

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Telephone Service)
 Company to Detariff Services and make other changes related)
 to the Implementation of Case No. 10-1010-TP-ORD)
)

TRF Docket No. 90-5039- TP - TRF

Case No. 11 - 2922 - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Telephone Service Company
 DBA(s) of Registrant(s) _____
 Address of Registrant(s) 2 Willipie Street, P.O. Box 408, Wapakoneta, OH 45895
 Company Web Address www.telserco.com
 Regulatory Contact Person(s) Carolyn S. Flahive Phone 614-469-3294 Fax 614-469-3361
 Regulatory Contact Person's Email Address Carolyn.Flahive@ThompsonHine.com
 Contact Person for Annual Report Lonnie D. Pedersen, Chief Operating Officer Phone: 419-739-2227
 Address (if different from above) _____
 Consumer Contact Information Kim Klingler Phone: 419-739-2296
 Address (if different from above) _____

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Telephone Service Company, and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) May 3, 2011 at (Location) Wapakoneta, Ohio

*(Signature and Title) /s/ Lonnie Pederson, Chief Operating Officer

(Date) May 3, 2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Carolyn S. Flahive verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) /s/ Carolyn S. Flahive, Esq.

(Date) May 10, 2011

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WV

EXHIBIT A
(Existing Affected Tariff Pages)

P.U.C.O. No. 5
Tariff

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(D)

Additional rates, terms and conditions regarding TSC business and toll services are available on TSC's website at www.telserco.com.

Issued: August 20, 2008

Effective: September 19, 2008

In Accordance with Case No. 08-1006-TP-ABN
Issued by the Public Utilities Commission of Ohio
Lonnie D. Pedersen, Chief Operating Officer
Wapakoneta, Ohio

P.U.C.O. No. 5
Tariff

EXPLANATION OF SYMBOLS

- (C) To signify changed regulations.
- (D) To signify discontinued rate or regulation.
- (I) To signify increased rates.
- (N) To signify new rate or regulation.
- (R) To signify reduced rate.
- (S) To signify reissued matter.
- (T) To signify a change in text, but no change in rate or regulation.
- (M) To signify text has been moved from original location.

P.U.C.O. No. 5
Tariff

ALPHABETICAL INDEX TO TOPICS

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(N)

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Wapakoneta, Ohio

P.U.C.O. No. 5
Tariff

(RESERVED FOR FUTURE USE)

Issued: March 19, 2008

Effective: March 19, 2008

In Accordance with Case No. 08-266-TP-ATA
Issued by the Public Utilities Commission of Ohio
Lonnie D. Pedersen, Chief Operating Officer
Wapakoneta, Ohio

P.U.C.O. No. 5
Tariff

GENERAL RULES AND REGULATIONS

All telephone companies are subject to the commission's rules for minimum telephone service standards (MTSS) found in Chapter 4901:1-5 of the Administrative Code. Telephone company tariffs should inform customers that they have certain rights and responsibilities under the MTSS and that these safeguards can be found in the appendix to rule 4901:1-5-03 of the Administrative Code. This rule 4901:1-6-06 (B) (e) can be found in the Commission's approved retail rules in case number 06-1345-TP-ORD. These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

I. APPLICATION OF TARIFF

This tariff applies to exchange service furnished by Telephone Service Company, hereinafter referred to as the Telephone Company or Company, within the Wapakoneta and Cridersville exchanges and to toll service furnished by the Telephone Company over its facilities or made available by the Telephone Company over facilities of other telephone companies.

II. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

A. Subscriber Billing Adjustments For Local Exchange Service

The Company will comply with the Commission's Minimum Telephone Service Standards regarding subscriber billing adjustments for local exchange service, set forth in O.A.C. 4901:1-5.

B. Availability of Facilities

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights-of-way for the construction and maintenance of the necessary pole lines, circuits and equipment.

C. Service Interruptions

The Company will comply with the Commission's Minimum Telephone Service Standards regarding interruption of service, set forth in O.A.C. 4901:1-5.

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Lonnie D. Pedersen, Chief Operating Officer
Wapakoneta, Ohio

P.U.C.O. No. 5
Tariff

GENERAL RULES AND REGULATIONS

II. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

D. Directory Errors and Omissions

The Telephone Company assumes no liability whatsoever for damages accruing from errors or omissions in the making or printing of its directory. The Telephone Company will not be a party to controversies arising between subscribers or others as a result of listings published in the directory. Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

The Company will comply with the Commission's Minimum Telephone Service Standards regarding omission of a subscriber's listing from the white pages of the telephone directory or the listing of an incorrect telephone number, set forth in O.A.C. 4901:1-5.

E. Transmitting Messages

1. The Telephone Company does not transmit messages but offers the use of its facilities for communications between subscribers.
2. No one employed by the Telephone Company, in any capacity, is authorized to receive or transmit verbal or written messages, unless it is solely as agent for the person desiring the same, and the Telephone Company will assume no responsibility for such service. Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

F. Handling of Consumer Complaints

The Company will comply with the Commission's Minimum Telephone Service Standards regarding the handling of consumer complaints, set forth in O.A.C. 4901:1-5.

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Tariff

GENERAL RULES AND REGULATIONS

III. USE OF SERVICES AND FACILITIES

A. Ownership and Use of Equipment

The facilities necessary for the rendition of telephone service are furnished by the Telephone Company and placed in the subscriber's hands as custodian. The subscriber shall be responsible for the reasonable care and safekeeping of such facilities. The subscriber shall be required to reimburse the Telephone Company for the disappearance or destruction of such facilities from any cause other than ordinary usage or a casualty involving the subscriber's premises.

The telephone service rendered to a subscriber shall not be used for receiving, transmitting or delivering any message or communication in respect of which a consideration has been or is to be paid to any party other than the Telephone Company, except as may be permitted by the rules and regulations contained in this tariff, nor shall such service be used in any way in competition with the Telephone Company in its present or future service.

B. Unauthorized Attachments

No equipment, apparatus, circuits or devices shall be attached to, or connected with, facilities furnished by the Telephone Company, whether physically, by induction or otherwise, which will not meet the requirements of the Telephone Company. The Telephone Company shall have the right to disconnect any such unapproved attachment or connection, or to suspend the service during its continuance, or to terminate the service.

C. Subscriber-Provided Terminal Equipment

Subscriber-provided terminal equipment and communications systems may be used with facilities furnished by the Telephone Company for exchange and long distance message telecommunications service as specified in this section.

When the Telephone Company is requested to provide such service, the subscriber, at the option of the Telephone Company, should inform the Telephone Company as to the type of equipment requested to be interconnected to the Telephone Company's facilities and the proper interconnect device which is designed to properly function with the subscriber's equipment.

Charges for such service will be in accordance with recurring and non-recurring charges as set forth on other pages of this tariff.

P.U.C.O. No. 5
Tariff

GENERAL RULES AND REGULATIONS

III. USE OF SERVICES AND FACILITIES (Continued)

C. Subscriber-Provided Terminal Equipment (Continued)

Whenever equipment or facilities of the subscriber are connected to equipment or facilities of the Telephone Company, it is contemplated that when trouble develops, the subscriber will make appropriate tests of his equipment or facilities to determine whether trouble is in his or the Telephone Company's equipment or facilities before reporting an out-of-service or other trouble condition to the Telephone Company.

The subscriber is liable and is required to maintain (including, but not limited to, repair, modify, replace, etc.) and bear all associated costs for maintenance of subscriber-provided terminal equipment that has connection to telecommunications services furnished by the Telephone Company. This liability includes the requirement that, when written notice is received from the Telephone Company, the subscriber alters or changes at this own expense all subscriber-provided terminal equipment:

1. if changes to communications facilities shall require alteration or change, and/or
2. if complaints from subscribers relate to another subscriber's subscriber-provided terminal equipment, and/or
3. if test and dispatched trouble investigation results from subscriber-provided terminal equipment.

Failure to alter or change subscriber-provided terminal equipment upon written notice may result in temporary denial or termination of subscriber's service.

D. Use of Subscriber Service

The use of subscriber service is restricted to the subscriber, persons residing in the subscriber's household, his employees or representatives. The Telephone Company may refuse to install service or permit service to remain on premises where the instrument is so located that it is accessible to the general public.

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GENERAL RULES AND REGULATIONS

IV. ESTABLISHMENT AND FURNISHING OF SERVICE

A. Application for Service

Applications for party line service are accepted by the Telephone Company with the understanding that the subscriber will so use the service as not to interfere with the equitable proportionate use of the service by other subscribers on the same line. When the duration or number of local messages sent or received by a party line subscriber is so great as to prevent such equitable proportionate use, the Telephone Company may discontinue the service of the offending subscriber upon the subscriber's refusal to accept a class of service suitable to his needs. The continuous use of a party line for local messages is limited to five minutes.

Before building rural line extensions, or installing any special equipment, the Telephone Company may demand such sureties as sound credit may justify, to assure the payment of any charges provided under this tariff, and to assure the retention of the service for the full period provided for in the contract. Investments in rural line extensions will be made by the Telephone Company along highways for a distance of one-half mile, and on private property for a distance of six hundred feet. The excess construction cost above this amount, if any, must be borne by the prospective subscriber at the time of application.

When special or extraordinary plant or equipment facilities are required to furnish any service covered in this tariff, the Telephone Company will require a contract with the subscriber. This contract may require the subscriber to keep the service for a specified length of time sufficient for the Telephone Company to amortize the cost of construction, installation, maintenance and taxes. If the subscriber does not retain the service for the full period as provided in the contract, the Telephone Company may require the payment of a termination charge equivalent to the monthly charges for the service for the remaining months of the contract period.

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Lonnie D. Pedersen, Chief Operating Officer
Wapakoneta, Ohio

P.U.C.O. No. 5
Tariff

GENERAL RULES AND REGULATIONS

IV. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

B. Classification of Business & Residence Service

Service shall be classified as business service when it is located at a business location, or when it is located in a residence but used primarily for business or professional purposes, or when the residence is connected to or forms a continuous part of the structure housing the business. The use of telephone service shall determine its classification.

Fraternal societies or clubs which are maintained solely through the collection of dues from members and are not regularly engaged in or benefiting from any commercial or merchandising activity conducted incidental to their operation, churches, public or parochial schools will be furnished service at regular rates for comparable residence service when such service is maintained continuously throughout the year. Party line services will not be furnished to such subscribers.

C. Payment for Service

Subscribers are responsible for all charges for telephone service rendered in connection with local and toll calls for messages originating at or sent collect to their telephones. The Telephone Company will not enter into an arrangement restricting the use of toll service to certain individuals in the organization of the subscriber. Due to the inaccuracy of voice identification, the Telephone Company will not be responsible for verbal approval for the use of toll facilities or acceptance of toll charges to or from any subscriber's telephone. No toll credit will be extended to any subscriber having an unpaid toll account 30 days past due.

Accounts are payable at the Telephone Company's business office or any agency established by the Telephone Company for the purpose of collecting its accounts. The Telephone Company reserves the right to require payment for service at intervals of less than a month in cases where the use is excessive or unusual. Failure to receive a bill will not exempt the subscriber from payment of any sum or sums due the Telephone Company.

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Tariff

GENERAL RULES AND REGULATIONS

IV. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

C. Payment for Service (Continued)

Disconnection of service will be in compliance with the Commission's Minimum Telephone Service Standards 4901:1-5. However, disconnection shall not affect the subscriber's liability for the payment of all charges accruing for service.

Service applicants may be required to establish creditworthiness. The Company will comply with the Commission's Minimum Telephone Service Standards, set forth at 4901:1-5. Customers may be assessed a deposit, and may have the option of providing a third-party guarantor in lieu of a deposit, pursuant to O.A.C. 4901:1-5.

D. Suspension and Termination of Service for Cause

The Telephone Company may either suspend or terminate the service of the offending subscriber for any of the following causes:

1. the non-payment of any sum or sums due the telephone company;
2. the use of foul or profane language over, through or by means of his telephone for the promotion of immoral or other illegal practices;
3. the impersonation over, through or by means of the telephone, of any person or persons with fraudulent or malicious intent;
4. the listening to the conversation of others passing over his party line; or
5. any other infraction of the regulations of the Telephone Company.

The Company will comply with the Commission's Minimum Telephone Service Standards regarding denial or disconnection of local and toll service, set forth in O.A.C. 4901:1-5.

A Reconnection Charge will apply for reconnecting service for a subscriber whose service has been disconnected for any of the causes enumerated above. The Reconnect Charge consists of a Service Order Charge and a Central Office Connection Charge. Refer to Section 5, Sheet 55-56 of this tariff for additional information regarding these charges.

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GENERAL RULES AND REGULATIONS

IV. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

D. Suspension and Termination of Service for Cause (Continued)

The Telephone Company shall respond promptly to customer inquiries pertaining to charges for toll services, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry.

Disconnection of a customer's toll service for nonpayment of toll charges shall be accomplished through universal toll blocking, offered to all toll service providers on a nondiscriminatory basis. Toll disconnection service shall be provided as follows:

	<u>Non-Recurring Charge</u>
Universal Toll Blocking	\$5.00/Customer Disconnected

E. Toll Blocking Policy

Telephone Service Company when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, Telephone Service Company when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

1. the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
2. Telephone Service Company when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
3. Telephone Service Company when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

Issued: March 19, 2008

Effective: March 19, 2008

In Accordance with Case No. 08-266-TP-ATA
Issued by the Public Utilities Commission of Ohio
Lonnie D. Pedersen, Chief Operating Officer
Wapakoneta, Ohio

P.U.C.O. No. 5
Tariff

GENERAL RULES AND REGULATIONS

IV. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

E. Toll Blocking Policy (Continued)

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select Telephone Service Company as his or her 1+ carrier of choice, Telephone Service Company may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service, require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5, but Telephone Service Company may negotiate a lower deposit.

