

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Fort Jennings Telephone)
Company to Detariff Services and make other changes related)
to the Implementation of Case No. 10-1010-TP-ORD)

TRF Docket No. 90-5020 – TP - TRF

Case No. 11 - 2949 - TP - ATA

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Fort Jennings Telephone Company

DBA(s) of Registrant(s) _____

Address of Registrant(s) 65 W. Third Street, P.O. Box 146, Ft. Jennings, OH 45844

Company Web Address www.fjtelephone.com

Regulatory Contact Person(s) Carolyn S. Flahive

Phone 614-469-3294

Fax 614-469-3361

Regulatory Contact Person's Email Address Carolyn.Flahive@ThompsonHine.com

Contact Person for Annual Report Mike Metzger, General Manager

Phone: 419-286-2181

Address (if different from above) _____

Consumer Contact Information Tammy Landwehr, Secretary-Treasurer

Phone: 419-286-2181

Address (if different from above) _____

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Fort Jennings Telephone Company, and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) May 10, 2011

at (Location) Ft. Jennings, Ohio

*(Signature and Title) /s/ Michael Metzger, General Manager

(Date) May 10, 2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Carolyn S. Flahive verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) /s/ Carolyn S. Flahive, Esq.

(Date) May 16, 2011

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WV

EXHIBIT A
(Existing Affected Tariff Pages)

THE FORT JENNINGS TELEPHONE COMPANY

TELEPHONE SERVICE TARIFF

Note:

This Tariff cancels and supersedes all previous Tariffs on
The Fort Jennings Telephone Company.

Issued November 2, 1976

Effective January 1, 1977

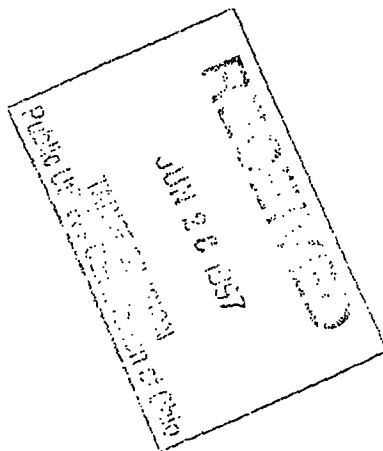
In accordance with Order No. 75-543
Issued by The Public Utilities Commission of Ohio

By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P.U.C.O. No. 4

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SECTION 6:	CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS
SECTION 7:	INTRALATA PRESUBSCRIPTION



ISSUED: June 26, 1997

EFFECTIVE: August 8, 1997

IN ACCORDANCE WITH CASE NO. 96-1320-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Shirley A. Berelsman, Secretary
Ft. Jennings, Ohio

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P.U.C.O. No. 4

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RECEIVED

JAN 16 2002

Issued: January 16, 2002

TARIFF DIVISION
 Public Utilities Commission of Ohio
 Case No. 00-1265-TP-ORD
 Issued by the Public Utilities Commission of Ohio
 Shirley Berelsman, Secretary-Treasurer
 Fort Jennings, Ohio

Effective: January 16, 2002

P.U.C.O. No. 4

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TARIFF DIVISION

Public Utilities Commission of Ohio

Issued: January 16, 2002

Effective: January 16, 2002

In Accordance with Case No. 00-1265-TP-ORD
Issued by the Public Utilities Commission of Ohio
Shirley Berelsman, Secretary-Treasurer
Fort Jennings, Ohio

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Issued: February 27, 2004

Effective: April 13, 2004

In Accordance with Case No. 04-258-TP-ATA
Issued by the Public Utilities Commission of Ohio
Shirley Berelsman, Secretary-Treasurer
Fort Jennings, Ohio

P.U.C.O. No. 4

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JAN 16 2002

TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: January 16, 2002

Effective: January 16, 2002

In Accordance with Case No. 00-1265-TP-ORD
Issued by the Public Utilities Commission of Ohio
Shirley Berelsman, Secretary-Treasurer
Fort Jennings, Ohio

P.U.C.O. NO. 4
LOCAL EXCHANGE TARIFF

FORT JENNINGS EXCHANGE RATES

Within the exchange area as shown on the map on P.U.C.O. No. 4, Section 1, Sheet No. 3, which entitles the subscribers in the Fort Jennings Exchange to call without additional charge, subscribers in the Cloverdale, Kalida, Ottoville, Gomer and Delphos Exchanges: (T)

Within the base rate area comprising the territory within the corporate limits of the Village of Fort Jennings as shown on the maps on P.U.C.O. No. 4, Section 1, Original Sheets 3 and 4:

	<u>Monthly Rates</u>		
	<u>Business</u>	<u>Residence</u>	
Private Access Line	\$10.05	\$7.05	(C)

Outside the base rate area, but within the exchange area as shown on the map on P.U.C.O. No. 4, Section 1, Original Sheet 3:

	<u>Monthly Rates</u>		
	<u>Business</u>	<u>Residence</u>	
Private Access Line	\$15.10	\$9.05	(C)

Issued: February 14, 2011

Effective: March 17, 2011

In Accordance with Case No. 11-0773-TP-ATA
Issued by the Public Utilities Commission of Ohio
Michael Metzger, General Manager
Fort Jennings, Ohio 45844

THE FORT JENNINGS TELEPHONE COMPANY

SECTION 1

~~REVISED SHEET NO. 1C~~
2nd REVISED SHEET NO. 1C

OHIO GROSS RECEIPTS TAX SURCHARGE

A surcharge shall be applied to the amount due for intrastate services on all bills rendered on or after March 1, 1984 at a rate of .75 percent thereof to recover the increase in excise tax levy payments as authorized by Section 4909.161, Revised Code.

Issued: February 28, 1984

Effective: March 1, 1984

In accordance with Order No. 82-1268-AU-UNC
Issued by the Public Utilities Commission of Ohio

Issued by Shirley A. Berelsman, Secretary
Ft. Jennings, Ohio 45844

FORT JENNINGS TELEPHONE COMPANY

Section 1
Fourth Revised Sheet No. 2
Cancels Third Revised Sheet No. 2

P. U. C. O. NO. 4
LOCAL EXCHANGE TARIFF

EXCHANGE RATES (Continued)

PAYSTATIONS

Monthly Rates

Per local message, each \$.10

(D)

End user paystation coin rates are effective until October 7, 1997, at which time such rates will be deregulated and detariffed pursuant to the FCC's Report and Order in Docket No. 96-128 issued September 20, 1996.

(N)

(N)

NON PUBLISHED NUMBERS

Monthly Rates

Additional monthly charge for telephone numbers which are unlisted at the request of the subscriber \$.65

PAYPHONES

Monthly Rates

Within Base Rate Area:

Coin Operated Telephone Service Access Line \$ 9.05
Coin Supervision Additive \$ 7.20

Outside Base Rate Area

Coin Operated Telephone Service Access Line. \$14.10
Coin Supervision Additive \$ 7.20

(C)

(C)

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APR - 8 1997

TARIFF DIVISION
Public Utilities Commission of Ohio

ISSUED: April 8, 1997

EFFECTIVE: April 15, 1997

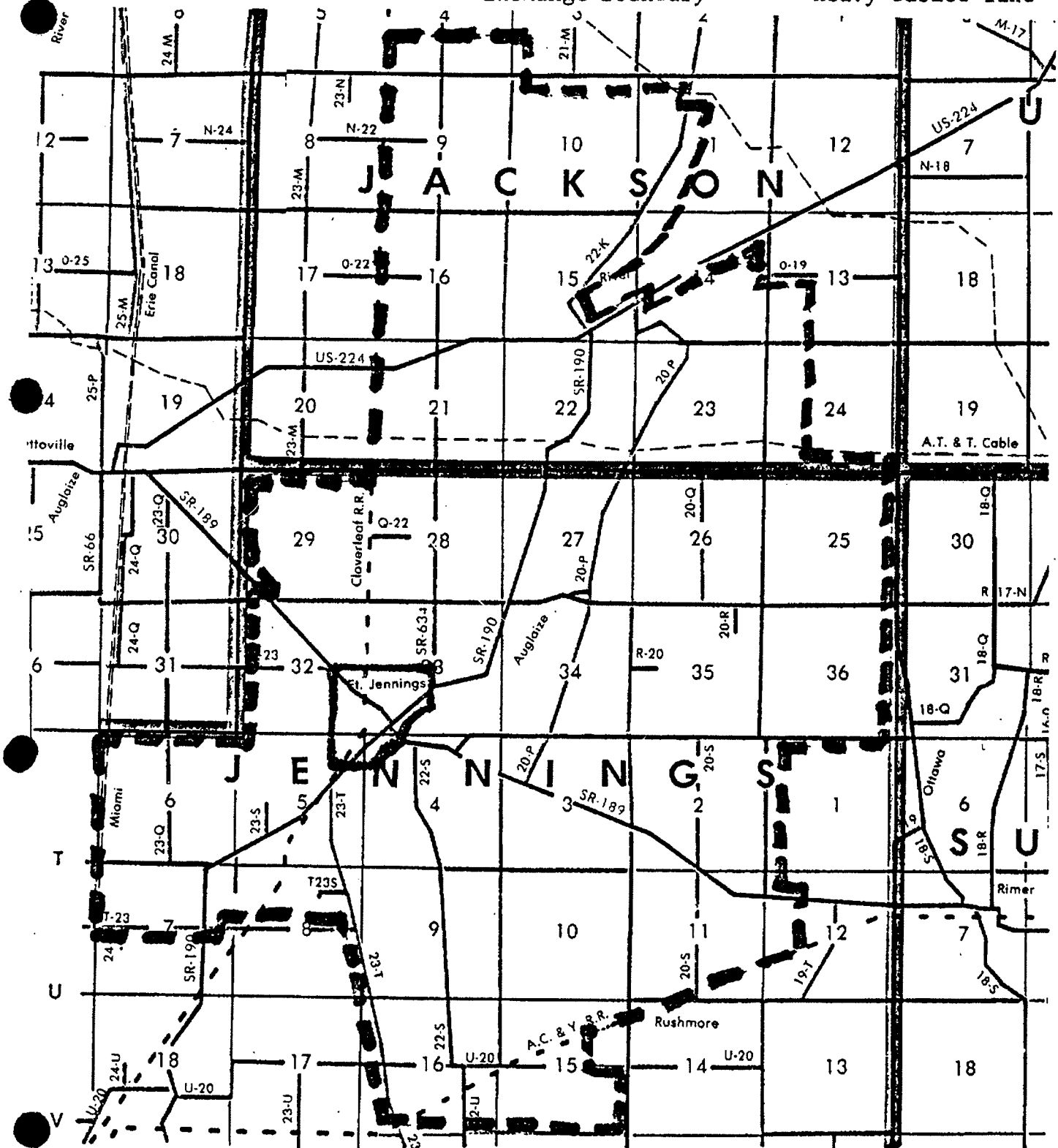
IN ACCORDANCE WITH CASE NO. 96-1310-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P.U.C.O. NO. 4
LOCAL EXCHANGE TARIFFS

EXCHANGE AREA MAP

Scale: 1 inch =

Exchange Boundary = -----heavy dashed line



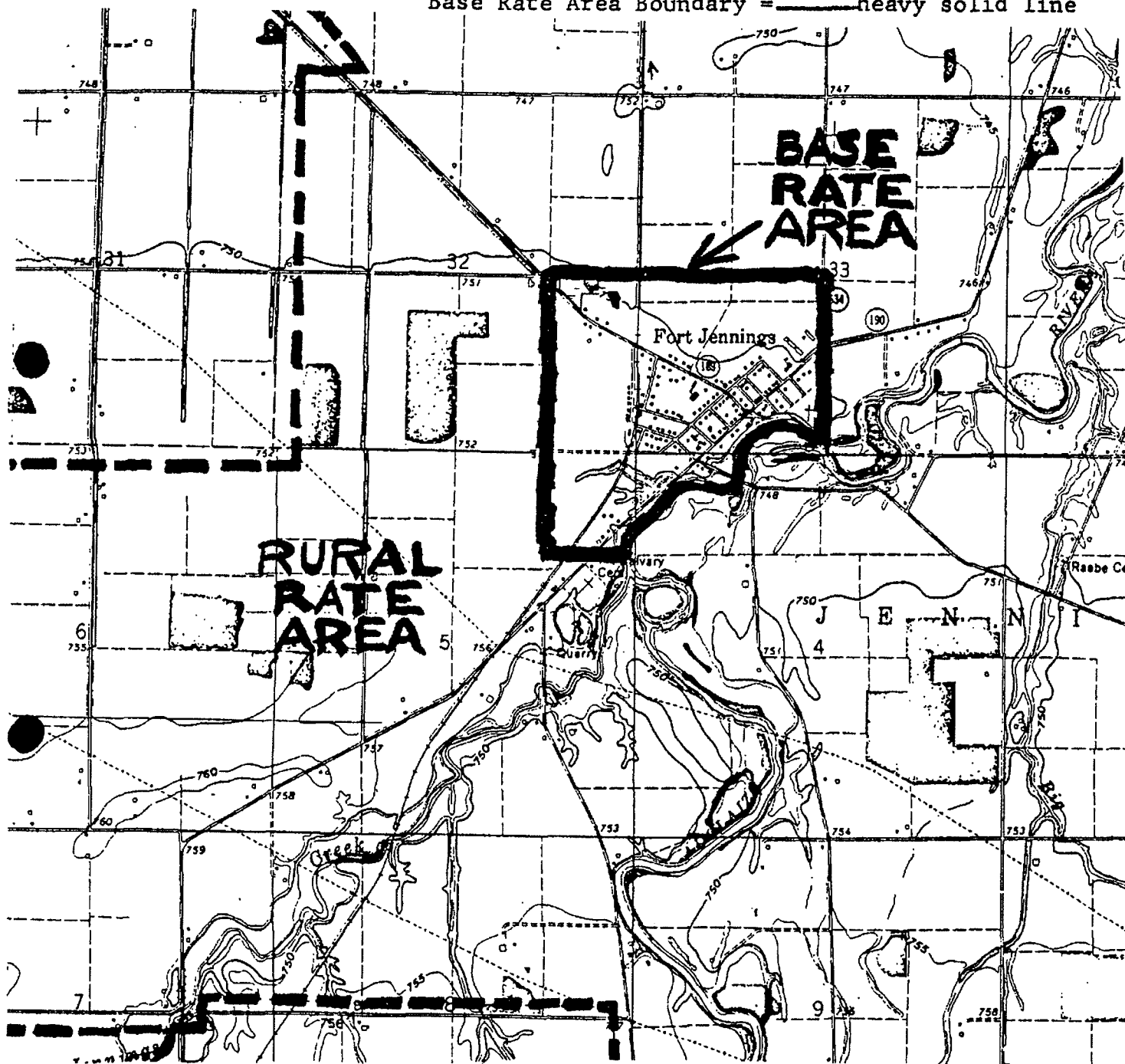
Issued November 2, 1976

Effective January 1, 1977

In accordance with Order No. 75-543
 Issued by the Public Utilities Commission of Ohio
 By Shirley Berelsman, Secretary
 Fort Jennings, Ohio 45844

P. U. C. O. NO. 4
LOCAL EXCHANGE TARIFFS
BASE RATE AREA MAP

Scale: 1 inch =
Base Rate Area Boundary = heavy solid line



Issued November 2, 1976

Effective January 1, 1977

In accordance with Order No. 75-543
Issued by The Public Utilities Commission of Ohio

By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

THE FORT JENNINGS TELEPHONE COMPANY

SECTION 1
1st Revised Sheet No. 5
Replaces Original Sheet No. 5

P.U.C.O. NO. 4
LOCAL EXCHANGE TARIFF

(D)

(D)

Issued: February 14, 2011

Effective: March 17, 2011

In Accordance with Case No. 11-0773-TP-ATA
Issued by the Public Utilities Commission of Ohio
Michael Metzger, General Manager
Fort Jennings, Ohio 45844

THE FORT JENNINGS TELEPHONE COMPANY

SECTION 1
1st Revised Sheet No. 6
Replaces Original Sheet No. 6

P.U.C.O. NO. 4
LOCAL EXCHANGE TARIFF

(D)

(D)

Issued: February 14, 2011

Effective: March 17, 2011

In Accordance with Case No. 11-0773-TP-ATA
Issued by the Public Utilities Commission of Ohio
Michael Metzger, General Manager
Fort Jennings, Ohio 45844

THE FORT JENNINGS TELEPHONE COMPANY

SECTION 1
1st Revised Sheet No. 7
Replaces Original Sheet No. 7

P.U.C.O. NO. 4
LOCAL EXCHANGE TARIFF

(D)

(D)

Issued: February 14, 2011

Effective: March 17, 2011

In Accordance with Case No. 11-0773-TP-ATA
Issued by the Public Utilities Commission of Ohio
Michael Metzger, General Manager
Fort Jennings, Ohio 45844

THE FORT JENNINGS TELEPHONE COMPANY

SECTION 1
2nd Revised Sheet No. 8
Replaces 1st Revised Sheet No. 8

P.U.C.O. NO. 4
LOCAL EXCHANGE TARIFF

(D)

(D)

Issued: February 14, 2011

Effective: March 17, 2011

In Accordance with Case No. 11-0773-TP-ATA
Issued by the Public Utilities Commission of Ohio
Michael Metzger, General Manager
Fort Jennings, Ohio 45844

P.U.C.O. NO. 4
LOCAL EXCHANGE TARIFF

OPTIONAL TOLL CALLING PLAN

(D)

(D)

1. Description

This plan allows customers in the Fort Jennings Exchange to make an unlimited number of calls to the Elida, Lima, Venedocia, Van Wert, Ottawa, and Cairo exchanges of United Telephone Company of Ohio dba Sprint, the Spencerville Exchange of Verizon North Inc., the Middle Point Exchange of the Middle Point Home Telephone Company, and the Vaughnsville Exchange of the Vaughnsville Telephone Company.

2. Rates

The optional toll calling plan rate below applies in addition to the monthly local access line rates set forth in Section 1, Sheet No. 1 of this P.U.C.O. No. 4 Tariff.

Residential/Business
\$6.00/month

Issued: February 14, 2011

Effective: March 17, 2011

In Accordance with Case No. 11-0773-TP-ATA
Issued by the Public Utilities Commission of Ohio
Michael Metzger, General Manager
Fort Jennings, Ohio 45844

THE FORT JENNINGS TELEPHONE COMPANY

10
SECTION 2
4TH REVISED SHEET NO. 1
CANCELS 3RD REVISED SHEET NO. 1

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFF

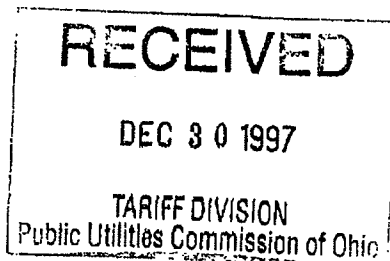
THE FORT JENNINGS EXCHANGE

Charges for Service Connections and Restoral of Service

The following non-recurring charges apply:

	<u>Residence</u>	<u>Business</u>
1. Each initial connection of a line	\$15.00	Time & Material
2. Re-establishment of suspended service	\$10.00	\$10.00
3. Extra Listing - per person	\$.30	\$.60

[RESERVED FOR FUTURE USE]



ISSUED: December 30, 1997

EFFECTIVE: January 1, 1998

IN ACCORDANCE WITH CASE NO. 97-632-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

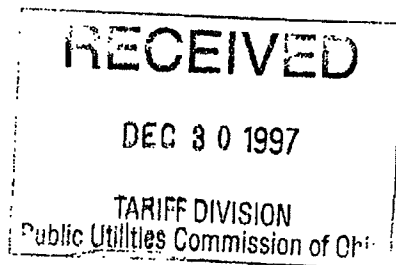
Shirley A. Berelsman, Secretary
Fort Jennings, Ohio 45844

THE FORT JENNINGS TELEPHONE COMPANY

SECTION 2
ST REVISED SHEET NO. 1A

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFF

[RESERVED FOR FUTURE USE]



ISSUED: December 30, 1997

EFFECTIVE: January 1, 1998

IN ACCORDANCE WITH CASE NO. 97-632-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

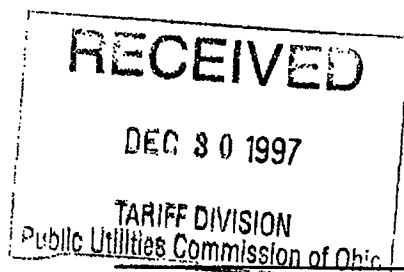
Shirley A. Berelsman, Secretary
Fort Jennings, Ohio 45844

THE FORT JENNINGS TELEPHONE COMPANY

SECTION 2
ORIGINAL SHEET NO. 1B

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFF

[RESERVED FOR FUTURE USE]



ISSUED: December 30, 1997

EFFECTIVE: January 1, 1998

IN ACCORDANCE WITH CASE NO. 97-632-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Shirley A. Berelsman, Secretary
Fort Jennings, Ohio 45844

P.U.C.O. NO. 4
LOCAL EXCHANGE TARIFF

MISCELLANEOUS SERVICE AND FACILITIES

A. TONE DIAL

This service, more commonly known as touch-tone service, is included in the Private Access Line rates set forth in Section 1 of this tariff. Customers with rotary dial service will be grandfathered and will receive a credit of \$1.00 toward their monthly Private Access Line rate. However, any subsequent change to service made by such a grandfathered customer will result in the loss of the grandfathering exception and will require that customer to upgrade to touch-tone service.

