

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Conneaut Telephone)
Company to Detariff Services and make other changes related)
to the Implementation of Case No. 10-1010-TP-ORD)

TRF Docket No. 90-5015 – TP - TRF

Case No. 11 - 2939 - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Conneaut Telephone Company

DBA(s) of Registrant(s) _____

Address of Registrant(s) 224 State Street, P.O. Box 579, Conneaut, Ohio 44030

Company Web Address www.conneauttelephone.com

Regulatory Contact Person(s) Carolyn S. Flahive Phone 614-469-3294 Fax 614-469-3361

Regulatory Contact Person's Email Address Carolyn.Flahive@ThompsonHine.com

Contact Person for Annual Report Karen Picard, CFO Phone: 440-593-7127

Address (if different from above) _____

Consumer Contact Information Karen Picard, CFO Phone: 440-593-7127

Address (if different from above) _____

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tariffed pursuant to 4901:1-6-11(A); detariffing of all other services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Conneaut Telephone Company, and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) May 2, 2011

at (Location) Conneaut, Ohio

*(Signature and Title) /s/ Kenneth Johnson, General Manager (Date) May 2, 2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Carolyn S. Flahive verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) /s/ Carolyn S. Flahive, Esq. (Date) May 12, 2011

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WV

EXHIBIT A
(Existing Affected Tariff Pages)

P.U.C.O. No. 6

This Schedule Cancels and Supersedes All Preceding Schedules

THE CONNEAUT TELEPHONE COMPANY

+ PUCO No. 6

Telephone Service

Conneaut, Ohio Exchange

Issued June 13, 1966

Effective July 1, 1966

Issued by
RUSSELL GOEBRICHER, President
Conneaut, Ohio

Filed under authority of Order No. 33,259 of The Public Utilities Commission of Ohio.

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ISSUED: February 19, 2008

EFFECTIVE: February 19, 2008

In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

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ISSUED: March 6, 2009

EFFECTIVE: March 6, 2009

In Accordance with Case No. 09-178-TP-ZTA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

P.U.C.O. NO. 6

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (the "MTSS"). These safeguards can be found in the appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

(N)

(N)

As of the Effective Date below, the rates, service descriptions, and the terms and conditions for all residential and business long distance services, as well as certain business telecommunications services will no longer be included in this tariff, which is on file with the Public Utilities Commission of Ohio. You may view such information for those services at the Company's website: www.conneauttelephone.com.

EXCHANGE RATES

The local service area embraces all calls between stations bearing the designations of Conneaut, Kingsville and Pierpont.

The classification and rates provided in this section apply at any point within the Base Rate Area which is defined as all territory in the exchange lying north of Route Interstate 90.

	<u>Monthly Rate</u>	<u>Max. Rate</u>
Business – Individual Line – * Tier 1 Core	\$ 12.15	\$ 12.15
Business – Second and Third Individual Lines – *Tier 1 Noncore.....	\$ 12.15	\$ 24.30
Business – Two-Party Line – * Tier 1 Core	\$ 10.20 1/	\$ 10.20
Business – Rotary Trunk – * Tier 1 Core.....	\$ 18.95	\$ 18.95
Residence – Individual Line – * Tier 1 Core	\$ 7.55	\$ 7.55
Residence – Second and Third Individual Lines – *Tier 1 Noncore.....	\$ 7.55	\$ 15.10
Residence – Four Individual Lines or More – *Tier 2	\$ 7.55	N/A
Residence – Two-Party Line – * Tier 1 Core.....	\$ 6.30 1/	\$ 6.30
Residence – Four-Party Line – * Tier 1 Core	\$ 4.20 1/	\$ 4.20
Payphone: **		
Coin Operated Telephone Service Access Line	\$ 12.15	
Coin Supervision Additive.....	\$ 7.20	

(D)

1/ This service and rate not available to new customers. Existing customers of this service will be grandfathered.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

** The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.

ISSUED: February 19, 2008

EFFECTIVE: February 19, 2008

In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

EXCHANGE RATES (Continued)

The classifications and rates following apply at any point within Zone A which is defined as all territory in the exchange lying south of Route Interstate 90.

	<u>Monthly Rate</u>	<u>Max. Rate</u>
Business – Individual Line – * Tier 1 Core	\$ 15.15	\$ 15.15
Business – Second and Third Individual Lines – *Tier 1 Noncore.....	\$ 15.15	\$ 30.30
Business – Two-Party Line – * Tier 1 Core	\$ 10.20 1/ 2/	\$ 10.20
Business – Rotary Trunk – * Tier 1 Core.....	\$ 21.95	\$ 21.95
Business – Multi-Party Line – * Tier 1 Core	\$ 9.55 2/	\$ 9.55
Residence – Individual Line – * Tier 1 Core	\$ 10.55	\$ 10.55
Residence – Second and Third Individual Lines – *Tier 1 Noncore.....	\$ 10.55	\$ 21.10
Residence – Four Individual Lines or More – *Tier 2	\$ 10.55	N/A
Residence – Two-Party Line – * Tier 1 Core.....	\$ 6.30 1/ 2/	\$ 6.30
Residence – Four-Party Line – * Tier 1 Core	\$ 4.20 2/	\$ 4.20
Payphone: **.....		
Coin Operated Telephone Service Access Line.....	\$ 15.15	
Coin Supervision Additive.....	\$ 7.20	

(D)

- 1/ Subject to mileage charge contained to new customers.
2/ This service and rate not available to new customers.
Existing customers of this service will be grandfathered.

NON-SUFFICIENT FUND CHECK CHARGE – * Non-Specific

1. If the Company receives a check from a customer in payment for services rendered or for any other reason of indebtedness, which is returned from the bank due to insufficient funds or for any other reason, the Company shall apply a service charge as shown below for each such check returned, unless the customer can establish that the charge should not be assessed. At its option, the Company may waive the imposition of the non-sufficient fund charge.
2. The charge of \$20.00, in addition to any other charges which may apply under this tariff, shall be billed to the customer at the time the Company receives notice that a check is being or has been returned from the bank.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

** The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.

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Conneaut, Ohio

P.U.C.O. No. 6

TWO-PARTY LINES

Business Two-party Line Service and Residence Two-party Line Service will be furnished to existing customers of those services in Zone A at the rate provided for such service plus the rate provided in this Section for the distance beyond such Base Rate Area, measured air line.

Two-party Line, each quarter mile or fraction thereof	<u>Monthly Rate</u>	<u>Max. Rate</u>
* Tier 1 Core	\$1.00 1 /	\$1.00

1 / This service and rate not available to new customers. Existing customers of this service will be grandfathered.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

TELECOMMUNICATIONS RELAY SERVICES (TRS)

(N)

Customers may be assessed a monthly charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

ISSUED: March 6, 2009

EFFECTIVE: March 6, 2009

In Accordance with Case No. 09-178-TP-ZTA
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Ken Johnson, General Manager
Conneaut, Ohio

DIRECTORY LISTINGS

The following rates and regulations for directory listings apply in connection with primary and additional listings in the alphabetical directory:

- (a) Primary Listings:
One (1) listing without charge, termed the primary listing, is provided for each call number in connection with individual, party, rural and private branch exchange trunk line.
- (b) Regular Additional Listings:
Additional listings are listings in addition to the primary listing.
- (c) The monthly rate for each regular additional listing is shown below:

	Monthly Rate	
Residence	\$1.00	(T)

Special Types of Additional Directory Listings:

Foreign listings: (i.e.) in an alphabetical directory or an exchange, other than that in which the listing service is furnished, are permitted at the regular additional listings rate applicable for the alphabetical directory in which the listing occurs.

	Monthly Rate
Extra Line in Directory, when not necessary for a proper listing of a subscriber	\$1.00

RESIDENTIAL INTERCOM LINES

(T)

This service covers the furnishing and maintaining of a circuit or circuits within the customer's property boundaries, by the Telephone Company within the service area of the Company, where facilities are available, the circuit or circuits not to be connected with an exchange.

Rates: Each circuit, first mile or fraction thereof, measured by airline measurement \$120.00 per annum. Each circuit, each additional quarter mile or fraction thereof, measured by airline measurement, \$21.00 per annum.

	Monthly Rate
Generator Current, Furnished in connection with Private Lines	\$2.00
Battery Current, Furnished in connection with Private Lines	\$2.00

<u>CHARGES FOR TRANSFERS, MOVES, CHANGES, DISCONNECTS AND RECONNECTS</u>	<u>Non-Recurring Charge</u>	<u>Max. Rate</u>
For the installation of main access line – * Tier 1 Core.....	\$ 20.00	\$ 20.00
For the transfer of an existing installation from one subscriber to another – * Tier 1 Core	\$ 10.00	\$ 10.00
For changes other than those specified, when made on request of the subscriber, the actual cost of labor and material.		
For subscribers disconnected for non-payment, before service is again established – * Tier 1 Core.....	\$ 20.00	\$ 20.00

ADVANCE PAYMENTS

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

PAYMENT FOR SERVICE AND FACILITIES

A subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.

(T)

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

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GENERAL RULES AND REGULATIONS

The number of the access line may be changed by the Company at any time as the exigencies of the business may require. (T)

The Company shall not be required to furnish nor be held liable for failure to continue to use its public or private rights-of-way over a direct route then deemed expedient by the Company.

In view of the liability to errors in transmitting speech by telephone and the impossibility of fairly fixing the cause thereof, all risks of service are assumed by the subscriber. (T)

Failure to receive a bill will not exempt the subscriber from payment of any sum or sums due the Company.

The Company does not collect deposits. (T)

The subscriber shall be responsible for the use of the telephone and for any damage to apparatus caused by carelessness or negligence. Any use of profane or indecent language, abuse, slander or any attempt to trick or defraud or in any manner destroy the utility of the service, or any violation of these rules and regulations shall give the Company the right to deny or remove service. (T)

The Telephone Company shall respond promptly to customer inquiries pertaining to charges for toll services, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry.

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 1
SECOND REVISED SHEET NO. 7 (T)
REPLACES FIRST REVISED SHEET NO. 5.2 (T)

P.U.C.O. NO. 6

(D)

ISSUED: February 19, 2008

EFFECTIVE: February 19, 2008

In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

APPLICATION OF BUSINESS AND RESIDENCE RATES

Although the location at which a subscriber's telephone service is established or the type of directory listing desired may in most cases serve as a satisfactory basis for determining whether business or residence rates apply, determination whether such service should be classified as business or residence depends on the character of use made of the service, which will be controlling in all instances.

a. Business Rates:

Service is classified and charged for as business service at all business locations and at all other locations where the use is primarily or substantially of a business, professional, institutional or occupational nature, or where a business listing is furnished, except as provided in paragraph (b) following:

b. Residence Rates:

Service is classified and charged for as residence service at all residences where the primary use is of a social or domestic nature and where the business use, if any, is merely incidental. Service furnished to churches is also classified and charged for as residence service, provided the use of this service is confined to the activities of the particular church subscribing for the service. Where residence service is furnished to a church or clergyman, it will be furnished only on an individual line basis if the access line is located in the church or if in the residence of a clergyman but listed in the name of the church.

When it is determined that a subscriber to residence service is using the service in such a manner that it should be classified and charged for as business service under the above provisions, the Company will discontinue the service of such subscriber in the event he refuses to permit his service to be classified as business service and pay the applicable business rates.

USE OF SERVICE AND FACILITIES

Use of Subscriber Service:

Subscriber service, as distinguished from public and semi-public service is furnished only for use by the subscriber, his family, employees, or representatives, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Company will refuse to install subscriber service, or to permit such service to remain, on premises of a public or semi-public character where the service is so located that the public in general or the patrons of the subscriber may make use of the service.

DIRECTORY OMISSIONS

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publication of such errors in the directory, nor will the Company be a party to controversies arising between subscribers or others as a result of listings published in its directories. The Company will comply with the MTSS regarding omission of a subscriber's listing from the white pages of the telephone directory or the listing of an incorrect telephone number.

(T)

(T)

PAYSTATION RATES

End user paystation coin rates are effective until October 7, 1997, at which time such rates will be deregulated and detariffed pursuant to the FCC's Report and Order in Docket No. 96-128 issued September 20, 1996.

CONSTRUCTION AND INSTALLATION CHARGES

(T)

General:

1. The charges and regulations specified below apply in connection with all classes of service, equipment or facilities furnished by the Telephone Company and are in addition to any construction or installation charges specified in a particular section of this Tariff.
2. Construction and installation charges are payable at the time the application for service is signed or when the account is rendered, at the option of the Telephone Company.
3. Material and labor furnished by the applicant is subject to the approval of the Telephone Company.
4. When attachments are made to poles of other Companies, in lieu of providing pole line construction for which the subscriber regularly would be charged, the cost to the Telephone Company for such attachments must be borne by the subscriber.

POLE LINE CONSTRUCTION

The following regulations apply to pole line construction necessary to reach prospective subscribers in sections where plant facilities are not available.

PUBLIC HIGHWAYS

- (a) The Telephone Company will erect one of its standard poles, free of charge, along a public highway, to reach each applicant for service or in lieu thereof, will assume the cost of, not to exceed attachments for five (5) poles, where poles of other companies can be utilized. For any poles set in addition to that number, the subscriber is charged as his share of the additional cost of extension of the line, fifty (50%) percent, of the costs of each pole, the minimum charge being Ten Dollar (\$10.00) per pole.
- (b) Or, if the subscriber will furnish poles satisfactory to the Telephone Company, the Telephone Company will set them and furnish the necessary wires and other fixtures, not to exceed one-half mile, without charge.
- (c) In all cases of pole line construction on a public highway, ownership is vested in the Telephone Company. All circuits on public highways are owned and maintained by the Telephone Company.

POLE LINE CONSTRUCTION (Continued)

PRIVATE PROPERTY

- (a) All poles necessary, on private property, must be furnished by the subscriber and must be of a type approved by the Telephone Company. Where the subscriber cannot meet the Company's specifications as to poles, the Telephone Company will provide them at cost.
- (b) The Telephone Company at its expense will erect not to exceed five (5) such poles and provide the necessary wires and fixtures. Where more poles are required the subscriber will be charged Five (\$5.00) Dollars for the erection of each pole in excess of five (5) and One Dollar and Fifty Cents (\$1.50) per pole for wires and fixtures thereon. If the subscriber will erect all of the poles the Telephone Company will equip not to exceed ten poles with the necessary wires and fixtures.
- (c) Whenever it becomes necessary to replace poles on private property, the new poles will be furnished, in accordance with the arrangements specified above.
- (d) All poles set on private property are to be under the exclusive control of the Telephone Company as long as they are used to furnish service. All circuits on private property are owned and maintained by the Telephone Company.

UNDERGROUND SERVICE CONNECTIONS

1. On Streets with Subways.

- (a) On any public highway where the Company has constructed subways, or is about to construct a subway, for supplying underground service connections, all subscribers along such public highways shall be required to make connection with said underground system
- (b) The Company will construct the necessary subway or conduit on the public highway from the main subway to the subscriber's property line, without charge; the subscriber to pay for the extension of same in his private property beyond said property line at the subscriber's request at its extra cost and expense, which must be paid by the subscriber.

2. On Streets with Poles.

- (a) When the standard method of service connection is aerial from poles, and plant conditions permit, subscribers may arrange to have such connection placed underground, as follows:
- (b) The Company will place the necessary conduit in the public highway from its nearest pole to the subscriber's property line, and extend the same in his private property beyond said property line at the subscriber's own cost and expense.

UNDERGROUND SERVICE CONNECTIONS (Continued)

3. In case a subscriber prefers to construct the underground service connection himself, he may do so provided such connections are constructed under the supervision of, and in accordance with the standard specifications of the Company.
4. The necessary underground cable will be placed in the subscriber's premises in conduit, to be provided by the subscriber at his own cost and expense. Ownership in said cable is vested in the Telephone Company.
5. In no case will the Telephone Company place its cable or wire in the same conduit duct, or with other electric conductors.

SPECIAL TYPES OF CONSTRUCTION OR INSTALLATION

When a special type of construction is desired by a subscriber or application for service, or where the individual requirements of a subscriber or applicant for service, make the installation unusually expensive, the subscriber or applicant for service is required to bear the cost of such special construction or installation. The Telephone Company may, if it deems necessary, require the subscriber or applicant for service to make advance payment to cover the estimated cost of such special type of construction or installation, subject to appropriate adjustment when the actual cost has been determined.

CONSTRUCTION CHARGES

Tariff provisions herein void that part of this Section of the tariff pertaining to Public Highway Construction in connection with new telephone line extensions. (T)

CONSTRUCTION CHARGES (Continued)

1. (a) Where an applicant or applicants are to be furnished service, the length of construction required to reach the point of entrance of the applicant's private property, measured along the public highway either from the nearest existing distributing plant of the company or the nearest point to which the company plans to extend its facilities under an approved construction program, whichever is closer will be determined by the company.

For the length thus determined, the applicant will be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place.

Where more than one applicant is to be furnished service along the same route, the length of construction required to reach the point of entrance on each applicant's private property, measured along the public highway either from the nearest existing distributing plant of the company or from the nearest point to which the company plans to extend its facilities under an approved construction program, whichever is closer, will be determined. For the length thus determined, the applicants as a group will be required to pay construction charges in excess of the cost of one-half (1/2) mile of standard pole line in place, per applicant multiplied by the number of applicants.

- (b) If the company elects to attach its facilities to poles of other utility companies in lieu of providing standard pole line construction, the company will place one-half mile of circuit for each subscriber without construction charges. When facilities in excess of one-half mile per applicant are required on other utility companies' poles, the excess construction charges applied will not exceed those which would have been made if standard pole line construction had been applied.

CONSTRUCTION CHARGES (Continued)

2. The total amount of construction charges to be paid by the applicants as a group shall be apportioned among them in such manner as the group may determine. The necessary construction need not be started, however, until satisfactory arrangements have been made for the payment of such construction charges. In the event the applicants fail to agree upon an apportionment of construction charges within sixty (60) days of the telephone company's quotation of charges, then the company may suggest pro-rated distribution of charges, based on relative distances of extension of pole lines among the applicants involved. If this suggestion is unacceptable to all applicants, then the telephone company may handle each applicant separately, in accordance with the provisions of paragraphs 1(a) and 1(b).
3. In case the company has on file other applications for service, from applicants located along the route to be used to serve the applicants referred to in paragraphs 1(a) or 1(b) above, the telephone company shall combine the construction projects for the current applicants and the applicants who previously applied for service in accordance with and subject to the provisions of paragraphs 1(b) and No. 2 above, if such action will serve to reduce the amount of construction charges to be paid by either of such groups.

BOUNDARIES

1. The Exchange Rate Tariff for each exchange area includes maps showing the boundaries of the exchange area and, where applicable, the base rate area, the locality and zone rate areas. The following regulations are applicable with respect to each of said areas.
2. Where the boundary line of an area is shown on the map as following along one side of a road, that boundary line is considered, without further indication, as being located one hundred-fifty (150) feet from that side of the road.
3. Where the boundary line of an area follows along one side of a road, a building which has an entrance to that road at a point where that road is included in that area, is considered to be in that area, regardless of the geographical location of such building.
4. Where the boundary line of an area follows along the center of a road, a building which is located on the side of the road included in that area and which has an entrance to that road at a point where that side of the road is included in that area, is considered to be in that area, regardless of the geographical location of such building.
5. Where the boundary line of an area follows along the boundary line of a political subdivision, a private property line, a line which is shown on the map as being stated distance from a given point, a railroad, a river or a creek, a building which has an entrance to a road at a point where that road is included in that area, is considered to be in that area, regardless of the geographical location of such building.