Telephone Service Company may furnish credit information, acquired from the Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

Upon payment by the customer of all past due toll debt to Telephone Service Company, the Company will remove the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

F. Returned Checks *Non-specific

The Company will assess a charge of Ten Dollars (\$10.00) for each instance in which a customer's check, tendered to the Company as payment for any bill received or any other monetary obligation is returned to the Company for insufficient funds. Such charge will be posted to the customer's account immediately upon return of the check, and will be billed with the customer's next regular billing.

If any check is returned to the Company marked "NSF" or is otherwise returned to the Company for insufficient funds, the payment represented by such check will be immediately debited from the customer's account, will be deemed by the Company not to have been made, and will be cause for suspension or denial of service as described in other provisions of this tariff.

GENERAL RULES AND REGULATIONS

IV. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

G. Deposits

To safe guard its interest, before a service is furnished, Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation.

The Company shall apply reasonable and nondiscriminatory creditworthiness standards for customers to establish service consistent with Chapter 4901:1-17 of the Administrative Code. The Company may rely on pertinent information obtained from credit reporting bureaus in determining whether creditworthiness need be established.

The Company will require deposits for residential customers (in addition to the requirements in Chapter 4901:1-1-17 of the Administrative Code) and small business customers and will use the method following for calculating deposits. The deposit requirement will be uniformly applied to all residential and small business customers who are assessed a deposit.

Cash deposits are not to exceed two hundred and thirty percent of the estimated average monthly bill for the individual customer's regulated services for the ensuing twelve months, as found in Chapter 4901:1-5-05 of the Administrative Code.

The deposits will not be held for more than 180 days. Interest on intrastate deposits held for 180 days or longer will be handled in accordance with Rule 4901:1-17-05 of the Ohio Administrative Code.

The Company will comply with the Commission's Minimum Telephone Service Standards set forth in Chapter 4901-1:17 of the Administrative Code.

H. Late Payment Charges

Customer bills are postmarked no later than the first calendar day of the month and payments are due no earlier than the fourteen calendar day from the postmark date. Payments will be considered received for purposes of crediting the customer's account on the same business day that the customer's payment is received by the Company or its authorized payment agent. Authorized payment agent fees shall not exceed more than two dollars per transaction for processing payments by cash, check or money order. Bills may be rendered in electronic format if available and if the customer affirmatively chooses.

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GENERAL RULES AND REGULATIONS

IV. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

H. Late Payment Charges (Continued)

A late payment charge of \$2.00 or 1%, whichever is greater, remaining on any bill not paid by the 19th day after the bill is rendered will be assessed. Late payment fees will not be applied to the following:

- a. Any portion of the bill that is in bona fide dispute.
- b. Any previous late payment fees included in the amount due.
- c. Service establishment charges for lifeline services.

I. Denial and Disconnection of Local and Toll Service

1. In the event of abandonment of the service, the nonpayment of any sum due, the use of the service in such manner as to interfere with the service of other telephone users or the use of the service for any purpose other than as a means of communication, the Telephone Company may either temporarily deny service or terminate the service. Subsequent to the completion of an order to discontinue service, it will be re-established only upon the basis of a new service application.
2. In the event the subscriber indicates that he cannot, or will not, pay his overdue bill, or refuses to negotiate reasonable payment arrangements, the Telephone Company may immediately disconnect his service.
3. The Company will comply with the Commission's Minimum Telephone Service Standards regarding denial or disconnection of local and toll service, set forth in O.A.C. 4901:1-5.

J. Telephone Directories

1. The Telephone Company will furnish, without charge, one directory for each subscriber to access line service. Any additional copies of the directory requested by the subscriber may be billed at the regular rates charged to non-subscribers. Directories regularly furnished to subscribers are the property of the Telephone Company, are furnished only as an aid to the use of the service and are to be returned to the Telephone Company upon request. No binder, holder or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

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In Accordance with Case No. 08-266-TP-ATA
Issued by the Public Utilities Commission of Ohio
Lonnie D. Pedersen, Chief Operating Officer
Wapakoneta, Ohio

P.U.C.O. No. 5
Tariff

IV. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

J. Telephone Directories (Continued)

2. The subscriber has no property right in the telephone number which is assigned by the Telephone Company, and the Company reserves the right to change the telephone number of a subscriber whenever it deems it necessary to do so in the conduct of its business.
3. The subscriber is entitled to one listing in the alphabetical section of the directory.
4. Extra Name Service. Business subscribers may list the name of products or commodities they sell as an extra name service. Members of the firm, officers of a corporation or bona fide employees of the subscriber represented by the primary listing may also be listed as extra name service on the telephone number of the primary listing.

Residential subscribers may list blood relatives of the same surname as extra name service.

Persons having extra name service listings must occupy the same premises as those occupied by the subscriber having the primary listing.
5. When the Telephone Company considers it advisable, it may publish a classified section in the directory for business subscribers only. Each business access line or business extra name service listing may be listed in such classified section without additional charge. Any additional listing in the classified section of the telephone directory are considered advertising mediums and may be billed in advance for the anticipated life of the directory.

K. Boundaries of Telephone Company/Borderline Cases

The Telephone Company concurs with the recommendations set forth in Exhibit "A" entitled "Boundaries" of the Public Utilities Commission of Ohio, Section Order No. 348, which sets forth rules and regulations governing borderline situations of boundaries of exchange, base rate, locality rate and zone rate areas.

Issued: March 19, 2008

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In Accordance with Case No. 08-266-TP-ATA
Issued by the Public Utilities Commission of Ohio
Lonnie D. Pedersen, Chief Operating Officer
Wapakoneta, Ohio

P.U.C.O. No. 5
Tariff

MISCELLANEOUS SERVICES AND EQUIPMENT

I. VACATION RATES

Upon request, a subscriber may temporarily suspend his service for a period of not less than two months and not more than six months in any year at a charge of one-half present access line rates and charges per month.

II. DIRECTORY ASSISTANCE SERVICE

A. Regulations

1. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
2. The rates specified in Section 2, Sheet No. 19.C, are not applicable to calls from pay telephone station, or from hospitals and skilled nursing homes. For the purpose of this tariff, the term "skilled nursing homes" applies to those nursing homes that provide 24-hour per day professional nursing care.
3. Directory Assistance Service furnished to the visually or physically handicapped:
 - (a) Charges for Directory Assistance Service are not applicable to calls placed by visually or physically handicapped subscribers to the Directory Assistance attendant. One residence service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Telephone Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:
 - i. A letter to the Telephone Company from a qualified professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption, or
 - ii. The filling out of a prepared form made available by the Telephone Company, by a qualified professional familiar with the person's visual or physical impairment.

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Tariff

MISCELLANEOUS SERVICES AND EQUIPMENT

II. DIRECTORY ASSISTANCE SERVICE (Continued)

A. Regulations (Continued)

- (b) Exemption may be extended to one business service in lieu of a residence service where the handicapped person subscribes only to a business service that is located in the residence of said person.
- (c) For the purpose of this tariff, a visually handicapped person is defined as follows:
 - i. Visual acuity of 20/60 or worse with the best refractive correction with best eye, or
 - ii. Visual field of 20° or less in diameter.
- 4. Directory Assistance service for the communicatively impaired:
 - (a) For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
 - (b) Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from a credited educational institution for the impaired, may receive a discount off their message toll service rates and if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, may receive a discount off their message toll services rates.

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P.U.C.O. No. 5
Tariff

MISCELLANEOUS SERVICES AND EQUIPMENT

II. DIRECTORY ASSISTANCE SERVICE (Continued)

B. Service

1. The Company provides Local and National Directory Assistance Service. Customers requesting a National number (i.e. any number that is not within the customer's local service area or EAS areas) will hear a prompt that informs the customer that they have the option of having their call completed.
2. The customer may request a maximum of two (2) telephone numbers per directory assistance call.

C. Rates

1. Local

- (a) Requests made of Directory Assistance for telephone numbers of individuals or businesses located in Wapakoneta may call Wapakoneta, Buckland, Cridersville, and Cridersville may call Buckland, Cridersville, Lima and Wapakoneta exchanges for \$0.55 per call. Both business and residential customers will receive an allowance of three (3) free directory assistance calls per month.

2. National

- (a) Requests made of Directory Assistance for telephone numbers of individuals or businesses located outside of the Local service area described above will be \$0.95 per call (plus applicable toll charges, if they choose to have their call completed). There is no additional charge for completion of the call.

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MISCELLANEOUS SERVICES AND EQUIPMENT

III. MILEAGE CHARGES * Tier 1 Core

Any class of service will be furnished beyond the Base Rate Area at the regular rates applicable within the Base Rate Area plus an extra mileage charge of \$1.00 per month for each mile or fraction thereof that special pair of wires are required beyond the Base Rate Area. The distance beyond the base rate area will be measured by air line distance.

<u>Monthly Rate</u>	<u>Maximum Rate</u>
\$1.00/ea. mile or fraction	\$1.00/ea. mile or fraction

The Base Rate Area of an exchange shall be the area defined on the exchange Base Rate Area Map.

IV. CONSTRUCTION CHARGES

A. Private Right-of-Way Construction

When an applicant is so located that it is necessary to use a private right-of-way to furnish service, and the telephone company is unable to obtain the required right-of-way without additional expense; the applicant may be required to pay the expense (or rental) incurred by the telephone company in securing and retaining such right-of-way.

For the construction of all poles and wires on private property the telephone company may make a charge based on time and materials or the actual cost of direct labor, indirect labor, overheads and materials. All poles and wires constructed on private property are to be under the control of the telephone company as long as they are connected with the system of the telephone company. The maintenance and renewal of poles and wires on private property shall be at the expense of the subscriber but under the control and direction of the telephone company.

Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

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MISCELLANEOUS SERVICES AND EQUIPMENT

IV. CONSTRUCTION CHARGES (Continued)

When the telephone company attaches its facilities to poles of other companies in lieu of providing pole line construction the charges to be applied are the same as those which would have been applied if pole line construction had been provided by the telephone company.

For underground service entrance the telephone company will place the necessary duct, cable or wire in the street to the curblin; on private property, the telephone company will make a charge based on time and material or the actual cost of direct labor, indirect labor, overheads and materials. Such underground extensions on private property shall be made under control and direction of the telephone company. The maintenance and renewal of duct, cable or wire on private property shall be at the expense of the subscriber, but under control and direction of the telephone company. The telephone company will not place its cables or wires in the same duct with electric light or other high tension lines.

B. Construction on Public Highways

1. Within the Base Rate Area

No charge is made to the applicant for permanent construction provided by the telephone company on public highways, streets or alleys in order to furnish service where no facilities are available, except where poles are needed on private right-of-way to make proper road clearance and exceeding 200' of permanent construction on such right-of-way.

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MISCELLANEOUS SERVICES AND EQUIPMENT

IV. CONSTRUCTION CHARGES (Continued)

B. Construction of Public Highways (Continued)

If in excess of the 200' the private right-of-way construction charge is applicable.

2. Outside the Base Rate Area

The telephone company adopts and concurs with P.U.C.O. Session Order No. 154, which sets forth the rules and regulations governing construction charges on public highways outside the base rate area.

In all cases of pole line construction on public highways, ownership is vested in the telephone company. All instrumentalities erected on public highways are owned and maintained by the telephone company. When the telephone company attaches its facilities to the poles of other companies, in lieu of providing pole line construction, the charges to be applied are the same as those which would have been applied if pole line construction had been provided by the telephone company.

C. Buried Entrance

Where a buried wire or buried cable type of entrance facilities is provided by the telephone company in cases where such type of facilities is not considered normal, as hereinafter set forth, the subscriber shall be required to pay for all excavation and fill-in in connection with maintenance and replacement of such buried wire or buried cable type of entrance facilities.

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MISCELLANEOUS SERVICES AND EQUIPMENT

V. SPECIAL ASSEMBLAGES

Where the telephone company, at the request of the subscriber, furnishes special assemblages or special services which are not provided for or established under this tariff, a charge thereof, in addition to the published rates, will be made in each case. Special assemblages will be made at the discretion of the telephone company.

VI. DIRECTORY AND LISTING SERVICES

The following services are available to subscribers at the monthly rates below:

		<u>Rate</u>	<u>Max</u>
(a)	Extra Name Service, Residence	\$ 1.75/month	
(b)	Unlisted/Non-Published Number, each <u>*Tier 1 Non-Core</u>	\$ 2.00/month	\$4.00
(c)	Enterprise Listing, each	\$ 5.00/month	
(d)	Foreign Listing, Residence	\$ 1.75/month	

VII. TOUCH TONE SERVICE

Touch tone service is included in the access line rate.¹

VIII. TELECOMMUNICATIONS RELAY SERVICES (TRS) CHARGE

(N)

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

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BASIC TELEPHONE ASSISTANCE

I. SERVICE CONNECTION ASSISTANCE

A. General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- * Waiver of applicable deposit requirements under this tariff
- * Full or partial waiver up to \$60.00 of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 4 of this tariff (Service Connection Assistance does not apply to network wiring charges)

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
 - (a) Home Energy Assistance Program (HEAP);
 - (b) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - (c) Food Stamps;
 - (d) Federal public housing assistance or Section 8; or
 - (e) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).

