rate	16	
Application of Residence Rate	16	
Application for Service	11	
Availability of Facilities	7	
Business Rates Apply	16	
Change from Aerial to Underground Facilities	20	
Construction Charges	17 – 19	
Construction on Private Property	19	
		(D)
Definitions	37 – 43	
Defacement of Premises	8	
Deposits	14	
Directories – Telephone	13	
Directory Errors and Omissions	7	
Directory Listing	21 - 24	

---

Issued: February 8, 2008

Effective: March 25, 2008

In Accordance with Case No. 08-0115-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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SUBJECT INDEX (Continued)

<u>Subject</u>	<u>Sheet No.</u>	
		(D)
Explanation of Symbols	6	
Extension Stations	25 – 26	
Extension Station Mileage	30	
Extra Exchange Line Mileage	30	
Furnishing Party Line Service	13	(D)
Impersonation of Another	11	
Initial Contract Period	27	(D)
Liability of Telephone Company	8A	
Late Payment Charge	12	(N)
Line Extensions	17 – 19	
Maintenance and Repairs	12	
Mileage Charges	30	
Ownership and Use of Directories	13	
P.B.X. Station Mileage	30	
Payment for Service	12	
Payment for Service and Facilities	31	
Poles on Private Property	19	
Promotions	25	
Public Telephone Service	32	
Residence Rates Apply	16	

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Issued: February 8, 2008

Effective: March 25, 2008

In Accordance with Case No. 08-0115-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Orwell, Ohio



THE ORWELL TELEPHONE COMPANY  
Orwell, Ohio

SECTION NO. 1  
3<sup>RD</sup> REVISED SHEET NO. 5  
REPLACES 2<sup>ND</sup> REVISED SHEET NO. 5

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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SUBJECT INDEX (Continued)

<u>Subject</u>	<u>Sheet No.</u>	
Rural Line Service – Rules and Regulations	33	
Seasonal Service	26	(N)
Special Services and Facilities	34	
Special Types of Outside Construction	18	
Tampering with Equipment	10	
Telephone Directories	13	
Telephone Number Reservation Service	26 – 26A	(N)
Telephone Numbers	12	
Termination of Service	27 – 28	
Transmitting of Messages	8	
Unauthorized Attachment and Connections	9	
Unusual Installation Costs	13	
Use of Connecting Company Lines	8	
Use of Party Line Service	10	
Use of Profane Language	11	
Use of Subscriber Service	10	
Vacation Rate	26	
Voice Recording Equipment	35 - 36	

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Issued: August 18, 2008

Effective: October 3, 2008

In Accordance with Case No. 08-982-TP-ATA,  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (the "MTSS"). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." (N)  
These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs and the Message Toll Telephone Service Tariffs. They apply to the intrastate services and facilities furnished by The Orwell Telephone Company, hereinafter referred to as the Telephone Company, or Company. Failure on the part of the subscribers to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs or the Message Toll Telephone Service Tariffs, the rate, rule, regulation or provision contained in the specific tariffs shall prevail.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective dates of these Tariffs.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rates.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

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Issued: February 8, 2008

Effective: March 25, 2008

In Accordance with Case No. 08-0115-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

(D)

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment.

(D)

2. Directory Errors and Omissions

a. The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publications of such errors in the directory nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in its directories.

(T)

b. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

3. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If, because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

4. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Telephone Company is not responsible for any action of the Connecting Company.

5. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is a result of the negligence of the Telephone Company.

(D)

6. Disclaimer

Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

(D)

7. Liability of Telephone Company

- a. In view of the fact that the customer has exclusive control of his communication over the facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished to him by the Telephone Company, and because of unavoidable errors incident to the service and to the use of such facilities of the Telephone Company, the service and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.
- b. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to the Telephone Company. The approval by the PUCO of the foregoing language in this tariff does not constitute a determination by the PUCO that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the PUCO recognizes that since it is a court's responsibility to adjudicate negligent and consequent damage claims, it is also the court's responsibility to determine the validity of the limitation of liability therefore.

(D)

- c. When the lines of other telephone companies are used in establishing connection to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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D. USE OF SERVICE AND FACILITIES1. Ownership and Use of Equipment

Except as expressly provided for in Section 4 of this tariff, equipment, instruments, and lines (not including inside wiring) (T) furnished by the Telephone Company, on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service, and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Unauthorized Attachments or Connections

Except as expressly provided for in Section 4 of this tariff, the Telephone Company shall not be required to attach its equipment or lines to wiring not owned and installed by it, nor shall equipment, apparatus, circuits or devices not furnished by the Telephone Company be attached to or connected with facilities furnished by the Telephone Company, whether physically, by induction or otherwise, unless provided for elsewhere in the tariffs. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to disconnect the same or to suspend the service during the continuance of said attachment or connection or to terminate the service. Inside wiring arrangements are to conform to F.C.C. Part 68 installation requirements for insidewire. (T)

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ISSUED April 24, 1987 EFFECTIVE January 1, 1987

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In accordance with Order No. 86-927-TP-COI

Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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D. USE OF SERVICE AND FACILITIES (Continued)

## 3. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

## 4. Use of Party Line Service

Applications for party line service are accepted by the Telephone Company with the understanding that each subscriber will so use the service as not to interfere with an equitable proportionate use of the service by the other subscribers on the same line. When the duration of number of local messages sent or received by a party line subscriber is so great as to prevent an equitable proportionate use of the line by other subscribers on the line, the Telephone Company shall have the right to require the subscriber to contract for a higher grade of service, or to discontinue the service of the subscriber in question. The Telephone Company reserves the right to limit the continuous use of a party line for a local message to five minutes.

## 5. Tampering with Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

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ISSUED December 29, 1961EFFECTIVE February 1, 1962

In accordance with Order No. 29,685  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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D. USE OF SERVICE AND FACILITIES (Continued)

6. Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any persons, firm or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used, foul, abusive, obscene, or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

(D)

E. ESTABLISHING AND FURNISHING OF SERVICE

(D)

1. Application for Service

- a. Applications for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. The terms and conditions specified in such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
- b. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.



P.U.C.O. NO. 6  
GENERAL RULES AND REGULATION

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number or the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business so to do.

3. Alterations

The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

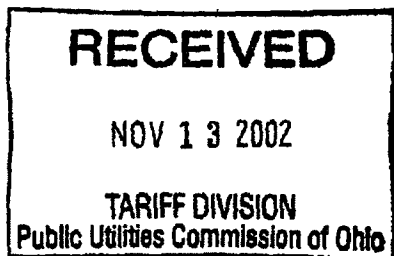
4. Payment for Service

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Late Payment Charge

(N)

A late payment charge of 1.5% per month shall apply to all amounts shown on a monthly bill that remain unpaid after the due date. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.



Issued: September 13, 2002

Effective: November 13, 2002

In Accordance with Case No. 02-2374-TP-ALI  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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E. ESTABLISHMENT AND FURNISHING OF SERVICE

## 6. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

## F. TELEPHONE DIRECTORIES

## 1. Distribution

The Telephone Company will furnish to its subscribers without charge one directory per each main station service. Directories for each subscribed for extension station will be furnished without charge only upon the subscriber's request. Other directories of the Telephone Company will be furnished at the discretion of the Telephone Company at a charge of actual cost of printing, plus postage, if mailed.

## 2. Ownership and Use

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the Telephone service, and are to be returned to the Telephone Company upon request. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber.

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Issued January 21, 1981 Effective March 1, 1981

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In accordance with Order No. 79-1335-TP-AIR  
Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio 44076

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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G ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Deposits (T)

The Company currently does not collect deposits, but reserves its right to do so in accordance with the MTSS. Should the Company begin collecting deposits, the deposits will be calculated pursuant to Ohio Adm.Code 4901:1-5-05(B)(1)(a) for new customers and 4901:1-5-05(B)(1)(b) where the customer has a service account billing history.

(D)

2. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

THE ORWELL TELEPHONE COMPANY  
Orwell, Ohio

SECTION NO. 1  
1<sup>ST</sup> REVISED SHEET NO. 15  
REPLACES ORIGINAL SHEET NO. 15

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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(D)

(D)

RECEIVED

JAN 17 2002

TARIFF DIVISION  
Public Utilities Commission of Ohio

Issued: January 17, 2002

Effective: January 17, 2002

In Accordance with Case No. 00-1265-TP-ORD,  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

## APPLICATION OF BUSINESS AND RESIDENCE RATES

## A. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In offices, stores, factories, mines, and all other places of a strictly business nature.
2. In boarding houses, except as noted under B-2, offices of hotels, halls, and offices of apartment buildings; quarters occupied by Clubs or Lodges; public, private or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions.
3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
4. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
5. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B-3 below.

## B. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In private residence where business listings are not provided.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.

ISSUED December 29, 1961EFFECTIVE February 1, 1962

In accordance with Order No. 29,685  
issued by The Public Utilities Commission of Ohio  
By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES

1. Where a telephone company constructs permanent facilities on public highways, in order to furnish service to an applicant or applicants, in the territory where no facilities are available, the maximum construction charges applicable shall be determined in the following manner, regardless of the actual route to be followed by such construction.
  - (a) Where only one applicant is to be furnished service, the length of construction required to reach the point of entrance of the applicant's private property, measured along the public highway either from the nearest existing distributing plant of the telephone company or the nearest point to which the telephone company plans to extend its facilities under an approved construction program, whichever is closer, shall be determined by the telephone company.

For the length thus determined, the applicant may be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place.

A credit against the cost of excess construction charges may be given where an applicant performs the labor of digging holes or trimming or removing trees in the right-of-way, in accordance with company specifications.

- (b) Where more than one applicant is to be furnished service along the same route, the length of construction required to reach the point of entrance of each applicant's private property, measured along the public highway either from the nearest existing distributing plant of the telephone company or from the nearest point to which the telephone company plans to extend its facilities under an approved construction program, whichever is closer, shall be determined. For the

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ISSUED December 29, 1961

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EFFECTIVE February 1, 1962

In accordance with Order No. 29,685  
Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES (continued)

length thus determined, the applicants as a group may be required to pay construction charges in excess of the cost of one-half (1/2) mile of standard pole line in place, multiplied by the number of applicants.

- (c) If the telephone company elects to attach its facilities to poles of other utility companies in lieu of providing standard pole line construction, the telephone company will place one-half mile of circuit for each subscriber without construction charges. For placing facilities in excess of one-half mile on other utility companies' poles, the excess construction charges to be applied shall not exceed those which would have been applied if standard pole line construction had been provided by the telephone company.
2. The total amount of construction charges to be paid by the applicants as a group shall be apportioned among them in such manner as the group may determine. The necessary construction need not be started, however, until satisfactory arrangements have been made for the payment of such construction charges. In the event the applicants fail to agree upon an apportionment of construction charges within sixty (60) days of the telephone company's quotation of charges, then the company may suggest pro-rated distribution of charges, based on relative distances of extension of pole lines among the applicants involved. If this suggestion is unacceptable to all applicants, then the telephone company may handle each applicant separately, in accordance with the provisions of paragraphs 1 (a) and 1 (c).
3. In case the telephone company has on file other applications for service, from applicants located along the route to be used to serve the applicants referred to in paragraphs 1 (a)

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ISSUED December 29, 1961

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EFFECTIVE FEBRUARY 1, 1962

In accordance with Order No. 29,685  
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GENERAL RULES AND REGULATIONS

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CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES (continued)

or 1 (b) above, the Telephone Company shall combine the construction projects for the current applicants and the applicants who previously applied for service in accordance with and subject to the provisions of paragraphs 1 (b) and No. 2 above, if such action will serve to reduce the amount of construction charges to be paid by either of such groups.

## POLES ON PRIVATE PROPERTY

1. Poles on private property to be used in serving an individual subscriber will be furnished by the Telephone Company at a charge to the subscriber of an actual cost of time and material, including engineering, supervision and general administrative overheads, for each such pole, except that the Telephone Company will furnish as many as two poles without charge to the subscriber provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
2. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained and owned by the Telephone Company, subject to such construction charge as may be applicable.
3. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company

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Issued January 21, 1981

Effective March 1, 1981

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Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio



P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS**SPECIAL TYPE OF CONSTRUCTION**

When underground service connections are desired by customers as initial installations in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable - including the cost of installing - less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable or direct burial cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable - including the cost of installing it - less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.
6. The above charges do not apply where underground facilities are installed at the Company's option, but only where such service is demanded by the subscriber and aerial construction is standard practice.

ISSUED December 9, 1964EFFECTIVE November 30, 1965In accordance with Order No. 32,859

issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

## DIRECTORY LISTINGS

## A. GENERAL REGULATIONS

1. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.
2. The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscriber's service. Special arrangement of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.
3. Names in directory listings shall be limited to the following:
  - a. In connection with residence service:
    - (1) The individual name of the subscriber, or
    - (2) The individual name of a member of the subscriber's family.
    - (3) A dual name listing is comprised of a surname, two first names, an address and telephone number. This listing may be provided as the primary listing associated with residence service for two persons who share the same surname and reside at the same address or for one person known by two first names.
  - b. In connection with business service:
    - (1) The individual name of the subscriber, or
    - (2) The name under which the subscriber is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a bank account is carried, or
    - (3) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other to use, or
    - (4) The names of departments when such listings are deemed necessary from a public reference viewpoint.

ISSUED June 29, 1977

EFFECTIVE July 12, 1977

In accordance with Order No. 77-802-TP-ATA  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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A. GENERAL REGULATIONS (Continued)

4. Whenever any questions arise as to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; the Telephone Company is privileged to require the subscriber to secure from the owner of such name, written authority so to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listings, and is privileged to refuse to accept or to delete such listing where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the Telephone Company.
5. Primary Listings.
  - a. One listing without charge, termed the primary listing, is provided as follows:
    - (1) For each separate subscriber service. When two or more main station lines or P.B.X. trunk lines are consecutively operated, the first number of the group is considered the primary listing.
    - (2) For each semi-public service.

## B. REGULAR EXTRA LISTINGS

1. Business extra listings may be the names of partners or members of the firm, if the subscriber is a partnership or firm; the names of officers of the corporation, if the subscriber is a corporation; and for any business establishment, the names of associates or employees of the subscriber. No other class of listing, such as service, agency, commodity, etc., will be accepted.
2. Residence extra listings may be the names of the members of the subscriber's immediate family. Such listings may also be in the form of dual name listings as described in Paragraph A3a(3) of this section.
3. In connection with semi-public telephone service, extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular Extra Listing rates in connection with semi-public stations are furnished under the same regulations as specified in Paragraph 1, above.

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ISSUED

June 29, 1977

EFFECTIVE July 12, 1977

In accordance with Order No. 77-802-TP-ATA  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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B. REGULAR EXTRA LISTINGS (Continued)

4. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of P.B.X. station, or extension station, installed on premises of the subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.
5. Regular Extra Listings are furnished at the rate quoted in the General Exchange Service Tariffs.
6. Extra Listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date of issue of the directory, as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

## C. SPECIAL TYPES OF EXTRA LISTINGS

1. Duplicate and cross reference listings
  - (a) Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the Telephone Company, they are necessary for the proper identification of the subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes.
  - (b) Cross reference Listings are permitted when their use will facilitate in the handling of telephone calls.
  - (c) The Regular Extra Listing rate applies for each Duplicate or Cross Reference Listing.
2. Alternate Call Number Listings
  - (a) Listing of an alternate telephone number, other than those covered under paragraph 5-a "Office Hour Listings" of this Tariff, to be called in case no answer is received, is permitted for subscribers to all classes of service.

ISSUED December 29, 1961EFFECTIVE February 1, 1962

In accordance with Order No. 29,685  
issued by The Public Utilities Commission of Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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C. SPECIAL TYPES OF EXTRA LISTINGS (Continued)

## 2. Alternate Call Number Listings

- (b) The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such a case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.
- (c) The Regular Extra Listing rate applies for each Alternate Call Number Listing.

## 3. Foreign Exchange Listings

- (a) Foreign Exchange Listings, i.e., listings of subscribers located in an exchange other than in which the listed service is furnished, are permitted.
- (b) The Regular Extra Listing rate applies for each Foreign Exchange Listing.

## 4. Temporary Tenant Listings

- (a) Residence subscribers who lease their premises for period of less than one year and request the Telephone Company to render service to their tenant without change in contract, may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time.
- (b) All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment of all charges.
- (c) The Regular Extra Listing rate applies for each Temporary Tenant Listing.

## 5. Office Hour Listings

- (a) Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listing, may obtain same by paying the rates for Regular Extra Listings. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory, at Regular Extra Listing rates whenever night connections are provided.

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ISSUED December 29, 1961EFFECTIVE February 1, 1962

In accordance with Order No. 29,685  
issued by The Public Utilities Commission of Ohio

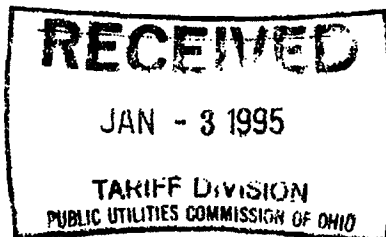
By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONSPROMOTIONS

The Telephone Company may from time to time offer special promotions of various services offered under this tariff in order to attract new customers and/or increase existing customer awareness of the specially-promoted tariff service. Waiver or reduction of non-optional, recurring charges or reduction of usage charges during such special promotions shall be for a limited time, not exceeding 90 days for any single customer. Requests for promotional offerings will be filed with the Public Utilities Commission of Ohio in accordance with its rules and regulations in effect at the time of the special promotion and will be included in the Telephone Company's tariff as an addendum to the Telephone Company's pricing list.

(N)

(N)

ISSUED November 30, 1994 EFFECTIVE January 1, 1995

In accordance with Order No. 94-1838-TP-ATA  
Issued by The Public Utilities Commission of Ohio

By Donald Pokorny, President, Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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Vacation Rate\*

Where a customer applies in advance for a suspension of service during an absence from the premises for two (2) calendar months or more, the charge during the suspension will be one-half the regular rate.

Seasonal Service

(N)

1. Seasonal Service is available to residential and business customers who leave the Company's serving area for an extended period of time but wish to retain their existing telephone service while away.
2. In order to receive a seasonal discount during any twelve consecutive months of service, a customer must first subscribe to basic local exchange service for at least 6 months. During any twelve consecutive months, a customer cannot receive a seasonal discount for more than the maximum seasonal service period of 6 months.
3. Terms and Conditions
  - a. Only the basic monthly access line rate and FCC End User Line Charge are reduced by the seasonal discount rate.
  - b. The Company's practices covering the discontinuance of service for non-payment of any amounts due the Company for telephone service will continue to apply during the Seasonal Service period.
  - c. If service is established at the same location for a second customer, the new customer must also subscribe to basic local exchange service for at least 6 months before Seasonal Service would be available.
  - d. The Company may request that payment for service during the Seasonal Service period be made in advance.
4. Discounts and Nonrecurring Charges:
  - a. Discount Rate: 50% of the monthly basic access line rate and FCC End User Line Charge.
  - b. A nonrecurring Subsequent Service Order charge applies to establish Seasonal Service but no nonrecurring charge applies for returning to full service.

\*Vacation Rate will no longer be available to customers who wish to begin such a suspension after the Effective Date below. Any customers who currently have Vacation Rate will be grandfathered until their suspension expires and service is reactivated.