BOUNDARIES (Continued)

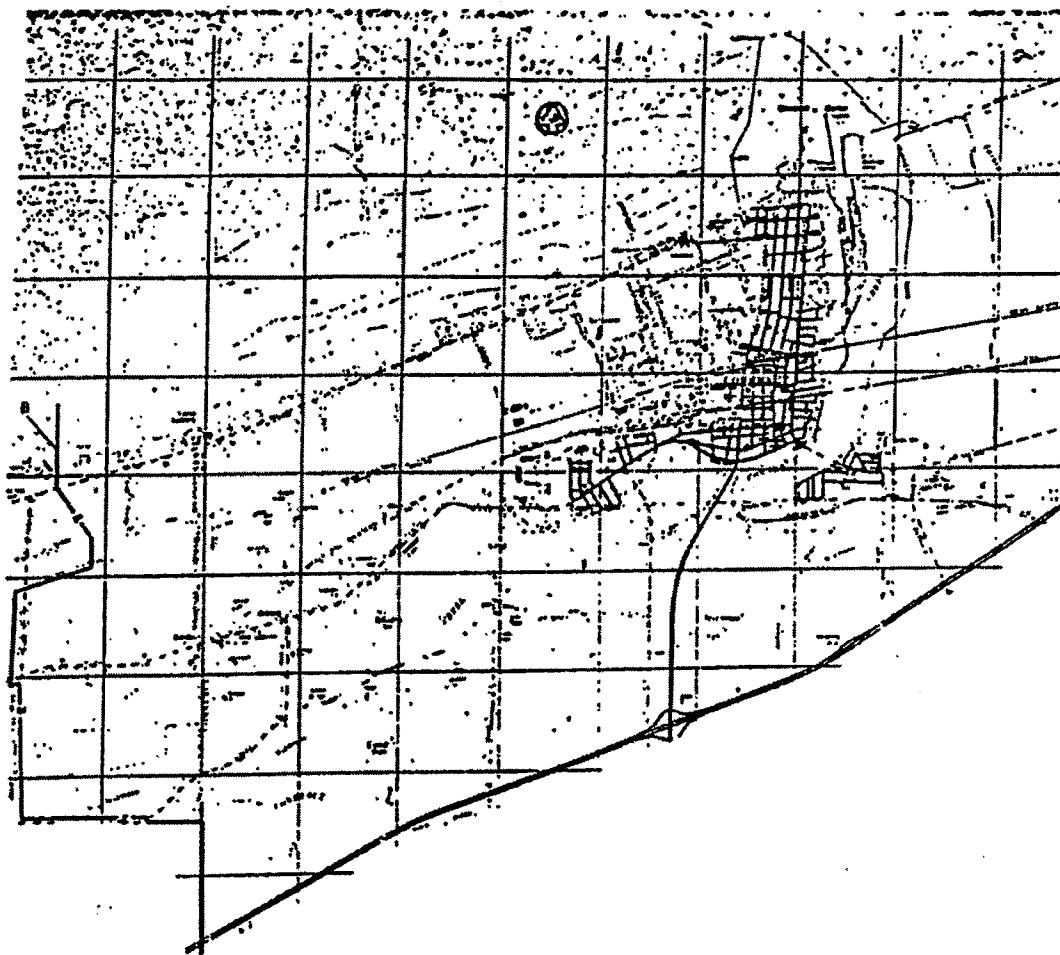
6. Where a building has entrances into more than one area, the principal entrance shall determine the area in which such building is considered to be located in accordance with paragraphs 3, 4 or 5. In no case shall such a building be considered to be located in more than one area.
7. All units of a multi-unit building, such as a two-family house, an apartment house or an industrial building, are considered to be in the same area.
8. All buildings and premises of a subscriber on his continuous property are considered to be in the same area.
9. All buildings and premises on the continuous property of a common endeavor, such as an estate, amusement park, or airport, are considered to be in the same area as the owner or operator of the common endeavor. However, each occupant of such building or premise may subscribe to his own service. This regulation is applicable to every occupant of such buildings or premises, whether or not a part of or concerned in the common endeavor.
10. In the case of developments such as trailer and tourist camps and garden type housing projects, where the various buildings, trailers or other structures are occupied by persons who are not a part of a common endeavor, private streets, roads and driveways in such developments are considered, under the provisions of this paragraph, to be public roads for the purpose of determining the road to which a building, trailer or other structure has an entrance. Each building, trailer and other structure is considered separately for the purposes of determining the area from which it will be served.

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 1
SECOND REVISED SHEET NO. 17 (T)
REPLACES FIRST REVISED SHEET NO. 10 (T)

P.U.C.O. No. 6

Plat showing Base Rate Area



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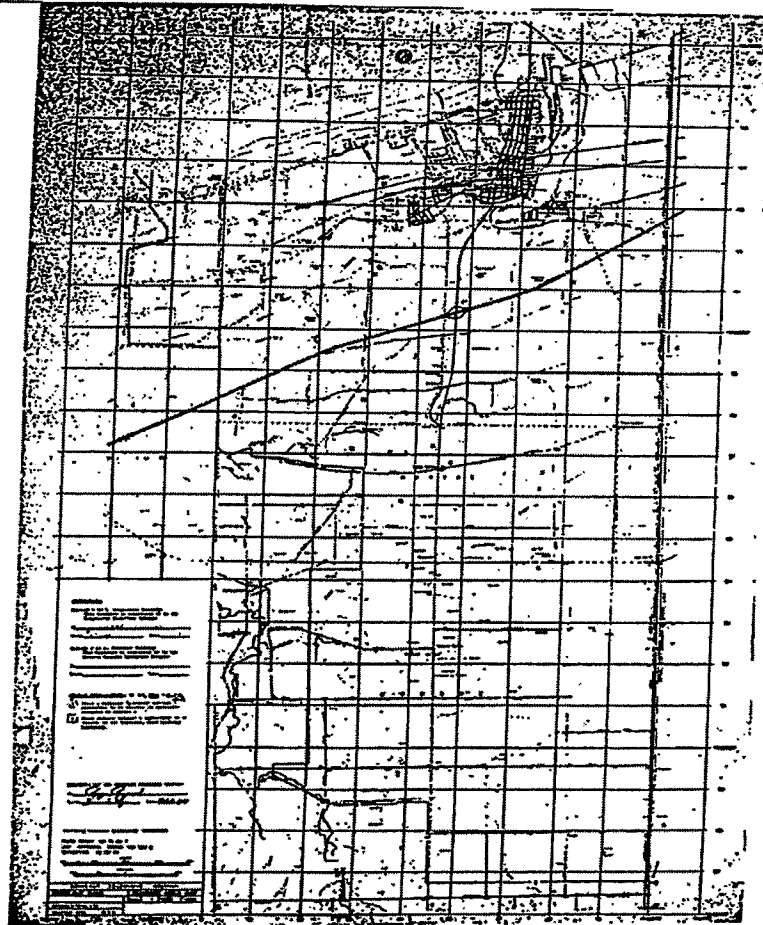
In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 1
FIRST REVISED SHEET NO. 18 (T)
REPLACES ORIGINAL SHEET NO. 10A (T)

P.U.C.O. No. 6

Exchange Area Map



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Ken Johnson, General Manager
Conneaut, Ohio

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 1
SECOND REVISED SHEET NO. 19 (T)
REPLACES SECOND REVISED SHEET NO. 11, (T)
ORIGINAL SHEET NO. 12, AND
ORIGINAL SHEET NO. 12A

P.U.C.O. No. 6

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

Regulations, rates and charges are specified in FCC No. 5, Access Service Tariff

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Ken Johnson, General Manager
Conneaut, Ohio

TELE-TOUCH

This service more commonly known as push button dialing is offered to subscribers in the Conneaut exchange area. Tele-touch service will be offered at the following rates:

	Non-recurring Installation <u>Charge</u>	Max. <u>Rate</u>	Monthly <u>Charge</u>	Max. <u>Rate</u>
Business line – * Tier 1 Core	\$2.50	\$2.50	\$2.25	\$2.25
Residence line – * Tier 1 Core	\$2.50	\$2.50	\$1.75	\$1.75
Trunk lines to systems equipped for tele-touch – * Tier 1 Core	Time & Material		\$2.25	\$2.25

The above stated monthly charges are in addition to other charges for telephone service contained in other sections of this tariff. The charges are calculated on a per-line basis. These rates do not apply to central offices lines to foreign exchange or other special tie line or private line services. All other normal installation, move or change charges will apply as set forth on other pages of this tariff.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

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Ken Johnson, General Manager
Conneaut, Ohio

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 1
FIRST REVISED SHEET NO. 21 (T)
REPLACES ORIGINAL SHEET NO. 14 (T)

P.U.C.O. No. 6

(D)

ISSUED: February 19, 2008

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In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

CUSTOM CALLING SERVICES

A. General

1. Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices so arranged to provide such services. The number of Custom Calling Service features available depends upon the exchange central office providing the service and is subject to the availability of facilities.
2. Custom Calling Services are offered on an individual billing basis.
3. Custom Calling Services are optional telephone service arrangements which provide one or more of the following features:

a. Call Forwarding.

An arrangement whereby incoming calls may be transferred to another telephone number of the service to which calls are to be transferred. Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

b. Call Waiting.

A customer who is using an exchange line for Call Waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. Depressing the hookswitch will "hold" the first call so that the waiting call can be answered. Alternation between calls is accomplished by depressing the hookswitch.

c. Call Conference – Three-Way Calling.

Permits an existing call to be held and a second call to be established and added to the connection for conferencing. Conference calls made with this service are subject to transmission limitations and are limited to one toll call per conference.

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

3. (Continued)

d. Speed Calling.

Provides for the calling of a regular telephone number by dialing an abbreviated code. Two arrangements are available, either an 8-code capacity or a 30-code capacity, but both types of speed calling are not available on the same lines. Up to 16 digits may be stored for each telephone number.

e. Deny Originating.

A line where a subscriber may receive calls only with no ability to originate calls.

f. Deny Terminating.

A line where a subscriber may originate calls only with no ability to receive calls

g. Toll Denial.

A line where a subscriber is denied the ability to place toll calls.

h. Call Forward, Remote Activation

Allows business or residential subscribers to activate or deactivate the Call Forward option on their telephone from a local or toll remote station. This is accomplished by dialing a dedicated base directory number, your own seven-digit directory number, followed by a personal identification number (PIN), and the activation/deactivation codes. It requires the use of Touch Calling (DTMF) at the remote station. A subscriber must have Call Forwarding (CFW) and Call Forward, Remote Activation (CFRA) station options to use this feature at the charges set forth for each.

i. User Transfer/Three Way Calling

Allows the user to transfer a call to another directory number and then drop out of the call, leaving the users connected. A subscriber must have Three-Way Calling and User Transfer station options to use this feature.

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

- j. Remote Call Forwarding-Toll
This system feature intercepts and directs calls from a local telephone number to a toll location with the called party receiving billing for the call.
- k. Cancel Call Waiting
A line option that allows a user, by dialing a code to prevent, on a per-call basis, any incoming calls from call waiting on his/her line. Incoming calls to the station receive busy treatment. Cancel Call Waiting is activated by a dialed feature activation code. The feature can be activated prior to placing a phone call.
- l. User Programmable Call Forward, Busy-Don't Answer
This feature provides forwarding capability to incoming calls that encounter a busy or no-answer state. The forwarded-to Directory Number is programmed by the subscriber by dialing an access code followed by the number. These capabilities can be activated or deactivated from a remote station.
- m. Ring Again
Allows a station line user calling a busy station line to be automatically connected to the called line when the called line becomes idle.
- n. Remote Call Forward Appearance – Voice Mail
This system feature intercepts and directs calls from a voice mailbox number to a toll location. The called party will receive the billing for the toll call.

B. Rates.

The following monthly rates and nonrecurring charges apply to Custom Calling Service features and are in addition to the rates and charges applicable to basic service, and all additional and/or associated equipment and facilities.

1.	Individual Services**, per line	Non-recurring charge	Max. Rate	Rate per month	Max. Rate
a.	Call Forwarding (CFW)	\$2.50	---	\$0.75	---
b.	Call Waiting (CWT) – Tier 1 Noncore	\$2.50	\$5.00	\$0.75	\$1.50

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

** All rates for Custom Calling Service features are for residential customers only, except the rate for Call Waiting, which applies to both residential and business customers.

(N)

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In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

CUSTOM CALLING SERVICES (Continued)

Rates (Continued)

c.	Call Conferencing (3WC)	\$0.75	\$2.50
d.	Speed Calling	\$0.75	\$2.50
	1) 8 Codes (SSC)	\$0.75	\$2.50
	2) 30 Codes (LSC)	\$0.75	\$2.50
e.	Deny Originating (DOR)	\$0.00	\$2.50
f.	Deny Terminating (DTM)	\$0.00	\$2.50
g.	Toll Denial (TDN)	\$0.00	\$2.50
h.	Call Forward, Remote Activation (CFRA)	\$1.50	\$2.50
i.	User Transfer/Three-Way Calling (UTF)	\$2.80	\$2.50
j.	Remote Call Forwarding-Toll (RCFA)	\$8.30	\$2.50
k.	Cancel Call Waiting (CCWT)	\$0.50	\$2.50
l.	User Programmable Call Forward, Busy- Don't Answer (CFBD)	\$3.30	\$2.50
m.	Ring Again (RAG)	\$1.10	\$2.50
n.	Remote Call Forward Appearance (Voice Mail)	\$2.10	\$2.50

If Cancel Call Waiting is ordered with Call Waiting only one non-recurring charge will apply.

C. Conditions.

1. Custom Calling Services are furnished in connection with all individual line classes of local exchange service, except Coin, Coinless-Telephone Service. Remote Call Forwarding, and Remote Call Forward Appearance (Voice Mail) do not require an individual line.

CUSTOM CALLING SERVICES (Continued)

C. Conditions. (Continued)

2. Custom Calling features may be provided in connection with Foreign Exchange Service.
3. Custom Calling features are not available on any Private Automatic Branch Exchange System.
4. A service connection charge will apply for adding or changing Customer Calling Services to an existing customer's primary service. There is no additional service connection charge for Custom Calling Services installed simultaneously with the establishment of primary service. (T)
5. Custom Calling Services may be offered to individual customers for trial-use not to exceed 30 days at selected central offices for specified periods of time. The dates of offering and duration of trial-use will be determined by the Telephone Company. During trial-use, the appropriate charge for Custom Calling Services will not apply to participating customers and service connection charges will be waived. This offering is limited to one-party lines which are not already equipped with the Custom Calling Feature added. A customer may participate only once during each trial-use offering period. Customer requests for a Custom Calling Feature trial-use will be subject to availability of facilities.

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 1
FIRST REVISED SHEET NO. 27 (T)
REPLACES FIRST REVISED SHEET NO. 19 (T)

P.U.C.O. No. 6

(D)

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In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators. Pursuant to PUCO Case No. 05-1306-TP-COI, 811 Service shall be made available within Ohio by May 14, 2007.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a number change charge as set forth in Section F. below.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY (continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Connection Charges will apply.
4. Rates:

	Nonrecurring Charge
Central Office Charge *	\$22.50
Number Change Charge (per Telephone Number)	\$10.00
Service Connection Charge	\$20.00

* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

EXTENDED LOCAL CALLING SERVICE

1. DESCRIPTION

- A. Extended Local Calling Service is a four-element measured rate service provided between specific intrastate exchanges.
- B. Extended Local Calling Service will be provided in lieu of new Extended Area Service (EAS), whether one-way or two-way, between specific exchanges of the Company and to exchanges of other telephone companies when ordered by the Public Utilities Commission of Ohio (PUCO) in an Extended Area Service case.
- C. All Extended Area Service existing prior to the establishment of extended Local Calling Service will continue in its present form unless discontinued by order of the Public Utilities Commission of Ohio.
- D. Extended Local Calling Service is available with all classes of service and to all customers within the specific exchange.
- E. Extended Local Calling Service is restricted to customer-dialed, station-to-station, sent paid calls to the extended exchange(s) and does not apply to operator-assisted calls.

2. RATES

- A. Implementation of Extended Local Calling Service in an exchange will not affect the monthly rate, as indicated in other sections of this tariff, for access line service.

B. Extended Local Calling Service is provided at the following rates:

1. Initial Minute Rate – * Tier 1 Core

Monday through Friday: To telephone numbers in designated exchanges the following distance bands:

		0-10	Max.	11-22	Max.	23-55	Max.
		<u>Miles</u>	<u>Rate</u>	<u>Miles</u>	<u>Rate</u>	<u>Miles</u>	<u>Rate</u>
a)	8 a.m. to, but not including, 9 p.m.	\$0.13	\$0.13	\$0.15	\$0.15	\$0.16	\$0.16
b)	9 p.m. to, but not including, 8 a.m.	\$0.07	\$0.07	\$0.08	\$0.08	\$0.09	\$0.09
c)	Saturday, Sunday, and holidays	\$0.07	\$0.07	\$0.08	\$0.08	\$0.09	\$0.09

2. Rate for Each Additional Minute: – * Tier 1 Core

Monday through Friday: To telephone numbers in designated exchanges within the following distance bands:

		0-10	Max.	11-22	Max.	23-55	Max.
		<u>Miles</u>	<u>Rate</u>	<u>Miles</u>	<u>Rate</u>	<u>Miles</u>	<u>Rate</u>
a)	8 a.m. to, but not including, 9 p.m.	\$0.06	\$0.06	\$0.08	\$0.08	\$0.10	\$0.10
b)	9 p.m. to, but not including, 8 a.m.	\$0.05	\$0.05	\$0.07	\$0.07	\$0.08	\$0.08
c)	Saturday, Sunday, and holidays	\$0.05	\$0.05	\$0.07	\$0.07	\$0.08	\$0.08

C. Charges for calls made where Extended Local Calling Service has been implemented, whether between exchanges of the Company or to exchanges of other telephone companies, are based upon four measured elements, i.e., frequency (the total number of outgoing completed calls), the distance and duration of each call and the time of day each call is originated, subject to the following:

1. Distance

The charges for calls vary based on the airline distance (i.e., rate mileage) between the rate centers of the central offices serving the originating and terminating points of the call. These airline distances are determined in the same manner as message toll distances.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

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In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

P.U.C.O. No. 6

2. Duration

- a. Initial minute rates are for connections of one minute, or any fraction thereof.
- b. Additional minute rates are for each additional minute, or any fraction thereof, that the connection continues beyond the initial minute.
- c. Chargeable time is started when the called party answers or when the caller is connected to automatic answering recording equipment.
- d. Chargeable time ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- e. Chargeable time does not include time lost because of faults or defects in the service.

3. Time of Day

- a. Holiday rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day, or resulting legal holidays when Christmas, New Year's, or Independence Day legal holidays fall on dates other than December 25, January 1, and July 4, respectively.
- b. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies to the entire message.

3. AVAILABILITY

A. Extended Local Calling Service is provided in the following exchanges:

<u>Exchanges in which service is offered</u>	<u>Exchange(s) which can be called</u>	<u>Mileage from exchange offered</u>
--	--	--

ISSUED: February 19, 2008

EFFECTIVE: February 19, 2008

In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

ASHTABULA COUNTY LOCAL CALLING PLAN* Tier 1 Core

A. DESCRIPTION

1. This plan is restricted to the areas hereinafter described within Ashtabula County.
2. This plan provides for a measured rate or optional flat rate service between specific Ashtabula County intrastate exchanges listed in Section B, below.
3. This is a local service offering; therefore, any stimulation to calling volumes between exchanges that occur after its implementation may not be used as a basis for any flat rate alternative besides the flat rate additives as listed in this section.
4. This plan is available to residence and business customers in the exchanges and routes as listed in Section B, below.
5. This plan is restricted to customer dialed, station-to-station calls and does not include operator assisted calls.

B. RATES AND APPLICATION

1. The implementation of this plan will not affect any other rates listed in any other section of this tariff.
2. Measured Rate Option – Customers selecting the measured rate option will be charged \$.07 (seven cents) per minute for both initial minutes or additional minutes for calls originating in the specified The Conneaut Telephone Company exchanges. No time of day, day of week, or holiday discounts apply to the measured rate option. Max. Rate: \$.07 (seven cents) per minute for both initial minutes or additional minutes.
3. Flat Rate Option – The flat rate option allows customers unlimited untimed calling between the exchanges listed below.