(C)
|
(C)

B. CUSTOM CALLING FEATURES

Custom Calling Features are available to single party customers only. Custom Calling is an optional telephone service arrangement which provides one or more of the following features.

1. Call Forwarding

This feature allows a customer to automatically transfer all incoming calls, during the period of time this feature is activated, to another telephone. This service is available on rotary and digitone telephone sets.

Monthly recurring charge.....\$1.50

2. Call Waiting

This feature enables a telephone user to place a call on hold and answer an incoming call. When a customer is talking on the telephone, a short spurt of tone signals him that a call is waiting. The incoming caller hears a regular ringing signal. Flashing the hookswitch "holds" the first call while the second is answered. The customer can alternate between calls by flashing the hookswitch. This service is available on rotary and digitone telephone sets.

Monthly recurring charge.....\$1.50

3. Cancel Call Waiting

This feature allows a customer, on a per call basis, to cancel the call waiting feature via access code dialing. Call Waiting capabilities are re-established as soon as the call is terminated. This service is available on rotary and digitone telephone sets.

Monthly recurring charge.....\$1.50

P. U. C. O. NO. 4
GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS SERVICE AND FACILITIES (continued)

4. Call Transfer

This feature allows a customer to transfer calls to another station by flashing the hookswitch, dialing the transfer-to number, and going on-hook. Disconnection by the transferring station does not cause the other parties to be disconnected. (Note: A customer cannot be assigned for, or subscribe to, both three-way calling and call transfer.) This service is available on rotary and digitone telephone sets.

Monthly Recurring charge

\$1.50

5. Three-Way Calling

This feature enables a customer to make an outgoing call while maintaining a previously established connection. When the second connection is established, the telephone user can bridge the two connections into a three-way conference arrangement. To establish a second connection, the telephone user flashes the hook-switch to place the established call on hold, get dial tone, and dials a third party. When one person hangs up, the other two may continue their conversation. This service is available on rotary and digitone telephone sets.

Monthly Recurring charge

\$1.50

6. Speed Dialing - Short List

This feature enables the customer to dial, with a one digit code, up to eight (8) frequently called numbers, both local or long distance. The customer can change the list of eight (8) called numbers as often as desired. This service is available on rotary and digitone telephone sets.

Monthly recurring charge

\$1.50

7. Speed Dialing - Long List

This feature enables the customer to dial, with a two-digit code, up to thirty (30) frequently called numbers, both local and long distance. The customer can change the list of thirty (30) called numbers as often as desired. This service is available on rotary and digitone telephone sets.

Monthly recurring charge

\$3.00

Issued: June 30, 1989

Effective: August 1, 1989

In Accordance with Order No. 89-666-TP-ATA
Issued by The Public Utilities Commission of Ohio

By Shirley Dorelsman, Secretary
Fort Jennings, Ohio 45844

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS SERVICE AND FACILITIES (continued)

8. Direct Line
This feature provides a signaling arrangement whereby a predetermined telephone number, 7 or 10 digits, will be automatically dialed when your telephone is off the hook and no digits are dialed within 15 to 20 seconds.
Monthly recurring charge \$1.50
9. Code or Toll Restriction
This feature allows calls to be denied either by code restriction or by toll restriction. Lines in the central office can be arranged to prevent any attempt to a certain number or all toll calls can be denied. Calls are denied by customer specified codes or by dialing toll access codes. Upon attempt, these calls are denied and the caller receives equipment busy tone.
Monthly recurring charge \$2.00
10. Multiline Hunt Service
This feature allows lines to be arranged in a multiline hunt group with an assigned pilot number (listed directory number). When the pilot number is dialed, the system tests the busy-idle condition of the first line in the group. If the first line in the group is busy, the busy-idle condition of the next line in the group is tested. This continues until an idle line is found. Multiline hunting can be assigned to both residential and business group applications. This service is available on rotary and digitone telephone sets.
Monthly recurring charge \$2.00
11. Remote Access to Call Forwarding
This service allows subscribers to activate or deactivate Basic Call Forwarding or to change the forward to a destination when they are at a remote location.
Monthly Recurring Charge \$1.50
12. Remote Call Forwarding
This service automatically forwards calls to a remote telephone. This feature can enable someone who is not local to the switch to have a local telephone number. Calls to that number are automatically forwarded to the remote number.
Monthly Recurring Charge \$1.50

(N)

(N)

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS SERVICE AND FACILITIES (continued)

13. Anonymous Call Rejection

This service allows the customer to reject those calls from which a privacy indicator is received (meaning the calling party chose to keep his or her number private). The customer activates the service by dialing *77 from a touchtone telephone. The calling party will receive a recorded announcement indicating that the person being called does not wish to receive calls from callers who choose to block their number. The customer deactivates the service by dialing *80 from a touchtone telephone.

Monthly Recurring Charge \$3.00

14. Hot Line

This service allows the customer to automatically place a call to a pre-assigned number by simply going off hook. No dialing is required. The customer is also able to receive incoming calls normally. This service is provided in conjunction with basic residential or business service which rates are found in Section 1 of this tariff.

Monthly Recurring Charge \$1.50

15. Teen Service

This service permits the customer to have two different rings for two different phone numbers on the same access line. Each number will have a unique ring. This feature is not available to business service. If the customer has Call Waiting, there will be distinctive Call Waiting tones for each telephone number.

Monthly Recurring Charge \$3.00

Quantity Discount

A monthly discount of \$.25 applies for each Custom Calling Feature when two or more Custom Calling Features are requested by the customer.

(N)

(N)

(M)

Issued: November 8, 2006

Effective: December 26, 2006

In Accordance with Case No. 06-1332-TP-ATA
Issued by the Public Utilities Commission of Ohio
Michael Metzger, General Manager
Fort Jennings, Ohio

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS SERVICE AND FACILITIES (continued)

C. EXTENDED SERVICE FEATURES

(M)

Extended Service Features are available to single party customers only. Extended Service is an optional telephone service arrangement which provides one of the following packages.

1. Extended Service Package I

This package allows the customer to select a number of Custom Calling Features as an Extended Service Package. This package contains the following features:

Call Forwarding, Variable
Call Transfer
Call Waiting
Cancel Call Waiting
Direct Line
Direct Connect Service
Manual Line Service

Multiline Hunt Service
Regular Hunt Service
Circle Hunting
Uniform Call Distribution
Preferential Hunting
Queueing
Delay Announcement for Queued Calls

Outwats
Stop Hunt/Make Busy Key
Three-Way Calling
Toll or Code Restriction
and Diversion

Series Completion Speed Calling
1-Digit Speed Calling (8-code)
2-Digit Speed Calling (30-code)
Customer Changeable Speed Calling
Shared Speed Calling

2. Extended Service Package II

This package offers the features in the Extended Service Package I with the following additional features:

Basic Business Group
Business Group Line
Business Group Dialing Plan
Critical Interdigital Timing
for Dialing Plan

Intercom Dialing
Customer Access Treatment
Code Restrictions

Semi-Restricted (Originating and
Terminating)

Fully Restricted (Originating and
Terminating)

Business Group Direct Inward
Dialing (DID)

Basic Business Group (continued)
Business Group Direct Outward
Dialing (DOD)

Business Group Automatic Identified
Outward Dialing

Distinctive Alerting/Call Waiting
Indication

Special Intercept Announcements
Single-Digit Dialing
Simulated Facility Groups for
In and Out Calls

Call Forward Busy Line
Call Forward Busy Line – Incoming Only

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GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS SERVICE AND FACILITIES (continued)

2. Extended Service Package II (continued)

Call Forwarding Don't Answer	Do Not Disturb
Call Forwarding Don't Answer	Outgoing Call Screening
Incoming Only	Usage Sensitive Call Forwarding
Call Forwarding - Incoming Only	Usage Sensitive Call Waiting
Call Forwarding - Variable	Usage Sensitive Three-Way
Call Forwarding - Within	Calling
Group Only	Usage Sensitive Voice/Data
Call Hold	Protection
Call Pick-Up	Voice/Data Protection
Directed Call Pick-Up -	
Non Barge-In	

Monthly Recurring Charge Extended Package I .. \$10.00

Monthly Recurring Charge Extended Package II .. \$15.00

The above items are also available separately. Any items stated above that have not been priced under B - CUSTOM CALLING FEATURES are priced at \$1.50 per feature.

D. CONNECTION CHARGE

A connection charge will be made for each customer request for Tone Dial, Custom Calling Features, and the Extended Service Features. The charge will be waived if the request for Custom Calling Features is made in conjunction with an initial installation service order.

Non-recurring charge .. \$ 5.00

E. PROMOTIONS

The company may, from time to time, promote any or all of its digital enhanced services, Touch Tone, Custom Calling Features and Extended Service Packages, through a "trial offer" not to exceed one (1) month, to its customers at no charge for the non-recurring charge listed in "D" above. However, the customer will not be relieved of paying the recurring or monthly charge as specified for each feature.

Issued: June 30, 1989

Effective: August 1, 1989

In Accordance with order No. 89-666-TP-ATA
Issued by The Public Utilities Commission of Ohio

By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P. U. C. O. NO. 4
GENERAL EXCHANGE TARIFFS

900 SERVICES CALL BLOCKING

A. Description

900 Services Call Blocking is an optional service providing residential and nonresidential customers with the capability to block the origination of direct dialed calls to all 900 services.

B. Regulations

- (a) LEC-provided blocking of 900 services shall be provided where technologically feasible.
- (b) 900 services blocking is to be offered to residential customers at no charge for initial requests.
- (c) 900 services blocking is to be provided to nonresidential customers, free of charge, on a one-time basis, during a 60-day period after the inception of service.
- (d) Charges associated with nonresidential customers' initial requests (after the sixty-day free enrollment period has expired) and subsequent requests, and residential customers' subsequent requests, for 900 services blocking will not exceed the company's service order charge.
- (e) Residential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block services at a previous location at no charge.
- (f) Nonresidential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge during a 60-day period after the inception of service, even if they exercised an option to block 900 services at a previous location at no charge.
- (g) Customers may elect to remove 900 services blocking free of charge. Requests by customers to remove 900 services blocking must be in writing.

RECEIVED

JAN 3 1995

ISSUED: November 22, 1994

EFFECTIVE: January 4, 1995

DOCKETING DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

IN ACCORDANCE WITH CASE NO. 94-1648-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OH
Shirley A. Berelsman, Secretary
Ft. Jennings, Ohio 45844

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1995

P. U. C. O. No. 4
GENERAL EXCHANGE SERVICE TARIFFS

EXCHANGE SERVICES
CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS)

N

A. General

1. The Telephone Company provides Custom Local Area Signalling Services (CLASS) which includes one or more of the following:

- a. Automatic Callback (Repeat Dialing)

Automatically redials the last outgoing number after the customer activates the service by dialing *66 from a touch-tone phone or 1166 from a rotary dial phone. Automatic Callback monitors the busy line and performs a call set-up when both the originating and terminating lines become idle.

- b. Automatic Recall (Call Return)

Enables a customer to return the last incoming call, whether or not it was answered. The Customer dials the activation code of *69 from a touch-tone phone, or 1169 from a rotary dial phone, and the last incoming call is automatically dialed. The callbacks may be to areas where a toll charge would be applicable.

- c. Calling Number Delivery (Caller ID)

Allows the customer to view the telephone number of the calling party when receiving a telephone call. The telephone number of the calling party is displayed on a customer-provided display device.

- d. Calling Number Delivery Blocking (Per Call Blocking)

Allows the customer to prevent the disclosure of his telephone number to a called party by dialing *67 from a touch-tone phone or 1167 from a rotary dial phone. This service is provided on a universal basis, where technically possible, at no monthly charge. All public and semi-public payphones in the Company's service area will be equipped with Per Call Blocking.

N

ISSUED: August 18, 1994

EFFECTIVE: October 3, 1994

IN ACCORDANCE WITH ORDER NO. 94-1402-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

By Shirley A. Berelsman, Secretary
Ft. Jennings, Ohio 45844

P. U. C. O. No. 4
GENERAL EXCHANGE SERVICE TARIFFS

CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (cont'd)

(N)

A. General (cont'd)

e. Calling Number Delivery Blocking (Per Line Blocking)

Prevents disclosure of customer's telephone number on all out-going calls without the necessity of an activation code. This service will be provided to all non-published customers upon request from the customer at no charge. The service is also available to published customers at a monthly charge of \$.65. Deactivation of the blocking of their number is available to both published and non-published customers at their discretion. To deactivate the privacy status, the customer would dial *68 from a touch-tone phone or 1168 from a rotary dial phone before placing a call.

f. Selective Call Forwarding

Allows customers to create a special list of telephone numbers and a destination number through an interactive dialing sequence. By dialing *63 from a touch-tone phone, or 1163 from a rotary dial phone, the customer activates the service. Only incoming calls from numbers appearing on the list will be forwarded to the predetermined remote station.

g. Distinctive Ringing/Call Waiting

Allows customers to designate several numbers that will be recognized immediately as important calls by means of a distinctive alerting signal. Up to nine (9) numbers may be added to the screening list (subject to change due to up-grades in switch) through an interactive dialing sequence. The customer then dials *61 from a touch-tone phone, or 1161 from a rotary dial phone, and activates the service. When the incoming call is identified as one of the numbers on the list, a distinctive ring will be produced in the customer's telephone to alert them that an important call is coming in. If the customer is using the phone and one of the selected numbers comes through on Call Waiting, the customer will receive a distinctive call waiting signal to let them know an important call is awaiting them.

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

By Shirley A. Berelsman, Secretary
Ft. Jennings, Ohio 45844

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFFS

CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS) (cont'd)

A. General (cont'd)

h. Selective Call Reject

Provides the customer with a method of blocking calls from certain numbers, which may or may not be known to the customer. The customer may create a screening list of up to nine (9) telephone numbers (subject to change due to upgrades in switch) and place them in network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with that call on the Selective Call Reject screening list. To activate the feature, the customer dials *60 from a touch-tone phone, or 1160 from a rotary dial phone and the telephone number of each incoming call is checked against the customer's Selective Call Reject screening list.

i. Selective Call Accept

Provides the customer with a method of accepting calls from certain numbers. The customer may create a screening list of up to (9) telephone numbers (subject to change due to upgrades in switch), and place them in the network memory through an interactive dialing sequence. To activate the feature, the customer dials *64 from a touch-tone phone, or 1164 from a rotary dial phone and the telephone number is checked against the customer's Selective Call Accept screening list. Calls from numbers not contained on the list will be given a rejection announcement.

j. Caller ID with Name

Works in the same manner as Caller ID, but in addition to displaying the calling party's telephone number, it also displays the calling party's name. The calling party may subscribe to per line blocking or use per call blocking, which will prevent the disclosure of the calling party's telephone number and name. In such instances, a privacy indication will appear on the Caller ID display device instead of the calling party's telephone number and name.

k. CALLER ID on Call Waiting

This service allows the customer to receive information about a calling party while off hook with an existing call. Calling party information is transmitted after the customer is alerted of the new call. This feature is a flat rate only feature and works in conjunction with CALLER ID (with or without name) and Call Waiting.

(N)

(N)

B. Custom Local Area Signalling Services (CLASS) are central office-based telecommunications services capable of providing several optional service enhancements.

Custom Local Area Signalling Services (CLASS) cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices. When a service cannot be functional, notification will be given that the call is outside the call area served by the service.

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Michael Metzger, General Manager
Fort Jennings, Ohio

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFFS

C. Rates and Charges

The following monthly rates and non-recurring charges apply to Custom Local Area Signalling Services (CLASS), and are in addition to the rates and charges applicable to any associated service, equipment and facilities.

		Monthly Rate Per Line Equipped	
a. Recurring Charges			
Custom Local Area Signalling Services (CLASS)		<u>Residence</u>	<u>Non-Residence</u>
a.	Repeat Dialing	\$3.00	\$3.00
b.	Call Return	\$3.00	\$3.00
c.	Caller ID	\$3.00	\$3.00
d.	Universal Per Call Blocking (per call blocking)	No monthly charge	
e.	Calling Number Delivery Blocking (per line blocking) (Customers with non-published number)	.65	.65
f.	Selective Call Forwarding	\$3.00	\$3.00
g.	Distinctive Ringing/Call Waiting	\$3.00	\$3.00
h.	Selective Call Reject	\$3.00	\$3.00
i.	Selective Call Accept	\$3.00	\$3.00
j.	Caller ID with Name	\$5.00	\$5.00
k.	Caller ID on Call Waiting	\$3.00	\$3.00

(N)
(N)

D. Connection Charge

A connection charge will be made for each customer request for any Custom Local Area Signalling Service (CLASS). The charge will be waived if the request for CLASS features is made in conjunction with an initial installation service order. There will be no connection charge for Universal Per Call Blocking.

Non-published customers may subscribe to Per Line Blocking without a monthly or non-recurring charge within 90 days of the introduction of the service. After the 90-day period has expired, a non-recurring service order charge will apply.

Non-recurring charge \$5.00

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Michael Metzger, General Manager
Fort Jennings, Ohio

P. H. G. R. NR. 4
GENERAL EXCHANGE SERVICE TARIFFS

EXCHANGE SERVICES
CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS)

E. PROMOTIONS

Custom Local Area Signalling Services (CLASS) may be offered to individual customers for trial-use for a period not to exceed (90) days. The dates of offering and duration of trial-use, will be determined by the Telephone Company. During trial-use, the recurring charge for the CLASS feature will not apply to customers participating in the trial-use offering and the non-recurring connection charges will be waived. This offering is limited to one-party lines which are not already equipped with the CLASS features added. A customer may participate only once during each trial-use offering period. Customer requests for CLASS trial-use will be subject to availability of facilities. Requests for promotional offerings will be filed with the Public Utilities Commission of Ohio not less than ten days prior to the effective date.

ISSUED: August 18, 1994

EFFECTIVE: October 3, 1994

IN ACCORDANCE WITH ORDER NO. 94-1402-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

by Shirley A. Berelsman, Secretary
Ft. Jennings, Ohio 45844

P. U. C. O. NO. 4
GENERAL EXCHANGE SERVICE TARIFFS

FIRE ALARM REPORTING SYSTEM

The Fort Jennings Telephone Company will furnish a fire alarm system to the Fort Jennings Fire Department. The Fire Department district is limited to the Townships of Jennings, Jackson and Sugar Creek. The Fire Department does not contemplate expanding its area of coverage beyond the above township boundary lines, but when and if it does, this tariff will no longer apply.

The fire reporting system shall consist of a conference system capable of signalling and providing voice connections for connecting twenty-four (24) volunteer firemen to the incoming fire alarm telephone call.

This system will be furnished at the rate of fifteen dollars (\$15.00) per month. Night and day switching facilities are not provided at this rate.

All new installations, disconnections, moves or changes of these facilities to each individual fireman's regular and established telephone service will be charged for according to rates and charges as set forth on other pages of the Fort Jennings Telephone Company Tariff.

A one-time, non-recurring charge over and above other installation and service charges will apply to each new fire phone added to the system or when an existing fireman changes the location of his fire phone service as follows:

Non-recurring Charge

Each new fire phone service - \$15.00
Each change of location of fire phone service - \$15.00

BANK ALARM

For the provision of an alarm device that when activated will automatically dial pre-selected numbers and by a tape announcement will inform the called party that an alarm condition exists.

Monthly Rate - \$4.00

Issued November 2, 1976

Effective January 1, 1977

In accordance with Order No. 75-543
Issued by The Public Utilities Commission of Ohio

By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P. U. C. O. NO. 4
GENERAL EXCHANGE SERVICE TARIFFS

APPLICATION AND EXPLANATION OF SYMBOLS

Application

1. These Tariffs apply to the General Telephone Exchange Services of the Fort Jennings Telephone Company, hereinafter referred to as the Telephone Company, in the Fort Jennings Exchange. In the event of any conflict between any rate, rule, or regulation contained in these General Exchange Service Tariffs, the rate, rule or regulation contained in the Local Exchange Service Tariff shall apply.
2. The provision of services and facilities, as provided herein, is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of these General Exchange Service Tariffs.
3. These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective date of these Tariffs.

Explanation of Symbols

- (C) Signifies a changed regulation
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment or regulation.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

Issued November 2, 1976

Effective January 1, 1977

In accordance with Order No. 75-543
Issued by The Public Utilities Commission of Ohio

By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFF

DIRECTORY ASSISTANCE SERVICE

(N)

A. Regulations

1. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
2. The charges specified in Section B. for Directory Assistance Service are not applicable to calls placed from pay telephone stations, or from hospitals and skilled nursing homes. For the purpose of this tariff, the term "skilled nursing homes" applies to those nursing homes that provide 24 hour per day professional nursing care.
3. Directory assistance service furnished to the visually or physically handicapped:
 - a. Charges for Directory Assistance Service are not applicable to calls placed by visually or physically handicapped subscribers to the Directory Assistance attendant. One residence service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Telephone Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:
 - (i) A letter to the Telephone Company from a qualified professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption, or
 - (ii) The filling out of a prepared form made available by the Telephone Company, by a qualified professional familiar with the person's visual or physical impairment.