(N)

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Issued: August 18, 2008

Effective: October 3, 2008

In Accordance with Case No. 08-982-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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Telephone Number Reservation Service

(N)

1. Use of a directory number assigned to an existing telephone line can be retained by a residential or business customer for a period of time during which central office services associated with the line are terminated.
2. A customer must have subscribed to basic local exchange service on the line for a minimum period of six months before subscribing to this service.
3. A customer may place his or her telephone number on reservation for up to a maximum period of six months during any twelve consecutive months.
4. The rate for this service is 25% of the normal tariffed access line rate for the line plus applicable taxes and surcharges.
5. Any applicable monthly construction charges will continue to be billed during the service termination period.
6. All unpaid charges such as local service, toll charges, etc. will continue to be billed until such time the account is paid in full.
7. The Company may bill for this service on a monthly, quarterly or semi-annually basis at its discretion and may require these charges be paid in advance. If service is disconnected, all unused paid-in-advance portions will be returned to the customer on a pro-rated basis.
8. A nonrecurring Subsequent Service Order charge and Line Connection Charge apply to establish Telephone Number Reservation Service but no nonrecurring charges apply for returning to full service.

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Issued: August 18, 2008

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Susan L. Sowell, Vice President  
Orwell, Ohio



P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

## A. INITIAL CONTRACT PERIODS

1. Except as hereinafter provided, the initial or (Minimum) contract period for all services and facilities is one month at the same location.
2. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.

(D)

3. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra costs. (T)

## B. TERMINATION OF SERVICE

1. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
  - a. In the case of service for which the initial contract period is one month, the charges due for the balance of the initial month.
  - b. In the case of directory listings where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing, subject, however, to a minimum charge for one month:

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986

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In accordance with Order No. 85-533-TP-UNC

Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE (Cont'd)

B. TERMINATION OF SERVICE (Continued)

- (1) The contract for the main service is terminated.
  - (2) The listed party becomes a subscriber to some class of exchange service.
  - (3) The listed party moves to a new location.
  - (4) The listed party dies.
- c. For P.B.X. service or special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.
- d. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.
2. Service may be terminated after the expiration of the initial contract period, upon the Telephone Company being notified, and upon payment of all charges due to the date of termination of the service.

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ISSUED December 9, 1964

EFFECTIVE November 30, 1965

In accordance with Order No. 32,859  
issued by The Public Utilities Commission of Ohio  
By Frank Leonetti, President, Orwell, Ohio

THE ORWELL TELEPHONE COMPANY

SECTION 1  
2nd REVISED SHEET NO. 29  
CANCELS 1st REVISED SHEET NO. 29

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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----- reserved for future use -----

ISSUED March 17, 1971

EFFECTIVE May 1, 1971

In accordance with Order No. 36,143  
Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

## MILEAGE CHARGES

## A. EXTRA EXCHANGE LINE MILEAGE

1. Urban classes of service will be furnished outside the local Base Rate Area, but within the Exchange Area and within the operational limits of the switchboard, associated equipment and lines at the rates quoted in the Local Exchange Service Tariffs plus Extra Exchange Line Mileage Charges for the additional circuit required as quoted in the General Exchange Tariffs.
2. Mileage charges are Computed on airline measurement from the location of the main station to the nearest point of the local Base Rate Area boundary and apply to each circuit and to each party line subscriber separately. In those cases where the local Base Rate Area boundary follows the center line of a street or highway, all dwellings or structures within 150 feet of the center line of the street or highway shall be considered within the said area and shall be furnished service without the application of extra mileage charges. Extra mileage charges are payable in the same manner, as charges for associated service.
3. Where additional construction is required to furnish urban classes of service outside the local Base Rate Area, the provisions set forth under "Construction Charges" apply.

(D)

(D)

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986

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In accordance with Order No. 85-533-TP-UNC  
Issued by The Public Utilities Commission of Ohio  
By Frank Leonetti, President, Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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PAYMENT FOR SERVICE AND FACILITIES

1. The subscriber shall pay for services and facilities monthly in advance – except Departments, Administrations and Agencies of the Federal, State, County, Township or Municipal Governments, and shall pay for Toll Messages (including charges for messenger service), Teletypewriter Exchange Service Messages, and Moves and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.
2. A subscriber's bill shall not be due earlier than nineteen (19) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due. Bills are payable at the office of the Telephone Company or an authorized collection agency. (T)
3. When warranted, in the judgment of the Company, special toll bills may be rendered. In such cases, the amounts billed are due and payable on demand. (D)
4. The regular restoral of service charge will be made for reconnecting services which have been discontinued for non-payment of charges due. No allowance will be made for loss of service during the period when service is disconnected for non-payment if payment is made and service reconnected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate the service, it may at the option of the Telephone Company be re-established only on the basis of a new application.
5. In the event the service of a subscriber has been twice denied for non-payment within the previous 12 months, service may be terminated in lieu of a third denial. Service then may be re-established at the option of the Company only on the basis of a new application.
6. The Telephone Company shall respond promptly to customer inquiries pertaining to charges for IXC toll services, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry.

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Issued: February 8, 2008

Effective: March 25, 2008

In Accordance with Case No. 08-0115-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Orwell, Ohio

THE ORWELL TELEPHONE COMPANY  
Orwell, Ohio

SECTION NO. 1  
1<sup>ST</sup> REVISED SHEET NO. 31A  
REPLACES ORIGINAL SHEET NO. 31A

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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**RECEIVED**

JAN 17 2002

TARIFF DIVISION  
Public Utilities Commission of Ohio

Issued: January 17, 2002

Effective: January 17, 2002

In Accordance with Case No. 00-1265-TP-ORD,  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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PUBLIC TELEPHONE SERVICE

1. A public telephone is an exchange station installed at the Telephone Company's option, in charge of an attendant, or equipped with a coin collecting device, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.
2. Persons with whom arrangements are made by the Telephone Company for the installation of Public Telephones are considered as the agents of the Company in serving the public.
3. Public telephones are installed upon the agent signing established forms of application, without specific term, terminable by either an agent or the Telephone Company upon written notice.
4. No listings in the directory are allowed in connection with public telephone service.
5. Local Messages from Public Telephones are charged for at the rates shown in the General Exchange Service Tariffs and Toll Messages are charged for at the Telephone Company's established rates.

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issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL RULES AND REGULATIONS

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- - - - - RESERVED FOR FUTURE USE - - - - -

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ISSUED January 21, 1981 EFFECTIVE March 1, 1981

In accordance with Order No. 79-1335-TP-AIR  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio



P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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SPECIAL SERVICES AND FACILITIES

Special services and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

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ISSUED December 29, 1961EFFECTIVE February 1, 1962

In accordance with Order No. 29,685  
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By Frank Leonetti, President, Orwell, Ohio

THE ORWELL TELEPHONE COMPANY

SECTION 1  
1st. REVISED SHEET No. 35

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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- - - - RESERVED FOR FUTURE USE - - - -

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ISSUED March 20, 1984 EFFECTIVE April 1, 1984

In accordance with Order No. 83-329-TP-AIR  
Issued by The Public Utilities Commission of Ohio  
By Frank Leonetti, President, Orwell, Ohio

THE ORWELL TELEPHONE COMPANY

SECTION 1  
1st REVISED SHEET NO. 36

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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- - - - RESERVED FOR FUTURE USE - - - -

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ISSUED March 20, 1984 EFFECTIVE April 1, 1984

In accordance with Order No. 83-329-TP-AIR

Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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DEFINITIONSBase Rate Area

A specific area within which local telephone exchange service, other than rural line service, is furnished at rates quoted in the Local Exchange Service Tariffs without the application of "Mileage Charges".

Channel

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

Circuit

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone service.

Common Battery Service

Common Battery Service is either manual or automatic service where the talking battery is furnished from the Central Office and where the operator is signalled or dial tone is obtained by lifting the receiver of the calling station.

Connecting Company

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Contract

The term "Contract" refers to the service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provisions of the Tariffs applicable.

Exchange

The term "Exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of a central office, together with the associated plant used in furnishing communication service within that area.

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In accordance with Order No. 29,685  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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DEFINITIONS (Continued)

EXCHANGE AREA

The territory, including the Base Rate Area and surrounding territory served by an Exchange.

(D)

(D)

EXTRA EXCHANGE LINE MILEAGE

"Extra Exchange Line Mileage" is the measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish base rate area classes of service.

EXTRA LISTING

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

INDIVIDUAL LINE

An exchange line designed for the connection of only one main station. (Not a private branch exchange trunk line).

INSTALLATION CHARGE

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Connection charges and other applicable charges for service or equipment.

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986

In accordance with Order No. 85-533-TP-UNC

Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

## DEFINITIONS (Continued)

Local Channel

The term "Local Channel" applies to that portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

Local Exchange Service provides for telephone communication within an Exchange Area in accordance with the provisions of the Telephone Company's Tariffs, including the use of exchange facilities as required to establish connection between an exchange station and the toll board or between an exchange station and toll trunks when such trunks are employed to effect connection with the toll board.

Local Messages

A Local Message is a communication between subscribers' stations within the same Exchange Area.

Local Service Area

That area throughout which a subscriber to local exchange service, at a given rate, obtains telephone service without the payment of a toll charge.

Long Distance Terminal

(See Telephone Station)

Party Line

A central office line designed for the connection of more than one main station.

ISSUED December 9, 1964

EFFECTIVE November 30, 1965

In accordance with Order No. 32,859  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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DEFINITIONS (Continued)

PREMISES

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway.

(D)

(D)

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986

In accordance with Order No. 85-533-TP-UNC  
Issued by The Public Utilities Commission of Ohio  
By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

## DEFINITIONS (Continued)

PUBLIC TELEPHONE

An exchange station, either attended or equipped with a coin-collecting device which is installed for the convenience of the Public at a location chosen or accepted by the Telephone Company. (D)

PRIVATE LINE

A circuit provided to furnish communication only between the two or more telephone directly connected to it, and not having connection with either central office or P.B.X. switching apparatus. (D)

RURAL LINE SERVICE

A type of multi-party line service furnished to subscribers in certain sections outside the base rate area but within the exchange area.

RURAL AREA

The territory surrounding the Base Rate Area in which Rural Line Service is furnished and in which urban classes of service are furnished at established rates plus Extra Exchange Line Mileage Charges.

SEMI-PUBLIC TELEPHONE

A semi-public telephone is an exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi-public telephone service is considered as a form of subscriber. (D)

RECEIVED

JUN 25 1997

ISSUED June 22, 1997 TARIFF DIVISION EFFECTIVE October 7, 1997

In accordance with Order No. 96-1310-TP-COI  
Issued by The Public Utilities Commission of Ohio

By Donald Pokorny, President, Orwell, Ohio



P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

## DEFINITIONS (Continued)

SUBSCRIBER

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers even in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

(D)

(D)

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986

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In accordance with Order No. 85-533-TP-UNC

Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL RULES AND REGULATIONS

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DEFINITIONS (Continued)

(D)

(D)

TIE TRUNK

A circuit connecting two P.B.X. systems for the purpose of intercommunicating between the stations connected with such P.B.X. switching apparatus. A circuit is not intended to provide for general exchange service through either of the P.B.X. systems with which it connects.

TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

TOLL SERVICE

Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986

In Accordance with Order No. 85-533-TP-UNC  
Issued by The Public Utilities Commission of Ohio  
By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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SECTION 2

TITLE PAGE

Schedule of Rates and Charges,  
and Regulations Governing

GENERAL EXCHANGE SERVICES

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ISSUED December 29, 1961

EFFECTIVE February 1, 1962

In accordance with Order No. 29,685  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

THE ORWELL TELEPHONE COMPANY  
d/b/a FairPoint Communications

SECTION NO. 2  
20<sup>TH</sup> REVISED SHEET NO. 2  
REPLACES 19<sup>TH</sup> REVISED SHEET NO. 2

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

	<u>Sheet No.</u>	
Title Page	1	
Table of Contents	2	
Subject Index	3 – 6 Inclusive	
Application and Explanation of Symbols	7	
Service Connection Charges	8 to 13 Inclusive	
Miscellaneous Service and Facilities	14 to 23 Inclusive	
ISDN	24 to 27 inclusive	
Emergency Line Service	28	
Special Assemblages	29	
Public Telephone Service	32	
Semi-Public Telephone Service	33 to 34 Inclusive	
Fire Alarm Reporting Systems	37	
Tel-Touch	37A	
Mobile Dial Radiotelephone	39	
Custom Calling Services	41 to 41C Inclusive	
Directory Assistance Service	42 – 42B	
Optional Off-Peak Toll Service	43	
Resale and Shared Tenant Services	44 to 45 Inclusive	
Extended Local Calling Plan	47 to 48B Inclusive	
Basic Telephone Assistance	49 to 54E Inclusive	
900 Services Call Blocking	55	
Toll Blocking Policy	55B	
Custom Local Area Signaling Service (CLASS)	56 to 61 Inclusive	
2-1-1 Service for Information and Referral Services	62 – 69 Inclusive	
Centrex	70 – 72	
Bundled Service Packages	73 – 75H	(N)
IntraLATA Presubscription	76 – 78	
811 Service For "One Call" Notification Systems	79 – 84	

Issued: September 23, 2010

Effective: November 8, 2010

In Accordance with Case No. 10-1414-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Patrick L. Morse, Senior Vice President  
Orwell, Ohio

THE ORWELL TELEPHONE COMPANY  
d/b/a FairPoint Communications

SECTION NO. 2  
14<sup>TH</sup> REVISED SHEET NO. 3  
REPLACES 13<sup>TH</sup> REVISED SHEET NO. 3

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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SUBJECT INDEX

<u>Subject</u>	<u>Sheet No.</u>	
2-1-1 Service for Information and Referral Services	62 to 69 Inclusive	
811 Service For "One Call" Notification Systems	79 to 84 Inclusive	
Alarm Circuits	19	
Alternate Call Listing (See Extra Directory Listings)	16	
Bundled Service Packages	73 – 75	(T)
Centrex	70 – 72	
Changes	8 to 12 Inclusive	
Channels	20	
Circuits – Special	18 to 20 Inclusive	
Cross Reference Listings (See Extra Directory Listings)	16	
Custom Calling Services	41 to 41C Inclusive	
Custom Local Area Signalling Services	56 to 61 Inclusive	

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Issued: February 8, 2008

Effective: March 25, 2008

In Accordance with Case No. 08-0115-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Orwell, Ohio

THE ORWELL TELEPHONE COMPANY  
d/b/a FairPoint Communications

SECTION NO. 2  
13<sup>TH</sup> REVISED SHEET NO. 4  
REPLACES 12<sup>TH</sup> REVISED SHEET NO. 4

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

---

SUBJECT INDEX (Continued)

	<u>Sheet No.</u>	
Directory Assistance	42 – 42B	
Directory Listings, Extra	16	
Emergency Line Service	28	(N)
Extra Directory Listings	16	
Extra Exchange Line Mileage	18	
Guarantee Pay Stations	33 – 34	
ISDN	24 – 27	
Insufficient Fund Check Charge	12 – 13	
IntraLATA Presubscription	76 – 78	

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Issued: May 27, 2010

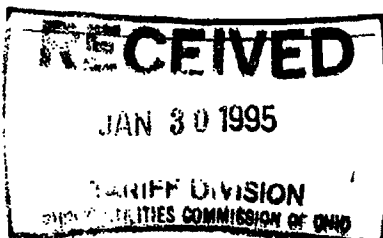
Effective: July 12, 2010

In Accordance with Case No. 10-722-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Patrick L. Morse, Senior Vice President  
Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## SUBJECT INDEX (Continued)

Link-Up America Assistance	46
Listings - Extra Directory	16
Local Loops	19
Local Messages	17
Loops - Local	19
Messages - Local	17
Mileage Charges - Extra Exchange Lines	18
Mobile Dial Radiotelephone	38 to 39 Inclusive
Per Call Blocking - Per Line Blocking	56 and 57 (N)

ISSUED December 12, 1994 EFFECTIVE January 27, 1995In accordance with Order No. 94-1950-TP-ATA  
Issued by The Public Utilities Commission of Ohio

By Donald Pokorny, President, Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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	<u>Sheet No.</u>	
Public Telephone Service	32	
Regular Extra Listings	16	
Resale and Shared Tenant Service	44 – 45	
Restoral of Service Charge	9	
Reverse Charge Toll Service – Special	21 – 22	
Semi-Public Telephone Service	33 – 34	
Service Connection Charges – General	8 – 12	
Special Reserve Charge Toll Service	21 – 22	
TRS Assessment	13A	(N)
Transfer Service	23	
Tel-Touch	37	
Telephone Service Assistance Program	49 – 50	
Teletypewriter Loops	19 – 20	
Toll Blocking Policy	55B	
Unlisted Telephone Number	17	

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Issued: March 4, 2009

Effective: March 4, 2009

In Accordance with Case No. 09-165-TP-ZTA,  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Orwell, Ohio



P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## APPLICATION AND EXPLANATION OF SYMBOLS

## A. APPLICATION

These Tariffs apply to the General Telephone Exchange Services of The Orwell Telephone Company, hereinafter referred to as the Telephone Company, in Exchanges of the Telephone Company in Colebrook, Orwell, Windsor, North Bloomfield, Belmore, Leipsic, Gilboa, Pandora and Mt. Cory. In the event of any conflict between any rate, rule or regulation contained in these General Exchange Service Tariffs, the rate, rule or regulation contained in the Local Exchange Service Tariff shall apply.

The Provision of services and facilities, as provided herein, is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of these General Exchange Service Tariffs.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective date of these Tariffs.

## B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment of regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rate.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

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ISSUED March 20, 1984 EFFECTIVE April 1, 1984

In accordance with Order No. 83-329-TP-AIR  
Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFSSERVICE CONNECTION CHARGES

## A. SERVICE CHARGES

1. A residential service charge consisting of more of the charges shown in this section is applicable for the following activities undertaken at customer request:
  - a. Connections
2. Residential service charges are in addition to all other applicable rates and charges associated with the service being provided. All business service charges are based on time and material and are calculated on actual cost of the installation.
3. Payment of Service Charges
  - a. Service charges for the initial establishment of residential or business service are due and payable in advance or on the first billing cycle after installation date of the equipment.
4. The charges specified, herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the subscriber nor do they contemplate work begun being interrupted by the subscriber. If the subscriber requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.
5. Service Charges are the following:
  - a. Service Ordering Charge: Applicable for work done in receiving, recording, and processing information necessary to execute a customer's request for connection of service or moves, changes, or additions to existing service.
  - b. Line Connection Charge: Applicable to work done in the Central Office and elsewhere in association with providing an access line or making changes thereto.

(D)

(D)

(D)

(D)

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986

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In accordance with Order No. 85- 533-TP-UNC

Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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- e. Premises Visit Charge: Applicable if a company employee must visit the customer's premises to complete requested work.
- 6. Service charges are not applicable to the upgrading of basic service, when done in conjunction with a general upgrading of facilities.
- 7. Service charges are not applicable to removal of service or equipment.

B. DEFINITIONS

- 1. Access Line  
The term "Access Line" denotes the line between the serving Central Office and the subscriber's premises.

(D)

- 3. Connecting Apparatus  
The term "Connecting Apparatus" denotes the terminal block or jack to which the single line station or terminal equipment may be connected.
- 4. Connection  
The term "Connection" denotes the establishment of telephone service. A move of existing service to a different premise requires a connection.

(D)

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986

In Accordance with Order No. 85-533-TP-UNC

Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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C. APPLICATION OF CHARGES

## 1. Service Ordering Charge

Service order activity is classified as either initial (establishment of service) or subsequent (modification to an existing service.)