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BASIC TELEPHONE ASSISTANCE

I. SERVICE CONNECTION ASSISTANCE

B. Regulations (Continued)

2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1, above; identifying the specific program or programs from which the customer receives benefits.
3. Customers of Service Connection Assistance cannot be a dependant (as defined by the Federal Income Tax Code) under the age of 60.
4. Service Connection Assistance is available for all grades of service.
5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.
6. Service Connection Assistance shall be available to eligible customer not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other members of the household may owe money for such services previously provided at the customer's current address.
7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

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BASIC TELEPHONE ASSISTANCE

II. LINK UP

A. General

1. Link Up is a federal assistance program that provides eligible residential customers with the following benefits:
 - * A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
 - * A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan, does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - (b) Food Stamps;
 - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act.
 - (d) Federal public housing assistance or Section 8;

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BASIC TELEPHONE ASSISTANCE

II. LINK UP (Continued)

B. Regulations (Continued)

- (e) Home Energy Assistance Programs (HEAP);
 - (f) National School Lunch Program's Free Lunch Program (NSL);
 - (g) Household income at or below 150% of the poverty level; or
 - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF)
- 2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section II.A., above.
 - 3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section II.B.1., above; identifying the specific program or programs from which the customer receives benefits. If a customer applies for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income, Section II.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
 - 4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
 - 5. Link Up customers are not restricted on the optional services to which they may subscribe.
 - 6. If the customer disagrees with a company's findings regarding eligibility for Link-Up, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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BASIC TELEPHONE ASSISTANCE

III. LIFELINE ASSISTANCE

A. General

1. Lifeline Assistance is a federal support program that provides eligible customers with the following benefits
 - * A recurring discount equal to the maximum contribution of federally available assistance will be applied to the monthly basic local exchange service charge; at no time should the discounts cause the monthly basic local exchange rate to be less than zero.
 - * A waiver of the Federal Subscriber Line Charge.
 - * A waiver of the Federal Universal Service Charge.
 - * Free toll limitation services (e.g., toll blocking, toll control and 900/976 blocking), upon customer's request.
 - * A waiver of the Telephone Company's service deposit requirement.
 - * Customers have the option to purchase call waiting and an option for other features if they self-certify that the feature is for medical and safety reasons per Rule 4901-1-4-05.
 - * Credit of one-hundred percent of all nonrecurring service order charges for commencing service.
 - * Telephone Service Company Lifeline is a Tier 1 Core Service.

B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - (a) Home Energy Assistance Programs (HEAP);
 - (b) Food Stamps;
 - (c) Supplemental Security Income – blind and disabled (SSDI)
 - (d) Supplemental Security Income (SSI) under Title XVI of the Social Security Act.
 - (e) General Assistance (including disability assistance (DA))
 - (f) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - (g) Federal public housing assistance, or Section 8;
 - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF)
 - (i) National School Lunch Program's Free Lunch Program;
 - (j) Household income at or below 150% of the poverty level; or

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BASIC TELEPHONE ASSISTANCE

III. LIFELINE ASSISTANCE (Continued)

B. Regulations (Continued)

2. Participants of Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny reestablishment of local service to customers who are eligible for lifeline Assistance and have previously been disconnected for non-payment of toll charges.
3. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
4. Participants in Lifeline may subscribe to Call Waiting at tariffed rates. Customers have the option to purchase other features for medical and/or safety reasons. Requests to purchase other features must be signed by the customer self-certifying that the feature is necessary for medical and/or safety reasons. Existing Lifeline customers that have optional features prior to the adoption of the Telephone Company's alternative regulation plan will be grandfathered into the Lifeline program so long as the customer makes no changes whatsoever to their existing local exchange service.
5. The Telephone Company shall require, as proof of eligibility of Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section III.B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer applies for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income, Section III.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.

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BASIC TELEPHONE ASSISTANCE

III. LIFELINE ASSISTANCE (Continued)

B. Regulations (Continued)

6. Customers will receive a recurring discount that provides them with the maximum contribution of federally available assistance. At no time will the monthly basic local exchange service charges less the discount cause the local service rates to be less than zero.
7. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance.
8. The Lifeline discounts and waivers apply to only one access line per household.
9. Lifeline customers with past due bills for regulated local service charges will be offered special payment arrangements for these past due balances. These arrangements will consist of an initial payment not to exceed \$25.00, before service is installed, with the balance for the regulated local charges to be paid over six equal monthly installments. Lifeline customers with past due bills from toll service will be required to have toll restricted service until such past due toll charges have been paid in full or until the customer establishes service with a subsequent toll provider pursuant to the Minimum Telephone Service Standards.

C. Enrollment Process

1. Existing Customers:

- (a) Customers with dial tone wanting to establish lifeline service should complete and submit a company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.
- (b) The company will review the customer's lifeline application to determine customer's eligibility within 15 business days.

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BASIC TELEPHONE ASSISTANCE

III. LIFELINE ASSISTANCE (Continued)

C. Enrollment Process (Continued)

- (c) If the customer is eligible for the lifeline discount, the company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to reapply for the lifeline discounts. Should the company determine that the customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days, the customer has failed to prove eligibility or provide the necessary documentation, the customer must reapply for the lifeline discounts.

2. New Customers:

- (a) Customers applying for new service and requesting to establish lifeline service should complete and submit a company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The company will process the lifeline application without delaying the installation of new service.
- (b) The company will review the customer's lifeline application to determine the customer's eligibility within 15 business days.
- (c) If the customer is eligible for the lifeline discount, the company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to reapply for the lifeline discounts. Should the company determine that the customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days, the customer has failed to prove eligibility or provide the necessary documentation, the customer must reapply for the lifeline discounts.

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BASIC TELEPHONE ASSISTANCE

III. LIFELINE ASSISTANCE (Continued)

D. Income Eligibility

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be preformed within 60 days of a customer's service establishment. Examples of documentation would include: 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
2. Regardless of when the Company completes the verification process lifeline benefits shall go back to the date the qualified customer requested lifeline service or established new service.
3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30 day opportunity to prove eligibility or dispute the company's determination. If after that additional 30 days, the customer has failed to prove eligibility or provide the necessary documentation, the customer must reapply for the lifeline discounts.
4. The Telephone Company shall give customers who do not qualify for lifeline assistance the option of spreading installation charges over three months consistent with Chapter 4901:1-5, O.A.C.

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III. LIFELINE ASSISTANCE (Continued)

D. Income Eligibility (Continued)

5. Written notification must include 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.
6. If a customer disagrees with a company's findings regarding eligibility of Lifeline, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

E. Verification of Continued Eligibility

1. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur, 2) the reason(s) for the termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility, 3) contact information for the telephone company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate customer's current lifeline benefits and require the customer to reapply.
3. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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CUSTOM AND ADVANCED CALLING SERVICES

I. CUSTOM CALLING SERVICES

A. Call Waiting * Tier 1 Non-Core

This service permits a subscriber, already talking to another subscriber, to be informed that another call is waiting to reach him. By flashing the switchhook, the subscriber can transfer to the new call while holding the original connection. Subsequent flashes of the switchhook will transfer the subscriber back and forth between the two connections. Only one call can wait at a time, any other calls will receive busy tone.

<u>Monthly Rate</u>	<u>Maximum Rate</u>
\$1.00	\$2.00

B. Call Forwarding

This service provides the subscriber with the ability to automatically forward all of his incoming calls to another station. Toll charges will apply to all calls forwarded to stations outside the customer's local calling area.

Monthly Rate..... \$2.00

C. Remote Call Forwarding

This feature, which includes call forwarding, allows a customer to initiate call forwarding activation or deactivation from a location other than the subscribing station. To remotely activate or deactivate call forwarding, the customer calls a dedicated "remote activation" directory number on the local switch. After hearing a tone, optionally followed by an announcement, the customer dials the "home" directory number and a security code. If the dialed directory number and security code match and the caller subscribes to remote activation, the EWSD switching system returns a confirmation tone followed by dial tone. The customer then follows the activation or deactivation procedure as if he or she were calling from the base station.

Monthly Rate.....\$4.00

Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

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CUSTOM AND ADVANCED CALLING SERVICES

I. CUSTOM CALLING SERVICES (Continued)

D. Conference Call (Three Way Calling)

This service permits a subscriber to add a third party to an existing connection. The subscriber initiating the conference is in control of the connection and cannot hang up without terminating it. If desired, he may disconnect the third party from the conference or have private consultation with him before establishing the conference.

Monthly Rate.....\$2.00

E. Three Way Call Transfer

Allows the customer who is engaged in a normal two-way call to initiate a Three-Way call, disconnect from the call and allow the two non-calling parties to continue the conversation even though the controlling party is no longer involved. The customer uses the hookflash to put the party on hold, dials another party, possibly converses with them and then goes on-hook. The party on hold is automatically connected to the newly added party regardless of the busy/idle status of the new party.

Monthly Rate.....\$3.00

F. Abbreviated Dialing

Abbreviated dialing permits the subscriber to place local and message toll calls to a pre-selected group of telephone numbers by dialing abbreviated codes. Abbreviated dialing is provided in capacities of eight (8) or thirty (30) numbers.

Monthly Rates

- a. Eight (8) number capacity, each line \$2.00
- b. Thirty (30) number capacity, each line \$5.00

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CUSTOM AND ADVANCED CALLING SERVICES

I. CUSTOM CALLING SERVICES (Continued)

G. Toll Blocking Service

At the customer's request and where equipment arrangements permit, a customer's line may be equipped to prevent the restricted access line from making calls to toll points. Toll restriction is furnished for use only to individual access lines or communications trunks. The service is not available for use to party line customers.

At the time of instituting service, the customer will select amount "1+" blocking, which will prevent completion of "1+" toll calls (including WATS and 800 service calls). Or "0+" blocking, which will prevent access to operator-assisted calling (whether toll or non-toll service), or combined "1+/0+" blocking, which will prevent both. If "0+" blocking or "1+/0+" blocking is instituted, the customer will be unable to access an operator for any purpose, including emergency services.

When Toll Blocking Service is established or discontinued, Service Connection Charges will apply.

Monthly rates

Central office, per access line.....\$2.00

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CUSTOM AND ADVANCED CALLING SERVICES

II. ADVANCED CALLING SERVICES

A. Per Call Blocking

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers.

All public and semi-public payphones in Telephone Service Company's service area will be equipped with Per Call Blocking.

B. Per Line Blocking * Tier 1 Non-Core

Enables customers to prevent the disclosure of their telephone number on all outgoing calls, without the necessity of an activation code. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Line Blocking will be provided at no monthly charge on an optional basis to non-published customers. The service is also available to published customers at a monthly charge of \$.50. Law Enforcement, Domestic Shelters and other special agencies will be offered free Per Line Blocking. Per Line Blocking will not be available to public, semi-public, and two party service customers.

<u>Monthly Rate</u>	<u>Maximum Rate</u>
\$.50	\$1.00

Deactivation of Per Line Blocking is available at the customer's discretion. To deactivate the privacy status, the customer would dial *82 from a touch-tone phone or 1182 from a rotary dial phone before placing a call. After completion of the call, the line reverts back to the privacy status.

Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

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CUSTOM AND ADVANCED CALLING SERVICES

II. ADVANCED CALLING SERVICES (Continued)

C. Repeat Dialing

Automatically redials the last outgoing number after the customer activates the service by dialing *66 from a touch-tone phone, or 1166 from a rotary dial phone. Repeat Dialing monitors the busy line and performs a call set-up when both the originating and terminating lines become idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Repeat Dialing service status. This service may also be used to recall a called party after the conversation has been terminated.

D. Call Return

Enables a customer to return the last incoming call, whether or not it was answered. The customer dials the activation code of *69 from a touch-tone phone, or 1169 from a rotary dial phone, and the last incoming call is announced. If the incoming call was placed from a line designated as "private", the recording will indicate that the number is private and will announce only the date and time of the call. To activate the Call Return function, the customer would then dial "1". If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes both the calling and called parties' lines are checked periodically. The call set-up is made when both the originating and terminating lines are idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Call Return service status. Up to ten (10) calls may be held in queue for the customer's Call Return activation. The call backs may be to areas where a toll charge would be applicable.

This feature cannot be activated for certain telephone numbers, such as numbers with the 800 or 900 prefixes or PBX extensions.

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CUSTOM AND ADVANCED CALLING SERVICES

II. ADVANCED CALLING SERVICES (Continued)

E. Caller ID

Allows the customer to view the telephone number of the calling party when receiving a telephone call. The telephone number of the calling party is displayed on a customer-provided display device. However, the calling party may subscribe to services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.

F. Caller ID with Name

Works in the same manner as Called ID, but in addition to displaying the calling party's telephone number, it also displays the calling party's name. The calling party may subscribe to services which will prevent the disclosure of their telephone number and name. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number and name.

G. Selective Call Rejection

Provides the customer with a method of blocking calls from certain numbers, which may or may not be known to the customer. The customer may create a screening list of up to six (6) telephone numbers, and place them in a network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with that call on the Selective Call Rejection screening list. To activate the feature, the customer dials *60 from a touch-tone phone or, 1160 from a rotary dial phone, and the telephone number of each incoming call is checked against the customer's Selective Call Rejection screening list.

H. Selective Call Acceptance

Provides the customer with a method to accept calls from certain numbers only. Up to six (6) numbers may be added to the screening list through an interactive dialing sequence. The customer dials *64 from a touch-tone phone, or 1164 from a rotary-dial phone, to activate the service. Each incoming call is then checked against the customer's Selective Call Acceptance screening list.

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CUSTOM AND ADVANCED CALLING SERVICES

II. ADVANCED CALLING SERVICES (Continued)

I. Selective Call Forwarding

Allows customers to create a special list of up to six (6) telephone numbers and a destination number through an interactive dialing sequence. By dialing *63 from a touch-tone phone, or 1163 from a rotary dial phone, the customer activates the service. Only incoming calls from numbers appearing on the list will be forwarded to the predetermined remote station.

J. Priority Ringing

Allows customers to designate several numbers that will be recognized immediately as important calls by means of a distinctive alerting signal. Up to six (6) numbers may be added to the screening list through an interactive dialing sequence. The customer then dials *61 from a touch-tone phone, or 1161 from a rotary dial phone, to activate the service. When the incoming call is identified as one of the numbers on the list, a distinctive ring will be produced in the customer's telephone to alert them that an important call is coming in. If the customer is using the phone and one of the selected numbers comes through on Call Waiting, the customer will receive a distinctive call waiting signal indicating that an important call is awaiting.

K. Personal Ringing

Personal Ringing allows multiple directory numbers to be assigned to a single line. Personal Ringing lines have one primary directory number and up to three secondary numbers. Each directory number has its own distinctive ringing pattern.