(N)

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FEB 7 2001

TARIFF DIVISION

Public Utilities Commission of Ohio

Issued: December 19, 2000

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In Accordance with Case No. 00-2456-TP-ATA
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by Shirley A. Berelsman, Secretary-Treasurer
Fort Jennings, Ohio

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFF

DIRECTORY ASSISTANCE SERVICE

(N)

A. Regulations (cont'd)

- b. Exemption may be extended to one business service in lieu of a residence service where the handicapped person subscribes only to business service that is located in the residence of said person.
- c. For the purpose of this tariff, a visually handicapped person is defined as follows:
 - (i) Visual acuity of 20/60 or worse with best refractive correction with best eye, or
 - (ii) Visual field of 20° or less in diameter.

4. Directory Assistance Service for the communicatively impaired:

- a. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
- b. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, may receive a discount off their message toll services rates.

(N)

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FEB 7 2001

TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: December 19, 2000

Effective: February 7, 2001

In Accordance with Case No. 00- 2456-TP-ATA
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by Shirley A. Berelsman, Secretary-Treasurer
Fort Jennings, Ohio

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFF

DIRECTORY ASSISTANCE SERVICE

B. Rates

1. Local

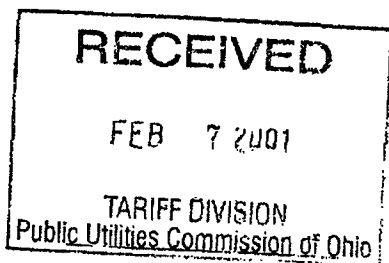
- a. Requests made of Directory Assistance for telephone numbers of individuals or businesses located in the Fort Jennings Exchange are free.

2. National

- a. The rate of \$.90 applies when customers of the Telephone Company request assistance in determining telephone numbers of individuals or businesses who are located outside the Local service area described above.

(N)

(N)



Issued: December 19, 2000

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Fort Jennings, Ohio

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

(N)

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators. Pursuant to PUCO Case No. 05-1306-TP-COI, 811 Service shall be made available within Ohio by May 14, 2007.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

(N)

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a number change charge as set forth in Section F. below.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.

(N)

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

(N)

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

(N)

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

D. LIABILITY (continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

(N)

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider changes the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Connection Charges will apply.
4. Rates:

	Nonrecurring Charge
Central Office Charge *	\$115.00
Number Change Charge (per Telephone Number)	\$57.50
Service Connection Charge	\$15.00

* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

(N)

P.U.C.O. No. 4
GENERAL RULES AND REGULATIONS

The Fort Jennings Telephone Company will comply with all of the Commission's Minimum Telephone Service Standards set forth in Chapter 4901:1-5 of the Ohio Administrative Code (O.A.C.).

(N)

A. APPLICATION

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs. They apply to the intrastate service and facilities furnished by the Fort Jennings Exchange, herein referred to as the Telephone Company or Company.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the other sections of this Telephone Service Tariff, the rate, rule, regulation or provision contained in the specific section of this tariff shall prevail.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Subscriber Billing Adjustments For Local Exchange Service

The Company will comply with the Commission's Minimum Telephone Service Standards regarding subscriber billing adjustments for local exchange service, set forth in O.A.C. 4901:1-5-16, and found in Section 10 of this Tariff.

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2. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and right for the construction and maintenance of the necessary pole lines, circuits and equipment.

3. Interruption of Service

The Company will comply with the Commission's Minimum Telephone Service Standards regarding interruption of service, set forth in O.A.C. 4901:1-5-16, and found in Section 10 of this Tariff.

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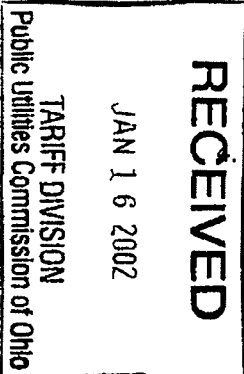
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Directory Errors and Omissions

The Telephone Company, except as provided herein, shall not be liable for damages claimed on account of, or errors in, or omissions from its directories, nor for the result of the publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in the directories.

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Effective: January 16, 2002

In Accordance with Case No. 00-1265-TP-ORD
Issued by the Public Utilities Commission of Ohio
Shirley Berelsman, Secretary-Treasurer
Fort Jennings, Ohio

P.U.C.O. No. 4
GENERAL RULES AND REGULATIONS

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

4. Directory Errors and Omissions (Continued)

The Company will comply with the Commission's Minimum Telephone Service Standards regarding omission of a subscriber's listing from the white pages of the telephone directory or the listing of an incorrect telephone number, set forth in O.A.C. 4901:1-5-16, and found in Section 10 of this Tariff.

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5. Transmitting Messages

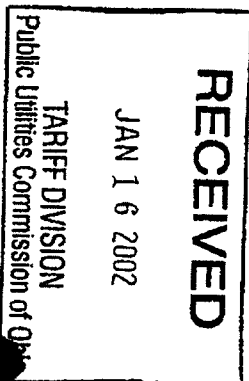
The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the error.

6. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible for any action of the Connecting Company.

7. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.



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P.U.C.O. No. 4
GENERAL RULES AND REGULATIONS

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

8. Adjustment of Charges

The Company will comply with the Commission's Minimum Telephone Service Standards regarding overbilling and underbilling, set forth in O.A.C. 4901:1-5-16, and found in Section 10 of this Tariff.

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9. Handling of Consumer Complaints

The Company will comply with the Commission's Minimum Telephone Service Standards regarding the handling of consumer complaints, set forth in O.A.C. 4901:1-5-5, and found in Section 10 of this Tariff.

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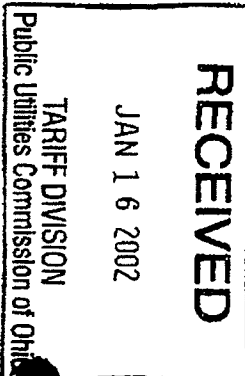
C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Lines (other than inside wiring) furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company. The Company, its agents, or its employees shall have the right to enter upon a customer's (subscriber's) premises during normal working hours only as may be required to make repairs to its lines (other than inside wiring) or to otherwise remove the source of emergency conditions that are, or that the Company has reason to expect soon will be, endangering the safety, health, or welfare of the Company employees or of other persons, or the safety of component parts of the Company's system.

If visitation to the customer's premises is sought for any other purpose, such visitation shall preferably be prearranged by telephone; however, if such prearrangement is not feasible, the Company's agent, or employee seeking entrance to the subscriber's premises shall approach a responsible adult member of the household, shall identify himself to such person's satisfaction, and shall state the reason for his proposed visitation. Entrance shall not be gained by force or subterfuge or by approach to a child or other irresponsible person. The Company shall be responsible for any damage to the subscriber's property arising from such visitation, whether negligently, willfully, or inadvertently caused.

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and, if such service is furnished, may require the Subscriber to install and maintain such service and may also require the Subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

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Fort Jennings, Ohio

P.U.C.O. No. 4
GENERAL RULES AND REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

2. Use of Subscriber Service

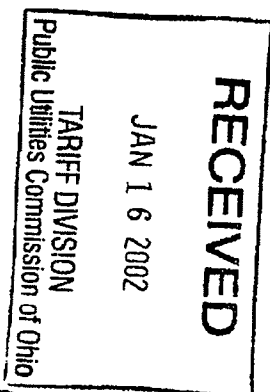
Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber and his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

3. Misuse of Facilities

The Telephone Company may discontinue telephone service, after notification, to any individual, partnership, association or corporation, who by the use of the facilities furnished them by the Telephone Company uses or permits to be used for the following fraudulent purposes:

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- a. the use of the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service;
- b. the use of the service for any purpose other than as a means of communication;



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Fort Jennings, Ohio

P.U.C.O. No. 4
GENERAL RULES AND REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

3. Misuse of Facilities (Continued)

- c. the use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge;
- d. the obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, local or message toll telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or part, of the regular charge for service; and
- e. causing or allowing Telephone Company equipment to be tampered with, damaged or destroyed through negligence.

When service is restored after denial, the Telephone Company will make a pro rata allowance at the scheduled rate for the service denied for the entire period of denial.

(D)

The Company will comply with the Commission's Minimum Telephone Service Standards regarding denial or disconnection of local and toll service, set forth in O.A.C. 4901:1-5-17, and found in Section 10 of this Tariff.

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D. ESTABLISHMENT AND FURNISHING OF SERVICE

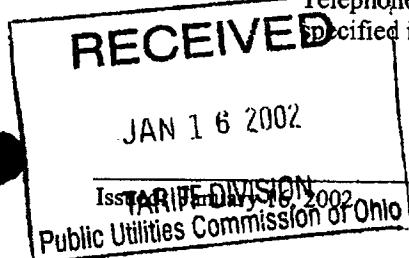
The Company will comply with the Commission's Minimum Telephone Service Standards regarding establishment of service, set forth in O.A.C. 4901:1-5-13, and found in Section 10 of this Tariff.

(N)

1. Application for Service

- a. Application for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon establishment of service. The terms and conditions specified in such contracts are subject to these General Rules and Regulations,

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In Accordance with Case No. 00-1265-TP-ORD
Issued by the Public Utilities Commission of Ohio
Shirley Berelsman, Secretary-Treasurer
Fort Jennings, Ohio

Effective: January 16, 2002

P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

ESTABLISHING AND FURNISHING OF SERVICE (continued)

the General Exchange Service Tariffs and the Local Exchange service tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

- b. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (outside move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central office designation or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.

3. Non-published Telephone Numbers.

Non-published Telephone Numbers will be permitted upon receipt of an authorization, signed by the subscriber in a form satisfactory to the Company. First request, no charge; change charge for subsequent requests, \$5.00 non-recurring charge; monthly charge for one non-published telephone number, \$0.65 per month. The Company shall not be obligated under any circumstances and regardless of any emergency, unless such calls are placed by number. The Company will endeavor to prevent the disclosure of the number of such telephone, but shall not be liable should such number be divulged through inadvertence.

4. Alterations

The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's

Issued November 2, 1976

Effective January 1, 1977

In accordance with Order No. 75-543
Issued by The Public Utilities Commission of Ohio

By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

ESTABLISHING AND FURNISHING OF SERVICE (continued)

wiring or equipment; and the subscriber agrees to pay Company's current charges for such changes.

5. Payment for Service

The subscriber is required to pay all charges for exchange service and facilities and for toll messages in accordance with provisions contained in Section 2.

The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

6. Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in the Telephone Company's Tariff, is borne by the Telephone Company. Subscribers may not rearrange, disconnect, or remove any outside wiring installed by the Telephone Company, except upon the written consent of the Telephone Company.

7. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

8. Emergency Calls Offered at No Charge

Message toll telephone calls to governmental emergency service agencies as set forth in a. following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in b. following, are offered at no charge to customers.

- a. Governmental fire fighting, police, State Highway Patrol, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, 365 days a year, including holidays.

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TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

Effective: July 1, 1989

In accordance with Order No. 89-54-TP-COI
Issued by the Public Utilities Commission of Ohio

By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

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MAY 07 1993

DOCKETING DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

ESTABLISHING AND FURNISHING OF SERVICE (continued)

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- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life and/or property and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

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Issued: May 1, 1989

Effective: July 1, 1989

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TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

In accordance with Order No. 89-54-TP-COI
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By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

GENERAL RULES AND REGULATIONS

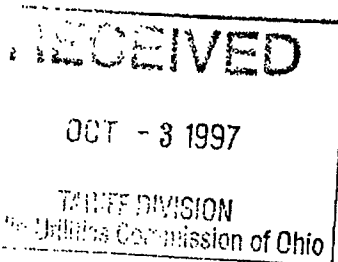
E. TELEPHONE DIRECTORIES

1. Distribution

The Telephone Company will furnish to its subscribers without charge, one directory per each main station service. Directories for each subscribed for extension station will be furnished without charge only upon the subscriber's request. Other directories of the Telephone company will be furnished at the discretion of the Telephone Company at a charge of \$2.00 each.

2. Ownership and Use

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service and are to be returned to the Telephone Company upon request. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber.



Issued: October 3, 1997

Effective: October 7, 1997

In accordance with Case No.96-1310-TP-COI
Issued by The Public Utilities Commission of Ohio
By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

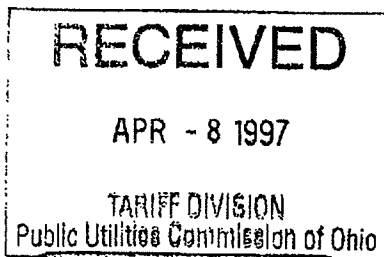
THE FORT JENNINGS TELEPHONE COMPANY

SECTION 3
FIRST REVISED SHEET NO. 9
REPLACES ORIGINAL SHEET NO. 9

P.U.C.O. NO. 4
GENERAL RULES AND REGULATIONS

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Issued: April 8, 1997

Effective: April 15, 1997

In accordance with Case No. 96-1310-TP-COI
Issued by The Public Utilities Commission of Ohio
By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P.U.C.O. No. 4
GENERAL RULES AND REGULATIONS

H. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Deposits

The Company will comply with the Commission's Minimum Telephone Service Standards regarding deposits, set forth in O.A.C. 4901:1-5-13(B)(2)(b), and found in Section 12 of this Tariff.

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2. Guarantors

The Company will comply with the Commission's Minimum Telephone Service Standards regarding third-party guarantors, set forth in O.A.C. 4901:1-5-14, and found in Section 10 of this Tariff.

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TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: January 16, 2002

In Accordance with Case No. 00-1265-TP-ORD
Issued by the Public Utilities Commission of Ohio
Shirley Berelsman, Secretary-Treasurer
Fort Jennings, Ohio

Effective: January 16, 2002

P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

A. APPLICATION

This section contains regulations, rates and charges applicable to Customer-Owned, Coin-Operated Telephone (COCOT) Service required by The Public Utilities Commission Ohio Opinion and Order for Case No. 84-863-TP-COI as entered in the Journal January 29, 1985 and the Opinion and Order in Case No. 88-452-TP-COI as entered in the Journal February 21, 1990.

B. GENERAL

1. The Telephone Company will permit the resale of Local Telephone Service associated with Customer-Owned, Coin-Operated and Non Coin-Operated telephone service.
2. Customer-Owned, Coin-Operated Telephone (COCOT) Service is a basic exchange service provider to customers for the connection of a Customer-Owned, Coin-Operated Telephone.

C. REGULATIONS

1. COCOT Service is provided on an Individual Business Access Line basis only. COCOTS may not, under any circumstances, be connected behind a PBX.
2. All COCOTS must be either:
 - a. Registered with the FCC under Part 68 of its Rules and Regulations,
 - b. Connected to the network behind an FCC-registered coupler.
3. General operating characteristics required of all COCOTS:
 - a. COCOT instruments shall be hearing aid compatible;
 - b. COCOT instruments shall be mounted in accordance with federal and state height regulations for disabled persons;
 - c. COCOT instruments shall provide access to Operator, 911 Emergency Service (where available), and Directory Assistance for free and without the use of a coin.
4. Requirements for COCOT Service:
 - a. COCOT instruments shall possess the capability of returning unused coins;
 - b. COCOT instruments shall possess the capability of accepting coins of various denominations;
 - c. COCOTS, at the option of the owner, may provide either outgoing calls only or both outgoing and incoming calls. If, however, the COCOT provides outgoing calls only, notice of such must be posted on the COCOT instrument.

ISSUED: February 21, 1990

EFFECTIVE: March 1, 1990

In Accordance with Order No. 88-452-TP-COI
Issued by The Public Utilities Commission of Ohio

by Shirley Berelsman, Secretary
Ft. Jennings, Ohio 45844

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PUBLIC UTILITIES COMMISSION OF OHIO

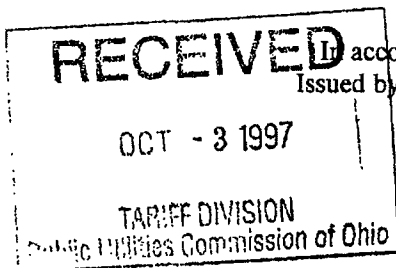
P.U.C.O. NO. 4
GENERAL RULES AND REGULATIONS

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE continued

- d. COCOT Service is afforded the same "essential service" status as that assigned to public service telephone locations provided by the Telephone Company;
 - e. COCOT instruments shall provide both local and long distance service;
 - f. COCOT instruments shall provide access to all locally certificated long distance carriers and 800 numbers;
 - g. COCOTS may not place time limitations on any phone calls;
 - h. COCOT owners must program their telephone instruments in such a manner as to abide but he Commission's rules for the operations of alternative operator services. These rules include providing access to the local exchange company operator by providing access to the local exchange company operator by use of keypad "0-"; providing access to all locally certified interexchange carriers; and providing access to local emergency services numbers (both 911 and other applicable numbers in those areas in which 911 is not available). Owners who choose to associate with AOS providers will e disconnected if they are found to be offering the service of a non-certified AOS provider.
 - i. COCOTS may not charge an end user a fee for using a credit card at a pay station.
5. Posted informational requirements for ALL COCOT service:
- The following information, which shall be provided in a clear and easy to read form, should be posted at or near each COCOT location:
- a. Name and telephone number of the COCOT owner;
 - b. Operating instructions for the COCOT instrument;
 - c. Method for reporting complaints and obtaining refunds in a cost free manner;
 - d. Out-of-order COCOTS shall be clearly marked as such;
 - e. Notice must be provided if COCOT instruments are not programmed to receive incoming calls.
6. Other charging and rate-related requirements for All COCOT Service:
- a. The maximum rate for a local call shall not exceed the tariff rate of \$.10 authorized by the Public Utilities Commission of Ohio.
- The maximum rate restriction is effective until October 7, 1997, at which time end user payphone coin rates and end user directory assistance charges will be deregulated and detariffed pursuant to the FCC's Report and Order in Docket No. 96-128 issued September 20, 1996 and the PUCO's Entry in Case No. 96-1310-TP-COI entered May 22, 1997.
7. Other charging and rate-related requirements for ALL COCOT Service: (continued)
- b. The COCOT owner/subscriber is responsible for the payment of all calls originated from or accepted at the Access Line terminating location.

Issued: October 3, 1997

Effective: October 7, 1997



In accordance with Case No. 96-1310-TP-COI
Issued by The Public Utilities Commission of Ohio
By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P.U.C.O. NO. 4
GENERAL RULES AND REGULATIONS

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE continued

- c. The COCOT user shall not be charged for incompleting calls.
 - d. COCOTs are not permitted to resell or mark-up the price of long distance service without first obtaining Commission certification to do so.
8. COCOT owners must submit a completed "Application to Provide Customer-owned, Coin Operated Telephone Service in the State of Ohio" to the Telephone company prior to the connection of their service. A Commission approved application form attached and identified as Appendix A.

D. RATES AND CHARGES

The monthly rate for a Customer-Owned, Coin-Operated Telephone Service line is the payphone access line rate, plus the coin supervision, additive rate where applicable, as set forth in this Company's P.U.C.O. No. 4, Section 1, Sheet No. 2.

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E. DISCONNECTION OF COCOT SERVICE

By its Finding and Order for Case No. 84-863-TP-COI as entered in the Journal April 9, 1985, The Public Utilities Commission Ordered the local exchange companies to include, as part of their tariffs:

DISCONNECT PROCEDURES FOR COCOT SERVICE

Any provider of such customer-owned, coin-operated telephone (COCOT) service that obtains a local access line or subscriber line from a local exchange company is a customer of said company and is therefore subject to the terms and conditions set forth in said company and is therefore subject to the terms and conditions set forth in said company's tariffs and must comply with all the requirements set forth in the Opinion and Order issued by the Public Utilities Commission of Ohio on January 29, 1985, in Case No. 84-863-TP-COI. Failure to comply with said tariffs and Opinion and Order or any related rule approved by this Commission shall be grounds for disconnection.

If a provider of COCOT service is in noncompliance, the local exchange company shall mail to the COCOT provider a proper and reasonable disconnection notice which indicates that unless the reason for noncompliance is removed not later than fifteen (15) days from the postmarked date, service to the COCOT location will be terminated unless a written protest is filed with the Docketing Division of the Public Utilities Commission prior to such date. However, such

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Effective: April 15, 1997

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TARIFF DIVISION

Public Utilities Commission of Ohio

In accordance with Case No. 96-1310-TP-COI
Issued by The Public Utilities Commission of Ohio
By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE continued

notification requirements do not apply if continuation of the COCOT service would cause damage to the company's switched network, or if the disconnection is due to nonpayment. Disconnections for non-payment shall be made in accordance with the local exchange company's normal practices for business customers.

The following constitute the minimum requirements of a proper and reasonable disconnection notice to providers of COCOT service:

1. The date on which the disconnection will occur.
2. The reason(s) for the disconnection, and the manner in which to avoid such disconnection (e.g., necessary physical modifications to bring such COCOT into compliance).
3. The necessary procedures for handling disputes, including:
 - a. The address and telephone number of the office of the telephone company that the COCOT provider may contact in reference to his or her account;
 - b. Notice that the provider may, after contacting the company, pursue his or her dispute with the Public Utilities Commission of Ohio's Public Interest Center on an informal basis. The toll-free telephone number of the Commission's Public Interest Center shall be provided; and
 - c. Notice that the provider may, after contacting the company, pursue his or her dispute on a formal basis by filing a written protest with the Docketing Division of the Commission within fifteen days of the service date of the disconnection notice. The address of the Commission's Docketing Division shall be provided. The notice shall state that failure to file a formal protest constitutes an acknowledgment by the COCOT provider that his or her service is not in compliance with the Company's tariffs and the Commission's regulations.

