CenturyLink™
www.CenturyLink.com
5454 W. 110th Street
Overland Park, KS 66211

Via E-FILE

April 29, 2011

Ms. Renee' Jenkins, Director of Administration
Public Utilities Commission of Ohio
180 East Broad Street, 13th Floor
Columbus, OH 43215-0573

Re: United Telephone Company of Ohio d/b/a CenturyLink
Case No. 90-5041-TP-TRF
Case No. 11-2771-TP-ATA

Dear Ms. Jenkins:

Enclosed for filing is United Telephone Company of Ohio d/b/a CenturyLink filing to establish a tariff which is for BLES services and any other tariffed services as required in accordance with the Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD.

If you have any questions regarding this filing, please call me or Gary Baki at (614) 220-8629.

Sincerely,

/s/ Debra A. Levy

Debra A. Levy

Enclosures

cc: Gary Baki

OH 11-01

Debra A. Levy
Tariff Analyst II
Debra.Levy@CenturyLink.com
Voice: (913) 345-7571
Fax: (913) 345-6756

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for

DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of United Telephone Company of Ohio d/b/a CenturyLink to Detariff Services and make other changes related to the Implementation of Case No. 10-1010-TP-ORD)

TRF Docket No. 90-5041-TP-TRF
Case No.11- 2771-**TP- ATA**
NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) United Telephone Company of Ohio
DBA(s) of Registrant(s) CenturyLink
Address of Registrant(s) 100 CenturyLink Drive, Monroe, LA 71203
Company Web Address http://about.centurylink.com/tariffs/
Regulatory Contact Person(s) Gary Baki Phone 614-220-8629 Fax 614-224-3902
Regulatory Contact Person's Email Address gary.s.baki@centurylink.com
Contact Person for Annual Report Ken Buchan Phone 318-362-1538
Address (if different from above)
Consumer Contact Information Donna Powell Phone 866-883-7206
Address (if different from above)

Part I – Tariffs
Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	☐ ILEC	☐ CLEC	☐ CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tariffed pursuant to 4901:1-6-11(A); detariffing of all other services	☒	☐	☐
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	☐	☐	☐

Part II – Exhibits
Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
☒	Exhibit A	The existing affected tariff pages.
☒	Exhibit B	The proposed revised tariff pages.
☒	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
☒	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
☒	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, CenturyLink, and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) April 29, 2011 at (Location) Overland Park, Kansas

*(Signature and Title) /s/ Debra Levy, Tariff Analyst (Date) April 29, 2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Debra A. Levy verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) /s/ Debra A. Levy, Tariff Analyst (Date) April 29, 2011

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

United Telephone Company of Ohio
d/b/a CenturyLink

EXHIBIT A

United Telephone
Company of Ohio
d/b/a Embarq

Fourth Revised Title Sheet
Cancels
Third Revised Title Sheet
Also Cancels
Table of Contents
Check Sheet
Subject Index
Trademarks and Service Marks
Symbols
First Revised Sheet 4
through
Third Revised Sheet 45

P.U.C.O. NO. 1
MESSAGE TOLL TELEPHONE SERVICES TARIFF

In compliance with Case No. 06-1345-TP-ORD

And

Rule 4901:1-602(A)

All services in this tariff are detariffed. Items formerly listed here can be found on the Company's Legal webpage at http://www2.embarq.com/legal/rates_conditions.html

Issued: April 2, 2008

Effective: April 2, 2008

United Telephone Company Of Ohio
By Joseph R. Stewart, Assistant Secretary
Columbus, Ohio

In accordance with Case No.: 08-385-TP-ATA
Issued by the Public Utilities Commission of Ohio

P.U.C.O. NO. 1
PRIVATE LINE SERVICE TARIFF

In compliance with Case No. 06-1345-TP-ORD

And

Rule 4901:1-602(A)

All services in this tariff are detariffed.

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY OF OHIO
d/b/a **CenturyLink** (C)

P.U.C.O. No. 5

GENERAL EXCHANGE TARIFF

Governing the Application

of Local Exchange Tariff

for All Exchange Areas Served in the

STATE OF OHIO *

and

Includes

RATES, RULES AND REGULATIONS

United Telephone Company of Ohio is a wholly owned subsidiary of **CenturyLink**. Services offered (C)
pursuant to this tariff may be offered under the brand name **CenturyLink**. All regulated and tariffed
services offered by United Telephone Company of Ohio, under its brand name **CenturyLink** are subject (C)
to the terms and conditions of this tariff.

* Indiana rates are applicable to General Exchange Service customers located in Union City, Ohio.

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

Effective July 28, 2009, United Telephone Company of Ohio registered the fictitious name CenturyLink. Effective October 19, 2009, United Telephone Company of Ohio d/b/a Embarq, began operating under the name CenturyLink. As such, United Telephone Company of Ohio d/b/a CenturyLink hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Public Utilities Commission of Ohio, State of Ohio, by or adopted by United Telephone Company of Ohio d/b/a Embarq between September 1, 2006 and October 18, 2009.

By this notice, United Telephone Company of Ohio d/b/a CenturyLink also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which United Telephone Company of Ohio d/b/a Embarq has heretofore filed with said Commission.

CLASSIFICATION OF SERVICES

Tier 1
Basic Local Exchange Service (including 1st access line of local calling plans)
Basic Caller ID
Basic 9-1-1 Service
Call Setup Charge
Caller ID Block per Call
Enhanced 9-1-1 Service
Expanded Local Calling Plan
Extended Local Calling Service
Lifeline
Local Measured Service
Original Listing/Primary Listing
Mahoning County Local Calling Plan
Morrow County Local Calling Plan

Tier 1 Non-Core
Additional Basic Local Exchange Service lines (D)
Call Waiting (D)
Call Trace (*57)
Caller ID Block per Line for Key Trunk (D)
Enhanced Call Waiting
Payphone Line (D)
Private Switch Database Service
Non-Published Number Service
N11 Service Codes (Except 411) (D)
(D)

Tier 2
Remaining services not included in Tier 1 **- Non-Residential Tier 2 services have been detariffed** (C)

Non-Specific
Deposits
Late Payment
Returned Check Charges
Service Connection Charges
Service Change Charges*
Termination Liabilities

* Non-Recurring Service Charges are linked to the pricing flexibility of the service that they support.

MASTER INDEX

	Tariff	Section	Sheet	
Additional Labor and Miscellaneous Services	Access	13	1	
Advance Payments	General	3	1	
Advance Payments	Msg. Toll	Detariffed		
Application for Service	General	1	4	
Application of Business and Residence Service	General	1	9	
Application of Tariff	Msg. Toll	Detariffed		
ATM Service *	Pvt. Line	Detariffed		
Authorized Attachments or Connections *	Msg. Toll	Detariffed		
Availability of Facilities	General	1	1	
Base Rate Area	Local	A	2	
Basic Local Exchange Rates – All Exchange Areas	Local	B	1	
Schedule I – Local Calling Area 0 – 2,000	Local	B	1	
Schedule II – Local Calling Area 2,001 – 4,000	Local	B	1.1	
Schedule III – Local Calling Area 4,001 – 6,000	Local	B	1.2	
Schedule IV – Local Calling Area 6,001 – 12,000	Local	B	1.3	
Schedule V – Local Calling Area 12,001 – 25,000	Local	B	1.4	
Schedule VI – Local Calling Area 25,001 – 50,000	Local	B	1.5	
Schedule VII – Local Calling Area 50,001 – 100,000	Local	B	1.6	
Schedule VIII – Local Calling Area 100,001 – 200,000	Local	B	1.7	
Schedule IX – Local Calling Area 200,001 – 750,000	Local	B	1.8	
Schedule X – **Competitive** Local Calling Area 200,001 – 750,000 – Business (Mason Only)	Local	B	2	(T)
Schedule XI – **Competitive** Local Calling Area 200,001 – 750,000 –(Lebanon Only)	Local	B	2.1	
Schedule XII – **Competitive** Local Calling Area 50,001 – 100,000 (Lima Only)	Local	B	2.2	
Schedule XIII – **Competitive** Local Calling Area 50,001 – 100,000 (Mansfield Only)	Local	B	2.3	
Schedule XIV – **Competitive** Local Calling Area 200,001 – 750,000 (Warren Only	Local	B	2.4	(T)
Schedule XV – Competitive Local Calling Area 12,001 – 25,000	**Local**	**B**	**2.5**	(N)
Schedule XVI – Competitive Local Calling Area 25,001 – 50,000	**Local**	**B**	**2.6**	
Schedule XVII – Competitive Local Calling Area 50,001 – 100,000	**Local**	**B**	**2.7**	
Schedule XVIII – Competitive Local Calling Area 100,001 – 200,000	**Local**	**B**	**2.8**	
Schedule XIX – Competitive Local Calling Area 200,001 – 750,000	**Local**	**B**	**2.9**	(N)
Term Discount Plan	Local	Detariffed		
Termination Liability Charges	Local	Detariffed		
Discounts	Local	Detariffed		
Zone Charges	Local	B	3	
Basic Telephone Assistance	General	34	1	
Service Connection Assistance	General	34	1	
Link Up	General	34	3	
EMBARQ Ohio Lifeline	General	34	5	
Enrollment Process	General	34	7	
Income Eligibility	General	34	8	
Verification for Continued Eligibility	General	34	9	
Boundaries	General	1	16	
Broadcast of Recordings of Telephone Conversations	Msg. Toll	Detariffed		
Business Local Toll	Msg. Toll	Detariffed		
Call Blocking and Screening Services	General	31	1	
500 and 900 Call Blocking	General	31	1	
Billed Number Screening Service	General	31	3	
Selective Call Screening Service (Originating Line Screening)	General	31	5	
Toll Restriction	General	31	7	
Toll and Casual Dialing Restriction	General	31	9	

(M)

* Tier 2 Business Services are found in the Price List.

(M) Material previously appearing on this Sheet now appears on Sheet 2.

MASTER INDEX

	Tariff	Section	Sheet	
Call Line Identifier	General	26	1	(M)
Carrier Common Line Access Service	Access	3	1	
Centrex *	General	Detariffed		
Basic System Features	General	Detariffed		
Basic Standard Station Features	General	Detariffed		
Basic Attendant Features	General	Detariffed		
Charges for Service	General	1	4	(M)
Circuit Miles and Zone Charges *	General	Detariffed		
Exchange Circuits *	General	Detariffed		
Extension Circuits *	General	Detariffed		
Submarine Circuits *	General	Detariffed		
Zones *	General	Detariffed		
Combination Main Station Service	General	Detariffed		
Common Channel Signaling/Signaling System 7 (CCS/SS7)Data Base Services	Access	15	1	
Community Fire Reporting Service	General	Detariffed		
Conference Service	Msg. Toll	Detariffed		
Conditions Under Which Conference Service is Furnished	Msg. Toll	Detariffed		
Collect Call or Bill to a Third Telephone Number or Calling Card	Msg. Toll	Detariffed		
Initial Minute, Additional Minute and Service Charge	Msg. Toll	Detariffed		
Timing of Messages	Msg. Toll	Detariffed		
Method of Applying Rates	Msg. Toll	Detariffed		
Application of Special Charges	Msg. Toll	Detariffed		
Connection with Certain Facilities Provided by Subscribers	General	9	1	
Responsibility of the Subscriber	General	9	1	
Responsibility of the Telephone Company	General	9	2	
Violation of Regulations	General	9	3	
Network Control Signaling	General	9	3	
Network Protection Criteria	General	9	4	
Direct Electrical Connections	General	9	4	
Acoustic and Inductive Connections	General	9	6	
Customer Provided Terminal Equipment	General	9	7	
Data Transmitting and/or Receiving Terminal Equipment	General	9	7	
Direct Electrical Connections	General	9	7	
Acoustic, Inductive Connections	General	9	8	
Telephotograph Equipment	General	9	9	
Electrocardiogram and Electroencephalogram Equipment	General	9	10	
Audible Indicating Equipment	General	9	10	
United States Government Executive Departments and Agencies	General	9	10	
Voice Transmitting and/or Receiving Terminal Equipment	General	9	11	
Direct Electrical Connections	General	9	11	
Acoustic and Inductive Connections	General	9	11	
Recording Two-Way Telephone Conversation	General	9	12	
Customer-Provided Accessories	General	9	12	
Customer Provided Communications Systems	General	9	13	
Army, Navy and Air Force	General	9	14	
United States Coast Guard	General	9	15	
Police and Fire Department	General	9	16	
Power, Pipe Line and Railroad Companies	General	9	16	
Western Union Telegraph Company	General	9	19	
Automatic Warning System Connecting Arrangements	General	9	20	
Automatic Answer and Recording Equipment Connecting Arrangements	General	9	20	
Connection of FCC Registered Equipment	General	9	22	
Responsibility of Subscriber	General	9	22	

(M1)

(M) Material now appearing on this sheet previously appeared on Eighth Revised Sheet 1.
(M1) Material previously appearing on this sheet now appears on Sheet 3.

MASTER INDEX

	Tariff	Section	Sheet	
Connection of FCC Registered Terminal Equipment	General	9	25	(M)
Connection of Customer-Provided Non-Key Station Wire	General	9	26	
General Installation Specifications	General	9	27	
Material Specifications	General	9	29	(M)
Construction and Attachment Charges	General	5	1	
Right-of-Way	General	5	3	
Temporary Facilities	General	5	3	
Permanent Entrance Facilities	General	5	4	
Special Types of Construction or Facilities	General	5	5	
Facilities Confined to the Same Continuous Property – Other than Entrance Facilities	General	5	6	
Construction Charges	Msg. Toll	Detariffed		
Credit Cards	General	1	17	
Custom Calling Service *	General	21	1	
Call Forward Features	General	21	1	
Call Forwarding	General	21	1	
Call Forwarding	General	21	1	
Call Forward Fixed	General	21	1	
Call Forward No Answer	General	21	2	
Call Forward No Answer-Fixed	General	21	2	
Call Forward No Answer-Customer Controlled	General	21	2	
Call Forward Busy	General	21	3	
Call Forward Busy-Fixed	General	21	3	
Call Forward Busy-Customer Controlled	General	21	3	
Call Forward Remote Activation	General	21	3	
Call Forward Additional Paths *	General	Detariffed		
Speed Dial	General	21	5	
Three-Way Calling	General	21	5	
Enhanced Call Waiting	General	21	5	
Intercom Service	General	21	5	
Warm Line	General	21	5	
SignalRing Plus	General	21	6	
Subscriber Activated Call Block	General	21	6	
Call Forwarding of Call Waiting	General	21	7	
Call Hold	General	21	7	
Wake-Up	General	21	7	
Three-Way Calling with Transfer *	General	Detariffed		
Blind Transfer *	General	Detariffed		
Announced Transfer *	General	Detariffed		
Three-Way Conferencing with Option to Transfer *	General	Detariffed		
Defacement of Premises	General	1	3	
Denial of Service	Msg. Toll	Detariffed		
Deposits	General	3	1	
Deposits	Msg. Toll	Detariffed		
Derived Channel Services *	General	Detariffed		
Individual Voice Channels for Custom Access Solutions	General	Detariffed		
Determination of Toll Rate Distances Between Points within the State of Ohio	Msg. Toll	Detariffed		
Digital Capable Loop Service *	Pvt. Line	Detariffed		
Directory Assistance Service *	Access	9	1	

* Tier 2 Business Services are found in the Price List.

(M) Material now appearing on this sheet previously appeared on Tenth Revised Sheet 2.

MASTER INDEX

	Tariff	Section	Sheet	
Directory Listings *	General	2	1	(T)
Listings Furnished Without Extra Charge	General	2	2	
Original Listings	General	2	3	
Additional Listings	General	2	3	
Listings of Joint Users	General	2	4	
Restricted Service	General	2	5	
Foreign Exchange and Foreign Exchange Service Listings	General	2	5	
Listings of Alternate Call Numbers	General	2	5	
Application of Listing Charges	General	2	6	
Vanity Listings	General	2	7	
Adjustments and Liability	General	2	8	
Termination of Listings	General	2	8	
Non-Published Telephone Service	General	2	9	
Non-Listed Telephone Service	General	2	12	
Non-Address Telephone Service	General	2	13	
Number Change Charge	General	2	15	
Directory Assistance Service	General	2	15	
Dual-Name Listings	General	2	20	
Primary Listing	General	2	20	
Primary with Additional Listing	General	2	20	
EMBARQ Smart Connect	General	22	1	
Emergency Calls Offered at No Charge	Msg. Toll	Detariffed		
Ohio State Highway Patrol	Msg. Toll	Detariffed		
Governmental Fire Fighting	Msg. Toll	Detariffed		
Police	Msg. Toll	Detariffed		
Emergency Squad Service	Msg. Toll	Detariffed		
End User Access Service	Access	4	1	
Enhanced Frame Relay Service *	Pvt. Line	Detariffed		(T)
ESP Link *	General	Detariffed		(T)
Responsibility of the Customer	General	Detariffed		
Responsibility of the Telephone Company	General	Detariffed		
Termination of Liability Charges	General	Detariffed		
Exchange Areas	Local	C	1	
Exchange Circuits and Zone Charges	Local	A	2	
Exchange Classification	Local	A	1	
Expanded Interconnection Service	Access	17	1	
Explanation of Abbreviations *	Msg. Toll	Detariffed		
Explanation of Symbols *	Msg. Toll	Detariffed		
Explanation of Symbols	Access		1	
Explanation of Symbols and Abbreviations	General	B	1	
Explanation of Terms	General	C	1	
Explanation of Terms *	Msg. Toll	Detariffed		

*** Tier 2 Business Services are found in the Price List.** (N)

MASTER INDEX

	Tariff	Section	Sheet	
ExpressTouch *****	General	35	1	(T)
Return Call	General	35	1	
Caller ID **- Number Only**	General	35	1	
Caller ID Block	General	35	1	
Call Trace	General	35	2	
Repeat Dialing	General	35	2	
Selective Call Acceptance	General	35	2	
Selective Call Rejection	General	35	2	
Selective Call Ring	General	35	3	
Caller ID with Name	General	35	3	
Selective Call Forward	General	35	3	
Call Waiting ID	General	35	3	
Call Waiting with Options	General	35	3	
Pay Per Use	General	35	6	
Advantage	General	35	10	
Essentials	General	35	10	
Elite	General	35	10	
Classics Calling Package	General	35	11	
Priority Calling Package	General	35	11	
Access to Messaging Service	General	35	12	
Extended Local Calling Service	Local	F	1	
FCC Designated N11 Services	General	40	1	
211 Service for Information and Referral Services	General	40	1	
Obligation of the Approved Information and Referral Service Provider	General	40	1	
Obligation of the Company	General	40	5	
Liability	General	40	6	
Other Terms and Conditions	General	40	6	
Non-Emergency 311 Service	General	40	10	
Obligations of the Non-Emergency 311 Service Provider	General	40	11	
Obligations of the Company	General	40	13	
Liability	General	40	14	
Other Terms and Conditions	General	40	15	
Optional Features	General	40	15	
Reverse Notification Telephone Number Database Service	General	40	24	
Foreign Central Office Service *	Pvt. Line	Detariffed		(T)
Foreign Exchange Telephone Service	Pvt. Line	Detariffed		
Frame Relay Service *****	Pvt. Line	Detariffed		(T)
Obligations of the Telephone Company *****	Pvt. Line	Detariffed		
Obligations of the Customer *****	Pvt. Line	Detariffed		
Service Changes *****	Pvt. Line	Detariffed		
Additions to Service *****	Pvt. Line	Detariffed		
Administrative Charge *****	Pvt. Line	Detariffed		
Rate Elements *****	Pvt. Line	Detariffed		
User Network Interface *	Pvt. Line	Detariffed		
Frame Relay Access Port (FRAP) *****	Pvt. Line	Detariffed		
CIR and PVC *****	Pvt. Line	Detariffed		
Administrative Charge *****	Pvt. Line	Detariffed		
Network to Network Interconnection *****	Pvt. Line	Detariffed		
DCCS Interconnection Charge *****	Pvt. Line	Detariffed		
POP Interconnection Charge *****	Pvt. Line	Detariffed		
Gateway Charge *****	Pvt. Line	Detariffed		
Grade of Lines Offered (Commonly Referred to as Class of Service)	General	1	10	

*** Tier 2 Business Services are found in the Price List.** (N)

MASTER INDEX

	Tariff	Section	Sheet	
Installation, Maintenance and Repairs	General	1	15	
Integrated Services Digital Network (ISDN) *	General	36	1	(T)
Basic Rate Interface (BRI)	General	36	1	
Basic Rate Interface II (BRI II)	General	36	8	
Primary Rate Interface (PRI)	General	Detariffed		
Interconnection with Miscellaneous Common Carriers	Msg. Toll	Detariffed		
InterLATA Interexchange Private Line Service *	Pvt. Line	Detariffed		(T)
Voice Grade Services	Pvt. Line	Detariffed		
Translink	Pvt. Line	Detariffed		
Digilink	Pvt. Line	Detariffed		
Lightlink	Pvt. Line	Detariffed		
IntraLATA Intraexchange/Interexchange Private Line Services *	Pvt. Line	Detariffed		(T)
Voice Grade Services	Pvt. Line	Detariffed		
United Metallic	Pvt. Line	Detariffed		
Intrastate Miscellaneous Services	Access	21	1	
Joint User Service	General	Detariffed		
Key Telephone Systems	General	7	1	
Late Payment Charge	General	1	8	
Liability and Obligation of Telephone Company	General	1	1	
Liability of Telephone Company	General	1	2	
Limited Conversation	Msg. Toll	Detariffed		
Link Services *	Pvt. Line	Detariffed	1	(T)
Service Configurations	Pvt. Line	Detariffed	4	
Two-Point Service	Pvt. Line	Detariffed	4	
Multipoint Service	Pvt. Line	Detariffed	5	
Connections	Pvt. Line	Detariffed	9	
Term Discount Plan (TDP)	Pvt. Line	Detariffed	13	
Termination Liability Charges	Pvt. Line	Detariffed	14	
Digilink Service	Pvt. Line	Detariffed	15	
Translink Service	Pvt. Line	Detariffed	17	
Lightlink Service	Pvt. Line	Detariffed	19	
Optional Features and Functions – Applicable to Translink and Lightlink Service	Pvt. Line	Detariffed	21	
Central Office Multiplexing	Pvt. Line	Detariffed	21	
Clear Channel Capability (CCC)	Pvt. Line	Detariffed	21	
Extended Superframe Format (ESF)	Pvt. Line	Detariffed	22	
Multiplexed Service Connection	Pvt. Line	Detariffed	22	
List of Rate Centers	Msg. Toll	Detariffed		
Local Measured Service	Local	E	1	
Local Number Portability (LNP) Query Service	Access	20	1	
Local Service Area	Msg. Toll	Detariffed		
Local Toll Service	Msg. Toll	Detariffed		
Message Transmitting	General	1	3	
Misuse of Facilities	General	1	14	
Mobile Service Area	Msg. Toll	Detariffed		
Non-Payment of Toll Charges	General	1	6	
Obligation and Liability of the Telephone Company	Msg. Toll	Detariffed		
Obligation of Customer	Msg. Toll	Detariffed		
Operator Services	Access	16	1	
Opportunity 800 Service	Msg. Toll	Detariffed		
Optional Off-Peak Toll Service	General	Detariffed		
Optional Off-Peak Toll Service	Msg. Toll	Detariffed		
OptiPoint Service *	Pvt. Line	Detariffed		(T)
Ordering Options for Switched and Special Access Service	Access	5	1	
Ownership of Equipment and Facilities	General	1	11	

*** Tier 2 Business Services are found in the Price List.**

MASTER INDEX

	Tariff	Section	Sheet	
Payment for Service	Msg. Toll	Detariffed		
Payphone Line Service *	General	13	1	(T)
Liability	General	13	2	
Coin Control Service	General	13	3	
Quick-Call	General	13	3	
Answer Supervision	General	13	4	
Priority of Service	Msg. Toll	Detariffed		
Privacy ID	General	15	1	
Private Branch Exchange Service *	General	Detariffed		(T)
Toll Recording Trunks	General	Detariffed		
Direct Inward Dialing (DID) Service	General	Detariffed		
Direct Inward Dialing Functionality	General	Detariffed		
Promotional Offerings	Msg. Toll	Detariffed		
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Simply Five	Msg. Toll	Detariffed		
SONET Ring Service *	Pvt. Line	Detariffed		(T)
Customer Node	Pvt. Line	Detariffed		
Central Office Node	Pvt. Line	Detariffed		
Configuration Card	Pvt. Line	Detariffed		
Local Channel	Pvt. Line	Detariffed		
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Responsibility of the Company	Pvt. Line	Detariffed		
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*** Tier 2 Business Services are found in the Price List.**

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Discounts	General	Detariffed		
Ideal Solution	General	Detariffed		
Sure Solution II	General	Detariffed		
Choice Solution	General	Detariffed		
Standard Solution I	General	Detariffed		
Standard Solution II	General	Detariffed		
Basic Solution	General	Detariffed		
Classic Solution	General	Detariffed		
Priority Solution	General	Detariffed		
Economy Solution	General	Detar\iffed		
Economy Solution II	General	Detariffed		
Rotary Classic Solution	General	Detariffed		
Economy Bundle II A	General	Detariffed		
Complete Business Bundle	General	Detariffed		
Centrex Service II	General	Detariffed		
Standard Features	General	Detariffed		
Optional Features	General	Detariffed		
Term Discount Plan (TDP)	General	Detariffed		
Primary Rate Interface (PRI) Bundle – Business	General	Detariffed		
Connection Central Bundle	General	Detariffed		
MultiLine Bundle	General	Detariffed		

* Tier 2 Business Services are found in the Price List.

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*** Tier 2 Business Services are found in the Price List.**

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(M1)

(M1)

[1] **Effective March 25, 1999, Basic Rate Interface (ISDN-BRI) is grandfathered. Existing customers may continue to receive ISDN-BRI service under the conditions and rates as specified in this section, as long as there is no change to the customer's account.** (Z) (Z)

[2] **Effective July 30, 2008, this service is no longer available to new residential customers. Existing customers may retain their current service at the same location until such service is changed or discontinued by the customer.** (N) (N)

(M) Material now appearing on this sheet was previously found on Original Sheet 7.

(M1) Material previously found on this sheet now appears on First Revised Sheet 9 and Original Page 10.

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(M1)

(M1)

(M) Material now appearing on this sheet was previously found on Third Revised Sheet 8.

(M1) Material previously found on this sheet now appears on Original Sheet 10.

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

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(M) Material now appearing on this sheet was previously found on Third Revised Sheet 8.

(M1) Material now appearing on this sheet was previously found on Original Sheet 9.

This page is reserved for future use. (C)

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

EXPLANATION OF SYMBOLS AND ABBREVIATIONS

EXPLANATION OF SYMBOLS

(C)	-	to signify changed regulations	
(D)	-	to signify discontinued rate or regulation	
(I)	-	to signify increased rate	
(M)	**-**	**to signify matter moved/relocated within the tariff with no**	(N)
		change to material	(N)
(N)	-	to signify new rate or regulation	
(R)	-	to signify reduced rate	
(S)	-	to signify reissued matter	
(T)	-	to signify a change in text, but no change in rate or regulation	

EXPLANATION OF ABBREVIATIONS

KHz	-	Kilohertz
MCC	-	Miscellaneous Common Carrier
MHz	-	Megahertz
PBX	-	Private Branch Exchange
P.U.C.O.	-	Public Utilities Commission of Ohio
TWX	-	Teletypewriter Exchange Service
VHF	-	Very High Frequency
WATS	-	Wide Area Telecommunications Service

EXPLANATION OF TERMS

(D)

Access line - the Telephone Company facility that provides access to local and toll switched networks and is provided from the central office switching point up to and including the termination on the customer's premises in either a terminal block, jack or other point of termination. An access line may be a discrete entity, such as a wire pair or a channel in a multiplex system. (T)

Airline mileage - the standard method for determining distance between two points, the direct or airline distance point-to-point. (T)

Alphabetical directory - an alphabetical list of subscribers, joint users and others for whom directory listings are provided. An alphabetical directory may include the listings for one or more exchanges. More than one alphabetical directory may be included in one directory book. (T)

Attendant's cabinet - see private branch exchange system. (T)

Attendant position - see private branch exchange system. (T)

Attendant telephone - a telephone of any type or style furnished by the Telephone Company for use at switching, terminating or intercepting equipment. (T)

Auxiliary line service - auxiliary line service is additional line service furnished to supplement the primary line service of a subscriber. (T)

Base rate – a uniform rate for any form of exchange service exclusive of mileage from a serving central office. Base rates are provided in a portion of an exchange area set forth in the Local Exchange Tariff, P.U.C.O. No. 6. (T)

Base rate area - a specific section of an exchange area within which schedule rates for local service apply without exchange line mileage or without special rates in lieu of mileage. (T)

Basic local service area - see local service area. (T)

Battery power - power furnished by means of a circuit from a central office or other source of supply to a dial or common battery private branch exchange switchboard for talking, operating lamp or visual signals or relays. (T)

EXPLANATION OF TERMS

(D)

Call number - the telephone number designation with which a customer's service is identified. (T)

Central office - a switching unit in one location of a telephone system providing service to the general public, having the necessary equipment and operating arrangement for terminating and interconnecting subscriber lines and trunks, or trunks only. More than one central office may be located in the same building. (T)

Central office area - the specific section of territory served by a single central office or by a particular group of central offices located in the same building. (T)

Central office line - a circuit directly connecting an individual line main station, a private branch exchange switchboard or an intercommunicating system with a central office. (T)

Charges based on costs incurred - see rates or charges based on costs incurred. (T)

Channel - a path or paths for transmission of electrical energy between two or more Telephone Company central offices and/or exchanges or stations furnished in a manner the Telephone Company elects by wire, radio, fiber optics, or any combination thereof and by means of a single or multiple physical facility or route. (T)

A. Interexchange channel is the term applied to a circuit used for transmission of electrical energy between exchanges. (T)

B. Local channel is the term applied to a circuit used for transmission of electrical energy from the central office to a certain point or location within the same exchange area. (T)

Circuit - the term applied to a channel used for transmission of electrical energy. (see channel) (T)

Class of service - the term used in describing local exchange service furnished to a subscriber which denotes the nature of use for the service. The Telephone Company furnishes two classes of service, business and residence. (see grade of line) (T)

EXPLANATION OF TERMS

(D)

Commissions - a certain fee paid in consideration of service rendered the company by its agents. (T)

Communication systems - channels and other facilities which are capable, when not connected to exchange or long distance message telecommunications service, of two-way communications between customer-provided terminal equipment or Telephone Company stations. (T)

Connecting arrangement - the term "connecting arrangement" denotes the protective equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, when such customer-provided equipment does not conform to Part 68 of the FCC Rules and Regulations for direct connection of customer-provided terminal equipment. (T)

Connecting company - a corporation, association, firm or individual owning and operating one or more central offices and interchanging traffic directly or indirectly with the Telephone Company. (T)

Construction charge - a nonrecurring charge to cover the expense incurred by the Telephone Company for constructing facilities in order to furnish service. (T)

Continuous property - the continuous plot of ground, including and buildings thereon, occupied by a subscriber, which is not separated by public highways or by property occupied by others. However, where a subscriber owns or leases properties on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., which otherwise would be continuous, such properties are considered continuous property provided poles, conduit or submarine cable is not required for the placing of wire facilities between the properties or, if required, are provided and maintained by or at the expense of the subscriber. (T)

EXPLANATION OF TERMS

(D)

Cost incurred - see rates or charges based on costs incurred. (T)

Contract - the service agreement between a customer and the Telephone Company under which facilities and/or communication services are furnished. (T)

Cordless switchboard - see private branch exchange system. (T)

Customer - see subscriber. (T)

Customer-provided terminal equipment - devices or apparatus and their associated wiring provided by a customer which are connected to the communications path of the Telephone Company's exchange network either electrically, acoustically or inductively. (T)

Dial switching equipment - see private branch exchange system. (T)

Data access arrangement - the term "data access arrangement" denotes a protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in Section 11 of this tariff. (T)

Data set - a devise designed to accept from and/or impart to customer-provided data transmitting and/or receiving terminal equipment material in the form produced and/or accepted by the customer-provided terminal equipment into a form acceptable for transmission over Company facilities. (T)

Direct connection - connection of terminal equipment to the Telephone Company's exchange facilities by means other than acoustic and/or inductive coupling. (T)

Direct electrical connection - a physical connection of the electrical conductors in the communications path. (T)

Directory listing - the publication in the Telephone Company's alphabetical directory or information records of information relative to a subscriber's telephone number, by which telephone users are able to as-certain the telephone number of a desired telephone. (T)

EXPLANATION OF TERMS

(D)

Drop wire - that portion of a circuit between the pole line or cable distributing box and the building in which the station is located. (T)

Embarq Local Operating Company (a.k.a. Embarq LOC) - The term used to describe Embarq Corporation's Incumbent Local Exchange Carrier (ILEC). (N) (N)

Entrance facilities - facilities extending from the point of entrance on private property to the premise**s** in which service is furnished. (T)

Exchange - a basic unit for the administration of communication service in a specified area, called the exchange area, which usually embraces a city, town or village and a designated surrounding or adjacent area. It may consist of one or more central offices together with the associated plant used in furnishing communication service to the general public within that area. (T)

Exchange area - the territory included within boundaries of an exchange as shown on maps on file with the Public Utilities Commission of Ohio. (T)

Exchange line - a circuit directly connecting to an individual line main station, a private branch exchange switchboard or an intercommunicating system with a central office. (T)

Exchange service - the general telephone service rendered in accordance with individual Local Exchange Tariff and General Exchange Tariff pro-visions. Exchange service is a general term describing as a whole the facilities for local intercommunications, together with the right to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the Local or General Exchange Tariffs. (T)

A. Extension service - a classification of exchange service, furnished to a subscriber that is connected on the same central office access line as a main station. Extension instruments may be provided by the telephone company or by the customer on individual line service. (T)

B. Flat rate service - a classification of exchange service furnished a subscriber under tariff provisions for which a stipulated charge is made regardless of the amount of use. (T)

C. Foreign central office service - a classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished. (T)

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

(D)

Exchange service (Continued) (T)

D. Foreign exchange service - a classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served. (T)

E. Individual line service - a classification of exchange service which provides that only one main station shall be served by the circuit connecting such station with the central office or other switching unit. (T)

F. Touch-Tone calling service - a classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of push buttons in lieu of a rotary dial. (T)

Exchange station - a station owned by the Telephone Company and connected directly or indirectly with a central office of the Company over its own lines. (T)

A. Primary station - a station directly connected with a central office switchboard by an individual line circuit. (T)

B. Extension station - a station connected with a primary station either directly or through some switching device, other than a private branch exchange switchboard. (T) (M)

C. Private branch exchange station - any station (including the operator's set or sets) connected directly or indirectly with a private branch exchange switchboard. (T) (M)

(M) Material now appearing on this sheet was previously found on First Revised Sheet 7.