The following are flat rate additives, per access line, per month. These rates are in addition to monthly local rates for both business and residence service listed in other sections of this tariff.

<u>From Exchange</u>	<u>To Exchange</u>	Optional Flat Rate per Access Line per Month			
		<u>Business</u>	<u>Max. Rate</u>	<u>Residence</u>	<u>Max. Rate</u>
Conneaut	Ashtabula and/or Jefferson	\$7.00	\$7.00	\$7.00	\$7.00

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

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In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

ASHTABULA COUNTY LOCAL CALLING PLAN

C. BILL DETAIL

1. Measured Rate Option

A detailed bill that lists each individual completed call made during the monthly billing period can be provided at a rate of \$2.00 per month. The customer must subscribe to this service for a minimum six (6) month period.

2. Flat Rate Option

No detailed billing is offered or provided to customers selecting the flat rate option plan.

BUNDLED SERVICE PACKAGES

A. SuitePak Basic* – Available to residential customers only

Access Line
Touch Tone Dialing
Ashtabula Local Calling Plan: Unlimited calling to the Ashtabula and Jefferson
Exchanges

Call Waiting
Cancel Call Waiting
Call Forwarding
Conference Calling
30-Speed Call
Selective Distinctive Ring
Calling Number Delivery
Auto Call Back/Repeat Dial
Automatic Recall/Call Return
Selective Call Rejection
Selective Call Acceptance
Selective Call Forwarding
Anonymous Call Rejection

(N)

Service Order and Non-Recurring Charges will not apply to Bundled Service Packages.

*This package can only be purchased in conjunction with nonregulated and/or detariffed services.

BUNDLED SERVICE PACKAGES

B. SuitePak Digital* – Available to residential customers only

Access Line
Touch Tone Dialing
Ashtabula Local Calling Plan: Unlimited calling to the Ashtabula and Jefferson
Exchanges

Call Waiting
Cancel Call Waiting
Call Forwarding
Conference Calling
30-Speed Call
Selective Distinctive Ring
Calling Number Delivery
Auto Call Back/Repeat Dial
Automatic Recall/Call Return
Selective Call Rejection
Selective Call Acceptance
Selective Call Forwarding
Anonymous Call Rejection

(N)

Service Order and Non-Recurring Charges will not apply to Bundled Service Packages.

*This package can only be purchased in conjunction with nonregulated and/or detariffed services.

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Ken Johnson, General Manager
Conneaut, Ohio

BUNDLED SERVICE PACKAGES

C. SuitePak Platinum* – Available to residential customers only

Access Line
Touch Tone Dialing
Ashtabula Local Calling Plan: Unlimited calling to the Ashtabula and Jefferson
Exchanges

Call Waiting
Cancel Call Waiting
Call Forwarding
Conference Calling
30-Speed Call
Selective Distinctive Ring
Calling Number Delivery
Auto Call Back/Repeat Dial
Automatic Recall/Call Return
Selective Call Rejection
Selective Call Acceptance
Selective Call Forwarding
Anonymous Call Rejection

(N)

Service Order and Non-Recurring Charges will not apply to Bundled Service Packages.

*This package can only be purchased in conjunction with nonregulated and/or detariffed services.

BUNDLED SERVICE PACKAGES

- A. SuitePak South Basic* – Available to residential customers only

(N)

Access Line
Touch Tone Dialing
Ashtabula Local Calling Plan: Unlimited calling to the Ashtabula
and Jefferson Exchanges
Call Waiting
Cancel Call Waiting
Call Forwarding
Conference Calling
30-Speed Call
Selective Distinctive Ring
Calling Number Delivery
Auto Call Back/Repeat Dial
Automatic Recall/Call Return
Selective Call Rejection
Selective Call Acceptance
Selective Call Forwarding
Anonymous Call Rejection

Service Order and Non-Recurring Charges will not apply to Bundled Service Packages.

*This package can only be purchased in conjunction with nonregulated and/or detariffed services.

P.U.C.O. No. 6

BUNDLED SERVICE PACKAGES

B. SuitePak South Premium* – Available to residential customers only

(N)

Access Line
Touch Tone Dialing
Ashtabula Local Calling Plan: Unlimited calling to the Ashtabula
and Jefferson Exchanges
Call Waiting
Cancel Call Waiting
Call Forwarding
Conference Calling
30-Speed Call
Selective Distinctive Ring
Calling Number Delivery
Auto Call Back/Repeat Dial
Automatic Recall/Call Return
Selective Call Rejection
Selective Call Acceptance
Selective Call Forwarding
Anonymous Call Rejection

Service Order and Non-Recurring Charges will not apply to Bundled Service Packages.

*This package can only be purchased in conjunction with nonregulated and/or detariffed services.

ISSUED: April 24, 2009

EFFECTIVE: April 24, 2009

Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

P.U.C.O. No. 6
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

A. GENERAL PROVISION

Subscriber-provided terminal equipment and communications systems may be used with the facilities furnished by the telephone company for exchange and long distance message telecommunications service as specified in this section.

B. GENERAL REGULATIONS

1. Responsibility of the Subscriber

- a. Where exchange and long distance telecommunications service is available under this tariff for use in connection with subscriber-provided facilities, the operating characteristics of such facilities shall be such as not to interfere with any of the services offered by the Telephone Company.
- b. Such use is subject to the further provisions that the subscriber-provided facilities do not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the telecommunications system; or otherwise injure the public in its use of the Telephone Company's services.

2. Responsibility of the Telephone Company

- a. The Telephone Company shall not be responsible for the installation, operation or maintenance of any subscriber-provided facilities. Exchange and long distance message telecommunications service is not represented as adapted to the use of subscriber-provided facilities and where such facilities are connected to Telephone Company facilities, the responsibility of the Telephone Company shall be limited to the furnishing of facilities suitable for exchange and long distance message telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service. Subject to this responsibility, the Telephone

Issued: October 7, 1986

Effective: January 1, 1987

Issued by
RAY RAPOSE, President
Conneaut, Ohio

Filed under authority of Order No. 85-533-TP-UNC
of The Public Utilities Commission of Ohio dated October 7, 1986

P.U.C.O. No. 6
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

B. GENERAL REGULATIONS (Continued)

Company shall not be responsible for (1) the through transmission of signals generated by the subscriber-provided facilities or for the quality of, or defects in, such transmission, or (2) the reception of signals by subscriber-provided facilities.

- b. The Telephone Company shall not be responsible to the subscriber or otherwise if changes in the criteria contained in this section or in any of the facilities, operations or procedures of the Telephone Company render any subscriber-provided facilities obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

3. Violation of Regulations

Where any subscriber-provided facilities are used with exchange and long distance message telecommunications service in violation of any of the provisions of this section, the Telephone Company will take such immediate action as appropriate, including disconnection of the service, for the protection of the network, and will promptly notify the subscriber of the violation. The subscriber shall discontinue such use of the facilities or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the subscriber to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in either temporary denial or termination of such subscriber's service until such time as the subscriber complies with the provisions of this tariff.

(D)

(D)

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Issued by
RAY RAPOSE, President
Conneaut, Ohio

Filed under authority of Order No. 85-533-TP-UNC
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THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

Section 2
First Revised Sheet No. 2

P.U.C.O. No. 6
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

(D)

(D)

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THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

Section 2
First Revised Sheet No. 3

P.U.C.O. No. 6
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

(D)

(D)

Issued: October 7, 1986

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Conneaut, Ohio

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C. CENTRAL OFFICE TRUNK CIRCUITS

1. A central office trunk circuit or exchange trunk line to customer provided PBX, PABX or key systems is two wire individual business line service, provided with idle trunk hunting features in order that one directory number is required to be listed and connected directly with the telephone exchange.

	<u>Monthly Charge</u>	<u>Max. Rate</u>	<u>Installation or Move Charge</u>	<u>Max. Rate</u>	
Central Office Trunk - * Tier 1 Noncore.....	\$22.40	\$44.80	\$22.50	\$45.00	(C)

The above monthly charge applies only within the base rate area. The monthly charge in Zone A is \$25.40. Max. Rate: \$50.80. (C)

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007. (C)

ISSUED: May 1, 2007

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In Accordance with Case No. 07-507-TP-ALT
Issued by the Public Utilities Commission of Ohio
P. Thomas Picard, President
Conneaut, Ohio

P.U.C.O. No. 6
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

D. CONNECTING ARRANGEMENTS FOR COMMUNICATIONS SYSTEMS

1.	Arrangements to permit connection of a subscriber-provided and maintained attendant position to an exchange trunk line.	Nonrecurring Charge	Monthly Rate
(a)	Per manual arrangements, at a cord switchboard, conditioned to accept subscriber-provided supervisory signals....	\$15.00	\$ 3.25

(D)

(D)

Issued: March 31, 1987

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THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 2
Third Revised Sheet No. 5
Replaces Second Revised Sheet No. 5

P.U.C.O. NO. 6

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In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

P.U.C.O. No. 6
CUSTOMER-OWNED COIN-OPERATED TELEPHONE SERVICE

- b. COCOT instruments shall be mounted in accordance with federal and state height regulations for disabled persons;
 - c. COCOT instrument shall provide access to Operator, 911 Emergency Service (where available), and Directory Assistance for free and without the use of a coin.
4. Requirements for COCOT Service:
- a. COCOT instruments shall possess the capability of returning unused coins;
 - b. COCOT instruments shall possess the capability of accepting coins of various denominations;
 - c. COCOTs, at the option of the owner, may provide either outgoing calls only or both outgoing and incoming calls. If, however, the COCOT provides outgoing calls only, notice of such must be posted on the COCOT instrument.
 - d. COCOT Service is afforded the same "essential service" status as that assigned to public service telephone locations provided by the Telephone Company.
 - e. COCOT instruments shall provide both local and long distance service.
 - f. COCOT instruments shall provide access to all locally certificated long distance carriers and 800 numbers.
 - g. COCOT's may not place time limitations on any phone calls.
 - h. COCOT owners must program their telephone instruments in such a manner as to abide by the Commission's rules for the operation of alternative operator services. These rules include providing access to the local

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Ray Rapose, President
Conneaut, Ohio

THE CONNEAUT TELEPHONE COMPANY

SECTION NO. 3
THIRD REVISED SHEET NO. 3
REPLACES SECOND REVISED SHEET NO. 3

P.U.C.O. NO. 6
CUSTOMER-OWNED COINED-OPERATED TELEPHONE SERVICE

exchange company operator by use of keypad "0-"; providing access to all locally certified interexchange carriers; and providing access to local emergency services numbers (both 911 and other applicable numbers in those areas in which 911 is not available). Owners who choose to associate with AOS providers will be disconnected if they are found to be offering the service of a non-certified AOS provider.

- i. COCOTs may not charge an end user a fee for using a credit card at a pay station.
- 5. Posted informational requirements for ALL COCOT Service:

The following information, which shall be provided in a clear and easy to read form, should be posted at or near each COCOT location:
 - a. Name and telephone number of the COCOT owner;
 - b. Operating instructions for the COCOT instrument;
 - c. Method for reporting complaints and obtaining refunds in a cost free manner;
 - d. Out-of-order COCOTs shall be clearly marked as such;
 - e. Notice must be provided if COCOT instruments are not programmed to receive incoming calls.
- 6. Other charging and rate-related requirements for ALL COCOT Service:
 - a. The maximum rate for a local call shall not exceed the price of a local call made from a Telephone Company-provided pay telephone instrument at the filed tariff rate authorized by the Public Utilities Commission of Ohio.

The maximum rate restriction is effective until October 7, 1997, at which time end user payphone coin rates will be deregulated and detariffed pursuant to the FCC's Report and Order in Docket No. 96-128 issued September 20, 1996. (N)
(N)

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APR - 8 1997

TARIFF DIVISION

Public Utilities Commission of Ohio

Issued: April 8, 1997

Effective: April 15, 1997

IN ACCORDANCE WITH CASE NO. 96-1310-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Ray Rapose, President
Conneaut, Ohio

P.U.C.O. No. 6
CUSTOMER-OWNED COIN-OPERATED TELEPHONE SERVICE

7. a. The COCOT owner/subscriber is responsible for the payment of all calls originated from or accepted at the Access Line terminating location.
 - b. The COCOT user shall not be charged for incompletd calls.
 - c. COCOTs are not permitted to resell or mark-up the price of long distance service without first obtaining Commission certification to do so.
8. COCOT owners must submit a completed "Application to Provide Customer-owned, Coin-operated Telephone Service in the State of Ohio" to the Telephone company prior to the connection of their service. A Commission approved application form attached and identified as Appendix A.

D. Rates and Charges

1. The Standard, one party business rate currently in effect in each exchange area, or its equivalent, shall be the proper rate to be applied to the furnishing of COCOT Service. (See page 6-Commission Opinion and Order Entered in the Journal January 29, 1985).

E. Disconnection of COCOT Service

By its Finding and Order for Case No. 84-863-TP-COI as entered in the Journal April 9, 1985, The Public Utilities Commission Ordered the local exchange companies to include, as part of their tariffs:

Disconnect Procedures for COCOT Service

Any provider of customer-owned, coin-operated telephone (COCOT) service that obtains a local access line or subscriber line from a local exchange company is a customer of said company and is therefore subject to the terms and conditions set forth in said company's tariffs and must comply with all the requirements set forth in the Opinion and Order issued by the Public

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IN ACCORDANCE WITH ORDER NO. 88-452-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Ray Rapose, President
Conneaut, Ohio

P.U.C.O. No. 6
CUSTOMER-OWNED COIN-OPERATED TELEPHONE SERVICE

Utilities Commission of Ohio on January 29, 1985, in Case No. 84-863-TP-COI. Failure to comply with said tariffs and Opinion and Order or any related rule approved by this Commission shall be grounds for disconnection.

If a provider of COCOT service is in noncompliance, the local exchange company shall mail to the COCOT provider a proper and reasonable disconnection notice which indicates that unless the reason for noncompliance is removed not later than fifteen (15) days from the postmarked date, service to the COCOT location will be terminated unless a written protest is filed with the Docketing Division of the Public Utilities Commission prior to such date. However, such notification requirements do not apply if continuation of the COCOT service would cause damage to the company's switched network, or if the disconnection is due to nonpayment. Disconnections for nonpayment shall be made in accordance with the local exchange company's normal practices for business customers.

The following constitute the minimum requirements of a proper and reasonable disconnection notice to providers of COCOT service:

1. The date on which the disconnection will occur.
2. The reason(s) for the disconnection, and the manner in which to avoid such disconnection (e.g., necessary physical modifications to bring such COCOT into compliance).
3. The necessary procedures for handling disputes, including:
 - a. The address and telephone number of the office of the telephone company that the COCOT provider may contact in reference to his or her account;
 - b. Notice that the provider may, after contacting the company, pursue his or her dispute with the Public Utilities Commission of Ohio's Public Interest center on an informal basis.

ISSUED: June 17, 1991

EFFECTIVE: February 21, 1990

IN ACCORDANCE WITH ORDER NO. 88-452-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Ray Rapose, President
Conneaut, Ohio

P.U.C.O. No. 6
CUSTOMER-OWNED COIN-OPERATED TELEPHONE SERVICE

The toll-free telephone number of the Commission's Public Interest center shall be provided; and

- c. Notice that the provider may, after contacting the company, pursue his or her dispute on a formal basis by filing a written protest with the Docketing Division of the Commission within fifteen days of the service date of the disconnection notice. The address of the Commission's Docketing Division shall be provided. The notice shall state that failure to file a formal protest constitutes an acknowledgment by the COCOT provider that his or her service is not in compliance with the company's tariffs and the Commission's regulations.

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IN ACCORDANCE WITH ORDER NO. 88-452-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Ray Rapose, President
Conneaut, Ohio

THE CONNEAUT TELEPHONE COMPANY

Section No. 3
First Revised Sheet No. 7

P.U.C.O. No. 6
CUSTOMER-OWNED COIN-OPERATED TELEPHONE SERVICE

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Reserved for Future Use

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IN ACCORDANCE WITH ORDER NO. 88-452-TP-COI
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Ray Rapose, President
Conneaut, Ohio

THE CONNEAUT TELEPHONE COMPANY

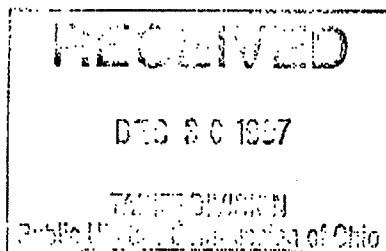
SECTION 4
FIRST REVISED SHEET NO. 1

P.U.C.O. NO. 6
TARIFFS

BASIC TELEPHONE ASSISTANCE

I. SERVICE CONNECTION ASSISTANCE

[RESERVED FOR FUTURE USE]



ISSUED: December 30, 1997

EFFECTIVE: January 1, 1998

IN ACCORDANCE WITH CASE NO. 97-632-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Ray Rapose, President
Conneaut, Ohio

~~THE~~ CONNEAUT TELEPHONE COMPANY

SECTION 4
THIRD REVISED SHEET NO. 2
REPLACES SECOND REVISED SHEET NO. 2

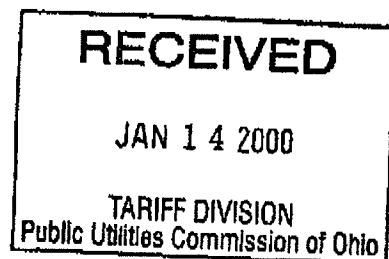
P.U.C.O. NO. 6
General Tariff

BASIC TELEPHONE ASSISTANCE

II.

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ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH CASE NO. 00-67-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Thomas J. Picard
Conneaut, Ohio

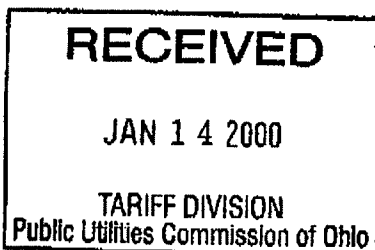
THE CONNEAUT TELEPHONE COMPANY

SECTION 4
SECOND REVISED SHEET NO. 3
REPLACES FIRST REVISED SHEET NO. 3

P.U.C.O. NO. 6
TARIFFS

BASIC TELEPHONE ASSISTANCE

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EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH CASE NO. 00-67-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Thomas J. Picard
Conneaut, Ohio

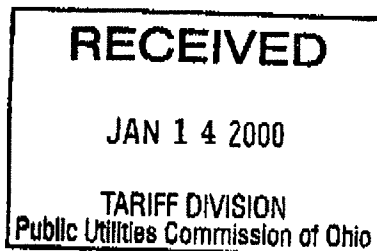
~~THE~~ CONNEAUT TELEPHONE COMPANY

SECTION 4
SECOND REVISED SHEET NO. 4
REPLACES FIRST REVISED SHEET NO. 4

P.U.C.O. NO. 6
TARRIFFS

BASIC TELEPHONE SERVICE

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IN ACCORDANCE WITH CASE NO. 00-67-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Thomas J. Picard
Conneaut, Ohio

P.U.C.O. NO. 6
TARIFFS

BASIC TELEPHONE ASSISTANCE

II. SERVICE CONNECTION ASSISTANCE

A. General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- Waiver of applicable deposit requirements under Section 13 of this tariff.
- Full or partial waiver up to \$60.00 of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 10 of this tariff (Service Connection Assistance does not apply to network wiring charges).

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
 - a. Home Energy Assistance Program (HEAP);
 - b. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - c. Food Stamps;
 - d. Federal Public Housing or Section 8 Assistance; or
 - e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Paragraph II.B.1. above; identifying the specific program or programs from which the customer receives benefits.
3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
4. Service Connection Assistance is available for all grades of service.
5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.

