

FILE

2

Hunter, Donielle

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From: ContactThePUCO  
Sent: Tuesday, May 10, 2011 8:30 AM  
To: Docketing  
Subject: Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 5/10/2011

Re: Rick Teter  
422 Pennsylvania

Mc Donald, OH 44437

Docketing Case No.:  
09-1948 el-por

Notes:

From: [webmaster@puc.state.oh.us](mailto:webmaster@puc.state.oh.us)  
To: ContactThePUCO  
Subject: 58915  
Received: 4/1/2011 11:48:15 AM  
Message:  
WEB ID: 58915 AT:04-01-2011 at 11:47 AM

Related Case Number:

TYPE: question

NAME: Mr. Rick Teter

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 3 items  
. 422 Pennsylvania  
. Mc Donald , Ohio 44437  
. USA  
list end

PHONE INFORMATION:

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Technician                      Date Processed MAY 10 2011

RECEIVED-DOCKETING DIV  
2011 MAY 10 AM 9:32  
PUCO

list of 3 items

- . Home: 3305302145
  - . Alternative: (no alternative phone provided?)
  - . Fax: (no fax number provided?)
- list end

E-MAIL: [bgottijohn@aol.com](mailto:bgottijohn@aol.com)

INDUSTRY:Electric

ACCOUNT INFORMATION:

list of 5 items

- . Company: First Energy
- . Name on account: Rick Teter
- . (no service address provided?)
- . (no service phone number provided?)
- . Account Number: 110015993780

list end

QUESTION DESCRIPTION:

In the 1960's a consumer bill of rights was established. It protected the consumer and gave them certain rights.

One such right was "The right to Service."

"To convenience, to be treated with courtesy and respect, to responsiveness to needs and problems and to refuse any service offered." First Energy is providing

the light bulbs to be placed in my home and are to be ran with electricity. Does this apply to the current situation? Is First Energy providing a service?

Thank you Rick Teter

Please docket the attached in the case number above.