EXPLANATION OF TERMS

(D)

Expense incurred by Telephone Company – whenever the term "expense incurred by Telephone Company" is applied in this tariff, such expense will be the actual expenditure by the Telephone Company for material, labor, engineering, supervision, motor vehicle, tools and any other expenditure incident to the situation. (T)

Extension line - a circuit connecting a primary station with an extension station, a private branch exchange station with a private branch switchboard or an audible or visual signal. (T)

Extension signals - a bell, horn, bell chime, gong or lamp mounted remotely and connected to the same circuit as, and operated in connection with, the signaling device of the associated telephone station. (T)

Extension station - see telephone station (T)

(D)

Flat rate service - a class of local exchange service that allows unlimited local calling at a fixed recurring monthly charge. (T)

Foreign attachment - the attachment of a wire or cable of the Telephone Company to a pole or other property, of another company or individual, or the attachment of a wire or cable of another company or individual to a pole or other property of the Telephone Company. (T)

Foreign central office - any central office other than that which serves the area in which the subscriber is located. (T)

EXPLANATION OF TERMS

(D)

Foreign central office service - exchange service furnished to a subscriber in a multi-office exchange from a central office other than that regularly serving the central office area in which the subscriber is located. (T)

Foreign equipment - equipment not owned by the Telephone Company, the use of which is not authorized by the Telephone Company in connection with service which it renders. (T)

Foreign exchange line mileage - the measurement applying to that portion of a central office line from the foreign central office to the normal central office, for which a monthly charge is made in addition to the base rate for exchange service. (T)

Foreign exchange service - exchange service furnished from an exchange other than that which regularly serves the exchange area in which the subscriber is located. In connection with foreign exchange service, the term "foreign exchange" is applied to the exchange in which the service is furnished, whereas the exchange in which the subscriber is located is termed "normal exchange". (T)

(D)

Grade of line (commonly referred to as class of service) - the term used in describing exchange service with respect to the number of main stations which may be connected to a central office line. The Telephone Company furnishes grades of lines, e.g., individual line and trunk. All the various grades of line are referred to as urban services. (T)

Grade of service – a measurement used to determine equipment quantities required to provide adequate calling capacity based on the percentage of calls attempted during the average busy hour of the busy season which have a probability of encountering busy conditions. (T)

A grade of service is used in describing exchange service with respect to the number of customers that may be served on a local access line. The Telephone Company furnishes the following grade of service: One-Party.

EXPLANATION OF TERMS

(D)

Harm - electrical hazards to telephone company personnel, damage to telephone company equipment, malfunctions of telephone company billing equipment and degradation of service to persons other than the user of the subject terminal equipment as well as the calling or called party. (T)

(D)

Individual line - a central office line designed for the connection of one primary station only. (not a private branch exchange trunk line) (T)

Initial contract period - the minimum length of time for which a sub-scriber is obligated to pay for service, facilities or equipment whether or not retained by the subscriber for that minimum length of time. (T)

Interface - that point on the premises of the customer at which provision is made for connection of customer-provided facilities to exchange facilities provided by the Telephone Company. (T)

Interoffice trunk - see trunk line. (T)

(D)

Joint user service - joint user service is an arrangement whereby an individual, firm or corporation whose telephone needs do not justify the provision of separate subscriber service is permitted to use the service of a subscriber. (T)

(D)

EXPLANATION OF TERMS

(D)

Local service - see exchange service (T)

Local calling area - that area throughout which an exchange subscriber paying a given rate has calling privileges without the payment of a toll message charge. A local calling area may be one or more than one exchange. (T)

Local service area - that area throughout which an exchange subscriber paying a given rate obtains telephone service without the payment of a toll message charge. A local service area may be made up of one, or more than one, central office. (T)

(D)

Main station - (equivalent) - keys or other terminating devices used as a substitute for station apparatus. (T)

Main station - see telephone station (T)

Maintenance of service charge - the nonrecurring charge applicable for each visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty was caused by, or resulted from, the use of customer-provided terminal equipment, protective circuitry, data equipment or communications system connected to company facilities. (T)

Message - a communication between telephone stations requiring the use of telephone central office facilities. (T)

A. Local message - a message from a subscriber's telephone station to another telephone within the same local service area and furnished under the provisions of the exchange tariff. (T)

B. Toll message - a message between stations in different local service areas and furnished under the provisions of the toll tariff applicable. (T)

C. Station to station toll messages - a toll message in which the user stipulates a desire for communication only with a specified telephone number. (T)

EXPLANATION OF TERMS

(D)

Message (Continued) (T)

D. Person to person toll message - a toll message in which the user stipulates a desire for communication with a specified person or persons. (T)

E. Sent collect toll message - a toll message in which the user stipulates a desire that the called party accept the charges applicable to the message. (T)

F. Message call toll messages - a toll message in which the user stipulates a desire for communication only with a specified person or persons which can be met only by utilizing the services of a messenger. (T)

G. Appointment call toll messages - a toll message in which the user stipulates a desire for communication only with a specified person or persons, at only a specified time. (T)

Mileage - the measurement upon which charges are based for extension, tie and private lines and for lines serving exchange stations located outside the base rate area of the connecting central office. (T)

Miscellaneous common carrier - a miscellaneous common carrier as defined in Part 21 of the Rules and Regulations of the Federal Communications Commission is a person engaged in rendering communications service for hire to the public who is not engaged in the business of providing either a public landline message telephone service or public message telegraph service. For the purpose of this and all other Telephone Company tariffs, the term "miscellaneous common carrier" shall apply only to such carriers, as defined above, who are duly licensed by the Federal Communications Commission and the Public Utilities Commission of Ohio. (T)

Motel service - private branch exchange service furnished in transient and apartment motels. (T)

Move charge - the charge which, under certain conditions, a subscriber is required to pay, when at his request, his service is continued under the same or superseding contract at a different location on the same premises within the same building. (T)

EXPLANATION OF TERMS

(D)

Network control signaling - the transmission of signals used in the telephone company's exchange facilities which perform functions such as supervision (control, status, and charging signals), address signaling (dialing), calling and called number identification and audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system. (T)

Network control signaling unit - the term "network control signaling unit" denotes the terminal equipment furnished for the provision of network control signaling. (T)

Normal exchange - the exchange that serves the exchange area in which the subscriber is located. (T)

(D)

Operator's set - a telephone used by an operator at the switchboard con-sifting of a receiver, transmitter and cords for connecting it with the switchboard. (T)

(D)

Plug - a contact member on the end of an electrical cord which terminates the cord conductors. It can be inserted into a fixed jack, connector or receptacle to make temporary connections with the conductors they terminate. (T)

Portable telephone set - a telephone set equipped with cord terminating in a plug for use in connection with a circuit terminating in jacks. (T)

(M)

(M) Material previously found on this sheet now appears on Second Revised Sheet 13.

EXPLANATION OF TERMS

(D)

Premises - a premises can be any of the following: a portion of an individual house or building entirely occupied by one family; one flat or apartment occupied by one family; any room of an office building; two or more floors of an office building; or) (T) (M) (M)

A. Two or more entire buildings used and occupied solely by the subscriber at one time when those buildings are connected by enclosed passageways (overhead bridges, tunnels, or at ground level) or by common basements, permitting access from one building to the other, or when there is full access between adjoining buildings by means of doorways or open archways; provided such passageways, basements, doorways and archways are suitable for the routing and proper protection of inside cable or wire type facilities; or (T)

B. Portions of two or more buildings, used and occupied by the subscriber at one time when such portions of the buildings are made continuous between the areas used and occupied by the subscriber by means of enclosed passageways (overhead bridges, tunnels, or at ground level), or by a common basement used and occupied solely by the subscriber, or when there is full access by means of doorways or open archways between the areas used and occupied by the subscriber in adjoining buildings; provided such passageways, basements, doorways and archways are suitable for the routing and proper protection of inside cable or wire type facilities. (T)

NOTE: In the event that a subscriber refuses to allow the Telephone Company to install inside cable and wire type facilities in the passageways, basements, doorways or archways referred to in 1 and 2 above, the buildings or portions of buildings involved shall be considered as separate premises.

Primary station - the first station directly connected with a central office by an individual line circuit. Subsequent stations are classified as extensions. (T)

Private branch exchange station - see telephone station. (T)

(M) Certain material now appearing on this sheet was previously on Original Sheet 12.

EXPLANATION OF TERMS

(D)
Private branch exchange system – a telecommunications switching device, either automatically or manually operated, serving terminal equipment and providing public network access. (T)

EXPLANATION OF TERMS

(D)

Private line - a circuit, not connected with the general telephone switching system, which makes use of the same facilities as the usual type of telephone circuit. Terminating equipment may or may not be furnished by the subscriber, but it must in each case be approved by the Telephone Company. (T)

Private line station - a station of a private system or a station connected to a private line. (T)

Private property - the continuous plot of ground, owned or leased, not separated by public highways or by property occupied by others. (T)

Private system - a nonsystem connected arrangement of equipment, furnished by the Telephone Company, consisting of a switchboard or switching devices providing for intercommunication. (T)

Public highways - a road, street, highway, lane or alley under the control of and kept by the public. (T)

EXPLANATION OF TERMS

(D)

Rates or charges for special assemblages based on investment (cost incurred) - Rates and charges are calculated on cost of installation including engineering and any other items chargeable to telephone plant accounts. (T)

Annual charge rates as developed are applied to the investment total to determine the annual rate or charge. Included in the annual charge rate are the following:

A. Administration (T)
B. Depreciation
C. Federal income tax
D. Maintenance
E. Cost of money
F. Other taxes (T)

Receiver - hand receiver - the type regularly furnished at a subscriber's telephone station. (T)

Registered protective circuitry - separate, identifiable and discrete electrical circuitry designed to protect the telephone network from harm and which is registered in accordance with Part 68 of the F.C.C. Rules and Regulations. (T)

EXPLANATION OF TERMS

(D)

Registered terminal equipment - terminal equipment which is registered in accordance with Part 68 of the F.C.C. Rules and Regulations. (T)

Relay circuit - an arrangement of circuits to provide for electrical separation but at the same time allow for the transfer or passage of operations from one circuit to one or more circuits and also to provide, where necessary, additional sources of energy. (T)

Right-of-way - the right which the Telephone Company obtains to use the land of another for purpose of installing, constructing, operating and maintaining its facilities. The phrase "right-of-way" also means a strip of land which the Telephone Company has acquired the right to use for its facilities. (T)

A. Private right-of-way - a right-of-way on private property not a part of a public road or highway. (T)

B. Public right-of-way - a right-of-way on public property under control of and maintained by a governmental agency such as a road or highway. (T)

Rotary service - an arrangement by which two or more lines or private branch exchange trunk lines furnished to a subscriber at any given location are grouped so that calls to the first number of the grouped lines are automatically routed to the first non-busy line of the lines so grouped and a busy signal or busy report is not given unless all of the grouped lines are busy. (T)

EXPLANATION OF TERMS

(D)

Service connection charge - a nonrecurring charge applying to the establishment of service for a subscriber and certain subsequent additions or changes to that service. (T)

Special equipment or special assemblage of equipment (T)

A. Equipment not considered standard by the Telephone Company. (T)

B. An arrangement, not considered standard by the Telephone Company, of standard equipment;

C. An assemblage, not considered standard by the Telephone Company, of standard equipment;

D. Any combination, thereof;

E. A modification of standard equipment, either by way of an additional or supplemental item, device or feature, or by way of omission of an item, device or feature, or by way of modification which does not involve either an addition, a supplement or an omission, or (T)

F. the use of standard equipment which, because of the peculiar circumstances of the operation, location or desires of a subscriber exists for a purpose not considered standard by the Telephone Company, and for which specific rates or charges are not set forth in the tariffs of the Telephone Company, but is furnished in connection with a communication service or equipment supplied to a subscriber under the provisions of a tariff of the Telephone Company. (T)

Station bell - a station bell is a bell of the type regularly furnished as a part of a telephone station. It is operated by ringing current and is mounted in the base of the telephone instrument or in close proximity to the telephone with which it is associated. (T)

EXPLANATION OF TERMS

(D)

Standard jacks - Data or voice jacks required under Part 68 of the F.C.C. Rules and Regulations for all connections of registered terminal equipment to the telephone network. (T)

Submarine conductor - a circuit in a submarine cable used for the transmission of speech or electrical energy across a body of water. (T)

Subscriber - the individual, partnership, association, corporation, etc., who contracts for telephone service, communication services and/or facilities and is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company. (T)

Subscriber-provided accessories - devices which are mechanically attached to, or used with, the facilities furnished by the Telephone Company and which are independent of and not electrically, acoustically or inductively connected to the conductors in the communications path of the telecommunications system. (T)

Subscriber-provided terminal equipment - devices or apparatus and their associated wiring, provided by a subscriber, which do not constitute a communication system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically or inductively. (T)

Suspension of service - a temporary discontinuance of service at the subscriber's request without termination of contract. (T)

Switchboard - see private branch exchange service (T)

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GENERAL EXCHANGE TARIFF

EXPLANATION OF TERMS

(D)

Telephone station - the network control signaling unit and any other equipment provided at a customer's premises or at a payphone locations which enables the sending and/or receiving of communications. (T)

A. Company station - a station owned and maintained by the Company. (T)

B. Main station - a station directly connected by means of an individual line with a central office.

C. Extension station - an additional station connected on the same circuit as the main station and subsidiary thereto. (T)

D. Private branch exchange station - a station connected with a private branch exchange switchboard or dial switching equipment. (T)

E. Private branch exchange extension station - a telephone set which is bridged to the same line as the PBX station. (T)

F. Private branch exchange interior station - a station that cannot originate or receive local or long distance calls either directly or through an attendant. (T)

G. Private branch exchange trunk - see exchange line. (T)

H. Key telephone system extension station - any station connected with a key telephone system. (T)

I. Centrex main station - a main station of a Centrex system which has full in-dialing privileges, access to and from attendant position and intrasystem dialing privileges. (T)

Teletypewriter - a teletypewriter consists of apparatus designed for the sending and receiving, sending only and receiving only of typewritten messages transmitted electrically. (T)

Terminal - the designation given equipment with which a circuit is connected or the equipment on which a circuit terminates. (T)

Terminal loop - that portion of a telephone circuit between the subscriber's premises and the central office serving the area in which the premises are located. (T)

EXPLANATION OF TERMS

(D)

Termination charge - a charge applied under certain conditions when a contract for service is terminated by the subscriber before the expiration of the contract term. (T)

Tie line - a circuit connecting a PBX system with another PBX system or Centrex system, or a circuit connecting a Centrex System with a PBX system or another Centrex system or switching equipment locations of the same Centrex system, where both terminals of the circuit are in the same exchange. (T)

Toll line - a circuit used exclusively for the transmission of toll messages between points located in different local service areas. (T)

Toll message - a message between stations in different local service areas and furnished under the provisions of the toll tariff applicable. (T)

Toll office - a central office used primarily for completing and supervising toll messages. (T)

Toll station - a company station installed for the convenience of the public or of a subscriber in a locality where the Telephone Company does not generally furnish exchange service and from which established toll rates are charted for all messages sent over the Telephone Company's lines. (T)

Touch-Tone Service - the originating of a telephone call through the use of a bank of push buttons usually located in or associated with a telephone instrument in lieu of the standard rotary type dial. (T)

Trunk - a circuit over which subscriber's messages are sent between two central offices or between the central office and a private branch exchange system or key system. (T)

A. Interoffice trunk - a circuit connecting central offices located in the same local service area. (T)

B. PBX trunk - a circuit connecting a private branch exchange switchboard with a central office switchboard. (T)

C. Key system trunk - a circuit connecting a key system with a central office switchboard. (T)

EXPLANATION OF TERMS

(D)

Underground service connection - a subscriber's drop wire which is run underground from a pole line or an underground distributing cable. (T)

Zone rate area - a clearly defined area of an exchange located outside base rate areas, divided into zones or bands within which an additional charge, in lieu of mileage, is made for each grade of line (class of service). (T)

TRADEMARKS AND SERVICE MARKS USED IN THIS TARIFF

Below is a list of trademarks and/or service marks for services which are offered in this Tariff. These trademarks and/or service marks are owned by Embarq Corporation and are used by Embarq Communications, Inc. with express permission. These designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks will still apply. Trademarks and service marks that are owned by Embarq Corporation cannot be used by another party without authorization.

(T)

EMBARQ ® (T)
EMBARQ ®

GENERAL REGULATIONS

Payphone Line Service may be connected to the telephone network as outlined in Sections 9 and 13.

This tariff does not permit, by a certified local exchange carrier or any other entity, the purchase of local residential service for resale as business service. Nor does this tariff permit the purchase of lifeline telephone service, for resale to other than qualifying lifeline customers. Such resale is prohibited.

I. DESCRIPTION

The following general regulations are applicable in addition to other regulations, rates and charges specified in other sections of this tariff and in the Local Exchange Tariff as they may be revised, added to or supplemented by superseding sheets.

II. LIABILITY AND OBLIGATION OF TELEPHONE COMPANY

A. Availability of facilities

The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable facilities and rights-of-way without unreasonable expense and to provide for the installation and testing of those facilities required incident to the furnishing and maintenance of that service.

B. Unauthorized Access and Hacking (N)

Except for physical damage to Customer's transmission facilities or Customer premise equipment directly caused by the Company's negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, Customer's equipment, data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or Customer premise equipment. Customer is responsible for any Company service or usage charges resulting from any such unauthorized access, unless a tariff, schedule or other written agreement expressly states otherwise. (N)

GENERAL REGULATIONS

II. LIABILITY AND OBLIGATION OF TELEPHONE COMPANY (Continued) (M) (M1)

B. Liability of Telephone Company

1. Due to the fact that the subscriber has exclusive control of his communications over facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished him by the Telephone Company, and because of unavoidable errors incident to the services and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Telephone Company are subject to terms, conditions and limitations as herein specified.

2. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, error or defects in transmission occurring in the course of furnishing service or other facilities and not caused by customer-provided equipment or facilities or by the negligence of the subscriber or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall be governed by the provisions in Chapter 4901:1-5, Ohio Administrative Code.

   Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

3. The subscriber indemnifies and saves the Telephone Company harmless against claims for libel, slander or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with facilities of the Telephone Company, apparatus and systems of the subscriber; against all other claims arising out of any act or omission of the subscriber connection with facilities provided by the Telephone Company; and against any and all losses from damage to the subscriber's facilities or equipment attached or connected to facilities furnished by the Telephone Company. (M) (M1)

(M) Material now appearing on this sheet was previously found on Third Revised Sheet 1A.

(M1) Material previously found on this sheet now appears on Second Revised Sheet 3.

GENERAL REGULATIONS

II. LIABILITY AND OBLIGATION OF TELEPHONE COMPANY (Continued) (M) (M1)

C. Message transmitting

1. Except as otherwise specifically provided in this tariff, the Tele-phone Company does not transmit messages but offers the use of its facilities for communications between subscribers.

D. Defacement of premises

The Telephone Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the attachment of Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof when such defacement or damage is not the result of negligence of the Telephone Company.

E. Use of connecting company lines

When lines of another telephone company are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company shall not be held liable for any act or omission of the other company.

F. Service at outdoor locations

The Telephone Company will refuse to provide, maintain or restore service at outdoor locations unless subscriber agrees in writing to indemnify and save harmless the Telephone Company from and against any and all loss or damage that may result to telephones, apparatus, wiring or other equipment furnished by the Telephone Company at such locations.

G. Subscriber Billing Adjustments for Local Exchange Service

The Telephone Company incorporates by reference, and will adhere to, the guidelines for subscriber billing adjustments for local exchange service, as found in rule 4901:1-5 of the Ohio Administrative Code. (M) (M1)

(M) Material now appearing on this sheet was previously found on First Revised Sheet 2.

(M1) Material previously found on this sheet now appears on Fifth revised Sheet 4.

GENERAL REGULATIONS

III. APPLICATION FOR SERVICE (M) (M1)

A. The Telephone Company reserves the right to refuse service to an applicant who has an outstanding account for local exchange service with the Telephone Company until the amount due is paid in full.

B. When an application for service is cancelled before the service is established, the applicant or subscriber will be required to reimburse the Telephone Company for all expenses incurred in connection with the application for service and installation of facilities before cancellation is received; however, this charge is not to exceed the service connection and contract termination charges applicable if the service had been established.

C. Any change in rates or regulations authorized by the Public Utilities Commission of Ohio effects a modification of all contracts for service to that extent, without further notice.

IV. CHARGES FOR SERVICE

A. The Telephone Company will endeavor to mail its bills for telephone service on or before the same date each month.

B. The subscriber is responsible for prompt payment each month of all charges for facilities and services, including charges for all calls originated at or collect, third number or special billed calls accepted at such facilities.

The subscriber shall submit his payment of charges in the return envelope supplied with his bill or to any agency authorized to receive such payment.

C. Charges for local telephone service, equipment and facilities are payable monthly in advance and are payable on receipt, except the following:

1. Charges for toll messages. (Billed in arrears.)

2. Fractional part of the current billing month is the pro rata share of monthly charge when service is established.

3. Change in billing date will be charged pro rata share of service received. (M) (M1)

(M) Material now appearing on this sheet was previously found on First Revised Sheet 3.

(M1) Certain material previously found on this sheet now appears on Sixth Revised Sheet 5 and Original Sheet 6.

GENERAL REGULATIONS

IV. CHARGES FOR SERVICE (Continued)

D. If the bill is not paid within 20 calendar days following the date of the bill, the account will be considered delinquent.

E. A delinquent account may subject the subscriber's service to temporary disconnection.

The Telephone Company is responsible for notifying the subscriber before service is disconnected.

The Telephone Company may only disconnect a subscriber's regulated local telephone service for non-payment of regulated local service charges in accordance with **Rules** (T)
4901:1-5 and the Minimum Telephone Service Standards. (T)

F. Each month shall be considered to have 30 days for the purpose of computing charges and shall be the basis for computing fractional portions of monthly billing, pro rata charges and adjustments to customer accounts.

G. Failure to receive a bill will not exempt a subscriber from prompt payment of any sum or sums due the Company.

H. The Telephone Company will apportion partial payments to regulated local exchange charges first before applying to any toll charges.

I. Recovery of Collection Costs - Business

Any Customer subscribing to Business services under this tariff (a "Business Customer") is responsible for all collections costs, including but not limited to attorneys fees, incurred by the Company in recovering any amounts due and owing to the Company by the Business Customer. In the event of a dispute over amounts owed, the Commission is the final arbiter of whether such amounts are owed. In the event of the Business Customer's bankruptcy, the Company may assert its claim for collections costs and attorneys' fees under this tariff as a claim against the Business Customer's bankruptcy estate.

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

V. NONPAYMENT OF TOLL CHARGES

A. The Telephone Company when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

B. Under the terms of the Selective Access Policy, The Telephone Company when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

1. The customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (P.U.C.O.) rules, or

2. The Telephone Company, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the P.U.C.O.'s rules), or

3. The Telephone Company, when providing toll service, attempts to require the customer to establish creditworthiness using the credit establishment procedures which do not comport with the P.U.C.O's credit establishment policies and/or are not set forth within a P.U.C.O. approved tariff.

C. When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, **seeks** to select the Telephone Company as his or her 1+ carrier of choice, the Telephone Company may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be assessed as shown in Section 3.II of this General Exchange Tariff. (T)

GENERAL REGULATIONS

V. NONPAYMENT OF TOLL CHARGES (Continued)

D. The Telephone Company may furnish credit information, acquired from the Telephone Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Telephone Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

E. Upon payment by the customer of all past due toll dept to the Telephone Company, the Telephone Company will remove the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

F. Disconnection of a customer's toll service for nonpayment of toll charges shall be made in accordance with **Rules 4901:1-5 and** the Minimum Telephone Service Standards. (T)

G. The Telephone Company shall respond promptly to customer inquiries pertaining to charges for IXC toll services, either by handling the request itself, or referring it to the IXC, depending upon the nature of the customer's request.

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

VI. LATE PAYMENT CHARGE

A late payment charge of one and one-half (1.5%) percent or $5.00, whichever is greater, will be applied to the current month's residential customer bills which remain **unpaid after** the due date**.** (T) The late payment charge will not be applied until the unpaid balance reaches $32.00 or more on all regulated services. Each residential customer account shall be permitted a one-time waiver of a monthly late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied, and upon the request of the customer.

A late payment charge of one and one-half (1.5%) percent or $10.00, whichever is greater, will be applied to the current month's business customer bills which remain unpaid after the due date. The late payment charge will not be applied until the unpaid balance reaches $10.00 or more on all regulated services.

A. Payments will not be considered delinquent if the account is paid in full **by** the due date. (T) ~~**Pursuant to MTSS Chapter 4901:1-5-07(C)(1)**~~**, the due date printed on the bill will not be sooner than nineteen days after the postmark on the bill.** (T)

B. The late payment charge will not be applied to any amount billed as taxes by federal, state or local governments.

C. The late payment charge will not be applied to any previous late payment charges.

D. The late payment charge will not apply to any Interexchange Carrier billing to which a late payment fee has already been rendered by an Interexchange Carrier.

E. The late payment charge will not apply to amounts that are in dispute.

F. Late payment charges will not apply to service order charges associated with commencement of Lifeline service.

GENERAL REGULATIONS

VII. APPLICATION OF BUSINESS AND RESIDENCE SERVICE (T)

Although the location at which a subscriber's telephone service is established or the type of directory listing desired may in most cases serve as a satisfactory basis for determining whether business or residence rates apply, determination as to whether such service should be classified as business or residence depends on the character of use made of the service.

A. Business rates apply at the following locations:

At all business locations and at all other locations where the use is primarily or substantially of a business, professional, institutional, occupational, civic or fraternal nature or where a business listing is furnished.

B. Residential rates apply in the following locations:

1. In private residences, residential rooms, apartments of hotels, motels or apartment houses and nursing homes (residential rooms) where the primary use of the service is of a social or domestic nature and where the business use, if any, is merely incidental and a business listing is not provided.

2. In churches where use of service is confined to activities of the particular church. This service will be furnished only on an individual line basis if the service is located in the church or if in the residence of a clergyman but listed in the name of the church.

3. When furnished at any location as an access to a repeater control and/or auto patch facility of an authentic amateur radio repeater operations or society which are licensed as a primary station by the Federal Communications Commission and prohibited from providing commercial transmissions, pursuant to FCC Part 97, Section 5 (47 CFR Section 97.5). The Telephone Company has the authority to request a copy of the amateur radio station license prior to the installation of service.

C. When it is determined that a subscriber to residence service is using the service in such a manner that it should be classified and charged for a business service under the above provisions, the Telephone Company will discontinue the service of such subscriber in the event he refuses to permit his service to be classified as business service and pay the applicable business rate. The Telephone Company is responsible for notifying the subscriber before service is disconnected. (M) (M)

(M) Certain material now appearing on this sheet was previously found on Fifth Revised Sheet 10.

GENERAL REGULATIONS

(M)

VIII. GRADE OF LINES OFFERED (Commonly Referred to as Class of Service) (T)

A. The Telephone Company furnishes the following grades of lines:

1. Residence and Business Service

B. The maximum number of primary stations on any one line within an exchange shall not exceed one.

C. Business and residence services on the same line shall not be permitted.

D. The rates and charges for the grade of line services are listed in the Local Exchange Tariff for each exchange.

(M) Certain material previously found on this sheet now appears on Fourth Revised Sheet 9.

GENERAL REGULATIONS

IX. OWNERSHIP OF EQUIPMENT AND FACILITIES (T) (M)

A. Equipment and lines furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company, whose agents and employees have the right to enter said premises during normal Company working hours for the purpose of installing, inspecting and maintaining or repairing the equipment and lines, or for the purpose of making collections from coin boxes, or upon termination of service for the purpose of removing such equipment and lines.

B. The Company's agent will, upon request, show his credentials or emblems of authority and state the reasons for requesting access to subscriber's premises.

X. USE OF EQUIPMENT AND FACILITIES (T)

A. The telephone service provided to a subscriber shall not be used for receiving, transmitting or delivering any messages or communication of which a consideration has been or is to be paid to any party other than the Telephone Company except as may be allowed by the rules and regulations of this tariff.

B. Customers must have the Telephone Company-provided instrument connected for test purposes if a Telephone Company instrument is provided.

XI. UNAUTHORIZED ATTACHMENTS OR CONNECTIONS (T)

A. No equipment, apparatus, circuit or device not furnished by the Telephone Company shall be attached to or connected with the facilities furnished by the Telephone Company, whether physically, acoustically or otherwise, except as provided in this tariff. In case such unauthorized attachment or connection is made, the Telephone Company shall have the right to remove or disconnect the same, or suspend the service during the continuance of said attachments or connections, or to terminate the service. (M)

(M) Material now appearing on this sheet was previously found on First Revised Sheet 12.

GENERAL REGULATIONS (M) (M1)

XI. UNAUTHORIZED ATTACHMENTS OR CONNECTIONS (Continued) (T)

B. Devices provided by the customer to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the customer by the Telephone Company, provided any such device does not involve direct electrical connection to the Telephone Company except as provided for in Section 9 of this tariff.

C. The provisions of paragraph A preceding shall not be construed or applied to bar a customer from using devices which enhance his use of the facilities of the Telephone Company in the service for which they are furnished under this tariff provided any such device so used, in the opinion of the Company, would not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to, except as provided for elsewhere in this tariff (especially in Section 9), the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the telephone system or otherwise injure the public in its use of the Telephone Company's services.

D. The Telephone Company is responsible for notifying the subscriber before service is disconnected.

E. Telephone Company-provided terminal equipment or protective circuitry will be directly connected in accordance with Part 68 of the FCC Rules and Regulations which requires the installation of a standard plug and jack arrangement. While standard jacks are required by Part 68 of the FCC Rules and Regulations, non standard jacks may be used as a means of connection for grandfathered equipment when standard jacks are not available. (M) (M1)

(M) Material now appearing on this sheet was previously found on Second Revised Sheet 13.

(M1) Material previously found on this sheet now appears on Seventh Revised Sheet 11.

GENERAL REGULATIONS

(M)

XII. TRANSFER OF SERVICE (T)

The service of a subscriber may be transferred with consent of the subscriber provided there is no relocation or interruption of service subject to the following regulations:

A. Regulations contained in this tariff shall apply to transferee.

B. Business service (M1)

1. To another individual, partnership, association or corporation, provided the transferee assumes all outstanding indebtedness for such service and the unexpired portion of the initial Contract period applicable to such service, if any.

2. To a receiver, trustee or other person appointed by a court or acting pursuant to law in bankruptcy, receivership, reorganization, in-solvency, liquidation or other similar proceedings, provided transferee assumes the unexpired portion of the initial contract period applicable to such service, if any.

C. Residence service

To another individual who is a member of the same family provided the transferee assumes all outstanding indebtedness for such service and the unexpired portion of the initial contract period applicable to such service, if any.

XIII. USE OF SERVICE AND FACILITIES (T)

A. The Telephone Company reserves the right to limit conversation time in time of emergency resulting in a shortage of facilities.

B. Subscriber service is furnished only for use by the subscriber, his family, employees or representatives, persons residing in the sub-scriber's household or guests of the subscriber except as allowed by the rules and regulations of this tariff. The Telephone Company will refuse to install subscriber service or to permit such service to continue on premises of public or semipublic nature located so that the public in general may use the service except as permitted in Section 13. (M1)

(M) Certain material previously found on this sheet now appears on Second Revised Sheet 12.

(M1) Certain material now appearing on this sheet was previously found on Second Revised Sheet 14.

GENERAL REGULATIONS (M) (M1)

XIV. TELEPHONE NUMBERS (T)

The subscriber has no right in the telephone number provided by the Telephone Company nor any right to continue service through any particular central office. The Telephone Company reserves the right to change the telephone number or the central office designation, or both, at any time that it becomes necessary in the interest of conducting the business of the Telephone Company.

XV. MISUSE OF FACILITIES (T)

The Telephone Company may discontinue telephone service, after notification, to any individual, partnership, association or corporation who uses or permits use of the facilities furnished by the Telephone Company in the following manner:

A. Using the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls.

B. Using the service for any purpose other than as a means of communication.

C. Using the service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge except as allowed by the rules and regulations of this tariff.

D. The obtaining, or attempting to obtain, or assisting another to obtain, or attempting to obtain, local or message toll telephone service by re-arranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representation or false credit device, or by or through any other fraudulent means or device whatsoever with intent to avoid the payment, in whole or part, of the regular charge for service.

E. Causing or allowing Telephone Company equipment to be tampered with, damaged or destroyed through negligence.

F. When service is restored after denial, the Telephone Company will make a pro rata allowance at the scheduled rate for the service denied for the entire period of denial.

G. Violation of Part 68 of the FCC Rules and Regulations pertaining to connection of FCC registered terminal equipment. Such violations may cause a temporary discontinuance of service. (See Section 9.) (M) (M1)

(M) Material now appearing on this sheet was previously found on First Revised Sheet 15 and Second Revised Sheet 16.

(M1) Material previously found on this sheet now appears on Third Revised Sheet 13.

GENERAL REGULATIONS (M) (M1)

XVI. INSTALLATION, MAINTENANCE AND REPAIRS (T)

A. The subscriber shall be required to provide all suitable commercial power and associated conduit and outlets where required in order to operate any equipment provided by the Telephone Company.

B. The Telephone Company will not install and maintain service and facilities at locations that are or may be hazardous or dangerous to its employees or property unless suitable arrangements are made.

C. The normal costs of maintenance and repair of the Telephone Company's equipment and facilities will be assumed by the Telephone Company if replacement parts can be obtained without incurring abnormal or excessive costs. In case of damage, loss or destruction of any of the Company's property due to negligence or willful act of the subscriber or other persons authorized to use the service, and not due to daily usage or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Telephone Company in connection with the replacement of the property or of the restoration to its original condition. Unless authorized by the Telephone Company, a subscriber is not permitted or allowed to permit others to install, rearrange, disconnect, remove or repair any instruments or apparatus of the Telephone Company.

D. Where equipment or facilities of the subscriber are connected to equipment or facilities of the Telephone Company under provision of this tariff, refer to Section 9 for rates and regulations. (M) (M1)

(M) Material now appearing on this sheet was previously found on Second Revised Sheet 16.

(M1) Material previously found on this sheet now appears on Third Revised Sheet 14.

GENERAL REGULATIONS

XVII. BOUNDARIES (T) (M) (M1)

The following regulations are applicable with respect to boundaries of exchange and base rate areas.