ISSUED: May 1, 2007

EFFECTIVE: June 18, 2007

In Accordance With Case No. 07-507-TP-ALT
Issued by the Public Utilities Commission of Ohio
P. Thomas Picard
Conneaut, Ohio

BASIC TELEPHONE ASSISTANCE

II. SERVICE CONNECTION ASSISTANCE (continued)

B. Regulations (continued)

6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the customer's current address.
7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

ISSUED: May 1, 2007

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Issued by the Public Utilities Commission of Ohio
P. Thomas Picard
Conneaut, Ohio

EFFECTIVE: June 18, 2007

BASIC TELEPHONE ASSISTANCE

III. LINK UP

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- o A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- o A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - (b) Food stamps;
 - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - (d) Federal public housing assistance, or Section 8;
 - (e) Home Energy Assistance Program (HEAP);
 - (f) National School Lunch Program's Free Lunch Program (NSL);
 - (g) Household income at or below 150% of the poverty level; or (C)
 - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF).

P.U.C.O. NO. 6
TARIFFS

III. LINK UP (Con't)

B. Regulations (Con't)

2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section III.A., above.
3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section III.B.1., above; identifying the specific program or programs from which the customer receives benefits. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section III.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
5. Link Up customers are not restricted on the optional services to which they may subscribe.
6. If a customer disagrees with a company's findings regarding eligibility for Link-Up, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(T)

(N)

(N)

(N)

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EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC
Issued by the Public Utilities Commission of Ohio
Tom Picard, President & General Manager
Conneaut, Ohio

P.U.C.O. NO. 6
TARIFFS

BASIC TELEPHONE ASSISTANCE

IV. LIFELINE ASSISTANCE

A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- o A recurring discount equal to the maximum contribution of federally available assistance will be applied to the monthly basic local exchange service charge; at no time should the discounts cause the monthly basic local exchange rate to be less than zero. (C)
- o A waiver of the Federal Subscriber Line Charge.
- o A waiver of the Federal Universal Service Charge. (C)
- o Free toll limitation services (e.g., toll blocking, toll control and 900/976 blocking), upon customer's request. (C)
- o A waiver of the Telephone Company's service deposit requirement. (C)
- o Customers have the option to purchase Call Waiting and an option for other features upon self-certification that the feature is for medical and/or safety reasons per Ohio Adm.Code 4901:1-4-06(B)(1)(c). (C)
- o Credit of one hundred percent (100%) of all nonrecurring service order charges for commencing service. (C)
- o Conneaut Telephone Company Lifeline is a Tier 1 Core Service. (C)

B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - a. Medical Assistance (Medicaid), including any state program that might supplant Medicaid; (C)
 - b. Food stamps;
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Supplemental Security Income – blind and disabled (SSDI); (N)
 - e. Federal public housing assistance, or Section 8;
 - f. Home Energy Assistance Program (HEAP); (C)
 - g. National School Lunch Free Lunch Program;
 - h. Household income at or below 150% of the poverty level; (C)
 - i. Ohio Works First/Temporary Assistance for Needy Families (TANF); or
 - j. General Assistance (including disability assistance [DA]). (N)

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TARIFFS

IV. LIFELINE ASSISTANCE (Con't)

B. Regulations (Con't)

2. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
3. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
4. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section IV.B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income Section IV.B.1.h., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
5. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance.
6. The Lifeline discounts and waivers apply to only one access line per household.
7. Participants in Lifeline may subscribe to Call Waiting at tariffed rates. Customers have the option to purchase other features for medical and/or safety reasons. Requests to purchase other features must be signed by the customer self-certifying that the feature is necessary for medical and/or safety reasons. Existing Lifeline customers that have optional features prior to the adoption of the Telephone Company's alternative regulation plan will be grandfathered into the Lifeline program so long as the customer makes no changes whatsoever to their existing local exchange service. (N)
8. Lifeline customers with past-due bills for regulated local service charges will be offered special payment arrangements for these past-due balances. These arrangements will consist of an initial payment not to exceed \$25.00, before service is installed, with the balance for the regulated local charges to be paid over six equal monthly installments. Lifeline customers with past-due bills from toll service will be required to have toll restricted service until such past-due toll charges have been paid in full or until the customer establishes service with a subsequent toll provider pursuant to the Minimum Telephone Service Standards. (N)

P.U.C.O. NO. 6
TARIFFS

IV. LIFELINE ASSISTANCE (Con't)

C. Enrollment Process

(N)

1. Existing Customers

- (a) Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.
- (b) The Company will review the customer's lifeline application to determine customer's eligibility within 15 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- (a) Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- (b) The Company will review the customer's lifeline application to determine the customer's eligibility within 15 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

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P.U.C.O. NO. 6
TARIFFS

IV. LIFELINE ASSISTANCE (Con't)

D. Income Eligibility

(N)

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of documentation would include 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
2. Regardless of when the Company completes the verification process lifeline benefits shall go back to the date the qualified customer requested lifeline service or established new service.
3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30 day opportunity to prove eligibility or dispute the Company's determination. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.
4. The Telephone Company shall give customers who do not qualify for lifeline assistance the option of spreading installation charges over three months consistent with Chapter 4901:1-5, O.A.C.
5. Written notification must include 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.
6. If a customer disagrees with the Company's findings regarding eligibility for lifeline, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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Conneaut, Ohio

P.U.C.O. NO. 6
TARIFFS

IV. LIFELINE ASSISTANCE (Con't)

E. Verification for Continued Eligibility

1. The Telephone Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for the termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.
3. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

(N)

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P.U.C.O. NO. 6
EMERGENCY TELEPHONE SERVICE TARIFFS

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 Service)

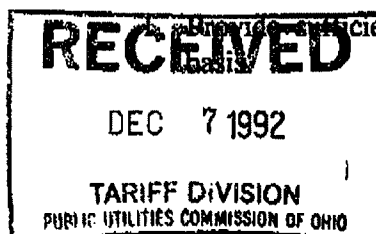
1. General

When requested by local government authorities, and subject to the availability of facilities, The Conneaut Telephone company will provide a universal number "E911" for the use of Public Safety Answering Points (PSAP's) engaged in assisting local government in the protection and safety of the general public. Use of the "E911" number will provide each caller with telephone access to the appropriate local PSAP.

2. Regulations

The regulations set forth below apply to "Enhanced 911" service, hereinafter referred to as 911 service:

- a. Application for 911 service shall be executed in writing by each participating local government authority or their duly appointed agent. If application is made through an agent of the local government authority, the company shall be provided with evidence, satisfactory to the Company, of the appointment and establishment of service. As a minimum, both police and fire departments in each local government authority must participate in any 911 service and participation shall be in the same 911 service.
- b. The 911 service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been legally delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services with the telephone central office areas arranged for 911 service calling.
- c. Each participating local governmental authority must furnish to the Company its written agreement, duly executed, by which it shall agree to:



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Conneaut, Ohio

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P.U.C.O. NO. 6
EMERGENCY TELEPHONE SERVICE TARIFFS

2. Regulations (Cont'd)

2. Accept responsibility for dispatching, or referring, forwarding or transferring 911 calls to other participating local government authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.
3. Subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls which might be relayed by an operator.
4. Make operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.
- d. The service is limited to the use of central office telephone number 911 as the emergency number. Only one 911 service will be provided with any government agency's locality.
- e. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
- f. E911 Service is arranged only for one-way incoming service to an appropriate PSAP. Out going calls can only be made on a transfer basis.
- g. Information contained in the Company's data base management system will be maintained for 911 service and will be used exclusively for this purpose.
- h. E911 Service information consisting of the name, address and telephone numbers of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 911 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall be attached to the Company.

RECEIVED

DEC 7 1992

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

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Conneaut, Ohio

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P.U.C.O. NO. 6
EMERGENCY TELEPHONE SERVICE TARIFF

2. Regulations (Cont'd)

- i. Any party residing within the 911 Service serving area forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
- j. Because the Company authorized service area boundary and political subdivision boundary may not coincide, the customer must make arrangements to handle all calls received on 911 Service lines that originate from all telephones served by The Conneaut Telephone Company, whether or not the calling telephone is situated on property within the geographical boundary of customer's public safety jurisdiction.
- k. The customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to a 911 Service PSAP by calling parties.
- l. The number of lines to the "lead" local exchange company, United Telephone Company of Ohio, shall be as required by the Ashtabula County E911 Emergency Telephone Number System Plans.
- m. The calling party is not charged for calls placed to the E911 number, however regular message toll charges will be applied to the PSAP line, where appropriate, for messages transferred by a PSAP over exchange facilities from the central office serving the PSAP initiating the transfer to the point of termination of the transfer, if located outside the local calling area of the exchange.
- n. The Company does not undertake to answer and forward E911 service call, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.

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DEC 7 1992

TARIFF DIVISION

ISSUED: PUBLIC UTILITIES COMMISSION OF OHIO
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Conneaut, Ohio

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Filed under authority of Case No. 90-5015-TP-TRF

P.U.C.O. NO. 6
EMERGENCY TELEPHONE SERVICE TARIFF

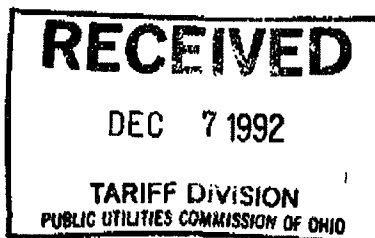
3. E911 Service Features

a. Automatic Number Identification (ANI):

A feature by which the calling party's telephone number is forwarded to the E911 control office and to the PSAP's display and transfer units.

4. Rates and Charges

- a. E911 service is provided to residents who subscribe to local exchange telephone service. The rate for this service will be as indicated for the appropriate county on the County Rate List located at the back of this section.



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THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION NO. 5
First Revised Sheet No. 5
Replaces Original Sheet No. 5

P.U.C.O. NO. 6
EMERGENCY TELEPHONE SERVICE TARIFF

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE)
COUNTY RATE LIST

<u>County</u>	<u>Current</u> <u>911</u> <u>Subscriber</u> <u>Charge</u>	<u>Implementation</u> <u>Date for 911</u> <u>Service</u>	<u>Effective</u> <u>Date For</u> <u>Current 911</u> <u>Subscriber</u> <u>Charge</u>	<u>Initial Case</u> <u>No. For 911</u> <u>Implementation</u>	<u>Most</u> <u>Current Case</u> <u>No. for 911</u> <u>Review</u>
Ashtabula	0.39	12-10-92	01-01-93	91-1831-TP-EMG	N/A

The rates for 9-1-1 and E-9-1-1 service are governed by Case Nos. 86-911-TP-COI and 92-201-TP-EMG and do not fall under a Tier designation. (C)

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P. Thomas Picard, President
Conneaut, Ohio

P.U.C.O. NO. 6
EMERGENCY TELEPHONE SERVICE TARIFF

EMERGENCY SERVICES CALLING PLAN

(N)

Message toll telephone calls, to governmental emergency service agencies as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- a) Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- b) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

(N)



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THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

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SECTION 6
THIRD REVISED SHEET NO. 8
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THE CONNEAUT TELEPHONE COMPANY
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SECTION 6
FOURTH REVISED SHEET NO. 9
REPLACES THIRD REVISED SHEET NO. 9

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THE CONNEAUT TELEPHONE COMPANY
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Conneaut, Ohio

SECTION 6
FIRST REVISED SHEET NO. 16
REPLACES ORIGINAL SHEET NO. 16

P.U.C.O. NO. 6

(D)

(D)

ISSUED: February 19, 2008

EFFECTIVE: February 19, 2008

In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

PUCO NO. 6

Section 7
First Revised Sheet No. 1
Replaces Original Sheet No. 1

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

A. General

1. *Per Call Blocking (Calling number delivery blocking)*

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers.

All public and semi-public payphones in the Conneaut Telephone Company's service area will be equipped with Per Call Blocking.

2. *Per Line Blocking (Calling Number Delivery Suppression)*

Enables customers to prevent the disclosure of their telephone number on all outgoing calls, without the necessity of an activation code. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Line Blocking will be provided at no monthly charge on an optional basis to published and non-published customers. Deactivation of the blocking of their number is available to both published and non-published customers at their discretion. To deactivate the privacy status, the customer would dial *82 from a touch-tone phone or 1182 from a rotary dial phone before placing a call. After completion of the call, the line reverts back to the privacy status. Law Enforcement, Domestic Shelters and other special agencies will be offered free Per Line Blocking. Per Line Blocking will not be available to public, semi-public, two-party and four-party service customers.

(C)

(C)

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In accordance with Case No. 95-947-TP-A1A
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Ray Rapose, President
Conneaut, Ohio



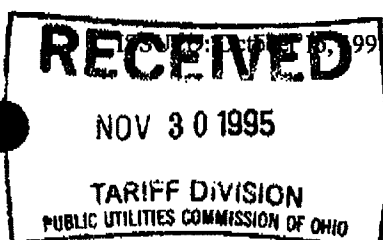
PUCO NO. 6

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Cont'd)

3. Repeat Dialing (Automatic Callback)
Automatically redials the last outgoing number after the customer activates the service by dialing *66 from a touch-tone phone, or 1166 from a rotary dial phone. Repeat Dialing monitors the busy line and performs a call setup when both the originating and terminating lines become idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Repeat Dialing service status. This service may also be used to recall a called party after the conversation has been terminated.
4. Call Return (Automatic Recall)
Enables a customer to return the last incoming call, whether or not it was answered. The customer dials the activation code of *69 from a touch-tone phone, or 1169 from a rotary dial phone, and the last incoming call is announced. If the incoming call was placed from a line designated as "private", the a fast busy tone will be heard preventing the activation of the Call Return feature.
Office-wide Call Return-Block-to-Private prevents Call Return activation when a local or toll calling party blocks their number. To activate the Call Return function, the customer would then dial "1". If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes both the calling and called parties' lines are checked periodically. The call setup is made when both the originating and terminating lines are idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Call Return service status. Up to 30 calls may be held in queue for the customer's Call Return activation. The call backs may be to areas where a toll charge would be applicable. This feature cannot be activated for all telephone numbers such as numbers with the 800 or 900 prefixes, or PBX extensions.
5. Caller ID (Calling number delivery)
Allows the customer to view the telephone number of the calling party when receiving a telephone call. The telephone number of the calling party is displayed on a customer provided display device. However, the calling party may subscribe to services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.

(C)

(C)



EFFECTIVE: December 1, 1995

In accordance with Case No. 95-947-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ray Rapose, President
Conneaut, Ohio

P.U.C.O. NO. 6

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (con't)

6. **Call Screening (Selective call rejection)**
Provides the customer with a method of blocking calls from certain numbers, which may or may not be known to the customer. The customer may create a screening list of up to 8 telephone numbers, and place them in network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with that call on the Call Screening screening list. To activate the feature, the customer dials *60 from a touch-tone phone, or 1160 from a rotary dial phone and the telephone number of each incoming call is checked against the customer's Call Screening list.
7. **Special Call Acceptance (Selective call acceptance)**
Provides the customer with a method to accept calls from certain numbers only. Up to 8 telephone numbers may be added to the screening list through an interactive dialing sequence. The customer dials *64 from a touch-tone phone, or 1164 from a rotary dial phone, to activate the service. Each incoming call is then checked against the customer's Special Call Acceptance screening list.
8. **Preferred Call Forwarding (Selective call forwarding)**
Allows customers to create a special list of telephone numbers and a destination number through an interactive dialing sequence. By dialing *63 from a touch-tone phone, or 1163 from a rotary dial phone the customer activates the service. Only incoming calls from numbers appearing on the list will be forwarded to the predetermined remote station.
9. **Priority Ringing (Distinctive Ringing)**
Allows customers to designate several numbers that will be recognized immediately as important calls by means of distinctive alerting signal. Up to 8 telephone numbers may be added to the screening list through an interactive dialing sequence. The customer then dials *61 from a touch-tone phone, or 1161 from a rotary dial phone, and activates the service. When the incoming call is identified as one of the numbers on the list, a distinctive ring will be produced in the customer's telephone to alert them that an important call is coming in. If the customer is using the phone and one of the selected numbers comes through on Call Waiting, the customer will receive a distinctive call waiting signal to let them know an important call is awaiting them.
10. **Caller ID with Name**
Allows the customer to view the calling party's name and telephone number when receiving a telephone call. The name and telephone number of the calling party is displayed on a customer-provided display device. However, the calling party may subscribe to services that will prevent the disclosure of his or her name and telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's name and telephone number.

(N)
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(N)

P.U.C.O. NO. 6

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Continued)

- B. Custom Local Area Signaling Services (CLASS) cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices. Custom Local Area Signaling Services are only available to 1-party residence and business and centrex lines.

Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number blocking service where appropriate.

- C. Rates and Charges

1. Recurring Charges

Features:	Monthly Rate per Feature Per Line			
	<u>Residential</u>	<u>Business</u>	<u>Centrex</u>	<u>Max. Rate</u>
Per Call Blocking*	NC	NC	NC	
Per Line Blocking ++ – ** Tier 1 Noncore				
- Non published Customers	NC	NC	NC	NC
- Published Customers	NC	NC	NC	NC
Repeat Dialing	\$ 2.00	(D)	(D)	
Call Return	\$ 2.00	(D)	(D)	
Caller ID – ** Tier 1 Core	\$ 2.00	\$2.00	\$2.00	\$2.00
Call Screening	\$ 2.00	(D)	(D)	
Special Call Acceptance	\$ 2.00	(D)	(D)	
Preferred Call Forwarding	\$ 2.00	(D)	(D)	
Priority Ringing	\$ 2.00	(D)	(D)	
Caller ID with Name	\$ 7.00	(D)	(D)	

* Provided automatically to each line

++ Not eligible for discount

2. Package discounts:

	Monthly Rate Per Package	
	Residence (Note 1)	(D)
CLASS Pack 3 (Any three CLASS features) *	\$ 5.00	
CLASS Pack 4 (Any four CLASS features) *	\$ 6.00	
CLASS Pack 5 (Any five CLASS features) *	\$ 7.00	
CLASS Pack 6 (Any six CLASS features) *	\$ 9.00	
CLASSic Pack (All CLASS features) *	#	
	# \$ 9.00 for the first six features + \$ 1.00 for each additional feature	

* Not applicable to Per Call Blocking and Per Line Blocking

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

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In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Continued)

C. Rates and Charges (continued)

Note 1: Package discounts will apply **per line** for Business and Residence customers. (T)

3. Non-Recurring Charges

A non-recurring charge applies to establish or change to new and/or additional Custom Local Area Signaling Services (CLASS), except when the change results only in the removal of one or more Customer Local Area Signaling Services (CLASS).

Features:	Non-recurring Charges per Feature			<u>Max. Rate</u>
	Residence	Business	Centrex	
Per Call Blocking	None	(D)	(D)	
Per Line Blocking * ** Tier 1 Noncore	\$ 2.50	\$ 2.50	\$ 2.50	\$5.00
Repeat Dialing	\$ 5.00	(D)	(D)	
Call Return	\$ 5.00	(D)	(D)	
Caller ID – ** Tier 1 Core	\$ 5.00	\$ 5.00	\$ 5.00	\$5.00
Call Screening	\$ 5.00	(D)	(D)	
Special Call Acceptance	\$ 5.00	(D)	(D)	
Preferred Call Forwarding	\$ 5.00	(D)	(D)	
Priority Ringing	\$ 5.00	(D)	(D)	
Caller ID with Name	\$ 5.00	(D)	(D)	
CLASS Pack 3	\$ 7.50	(D)	(D)	
CLASS Pack 4	\$10.00	(D)	(D)	
CLASS Pack 5	\$10.00	(D)	(D)	
CLASS Pack 6	\$12.50	(D)	(D)	
CLASSic Pack	\$15.00	(D)	(D)	

* Waived for non-published customers for within 90 days of the introduction of the service. After the 90-day period has expired, the non-recurring connection charge will apply.

* Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 18, 2009. After June 18, 2009, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-507-TP-ALT, effective June 18, 2007.

