

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of	)	
Nationwide Biweekly Administration, Inc.,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. 11-2767-TP-CSS
	)	
Velocity The Greatest Phone Company	)	
Ever, Inc.,	)	
	)	
Respondent.	)	

ENTRY

The attorney examiner finds:

- (1) On April 29, 2011, Nationwide Biweekly Administration, Inc. (Nationwide or Complainant), filed a complaint against Velocity The Greatest Phone Company Ever, Inc. (Velocity) alleging, inter alia, that Velocity has engaged in an unfair or deceptive act or practice by not providing a clear and not misleading explanation of the increased charges on Nationwide's bill. Additionally, Nationwide asserts that Velocity has threatened to disconnect service to Complainant if certain invoices are not paid.
- (2) Pursuant to Rule 4901-9-01(B), Ohio Administrative Code (O.A.C.), unless otherwise ordered, Velocity's answer is due on May 19, 2011.
- (3) On May 4, 2011, Complainant docketed a pleading requesting the Commission's assistance to prevent the termination of service to Nationwide at noon on May 5, 2011, as reflected in a disconnect notice attached to the May 4, 2011, pleading. In accordance with Rule 4901-9-01(E), O.A.C., Complainant agrees to pay during the pendency of the complaint all amounts to Velocity that are not in dispute.

- (4) Given the May 5, 2011, notice of termination of service, the attorney examiner finds that an immediate ruling is necessary. Pursuant to Rule 4901-9-01(E), O.A.C., the attorney examiner finds that Velocity should not disconnect service to Complainant during the pendency of this dispute. In making this determination, Complainant is instructed to pay during the pendency of this complaint all amounts to Velocity that are not in dispute.

It is, therefore,

ORDERED, That service to the Complainant not be disconnected in accordance with the finding 4. It is, further,

ORDERED, That a copy of this entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

By: Jeffrey R. Jones  
Jeffrey R. Jones  
Attorney Examiner

ST  
JRJ/sc

Entered in the Journal

**MAY 04 2011**

Betty McCauley

Betty McCauley  
Secretary