A. Where the boundary line of an area is shown on the map as following along one side of a road, that boundary line is considered, without further indication, as being located 150 feet from the traveled portion on that side of the road.

B. Where the boundary line of an area follows along one side of a road, a building which has an entrance to that road at a point where that road is included in that area is considered to be in that area regardless of the geographical location of such building.

C. Where the boundary line of an area follows with the center of a road, a building which is located on the side of the road included in that area and which has an entrance to that road at a point where that side of the road is included in that area is considered to be in that area, regardless of the geographical location of such building.

D. Where the boundary line of an area follows along the boundary line of a political subdivision, a private property line, or a line which is shown on the map as being a stated distance from a given point, a railroad, a river or creek, a building which has an entrance to a road at a point where that road is included in that area is considered to be in that area, regardless of the geographical location of such building.

E. Where a building has entrances into more than one area, the principal entrance shall determine the area in which such building is considered to be located. In no case shall such a building be considered to be located in more than one area.

F. All units of a multi-unit building, such as a two-family house, an apartment house or an industrial building, are considered to be in the same area. (M) (M1)

(M) Material now appearing on this sheet was previously found on First Revised Sheet 17.

(M1) Material previously found on this sheet now appears on Third Revised Sheet 14 and Second Revised Sheet 15.

GENERAL REGULATIONS

XVII. BOUNDARIES (Continued) (T)(M) (M1)

G. All buildings and premises of a subscriber on his continuous property are considered to be in the same area.

H. All buildings and premises on the continuous property of a common endeavor, such as an estate, amusement park or airport, are considered to be in the same area as the owner or operator of the common endeavor. However, each occupant of such building or premises may subscribe to his own service. This regulation is applicable to every occupant of such buildings or premises, whether or not a part of or concerned in the common endeavor.

I. In the case of the developments, such as trailers, tourist camps or housing projects where the various buildings, trailers or other structures are occupied by persons who are not a part of a common endeavor, private streets, roads and driveways in such developments are considered to be public roads for the purpose of determining the road to which a building, trailer or other structure has an entrance. Each of the foregoing will be considered separately for the purpose of determining the area from which it will be served.

XVIII. REESTABLISHMENT OF SERVICE FOLLOWING DAMAGE TO OR DESTRUCTION OF SUBSCRIBER'S PREMISES (T)

In the event of damage to or destruction of a subscriber's premises by fire, flood or other like disaster, no service connection, move or change charge will apply to the reestablishment of the same or less service furnished to such subscriber prior to such damage or destruction when on the same continuous property of the subscriber.

XIX. CREDIT CARDS (T)

Credit cards may be issued to customers who reside or have their place of business within United Telephone Company of Ohio's operating area for the placement of local or toll messages over communication networks. (M) (M1)

(M) Material now appearing on this sheet was previously found on Fourth Revised Sheet 18.

(M1) Material previously found on this sheet now appears on Third Revised Sheet 16.

GENERAL REGULATIONS (M) (M1)

XX. RETURNED CHECK CHARGE

A charge of $20.00 will be applied to an account by the Telephone Company each time a check or bank draft provided by a customer for payment of that account is returned to the Telephone Company for insufficient funds. (M1)

(D)

(M)

(M) Material now appearing on this sheet was previously found on Nineteenth Revised Sheet 19.

(M1) Material previously found on this sheet now appears on Second Revised Sheet 17.

GENERAL REGULATIONS

XXI REGULATIONS FOR RESALE AND SHARING OF LOCAL EXCHANGE TELEPHONE SERVICE (M) (M1)

A. A reseller/sharer may provide service only within a single building or a contiguous complex of buildings under common ownership or management (such complex may be intersected by public thoroughfares provided that the property segments created would be continuous in the absence of the thoroughfares);

B. Where separate buildings are involved, they must have a related business purpose (e.g., industrial park, shopping center, university, etc.);

C. Direct interconnection of PBXs serving different resale/sharing systems is prohibited; and

D. Participation in reselling/sharing systems will be limited to occupants of a building or contiguous complex of buildings which compose a resale/sharing system.

E. The local reseller will be provided one telephone directory listing at no charge. A reseller which desires to obtain individual listings for its tenants will be billed at the additional business listings rates.

F. Local service resellers and shared use access to local exchange service will be provided on a local measured service basis as contained in the Local Exchange Tariff (not restricted to only the exchanges listed in Local Exchange Tariff, P.U.C.O. No. 6, Section E, paragraph III). Where local measured service is not available, the local resellers shall pay the appropriate non-residence line or trunk rate as set forth in the Local Exchange Tariff. (M) (M1)

(M) Material now appearing on this sheet was previously found on Original Sheet 20.

(M1) Material previously found on this sheet now appears on Fifth Revised Sheet 18.

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

XXII. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

A. The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with part 64.401, Appendix A, of the Federal Communications Commissions' (FCC's) Rules and Regulations.

B. Regulations, rates and charges are specified in Embarq Local Operating Companies FCC No. 1, Access Service Tariff, Section 13.

XXIII. SCHOOL AND LIBRARY DISCOUNTS

A. Pursuant to Case No. 97-632-TP-COI and to FCC Docket No. 96-45, FCC 97-157 (Universal Service Order), schools and libraries may be eligible for reduced rates funded by the federal universal service fund.

XXIV. TELECOMMUNICATION RELAY SERVICES (N)

Customers will be assessed a monthly per line charge to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company. (N)

DIRECTORY LISTINGS

I. DESCRIPTION

A directory listing is intended for the convenience of the public and is solely designed for the purpose of informing calling persons of telephone numbers for identification of a specific subscriber listed in the Telephone Company's alphabetical directory publication and Directory Assistance records.

II. GENERAL REGULATIONS

A. Only those listings which will lead to positive identification of the listed party are allowed. Therefore, only the following will be accepted for use in listings: the name of individuals, firms and incorporated companies; the name or generally accepted titles under which individuals, firms, and unincorporated companies conduct their business or are known in their particular line or trade, except for listings in connection with Centrex services.

B. A listing is confined usually to one line in the directory. The length of any listing is limited. Abbreviations of designations and addressees are used wherever possible when, in the opinion of the Telephone Company, the clearness of the listing is not impaired thereby. When more than one line is required to properly list the party, no extra charge will be applicable.

C. Normally residence listings do not include any designation. Caption and/or indented listings may be designated with an appropriate designation such as residence, farm, summer residence, private stable, etc., properly abbreviated and placed after the name in the listing.

D. Only one call number may be used in listings of a private branch exchange system and Centrex system; however, if separate firms or corporations under the same control are served from the same private branch exchange switchboard, a separate call number may be assigned to each group of one or more trunks associated with a firm or corporation and listed in the directory.

E. The Telephone Company will refuse a listing which does not constitute a legally authorized or adopted name. Any listing which, in the opinion of the Telephone Company, is likely to mislead or deceive calling persons as to the identity of the listed party, is intended for advertising purposes, is designed to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party will be refused. The Telephone Company, upon notification to the subscriber, will withdraw any listing which is found to be in violation of its rules with respect thereto.

DIRECTORY LISTINGS

II. GENERAL REGULATIONS (Continued)

F. Special prominence or arrangement of names is not permitted nor is the listing of a service, commodity or trade name except when such service, commodity or trade name is part of the name under which the listed party is doing business.

G. In connection with business service, a descriptive term characterizing the listed party's business in a general way is furnished (in abbreviated or contracted form) as a part of the listing where desired. However, when the character of the listed party's business is already apparent from the form of the corporate or firm name, the business alpha designation is unnecessary and is not furnished.

H. When two or more businesses are owned or operated by the same people under the same management and are located in the same office or suite of offices, such businesses may be provided additional listings instead of joint user service.

I. The form of listings must conform to the Telephone Company's specifications with respect to its standard directory practices.

J. Numbers of rotary auxiliary lines, additional trunk lines, etc. are not published in the directory as a matter of routine and in accordance with standard regulations.

K. Where automatic announcement services are associated with local exchange telephone services, the Telephone Company will reveal, to the extent the information is available from its records, on request, the name of the subscriber responsible for the service with which the recorded public announcements are associated and the address at which the service is provided.

III. LISTINGS FURNISHED WITHOUT EXTRA CHARGE

One listing, termed the primary listing, is furnished without charge for each individual line or payphone line service, each joint user, each private branch exchange system or Centrex system.

DIRECTORY LISTINGS

IV. ORIGINAL LISTING

A. The original or primary listing is ordinarily in the name of the subscribing individual, firm or corporation; therefore, throughout this text the first listed party is referred to as the subscriber.

B. A Dual-Name Listing may be provided as the primary listing for residential service as described in paragraph XXV of this section.

V. ADDITIONAL LISTINGS

A. Additional listings appear in the alphabetical section of the directory and are in addition to the primary listing furnished with the subscribed service. Additional listings may also be in the form of dual name listings as described in the preceding.

B. A subscriber with business service is permitted to designate, with the consent of those designated, the names of other individuals, firms or corporations to be used in additional listings of the subscriber's call number, subject to the following provisions:

1. The listings must not be repetitions.

2. The listings must be of members of the firm, officers of the corporation, agents, employees or others associated in the same business with the subscriber or of a business house which the subscriber represents or owns including a firm or corporation under his control.

3. If the business telephone is located in the subscriber's residence, the subscriber may have a residence listing of that telephone as one of his additional listings.

4. Business additional listings are not permitted in connection with residence service.

5. Ordinarily, all additional listings are of the same address and telephone number as the primary listing, except for alternate call number listings. However, when it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing will be permitted for the address of a private branch exchange station, Centrex station, or business extension of either, installed on same continuous property of the subscriber but at a different address from that of the switchboard primary listing. (M)

6. Off-premises business extensions of a different address from the primary listing for main stations, private branch exchange stations or Centrex stations will incur the additional business listing charge at the monthly rate under paragraph XIV. (M)

(M) Certain material now appearing on this sheet was previously found on Second Revised Sheet 4.

DIRECTORY LISTINGS

V. ADDITIONAL LISTINGS (Continued)

C. An off-premises residence extension at a different address from the listing for the main station will incur the additional residence listing charge at the monthly rate under paragraph XIV.

D. When the parties to be listed are included in the household of the subscriber as described in C above, additional listings at the monthly rate under paragraph XIV are applicable.

E. The general regulations governing the furnishing of additional listings in connection with hotel, motel and apartment private branch exchange service correspond with the regulations outlined above. However, in connection with private branch exchange service, additional listings at the monthly rate for business additional listings shown under paragraph XIV are available to permanent and seasonal guests at hotels, motels, clubs and apartment houses.

DIRECTORY LISTINGS

VII. RESTRICTED SERVICE

In connection with private branch exchange, Centrex or key system service, no listing will be furnished if a telephone is furnished only for intercommunications with other stations of the same private branch exchange Centrex or key system.

VIII. FOREIGN EXCHANGE AND FOREIGN EXCHANGE SERVICE LISTINGS

A. Listings of subscribers to foreign exchange service appear only in the alphabetical directory listings of the foreign exchange from which they receive the foreign exchange service.

B. A foreign listing is a listing in the exchange area other than that in which the subscriber is located.

C. The charge applying for a foreign exchange listing will be that charged by the telephone company publishing the directory in which the foreign listing will appear.

D. When a foreign listing is to appear in a Telephone Company directory the charges in paragraph XII will apply.

IX. LISTINGS OF ALTERNATE CALL NUMBERS

When it is desired to have calls for a listed telephone number referred to another listed telephone number, arrangements may be made to list the alternate call number in association with the listing of the primary call number at the monthly rate shown in paragraph XIV under the following conditions:

A. The alternate call number must also be listed in its proper alphabetical order in the directory.

B. The subscriber whose telephone number is used as the alternate call number must consent to the arrangement, except when the alternate call number is that of another telephone of the subscriber to whom the alternate call number is **assigned.** (C)

C. The subscriber, desiring the listing of the alternate call number, must make satisfactory arrangements for receiving calls at the telephone having the alternate call number.

DIRECTORY LISTINGS

IX. LISTINGS OF ALTERNATE CALL NUMBERS (Continued)

(D)

(D)

X. APPLICATION OF LISTING CHARGES

A. Charges for additional listings date from the first day of the billing period following the general distribution of the directory in which the listings appear.

B. However, if a subscriber requests that a listing be inserted in the Company's informational records prior to the distribution of the directory, the charge applies from the day the listing is inserted in the informational records.

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

XI. VANITY LISTINGS

A. Where available, a subscriber may request to have the assigned telephone number published in the telephone directory in upper case alpha form, i.e., “333-THIS", rather than 333-8447. Use of Vanity Listings is not exclusive to any single subscriber. The letters “Q” and “Z” are not available nor may the “#” or “*” symbols be used with this service. The numbers “0” or “1” may not be used to represent the letters “O” or “I”, respectively, in a Vanity Listing.

B. Prior to establishing a Vanity Listing, the Company reserves the right to require, when necessary in its sole discretion, satisfactory evidence from the subscriber that the subscriber is authorized to use **any other** name or term, requested by the subscriber, which is copyrighted or otherwise reserved. (C)

C. Provisioning of a Vanity Listing is based upon the current availability of that telephone number. The Company reserves the right to exclude certain numbers or blocks of numbers from assignment, and will determine the availability criteria in its sole discretion. No customer waiting lists will be maintained. The Company reserves the right to reject any listing or number, which in its sole discretion, may be considered objectionable or would tend to delay or impede the use of the directory.

D. The Company will not be a party to any controversy or conflict between customers as a result of the Vanity Listing.

E. The customer shall have no property right in the Vanity Listing, and the number shall remain the property of the Company. The Company reserves the right to change the Vanity Listing in its sole discretion. The Company is not liable for any kind of monetary or damage claims due to errors, omissions, or customer problems associated with Vanity Listings.

F. Vanity Listings may be listed in the Company directories white pages at the rates provided in this Section. Customers wanting the Vanity Listing will be charged the Vanity Listing rate in addition to the applicable nonrecurring rates. Customers wanting the numeric equivalent of the Vanity Listing to also be listed as their primary listing will not be charged an additional monthly recurring charge but will be assessed the appropriate nonrecurring rate if the numeric equivalent is added by a subsequent order. When listed, the numeric equivalent of the Vanity Listing will immediately follow the alpha listing in the directory. Only the numerical listing shall be available from Directory Assistance.

XII. Reserved For Future Use

XIII. Reserved For Future Use

DIRECTORY LISTINGS

XIV. RATES - ADDITIONAL LISTINGS

Additional listings are provided at the following rates in addition to the rates and charges for associated service and equipment.

		Monthly Rate Residence	
A.	Per listing	$**3.00**	(I)
B.	Per Foreign listing	**3.00**	
C.	Per extra line matter listing	**2.00**	
D.	Per Vanity Listing	**3.50**	(I)

XV. ADJUSTMENTS AND LIABILITY

A. The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories, nor for the result of the publication of such errors in the directory. The Telephone Company will not be a party to controversies arising between subscribers or others as a result of a listing published in the directories.

B. Claims for damages on account of interruptions to service due to errors or omission in directory listings will be limited to a credit of not less than the equivalent of three months' local service charges, but not more than the length of time until the issuance of a new directory containing the proper listing. The credit will not apply when the subscriber has provided listing information after the deadline for directory publication.

XVI. TERMINATION OF LISTINGS

Listings may be terminated subject to the following provisions:

A. With additional listings terminated at the date of the main station, the minimum charge is the established rate for one month.

B. Listings appearing only on directory assistance records can be terminated without discontinuance of the main station service prior to its appearance in the subscriber directory. The charge for such listing is to the date of its requested termination with a minimum charge of one month at the established rate.

DIRECTORY LISTINGS (M) (M1)

XVI. TERMINATION OF LISTINGS (Continued)

C. With listings appearing in the current directory when the main station is continued, the charge for additional listings will continue to the date of publication of the succeeding directory issue.

D. Exceptions to the above regulations, when the charge will continue only to the date on which the listing is terminated subject to the minimum of one month rate are as follows:

1. Death of the listed party

2. When the listed party moves to a location at which he is not readily accessible to the customer's station

3. When the listed party becomes a customer in his own name.

XVII. NON-PUBLISHED TELEPHONE SERVICE

A. Upon request, a subscriber may have the listing of his telephone number omitted from the directory and information records, subject to the provisions set forth below:

1. The acceptance by the Telephone Company of the subscriber's request to omit the listing of his name, address and telephone number from the directory and information records establishes no relationship or obligation, direct or indirect, between the Telephone Company and any person other than the subscriber.

2. The Telephone Company shall not be liable for failure or refusal to complete any call to such telephone or for losses arising there from, when such call is not placed by number.

3. The Telephone Company will endeavor to prevent the disclosure of the number of such telephone but shall not be liable should such number be inadvertently divulged, or where: 1) a call is placed from that number to a subscriber of Caller ID service without first using Caller ID Block as described in Section 35 of this tariff; or, 2) a call placed from the non-published number without first using Caller ID Block is announced to the user of Auto Call Return as described in Section 35 of this tariff; or, 3) the non-published number is displayed on the itemized bill of a subscriber using Auto Call Return. (M) (M1)

(M) Material now appearing on this sheet was previously found on Third Revised Sheet 8.

(M1) Material previously found on this sheet now appears on Fourth Revised Sheet 10.

DIRECTORY LISTINGS (M) (M1)

XVII. NON-PUBLISHED TELEPHONE SERVICE (Continued)

A. Upon request, a subscriber may… (Continued)

4. In the absence of gross negligence or willful misconduct, no liability for damages arising from the publishing of a non-published telephone listing in the directory or in information records shall be attached to the Telephone Company and when such a listing is published in the directory or in information records, the Telephone Company's liability shall consist of and be limited to a refund of the monthly charges assessed for non-published service.

Approval of the preceding tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Telephone Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

B. The Telephone Company shall not disclose the subscriber's non-published information except to the Telephone Company's authorized personnel; to the appropriate authorities for inclusion in the 9-1-1 emergency services network; to authorized personnel of public or municipal utilities through the disclosure of information contained within the 9-1-1 emergency service database, for the purpose of handling customer calls in time of public emergencies; and as otherwise authorized by the Public Utilities Commission of Ohio.

C. Parties with non-published numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Trace and/or Call Line Identifier procedure(s) whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request of the agency. (M) (M1)

(M) Material now appearing on this sheet was previously found on Seventh Revised Sheet 9.

(M1) Material previously found on this sheet now appears on Sixth Revised Sheet 11 and Eighth Revised Sheet 12.

DIRECTORY LISTINGS

XVIII. RATES - NON-PUBLISHED TELEPHONE SERVICE

A. Non-published telephone service is provided at the following rates and charges in addition to the rates and charges for associated service and equipment.

	Current Monthly Rate	Maximum Monthly Rate	
1. Non-published telephone service, each number			
Competitive	$ 3.00	**--**	(T)
Noncompetitive	**3.00**	**$3.00**	(N)
2. If a request for a non-published telephone number is made at time of the original application, a nonrecurring charge will not apply.			
3. If such request is made after the original installation, the non-recurring charge will be			
Competitive	15.50	**--**	(T)
Noncompetitive	**15.50**	**31.00**	(N)
4. If a request is made to change a non-published number to another non-published number, the nonrecurring charge will be			
Competitive	15.50	**--**	(T)
Noncompetitive	**15.50**	**31.00**	(N)
5. A request to change a non-published number to the same listed number will not incur a nonrecurring charge.			

B. Non-application of non-published telephone service charge

1. Additional service furnished to the same subscriber who has listed service

2. Non-published foreign exchange service

3. Service of non-voice grade use

4. Non-published telephone service is not required for qualified social service organizations, law enforcement agencies, and their certified employees and volunteers in order to subscribe to free per line block from Section 35, ExpressTouch.

A complete list of Competitive and Noncompetitive Basic Local Exchanges can be found in Section C of the Embarq P.U.C.O. No. 6 Local Exchange Tariff.

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

XIX. NON-LISTED TELEPHONE SERVICE (M) (M1)

Upon request, a subscriber may have the listing of his name, address and telephone number omitted from the directory but included in information records, subject to the provisions set forth below.

A. The acceptance by the Telephone Company of the subscriber's request to omit the listing of his name, address and telephone number from the directory establishes no relationship or obligation, direct or indirect, between the Telephone Company and any person other than the subscriber.

B. In the absence of gross negligence or willful misconduct, no liability for damages arising from the publishing of a non-listed telephone number in the directory shall be attached to the Telephone Company and when such a listing is published in the directory, the Telephone Company's liability shall consist of and be limited to a refund of the monthly charges assessed for non-listed service until the issuance of the new directory containing the proper listing.

Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause. (M) (M1)

(M) Material now appearing on this sheet was previously found on Third Revised Sheet 10.

(M1) Material previously found on this sheet now appears on Third Revised Sheet 15.

DIRECTORY LISTINGS

XX. RATES - NON-LISTED TELEPHONE SERVICE

Non-listed telephone service is provided at the following rates and charges in addition to the rates and charges for associated service and equipment.

		Monthly Rate Residence	
A.	Non-listed telephone service, each number	**$3.50**	(I)

B. If a request for a non-listed telephone number is made at the time of the original application, a nonrecurring charge will not apply.

C. If such request is made after the original installation, the nonrecurring charge will be $15.50.

D. If a request is made to change a non-listed telephone number to another non-listed telephone number, nonrecurring charge is $15.50.

E. A request to change a non-listed telephone number to the same listed number will not incur a nonrecurring charge.

XXI. NON-ADDRESS TELEPHONE SERVICE

Upon request, a subscriber may have the address omitted from his listing as it appears in the directory or on information records subject to the provisions set forth below.

A. The acceptance by the Telephone Company of the subscriber's request to omit the address from the listing of his telephone number from the directory and information records establishes no relationship or obligation, direct or indirect, between the Telephone Company and any person other than the subscriber.

B. In the absence of gross negligence or willful misconduct, no liability for damages arising from the publishing of the address of a non-address listing in the directory shall be attached to the Telephone Company and when such an address is published in the directory or information records, the Telephone Company's liability shall consist of and be limited to a refund of the monthly charge assessed for non-address service until the issuance of the new directory containing the proper listing.

Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

DIRECTORY LISTINGS

XXII. RATES - NON-ADDRESS TELEPHONE SERVICE (M) (M1)

		Monthly Rate
A.	Non-address telephone service, each number	$0.00

B. If a request for a non-address telephone number is made at the time of the original application, a nonrecurring charge will not apply.

C. If such request is made after the original installation, the nonrecurring charge will be $15.50.

D. A request to change a non-address telephone number to the same listed number will not incur a nonrecurring charge. (M) (M1)

(M) Material now appearing on this sheet was previously found on Second Revised Sheet 11A.

(M1) Material previously found on this sheet now appears on Fifth Revised Sheet 18.

DIRECTORY LISTINGS

XXIII. NUMBER CHANGE CHARGE (M) (M1)

A customer request to change from one number to another will incur a nonrecurring charge of $15.50.

XXIV. DIRECTORY ASSISTANCE SERVICE

A. General

1. The Telephone Company furnishes local, long distance and national Directory Assistance whereby customers may request assistance in determining telephone numbers or names associated with directory listings of individuals and/or businesses. Where technically feasible, customers may have their calls to the requested telephone number completed by the automated directory assistance system.

2. A Directory Assistance Service Charge applies when customers request assistance in determining telephone numbers or names in the local calling area in which the customer receives local exchange service (local directory assistance), telephone numbers or names located outside the local calling area but within the customer's Home Number Plan Area (HNPA) (long distance directory assistance), or telephone numbers or names that are located outside the customer's HNPA (National Directory Assistance).

3. Directory Assistance Call Completion (DACC) is provided with Directory Assistance at no additional charge where technically feasible.

   Customers who dial Directory Assistance Service may choose to have the requested telephone number automatically dialed and the call completed by the Automated Directory Assistance System. When the customer receives the requested directory number from the Automated Directory Assistance System, the customer will hear the Directory Assistance Call Completion announcement prompt offering to automatically dial the requested number. The customer will be prompted to activate Directory Assistance Call Completion by depressing the specific digit on a touch-tone telephone during the Directory Assistance Call Completion announcement prompt. Directory Assistance Call Completion is not available when requesting the name associated with a directory listing. (M) (M1)

(M) Material now appearing on this sheet was previously found on Seventh Revised Sheet 12.

(M1) Material previously found on this sheet now appears on Fifth Revised Sheet 18.

DIRECTORY LISTINGS

XXIV. DIRECTORY ASSISTANCE SERVICE (Continued) (M)(M1)

B. Regulations

1. A maximum of two telephone numbers or names will be provided per Directory Assistance call. If two telephone numbers are requested in a single Directory Assistance call, Directory Assistance Call Completion is available only for the second telephone number provided.

2. Directory Assistance Call Completion is not available to the following customer groups:

   Hospitals
   Hotels/Motels
   Prisons/Inmates
   Wide Area Telecommunications Service (WATS)
   Interexchange Carriers
   Payphone Lines

3. Directory Assistance is not available to customers subscribed to a Call Blocking and Screening Service that restricts access to Directory Assistance.

C. Exemptions

1. There are no call allowances or exemptions for National Directory Assistance Service. There are no call exemptions or allowances for local and long distance Directory Assistance Service except as specified in C.2., C.3. and C.4. following.

2. Charges for local and long distance Directory Assistance Service are not applicable to calls placed from hospitals and skilled nursing homes. For the purpose of this tariff, the term “skilled nursing homes” applies to those nursing homes that provide 24 hour per day professional nursing care. (M)(M1)

(M) Material now appearing on this sheet was previously found on Ninth Revised Sheet 13.

(M1) Material previously found on this sheet now appears on Second Revised Sheet 20.

DIRECTORY LISTINGS

XXIV. DIRECTORY ASSISTANCE SERVICE (Continued) (M) (M1)

C. Exemptions (Continued)

3. Directory Assistance Charging for Handicapped

a. Charges for Directory Assistance Service are not applicable to calls placed by visually or physically handicapped subscribers to the Directory Assistance attendant. One residence service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Telephone Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:

i. A letter to the Telephone Company from a qualified professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption, or

ii. The filling out of a prepared form, made available by the Telephone Company, by a qualified professional familiar with the person's visual or physical impairment. (M) (M1)

(M) Material now appearing on this sheet was previously found on First Revised Sheet 13.1.

(M1) Material previously found on this sheet now appears on Original Sheet 21.

DIRECTORY LISTINGS

XXIV. DIRECTORY ASSISTANCE SERVICE (Continued) (M)

C. Exemptions (Continued)

3. Directory Assistance Charging for Handicapped (Continued)

b. Exemption may be extended to one business service in lieu of a residence service where the handicapped person subscribes only to business service which is located in the residence of said person.

c. For the purpose of this tariff, a visually handicapped person is defined as follows:

i. Visual acuity of 20/60 or worse with best refractive correction with best eye, or

ii. Visual field of 20° or less is diameter.

4. Directory Assistance charging for communicatively impaired

a. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

b. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, may receive a discount off their message toll services rates.

c. Upon receipt of the appropriate application and certification or verification, the following message toll service discounts shall be made available for the benefit of the impaired: the evening discount off the intrastate, interexchange, customer-dialed, station to station calls originating 8:00 a.m. to 4:59 p.m. Monday through Friday; the night/weekend discount off the intrastate, interexchange, customer-dialed, station to station calls originating 5:00 p.m. to 7:59 a.m. Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving and Christmas. (M)

(M) Material now appearing on this sheet was previously found on Third Revised Sheet 14 and Second Revised Sheet 15.

DIRECTORY LISTINGS

XXIV. DIRECTORY ASSISTANCE SERVICE (Continued)

D. Rate Regulations

1. The Directory Assistance Service Charge applies per call even if the customer requests telephone numbers or names that are not published or otherwise not found by the operator or Automated Directory Assistance System, or if the call is not completed by the Automated Directory Assistance System (i.e., busy, no answer, customer does not invoke Directory Assistance Call Completion or Directory Assistance Call Completion is not available).

2. In locations where the customer has the technical capability to direct dial Directory Assistance but places the call by dialing “0”, the rate specified in E.2. following will apply.

E. Rates

1. Directory Assistance Service Charge,
per Directory Assistance call **$1.85** (I)

2. When the customer requests Directory Assistance by dialing “0” where the customer has the technical capability to direct dial Directory Assistance, the charge for each call (maximum of two requested telephone numbers or names per call) is **$2.35**. (I)

3. Applicable usage charges will apply for completed calls in addition to the Directory Assistance Service Charge.

DIRECTORY LISTINGS

XXV. DUAL-NAME LISTINGS (M)

A. Dual-Name Listings are defined as a combination of names and/or initials of two individuals with the same or different surname(s), residing at the same address or of one person known by two sets of first and/or middle names and/or initials.

B. The following examples illustrate the format options for Dual-Name Listings:

1. PRIMARY LISTING

Jones, John & Mary	123 Main St	Anytown 12345	123 456-7890
Jones, John T & Mary F	123 Main St	Anytown 12345	123 456-7890
Jones, Mary F	123 Main St	Anytown 12345	123 456-7890
Jones, John T Mrs	123 Main St	Anytown 12345	123 456-7890
Jones, John & Mary Smith	123 Main St	Anytown 12345	123 456-7890
Jones, John & Tom Smith	123 Main St	Anytown 12345	123 456-7890

2. PRIMARY WITH ADDITIONAL LISTING(s)

Jones, John T	123 Main St	Anytown 12345	123 456-7890
Jones, Mary F & John T	123 Main St	Anytown 12345	123 456-7890
Jones, John T Tex	123 Main St	Anytown 12345	123 456-7890
Jones, John & Mary Smith	123 Main St	Anytown 12345	123 456-7890
Smith, Mary	123 Main St	Anytown 12345	123 456-7890
Jones, John & Tom Smith	123 Main St	Anytown 12345	123 456-7890
Smith, Tom	123 Main St	Anytown 12345	123 456-7890

(M)

(M) Material now appearing on this sheet was previously found on Second Revised Sheet 16.

DIRECTORY LISTINGS

XXV. DUAL-NAME LISTINGS (Continued) (M)

C. Dual-Name Listings are available only for residence subscribers.

D. Dual-Name Listings may be provided as the primary listing at no monthly recurring charge for the addition of the second name to the listing.

E. Dual-Name Listings may be provided as an additional listing at the customer's option at the regular additional listing rate.

F. A service charge as specified in Section 4.II applies for:

1. Changing a primary single-name directory listing to a primary dual-name directory listing.

2. Changing the primary or additional dual-name directory listing once established.

3. Changing an additional dual-name directory listing to a primary dual-name directory listing.

G. No nonrecurring charge applies when the dual-name listing is established with the initial establishment of service or when a change in an existing listing is requested on an order for which service charges are otherwise applicable. (M)

(M) Material now appearing on this sheet was previously found on Fifth Revised Sheet 17.

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

ADVANCE PAYMENTS AND DEPOSITS

I. ADVANCE PAYMENTS

The Telephone Company may require applicants to make such advance payments as service connection charges, installation charges and special construction charges as necessary to protect the Telephone Company's local exchange and toll service revenues. The amount of the advance payment will be credited to the subscriber's account as applying to any indebtedness under the contract.

II. DEPOSITS

A. The Telephone Company may, in order to safeguard its interest or those of an Interexchange Carrier (IXC) for whom the Telephone Company is an authorized agent, may require an applicant or a customer to make a suitable deposit to be held by the Telephone Company or IXC or provide a third party guarantor in lieu of a deposit as a guarantee of the payment of telephone service charges. Deposits for service shall be in accordance with Rules 4901:1-5 and the Minimum Telephone Service Standards. The Telephone Company must inform the applicant or customer of all options available for meeting the requirements.

Deposits for local exchange service shall be calculated and assessed separately from deposits for toll service using the Uniform Statewide Deposit Amount Method as provided in Rule 4901:1-5 of the Administrative Code.

Local exchange service shall be provided to local service applicants who are able to meet the deposit requirements for local service regardless of whether the applicant is able to meet the deposit requirements for the provisioning of toll service.

B. The deposit amounts shall **not exceed the following**: (T)

	Deposit	
Residential		
Local Service	$ 85.00	
Toll Service	40.00	
Small (Tier 1) Business		
Local Service	450.00	(T)
Toll Service	75.00	

SERVICE CONNECTIONS, CHANGES AND MOVES

I. DESCRIPTION

A. A service connection refers to the establishment of telephone service, lines or equipment for a subscriber and to the transfer of telephone service, lines or equipment from one premises to another.

B. A change refers to changes in telephone service lines or equipment subsequent to their initial establishment and to rearrangements of inside wiring (including house cable) which does not involve moves. When rearrangements of attachments to the outside of a building serving a subscriber are made at the subscriber's request, the expense incurred will be billed to such subscriber.

C. A move refers to the relocation of telephone service, lines or equipment at the same premises on which they were initially installed.

D. A record order charge is for the work associated with receiving, recording and processing information necessary to execute a subscriber request in which only subscriber, business office, directory or billing records are involved and no premises work, access line or central office work is necessary. Only one record order charge applies per subscriber request.

E. A service order charge is for the work associated with receiving, recording and processing information necessary to execute a subscriber request to connect, move or change telephone service and equipment. Only one service order charge applies per subscriber request regardless of the quantity of work requested. A record order charge will not be incurred by any subscriber request when a service order charge is applied.

F. A central office charge is for the work associated with establishing or changing line connection in the central office. One central office charge applies to each line connection established or changed.

G. An access line charge is the work associated with the placement and connection of, or inspection of, drop wires at the customer's premises, including placing and/or inspection of a protective device. One access line charge applies to each line connected.

H. A visit charge is for the expense associated with traveling to a subscriber's premises. Only one visit charge applies per subscriber request at the same premises.

SERVICE CONNECTIONS, CHANGES AND MOVES

(D)

II. APPLICATION OF CHARGES

A. Charges in this section refer to work being performed by the Telephone Company during usual working hours on normal working days. When, at the specific request of the subscriber or applicant for service, work is performed at other times, either for the convenience of the subscriber or applicant or for reasons not under the control of the Telephone Company, the expense incurred by the Telephone Company in excess of normal expense for such work when performed during usual working hours on normal working days may be billed to the subscriber or applicant in addition to charges otherwise applicable.

B. The charges specified in this section apply in addition to scheduled rates and any other charges applicable under the Local Exchange Tariff and General Exchange Tariff.

1. A record order charge is $8.75 per subscriber request.

A record order charge does not apply to station equipment added or changed with existing service when the equipment is picked up by the customer at designated Telephone Company locations and where no physical work is required on the customer's premises.

2. For establishment, move or change of residential or business telephone service per subscriber request at one site or location (see continuous property definition).