ISSUED: February 21, 1990

EFFECTIVE: March 1, 1990

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TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

In Accordance with Order No. 88-452-TP-COI
Issued by The Public Utilities Commission of Ohio

by Shirley Berelsman, Secretary
Ft. Jennings, Ohio 45844

P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

D

D

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TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

APPLICATION OF BUSINESS AND RESIDENCE RATES

A. Business rates apply at the following location:

1. In offices, stores, factories, mines and all other places of a strictly business nature.
2. In boarding houses, except as noted under B-2, offices of hotels, halls and offices of apartment buildings; quarters occupied by Clubs or Lodges; public, private or parochial schools or colleges, churches, hospitals, libraries and other similar institutions.
3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
4. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
5. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B-3 below.

B. Residence Rates Apply at the following locations:

1. In private residence where business listings are not provided.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.

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P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

APPLICATION OF BUSINESS AND RESIDENCE RATES (continued)

3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinarian, provided the subscriber does not maintain an office in the residence.

CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES

A. General

1. Lines will be extended in accordance with provisions specified in paragraphs D-1, 2, 3, Line Extensions, of this Tariff.
2. Special charges in the form of installation charges, monthly charges or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:
 - a. The facilities are provided in remote or undeveloped sections within the Exchange Area.
 - b. Conditions require the provisions of special equipment or unusual methods of plant construction, installation or maintenance.
 - c. The customer's location requires the use of costly private right-of-way.
3. Title to all construction, as specified in C below, provided wholly or partly at a customer's expense is vested in the Telephone Company.
4. By "cost" is meant, the cost of labor and materials including the usual supervisory expenses.
5. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost to the Telephone Company for such attachments is borne by customer.

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P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (continued)

6. The customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
7. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located.

B. SPECIAL TYPE OF CONSTRUCTION

When underground service connections are desired by customers as initial installations in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installing it, less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.

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P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

SPECIAL TYPE OF CONSTRUCTION (continued)

4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

C. POLES ON PRIVATE PROPERTY

1. Poles on private property to be used in serving an individual subscriber will be furnished by the Telephone Company at a charge to the subscriber at actual cost of time, material and overheads for such pole, except that the Telephone Company will furnish as many as two poles without charge to the subscriber provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
2. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained, and owned by the Telephone Company, subject to such construction charge as may be applicable.
3. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.

D. LINE EXTENSIONS

1. Line extensions will be made pursuant to P.U.C.O. Administrative Order 154 - ($\frac{1}{2}$ mile construction costs at Company expense, all excess construction costs to be borne by prospective subscriber or subscribers).
2. Provisions of Private Right-of-way
 - a. Where required by the conditions, applicants shall provide, without expense to the Telephone Company, private

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P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

LINE EXTENSIONS (continued)

right-of-way parallel to the public highway; such right-of way shall be free from tree interference and otherwise suitable.

3. Other Regulations

- a. Applicants may be required to make advance payments to cover all or a portion of the exchange service when in the opinion of the Telephone Company there is evidence of credit risk.

A. DIRECTORY LISTINGS

1. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.
2. The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscribers' service. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.
3. Names in directory listings shall be limited to the following:
 - a. In connection with residence service:
 1. The individual name of the subscriber, or
 2. The individual name of a member of the subscriber's family.
 - b. In connection with business service:
 1. The individual name of the subscriber, or
 2. The name under which the subscriber is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a

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P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

DIRECTORY LISTINGS (continued)

- bank account is carried, or,
3. The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other party to use, or
 4. The individual names of the officers, partners, or employees of the subscriber, or
 5. The names of departments when such listings are deemed necessary from a public reference viewpoint.
4. Whenever any question arises as to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; the Telephone Company is privileged to require the subscriber to secure from the owner of such name, written authority so to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or to delete such listings where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the Telephone Company.
5. Primary Listings
- a. One listing without charge, termed the primary listing, is provided as follows:
 1. For each separate subscriber service. When two or more main station lines or P.B.X. lines are consecutively operated, the first number of the group is considered the primary listing.
 2. For each semi-public service.

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P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

B. REGULAR EXTRA LISTINGS

1. Business extra listings may be the names of partners or members of the firm, if the subscriber is a partnership or firm; the names of officers of the corporation, if the subscriber is a corporation; and for any business establishment, the names of associates or employees of the subscriber. No other class of listing such as service, agency, commodity, etc., will be accepted.
2. Residence extra listings may be the names of members of the subscriber's immediate family.
3. In connection with semi-public telephone service, extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular Extra Listing rates in connection with semi-public stations are furnished under the same regulations as specified in paragraph 1, above.
4. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company, it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of P.B.X. station, or extension station, installed on premises of the subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.
5. Regular Extra Listings are furnished at the rate quoted in the General Exchange Service Tariffs.
6. Extra listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for listing is made, or at the date of issue of the directory, as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

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P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

C. SPECIAL TYPES OF EXTRA LISTINGS

1. Duplicate and cross reference listings.

- (a) Duplicate listings, i.e. listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangement of names, are permitted when, in the opinion of the Telephone Company, they are necessary for the proper identification of the subscriber and are not desired to secure a preferential position in the directory or for advertising purposes.
- (b) Cross Reference Listings are permitted when their use will facilitate in the handling of telephone calls.
- (c) The Regular Extra Listing rate applies for each Duplicate or Cross Reference Listing.

2. Alternate Call Number Listings

- (a) Listing of an alternate telephone number, other than those covered under paragraph 5a "Office Hour Listings" of this Tariff, to be called in case no answer is received, is permitted for subscribers to all classes of service.
- (b) The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such case, the consent of the subscriber to be alternately listed service must be obtained before the alternate listing is furnished.
- (c) The Regular Extra Listing rate applies for each Alternate Call Number Listing.

3. Foreign Exchange Listings

- (a) Foreign Exchange Listings, i.e., listings of subscribers located in an exchange other than that in which the listed service is furnished, are permitted.
- (b) The regular Extra Listing rate applies for each Foreign Exchange Listing.

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P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

SPECIAL TYPES OF EXTRA LISTINGS (continued)

4. Temporary Tenant Listings

- (a) Residence subscribers who lease thier premises for periods of less than one year and request the Telephone Company to render service to their tenant without change in contract, may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time.
- (b) All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment of all charges.
- (c) The Regular Extra Listing rate applies for each Temporary Tenant Listing.

5. Office Hour Listings

- (a) Listing of office hours or other information which is not required in order to effeciently handle telephone tariff, is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listing, may obtain same by paying the rates for Regular Extra Listings. A phrase directing the method of calling when PBX operator is not on duty may be listed in the directory, at Regular Extra Listing rates whenever night connections are provided.

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THE FORT JENNINGS TELEPHONE COMPANY

SECTION 3
ORIGINAL SHEET NO. 19

P. U. C. O. NO. 4
GENERAL EXCHANGE SERVICE TARIFFS

(D)

(D)

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P. U.C. O. NO. 4
GENERAL RULES AND REGULATIONS

INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

A. INITIAL CONTRACT PERIODS

1. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.
2. The length of contract period for directory listing, and where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.

B. TERMINATION OF SERVICE BY SUBSCRIBERS

1. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
 - a. In case of service for which the initial contract period is one month, the charges due for the balance of the initial month;
 - b. In the case of directory listing and where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases, charges will be continued only to the date of termination of the extra listing, subject, however, to a minimum charge for one month:

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P.U.C.O. No. 4
GENERAL RULES AND REGULATIONS

TERMINATION OF SERVICE (Continued)

1. The contract for the main service is terminated;
 2. The listed party becomes a subscriber to some class of exchange service;
 3. The listed party moves to a new location;
 4. The listed party dies.
- c. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.
2. Service may be terminated after the expiration of the initial contract period upon payment of all charges due to the date of termination of the service.

PAYMENT FOR SERVICE AND FACILITIES

1. The Telephone Company will endeavor to mail its bills for telephone service on or before the same date each month. In accordance with O.A.C. 4901:1-5-17, and found in Section 10 of this Tariff, a subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due. Bills are payable at the office of the Telephone Company or any agency authorized by the Telephone Company to receive such payment. (T)
2. The failure of the customer to promptly pay a delinquent bill (regular billing or special toll billings) may subject the customer's service to either temporary suspension or discontinuance of service pursuant to O.A.C. 4901:1-5-17. (T)

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P.U.C.O. No. 4
GENERAL RULES AND REGULATIONS

PAYMENT FOR SERVICE AND FACILITIES (Continued)

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3. Each month shall be considered to have thirty (30) days for the purpose of computing charges, and shall be the basis for computing fractional portions of monthly billing, pro rata charges and adjustments for customer accounts. (T)
4. Failure to receive a bill will not exempt a subscriber from payment of any sum or sums due the Company. (T)
5. If a temporarily suspended service is reconnected prior to the completion of an order to discontinue the service, the Telephone Company will give a pro rata credit for the entire period of time the service was temporarily suspended; except, in the case where service is reconnected within the day after the day it was temporarily suspended, no credit will be given. Subsequent to the completion of an order to discontinue a customer's telephone service, the Telephone Company will reestablish the service only on the basis of a new application for service; in such case, the restoral of service charge is not applicable. (T)

PUBLIC TELEPHONE SERVICE

1. A Public Telephone is an exchange station installed at the Telephone Company's option, in charge of an attendant, or equipped with a coin collecting device, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.

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P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

PUBLIC TELEPHONE SERVICE (continued)

2. Persons with whom arrangements are made by the Telephone Company for the installation of Public Telephones are considered as the agents of the Company in serving the public.
3. Public telephones are installed upon the agent signing established forms of application, without specific terms, terminable by either an agent or the Telephone Company upon written notice.
4. No listings in the directory are allowed in connection with public telephone service.
5. Local Messages from Public Telephones are charged for at the rates shown in the General Exchange Service Tariffs and Toll Messages are charged for at the Telephone Company's established rates.

SPECIAL SERVICE AND FACILITIES

Special service and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

TEMPORARY SUSPENSION OF SERVICE

1. Upon request, a subscriber having any class of exchange service, except service stations, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed four months (120) days is allowed in any calendar year.

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THE FORT JENNINGS TELEPHONE COMPANY

SECTION 3

1st Revised Sheet No. 24

Cancels Original Sheet No. 24

P. U. C. O. NO. 4
GENERAL RULES AND REGULATIONS

TEMPORARY SUSPENSION OF SERVICE (continued)

2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. No charge will be made for restoration of service.
3. The reduction in rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for extension stations, directory listings, mileage, and miscellaneous equipment.
4. Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period shall be made in advance and the allowance applied after the service is restored.

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THE FORT JENNINGS TELEPHONE COMPANY

SECTION 3
ORIGINAL SHEET NO. 25

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GENERAL EXCHANGE SERVICE TARIFFS

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THE FORT JENNINGS TELEPHONE COMPANY

SECTION 3

1st Revised Sheet no. 26

Cancels Original Sheet No. 26

P. U.C. O. NO. 4
GENERAL RULES AND REGULATIONS

GENERAL REGULATIONS

A. LIABILITY OF TELEPHONE COMPANY

1. In view of the fact that the customer has exclusive control of his communication over the facilities furnished him by the Telephone Company and of the other uses for which facilities may be furnished him by the Telephone Company, and because of unavoidableness of errors incident to the service and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.

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P.U.C.O. No. 4
GENERAL RULES AND REGULATIONS

GENERAL REGULATIONS (Continued)

2. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to the Telephone Company.
3. When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.
4. The Company will comply with the Commission's Minimum Telephone Service Standards regarding subscriber billing adjustments for local exchange service, set forth at O.A.C. 4901:1-5-16, and found in Section 10 of this Tariff. (N)

B. OBLIGATION OF CUSTOMER

The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

C. ADVANCE PAYMENTS

1. Applicants for service involving special construction may be required to make an advance payment. (C)
2. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

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P.U.C.O. No. 4
GENERAL RULES AND REGULATIONS

GENERAL REGULATIONS (Continued)

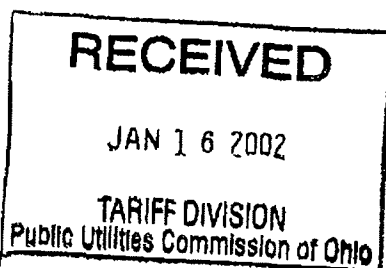
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D. APPLICATION OF CONSTRUCTION

When special construction charges for individual customers is necessary, special construction charges may apply as set forth in Section 3, Original Sheet No. 11, Construction, Installation and Maintenance Charges.

(T)



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P.U.C.O. No. 4
GENERAL RULES AND REGULATIONS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE

- A. The Company will comply with the Commission's Minimum Telephone Service Standards regarding denial or disconnection of local and toll service, set forth in O.A.C. 4901:1-5-17, and found in Section 10 of this Tariff.

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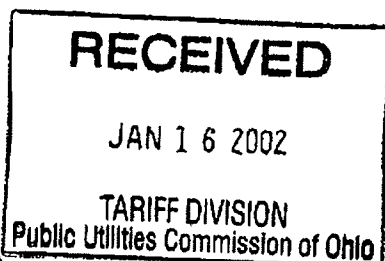
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- B. Disconnection of a customer's toll service for nonpayment of toll charges shall be accomplished through universal toll blocking, offered to all toll service providers on a nondiscriminatory basis. Toll disconnection service shall be provided as follows:

Universal Toll Blocking

Non-Recurring Charge
\$5.00/Customer Disconnected



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THE FORT JENNINGS TELEPHONE COMPANY

Section 3
First Revised Sheet No. 30
Replaces Original Sheet No. 30

P.U.C.O. No. 4
GENERAL RULES AND REGULATIONS

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P.U.C.O. No. 4
GENERAL RULES AND REGULATIONS

PROCEDURE FOR DISCONNECTION OF SERVICE (Cont'd):

C. Toll Blocking Policy

(T)

The Fort Jennings Telephone Company, when acting on behalf of an IXC, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

The Fort Jennings Telephone Company may furnish credit information, acquired from the Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

All forms of toll blocking services offered by the Fort Jennings Telephone Company to toll service providers must be provided on a nondiscriminatory basis to all toll providers, regardless of whether the Company has established a billing and collection agreement with the toll provider. Any charges for toll blocking services offered by the Company must be set forth in a Commission-approved tariff.

Upon payment by the customer of all past due toll debt to the IXC, or to the Fort Jennings Telephone Company acting on behalf of an IXC, the Company will lift the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

RECEIVED

JAN 16 2002

TARIFF DIVISION

Public Utilities Commission of Ohio

Issued: January 16, 2002

In Accordance with Case No. 00-1265-TP-ORD
Issued by the Public Utilities Commission of Ohio
Shirley Berelsman, Secretary-Treasurer
Fort Jennings, Ohio

Effective: January 16, 2002

THE FORT JENNINGS TELEPHONE CO.

SECTION 4

1st Revised Sheet No. 1

Cancels Original Sheet No. 1

CONCURRENCES (OR CONCURRING TARIFF)
P. U. C. O. NO. 4

GENERAL REGULATIONS

CONCURRENCE WITH TARIFFS OF UNITED TELEPHONE COMPANY OF OHIO

The Ft. Jennings Telephone Company (Telephone Company), a Secondary Exchange Carrier (SEC) under the provisions of the Originating Responsibility - Secondary Carrier Option (ORP-SCO) intraLATA toll compensation arrangement, hereby asserts to, adopts, and concurs in the following tariffs of its designated Primary Exchange Carrier (PEC), United Telephone Company of Ohio as filed with the Public Utilities Commission of Ohio and as such now exists, or as they may be revised, added to, or supplemented, insofar as the same relate to service jointly rendered by the Telephone Company and United Telephone Company of Ohio, including such service as may be participated in by one or more other connecting companies, and insofar as the same are not in conflict with the provisions of the tariffs of the Telephone Company:

1. Private Line Service Tariff (PL)
2. Foreign Exchange Service Tariff (FX)
3. Message Toll Telephone Service (MTS)
4. Wide Area Telephone Service (WATS)

ISSUED: August 15, 1990

EFFECTIVE: October 1, 1990

IN ACCORDANCE WITH ORDER NO. 83-464-TP-COI (Subfile A)
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

SUBJECT	SHEET NO.	
Foreign Exchange Service	Revised 1	
Message Toll Telephone Service	Revised 1	
Private Line Service	Revised 1	
Enterprise Service	Revised 3	
Telecommunications Service Priority (TSP) System	Revised 3	(N)

Issued: October 11, 1990

Effective: September 10, 1990

In Accordance with Order No. 90-1514-TP-UNC
Issued by The Public Utilities Commission of Ohio

By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P. U. C. O. NO. 4
CONCURRENCESENTERPRISE SERVICE

The Fort Jennings Telephone Company, hereinafter called the concurring company, assents to, adopts and concurs in the Enterprise Telephone Service Tariff, filed with the Public Utilities Commission of Ohio by The Ohio Bell Telephone Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Enterprise Telephone Service furnished jointly by the issuing company and the concurring company (including such services as are also participated in by one or more other companies), and hereby makes itself a party hereto and obligates itself to observe each and every provision thereof.

N

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

Regulations, rates and charges are specified in the NECA Access Service Tariff.

N

ISSUED: October 11, 1990

Effective: September 10, 1990

In Accordance with Order No. 90-1514-TP-UNC
Issued by The Public Utilities Commission of Ohio

By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P. U. C. O. NO. 4
DEFINITIONS

CHANNEL

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

CIRCUIT

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone service.

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

CONTRACT

The term "Contract" refers to the Service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provisions of Tariffs applicable.

EXCHANGE

The term "Exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of a central office, together with the associated plant used in furnishing communication service within that area.

EXCHANGE AREA

The territory served by an Exchange.

EXCHANGE STATION

A station owned by the Telephone Company and connected directly or indirectly with a central office of the Company over its own lines.

- A. Main station: A station directly connected with a central office switchboard by an individual circuit.

Issued: March 17, 1987

Effective: January 1, 1987

In accordance with Order No. 86-927-TP-COI
Issued by The Public Utilities Commission of Ohio

By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P. U. C. O. NO. 4
DEFINITIONS

EXTRA LISTING

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

INDIVIDUAL LINE

An exchange line designed for the connection of only one main station. (Not a private branch exchange trunk line).

LOCAL CHANNEL

The term "Local Channel" applies to that portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE

Local Exchange Service provides for telephone communications within an Exchange Area in accordance with the provisions of the Telephone Company's tariff, including the use of exchange facilities as required to establish connections between an exchange station and the toll board or between an exchange station and toll trunks when such trunks are employed to effect connection with the toll board.

LOCAL MESSAGES

A local message is a communication between subscribers' stations within the same Exchange Area.

Issued: March 17, 1987

Effective: January 1, 1987

In accordance with Order No. 86-927-TP-COI
Issued by The Public Utilities Commission of Ohio

By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

THE FORT JENNINGS TELEPHONE COMPANY

SECTION 5

1st Revised Sheet No. 3

Cancels Original Sheet No. 3

P. U. C. O. NO. 4
DEFINITIONS

LOCAL SERVICE AREA

That area throughout which a subscriber to local exchange service, at a given rate, obtains telephone service without the payment of a toll charge.

PREMISES

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway.

Issued: December 17, 1985

Effective: January 1, 1986

In Accordance with Order No. 85-533-TP-UNC
Issued by The Public Utilities Commission of Ohio

By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P. U. C. O. NO. 4
DEFINITIONS

PUBLIC TELEPHONE

An exchange station, either attended or equipped with a coin collecting device which is installed for the convenience of the Public at a location chosen or accepted by the Telephone Company.

SUBSCRIBER

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers even in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

TOLL SERVICE

Toll Service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

Issued: March 17, 1987

Effective: January 1, 1987

In Accordance with Order No. 86-927-TP-COI
Issued by The Public Utilities Commission of Ohio

By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P. U. C. O. NO. 4
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

SECTION 6

TITLE PAGE

Schedule of
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

Issued November 2, 1976

Effective January 1, 1977

In accordance with Order No. 75-543
Issued by The Public Utilities Commission of Ohio

By Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P. U. C. O. NO. 4

CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

A. GENERAL PROVISION

(T) —

Subscriber-provided terminal equipment and communications systems may be used with the facilities furnished by the Telephone Company for exchange and long distance message telecommunications service as specified in this section.

If and when the Telephone Company is requested to provide such service, the subscriber should inform the Telephone Company as to the type of equipment requested to be interconnected to the Telephone Company facilities and the proper interconnect device which is designed to properly function with subscriber's equipment.

The Telephone Company will thereupon make timely application to the Public Utilities Commission of Ohio for appropriate rules, regulations, rates and charges.

(T)

Issued: May 17, 1985

Effective: July 1, 1985

In accordance with Order No. 85-615-TP-ATA
Issued by the Public Utilities Commission of Ohio

by Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

GENERAL EXCHANGE SERVICE TARIFFS
P.U.C.O. No. 4

A. IntraLATA Presubscription

(N)

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective August 8, 1997.

2. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice for each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

(N)

ISSUED: June 26, 1997

EFFECTIVE: August 8, 1997

IN ACCORDANCE WITH CASE NO. 96-1320-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Shirley A. Berelsman, Secretary
Ft. Jennings, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P.U.C.O. No. 4

A. IntraLATA Presubscription (continued)

3. Rules and Regulations (continued)

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription. (N)

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

4. IntraLATA Presubscription Customer Notices

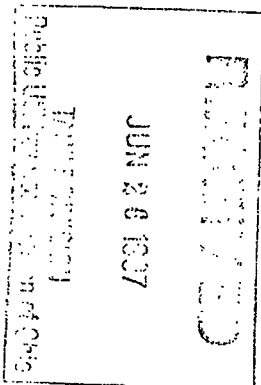
The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA Presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is (N)



ISSUED: June 26, 1997

EFFECTIVE: August 8, 1997

IN ACCORDANCE WITH CASE NO. 96-1320-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Shirley A. Berelsman, Secretary
Ft. Jennings, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P.U.C.O. No. 4

A. IntraLATA Presubscription (continued)

5. IntraLATA Presubscription Charges (continued)

a. Application of Charges (continued)

made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

- | | | |
|-----|--|-----|
| (1) | The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff. | (N) |
| (2) | If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply. | (N) |

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50	(N)
--	Electronic Process	\$1.25	(N)
			(D)

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFF

BASIC TELEPHONE ASSISTANCE

I. SERVICE CONNECTION ASSISTANCE

A. General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- o Waiver of applicable deposit requirements under Section 3 of this tariff.
- o Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 2 of this tariff (Service Connection Assistance does not apply to network wiring charges).

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

(a) Home Energy Assistance Program (HEAP);

(D)

(D)

(b) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;

(c) Food Stamps;

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFF

- (f) Federal public housing assistance (Section 8); or
 - (g) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section I.B.1, above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs.
 3. Customers of Service Connection Assistance cannot be a dependant (as defined by the Federal Income Tax Code) under the age of 60.
 4. Service Connection Assistance is available for all grades of service.
 5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. No other exchange service will be permitted in the same household.
 6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other members of the household may owe money for such services previously provided at the customer's current address.
 7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

RECEIVED

DEC 30 1997

ISSUED: December 30, 1997

EFFECTIVE: January 1, 1998

TARIFF DIVISION

Public Utilities Commission of Ohio

IN ACCORDANCE WITH CASE NO. 97-632-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

THE FORT JENNINGS TELEPHONE COMPANY

SECTION NO. 8
ORIGINAL SHEET NO. 3

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFF

BASIC TELEPHONE ASSISTANCE

II. TELEPHONE SERVICE ASSISTANCE

[RESERVED FOR FUTURE USE]

RECEIVED

December 30, 1997

EFFECTIVE: January 1, 1998

DEC 30 1997

IN ACCORDANCE WITH CASE NO. 97-632-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

TARIFF DIVISION
Public Utilities Commission of Ohio

Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFF

BASIC TELEPHONE ASSISTANCE

III. LINK UP

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- o A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- o A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - (b) Food stamps;
 - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - (d) Federal public housing assistance, or Section 8; (M)
 - (e) Home Energy Assistance Program (HEAP); (M) (T)
 - (f) National School Lunch Program's Free Lunch Program (NSL); (N)
 - (g) Household income at or below 135% of the poverty level; or (N)
 - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC
Issued by the Public Utilities Commission of Ohio
Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFF

III. LINK UP (Con't)

B. Regulations (Con't)

2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section III.A., above.
3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section III.B.1., above; identifying the specific program or programs from which the customer receives benefits. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section III.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
5. Link Up customers are not restricted on the optional services to which they may subscribe.
6. If a customer disagrees with a company's findings regarding eligibility for Link-Up, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(T)

(N)

(N)

(N)

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In Accordance With Case No. 05-461-TP-UNC
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Fort Jennings, Ohio 45844

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFF

BASIC TELEPHONE ASSISTANCE

IV. LIFELINE ASSISTANCE

A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- o A waiver of the Federal Subscriber Line Charge.
- o A reduction of \$1.75 off the customer's monthly basic local service charges.
- o Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- o A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.
- o Optional service like Caller ID and Call Waiting are not restricted. (N)

B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - (b) Food stamps;
 - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - (d) Federal public housing assistance, or Section 8; (M)
 - (e) Home Energy Assistance Program (HEAP); (T) (M)
 - (f) National School Lunch Free Lunch Program; (N)
 - (g) Household income at or below 135% of the poverty level; or (N)
 - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC
Issued by the Public Utilities Commission of Ohio
Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFF

IV. LIFELINE ASSISTANCE (Con't)

B. Regulations (Con't)

2. Consumers participating in this program may receive service connection and deposit waivers through Link-Up. (N)
3. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
4. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
5. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section IV.B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income (Section IV.B.1.g.), examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document. (N)
|
(N)
6. At no time will the monthly basic local exchange service charge less the discount cause the local service rates to be less than zero. (T)
7. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance. (N)
8. The Lifeline discounts and waivers apply to only one access line per household. (N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC
Issued by the Public Utilities Commission of Ohio
Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFF

IV. LIFELINE ASSISTANCE (Con't)

C. Enrollment Process

(N)

1. Existing Customers

- (a) Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount.
- (b) The Company will review the customer's lifeline application to determine customer's eligibility within 10 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- (a) Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- (b) The Company will review the customer's lifeline application to determine the customer's eligibility within 10 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

(N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC
Issued by the Public Utilities Commission of Ohio
Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFF

IV. LIFELINE ASSISTANCE (Con't)

D. Income Eligibility

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of documentation would include 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; (5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/ Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
2. Regardless of when the Company completes the verification process lifeline benefits shall go back to the date the qualified customer requested lifeline service or established new service.
3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30 day opportunity to prove eligibility or dispute the Company's determination. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.
4. The Telephone Company shall give customers who do not qualify for Lifeline assistance the option of spreading installation charges over three months consistent with Chapter 4901:1-5, O.A.C.
5. Written notification must include 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.
6. If a customer disagrees with the Company's findings regarding eligibility for lifeline, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

(N)

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In Accordance With Case No. 05-461-TP-UNC
Issued by the Public Utilities Commission of Ohio
Shirley Berelsman, Secretary
Fort Jennings, Ohio 45844

P.U.C.O. NO. 4
GENERAL EXCHANGE SERVICE TARIFF

IV. LIFELINE ASSISTANCE (Con't)

E. Verification for Continued Eligibility

1. The Telephone Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for the termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.
3. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

(N)

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P.U.C.O. No. 4

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

A. GENERAL

The Fort Jennings Telephone Company will provide a universal number "9-1-1" for the use of Public Safety Answering Points (PSAP's) engaged in assisting local government in the protection and safety of the general public. Use of the 9-1-1 number will provide each caller with the telephone access to the Putnam County PSAP.

B. REGULATIONS

1. The regulations specified in this section apply to both "Basic 9-1-1" and "Enhanced 9-1-1" service, hereinafter referred to as 9-1-1 service, in addition to regulations as specified in this tariff.
2. Information contained in the PSAP's data base management system will be maintained for 9-1-1 service and will be used exclusively for this purpose.
3. 9-1-1 Service information consisting of the name, address, and telephone number of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 9-1-1 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall attach to The Fort Jennings Telephone Company.
4. Any party residing within the 9-1-1 Service serving areas forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
5. Because The Fort Jennings Telephone Company service area boundaries and political subdivision boundaries may not coincide, the PSAP must make arrangements to handle all calls received on its 9-1-1 Service lines that originate from all telephones served by the central office within the 9-1-1 Service area whether or not the calling telephone is situated within the geographical boundaries of the county's public safety jurisdiction.

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IN ACCORDANCE WITH CASE NO. 98-54-TP-ATA
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P.U.C.O. No. 4

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

6. Provisions of this service is limited to the use of central office number 9-1-1 as the universal emergency number and one 9-1-1 service has been established in any given area, whether consisting of one or of a combination of more than one participating local government authority, no other 9-1-1 service will be provided within such area.
7. The 9-1-1 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.
8. 9-1-1 service is provided solely for the benefit of the local governmental unit; the provision of such service shall not be interpreted, construed, or regarded as being for the benefit of, or creating any Company obligation toward, or any of action on behalf of, any third person or other legal entity.
9. THE FORT JENNINGS TELEPHONE COMPANY AND ITS OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS ARE NOT LIABLE IN DAMAGES IN A CIVIL ACTION FOR INJURIES, DEATH, OR LOSS TO PERSONS OR PROPERTY INCURRED BY ANY PERSON RESULTING FROM THE FORT JENNINGS TELEPHONE COMPANY, ITS OFFICERS, DIRECTORS, EMPLOYEES, OR AGENTS PARTICIPATING IN ACTS OR OMISSIONS IN CONNECTION WITH SUCH PARTICIPATION IN A 9-1-1 SYSTEM, WHETHER SUCH SYSTEM IS ESTABLISHED PURSUANT TO SECTIONS 4931.40 TO 4931.50 OF THE OHIO REVISED CODE OR OTHERWISE IN ACCORDANCE WITH THE FORT JENNINGS TELEPHONE COMPANY'S SCHEDULES REGARDING 9-1-1 SYSTEMS FILED WITH THE PUBLIC UTILITIES COMMISSION PURSUANT TO SECTION 4905.30 OF THE OHIO REVISED CODE.

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P.U.C.O. No. 4
UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

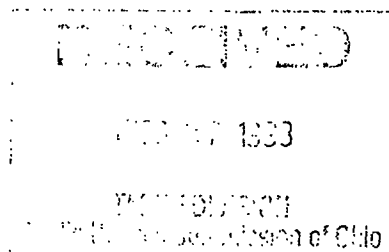
UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

C. 9-1-1 SERVICE FEATURES

1. Automatic Location Identification (ALI): A feature by which the name and address associated with the calling party's telephone number are forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premise, etc.) will be identified with the address of the telephone number at the main location.
2. Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the E-9-1-1 control office and to the PSAP's display and transfer units. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the mail location.

D. RATES AND CHARGES

9-1-1 service is provided to residents who subscribe to The Fort Jennings Telephone Company's local exchange telephone service. The rate for this service will be as indicated for the appropriate county on the County Rate List located at the end of this section.



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THE FORT JENNINGS TELEPHONE COMPANY

SECTION 9
Original Sheet No. 4

P.U.C.O. No. 4

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

COUNTY RATE LIST

<u>County</u>	<u>Current</u> <u>E-9-1-1</u> <u>Subscriber</u> <u>Charge</u>	<u>Implementation</u> <u>Date for</u> <u>E-9-1-1</u> <u>Service</u>	<u>Effective</u> <u>Date for</u> <u>Current</u> <u>E-9-1-1</u> <u>Subscriber</u> <u>Charge</u>	<u>Initial</u> <u>Case No.</u> <u>for E-9-1-1</u> <u>Implementation</u>	<u>Most Current</u> <u>Case No.</u> <u>for E-9-1-1</u> <u>Review</u>
Putnam	\$0.44	March 1998	March 1998	97-419-TP-EMG	97-419-TP-EMG

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P.U.C.O. No. 4
MINIMUM TELEPHONE SERVICE STANDARDS

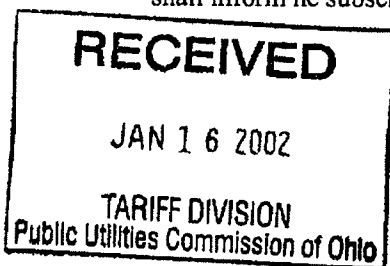
The Fort Jennings Telephone Company will comply with all of the Commission's Minimum Telephone Service Standards (MTSS), set forth in Chapter 4901:1-5 of the Ohio Administrative Code (O.A.C.), including the following:

(N)

HANDLING OF CONSUMER COMPLAINTS
(O.A.C. 4901:1-5-05)

- (A) For purposes of this rule, a complaint is an informal investigation conducted by the public interest center staff or telecommunications provider at the request of a consumer or as a method for staff to determine the telecommunications provider's compliance with this chapter and other Commission policies. Each telecommunications provider shall fully and promptly investigate all complaints. The telecommunications provider shall provide a report of each complaint's resolution within ten business days of the date of receipt of the complaint to:
- (1) the subscriber, when investigating a complaint made directly to the telecommunications provider; or
 - (2) the subscriber and the Commission staff, when investigating a complaint referred to the telecommunications provider by the Commission staff.
- (B) After ten business days, if the investigation is not complete, the telecommunications provider shall provide an interim report to the subscriber when investigating a complaint made directly to the telecommunications provider or to both the subscriber and the Commission staff when investigating a complaint referred to the telecommunications provider by the Commission staff. The interim report shall include:
- (1) the date when a final resolution is expected to be complete;
 - (2) a report of the current status of the complaint; and
 - (3) a report explaining what work or research needs to be completed.
- (C) The Commission staff may request interim reports at other intervals containing the same or other data due to the nature of the complaint.
- (D) The telecommunications provider shall inform the subscriber, or both the subscriber and the Commission staff, of the results of the investigation, either orally or in writing. The subscriber, the Commission staff, or both may request the final report to be in writing. If the telecommunications provider provides the results of the investigation orally to the subscriber, it shall inform the subscriber of the right to have this final report in writing.

(N)



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P.U.C.O. No. 4
MINIMUM TELEPHONE SERVICE STANDARDS

HANDLING OF CONSUMER COMPLAINTS (Continued)
(O.A.C. 4901:1-5-05)

(N)

- (E) If the subscriber disputes the telecommunications provider's report(s), the telecommunications provider shall inform the subscriber that the Commission staff is available to mediate complaints. The telecommunications provider shall provide the subscriber with the address, local/toll-free numbers, and TDD/TTY number of the Commission's public interest center.
- (F) All telecommunications providers shall provide the Commission staff with a name, telephone number, facsimile number, and e-mail address of a contact person who will respond to Commission concerns pertaining to consumer complaints. If any of the required information relating to the contact person should change, the telecommunications provider shall provide advance notice of such changes to the Commission.

(N)

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P.U.C.O. No. 4
MINIMUM TELEPHONE SERVICE STANDARDS

ESTABLISHMENT OF SERVICE
(O.A.C. 4901:1-5-13)

(A) Service applicants may be required to establish creditworthiness.

- (1) Chapter 4901:1-17 of the Administrative Code pertains, generally, to the manner in which credit may be established by residential utility customers. Except as otherwise indicated in this rule, in each instance where a provision of Chapter 4901:1-17 of the Administrative Code has application to residential telephone service provided by a telecommunications provider, it shall be deemed, under this rule, as also having application to nonresidential telephone service by such companies.
- (2) Telecommunications providers may required service applicants to establish financial responsibility as a condition precedent to establishing service. Both may rely on pertinent information obtained from credit reporting bureaus in determining whether creditworthiness need be established. However, a service applicant cannot be denied service, on creditworthiness grounds, unless the service applicant has been provided an opportunity to establish financial responsibility through every means available for doing so provided for in Chapters 4901:1-5 and 4901:1-17 of the Administrative Code.
- (3) When a telecommunications provider requires the financial responsibility of a service applicant to be established, it must inform the service applicant of all options available for meeting that requirement.

(N)

(N)

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MINIMUM TELEPHONE SERVICE STANDARDSESTABLISHMENT OF SERVICE (Continued)
(O.A.C. 4901:1-5-13)

(N)

- (a) Paying a deposit must be among the available options, except where unpaid debt for regulated service is already owed by the service applicant to the telecommunications provider with whom the service applicant is seeking to establish service. Where unpaid debt for regulated service is owed, the Company may require the applicant to pay such debt pursuant to Rule 4901:1-5-13(A)(3)(d) of the Administrative Code.
- (b) Telecommunications providers are permitted, but not required, to make use of toll caps as a method of extending limited credit to subscribers or service applicants unable to maintain or establish their creditworthiness through other means, so long as the terms and conditions of the toll cap are set forth in a Commission-approved tariff. The terms and conditions under which a toll cap is imposed as well as the steps that the subscriber or service applicant may take to have the toll cap removed must be disclosed, in writing, by the telecommunications service provider at the time a toll cap is imposed.
- (c) If an applicant for service owes to a telecommunications service provider an unpaid bill for telecommunications service previously provided but discontinued for nonpayment, where the service applicant is presently seeking to establish or reestablish service with the same provider who previously provided the service, and is presently seeking to establish or reestablish the same class of service as that previously provided, the telecommunications service provider who provided the previous service is not obligated to deem the service applicant's creditworthiness as having been satisfactorily established under the Commission's establishment of credit and establishment of service rules so long as the bill for previous service remains unpaid. However, in no event, shall local exchange service be denied to any local exchange service applicant on grounds that the service applicant has failed to pay for a type of service other than local exchange service.

(N)



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MINIMUM TELEPHONE SERVICE STANDARDSESTABLISHMENT OF SERVICE (Continued)
(O.A.C. 4901:1-5-13)

(N)

- (d) An unpaid bill for previous toll service can be considered as a reason to deny service to an applicant seeking a new 1+ presubscription toll service account only when the unpaid bill is owed to the same telecommunications provider with whom the applicant is now seeking to establish or reestablish service and the class of service previously provided is the same as that the applicant is now seeking to establish or reestablish. If the previous unpaid bill is owed to a provider other than that with whom the applicant is seeking to establish service, the subsequent toll provider may not deny service on that basis alone, but may consider the applicant's unpaid debt, as well as any pertinent information obtained from a credit reporting bureau, in determining whether there exists a need to assess a toll deposit or take other measures to assure creditworthiness. Moreover, in no event shall local exchange service be denied to any local exchange service applicant on grounds that the service applicant has failed to pay for a type of service other than local exchange service.
- (4) So long as it acts in a just, reasonable, and nondiscriminatory manner, a local service provider may, pursuant to a contract obligating it to do so, enforce the tariff-established credit and deposit policies of another telecommunications provider.
- (B) Deposits.
- (1) Deposits for local service shall be calculated separately from deposits for toll service.
- (2) Telecommunication service providers must choose only one, from between two alternative methods available for calculating deposits. Whichever method is chosen must be uniformly applied with respect to all service applicants and customers who are assessed a deposit.
- (a) The first method, which may be referred to as "the individual service history method" involves calculating the amount of the deposit based on the known or estimated service history of the individual who is being assessed a deposit.

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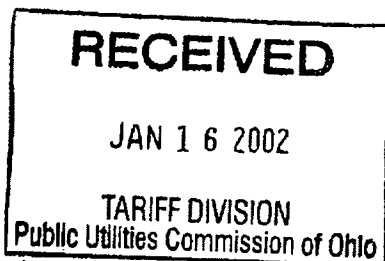
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MINIMUM TELEPHONE SERVICE STANDARDSESTABLISHMENT OF SERVICE (Continued)
(O.A.C. 4901:1-5-13)

(N)

- (i) Under this method, the amount of a deposit assessed for local service shall not exceed two hundred and thirty per cent of the estimated or, where the customer or service applicant has either an existing or a previous local service account billing history with the local service provider, the historic monthly average total charge for all regulated local services provided (or to be provided) to the customer by the company or companies on whose behalf the deposit is assessed.
 - (ii) Under this method, the amount of a deposit assessed for toll service shall not exceed two hundred and thirty per cent of the estimated or, where the customer or service applicant has either an existing or a previous toll service account billing history with the toll service provider, the historic monthly average total charge for all regulated toll services provided (or to be provided) to the customer by the company or companies on whose behalf the deposit is assessed.
- (b) The second method, which may be referred to as "the uniform statewide deposit amount method", involves calculating uniform statewide average deposit amounts for each of four categories of service: residence local exchange service, residence toll service, nonresidence local exchange service, and nonresidence toll service.
- (i) Under this method, a local service provider shall develop and may apply a tariffed, single, company-specific, statewide deposit amount for residence local service accounts and/or a tariffed, single company-specific statewide deposit amount for nonresidence local service accounts. Likewise, a toll service provider shall develop and may apply a tariffed, single, company-specific, statewide deposit amount for residence toll service accounts and/or a tariffed, single, company-specific statewide deposit amount for nonresidence toll service accounts.
 - (ii) Using the second alternative, the toll service provider shall develop and may apply a tariffed, single, company-specific, statewide deposit amount for residence toll service accounts and/or statewide deposit amount for nonresidence toll service accounts.

(N)



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P.U.C.O. No. 4
MINIMUM TELEPHONE SERVICE STANDARDSESTABLISHMENT OF SERVICE (Continued)
(O.A.C. 4901:1-5-13)

(N)

- (iii) The amount of the deposit may not exceed two hundred and thirty per cent of the statewide average bill amount for the class and type of service involved, based on a study of all the provider's customers in the state of Ohio.
- (iv) A subscriber who is assessed a deposit based on the service provider's statewide average deposit amount may, at any time after the first three months of service and up to the end of the first full year of service, upon request, receive credit on his or her bill for the difference between the amount of the deposit actually paid and an amount equal to two hundred and thirty per cent of the subscriber's actual monthly average total bill for the type of service on which the deposit was based (where the actual monthly average is based on the subscriber's average actual monthly usage of that service, dating from the time of the assessment of the statewide deposit to the point at which the request for credit is made). Any amount so credited shall thereafter no longer accrue interest to be refunded with the deposit and, thereafter, be considered as deducted from the amount of the deposit which, along with the interest accrued, must be refunded pursuant to Rule 4901:1-17-06 of the Administrative Code.
- (3) Local service must be provided to local service applicants who are able to meet the deposit requirements for local service regardless of whether the applicant is able to meet the deposit requirements for toll service.
- (4) So long as payment of a toll deposit is in no way made a condition precedent to a local service applicant obtaining or maintaining local service, the assessment of a separately calculated deposit for local service may occur within the same bill as any separately calculated deposit for toll service.
- (5) Any initial or additional deposit assessed by a telecommunications provider shall be based only on the credit history for the same class of service as the applicant is seeking to establish.