- a. One initial service ordering charge is applicable to each order for connection of the service.
- b. One subsequent service order charge is applicable to each order for move, change, or addition and the following:
  - 1. Change or addition of additional directory listings (D)
  - 2. Change of telephone number requested by subscriber. (T)
  - 3. Only one charge is applicable per order if more than one change is requested on the order. (T)

## 2. Line Connection Charge

- a. One line connection charge is applicable to the provision of each access line in association with any of the following service.
  - 1. Individual or Multi-party Residence Service.
  - 2. Key System Trunks, Residence
  - 3. Rotary Trunks, Residence
  - 4. Off Premises Extension
  - 5. Telephone Answering Service Lines
  - 6. Long Distance Terminals
  - 7. Foreign Exchange Service
  - 8. Private Line
  - 9. WATS (inward and outward)
- b. Line connection charges are not applicable when service responsibility is assumed by a customer prior to discontinuance by another customer (supersedure) and there is no change of telephone number.
- c. A line connection is applicable to each change in telephone number made at the request of the customer.

(D)

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986

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In accordance with Order No. 85-533-TP-UNC

Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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(T)

4. Premises Visit Charge
- a. One premise visit charge is applicable whenever a Company employee is dispatched to the customer's premises to complete a customer's request.
  - b. A premise visit charge is not applicable for subsequent visits required to complete an order to which a visit charge has been applied.
  - c. The premises visit charge is applicable on a per visit basis.

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986

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In accordance with Order No. 85-533-TP-UNC  
Issued by The Public Utilities Commission of Ohio  
By Frank Leonetti, President, Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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SERVICE CONNECTION CHARGES (continued)

D. CHARGES FOR RESIDENCE SERVICES

1.	Service Ordering*:	
a.	Initial Order, each	\$20.00
b.	Subsequent Order, each	15.00
2.	Line Connection,* each	20.00
	Premise Visit	15.00
	Reconnect Charge for Disconnect, for non-payment of telephone bill	25.00
	Reconnect charge for a left-in station or an account which has been disconnected for 90 days or more	40.00
	Insufficient fund checks	20.00

\*The Service Ordering and Line Connection charges will be waived for all former customers who reconnect their service with the Company after having previously disconnected and ported their telephone number to either a provider of digital or wireless plan service.

(N)

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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SERVICE CONNECTION CHARGES (continued)

D. CHARGES FOR BUSINESS SERVICES

1. Service Ordering\*:
  - a. All Orders, each \$25.00
2. Line Connection\*, each T&M\*  
\* T&M or Time and Material is the actual cost of installation including direct labor, transportation, indirect labor and overhead costs.
3. Reconnect Charge for disconnect, for non-payment of telephone bill \$25.00
4. Reconnect charge for a left-in station or an account which has been disconnected for 90 days or more \$45.00
5. Insufficient fund checks \$20.00

\*The Service Ordering and Line Connection charges will be waived for all former customers who reconnect their service with the Company after having previously disconnected and ported their telephone number to either a provider of digital or wireless plan service.

(N)

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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SERVICE CONNECTION CHARGES (continued)

E. SPECIAL PROMOTION

The Service Ordering Charge and the Line Connection Charge will be waived for all former customers who reconnect their service with the Company after having previously disconnected and ported their telephone number to either a provider of digital or wireless phone service.

Promotion Period: October 6, 2007 through January 4, 2008.

F. TELECOMMUNICATIONS RELAY SERVICES (TRS) CHARGE (N)

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

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Issued: March 4, 2009

Effective: March 4, 2009

In Accordance with Case No. 09-165-TP-ZTA,  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Orwell, Ohio



P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## MISCELLANEOUS EQUIPMENT

- A. Booths MONTHLY RATE  
Standard type, each..... \$ 11.40  
Special type, each..... Based on Cost

The customer on whose premises a telephone booth is to be located is required to furnish, maintain and assume all responsibility for the necessary power wiring and power outlet at the location where the booth is to be installed, and to provide the electric current required to properly light and ventilate the booth and shall be responsible for the safe condition of the booth in respect to such wiring, outlets and current.

## B. Buzzer Circuits

1. Push button and buzzer or bell equipment, including battery supply or power transformer, is furnished and maintained by the Telephone Company at the following charges for each associated group.

	Monthly Rates	(Memo) Computer Billing Code
(a) Push Buttons, each.....	\$ .75	8277
(b) Buzzer, or 3 inch bells, each.....	\$ .75	8249
(c) Installation charge for each 50 feet of circuit or fraction thereof.	\$ Cost	

Note: When power transformers are used, the subscriber is required to furnish the power and wire it to the transformer at his expense.

2. In lieu of the above, the subscriber may provide and maintain his own buzzer circuits and buzzer or bell equipments.

ISSUED January 21, 1981EFFECTIVE March 1, 1981

In accordance with Order No. 79-1335-TP-AIR  
issued by The Public Utilities Commission of Ohio.

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## MISCELLANEOUS EQUIPMENT ( Continued )

## D. EXTENSION AND AUXILIARY SIGNALS

1. Extension and Auxiliary Signals are designed to supplement or replace the usual station ringers where such ringers do not furnish a sufficient volume of sound, or where a visual signal is desired in addition to or in place of an audible signal.
2. Such signals operated by ringing current are furnished in connection with all classes of service. Audible signals operated by commercial power and visual signals are furnished only in connection with individual lines and private branch exchange station lines in common battery exchanges except that audible signals will be furnished in connection with magneto exchanges when practicable to do so.
3. Extension and Auxiliary Signals operated by commercial power are designed to be used on 110 volts, 60 cycle alternating current or 110 volts direct current. Except for extension bells which are operated by ringing current, the power for operating the signals is furnished by the subscriber and is obtained from convenient outlets furnished, installed and maintained by the subscriber.
4. The rates herein quoted contemplate the use of standard equipment and that it be located on the same premises and within 300 feet of the main station. When equipment of a special type is desired, the charges will be based upon the costs involved to meet the individual requirements of each case.

	<u>MONTHLY RATES</u>	<u>(MEMO) COMPUTER BILLING CODE</u>
a. Audible		
(1) Operated by Ringing Current- Extension Bells, ordinary type, each-----	\$ .75	8249
Extension Bells, loud ringing, each-----	\$ 1.45	8255
Chime-toned Bells, each----	\$ 1.10	8259-8260
(2) Operated by Commercial Power- Rates include Control Equipment; Bells, loud ringing type (single or double) Horns, each-	\$ 2.20	8263-8264

ISSUED January 21, 1981EFFECTIVE March 1, 1981

In accordance with Order No. 79-1335-TP-AIR  
issued by The Public Utilities Commission of Ohio.

By Frank Leonetti, President, Orwell, Ohio 44076

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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MISCELLANEOUS EQUIPMENT (Continued)

- b. Where Commercial Power is used, the subscriber is required to furnish the power and wire it to the transformer or control equipment at his expense.

E. EXTRA DIRECTORY LISTINGS

1. Regular Extra Listings in the alphabetical section of the directory, and special types of Extra Listings that are furnished at Regular Extra Listings rates, each----- \$1.10 per month - (Memo) Computer Billing Code 8106
2. To change one or more directory listings at the customers request, from or to dual name listings as described in Section 1, Paragraph A 3a (3) of this tariff.  
e service order charge Section 2, Sheet 10 for text  
Section 2, Sheet 12 for rate.

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986

In accordance with Order No. 85-533-TP-UNC  
Issued by The Public Utilities Commission of Ohio  
By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## MISCELLANEOUS SERVICES AND FACILITIES (Continued)

## G. UNLISTED TELEPHONE NUMBERS

An Unlisted Telephone Number will be assigned when the subscriber demands such service. A non-recurring charge when the subscriber requests a change of an existing unlisted number. See Section 2, Sheet 10 for text and Section 2, Sheet 12 for rates.

	MONTHLY RATES	(MEMO) COMPUTER BILLING CODE
Unlisted (Non-Published) Telephone Numbers	\$1.15	8108

## H. KEY EQUIPPED HANDSETS

(D)

- NO LONGER A REGULATED OR TARIFFED ITEM -

## I. LOCAL MESSAGES

The rates for Local Messages from Public and Semi-Public Telephones is \$.25 for each six minutes or fraction thereof.

## J. LONG CORDS

(D)

- NO LONGER A REGULATED OR TARIFFED ITEM -

ISSUED December 17, 1985 EFFECTIVE January 1, 1986

In accordance with Order No. 85-533-TP-UNC  
Issued by The Public Utilities Commission of Ohio  
By Frank Leonetti, President, Orwell, Ohio 44076

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## MISCELLANEOUS SERVICES AND FACILITIES (Continued)

## K. MILEAGE CHARGES

1. Extension of P.B.X. Station Mileage. For extension stations or P.B.X. stations located on premises other than those on which the main station or P.B.X. switchboard are located or beyond the distances specified in other parts of these Tariffs, the following Mileage Charges apply. These charges cover the additional facilities required and are in addition to the rate specified for the extension or P.B.X. station. Measurements are on route of circuit Basis.

	<u>MONTHLY RATES</u>	<u>(MEMO) COMPUTER BILLING CODE</u>	
a. Extension or P.B.X. station line, each one-quarter mile or fraction thereof-----	\$2.80	0022	(I)

ISSUED March 20, 1984EFFECTIVE April 1, 1984

In accordance with Order No. 83-329-TP-AIR  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio 44076

THE ORWELL TELEPHONE COMPANY

SECTION 2  
2ND REVISED SHEET NO. 19

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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ISSUED April 1, 1990 EFFECTIVE July 1, 1990

In accordance with Order No. 83-464-TP-COI  
Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

THE ORWELL TELEPHONE COMPANY

SECTION 2  
1st REVISED SHEET NO. 20  
CANCELS ORIGINAL SHEET NO. 20

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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----- reserved for future use -----

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ISSUED March 17, 1971

EFFECTIVE May 1, 1971

In accordance with Order No. 36,143  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

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P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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MISCELLANEOUS SERVICES AND FACILITIES (Continued)

(D)

(D)

- O. SPECIAL REVERSE CHARGE TOLL SERVICE (Enterprise Service)
1. Special Reverse Charge Toll Service provides a service whereby a subscriber in one exchange arranged that patrons in one or more other exchanges may call him without toll charges and without requesting that charges be reversed.
  2. The Telephone Company assigns and lists in the directory a special call number designation for the use of patrons in each exchange in which the service is to be furnished. One directory listing for each such exchange is provided without extra charge.
  3. Directory listings in connection with the service ordinarily will include the name of the subscriber, his business designation, his city, his special number. Where the subscriber so desires, the phrase "No Toll Charge" may be included.

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986

In accordance with Order No. 85-533-TP-UNC

Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

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P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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MISCELLANEOUS SERVICES AND FACILITIES (Continued)

4. Calls for the special number of designation are accepted only when originated at telephones located in the exchange to which the special number has been assigned and only those calls to the special number are considered as coming within the scope of the service. Calls for the special number are completed to the designated telephone in the other exchange without, so far as possible, the calling party being aware that the calls are being established to another place.
5. Subscribers to Special Reverse Charge Toll Service must assume all charges for completed calls made to their special numbers. Each completed call made in connection with this service is charged for at established rate for a completed sent-paid station-to-station call.
6. The charge, payable in advance, in addition to toll charges, for each exchange in which a Special Reverse Charge Toll Service number is assigned is identical to the Ohio Bell Telephone Company rates for this service.

(D)

(D)

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986In accordance with Order No. 85-533-TP-UNC

Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## MISCELLANEOUS SERVICES AND FACILITIES (Continued)

## Q. TRANSFER SERVICE

1. The Company will furnish on request when facilities permit, what is known as "Subscriber's Transfer Service".

This service is also known as PBX trunk hunting or rotary service.

It is an arrangement whereby two or more lines of the same class and grade or trunks of the same class furnished to a subscriber on continuous property are grouped so that calls to the first number of the grouped lines are automatically routed to the first non-busy line of the group, and a busy signal or busy report is not given unless all the grouped lines are busy.

The number of transfer services required depend upon the number of lines in a group. One transfer service is required for the second line and each succeeding line.

The charge for each such transfer service will be at the monthly rate of \$4.30 per month for each such transfer.

(MEMO) COMPUTER BILLING CODE--8271

(I)

2. Service Connection Charges for Establishment of Subscriber's Transfer Service.

See service connection charges in this tariff, P.U.C.O. No. 6, Section 2, Sheets 8 through 12.

ISSUED March 20, 1984

EFFECTIVE April 1, 1984

In accordance with Order No. 83-329-TP-AIR  
issued by The Public Utilities Commission of Ohio  
By Frank Leonetti, President, Orwell, Ohio 44076

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) BRI SERVICE

(N)

A. GENERAL

1. Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data, and imaging services. These functions are provided via channelized transport facilities. The ISDN architecture consists of digital switching systems which connect Basic Rate Interface (BRI) lines in their serving central office.
2. BRI is an optional service arrangement which must be used in conjunction with a business or residential customer's Individual ISDN Line Service. It uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and imaging service via channelized transport. In addition, BRI provides the customer with access to Circuit Switched Voice Service and Circuit Switched Data Service.
3. All rates are in addition to any Basic Local Exchange Service.

B. REGULATIONS

1. Explanation of Terms

A BRI arrangement obtains its capabilities from a properly equipped telephone central office switch. The BRI arrangement consists of two "B" channels and one "D" channel. (2B+D)

A B-Channel is a 64 kilobit-per-second channel capable of carrying circuit-switched voice or data.

A D-Channel is a 16 kilobit-per-second channel used for ISDN call control or transmission of low-speed packet-switched data.

X.25 is the International Telecommunications Union's Telecommunication Standardization Section's recommended and internationally accepted standard for connection of computers to packet switched networks.

(N)

RECEIVED

Issued: March 11, 2002

Effective: April 26, 2002

APR 26 2002

In Accordance with Case No. 02-643-TP-ATA,  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

TARIFF DIVISION

Public Utilities Commission of Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) BRI SERVICE (Continued)

(N)

B. REGULATIONS (Continued)

2. Customers subscribing to this service must comply with ISDN Basic Rate Interface specifications as specified by the Telephone Company.

3. Service Capabilities

Orwell Telephone Company will configure the BRI line to meet customer needs using the following service capabilities:

- a. Featured voice on the B channel(s).
- b. Circuit-switched data on the B channel(s) at speeds up to 64 kbps.
- c. Packet-switched data on the D channel at speeds up to 16 kbps.
- d. Alternating circuit-switched voice and circuit-switched data on the same B channel.

4. Conditions

This service is offered subject to the following conditions:

- a. Circuit-switched data calls, circuit-switched voice calls and D channel packet-switched data calls will be billed on a local usage-sensitive basis as specified in this Tariff. Toll charges will apply when circuit-switched data calls and circuit-switched voice calls are made outside of the Local Service Area, excluding exchanges with Extended Local Service.
- b. Packet data calls and features will be billed the Public Data Network rates, based on Interexchange Carrier rates, as specified in the Telephone Company's appropriate tariffs.
- c. ISDN compatible terminal equipment is a requirement for operation. It is the responsibility of the end user to provide compatible equipment.
- d. ISDN charges are in addition to applicable rates and charges associated with Local Exchange Service.

(N)

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Jane E. Valik, President  
Orwell, Ohio

TARIFF DIVISION

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) BRI SERVICE (Continued)

(N)

B. REGULATIONS (Continued)

4. Conditions (Continued)

- e. This service is available only from offices that have the necessary facilities to provide ISDN on the standard ISDN network platform. In addition, the customer's service location must be within distance limitations determined by the Telephone Company to be technically feasible. When a customer requests ISDN service and requires the installation of additional facilities due to exceeding the distance limitations determined by the Telephone Company, and where, in the judgment of the Telephone Company, it is practical to provide such facilities, the customer will be charged rates and charges based on the cost of providing the necessary additional facilities in addition to the standard rates for ISDN service.

C. RATES AND CHARGES

The following rates and charges apply in addition to the appropriate charges shown elsewhere in the Company's tariffs:

<u>ISDN Access Line</u>	<u>Installation Charge/ Normal Service Connection</u>	<u>Monthly Applicable Business Rate</u>
ISDN Service per location	\$100.00	\$50.00
Secondary Directory Number	\$ 10.00	\$ 4.00
Multiple Access (Per additional voice or circuit-switched data terminal equipment device)	\$ 10.00	\$ 4.00

Changes in service will be charged at the Company's time and material rate.

\* Note 1: Installation charge is for compatible equipment. Additional work required for installation of non-compatible equipment will be charged at the Company's time and material rate. Regular station-installation charges apply at the customer premises.

(N)

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In Accordance with Case No. 02-643-TP-ATA,  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

TARIFF DIVISION

Public Utilities Commission of Ohio

THE ORWELL TELEPHONE COMPANY  
Orwell, Ohio

SECTION NO. 2  
6<sup>TH</sup> REVISED SHEET NO. 27  
REPLACES 5<sup>TH</sup> REVISED SHEET NO. 27

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN) BRI SERVICE (Continued)

D. WAIVER

Customer-owned ISDN equipment will work only with a continuous source of power at the customer's premises.

(N)

(N)

**RECEIVED**

Issued: March 11, 2002

Effective: April 26, 2002

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Jane E. Valik, President  
Orwell, Ohio

TARIFF DIVISION

Public Utilities Commission of Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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EMERGENCY LINE SERVICE

- |      |   |     |
|------|---|-----|
| A..  | GENERAL   | (N) |
| 1.   | Emergency Line Service provides the Company's customer with access to emergency services (E911) and with the ability to call the Company's customer service and repair centers. |     |
| 2.   | Emergency Line Service is available to business and residence customers.  |     |
| 3.   | Emergency Line Service does not provide access to calling within the customer's local calling scope, except as noted above.   |     |
| 4.   | Emergency Line Service allows the customer to receive incoming calls.   |     |
| 5.   | Lines equipped with Emergency Line Service will not have a directory listing, nor will other calling features be available.   |     |
| 6.   | This Service can only be used in conjunction with the Company's HSI Essentials Package.   |     |
| <br> |   |     |
| B.   | RATES   |     |
| 1.   | The Emergency Line Service rate will equal 50% of the applicable monthly basic service rate as contained in the Company's Local Exchange Service Tariff.                        |     |
| 2.   | All relevant taxes and surcharges will apply.   |     |
| 3.   | All relevant service charges, connection fees, and other non-recurring charges will apply.  | (N) |

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Issued: May 27, 2010

Effective: July 12, 2010

In Accordance with Case No. 10-722-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Patrick L. Morse, Senior Vice President  
Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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COMTEMPRA TYPE TELEPHONE

(D)

- NO LONGER A REGULATED OR TARIFFED ITEM -

SPECIAL ASSEMBLAGES

Where special assemblages of equipment or extra equipment installations are desired or special equipment which is not provided for or established under these existing tariff schedules is required, such rates will be charged for this equipment as will produce an annual revenue to equal thirty-three and one-third percent (33 1/3) of the total cost of said equipment, wired and installed, including labor, materials and supervision and the minimum term will be such as will justify the installation.

Special assemblages or extra equipment installations will only be made at the discretion of the Telephone Company.

A special assemblage is to be a temporary arrangement for a period of not more than three (3) years to allow the Telephone Company to gain appropriate cost experience before filing for rates under Section 4909.18 of the Ohio Revised Code or entry into an arrangement submitted to the Commission pursuant to Section 4905.31 of the Ohio Revised Code.