L. Anonymous Call Rejection

Allows the customer to reject those calls from which a privacy indicator is received (meaning the calling party chose to keep his number private). The customer activates the service by dialing *77 from a touch tone phone or 1177 from a rotary dial phone. The calling party will receive a recorded announcement indicating that the person they are calling does not wish to receive calls from callers who choose to block their number. The customer deactivates the service by dialing *87 from a touch tone phone or 1187 from a rotary dial phone.

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CUSTOM AND ADVANCED CALLING SERVICES

II. ADVANCED CALLING SERVICES (Continued)

M. Call Trace *Tier 1 Non-Core

Call Trace allows customers to request an automatic trace of the last called received by dialing *57 from a touch-tone phone or 1157 from a rotary dial phone immediately following termination of the last incoming call. The customer will hear a recording explaining the charges and how to proceed with or terminate the trace. An announcement will also inform the customer if the trace has been successful and offers a number to call for further instructions. The Call Trace feature must be activated before receiving another call so that the correct number will be recorded. If the customer subscribes to Call Waiting and the customer gets a Call Waiting signal while an annoying call is in progress, the annoyance call cannot be traced using this feature. The results of a successful trace will only be released outside the Company to legally constituted authorities with proper authorization. Call Trace will be offered on both a flat monthly rate basis and a per use basis. Customers choosing the flat monthly rate may activate Call Trace at any time without additional charges. Customers choosing the per use basis will incur a \$5.00 charge for each successful trace.

Per Use Charge
\$5.00

Maximum Per Use Charge
\$10.00

N. Caller ID w/Call Waiting Notification

Allows the customer to receive information about a calling party while off hook with an existing call. Calling party information is transmitted after the customer is alerted of the new call. This feature is a flat rate only feature and works in conjunction with Caller ID (with or without name) and Call Waiting. This feature is not eligible for the Monthly Subscription Rate Discount plan in Section 4, Sheet 45 III.B.

Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

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CUSTOM AND ADVANCED CALLING SERVICES

II. ADVANCED CALLING SERVICES (Continued)

O. Hot Line Service

This service allows the customer to automatically place a call to a pre-assigned number by simply going off hook. No dialing is required. The customer is also able to receive incoming calls normally. This service is provided in conjunction with basic residential business or centrex service which rates are found in Section 5 of this tariff.

P. Warm Line Service

This service allows the customer to place a call to a pre-assigned number without dialing by simply remaining off-hook for a given interval of time. If the customer begins dialing before the time period expires, the call will proceed normally. However, if dialing has not started before the time interval expires, the call is automatically routed to the pre-assigned number. The pre-assigned number can be an intercom code, or a local or toll directory number. This service is provided in conjunction with basic residential, business or centrex service which rates can be found in Section 5 of this tariff.

Q. Telemarketing - Do Not Disturb Service

This service, when activated by the customer, will route all incoming calls to an announcement that tells the caller "You have called a number which does not accept calls from telemarketers. All other callers may press "1" if they wish to complete the call". This service is provided, on a line by line basis, in conjunction with basic residential, business or centrex service which rates can be found in Section 5 of this tariff.

R. Enhanced Telemarketing - Do Not Disturb Service

This service, when activated by the customer, will route only those incoming calls that are not public (e.g. Private, Unavailable or are otherwise blocked), to an announcement that tells the caller "You have called a number which does not accept calls from telemarketers. All other callers may press "1" if they wish to complete the call". Customers must have Caller ID with Name. This service is provided, on a line by line basis, in conjunction with basic residential, business or centrex service which rates can be found in Section 5 of this tariff.

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CUSTOM AND ADVANCED CALLING SERVICES

II. ADVANCED CALLING SERVICES (Continued)

S. General

Advanced Calling Services (ACS) cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices.

Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number blocking service where appropriate.

ACS will be available to residential, business, and Centrex customers, on a per line basis.

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CUSTOM AND ADVANCED CALLING SERVICES

III. ADVANCED CALLING SERVICES RATES AND CHARGES

A. Monthly Subscription Rates

	<u>Monthly Rate Per Line</u>	<u>Max.</u>
Per Call Blocking#	N/C	
Per Line Blocking <u>*Tier 1 Non-Core</u>		
Nonpublished Customers	N/C	N/C
Published Customers	\$.50++	\$1.00++
Repeat Dialing	\$3.00	
Call Return	\$3.00	
Caller ID <u>*Tier 1 Core</u>	\$5.00	\$5.00
Caller ID with Name	\$5.00	
Selective Call Rejection	\$3.00	
Selective Call Acceptance	\$3.00	
Selective Call Forwarding	\$3.00	
Priority Ringing	\$3.00	
Personal Ringing	\$3.00	
Anonymous Call Rejection	\$3.00	
Call Trace <u>* Tier 1 Non-Core</u>	\$3.00	\$6.00
Caller ID with Call Waiting Notification	\$1.50++	
Hot Line Service	\$2.00++	
Warm Line Service	\$2.00++	
Telemarketing – Do Not Disturb Service	\$4.00++	
Enhanced Telemarketing – Do Not Disturb Service	\$5.00++	

#Provided automatically to each line

++ Not eligible for discount.

Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

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CUSTOM AND ADVANCED CALLING SERVICES

III. ADVANCED CALLING SERVICES RATES AND CHARGES (Continued)

B. Monthly Subscription Rate Discount (Continued)

Total features charges will be reduced by a credit corresponding to the following discount schedule:

<u>Total Credit Per Month</u>	
Two Features	\$1.25
Three Features	\$3.00
Four Features	\$4.75
Five Features	\$6.50
Six Features	\$8.25
Seven Features	\$10.00
Eight Features	\$11.75

Discount does not apply to per use activations of Call Trace or Call Return.

C. Per Use Feature Charge

The Call Trace and Call Return features may be accessed by and billed on either a flat rate basis, as specified in Section III.A, or on a per use basis as specified below:

	<u>Rate per Successful Trace Or Call Return Activation</u>		<u>Monthly Cap</u>	
		<u>Max.</u>		<u>Max</u>
Call Trace <u>*Tier 1 Non-Core</u>	\$5.00	\$10.00	\$25.00	\$50.00
Call Return	\$0.50		\$5.00	
Repeat Dialing	\$0.50		\$5.00	

Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

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CUSTOM AND ADVANCED CALLING SERVICES

III. ADVANCED CALLING SERVICES RATES AND CHARGES (Continued)

C. Per Use Feature Charge (Continued)

Call Trace *Tier 1 Non-Core

Customers choosing the flat monthly rate may activate Call trace at any time without additional charges. Customers choosing the per use basis will incur a \$5.00 charge for each successful trace.

<u>Per Use Charge</u>	<u>Max.</u>
\$5.00	\$10.00

The per use Call Trace charge will be incurred when the attempt to trace and record the calling telephone number is successful.

Call Return

The per use Call Return charge will be incurred upon dialing the Call Return Activation Code if the called line is idle, the Call Return request completes irrespective of whether or not the call party answers. If the called line is busy, the customer is so notified when the Call Return feature is activated.

The per use Repeat Dialing charge will be incurred upon dialing the Repeat Dialing activation code.

D. Non-Recurring Charges

A non-recurring charge applied to establish or change to new and/or additional ACS features, except when the change results only in the removal of one or more ACS features.

	<u>Non-recurring Charge, Each Line Equipped</u>	<u>Max.</u>
Per Call Blocking	NONE	
Per Line Blocking+ <u>*Tier 1 Non-Core</u>	\$4.00	\$8.00
Repeat Dialing	\$4.00	
Call Return	\$4.00	
Caller ID <u>*Tier 1 Core</u>	\$4.00	\$4.00

+ Waived for non-published customers for within 90 days of the introduction of the service. After the 90-day period has expired the non-recurring connection charge will apply.

Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

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CUSTOM AND ADVANCED CALLING SERVICES

III. ADVANCED CALLING SERVICES RATES AND CHARGES (Continued)

D. Non-Recurring Charges (Continued)

	Non-recurring Charge,	
	<u>Each line Equipped</u>	<u>Max.</u>
Selective Call Rejection	\$4.00	
Selective Call Acceptance	\$4.00	
Caller ID with Call Waiting Notification	\$4.00	
Hot Line Service	\$4.00	
Warm Line Service	\$4.00	
Telemarketing – Do Not Disturb Service	\$4.00	
Enhanced Telemarketing – Do Not Disturb Service	\$4.00	
Selective Call Forwarding	\$4.00	
Priority Ringing	\$4.00	
Personal Ringing	\$4.00	
Anonymous Call Rejection	\$4.00	
Call Trace <u>*Tier 1 Non-Core</u>	\$4.00	\$8.00

A connection charge does not apply to per use activation of Call Trace or Call Return.

A single connection charge shall apply if multiple ACS features or Custom Calling features are ordered at the same time, on the same line, and at the same address.

The connection charge will be waived if the request for ACS features is made in conjunction with an initial installation service order.

E. Promotional Offerings

Advanced Calling Services (ACS) may be offered to individual customers for trial-use for a period not to exceed ninety (90) days. The dates of offering and duration of trial-use, will be determined by the Telephone Company. During trial-use, the recurring charges for the ACS features will not apply to customers participating in the trial-use offering and the non-recurring connection charges will be waived. This offering is limited to one-party lines, which are not already equipped with the ACS features added. A customer may participate only once during each trial-use offering period.

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CUSTOM AND ADVANCED CALLING SERVICES

III. ADVANCED CALLING SERVICES RATES AND CHARGES (Continued)

E. Promotional Offerings (Continued)

Customer requests for ACS trial-use will be subject to availability of facilities.
Requests for promotional offerings will be filed with the Public Utilities
Commission of Ohio not less than ten days prior to the effective date.

F. Moon Packages

1. Quarter Moon

Features:

Call Waiting
Call Forwarding
Three Way Calling
Touch Tone

Monthly Rate: \$3.25

2. New Moon

Features:

Call Waiting
Call Forwarding
Three Way Calling
Call Return
Touch Tone

Monthly Rate: \$4.50

3. Harvest Moon

Features:

Caller ID with Call Waiting
Caller ID with Name and Number
Call Forwarding
Three Way Calling
Personal Ringing
Touch Tone

Monthly Rate: \$8.75

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CUSTOM AND ADVANCED CALLING SERVICES

III. ADVANCED CALLING SERVICES RATES AND CHARGES (Continued)

F. Moon Packages (Continued)

4. Blue Moon

Features:

Caller ID with Call Waiting
Caller ID with Name and Number
Call Forwarding
Three Way Calling
Anonymous Call Rejection
Repeat Dialing
Touch Tone

Monthly Rate: \$10.00

Moon packages are groups of ACS features offered together at a package rate that is lower than the rate would be if the services were purchased separately.

Moon packages are offered to residential subscribers.

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EXCHANGE RATES

WAPAKONETA EXCHANGE RATES

I. RATES AND THEIR REGULATIONS

A. Inside Based Rate Area

The following rates shall apply within the Base Rate Area and within the Wapakoneta, Ohio exchange area.

	<u>Net Monthly Rates</u>			
	<u>Business</u>	<u>Residence</u>	<u>Payphone**</u>	
	<u>Max.</u>	<u>Max.</u>		
1 st Individual access line* <u>Tier 1 Core</u>	\$11.20	\$11.20	\$ 7.50	\$8.30
2 nd or 3 rd access line* <u>Tier 1 Non-Core</u>	\$11.20	\$22.40	\$ 7.50	\$15.00
Coin Supervision Additive	-	-	-	\$7.20

B. Outside the Base Rate Area

The following rates and mileage charges shall apply outside the Base Rate Area but within the Wapakoneta, Ohio exchange area:

	<u>Net Monthly Rates</u>			
	<u>Business</u>	<u>Residence</u>	<u>Payphone**</u>	
	<u>Max.</u>	<u>Max.</u>		
1 st Individual access line* <u>Tier 1 Core</u>	\$11.20	\$11.20	\$ 7.50	\$ 8.30
2 nd or 3 rd access line* <u>Tier 1 Non-Core</u>	\$11.20	\$22.40	\$ 7.50	\$15.00
Coin Supervision Additive	-	-	-	\$ 7.20

Mileage Charges, per airline mile *Tier 1 Core

or fraction thereof \$ 1.00 \$1.00 \$ 1.00 \$1.00

Included in the access line rate is extended area service to the following points:

Telephone Service Company exchanges: Cridersville, Ohio.

Buckland Telephone Company exchange: Buckland, Ohio

Sprint exchanges: Botkins, Jackson Center, Westminster, and Waynesfield, Ohio.

Verizon exchanges: St. Marys, Minster and New Bremen Ohio.#

#Subject to negotiations with Verizon North Inc.

Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

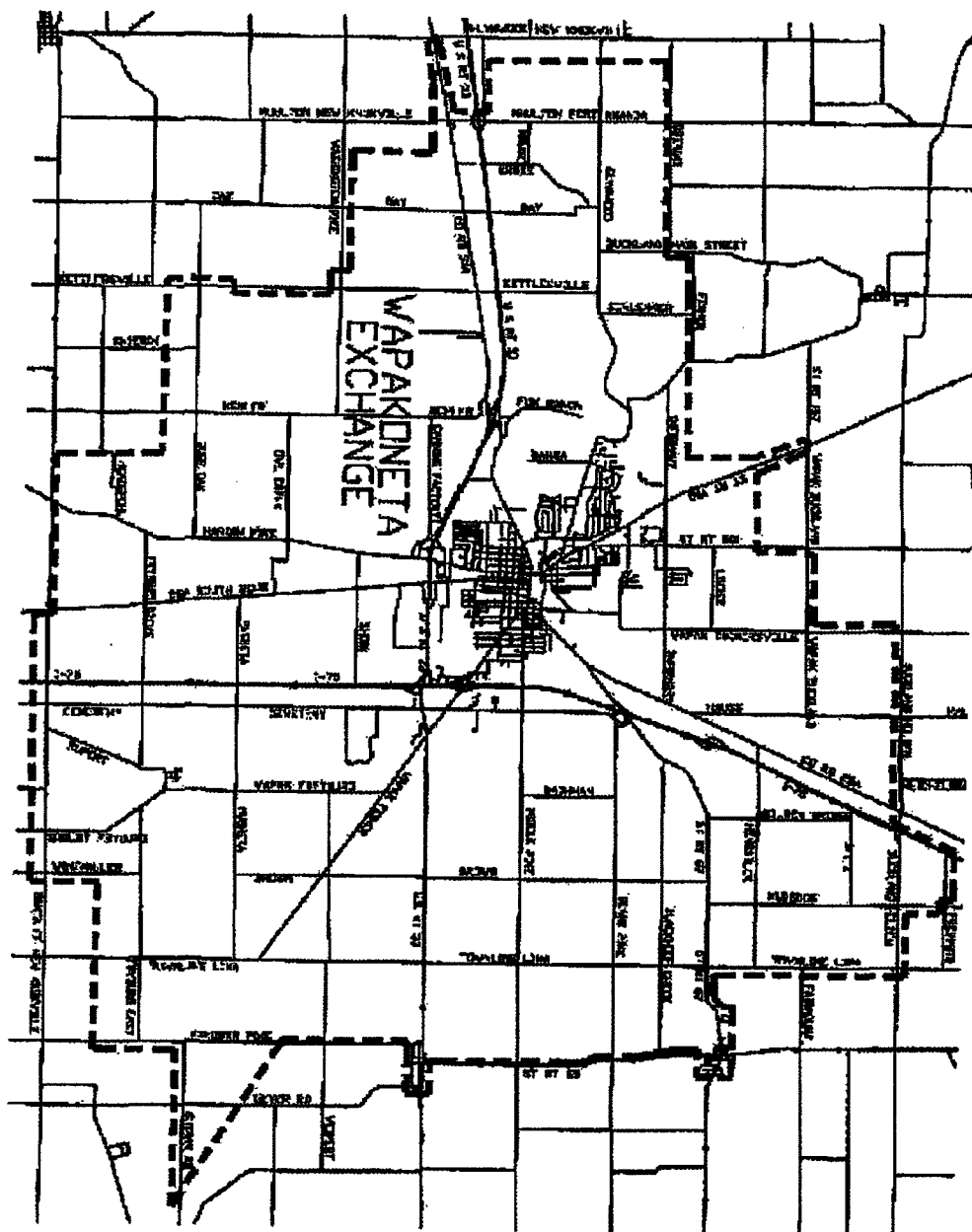
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SECTION 5
Original Sheet No. 51

WAPAKONETA EXCHANGE MAP



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EXCHANGE RATES

CRIDERSVILLE EXCHANGE RATES

II. RATES AND THEIR REGULATIONS

A. Inside Based Rate Area

The following rates shall apply within the Base Rate Area and within the Cridersville, Ohio exchange area.

	<u>Net Monthly Rates</u>			
	<u>Business</u>		<u>Residence</u>	<u>Payphone**</u>
	<u>Max.</u>		<u>Max.</u>	
1 st Individual access line* <u>Tier 1 Core</u>	\$11.20	\$11.20	\$ 7.50	\$10.20
2 nd or 3 rd access line* <u>Tier 1 Non-Core</u>	\$11.20	\$22.40	\$ 7.50	\$15.00
Coin Supervision Additive				\$ 7.20

B. Outside the Base Rate Area

The following rates and mileage charges shall apply outside the Base Rate Area but within the Cridersville, Ohio exchange area:

	<u>Net Monthly Rates</u>			
	<u>Business</u>		<u>Residence</u>	<u>Payphone**</u>
	<u>Max.</u>		<u>Max.</u>	
1 st Individual access line* <u>Tier 1 Core</u>	\$11.20	\$11.20	\$ 7.50	\$10.20
2 nd or 3 rd access line* <u>Tier 1 Non-Core</u>	\$11.20	\$22.40	\$ 7.50	\$15.00
Coin Supervision Additive				\$ 7.20

Mileage Charges, per airline mile*Tier 1 Core
or fraction thereof

\$ 1.00	\$1.00	\$ 1.00	\$1.00
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Included in the access line rate is extended area service to the following points:

Telephone Service Company exchanges: Wapakoneta, Ohio.

Buckland Telephone Company exchange: Buckland, Ohio

Sprint exchanges: Lima, Botkins, Jackson Center, Westminster, and Waynesfield, Ohio.

Verizon exchanges: St. Marys, Minster and New Bremen Ohio.#

#Subject to negotiations with Verizon North Inc.

Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

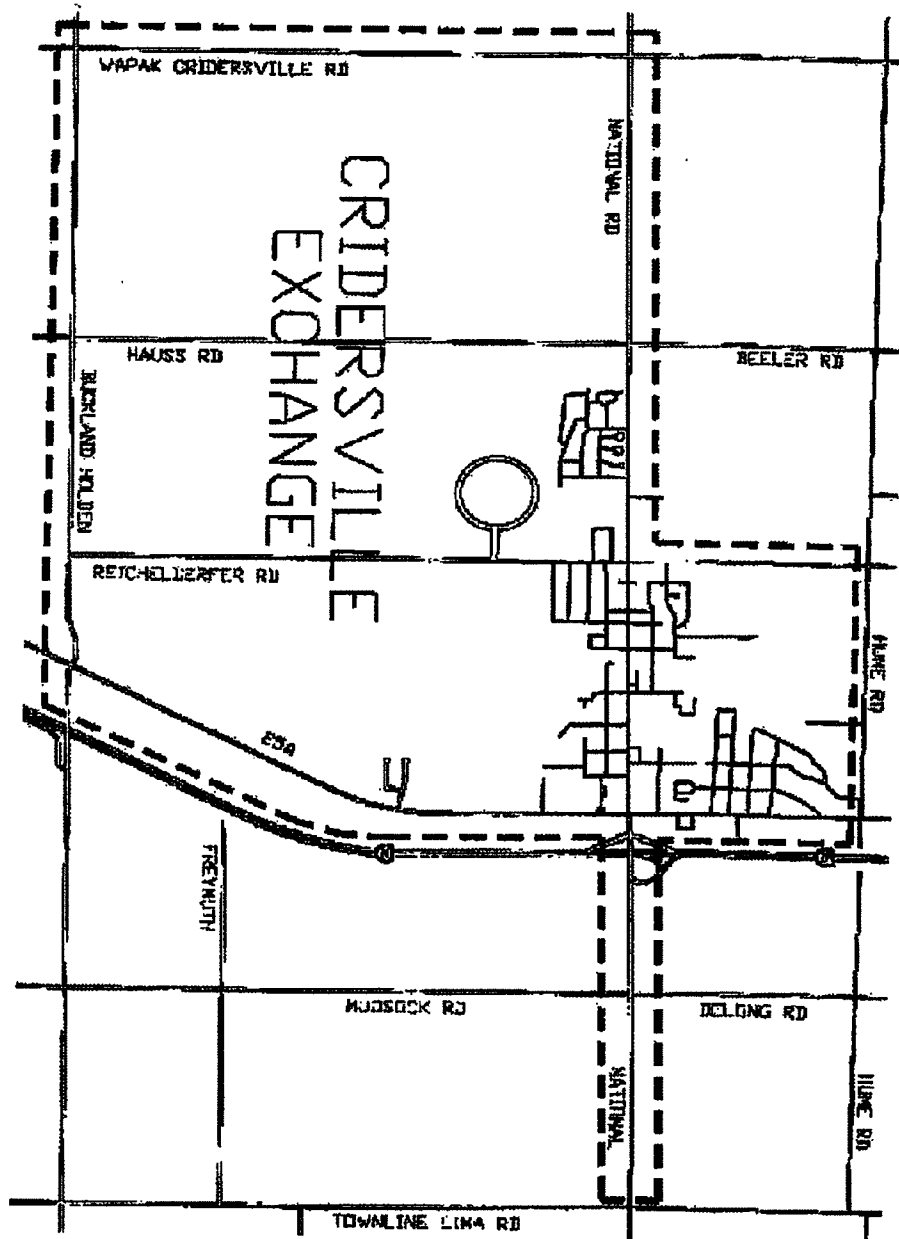
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TARIFF

CRIDERSVILLE EXCHANGE MAP



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TARIFF

EXCHANGE RATES

WAPAKONETA & CRIDERSVILLE EXCHANGE RATE PACKAGES

III. OPTIONAL BUNDLED PACKAGES

A. TSC New Elite

Basic Local Exchange Service

Plus, customers may include any or all of the following features at no additional charge when added at time of initial service installation: Caller ID, Caller ID/Call Waiting, Call Waiting, Call Forwarding, Call Return, Speed Calling, Three-Way Calling, Voice Mail*, Repeat Dialing and Personal Ringing.

Customers are also eligible for a TSC Long Distance per minute rate of \$0.07 per minute for all calls anywhere in the U.S. (including Alaska and Hawaii), 24 hours a day, 7 days a week, 52 weeks per year.

B. TSC New Ultra

Basic Local Exchange Service

Plus, customers may include any or all of the following features at no additional charge when added at time of initial service installation: Caller ID, Caller ID/Call Waiting, Call Waiting, Call Forwarding, Call Return, Speed Calling, Three-Way Calling, Voice Mail*, Repeat Dialing and Personal Ringing.

Customers are also eligible for a TSC Long Distance per minute rate of \$0.07 per minute for all calls anywhere in the U.S. (including Alaska and Hawaii), 24 hours a day, 7 days a week, 52 weeks per year.

Note: - Optional Bundled Packages are only available to residential customers where services and Facilities exist.

When a customer makes a partial payment, the payment will be applied to their local line service before being applied to their unregulated services.

Note: These packages can only be purchased in conjunction with non-regulated and/or de-tariffed services.

* Unregulated Service

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EXCHANGE RATES

IV. SERVICE CONNECTION CHARGES

A. Line Servicing Charge

1. A non-recurring line servicing charge will be made for the installation of a new access line.
2. This charge applies for the engineering of and assignment of facilities associated with subscriber access lines and circuits.

Non-Recurring Charge Maximum Rate

1 st Individual access line* <u>Tier 1 Core</u>	\$4.00	\$4.00
2 nd or 3 rd access line* <u>Tier 1 Non-Core</u>	\$4.00	\$8.00

B. Service Order Charge

1. A non-recurring service charge will be made for services rendered to record or modify at the subscriber's request, information maintained by the telephone company relating to such subscriber's telephone service or account. When used in connection with installation of the access line the classification will be based on the access line classification. When used in connection of installing a calling feature it will be classified based on the actual feature classification.

Non-Recurring Charge Maximum Rate

1 st Individual access line* <u>Tier 1 Core</u>	\$4.00	\$4.00
2 nd or 3 rd access line* <u>Tier 1 Non-Core</u>	\$4.00	\$8.00

Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

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EXCHANGE RATES

IV. SERVICE CONNECTION CHARGES (Continued)

C. Central Office Connection Charge

1. A non-recurring charge will be made for each access line or circuit ordered by a subscriber which involves the installation, move or change of the telephone line or circuit.
2. This non-recurring charge is for establishing or changing central office connections which may include, but are not limited to, circuit design work and establishing or changing of central office connections. When used in connection with installation of the access line the classification will be based on the access line classification. When used in connection of installing a calling feature it will be classified based on the actual feature classification.

	<u>Non-Recurring Charge</u>	<u>Maximum Rate</u>
1 st Individual access line* <u>Tier 1 Core</u>	\$8.25	\$8.25
2 nd or 3 rd access line* <u>Tier 1 Non-Core</u>	\$8.25	\$16.50

D. Line Connection Charge

1. A non-recurring charge will be made for each access line or circuit ordered by a subscriber which involves the installation, move or change of the telephone line or circuit.
2. This non-recurring charge is for performing any of the operations associated with the actual connection of the network access line to a network interface.

	<u>Non-Recurring Charge</u>	<u>Maximum Rate</u>
1 st Individual access line* <u>Tier 1 Core</u>	\$10.60	\$10.60
2 nd or 3 rd access line* <u>Tier 1 Non-Core</u>	\$10.60	\$21.20

Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

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EXCHANGE RATES

IV. SERVICE CONNECTION CHARGES (Continued)

E. Trip Charge*Tier 1 Core

1. A non-recurring charge will be made for each access line or circuit ordered by a subscriber which involves the installation or placement of facilities to the subscriber's premise.
2. This non-recurring charge is for performing any of the operations associated with the physical placement of facilities (e.g. drop wire, either aerial or buried) to serve a subscriber's premise.

	<u>Non-Recurring Charge</u>	<u>Maximum Rate</u>
1 st Individual access line* <u>Tier 1 Core</u>	\$25.00	\$25.00
2 nd or 3 rd access line* <u>Tier 1 Non-Core</u>	\$25.00	\$50.00

Note: *Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

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P.U.C.O. NO. 5
TARIFF

INTRALATA PRESUBSCRIPTION

I. INTRALATA PRESUBSCRIPTION

A. General

IntraLATA Presubscription is a procedure whereby a customer designates to the Telephone Company the carrier which the customer wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a customer who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective August 8, 1997.

B. IntraLATA Presubscription Options

Option A: Customer may select the Telephone Service Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Customer may select a carrier other than Telephone Service Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Customer may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the customer to dial a carrier access code to route all intraLATA calls to the carrier of choice for each call.

C. Rules and Regulations

Customers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all customers will be assigned to the Telephone Company's intraLATA carrier.

Customers of record or new customers may select either Options A, B or C for intraLATA Presubscription.

Customers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph E below.

P.U.C.O. NO. 5
TARIFF

INTRALATA PRESUBSCRIPTION

I. INTRALATA PRESUBSCRIPTION (Continued)

D. IntraLATA Presubscription Customer Notices

The Telephone Company will notify customers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

E. IntraLATA Presubscription Charges

1. Application of Charges

There will be no charges for a customer's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of customer notification of intraLATA presubscription availability.