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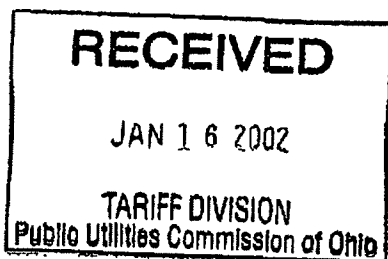
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MINIMUM TELEPHONE SERVICE STANDARDSESTABLISHMENT OF SERVICE (Continued)
(O.A.C. 4901:1-5-13)

(N)

- (C) Toll providers, or local service providers acting on behalf of toll providers subject to billing and collection agreements, may otherwise block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not, thereby, denied the right to select, through a presubscribed interexchange carrier (PIC) mechanism, any subsequent 1+ toll service provider under the terms of this chapter of the Administrative Code. Any such subsequent toll provider may not deny establishment of 1+ presubscribed toll service on grounds that the customer has failed to establish creditworthiness, if:
- (1) the customer is able to establish creditworthiness using one of the means for doing so available under Chapter 4901:1-5 or the Administrative Code; or
 - (2) the subsequent toll provider, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under Chapter 4901:1-5 of the Administrative Code); or
 - (3) the subsequent toll provider attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the Commission's credit establishment policies and/or are not set forth within a Commission-approved tariff.
- (D) When an applicant for 1+ toll service who has previously been universally blocked for nonpayment of toll charges seeks to select, through a PIC mechanism, some subsequent toll provider as the applicant's 1+ carrier of choice, the subsequently PICed toll provider may, subject to its tariffed toll deposit policies and the Commission's minimum telephone service standards set forth in Chapter 4901:1-5 of the Administrative Code, require a deposit (or other evidence of creditworthiness) from such applicant for toll service in accordance with Rule 4901:1-5-13(B) of the Administrative Code. However, the subsequently PICed toll provider may accept a lower deposit, or no deposit, based upon usage, toll cap provisions in its tariff, or credit information obtained either from a credit bureau or directly from the customer.

(N)



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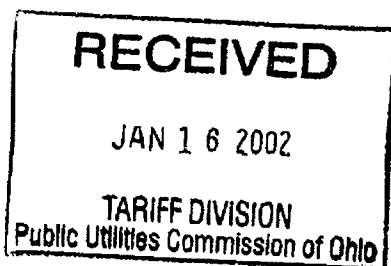
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MINIMUM TELEPHONE SERVICE STANDARDSESTABLISHMENT OF SERVICE (Continued)
(O.A.C. 4901:1-5-13)

(N)

- (E) Nothing should constrain telecommunications providers from furnishing credit information acquired from their own experiences with their own customers to consumer reporting agencies, within the meaning of the federal Fair Credit Reporting Act. However, if and when telecommunications providers furnish such information to others, they must comply with all of the requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the federal Fair Credit Reporting Act.
- (F) All forms of toll blocking services offered by local service providers to toll service providers must be provided on a nondiscriminatory basis to all toll service providers, regardless of whether the local service provider has established a billing and collection agreement with the toll provider. Any charges for toll blocking service offered by a local service provider to toll service providers must be set forth in a Commission-approved tariff.
- (G) Changes to local exchange service after initiation of service
- (1) Within sixty days of the date of initiation of service, new residential local service subscribers shall be allowed, at a minimum, a one-time change of their type of local exchange service (i.e., flat-rate, message, or measured service) without charge. This does not preclude the Company from charging for the original service connection, monthly charges for the period such service was used, or the addition or removal of any optional local service.
- (2) Within sixty days of the date of a change in their type of service, existing residential local service subscribers shall be allowed to return to their prior type of local exchange service once without charge. This does not preclude the Company from charging for the previous service connection, monthly charges for the period such service was used, or the addition or removal of any optional local service. This does not apply to subscribers who have availed themselves of the relief afforded in paragraph (G)(1) of this rule within the previous six months.

(N)



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P.U.C.O. No. 4
MINIMUM TELEPHONE SERVICE STANDARDSRESIDENTIAL SERVICE GUARANTORS
(O.A.C. 4901:1-5-14)

(N)

- (A) If a local service provider or toll service provider requires a deposit as a condition of providing service, the Company must inform an applicant of the option of providing a third-party guarantor in lieu of a deposit.
- (B) Each applicant for residential service shall be deemed creditworthy and shall not be required to make a deposit as a precondition of receiving service if the applicant furnishes a written guarantee signed by a third-party guarantor who has a credit rating as defined in paragraph (A)(3) of Rule 4901:1-17-03 of the Administrative Code. The terms of the guarantee shall include the following:
- (1) the guarantor may terminate the guarantee after thirty day's notice to the Company. The subscriber may be required to reestablish creditworthiness when the guarantor terminates the guarantee. The guarantor shall be obligated for charges for the local exchange and/or interexchange services provided to the subscriber through the date of termination of the guarantee; and
 - (2) the Company shall review annually the account history of each subscriber who has provided a guarantor. Once the subscriber satisfies the requirements for the refund of deposits, as stated in Rule 4901:1-17-06 of the Administrative Code, the Company shall, within thirty days, notify the guarantor in writing that the guarantor is released from all further responsibility for the account.
- (C) If a subscriber has provided a guarantor, that guarantor shall be afforded the opportunity to receive all notifications relating to the subscriber's disconnection of service for nonpayment. These notices shall be sent in the same manner and at the same time as those sent to the subscriber.

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P.U.C.O. No. 4
MINIMUM TELEPHONE SERVICE STANDARDSSUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE
(O.A.C. 4901:1-5-16)

(N)

- (A) The local service provider shall make an adjustment to a subscriber's bill in accordance with paragraph (B) of this rule whenever a subscriber's service is interrupted and remains out of service for more than twenty-four consecutive hours after being reported to the local service provider or after being found by the local service provider to be out of service. The length of the service interruption must be computed on a continuous basis, Saturdays, Sundays, and holidays included. This rule does not apply if the out-of-service condition:

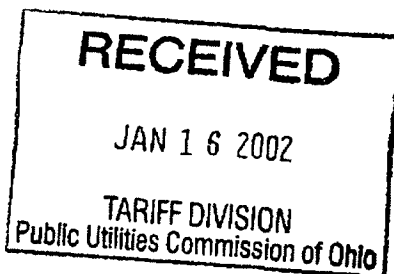
- (1) occurs as a result of a negligent or willful act on the part of the subscriber;
- (2) occurs as a result of a malfunction of subscriber-owned telephone equipment or inside wire;
- (3) occurs as a result of a military action, war, insurrection, riot, or strike; or
- (4) cannot be repaired due to the subscriber missing a repair appointment.

Each local service provider must justify and document in its records each instance where it applied any of the exceptions listed in this paragraph.

- (B) If an out-of-service condition exceeds twenty-four hours but is less than forty-eight hours, the local service provider shall credit the subscriber's bill for at least the pro rata portion of the monthly charge(s) for all regulated local services rendered inoperative during the interruption. Credit for out-of-service conditions lasting longer shall be provided as follows:

- (1) The local service provider shall provide a subscriber who experiences an out-of-service condition of forty-eight hours but less than seventy-two hours a credit equal to at least one-third of one month's charges for any regulated local services rendered inoperative.
- (2) The local service provider shall provide a subscriber who experiences an out-of-service condition of seventy-two hours but less than ninety-six hours a credit equal to at least two-thirds of one month's charges for any regulated local services rendered inoperative.

(N)



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P.U.C.O. No. 4
MINIMUM TELEPHONE SERVICE STANDARDSSUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE (Continued)
(O.A.C. 4901:1-5-16)

(N)

- (3) The local service provider shall provide a subscriber who experiences an out-of-service condition of at least ninety-six hours a credit equal to at least one month's charges for any regulated local services rendered inoperative.
- (C) A local service provider may apply for a waiver to paragraphs (A) and (B) of this rule in the event of a verifiable act of God. One copy of the waiver request shall be filed with the Commission's docketing division in the MTSS Docket, Case No. 00-1265-TP-ORD, and one copy shall be submitted to the PUCO Outage Coordinator within two business days of the onset of the claimed act of God. Such waiver request shall state the specific nature of the act of God, the extent and location of damaged facilities, and the number of customers affected. If the Commission or its staff takes no action within two business days of the filing of such waiver request, the act of God exception may be invoked by the local service provider. In the event an act of God exception is applied, the provisions of paragraph (B) of this rule will not apply until forty-eight hours after the onset of the verified act of God. Accordingly, forty-eight hours shall be added to each of the time frames established in paragraph (B) of this rule for purposes of determining credits to customer accounts. Each local service provider must justify and document in its records each instance where it has applied an act of God exception.
- (D) If the local service provider fails to install new access line service and any associated features within five business days of receiving an application for new service, or by the requested date, when at least five business days notice is given, the provider must waive at least one-half of all regulated nonrecurring installation charges associated with the new service or features. If the local service provider fails to install new access line service and any associated features within ten business days of an application for new service or fails to install such service by the requested installation date, when at least ten business days notice is given, the provider shall waive all regulated nonrecurring installation charges associated with the new service or features. Such credits shall not be required where:

(N)

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P.U.C.O. No. 4
MINIMUM TELEPHONE SERVICE STANDARDS

SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE (Continued)
(O.A.C. 4901:1-5-16)

(N)

- (1) Special equipment or service is involved:
 - (a) "Cable pairs" are not deemed to be special equipment for purposes of this rule unless the requested service is in a completely undeveloped area where no facilities of any kind exist.
 - (b) When special equipment or a service exception is invoked, it shall be fully documented. The documentation of the required specific special equipment or service shall be maintained with the application for new service and include a description of the special equipment or service involved.
- (2) Applicant or subscriber has not met pertinent tariff requirements;
- (3) The installation cannot be completed as a result of a military action, war, insurrection, riot, or strike; or
- (4) The installation cannot be completed due to a subscriber missing an installation appointment.
- (E) Missed customer appointments.
 - (1) When the local service provider fails to meet a scheduled installation appointment, the Company shall waive at least one-half of the subscriber's regulated nonrecurring installation charges associated with the new service or features.
 - (2) When the local service provider fails to meet a repair appointment or a repair commitment, the Company shall credit the subscriber's bill in the amount of at least one-half of one month's charges for any regulated local services rendered inoperative.

(N)



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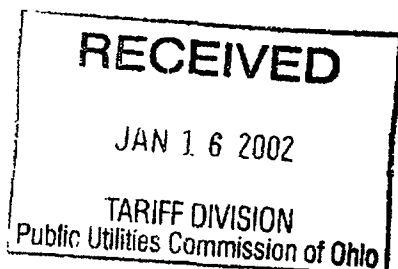
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P.U.C.O. No. 4
MINIMUM TELEPHONE SERVICE STANDARDSSUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE (Continued)
(O.A.C. 4901:1-5-16)

(N)

- (3) The credits required by paragraph (E)(1) of this rule do not apply when the local service provider provides the subscriber twenty-four hour notice of its inability to meet an installation appointment, or when the effects of a natural disaster prohibit the local service provider from providing such notice. In no event shall the application of Rule 4901:1-5-16(E)(3) of the Administrative Code, affect the service installation deadline and credit required under Rule 4901:1-5-16(D) of the Administrative Code.
- (F) In the event the local service provider omits a subscriber's listing from the white pages of the telephone directory or lists an incorrect telephone number, the Company shall issue the subscriber a credit for the equivalent of not less than three months' regulated local service charges. Such credit shall not apply in cases where the subscriber has provided such listing information after the deadline for directory publication. The subscriber shall be given the option of taking the credit or pursuing other remedies.
- (G) When it is confirmed that a local service provider has undercharged or overcharged any subscriber as the result of a miscalculation, inaccuracy, billing or other continuing problem under the service provider's control or under the control of the entity for whom the telecommunications carrier is billing charges:
- (1) The maximum portion of the undercharge that may be recovered from the customer is any billing month, based on the appropriate rates, shall be determined by dividing the amount of the undercharge by the number of months of undercharged or unbilled service, unless the customer agrees to alternative payment arrangements.
- (2) The total overcharge and accrued interest, at a rate of at least five per cent per annum, shall be reimbursed to the customer within two billing periods after the propriety of the reimbursement is confirmed.

(N)



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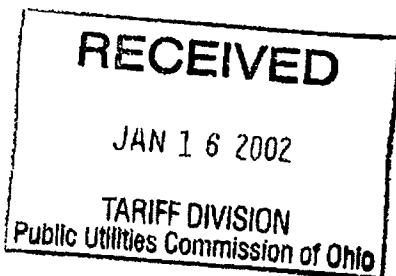
P.U.C.O. No. 4
MINIMUM TELEPHONE SERVICE STANDARDS

SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE (Continued)
(O.A.C. 4901:1-5-16)

(N)

- (3) Each local service provider shall state the total amount to be collected for an undercharge by the second bill mailed to the customer after such collection is discovered. This rule shall not affect the local service provider's recovery of regular monthly charges.
 - (a) No local service provider shall recover any service or billing fee pursuant to this rule; and
 - (b) No local service provider shall disconnect service to any customer to collect an undercharge under this rule, except for nonpayment of the amount lawfully billed under this rule.
- (4) The adjustment for an overcharge shall be in the form of either a direct payment to the subscriber or a credit to the subscriber's account within the next two billing periods.

(N)



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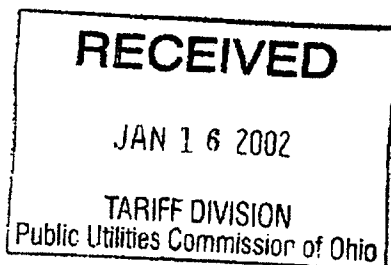
P.U.C.O. No. 4
MINIMUM TELEPHONE SERVICE STANDARDS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE
(O.A.C. 4901:1-5-17)

(N)

- (A) Local service may only be disconnected for subscriber nonpayment of charges for local services regulated by the Commission. For purposes of this rule, local service is defined as every regulated service provided by the local service provider other than toll service and 900 and 976-like services.
- (B) Toll service may be disconnected for subscriber nonpayment of toll service, subject to the following conditions:
- (1) Toll disconnection procedures shall comport with all applicable billing, notice, credit/deposit, and disconnection standards set forth in this chapter of the Administrative Code and shall be tariffed.
 - (2) A local service provider, including one which also provides toll service, may enforce the Commission-approved, tariffed disconnection procedures of a separate provider of toll services pursuant to a contract entered into between the local service provider and the separate toll service provider.

(N)



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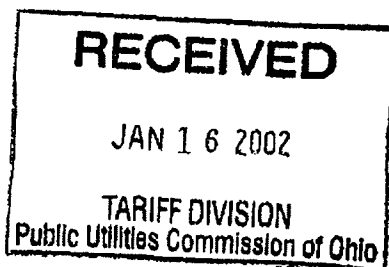
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P.U.C.O. No. 4
MINIMUM TELEPHONE SERVICE STANDARDSDENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

(N)

- (C) Partial payments applied towards any past due amount on a bill or the balance due on a disconnection notice must be apportioned to past due regulated local service charges, then to any current local charges, before being applied by a telecommunications provider to any toll or nonregulated charges unless the subscriber pays the entire amount past due or more. In that case, any amount paid over the amount past due shall be applied first to current local charges.
- (D) A telecommunications provider must notify, or attempt to notify through any reasonable means, a subscriber before service is refused or disconnected when any of the following conditions exist:
- (1) a violation of or noncompliance with the telecommunications provider's rules or tariffs on file with the Commission;
 - (2) a failure to comply with municipal ordinances or other laws pertaining to telecommunications services; or
 - (3) a refusal by the subscriber to permit the local service provider access to its facilities.
- (E) A telecommunications provider must notify or attempt to notify, through any reasonable means, the subscriber before service is disconnected when the subscriber has committed a fraudulent practice as set forth and defined in its tariffs on file with the Commission.
- (F) The telecommunications provider may not disconnect the local or toll service of a subscriber who pays the Company the total amount due (or an amount agreed upon between the Company and the subscriber) on his/her account by the close of business on the disconnection date listed on the disconnection notice.

(N)



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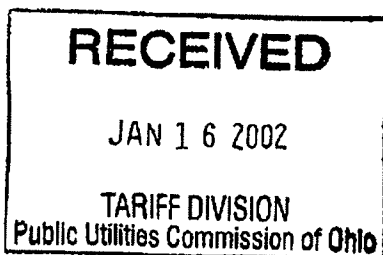
P.U.C.O. No. 4
MINIMUM TELEPHONE SERVICE STANDARDS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

(N)

- (G) No notice is required prior to disconnection when:
- (1) an emergency may threaten the health or safety of a person, or the local service provider's distribution system. If service is disconnected, the Company shall act promptly to restore service as soon as possible;
 - (2) a subscriber's use of telecommunications equipment adversely affects the Company's equipment, its service to others, or the safety of the Company's employees or subscribers; or
 - (3) a subscriber tampers with facilities or equipment owned by the telecommunications provider.
- (H) If a subscriber or a member of the subscriber's household demonstrates that disconnection of service would be especially dangerous to his/her health, the local service provider must consider this circumstance when offering extended payment arrangements to avoid disconnection. Payment arrangements shall be offered regardless of the credit class of the subscriber.
- (I) When a residential subscriber's local service is disconnected for nonpayment, the local service provider shall maintain the subscriber's access to emergency services for a period of at least fourteen days following such disconnection.

(N)



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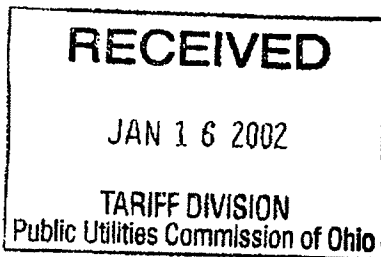
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P.U.C.O. No. 4
MINIMUM TELEPHONE SERVICE STANDARDSDENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

(N)

- (J) Local service may not be refused or disconnected to any applicant or subscriber for any of the following reasons:
- (1) failure to pay for service furnished to a former subscriber unless the former subscriber and the new applicant for service continue to be members of the same household;
 - (2) failure to pay for a different class of service. Residential service may not be denied or disconnected for nonpayment of a nonresidential account and vice versa;
 - (3) failure to pay any amount which is in bona fide dispute. The Company may not disconnect service if the subscriber pays either the undisputed portion of the bill or where the disputed amount is in question, the subscriber pays the amount paid for the same billing period in the previous year; or
 - (4) failure to pay any nonregulated service charges.
- (K) Payment schedule and disconnection procedures for nonpayment.
- (1) A subscriber's bill shall not be due earlier than fourteen days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.
 - (2) The Company shall not disconnect the service:
 - (a) sooner than fourteen days after the due date of the bill; and
 - (b) without sending a written notice of disconnection, postmarked at least seven days prior to the date of disconnection of service.

(N)



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P.U.C.O. No. 4
MINIMUM TELEPHONE SERVICE STANDARDSDENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

(N)

- (3) A telecommunications provider may disconnect service during its normal business hours; however, no disconnection for past due bills may be made after twelve-thirty p.m. on the day preceding a day that all services necessary for reconnection are not available.
- (L) A notice of disconnection for nonpayment shall state the following:
- (1) Failure to pay the amount required at the Company's office or to one of its authorized agents by the date specified on the notice may result in the disconnection of local or toll services;
 - (2) The earliest date when disconnection will occur;
 - (3) The reason(s) for disconnection and any actions which the subscriber must take in order to avoid the disconnection, including the total amount required to be paid (which shall not be greater than the past due balance);
 - (4) The total amount due to avoid disconnection of local service as defined in paragraph (A) of this rule, which must be listed separately from charges for regulated toll and charges for unregulated services;
 - (5) The total amount due for toll charges and a statement that nonpayment of toll charges may result in the disconnection of toll service;
 - (6) The total amount due for nonregulated charges and a statement that nonpayment of such charges cannot result in the disconnection of local service or regulated toll service;
 - (7) The address and telephone number of the office of the telecommunications provider that the subscriber may contact in reference to the subscriber's account;

(N)

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Public Utilities Commission of Ohio

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Issued by the Public Utilities Commission of Ohio
Shirley Berelsman, Secretary-Treasurer
Fort Jennings, Ohio

P.U.C.O. No. 4
MINIMUM TELEPHONE SERVICE STANDARDSDENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

(N)

- (8) The following statement:

If your questions are not resolved after you have called (name of utility), customers may call the Public Utilities Commission of Ohio (PUCO) toll free at 1-800-686-7826 or 1-614-466-3292 or for TDD/TYY toll free at 1-800-686-1570 or 1-614-466-8180 from 8:00 A.M. to 5:00 P.M. weekdays, or visit the PUCO website at www.puco.ohio.gov.