(M)

		Service Charge	
		Residence	Business
a.	Service order charge – initial	$11.00	$12.25
b.	Service order charge – subsequent	7.25	9.25
c.	Central office charge	6.75	6.75
d.	Visit charge	7.25	7.25
e.	Access line charge, each request		
	i. First line	14.75	25.00
	ii. Each additional line	14.75	20.00

Note: The subscriber will incur charges only for work functions performed. (M)

(M) Certain material now appearing on this sheet was previously found on Second Revised Sheet 3.

SERVICE CONNECTIONS, CHANGES AND MOVES

(M)

III. **RESTORATION** CHARGE - SUSPENSION FOR NONPAYMENT (T)

A. A **restoration** charge per line will apply to service restored (T)

	Nonrecurring Charge
1. When premises visit is not required, per request	
a. First line	$15.00
b. Each additional line	6.00
2. When a premises visit is required, per request	(M1)
a. First line	$28.25
b. Each additional line	6.00

B. A **restoration** charge does not apply subsequent to the completion of an order to terminate service. Service will then be reestablished only on the basis of a new application for service. (T) (M1)

(M) Certain material previously found on this sheet now appears on Second Revised Sheet 2.

(M1) Certain material now appearing on this sheet was previously found on Second Revised Sheet 4.

SERVICE CONNECTIONS, CHANGES AND MOVES

(M)

IV. SERVICE CONNECTION, CHANGE OR MOVE CHARGE – NONAPPLICATION OF

A. When the class of service is changed from residence to business, or business to residence, and the original classification is known to have been erroneously established through misrepresentation or misunderstanding, the subscriber will be charged or refunded the difference, if any, between the business and residence service connection charge.

B. Service connection, change or move charges do not apply when a subscriber requests a correction in a directory listing (spelling, initials or address) erroneously established through misunderstanding and the correction will make identification of the listed party more positive.

C. Service connection, change or move charges do not apply when a subscriber requests a correction in a directory listing address when the change of official address has been authorized by a governmental agency.

D. Service connection, change or move charges do not apply when a subscriber requests an upgrade in the class of service.

E. Service connection, change or move charges do not apply when a subscriber requests a change to their local exchange service:

1. Within sixty (60) days of the date of initiation of service, new residential subscribers shall be allowed, at a minimum, a one-time change of their type of local exchange service; or

2. Within sixty (60) days of the date of a change in their type of service, existing residential subscribers shall be allowed to return to their prior type of local exchange service. This rule does not apply to subscribers who have availed themselves of paragraph E.1. above within the previous six-months.

This does not preclude the Company from charging for the original service connection, monthly charges for the period such service were used, or the addition or removal of any optional local telephone service.

(M) Certain material now appearing on this sheet was previously found on Third Revised Sheet 3.

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

CONSTRUCTION AND ATTACHMENT CHARGES

I. DESCRIPTION

All outside plant construction shall be divided into two categories:

A. Construction on public right-of-way

Right-of-way under control of and maintained by a governmental agency such as an alley, street, road or highway

B. Construction on private right-of-way

Right-of-way under control of and maintained by an individual, partnership, company, corporation and syndicate

II. GENERAL REGULATIONS

A. All rates and charges as specified in the General Exchange Tariff and Local Exchange Tariff are set in the anticipation that the establishment of service will be accomplished without abnormal or excessive expense to the Telephone Company. Under certain conditions, as hereinafter set forth, construction charges will be applied to cover excessive costs incurred by the Telephone Company in the establishment of service.

B. Payment of construction charges may be required prior to the commencement of the work with which such construction charges are associated.

C. Where construction has been started in order to furnish service to an applicant and application for service is cancelled prior to the establishment of service, the applicant shall be required to reimburse the Telephone Company for the estimated loss resulting from such construction.

D. Such facilities and construction work as may be provided by an applicant as hereinafter set forth shall be subject to the approval of the Telephone Company.

E. Except as hereinafter provided, the subscriber does not obtain any rights of ownership or otherwise in facilities provided by the Telephone Company, whether or not construction charges are applied. All facilities provided by the Telephone Company shall be under its exclusive control and, except as hereinafter specifically provided, shall be maintained and replaced by and at the expense of the Telephone Company.

CONSTRUCTION AND ATTACHMENT CHARGES

II. GENERAL REGULATIONS (Continued)

F. Where a buried wire or buried cable type of entrance facilities is pro-vided by the Telephone Company in cases where such type of facilities is not considered normal, as hereinafter set forth, the subscriber shall be required to pay for all excavation and fill-in in connection with installation and for maintenance or replacement of such buried wire or buried cable type of entrance facilities.

G. A buried wire or buried cable type of facilities will not be provided where, in the judgment of the Telephone Company, conditions are unsuitable and the use of such type of facilities may interfere with the furnishing of efficient telephone service.

H. Where rearrangement of facilities provided by the Telephone Company on private property is made, at the request of or to meet conditions imposed by the subscriber, the expense incurred by the Telephone Company for such rearrangement shall be borne by the subscriber.

I. Where facilities constructed on private right-of-way are used by the Telephone Company as a part of their general distributing plant, the regulations and construction charges to be used shall be those specified for construction of facilities on public highways, but when not so used, the regulations and construction charges to be applied shall be those specified for construction of entrance facilities.

J. Where buried wire or buried cable type of facilities is provided by the Telephone Company on private property, other than for entrance facilities, the subscriber shall be required to pay for all excavation and fill-in in connection with installation, maintenance or replacement of such buried wire or buried cable facilities.

K. All facilities provided by the subscriber shall be owned by the subscriber but shall be under the exclusive control of the Telephone Company while used for the furnishing of service by the Telephone Company. Maintenance and replacement of such facilities shall be at the expense of the subscriber.

L. When the Telephone Company attaches its facilities to poles of others on public right-of-way in lieu of constructing a pole line, the charges to be applied shall not exceed those which would be applicable if a pole line were constructed by the Telephone Company.

CONSTRUCTION AND ATTACHMENT CHARGES

II. GENERAL REGULATIONS (Continued)

M. When the Telephone Company attaches its entrance facilities to poles of others located on private property, the charges to be applied, where expense is incurred by the Telephone Company either for purchase of an interest in or rental of contacts on such poles, shall not exceed those which would be applicable if a pole line were constructed by the Telephone Company. When such poles are used by the Telephone Company for attaching its entrance facilities without expense, or where the constructed facilities do not exceed 1,000 feet, no charges shall apply. All other regulations and requirements of both the owner of such pole lines and the Telephone Company, with respect to such joint use, shall apply.

N. The decision as to whether poles of others are suitable for the attachment of the Telephone Company's facilities rests with the Telephone Company.

O. Permanent facilities on public highways will be provided by the Telephone Company without the application of construction charges.

III. RIGHT-OF-WAY

When an applicant is so located that it is necessary for the Telephone Company to obtain right-of-way to furnish service, the applicant may be required to pay the cost (including rental) of securing and retaining such right-of-way.

IV. TEMPORARY FACILITIES

A. Temporary facilities are facilities which are constructed in advance of construction of permanent facilities and removed upon completion of permanent facilities and which will probably be used only for a short term and for which there is no immediate prospect of reuse in place for another applicant.

B. Where the Telephone Company constructs temporary facilities, the applicant shall be required to pay the expense incurred by the Telephone Company for such construction, plus estimated cost of removal of such facilities, less estimated salvage value of material recovered upon removal of such facilities.

CONSTRUCTION AND ATTACHMENT CHARGES

V. PERMANENT ENTRANCE FACILITIES

A. Where the Telephone Company constructs permanent entrance facilities of a pole line, buried wire or buried cable type, the applicant shall be required to pay expenses incurred by the Telephone Company for material, including poles installed, or the joint use of poles owned by others, or excavation, back filling, plowing and restoration for that part of the entrance facility so constructed as in excess of **one half mile** in length measured along the proposed path of construction, **in accordance with OAC 4901:1-3-09.** (C) (C)

1. A buried wire or buried cable type of entrance facilities will be provided at the charge specified in paragraph A only in cases where the following conditions exist:

   a. where the applicant is located in territory where such type of facilities is used for the Telephone Company's general distribution plant

   b. where such type of entrance facilities would normally be provided.

2. In other cases, the furnishing of such type of entrance facilities is not considered normal; and where such type of entrance facilities is provided, the applicant, in addition to paying charges specified in paragraph A, shall be required to pay the additional expense incurred by the Telephone Company as provided in paragraph A below.

B. Where a conduit type of entrance facility is required, construction charges do not apply. However, the applicant will be required to provide in-place, suitable conduit from the point of entrance on his private property to the premises in which service is furnished.

CONSTRUCTION AND ATTACHMENT CHARGES

VI. SPECIAL TYPES OF CONSTRUCTION OR FACILITIES

A. Outside construction or facilities

When an applicant requires a special type of construction or a type of facilities not normally provided, or where the conditions imposed by the applicant, such as the time and place involved, make the installation abnormal or excessively expensive, the applicant shall be required to pay the additional expense incurred by the Telephone Company, determined as follows: the difference between the expense incurred by the Telephone Company for such construction, facilities or installation and the expense which would otherwise be incurred for a normal type of construction or facilities or a normal installation. (M) (M)

Examples include but are not limited to:

- The Telephone Company has no other requirement for the facilities requested.

- The Telephone Company provides service using a type of facility, or via a route, other than that which the Telephone Company would normally utilize in order to provide services for the customer.

- The Telephone Company provides a greater quantity of facilities than that which the Telephone Company would otherwise provide.

- It is requested that construction be expedited resulting in added cost to the Telephone Company.

- The Telephone Company provides facilities which involve excessive or unreasonable costs (encountering natural or other barriers such as, but not limited to, lakes, rivers, rocky terrain, gas and oil fields, limited highways, bridges, dams or concrete/asphalt).

(D)

(M) Certain material now appearing on this sheet was previously found on Original Sheet 4.

CONSTRUCTION AND ATTACHMENT CHARGES

(D)

VII. FACILITIES CONFINED TO THE SAME CONTINUOUS PROPERTY – OTHER THAN ENTRANCE FACILITIES

A. The subscriber will be required to provide (a) poles and fixtures in place where a pole line type of facilities is used, (b) conduit in place where a conduit type of facilities is used and (c) excavation and fill-in where a buried wire of buried cable facilities are used.

B. The Telephone Company will provide wire or cable on such poles, cable in such conduit and buried wire and buried cable in such excavations in accordance with the regulations and at the rates specified for "Extension and Tie Line Mileage" in Section 6, "Mileage Charges".

SUPPLEMENTAL EQUIPMENT (M) (M1)

I. HOMEBOUND STUDENT SCHOOL SERVICE (T)

A. Description

Homebound student school service is an intercommunicating service designed for two-way conversation for schoolroom instruction to students who are unable to attend school. The school and home both have portable and/or permanent stations consisting of a combined speaker-microphone and amplifier.

B. General Regulations

1. Subscriber is required to furnish commercial power outlets at convenient locations in the home and school.

2. Homebound student school service will be provided only within the same exchange area or between two exchanges within the same local calling area.

3. Intercommunication between location of the school and student's location is furnished with facilities similar to those used for local private line telephone service.

4. The initial contract period for homebound student school service is three months.

5. When additional equipment is necessary to provide transmission, additional charges based upon costs incurred by the Telephone Company will apply.

6. Application for homebound student school service will be accepted from schools only. (M) (M1)

(D)

(M) Material previously found on this sheet now appears in Section 18, Fourth Revised Sheet 1.

(M1) Material now appearing on this sheet was previously found in Section 22, Second Revised Sheet 1.

SUPPLEMENTAL EQUIPMENT (M) (M1)

II. SUBSCRIBER TRANSFER SERVICE (T)

A. Description

Equipment will be furnished that will automatically transfer subscriber's calls from one line to another by the operation of a key located at subscriber's station. When key is in normal position, both telephone lines are independent of each other and calls are received in the usual manner. When the key is operated, the calls are transferred automatically from the telephone where the key is located to another station designated by the subscriber.

B. General Regulations

Both lines must be individual lines.

C. Rates and Charges

The charge for subscriber Transfer Service is $19.65 per month in addition to the individual line rates applicable to the class of service furnished at each location. (M) (M1)

(M) Material previously found on this sheet now appears in Section 18, Fourth Revised Sheet 2.

(M1) Material now appearing on this sheet was previously found in Section 22, Second Revised Sheet 2.

SUPPLEMENTAL EQUIPMENT (M)

III. SPECIAL LINE CIRCUIT (T)

A. The standard single line residence and single line business access line is loop start, two wire circuit. Reverse battery or ground start features are available singly or in any combination for special line circuits.

B. General Regulations

1. The special line circuit charge does not apply to PBX or key system trunks.

C. Rates

Option 1 Nonrecurring Charge per Line Equipped	or	Option 2 12 Month Charge per line Equipped
$155.00		$14.00*

D. Service Connection - Change - Move

The special line circuit, in addition to the above charges, will incur all filed service connection, change and/or move charges. (M)

* With this payment option, the customer must sign a contract with full termination liability. At the end of 12 months, no further charges apply. (M) (M)

(M) Material now appearing on this sheet was previously found in Section 22, Second Revised Sheet 3.

CUSTOM CALLING SERVICE

I. GENERAL DESCRIPTION

A. Call Forward Features

Call Forward Features permit the forwarding of incoming calls under a variety of conditions to another telephone number either by dialing an activation code or via pre-programming by the Company. Calls may be forwarded to any number subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. The customer subscribing to this service is responsible for applicable usage charges. Only one call forwarding arrangement, consisting of a single calling path, will be provided per exchange service line for which the customer subscribes to this feature, unless the business customer is also subscribed to the Call Forward Additional Paths feature, in which instance one call path per Call Forward Additional Path feature subscribed to will be provided. When the Customer's designated forward-to number is not in the Customer's local or expanded local calling area, the use of multiple paths for the completion of simultaneous toll calls may be subject to restrictions or prohibitions imposed by the Customer's Presubscribed Interexchange Carrier.

Call Forward Features shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of usage charges that would regularly be applicable between the station originating the call and the station to which the call is ultimately transferred. If the Company determines that Call Forward Features are being used in manner not consistent with the intent of the service or in any other way violates the restrictions of the service, the residential Subscriber will be determined ineligible for the service and the service will be removed from the residential Customer's account.

1. Call Forwarding

This feature permits the manual forwarding of incoming calls to another telephone number. When activated, all calls will forward; calls cannot be answered from a line with Call Forwarding activated. Call Forwarding overrides Call Forward No Answer and Call Forward Busy, but those features resume functionality when Call Forwarding is deactivated.

a. Call Forwarding (FCF1FLC) - Provides a customer the capability to control activation/deactivation and the forward-to number of the service by using dialing tones.

b. Call Forward Fixed [(1)] (FCF1FLC FIX) - Provides a customer the capability to control activation/deactivation of the service by using dialing tones. The customer selected forward-to number is preprogrammed by the Company at the time service is established and can only be changed via service order. (C)

[(1)] **Effective September 11, 2009, Call Forward Fixed is grandfathered. Existing customers may continue to subscribe to this feature under the conditions and rates as specified in this section as long as the subscriber remains at the same physical location, or until such time as the service is disconnected, or the subscriber selects another service.** (N) (N)

CUSTOM CALLING SERVICE

I. GENERAL DESCRIPTION (Continued)

A. Call Forward Features (Continued)

2. Call Forward No Answer

This feature permits the automatic forwarding of an incoming call to another telephone number when the called telephone remains unanswered for a predetermined number of rings, usually four or five.

Where facilities are available, this feature also includes Call Forwarding of Call Waiting when the customer is also subscribed **to Enhanced** Call Waiting. Call Forwarding of Call (T)
Waiting forwards unanswered waiting calls to a customer-designated telephone number using **Enhanced** Call Waiting and Call Forward No Answer. An incoming call to a busy (T)
line first receives a Call Waiting tone. If the call is not answered within a set period of time, the incoming call is forwarded to a customer-designated telephone number.

a. Call Forward No Answer-Fixed (FCD1FLC) - This feature is activated and the customer selected forward-to number is preprogrammed by the Company at the time service is established and can only be changed via service order.

b. Call Forward No Answer-Customer Programmable (FCD1FLC PRG) - Provides a customer the capability to control activation/deactivation and the forward-to number of the service by using dialing tones.

CUSTOM CALLING SERVICE

I. GENERAL DESCRIPTION (Continued)

Custom calling service includes one or more of the following features: (Continued)

A. Call Forward Features (Continued)

3. Call Forward Busy

This feature permits the automatic forwarding of an incoming call to another telephone number when the called telephone is already in use. Call Forward Busy shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment of Rotary Line/Hunting Service. Call Forward Busy-Customer Programmable and Call Forward Busy-Customer Controlled are not available to customers with multiple lines at the same premises.

a. Call Forward Busy-Fixed (FCB1FLC) - This feature is activated and the customer selected forward-to number is preprogrammed by the Company at the time service is established and can only be changed via service order.

b. Call Forward Busy-Customer Programmable (FCB1FLC PRG) - Provides a customer the capability to control activation/deactivation and the forward-to number of the service by using dialing tones.

(D)
(D)

4. Call Forward Remote Activation (FCG1FLC)

This feature allows subscribers to change the Call Forwarding status of their telephone line from a remote location using a touch-tone telephone. To redirect Call Forwarding from a remote location, the subscriber dials a remote-access directory number. Once the subscriber's authorization code is verified, the subscriber can activate, deactivate, or change call forwarding to a new destination.

CUSTOM CALLING SERVICE

I. GENERAL DESCRIPTION (Continued)

This page is reserved for future use. (C)

(D)

(D)

CUSTOM CALLING SERVICE

I. GENERAL DESCRIPTION (Continued)

B. Speed Dial [(1)] (C)

Speed Dial provides the subscribers with the capability of placing local and message toll calls to frequently called numbers by dialing abbreviated codes. This arrangement is available in either eight or 30 repertoire.

C. Three-Way Calling

Three-Way Calling permits the subscriber to add a third party to an existing connection, thereby establishing a three-way conversation or conference. Due to transmission limitations, it is recommended that only one of the parties included in such a call be outside the local calling area of the subscriber initiating the call.

D. Enhanced Call Waiting

Enhanced Call Waiting provides the subscriber, already on an existing call, with a tone signal indicating that an unanswered call is waiting to be completed to the subscriber's number. The subscriber may then hold the existing call and alternately talk on both calls until one has been terminated. Enhanced Call Waiting also adds the option to cancel Call Waiting. Cancel Call Waiting can be activated before or during a call by dialing an access code and then stays in effect for the duration of the call. Incoming calls receive a busy signal while cancel call waiting is in effect.

E. Intercom Service [(1)] (C)

Intercom Service (sometimes referred to as revert calling) permits a subscriber to call the subscriber's own number, hang up and thereby ring all the telephones at that number.

F. Warm Line [(1)] (C)

Warm Line Service provides a signaling arrangement whereby a predetermined telephone number (local or toll) will be automatically called when the subscriber's telephone goes off-hook and no digits are dialed within a set number of seconds. The number that will be automatically called is determined by the subscriber and recorded in the serving central office. Toll charges are applicable to the warm line subscriber if the called number is not within the subscriber's local calling area. During the time interval between off-hook and the calling of the warm line number, the subscriber can use the telephone to make regular-dialed calls if desired.

[(1)] **Effective September 11, 2009, Speed Dial 30, Intercom Service, and Warm Line are grandfathered. Existing customers may continue to subscribe to these features under the conditions and rates as specified in this section as long as the subscriber remains at the same physical location, or until such time as the service is disconnected, or the subscriber selects another service.** (N) (N)

CUSTOM CALLING SERVICE

I. GENERAL DESCRIPTION (Continued)

G. SignalRing Plus

SignalRing Plus - This arrangement enables an individual line customer to identify an incoming call by having up to three (3) additional directory numbers (Secondary Directory Number) assigned to their main access line (Primary Directory Number). Each Secondary Directory Number is assigned a distinctive ring in order to determine which number or person is being called. SignalRing Plus is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls.

Each Secondary Directory Number is entitled to one directory listing. Should the customer not desire the listing be published, the Telephone Company, in its directory listing process, shall designate the Secondary Directory Number as a No Charge Non-Pub. The customer would not be charged the Non-Pub recurring monthly charge as shown in Section 4. Non-List Service is not available for Secondary Directory Numbers.

Any Custom Calling Features assigned to the Primary Directory Number will also work with the Secondary Directory Numbers, i.e., Enhanced Call Waiting, Call Forwarding, Call Forwarding Busy, Call Forwarding No Answer.

H. Subscriber Activated Call Block [(1)] (C)

Subscriber Activated Call Block restricts access to certain types of outgoing calls, such as direct-dialed toll calls. Other types of calls, such as local, calls to 9-1-1, or calls to the operator can still be originated from the line. The subscriber dials an access code to activate the feature. While Subscriber Activated Call Block is in effect, the individual subscriber can override the restrictions by dialing a personal identification number (issued by the Telephone Company) before placing a call. Another code is used to deactivate Subscriber Activated Call Block.

[(1)] **Effective September 11, 2009, Subscriber Activated Call Block is grandfathered. Existing customers may continue to subscribe to this feature under the conditions and rates as specified in this section as long as the subscriber remains at the same physical location, or until such time as the service is disconnected, or the subscriber selects another service.** (N) (N)

CUSTOM CALLING SERVICE

I. GENERAL DESCRIPTION (Continued)

I. **Reserved for Future Use** (C)

(D)

(D)

J. Call Hold [(1)] (C)

Call hold allows the subscriber to place a call on hold, and then continue the conversation either from the same telephone set or from a more convenient location. Call Hold is activated by flashing the switchhook, dialing an access code, and then hanging up. The call is resumed when the handset of the same telephone, or another telephone on the same line, is picked up.

K. Wake-up [(1)] (C)

Wake-up service allows a subscriber to program from a telephone the time to be called by an automated wake-up service. The feature is activated and deactivated by an access code. When the feature is activated, the subscriber may program one "ring back" time within the succeeding 24-hour period, and must repeat this activation sequence for each succeeding 24-hour period. If a wake-up call is not answered or fails for any reason, two more attempts are made at approximately 5-minute intervals. After the third attempt is made, and the call is unanswered, the event is recorded and no further attempt is made.

[(1)] **Effective September 11, 2009, Call Forwarding of Call Waiting, Call Hold and Wake-up are grandfathered. Existing customers may continue to subscribe to these features under the conditions and rates as specified in this section as long as the subscriber remains at the same physical location, or until such time as the service is disconnected, or the subscriber selects another service.** (N) (N)

CUSTOM CALLING SERVICE

I. GENERAL DESCRIPTION (Continued)

L. **Reserved for Future Use** (C)

(D)

(D)

CUSTOM CALLING SERVICE

I. GENERAL DESCRIPTION (Continued)

M. Outbound Call Block Feature (C)

This feature blocks all outbound dialing with the exception of abbreviated dialing for 911 (Emergency Reporting Services) and 711 (Service for Telecommunications Relay Services). In addition, all pay-per-use features are blocked. (N)

All other Custom Calling Service features and ExpressTouch features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing.

This feature is subject to the availability of facilities and is only available to individual-line residence and individual-line business customers. (N)

CUSTOM CALLING SERVICE

II. REGULATIONS

A. The service is offered from only those central offices where the Telephone Company has arranged the equipment for "custom calling" and is furnished subject to the availability of facilities. In certain offices where equipment arrangements permit, all the calling features listed in I may be offered; in other offices equipment may not be available to offer all the features described in paragraph I, A-L.

B. Custom calling service will be furnished only with individual line service. The service is not available with ISDN-BRI II, or payphone line services. Custom calling features are available with either dial or touch-tone service.

C. The normal quality of transmission may not be maintained on all calls for subscribers of these services.

D. Call Forwarding (standard or fixed) and warm line service cannot be provided on the same line and cannot be provided on trunks. It is the responsibility of the warm line subscriber to inform the party to whom calls will be sent of this arrangement, and that party must consent to the arrangement. The Telephone Company assumes no liability for the use of the warm line service except for which the service is intended under the provisions described in this tariff section.

E. Call Forwarding and Fixed Call Forwarding cannot be provided on the same line.

F. Call Forwarding (standard or fixed) and personal alert line service cannot be forwarded to 911 or to other emergency service providers except for official providers of emergency service.

(D)
(D)

G. Pay Per Use (T)

Certain custom calling features, in addition to the monthly rate option, are also available on an optional pay per use basis. This pay per use (per attempt) option is available only to subscribers not subscribing to the features on a monthly basis. The customer will be charged for each attempt to activate the service, unless the central office is not properly equipped.

Pay per use is available only to individual residence subscribers from suitably-equipped central offices.

At the request of a customer that does not subscribe to the feature on a monthly basis, access to the feature on a pay per use basis will be blocked, at no charge to the customer.

CUSTOM CALLING SERVICE

III. RATES AND CHARGES

A. Call Forward Features

Subscribers to Warm Line Service or Fixed Call Forwarding will incur a number change charge as listed in Section 2 of this tariff when they request a change in the predetermined telephone number that is recorded in the serving central office.

Service Connection Charges will not be applied when any single line residential customer orders additional Custom Calling Features.

		Monthly Rate Residence	
1.	Call Forwarding [(1) (2)]	$5.00	(T)
2.	Call Forwarding – Fixed [(3)]	5.00	(C)
3.	Call Forward No Answer – Fixed [(2)]	2.00	(T)
4.	Call Forward No Answer – Customer Programmable	2.00	
5.	Call Forward Busy – Fixed [(2)]	2.00	(T)
6.	Call Forward Busy – Customer Programmable	2.00	
7.	Call Forward Remote Activation [(2)]	1.25	(T)
B.	Three-Way Calling	5.00	
C.	Call Hold [(3)]	5.00	(C)
D.	Wake-up [(3)]	5.00	(C)
E.	Speed Dial **8**	5.00	(T)
F.	Speed Dial **30** [(3)]	6.00	(C)

(1) Call Forwarding Features and warm line service cannot be provided on the same line. (T)

(2) Call Forwarding and Call Forwarding-Fixed cannot be provided on the same line. (T)

(3) **Effective September 11, 2009, Call Forwarding - Fixed, Call Hold, Wake-up, and Speed Dial 30 are grandfathered. Existing customers may continue to subscribe to these features under the conditions and rates as specified in this section as long as the subscriber remains at the same physical location, or until such time as the service is disconnected, or the subscriber selects another service.** (N) (N)

CUSTOM CALLING SERVICE

III. RATES AND CHARGES (Continued)

Service Connection Charges will not be applied when any single line residential customer orders additional Custom Calling Features

		Monthly Rate Residence
G.	Signal Ring Plus	
	- First Number	$5.00
	- Second Number	5.00
	- Third Number	5.00

		Current Monthly Rate		Maximum Monthly Rate	
		Residence	Business	Residence	Business
H.	Enhanced Call Waiting	$3.30	$4.40	$5.50	$7.40

		Monthly Rate Residence	
	- Enhanced Call Waiting Discount with 2 or more Features [2]	$3.30	(T)
I.	Intercom service, each line [3]	5.00	(C)
J.	Warm line service, each line [1] [3]	5.00	(C)
K.	Subscriber Activated Call Block [3]	5.00	(C)
			(D) (D)
L.	Outbound Call Block Feature	5.00	(T)

[1] Warm line service and Call Forwarding Features cannot be provided on the same line. (T)

[2] Basic, Enhanced and ExpressTouch features (except Caller ID and Centrex) may be combined to obtain the multiple feature rate for Enhanced Call Waiting. (T)

[3] **Effective September 11, 2009, Intercom Service, Warm Line Service, Subscriber Activated Call Block, and Call Forwarding of Call Waiting Package are grandfathered. Existing customers may continue to subscribe to these features under the conditions and rates as specified in this section as long as the subscriber remains at the same physical location, or until such time as the service is disconnected, or the subscriber selects another service.** (N) (N)

EMBARQ Smart Connect (M) (M1)

I. GENERAL

EMBARQ Smart Connect is an optional business service that provides a customer with the ability to receive a simultaneous ring of an incoming call at up to three separate telephone numbers. EMBARQ Smart Connect is available with business individual lines or Direct Inward Dialing (DID) telephone numbers associated with Direct Inward Dialing (DID) Service. The telephone number associated with the Local Exchange Service for which EMBARQ Smart Connect is provided is designated as the "primary telephone number." The customer may designate up to two additional telephone numbers (referred to as "secondary telephone numbers") that will receive a simultaneous ring when a call is directed to the primary telephone number. The secondary telephone number(s) can be provided by a wireless carrier, another Local Exchange Carrier or the Telephone Company. Wireless telephone numbers can receive incoming text messages when utilized as a secondary telephone number.

II. REGULATIONS

A. When a call is directed to the primary telephone number, EMBARQ Smart Connect provides a simultaneous ring on the secondary telephone number(s). Establishment and subsequent changes to the primary telephone number will be programmed by the Telephone Company upon subscriber request and the number will be in the subscriber's Reach List. The Reach List, which is limited to three telephone numbers, includes the primary and secondary telephone numbers that simultaneously ring when the subscriber's primary telephone number is dialed. Initially, the Telephone Company must program at least one secondary telephone number into the subscriber's Reach List. The subscriber may make subsequent additions and changes to the secondary telephone numbers in the Reach List through an internet-based management tool.

B. After an incoming call is answered, the call can be transferred between predetermined telephone numbers which reside in the subscriber's Call Pickup List. The Call Pickup List, limited to five telephone numbers, includes those telephone numbers which may receive transferred calls. The Call Pickup List must include all of the telephone numbers in the subscriber's Reach List. The subscriber may establish and change the telephone numbers in the Call Pickup List through an internet-based management tool. The Customer Provided Equipment (CPE) associated with the telephone numbers in the Call Pickup List must have speed dial functionality associated with that telephone number in order to invoke the transfer.

C. Incoming calls are transferred between telephone numbers through activation of speed dial code on the device to which the call is to be transferred. There is no limit to the number of transfers that can be made during a call. (M) (M1)

(M) Material previously found on this sheet now appears in Section 20, Second Revised Sheet 1.

(M1) Material now appearing on this sheet was previously found in Section 23, Second Revised Sheet 1.

EMBARQ Smart Connect (Continued) (M) (M1)

II. REGULATIONS (Continued)

D. All telephone numbers associated with a Reach List must be within the local calling area of the customer's primary telephone number, although telephone numbers associated with a Call Pickup List can be outside the local calling area of the customer's primary telephone number.

E. When the customer is not available to answer an incoming call, the call may forward to a customer provided voice messaging service associated with the primary telephone number unless one of the secondary telephone numbers supports a voice messaging service or answering device that is programmed to pick up the call on a shorter ring count.

F. The originator of a call to the EMBARQ Smart Connect subscriber is responsible for all charges (local, toll, surcharges, etc.) applicable from the originating location to the number dialed for the duration of the call, regardless of whether the call is subsequently transferred to another location/telephone number. The subscriber of the account/telephone number that picks up a transferred call is responsible for any charges (local, toll, etc.) that are applicable between the exchange from which the call is transferred and the exchange in which the call is answered.

G. Availability of EMBARQ Smart Connect is limited to those areas served by central offices arranged for EMBARQ Smart Connect and is subject to the availability of facilities. The Telephone Company does not guarantee the quality of service for incoming calls to a secondary telephone number which is provided by a wireless carrier or a Local Exchange Carrier other than the Telephone Company.

III. RATES AND CHARGES

A. The monthly rate applies in addition to the rates and charges for the Telephone Company provided Local Exchange Service associated with the primary telephone number.

	Monthly Rate
Per primary telephone number	$19.95 [1]

B. A Subsequent Service Order Charge as set forth in Section 4 of this tariff will apply when establishing EMBARQ Smart Connect and when the Telephone Company makes a change to an existing primary or secondary telephone number. [2] (M)

[1] This monthly rate will be discounted to $14.95 for customers who also subscribe to an Embarq Wireless service.

[2] The Subsequent Service Order Charge applicable for the establishment of service will be waived through December 31, 2006. (M1)

(M) Material previously found on this sheet now appears in Section 20, First Revised Sheet 2.

(M1) Material now appearing on this sheet was previously found in Section 23, Original Sheet 2.

This sheet is reserved for future use. (C)

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This sheet is reserved for future use. (C)

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This sheet is reserved for future use. (C)

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This sheet is reserved for future use. (C)

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(D)

COMMUNITY FIRE REPORTING SERVICE (M) (M1)

I. DESCRIPTION

A. Community fire reporting and fire alerting service will be provided by the Telephone Company for the reporting of fires by dialing the number listed under fire department. The ringing of the listed fire alarm number will activate or ring the control operator or fireman telephones connected to the fire department line.

B. When a fireman's line is busy, the line receives a warning signal which indicates that an alarm has been initiated; and when busy connection is released, the line is connected to the alarm for ringing or talking.

C. After the alarm information is passed, the calling party may release, but the common talk circuit is held until the last fire alarm telephone disconnects.

D. Community fire reporting and fire alerting service is available for individual line business and residence lines.

II. GENERAL REGULATIONS

A. Members of a community fire department who are to be connected to the community fire reporting and fire alerting service unit must be regular subscribers of telephone service.

B. The Telephone Company makes no guarantee and assumes no liability for damages except for allowance for interruption of service as contained in the Telephone Company's tariff.

C. The community fire reporting service unit has a capacity of 50 lines.

D. The community fire alerting service unit has a capacity of 30 lines. (M) (M1)

(M) Material previously found on this sheet now appears in Section 21, Second Revised Sheet 1.

(M1) Material now appearing on this sheet was previously found in Section 30, Original Sheet 1.

COMMUNITY FIRE REPORTING SERVICE (M) (M1)

III. RATES AND CHARGES

A. The following rates and charges will apply to the community fire reporting and fire alerting service units and are in addition to the rates and charges applicable to the associated service and facilities.

1. The rates and charges previously appearing herein for community fire reporting service now appear in Section **38**. Consult the index for that section. (T)

2. Fire alerting service

		Monthly Rate
a.	Ten line fire alerting system	$234.00*
b.	Each additional ten lines, maximum of two	68.00*
c.	Siren control	8.75*

B. Community fire reporting and fire alerting service will incur all appropriate service connection, move or change charges as outlined in Section 4 of this tariff. (M) (M1)

* These rates apply on all installations completed on or after January 1, 1983. (M1)

(M) Material previously found on this sheet now appears in Section 21, Second Revised Sheet 2.

(M1) Material now appearing on this sheet was previously found in Section 30, First Revised Sheet 2.

This sheet is reserved for future use. (C)

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This sheet is reserved for future use. (C)

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CALL LINE IDENTIFIER (M)

I. GENERAL

A. Call Line Identifier is used to attempt to trace and identify, at the request of a subscriber, the source or origin of obscene, harassing, and/or other nuisance type of telephone calls. Call Line Identifier service is intended for situations where subscribers require extended trace for a specified length of time on a per line basis and proactively request the service as a precautionary tool. The Call Trace feature, as specified in Section **35** of this tariff, differs from Call Line Identifier service in that Call Trace is activated on a per call basis and subscribers proactively request the service as a precautionary tool. (T)

II. REGULATIONS

A. Subscribers initiate requests for Call Line Identifier service by contacting the Annoyance Call Center.

B Requests for Call Line Identifier service will be evaluated by the Annoyance Call Center. The Telephone Company will trace calls when requested based upon the availability of line identification equipment.