(D)

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ISSUED December 17, 1985

EFFECTIVE January 1, 1986

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In accordance with Order No. 85-533-TP-UNC  
Issued by The Public Utilities Commission of Ohio  
By Frank Leonetti, President, Orwell, Ohio 44076



P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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----- RESERVED FOR FUTURE USE -----

ISSUED March 1, 1968 EFFECTIVE April 1, 1968

In accordance with Order No. 34,846  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio 44076

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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\_\_\_\_ RESERVED FOR FUTURE USE \_\_\_\_

ISSUED March 1, 1968 EFFECTIVE April 1, 1968

In accordance with Order No. 34,846  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio 44076

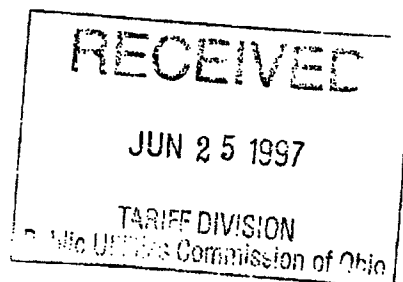
P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## PUBLIC TELEPHONE SERVICE

(D)

1. A public telephone is an exchange station installed at the Telephone Company's option, in charge of an attendant, or equipped with a coin collecting device, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.
2. Persons with whom arrangements are made by the Telephone Company for the installation of Public Telephones are considered as the agents of the Company in serving the public.
3. Public telephones are installed upon the agent signing established forms of application, without specific term, terminable by either an agent or the Telephone Company upon written notice.
4. No listings in the directory are allowed in connection with public telephone service.
5. Local Messages from Public Telephones are charged for at the rates shown in the General Exchange Service Tariffs and Toll Messages are charged for at the Telephone Company's established rates.

(D)

ISSUED June 22, 1997 EFFECTIVE October 7, 1997In accordance with Order No. 96-1310-TP-COI  
Issued by The Public Utilities Commission of Ohio

By Donald Pokorny, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## SEMI-PUBLIC TELEPHONE SERVICE

(D)

1. Semi-public telephone service is an arrangement under which a subscriber station is equipped with a coin collecting device, designed for a combination of subscriber and public usage, and will be furnished, on individual lines only, at the following types of locations:
  - a. At locations where, in the opinion of the Telephone Company, the installation of a public telephone is not warranted but where there is a appreciable demand for service on the part of transients.
  - b. At locations where there is a collective use of the service by a relatively stable body of guests, members, employees, or occupants.
  - c. At any location where the demand for service is for a combination of transient and subscriber usage.
2. The Telephone Company does not undertake to provide booths for housing semi-public telephones but the subscriber may at his own option provide at his own cost suitable booths, shelves or cubicles for such purpose.

If the subscriber insists that the Telephone Company provide a booth, the subscriber will be billed on a time and material basis which includes overheads.
3. Subscribers to semi-public telephone service are entitled to regular listings in the Telephone Company's official directory and may advertise such numbers for incoming calls and business purposes subject to rules and regulations otherwise specified in this tariff.
4. Local Messages from Semi-public Telephones are charged for at twenty-five (25) cents per message.
5. The semi-public paystation subscriber will be charged a monthly rate of forty-one and 25/100 (\$41.25) plus all of the long distance charges and taxes. (MEMO) COMPUTER BILLING CODE 1104/1204/1304 & 1405)
6. The subscriber will be furnished the coin box key allowing the subscriber to retain all of the coin box receipts.

(D)

ISSUED June 22, 1997EFFECTIVE October 7, 1997In accordance with Order No. 96-1310-TP-COI

JUN 25 1997 Issued by The Public Utilities Commission of Ohio

By Donald Pokorny, President, Orwell, Ohio

DIVISION

Commission of Ohio

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

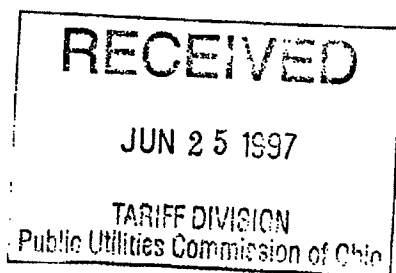
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SEMI-PUBLIC TELEPHONE SERVICE (Continued)

7. All spurious, mutilated and foreign coins and slugs found in the coin receptacle and all charges for long distance service will be the responsibility of the subscriber.
8. The Telephone Company will locate and install paystation telephone signs.
9. Semi-public paystation subscribers are subject to the same terms and treatment as for billing rendered for other types of local exchange service.

(D)

(D)



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ISSUED June 22, 1997 EFFECTIVE October 7, 1997

In accordance with Order No. 96-1310-TP-COI  
Issued by The Public Utilities Commission of Ohio

By Donald Pokorny, President, Orwell, Ohio

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THE ORWELL TELEPHONE COMPANY

SECTION 2  
1st REVISED SHEET NO. 35  
CANCELS ORIGINAL SHEET NO. 35

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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----- reserved for future use -----

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ISSUED March 17, 1971

EFFECTIVE May 1, 1971

In accordance with Order No. 36,143  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

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THE ORWELL TELEPHONE COMPANY

SECTION 2  
3RD REVISED SHEET NO. 36

P.U.C.O. No. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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-----RESERVED FOR FUTURE USE-----

(D)

(D)

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ISSUED March 20, 1984 EFFECTIVE April 1, 1984

In accordance with Order No. 83-329-TP-AIR  
Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFSI. FIRE ALARM REPORTING SYSTEMS

The Telephone Company will furnish and maintain a conference fire call system and siren control circuits for the Orwell Volunteer Fire Department in the Orwell Exchange. The Fire Department districts are Orwell, Colebrook and New Lyme Townships in Ohio. All districts except New Lyme have free (EAS) service to the Orwell Exchange.

The Telephone Company will also furnish and maintain a fire alarm system to the Windsor Volunteer Fire Department. The Fire Department district is limited to the Township of Windsor. All of the families and homes served have toll free service to the Fire Department telephone number. The Fire Department does not contemplate expanding its area of coverage beyond the Windsor Township boundary lines, but when and if it does, this tariff will no longer apply.

The fire reporting systems shall consist of the following:

- a) a conference system capable of signalling and providing voice connections for connecting volunteer firemen (20 in Windsor and 20 in Orwell) to the incoming fire alarm call over their regular telephone facilities; (T)
- b) signal buttons for activating the fire sirens over the volunteer fireman's regular telephone facilities; and
- c) wire facilities from the fire reporting system to the remote fire siren locations necessary to activate the fire sirens. The siren controls and commercial power will be provided by the respective Fire Departments.

These systems and the above mentioned associated facilities will be furnished at the rate of twenty nine and 50/100 (\$29.50) dollars per month. (MEMO) COMPUTER BILLING CODE 9521 & 9524

All new installations, disconnections, moves or changes of these facilities to each individual volunteer fireman's regular and established telephone service will be charged for according to the applicable business and residence rates and charges.

ISSUED November 17, 1982 EFFECTIVE December 1, 1982

In accordance with Order No. 81-1464-TP-AIR  
Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio



P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## 2. TEL-TOUCH

This service more commonly known as pushbutton dialing will be offered to subscribers in the Orwell exchange area. There will be no distinction between business and/or residence rates.

(D)

	<u>Monthly Charge</u>	<u>(MEMO) Computer Billing CODE</u>
Tel-touch service.....	\$2.95/main line	8881

Additional monthly charges for tel-touch service are on a per line basis.

(D)

(D)

ISSUED December 17, 1985 EFFECTIVE January 1, 1986

In accordance with Orders No. 85-533-TP-UNC  
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By Frank Leonetti, President, Orwell, Ohio

THE ORWELL TELEPHONE COMPANY

SECTION 2  
3rd REVISED SHEET NO. 38

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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TRIMLINE TYPE TELEPHONE

(D)

- NO LONGER A REGULATED OR TARIFFED ITEM -

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986

In accordance with Order No. 85-533-TP-UNC  
Issued by The Public Utilities Commission of Ohio  
By Frank Leonetti, President, Orwell, Ohio 44076

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## 4. MOBILE DIAL RADIOTELEPHONE

This service which is known as IMTS is offered at the following rates and charges:

	NON-RECURRING INSTALLATION CHARGE	RECURRING MONTHLY CHRG.	(MEMO) COMPUTER BILLING CODE	
For common equipment required to furnish single channel mobile service (access line)	\$80.00	\$50.00	1003	(T)

(D)

(D)

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ISSUED December 17, 1985 EFFECTIVE January 1, 1985

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In accordance with Order No. 84-1189-RC-UNC

Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio 44076

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THE ORWELL TELEPHONE COMPANY

SECTION 2  
2nd REVISED SHEET NO. 40

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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AUTOMATIC ANSWERING EQUIPMENT

(D)

- NO LONGER A REGULATED OR TARIFFED ITEM -

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ISSUED December 17, 1985 EFFECTIVE January 1, 1986

In accordance with Order No. 85-533-TP-UNC  
Issued by The Public Utilities Commission of Ohio  
By Frank Leonetti, President, Orwell, Ohio 44076

THE ORWELL TELEPHONE COMPANY  
Orwell, Ohio

SECTION NO. 2  
2<sup>ND</sup> REVISED SHEET NO. 41  
REPLACES 1<sup>ST</sup> REVISED SHEET NO. 41

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

CUSTOM CALLING SERVICES

(T)

	MONTHLY RATE	(MEMO) COMPUTER BILLING CODE
A) CALL WAITING Allows the subscriber to answer a second incoming call while the line is busy with the first call. The second incoming call will cause a tone to be heard by only the called party who may then answer the second call by flashing the hookswitch and then switch back and forth between the two calls .....	\$4.00	8898
B) CALL FORWARDING By dialing a special code, and by dialing the number where calls are to be forwarded, all incoming calls will be automatically transferred from the subscriber's line to that new number .....	\$2.25	8897
C) THREE-WAY-CALLING Allows the subscriber to talk to two additional lines at the same time. One connection can be established and placed on hold while the second connection is established. All three parties may then be connected together .....	\$2.25	-
D) SPEED CALLING Allows automatic dialing of telephone numbers by manually dialing only one or two numbers. 8 number system .....	\$2.25	-
30 number system .....	\$4.00	-

If two or more of the above-mentioned custom calling services are ordered, a \$.25 per month discount will apply to each. This discount applies to current customers as of June 9, 2003 and will no longer be available to new customers subscribing to these services after June 9, 2003.

(C)

(D)

Issued: April 23, 2003  
**RECEIVED**

JUN 9 2003

TARIFF DIVISION  
Public Utilities Commission of Ohio

In Accordance with Case No. 03-1050-TP-ATA,  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

Effective: June 9, 2003

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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CUSTOM CALLING SERVICES

A. GENERAL

i. Call Forward Remote Activation

Allows subscribers to activate or deactivate Call Forwarding or change the forward to destination from a remote location. It can be activated from any touchtone phone by dialing an access code and personal pin number or forward to destination can be changed by dialing an access code and pin number.

ii. Call Transfer

Allows subscribers to transfer a call to another number or another extension. Available to both business and residence customers. Call Transfer is activated by entering a transfer access code followed by the transfer-to number. The telephone is then placed on-hook freeing the line. All calls originating or terminating can be transferred.

iii. Cancel Call Waiting (CCW)

Allows subscribers to cancel the Call Waiting function for the duration of one call. CCW can be activated before placing a call or during a call by flashing the hookswitch and dialing a cancel Call Waiting code and then flashing the hookswitch. When the call is terminated the subscriber's Call Waiting is automatically reactivated.

iv. Distinctive Ringing

Allows a single party line to be assigned up to 4 separate numbers. Incoming calls to separate numbers are identified by a distinctive ring for each number.

(T)

v. Warm Line

An automatic line feature that gives the subscriber 30 seconds to dial a number before it automatically dials a predesignated number. This allows a residential subscriber to use the phone normally but to go to a designated number simply by staying off hook. This can be helpful to anyone who finds themselves in the position of being unable to dial the phone.

vi. Toll Control with PIN Override

Allows a customer to control the origination of a toll call from his/her telephone by means of a personal identification number (PIN). A customer's line would be denied toll origination without the use of the PIN. The customer cannot call any "1+", "0" or "0+" calls with toll control except with this PIN override. Customers may still call 911. This feature can only be activated by a touch-tone phone.

(D)

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

CUSTOM CALLING SERVICES (Cont'd)

B. Rates and Charges

i. Recurring Charges

	Maximum Monthly Rate Per Line	
	<u>Residence</u>	<u>Business</u>
Call Forward Remote	\$ 3.00	\$ 6.00
Call Transfer	\$ 4.00	\$ 6.00
Cancel Call Waiting	\$ 1.50	\$ 1.50
Distinctive Ringing	\$ 7.00	\$14.00
Warm Line	\$ 3.50	\$ 3.50
Toll Control with PIN Override	\$ 4.00	\$ 4.00

ii. Non-Recurring Charges

A non-recurring connection charge will apply for each request to add Custom Calling Services:

Residential .....	\$ 5.00	(R)
Business .....	\$ 8.00	(R)
		(D)

THE ORWELL TELEPHONE COMPANY  
Orwell, Ohio

SECTION NO. 2  
2<sup>ND</sup> REVISED SHEET NO. 41C  
REPLACES 1<sup>ST</sup> REVISED SHEET NO. 41C

Pricing List  
for  
Custom Calling Services

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A. Rates and Charges

i. Recurring Charges

	Monthly Rate Per Line		
	<u>Residence</u>	<u>Business</u>	
Call Forward Remote	\$ 1.50	\$ 3.00	
Call Transfer	\$ 2.25	\$ 3.00	
Cancel Call Waiting	\$ 0.75	\$ 0.75	
Distinctive Ringing	\$ 5.00	\$ 7.00	(T)
Warm Line	\$ 2.25	\$ 2.25	
Toll Control with PIN Override	\$ 3.00	\$ 3.00	(D)

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Issued: March 10, 2005

Effective: April 25, 2005

In Accordance with Case No. 05-313-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio



P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

I. DIRECTORY ASSISTANCE SERVICE

(C)

1. Regulations

- a. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- b. The rates specified in Section 3 below are not applicable to calls placed from pay telephone stations, or from hospitals and skilled nursing homes. For the purpose of this tariff, the term "skilled nursing homes" applies to those nursing homes that provide 24-hour per day professional nursing care.
- c. Directory Assistance Service furnished to the visually or physically handicapped:
  - i. Charges for Directory Assistance Service are not applicable to calls placed by visually or physically handicapped subscribers to the Directory Assistance attendant. One residence service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Telephone Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:
    - i.i A letter to the Telephone Company from a qualified professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption, or
    - i.ii The filling out of a prepared form made available by the Telephone Company, by a qualified professional familiar with the person's visual or physical impairment.

(C)

**RECEIVED**

DEC 8 2002

TARIFF DIVISION  
Public Utilities Commission of Ohio

Issued: November 8, 2002

Effective: January 8, 2003

In Accordance with Case No. 02-2955-TP-ALI,  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

(D)

(D)

I. DIRECTORY ASSISTANCE SERVICE (Continued)

(C)

1. Regulations (Continued)

ii. Exemption may be extended to one business service in lieu of a residence service where the handicapped person subscribes only to business service that is located in the residence of said person.

iii. For the purpose of this tariff, a visually handicapped person is defined as follows:

iii.i Visual acuity of 20/60 or worse with best refractive correction with best eye, or

iii.ii Visual field of 20° or less in diameter.

d. Directory Assistance Service for the communicatively impaired:

i. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

ii. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, may receive a discount off their message toll services rates.

(C)

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TARIFF DIVISION  
Public Utilities Commission of Ohio

Issued: November 8, 2002

Effective: January 8, 2003

In Accordance with Case No. 02-2955-TP-ALL,  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

I. DIRECTORY ASSISTANCE SERVICE (Continued)

(C)

3. Rates (Continued)

a. Local (Continued)

iv. Gilboa Exchange

Requests made of Directory Assistance for telephone numbers of individuals or businesses located in the Gilboa, Belmore, Ottawa, Pandora, Leipsic, and Benton Ridge exchanges will be \$0.45 per call.

v. Leipsic Exchange

Requests made of Directory Assistance for telephone numbers of individuals or businesses located in the Leipsic, Pandora, Glandorf, Hamler, Belmore, Ottawa, Gilboa, New Bavaria, and Miller City exchanges will be \$0.45 per call.

vi. Mt. Cory Exchange

Requests made of Directory Assistance for telephone numbers of individuals or businesses located in the Mt. Cory, Benton Ridge, Findlay, and Pandora exchanges will be \$0.45 per call.

vii. North Bloomfield Exchange

Requests made of Directory Assistance for telephone numbers of individuals or businesses located in the North Bloomfield, Windsor, Bristolville, Colebrook, Mesopotamia, Greene, Orwell, Middlefield, and Warren exchanges will be \$0.45 per call.

viii. Pandora Exchange

Requests made of Directory Assistance for telephone numbers of individuals or businesses located in the Pandora, Ottawa, Leipsic, Columbus Grove, Bluffton, Gilboa, Benton Ridge, and Mt. Cory exchanges will be \$0.45 per call.

ix. Windsor Exchange

Requests made of Directory Assistance for telephone numbers of individuals or businesses located in the Windsor, Colebrook, Claridon, Huntsburg, Mesopotamia, Middlefield, Orwell, North Bloomfield, Trumbull, Rock Creek, Jefferson and Hartsgrove exchanges will be \$0.45 per call.

b. National

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i.

Requests made of Directory Assistance for telephone numbers of individuals or businesses located outside the Local service area described above will be \$0.95 per call (plus applicable toll charges). There is no additional charge for completion of the call.

(C)

Issued: November 8, 2002

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In Accordance with Case No. 02-2955-TP-ALI,  
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Jane E. Valik, President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## OPTIONAL OFF-PEAK TOLL SERVICE

## I. DESCRIPTION

The Orwell Telephone Company concurs in the optional off-peak toll service filed with the Public Utilities Commission of Ohio by the Ohio Bell Telephone Company in its Message Toll Telephone Service tariff as the tariff now exists or as it may be revised, added to or supplemented, insofar as such tariff applies to service furnished by the Orwell Telephone Company or to service furnished jointly by the Orwell Telephone Company and another concurring company.

(N)

## II. RATES AND CHARGES

A. Rates for optional off-peak toll service are as follows:

<u>Option</u>	<u>Miles</u>	<u>First Hour or Fraction Thereof</u>	<u>Each Add'l. 15 Minutes or Fraction Thereof</u>
1	0-10	\$3.15	\$ .75
2	0-16	3.75	.90
3	0-22	4.15	1.05

B. Optional off-peak toll service will be offered under one of the options listed above for each exchange (as outlined below) providing the service.

1. Option 1 - None

2. Option 2 - None

3. Option 3 - Mt. Cory Exchange: limited to the intraLATA exchanges of Arcadia, Arlington, Belmore, Bloomdale, Deshler, Findlay, Forest, Gilboa, Jenera, Leipsic, McComb, Miller City, Mount Blanchard, North Baltimore, Rawson, Van Buren, Vanlue, and Wharton.