Residential customers may call the Ohio Consumers' Counsel (OCC), toll free at 1-877-742-5622 from 8:30 A.M. to 5:30 P.M. weekdays, or visit the OCC website at www.pickocc.org; and

- (9) A statement that an additional charge for reconnection may apply if service is disconnected. The statement shall also include a notice that payments to an unauthorized payment agent may result in the untimely or improper crediting of the subscriber's account.

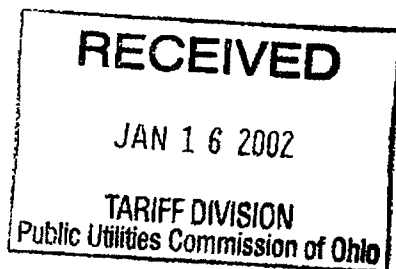
- (M) Reconnection of local and toll service.

- (1) Unless prevented by circumstances beyond the Company's control or unless a subscriber requests otherwise, each telecommunications provider shall reconnect previously disconnected service by five P.M. on the next business day following either:

- (a) receipt by the Company or its authorized agent of the full amount in arrears for which service was disconnected, or upon verification by the Company that conditions which warranted disconnection of service have been eliminated; or
- (b) agreement by the Company and the subscriber on a deferred payment plan and a payment, if required, under the plan.

- (2) Before restoring service under this rule, a telecommunications provider may not insist upon payment of any amount that has not been included on a notice of disconnection.

(N)



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COMPETTITIVE TARIFF NO. 1

The services, terms and rates appearing in this tariff apply to the Rimer-Gomer and Delphos exchanges,
served out of the Fort Jennings central office.

(T)

Issued: August 16, 2005

Effective: October 3, 2005

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Fort Jennings, Ohio

COMPETITIVE TARIFF NO. 1

RATES AND CHARGES

A. Application: The following rates and charges apply to services as listed within this tariff:

1. BUSINESS SERVICES

Business Line Recurring and Non Recurring Charges

	MONTHLY RECURRING CHARGE	NON RECURRING CHARGE*	MAXIMUM MONTHLY RECURRING CHARGE	MAXIMUM NON RECURRING CHARGE
First Line and Additional Lines (includes touch tone dialing)	\$25.95	\$85.00	\$29.95 (N)	\$100.00 (N)

(T)

(D)

2. RESIDENTIAL SERVICES

Residential Line Recurring and Non Recurring Charges

	MONTHLY RECURRING CHARGE	NON RECURRING CHARGE*	MAXIMUM MONTHLY RECURRING CHARGE	MAXIMUM NON RECURRING CHARGE
First Line and Additional Lines (includes touch tone dialing)	\$13.95 (D)	\$60.00	\$18.05 (N)	\$75.00 (N)

(T)

(D)

* All non-recurring charges on this page apply to installation on a per line basis.

COMPETITIVE TARIFF NO. 1

RATES AND CHARGES

(N)

B. Optional Toll Calling Plan

1. Plan A

Unlimited toll-free calling to the Delphos Exchange is included in the monthly recurring charges set forth on page 3 of this P.U.C.O. Competitive Tariff No. 1. Therefore, Optional Toll Calling Plan A, as described in the Company's P.U.C.O. No. 4 Tariff, is no longer available to customers in the Rimer-Gomer and Delphos exchanges.

2. Plan B

This plan allows customers in the Rimer-Gomer and Delphos exchanges to make an unlimited number of calls to the Elida, Lima, Spencerville, Venedocia, Middle Point, Van Wert, and Ottawa exchanges.

Rates

The rate below applies in addition to the monthly recurring charges set forth on page 3 of this P.U.C.O. Competitive Tariff No. 1.

Residential/Business

\$6.00/month

(N)

TELEPHONE SERVICE REQUIREMENTS FORM

Pursuant to Case Nos. 95-845-TP-COI, 99-998-TP-COI, 99-563-TP-COI, and 04-1785-TP-ORD

The provider affirms that it is in compliance with Commission directives concerning the following checked items, and that this represents an up-to-date listing of applicable "generic" service requirements. The provider understands that this in no way supersedes the context of the applicable Commission orders described below. Unless otherwise specified, this language replaces the need for related language to be contained in the provider's tariff.

A. MANDATORY REQUIREMENTS FOR BASIC LOCAL EXCHANGE AND CTS PROVIDERS (unless otherwise noted):

[x] 1. SALES TAX (See also Case No. 87-1010-TP-UNC)

Certain telecommunication services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

[x] 2. MTSS TARIFF REQUIREMENTS

[x] The provider attests that its tariffs include:

- provider-specific language addressing the deposit method (as cited in 4901:1-5-13) adopted by the company and approved by the Commission;
- Toll Caps (choose one):
 - ☐ language addressing the provider-specific parameters of toll caps approved by the Commission, OR
 - ☒ not applicable since the provider has not chosen to incorporate toll caps.
- language regarding establishment of service, including requirements to establish creditworthiness, as cited in 4901:1-5-13;
- language regarding residential service guarantors, as cited in 4901:1-5-14;

- language regarding subscriber bills, as cited in 4901:1-5-15;
- language regarding subscriber billing adjustments for local exchange service, as cited in 4901:1-5-16; and,
- language regarding denial or disconnection of local and/or toll service, including the requirements for the reconnection of local and/or toll service, as cited in 4901:1-5-17.

Check the boxes below to attest that the provider shall adhere to the following criteria when the provider implements cancellation of service policies and/or requests an advance payment:

☒ Cancellation of Service:

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service, and then the company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage;

☒ Advance Payment:

Advance Payment means a payment that may be required by the company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

Provider's Name: Fort Jennings Telephone Company

Case No. 06 - 168 - TP - ZTA

Case No. 90 - 5020 - TP - TRF

Issued: _____
(Date Filed)

[x] 3. SURCHARGES

The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate procedures required by the Commission. Generally, the Commission will not grant the inclusion of gross receipts tax as a separate item on the bill unless special circumstances so warrant and the Commission specifically approves same. The company shall not place a separate line item on a customer's bill without sending notice to all customers informing them of the new line item charges in accordance with Commission-adopted notice procedures.

The customer is responsible for the payment of all state, local and E9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff.

[x] 4. 1+ INTRALATA PRESUBSCRIPTION - Basic Local Exchange Providers Only (See Also Case No. 95-845-TP-COI, Guideline X.)**a. General**

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.

Provider's Name: Fort Jennings Telephone Company

Case No. 06 - 168 - TP - ZTA

Case No. 90 - 5020 - TP - TRF

Issued: _____
(Date Filed)

b. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D; Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

c. Rules and Regulations

Subscribers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Paragraph E, below.

d. IntraLATA Presubscription Procedures

New subscribers will be asked to select an intraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with the Telephone Company. The Telephone Company will process the subscriber's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new subscribers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

Provider's Name: Fort Jennings Telephone Company

Case No. 06 - 168 - TP - ZTA

Case No. 90 - 5020 - TP - TRF

Issued: _____
(Date Filed)

If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection. If selection is still not possible, the Telephone Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Telephone Company of an intraLATA toll carrier presubscription selection free of charge. Until the subscriber informs the Telephone Company of his/her choice for intraLATA toll carrier, the subscriber will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. Subscribers who inform the Telephone Company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in e.ii. below. If a customer of record inquires of the Telephone Company of the carriers available for intraLATA toll presubscription, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection.

e. IntraLATA Presubscription Charges

i. Application of Charges

After a subscriber's initial selection for a presubscribed intraLATA toll carrier and as detailed in Paragraph D above, for any change thereafter, an IntraLATA Presubscription Change Charge will apply. The IntraLATA Presubscription Change Charge shall be applied as follows:

- a. The charge shall be no greater than those set forth in Paragraph (e)(ii), unless modified by a company-specific Commission-approved tariff.
- b. If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

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ii. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

B. REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES, OR WHERE CERTAIN CONDITIONS OF SERVICE ARE UTILIZED (check all applicable):☐ 1. DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND THE TELECOMMUNICATION RELAY SERVICE

Applicable to all telephone companies offering message toll service (MTS)
(See also Case Nos. 87-206-TP-COI and 91-113-TP-COI):

- a. For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing-disabled, deaf, deaf/blind, and speech-disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
- b. Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled, are eligible to receive a discount off their MTS rates.
- c. Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:

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- i. Off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
 - ii. Off the basic MTS, current, price list day rates: no less than a straight 70 percent discount shall be made available on a 24 hour a day basis; or
 - iii. For MTS which is offered similar to the mileage-banded rate structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "day" period Monday through Friday; and the "night/ weekend" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "evening" period Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the "night/ weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, customer-dialed, station-to-station calls placed during the "night/weekend" period any day, the "day" period Sunday, and all day Saturday.
- d. All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph 1.c. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

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☐ **2. EMERGENCY SERVICES CALLING PLAN**

Applicable to all CLECs and CTSs offering MTS (See also Case Nos. 85-1466-TP-COI and 89-54-TP-COI):

Message toll telephone calls to governmental emergency service agencies, as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- a. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

☐ **3. ALTERNATIVE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide alternative operator services (AOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the AOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

☒ **4. LIMITATION OF LIABILITY**

The following is applicable to all telephone companies that choose to include in their tariffs language which may limit their liability (See also Case No. 85-1406-AU-COI):

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a

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courts responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

☐ 5. **TERMINATION LIABILITY**

The following is applicable to all telephone companies who choose to include in their tariffs language which imposes early termination liability on a customer for termination of service prior to the designated term of service:

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

☒ 6. **SERVICE CONNECTION ASSISTANCE (SCA)**

The following is applicable to all LECs that offer local service to residential customers:

SCA is targeted to help defray the one-time, up-front costs of connecting to the local exchange network for qualified customers. It provides a waiver of the deposit requirement, full or partial waiver of the service connection charges.

☒ 7. **LOCAL NUMBER PORTABILITY and NUMBER POOLING**

See Case No. 95-845-TP-COI Guideline XIV, FCC Dockets 95-116 and 99-200. NOTE: LNP and number pooling are required of all facilities-based LECs, regardless of size, and CMRS where currently rolled-out by the FCC or as a result of a bona fide request unless granted an extension, exemption, or waiver by the Commission or the FCC.

☐ 8. **TARIFFING AND DISCONNECTION PROCEDURES FOR SERVICE PACKAGES OR BUNDLES**

Applicable to all LECs packaging or bundling regulated local services with toll service and/or unregulated services. See Rule 4901:1-6-21(C), Ohio Administrative Code.

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☐ **Option 1****Tariffing**

Under option 1, LECs that package or bundle regulated local services with toll and/or unregulated services shall tariff only the regulated components of a package or bundle of services either as a package at a separate, single rate for the regulated components or individually at individual tariffed rates. The unregulated services and any rate(s) associated with the unregulated service components of any package or bundle of services shall not be tariffed.

Disconnection Procedures

Under option 1, if a customer fails to submit timely payment sufficient to cover the amount of the regulated charges, the LEC may discontinue the provision of the regulated services in compliance with Rule 4901:1-5-17, Ohio Administrative Code.

Staff Notice

Under option 1, LECs shall keep the Director of the Consumer Services Division and the Chief of Telecommunications of the Utilities Department informed and up-to-date on all current offers to consumers that bundle regulated local services with unregulated services at a single packaged rate, different from the rate shown in the tariff for the regulated components of the package. The notice to staff shall identify the regulated and unregulated services included and the packaged rate (the combined tariffed and untariffed rate).

☐ **Option 2****Tariffing**

Under option 2, LECs shall tariff the entire package or bundle of services including both regulated local services and toll and/or unregulated services for a single combined packaged rate (including any amount attributable to the unregulated components). The LEC shall clearly identify the services within the package and denote which services are unregulated.

Disconnection Procedures

Under option 2, if a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled packaged rate, the LEC may discontinue the provision of any

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regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service. For purposes of this rule, the rate for basic local exchange service shall be the tariffed rate for stand-alone basic local exchange service. In the event a CLEC does not offer basic local exchange service on a stand-alone basis, the CLEC shall identify an amount in the tariff for the basic local exchange service component of the package. In no event shall this amount exceed the packaged rate. Further, if the customer loses services included in the package due to non-payment or partial payment pursuant to this rule, the customer shall be entitled to add, change, or discontinue any regulated services provided according to the LEC's normal procedures for adding, changing or discontinuing such services.

Disconnection Notice

Under option 2, the LEC shall, in its notice of disconnection for non-payment, state the total amount due to avoid discontinuance of the package, as well as the total amount due to avoid discontinuance of the basic local exchange service component of the package.

☐ **9. INMATE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide inmate operator services (IOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the IOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

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EXHIBIT B
(Proposed Revised Tariff Pages)

FORT JENNINGS TELEPHONE COMPANY
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 5 cancels and supersedes Fort Jennings Telephone Company
Tariff P.U.C.O. No. 4.

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Effective: May 16, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2949-TP-ATA

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Michael Metzger, General Manager

Fort Jennings, Ohio

P.U.C.O. NO. 5

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SECTION 2:	N11 SERVICE
SECTION 3:	GENERAL RULES AND REGULATIONS
SECTION 4:	UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 9-1-1
SECTION 5:	LIFELINE/LINK-UP REQUIREMENTS
SECTION 6:	INTRALATA PRESUBSCRIPTION

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Fort Jennings, Ohio

P.U.C.O. NO. 5

TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by Fort Jennings Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

FORT JENNINGS EXCHANGE RATES

Within the exchange area as shown on the map on Section 1, Sheet No. 3, which entitles the subscribers in the Fort Jennings Exchange to call without additional charge, subscribers in the Cloverdale, Kalida, Ottoville, Gomer and Delphos Exchanges:

Within the base rate area comprising the territory within the corporate limits of the Village of Fort Jennings as shown on the maps on Section 1, Sheets 3 and 4:

	<u>Business</u>	<u>Monthly Rates</u>		<u>Max.</u> <u>Rate</u>
		<u>Residence</u>	<u>Max.</u> <u>Rate</u>	
Individual or Primary Access Line	\$10.05	\$10.05	\$7.05	\$7.05

Outside the base rate area, but within the exchange area as shown on the map on Section 1, Sheet 3:

	<u>Business</u>	<u>Monthly Rates</u>		<u>Max.</u> <u>Rate</u>
		<u>Residence</u>	<u>Max.</u> <u>Rate</u>	
Individual or Primary Access Line	\$15.10	\$15.10	\$9.05	\$9.05

PAYPHONES

Monthly Rates

Within Base Rate Area:

Coin Operated Telephone Service Access Line	\$9.05
Coin Supervision Additive	\$7.20

Outside Base Rate Area:

Coin Operated Telephone Service Access Line	\$14.10
Coin Supervision Additive	\$ 7.20

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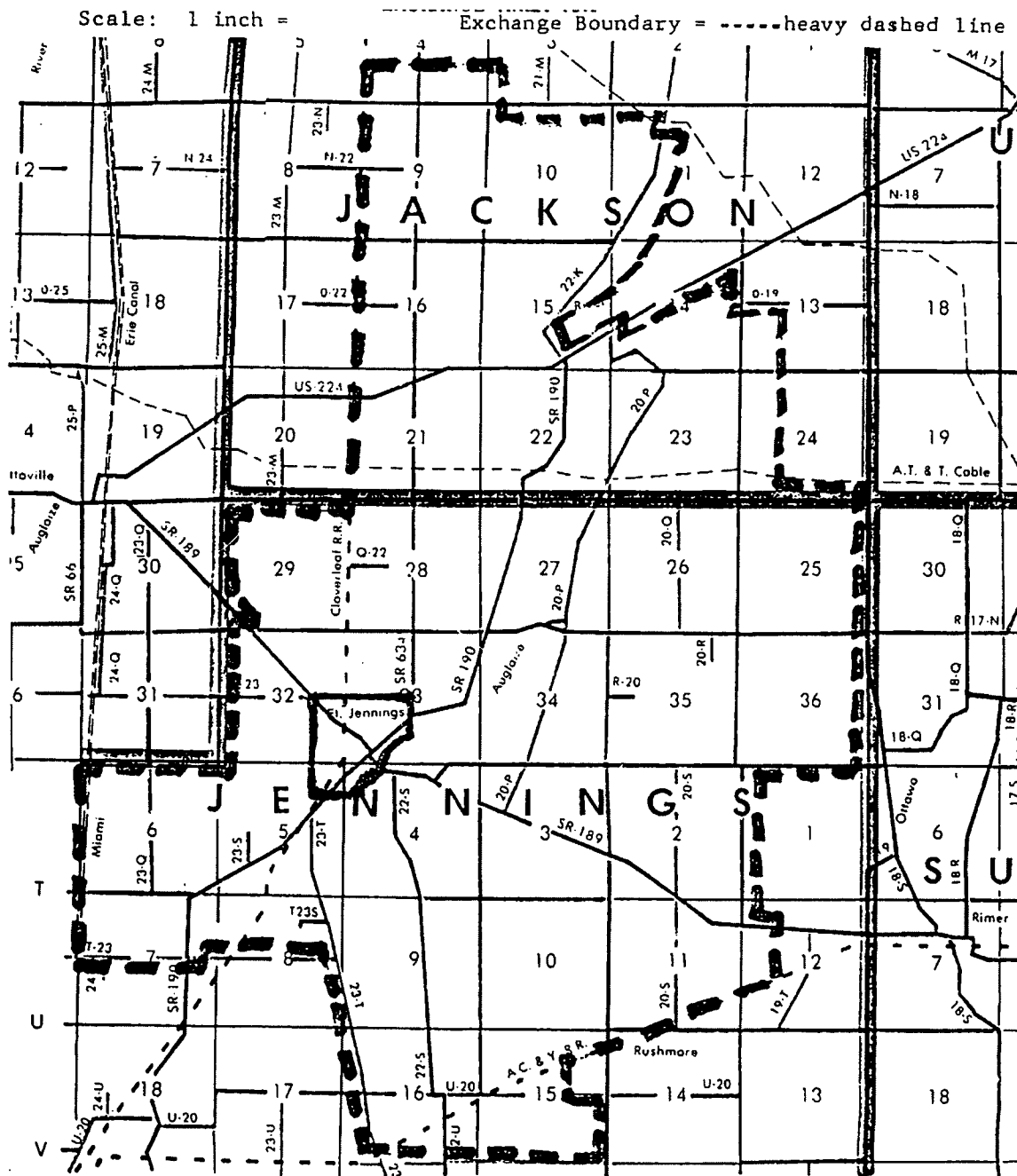
In Accordance with Case No. 10-1010-TP-ORD and 11-2949-TP-ATA

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Michael Metzger, General Manager

Fort Jennings, Ohio

MAP



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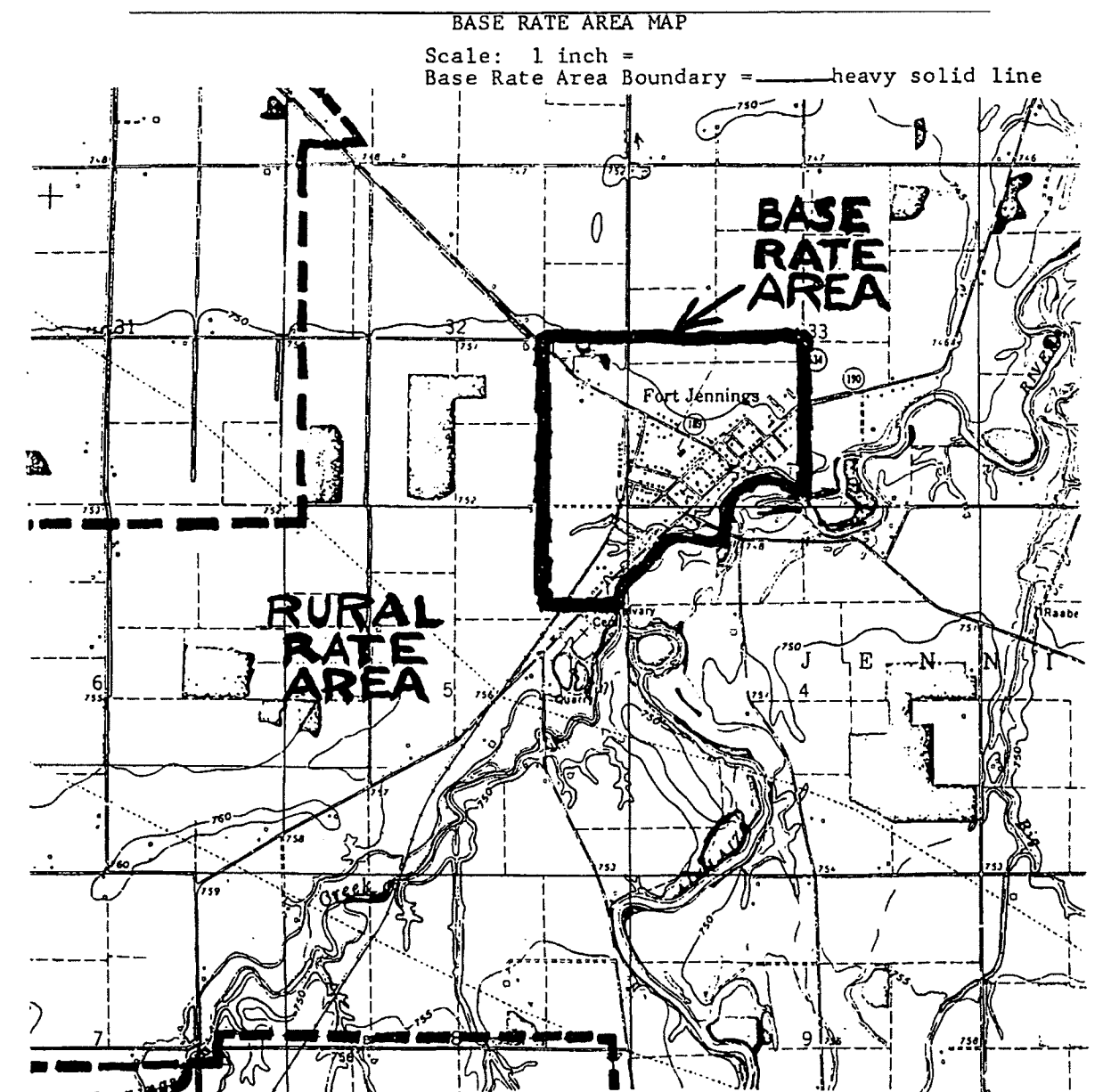
In Accordance with Case No. 10-1010-TP-ORD and 11-2949-TP-ATA

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Fort Jennings, Ohio

MAP



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In Accordance with Case No. 10-1010-TP-ORD and 11-2949-TP-ATA

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EXPANDED SERVICE AREA

The services, terms and rates appearing in this tariff apply to the Rimer-Gomer and Delphos exchanges, served out of the Fort Jennings central office. Service will be available where facilities permit.