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In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

Section 7
Original Sheet No. 6

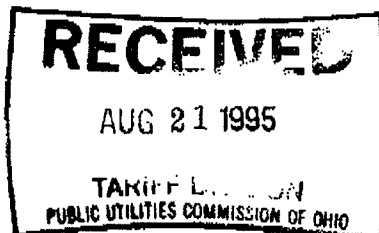
PUCO NO. 6

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Cont'd)

4. Promotional Offerings

Custom Local Area Signaling Services (CLASS) may be offered to individual customers for trial-use for a period not to exceed ninety (90) days. The dates of offering and duration of trial-use, will be determined by the Telephone Company. During trial-use, the recurring charge for the CLASS feature will not apply to customers participating in the trial-use offering and the non-recurring connection charges will be waived. This offering is limited to one-party lines which are not already equipped with the CLASS features added. A customer may participate only once during each trial-use offering period. Customer requests for CLASS trial-use will be subject to availability of facilities.

Requests for promotional offerings will be filed with the Public Utilities Commission of Ohio not less than ten days prior to the effective date.



ISSUED: August 15, 1995

EFFECTIVE: August 21, 1995

In accordance with Case No. 95-616-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ray Rapose, President
Conneaut, Ohio

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 8
FIRST REVISED SHEET NO. 1
REPLACES ORIGINAL SHEET NO. 1

PUCO NO. 6

(D)

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Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 8
FIRST REVISED SHEET NO. 2
REPLACES ORIGINAL SHEET NO. 2

PUCO NO. 6

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Ken Johnson, General Manager
Conneaut, Ohio

T THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 8
FIRST REVISED SHEET NO. 3
REPLACES ORIGINAL SHEET NO. 3

PUCO NO. 6

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Ken Johnson, General Manager
Conneaut, Ohio

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECOND REVISED SHEET NO. 4
Replaces First Revised Sheet No. 4

P.U.C.O. 6

SECTION EIGHT

Directory Listings:

- I. The following rates and regulations for directory listings apply in connection with primary and additional listings in the alphabetical directory:

(a) Primary Listings:

One (1) listing without charge, termed the primary listing, is provided for each call number in connection with individual, party, rural and private branch exchange trunk line.

(b) Regular Additional Listings:

Additional listings are listings in addition to the primary listing.

- (c) The monthly rate for each regular additional listing is shown below:

Business or Residence	Monthly Rate
Special Types of Additional Directory Listings:	\$1.00
Foreign listings: (i.e.) in an alphabetical directory or an exchange, other than that in which the listing service is furnished, are permitted at the regular additional listings rate applicable for the alphabetical directory in which the listing occurs.	

Extra Line in Directory, when not necessary for a proper listing of a subscriber	Monthly Rate
	\$1.00

SECTION NINE

Intercom Lines:

This service covers the furnishing and maintaining of a circuit or circuits within the customers property boundaries, by the Telephone Company within the service area of the Company, where facilities are available, the circuit or circuits not to be connected with an exchange.

Rates: Each circuit, first mile or fraction thereof, measured by airline measurement \$120.00 per annum. Each circuit, each additional quarter mile or fraction thereof, measured by airline measurement, \$21.00 per annum.

	Monthly Rate
Generator Current, Furnished in connection with Private Lines	\$ 2.00
Battery Current, Furnished in connection with Private Lines	\$ 2.00

RECEIVED

ISSUED: January 12, 1999

EFFECTIVE: January 12, 1999

ISSUED BY RAY RAPOSE, PRESIDENT
Conneaut, Ohio

In Accordance with the Public Utilities Commission of Ohio
Under authority of Case No. 98-1503-TP-ATA

TARIFF DIVISION

Public Utilities Commission of Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P.U.C.O. No. 6

A. IntraLATA Presubscription

(N)

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective August 8, 1997.

2. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

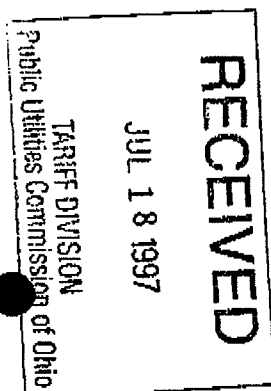
Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice for each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

(N)



ISSUED: July 18, 1997

EFFECTIVE: August 18, 1997

IN ACCORDANCE WITH CASE NO. 96-1330-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Ray Rapose, President
Conneaut, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P.U.C.O. No. 6

A. IntraLATA Presubscription (continued)

3. Rules and Regulations (continued)

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription. (N)

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

4. IntraLATA Presubscription Customer Notices

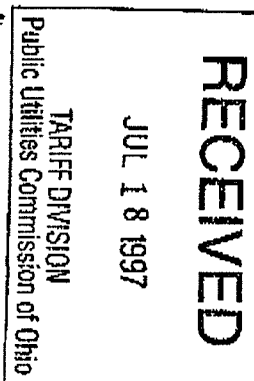
The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA Presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is (N)



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IN ACCORDANCE WITH CASE NO. 96-1330-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Ray Rapose, President
Conneaut, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P.U.C.O. NO. 6

A. IntraLATA Presubscription (continued)

5. IntraLATA Presubscription Charges (continued)

a. Application of Charges (continued)

made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

- | | | |
|-----|--|-----|
| (1) | The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff. | (N) |
| (2) | If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply. | (N) |

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50	(N)
--	Electronic Process	\$1.25	(N)

(D)

ISSUED: February 1, 2006

EFFECTIVE: February 3, 2006

In Accordance With Case No. 06-163-TP-ZTA
Issued by the Public Utilities Commission of Ohio
Thomas Picard, President & General Manager
Conneaut, Ohio

PUCO NO. 6

DISCOUNTS

A. GENERAL

1. Upon approval of the proper official of the Telephone Company, the classes of customers specified below are allowed the discount indicated from the regular monthly rates listed in P.U.C.O. No. 6 Page 1-Section One and One-A, and Section 6 Centrex Service Tariff, and Section 9 Local Private Line.
2. Discounts are not allowed on any service or equipment not specifically covered in this section.
3. Applications for joint user service are not accepted in connection with service at a discounted rate unless the joint user would be entitled to a discount, if an exchange service customer.
4. A customer receiving discounts under this section is not entitled to any other discounts, such as term or multiple feature discounts, offered for the services discounted by this section.

B. PUBLIC, PAROCHIAL, AND PRIVATE SCHOOLS

1. A discount of 20 percent from the regular business rates is allowed to municipal, county, and state public schools and to parochial and private schools of the character indicated below. The service must be located in a school or its administrative offices and be used exclusively for school purposes.
2. Public schools, in order to qualify for the discount, must be an elementary, middle or high school, or college with a curriculum of studies customarily provided in a public school, which derives its principal support from taxes levied for school purposes by a municipality, county, or state, and to which enrollment is open to the public generally. A parochial or private school, in order to qualify for the discount, must be an elementary, middle or high school with a curriculum of studies similar to that customarily provided in a public school.

RECEIVED

JAN - 7 1999

Issued: January 7, 1999

TARIFF DIVISION
Public Utilities Commission of Ohio

Effective: February 1, 1999

ISSUED BY RAY RAPOSE, PRESIDENT
Conneaut, Ohio

In accordance with the Public Utilities Commission of Ohio
Under authority of Case No. 98-1594-TP-ATA

I. DIRECTORY ASSISTANCE SERVICE

1. Regulations

- a. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- b. The rates specified in Section 3 below are not applicable to calls placed from pay telephone stations, or from hospitals and skilled nursing homes. For the purpose of this tariff, the term "skilled nursing homes" applies to those nursing homes that provide 24-hour per day professional nursing care.
- c. Directory Assistance Service furnished to the visually or physically handicapped:
 - i. Charges for Directory Assistance Service are not applicable to calls placed by visually or physically handicapped subscribers to the Directory Assistance attendant. One residence service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Telephone Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:
 - i.i A letter to the Telephone Company from a qualified professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption, or
 - i.ii The filling out of a prepared form made available by the Telephone Company, by a qualified professional familiar with the person's visual or physical impairment.

I. DIRECTORY ASSISTANCE SERVICE (Continued)

1. Regulations (Continued)

- ii. Exemption may be extended to one business service in lieu of a residence service where the handicapped person subscribes only to business service that is located in the residence of said person.
- iii. For the purpose of this tariff, a visually handicapped person is defined as follows:
 - iii.i Visual acuity of 20/60 or worse with best refractive correction with best eye, or
 - iii.ii Visual field of 20° or less in diameter.
- d. Directory Assistance Service for the communicatively impaired:
 - i. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
 - ii. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, may receive a discount off their message toll services rates.

I. DIRECTORY ASSISTANCE SERVICE (Continued)

2. Service

- a. The Company provides Local and National Directory Assistance Service. Customers requesting a National number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that informs the customer that the call will be automatically completed.
- b. The Customer may request a maximum of two (2) telephone numbers per directory assistance call.

3. Rates

- a. All requests made of Directory Assistance by dialing "411" will be \$0.95 per call.
- b. Customers requesting a National number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that provides them with the option of having the call automatically connected by pressing "1." Customers will hear a recording that will inform them that they will be billed \$.25 per minute for all such connected calls. For billing purposes, after the initial period of eighteen (18) seconds, calls are billed in six (6) second increments.

PUCO NO. 6

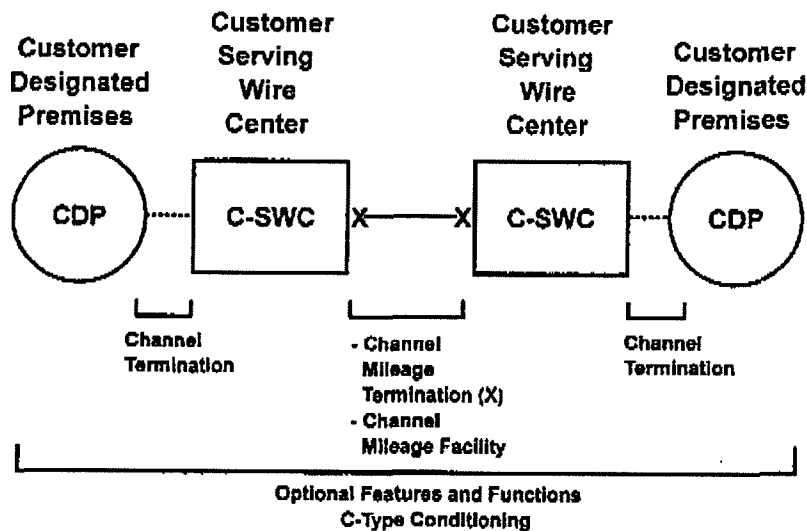
Local Private Line

1. General Cont'd

(N)

1.3 Service Configurations Cont'd

The following diagram depicts a two-point voice grade service connecting two customer designated premises. The services is provided with C-Type conditioning.



Applicable rate elements are:

- Channel Terminations (applicable one (1) per CDP)
- Channel Mileage
- 2 Channel Mileage Terminations plus
- 1 section, Channel Mileage Facility per mile
- C-Type Conditioning Optional Feature

(N)

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TARIFF DIVISION
Public Utilities Commission of Ohio

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In accordance with Case No. 98-1593-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ray Rapose, President
Conneaut, Ohio

PUCO NO. 6

Local Private Line

(N)

1. General Cont'd

1.3 Service Configurations Cont'd

(B) Multipoint Service

Multipoint service connects three or more customer designated premises through one or more telephone company hubs. Only certain types of private line service are provided as multipoint service. These are so designated in the descriptions for the appropriate channel.

The channel between hubs (i.e., bridging locations) on a multipoint service is a mid-link. There is no limitation on the number of mid-links available with a multipoint service. However, when more than three mid-links in tandem are provided the quality of the overall service may be degraded.

Applicable rate elements are:

- Channel Terminations (one per customer designated premises)
- Channel Mileage (as applicable between the serving wire center for each customer designated premises and the hub and between hubs).
- Channel Mileage Terminations(as applicable)
- Bridging
- Additional Optional Features and Functions (when applicable).

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Conneaut, Ohio

PUCO NO. 6

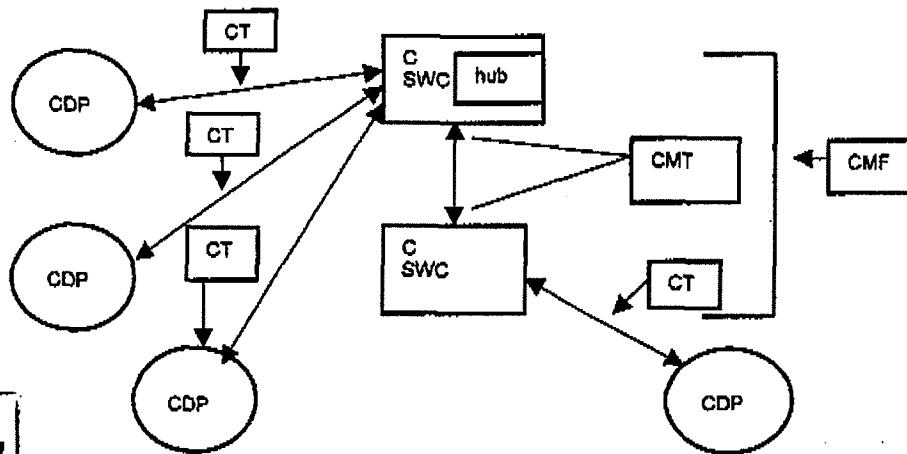
Local Private Line

1. General Cont'd

1.3 Service Configurations Cont'd

(B) Multipoint Service Cont'd

The following diagram depicts a multipoint services connecting four customer designated premises (CDP) via one specified bridging hubs.



Applicable rate elements are:

- Channel Terminations (applicable one(1) per CDP)
- Channel Mileage
- 2 Channel Mileage Terminations plus
- 1 section, Channel Mileage Facility per mile
- Bridging optional feature

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PUCO NO. 6

Local Private Line

1. General Cont'd

1.3 Undertaking of the Telephone Company

Scope

- A. Private line service is the furnishing of Telephone Company facilities for communication by customers or authorized users between specified locations, twenty-four hours daily, seven days per week except as otherwise specifically stated.
- B. Private line service is furnished on a contract basis, subject to the availability of facilities and the requirements of the Telephone Company's exchange and message toll telephone services and subject to such other conditions as are specified in this tariff.
- C. The telephone company does not undertake to transmit messages.
- D. Facilities furnished by the telephone company on the premises of a customer or authorized user are the property of the telephone company.

Limitations

- A. The restoration of service shall be in accordance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities. Subject to compliance with such Rules and Regulations, in case a shortage of facilities exists, either for temporary or protracted periods, the provision of exchange and message toll telephone services shall take precedence over all other services.

Liability

- A. The telephone company's liability if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer, or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of B. through E. following, the telephone company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages may otherwise be due the customer under this tariff as a credit allowance for a service interruption. Approval of the above tariff language by the PUCO does not constitute a determination by the commission that the limitation of liability made a condition of service by the company should be upheld in a court of law. Approval by the

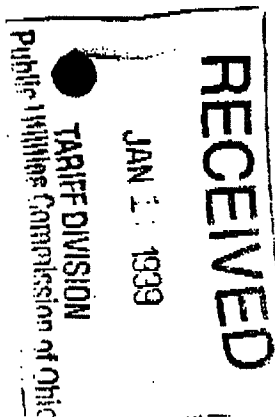
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PUCO NO. 6

Local Private Line

1. General cont'd

(N)

1.3 Undertaking of the Telephone Company cont'd

Commission merely recognizes that since it is a court's responsibility to adjudicate damage claims, it is also the court's responsibility to determine the validity of the limitation clause.

B. The telephone company shall be indemnified and saved harmless by the customer against:

1. claims for libel, slander and infringement of copyright arising from the material transmitted over its facilities;
2. claims for infringement of patents arising from combining with or using in connection with, facilities provided by the telephone company, apparatus and systems of the customer;
3. all other claims arising out of any act or omission of the customer or authorized user in connection with the facilities provided by the telephone company;
4. any liability arising out of the use of broadcast television material picked up and retransmitted to an educational television system; and
5. any and all losses from damage to the customer's facilities or equipment attached or connected to facilities furnished by the telephone company.

C. The telephone company is not liable for any act or omission of any other telephone company furnishing a portion of the service.

D. The telephone company is not liable for any defacement of or damage to the premises of a customer or authorized user resulting from the furnishing of channel facilities or the installation or removal of the instruments, apparatus and associated wiring furnished by the telephone company on such premises when such defacement or damage is not the result of the negligence of the telephone company.

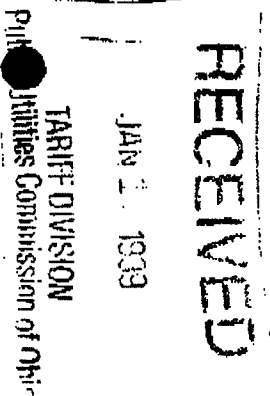
E. The telephone company will refuse to provide, maintain or restore service at outdoor locations unless the customer agrees in writing to indemnify and save harmless the telephone company from and against any and all loss or damage that may result to facilities or equipment furnished by the telephone company at such locations.

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Local Private Line

1. General cont'd

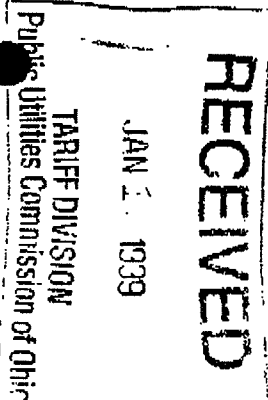
(N)

1.4 Installation, Maintenance and Repairs

The Telephone Company assumes all ordinary expense of installation, maintenance, and repair of the facilities on the network side of the network interface which it furnishes to customers except as set forth in A. through E. following and as applicable in 1.7 following. A customer or authorized user may not install, rearrange, disconnect, remove or attempt to repair or permit others to install, rearrange, disconnect, remove or attempt to repair any equipment installed by the Telephone Company on the network side of the network interface except upon the written consent of the Telephone Company.

- A. The nonrecurring, move and change charges specified in this tariff contemplate work being performed by the Telephone Company during the usual working hours on normal working days. When, at the specific request of a customer or applicant for service, work is performed at other times, either for the convenience of the customer or applicant for service or for other reasons not under the control of the Telephone Company, the expense incurred by the Telephone Company in excess of the normal expense of such work, when performed during usual working hours on normal working days, may be billed to the customer or applicant for service, in addition to the charges otherwise applicable.
- B. The installation of entrance facilities or building cable required at any given location, in excess of those which in the opinion of the Telephone Company would normally be provided to furnish communication service and for which there is no immediate prospect of re-using in place for another applicant, are furnished at rates and charges on costs incurred.
- C. In situations where maintenance and repairs would have been performed by the Telephone Company during the regular working hours on normal working days, but, at the specific request of the customer, such work is performed at other times for the customer's convenience or for other reasons not under the control of the Telephone Company, the expense incurred by the Telephone Company in excess of the normal expense of such maintenance and repairs when performed during usual working hours on normal working days, may be billed to the customer. The provision, however, shall not apply to emergencies; that is, situations that affect public health or safety or resulting from critical illness, unavoidable casualties or acts of God.
- D. Special maintenance or supervision is furnished at rates and charges based on costs incurred when provided over and above the contemplated normal maintenance and supervision.

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1.0 General cont'd

1.4 Installation, Maintenance and Repairs (cont'd)

- E. In situations such as sporting events, one-time entertainment events, etc., where the customer requests that "standby" workmen are provided, the entire cost of providing such "standby" workmen may be billed to the customer.

1.5 Application of Construction Charges

- A. All rates and charges set forth in this tariff provide for the furnishing of service where suitable facilities are available. Where construction is required in connection with services to be furnished by the Telephone Company, the General Rules and Regulations of PUCO No. 6 Tariff will apply, except as specifically provided for in this tariff.