C. Service connection charge does not apply to a customer who requests optional off-peak toll service.

D. The Orwell Telephone Company will only offer Option 3.

(N)

ISSUED June 11, 1985 EFFECTIVE August 1, 1985

In accordance with Order No. 84-1276-TP-AOP

Issued by the Public Utilities Commission Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## RESALE AND SHARED TENANT SERVICES

(N)

## A. General

1. The Telephone Company will permit its service to be resold or shared (hereinafter called "Shared Tenant Service or STS"). A reseller or STS provider may provide service only within a single building, or a contiguous complex of buildings under common ownership or management. Such complex may be intersected by public thoroughfares, provided that the property segments created would be contiguous in the absence of the thoroughfares. Where separate buildings are involved, they must have a related purpose (e.g., industrial park, shopping center, university, etc.)
2. A reseller or STS provider is the Company's customer, and will, therefore, act as the sole point of contact with the Telephone Company for orders, service and billing purposes.
3. Participation in a reselling or STS system shall be limited to occupants of a building or contiguous complex of buildings which compose the resale or STS system.
4. The customer will be responsible for any trouble analysis charges or service charges that may be billed by the Telephone Company, when the Telephone Company responds to repair and maintenance requests from the customer's tenants or users.
5. Direct interconnection of PBX's or PABX's serving different resale or STS systems is prohibited.

(N)

ISSUED December 11, 1986 EFFECTIVE January 1, 1987

In accordance with Order No. 85-1199-TP-COI  
Issued by The Public Utilities Commission of Ohio  
By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## RESALE AND SHARED TENANT SERVICE (cont'd)

(N)

## A. General (cont'd)

6. Facilities of resellers and STS providers must meet FCC Part 68 standards for inside wiring and interconnection of CPE at the point of demarcation with the Telephone Company's switched access network
7. Resale service and STS will be provided on a flat rate basis until message rate or measured rate service becomes available.
8. The Telephone Company will provide direct local service, upon request, to any tenant in an STS or other resale-sharing system. The Telephone Company, on behalf of such tenant, will obtain access to such tenant, either by leasing the existing intra-building wiring from the STS provider or facilities owner, or by utilizing or installing its own facilities, at the option of the Telephone Company.
9. All applicable rates and charges for service and equipment will be billed to the customer. The Telephone Company will not be responsible for the manner in which the use of service or the equipment or the charges are allocated to users or tenants by the customer who resells provides STS or equipment.
10. Reselling or sharing of basic exchange service will be permitted only on non-residence individual access lines and/or trunks.

## B. Rates

1. The monthly rate for access line service which is resold or shared shall be determined as provided in the local Exchange Tariff for PABX trunk business service.
2. Directory listings for the tenant or subscriber of the STS customer or reseller-sharer will be provided at the rates for business additional listings as shown in Section 2 of this Tariff. Listings of residential tenants will be placed in the residential section of the directory upon the request of the STS provider or reseller-sharer.
3. Service Connection Charges as specified in this Section 2 of this tariff will apply to the installation of business access line service.

(N)

ISSUED April 24, 1987 EFFECTIVE January 1, 1987In accordance with Order No. 85-1199-TP-COI

Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

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DEC 30 1997

TARIFF DIVISION  
Public Utilities Commission of Ohio

ISSUED: December 30, 1997

EFFECTIVE: January 1, 1998

IN ACCORDANCE WITH CASE NO. 97-632-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Donald Pokorny, President  
Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## EXTENDED LOCAL CALLING PLAN

(N)

A. BASIC EXCHANGE SERVICE RATES

Customers in exchanges where Extended Local Calling Plan is offered will continue to be charged from the same basic exchange service rate schedule from which they were charged prior to the establishment of Extended Local Calling Plan.

B. USAGE RATES

These rates apply to all calls to the designated Extended Local Calling Plan calling area exchange.

## A. Call Connection Rate - Each Completed Call

Monday through Friday:

To Telephone Numbers In  
Designated Exchanges With-  
in The Following Distance  
Bands1-10 Miles      11-22 Miles

1) 8 a.m. to, but not including, 9 p.m.....	\$ .11	\$ .13
2) 9 p.m. to, but not including, 8 a.m.....	\$ .07	\$ .08
Saturday and Sunday Only.....	\$ .07	\$ .08

C. RATE FOR EACH MINUTE OF USE

Monday through Friday:

To Telephone Numbers In  
Designated Exchanges With-  
in The Following Distance  
Bands1-10 Miles      11-22 Miles

1) 8 a.m. to, but not including, 9 p.m.....	\$ .07	\$ .08
2) 9 p.m. to, but not including, 8 a.m.....	\$ .04	\$ .05
Saturday and Sunday Only.....	\$ .04	\$ .05

(N)

ISSUED April 4, 1989 EFFECTIVE April 27, 1989

In accordance with Order No. 88-1404-TP-ATA  
Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio 44076



P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## EXTENDED LOCAL CALLING PLAN

D. DESCRIPTION

1. Extended local calling service is a measured rate service provided between specific intrastate exchanges. (N)
2. Extended local calling service will be provided in lieu of one-way or two-way extended area service when ordered by the Public Utilities Commission of Ohio. All existing extended area service will continue in its present form unless discontinued by order of the Public Utilities Commission of Ohio.
3. Extended local calling service is available with all classes of service.
4. The rates specified in paragraphs B and C, above, apply only to customer-dialed, one-way sent paid calls to the extended exchange(s).
5. Timing of each call begins when the called party answers or when the caller is connected to automatic answering recording equipment. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.
6. The "Saturday and Sunday Only" usage rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day or resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1, and July 4 respectively.

E. AVAILABILITY

Extended Local Calling Plan is provided in the following exchanges:

<u>Exchanges In Which Service Is Offered</u>	<u>Exchanges(s) Which Can Be Called</u>	<u>Mileage From Exchange Offered</u>
None	None	

(N)

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ISSUED April 4, 1989 EFFECTIVE April 27, 1989

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In accordance with Order No. 88-1404-TP-ATA

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Issued by The Public Utilities Commission of Ohio

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By Frank Leonetti, President, Orwell, Ohio 44076

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS  
ASHTABULA COUNTY LOCAL CALLING PLAN

(N)

A. DESCRIPTION

1. This plan is restricted to the areas hereinafter described within Ashtabula County.
2. This plan provides for a measured rate or optional flat rate service between specific Ashtabula County intrastate exchanges listed in Section B, below.
3. This is a local service offering; therefore, any stimulation to calling volumes between exchanges that occur after its implementation may not be used as a basis for any flat rate alternative besides the flat rate additives as listed in this section.
4. This plan is available to residence and business customers in the exchanges and routes as listed in Section B, below.
5. This plan is restricted to customer dialed, station to station calls and does not include operator assisted calls.

B. RATES AND APPLICATION

1. The implementation of this plan will not affect any other rates listed in any other section of this tariff.
2. Measured Rate Option - Customers selecting the measured rate option will be charged \$.08 (8 cents) per minute for both initial minutes or additional minutes for calls originating in the specified Orwell Telephone Company exchanges. No time of day, day of week, or holiday discounts apply to the measured rate option.
3. Flat Rate Option - The flat rate option allows customers unlimited untimed calling between the exchanges listed below.

The following are flat rate additives, per access line, per month. These rates are in addition to monthly local rates for both business and residence service listed in other sections of this tariff.

<u>From Exchange</u>	<u>To Exchange</u>	<u>Optional Flat Rate</u> <u>per Access Line per Month</u>	
		<u>Business</u>	<u>Residence</u>
Orwell	New Lyme and/or Jefferson	\$10.00	\$10.00
Windsor	Rock Creek and/or Jefferson	\$10.00	\$10.00
Colebrook	Rock Creek and/or Jefferson	\$10.00	\$10.00 (N)

ISSUED April 5, 1996

EFFECTIVE November 20, 1996

In accordance with Order No. 95-168-TP-PEX  
Issued by the Public Utilities Commission of Ohio  
By Donald Pokorny, President, Orwell, Ohio 44076

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFSASHTABULA COUNTY LOCAL CALLING PLAN

(N)

C. BILL DETAIL1. Measured Rate Option

A detailed bill that lists each individual completed call made during the monthly billing period can be provided at a rate of \$2.00 per month. The customer must subscribe to this service for a minimum six (6) month period.

2. Flat Rate Option

No detailed billing is offered or provided to customers selecting the flat rate option plan.

(N)

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NOV 19 1996

TARIFF DIVISION  
Public Utilities Commission of OhioISSUED April 5, 1996 EFFECTIVE November 20, 1996

In accordance with Order No. 95-168-TP-PEX  
Issued by the Public Utilities Commission of Ohio

By Donald Pokorny, President, Orwell, Ohio 44076

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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BASIC TELEPHONE ASSISTANCE

I. SERVICE CONNECTION ASSISTANCE

A. General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- o Waiver of applicable deposit requirements under Section 2 of this tariff.
- o Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 2 of this tariff (Service Connection Assistance does not apply to network wiring charges).

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

(a) Home Energy Assistance Program (HEAP);

(D)

(D)

(b) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;

(c) Food Stamps;

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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- (d) Federal public housing assistance/Section 8; or (T)
- (e) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
- 2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section I.B.1, above; identifying the specific program or programs from which the customer receives benefits. (T)
- 3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- 4. Service Connection Assistance is available for all grades of service.
- 5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. (T)
- 6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other members of the household may owe money for such services previously provided at the customer's current address.
- 7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

THE ORWELL TELEPHONE COMPANY

SECTION NO. 2  
FIRST REVISED SHEET NO. 51  
REPLACES ORIGINAL SHEET NO. 51

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICES TARIFFS

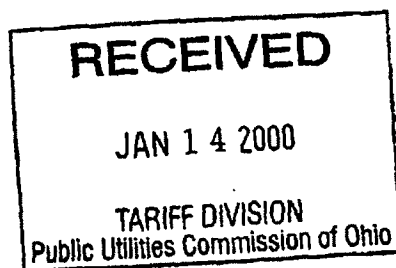
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BASIC TELEPHONE ASSISTANCE

2.

(D)

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(D)

ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH CASE NO. 00-70-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Donald Pokorny, President  
Orwell, Ohio

THE ORWELL TELEPHONE COMPANY

SECTION NO. 2  
FIRST REVISED SHEET NO. 52  
REPLACES ORIGINAL SHEET NO. 52

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

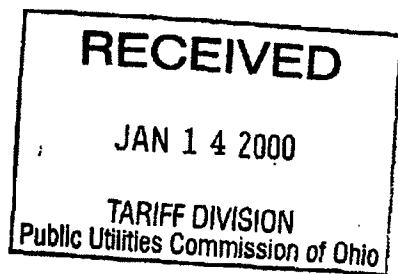
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BASIC TELEPHONE ASSISTANCE

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(D)

(D)



ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH CASE NO. 00-70-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Donald Pokorny, President  
Orwell, Ohio

THE ORWELL TELEPHONE COMPANY

SECTION NO. 2  
FIRST REVISED SHEET NO. 53  
REPLACES ORIGINAL SHEET NO. 53

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GENERAL EXCHANGE SERVICE TARIFFS

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BASIC TELEPHONE ASSISTANCE

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Public Utilities Commission of Ohio

(D)

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IN ACCORDANCE WITH CASE NO. 00-70-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Donald Pokorny, President  
Orwell, Ohio



THE ORWELL TELEPHONE COMPANY

SECTION NO. 2  
FIRST REVISED SHEET NO. 54  
REPLACES ORIGINAL SHEET NO. 54

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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BASIC TELEPHONE ASSISTANCE

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JAN 14 2000

TARIFF DIVISION  
Public Utilities Commission of Ohio

ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH CASE NO. 00-70-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Donald Pokorny, President  
Orwell, Ohio

THE ORWELL TELEPHONE COMPANY  
Orwell, Ohio

SECTION NO. 2  
THIRD REVISED SHEET NO. 54A  
REPLACES SECOND REVISED SHEET NO. 54A

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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(D)

(D)

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Issued: May 13, 2005

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Jane E. Valik, President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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BASIC TELEPHONE ASSISTANCE

III. LINK UP

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- o A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- o A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - (b) Food stamps;
  - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - (d) Federal public housing assistance, or Section 8; (M)
  - (e) Home Energy Assistance Program (HEAP); (M) (T)
  - (f) National School Lunch Program's Free Lunch Program (NSL); (N)
  - (g) Household income at or below 135% of the poverty level; or (N)
  - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

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Issued: May 13, 2005

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In Accordance With Case No. 05-461-TP-UNC  
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P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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III. LINK UP (Con't)

B. Regulations (Con't)

2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section III.A., above.
3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section III.B.1., above; identifying the specific program or programs from which the customer receives benefits. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section III.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document. (T)  
(N)
4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously. (N)
5. Link Up customers are not restricted on the optional services to which they may subscribe.
6. If a customer disagrees with a company's findings regarding eligibility for Link-Up, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio. (N)

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In Accordance With Case No. 05-461-TP-UNC  
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Jane E. Valik, President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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BASIC TELEPHONE ASSISTANCE

IV. LIFELINE ASSISTANCE

A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- o A waiver of the Federal Subscriber Line Charge.
- o A reduction of \$1.75 off the customer's monthly basic local service charges.
- o Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- o A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.
- o Optional service like Caller ID and Call Waiting are not restricted. (N)

B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - (b) Food stamps;
  - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - (d) Federal public housing assistance, or Section 8;
  - (e) Home Energy Assistance Program (HEAP); (M) (T)
  - (f) National School Lunch Program's Free Lunch Program (NSL); (N)
  - (g) Household income at or below 135% of the poverty level; or (N)
  - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

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Issued: May 13, 2005

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Jane E. Valik, President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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IV. LIFELINE ASSISTANCE (Con't)

B. Regulations (Con't)

2. Consumers participating in this program may receive service connection and deposit waivers through Link-Up. (N)
3. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
4. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
5. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section IV.B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section IV.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document. (N)
6. At no time will the monthly basic local exchange service charge less the discount cause the local service rates to be less than zero. (T)
7. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance. (N)
8. The Lifeline discounts and waivers apply to only one access line per household. (N)

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Issued: May 13, 2005

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Jane E. Valik, President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

IV. LIFELINE ASSISTANCE (Con't)

C. Enrollment Process

(N)

1. Existing Customers

- (a) Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount.
- (b) The Company will review the customer's lifeline application to determine customer's eligibility within 15 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- (a) Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- (b) The Company will review the customer's lifeline application to determine the customer's eligibility within 15 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

(N)

Issued: May 13, 2005

Effective: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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IV. LIFELINE ASSISTANCE (Con't)

D. Income Eligibility

(N)

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of documentation would include 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
2. Regardless of when the Company completes the verification process lifeline benefits shall go back to the date the qualified customer requested lifeline service or established new service.
3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30 day opportunity to prove eligibility or dispute the Company's determination. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.
4. The Telephone Company shall give customers who do not qualify for lifeline assistance the option of spreading installation charges over three months consistent with Chapter 4901:1-5, O.A.C.
5. Written notification must include 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.
6. If a customer disagrees with the Company's findings regarding eligibility for lifeline, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

Issued: May 13, 2005

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In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio



P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

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IV. LIFELINE ASSISTANCE (Con't)

E. Verification for Continued Eligibility

(N)

1. The Telephone Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for the termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.
3. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

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Issued: May 13, 2005

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Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

P. U. C. O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFFS

## 900 SERVICES CALL BLOCKING

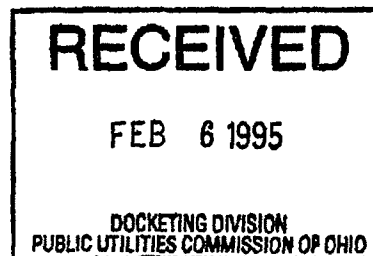
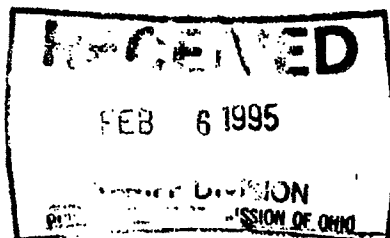
## 1. 900 SERVICES CALL BLOCKING

## A. Description

900 services call blocking is an optional service providing residential and nonresidential subscribers with the capability to block the origination of direct dialed calls to all 900 services.

## B. Regulations

- (1) Call blocking of 900 services is provided where telephone company facilities permit.
- (2) 900 services blocking is provided to residential subscribers at no charge for initial requests.
- (3) Residential and non-residential subscribers obtaining service at a new location shall be afforded blocking of 900 services at no charge during a 60 day period after the inception of service, even if they exercised an option to block 900 services at a previous location at no charge.
- (4) Telephone company charges, if any, associated with residential subscribers' subsequent requests, and nonresidential subscribers' initial and subsequent requests, for 900 services blocking will not exceed the company's service order charge found in Section 2 of these tariffs. Customers may elect to remove 900 services blocking at no charge
- 5) Customers may elect to remove 900 services blocking free of charge. Requests by subscribers to remove 900 services blocking must be in writing.



ISSUED January 31, 1995 EFFECTIVE January 31, 1995

In accordance with Order No. 94-1648-TP-COI  
Issued by the Public Utilities Commission of Ohio  
By Donald Pokorny, President, Orwell, Ohio 44076

THE ORWELL TELEPHONE COMPANY  
d/b/a FairPoint Communications

SECTION NO. 2  
3<sup>RD</sup> REVISED SHEET NO. 55A  
REPLACES 2<sup>ND</sup> REVISED SHEET NO. 55A

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE

(D)

The Telephone Company shall respond promptly to customer inquiries pertaining to charges for toll services, either by handling the inquiry itself, or by referring it to the IXC, depending on the nature of the customer's inquiry.

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Issued: February 8, 2008

Effective: March 25, 2008

In Accordance with Case No. 08-0115-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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Toll Blocking Policy

The Orwell Telephone Company, when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, The Orwell Telephone Company when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- a. the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- b. The Orwell Telephone Company when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- c. The Orwell Telephone Company when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select The Orwell Telephone Company as his or her 1+ carrier of choice, The Orwell Telephone Company may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (see MTSS), require a deposit for toll service. This deposit shall be in accordance with the MTSS, but The Orwell Telephone Company may negotiate a lower deposit. (T)

The Orwell Telephone Company may furnish credit information, acquired from the Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

Upon payment by the customer of all past due toll debt to The Orwell Telephone Company, the Company will remove the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

Toll disconnection service shall be provided as follows:

	<u>Non-Recurring Charge</u>
	\$5.00/Customer
Universal Toll Blocking	Disconnected

P.U.C.O. NO. 6  
GENERAL EXCHANGE TARIFFS

## CUSTOM LOCAL AREA SIGNALLING SERVICE (CLASS)

## A. General

## i. PER CALL BLOCKING

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers.

(N)

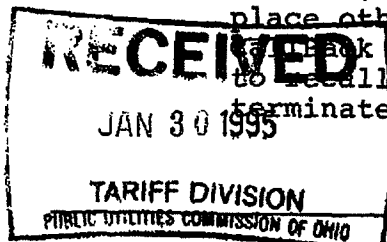
## ii. PER LINE BLOCKING

Enables customers to prevent the disclosure of their telephone number on all outgoing calls, without the necessity of an activation code. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Line Blocking will be provided at no monthly charge on an optional basis to non-published customers. The service is also available to published customers at the tariffed rate. Law Enforcement, domestic Shelters and other special agencies will be offered free Per Line Blocking. Per Line Blocking will not be available to public and semi-public, customers.

## iii. AUTOMATIC CALLBACK (Repeat Dialing)

Automatically redials the last outgoing number after the customer activates the service by dialing a service-specific access code. Automatic Callback monitors the busy line and performs call set-up when both the call set-up lines become idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Automatic Callback status. This service may also be used to recall a called party after the conversation has been terminated.