C. Call Line Identifier service will apply per line upon request at the rates and for the time periods specified in **paragraph** III.C. following. (T)

D. The Telephone Company does not guarantee successful call trace results when line identification equipment is placed. When call trace results are successful, the identity of the offending line subscriber will only be furnished to the appropriate law enforcement agency, pursuant to signed Disclosure Authorization by the offended subscriber.

E. In the event a customer requested call trace is unsuccessful, the customer will be given the option of changing the telephone number at no charge.

F. The Telephone Company will not be liable for any damages or injuries of whatever kind to property or to any individuals, which may, in any manner, result from the provision of this service, or from any mistakes, interruptions, delays, or errors by the Telephone Company in connection with Call Line Identifier service which were not caused by the Telephone Company's failure to maintain proper standards of maintenance and operation or by the Telephone Company's failure to exercise reasonable supervision (i.e., willful neglect). (M)

(M) Material now appearing on this sheet was previously found in Section 33, Third Revised Sheet 1.

CALL LINE IDENTIFIER (M)

II. REGULATIONS (Continued)

G. This tariff does not apply to trap and trace ordered by the state or federal courts, or to emergency situations, such as kidnapping, threatening of jurors, witnesses, or judicial officers, or similar emergencies, declared by a law enforcement agency within its legal powers. The tariffed rates reflected herein do not apply when Call Line Identifier is provisioned by the Company in response to a Customer having previously received threatening or harassing calls and having reported such calls to the Company's security department (Annoyance Call Bureau) and the appropriate law enforcement agency.

H. Any Call Line Identifier conducted under this tariff shall be at the discretion of the Telephone Company and is subject to the availability of facilities.

III. RATES AND CHARGES

		Nonrecurring Charge	
A.	30-Day Period (per line)	$50.00	
B.	12-Month Period (per line)	55.00	
C.	Renewal Request for 30-Day or 12-Month Period which involve the same telephone number(s) (per line)	20.00	(M)

(M) Material now appearing on this sheet was previously found in Section 33, Third Revised Sheet 2.

REMOTE CALL FORWARDING (M)

I. DESCRIPTION

Remote call forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's telephone number (the RCF customer) in one exchange (the call forwarding location) is automatically forwarded by Telephone Company central office equipment to another station designated by the RCF customer (the terminating station) in a different exchange.

II. GENERAL REGULATIONS

A. Remote call forwarding service is offered subject to the availability of suitable central office facilities.

B. Remote call forwarding service is not offered where the terminating station is a coin telephone.

C. The Telephone Company will not provide identification of the originating number to the RCF customer.

D. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.

E. Remote call forwarding is not represented as suitable for satisfactory transmission of data.

F. Call forwarding should not be offered as a feature at the terminating station due to transmission signal limitations.

G. Remote call forwarding can be provided where the call forwarding number and the terminating station are both located in the same local calling area provided that the Remote Call Forwarding is not used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or other charges, that would regularly be applicable between the stations bridged together by the subscriber.

H. Remote call forwarding is provided on the condition that the RCF customer subscribe to sufficient RCF access lines to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Telephone Company.

I. Remote call forwarding can be used over message toll telephone, foreign exchange or WATS facilities.

J. One directory listing furnished without charge for each RCF access line. (M)

(M) Material now appearing on this sheet was previously found in Section 36, First Revised Sheet 1.

REMOTE CALL FORWARDING (M)

III. RATES AND CHARGES

The following rates and charges apply to remote call forwarding.

A. Nonrecurring Charge $30.00

B. Monthly Service Charge 19.45

C. Facility Charge

The Facility Charge applicable to remotely forwarded calls is comprised of two separate charges: (1) a charge for that portion of the call from the originating station to the call forwarding location and (2) a charge for that portion of the call from the call forwarding location to the terminating location. The respective charge for each such portion will be as follows:

1. Between the originating location and call forwarding location - The charge for this portion of a remotely forwarded call will be the charge applicable for the type of call involved (e.g., toll charge, local measured service charge or no charge when in a flat-rate calling environment) and will be billed to the originating station.

2. Between the call forwarding location and terminating location - The RCF customer is responsible for the applicable monthly charges when the call uses foreign exchange facilities; customer-dialed, station-to-station charges when the call uses message toll facilities; the applicable usage charges when the call terminates on an intrastate WATS number; or the applicable usage charges when the call terminates on LMS or ELC facilities. These charges apply to all calls answered at the terminating station.

D. The charge to change the number of the terminating station at the customer's request is $30.00. (M)

(M) Material now appearing on this sheet was previously found in Section 36, First Revised Sheet 2.

SPECIAL PROMOTIONS (M)

I. The Company may offer special promotions of new or existing services or products for limited periods, which may include reducing or waiving applicable charges for the promoted services. The Company will file a tariff for each promotion with the Commission prior to the beginning of the promotional period. These promotions will be offered on a non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity for participation, subject to the availability of products, services and facilities.

The company will also provide for resale promotions lasting more than 90 days on a per customer basis during a calendar year in accordance with 4901:1-6-18 O.A.C. (M)

(M) Material now appearing on this sheet was previously found in Section 37, Second Revised Sheet 1.

SPECIAL PROMOTIONS

Early Life Market Trial Promotion (N)

This Market Trial Promotion will run from November 6, 2008 through February 3, 2009, and will be offered to randomly selected Residential Customers who have had service with the Company for 60 days or less, have a first month bill of $75.00 or more, and have subscribed to any Solutions Package and/or High Speed Internet and/or DISH Service. The Company will contact these customers and inform them they will receive an invoice credit for up to $25.00 each on their first and second bills.

The credits will be up to the amount specified, but will not exceed the customer's monthly charges (excluding long distance, taxes, surcharges, and other fees).

Eligible customers must not have had service disconnected for non-payment and must not have any past due bills for regulated services owed to the Company. This promotion does not apply to moves, changes, or additions to an existing customer's service. This promotion may not be combined with any other promotion.

Customers who meet the qualifications for this promotion and are not contacted by the Company will be awarded the promotion benefit upon request. (N)

SPECIAL PROMOTIONS

$10 Offer (N)

From July 15, 2009 through October 12, 2009, residence customers may be eligible for a $10 credit on their bill for three months. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must subscribe to single party flat-rate Residence Local Exchange Service and must retain their service for at least three months.

Eligible customers must not have had service disconnected for non-payment and must not have any past due bills for services owed to the Company. This promotion does not apply to moves, changes, or additions to an existing customer's service. This promotion may not be combined with any other promotion. (N)

SPECIAL PROMOTIONS

$5 For 6 Promotion

During the period January 4, 2011 through December 31, 2011, existing residence customers may be eligible for a $5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account **must be in good standing** with the Company and the customer must agree to retain flat rated one-party access line service with the Company. (C) (T) (T)

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service provided under this offer prior to the end of the six month period, no additional credits will be applied.

Simple Choice Unlimited Bundle Promotion

During the period April 15, 2010 through December 31, **2011**, new residence customers who order Simple Choice Unlimited Bundle may be eligible for the waiver of all service connection charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Simple Choice Unlimited Bundle; and (2) the Company's High-speed internet (at any data speed). (C)

SPECIAL PROMOTIONS

Check-Up Thank You Program

From May 1, 2010 through December 31, 2010, a direct mailing will be sent to all business customers with nine lines/trunks or fewer, notifying them of their eligibility for a $10 invoice credit. The notice will be mailed immediately after the anniversary of the date on which the customer established service with the Company.

Customers who respond to this offer within 90 days after receiving the direct mailing will receive a $10 invoice credit. The credit will appear on the customer's bill within two billing cycles after contacting the Company. When customers respond to this offer, the Company representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.

For customers with multiple accounts, only one $10 invoice credit is available, with such tied to the customer's oldest account.

3 Months Free For Additional B1 Installation

From June 4, 2010 through **September 1**, 2010, existing business customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a credit of the monthly recurring charges for Business Individual Line Service. To be eligible, customers who have existing Business Individual Line Service must install an additional Business Individual Line and must agree to retain their service for a minimum of six months. Customers will receive three bill credits equal to the monthly recurring charge for that service. Credits will be issued for only one line when multiple lines are installed under the same order. The bill credits will be reflected on the first, second and third months following installation of the service. (C)

Lines equipped with Hunt Service are not eligible for this promotion. Customers subscribing to services under this promotion who discontinue service within six months of installation will be assessed all charges originally credited under the promotion. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. This promotion may not be combined with any other promotional benefits.

SPECIAL PROMOTIONS

Service Connection Charge Waiver (N)

Business customers who subscribe to Business Individual Line service may be eligible for waiver of all service connection charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and commit to one year of service for the services described above. Customers subscribing to services under this promotion who discontinue service prior to meeting the one year commitment will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order. (N)

SPECIAL PROMOTIONS

Service Connection Charge Waiver

From **January 4, 2011** through **December 31, 2011**, when new residence customers who are contacted by the Company or who contact the Company and request this promotion establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction, or CPE installation) when the customer agrees to retain service for 12 months. The waiver will only apply to the primary access line. The benefits awarded under this promotion will not be rescinded if the customer disconnects the qualifying service prior to the 12 month commitment period. (C)

SPECIAL PROMOTIONS

Free Installation Promotion (N)

During the period July 1, 2010 through September 30, 2010, business customers who subscribe to Business Individual Line (up to 3 lines), service may be eligible for waiver of all service connection charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To receive a waiver, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to one of the qualifying services, and commit to one year of service for the services described above. Customers subscribing to services under this promotion who discontinue service prior to meeting the one year commitment will be assessed all charges originally waived under the promotion. There is no limit to the number of times a customer can receive this promotion provided that the customer meets the required commitment level with each subsequent order.

Save Offer #1

During the period July 1, 2010 through September 30, 2010, existing business customers may be eligible for two bill credits when they contact the Company to disconnect service(s) and instead agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they were requesting disconnection must equal or exceed $25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credits.

The customer will receive a bill credit on the first and second month's bills following the customer's acceptance of these promotion terms. The bill credits for the retained services will be equal to the monthly charges for the services that were retained after the disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed $1,000 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is $2,000 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credits were issued prior to one year after issuance of the credits will be assessed all charges originally waived under the promotion.

This promotion may not be combined with any additional new promotions at the time the customer calls to disconnect service.

SPECIAL PROMOTIONS

Save Offer #2

During the period July 1, 2010 through September 30, 2010, existing business customers may be eligible for one bill credit when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company.

To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed $25 (excluding long distance, taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credit.

The credit will be reflected on the customer's bill for the first month bill following the customer's acceptance of this promotion. The bill credit will be equal to the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed $500.00 per bill credit.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is $500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

Customers who discontinue service(s) for which the credit was issued prior to one year after issuance of the credit will be assessed all charges originally waived under the promotion.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

Save Offer #3

During the period July 1, 2010 through September 30, 2010, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed $25 (excluding long distance, taxes, surcharges, and other fees).

The credits will be equal to 50% of the monthly charges for the services that were retained after the customer notified the company of the competitive offer or made a disconnect request (excluding long distance, taxes, surcharges, and other fees), not to exceed $250 per bill credit. The credits will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

A customer with multiple locations is eligible for this promotion at each location for which disconnection is requested, either all at the same time or separately, with the further caveat that the maximum credit available under this offer is $500 per customer, regardless of the number of service locations, accounts or billing telephone numbers the customer has in service.

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

SPECIAL PROMOTIONS

One Month Free with PLTS Bundle Installation

During the period August 16, 2010 through October 12, 2010, new residence customers who are contacted by the Company or who contact the Company and request this promotion, may be eligible for a waiver of charges for their first month's service. To be eligible, customers must establish a new account and subscribe to Prepaid Local Telephone Service (PLTS) Bundle. Requests for reconnects, including restoral of service after temporary suspension, are not eligible for this promotion. The first month's charges for PLTS will be waived for eligible customers. This promotion may not be combined with any other promotion.

Pure Bundle Satisfaction Guarantee

During the period August 16, 2010 through December 31, 2011, a 30-day satisfaction guarantee is available to residence customers who order Solutions – Residence Package, Pure Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the 30-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit.

Waive Voice Installation NRC with High Speed Internet **(N)**

During the period October 15, 2010 through January 31, 2011 business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line.

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line. There is no limit on the number of times a customer may place orders for new lines and receive this promotional benefit during the promotional period. **(N)**

SPECIAL PROMOTIONS

$5 Offer (N)

During the period December 1, 2010 through February 28, 2011, existing business customers may be eligible for consecutive bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company.

To be eligible, the customer must be subscribed to any business local exchange service and must agree to retain the service(s) for one year after receiving the bill credit. Eligible customers who are subscribed to any local exchange service will receive a $5.00 per line bill credit for six months when they agree to retain their service(s) for a minimum of twelve additional months, or will receive a $5.00 per line bill credit for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten lines during the promotional period.

The credits will begin appearing on customer bills with the first month's bill following the customer's acceptance of this promotion. The benefits awarded under this promotion may be combined with the benefits of other currently available promotions.

If the customer discontinues service(s) prior to the twelve or twenty-four month commitment period, the credits issued under this promotion will be rescinded and charges for the credit amounts will be reflected on the customer's final bill. Customers are also liable for 50% of the remaining monthly recurring charges for the service(s) disconnected. (N)

SPECIAL PROMOTIONS

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SPECIAL PROMOTIONS

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SPECIAL PROMOTIONS

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SPECIAL PROMOTIONS

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SPECIAL PROMOTIONS (M)

This special promotion is to be offered from December 8, 2004 through and including March 1, 2005, for new or existing residential customers in the following exchanges:

Ada	Gomer
Beaverdam	Lafayette
Bluffton	Lima
Cairo	Newton Falls
Cortland	Ottawa
Delphos	Warren
Elida	Waynesfield

This special promotion will be offered from December 13, 2004 through and including March 1, 2005 for new and existing residential customers in the Bristolville exchange.

During this promotion, residential customers may subscribe to a Special Plan Bundle for $43.00. This bundle includes the following: Local Exchange Service, Enhanced Call Waiting **or Talking** Call Waiting (Optional), Call Forwarding Busy, Call Forwarding No Answer, Caller ID with Name, Anonymous Call Rejection, Call Forwarding, Call Waiting ID, Selective Call Acceptance, Repeat Dial and Return Call. (T)

When customers also subscribe to **Embarq Communications, Inc. Solutions** Unlimited Long Distance Plan - Option 1 and either **Embarq High Speed Internet, Video** (DishNetwork) or **EMBARQ Wireless** or Sprint PCS under this promotion, the monthly recurring charge for the Special Plan Bundle will be $29.95 instead of $43.00. If the customer discontinues either of those services, the monthly recurring charge for the Special Plan Bundle will revert to $43.00. (T) (T)

Privacy ID is available to subscribers of this Special Plan Bundle at the rate of $4.00. (T)

The Special Plan Bundle is not available with Residential ISDN-BRI service lines or to customers who are or become toll restricted. A customer may have no more than four residence lines enrolled with the Special Plan Bundle for each customer Billed Telephone Number account. Service charges will not apply when the Special Plan Bundle replaces existing Local Exchange Service or if the customer requests a change from the Special Plan Bundle back to regular Local Exchange Service. The Company will also waive all service charges that are otherwise applicable for the installation of the Special Plan Bundle when new residential customers subscribe to the Special Plan Bundle.

Special Plan Bundle customers are not eligible for promotional offerings associated with the Custom Calling and ExpressTouch Services included in the bundle, unless specifically provided for in a promotional offering. The Special Plan Bundle may not be combined with any other residence optional local calling plan service.

The Special Plan Bundle rates offered under this promotion are applicable for as long as the customer retains the qualifying services or until the Company notifies customers that the Special Plan Bundle rates will be revised in accordance with filed tariffs. (M)

(M) Material now appearing on this sheet was previously found in Section 37, Second Revised Sheet 29.

SPECIAL PROMOTIONS

This sheet is reserved for future use. (C)
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SPECIAL PROMOTIONS (M)

This special promotion is to be offered from March 1, 2005 through and including May 29, 2005, for new or existing residential customers in the following exchanges:

Ada	Gomer
Beaverdam	Lafayette
Bluffton	Lima
Bristolville	Newton Falls
Cairo	Ottawa
Cortland	Warren
Delphos	Waynesfield
Elida	

During this promotion, residential customers may subscribe to a Special Plan Bundle for $43.00. This bundle includes the following: Local Exchange Service, Enhanced Call Waiting **or Talking** Call Waiting (Optional), Call Forwarding Busy, Call Forwarding No Answer, Caller ID with Name, Anonymous Call Rejection, Call Forwarding, Call Waiting ID, Selective Call Acceptance, Repeat Dial and Return Call. (T)

When customers also subscribe to **Embarq Communications, Inc. Solutions Unlimited Long Distance** (T)
Plan – Option 1 and either **Embarq High Speed Internet**, Video (DishNetwork) or **EMBARQ Wireless** or (T)
Sprint PCS under this promotion, the monthly recurring charge for the Special Plan Bundle will be $24.95 instead of $43.00. If the customer discontinues either of those services, the monthly recurring charge for the Special Plan Bundle will revert to $43.00.

Privacy ID is available to subscribers of this Special Plan Bundle at the rate of $4.00. (T)

The Special Plan Bundle is not available with Residential ISDN-BRI service lines or to customers who are or become toll restricted. A customer may have no more than four residence lines enrolled with the Special Plan Bundle for each customer Billed Telephone Number account. Service charges will not apply when the Special Plan Bundle replaces existing Local Exchange Service or if the customer requests a change from the Special Plan Bundle back to regular Local Exchange Service. The Company will also waive all service charges that are otherwise applicable for the installation of the Special Plan Bundle when new residential customers subscribe to the Special Plan Bundle.

Special Plan Bundle customers are not eligible for promotional offerings associated with the Custom Calling and ExpressTouch Services included in the bundle, unless specifically provided for in a promotional offering. The Special Plan Bundle may not be combined with any other residence optional local calling plan service.

The Special Plan Bundle rates offered under this promotion are applicable for as long as the customer retains the qualifying services or until the Company notifies customers that the Special Plan Bundle rates will be revised in accordance with filed tariffs.

Customers who subscribed to the Special Plan Bundle under the promotion that was offered from December 8, 2004 through March 1, 2005 may continue subscribing to that bundle and the associated services at the rates specified in this promotion. (M)

(M) Material now appearing on this sheet was previously found in Section 37, Original Sheet 32.

SPECIAL PROMOTIONS

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SPECIAL PROMOTIONS

Voice Acquisition Promotional Rebate:

During the period April 1, 2007 through December 31, 2007, new business customers may be eligible for a one-time bill credit when they subscribe **to. To** be eligible, customers must establish a new account and order a qualifying service(s) under a three year or more term commitment with a resulting monthly spend of $300 or more. Charges for all qualifying services (excluding taxes, surcharges and other fees) contribute towards the monthly spend. All nonrecurring installation and service connection charges normally applicable will also be waived under this promotion (excluding inside wire, construction, or CPE installation). (C)

The credit, as specified below, will be reflected on the customer's bill in the next full month's billing cycle.

Qualifying Services Monthly Charges	Credit Amount
$300 - $350	$ 300
Over $350 - $400	$ 400
Over $400 - $450	$ 400
Over $450 - $500	$ 500
Over $500 - $550	$ 500
Over $550 - $600	$ 600
Over $600 - $650	$ 600
Over $650 - $700	$ 700
Over $700 - $750	$ 700
Over $750 - $800	$ 800
Over $800 - $850	$ 800
Over $850 - $900	$ 900
Over $900 - $950	$ 900
Over $950 - $1,000	$1,000
Over $1,000 - $1,050	$1,000
Over $1,050 - $1,100	$1,100
Over $1,100 - $1,150	$1,100
Over $1,150 - $1,200	$1,200
Over $1,200 - $1,250	$1,200
Over $1,250 - $1,300	$1,300
Over $1,300 - $1,350	$1,300
Over $1,350 - $1,400	$1,400
Over $1,400 - $1,450	$1,400
Over $1,450 - $1,500	$1,500
Over $1,500 - $1,550	$1,500
Over $1,550 - $1,600	$1,600
Over $1,600 - $1,650	$1,600

SPECIAL PROMOTIONS

Voice Acquisition Promotional Rebate: (Continued)

During the period April 1, 2007 . . . (Continued)

Qualifying Services Monthly Charges	Credit Amount
Over $1,650 - $1,700	$1,700
Over $1,700 - $1,750	$1,700
Over $1,750 - $1,800	$1,800
Over $1,800 - $1,850	$1,800
Over $1,850 - $1,900	$1,900
Over $1,900 - $1,950	$1,900
Over $1,950 - $2,000	$2,000
Over $2,000	$2,000

There is no limit to the number of qualifying services that a customer can subscribe to under this promotion.

The first full month's service for which credit will be issued will count as the first month of service under the term commitment period. If a customer discontinues service for which credit was issued prior to the end of required service period, credits issued under this promotion will not be rescinded; however, customers who discontinue service prior to the end of the term commitment period are responsible for the termination liability charges, where applicable, for the service(s) that are prematurely disconnected.

(D)

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SPECIAL PROMOTIONS

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Columbus, Ohio

SPECIAL PROMOTIONS

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Columbus, Ohio

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Columbus, Ohio

SPECIAL PROMOTIONS

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SPECIAL PROMOTIONS

Frame Relay Service Upgrade Promotion

During the period January 14, 2008 through May 12, 2008, existing business customers who currently subscribe to the Company's non-regulated Dedicated IP service may be eligible for a one-time waiver of monthly charges for Enhanced Frame Relay Service.

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must upgrade their existing Enhanced Frame Relay Service to a higher speed under a new term commitment with the same number of months or more than remain on the existing term commitment. The Company will waive the monthly recurring charges for the Frame Relay Access Line and the Permanent Virtual Circuit (PVC) for one month, with the waiver appearing on the customer's first invoice after the upgrade. The customer is only eligible for this promotion once for the same Frame Relay Access Line.

$10 Offer

From April 6, 2009 through July 4, 2009, residence customers may be eligible for a $10 credit on their bill for three months. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must subscribe to single party flat-rate Residence Local Exchange Service and must retain their service for at least three months.

Eligible customers must not have had service disconnected for non-payment and must not have any past due bills for services owed to the Company. This promotion does not apply to moves, changes, or additions to an existing customer's service. This promotion may not be combined with any other promotion.

Caller ID and Call Waiting Six Months Free

During the period April 20, 2009 through **September 1**, 2009, residence customers who are contacted by the Company or who contact the Company may be eligible to receive Caller ID with Name and/or Enhanced Call Waiting at no charge for six months. To be eligible, customers who are not already subscribed to the Caller ID with Name feature and/or the Enhanced Call Waiting feature must subscribe to one or both features. In the fifth month, the Company will contact the customer to inquire as to whether they wish to continue to receive the features at the current tariffed rate at the end of the six month period. If the customer elects not to continue, the features will be removed from the customer's account after the six month period. (C)

Eligible customers must not have had service disconnected for non-payment and must not have any past due bills for services owed to the Company. This promotion may not be combined with any other promotion.

By Joseph R. Stewart, Assistant Secretary
Columbus, Ohio

Issued by the Public Utilities Commission of Ohio

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Columbus, Ohio

CALL BLOCKING AND SCREENING SERVICES

I. 500 and 900 CALL BLOCKING

500 and 900 Call Blocking is a service which allows Information Providers (Sponsors), Interexchange Carriers (IXCs) who provide billing and collection service for sponsors and **residence subscribers** to request the Telephone Company to block the origination of all 500 and 900 direct dialed "Pay-Per-Call" type services provided by sponsors. A 500 and 900 blocked call will be diverted to a company-provided intercept announcement. (C)

A. 500 and 900 Call Blocking is available only where facilities and conditions permit and where necessary modification to provide the service can feasibly be made at the Telephone Company's central office.

B. 500 and 900 Call Blocking is permitted from all **residence individual lines** subject to limitations in "A" above. (C)

C. 500 and 900 Call Blocking is available only for customer-dialed, station-to-station calls.

D. 500 and 900 Call Blocking is available only to block all "Pay-Per-Call" type services and cannot be implemented to block specific programs. 500 and 900 Call Blocking blocks all calls to "Pay-Per-Call" type services from that line.

E. Customer requested 500 and 900 Call Blocking will be removed from a **residential individual line** only after receipt of written letter from person responsible for the service. (C) (C)

F. The sponsor or IXC must certify to the Telephone Company that notification was given to the customer of possible blocking of "Pay-Per-Call" type services for non-payment before the Telephone Company will provide Sponsor or IXC requested 500 and 900 Call Blocking.

G. Upon proof by the customer of payment or other satisfactory resolution of his or her residence or business account, or upon notice by the sponsor or IXC, sponsor-requested blocking will be removed by the Telephone Company.

CALL BLOCKING AND SCREENING SERVICES

II. RATES AND CHARGES

A. Sponsor/IXC's-Requested 500 and 900 Call Blocking

The following rates and charges are applicable to Sponsor/IXCs-requested 500 and 900 Call Blocking:

	Nonrecurring Charge
1. Residence Service	
500 and 900 Call Blocking, per line	$64.00

B. **Residence Requested** 500 and 900 Call Blocking (C)

Residence Requested 500 and 900 Call Blocking is provided free of charge. (C)

CALL BLOCKING AND SCREENING SERVICES (M)

III. BILLED NUMBER SCREENING SERVICE

Billed Number Screening Service is available to subscribers of the Company's local exchange services. This service is intended to prevent the charging of collect and/or third number billed calls to a customer's telephone number.

A. The Telephone Company will place information required to utilize Billed Number Screening Service in the Line Information Database (LIDB) or other database necessary to implement Billed Number Screening Service. In the event a call is placed and charged to a number which should have been prevented by Billed Number Screening, the Company makes no guarantee and assumes no liability arising out of the use or misuse of Billed Number Screening Service by any other entities, including, but not limited to, interexchange carriers. The Company is fully responsible for calls charged to numbers, which should have been prevented by Billed Number Screening Service, that originate and terminate within the Company's service territory, and are carried over no other carrier's network or facilities.

B. Billed Number Screening Service is offered subject to the availability of suitable facilities.

C. The minimum contract period for Billed Number Screening Service is one month. (M)

(M) Material now appearing on this sheet was previously found in Section 42, Original Sheet 3.

CALL BLOCKING AND SCREENING SERVICES

IV. RATES AND CHARGES

A. The following rates and charges apply to the Company's provision of Billed Number Screening Service and are in addition to all other customer charges as specified elsewhere in the Company's tariffs.

				Non-Recurring Charge	Monthly Rate	
1.	Option 1	-	No Collect Billing, -per Individual Line/Number	*	$ 1.50	(D) (D)
2.	Option 2	-	No Third Number Billing, -per Individual Line/Number	*	$ 1.50	(D) (D)
3.	Option 3	-	No Collect or Third Number Billing, -per Individual Line/Number	*	$ 1.50	(D) (D)

* Charges assessed to a subscriber for initiating Billed Number Screening Service are equivalent to the applicant's subsequent service order charge as shown in Section 4 of this tariff.

CALL BLOCKING AND SCREENING SERVICES

V. SELECTIVE CALL SCREENING SERVICE (ORIGINATING LINE SCREENING) [(1)] (C)

Selective Call Screening service or Originating Line Screening (OLS) is a two-digit code passed by the Telephone Company's local central office switch with the Automatic Number Identification (ANI) at the beginning of a call that provides information about the line originating the call. The information provided in the two-digit code is designed to inform the exchange or interexchange and/or the operator service provider about certain service classes or special characteristics of the billing number associated with the line originating the call. Under this arrangement, operators accept only those originating toll calls that are made collect, billed to a third number, or billed to a calling card.

A. Selective Call Screening is offered subject to the availability of suitable facilities and equipment.

B. The minimum contract period for Selective Call Screening is one month.

C. Customers subscribing to Selective Call Screening are responsible for all toll charges billed to their lines, which are not carried solely over the Telephone Company's facilities.

D. This service is offered to individual residence lines [(1)] and payphone lines. (C)

E. If a call originates with the Company but is not carried solely over the Company's facilities, the Company will send, with the ANI, the two-digit code that identifies the call as being selectively screened. The Company assumes no liability for calls completed by any other entity or carrier, as long as the two-digit code accompanies the ANI forwarded to the other carrier. The Company is responsible for properly handling calls which are selectively screened and are not carried over any other carrier's network or facilities.

(1) Effective 07-01-2009, Selective Call Screening Service is grandfathered. Existing customers may continue to subscribe to this service under the conditions and rates as specified in this section, as long as the subscriber remains at the same physical location, or until such time as the service is disconnected, or the subscriber selects another service. Originating Line Screening remains available with payphone lines. (N) (N)

CALL BLOCKING AND SCREENING SERVICES

VI. RATES AND CHARGES

A. The following rates and charges apply to the Company's provision of Selective Call Screening service and are in addition to all other customer charges as specified elsewhere in the Company's tariffs:

		Non-Recurring Charge	Monthly Rate	
1.	Originating Line Screening [(1)], per Residence Line	*	$5.20	(C)

* Charges assessed to a subscriber for initiating Originating Line Screening are equivalent to the applicant's subsequent service order charge as shown in Section 4 of this tariff.

(1) Effective 07-01-09, Originating Line Screening is grandfathered. Existing customers may continue to subscribe to this service under the conditions and rates as specified in this section, as long as the subscriber remains at the same physical location, or until such time as the service is disconnected, or the subscriber selects another service. Originating Line Screening remains available with payphone lines. (N) (N)

CALL BLOCKING AND SCREENING SERVICES

VII. TOLL RESTRICTION [1] (C)

Toll restriction is a central office service arrangement whereby calls dialed over residence lines to other than the local toll free service area, receive a recorded restriction **announcement.** (C)

A. Toll restriction is available only where facilities and conditions permit and where necessary modification to provide the service can feasibly be made at the Telephone Company's central office.

B. Toll restriction is only available for individual residence services subject to limitations in "A" above.

C. Toll restriction will not allow 1+, 0+, 0-, 101XXXX, 500 service code, 900 service code, 700 code toll calls, 1 + 411 Local Information or 555 Toll Information calls and any 1+ Local Calling Plan Calls.

D. Subscribing to toll restriction does not relieve customers of responsibility for calls charged to their telephone number(s).

E. Toll restriction does not provide restriction of nonchargeable calls to numbers such as repair service, 911 or 1+800.

F. Toll restriction will not be provided payphone line service.

G. The Company shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator, Directory Assistance or any non toll free number and any 1+ Local Calling Plan Numbers for any purpose.

(1) Effective 07-01-09, Toll Restriction is grandfathered. Existing customers may continue to subscribe to this service under the conditions and rates as specified in this section, as long as the subscriber remains at the same physical location, or until such time as the service is disconnected, or the subscriber selects another service. (N) (N)

CALL BLOCKING AND SCREENING SERVICES

VIII. RATES AND CHARGES

A. The following rates and charges apply to toll restriction service and are in addition to all other rates and charges applicable to the associated service.

	Nonrecurring Charge	Monthly Rate	
1. Toll Restriction [(1)], per residence line	*	$5.00	(C)

* Charges assessed to a subscriber for initiating Toll Restriction are equivalent to the applicant's subsequent service order charge and central office charge as shown in Section 4 of this tariff.

(1) Effective 07-01-09, Toll Restriction is grandfathered. Existing customers may continue to subscribe to this service under the conditions and rates as specified in this section, as long as the subscriber remains at the same physical location, or until such time as the service is disconnected, or the subscriber selects another service. (N) | (N)

CALL BLOCKING AND SCREENING SERVICES

IX. TOLL AND CASUAL DIALING RESTRICTION

A. CONDITIONS

1. Where central office facilities permit, Toll and Casual Dialing Restriction prevents the completion of certain types of calls. Toll and Casual Dialing Restriction may be provided with individual line **residence services** in exchanges equipped to program Toll and Casual Dialing Restriction without alteration of the central office equipment. (C)

2. Toll and Casual Dialing Restriction Options 1 and 2 restrict access to 1+, 0+ 0-, and 00-, and restrict access to 01/011+ numbers outside of the North American Numbering Plan. Access to 900, 976, 500 and 700 numbers is also restricted in addition to Directory Assistance and the casual dialing of toll calls (by preceding the telephone number with 101XXXX+). Option 1 additionally restricts access to Toll Free Code numbers. Option 3 only restricts access to 01/011+ numbers outside of the North American Numbering Plan.

3. Restriction of access to operator services prevents the customer from dialing an operator for all purposes, including emergencies, assistance and the placing of toll calls. Operator Services will not be accessible from a line with Toll and Casual Dialing Restriction Option 1 or 2. The customer indemnifies and saves harmless the Company from any and all claims, losses, or damages caused by restriction of access to operator services.

4. Directory Assistance (411, 1411, 555-1212, 1-555-1212, or 1-NPA-555-1212) will not be accessible from a line with Toll and Casual Dialing Restriction Option 1 or 2.

5. All local calls and non-chargeable calls to Company numbers (such as repair service) will be permitted.

6. Where facilities allow, N11 (except 411) will only be restricted with Option 1 and 2 if the call terminates outside the local calling area or to a non-toll-free number.

7. Toll and Casual Dialing Restriction does not restrict calls to 911 emergency reporting service or to 1+710 Government Emergency Telecommunications Service Calls.

8. Customers are responsible for calls charged to their number via third number billing, collect or credit card.

CALL BLOCKING AND SCREENING SERVICES

IX. TOLL AND CASUAL DIALING RESTRICTION (Continued)

A. CONDITIONS (Continued)

Listed following are the Toll and Casual Dialing Restriction options as determined by the Company. These options may be changed or new options added as determined appropriate by the Company. A customer may select one of the following Toll and Casual Dialing Restriction options:

Option 1: 1+ DDD
0-, 0+, 00-
01/011+DDD to numbers outside the North American Numbering Plan
Directory Assistance (411, 1411, 555-1212, 1-555-1212, 1-NPA-555-1212)
101XXXX access to toll numbers
Toll Free Code numbers (1 + 800, 1 + 888, etc.)
N11, 500, 700, 900, 976 (Allows 1+710 and 911 calls)

Option 2: 1+ DDD
0-, 0+, 00-
01/011+DDD to numbers outside the North American Numbering Plan
Directory Assistance (411, 1411, 555-1212, 1-555-1212, 1-NPA-555-1212)
101XXXX access to toll numbers
N11, 500, 700, 900, 976 (Allows toll free, 1+710 and 911 calls)

Option 3: 01/011 +DDD to numbers outside the North American Numbering Plan

B. RATES

1. Applicable Service Connections Charges apply as specified in Section 4 of this Tariff.

	Monthly Rate	
Per Access Line Equipped	**$5.00**	(I)

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (M) (M1)

I. BASIC 9-1-1 SERVICE

A. Description

When requested by local government authorities, and subject to the availability of facilities, the Telephone Company will provide a universal number "9-1-1" for the use of public safety answering points (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the 9-1-1 number will provide each caller with telephone access to the appropriate local PSAP.