New local service customers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at that time they place an order with the Telephone Company for local exchange service. If the new customer is unable to make a selection, at that time, the new customer will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new customer is still unable to make a selection, at that time, the Telephone Company will inform the new customer that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new customer will also be informed that the Telephone Company will assess a charge for any selections made after ninety (90) day window, and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

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INTRALATA PRESUBSCRIPTION

I. INTRALATA PRESUBSCRIPTION (Continued)

1. Application of Charges (Continued)

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

- (a) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (b) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

2. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

Manual Process	\$5.50
Electronic Process	\$1.25

Telephone Service Company
Wapakoneta, Ohio

Section 7
First Revised Sheet 61
Replaces Original Sheet 61

P.U.C.O. No. 5
TARIFF

(D)

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P.U.C.O. No. 5
TARIFF

FCC DESIGNATED N11 SERVICES

I. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS ⁽¹⁾

A. GENERAL

1. 811 Dialing Code ("811 Service") is a three digit local dialing arrangement for telephone voice transmission access to all certified "One Call" notification systems entities as a toll free call. The Federal Communications Commission (FCC) assigned 811 dialing code for nationwide access to One Call Notification Systems.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the Approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from Telephone Service Company within the Company service area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should - work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

⁽¹⁾ This service will be available no later than May 14, 2007 per PUCO Case No. 05-1306-AU-COL

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TARIFF

FCC DESIGNATED N11 SERVICES

I. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application to the Company for 811 Service at the state level. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 provider must pay a number change charge as found in I.F.4 following.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgment of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The company will translate the 811 digits into the telephone number provided by the 811 Provider.

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FCC DESIGNATED N11 SERVICES

I. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER (Continued)

4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party of persons, for any personal injury to or death of any person or persons, or for any loss damage or distribution of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company Subscribers.
6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and released and all other rights from all holders of copyrights, trademarks and patents used in connection with said service.

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FCC DESIGNATED N11 SERVICES

I. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER (Continued)

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with competitive local exchange carriers ("CLECs") operating and serving customers in the Company's exchanges to ascertain whether 811 abbreviated dialing will be available to their end users.

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TARIFF

FCC DESIGNATED N11 SERVICES

I. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service of the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider established call centers.
5. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operation tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

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TARIFF

FCC DESIGNATED N11 SERVICES

I. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Service Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Service Provider for any damages the 811 Service Provider may incur that results from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Service Provider call center, however, the Company will not be held responsibility for routing mistakes or errors.

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TARIFF

FCC DESIGNATED N11 SERVICES

I. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

E. OTHER TERMS AND CONDITONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described in Section 4, Sheet 39.II.E of this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the company or by other subscribers of abbreviated dialing codes. If after the notification the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

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FCC DESIGNATED N11 SERVICES

I. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, application Service Connection Charges are specified in Section 5 of this Tariff will apply in addition to the rates listed below.
4. Rates:

	Nonrecurring Charge	Maximum Nonrecurring Charge
Central Office Charge ⁽¹⁾	\$175.00	\$350.00
Number Change Charge (per Telephone Number)	\$ 35.00	\$ 70.00

- ⁽¹⁾ This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

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EXHIBIT B
(Proposed Revised Tariff Pages)

P.U.C.O. No. 6

TELEPHONE SERVICE COMPANY
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 6 cancels and supersedes Telephone Service Company Tariff
P.U.C.O. No. 5.

Issued: May 10, 2011

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In Accordance with Case No. 10-1010-TP-ORD and 11-2922-TP-ATA

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P.U.C.O. No. 6

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Wapakoneta, Ohio

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Lonnie D. Pedersen, Chief Operating Officer

Wapakoneta, Ohio

P.U.C.O. No. 6

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TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by Telephone Service Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

GENERAL RULES AND REGULATIONS

A. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights-of-way for the construction and maintenance of the necessary pole lines, circuits and equipment.

2. Directory Errors and Omissions

The Telephone Company assumes no liability whatsoever for damages accruing from errors or omissions in the making or printing of its directory. The Telephone Company will not be a party to controversies arising between subscribers or others as a result of listings published in the directory. Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

3. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between subscribers.

No one employed by the Telephone Company, in any capacity, is authorized to receive or transmit verbal or written messages, unless it is solely as agent for the person desiring the same, and the Telephone Company will assume no responsibility for such service. Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

4. Service Irregularities

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the Company in failing to exercise reasonable

GENERAL RULES AND REGULATIONS (Continued)

A. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

4. Service Irregularities (Continued)

supervision or to maintain proper standards of maintenance and operation, shall in no event exceed an amount of equivalent to the proportionate Local Service Charge to the Customer for the period of service during which such service irregularities occur and continue.

However, any such mistakes, mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure or defects in facilities furnished by the Company, which are caused or contributed to by the negligence or willful act of the Customer, Authorized User, or Joint User or which arise from the use of Customer provided premise equipment shall not result in the imposition of any liability whatsoever upon the Company.

B. USE OF SERVICES AND FACILITIES

1. Ownership and Use of Equipment

The facilities necessary for the rendition of telephone service are furnished by the Telephone Company and placed in the subscriber's hands as custodian. The subscriber shall be responsible for the reasonable care and safekeeping of such facilities. The subscriber shall be required to reimburse the Telephone Company for the disappearance or destruction of such facilities from any cause other than ordinary usage or a casualty involving the subscriber's premises.

The telephone service rendered to a subscriber shall not be used for receiving, transmitting or delivering any message or communication in respect of which a consideration has been or is to be paid to any party other than the Telephone Company, except as may be permitted by the rules and regulations contained in this tariff, nor shall such service be used in any way in competition with the Telephone Company in its present or future service.

2. Use of Subscriber Service

The use of subscriber service is restricted to the subscriber, persons residing in the subscriber's household, his employees or representatives. The Telephone Company may refuse to install service or permit service to remain on premises where the instrument is so located that it is accessible to the general public.

GENERAL RULES AND REGULATIONS (Continued)

C. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Before building rural line extensions, or installing any special equipment, the Telephone Company may demand such sureties as sound credit may justify, to assure the payment of any charges provided under this tariff, and to assure the retention of the service for the full period provided for in the contract. Investments in rural line extensions will be made by the Telephone Company along highways for a distance of one-half mile, and on private property for a distance of six hundred feet. The excess construction cost above this amount, if any, must be borne by the prospective subscriber at the time of application.

When special or extraordinary plant or equipment facilities are required to furnish any service covered in this tariff, the Telephone Company will require a contract with the subscriber. This contract may require the subscriber to keep the service for a specified length of time sufficient for the Telephone Company to amortize the cost of construction, installation, maintenance and taxes. If the subscriber does not retain the service for the full period as provided in the contract, the Telephone Company may required the payment of a termination charge equivalent to the monthly charges for the service for the remaining months of the contract period.

2. Classification of Business & Residence Service

Service shall be classified as business service when it is located at a business location, or when it is located in a residence but used primarily for business or professional purposes, or when the residence is connected to or forms a continuous part of the structure housing the business. The use of telephone service shall determine its classification.

Fraternal societies or clubs which are maintained solely through the collection of dues from members and are not regularly engaged in or benefiting from any commercial or merchandising activity conducted incidental to their operation, churches, public or parochial schools will be furnished service at regular rates for comparable residence service when such service is maintained continuously throughout the year.

GENERAL RULES AND REGULATIONS (Continued)

C. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

3. Late Payment Charges

Customer bills are postmarked no later than the first calendar day of the month and payments are due no earlier than the fourteen calendar day from the postmark date. Payments will be considered received for purposes of crediting the customer's account on the same business day that the customer's payment is received by the Company or its authorized payment agent. Authorized payment agent fees shall not exceed more than two dollars per transaction for processing payments by cash, check or money order. Bills may be rendered in electronic format if available and if the customer affirmatively chooses.

A late payment charge of \$2.00 or 1%, whichever is greater, remaining on any bill not paid by the 19th day after the bill is rendered will be assessed. Late payment fees will not be applied to the following:

- a. Any portion of the bill that is in bona fide dispute.
- b. Any previous late payment fees included in the amount due.
- c. Service establishment charges for lifeline services.

4. Minimum Service Periods

Unless otherwise specified elsewhere in this Tariff, the minimum service period for all services offered in this Tariff is one (1) month beginning on and including the day following the establishment of service. The minimum service period relates to each applicable unit of service, either on the initial or subsequent installations. For purposes of administration, each month is considered to have thirty (30) days.

5. Telephone Numbers

- a. Telephone numbers are the property of the Company and are assigned to the service furnished the Customer. The Company reserves the right to change such numbers and/or the central office name associated with such numbers assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- b. The Company shall list each Customer with directory assistance except those numbers not listed at the Customer's request.

MISCELLANEOUS SERVICES AND EQUIPMENT

A. MILEAGE CHARGES

Any class of service will be furnished beyond the Base Rate Area at the regular rates applicable within the Base Rate Area plus an extra mileage charge of \$1.00 per month for each mile or fraction thereof that special pair of wires are required beyond the Base Rate Area. The distance beyond the base rate area will be measured by air line distance.

Monthly Rate
\$1.00/ea. mile or fraction

The Base Rate Area of an exchange shall be the area defined on the exchange Base Rate Area Map.

B. CONSTRUCTION CHARGES

1. Private Right-of-Way Construction

When an applicant is so located that it is necessary to use a private right-of-way to furnish service, and the telephone company is unable to obtain the required right-of-way without additional expense; the applicant may be required to pay the expense (or rental) incurred by the telephone company in securing and retaining such right-of-way.

For the construction of all poles and wires on private property the telephone company may make a charge based on time and materials or the actual cost of direct labor, indirect labor, overheads and materials. All poles and wires constructed on private property are to be under the control of the telephone company as long as they are connected with the system of the telephone company. The maintenance and renewal of poles and wires on private property shall be at the expense of the subscriber but under the control and direction of the telephone company.

When the telephone company attaches its facilities to poles of other companies in lieu of providing pole line construction the charges to be applied are the same as those which would have been applied if pole line construction had been provided by the telephone company.

For underground service entrance the telephone company will place the necessary duct, cable or wire in the street to the curblin; on private property, the telephone company will make a charge based on time and material or the actual cost of direct labor, indirect labor, overheads and materials. Such underground extensions on private property shall be made

MISCELLANEOUS SERVICES AND EQUIPMENT (Continued)

B. CONSTRUCTION CHARGES (Continued)

1. Private Right-of-Way Construction (Continued)

under control and direction of the telephone company. The maintenance and renewal of duct, cable or wire on private property shall be at the expense of the subscriber, but under control and direction of the telephone company. The telephone company will not place its cables or wires in the same duct with electric light or other high tension lines.

2. Construction on Public Highways

a. Within the Base Rate Area

No charge is made to the applicant for permanent construction provided by the telephone company on public highways, streets or alleys in order to furnish service where no facilities are available, except where poles are needed on private right-of-way to make proper road clearance and exceeding 200' of permanent construction on such right-of-way.

If in excess of the 200' the private right -of-way construction charge is applicable.

b. Outside the Base Rate Area

The telephone company adopts and concurs with P.U.C.O. Session Order No. 154, which sets forth the rules and regulations governing construction charges on public highways outside the base rate area.

In all cases of pole line construction on public highways, ownership is vested in the telephone company. All instrumentalities erected on public highways are owned and maintained by the telephone company. When the telephone company attaches its facilities to the poles of other companies, in lieu of providing pole line construction, the charges to be applied are the same as those which would have been applied if pole line construction had been provided by the telephone company.

MISCELLANEOUS SERVICES AND EQUIPMENT (Continued)

B. CONSTRUCTION CHARGES (Continued)

3. Buried Entrance

Where a buried wire or buried cable type of entrance facilities is provide by the telephone company in cases where such type of facilities is not considered normal, as hereinafter set forth, the subscriber shall be required to pay for all excavation and fill-in in connection with maintenance and replacement of such buried wire or buried cable type of entrance facilities.

C. SPECIAL ASSEMBLAGES

Where the telephone company, at the request of the subscriber, furnishes special assemblages or special services which are not provided for or established under this tariff, a charge thereof, in addition to the published rates, will be made in each case. Special assemblages will be made at the discretion of the telephone company.

D. TOUCH TONE SERVICE

Touch tone service is included in the access line rate.

E. TELECOMMUNICATIONS RELAY SERVICES (TRS) CHARGE

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

F. DIRECTORY ASSISTANCE SERVICE

The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.

MISCELLANEOUS SERVICES AND EQUIPMENT (Continued)

G. PER CALL BLOCKING

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.

All public and semi-public payphones in Telephone Service Company's service area will be equipped with Per Call Blocking.

LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service and shall provide all of the following:
 - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
 - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
 - c. Free blocking of toll service, 900 service and 976 service; and
 - d. A waiver of the federal universal service fund end user charge; a waiver of the telephone company's service deposit requirement.
2. Any other services and bundles or packages of service may be offered to lifeline customers at the prevailing prices, less the lifeline discount.

B. REGULATIONS

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
 - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Supplemental Security Insurance – blind and disabled (SSD)
 - e. Federal public housing assistance, or Section 8;
 - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
 - g. National School Lunch Program's Free Lunch Program (NSL);
 - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
 - i. General Assistance (including disability assistance (DA))

LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
3. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1 above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income, see Section B.5.a-g for examples of income documentation.
4. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
5. Consistent with federal law, examples of acceptable income documentation includes the following:
 - a. State or federal income tax return;
 - b. Current income statement or W-2 from an employer;
 - c. Three consecutive months of current pay stubs;
 - d. Social security statement of benefits;
 - e. Retirement/Pension statement of benefits;
 - f. Unemployment/Workmen's Compensation statement of benefits;
 - g. Any other legal document that would show current income (such as a divorce decree or child support document).
6. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.
7. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tariffed in accordance with Rule 4901:1-6-11.

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

8. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.
9. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
10. The Telephone Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54.410.