(N)



ISSUED December 12, 1994 EFFECTIVE January 27, 1995

In accordance with Order No. 94-1950-TP-ATA  
Issued by the Public Utilities Commission of Ohio

By Donald Pokorny, President, Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE TARIFFS

## CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (Cont'd)

## A. General (Cont'd)

## iv. AUTOMATIC RECALL

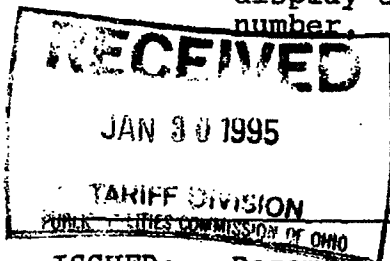
Enables a customer to return the last incoming call, whether or not it was answered. The customer dials the service-specific access code, and the last incoming call is announced. If the incoming call was placed from a line designated as "private", the recording will indicate that the number is private and will announce only the date and time of the call. To activate the Automatic Recall function, the customer would then dial the service specific access code. If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes both the calling and called parties' lines are checked periodically. The call set-up is made when both the originating and terminating lines are idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Automatic Recall service status. The call backs may be to areas where a toll charge would be applicable. This feature cannot be activated for all telephone numbers such as numbers with the 800 or 900 prefixes, or PBX extensions.

(N)

## v. CALLING NUMBER DELIVERY

Allows the customer to view the telephone number of the calling party when receiving a telephone call. The telephone number of the calling party is displayed on a customer provided display device. However, the calling party may subscribe to services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.

(N)



ISSUED: December 12, 1994 EFFECTIVE January 27, 1995

In accordance with Order No. 94-1950-TP-ATA  
Issued by the Public Utilities Commission of Ohio

By Donald Pokorny, President, Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (con't)

A. General (con't)

vi. SELECTIVE CALL REJECTION

Provides the customer with a method of blocking calls from certain numbers, which may or may not be known to the customer. The customer may create a screening list of up to 30 telephone numbers, and place them in network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with that call on the Selective Call Rejection screening list. To activate the feature, the customer dials a service specific access code and the telephone number of each incoming call is checked against the customer's Selective Call Rejection screening list.

vii. SELECTIVE CALL ACCEPTANCE

Provides the customer with a method to accept calls from certain numbers only. Up to 30 numbers may be added to the screening list through an interactive dialing sequence. The customer dials a service specific access code to activate the service. Each incoming call is then checked against the customer's Selective Call Acceptance screening list.

viii. SELECTIVE CALL FORWARDING

Allows customers to create a special list of telephone numbers and a destination number through an interactive dialing sequence. By dialing a service specific access code the customer activates the service. Only incoming calls from numbers appearing on the list will be forwarded to the predetermined remote station.

ix. PRIORITY RINGING/CALL WAITING

Allows customers to designate several numbers that will be recognized immediately as important calls by means of distinctive alerting signal. Up to 30 numbers may be added to the screening list through an interactive dialing sequence. The customer then dials a service specific access code and activates the service. When the incoming call is identified as one of the numbers on the list, a distinctive ring will be produced in the customer's telephone to alert them that an important call is coming in. If the customer is using the phone and one of the selected numbers comes through on Call Waiting, the customer will receive a distinctive call waiting signal to let them know an important call is awaiting them.

(T)

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Issued: March 10, 2005

Effective: April 25, 2005

In Accordance with Case No. 05-313-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (con't)

A. General (con't)

(M)

x. ANONYMOUS CALL REJECTION

Enables a subscriber to reject anonymous calls made to their station. Such calls do not terminate at the station but instead are routed to a tone or announcement. The called party receives no alerting that such a call has been rejected. A call is anonymous if the calling number is restricted from being delivered intentionally by the calling party.

xi. CALLING NUMBER DELIVERY WITH NAME

Calling Number Delivery with Name works along with Calling Number Delivery and provides for the display of an incoming telephone number and listed name associated with that telephone number on a customer provided display device, attached to the customer's line, if not blocked.

xii. CALL TRACE

Allows customers to request an automatic trace of the last call received by dialing \*57 from a touchtone phone or 1157 from a rotary dial phone immediately following termination of the last incoming call. The customer will hear a recording explaining how to proceed with or terminate the trace. An announcement will also inform the customer if the trace has been successful. The Call Trace feature must be activated before receiving another call so that the correct number will be recorded. If the customer subscribed to Call Waiting and the customer gets a Call Waiting signal while an annoying call is in progress, the annoyance call cannot be traced using this feature.



P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (Cont'd)

A. General (Cont'd)

xii. CALL TRACE (Cont'd)

The results of a successful trace will only be released outside the Company to legally constituted authorities with proper authorization.

Call Trace will be offered on a subscription basis only.

xiii. USAGE-SENSITIVE AUTOMATIC CALLBACK (Repeat Dialing)

Allows a customer to pay for Automatic Callback on a per-use basis. The per-use charge will be incurred upon dialing the Automatic Callback activation code. At the request of a customer who does not subscribe to this feature on a monthly basis, access to this feature on a usage-sensitive basis may be blocked, at no charge to the customer.

xiv. USAGE-SENSITIVE AUTOMATIC RECALL

Allows a customer to pay for Automatic Recall on a per-use basis. The per-use charge will be incurred upon dialing the Automatic Recall activation code. If the called line is idle, the Automatic Recall request completes irrespective of whether or not the called party answers. If the called line is busy, the customer is so notified when Automatic Recall is activated. At the request of a customer who does not subscribe to this feature on a monthly basis, access to this feature on a usage-sensitive basis may be blocked, at no charge to the customer.

xv. PRIVACY PACKAGE

Includes Calling Number Delivery with Name, Anonymous Call Rejection and Selective Call Rejection. Available to Residential customers only.

xvi. CALLER ID ON CALL WAITING

This combined service provides the customer with the name and/or telephone number of the person trying to reach him or her while the customer is on another call. As with the Caller ID with Name service, the calling party may use per call blocking or subscriber to per line blocking service which will prevent the disclosure of his or her telephone number and name. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number and name. Subscription to Caller ID with or without Name and Call Waiting is required.

(M)

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (Cont'd)

A. General (con't)

xvii. CONVENIENCE PACKAGE\*

Includes Calling Number Delivery with Name, Voice Mail, and Call Waiting.

(M)

As of July 5, 2005, the Convenience Package will no longer be available for subscription. Current subscribers to the Convenience Package will be "grandfathered" and allowed to keep this package. Once current customers disconnect the Convenience Package, they will not be able to re-subscribe to it.

(N)

- B. Custom Local Area Signalling Services (CLASS) cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices.

Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number blocking service where appropriate.

\*This package includes an unregulated service that is not under the PUCO's jurisdiction.

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (Cont'd)

C. Rates and Charges

i. Recurring Charges

	Monthly Rate Per Line	
	<u>Residence</u>	<u>Business</u>
Per Call Blocking *	N/C	N/C
Per Line Blocking		
Non Published	N/C	N/C
Published	\$ 1.15	\$ 1.15

Maximum

	Monthly Rate Per Line	
	<u>Residence</u>	<u>Business</u>
Automatic Callback	\$ 5.00	\$ 8.00
Automatic Recall	\$ 5.00	\$ 8.00
Calling Number Delivery	\$ 7.00	\$ 10.00
Calling Number Delivery with Name **	\$ 5.00	\$ 8.00
Selective Call Acceptance	\$ 6.00	\$ 8.00
Selective Call Rejection	\$ 6.00	\$ 8.00
Selective Call Forward	\$ 4.00	\$ 6.50
Priority Ringing/Call Waiting	\$ 6.00	\$ 8.00
Anonymous Call Rejection	\$ 6.00	\$ 8.00
Privacy Package	\$14.00	N/A
Caller ID on Call Waiting	\$1.50	\$1.50
Convenience Package*** +	\$13.00	N/A

\*Provided Automatically to each line

Rate Per Activation

	<u>Residence</u>	<u>Business</u>
	\$ 5.00	\$ 5.00
Call Trace		

\*\* The monthly rate for Calling Number Delivery With Name is in addition to the monthly rate for Calling Number Delivery.

\*\*\* This package includes an unregulated service that is not under the PUCO's jurisdiction.

+ As of July 5, 2005, the Convenience Package will no longer be available for subscription. Current subscribers to the Convenience Package will be "grandfathered" and allowed to keep this package. Once current customers disconnect the Convenience Package, they will not be able to re-subscribe to it.

(N)

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Issued: May 20, 2005

Effective: July 5, 2005

In Accordance with Case No. 05-665-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

Pricing List  
for  
Custom Local Area Signalling Services (CLASS)

C. RATES AND CHARGES

i. Recurring Charges

	Monthly Rate Per Line		
	<u>Residence</u>	<u>Business</u>	
Automatic Callback	\$ 3.00	\$ 4.00	
Automatic Recall	\$ 3.25	\$ 4.25	
Calling Number Delivery	\$ 5.00	\$ 6.00	
Calling Number Delivery with Name	\$ 2.50	\$ 4.00	
Selective Call Acceptance	\$ 3.25	\$ 4.25	
Selective Call Rejection	\$ 3.25	\$ 4.25	
Selective Call Forward	\$ 2.25	\$ 3.25	
Priority Ringing/Call Waiting	\$ 3.25	\$ 4.25	(T)
Anonymous Call Rejection	\$ 3.25	\$ 4.25	
Privacy Package	\$11.20	N/A	
Caller ID on Call Waiting (Subscription to Caller ID with or without Name and Call Waiting is required)	\$1.00	\$1.00	
Convenience Package*	\$13.00**	N/A	

\*\* This rate applies to new subscribers as of the Effective Date below; all other subscribers to this Package have been "grandfathered" at the previous rate.

	Rate Per Activation	
	<u>Residence</u>	<u>Business</u>
Call Trace	\$ 5.00	\$ 5.00
Usage-Sensitive Automatic Callback (per call)	\$ 0.75	\$ 0.75
Usage-Sensitive Automatic Recall (per call)	\$ 0.75	\$ 0.75

\* This package includes an unregulated service that is not under the PUCO's jurisdiction.

Issued: March 10, 2005

Effective: April 25, 2005

In Accordance with Case No. 05-313-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (Cont'd)

C. Rates and Charges (Cont'd)

ii. Non-Recurring Charges

A non-recurring charge applies to establish or change to new and/or additional Custom Local Area Signalling Services (CLASS), except when the change results only in the removal of one or more Customer Local Area Signalling Services (CLASS).

	Non-Recurring Charge, Each Line Equipped		
	<u>Residence</u>	<u>Business</u>	
Per Call Blocking	N/C	N/C	
Per Line Blocking*	\$5.00	\$8.00	(R)
Automatic Callback	\$5.00	\$8.00	
Automatic Recall	\$5.00	\$8.00	
Calling Number Delivery	\$5.00	\$8.00	
Calling Number Delivery with Name	\$5.00	\$8.00	
Selective Call Acceptance	\$5.00	\$8.00	
Selective Call Rejection	\$5.00	\$8.00	
Selective Call Forwarding	\$5.00	\$8.00	
Priority Ringing/Call Waiting	\$5.00	\$8.00	
Anonymous Call Rejection	\$5.00	\$8.00	(R)
Privacy Package	\$5.00	N/A	
Caller ID on Call Waiting	\$5.00	\$8.00	(R)
Convenience Package	\$5.00	\$8.00	(R)
			(D)
Call Trace	\$ 5.00	\$ 5.00	

\*Waived for non-published customers for within 90 days of the introduction of the service. After the 90 day period has expired, the non-recurring connection charge will apply.

Requests for promotional offerings will be filed with the Public Utilities Commission of Ohio not less than ten days prior to the effective date.

Issued: February 16, 2006

Effective: April 3, 2006

In Accordance with Case No. 06-315-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

(N)

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available for the following classes of service:
  - a. Hotel/motel/hospital service
  - b. Inmate service
  - c. 1+ and 0+ calling
  - d. O-operator assisted calling
  - e. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

(N)

Issued: July 15, 2002

Effective: August 30, 2002

In Accordance with Case No. 93-1799-TP-COI and 02-1753-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

TARIFF DIVISION  
AUG 27 2002

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

(N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER  
(Cont'd)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
  - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
  - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
  - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
  - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

(N)

Issued: July 15, 2002

Effective: August 30, 2002

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Jane E. Valik, President  
Orwell, Ohio

AUG 27 2002  
TARIFF DIVISION  
PUBLIC UTILITIES COMMISSION

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

(N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER  
(Cont'd)

3. Local Calling for Company Subscribers (Cont'd)

- c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.

4. The liability language in Section 1 of this Tariff applies to 211 Service.

5. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.

6. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.

7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.

(N)

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P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

(N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER  
(Cont'd)

8. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
12. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

(N)

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AUG 27 2002

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

(N)

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision 211 Service no later than thirty (30) days after the effective date of its tariff.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

D. LIABILITY

The Company's entire liability to any person or entity for interruption or failure of the 211 Service shall be limited to the terms set forth in Section 1 of this Tariff.

(N)

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AUG 27 2002

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GENERAL EXCHANGE SERVICE TARIFF

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

(N)

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.
2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

(N)

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GENERAL EXCHANGE SERVICE TARIFF

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

(N)

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.
3. The Approved Information and Referral Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which 211 Service is established.
  - a. Some Company local exchanges are served by more than one host central office. In order to establish 211 Service in such an exchange, the Approved Information and Referral Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.
  - b. Some host central offices serve more than one Company local exchange. If the Approved Information and Referral Service Provider makes applications to establish 211 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the Approved Information and Referral Service Provider shall pay the full Central Office Charge whether or not it requests 211 Service in all the Company local exchanges served by the host central office.
4. Where applicable, the Approved Information and Referral Service Provider shall pay a nonrecurring Exclusion Charge.
  - a. When the Approved Information and Referral Service Provider does not make contemporaneous applications to establish 211 Service in every Company local exchange served by a host central office, the Approved Information and Referral Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 211 Service is not established.
  - b. When a Company local exchange is once excluded, but the Approved Information and Referral Service Provider later makes application to establish 211 Service in the Company local exchange, then an Exclusion Charge shall again apply.

(N)

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TARIFF DIVISION  
JUL 15 2002

AUG 27 2002

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

(N)

F. RATES AND CHARGES (Cont'd)

5. The Approved Information and Referral Service Provider shall pay a nonrecurring Number Change Charge of \$20.00 when it makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.
6. An applicable service order charge of \$25.00 will apply in addition to the rates listed below.
7. Rates

	<u>Non-Recurring Charge</u>
Central Office Charge (per host Central Office)	\$115.00
Exclusion Charge (per Exchange)	\$225.00
Number Change Charge (per telephone number)	\$20.00

(N)

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P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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CENTREX

1. General

- a) Centrex is a central office communications system package provided on lines from digital central office equipment located on telephone company premises. Centrex lines may not be terminated on public or semi-public telephone service.
- b) Centrex is provided subject to the availability of facilities and central office equipment as determined by the telephone company.
- c) Centrex service is provided on a minimum of three lines.
- d) Customer premise equipment must be compatible with the services and equipment provided by the telephone company.
- e) Some Centrex features are not compatible with each other on the same line.
- f) Inclusion of early termination liability by the company in its tariff or contract does not constitute a determination by the Public Utilities Commission of Ohio (PUCO) that the termination liability imposed by the company is approved or sanctioned by the PUCO. Customers shall be free to pursue whatever legal remedies they may have, should a dispute arise. (N)

2. Centrex – Basic Features

- a) Call Pickup Group
- b) Call Hold
- c) Busy Transfer
- d) Call Transfer
- e) Distinctive Ringing
- f) Touchtone
- g) Don't Answer Transfer
- h)
  - 1. Group Speed Calling (20-49)
  - 2. Group Speed Calling Controller
- i) InterCom

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Orwell, Ohio

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GENERAL EXCHANGE SERVICE TARIFF

CENTREX (Continued)

(Z)

3. Rates and Charges- Centrex

A. Recurring Charges

Monthly Rate Per Line

		Orwell, Leipsic, Pandora	North Bloomfield, Windsor, Colebrook, Belmore, Gilboa	Mount Cory
3 - 6	lines	\$26.00	\$29.00	\$32.00
7 - 12	lines	\$24.00	\$27.00	\$30.00
13 - 18	lines	\$22.00	\$25.00	\$28.00
19 - 49	lines	\$20.00	\$23.00	\$26.00
50 - 99	lines	\$18.00	\$21.00	\$24.00
100 - 149	lines	\$16.00	\$19.00	\$22.00
150 - 199	lines	\$14.00	\$17.00	\$20.00
200+	lines	\$12.00	\$15.00	\$18.00

(N)

(N)

B. Non-Recurring Charges

Non-recurring charges are based on the current tariffed service order charge plus time and material charges. (PUCO No. 6, Section 2, Sheets No 8 through 13).

(Z)

4. ISDN Centrex

(N)

This service mirrors basic Centrex as described in 2 above, but gives customers the option of purchasing blocks of service in 24-channel increments.



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GENERAL EXCHANGE SERVICE TARIFF

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CENTREX (Continued)

5. Rates and Charges – ISDN Centrex

A. Recurring Charges

		Monthly Rate Per Line		
		Orwell, Leipsic, Pandora	North Bloomfield, Windsor, Colebrook, Belmore, Gilboa	Mount Cory
24 – 48	lines	\$20.00	\$23.00	\$26.00
49 – 96	lines	\$18.00	\$21.00	\$24.00
97 – 144	lines	\$16.00	\$19.00	\$22.00
145 – 192	lines	\$14.00	\$17.00	\$20.00
193+	lines	\$12.00	\$15.00	\$18.00

B. Non-Recurring Charges

Non-recurring charges are based on the current tariffed service order charge plus time and material charges. (PUCO No. 6, Section 2, Sheets No 8 through 13).

6. Optional Features

Additional Custom Calling features are available and can be purchased on a per line basis at the filed tariffed rates.

7. Discounts

(N)

The following discounts are available for both Centrex and ISDN Centrex customers who agree to a term commitment as follows:

<u>Term</u>	<u>Discount</u>
1 Year	5.0%
2 Year	10.0%
3 Year	15.0%
5 Year	20.0%

Early Termination: If the customer removes the Centrex system from service prior to the end of the term, the customer must pay a termination charge equal to 35% of the full tariffed rate multiplied by the number of months remaining in the term.

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P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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BUNDLED SERVICE PACKAGES

The following Bundled Service Packages\* are available in all of the Company's exchanges to residential customers only:

		Monthly Rates (Residence Only)		
		<u>Orwell</u> <u>East+</u>	<u>Orwell</u> <u>West++</u>	
A.	<u>Home Phone Standard:</u>	\$36.95	\$36.95	(T)
Includes basic local exchange service, Tel-Touch Service, Caller ID Plus, Call Waiting, Voice Mail and FairPoint Long Distance Calling at \$.10 per minute. The \$3.95 monthly fee for FairPoint Long Distance is waived.				
B.	<u>Home Phone 150**:</u>	\$46.95	\$46.95	(T)
Includes basic local exchange service, Tel-Touch Service, Caller ID Plus, Call Waiting, Voice Mail and 150 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 150 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.				
C.	<u>Home Phone 300:</u>	\$51.95	\$51.95	(T)
Includes basic local exchange service, Tel-Touch Service, Caller ID Plus, Call Waiting, Voice Mail, and 300 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 300 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.				
D.	<u>Home Phone 1500:</u>	\$66.95	\$66.95	(N)
Includes basic local exchange service, Tel-Touch Service, Caller ID Plus, Call Waiting, Voice Mail, and 1500 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 1500 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.				