B. General Regulations

1. Basic 9-1-1 central office lines are classified as individual business, key, or PBX trunks, as appropriate, arranged for one-way incoming service to the appropriate PSAP from specified numbering plan areas and central office codes.

2. Application for basic 9-1-1 service must be executed in writing by each participating local governmental authority or its duly appointed agent. If application is made through an agent of the local governmental authority, the Telephone Company must be provided with evidence, satisfactory to the Telephone Company, of the appointment and authority of the agent prior to acceptance of the application and establishment of service. As a minimum, both the police and fire departments in each local governmental authority must participate in any basic 9-1-1 offering. (M) (M1)

(M) Material previously found on this sheet now appears in Section 25, Second Revised Sheet 1.

(M1) Material now appearing on this sheet was previously found in Section 41, First Revised Sheet 1.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (M) (M1)

I. BASIC 9-1-1 SERVICE (Continued)

B. General Regulations (Continued)

3. Each participating local governmental authority must furnish to the Telephone Company its written agreement, duly executed, by which it shall agree to:

a. Provide and staff the PSAP on a 24-hour continuous basis.

b. Accept responsibility for serving the entire geographic area served by the central office through which 9-1-1 calls are routed to the PSAP, even though such geographic area does not coincide with the community boundaries of the participating local governmental authority. (M1)

c. Subscribe to a minimum of two central office lines in each central office handling incoming 9-1-1 calls and to further subscribe to such additional central office lines as are necessary to sufficiently handle the projected volume of incoming 9-1-1 calls, as determined by the Telephone Company. (M2)

d. Accept responsibility for dispatching, or referring, forwarding or transferring 9-1-1 calls to other participating local governmental authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.

e. Subscribe to additional local exchange service at the PSAP location for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls which might be relayed by Telephone Company operators.

4. Basic 9-1-1 service is furnished subject to the following conditions:

a. This offering is limited to the use of central office number 9-1-1 as the universal emergency number; and once basic 9-1-1 service has been established in any given area, whether consisting of one or a combination of more than one participating local governmental authority, no other 9-1-1 service will be provided within such area.

b. The 9-1-1 emergency number is not intended to replace the telephone service, described in 3. e. preceding, of the various public safety agencies which may participate in the use of this number.

c. The Telephone Company's liability to any person, whether arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission or from any other cause occurring in the course of furnishing basic 9-1-1 service under this tariff, shall be limited to the terms set forth in Section 1 of this tariff. (M) (M2)

(M) Material previously found on this sheet now appears in Section 25, Second Revised Sheet 2.
(M1) Material now appearing on this sheet was previously found in Section 41, First Revised Sheet 1.
(M2) Material now appearing on this sheet was previously found in Section 41, Original Sheet 2.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (M) (M1)

I. BASIC 9-1-1 SERVICE (Continued)

B. General Regulations (Continued)

5. Basic 9-1-1 Central Office Lines

a. At the Telephone Company's option, basic 9-1-1 central office lines will be provided for incoming emergency calls via one or a combination of arrangements below. Such arrangements will be subject to change at the Telephone Company's option.

i. Dedicated arrangements:

- where basic 9-1-1 central office lines are furnished on a dedicated basis from the central office serving the PSAP.

- where basic 9-1-1 central office lines are routed on a dedicated basis from the originating central office through the central office serving the PSAP to the PSAP.

ii. Nondedicated arrangements:

- where basic 9-1-1 calls are routed via normal exchange facilities to the central office serving the PSAP or to the PSAP.

b. A dedicated arrangement is required when the originating central office is in an exchange which is not in the local calling area of the exchange in which the PSAP is located.

6. Basic 9-1-1 service features

Basic 9-1-1 lines provide the following service feature only when the required equipment is available.

Forced disconnect - enables the PSAP attendant to release a connection on a 9-1-1 call, even if the calling party has not hung up. (M) (M1)

(M) Material previously found on this sheet now appears in Section 25, Second Revised Sheet 3,

(M1) Material now appearing on this sheet was previously found in Section 41, Original Sheet 3.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (M) (M1)

I. BASIC 9-1-1 SERVICE (Continued)

C. Rates and Charges

1. Monthly rates for individual business lines, key or PBX trunks, as appropriate, will apply for basic 9-1-1 central office lines terminated at the PSAP plus the appropriate equipment charge following. The monthly rate for a basic 9-1-1 central office line is the rate applicable for the exchange in which the central office originating the basic 9-1-1 line is located.

a. The monthly rate for a trunk without ringback capability is:

Current Monthly Rate	Maximum Monthly Rate
$6.30	$6.30

b. The monthly rate for a trunk with ringback capability is:

Current Monthly Rate	Maximum Monthly Rate
$14.95	$14.95

2. Foreign Central Office charges do not apply to basic 9-1-1 lines; however, where appropriate, the provisions for foreign exchange service as set forth in Section 4 of the Private Line Service Tariff, P.U.C.O. No. 1 are applicable. (M) (M1)

(M) Material previously found on this sheet now appears in Section 25, Second Revised Sheet 4.

(M1) Material now appearing on this sheet was previously found in Section 41, Second Revised Sheet 4.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (M)

II. ENHANCED 9-1-1 SERVICE (E-9-1-1)

A. Description

1. Enhanced 9-1-1 service (E-9-1-1) is a telephone exchange communications service whereby a public safety answering point (PSAP) designated by the participating local governmental authority may receive and answer calls that have been placed by dialing the number 9-1-1.

2. E-9-1-1 service includes the services provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls dialed to 9-1-1.

3. E-9-1-1 service consists of: (A) automatic number identification (ANI); (B) selective call routing; and (C) automatic location identification (ALI). (M)

a. ANI provides for the telephone number of the calling party to be forwarded to the PSAP. ANI is only available for calls placed from individual lines. (M1)

b. Selective call routing is available when an E-9-1-1 system is served by more than one PSAP. This service routes the call to the correct PSAP based on the caller's telephone number. Selective call routing is available only for calls placed from individual lines.

c. ALI provides the name and address associated with the calling party's telephone number to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premises, etc.) will be identified with the address of the telephone number at the main location.

B. General Regulations

1. The service is limited to the use of central office telephone number 9-1-1 as the emergency telephone number. Only one E-9-1-1 service will be provided within any government agency's locality.

2. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public. (M1)

(M) Material now appearing on this sheet was previously found in Section 41, Second Revised Sheet 4.

(M1) Material now appearing on this sheet was previously found in Section 41, First Revised Sheet 5.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (M)

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

B. General Regulations (Continued)

3. E-9-1-1 service is a telephone exchange communications service and is arranged for one-way incoming service to an appropriate PSAP.

4. E-9-1-1 service is provided solely for the benefit of the local governmental unit. The provision of such service shall not be interpreted, continued, or regarded as being for the benefit of, or creating any Telephone Company obligation toward, or any right of action on behalf of, any third person or other legal entity. (M)

5. The Telephone Company does not undertake to answer and forward E-9-1-1 service calls but furnishes the use of its facilities to enable the participating local governmental authority personnel to accept such calls on the participating local governmental authority designated premises. (M1)

6. E-9-1-1 service information consisting of the names, addresses, and telephone numbers of customers who subscriber to nonpublished telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency E-9-1-1 service calls.

7. Any party residing within the E-9-1-1 service area forfeits the privacy afforded by nonpublished telephone service to the extent that the customer's name, address, and telephone number associated with the originating station are furnished to the PSAP.

8. The Telephone Company's entire liability to any person for interruption or failure of E-9-1-1 service shall be limited by the terms set forth in this section and other sections of this tariff.

9. The participating local governmental authority will have the responsibility to determine whether the system is functioning properly for its use and shall promptly notify the Telephone Company in the event the system is not functioning properly.

10. The Telephone Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures or malfunctions of E-9-1-1 service, including any and all equipment and data processing system associated therewith. Damages arising out of such interruptions, defects, failures or malfunctions of the system after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the participating local governmental authority until service is restored. (M1)

(M) Material now appearing on this sheet was previously found in Section 41, First Revised Sheet 5.

(M1) Material now appearing on this sheet was previously found in Section 41, Original Sheet 6.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (M)

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

B. General Regulations (Continued)

11. E-9-1-1 service will be designed by the Telephone Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where E-9-1-1 service is offered.

12. Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, the participating local governmental authority must make arrangements to handle all calls received on its E-9-1-1 service lines that originate from all telephones served by central offices within the E-9-1-1 service area whether or not the calling telephone is situated on property within the geographical boundaries of the participating local governmental authority's public safety jurisdiction.

13. Application for E-9-1-1 service must be executed in writing by each customer and must be accomplished by satisfactory proof or authorization to provide E-9-1-1 service in the exchanges where service is requested. If application for service is made by an agent, the Telephone Company must be provided in writing with satisfactory proof of appointment of the agent by the participating local governmental authority.

14. In addition to all other terms and conditions, the following customer requirements will apply:

a. The participating local governmental authority will answer all E-9-1-1 service calls on a 24-hour, seven-day week basis.

b. The participating local governmental authority has the responsibility for dispatching the appropriate emergency service within the E-9-1-1 service area, or will undertake to transfer all E-9-1-1 service calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.

c. The participating local governmental authority will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to an E-9-1-1 service PSAP by calling parties. (M)

(M) Material now appearing on this sheet was previously found in Section 41, Original Sheet 7.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (M)

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

B. General Regulations (Continued)

15. The participating local governmental authority will agree to release, indemnify and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or person, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use therewith, or by any services furnished by the Telephone Company in connection therewith, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing E-9-1-1 service.

16. The Telephone Company and its officers, directors, employees, and agents are not liable in damages in a civil action for injuries, death or loss to persons or property incurred by any person resulting from the Telephone Company's, its officers', directors', employees', or agents' participation in a 9-1-1 system, whether such system is established pursuant to Sections 4931.40 to 4931.50 of the Ohio Revised Code or otherwise in accordance with the Telephone Company's schedules regarding 9-1-1 systems filed with the Public Utilities Commission pursuant to Section 4905.30 of the Ohio Revised Code.

17. The rates and charges contained in this tariff section contemplate the use of standard configurations and quantities of facilities. When excess facilities are ordered by the participating local governmental authority, the rates and charges for those facilities will be billed to the participating local governmental authority, when deemed appropriate by the Public Utilities Commission. (M)

(M) Material now appearing on this sheet was previously found in Section 41, Original Sheet 8.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (M)

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

C. Rates and Charges

1. The following rates and charges apply to the telephone company subscriber and are in addition to all other applicable rates and charges shown elsewhere in this tariff or the expenses incurred by the Telephone Company from other telephone companies that participate in the provision of the service.

	Current Monthly Rate	Maximum Monthly Rate	Current Nonrecurring Charge	Maximum Nonrecurring Charge
a. ANI (per access line)	$0.08	$0.08	-	-
b. Selective Call Routing	0.06	0.06	-	-
c. ALI (per access line)	0.18	0.18	-	-
i. First data base established			$60,314.00*	$60,314.00*
ii. Each additional database established (per county)				
1) Counties less than 30,000 access lines, basic charge	-	-	5,512.00*	5,512.00*
plus Each 1,000 access lines	-	-	795.00*	795.00*
2) Counties greater than 30,000 access lines basic charge	-	-	5,512.00*	5,512.00*
Each 1,000 access lines			615.00*	615.00*
d. ANI/Selective Call Routing (per access line)	0.14	0.14	-	-
e. ANI/ALI (per access line)	0.26	0.26	*	*
f. ANI/Selective Call Routing/ALI (per access line)	0.32	0.32	*	*

* ALI nonrecurring charges in C. also apply to packaged rates. (M)

(M) Material now appearing on this sheet was previously found in Section 41, First Revised Sheet 9.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

2. The following rates are charged to customers (end users) of basic telephone service for the E-9-1-1 system that serves them.

County Rate List

County	Current E-9-1-1 Subscriber Charge	Maximum E-9-1-1 Subscriber Charge	Implementation Date for E-9-1-1 Service	Initial Case No. for E-9-1-1 Implementation	Most Current Case No. for E-9-1-1 Review	
Allen	$0.20	$0.20	12-13-89	87-895-TP-EMG	92-1788-TP-EMG	
Ashland	0.20	0.20	02-27-97	96-387-TP-EMG	NA	
Ashtabula	0.20	0.20	10-28-92	91-1831-TP-EMG	NA	
Athens	0.20	0.20	02-29-96	95-1165-TP-EMG	NA	
Auglaize	0.20	0.20	02-01-90	88-121-TP-EMG	91-2088-TP-EMG	
Butler	0.20	0.20	08-17-88	87-1029-TP-EMG	92-962-TP-EMG	
Champaign	0.20	0.20	05-01-91	90-1375-TP-EMG	92-201-TP-EMG	
Clinton	0.20	0.20	02-24-88	87-1898-TP-EMG	89-1742-TP-EMG	
Columbiana	**0.20**	**0.20**	**09-11-08**	**08-718-TP-EMG**	NA	(N)
Coshocton	0.20	0.20	11-09-88	87-1286-TP-EMG	92-1460-TP-EMG	
Crawford	0.20	0.20	05-20-92	91-1588-TP-EMG	NA	
Darke	0.20	0.20	12-02-91	91-605-TP-EMG	92-1787-TP-EMG	
Defiance	0.20	0.20	09-25-97	97-851-TP-EMG	NA	
Delaware	0.20	0.20	10-01-89	87-1900-TP-EMG	90-1261-TP-EMG	
Fairfield	0.20	0.20	12-06-89	88-1382-TP-EMG	91-1547-TP-EMG	
Fayette	0.20	0.20	05-29-92	90-1307-TP-EMG	NA	
Franklin	0.20	0.20	07-01-87	87-944-TP-EMG	92-207-TP-EMG	
Fulton	0.20	0.20	09-11-90	90-1104-TP-EMG	92-1251-TP-EMG	
Hancock	0.20	0.20	12-15-94	94-1200-TP-EMG	NA	
Hardin	0.20	0.20	11-09-92	91-965-TP-EMG	NA	
Henry	0.20	0.20	06-01-89	88-157-TP-EMG	92-537-TP-EMG	
Holmes	0.20	0.20	03-02-94	93-504-TP-EMG	NA	
Huron	0.20	0.20	12-19-90	89-1446-TP-EMG	91-2124-TP-EMG	

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (M)

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

2. The following rates are charged to customers (end users) of basic telephone service for the E-9-1-1 system that serves them.

County Rate List

County	Current E-9-1-1 Subscriber Charge	Maximum E-9-1-1 Subscriber Charge	Implementation Date for E-9-1-1 Service	Initial Case No. for E-9-1-1 Implementation	Most Current Case No. for E-9-1-1 Review
Knox	$0.20	$0.20	05-11-94	89-1477-TP-EMG	NA
Licking	0.20	0.20	06-15-90	89-829-TP-EMG	91-604-TP-EMG
Logan	0.20	0.20	10-30-90	89-1899-TP-EMG	NA
Lucas	0.20	0.20	03-01-89	87-1287-TP-EMG	91-2169-TP-EMG
Madison	0.20	0.20	03-25-92	91-2037-TP-EMG	NA
Mahoning	0.20	0.20	03-23-94	93-1553-TP-EMG	NA
Marion	0.20	0.20	02-03-88	87-1897-TP-EMG	90-1775-TP-EMG
Medina	NA	NA	NA	NA	NA
Mercer	0.20	0.20	04-03-90	90-218-TP-EMG	91-202-TP-EMG
Miami	0.20	0.20	03-01-90	88-1295-TP-EMG	91-2170-TP-EMG
Montgomery	0.20	0.20	03-29-89	87-2076-TP-EMG	89-1875-TP-EMG
Morgan	0.20	0.20	12-04-01	00-240-TP-EMG	NA
Morrow	0.20	0.20	01-19-94	93-326-TP-EMG	NA
Muskingum	0.20	0.20	11-18-87	87-1282-TP-EMG	91-1548-TP-EMG
Noble	0.20	0.20	10-14-04	02-398-TP-EMG	NA
Ottawa	0.20	0.20	05-27-88	87-1901-TP-EMG	90-448-TP-EMG
Perry	0.20	0.20	03-26-98	98-127-TP-EMG	NA
Pickaway	0.20	0.20	12-16-92	92-1752-TP-EMG	NA
Portage	0.20	0.20	09-11-92	92-1045-TP-EMG	NA
Preble	0.20	0.20	10-13-93	92-2306-TP-EMG	NA
Putnam	0.20	0.20	03-12-98	97-419-TP-EMG	NA
Richland	0.20	0.20	12-06-89	88-1579-TP-EMG	91-1791-TP-EMG
Sandusky	0.20	0.20	12-09-92	92-1476-TP-EMG	NA
Seneca	0.20	0.20	05-24-88	89-402-TP-EMG	91-403-TP-EMG
Shelby	0.20	0.20	06-30-92	91-1587-TP-EMG	NA
Stark	0.20	0.20	05-23-90	90-321-TP-EMG	NA (M)

(M) Material now appearing on this sheet was previously found in Section 41, Twentieth Revised Sheet 11.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (M)

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

2. The following rates are charged to customers (end users) of basic telephone service for the E-9-1-1 system that serves them.

County Rate List

County	Current E-9-1-1 Subscriber Charge	Maximum E-9-1-1 Subscriber Charge	Implementation Date for E-9-1-1 Service	Initial Case No. for E-9-1-1 Implementation	Most Current Case No. for E-9-1-1 Review
Trumbull	$0.20	$0.20	06-22-94	93-505-TP-EMG	NA
Union	0.20	0.20	05-17-89	87-2195-TP-EMG	90-430-TP-EMG
Van Wert	0.20	0.20	10-04-95	95-842-TP-EMG	NA
Warren	0.20	0.20	12-19-90	90-1335-TP-EMG	NA
Washington	0.20	0.20	02-23-05	04-1840-TP-EMG	NA
Wayne	0.20	0.20	08-15-89	88-929-TP-EMG	90-907-TP-EMG
Williams	0.20	0.20	05-29-92	92-422-TP-EMG	NA
Wood	0.20	0.20	11-20-90	87-1913-TP-EMG	NA

(M)

(M) Material now appearing on this sheet was previously found in Section 41, Ninth Revised Sheet 12.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911) (M)

III. Wireless E911 Phase 2

A. Description of Service

Wireless E911 Phase 2 is only available in combination with E911 as specified in this section of the tariff and is subject to the regulations specified herein.

In accordance with the FCC's Report and Order 94-102, Wireless E911 Phase 2 provides PSAPs with the wireless E911 caller's location and callback number (CBN) information, as specified by the FCC. The FCC has adopted specific handset-based and network-based location accuracy and reliability solutions standards for the Wireless Service Providers (WSPs).

B. General Regulations

1. The Telephone Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. Only the data required and specified by the FCC in its Report and Order 94-102 will be delivered by the Telephone Company to the PSAP. This required data includes the cell site or sector location, the callback number, and the latitude/longitude of the caller. Each customer agrees that delivery, or lack of delivery, of additional data elements which may be provided by the WSP will not be the responsibility of the Telephone Company and the Telephone Company assumes no responsibility or liability for such information.

2. PSAPs must have all required elements of Wireless E911 Phase 1, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase 2. This is necessary to accommodate loading of the respective p-ANIs also known as Emergency Service Routing Key/Emergency Service Routing Digit into the Telephone Company's Database Management System. In addition, the following requirements must be met for Phase 2 implementation:

   a. PSAPs must order both the Telephone Company's Extended ALI Display Format and the ALI Database Upgrade for Wireless Phase 2 to accommodate the x/y data provided by Wireless E911 Phase 2 Service. See rates in paragraph F. following.

   b. WSPs must have Position Determining Entity (PDE) and a Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC) in their network.

   c. WSPs or their designated database provider must have obtained an interface to the Telephone Company's ALI database that complies with the Telephone Company's existing operating standard. This interface will be used by the WSP to provide the Phase 2 data. (M)

(M) Material now appearing on this sheet was previously found in Section 41, Original Sheet 13.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911) (M)

III. Wireless E911 Phase 2 (Continued)

C. Definition of Terms

1. Callback Number (CBN)

The wireless caller's 10-digit handset telephone number. The CBN is used by the PSAP to reestablish a call in the event the call was prematurely disconnected.

2. Interface

A reference point for a data path that exists between an MPC/GMLC and an ESME (the ALI database). The data that traverses the interface is made up of an Emergency Services Position Request and the response. The interface is not provided by and is not the responsibility of the Telephone Company.

3. Emergency Services Message Entity (ESME)

An entity in the emergency services network which serves as the point of interface to an MSC for common channel emergency services messaging. ESME is another term for the ALI database.

4. Enhanced MF Signaling (EMFS)

A signaling protocol for sending 10 or 20 digits of ANI from the 911 Tandem to the PSAP. EMF signaling is required when an interconnecting WSP selects Phase 2 NCAS mode without WLS911.

5. Mobile Position Center (MPC)

The interface between the wireless network and the Telephone Company's ALI database. The MPC serves as the wireless network entity which retrieves, forwards, stores, and controls position data within the wireless location network. The MPC is not provided by and is not the responsibility of the Telephone Company. Global System for Mobile (GSM) communication Gateway Mobile Location Centers (GMLCs) will be treated as MPCs by the Telephone Company.

6. Mobile Switching Center (MSC)

The wireless equivalent of a Central Office, which provides switching functions for wireless calls. The MSC is not provided by and is not the responsibility of the Telephone Company. (M)

(M) Material now appearing on this sheet was previously found in Section 41, Original Sheet 14.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911) (M)

III. Wireless E911 Phase 2 (Continued)

C. Definition of Terms (Continued)

7. Phase 2 NCAS

In this mode the p-ANI and the CBN both are sent to the Selective Router. The trunk between the Selective Router and the PSAP must support transport of at least two 10-digit numbers.

8. Position Determining Entity (PDE)

The PDE determines the geographic location of a wireless handset when the wireless caller places a 911 call or while the call is in process. The PDE is not provided by and is not the responsibility of the Telephone Company.

9. Pseudo-ANI (P-ANI)

A pseudo, non-dialable telephone number assigned to a cell site or a sector of a cell site to provide location identification for wireless E911 calls.

10. WLS911

The Company solution that sends either eight or ten digits of ANI to the PSAP and dynamically updates the static cell site or sector information with the CBN as provided by the WSP. This solution when used in conjunction with a WSP's interface allows WSPs to comply with the FCC's order without requiring PSAPs to upgrade their PSAP equipment to utilize Enhanced MF signaling.

11. Wireless Service Provider (WSP)

A person or entity that provides Commercial Mobile Radio Service (CMRS). The term wireless includes service provided by any wireless real-time, two-way voice communication device, including radio-telephone communications used in cellular telephone service, personal communication service (PCS), or functional or competitive equivalent. The term does not include service providers whose customers do not have access to 911 or 911-like services.

12. Wireline Compatibility Mode

Occurs when the WSP sends only p-ANI to the Telephone Company E911 tandem and the PSAP receives eight or ten digits of ANI.

13. X,Y Coordinates

The latitude and longitude of the 911 wireless caller's location. (M)

(M) Material now appearing on this sheet was previously found in Section 41, Original Sheets 15 and 16.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911) (M)

III. Wireless E911 Phase 2 (Continued)

D. Enhanced MF

Enhanced MF (EMF) is a new signaling protocol from the 911 Tandem to the PSAP. Enhanced MF accommodates either ten or 20 digits of ANI. Enhanced MF is not a requirement of Wireless Phase 2 implementation but EMF must be used by PSAPs when an interconnecting Wireless Service Provider chooses the Phase 2 NCAS Mode (as defined in J-STD-036 Annex D, Table D.1.2. and/or D.2.), without WLS911. If an interconnecting WSP chooses a Phase 2 NCAS solution without WLS911, the PSAP's equipment must be 20-digit Enhanced MF capable. The PSAP must request the Telephone Company convert them to EMF signaling when preparing to accept Phase 2 calls from a WSP utilizing Phase 2 NCAS without WLS911. Once a PSAP has been converted to 20 digit EMF Signaling the functionality of WLS911 is disabled for all WSPs serving that PSAP.

E. Wireless E911 Phase 2 Service

This service is comprised of two components, Extended ALI Display Format and ALI Database Upgrade for Wireless Phase 2. Both components are required for implementation of this service.

1. Extended ALI Display Format

The PSAP's Automatic Location Identification (ALI) display format must be changed to the Telephone Company's Extended ALI Display Format to accommodate the latitude and longitude, or x,y coordinates. The provision and delivery of the x,y information to the PSAP requires an interface between the ALI database and the WSP's Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC). The provisioning of the interface is the responsibility of the WSP. (M)

2. ALI Database Upgrade for Wireless Phase 2 (M1)

The ALI Database Upgrade for Wireless Phase 2 enables the PSAP to query and retrieve wireless caller location information from the Telephone Company's Automatic Location Identification (ALI) database. Location information may include cell site sector location, longitude and latitude of the wireless caller's location, and the wireless caller's callback number (CBN). This upgrade will enable the necessary interfaces, software, and databases to permit the wireless caller's location information to be populated in the Telephone Company's ALI database and/or retrieved when queried by the customer's PSAP equipment. (M1)

(M) Material now appearing on this sheet was previously found in Section 41, Original Sheet 16.

(M1) Material now appearing on this sheet was previously found in Section 41, Original Sheet 17.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911) (M)

III. Wireless E911 Phase 2 (Continued)

F. Rates and Charges

	Nonrecurring Charge	Monthly Rate	SAE Code	
1. Enhanced MF signaling, per PSAP	$ 0.00	$0.00	-	
2. Extended ALI Display Format, per PSAP	3,500.00	0.00	-	
3. ALI Database Upgrade for Wireless Phase 2, per PSAP	0.00	250.00	AEMDATA (WLS)	(M)

(M) Material now appearing on this sheet was previously found in Section 41, Original Sheet 17.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911) (M)

IV. Private Switch Database Service

A. Description of Service

1. Private Switch Database Service is available to companies that use a Private Branch Exchange (PBX) or Centrex to manage their individual telephones and want to provide specific location information for each of these telephones to the Public Safety Answering Point (PSAP) responsible for responding to an emergency.

2. Private Switch Database Service allows a customer with a multi-line private switch to facilitate reception of either (1) Automatic Number Identification (ANI) or (2) a combination of ANI and Automatic Location Identification (ALI) information by a (PSAP) for emergency "9-1-1" calls originating from the location served by the customer's multi-line private switch. A private switch is customer premises equipment (CPE) at the end user customer's location.

B. General Regulations

1. The customer is responsible for validating address information through Master Street Address Guide (MSAG) and for coordinating with the Telephone Company to provide the National Emergency Number Association (NENA) standard format of telephone numbers and address data. The Telephone Company will allow the customer to update records no more frequently than on a daily basis. The data may originate from the customer's private switch, when technically feasible, or from a manually created list.

2. The Telephone Company will:

a. Be responsible for uploading a NENA formatted data file to its ALI database;

b. Hold the information in confidence and protect it in accordance with state and federal rules applicable to emergency 911 services; and

c. Use the information only in connection with providing emergency services to PSAPs.

3. The Telephone Company may immediately terminate a customer's use of Private Switch Database Service if, in the Telephone Company's sole judgment, the customer falsifies the information provided or fails to comply with any other provisions of this tariff.

4. The Telephone Company will only provide Private Switch Database Service where the Telephone Company is the primary 911 database provider for the PSAP serving the customer's location. (M)

(M) Material now appearing on this sheet was previously found in Section 41, Original Sheet 18.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911) (M)

IV. Private Switch Database Service (Continued)

B. General Regulations (Continued)

5. The Telephone Company will provide a software package that will allow the customer to load the database information in the appropriate NENA format for transmission to the Telephone Company's data center.

6. The Telephone Company will charge the private switch customer a monthly recurring charge for maintenance of the data in the national ALI database for delivery upon a 911 call to the PSAP.

C. Limitations

1. The Telephone Company offers no warranty or representation with respect to the accuracy or completeness of the Private Switch Database Service. The Telephone Company relies on its customers for all private switch information placed in the Telephone Company's database management system.

2. The Telephone Company does not warrant or represent that its database management system will be compatible with every type of private switch equipment. Customers who wish to provide automated updates to the Telephone Company's database management system are responsible for acquiring their own private switch equipment and for testing the compatibility of that equipment with the Telephone Company's database management system.

D. Obligations of the Customer

1. When implementing Private Switch Database Service, the customer must contact the Telephone Company's E-911 representative to negotiate trunking, hardware and software requirements associated with the Private Switch Database Service.

2. The customer will be responsible for loading address information into the Private Switch Database Service software package and transmitting that information to the Telephone Company. (M)

(M) Material now appearing on this sheet was previously found in Section 41, Original Sheet 19.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911) (M)

IV. Private Switch Database Service (Continued)

E. Rates and Charges

1. Private Switch Database Service rates:

	Nonrecurring Charge	Maximum Nonrecurring Charge
a. Installation		
i. Initial Installation	$900.00	$1,800.00
ii. Subsequent addition of Station Records	0.00	

	Monthly Recurring Charge (MRC)	Maximum Monthly Recurring Charge (MRC)
b. Monthly Rate[1]		
i. Up to 1000, per 1000 Station Records	$100.00	$200.00
ii. 1001 - 4000, per 1000 Station Records	70.00	140.00
iii. Over 4000, per 1000 Station Records	60.00	120.00

2. Separate charges, not specified in this section of the tariff, are applicable for network connectivity from the customer's private switch to the Telephone Company's central office facilities.

3. Each Private Switch Database Service customer's Installation Charge and Monthly Rate is calculated at the time Private Switch Database Service is established and is based on the number of station records in service for the customer. The total number of station records are audited annually by the Telephone Company and applied to the account. (M)

[1] The Monthly Rate is calculated based on the total number of station records submitted by the customer at installation or at the time of the annual audit. For example, 900 station records = $100 MRC; 3900 station records = $70 X 4 = $280 MRC; 4500 station records = $60 X 5 = $300 MRC. (M) (M)

(M) Material now appearing on this sheet was previously found in Section 41, Original Sheet 20.

This sheet is reserved for future use. (C)

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This sheet is reserved for future use. (C)

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This sheet is reserved for future use. (C)

(D)

BASIC TELEPHONE ASSISTANCE (M)

I. SERVICE CONNECTION ASSISTANCE

A. General

Service Connection Assistance is a telephone assistance program which provides certain eligible residential customers requesting local exchange service with the following benefits:

1. Waiver of applicable deposit requirements under Section 3 of this tariff.

2. Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 4 of this tariff (Service Connection Assistance does not apply to network wiring charges).

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

a. Home Energy Assistance Program (HEAP);

b. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;

c. Food Stamps;

d. Federal public housing assistance/Section 8; or

e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid). (T) (M)

(M) Material now appearing on this sheet was previously found in Section 44, Fourth Revised Sheet 1.

BASIC TELEPHONE ASSISTANCE (M)

I. SERVICE CONNECTION ASSISTANCE (Continued)

B. Regulations (Continued)

2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Paragraph B.1., **preceding**; identifying the specific program or programs from which the customer receives benefits. (T)

3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.

4. Service Connection Assistance is available for all grades of residential service.

5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.

6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the customer's current address.

7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe. (M)

(M) Material now appearing on this sheet was previously found in Section 44, Fourth Revised Sheet 2.

BASIC TELEPHONE ASSISTANCE

II. LINK UP

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

1. A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or $30.00, whichever is less.

2. A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed $200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Company's applicable security deposit requirements.)

B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:

   a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);

   b. **Supplemental Nutrition Assistance Program (SNAP)** (T)

   c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;

   d. Federal public housing assistance/Section 8,

   e. Home Energy Assistance Program (HEAP),

   f. National School Lunch Program's free lunch program (NSL),

   g. Temporary Assistance for Needy Families (TANF) a/k/a Ohio Works First; or

   h. Household income at or below 150 percent of the poverty level.

2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in paragraph II.A., preceding.

BASIC TELEPHONE ASSISTANCE (M)

II. LINK UP (Continued)

B. Regulations (Continued)

3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in paragraph II.B.1, **preceding**; (T) identifying the specific program or programs from which the customer receives benefits. Self-certification does not apply for income eligibility.

4 The Telephone Company shall require, as proof of eligibility if customer is enrolling under the poverty level, documentation such as 1) a copy of your most recent federal or state income tax return; 2) three consecutive months worth of the most current pay stubs; 3) the most recent Social Security statement of benefits; 4) the most recent Veteran's Administration statement of benefits; 5) the most recent retirement/pension statement of benefits; 6) the most recent Unemployment/Workmen's Compensation statement of benefits; or 7) any other legal document that would show your current income (such as a divorce decree or child support document).

5. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.

6. Link Up customers are not restricted on the optional services to which they may subscribe. (M)

(M) Material now appearing on this sheet was previously found in Section 44, Second Revised Sheet 8.

BASIC TELEPHONE ASSISTANCE

III. EMBARQ OHIO LIFELINE

A. General

Embarq Ohio Lifeline is a basic support program that provides eligible customers requesting local exchange service, including touch-tone, with the following benefits:

1. A waiver of the Federal Subscriber Line Charge.

2. A credit of the Intrastate Access Fee (IAF) as found in United Telephone Company of Ohio's P.U.C.O. No. 1, Access Service Tariff.

3. A waiver of the Federal Universal Service Fund End User Charge.

4. A credit of one hundred percent (100%) of all nonrecurring service order charges for commencing service.

5. **Any increase to basic local exchange service rates that arise from the determination that a specific exchange is competitive, Embarq Ohio Lifeline customer accounts will be credited for the same amount as the increase so as to offset that increase.** (T) (T)

6. A waiver of the Telephone Company's service deposit requirement.

7. Free blocking of toll and 900/976 dialing patterns.

8. The availability of optional features is governed by applicable Commission Orders including Case No. 00-1532-TP-COI.

A complete list of Competitive and Noncompetitive Basic Local Exchanges can be found in Section C of the Embarq P.U.C.O. No. 6 Local Exchange Tariff.