All services, rates, terms and conditions set forth in the Company's PUCO tariff No. 5 also apply to customers in the Rimer-Gomer and Delphos exchanges, unless otherwise specified herein.

EXPANDED SERVICE AREA (Continued)

RATES AND CHARGES

A. Application: The following rates and charges apply to services as listed within this tariff:

1. BUSINESS SERVICES

Business Line Recurring and Non Recurring Charges

	<u>Monthly</u> <u>Recurring</u> <u>Charge</u>	<u>Non</u> <u>Recurring</u> <u>Charge*</u>	<u>Maximum</u> <u>Monthly</u> <u>Recurring</u> <u>Charge</u>	<u>Maximum</u> <u>Non</u> <u>Recurring</u> <u>Charge</u>
<i>Customers may choose from either of the two following plans:</i>				

1)	Primary Line (includes touch tone dialing)	\$31.95	\$85.00	\$39.95	\$100.00
----	---	---------	---------	---------	----------

Includes local calling to the Delphos, Fort Jennings, Kalida, Ottoville, Cloverdale, Rimer-Gomer, Elida, Lima, Spencerville, Venedocia, Middle Point, Van Wert, Ottawa, Cairo, and Vaughnsville exchanges.

2)	Primary Line (includes touch tone dialing)	\$25.95	\$85.00	\$33.95	\$100.00
----	---	---------	---------	---------	----------

Includes local calling to the Delphos, Fort Jennings, Kalida, Ottoville, Cloverdale, and Rimer-Gomer exchanges.

Customers on this calling plan will receive local measured service to the following exchanges at the rate of \$0.03 per minute: Elida, Lima, Spencerville, Venedocia, Middle Point, Van Wert, Ottawa, Cairo, and Vaughnsville.

* All non-recurring charges on this page apply to installation on a per line basis.

EXPANDED SERVICE AREA (Continued)

RATES AND CHARGES (Continued)

- A. Application: The following rates and charges apply to services as listed within this tariff:
(Continued)

2. RESIDENTIAL SERVICES

Residential Line Recurring and Non Recurring Charges

	<u>Monthly Recurring Charge</u>	<u>Non Recurring Charge*</u>	<u>Maximum Monthly Recurring Charge</u>	<u>Maximum Non Recurring Charge</u>
a. <u>Customers with a 419-286-xxxx Telephone Number</u>				
First Line (includes touch tone dialing)	\$13.95	\$60.00	\$22.05	\$75.00

Includes local calling to the Delphos, Fort Jennings, Kalida, Ottoville, Cloverdale, and Rimer-Gomer exchanges.

- b. Customers with a telephone number consistent with the rate center where the customer is located may choose from either of the two following plans:
- | | | | | |
|---|---------|---------|---------|---------|
| 1) First Line (includes touch tone dialing) | \$19.95 | \$60.00 | \$28.05 | \$75.00 |
|---|---------|---------|---------|---------|

Includes local calling to the Delphos, Fort Jennings, Kalida, Ottoville, Cloverdale, Rimer-Gomer, Elida, Lima, Spencerville, Venedocia, Middle Point, Van Wert, Ottawa, Cairo, and Vaughnsville exchanges.

- | | | | | |
|--|---------|---------|---------|---------|
| 2) First Line and Add'l. Lines (includes touch tone dialing) | \$13.95 | \$60.00 | \$22.05 | \$75.00 |
|--|---------|---------|---------|---------|

Includes local calling to the Delphos, Fort Jennings, Kalida, Ottoville, Cloverdale, and Rimer-Gomer exchanges.

Customers on this calling plan will receive local measured service to the following exchanges at the rate of \$0.03 per minute: Elida, Lima, Spencerville, Venedocia, Middle Point, Van Wert, Ottawa, Cairo and Vaughnsville.

* All non-recurring charges on this page apply to installation on a per line basis and may be waived at the Company's discretion.

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Fort Jennings, Ohio

SERVICE CONNECTION CHARGES

Charges for Service Connections and Restoral of Service

The following non-recurring charges apply:

	<u>Residence</u>	<u>Business</u>
1. Each initial connection of a line	\$15.00	Time and Material
2. Re-establishment of suspended service	\$10.00	\$10.00

MISCELLANEOUS SERVICE FACILITIES

1. Tone Dial
This service, more commonly known as touch-tone service, is included in the Private Access Line rates set forth in Section 1 of this tariff. Customers with rotary dial service will be grandfathered and will receive a credit of \$1.00 toward their monthly Private Access Line rate. However, any subsequent change to service made by such a grandfathered customer will result in the loss of the grandfathering exception and will require that customer to upgrade to touch-tone service.
2. Calling Number Delivery Blocking (Per Call Blocking)
Allows the customer to prevent the disclosure of his telephone number to a called party by dialing *67 from a touch-tone phone or 1167 from a rotary dial phone. This service is provided on a universal basis, where technically possible, at no monthly charge. All public and semi-public payphones in the Company's service area will be equipped with Per Call Blocking.
3. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.

APPLICATION OF BUSINESS AND RESIDENCE RATES

1. Business rates apply at the following locations:

- a. In offices, stores, factories, mines and all other places of a strictly business nature.
- b. In boarding houses, except as noted herein, offices of hotels, halls and offices of apartment buildings; quarters occupied by Clubs or Lodges; public, private or parochial schools or colleges, churches, hospitals, libraries and other similar institutions.
- c. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
- d. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
- e. In any location where the listing of service at that location indicates a business, trade or profession, except as specified below.

2. Residence Rates Apply at the Following Locations:

- a. In private residence where business listings are not provided.
- b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinarian, provided the subscriber does not maintain an office in the residence.

P.U.C.O. NO. 5

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

A. General

1. Lines will be extended in accordance with provisions specified herein.
2. Special charges in the form of installation charges, monthly charges or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:
 - a. The facilities are provided in remote or undeveloped sections within either the Company's traditional service area or its Expanded Service Area as described in Section 1.
 - b. Conditions require the provisions of special equipment or unusual methods of plant construction, installation or maintenance.
 - c. The customer's location requires the use of costly private right-of-way.
3. Title to all construction, as provided herein, provided wholly or partly at a customer's expense is vested in the Telephone Company.
4. By "cost" is meant, the cost of labor and materials including the usual supervisory expenses.
5. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost to the Telephone Company for such attachments is borne by customer.
6. The customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
7. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located.

B. Line Extensions

1. Within the Company's traditional service area, construction costs for one-half mile will be at Company expense. All excess construction costs to be borne by prospective subscriber or subscribers.

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (Continued)

B. Line Extensions (Continued)

2. Provisions of Private Right-of-Way: Where required by the conditions, applicants shall provide, without expense to the Telephone Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.
3. Applicants may be required to make advance payments to cover all or a portion of the exchange service when in the opinion of the Telephone Company there is evidence of credit risk.

C. Special Type of Construction

When underground service connections are desired by customers as initial installations in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installing it, less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (Continued)

D. Poles on Private Property

1. Poles on private property to be used in serving an individual subscriber will be furnished by the Telephone Company at a charge to the subscriber of actual cost of time, material and overheads for such pole, except that the Telephone Company will furnish as many as two poles without charge to the subscriber provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
2. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained, and owned by the Telephone Company, subject to such construction charge as may be applicable.
3. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.

N11 SERVICE
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as set forth in Section F. below.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)

3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

E OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider changes the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Connection Charges will apply.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

F. RATES & CHARGES (Continued)

4. Rates:

	Nonrecurring <u>Charge</u>
Central Office Charge *	\$115.00
Number Change Charge (per Telephone Number)	\$57.50
Service Connection Charge	\$15.00

* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights in the construction and maintenance of the necessary pole lines, buried facilities, circuits and equipment.

2. Directory Errors and Omissions

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of, or errors in, or omissions from its directories, nor for the result of the publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listing published numbers in the directories.

3. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the errors.

GENERAL RULES AND REGULATIONS (Continued)

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

4. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible for any action of the Connecting Company.

5. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber premises resulting from the existence of the Telephone Company's associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Lines (other than inside wiring) furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company. The Company, its agents, or its employees shall have the right to enter upon a customer's (subscriber's) premises during normal working hours only as may be required to make repairs to its lines (other than inside wiring) or to otherwise remove the source of emergency conditions that are, or that the Company has reason to expect soon will be, endangering the safety, health, or welfare of Company employees or of other persons, or the safety of component parts of the Company's system or equipment.

If visitation to the customer's premises is sought for any other purpose, such visitation shall preferably be prearranged by telephone; however, if such prearrangement is not feasible, the Company's agent, or employee seeking entrance to the subscriber's premises shall approach a responsible adult member of the household, shall identify himself to such person's satisfaction, and shall state the reason for his proposed visitation. Entrance shall not be gained by force or subterfuge or by approach to a child or other irresponsible person. The Company shall be responsible for such damage to the subscriber's property arising from such visitation, whether negligently, willfully, or inadvertently caused.

GENERAL RULES AND REGULATIONS (Continued)

C. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and Use of Equipment (Continued)

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the Subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

- a. Application for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. The terms and conditions specified in such contracts are subject to this Tariff. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
- b. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (outside move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number or the central office designation or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.

3. Alterations

The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay Company's current charges for such changes.

GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in the Telephone Company's Tariff, is borne by the Telephone Company. Subscribers may not rearrange, disconnect, or remove, any outside wiring installed by the Telephone Company, except upon written consent by the Telephone Company.

5. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

E. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

1. INITIAL CONTRACT PERIODS

- a. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.
- b. The length of contract period for directory listings, and where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.

GENERAL RULES AND REGULATIONS (Continued)

E. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE (Continued)

2. TERMINATION OF SERVICE BY SUBSCRIBERS

- a. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
 - i. In case of service for which the initial contract period is one month, the charges due for the balance of the initial month;
 - ii. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.
- b. Service may be terminated after the expiration of the initial contract period upon payment of all charges due to the date of termination of the service.

GENERAL RULES AND REGULATIONS (Continued)

F. SPECIAL SERVICE AND FACILITIES

Special service and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

G. LIABILITY OF TELEPHONE COMPANY

1. In view of the fact that the customer has exclusive control of his communication over the facilities furnished him by the Telephone Company and of the other uses for which facilities may be furnished him by the Telephone Company, and because of unavailability of errors incident to the service and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.
2. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects, in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to the Telephone Company.
3. When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

H. OBLIGATION OF CUSTOMER

The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called number.

GENERAL RULES AND REGULATIONS (Continued)

I. ADVANCE PAYMENTS

1. Applicants for service involving special construction may be required to make an advance payment.
2. The amount of the advance payment is credited to the Customer's account as applying to any indebtedness under the contract.

J. APPLICATION OF CONSTRUCTION

When special construction charges for individual customers is necessary, special construction charges may apply as set forth in Section 1 of this Tariff.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

General

The Fort Jennings Telephone Company will provide a universal number "9-1-1" for the use of Public Safety Answering Points (PSAP's) engaged in assisting local government in the protection and safety of the general public. Use of the 9-1-1 number will provide each caller with telephone access to the Putnam County PSAP.

Regulations

The regulations specified in this section apply to both "Basic 9-1-1" and "Enhanced 9-1-1" service, hereinafter referred to as 9-1-1 service, in addition to regulations as specified in this tariff.

Information contained in the PSAP's data base management system will be maintained for 9-1-1 service and will be used exclusively for this purpose.

9-1-1 Service information consisting of the name, address, and telephone number of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 9-1-1 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall attach to The Fort Jennings Telephone Company.

Any party residing within the 9-1-1 Service serving areas forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.

Because The Fort Jennings Telephone Company serving boundaries and political subdivision boundaries may not coincide, the PSAP must make arrangements to handle all calls received on its 9-1-1 Service lines that originate from all telephones served by the central office within the 9-1-1 Service area whether or not the calling telephone is situated within the geographical boundaries of the county's public safety jurisdiction.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 9-1-1 (Continued)

Provision of this service is limited to the use of central office number 9-1-1 as the universal emergency number and once 9-1-1 service has been established in any given area, whether consisting of one or of a combination of more than one participating local government authority, no other 9-1-1 service will be provided within such area.

The 9-1-1 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.

9-1-1 service is provided solely for the benefit of the local governmental unit; the provision of such service shall not be interpreted, construed, or regarded as being for the benefit of, or creating any Company obligation toward, or any action on behalf of, any third person or other legal entity.

THE FORT JENNINGS TELEPHONE COMPANY AND ITS OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS ARE NOT LIABLE IN DAMAGES IN A CIVIL ACTION FOR INJURIES, DEATH, OR LOSS TO PERSONS OR PROPERTY INCURRED BY ANY PERSON RESULTING FROM THE FORT JENNINGS TELEPHONE COMPANY, ITS OFFICERS, DIRECTORS, EMPLOYEES, OR AGENTS PARTICIPATING IN ACTS OR OMISSIONS IN CONNECTION WITH SUCH PARTICIPATION IN A 9-1-1 SYSTEM, WHETHER SUCH SYSTEM IS ESTABLISHED PURSUANT TO SECTIONS 4931.40 TO 4931.50 OF THE OHIO REVISED CODE OR OTHERWISE IN ACCORDANCE WITH THE FORT JENNINGS TELEPHONE COMPANY'S SCHEDULES REGARDING 9-1-1 SYSTEMS FILED WITH THE PUBLIC UTILITIES COMMISSION PURSUANT TO SECTION 4905.30 OF THIS OHIO REVISED CODE.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 9-1-1 (Continued)

9-1-1 Service Features

1. Automatic Local Identification (ALI): A feature by which the name and address associated with the calling party's telephone number are forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premise, etc.) will be identified with the address of the telephone number at the main location.
2. Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the E-9-1-1 control office and to the PSAP's display and transfer units. Additional telephones with the same number as the calling party's (secondary locations, off premise, etc.) will be identified with the address of the telephone number at the main location.

Rates and Charges

9-1-1 service is provided to residents who subscribe to The Fort Jennings Telephone Company's local exchange telephone service. The rate for this service will be as indicated for the appropriate county on the County Rate List located herein.

County Rate List

<u>County</u>	<u>Current E-9-1-1 Subscriber Charge</u>	<u>Implementation Date for E-9-1-1 Service</u>	<u>Effective Date for Current E-9-1-1 Subscriber Charge</u>	<u>Initial Case No. for E-9-1-1 Implementation</u>	<u>Most Current Case No for E-9-1-1 Review</u>
Putnam	\$.44	March 1998	March 1998	97-419-TP-EMG	97-419-TP-EMG

LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service and shall provide all of the following:
 - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
 - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
 - c. Free blocking of toll service, 900 service and 976 service; and
 - d. A waiver of the federal universal service fund end user charge; a waiver of the telephone company's service deposit requirement.
2. Any other services and bundles or packages of service may be offered to lifeline customers at the prevailing prices, less the lifeline discount.

B. REGULATIONS

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
 - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Supplemental Security Insurance – blind and disabled (SSD)
 - e. Federal public housing assistance, or Section 8;
 - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
 - g. National School Lunch Program's Free Lunch Program (NSL);
 - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
 - i. General Assistance (including disability assistance (DA))

LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
3. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1 above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income, see Section B.5.a-g for examples of income documentation.
4. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
5. Consistent with federal law, examples of acceptable income documentation includes the following:
 - a. State or federal income tax return;
 - b. Current income statement or W-2 from an employer;
 - c. Three consecutive months of current pay stubs;
 - d. Social security statement of benefits;
 - e. Retirement/Pension statement of benefits;
 - f. Unemployment/Workmen's Compensation statement of benefits;
 - g. Any other legal document that would show current income (such as a divorce decree or child support document).
6. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.
7. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tariffed in accordance with Rule 4901:1-6-11.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

8. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.
9. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
10. The Telephone Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54.410.

C. ENROLLMENT PROCESS

1. Existing Customers

- a. Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.
- b. The Company will review the customer's lifeline application to determine customer's eligibility within 15 days.
- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- a. Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- b. The Company will review the customer's lifeline application to determine the customer's eligibility within 15 days.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

C. ENROLLMENT PROCESS (Continued)

2. New Customers (Continued)

- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

D. INCOME ELIGIBILITY

- 1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section B.5.a-g.
- 2. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established lifeline.
- 3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the company's determination.
- 4. Written notification must include: 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

D. INCOME ELIGIBILITY (Continued)

5. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

E. VERIFICATION FOR CONTINUED ELIGIBILITY

1. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the telephone company and 4) a statement explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.

INTRALATA PRESUBSCRIPTION

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

Option A. Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

INTRALATA PRESUBSCRIPTION (Continued)

a. Application of Charges (Continued)

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

EXHIBIT C
(Narrative Summarizing Changes)

The Applicant hereby establishes a Basic Local Exchange Service (BLES) Tariff and detariffs certain services in accordance with the Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD. The Applicant intends only a) to remove from its tariff rates, terms and conditions of services required to be detariffed as a result of the adoption by the Commission of rules to implement Substitute Senate Bill 162 and b) to add the following new text:

- Section 1, Sheet No. 5: The following new sentence has been added to the first paragraph: "Service will be available where facilities permit."
- Section 1, Sheet No. 7: The footnote has been revised to include "and may be waived at the Company's discretion."
- Section 1, Sheet No. 10: Section A.2.a has been revised to reference both the Company's traditional service area and its Expanded Service Area. Section B.1 has been revised to refer to the Company's traditional service area.

The new BLES Tariff replaces and supersedes the Applicant's Telephone Service Tariff No. 4 in its entirety. The Applicant currently has three additional tariffs that appear on the Commission's website:

- 1) Intrastate Access Service Tariff, PUCO No. 2: This tariff **remains in effect and does not change**.
- 2) Competitive Tariff: This tariff is hereby deleted in its entirety. The services described in this tariff have either been included in the new BLES tariff or detariffed.
- 3) Resale and Sharing Tariff: This tariff is hereby deleted in its entirety.

EXHIBIT D
(Customer Notices)

The customer notices accompanying the affidavit attached hereto as Exhibit E were mailed to customers on March 31, 2011. In addition, on March 20, 2011 the notices were forwarded to the Commission-provided electronic mailbox (Telecomm-Rule07@puc.state.oh.us) in accordance with the Entry issued January 19, 2011 in Case No. 10-1010-TP-ORD.

EXHIBIT E
(Affidavit)

CUSTOMER NOTICE AFFIDAVIT

STATE OF OHIO:

SS:

COUNTY OF PUTNAM:

AFFIDAVIT

I, Michael Metzger, am an authorized agent of the applicant corporation, Fort Jennings Telephone Company, and am authorized to make this statement on its behalf. I attest that the customer notice(s) accompanying this affidavit were sent to affected customers through bill insert on March 31, 2011, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on May 10, 2011, Fort Jennings, Ohio
(Date) (Location)

RESIDENTIAL CUSTOMER NOTICE

April 1, 2011

Dear Customer,

Beginning on May 16, 2011, the prices, service descriptions, and the terms and conditions for services other than local flat rate service that you are provided by Fort Jennings Telephone Company will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Fort Jennings Telephone Company must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the Company's future service offerings online at www.fjtelephone.com.

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Fort Jennings Telephone Company at (419) 286-2181 or visit us at www.fjtelephone.com.

Sincerely,

Fort Jennings Telephone Company

NON-RESIDENTIAL CUSTOMER NOTICE

April 1, 2011

Dear Customer,

Beginning on May 16, 2011, the prices, service descriptions, and the terms and conditions for services other than a primary line provided by Fort Jennings Telephone Company will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Fort Jennings Telephone Company must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the Company's future service offerings online at www.fjtelephone.com.

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Fort Jennings Telephone Company at (419) 286-2181 or visit us at www.fjtelephone.com.

Sincerely,

Fort Jennings Telephone Company

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 90-5020-TP-TRF, 11-2949-TP-ATA

Summary: Application to Detariff Services electronically filed by Carolyn S Flahive on behalf of Fort Jennings Telephone Company