1.6 Use

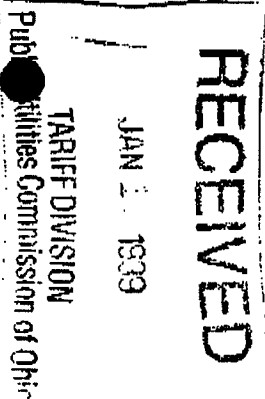
- A. Private line services are furnished only for the transmission of communications in which the customer or authorized user has a direct interest.
- B. Private line service shall not be used for an unlawful purpose.

1.7 Obligations of the Customer

The customer shall be responsible for:

- A. The provision of power required to operate Telephone Company facilities installed on the premises of the customer or authorized users,
- B. The provision of space, supporting structures and conduit on the customer's premises, including any of these required for terminals of interexchange systems, for Telephone equipment located on the premises of the customer or authorized user.
- C. Installing and maintaining service or channel terminations at locations which are or may be hazardous or dangerous to employees or property of the Telephone Company,
- D. Making all arrangements for the necessary authorization for the off-the-air pickup and use for retransmission of television program material,

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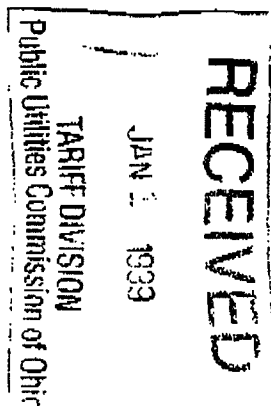
1.7 Obligations of the Customer (cont'd)

(N)

- E. Obtaining permission for Telephone Company agents or employees to enter the premises of the customer or authorized user at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of the service, removing the facilities of the Telephone Company, and for,
- F. Making Telephone Company facilities available for maintenance purposes at a time agreeable to both the Telephone Company and the customer. No allowance will be made for the period during which the service is interrupted for such purposes. For all private line services furnished on a twenty-four hour basis, the facilities shall be available once in each twenty-four hours.

1.7.1 Assignment or Transfer of Service

- A. The service or any rights associated therewith may not be assigned or in any manner transferred except as specified in the following:
 - 1. The services of a customer may be assigned or transferred with the consent of such customer, provided there is no interruption or relocation of the services to:
 - a. Another individual, partnership, association or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services and the unexpired portion of the minimum period applicable to such services, if any.
 - b. A receiver, trustee or other person appointed by a court or acting pursuant to law to bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period applicable to such services, if any.



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Local Private Line

(N)

2.0 Rate Regulations

2.1 Rate Categories

There are three basic rate categories which apply to private line service:

- Channel Terminations
- Channel Mileage
- Optional Features and Functions

(A) Channel Terminations

The channel termination rate category recovers the costs associated with the communications path between a customer designated premises and the serving wire center of that premises. Included as part of the Channel Termination is a standard channel interface arrangement which defines the technical characteristics associated with the type of facilities to which the service is to be connected and the type of signaling capability, if any. The signaling capability is provided as an optional feature as set forth in (C) following. One channel termination charge applies per customer designated premises at which the channel is terminated. This charge will apply even if the customer designated premises and the serving wire center are collocated in a telephone company building.

(B) Channel Mileage

The channel mileage rate category recovers the costs associated with the end office equipment and transmission facilities between the serving wire centers associated with two customer designated premises, between a serving wire center associated with a customer designated premises and a telephone company hub or between two telephone company hubs. Channel mileage rates are made up of the channel mileage facility rate and the channel mileage termination rate.

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(1) Channel Mileage Facility

The channel mileage facility rate recovers the per mile cost for the transmission Path which extends between the telephone company serving wire centers and/or Hub(s) or between the telephone company serving wire center and another wire Center equipped for frame relay access service.

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(N)

2. Rate Regulations Cont'd

2.1 Rate Categories Cont'd

(B) Channel Mileage Cont'd

(2) Channel Mileage Termination

The channel mileage termination rate recovers the cost for end office equipment associated with terminating the facility (i.e. basic circuit equipment and terminations at serving wire centers and hubs.) The channel mileage termination rate will apply at the serving wire center(s) for each customer designated premises and telephone company hub where the channel is terminated. If the channel mileage is between telephone company bridging hubs, the channel mileage termination rate will apply per telephone company designated hub. If the channel mileage is between the serving wire center for a customer designated premises and a WATS serving office, the channel mileage termination rate will apply at both the serving wire center associated with the customer designated premises and the WATS serving office. If the channel mileage is between the serving wire center for a customer designated premises and another wire center equipped for frame relay access service, the channel mileage termination rate will apply only at the serving wire center for the customer designated premises.

When the Channel Mileage Facility is zero (i.e., collocated serving wire centers), neither the Channel Mileage Facility rate nor the Channel Mileage Termination rate will apply.

(C) Optional Features and Functions

The optional features and functions rate category recovers the cost associated with optional features and functions which may be added to a special access service to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of performance characteristics which may be obtained. These characteristics may be obtained by using various combinations of equipment. Although the equipment necessary to perform a specified function may be installed at various locations along the path of the service, they will be charged for as a single rate element.

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Local Private Line

2. Rate Regulations Cont'd

2.1 Rate Categories Cont'd

(C) Optional Features and Functions (Cont'd)

Examples of optional features and functions that are available include, but are not limited to, the following:

- Signaling Capability
- Hubbing Functions
- Conditioning
- Transfer Arrangements

Signal Capability

Signaling Capability provides for the ability to transmit signals from one customer premise to another customer premises on the same service.

Hubbing Functions

A physical arrangement located in an end office where bridging and/or multiplexing functions are provided.

Conditioning

Conditioning provides more specific transmission characteristics for Voice Grade services.

Transfer Arrangements

An arrangement that affords the customer an additional measure of flexibility in the use of an access channel (s). The arrangement can be utilized to transfer a leg of a local private line to another channel that terminates in either the same or different customer premises. A key activated or dial-up control service is required to operate the transfer arrangement. A spare channel, if required, is not included as a part of the option.

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(N)

2. Rate Regulations Cont'd

2.1 Rate Categories Cont'd

Optional Features and Functions Cont'd

A hub is a telephone company designated serving wire center at which bridging or multiplexing functions are performed. The bridging functions performed are to connect three or more customer designated premises in a multipoint arrangement. The multiplexing functions are to channelize analog or digital facilities to individual services requiring a lower capacity or bandwidth.

2.2 Types of Rates and Charges

There are three types of rates and charges. These are monthly rates, daily rates and nonrecurring charges. The rates and charges are described as follows:

(A) Monthly Rates

Monthly rates are recurring rates that apply each month or fraction thereof that a private line service is provided. For billing purposes, each month is considered to have 30 days.

(B) Daily Rates

Daily rates are recurring rates that apply to each 24 hour period or fraction thereof that a

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(N)

2. Rate Regulations Cont'd

2.2 Types of Rates and Charges cont'd

(B) Daily Rates cont'd

program audio or video private line service is provided for part-time use. For purposes of applying daily rates, the 24 hour period is not limited to a calendar day.

Part-time video or program audio service provided within a consecutive 30 day period will be charged the daily rate, not to exceed the monthly rate. For each day or partial day after a consecutive 30 day period of service, a charge equal to $1/30^{\text{th}}$ of the monthly rate shall apply.

(C) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service.) The types of nonrecurring charges that apply for private line service are: Installation of service, installation of optional features and functions, and service rearrangements.

(1) Installation of Service

Nonrecurring charges apply to each service installed. The nonrecurring charges for the installation of service are set for each channel type as a nonrecurring charge for the channel termination.

When optional features and functions are installed coincident with the initial installation of service, no separate nonrecurring charge is applicable. When optional features and functions are installed or changed subsequent to the installation of service, a separate nonrecurring charge shall apply for each subsequent order.

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Service rearrangements

Service rearrangements are changes to existing (installed) services which may be administrative only in nature, as set forth following, or that involve actual physical change to the service.

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(N)

2. Rate Regulations Cont'd

2.2 Types of rates and charges cont'd

(2) Service rearrangement cont'd

Changes in the physical location of the point of termination or customer designated premises are set forth in 2.4 following.

Changes in ownership or transfer of responsibility from one customer to another will be treated as discontinuance of the service and an installation of a new service. In the event the change in ownership or transfer of responsibility results in no change in facilities or arrangements, the change will be treated as an administrative change.

Administrative changes will be made without charge(s) to the customer. Administrative changes are as follows:

- Change of customer name,
- Change of customer or customer's end user premises address when the change of address is not a result of physical relocation of equipment,
- Change in billing data (name, address, or contact name or telephone number),
- Change of customer circuit identification,
- Change of billing account number,
- Change of customer test line number,
- Change of customer or customer's end user contact name or telephone number.

All other service rearrangements will be charged as follows:

- If the change involves the addition of other customer designated premises to an existing service, the nonrecurring charge for the channel termination rate element will apply.

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2. Rate Regulations Cont'd

2.3 Moves

A move involves a change in the physical location of one of the following:

- The point of termination at the customer's premises
- The customer's premises

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(A) Moves within the same building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring (i.e. installation) charge for the service termination affected.

(B) Moves to a different building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new services. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

2.4 Minimum Periods

The minimum service period for all services except part-time video and program audio services and DS3 High Capacity Service is one month and the full monthly rate will apply to the first month. The minimum service period for part-time video and program audio services is a continuous 24-hour period, not limited to a calendar day. The minimum service period for DS3 high capacity service is twelve months.

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(N)

2. Rate Regulations Cont'd

2.5 Mileage Measurement

The mileage to be used to determine the monthly rate for the channel Mileage facility is calculated on the airline distance between the locations involved, i.e.,

- the serving wire centers associated with two customer designated premises,
- a serving wire center associated with a customer designated premises and a telephone company hub,
- a serving wire center associated with a customer designated premises and a wire center equipped for frame relay access service.
- two telephone company hubs
- or between the serving wire center associated with a customer designated premises and a WATS serving office.

The serving wire center associated with a customer designated premises is the serving wire center from which this customer designated premises would normally obtain dial tone.

Mileage charges are shown with each channel type. To determine the rate to be billed, First compute the mileage using the V&H coordinates method, as set forth in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO 4, then multiply the resulting number of miles times the channel mileage facility per mileage rate for each termination. When the calculation results in a fraction of a mile, always round up to the next whole mile before determining the mileage and applying the rates. When more than one telephone company is involved in the provision of service, billing will be accomplished by special service agreements and/or intrastate access service tariff.

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(N)

2. Rate Regulations Cont'd

2.5 Mileage Measurement Cont'd

When hubs are involved, mileage is computed and rates applied separately for each section of the channel mileage, i.e.,

- customer designated premises serving wire center to hub,
- hub to hub and/or
- hub to customer designated premises serving wire center.

However, when any service is routed through a hub for purposes other than customer specified bridging or multiplexing (e.g., the telephone company chooses to so route for test access purposes), rates will be applied only to the distance calculated between the serving wire centers associated with the customer designated premises.

2.6 Facility Hubs

A customer has the option of ordering Voice Grade service or High Capacity services (i.e., DS1, DS1C, DS2, DS3) to a facility hub for channelizing to individual services requiring lower capacity facilities (e.g. voice, program audio, etc.)

Different locations may be designated as hubs for different facility capacities, e.g., multiplexing from digital to digital may occur at one location while multiplexing from digital to analog may occur at a different location.

Some of the types of multiplexing available include the following:

- from higher to lower bit rate
- from higher to lower bandwidth
- from high capacity to voice frequency channels

Point to point services may be provided on channels of these services to a hub. The transmission performance for the point to point service provided between customer designated premises will be that of the lower capacity or bit rate. For example, when a 1.544 Mbps channel is multiplexed to voice frequency channels, the transmission performance of the channelized services will be voice grade, not high capacity.

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(N)

2. Rate Regulations Cont'd

2.6 Facility Hubs Cont'd

The telephone company will commence billing the monthly rate for the service to the hub on the date specified by the customer on the service order. Individual channels utilizing these services may be installed coincident with the installation of the service to the hub or may be ordered and/or installed at a later date, at the option of the customer. The customer will be billed for a voice grade or high capacity channel termination, channel mileage (when applicable), and the multiplexer at the time the service is installed. Individual service rates (by service type) will apply for a channel termination and additional channel mileage (as required) for each channelized service. These will be billed to the customer as each individual service is installed.

3. Discounts

The term discount plan applies to all private line services. The current monthly rates for such services are reduced by a fixed percentage. The amount of the discount differs based on the length of service commitment period selected by the customer. The term discount percentages for private line services are set forth in 4.0 following.

Private line service may be ordered at the customer's option on a monthly rate basis or for term discount periods of 36 months (3 years) or 60 months (5 years).

The minimum service period for all term discount plans is twelve months. The customer must specify the length of the service commitment period at the time the service is ordered.

Penalties for discontinuance after the minimum period, but before the end of the term, equals 25% of the non discounted private line monthly rate times the number of months remaining in the term.

Penalties for discontinuance prior to the minimum service period are computed by multiplying the non-discounted monthly rate times the minimum period (twelve months) and deducting the amount previously paid. In addition, the customer will be billed 25% of the non discounted private line rate times the number of months remaining in the term (twenty-four or forty-eight).

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3. Discounts Cont'd

P.U.C.O. approval of the above termination liability language is not intended to indicate that the P.U.C.O. has sanctioned any particular legal result should a dispute arise between the parties. In the event of a dispute, signators to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

If for any reason the customer finds and/or requires an upgrade to the telecommunications system which the Conneaut Telephone Company cannot provide but which can be provided by another vendor, the customer can cancel the indicated service without penalty.

When a customer selects a term discount and subsequently orders additional capacity or a higher capacity circuit before the term expires, the above penalties will not apply as long as a new term discount plan is also ordered. The new term discount must be 36 or 60 months. The same conditions will apply for the new term discount.

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Local Private Line**4.0 Rates and Charges**

(N)

Metallic ServiceChannel Termination
Per Cable Pair *

Monthly Rate	Nonrecurring Charge Per Termination
-----------------	---

\$12.15	\$161.00
---------	----------

*Each cable pair bridged in CO

Voice Grade ServiceChannel Termination
Per Termination

- Two-Wire	\$35.09	\$161.00
- Four-Wire	\$56.14	\$161.00

Channel MileageChannel Mileage Facility
Per Mile

\$2.50	-
--------	---

Channel Mileage Termination
Per Termination

\$25.11	-
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Public Utilities Commission of Ohio

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In accordance with Case No. 98-1593-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ray Rapose, President
Conneaut, Ohio

Local Private Line**4.0 Rates and Charges cont'd**

(N)

	<u>Monthly</u> <u>Rate</u>	<u>Nonrecurring</u> <u>Charge Per Termination</u>
--	-------------------------------	--

Voice Grade Service Cont'd**Optional Features and Functions****Bridging:****Voice Bridging - Per Port**

- Two-Wire	\$6.50	-
- Four-Wire	\$6.50	-

Data Bridging - per port

- Two-Wire	\$6.50	-
- Four-Wire	\$6.50	-

Conditioning per termination

- C-Type	\$7.20	-
- Data Capability	\$4.95	-

Signaling Capability	\$12.95	-
----------------------	---------	---

Selective Signaling Arrangement	\$6.50	-
---------------------------------	--------	---

(N)

ISSUED: January 12, 1999

EFFECTIVE: January 12, 1999

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Ray Rapose, President
Conneaut, Ohio

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TARIFF DIVISION
Public Utilities Commission of Ohio

PUCO NO. 6

4.0 Rates and Charges cont'd

Local Private Line

	Monthly Rate	Daily Rate	Nonrecurring Charge	
			Monthly Per Termination	Daily Per Termination
Program Audio Service				
Channel Termination				
Per Termination				
- 200 to 3500 HZ	\$37.19	\$3.72	\$149.00	\$149.00
- 100 to 5000 HZ	\$64.75	\$6.48	\$149.00	\$149.00
- 50 to 8000 HZ	\$64.75	\$6.48	\$149.00	\$149.00
- 50 to 15000 HZ	\$64.75	\$6.48	\$149.00	\$149.00
Channel Mileage				
Channel Mileage Facility				
Per Mile				
- 200 to 3500 HZ	\$2.50	\$0.25	-	-
- 100 to 5000 HZ	\$5.00	\$0.50	-	-
- 50 to 8000 HZ	\$7.50	\$0.75	-	-
- 50 to 15000 HZ	\$10.00	\$1.00	-	-
Channel Mileage Termination				
Per Termination				
- 200 to 3500 HZ	\$25.11	\$2.51	-	-
- 100 to 5000 HZ	\$50.23	\$5.02	-	-
- 50 to 8000 HZ	\$75.34	\$7.53	-	-
- 50 to 15000 HZ	\$100.46	\$10.05	-	-
Optional Features and Functions				
Bridging, Distribution				
Amplifier Per Port	\$19.97	\$2.00	-	-
Gain Conditioning per service	\$12.90	\$1.29	-	-
Stereo per service	\$22.15	\$2.22	-	-

(N)

(N)

ISSUED: January 12, 1999

EFFECTIVE: January 12, 1999

In accordance with Case No. 98-1593-TP-ATA
 Issued by the Public Utilities Commission of Ohio
 Ray Rapose, President
 Conneaut, Ohio

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TARIFF DIVISION
 Public Utilities Commission of Ohio

PUCO NO. 6

Local Private Line

4.0 Rates and Charges cont'd

	Monthly Rate	Daily Rate	Nonrecurring Charge	
			Monthly Per Termination	Daily Per Termination
Video Service				
Channel Termination				
Per Termination				
- TV-1 or 2	\$384.23	\$211.32	\$310.00	\$310.00
- 4TV-5	\$384.23	\$211.32	\$310.00	\$310.00
- 6TV-5	\$384.23	\$211.32	\$310.00	\$310.00
- TV-15	\$384.23	\$211.32	\$310.00	\$310.00
Channel Mileage				
Channel Mileage Facility				
Per Mile				
- All	\$327.03	\$179.87	-	-
Channel Mileage Termination				
Per Termination				
- All	\$348.44	\$191.64	-	-

(N)

(N)

ISSUED: January 12, 1999

EFFECTIVE: January 12, 1999

In accordance with Case No. 98-1593-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ray Rapose, President
Conneaut, Ohio

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TARIFF DIVISION
Public Utilities Commission of Ohio

PUCO NO. 6

Local Private Line

4.0 Rates and Charges cont'd

	Monthly Rate	Nonrecurring Charge Per Termination	(N)
Digital Data Services			
Channel Termination per termination			
- 2.4 kbps	\$64.75	\$177.00	
- 4.8 kbps	\$64.75	\$177.00	
- 9.6 kbps	\$64.75	\$177.00	
- 19.2 kbps	\$64.75	\$177.00	
- 56.0 kbps	\$64.75	\$177.00	
- 64.0 kbps	\$64.75	\$177.00	
Channel Mileage			
Channel Mileage Facility Per Mile			
- 2.4 kbps	\$2.38	-	
- 4.8 kbps	\$2.38	-	
- 9.6 kbps	\$2.38	-	
- 19.2 kbps	\$2.38	-	
- 56.0 kbps	\$3.96	-	
- 64.0 kbps	\$3.96	-	
Channel Mileage Termination Per Termination			
- 2.4 kbps	\$23.86	-	
- 4.8 kbps	\$23.86	-	
- 9.6 kbps	\$23.86	-	
- 19.2 kbps	\$23.86	-	
- 56.0 kbps	\$39.79	-	
- 64.0 kbps	\$39.79	-	
			(N)

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EFFECTIVE: January 12, 1999

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Ray Rapose, President
Conneaut, Ohio

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TARIFF DIVISION
Public Utilities Commission of Ohio

PUCO NO. 6

Local Private Line**4.0 Rates and Charges cont'd**

	Monthly Rate	Nonrecurring Charge Per Termination	(N)
			(N)
Digital Data Services Cont'd			
Optional Features and Functions			
Bridging per port	\$7.85	-	