BASIC TELEPHONE ASSISTANCE

III. EMBARQ OHIO LIFELINE (Continued)

B. Regulations

1. Embarq Ohio Lifeline is available to residential customers who are currently participating in one of the following assistance programs:

   a. Home Energy Assistance Program (HEAP);

   b. **Supplemental Nutrition Assistance Program (SNAP)** (T)

   c. Supplemental Security Income – blind and disabled (SSDI);

   d. Supplemental Security Income – aged (SSI)

   e. General Assistance (including disability assistance (DA));

   f. Medical Assistance (medicaid), including any state program that might supplant medicaid;

   g. Federal public housing/Section 8;

   h. Ohio Works First (formerly AFDC) aka Temporary Assistance for Needy Families (TANF)

   i. National School Lunch Program's free lunch program (NSL); or

   j. Household income at or below 150 percent of the poverty level.

2. Customers qualifying for Embarq Ohio Lifeline with past due bills for regulated local service charges will be offered special payment arrangements with the initial payment not to exceed $25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Embarq Ohio Lifeline customers with past due bills for toll service charges will be required to have toll restricted-service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider in accordance with Rules 4901:1-5 and the minimum telephone service standards.

3. Until automatic enrollment of customers is possible, The Telephone Company shall require, as proof of eligibility for Embarq Ohio Lifeline, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in paragraph III.B.1., preceding; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the Telephone Company if the customer ceases to participate in such program or programs. Documentation, as described in paragraph III.D.1 following, is required if qualifying under income based eligibility.

Columbus, Ohio

BASIC TELEPHONE ASSISTANCE (M)

III. EMBARQ OHIO LIFELINE (Continued)

B. Regulations (Continued)

4. The Telephone Company shall automatically enroll customers who participate in a qualifying program as contained in **paragraph** III.B.1. in Embarq Ohio Lifeline. The automatic enrollment will be implemented when the necessary procedures have been established with the appropriate state agencies. (T)

5. The Telephone Company will also enroll customers who participate in a qualifying program by using on-line company to agency verification or self-certification.

6. Documentation will be required to enroll customers in Embarq Ohio Lifeline for customers who qualify through household income-based requirements, as described in paragraph III.D.1 following.

7. At no time will the monthly access line discounts cause the local service rates to be less than zero.

8. The Telephone Company reserves the right to perform a verification audit of a customer receiving Embarq Ohio Lifeline.

9. Restrictions: The discounts and waivers found in this tariff apply to only one access line per household.

10. The availability of optional features is governed by applicable Commission Orders including Case No. 00-1532-TP-COI.

C. Enrollment Process

1. New or existing customers who indicate that they are interested in lifeline will be sent a lifeline application form to either self-certify the program under which they qualify or to apply under the income based criteria with the appropriate documentation. The customer must return the application, with appropriate documentation, if required, within 30 days of the request in order to receive benefits back to the original request date. If the customer does not return the application with the appropriate documentation, if required, within 30 days, the lifeline benefits will commence upon the receipt of the application by the Telephone Company as long as the documentation is verified by the Telephone Company. In either case, the Telephone Company shall have a maximum of 60 days to verify the application and documentation. (M)

(M) Material now appearing on this sheet was previously found in Section 44, First Revised Sheet 14.

BASIC TELEPHONE ASSISTANCE (M)

III. EMBARQ OHIO LIFELINE (Continued)

C. Enrollment Process (Continued)

2. Should the Company determine that a customer does not qualify for Lifeline Assistance, or if the customer fails to submit the necessary documentation, the Company will provide written notification to the customer and give the customer 30 days to prove eligibility. The written notification will include contact information for the Company in the event of a dispute and if the customer disagrees with the Company's findings regarding Lifeline Assistance eligibility, the notice will inform the customer that the Public Utilities Commission of Ohio may be contacted, in order that an informal/formal complaint may be filed. If the corrected application is received within 30 days, credits will applied to the account on the date that service was established by a new customer or on the date that Lifeline Service was requested by an existing customer. If the corrected application is received after 30 days, the Lifeline Assistance will begin on the date the corrected application is received by the Company

D. Income Eligibility

1. At the time of certification, customers are required to submit supporting documentation that accurately reflects the customer's total household income. Acceptable supporting documentation will be one of the following:

a. A copy of the most recent federal or state income tax return;

b. Three consecutive months worth of the most current pay stubs;

c. The most recent Social Security statement of benefits;

d. The most recent Veteran's Administration statement of benefits;

e. The most recent retirement/pension statement of benefits;

f. The most recent Unemployment/Workmen's Compensation statement of benefits; or

g. Any other legal document that would show the customer's current income (such as a divorce decree or a child support document).

2. Within 60 days of service establishment, the Telephone Company will verify the customer's Embarq Ohio Lifeline eligibility. Regardless of when the Telephone Company completes the verification process, Embarq Ohio Lifeline benefits will go back to the date the customer requested Lifeline service as long as the customer has satisfied the requirements shown in **paragraph** III.C.1 **preceding**. (T) (M)

(M) Material now appearing on this sheet was previously found in Section 44, Original Sheet 15.

BASIC TELEPHONE ASSISTANCE (M)

III. EMBARQ OHIO LIFELINE (Continued)

D. Income Eligibility (Continued)

3. If a customer disagrees with the Telephone Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

E. Verification for Continued Eligibility

1. The Telephone Company will notify customers at least 60 days prior to the Telephone Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.

2. Should a customer fail to submit proper documentation within the 60 day period, the Company will discontinue lifeline benefits on the date noticed in the letter. If the customer responds after the date noticed in the letter, the customer will be required to submit a new application for lifeline benefits.

3. If a customer disagrees with the Telephone Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio. (M)

(M) Material now appearing on this sheet was previously found in Section 44, Original Sheet 16.

EXPRESSTOUCH

I. GENERAL DESCRIPTION

ExpressTouch is the Company's trademark for a set of advanced custom calling features. These features are also commonly known as custom local area signaling services (CLASS) and consist of one or more of the following features:

A. Return Call

Return Call permits the subscriber to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the telephone number is known. If the called line is available, the call is immediately completed. If the called line is not available, a queuing process, which may last up to thirty minutes, takes place. When both lines are available, the calling subscriber is notified via a distinctive ring that the network is ready to place the call. When the subscriber picks up the telephone, the call is automatically placed.

B. Caller ID **- Number Only** [1] (C)

Caller ID **- Number Only** allows the subscriber, with the use of a display phone or adjunct (T)
display device, to view the directory number of an incoming call before answering. If the caller's number is not part of the ExpressTouch network, is a multi-party line, or is blocked, the premises equipment will display an indicator for "out of area" or for "private". Caller ID **-** (T)
Number Only includes anonymous call rejection, which allows the subscriber to reject calls (T)
from parties who have blocked the delivery of their number.

C. Caller ID Block

Caller ID Block allows the subscriber to prevent the delivery of the subscriber's directory number on a per call basis (per call block) or per line basis (per line block). Per call block will block the delivery of the subscriber's number for one call only and may be activated from all individual access lines (except those with per line block and as noted in General Regulations below) by dialing an activation code prior to placing a call. Per line block will automatically block delivery of the subscriber's telephone number on all calls and will be provided, upon request, at no charge to subscribers of non-published telephone number service, and at a monthly charge to customers not subscribing to non-published telephone service.

[1] **Effective September 11, 2009, Caller ID - Number Only is grandfathered. Existing customers** (N)
may continue to subscribe to this feature under the conditions and rates as specified in this
section as long as the subscriber remains at the same physical location, or until such time as
the service is disconnected, or the subscriber selects another service. (N)

EXPRESSTOUCH

I. GENERAL DESCRIPTION (Continued)

D. Call Trace

Call Trace permits a subscriber to initiate a trace of a harassing or obscene call without first having to obtain legal authorization or telephone company assistance. Upon activation by the subscriber, the network automatically sends information (if available) to the Company's annoyance call bureau indicating the calling number, the time the call was received, and the time the trace was activated.

E. Repeat **Dial** (T)

Repeat **Dial** allows the subscriber to automatically redial the last number dialed from the subscriber's telephone regardless of the completion status of the last number dialed. If the called line is available, the call will be placed immediately. If the redialed called line is busy, the network will queue the request for thirty minutes and process the call when both the called and calling party lines are idle. When the call can be completed, a distinctive ring will be provided to the caller's line to alert the subscriber that the requested callback is ready. When the subscriber picks up the telephone, the call is automatically placed. (T)

F. Selective Call Acceptance

Selective Call Acceptance allows a subscriber to accept calls from up to twelve calling parties whether or not the number is known. The subscriber can create a screening list by entering known numbers or activating the addition of the number of the last call received. Unaccepted callers will be connected to an announcement indicating that the called party is not accepting calls from that number.

G. Selective Call Rejection

Selective Call Rejection allows the subscriber to prevent incoming calls from a pre-selected list of up to twelve numbers whether or not the number is known. The subscriber can create a screening list by entering known numbers or activating the addition of the number of the last call received. Incoming rejected calls are routed to an announcement indicating that the called party is not accepting calls from that number.

EXPRESSTOUCH

I. GENERAL DESCRIPTION (Continued)

H. Selective Call Ring

Selective Call Ring permits the subscriber to designate up to twelve specific telephone numbers, whether or not the number is known, so that calls from those numbers may be identified by a distinctive ring. The subscriber can create a screening list by entering known numbers or activating the addition of the number of the last call received.

I. Caller ID with Name

Caller ID with Name allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number, and the name associated with that number, of an incoming call before answering. If the caller's number is not part of the ExpressTouch network, is a multi-party line, or is blocked, the premises equipment will display an indicator for "out of area" or for "private". **Where facilities are available, Anonymous Call Rejection is provided with Caller ID with Name at no additional Charge.** (T)

Anonymous Call Rejection (ACR) allows subscribers to reject receipt of calls from callers who utilize Caller ID Blocking. The calling party who has chosen to block delivery of his name and number will hear a recorded announcement stating that the called party will not accept anonymous calls. The announcement will also state the caller should hang up and call back with caller identification unblocked to complete call.

Subscribers may deactivate Anonymous Call Rejection by dialing the deactivation code (*87 or 1187) and may receive calls from caller utilizing Caller ID Blocking. Subscribers must dial the reactivation code (*77 or 1177) to reactivate Anonymous Call Rejection. Confirmation announcements will confirm activation and deactivation of the feature.

Calls routed to the Anonymous Call Rejection recorded announcement are not considered complete calls and will not be billed by the Company. (T)

J. Selective Call Forward

Selective Call Forward permits the subscriber to have only calls from up to twelve selected telephone numbers forwarded. If a call is placed from a number on the screening list, the call will be forwarded to the subscriber-programmed number. Calls not on the screening list will terminate in the normal manner.

(M)

(M)

(M) Material previously found on this sheet now appears on Original Sheet 3.1.

EXPRESSTOUCH

I. GENERAL DESCRIPTION (Continued)

K. Call Waiting ID (M)

Call Waiting ID allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number, and the name associated with that number, of an incoming call while engaged in another call. The subscriber receives a tone signal to indicate that another call is waiting to be completed to the subscriber's number. This feature is available only in the Essentials package.

L. Call Waiting with Options

Call Waiting with Options allows the subscriber, with the use of a compatible display phone or adjunct display device, to manage an incoming call while being connected with an initial call. When notified of an incoming call, the subscriber may choose one of the following handling options: answer the call while putting the original call on hold; answer the call and disconnect the original call; forward the incoming call; connect to a "please hold" or a "busy" announcement; or conference the incoming party with the original party. This feature is available only in the Elite package [(1)]. (M) (T)

[(1)] **Effective January 16, 2008, the Elite package is grandfathered. Existing customers may continue to subscribe to this feature under the conditions and rates as specified in this section as long as the subscriber remains at the same physical location, or until such time as the service is disconnected, or the subscriber selects another service.** (Z) (Z)

(M) Material now appearing on this sheet was previously found on First Revised Sheet 3.

EXPRESSTOUCH

II. GENERAL REGULATIONS

A. ExpressTouch is available to subscribers of individual business or residence service. ExpressTouch cannot be provided on payphone lines or ISDN-BRI.

B. ExpressTouch features cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately equipped central offices, and routed over appropriately equipped facilities for calls between such equipped central offices. Not all features are available in all central offices.

C. ExpressTouch is available from central offices where the Telephone Company has arranged the equipment for ExpressTouch features and is furnished subject to the availability of facilities.

D. Return Call and Repeat **Dial** cannot be activated for calls originating from a line that is forwarded. (T)

E. Return Call cannot be activated for calls originating from within multi-line hunt groups.

F. Caller ID Block is not intended for use by telemarketers. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and permanently unblock the number delivery where appropriate.

EXPRESSTOUCH (M)

II. GENERAL REGULATIONS (Continued)

G. By subscribing to Call Trace, the customer automatically authorizes the Telephone Company to disclose the identity of the source of annoying calls to law enforcement officials engaged in conducting, at the customer's request or otherwise, any investigation with respect to such calls. The results of a successful trace will only be released outside the Company to legally constituted authorities and only upon the presentation of proper authorization.

In situations where the Call Trace functionality is activated by a subscriber, information pertaining to non-published numbers will be provided to the authorized law enforcement agency upon request of the agency.

H. The provision of ExpressTouch by the Telephone Company is subject to the availability of facilities and the requirements of the local network. In no event will the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities unless caused by the gross negligence or willful misconduct of the Company. Nor will the Company be liable for losses or damages arising out of any act, omission or failure to perform by the Telephone Company, its employees or agents in connection with this service, unless caused by the gross negligence or willful misconduct of the Company, its employees, or agents. The Telephone Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Telephone Company facilities and equipment nor on equipment provided by the customer.

I. Subscribers to Selective Call Forward will be responsible for any applicable usage charges associated with the forwarded-to telephone number.

J. The ExpressTouch customer will be liable for, and will indemnify, protect, defend and save harmless the Telephone Company against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith including but not limited to, any loss, damage, expense or liability resulting from any claim of libel or slander.

Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause. (M)

(M) Material now appearing on this sheet was previously found in Section 45, Fourth Revised Sheet 5.

EXPRESSTOUCH

II. GENERAL REGULATIONS (Continued)

K. Pay Per Use

1. Certain ExpressTouch features, in addition to the monthly rate option, are also available on an optional pay per use basis. This pay per use (per attempt) option is available only to subscribers not subscribing to the features on a monthly basis. The customer will be charged for each attempt to activate the service, unless the central office is not properly equipped.

2. Pay per use is available only to individual **subscribers** from suitably-equipped central offices. (T)

3. At the request of a customer that does not subscribe to the feature on a monthly basis, access to the feature on a pay per use basis will be blocked, at no charge to the customer.

4. The following feature rates apply on a per attempt basis:

		Per Attempt Rate Residence		
				(D)
a.	Repeat **Dial**	$1.25	(T)	
b.	Return Call	1.25		
c.	Three-Way Calling	1.25		(D)

EXPRESSTOUCH

III. RATES AND CHARGES

A. The following ExpressTouch features are available at the following monthly rates, for each line equipped:

Service Connection Charges will not be applied **when customers** order additional ExpressTouch features. (T)

		Monthly Rate Residence	
1.	Return Call	$5.00	
2.	Repeat **Dial**	5.00	(T)
3.	Selective Call Acceptance	5.00	
4.	Selective Call Rejection	5.00	
5.	Selective Call Ring	5.00	
6.	Caller ID with Name	9.00	
7.	Selective Call Forward	5.00	
8.	Caller ID **- Number Only** [(1)]		(C)

	Competitive		Noncompetitive	
	Current Monthly Rate	Maximum Monthly Rate	Current Monthly Rate	Maximum Monthly Rate
Residence	$ 8.50	$ 9.00	$8.50	$8.50
Business	10.00	10.50	10.00	10.00

A complete list of Competitive and Noncompetitive Basic Local Exchanges can be found in Section C of the Embarq P.U.C.O. No. 6 Local Exchange Tariff.

[(1)] **Effective September 11, 2009, Caller ID - Number Only is grandfathered. Existing customers may continue to subscribe to this feature under the conditions and rates as specified in this section as long as the subscriber remains at the same physical location, or until such time as the service is disconnected, or the subscriber selects another service.** (N)

(N)

EXPRESSTOUCH

III. RATES AND CHARGES (Continued)

C. The following ExpressTouch features are available at the following monthly rates and charges:

Service Connection Charges will not be applied when any single residential or business customer orders additional ExpressTouch features.

	Competitive		Noncompetitive		
	Current Monthly Rate	Maximum Monthly Rate	Current Monthly Rate	Maximum Monthly Rate	
1. Caller ID block					
a. Per call block					
- Residence	$0.00	--	$0.00	$0.00	
- Business	0.00	--	0.00	0.00	
b. Per line block					
i. With subscription to non-published telephone service or qualified social service organizations, law enforcement agencies, and their certified employees and volunteers					
- Residence	0.00	--	0.00	0.00	
- Business	0.00	--	0.00	0.00	
ii. Without subscription to non-published telephone service					
- Residence	1.50	--	1.50	3.00	
- Business	1.50	--	1.50	3.00	
2. Call Trace, per each successful trace					
- Residence	**5.00**	**--**	**5.00**	8.00	(I)
- Business	**--**	--	4.00	8.00	(C)

A complete list of Competitive and Noncompetitive Basic Local Exchanges can be found in Section C of the Embarq P.U.C.O. No. 6 Local Exchange Tariff.

Columbus, Ohio

EXPRESSTOUCH

III. RATES AND CHARGES (Continued)

D. **Reserved for Future Use** (C)

EXPRESSTOUCH

III. RATES AND CHARGES (Continued)

E. The following ExpressTouch feature packages are available at the following monthly rates, for each line equipped.

	Monthly Rate Residence	
1. Advantage [1]		
Enhanced Call Waiting		
Return Call		
Caller ID with Name (includes Anonymous Call Rejection)		
Call Waiting ID		
Call Forward No Answer – Fixed		
Call Forward Busy – Fixed	$17.00	
2. Essentials [2] [3]		
Enhanced Call Waiting		
Three-Way Calling		
Call Forwarding		
Return Call		
Repeat **Dial**		(T)
Caller ID with Name (includes Anonymous Call Rejection)		
Call Waiting ID		
Call Forward No Answer – Fixed		
Call Forward Busy – Fixed	18.00	
3. Elite [2] [3]		
Enhanced Call Waiting		
Three-Way Calling		
Call Forwarding		
Return Call		
Repeat **Dial**		(T)
Caller ID with Name (includes Anonymous Call Rejection)		
Call Waiting Options		
Selective Call Rejection		
Call Forward No Answer – Fixed		
Call Forward Busy – Fixed	24.00	

(1) Effective **01-12-00, Advantage** is grandfathered. Existing customers may continue to subscribe to this package under the conditions and rates as specified in this Section, as long as there is no change to the customer's account. (T)

(2) Talking Call Waiting can be added to these ExpressTouch packages at the monthly rate shown in Section 16.

(3) Effective **01-16-08, Elite** and Essentials are grandfathered. Existing customers may continue to subscribe to this package under the conditions and rates as specified in this Section, as long as there is no change to the customer's account. (T)

EXPRESSTOUCH

III. RATES AND CHARGES (Continued)

E. The following ExpressTouch... (Continued)

	Monthly Rate Residence	
4. Classics Calling Package [1] Three-Way Calling Call Forwarding Return Call Caller ID with Name (includes Anonymous Call Rejection) Call Forward No Answer – Fixed Call Forward Busy – Fixed	$16.00	
5. Priority Calling Package [2] Call Forwarding Call Forward No Answer – Fixed Call Forward Busy – Fixed Enhanced Call Waiting Caller ID with Name (includes Anonymous Call Rejection)	N/A	(C)

[1] Effective **01-16-08, Classics** Calling Package is grandfathered. Existing customers may continue to subscribe to this package under the conditions and rates as specified in this Section, as long as there is no change to the customer's account. (T)

[2] **Effective 09-11-09, Priority Calling Package is grandfathered. Existing customers may continue to subscribe to this feature under the conditions and rates as specified in this section as long as the subscriber remains at the same physical location, or until such time as the service is disconnected, or the subscriber selects another service.** (N) (N)

EXPRESSTOUCH (M)

IV. ACCESS TO MESSAGING SERVICE

A. GENERAL

1. Access to Messaging Service works with a voice messaging system (VMS). This feature and the VMS allow the Company to provide callers with voice messaging service. The Company offers this service when called lines are not answered in a specified length of time or are busy. When the caller accepts the offer, by pressing a key specified by the Company, the call is directed to the VMS for message recording. The VMS then attempts to deliver the message for the caller periodically for a specified length of time. (Periodical and delivery expiration timers are set by the Company.) When the VMS calls the called party to deliver the message, the called party is prompted to either listen to the message, delete the message, or hang up to have the message delivered again at a later time. (These options may vary by service provider.)

B. REGULATIONS

1. Access to Messaging Service is available only to CLECs and Alternative Service Providers who have their own voice messaging platform.

2. This feature does not have hardware requirements. Access to Messaging Service uses standard DMS hardware components to offer services.

3. Digital Recorded Announcement Machine cards are required to record Announcements for Access to Messaging Service. Access to Messaging Service uses the NT6X92AA Universal Tone Receiver (UTR) during digit collection. Series 2 peripherals (XPM) must host the subscriber lines.

4. Customers using Access to Messaging Service are required to provide the end user customer a minimum of 5 rings before the announcement will be triggered in order to allow time for answering machines or other voice mail platforms to respond. The called party number must continue to ring for an additional 2 rings allowing additional time for the called party to answer while the calling party considers using the voice messaging service.

5. The recording that the end user customer receives must be branded to indicate what company is offering the voice messaging service.

6. The recording that the end user customer receives must indicate that there is a charge to the end user for the use of the recording service.

7. The CLEC or Alternative Service Provider must offer free removal of the voice messaging service upon the request of the end user customer. (M)

(M) Material now appearing on this sheet was previously found in Section 45, Original Sheet 10.

EXPRESSTOUCH (M)

IV. ACCESS TO MESSAGING SERVICE (Continued)

B. REGULATIONS (Continued)

8. A single slot Enhanced Digital Recorded Announcement Machine (EDRAM) circuit pack provides the capabilities of a fully configured DRAM shelf. The DRAM is a stand-alone peripheral module (PM) with its own DS30 link interface. It is plugged into one of the trunk slots (5 through 16) of the maintenance trunk module (MTM) or service trunk module (STM) with the DS30 cable connected directly to the back plane pins of the associated slot. EDRAM hardware integrates MTM and DRAM control and memory. Central-control PM loader software is based on existing XMS-based peripheral module (XPM) utilities that permits the downloading of data (load files from either a tape or disk) using the message channel of the DS30 link on both network planes.

C. RATES AND CHARGES

		Monthly Rate	Nonrecurring Charge	SAE Code	
1.	EDRAM Track	$105.00	$ 43.50	FCEEDRM	
2.	Software per Central Office Switch	300.00	0.00	FCEACMS	(M)

(M) Material now appearing on this sheet was previously found in Section 45, Original Sheet 11.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (M)(M1)

I. BASIC RATE INTERFACE (BRI)*

A. DESCRIPTION

1. Individual Line Basic Rate Interface (BRI) Service is a stand alone service arrangement which uses the integrated services digital network (ISDN) Architecture to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data, and imaging services via channelized transport.

2. BRI provides three channels commonly described as 2B+D (two bearer channels and one data channel). A bearer channel (B channel) is up to 64 kbps in bandwidth. Each B channel can be used for circuit switched voice or circuit switched data. The data channel (D channel) is 16 kbps in bandwidth and is used for transmitting signaling information between the central office and the customer's premises equipment.

3. A standard set of ISDN capability packages has been defined by the North American ISDN Users' Forum and given a letter designation. Each of the capability packages describes a specific interface configuration, as well as the features and capabilities on that interface. These capability packages have been established to help simplify the ordering, provisioning, and installation of BRI-ISDN. Customers subscribe to BRI-ISDN by ordering one of the following capability packages (all packages include the D channel):

   a. Package B – provides one B channel configured for circuit switched data. Data capabilities include calling number identification. No voice capabilities are provided.

   b. Package C – provides one B channel configured for alternate voice/circuit switched data. Data and voice capabilities include calling number identification.

   c. Package G – provides one B channel for voice only and one B channel for circuit switched data only. This package provides voice features including flexible calling, additional call offering, and calling number identification. Data capabilities include calling number identification.

   d. Package I – provides two B channels configured for circuit-switched data only. Data capabilities include calling number identification. No voice capabilities are provided.

* Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in this section, as long as there is no change to the customer's account. (M)(M1)

(M) Material previously found on this sheet now appears in Section 27, Second Revised Sheet 1.

(M1) Material now appearing on this sheet was previously found in Section 46, First Revised Sheet 1.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (M)(M1)

I. BASIC RATE INTERFACE (BRI) (Continued)*

A. DESCRIPTION (Continued)

3. A standard set of ISDN ... (Continued)

e. Package K - provides one B channel for alternate voice/circuit-switched data and one B channel for circuit-switched data only. This package provides voice features including flexible calling, additional call offering, and calling number identification. Data capabilities include calling number identification.

f. Package M - provides both B channels configured for alternate voice/circuit-switched data. Data and voice capabilities include calling number identification.

4. Optional Services

BRI-ISDN provides the customer with the option to access the following features (with appropriate customer equipment) where available. The optional services are assigned to the directory number (DN) associated with the voice channel. The customer must choose which DN is the voice DN and which features will be assigned to that DN.

a. Flexible Calling – This option provides one or more of the following features:

Hold/Retrieve
B Channel Reservation
Three-Way Conference Calling
Add-on (previously held conference call)
Drop Last Call
Transfer
No Transfer Restriction
Consultation Hold

b. Additional Call Offering - This feature allows multiple call appearances per telephone number (B channel) per telephone set.

c. Directory Number – Each B channel is assigned one DN. Additional DNs can be assigned to the B channels at an additional monthly rate.

d. Call Forwarding - This feature allows basic call forwarding for voice.

* Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in **this section**, as long as there is no change to the customer's account. (T) (M)(M1)

(M) Material previously found on this sheet now appears in Section 27, Original Sheet 2.

(M1) Material now appearing on this sheet was previously found in Section 46, First Revised Sheet 2.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (M)

I. BASIC RATE INTERFACE (BRI) (Continued)*

B. REGULATIONS

1. BRI-ISDN is available only on single-line residence or single-line business service. It is not available on Centrex lines or key system or PBX trunks.

2. BRI-ISDN is offered only where facilities and appropriate technology exists. The service is available only from central offices that have the necessary software and hardware to provide ISDN on the standard network platform.

3. BRI-ISDN is available only where the customer's service location is within the provisioning limitation and normal transmission range as determined prior to installation of the service. The normal transmission range is 40db loop loss at 40 kHz or approximately 24,000 feet from the central office. If the customer's service location exceeds this limitation, service may be provided where the existing facilities can be made compatible, but Distance Extension Charges will apply.

4. Distance Extension charges will apply for customers who are within the serving central office and who are served beyond the normal transmission range specified not to exceed a 78db loop loss at 40 kHz (approximately 36,000 feet from the central office).

5. Compatible customer premises terminal equipment is required for proper operation. All equipment used to interface with these services is required to conform with National ISDN/NT-1 guidelines. The Company shall not be responsible if changes in any of the equipment, operation, or procedures of the Company utilized in the provisioning of ISDN render any equipment provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

6. Temporary suspension of service (vacation service) as provided in Section **18** of this tariff is not available for BRI-ISDN service. (T)

7. Packet switching is not available with BRI-ISDN. (M)

* Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in **this section**, as long as there is no change to the customer's account. (M) (T) (M)

(M) Material now appearing on this sheet was previously found in Section 46, First Revised Sheet 3.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

I. BASIC RATE INTERFACE (BRI) (Continued)*

C. RATES AND CHARGES

1. Capability Packages - Nonrecurring charges and monthly rates are as follows, per capability package:

Capability Package	Nonrecurring Charge	Monthly Rate	
Package B	$200.00	$40.00	(T)
Package C	200.00	40.00	
Package G	200.00	53.00	
Package I	200.00	48.00	
Package K	200.00	53.00	
Package M	200.00	48.00	

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* Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in **this section**, as long as there is no change to the customer's account.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (M)

I. BASIC RATE INTERFACE (BRI) (Continued)*

C. RATES AND CHARGES (Continued)

2. Usage Charges	Per Minute Rate	
a. Voice Usage	N/A	
b. Circuit Switched Data Usage		
- Circuit Switch		
i. Measured Usage**		
1) First 1,800 minutes in a month, per capability package	N/A	
2) Each additional minute over 1,800 in a month, per capability package	$0.02	
	Monthly Rate	
ii. Unlimited Usage**, per capability package	$85.00	(M)

* Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in **this section**, as long as there is no change to the customer's account. (M) (T)

** All of a subscriber's BRI lines must be either measured usage or unlimited usage. (M)

(M) Material now appearing on this sheet was previously found in Section 46, Second Revised Sheet 4.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (M)

I. BASIC RATE INTERFACE (BRI) (Continued)*

C. RATES AND CHARGES (Continued)

3. Distance Extension

	Monthly Rate
a. Per capability package	$30.00

4. The following optional features (if not included in the capability package)are available at the following monthly rates:

a. Flexible calling	**
b. Additional Call Offering	5.00
c. Call Forwarding for voice	2.00

5. The following optional features (if not included in the capability package) are available at the following monthly rates:

a. Additional Directory Number, each	2.00

6. The nonrecurring charge applies per capability package for the installation and move of the ISDN service and is in addition to the applicable service connection charges. (M)

* Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in **this section**, as long as there is no change to the customer's account. (M) (T)

** Flexible calling is included with capability packages G and K and will not be offered with other packages. (M)

(M) Material now appearing on this sheet was previously found in Section 46, Second Revised Sheet 5.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (M)

I. BASIC RATE INTERFACE (BRI) (Continued)*

C. RATES AND CHARGES (Continued)

7. Each capability package nonrecurring charge provides for one configuration group to be established at the initial implementation of service. Subsequent changes to the configuration will be charged a nonrecurring charge of $50.00.

8. When circuit-switched data or voice calls are made outside of the subscriber's flat-rate calling area, applicable calling charges (toll, ELC, or LMS, as applicable) will be assessed. ISDN customers who use call forwarding to transfer features are responsible for the payment of any applicable charges for each call connected via these features.

9. In addition to the above monthly charges, the customer will be assessed the applicable End User Common Line Charge (EUCL) and Presubscribed Interexchange Carrier Charge (PICC) as provided for in Section 4 of the **Embarq Local Operating Companies** (T)
Tariff, F.C.C. No. 1. (Note 1); plus the Intrastate Access Fee (IAF) as found in United (T)
Telephone Company' of Ohio's P.U.C.O. No. 1, Access Service Tariff. (M)

Note 1. The EUCL & PICC Charge as specified in F.C.C. No. **1**, is not an intrastate charge. (T) (M)

* Effective March 25, 1999, Basic Rate Interface (BRI-ISDN) is grandfathered. Existing customers may continue to receive BRI-ISDN service under the conditions and rates as specified in this section, as long as there is no change to the customer's account. (M)

(M) Material now appearing on this sheet was previously found in Section 46, Third Revised Sheet 6.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) [1] (C)

A. General

1. Integrated Services Digital Network - Basic Rate Interface II (ISDN-BRI II) is a local exchange telecommunications service that provides integrated voice and data communications capability. ISDN-BRI II service supports the simultaneous transmission of circuit switched voice and circuit switched data over a single exchange access line.

ISDN-BRI II provides a customer two B-channels with transmission speeds up to 64 Kbps each and one 16 Kbps D-channel. The service provides switched communication paths providing end user access to a variety of circuit-switched services and features including data, voice and video, which conform to internationally developed, published and recognized standards generated by the International Telecommunications Union.

2. Service Capabilities

a. ISDN-BRI II consists of three distinct channels delivered to the customer's premises: two B (bearer) channels and one D (delta) channel. This is also known as 2B+D. ISDN-BRI II is not available in other channel configurations of 1B+D or 0B+D.

b. The B-channel carries circuit-switched voice and/or circuit-switched data communications at speeds up to 64 Kbps, from the customer's premises, over the loop facility, to the central office. Packet data services are not available over the B-channel.

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(M)

[1] **Effective July 30, 2008, this service is no longer available to new residential customers. Existing customers may retain their current service at the same location until such service is changed or discontinued by the customer.** (N) (N)

(M) Material previously found on this sheet now appears on Original Sheet 8.1.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) [1] (Continued)

A. General (Continued)

2. Service Capabilities (Continued)

c The D-channel carries administrative signaling at 16 Kbps for call-control for either a voice or data B-channel call on the ISDN-BRI II line. The D-channel does not have voice capability. Packet data services are not available on the D-channel. (M)

d. Customers subscribing to ISDN-BRI II must comply with ISDN Basic Rate Network Interface specifications as specified by the Company. The ISDN Basic Rate Interface II is comprised of a limited set of standard user-network interfaces. The BRI II customer premises equipment (CPE) located at the customer premises must be compatible with the network interface. This interface is defined as follows:

A two-wire interface is the physical interface between a central office switch equipped with ISDN and the customer premises equipment which is necessary for terminating a telephone circuit or facility at the customer premises. (M)

[1] **Effective July 30, 2008, this service is no longer available to new residential customers. Existing customers may retain their current service at the same location until such service is changed or discontinued by the customer.** (N) (N)

(M) Material now appearing on this sheet was previously found on Original Sheet 8.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) [(1)] (Continued) (C)

A. General (Continued)

3. Standard Features

a. Closed User Group – allows the user to establish subnetworks within which the members of the Closed User Group can communicate. Each data terminal in a Closed User Group can be arranged in one of the following modes:

i. Outgoing Access -- The data terminal originates outgoing calls only.

ii. Incoming Access -- The data terminal receives incoming calls only.

iii. Incoming Calls Barred – The data terminal originates outgoing calls only to the data terminals in the Closed User Group with which it is associated.

iv. Outgoing Calls Barred – The data terminal receives incoming calls only from the data terminals in the Closed User Group with which it is associated.

v. Unrestricted Access – The data terminal receives and originates both incoming and outgoing calls.

b. Configuration Group – Associates a button or buttons of an ISDN-CPE station to a feature or group of features. Each different telephone set button arrangement requires that a different Configuration Group be assigned.

4. Service Capability Packages [(2)] (T)

a. Customers shall subscribe to one of the following Service Capability Packages specifying the assignment of each B-channel. Through the North American ISDN Users' Forum, a set of ISDN Service Capability Packages have been defined and given a letter designation. Each of the Service Capability Packages describes a specific interface configuration as well as the features and capabilities of that interface. Detailed technical specifications are defined for each of the Service Capability Packages. These packages have been established to help simplify the ordering, provisioning, and installation of ISDN.