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BUNDLED SERVICE PACKAGES (Continued)

		Monthly Rates (Residence Only)		
		Orwell East+	Orwell West++	
E	<u>Basic Unlimited Package**:</u>	\$66.95	\$66.95	(T)
<p>Includes basic local exchange service, Tel-Touch Service, Calling Number Delivery with Name, Call Waiting, Voice Mail and an unlimited amount of calling on FairPoint Long Distance. The unlimited calling using FairPoint Long Distance applies to voice calls only (i.e., not to calls placed to an Internet service provider).</p> <p>If the Company determines that the subscriber's usage of the service extends beyond voice calls only, the subscriber will be in violation of the terms and conditions of this tariff. Accordingly, the Company may discontinue providing the service package at the bundled rate (that is, the Company will "unbundle" the package). Upon discontinuation of the bundled service package, the monthly rate will be prorated with the components of the service package charged thereafter at the individual tariffed rates, where applicable.</p>				
F.	<u>Home Phone Standard Plus**:</u>	\$41.95	\$41.95	(T)
<p>Includes basic local exchange service, Tel-Touch Service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, and FairPoint Long Distance calling at \$.10 per minute. The \$3.95 monthly fee for FairPoint Long Distance is waived.</p>				
G.	<u>Home Phone 150 Plus**:</u>	\$51.95	\$51.95	(T)
<p>Includes basic local exchange service, Tel-Touch Service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, and 150 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 150 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.</p>				

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BUNDLED SERVICE PACKAGES (Continued)

		Monthly Rates (Residence Only)		
		Orwell East+	Orwell West++	
H.	<u>Home Phone 300 Plus**</u> :	\$56.95	\$56.95	(T)
Includes basic local exchange service, Tel-Touch Service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, and 300 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 300 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.				
I.	<u>Home Phone 1500 Plus**</u> :	\$71.95	\$71.95	(N)
Includes basic local exchange service, Tel-Touch Service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, and 1500 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 1500 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.				
J.	<u>Basic Unlimited Package Plus**</u> :	\$71.95	\$71.95	(M)(T)
Includes basic local exchange service, Tel-Touch Service, Calling Number Delivery with Name, Call Waiting, Voice Mail, 3-Way Calling, Call Forwarding, Automatic Recall, Automatic Callback, Anonymous Call Rejection, and an unlimited amount of calling on FairPoint Long Distance. The unlimited calling using FairPoint Long Distance applies to voice calls only (i.e., not to calls placed to an Internet service provider).				
If the Company determines that the subscriber's usage of the service extends beyond voice calls only, the subscriber will be in violation of the terms and conditions of this tariff. Accordingly, the Company may discontinue providing the service package at the bundled rate (that is, the Company will "unbundle" the package). Upon discontinuation of the bundled service package, the monthly rate will be prorated with the components of the service package charged thereafter at the individual tariffed rates, where applicable.				

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P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

---

BUNDLED SERVICE PACKAGES (Continued)

		Monthly Rates (Residence Only)		
		Orwell East+	Orwell West++	
K.	<u>Home Phone Basic:</u>	\$29.95	\$29.95	(N)
Includes basic local exchange service, Caller ID Plus, Call Waiting, Touchtone, Voice Mail, and 120 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 120 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.				
L.	<u>Full House Basic:</u>	\$64.95	\$64.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Touchtone, Voice Mail, Standard High Speed Internet (cable modem or wireless), and 120 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 120 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.				
M.	<u>Full House Unlimited:</u>	\$89.95	\$89.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, Touchtone, Standard High Speed Internet (cable modem or wireless), and an unlimited amount of calling on FairPoint Long Distance. The unlimited calling using FairPoint Long Distance applies to voice calls only (i.e., not to calls placed to an Internet service provider).				
If the Company determines that the subscriber's usage of the service extends beyond voice calls only, the subscriber will be in violation of the terms and conditions of this tariff. Accordingly, the Company may discontinue providing the service package at the bundled rate (that is, the Company will "unbundle" the package). Upon discontinuation of the bundled service package, the monthly rate will be prorated with the components of the service package charged thereafter at the individual tariffed rates, where applicable.				
N.	<u>Full House Basic TV:</u>	\$92.95	\$109.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Touchtone, Voice Mail, Standard High Speed Internet (cable modem or wireless), Video Services, and 120 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 120 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.				

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P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

BUNDLED SERVICE PACKAGES (Continued)

		Monthly Rates (Residence Only)		
		Orwell East+	Orwell West++	
O.	<u>Full House Unlimited TV:</u>	\$119.95	\$129.95	(N)
<p>Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, Touchtone, Standard High Speed Internet (cable modem or wireless), Video Services, and an unlimited amount of calling on FairPoint Long Distance. The unlimited calling using FairPoint Long Distance applies to voice calls only (i.e., not to calls placed to an Internet service provider).</p> <p>If the Company determines that the subscriber's usage of the service extends beyond voice calls only, the subscriber will be in violation of the terms and conditions of this tariff. Accordingly, the Company may discontinue providing the service package at the bundled rate (that is, the Company will "unbundle" the package). Upon discontinuation of the bundled service package, the monthly rate will be prorated with the components of the service package charged thereafter at the individual tariffed rates, where applicable.</p>				
P.	<u>Full House 150**:</u>	\$79.95	\$79.95	(N)
<p>Includes basic local exchange service, Caller ID Plus, Call Waiting, Voice Mail, Standard High Speed Internet (cable modem or wireless), and 150 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 150 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.</p>				
Q.	<u>Full House 150 Plus**:</u>	\$84.95	\$84.95	(N)
<p>Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, Standard High Speed Internet (cable modem or wireless), and 150 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 150 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.</p>				
R.	<u>Full House 150 TV**:</u>	\$109.95	\$109.95	(N)
<p>Includes basic local exchange service, Caller ID Plus, Call Waiting, Voice Mail, Standard High Speed Internet (cable modem or wireless), Video Services, and 150 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 150 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.</p>				

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---

BUNDLED SERVICE PACKAGES (Continued)

		Monthly Rates (Residence Only)		
		Orwell East+	Orwell West++	
S.	<u>Full House 150 Plus TV**:</u>	\$114.95	\$114.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, Standard High Speed Internet (cable modem or wireless), Video Services, and 150 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 150 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.				
T.	<u>Full House 300**:</u>	\$84.95	\$84.95	(N)
Includes basic local exchange service, Caller ID Plus, Call Waiting, Voice Mail, Standard High Speed Internet (cable modem or wireless), and 300 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 300 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.				
U.	<u>Full House 300 Plus**:</u>	\$89.95	\$89.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, Standard High Speed Internet (cable modem or wireless), and 300 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 300 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.				
V.	<u>Full House 300 TV**:</u>	\$114.95	\$114.95	(N)
Includes basic local exchange service, Caller ID Plus, Call Waiting, Voice Mail, Standard High Speed Internet (cable modem or wireless), Video Services, and 300 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 300 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.				

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BUNDLED SERVICE PACKAGES (Continued)

		Monthly Rates (Residence Only)		
		Orwell East+	Orwell West++	
W.	<u>Full House 300 Plus TV**:</u>	\$119.95	\$119.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, Standard High Speed Internet (cable modem or wireless), Video Services, and 300 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 300 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.				
X.	<u>Full House 1500**:</u>	\$99.95	\$99.95	(N)
Includes basic local exchange service, Caller ID Plus, Call Waiting, Voice Mail, Standard High Speed Internet (cable modem or wireless), and 1500 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 1500 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.				
Y.	<u>Full House 1500 Plus**:</u>	\$104.95	\$104.95	(N)
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, Standard High Speed Internet (cable modem or wireless), and 1500 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 1500 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.				
Z.	<u>Full House 1500 TV**:</u>	\$129.95	\$129.95	(N)
Includes basic local exchange service, Caller ID Plus, Call Waiting, Voice Mail, Standard High Speed Internet (cable modem or wireless), Video Services, and 1500 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 1500 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.				

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Issued: March 4, 2008

Effective: April 29, 2008

In Accordance with Case No. 08-0199-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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BUNDLED SERVICE PACKAGES (Continued)

		Monthly Rates (Residence Only)	
		Orwell East+	Orwell West++
AA.	<u>Full House 1500 Plus TV**:</u>	\$134.95	\$134.95
Includes basic local exchange service, Call Forwarding, Caller ID Plus, Call Waiting, Voice Mail, 3-Way Calling, Call Return, Repeat Dialing, Anonymous Call Rejection, Standard High Speed Internet (cable modem or wireless), Video Services, and 1500 minutes of FairPoint Long Distance per month. A rate of \$.10 per minute applies to all minutes in excess of 1500 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.			
BB.	<u>Full House Basic Rural TV:</u>	Not Available	\$90.95 (N)
Includes basic local exchange service, Caller ID with Name, Call Waiting, Touchtone, Voice Mail Basic, 120 minutes of FairPoint Long Distance per month, Standard High Speed Internet, and Rural Cable TV Service. A rate of \$.10 per minute applies to all minutes in excess of 120 minutes per month. Unused minutes of the monthly call allowance for FairPoint Long Distance may not be carried over to the following month.			
CC.	<u>Full House Unlimited Rural TV:</u>	Not Available	\$114.95 (N)
Includes basic local exchange service, Caller ID with Name, Call Waiting, Touchtone, Call Conferencing-3way, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Forward – all calls, Call Return Unlimited, Voice Mail Basic, an unlimited amount of calling on FairPoint Long Distance, Standard High Speed Internet, and Rural Cable TV Service. The unlimited calling using FairPoint Long Distance applies to voice calls only (i.e., not to calls placed to an Internet Service Provider). If the Company determines that the subscriber's usage of the service extends beyond voice calls only, the subscriber will be in violation of the terms and conditions of this tariff. Accordingly, the Company may discontinue providing the service package at the bundled rate (that is, the Company will "unbundle" the package). Upon discontinuation of the bundled service package, the monthly rate will be prorated with the components of the service package charged thereafter at the individual tariffed rates, where applicable.			

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Issued: March 11, 2009

Effective: April 27, 2009

In Accordance with Case No. 09-194-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Orwell, Ohio



P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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BUNDLED SERVICE PACKAGES (Continued)

DD. HSI Essentials

Includes Emergency Line Service pursuant to Section 2 of this Tariff and High Speed Internet (HSI) service of the customer's choosing. This Bundled Service Package is available to residential and business customers. The monthly rate will be equal to the Emergency Line Service rate plus the charge for the HSI service selected by the customer.

(N)

(N)

\*Certain Bundled Service Packages include long distance and/or nonregulated services (e.g., voice mail, Internet, and TV). Nonregulated services are not subject to the jurisdiction of the Public Utilities Commission of Ohio. Where two or more regulated services and/or regulated and unregulated services are offered together under a package price, a failure to timely pay the entire package price may render as past due the charges for all services included in the package and, as such, may result in disconnection of all services included in the package.

The monthly rate does not include the federal end user subscriber line charge or other taxes and surcharges. No Service Order or Non-Recurring Charge applies to Bundled Service Packages.

By choosing any of the aforementioned Bundled Service Packages, the customer authorizes the Company to establish a Preferred Carrier Freeze to prevent a change in the customer's preferred carrier without the customer giving express consent to the Company to make such a change. Any change of preferred carrier from FairPoint Long Distance to another carrier will result in a proration of the monthly rate with the components of the bundled service packages charged at the individual tariff rates, where applicable, after such a change is implemented. FairPoint Long Distance customers who are toll blocked are not eligible for any of the aforementioned service packages.

For an additional \$5.00 per month, the following features may be added to the Home Phone Standard, Home Phone Basic, Home Phone 300, Home Phone 1500, Full House Basic, and Full House Basic TV packages: 3-Way Calling, Call Return, Repeat Dialing, and Anonymous Call Rejection. Customers who subscribe to the Full House bundles with Video Services will receive a \$10 discount for a 12-month term commitment. Customers who subscribe to the Full House bundles without Video Services will receive a \$5.00 discount for a 12-month commitment.

\*\*As of April 29, 2008, these Bundled Service Packages will no longer be available to new customers. The Company will inform current customers who discontinue these packages that these packages will no longer be available.

+Orwell East Exchanges: Colebrook, Orwell, Windsor, North Bloomfield

++Orwell West Exchanges: Belmore, Gilboa, Leipsic, Mt. Cory, Pandora

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Issued: May 27, 2010

Effective: July 12, 2010

In Accordance with Case No. 10-722-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Patrick L. Morse, Senior Vice President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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SMALL BUSINESS BUNDLES

- (N)
- A. Description – Small Business Bundles (SBB) are available to business customers with one to ten business access lines, and offer small business customers with a business access line, unlimited long distance calling, and the option to select five custom calling features. SBBs are also available with High Speed Internet (HSI) access services.
1. Custom Calling features available are: Caller ID Plus, Three-Way Calling, Call Forwarding, Call Waiting, Speed Calling – 8, Call Return, Caller ID on Call Waiting, Anonymous Call Rejection, Repeat Dialing, and Basic Voicemail.
- B. Regulations
1. SBBs are available only to customers who are presubscribed to FairPoint Long Distance as their primary interexchange carrier for both intraLATA and interLATA calling.
  2. SBBs are not available in combination with other optional calling plans or private lines.
  3. SBBs are available on a month-to-month basis, or for one, two, and three-year terms. A standard signed agreement is required for all term plans.
  4. SBBs are not available with services provided under special contract.
  5. Standard installation charges apply, except as provided for elsewhere in this Tariff.
  6. Long distance calling includes calling to anywhere within the United States, U.S. Territories, and Canada.
  7. Termination - No termination charges apply for month-to-month service; however fees may apply for the early termination of term plans and are based upon the number of local access lines, length of term period, and term period tenure.
  8. Not all features may be available in all areas.
  9. SBBs include long distance and nonregulated services (e.g., voice mail and HSI) that are not subject to the jurisdiction of the Public Utilities Commission of Ohio. If a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and nonregulated bundled package rate, the Company may discontinue the provision of any regulated and nonregulated services, other than basic local service, if payment is sufficient to cover the rate of basic local exchange service.
  10. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and other surcharges.
- (N)

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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SMALL BUSINESS BUNDLES (con't)

C. Rates

Bundle	Term**			
	Month to Month	1 Year	2 Year	3 Year
1. SBB	\$55.00	\$52.25	\$49.50	\$46.75
2. SBB w/HSI	\$94.95	\$90.20	\$85.46	\$80.71
3. SBB w/ Calling Features	\$60.00	\$57.00	\$54.00	\$51.00
4. SBB w/ Calling Features and HSI	\$99.95	\$94.95	\$89.95	\$84.95

*All rates noted are on a monthly per-line basis*

\*\* Non-recurring charges waived for 1, 2, and 3-year terms

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Issued: September 23, 2010

Effective: November 8, 2010

In Accordance with Case No. 10-1414-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Patrick L. Morse, Senior VP  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

---

SMALL BUSINESS BUNDLES (con't)

C. Rates

Bundle	Term**			
	Month to Month	1 Year	2 Year	3 Year
1. SBB	\$55.00	\$52.25	\$49.50	\$46.75
2. SBB w/HSI	\$94.95	\$90.20	\$85.46	\$80.71
3. SBB w/ Calling Features	\$60.00	\$57.00	\$54.00	\$51.00
4. SBB w/ Calling Features and HSI	\$99.95	\$94.95	\$89.95	\$84.95

*All rates noted are on a monthly per-line basis*

\*\* Non-recurring charges waived for 1, 2, and 3-year terms

Issued: September 23, 2010

Effective: November 8, 2010

In Accordance with Case No. 10-1414-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Patrick L. Morse, Senior VP  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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A. IntraLATA Presubscription

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective August 8, 1997.

2. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

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Issued: February 1, 2006

Effective: February 3, 2006

In Accordance with Case No. 06-179-TP-ZTA  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

---

A. IntraLATA Presubscription (continued)

3. Rules and Regulations (continued)

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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A. IntraLATA Presubscription (continued)

5. IntraLATA Presubscription Charges (continued)

a. Application of Charges (continued)

made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

- |     |  |     |
|-----|--|-----|
| (1) | The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.   | (N) |
| (2) | If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply. | (N) |

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50	(N)
--	Electronic Process	\$1.25	(N)
			(D)

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

(N)

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators. Pursuant to PUCO Case No. 05-1306-TP-COI, 811 Service shall be made available within Ohio by May 14, 2007.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

(N)



P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. The Company will make switch translations on an exchange basis only. The Company has no obligation to translate 811 to different numbers within an exchange. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
  - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a number change charge as set forth in Section F. below.
  - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
  - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
  - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.

(N)

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER  
(continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

(N)

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

(N)

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

---

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

D. LIABILITY (continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

(N)

P.U.C.O. NO. 6  
GENERAL EXCHANGE SERVICE TARIFF

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
  - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
  - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. Where applicable, the 811 Provider shall pay a nonrecurring Exclusion Charge.
  - a. When the 811 Provider does not make contemporaneous applications to establish 811 Service in every Company local exchange served by a host central office, the 811 Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 811 Service is not established.
  - b. When a Company local exchange is once excluded, but the 811 Provider later makes application to establish 811 Service in the Company local exchange, then an Exclusion Charge shall again apply.
3. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
4. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Connection Charges will apply.
5. Rates:

	Nonrecurring Charge
Central Office Charge (per host Central Office)	\$115.00
Exclusion Charge (per Exchange)	\$225.00
Number Change Charge (per Telephone Number)	\$20.00
Service Connection Charge	\$25.00

(N)

P. U. C. O. NO. 6  
CONCURRENCES

SECTION 3

TITLE PAGE

Schedule of

CONCURRENCES

ISSUED March 17, 1971

EFFECTIVE May 1, 1971

In accordance with Order No. 36,143  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P. U. C. O. NO. 6  
CONCURRENCES

## TABLE OF CONTENTS

	<u>Sheet No.</u>
Title Page	1
Table of Contents	2
Subject Index	3
Concurrences	4

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ISSUED March 17, 1971                      EFFECTIVE May 1, 1971

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In accordance with Order No. 36,143  
issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

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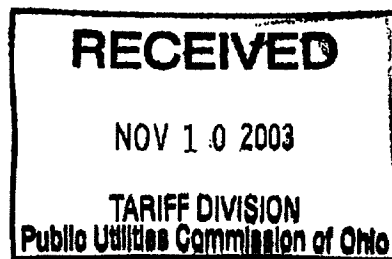
THE ORWELL TELEPHONE COMPANY  
Orwell, Ohio

SECTION 3  
Sixth Revised Sheet No. 3  
Replaces Fifth Revised Sheet No. 3

P.U.C.O. No. 6  
CONCURRENCES

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<u>SUBJECT</u>	<u>SHEET NO.</u>	
Wide Area Telephone Service	1 <sup>st</sup> Revised 4	
Access Service	5 <sup>th</sup> Revised 6	(T)
Temporary Rate Reduction Restoral Program (Access)	1 <sup>st</sup> Revised 6	
Billing and Collection Service	1 <sup>st</sup> Revised 9	
Intrastate Carrier Common Line Access Service Reference Tariff	Original 10-23	(N)



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Issued: September 25, 2003

Effective: November 10, 2003

In Accordance with Case No. 03-2002-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio



P. U. C. O. NO. 6  
CONCURRENCES

(D)

(D)

WIDE AREA TELEPHONE SERVICE

The Orwell Telephone Company hereinafter called the concurring company, assent to, adopts and concurs in the Wide Area Telephone Service Tariff, filed with the Public Utilities Commission of Ohio by The Ohio Bell Telephone Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Wide Area Telephone Service furnished jointly by the issuing company and the concurring company (including such services as are also participated in by one or more other companies), and hereby makes itself a party hereto and obligates itself to observe each and every provision thereof.