C. ENROLLMENT PROCESS

1. Existing Customers

- a. Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.
- b. The Company will review the customer's lifeline application to determine customer's eligibility within 15 days.
- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

C. ENROLLMENT PROCESS (Continued)

2. New Customers

- a. Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- b. The Company will review the customer's lifeline application to determine the customer's eligibility within 15 days.
- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

D. INCOME ELIGIBILITY

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section B.5.a-g.
2. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established lifeline.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

D. INCOME ELIGIBILITY (Continued)

3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the company's determination.
4. Written notification must include: 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.
5. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

E. VERIFICATION FOR CONTINUED ELIGIBILITY

1. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the telephone company and 4) a statement explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate customer's current lifeline benefits and require the customer to reapply.

EXCHANGE RATES

WAPAKONETA EXCHANGE RATES

A. RATES AND THEIR REGULATIONS

1. Inside Based Rate Area

The following rates shall apply within the Base Rate Area and within the Wapakoneta, Ohio exchange area.

	<u>Net Monthly Rates</u>			
	<u>Business</u>	<u>Residence</u>		<u>Payphone</u>
	<u>Max.</u>	<u>Max.</u>	<u>Max.</u>	
1 st Individual or primary access line	\$11.20	\$11.20	\$ 7.50	\$8.30
Coin Supervision Additive	-	-	-	\$7.20
Payphone Access Line	\$11.20			

2. Outside the Base Rate Area

The following rates and mileage charges shall apply outside the Base Rate Area but within the Wapakoneta, Ohio exchange area:

	<u>Net Monthly Rates</u>			
	<u>Business</u>	<u>Residence</u>		<u>Payphone</u>
	<u>Max.</u>	<u>Max.</u>	<u>Max.</u>	
1 st Individual or primary access line	\$11.20	\$11.20	\$ 7.50	\$ 8.30
Coin Supervision Additive	-	-	-	\$ 7.20
Payphone Access Line	\$11.20			
Mileage Charges, per airline mile or fraction thereof	\$ 1.00	\$1.00	\$ 1.00	\$1.00

Included in the access line rate is extended area service to the following points:

Telephone Service Company exchanges: Cridersville, Ohio.

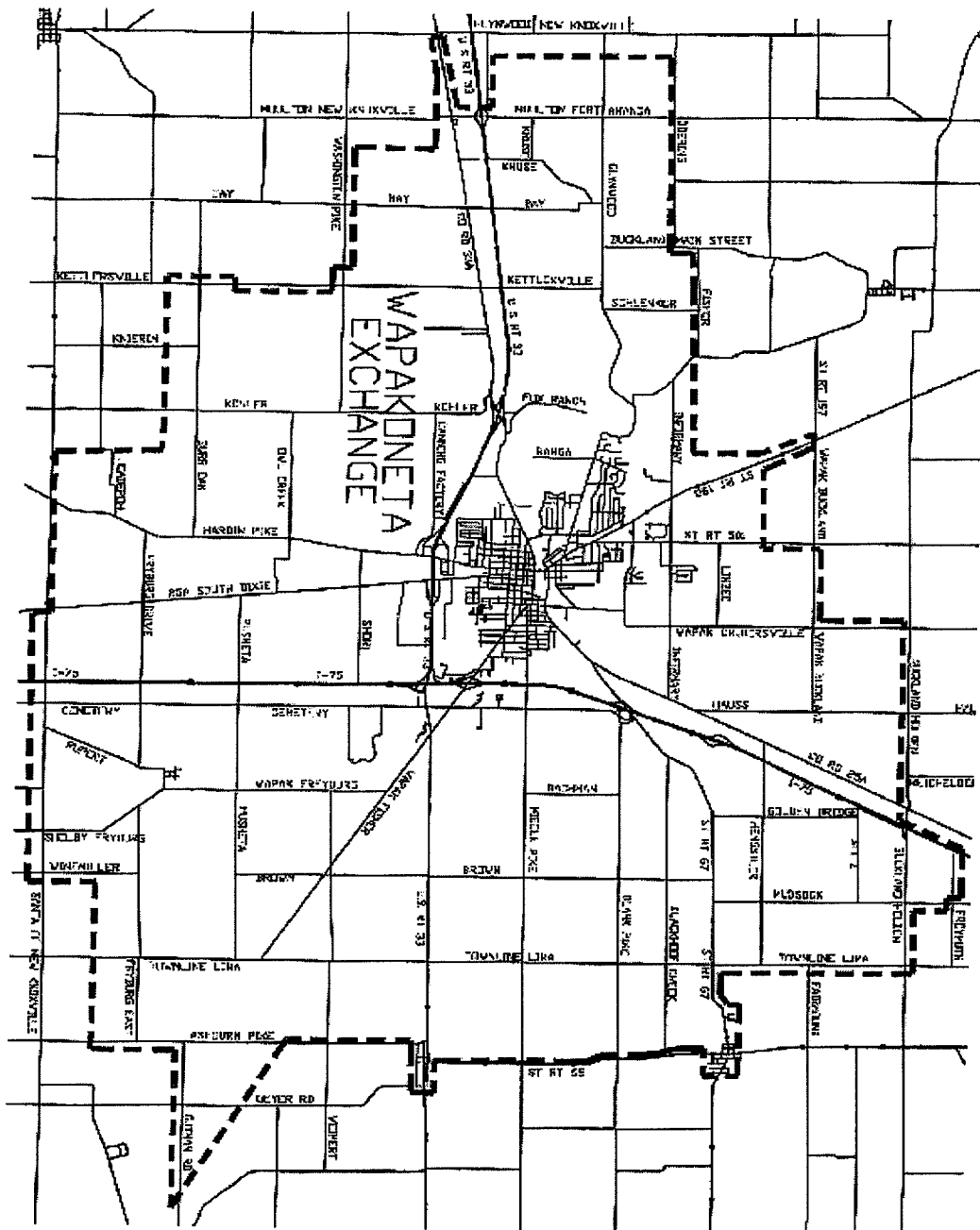
Buckland Telephone Company exchange: Buckland, Ohio

CenturyLink exchanges: Botkins, Jackson Center, Westminster, and Waynesfield, Ohio.

Frontier exchanges: St. Marys, Minster and New Bremen Ohio.#

#Subject to negotiations with Frontier North Inc.

WAPAKONETA EXCHANGE MAP



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Wapakoneta, Ohio

EXCHANGE RATES (Continued)

CRIDERSVILLE EXCHANGE RATES

A. RATES AND THEIR REGULATIONS (Continued)

1. Inside Based Rate Area

The following rates shall apply within the Base Rate Area and within the Cridersville, Ohio exchange area:

	<u>Net Monthly Rates</u>				<u>Payphone</u>
	<u>Business</u>	<u>Residence</u>	<u>Max.</u>	<u>Max.</u>	
1 st Individual or primary access line	\$11.20	\$11.20	\$ 7.50	\$7.50	\$10.20
Coin Supervision Additive					\$ 7.20
Payphone Access Line	\$11.20				

2. Outside the Base Rate Area

The following rates and mileage charges shall apply outside the Base Rate Area but within the Cridersville, Ohio exchange area:

	<u>Net Monthly Rates</u>				<u>Payphone</u>
	<u>Business</u>	<u>Residence</u>	<u>Max.</u>	<u>Max.</u>	
1 st Individual or primary access line	\$11.20	\$11.20	\$ 7.50	\$7.50	\$10.20
Coin Supervision Additive					\$ 7.20
Payphone Access Line	\$11.20				

Mileage Charges, per airline mile
or fraction thereof

\$ 1.00 \$1.00 \$ 1.00 \$1.00

Included in the access line rate is extended area service to the following points:

Telephone Service Company exchanges: Wapakoneta, Ohio.

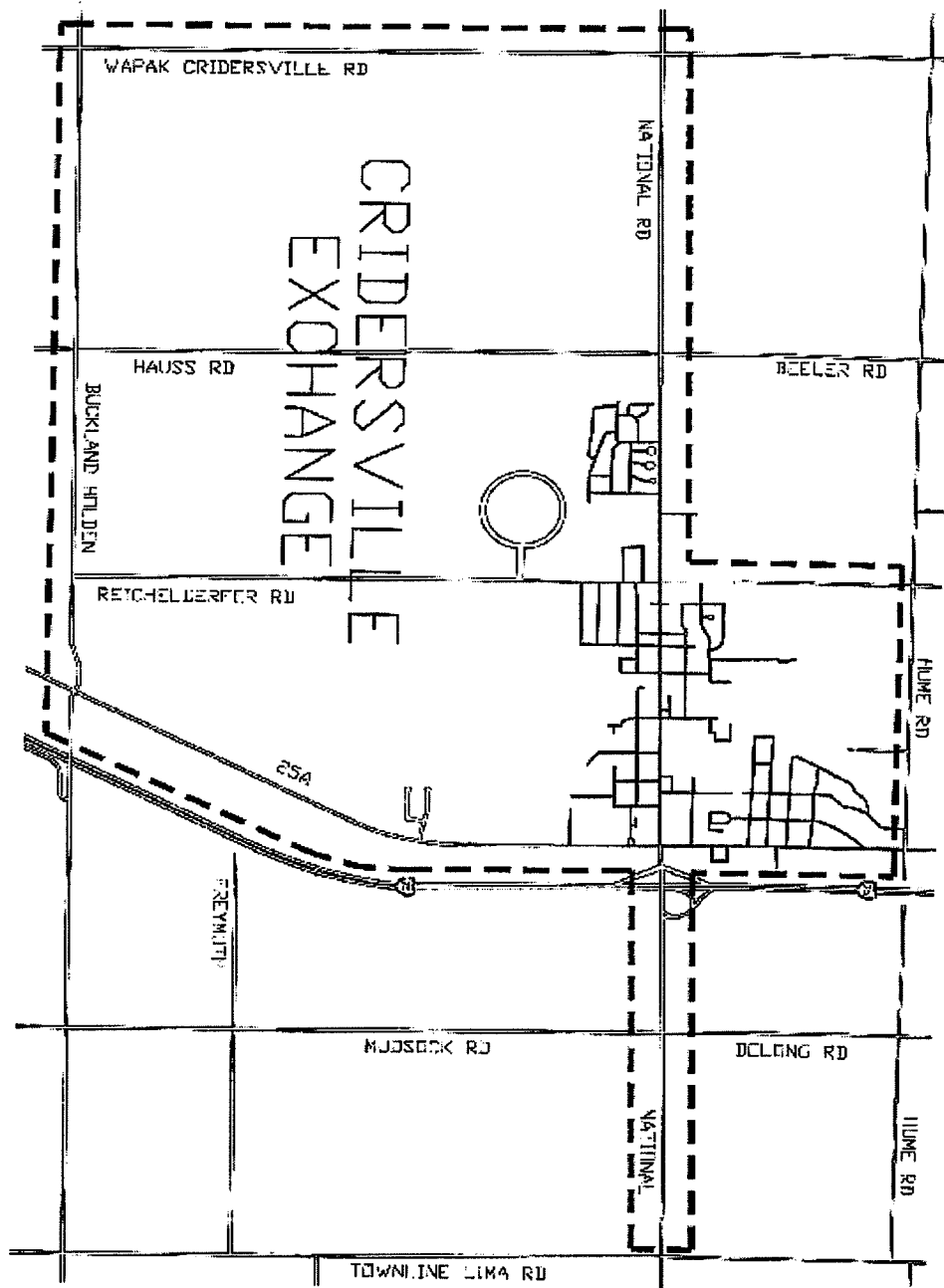
Buckland Telephone Company exchange: Buckland, Ohio

CenturyLink exchanges: Lima, Botkins, Jackson Center, Westminster, and Waynesfield, Ohio.

Frontier exchanges: St. Marys, Minster and New Bremen Ohio.#

#Subject to negotiations with Frontier North Inc.

CRIDERSVILLE EXCHANGE MAP



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Lonnie D. Pedersen, Chief Operating Officer

Wapakoneta, Ohio

EXCHANGE RATES (Continued)

B. SERVICE CONNECTION CHARGES

1. Line Servicing Charge

- a. A non-recurring line servicing charge will be made for the installation of a new access line.
- b. This charge applies for the engineering of and assignment of facilities associated with subscriber access lines and circuits.

Non-Recurring Charge

1st Individual or primary access line \$4.00

2. Service Order Charge

A non-recurring service charge will be made for services rendered to record or modify at the subscriber's request, information maintained by the telephone company relating to such subscriber's telephone service or account. When used in connection with installation of the access line the classification will be based on the access line classification. When used in connection of installing a calling feature it will be classified based on the actual feature classification.

Non-Recurring Charge

1st Individual or primary access line \$4.00

3. Central Office Connection Charge

- a. A non-recurring charge will be made for each access line or circuit ordered by a subscriber which involves the installation, move or change of the telephone line or circuit.
- b. This non-recurring charge is for establishing or changing central office connections which may include, but are not limited to, circuit design work and establishing or changing of central office connections. When used in connection with installation of the access line the classification will be based on the access line classification. When used in connection of installing a calling feature it will be classified based on the actual feature classification.

Non-Recurring Charge

1st Individual or primary access line \$8.25

EXCHANGE RATES (Continued)

B. SERVICE CONNECTION CHARGES (Continued)

4. Line Connection Charge

- a. A non-recurring charge will be made for each access line or circuit ordered by a subscriber which involves the installation, move or change of the telephone line or circuit.
- b. This non-recurring charge is for performing any of the operations associated with the actual connection of the network access line to a network interface.

Non-Recurring Charge

1st Individual or primary access line \$10.60

5. Trip Charge

- a. A non-recurring charge will be made for each access line or circuit ordered by a subscriber which involves the installation or placement of facilities to the subscriber's premise.
- b. This non-recurring charge is for performing any of the operations associated with the physical placement of facilities (e.g. drop wire, either aerial or buried) to serve a subscriber's premise.

Non-Recurring Charge

1st Individual or primary access line \$25.00

INTRALATA PRESUBSCRIPTION

A. INTRALATA PRESUBSCRIPTION

1. General

IntraLATA Presubscription is a procedure whereby a customer designates to the Telephone Company the carrier which the customer wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a customer who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective August 8, 1997.