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Public Utilities Commission of OhioIn accordance with Case No. 98-1593-TP-ATA
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Ray Rapose, President
Conneaut, Ohio

PUCO NO. 6

Local Private Line

4.0 Rates and Charges cont'd

		Monthly Rate	Nonrecurring Charge Per Termination	(N)
High Capacity Service				
Channel Termination Per Termination				
- DS1	1.544 Mbps	\$176.82	\$181.00	
- DS1C	3.152 Mbps	ICB	ICB	
- DS2	6.312 Mbps	ICB	ICB	
- DS3	44.736 Mbps	\$2,051.19	\$499.00	
Channel Mileage				
Channel Mileage Facility Per Mile				
- DS1	1.544 Mbps	\$19.14	-	
- DS1C	3.152 Mbps	ICB	-	
- DS2	6.312 Mbps	ICB	-	
- DS3	44.736 Mbps	\$525.64	-	
Channel Mileage Termination Per Termination				
- DS1	1.544 Mbps	\$94.38	-	
- DS1C	3.152 Mbps	ICB	-	
- DS2	6.312 Mbps	ICB	-	
- DS3	44.736 Mbps	\$525.64	-	

(N)

ISSUED: January 12, 1999

EFFECTIVE: January 12, 1999

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TARIFF DIVISION
Public Utilities Commission of OhioIn accordance with Case No. 98-1593-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ray Rapose, President
Conneaut, Ohio

Local Private Line**4.0 Rates and Charges cont'd**

(N)

	Monthly Rate	Nonrecurring Charge Per Termination
High Capacity Service Cont'd		
Optional Features and Functions		
Multiplexing:		
DS3 to DS1	\$474.31	-
DS2 to DS1	ICB	-
DS1C to DS1	ICB	-
DS1 to Voice	\$183.12	-
DS1 to DS0	\$183.12	-
DS0 to Subrates		-
- Up to 20 2.4 kbps services	\$390.00	-
- Up to 10 4.8 kbps services	\$265.00	-
- Up to 5 9.6 kbps services	\$235.00	-
Miscellaneous Charges:		
Service Order Charge (per circuit ordered)	-	\$81.00

ISSUED: January 12, 1999

EFFECTIVE: January 12, 1999

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TARIFF DIVISION
Public Utilities Commission of OhioIn accordance with Case No. 98-1593-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ray Rapose, President
Conneaut, Ohio

Local Private Line**4.0 Rates and Charges Continued****Discounts**

The current monthly rates for the discounted services are reduced by the following fixed percentages:

<u>Term</u>	<u>Discount</u>
36 Months	10%
60 Months	20%

(N)

(N)

ISSUED: January 12, 1999

EFFECTIVE: January 12, 1999

In accordance with Case No. 98-1593-TP-ATA
Issued by the Public Utilities Commission of Ohio
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Conneaut, Ohio

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TARIFF DIVISION
Public Utilities Commission of Ohio

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 12
FIRST REVISED SHEET NO. 1
REPLACES ORIGINAL SHEETS NO. 1-21

P.U.C.O. NO. 6

(D)

(D)

ISSUED: February 19, 2008

EFFECTIVE: February 19, 2008

In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 13
FIRST REVISED SHEET NO. 1
REPLACES ORIGINAL SHEETS NO. 1-16

P.U.C.O. NO. 6

(D)

(D)

ISSUED: February 19, 2008

EFFECTIVE: February 19, 2008

In Accordance with Case No. 08-0142-TP-ATA
Issued by the Public Utilities Commission of Ohio
Ken Johnson, General Manager
Conneaut, Ohio

I. DIRECTORY ASSISTANCE SERVICE

(N)

1. Regulations

- a. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- b. The rates specified in Section 3 below are not applicable to calls placed from pay telephone stations, or from hospitals and skilled nursing homes. For the purpose of this tariff, the term "skilled nursing homes" applies to those nursing homes that provide 24-hour per day professional nursing care.
- c. Directory Assistance Service furnished to the visually or physically handicapped:
 - i. Charges for Directory Assistance Service are not applicable to calls placed by visually or physically handicapped subscribers to the Directory Assistance attendant. One residence service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Telephone Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:
 - i.i A letter to the Telephone Company from a qualified professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption, or
 - i.ii The filling out of a prepared form made available by the Telephone Company, by a qualified professional familiar with the person's visual or physical impairment.

(N)

ISSUED: August 9, 2006

EFFECTIVE: October 10, 2006

In Accordance with Case No. 06-1005-TP-ALI
Issued by the Public Utilities Commission of Ohio
Thomas Picard, President
Conneaut, Ohio

I. DIRECTORY ASSISTANCE SERVICE (Continued)

(N)

1. Regulations (Continued)

- ii. Exemption may be extended to one business service in lieu of a residence service where the handicapped person subscribes only to business service that is located in the residence of said person.
- iii. For the purpose of this tariff, a visually handicapped person is defined as follows:
 - iii.i Visual acuity of 20/60 or worse with best refractive correction with best eye, or
 - iii.ii Visual field of 20° or less in diameter.

d. Directory Assistance Service for the communicatively impaired:

- i. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
- ii. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, may receive a discount off their message toll services rates.

(N)

ISSUED: August 9, 2006

EFFECTIVE: October 10, 2006

In Accordance with Case No. 06-1005-TP-ALI
Issued by the Public Utilities Commission of Ohio
Thomas Picard, President
Conneaut, Ohio

I. DIRECTORY ASSISTANCE SERVICE (Continued)

(N)

2. Service

- a. The Company provides Local and National Directory Assistance Service. Customers requesting a National number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that informs the customer that the call will be automatically completed.
- b. The Customer may request a maximum of two (2) telephone numbers per directory assistance call.

3. Rates

- a. All requests made of Directory Assistance by dialing "411" will be \$0.95 per call.
- b. Customers requesting a National number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that provides them with the option of having the call automatically connected by pressing "1." Customers will hear a recording that will inform them that they will be billed \$.25 per minute for all such connected calls. For billing purposes, after the initial period of eighteen (18) seconds, calls are billed in six (6) second increments.

(N)

ISSUED: August 9, 2006

EFFECTIVE: October 10, 2006

In Accordance with Case No. 06-1005-TP-ALI
Issued by the Public Utilities Commission of Ohio
Thomas Picard, President
Conneaut, Ohio

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 7
Original Sheet No. 1

P.U.C.O. NO. 12
LOCAL EXCHANGE TARIFF

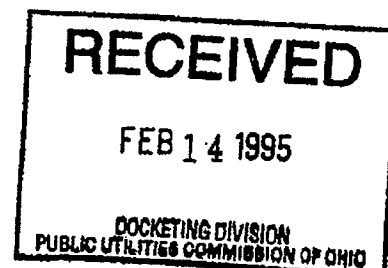
EXTENDED LOCAL CALLING SERVICE

1. DESCRIPTION

- A. Extended Local Calling Service is a four-element measured rate service provided between specific intrastate exchanges.
- B. Extended Local Calling Service will be provided in lieu of new Extended Area Service (EAS), whether one-way or two-way, between specific exchanges of the Company and to exchanges of other telephone companies when ordered by the Public Utilities Commission of Ohio (PUCO) in an Extended Area Service case.
- C. All Extended Area Service existing prior to the establishment of extended Local Calling Service will continue in its present form unless discontinued by order of the Public Utilities Commission of Ohio.
- D. Extended Local Calling Service is available with all classes of service and to all customers within the specific exchange.
- E. Extended Local Calling Service is restricted to customer-dialed, station-to-station, sent paid calls to the extended exchange(s) and does not apply to operator-assisted calls.

2. RATES

- A. Implementation of Extended Local Calling Service in an exchange will not affect the monthly rate, as indicated in other sections of this tariff, for access line service.



ISSUED: February 12, 1995

EFFECTIVE: February 15, 1995

ISSUED BY RAY RAPOSE, PRESIDENT
Conneaut, Ohio
Filed under the authority of
PUCO Case Number 94-1804-TP-ATA

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 7
Original Sheet No. 2

P.U.C.O. NO. 12
LOCAL EXCHANGE TARIFF

B. Extended Local Calling Service is provided at the following rates:

1. Initial Minute Rate

Monday through Friday: To telephone numbers in designated exchanges the following distance bands:

	<u>0-10 Miles</u>	<u>11-22 Miles</u>	<u>23-55 Miles</u>
a) 8 a.m. to, but not including, 9 p.m.	\$0.13	\$0.15	\$0.16
b) 9 p.m. to, but not including, 8 a.m.	\$0.07	\$0.08	\$0.09
c) Saturday, Sunday, and holidays	\$0.07	\$0.08	\$0.09

2. Rate for Each Additional Minute

Monday through Friday: To telephone numbers in designated exchanges within the following distance bands:

	<u>0-10 Miles</u>	<u>11-22 Miles</u>	<u>23-55 Miles</u>
a) 8 a.m. to, but not including, 9 p.m.	\$0.06	\$0.08	\$0.10
b) 9 p.m. to, but not including, 8 a.m.	\$0.05	\$0.07	\$0.08
c) Saturday, Sunday, and holidays	\$0.05	\$0.07	\$0.08

C. Charges for calls made where Extended Local Calling Service has been implemented, whether between exchanges of the Company or to exchanges of other telephone companies, are based upon four measured elements, i.e., frequency (the total number of outgoing completed calls), the distance and duration of each call and the time of day each call is originated, subject to the following:

1. Distance

The charges for calls vary based on the airline distance (i.e. rate mileage) between the rate centers of the central offices serving the originating and terminating points of the call. These airline distances are determined in the same manner as message toll distances.

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DOCKETING DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

February 12, 1995

EFFECTIVE: February 15, 1995

ISSUED BY RAY RAPOSE, PRESIDENT
Conneaut, Ohio
Filed under the authority of
PUCO Case Number 94-1804-TP-ATA

THE CONNEAUT TELEPHONE COMPANY
Conneaut, Ohio

SECTION 7
Original Sheet No. 3

P.U.C.O. NO. 12
LOCAL EXCHANGE TARIFF

2. Duration

- a. Initial minute rates are for connections of one minute, or any fraction thereof.
- b. Additional minute rates are for each additional minute, or any fraction thereof, that the connection continues beyond the initial minute.
- c. Chargeable time is started when the called party answers or when the caller is connected to automatic answering recording equipment.
- d. Chargeable time ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- e. Chargeable time does not include time lost because of faults or defects in the service.

3. Time of Day

- a. Holiday rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day, or resulting legal holidays when Christmas, New Year's, or Independence Day legal holidays fall on dates other than December 25, January, and July 4, respectively.
- b. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies to the entire message.

3. AVAILABILITY

A. Extended Local Calling Service is provided in the following exchanges:

<u>Exchanges in which service is offered</u>	<u>Exchange(s) which can be called</u>	<u>Mileage from exchange offered</u>
--	--	--

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DOCKETING DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

ISSUED: February 12, 1995

EFFECTIVE: February 15, 1995

ISSUED BY RAY RAPOSE, PRESIDENT
Conneaut, Ohio
Filed under the authority of
PUCO Case Number 94-1804-TP-ATA

P. U. C. O. NO. 12
GENERAL EXCHANGE SERVICE TARIFFSASHTABULA COUNTY LOCAL CALLING PLAN

(N)

A. DESCRIPTION

1. This plan is restricted to the areas hereinafter described within Ashtabula County.
2. This plan provides for a measured rate or optional flat rate service between specific Ashtabula County intrastate exchanges listed in section B, below.
3. This is a local service offering; therefore, any stimulation to calling volumes between exchanges that occur after its implementation may not be used as a basis for any flat rate alternative besides the flat rate additives as listed in this section.
4. This plan is available to residence and business customers in the exchanges and routes as listed in Section B, below.
5. This plan is restricted to customer dialed, station to station calls and does not include operator assisted calls.

B. RATES AND APPLICATION

1. The implementation of this plan will not affect any other rates listed in any other section of this tariff.
2. Measured Rate Option - Customers selecting the measured rate option will be charged \$.07 (seven cents) per minute for both initial minutes or additional minutes for calls originating in the specified The Conneaut Telephone Company exchanges. No time of day, day of week, or holiday discounts apply to the measured rate option.
3. Flat Rate Option - The flat rate option allows customers unlimited untimed calling between the exchanges listed below.

The following are flat rate additives, per access line, per month. These rates are in addition to monthly local rates for both business and residence service listed in other sections of this tariff.

<u>From Exchange</u>	<u>To Exchange</u>	<u>Optional Flat Rate</u>	
		<u>per Access Line per Month</u>	
		<u>Business</u>	<u>Residence</u>
Conneaut	Ashtabula and/or Jefferson	7.00	7.00

(N)

ISSUED: November 12, 1996

EFFECTIVE: November 20, 1996

In accordance with Order No. 95-168-TAP-PEX
Issued by the Public Utilities Commission of Ohio
By Ray Rapose, President, Conneaut, Ohio 44030

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 Public Utilities Commission of Ohio

P. U. C. O. NO. 12
GENERAL EXCHANGE SERVICE TARIFFS

ASHTABULA COUNTY LOCAL CALLING PLAN

(N)

C BILL DETAIL

1. Measured Rate Option

A detailed bill that lists each individual completed call made during the monthly billing period can be provided at a rate of \$2.00 per month. The customer must subscribe to this service for a minimum six (6) month period.

2. Flat Rate Option

No detailed billing is offered or provided to customers selecting the flat rate option plan.

(N)

ISSUED: November 12, 1996

EFFECTIVE: November 20, 1996

In accordance with Order No. 95-168-TAP-PEX
Issued by the Public Utilities Commission of Ohio
By Ray Rapose, President, Conneaut, Ohio 44030

EXHIBIT B
(Proposed Revised Tariff Pages)

CONNEAUT TELEPHONE COMPANY
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 7 cancels and supersedes Conneaut Telephone Company
Tariff P.U.C.O. No. 6.

Issued: May 12, 2011

Effective: May 12, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2939-TP-ATA

Issued by the Public Utilities Commission of Ohio

Ken Johnson, General Manager

Conneaut, Ohio

P.U.C.O. NO. 7

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SECTION 1:	TARIFF DESCRIPTION; EXCHANGE RATES; CHARGES
SECTION 2:	N11 SERVICE
SECTION 3:	GENERAL RULES AND REGULATIONS
SECTION 4:	ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE)
SECTION 5:	LIFELINE/LINK-UP REQUIREMENTS
SECTION 6:	INTRALATA PRESUBSCRIPTION

Issued: May 12, 2011

Effective: May 12, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2939-TP-ATA

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Ken Johnson, General Manager

Conneaut, Ohio

P.U.C.O. NO. 7

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Application of Business and Residence Rates	1	7
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- B -		
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- C -		
Charges for Transfers, Moves, Changes, Disconnects and Reconnects	1	5
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- D -		
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Issued: May 12, 2011

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Ken Johnson, General Manager

Conneaut, Ohio

P.U.C.O. NO. 7

SUBJECT INDEX (Continued)

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Lifeline/Link-Up Requirements	5	1
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Issued: May 12, 2011

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Ken Johnson, General Manager

Conneaut, Ohio

P.U.C.O. NO. 7

SUBJECT INDEX (Continued)

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- U -		
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P.U.C.O. NO. 7

TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by Conneaut Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

EXCHANGE RATES

The local service area embraces all calls between stations bearing the designations of Conneaut, Kingsville and Pierpoint.

The classification and rates provided in this section apply at any point within the Base Rate Area which is defined as all territory in the exchange lying north of Route Interstate 90.

	<u>Monthly</u> <u>Rate</u>	<u>Max. Rate</u>
Business – Primary Line.....	\$ 12.15	\$ 12.15
Residence – Individual Line	\$7.55	\$7.55
Payphone:		
Coin Operated Telephone Service Access Line.....	\$ 12.15	
Coin Supervision Additive	\$ 7.20	

The classifications and rates following apply at any point within Zone A which is defined as all territory in the exchange lying south of Route Interstate 90.

	<u>Monthly</u> <u>Rate</u>	<u>Max. Rate</u>
Business – Primary Line.....	\$ 15.15	\$ 15.15
Residence – Individual Line	\$ 10.55	\$ 10.55
Payphone:		
Coin Operated Telephone Service Access Line.....	\$ 15.15	
Coin Supervision Additive	\$ 7.20	

PUCO NO. 7

ASHTABULA COUNTY LOCAL CALLING PLAN

A. DESCRIPTION

1. This plan is restricted to the areas hereinafter described within Ashtabula County.
2. This plan provides for a measured rate or optional flat rate service between specific Ashtabula County intrastate exchanges listed in Section B, below.
3. This is a local service offering; therefore, any stimulation to calling volumes between exchanges that occur after its implementation may not be used as a basis for any flat rate alternative besides the flat rate additives as listed in this section.
4. This plan is available to residence and business customers in the exchanges and routes as listed in Section B, below.
5. This plan is restricted to customer dialed, station-to-station calls and does not include operator assisted calls.

B. RATES AND APPLICATION

1. The implementation of this plan will not affect any other rates listed in any other section of this tariff.
2. Measured Rate Option – Customers selecting the measured rate option will be charged \$.07 (seven cents) per minute for both initial minutes or additional minutes for calls originating in the specified The Conneaut Telephone Company exchanges. No time of day, day of week, or holiday discounts apply to the measured rate option. Max. Rate: \$.07 (seven cents) per minute for both initial minutes or additional minutes.
3. Flat Rate Option – The flat rate option allows customers unlimited untimed calling between the exchanges listed below.

The following are flat rate additives, per access line, per month. These rates are in addition to monthly local rates for both business and residence service listed in other sections of this tariff.

<u>From Exchange</u>	<u>To Exchange</u>	Optional Flat Rate per Access Line per Month			
		<u>Business</u>	<u>Max. Rate</u>	<u>Residence</u>	<u>Max. Rate</u>
Conneaut	Ashtabula and/or Jefferson	\$7.00	\$7.00	\$7.00	\$7.00

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ASHTABULA COUNTY LOCAL CALLING PLAN (Continued)

C. BILL DETAIL

1. Measured Rate Option

A detailed bill that lists each individual completed call made during the monthly billing period can be provided at a rate of \$2.00 per month. The customer must subscribe to this service for a minimum six (6) month period.

2. Flat Rate Option

No detailed billing is offered or provided to customers selecting the flat rate option plan.

CHARGES FOR TRANSFERS, MOVES, CHANGES, DISCONNECTS
AND RECONNECTS

	<u>Non-Recurring Charge</u>
For the installation of main access line.....	\$ 20.00
For the transfer of an existing installation from one subscriber to another	\$ 10.00
For changes other than those specified, when made on request of the subscriber, the actual cost of labor and material. For subscribers disconnected for non-payment, before service is again established	\$ 20.00

MISCELLANEOUS RATES AND CHARGES

1. Tele-Touch

This service more commonly known as push button dialing is offered to subscribers in the Conneaut exchange area. Tele-touch service will be offered at the following rates:

	<u>Non-recurring Installation Charge</u>	<u>Monthly Charge</u>
Business line	\$2.50	\$2.25
Residence line.....	\$2.50	\$1.75

The above stated monthly charges are in addition to other charges for telephone service contained in other sections of this tariff. The charges are calculated on a per-line basis. All other normal installation, move or change charges will apply as set forth on other pages of this tariff.

MISCELLANEOUS RATES AND CHARGES (Continued)

2. Per Call Blocking (Calling Number Delivery Blocking)

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.

All public and semi-public payphones in the Conneaut Telephone Company's service area will be equipped with Per Call Blocking.

3. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.