(D)

(D)

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ISSUED April 1, 1990 EFFECTIVE July 1, 1990

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In accordance with Order No. 83-464-TP-COI  
Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

THE ORWELL TELEPHONE COMPANY

SECTION 3  
6TH REVISED SHEET NO. 5

P. U. C. O. NO. 6  
CONCURRENCES

(D)

(D)

ISSUED April 1, 1990 EFFECTIVE July 1, 1990

In accordance with Order No. 83-464-TP-COI  
Issued by The Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio

P.U.C.O. No. 6  
CONCURRENCES

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ACCESS SERVICE

The Orwell Telephone Company ("Orwell") adopts and concurs in the tariff filed by the National Exchange Carrier Association, Inc. ("NECA") with the Federal Communications Commission ("F.C.C.") as TARIFF F.C.C. No. 5 dealing with rates and charges utilized by Orwell in providing access to interexchange carriers. The abovementioned tariff provides for interstate services, however, pursuant to orders and entries by this Commission on Case No. 83-464-TP-COI, Orwell hereby concurs, adopts and "mirrors" said tariff to apply toward intrastate services in all respects with the exception of Section 4, End User Charges. The rates, terms and conditions for Intrastate Carrier Common Line Access Service are set forth in Section 3, Sheets 10 through 23.

A. Access Charge Rates

Carrier Common Line Access Service rates moved to Section 3, Sheet 23 herein.

Switched Access Rates

Local switched access rates applied to the intrastate jurisdiction shall remain at the levels existing on December 31, 1997.

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ISSUED: February 9, 2007

EFFECTIVE: April 24, 2007

In Accordance with Case No. 07-140-TP-ACN  
Issued by the Public Utilities Commission of Ohio  
Susan L. Sowell, Vice President  
Orwell, Ohio

P. U. C. O. NO. 6  
CONCURRENCESTelecommunications Service Priority (TSP) System

(N)

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

Regulations, rates and charges are specified in NECA Tariff F.C.C. No. 5, Section 13.3.3, Page 13-10.

(N)

**RECEIVED**

DEC -5 1990

TARIFF DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIOISSUED December 3, 1990 EFFECTIVE September 10, 1990

In accordance with Order No. 90-1514-TP-UNC  
Issued by the Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio 44076

P. U. C. O. NO. 6  
CONCURRENCES

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BILLING & COLLECTION SERVICE

Interexchange billing and collection services, except for recording services, are deregulated. Recording services other than billing name and address services, while subject to regulation, by the Public Utilities Commission of Ohio, are detariffed.

Upon conversion of an end office to equal access, billing name and address information for non-presubscribed traffic shall be provided to interexchange carriers upon rates, terms, and conditions to be filed with this Commission.

(N)

(N)

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ISSUED April 15, 1988 EFFECTIVE March 31, 1988

In accordance with Order No. 86-2174-TP-COI

Issued by the Public Utilities Commission of Ohio

By Frank Leonetti, President, Orwell, Ohio 44076

THE ORWELL TELEPHONE COMPANY  
Orwell, Ohio

Section No. 3  
FIRST REVISED SHEET NO. 7  
REPLACES ORIGINAL SHEET NO. 7

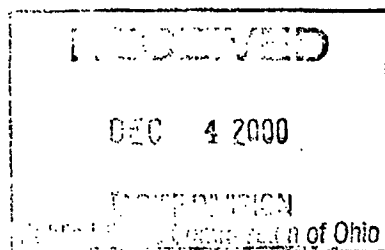
P.U.C.O. NO. 6  
Access Service Tariff

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CARRIER TOLL RESTRICTION SERVICES

(D)

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ISSUED: October 19, 2000

EFFECTIVE: December 4, 2000

IN ACCORDANCE WITH ORDER NO. 96-1175-TP-ORD and 00-2000-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Donald Pokorny, President  
Orwell, Ohio

THE ORWELL TELEPHONE COMPANY  
Orwell, Ohio

Section No. 3  
FIRST REVISED SHEET NO. 8  
REPLACES ORIGINAL SHEET NO. 8

P.U.C.O. NO. 6  
Access Service Tariff

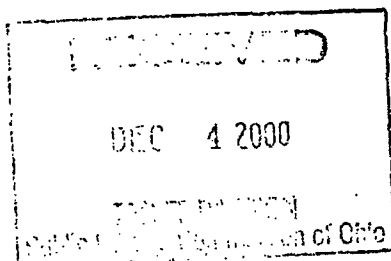
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CARRIER TOLL RESTRICTION SERVICES

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(D)



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ISSUED: October 19, 2000

EFFECTIVE: December 4, 2000

IN ACCORDANCE WITH ORDER NO. 96-1175-TP-ORD and 00-2000-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Donald Pokorny, President  
Orwell, Ohio

P.U.C.O. No. 6

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ACCESS SERVICE TARIFF

Intrastate Carrier Common Line Access Service Reference Tariff

The Telephone Company will provide Carrier Common Line Access Service (Carrier Common Line Access) to interexchange service providers ("IXCs") in conjunction with Switched Access Service provided in Section 6. of the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 5 or the appropriate Switched Access Service section of other Access Service tariffs in which the Telephone Company participates.

1. General Description

Carrier Common Line Access provides for the use of end users' Telephone Company-provided common lines by IXCs for access to such end users to furnish intrastate communications.

Premium Access is (1) Switched Access Service provided to customers under this tariff which furnish intrastate MTS/WATS, and (2) Switched Access Service in an end office converted to equal access.



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Issued: September 25, 2003

Effective: November 10, 2003

In Accordance with Case No. 03-2002-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio



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ACCESS SERVICE TARIFF

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

2. Limitations

2.1 Exclusions

Neither a telephone number nor detail billing is provided with Carrier Common Line Access. Additionally, directory listings and intercept arrangements are not included in the rates and charges for Carrier Common Line Access.

2.2 Access Groups

All line side connections provided in the same access group will be limited to the same features and operating characteristics.

All trunk side connections provided in the same access group will be limited to the same features and operating characteristics.

2.3 WATS Access Lines

Where Switched Access Services are connected with Special Access Services at Telephone Company Designated WATS Serving Offices for the provision of WATS or WATS-type Services, Switched Access Service minutes which are carried on that end of the service (i.e., originating minutes for outward WATS and WATS-type services and terminating minutes for inward WATS and WATS-type services) shall not be assessed Carrier Common Line Access per minute charges.

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ACCESS SERVICE TARIFF

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

3. Undertaking of the Telephone Company

Where the IXC is provided Switched Access Service for intrastate communications under other sections of this or other Access Service tariffs, the Telephone Company will provide the use of Telephone Company common lines by an IXC for access to end users at rates and charges as set forth in the Telephone Company's Intrastate Access Service Tariff.

4. Obligations of the IXC

4.1 Switched Access Service Requirement

The Switched Access Service associated with Carrier Common Line Access shall be ordered by the IXC under applicable sections of NECA Tariff F.C.C. No. 5.

4.2 Supervision

The IXC facilities at the premises of the ordering IXC shall provide the necessary on-hook and off-hook supervision.

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ACCESS SERVICE TARIFF

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

5. Determination of Usage Subject to Carrier Common Line Access Charges

Except as set forth herein, all Switched Access Service provided to the IXC will be subject to Carrier Common Line Access charges.

5.1 Cases Involving Usage Recording By the IXC

Where Feature Group C end office switching is provided without Telephone Company recording and the IXC records minutes of use used to determine Carrier Common Line Access charges (i.e., Feature Group C operator and calls such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls), the IXC shall furnish such minutes of use detail to the Telephone Company in a timely manner. If the IXC does not furnish the data, the IXC shall identify all Switched Access Services that could carry such calls in order for the Telephone Company to accumulate the minutes of use through the use of special Telephone Company measuring and recording equipment.

5.2 Local Exchange Access and Enhanced Services Exemption

When access to the local exchange is required to provide an IXC service (e.g., MTS/WATS-type, telex, Data, etc.) that uses a resold Special Access service, Switched Access Service Rates and Regulations, as set forth in Section 6. of NECA Tariff F.C.C. No. 5 will apply, except when such access to the local exchange is required for the provision of an enhanced service.

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ACCESS SERVICE TARIFF

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services

6.1 Scope

Where the IXC is reselling MTS and/or MTS-type service(s) on which the Carrier Common Line and Switched Access charges have been assessed, the IXC may, at the option of the IXC, obtain Feature Group A, Feature Group B or Feature Group D Switched Access Service under Section 6. of NECA Tariff F.C.C. No. 5 for originating and/or terminating access in the local exchange. Such access group arrangements whether single lines or trunks or multiline hunt groups or trunk groups will have Carrier Common Line Access charges applied as set forth in the Telephone Company's Intrastate Access Service Tariff in accordance with the resale rate regulations set forth in 6.4 following. For purposes of administering this provision:

Resold intrastate terminating MTS and MTS-type service(s) shall include collect calls, third number calls and credit card calls where the reseller pays the underlying carrier's service charges.

Resold intrastate originating MTS and MTS-type service(s) shall not include collect, third number, or credit card calls.

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ACCESS SERVICE TARIFF

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.2 IXC Obligations Concerning the Resale of MTS and MTS-type Services

When the IXC is reselling MTS and/or MTS-type service as set forth in 6.1 preceding, the IXC will be charged Carrier Common Line Access charges in accordance with the resale rate regulations as set forth in 6.4 following if the IXC furnishes documentation of the MTS usage and/or the MTS-type usage. Such documentation supplied by the IXC shall be supplied each month and shall identify the involved resold MTS and/or MTS-type services.

The monthly period used to determine the minutes of use for resold MTS and/or MTS-type service(s) shall be the most recent monthly period for which the IXC has received a bill for such resold service(s). This information shall be delivered to the Telephone Company, at a location specified by the Telephone Company, no later than 15 days after the bill date shown on the resold MTS and/or MTS-type service bill. If the required information is not received by the Telephone Company, the previously reported information, as described preceding, will be used for the next two months. For any subsequent month, no allocation or credit will be made until the required documentation is delivered to the Telephone Company by the IXC.

6.3 Resale Documentation Provided By the IXC

When the IXC utilizes Switched Access Service as set forth in 6.2 preceding, the Telephone Company may request a certified copy of the IXC's resold MTS or MTS-type usage billing. Requests for billing will relate back no more than 12 months prior to the current billing period.

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ACCESS SERVICE TARIFF

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services

When the IXC is provided an access group to be used in conjunction with the resale of MTS and/or MTS-type services as set forth in 6.1 preceding, subject to the limitations as set forth in 6.2 preceding, and the billing entity receives the usage information required as set forth in 6.2 preceding, to calculate the adjustment of Carrier Common Line Access charges, the IXC will be billed as set forth in (C) below.

(A) Apportionment and Adjustment of Resold Minutes of Use

When the IXC is provided with more than one access group in a LATA in association with the resale of MTS and/or MTS-type services, the resold minutes of use will be apportioned as follows:

(1) Originating Services

The Telephone Company will apportion the resold originating MTS and/or MTS-type services and originating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the originating usage for each access group to the total originating usage for all access groups in the LATA. For purposes of administering this provision:

Resold originating MTS and/or MTS-type services minutes shall be only those attributable to intrastate originating MTS and/or MTS-type minutes and shall not include collect, third number, or credit card calls.

The resale credit adjustment shall apply for resold originating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

ACCESS SERVICE TARIFF

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)

(A) Apportionment and Adjustment of Resold Minutes of Use (Cont'd)

(2) Terminating Services

The Telephone Company will apportion the resold terminating MTS and/or MTS-type services and terminating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the terminating usage for each access group to the total terminating usage for all access groups in the LATA. For purposes of administering this provision:

Resold terminating MTS and/or MTS-type services minutes shall be only those attributable to intrastate terminating MTS/MTS-type (i.e., collect calls, third number calls, and credit card calls).

The resale credit adjustment shall apply for resold terminating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

(B) Direct and Indirect Connections

Each of the access group arrangements used by the IXC in association with the resold MTS and/or MTS-type services must be connected either directly or indirectly to the IXC designated premises at which the resold MTS and/or MTS-type services are terminated. Direct connections are those arrangements where the access groups and resold MTS and/or MTS-type services are terminated at the same IXC designated premises.

Indirect originating connections are those arrangements where the access groups and the resold originating MTS and/or MTS-type services are physically located at different IXC designated premises in the same exchange. Such different IXC designated premises are connected by facilities that permit a call to flow from access groups to resold MTS and/or MTS-type services.

Indirect terminating connections are those arrangements where the access groups and resold terminating MTS and/or MTS-type services are physically located at different IXC designated premises in the same exchange. Such different IXC designated premises are connected by facilities that permit a call to flow from resold terminating MTS and/or MTS-type services to access groups.

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ACCESS SERVICE TARIFF

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)

(C) Rates

The Premium Access Charge per minute as set forth in the Telephone Company's Intrastate Access Service Tariff will apply. The minutes billed Carrier Common Line Access Service charges will be the adjusted originating intrastate access minutes and the adjusted terminating intrastate access minutes.

The adjusted originating access minutes will be the originating intrastate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth in (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating intrastate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

(D) When the Adjustment Will Be Applied to IXC Bills

The adjustment as set forth in (C) preceding will be made to the involved IXC account no later than either the next bill date, or the one subsequent to that, depending on when the usage report is obtained.

(E) Conversion of Billed Usage to Minutes

When the MTS and/or MTS-type usage is shown in hours, the number of hours shall be multiplied by 60 to develop the associated MTS and/or MTS-type minutes of use. If the MTS and/or MTS-type usage is shown in a unit that does not show hours or minutes, the IXC shall provide a factor to convert the shown units to minutes.

(F) Percent Intrastate Use (PIU)

The adjustment as set forth in (C) preceding will be made to the involved IXC account after making the adjustments to the customer account as set forth in 7.4 following (PIU).



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ACCESS SERVICE TARIFF

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations

7.1 Billing of Charges

Carrier Common Line charges will be billed to each Switched Access Service provided under this tariff and the Telephone Company's Intrastate Access Service Tariff.

7.2 Measuring and Recording of Call Detail

When access minutes are used to determine Carrier Common Line charges, they will be accumulated using call detail recorded by Telephone Company equipment except as set forth in 7.3 following (Unmeasured FGA and B Usage) and Feature Group C operator and automated operator services systems call detail such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls recorded by the customer. The Telephone Company measuring and recording equipment, except as set forth in 7.3 following (Unmeasured FGA and B Usage), will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line-by-line basis, by line group or by end office, whichever type of account is used by the Telephone Company, for each IXC and then rounded to the nearest minute.

7.3 Unmeasured Feature Group A and B Usage

When Carrier Common Line Access is provided in association with Feature Group A or Feature Group B Switched Access Service in Telephone Company offices that are not equipped for measurement capabilities, assumed average intrastate access minutes will be used to determine Carrier Common Line Access charges. These assumed access minutes are as set forth in the exchange carriers' access tariffs.

7.4 Percent Intrastate Use (PIU)

When the IXC reports interstate and intrastate use of in-service Switched Access Service, Carrier Common Line charges will be billed to intrastate Switched Access Service access minutes based on the data reported by the IXC as set forth in Section 2.3.11 of NECA Tariff F.C.C. No. 5 (Jurisdictional Reports), except where the Telephone Company is billing according to actuals by jurisdiction. Intrastate Switched Access Service access minutes will, when necessary, be used to determine Carrier Common Line Charges as set forth in 7.5 following.

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ACCESS SERVICE TARIFF

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges

After the adjustments as set forth in 7.4 preceding have been applied, when necessary, to Switched Access Service access minutes, charges for the involved IXC account will be determined as follows:

- (A) Access minutes for all premium rated Switched Access Service subject to Carrier Common Line charges will be multiplied by the Premium Access per minute rate as set forth in the Telephone Company's Intrastate Access Service Tariff.
- (B) Access minutes for all FGB Access Services with an Abbreviated Dialing Arrangement (ADA) subject to Carrier Common Line Charges will be multiplied by the Premium Access per minute rate as set forth in the Telephone Company's Intrastate Access Service Tariff.
- (C) Carrier Common Line charges shall not be reduced as set forth in 6.1 preceding unless Switched Access Charges, as set forth in Section 6. of NECA Tariff F.C.C. No. 5, are applied to the IXC's Switched Access Services.

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Issued: September 25, 2003

Effective: November 10, 2003

In Accordance with Case No. 03-2002-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Jane E. Valik, President  
Orwell, Ohio

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ACCESS SERVICE TARIFF

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges (Cont'd)

(D) Terminating Premium Access per minute charge(s) apply to:

- all terminating access minutes of use;
  - less those terminating access minutes of use associated with Wireless Switching Centers (WSCs);
- all originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the IXC's equipment when the called party answers;
- all originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers, less those originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers for which the IXC furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges.

When the IXC makes this report available to the Telephone Company in advance of billing, these minutes of use will be charged on the current bill as originating minutes of use as set forth in (E) following. If a billing dispute arises concerning the IXC provided report, the Telephone Company will request the IXC to provide the data the IXC used to develop the report. The Telephone Company will not request such data more than once a year. The IXC shall supply the data within 30 days of the Telephone Company request.

When this report is not available to the Telephone Company until after billing, it shall be used by the Telephone Company to calculate and post a credit to the IXC's account. The credit shall be posted to the IXC's account within 30 days of receipt of the report. The credit shall be calculated by multiplying the number of access minutes of use, for which a credit is determined to be applicable, times the difference between the terminating and originating Carrier Common Line charges in effect when the calls were completed.

P.U.C.O. No. 6

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ACCESS SERVICE TARIFF

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges (Cont'd)

(E) The originating Premium Access per minute charge(s) apply to:

- all originating access minutes of use;
- less those originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the IXC's equipment when the called party answers;
- less all originating access minutes of use associated with calls placed to 700, 800 and 900 numbers;
- less those originating access minutes of use associated with Wireless Switching Centers (WSCs);
- plus all originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers for which the IXC furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges, and for which a corresponding reduction in the number of terminating access minutes of use has been made as set forth in (D) preceding.

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Issued: September 25, 2003

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Orwell, Ohio

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P.U.C.O. No. 6

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ACCESS SERVICE TARIFF

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

8. Rates \*

Intrastate carrier common line access service charges shall be as follows:

Premium Access, per minute

Terminating	\$ .0428
Originating	\$ .0150

\* Rates previously appeared in Section 3, Sheet No. 6 of Company's Intrastate Access Service Tariff.

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Issued: September 25, 2003

Effective: November 10, 2003

In Accordance with Case No. 03-2002-TP-ATA  
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Jane E. Valik, President  
Orwell, Ohio

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**Case No(s). 90-5033-TP-TRF, 11-2972-TP-ATA**

Summary: Application to Detariff Services - Part 1 of 2 electronically filed by Carolyn S Flahive on behalf of The Orwell Telephone Company