2. IntraLATA Presubscription Options

Option A: Customer may select the Telephone Service Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Customer may select a carrier other than Telephone Service Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Customer may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the customer to dial a carrier access code to route all intraLATA calls to the carrier of choice for each call.

3. Rules and Regulations

Customers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all customers will be assigned to the Telephone Company's intraLATA carrier.

Customers of record or new customers may select either Options A, B or C for intraLATA Presubscription.

Customers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph E below.

INTRALATA PRESUBSCRIPTION (Continued)

A. INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify customers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA Presubscription Charges

a. Application of Charges

There will be no charges for a customer's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of customer notification of intraLATA presubscription availability.

New local service customers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at that time they place an order with the Telephone Company for local exchange service. If the new customer is unable to make a selection, at that time, the new customer will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new customer is still unable to make a selection, at that time, the Telephone Company will inform the new customer that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new customer will also be informed that the Telephone Company will assess a charge for any selections made after ninety (90) day window, and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

INTRALATA PRESUBSCRIPTION

A. INTRALATA PRESUBSCRIPTION (Continued)

a. Application of Charges (Continued)

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

- (i) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (ii) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

Manual Process	\$5.50
Electronic Process	\$1.25

FCC DESIGNATED N11 SERVICES

A. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

1. General

- a. 811 Dialing Code ("811 Service") is a three digit local dialing arrangement for telephone voice transmission access to all certified "One Call" notification systems entities as a toll free call. The Federal Communications Commission (FCC) assigned 811 dialing code for nationwide access to One Call Notification Systems.
- b. The three digit 811 abbreviated dialing One Call Notification code is assigned to the Approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
- c. 811 Service is available from Telephone Service Company within the Company service area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
- d. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where company subscribers' service plans include such charges.
- e. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

P.U.C.O. No. 6

FCC DESIGNATED N11 SERVICES (Continued)

A. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

2. Obligations of the Approved "One Call" Notification Systems Provider

- a. The 811 Provider must submit a written application to the Company for 811 Service at the state level. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
- b. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - i. The local, foreign exchange or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 provider must pay a number change charge as found in I.F.4 following.
 - ii. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - iii. An acknowledgment of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
- c. Local Calling for Company Subscribers
 - i. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for company subscribers.
 - ii. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The company will translate the 811 digits into the telephone number provided by the 811 Provider.

Issued: May 10, 2011

Effective: May 10, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2922-TP-ATA

Issued by the Public Utilities Commission of Ohio

Lonnie D. Pedersen, Chief Operating Officer

Wapakoneta, Ohio

FCC DESIGNATED N11 SERVICES (Continued)

A. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

2. Obligations of the Approved "One Call" Notification Systems Provider (Continued)

- d. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party of persons, for any personal injury to or death of any person or persons, or for any loss damage or distribution of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
- e. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company Subscribers.
- f. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
- g. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
- h. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
- i. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and released and all other rights from all holders of copyrights, trademarks and patents used in connection with said service.

FCC DESIGNATED N11 SERVICES (Continued)

A. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

2. Obligations of the Approved "One Call" Notification Systems Provider (Continued)

- j. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
- k. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
- l. The 811 Provider must work separately with competitive local exchange carriers ("CLECs") operating and serving customers in the Company's exchanges to ascertain whether 811 abbreviated dialing will be available to their end users.

3. Obligations of the Company

- a. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service of the effective date of this Tariff, whichever is later.
- b. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
- c. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
- d. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider established call centers.

FCC DESIGNATED N11 SERVICES (Continued)

A. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

3. Obligations of the Company (Continued)

- e. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operation tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

4. Liability

- a. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
- b. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
- c. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
- d. The Commission's local assignment and the 811 Service Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Service Provider for any damages the 811 Service Provider may incur that results from a national assignment of the 811 abbreviated dialing code.
- e. The Company will make every effort to route 811 calls to the appropriate 811 Service Provider call center, however, the Company will not be held responsibility for routing mistakes or errors.

P.U.C.O. No. 6

FCC DESIGNATED N11 SERVICES (Continued)

A. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

5. Other Terms and Conditions

- a. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described in Section 4, Sheet 39.II.E of this Tariff.
- b. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
- c. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the company or by other subscribers of abbreviated dialing codes. If after the notification the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
- d. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

P.U.C.O. No. 6

FCC DESIGNATED N11 SERVICES (Continued)

A. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

6. Rates & Charges

- a. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - i. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - ii. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
- b. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
- c. When translating the seven or ten digit number to the 811 abbreviated dialing code, application Service Connection Charges are specified in Section 5 of this Tariff will apply in addition to the rates listed below.
- d. Rates:

	Nonrecurring Charge
Central Office Charge ⁽¹⁾	\$175.00
Number Change Charge (per Telephone Number)	\$ 35.00

- ⁽¹⁾ This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

EXHIBIT C
(Narrative Summarizing Changes)

The Applicant hereby establishes a Basic Local Exchange Service (BLES) Tariff and detariffs certain services in accordance with the Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD. The Applicant intends only a) to remove from its tariff rates, terms and conditions of services required to be detariffed as a result of the adoption by the Commission of rules to implement Substitute Senate Bill 162, b) to add to the General Rules and Regulations Section of its new BLES Tariff three provisions that are standard in most other ILEC tariffs (Minimum Service Periods, Telephone Numbers, and Liability text relative to Service Irregularities), and c) to delete any references to party lines (the Applicant no longer offers party line service and has no customers remaining on that service).

The new BLES Tariff replaces and supersedes the Applicant's Telephone Service Tariff No. 5 in its entirety. The Applicant currently has four additional tariffs that appear on the Commission's website:

- 1) Intrastate Access Service Tariff, PUCO No. 1: This tariff **remains in effect and does not change.**
- 2) Intrastate Long Distance Service Tariff: This tariff is hereby deleted in its entirety.
- 3) Resale and Sharing Tariff No. 1: This tariff is hereby deleted in its entirety.
- 4) COCOT Tariff PUCO No. 1: This tariff is hereby deleted in its entirety.

EXHIBIT D
(Customer Notices)

The customer notices accompanying the affidavit attached hereto as Exhibit E were mailed to customers on April 1, 2011. In addition, on March 25, 2011 the notices were forwarded to the Commission-provided electronic mailbox (Telecomm-Rule07@puc.state.oh.us) in accordance with the Entry issued January 19, 2011 in Case No. 10-1010-TP-ORD.

EXHIBIT E
(Affidavit)

CUSTOMER NOTICE AFFIDAVIT

STATE OF OHIO:

SS:

COUNTY OF AUGLAIZE:

AFFIDAVIT

I, Lonnie Pedersen, am an authorized agent of the applicant corporation, Telephone Service Company, and am authorized to make this statement on its behalf. I attest that the customer notice(s) accompanying this affidavit were sent to affected customers through bill message on April 1, 2011, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on May 3, 2011 Wapakoneta, Ohio
(Date) (Location)



2 WILLIPIE ST.
WAPAKONETA, OH 45895

155 E. HIGH ST.
ST. MARYS, OH 45885

Page: 1 of 4

Account: 11024466

Bill Date: Apr 01 2011

Telephone: [REDACTED]

Name: [REDACTED]

Account Summary

Previous Balance Due \$16.57
Payment Received - Mar 10 \$16.57CR

Unpaid Balance as of Mar 23 \$.00

Current Charges Summary

TSC \$16.53CR
Total Current Charges Due by Apr 14 \$16.53CR

Credit Balance - Please Do Not Pay \$16.53CR

Your current Interlata long distance carrier is
TSC Long Distance

Your current Intralata long distance carrier is
TSC Long Distance

Please make checks payable to TELEPHONE SERVICE COMPANY

Please detach and remit with your payment

12024466 11024466 870
04/01/11 1 [REDACTED]

Total Credit Amount	\$16.53CR
Please Do Not Pay	

☐ Check here for address change



TSC
P. O. BOX 408
WAPAKONETA OH 45895-0408



P.O. BOX 408
WAPAKONETA, OH 45895-0408

222 772 110831057 28





Page: 3 of 4
Account: 11024466
Bill Date: Apr 01 2011
Telephone: [REDACTED]
Name: [REDACTED]

Message to our Customers (continued)

Billing Questions: 419-739-2200 in Wapak or 419-300-2300 in St. Marys* 8 a.m. - 5 p.m. M-F
Repair: Dial 611 in Wapak or St. Marys 24 hours a day
To order services: 419-739-2200 in Wapak or 419-300-2300 in St. Marys* 8 a.m. - 5 p.m. M-F
Are you moving? Call 419-739-2200 in Wapak or 419-300-2300 in St. Marys* 8 a.m. - 5 p.m. M-F
Payment arrangements: 419-739-2200 8 a.m. - 5 p.m. M-F
Online billing & payment: telserco.com 24 hours a day
*The St. Marys office is closed for lunch Monday through Friday from 1 p.m. - 2 p.m.

Red Flag Rule Notification to Customers

The Company and its employees will act in good faith and exercise reasonable efforts to try to observe and note the significance of Red Flags, and to take appropriate action(s) to detect, prevent and mitigate identity theft when one or more Red Flags are observed. However, identity theft is a very complex and changing crime perpetrated by clever and inventive criminals, and is often very difficult to detect before significant damage is done to the victim. The Company does not promise or guarantee to any existing, future or potential customer that it will be able to observe and note the significance of a Red Flag in any particular instance, or that it will be successful in any particular instance in detecting or preventing identity theft or mitigating injury from identity theft.

Save "Pig" Money with Total Talk! Bundle your favorite services from TSC and save. Total Talk Plus 1 includes Unlimited Long Distance plus Cable TV or High Speed Internet and Total Talk Plus 2 includes Unlimited Long Distance plus Cable TV and High Speed Internet service.

Sign up for a Total Talk package from TSC and you can "keep the change"!
Call us in Wapakoneta at 419-739-2200 or St. Marys at 419-300-2300.

Dear Customer,

Beginning on May 10, 2011 the prices, service descriptions, and the terms and conditions for services other than local flat rate service that you are provided by Telephone Service Company or TSC Communications, Inc. ("TSCCI") will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Telephone Service Company and TSCCI must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the Company's future service offerings at www.telserco.com or you can request a copy of this information by contacting:

Telephone Service Company/TSCCI
2 Willipie Street, P.O. Box 408
Wapakoneta, OH 45895

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and Telephone Service Company or TSCCI will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Telephone Service Company or TSCCI at (419)739-2200 or visit us at www.telserco.com.

Sincerely,

Telephone Service Company/TSC Communications, Inc.

TSC Telephone

Other Charges and Credits

Regulated Charges

Access Charge Res/Bus	(Mar 01 - Mar 31)	**	6.50CR
Res One Pty-c	(Mar 01 - Mar 31)	**	7.50CR
Enhance 911	(Mar 01 - Mar 31)	**	.13CR
Subtotal for [REDACTED]			14.13CR

Total Other Charges and Credits	14.13CR
--	----------------

** Indicates an item for which non-payment will result in disconnection of basic service.

Taxes and Surcharges

Federal Tax	.45CR
Federal Universal Service Fund	.97CR



Page: 1 of 4
 Account: [REDACTED]
 Bill Date: Apr 01 2011
 Telephone: [REDACTED] (See Account and Service Summary)
 Name: [REDACTED]

Account Summary

Previous Balance Due \$96.20
 Payments and Adjustments (see details) \$144.30CR
Credit as of Mar 23 \$48.10CR

Current Charges Summary
 TSC \$47.98
Total Current Charges Due by Apr 14 \$47.98

Credit Balance - Please Do Not Pay \$.12CR

Your current Interlata long distance carrier for 2 service(s) is VerizonBusiness

Your current Intralata long distance carrier for 2 service(s) is VerizonBusiness

Please make checks payable to TELEPHONE SERVICE COMPANY

Please detach and remit with your payment



04/01/11 [REDACTED] 882

Total Credit Amount	\$.12CR
Please Do Not Pay	

☐ Check here for address change

0070090597400100000045895040808
 TSC
 P. O. BOX 408
 WAPAKONETA OH 45895-0408





Page: 3 of 4
 Account: [REDACTED]
 Bill Date: Apr 01 2011
 Telephone: [REDACTED] See Account and Service Summary
 Name: [REDACTED]

Message to our Customers (continued)

Unlimited Long Distance plus Cable TV or High Speed Internet and Total Talk Plus 2 includes Unlimited Long Distance plus Cable TV and High Speed Internet service.

Sign up for a Total Talk package from TSC and you can "keep the change!"
 Call us in Wapakoneta at 419-739-2200 or St. Marys at 419-300-2300.

Dear Customer,

Beginning on May 10, 2011, the prices, service descriptions, and the terms and conditions for services other than a primary line provided by Telephone Service Company or TSC Communication, Inc. ("TSCCI") will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Telephone Service Company and TSCCI must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the Company's future service offerings online at www.telserco.com or you can request a copy of this information by contacting:

Telephone Service Company/TSCCI
 2 Willipie Street, P.O. Box 408
 Wapakoneta, OH 45895

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and Telephone Service Company or TSCCI will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Telephone Service Company or TSCCI at (419) 739-2200 or visit us at www.telserco.com.

Sincerely,

Telephone Service Company/TSC Communications, Inc.

Payments and Adjustments

Payments

Payment Received Feb 23
 Payment Received Mar 14

46.10CR
 98.20CR

Total Payments and Adjustments

144.30CR

Account and Service Summary

Service Information	Recurring Charges	Other Charges	Usage Charges	Taxes & Surcharges	Total
Account: [REDACTED]					
LND [REDACTED]	20.53	.00	.00	3.46	23.99
LND [REDACTED]	20.53	.00	.00	3.46	23.99
Total for [REDACTED]	41.06	.00	.00	6.92	47.98

Total Account and Service Charges

47.98

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

5/10/2011 10:49:45 AM

in

Case No(s). 90-5039-TP-TRF, 11-2922-TP-ATA

Summary: Application to Detariff Services electronically filed by Carolyn S Flahive on behalf of Telephone Service Company