4. Telecommunications Relay Services (TRS)

Customers may be assessed a monthly charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

PUCO NO. 7

APPLICATION OF BUSINESS AND RESIDENCE RATES

Although the location at which a subscriber's telephone service is established or the type of directory listing desired may in most cases serve as a satisfactory basis for determining whether business or residence rates apply, determination whether such service should be classified as business or residence depends on the character of use made of the service, which will be controlling in all instances.

a. Business Rates:

Service is classified and charged for as business service at all business locations and at all other locations where the use is primarily or substantially of a business, professional, institutional or occupational nature, or where a business listing is furnished, except as provided in paragraph (b) following:

b. Residence Rates:

Service is classified and charged for as residence service at all residences where the primary use is of a social or domestic nature and where the business use, if any, is merely incidental. Service furnished to churches is also classified and charged for as residence service, provided the use of this service is confined to the activities of the particular church subscribing for the service. Where residence service is furnished to a church or clergyman, it will be furnished only on an individual line basis if the access line is located in the church or if in the residence of a clergyman but listed in the name of the church.

When it is determined that a subscriber to residence service is using the service in such a manner that it should be classified and charged for as business service under the above provisions, the Company will discontinue the service of such subscriber in the event he refuses to permit his service to be classified as business service and pay the applicable business rates.

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CONSTRUCTION AND INSTALLATION CHARGES

General:

1. The charges and regulations specified below apply in connection with all classes of service, equipment or facilities furnished by the Telephone Company and are in addition to any construction or installation charges specified in a particular section of this Tariff.
2. Construction and installation charges are payable at the time the application for service is signed or when the account is rendered, at the option of the Telephone Company.
3. Material and labor furnished by the applicant is subject to the approval of the Telephone Company.
4. When attachments are made to poles of other Companies, in lieu of providing pole line construction for which the subscriber regularly would be charged, the cost to the Telephone Company for such attachments must be borne by the subscriber.

POLE LINE CONSTRUCTION

The following regulations apply to pole line construction necessary to reach prospective subscribers in sections where plant facilities are not available.

PUBLIC HIGHWAYS

- (a) The Telephone Company will erect one of its standard poles, free of charge, along a public highway, to reach each applicant for service or in lieu thereof, will assume the cost of, not to exceed attachments for five (5) poles, where poles of other companies can be utilized. For any poles set in addition to that number, the subscriber is charged as his share of the additional cost of extension of the line, fifty (50%) percent, of the costs of each pole, the minimum charge being Ten Dollar (\$10.00) per pole.
- (b) Or, if the subscriber will furnish poles satisfactory to the Telephone Company, the Telephone Company will set them and furnish the necessary wires and other fixtures, not to exceed one-half mile, without charge.
- (c) In all cases of pole line construction on a public highway, ownership is vested in the Telephone Company. All circuits on public highways are owned and maintained by the Telephone Company.

CONSTRUCTION AND INSTALLATION CHARGES (Continued)

PRIVATE PROPERTY

- (a) All poles necessary, on private property, must be furnished by the subscriber and must be of a type approved by the Telephone Company. Where the subscriber cannot meet the Company's specifications as to poles, the Telephone Company will provide them at cost.
- (b) The Telephone Company at its expense will erect not to exceed five (5) such poles and provide the necessary wires and fixtures. Where more poles are required the subscriber will be charged Five (\$5.00) Dollars for the erection of each pole in excess of five (5) and One Dollar and Fifty Cents (\$1.50) per pole for wires and fixtures thereon. If the subscriber will erect all of the poles the Telephone Company will equip not to exceed ten poles with the necessary wires and fixtures.
- (c) Whenever it becomes necessary to replace poles on private property, the new poles will be furnished, in accordance with the arrangements specified above.
- (d) All poles set on private property are to be under the exclusive control of the Telephone Company as long as they are used to furnish service. All circuits on private property are owned and maintained by the Telephone Company.

UNDERGROUND SERVICE CONNECTIONS

1. On Streets with Subways.

- (a) On any public highway where the Company has constructed subways, or is about to construct a subway, for supplying underground service connections, all subscribers along such public highways shall be required to make connection with said underground system
- (b) The Company will construct the necessary subway or conduit on the public highway from the main subway to the subscriber's property line, without charge; the subscriber to pay for the extension of same in his private property beyond said property line at the subscriber's request at its extra cost and expense, which must be paid by the subscriber.

2. On Streets with Poles.

- (a) When the standard method of service connection is aerial from poles, and plant conditions permit, subscribers may arrange to have such connection placed underground, as follows:
- (b) The Company will place the necessary conduit in the public highway from its nearest pole to the subscriber's property line, and extend the same in his private property beyond said property line at the subscriber's own cost and expense.

CONSTRUCTION AND INSTALLATION CHARGES (Continued)

UNDERGROUND SERVICE CONNECTIONS (Continued)

3. In case a subscriber prefers to construct the underground service connection himself, he may do so provided such connections are constructed under the supervision of, and in accordance with the standard specifications of the Company.
4. The necessary underground cable will be placed in the subscriber's premises in conduit, to be provided by the subscriber at his own cost and expense. Ownership in said cable is vested in the Telephone Company.
5. In no case will the Telephone Company place its cable or wire in the same conduit duct, or with other electric conductors.

SPECIAL TYPES OF CONSTRUCTION OR INSTALLATION

When a special type of construction is desired by a subscriber or application for service, or where the individual requirements of a subscriber or applicant for service, make the installation unusually expensive, the subscriber or applicant for service is required to bear the cost of such special construction or installation. The Telephone Company may, if it deems necessary, require the subscriber or applicant for service to make advance payment to cover the estimated cost of such special type of construction or installation, subject to appropriate adjustment when the actual cost has been determined.

CONSTRUCTION AND INSTALLATION CHARGES (Continued)

CONSTRUCTION CHARGES

Tariff provisions herein void that part of this Section of the tariff pertaining to Public Highway Construction in connection with new telephone line extensions.

1. (a) Where an applicant or applicants are to be furnished service, the length of construction required to reach the point of entrance of the applicant's private property, measured along the public highway either from the nearest existing distributing plant of the company or the nearest point to which the company plans to extend its facilities under an approved construction program, whichever is closer will be determined by the company.

For the length thus determined, the applicant will be required to pay construction charges in excess of the cost of one-half mile of standard pole line in place.

Where more than one applicant is to be furnished service along the same route, the length of construction required to reach the point of entrance on each applicant's private property, measured along the public highway either from the nearest existing distributing plant of the company or from the nearest point to which the company plans to extend its facilities under an approved construction program, whichever is closer, will be determined. For the length thus determined, the applicants as a group will be required to pay construction charges in excess of the cost of one-half (1/2) mile of standard pole line in place, per applicant multiplied by the number of applicants.

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- (b) If the company elects to attach its facilities to poles of other utility companies in lieu of providing standard pole line construction, the company will place one-half mile of circuit for each subscriber without construction charges. When facilities in excess of one-half mile per applicant are required on other utility companies' poles, the excess construction charges applied will not exceed those which would have been made if standard pole line construction had been applied.

CONSTRUCTION AND INSTALLATION CHARGES (Continued)

CONSTRUCTION CHARGES (Continued)

2. The total amount of construction charges to be paid by the applicants as a group shall be apportioned among them in such manner as the group may determine. The necessary construction need not be started, however, until satisfactory arrangements have been made for the payment of such construction charges. In the event the applicants fail to agree upon an apportionment of construction charges within sixty (60) days of the telephone company's quotation of charges, then the company may suggest pro-rated distribution of charges, based on relative distances of extension of pole lines among the applicants involved. If this suggestion is unacceptable to all applicants, then the telephone company may handle each applicant separately, in accordance with the provisions herein.
3. In case the company has on file other applications for service, from applicants located along the route to be used to serve the applicants referred to above, the telephone company shall combine the construction projects for the current applicants and the applicants who previously applied for service in accordance with and subject to the provisions above, if such action will serve to reduce the amount of construction charges to be paid by either of such groups.

BOUNDARIES

1. The following regulations are applicable with respect to each of the Company's exchange areas.
2. Where the boundary line of an area follows along one side of a road, that boundary line is considered, without further indication, as being located one hundred-fifty (150) feet from that side of the road.
3. Where the boundary line of an area follows along one side of a road, a building which has an entrance to that road at a point where that road is included in that area, is considered to be in that area, regardless of the geographical location of such building.
4. Where the boundary line of an area follows along the center of a road, a building which is located on the side of the road included in that area and which has an entrance to that road at a point where that side of the road is included in that area, is considered to be in that area, regardless of the geographical location of such building.
5. Where the boundary line of an area follows along the boundary line of a political subdivision, a private property line, a line which is shown on the map as being stated distance from a given point, a railroad, a river or a creek, a building which has an entrance to a road at a point where that road is included in that area, is considered to be in that area, regardless of the geographical location of such building.
6. Where a building has entrances into more than one area, the principal entrance shall determine the area in which such building is considered to be located in accordance with this section. In no case shall such a building be considered to be located in more than one area.
7. All units of a multi-unit building, such as a two-family house, an apartment house or an industrial building, are considered to be in the same area.
8. All buildings and premises of a subscriber on his continuous property are considered to be in the same area.

BOUNDARIES (Continued)

9. All buildings and premises on the continuous property of a common endeavor, such as an estate, amusement park, or airport, are considered to be in the same area as the owner or operator of the common endeavor. However, each occupant of such building or premise may subscribe to his own service. This regulation is applicable to every occupant of such buildings or premises, whether or not a part of or concerned in the common endeavor.
10. In the case of developments such as trailer and tourist camps and garden type housing projects, where the various buildings, trailers or other structures are occupied by persons who are not a part of a common endeavor, private streets, roads and driveways in such developments are considered, under the provisions of this paragraph, to be public roads for the purpose of determining the road to which a building, trailer or other structure has an entrance. Each building, trailer and other structure is considered separately for the purposes of determining the area from which it will be served.

N11 SERVICE
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as set forth in Section F. below.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.

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N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)

3. Local Calling for Company Subscribers

- a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
- b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.

4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER (Continued)

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

E OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Connection Charges will apply.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

F. RATES & CHARGES (Continued)

4. Rates:

	Nonrecurring <u>Charge</u>
Central Office Charge *	\$22.50
Number Change Charge (per Telephone Number)	\$10.00
Service Connection Charge	\$20.00

* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. GENERAL RULES AND REGULATIONS

1. The Company shall not be required to furnish nor be held liable for failure to continue to use its public or private rights-of-way over a direct route then deemed expedient by the Company.
2. In view of the liability to errors in transmitting speech by telephone and the impossibility of fairly fixing the cause thereof, all risks of service are assumed by the subscriber.
3. The subscriber shall be responsible for the use of the telephone and for any damage to apparatus caused by carelessness or negligence.
4. Directory Errors and Omissions: The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors or omissions from its directories nor for the result of the publication of such errors in the directory, nor will the Company be a party to controversies arising between subscribers or others as a result of listings published numbers in the directories.

GENERAL RULES AND REGULATIONS (Continued)

C. USE OF SERVICE AND FACILITIES

1. Use of Subscriber Service

Subscriber service, as distinguished from public and semi-public service is furnished only for use by the subscriber, his family, employees, or representatives, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Company will refuse to install subscriber service, or to permit such service to remain on premises of a public or semi-public character where the service is so located that the public in general or the patrons of the subscriber may make use of the service.

D. ADVANCE PAYMENTS

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the Customer's account as applying to any indebtedness under the contract.

P.U.C.O. NO. 7

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE)

A. GENERAL

When requested by local government authorities, and subject to the availability of facilities, The Conneaut Telephone Company will provide a universal number "E911" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local government in the protection and safety of the general public. Use of the "E911" number will provide each caller with telephone access to the appropriate local PSAP.

B. REGULATIONS

The regulations set forth below apply to "Enhanced 911" service, hereinafter referred to as 911 service:

1. Application for 911 service shall be executed in writing by each participating local government authority or their duly appointed agent. If application is made through an agent of the local government authority, the company shall be provided with evidence, satisfactory to the company, of the appointment and establishment of service. As a minimum, both police and fire departments in each local government authority must participate in any 911 service and participation shall be in the same 911 service.
2. The 911 service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been legally delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services with the telephone central office areas arranged for 911 service calling.
3. Each participating local governmental authority must furnish to the Company its written agreement, duly executed, by which it shall agree to:
 - a. Provide sufficient personnel to staff the PSAP on a 24 hour continuous basis.
 - b. Accept responsibility for dispatching, or referring, forwarding or transferring 911 calls to other participating local government authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.

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P.U.C.O. NO. 7

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE) (Continued)

B. REGULATIONS (Continued)

- c. Subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls that might be relayed by an operator.
 - d. Make operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.
- 4. The service is limited to the use of central office telephone number 911 as the emergency number. Only one 911 service will be provided with any government agency's locality.
- 5. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
- 6. E911 Service is arranged only for one-way incoming service to an appropriate PSAP. Out going calls can only be made on a transfer basis.
- 7. Information contained in the Company's data base management system will be maintained for 911 service and will be used exclusively for this purpose.
- 8. E911 Service information consisting of the name, address and telephone numbers of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 911 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall be attached to the Company.
- 9. Any party residing within the 911 Service serving area forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
- 10. Because the Company authorized service area boundary and political subdivision boundary may not coincide, the customer must make arrangements to handle all calls received on 911 Service lines that originate from all telephones served by The Conneaut Telephone Company, whether or not the calling telephone is situated on property within the geographical boundary of customer's public safety jurisdiction.

Issued: May 12, 2011

Effective: May 12, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2939-TP-ATA

Issued by the Public Utilities Commission of Ohio

Ken Johnson, General Manager

Conneaut, Ohio

P.U.C.O. NO. 7

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE) (Continued)

B. REGULATIONS (Continued)

11. The customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to a 911 Service PSAP by calling parties.
12. The number of lines to the "lead" local exchange company shall be as required by the Ashtabula County E911 Emergency Telephone Number System Plans.
13. The calling party is not charged for calls placed to the E911 number, however regular message toll charges will be applied to the PSAP line, where appropriate, for messages transferred by a PSAP over exchange facilities from the central office serving the PSAP initiating the transfer to the point of termination of the transfer, if located outside the local calling area of the exchange.
14. The Company does not undertake to answer and forward E911 service call, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.

C. E911 SERVICE FEATURES

1. Automatic Number Identification (ANI):
A feature by which the calling party's telephone number is forwarded to the E911 control office and to the PSAP's display and transfer units.

D. RATES AND CHARGES

1. E911 service is provided to residents who subscribe to local exchange telephone service. The rate for this service will be as indicated for the appropriate county on the following County Rate List.

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE) (Continued)
COUNTY RATE LIST

<u>County</u>	<u>Current 911 Subscriber Charge</u>	<u>Implementation Date for 911 Service</u>	<u>Effective Date for Current 911 Subscriber Charge</u>	<u>Initial Case No. for 911 Implementation</u>	<u>Most Current Case No. for 911 Review</u>
Ashtabula	0.39	12-10-92	01-01-93	91-1831-TP-EMG	N/A

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Conneaut, Ohio

LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service and shall provide all of the following:
 - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
 - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
 - c. Free blocking of toll service, 900 service and 976 service; and
 - d. A waiver of the federal universal service fund end user charge; a waiver of the telephone company's service deposit requirement.
2. Any other services and bundles or packages of service may be offered to lifeline customers at the prevailing prices, less the lifeline discount.

B. REGULATIONS

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
 - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Supplemental Security Insurance – blind and disabled (SSD)
 - e. Federal public housing assistance, or Section 8;
 - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
 - g. National School Lunch Program's Free Lunch Program (NSL);
 - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
 - i. General Assistance (including disability assistance (DA))

LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
3. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1 above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income, see Section B.5.a-g for examples of income documentation.
4. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
5. Consistent with federal law, examples of acceptable income documentation includes the following:
 - a. State or federal income tax return;
 - b. Current income statement or W-2 from an employer;
 - c. Three consecutive months of current pay stubs;
 - d. Social security statement of benefits;
 - e. Retirement/Pension statement of benefits;
 - f. Unemployment/Workmen's Compensation statement of benefits;
 - g. Any other legal document that would show current income (such as a divorce decree or child support document).
6. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.
7. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tariffed in accordance with Rule 4901:1-6-11.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

8. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.
9. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
10. The Telephone Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54.410.

C. ENROLLMENT PROCESS

1. Existing Customers

- a. Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.
- b. The Company will review the customer's lifeline application to determine customer's eligibility within 15 days.
- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- a. Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- b. The Company will review the customer's lifeline application to determine the customer's eligibility within 15 days.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

C. ENROLLMENT PROCESS (Continued)

2. New Customers (Continued)

- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

D. INCOME ELIGIBILITY

- 1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section B.5.a-g.
- 2. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established lifeline.
- 3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the company's determination.
- 4. Written notification must include: 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.
- 5. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

E. VERIFICATION FOR CONTINUED ELIGIBILITY

1. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the telephone company and 4) a statement explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.

INTRALATA PRESUBSCRIPTION

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

INTRALATA PRESUBSCRIPTION (Continued)

a. Application of Charges (Continued)

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

EXHIBIT C
(Narrative Summarizing Changes)

The Applicant hereby establishes a Basic Local Exchange Service (BLES) Tariff and detariffs certain services in accordance with the Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD. The Applicant intends only to remove from its tariff rates, terms and conditions of services required to be detariffed as a result of the adoption by the Commission of rules to implement Substitute Senate Bill 162.

The new BLES Tariff replaces and supersedes the Applicant's Telephone Service Tariff No. 6 in its entirety. The Applicant currently has three additional tariffs that appear on the Commission's website:

- 1) Intrastate Access Service Tariff, PUCO No. 1: This tariff **remains in effect and does not change.**
- 2) Intrastate Long Distance Services Tariff: This tariff is hereby deleted in its entirety.
- 3) PUCO No. 12 Extended Local Calling Service/Ashtabula County Local Calling Plan: This tariff is hereby deleted in its entirety. To the extent the services described in this Tariff still apply, they are included in the Applicant's new BLES Tariff.

EXHIBIT D
(Customer Notices)

The customer notices accompanying the affidavit attached hereto as Exhibit E were mailed to customers on April 1, 2011. In addition, on March 24, 2011 the notices were forwarded to the Commission-provided electronic mailbox (Telecomm-Rule07@puc.state.oh.us) in accordance with the Entry issued January 19, 2011 in Case No. 10-1010-TP-ORD.

EXHIBIT E
(Affidavit)

CUSTOMER NOTICE AFFIDAVIT

STATE OF OHIO:

SS:

COUNTY OF ASHTABULA:

AFFIDAVIT

I, Kenneth Johnson, am an authorized agent of the applicant corporation, Conneaut Telephone Company, and am authorized to make this statement on its behalf. I attest that the customer notice(s) accompanying this affidavit were sent to affected customers through bill insert on April 1, 2011, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on May 2, 2011 Conneaut, Ohio
(Date) (Location)

RESIDENTIAL CUSTOMER NOTICE

April 1, 2011

Dear Customer,

Beginning on May 12, 2011, the prices, service descriptions, and the terms and conditions for services other than local flat rate service that you are provided by Conneaut Telephone Company will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Conneaut Telephone Company must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the Company's future service offerings online at www.conneauttelephone.com or you can request a copy of this information by contacting:

Conneaut Telephone Company
224 State Street
P.O. Box 579
Conneaut, Ohio 44030

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Conneaut Telephone Company at 440-593-7140 or visit us at www.conneauttelephone.com.

Sincerely,

Conneaut Telephone Company

NON-RESIDENTIAL CUSTOMER NOTICE

April 1, 2011

Dear Customer,

Beginning on May 12, 2011, the prices, service descriptions, and the terms and conditions for services other than a primary line provided by Conneaut Telephone Company will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Conneaut Telephone Company must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the Company's future service offerings online at www.conneauttelephone.com or you can request a copy of this information by contacting:

Conneaut Telephone Company
224 State Street
P.O. Box 579
Conneaut, Ohio 44030

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Conneaut Telephone Company at 440-593-7140 or visit us at www.conneauttelephone.com.

Sincerely,

Conneaut Telephone Company

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in

Case No(s). 90-5015-TP-TRF, 11-2939-TP-ATA

Summary: Application to Detariff Services electronically filed by Carolyn S Flahive on behalf of
The Conneaut Telephone Company