[(1)] **Effective July 30, 2008, this service is no longer available to new residential customers. Existing customers may retain their current service at the same location until such service is changed or discontinued by the customer.** (N) | (N)

[(2)] ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer. (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) [1] (Continued) (C)

A. General (Continued)

4. Service Capability Packages [2] (Continued) (T)

a. Standard ISDN-BRI II (equivalent to Package S without features)
1–B Alternate circuit-switched voice/circuit-switched data

Key Telephone Systems
ISDN may be purchased for a key system from this tariff in the place of Rotary Access Service (for ISDN-capable key systems). If terminating an ISDN-BRI II line into key system, the customer shall order one of the following Service Capability Packages:

b. Package H:
1-B Voice Only
1-B Circuit-switched data only
(Includes Additional Call Offering)

c. Package L:
1-B Circuit-switched data only
1-B Alternate voice/circuit switched data
(Includes Additional Call Offering)

[1] **Effective July 30, 2008, this service is no longer available to new residential customers. Existing customers may retain their current service at the same location until such service is changed or discontinued by the customer.** (N) (N)

[2] ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer. (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) [1] (Continued) (C)

A. General (Continued)

5. Optional Services and Features [2] (T)

a. The ISDN-BRI II offering provides the customer with the following features, where available.

i. Call Pickup – Originating and Terminating – This feature allows a station user to answer any call within an associated pre-designated pickup group. If more than one line within the pickup group has an unanswered incoming call, the call to be answered is selected by the central office switching system.

ii. Flexible Calling - This feature includes:
Hold/Retrieve [2] (T)
B-Channel Reservation
Three-Way Conference Calling
Add-on (previously held conference call)
Drop Last Call
Transfer
No Transfer Restriction
Consultation Hold

iii. Six-Way Conference Calling, Drop, Hold, Transfer – This feature allows the customer to add up to five parties to an existing call. This feature is for voice calls only.

iv. Automatic Callback (Repeat Dial) – This feature provides automatic callback to the last dialed number.

[1] **Effective July 30, 2008, this service is no longer available to new residential customers. Existing customers may retain their current service at the same location until such service is changed or discontinued by the customer.** (N) | (N)

[2] ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer. (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) [1] (Continued) (C)

A. General (Continued)

5. Optional Services and Features [2] (Continued) (T)

a. The ISDN-BRI II... (Continued)

v. Additional Call Offering (ACO) – This feature allows multiple call appearances per telephone number (B-channel) per telephone set. Example: A customer can put up to 3 calls on hold and receive another call on the phone, with all calling parties dialing the telephone number associated with voice on B-channel.

vi. Call Forwarding – This feature provides the customer with Call Forwarding Variable, Call Forward – Busy and Call Forward - No Answer with Message Waiting Indicator, either Visual or Audible.

vii. Calling Number Identification - This feature permits the customer to receive and display the calling party telephone number for calls placed to the customer.

viii. Calling Name Identification – This feature permits the customer to receive and display the calling party name for calls placed to the customer.

ix. Additional Directory Numbers – Additional directory numbers are available on each B-channel in addition to the primary directory number assigned to the B-channel. Additional Directory Numbers are purchased separately.

x. Multi-line Hunt Group – This feature is limited to hunting within ISDN-BRI II lines and on an individual customer location basis. Directory numbers within the multi-line hunt group may not have multiple call appearances.

[1] **Effective July 30, 2008, this service is no longer available to new residential customers. Existing customers may retain their current service at the same location until such service is changed or discontinued by the customer.** (N) (N)

[2] ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer. (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) [1] (Continued) (C)

A. General (Continued)

5. Optional Services and Features [2] (Continued) (T)

a. The ISDN-BRI II... (Continued)

xi. Feature Package 1 - This package includes:
Calling Number ID/Calling Name ID
Call Forwarding
Flexible Calling
Automatic Callback
Additional Call Offering

xii. Loop Extension – ISDN-BRI II is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. This limitation is a cable plant distance of approximately 18,000 feet. The actual distance is dependent on decibel (db) loss and not just physical loop length. Should the customer's service location exceed said limitations, service will be provided where the Company has compatible facilities available, or where existing facilities can be made compatible by the addition of special equipment. This service, which carries an additional charge, is called Individual Line Loop Extension and will extend the loop to approximately 36,000 feet.

[1] **Effective July 30, 2008, this service is no longer available to new residential customers. Existing customers may retain their current service at the same location until such service is changed or discontinued by the customer.** (N) (N)

[2] ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer. (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) [(1)] (Continued) (C)

B. Regulations

1. This service is offered only where facilities and appropriate technology exist.

2. Local circuit-switched voice and data calls will be billed on a flat-rate basis, as shown in paragraph II.C. following. Toll charges shall apply when circuit-switched data or voice calls are made outside of the customer's designated local calling area. When two simultaneous B-channels are combined for a maximum data speed of 128 Kbps, the toll call will be billed as if two calls were dialed by the originating customer.

3. In exchanges where IntraLATA Presubscription has been implemented, only one InterLATA and one IntraLATA Carrier may be selected for all B-channels associated with the same ISDN-BRI II Service. Access via 101XXXX to other Interexchange Carriers is available.

4. A minimum service period of three months is required.

5. The Company shall terminate ISDN-BRI II Services at the Company Network Interface Device (NID) located at the customer's premises.

6. Two Primary Directory Numbers will be included with an ISDN-BRI II Service, one for each B-Channel. If Additional Directory Numbers are required on either channel, an additional charge, as specified in paragraph II.D. following of the Pricing List, will apply for each additional number.

7. ISDN-compatible customer premises terminal equipment is required for proper operation. It is the customer's responsibility to provide necessary power and obtain such equipment.

[(1)] **Effective July 30, 2008, this service is no longer available to new residential customers. Existing customers may retain their current service at the same location until such service is changed or discontinued by the customer.** (N) | (N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) [(1)] (Continued) (C)

B. Regulations (Continued)

8. The provisions for temporary suspension of service, as defined in Section 18 of this tariff, do not apply to ISDN-BRI II Service.

9. This service is available only from central offices, which have the necessary facilities to provide ISDN-BRI II on the standard network platform. In the event a customer is provided service from a non-ISDN compatible central office, the Company will provide ISDN-BRI II Service from an alternative serving central office. This provision is accomplished by utilizing a 'hubbing' architecture and the subscriber may be required to accept a foreign NXX.

   When a foreign NXX is required, mileage charges for Foreign Exchange Service, as specified in the Private Line Service Tariff, P.U.C.O. No. 1, Section 2, will apply in addition to the rates and charges included in this section. Due to the nature of the 'hubbing' architecture and the use of a unique NXX, the local calling area may change.

   Emergency 911 calls placed over ISDN-BRI II lines provisioned via this arrangement will be identified as the foreign service central office NXX and not the non-ISDN compatible central office NXX. The Company shall not be liable for any loss or damages arising from emergency calls placed from ISDN-BRI II lines provisioned via a foreign serving central office.

10. One directory listing will be provided with ISDN-BRI II. Additional listings are available as specified in Section 2 of this tariff.

11. ISDN-BRI II Service will be assessed the appropriate interstate charges (e.g. End User Common Line and Presubscribed Interexchange Carrier Charge), as defined in the Company's Interstate Tariff – F.C.C. No. 1.

12. ISDN-BRI II Service will be assessed the Intrastate Access Fee (IAF) as found in United Telephone Company of Ohio's P.U.C.O. No. 1, Access Service Tariff.

[(1)] **Effective July 30, 2008, this service is no longer available to new residential customers. Existing customers may retain their current service at the same location until such service is changed or discontinued by the customer.** (N) | (N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) [(1)] (Continued) (C)

B. Regulations (Continued)

13. ISDN-BRI II does not provide for the transmission of packet data on either the D-channel or one of the B-channels.

14. ISDN-compatible terminal equipment is a requirement for operation and is the customer's responsibility. ISDN customer-premises equipment is dependent upon commercial power and not power from the Company central office. For their safety and well being, all ISDN customers are encouraged to maintain a non-ISDN access line on the premises for emergency calls in the event of a loss of commercial electrical power. In the event a subscriber elects to disconnect or not maintain a non-ISDN access line, the customer assumes full responsibility for telephone service in the event of an emergency.

15. Verification and Emergency Interrupt service is not available for ISDN-BRI II Service.

[(1)] **Effective July 30, 2008, this service is no longer available to new residential customers. Existing customers may retain their current service at the same location until such service is changed or discontinued by the customer.** (N) | (N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) [(1)] (Continued) (C)

C. Application of Rates

1. ISDN-BRI II Service is offered on an unlimited use basis. All applicable state and federal charges will apply. Extended Area Service (EAS) charges, if applicable as defined in the Local Exchange Tariff, P.U.C.O. No. 6, apply per ISDN-BRI II B-Channel. Toll charges apply when circuit-switched data or voice calls are completed outside the customer's designated local calling area.

2. The monthly rates for Service Capability Packages are applied on a per package basis.

3. The ISDN-BRI II monthly rates are in addition to the applicable individual residence or individual business line access line rate. These rates vary by service area and can be found in Section B of the Company's P.U.C.O. No. 6 tariff, and Section 30 of this tariff.

4. The Non-Recurring Charge for ISDN Service Capability Package installation will be discounted 50% when a customer commits to a 12-month service period or 100% when a customer commits to a 24-month service period. If termination of service prior to the end of the commitment occurs, the customer is responsible for payment of the discounted amount of the Non-Recurring Charge, which represents the installation charge initially waived.

   However, this termination requirement will not apply when the customer converts to a next generation service offering of a separately tariffed service, provided that:

   The service period for the new service offering is a minimum period equal to or exceeding the remaining service period of the disconnected arrangement, whichever is greater;

   The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between installation of the new service and disconnection of the existing service; and

   The service orders are for the same customer at the same location.

[(1)] **Effective July 30, 2008, this service is no longer available to new residential customers. Existing customers may retain their current service at the same location until such service is changed or discontinued by the customer.** (N) | (N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) [1] (Continued) (C)

C. Application of Rates (Continued)

5. ISDN-BRI II provides for one Configuration Group to be established at the initial implementation of service. Subsequent additions of Configuration Groups or in excess of one group on the initial establishment of service will be charged an installation charge per Configuration Group.

6. A Change Charge will apply for a database change subsequent to the installation of an ISDN-BRI II Service. This includes changing, adding, or deleting features or feature packages, directory numbers, or number appearances.

[1] **Effective July 30, 2008, this service is no longer available to new residential customers. Existing customers may retain their current service at the same location until such service is changed or discontinued by the customer.** (N) | (N)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) (Continued)

D. Rates and Charges

1. SERVICE CAPABILITY PACKAGES*

	S&E Codes	Monthly Rate	Nonrecurring Charge
Standard ISDN-BRI II Package (Package S without features)	1FLCBRC(S)(Res) 1FLCBRC(S)(Bus) 1FLCBRI(S)	$25.00 35.00	$200.00 200.00
Package H (Key Telephone System)	1FLCBRC(H) 1FLCBRI(H)	35.00	200.00
Package L (Key Telephone System)	1FLCBRC(L) 1FLCBRI(L)	35.00	200.00
Loop Extension	MCSXNDC MCSXNDD	20.00	N/A

2. OPTIONAL FEATURES

	S&E Codes	Monthly Rate	
Calling Number ID/Calling Name ID	FCVISBC, FCVISBR	**$9.00**	(I)
Call Pickup (per member)	FCUISBC, FCUISBR	2.00	
Flexible Calling	FFXISBC, FFXISBR	3.00	
Six-Way Conference Calling	FSXISBC, FSXISBR	5.00	
Automatic Callback (Repeat Dial)	FTBISBC, FTBISBR	**5.00**	(I)
Additional Call Offering (ACO)	FEAISBC, FEAISBR	4.00	
Call Forwarding	FCFISBC, FCFISBR	**5.00**	(I)
Additional Directory Number (each)	FNSISBC, FNSISBR	2.00	
Multi-line Hunt Group	FSHISBC, FSHISBR	2.00	

* The ISDN-BRI II rates set forth above are in addition to an applicable individual residence line, individual business line or Centrex access line rates.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

II. BASIC RATE INTERFACE II (BRI II) [(1)] (Continued)

D. Rates and Charges (Continued)

		S&E Codes	Monthly Rate	
3.	FEATURE PACKAGE 1:	FPKISBC, FPKISBR	**$15.00**	(I)
	Calling Number ID/Calling Name ID Call Forwarding Flexible Calling Automatic Callback Additional Call Offering			

4. CHANGE CHARGES	Nonrecurring Charge
Closed User Group	$35.00
Configuration Group	65.00
Database Change	15.00

(1) Effective July 30, 2008, this service is no longer available to new residential customers. Existing customers may retain their current service at the same location until such service is changed or discontinued by the customer.

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RESTRICTED AVAILABILITY OFFERINGS (M)

I. GENERAL

A. Equipment and service offerings listed herein are classified as restricted availability and meet the following criteria:

1. The equipment or service withdrawn is replaced by a tariff offering that is functionally equivalent or superior.

2. The equipment or service withdrawn is of obsolete technology and the alternate equipment is state-of-the-art technology.

3. New installations of the equipment or service withdrawn would result in additional burden to the general rate payers of the Telephone Company because of near term obsolescence.

4. The Telephone Company will continue the repair and maintenance of existing installations and provide additional units for normal growth to existing customers if the replacement parts or additional units are available from stock or can be obtained without incurring abnormal or excessive expense.

5. The equipment or service withdrawn is in a declining market status or is subject to competitive market pressures and pending changes in the regulatory environment.

B. The equipment and service offerings contained in this section are designated by one of the following types:

1. Type A

The manufacturing of this equipment has been discontinued. New installations will be provided only as obtainable from existing stock or where reuse of such equipment is involved. The repair and maintenance of present equipment in service will apply only if replacement parts can be obtained by the Telephone Company without incurring abnormal or excessive costs.

2. Type B

This equipment will not be offered for new installations on and after the specified restricted availability date. The repair and maintenance of existing installations and the provision of additional units, at the same location, for normal growth to existing customers will be continued by the Telephone Company if the replacement parts or additional units are available from stock or can be obtained without incurring abnormal or excessive expense. Alternate equipment or service offerings are provided by other tariff provisions. This equipment meets the criteria outlined in paragraph A of this tariff section. (M)

(M) Material now appearing on this sheet was previously found in Section 50, Original Sheet 1.

RESTRICTED AVAILABILITY OFFERINGS (M)

I. GENERAL (Continued)

B. The equipment … (Continued)

3. Type C

Any other future equipment arrangements which meet the criteria as shown in **paragraph B.**1. and 2. preceding. (T) (T)

C. Restricted availability offerings are furnished subject to all the rules and regulations of the tariff section from which they were removed and are the same as if the availability of the service or equipment was not restricted. (M)

II. RATES AND CHARGES (M1)

COMBINATION MAIN STATION SERVICE (Type B, 06-30-82)

A. Each main station is charged for at the established individual line rate, business or residence classification.

B. In multi-office exchanges where it is necessary to use circuits between central offices to make the service operative, foreign central office circuit charges shall apply in addition to rates for grade of line furnished. (M1)

JOINT USER SERVICE (Type B, 9-12-74) (M2)

The following rates and charges apply to joint user service and are in addition to the rates and charges for associated service and facilities.

		Monthly Rate	
A.	Business joint user service	One-half individual business line rate*	
B.	Residence joint user service	One-half individual residence line rate*	
C.	PBX and key system trunk joint user service	One-half trunk rate*	(M2)

* The half rate to be determined by rounding off to the next highest five cents.

(M) Material now appearing on this sheet was previously found in Section 50, Original Sheet 2.

(M1) Material now appearing on this sheet was previously found in Section 50, Second Revised Sheet 7.

(M2) Material now appearing on this sheet was previously found in Section 50, Second Revised Sheet 8.

RESTRICTED AVAILABILITY OFFERINGS

II. RATES AND CHARGES (Continued)

SUPPLEMENTAL EQUIPMENT - HOMEBOUND STUDENT SCHOOL SERVICE
(Type B, 06-30-82)

	Monthly Rate
A. Cable pairs	
Each mile or fraction thereof	$8.00

(D)

(D)

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS - RESIDENCE

A. General

Solutions is an optional residence service enrollment plan that permits a customer to receive Flat Rate Local Exchange Service plus features and services for a flat monthly rate, for each Solutions Package residence line provided.

B. Regulations

1. Solutions customers may terminate their enrollment in this Plan at any time upon notice to the Company.

2. Unless terminated by the Solutions customer or the Company, a customer will remain enrolled in this Plan, as amended from time-to-time, with any applicable changes in rate, for as long as this Plan continues to be offered by the Company.

3. The Plan is not available with Residential ISDN-BRI Service lines or to customers who are or become toll restricted.

4. No more than four (4) residence lines can be enrolled with the Solutions option for each customer Billed Telephone Number account.

5. Service Connection Charges do not apply when:

(a) Solutions replaces existing Local Exchange Service, or

(b) Customers request a change from Solutions back to Local Exchange Service.

6. Service Connection Charges as specified in Section 4 of this tariff, apply for new and additional Solutions lines and moves of existing Solutions lines**, except for Pure Bundle lines. No Service Connection Charges apply for installation of Pure Bundle.** (C) | (C)

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS - RESIDENCE (Continued)

B. Regulations (Continued)

7. Solutions customers are not eligible for promotional offerings associated with the Custom Calling Services included in this Plan, unless specifically provided for in a promotional offering. (T)

(D)

8. Prices of the individual services included in these packages may be higher or lower than the packaged offering. In such instances where the prices of the individual services included in the packages are lower than the price of the packaged offering, the packaged offering will not be available to customers in those exchanges. (T)

Customer Referral Program

1. Existing residential customers subscribed to one of the following combinations of services who submit a referral via the Company's Internet website will receive a $25 bill credit if the referral results in the activation of either of the qualifying service combinations by the referred customer within sixty days of the referral:

   a. Core Solution Plus Package with Embarq Communications, Inc. Solutions Unlimited Long Distance,

   b. Personal II Solution Package with Embarq Communications, Inc. Solutions Unlimited Long Distance, or

   c. Home II Solution Package with one required Premium Enhanced Service (LineGuard/Data LineGuard, Home Phone Warranty or Voicemail) and Embarq Communications, Inc. Solutions Unlimited Long Distance.

   d. Progressive Plan Solution package.

2. The referring customer will receive the bill credit within sixty days of the referred customer subscribing to the same services. Multiple credits may be received by the referring customer, with one credit rendered per bill cycle and unused credits rolling over to future months.

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS - RESIDENCE (Continued)

C. Rates and Charges

Solutions Packages

		Monthly Rate	
1.	Ideal Solution [2] [3] Local Exchange Service Essentials Package 60 minutes of United Local Toll Service	$33.95	
2.	Sure Solution I [1] Local Exchange Service Advantage Package 60 minutes of United Local Toll Service	**33.95**	(I)
3.	Sure Solution II [2] [3] Local Exchange Service Essentials Package	28.95	
4.	Choice Solution [3] Local Exchange Service Enhanced Call Waiting Three Way Calling - Call Forwarding Call Forward No Answer - Fixed Call Forward Busy - Fixed 60 minutes of United Local Toll Service	**29.95**	(I)

(1) Effective 01-12-00, Sure Solution I is grandfathered. Existing customers may continue to subscribe to these packages under the conditions and rates as specified in this section, as long as there is no change to the customer's account.

(2) Talking Call Waiting can be added to this Solutions Package at the monthly rate specified in Section 16.II.B. of this tariff.

(3) Effective 04-16-07, Ideal Solution, Sure Solution II, and Choice Solution are grandfathered. Existing customers may continue to subscribe to this package under the conditions and rates as specified in this section, as long as there is no change to the customer's account.

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS - RESIDENCE (Continued)

C. Rates and Charges (Continued)

Solutions Packages (Continued)

		Monthly Rates	
5.	Custom Solution I [1] Local Exchange Service Advantage Package	$28.95	
6.	Standard Solution I [2] Local Exchange Service Enhanced Call Waiting 60 minutes of United Local Toll Service	**25.20**	(I)
7.	Standard Solution II [3] Local Exchange Service Enhanced Call Waiting Three Way Calling Call Forwarding Call Forward No Answer - Fixed Call Forward Busy - Fixed	24.95	
8.	Basic Solution [2] Local Exchange Service Classics Calling Package 60 minutes of United Local Toll Service	33.95	
9.	Classic Solution [2] Local Exchange Service Classics Calling Package	28.95	

[1] Effective 01-12-00, Custom Solution I is grandfathered. Existing customers may continue to subscribe to these packages under the conditions and rates as specified in this section, as long as there is no change to the customer's account.

[2] Effective 04-16-07, Standard Solution I, Basic Solution, and Classic Solution are grandfathered. Existing customers may continue to subscribe to this package under the conditions and rates as specified in this section, as long as there is no change to the customer's account.

[3] Effective 01-16-08, Standard Solution II is grandfathered. Existing customers may continue to subscribe to this package under the conditionals and rates as specified in this section, as long as there is no change to the customer's account.

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS - RESIDENCE (Continued)

C. Rates and Charges (Continued)

Solutions Packages (Continued)

	Monthly Rate	
10. Core Solution [1]	$36.75	
Local Exchange Service		
Call Forwarding		
Enhanced Call Waiting - Optional		
or Talking Call Waiting - Optional		
Three-Way Calling		
Caller ID w/Name (includes		
Anonymous Call Rejection)		
Repeat **Dial**		(T)
Return Call		
Call Forward No Answer - Fixed		
Call Forward Busy - Fixed		
Speed Dial **8**		(T)
Selective Call Acceptance		
Selective Call Forwarding		
Selective Call Ring		
Selective Call Rejection		
11. Clear Solution [1]	36.75	
Local Exchange Service		
Call Forwarding		
Three-Way Calling		
Caller ID Name (includes		
Anonymous Call Rejection)		
Repeat **Dial**		(T)
Return Call		
Call Forward No Answer – Fixed		
Call Forward Busy – Fixed		
Selective Call Acceptance		
Selective Call		
Selective Call Ring		
Selective Call Rejection		

[1] Effective 04-16-07, Core Solution and Clear Solution are grandfathered. Existing customers may continue to subscribe to these packages under the conditions and rates as specified in this section, as long as there is no change to the customer's account.

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS - RESIDENCE (Continued)

C. Rates and Charges (Continued)

Solutions Packages (Continued)

	Monthly Rate	
12. Personal II Solution # [3] Local Exchange Service Enhanced Call Waiting - Optional or Talking Call Waiting - Optional Call Waiting ID Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Return Call Repeat **Dial** Call Forward No Answer - Fixed Call Forward Busy - Fixed Selective Call Forwarding	$31.95	(T)
13. Home II Solution [1] [3] Local Exchange Service Enhanced Call Waiting - Optional Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Call Forward No Answer – Fixed Call Forward Busy – Fixed Call Waiting ID	26.95	
14. Safe and Sound II Solution [2] [3] Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection)	21.95	

Privacy ID is available as an add-on to this package at the monthly recurring rate shown in Section 15

(1) Talking Call Waiting is available as an add-on to this package at the monthly rate shown in Section 16.

(2) Customers must purchase the deregulated services LineGuard or Data LineGuard and Home Phone Warranty.

(3) Effective 01-16-08, Personal II Solution, Home II Solution and Safe and Sound II are grandfathered. Existing customers may continue to subscribe to these packages under the conditions and rates as specified, as long as there is no change to the customer's account.

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS - RESIDENCE (Continued)

C. Rates And Charges (Continued)

Solutions Packages (Continued)

		Monthly Rate	
15.	Core Solution Plus [3] Local Exchange Service Enhanced Call Waiting - Optional or Talking Call Waiting - Optional Call Forwarding Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Repeat **Dial** Return Call Call Forward No Answer - Fixed Call Forward Busy - Fixed Speed Dial **8** Selective Call Acceptance Selective Call Forwarding Selective Call Ring Selective Call Blocking Privacy ID	$40.75	(T) (T)
16.	Special Plan Bundle [1] [3] Local Exchange Service Enhanced Call Waiting or Talking Call Waiting (Optional) Call Forward Busy – Fixed Call Forward No Answer - Fixed Caller ID with Name (includes Anonymous Call Rejection) Call Forwarding Call Waiting ID Selective Call Acceptance Repeat **Dial** Return Call	39.95 [2]	(T)

[1] Privacy ID is available as an add-on to this package at the monthly recurring rate shown in Section 15.

[2] Special Plan Bundle is available for $24.95 when customers also subscribe to Embarq Communications, Inc. Solutions Unlimited - Option 1 long distance plan plus either the Company's High-Speed Internet (DSL), DISH Network Satellite TV from the Company or EMBARQ Wireless.

[3] Effective 01-16-08, Core Solution Plus and Special Plan Bundle are grandfathered. Existing customers may continue to subscribe to these packages under the conditions and rates as specified, as long as there is no change to the customer's account.

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS – RESIDENCE (Continued)

C. Rates and Charges (Continued)

Solutions Packages (Continued)

		Monthly Rate	
17.	Progressive Plan [1] [3] **[6]** Local Exchange Service Enhanced Call Waiting – Optional Call Waiting ID (includes Anonymous Call Rejection) Three-Way Calling Caller ID with Name Call Forwarding Call Forward No Answer – Fixed Call Forward Busy – Fixed	$25.45	(C)
18.	Simple Solution **[6]** Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Speed Dial 8	23.99	(C)
19.	Standard Home Phone Service II [2] [4] [5] Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Anonymous Call Rejection Enhanced Call Waiting Or Talking Call Waiting (optional) Call Waiting ID Three-Way Calling Call Forwarding Repeat Dial Return Call Selective Call Forward Speed Dial 8	31.95	

(1) Talking Call Waiting is available as an add-on to this package at the monthly rate shown in Section 16.

(2) Customers must also subscribe to the Company's Voicemail and must initially subscribe to any Embarq Communications, Inc. long distance plan plus any one of the following services: Privacy ID, LineGuard, or Home Phone Warranty.

(3) Effective 01/19/07 new customers must subscribe to Voicemail. If Voicemail is not available, one of the following features may be substituted: Home Phone Warranty, LineGuard, or Data LineGuard.

(4) Privacy ID can be added to this Solutions Package at the monthly rate shown in Section 15I.H.

(5) Effective 05/15/09, Standard Home Phone Service II is grandfathered. Existing customers may continue to subscribe to this package under the conditions and rates as specified in this section, as long as the subscriber remains at the same physical location, or until such time as the service is disconnected, or the subscriber selects another service.

(6) **Effective 10/23/09 this service is no longer available to new subscribers and is limited to existing lines in service for current customers.** (N) (N)

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS – RESIDENCE (Continued)

C. Rates and Charges (Continued)

Solutions Packages (Continued)

		Monthly Rate	
20.	Follow Me Plan [1] [2] Local Exchange Service Enhanced Call Waiting - Optional Call Waiting ID Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Call Forward No Answer-Fixed Call Forward Busy-Fixed Return Call Repeat Dial	$25.95	
21.	Essential Home Phone Plan [2] Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Call Waiting ID (optional) Enhanced Call Waiting Speed Dial 8	24.95	
22.	Pure Bundle [3] Local Exchange Service Outbound Call Block Feature Non-Published Telephone Service **Billed Number Screening (optional)**	20.00	(T) (N)

(1) Customers must also subscribe to the Company's non-regulated Voicemail with Integrated Calling Features (ICF). This bundle is only available where Voicemail with ICF is technically feasible.

(2) Effective 10/23/09 this service is no longer available to new subscribers and is limited to existing lines in service for current customers.

(3) Zone Charges, as described in Section B of the Company's Local Exchange Tariff, do not apply for this bundle. (N) (N)

GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS – RESIDENCE (Continued)

C. Rates and Charges (Continued)

Solutions Packages (Continued)

		Monthly Rate	
23.	Simple Choice Bundle [1] Local Exchange Service Choice of available Custom Calling or Express Touch Features	29.95 [2]	
24.	Simple Choice Bundle Unlimited [3] Local Exchange Service Choice of available Custom Calling or Express Touch Features Unlimited expanded local calling	29.95 [4]	
25.	Economy Pack Bundle [5] Caller ID with Name (includes Anonymous Call Rejection) **- optional** Call Waiting ID **-** optional Enhanced Call Waiting - **optional**	**24.95**	(Z) (Z) (D)

[1] The customer must also subscribe to the Embarq Communications, Inc. Easy Talk Simple Choice Long Distance plan.

[2] Simple Choice Bundle is available for $26.00 when customers subscribe to the Company's Voicemail in addition to Embarq Communications, Inc. Easy Talk Simple Choice Long Distance plan.

[3] The customer must also subscribe to the Embarq Communications, Inc. Easy Talk Unlimited long distance plan.

[4] Simple Choice Unlimited Bundle is available at the following rates when customers subscribe to the following services in addition to Embarq Communications, Inc. Easy Talk Unlimited long distance plan:

- For subscription to the Company's Voicemail, the Simple Choice Bundle rate is $26.00;
- For subscription to the Company's High Speed Internet (1.5m or higher), the Simple Choice Bundle rate is $24.95;
- For subscription to the Company's Voicemail and High Speed Internet (1.5m or higher), the Simple Choice Bundle rate $21.00. (Z)

[5] **The monthly rate includes the Subscriber Line Charge. Customers who subscribe under a twelve month commitment will receive a $5.00 discount off the monthly rate during the first twelve months of service, after which the applicable monthly rate will apply.** (Z)

P.U.C.O. NO. 5

GENERAL EXCHANGE TARIFF

SPECIAL PACKAGED OFFERINGS

I. SOLUTIONS – RESIDENCE (Continued) (N)

C. Rates and Charges (Continued)

Solutions Packages (Continued)

	Monthly Rate
26. Economy Pack Plus Bundle [1] Caller ID with Name (includes Anonymous Call Rejection) - optional Call Waiting ID - optional Enhanced Call Waiting - optional	25.00

(N)

[1] Customers must also subscribe to the Company's 768 Kbps High Speed Internet. (N)

LaCrosse, Wisconsin

SPECIAL PACKAGED OFFERINGS

II. PREPAID LOCAL TELEPHONE SERVICE (PLTS)

A. General Regulations (N)

Prepaid Local Telephone Service (PLTS) is a residential service offering where the customer agrees to pay for one month of local service in advance of activation. No deposits or non-recurring charges apply. Upon establishment of the PLTS plan, the customer will be required to pay for each month's service on a prepaid basis, either by cash or credit card at a Company office, with a credit card through our toll-free customer service number, or at the office of an authorized distributor of PLTS service. Once payment for service is received, one month's service will be provisioned.

1. PLTS is configured as follows: (T)

a. Voice grade residential line.
b. Touch-Tone.
c. Ability to dial 911.
d. Ability to report service problems seven days a week.
e. Ability to dial Customer Service.
f. Primary directory listing (nonpublished/nonlisted available at tariffed charges).
g. Blocking, in lieu of credit checks and/or deposits (including but not limited to, toll restriction, collect and 3rd party blocking, 0+/- blocking, directory assistance blocking, blocking of pay-per-use services and measured-rate extended local calling services). (T) (M)

h. 800/8XX access allowed. (T)

2. Customers who are unable to pay the required charges to maintain traditional service may activate a PLTS plan. (T)

3. New customers who do not qualify for service due to a poor credit history may subscribe to PLTS. (T)

4. The monthly rate for PLTS shall be in addition to any surcharges and fees established or authorized by a government entity, including but not limited to 911, subscriber line charge, sales tax and municipal fees. (T)

5. Subscribers to PLTS are required to have mandatory toll blocking, measured rate ELCS blocking and usage sensitive blocking placed on their telephone line. It is the customer's responsibility to not make or receive calls for which additional charges are billed to the customer's telephone number. (T)

(M) Material previously appearing on this sheet now appears on Sheet 12.

SPECIAL PACKAGED OFFERINGS

II. PREPAID LOCAL TELEPHONE SERVICE (PLTS) (Cont'd)

A. General Regulations (Cont'd) (N)

6. The Company may disconnect PLTS service, with notice, for any of the following reasons: (T)

a. Failure to make monthly payments to maintain the PLTS balance. (T)

b. Use of the service in a manner that interferes with the service of others. (T)

c. If the customer accrues new billable charges for toll or other services on their telephone bill. (T)

d. Where service is connected without authority by a person who has not applied for the service, or who has reconnected service without authority following termination of service. (T)

7. The Company may disconnect PLTS service, without notice, for any of the following reasons: (T)

a. Tampering with a telecommunications service provider's property. (T)

b. A use or misuse of telephone service or equipment which adversely affects telephone service to other customers. (T)

c. In order to eliminate, mitigate or avoid a safety hazard to customers or their premises, to the public, or to the telecommunications provider's personnel or facilities. (T)

8. If the PLTS customer is disconnected due to failure to comply with any terms of PLTS, they will no longer be eligible for PLTS. The customer can return to basic local telephone service if they meet the requirements for service, including payment of outstanding essential charges if applicable and payment of a deposit or guarantor, if their credit history is such that a deposit would normally be required. (T)

(M)

(M) Material previously appearing on this Sheet now appears on Sheet 12.

II. PREPAID LOCAL TELEPHONE SERVICE (PLTS) (Cont'd) (C)

B. Rates and Charges (N)

	Monthly Rate		
			(M)
1. PLTS Bundle	$39.95	(T)	
Residence Individual Line Service			
Enhanced Call Waiting			
Caller ID with Name **(includes Anonymous Call Rejection)**			
Call Forwarding		(T)	(M)
2. Prepaid Pure Broadband Bundle [1]	**20.00**		(N)
Residence Individual Line Service			
Outbound Call Block Feature			
Non-Published Number Service			
Billed Number Screening (optional)			(N)

[1] **Customers must also subscribe to the Company's prepaid 1.5 Mbps (or greater) High Speed Internet.** (N) (N)

(M) Material now appearing on this sheet previously appeared on Second Revised Sheet 11.

This sheet is reserved for future use. (C)

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FCC DESIGNATED N11 SERVICES (M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").

2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.

3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.

4. The 211 Service is not available from pay telephones located in Company local exchanges. The 211 Service is not available for the following classes of service:

   a. Inmate service
   b. 1+ and 0+ calling
   c. 0-operated assisted calling
   d. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges. (M) (M1)

(M) Material previously found on this sheet now appears in Section 30, First Revised Sheet 1.

(M1) Material now appearing on this sheet was previously found in Section 52, First Revised Sheet 2.

FCC DESIGNATED N11 SERVICES (M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:

a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.

b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.

c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.

d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.

3. Local Calling for Company Subscribers

a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.

b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange (M) (M1)

(M) Material previously found on this sheet now appears in Section 40, First Revised Sheet 1 and Second Revised Sheet 2.

(M1) Material now appearing on this sheet was previously found in Section 52, Original Sheet 3.

FCC DESIGNATED N11 SERVICES (M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

3. Local Calling for Company Subscribers (Continued)

c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature. (M1)

4. The Approved Information and Referral Service Provider shall be liable for and shall indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the Approved Information and Referral Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Approved Information and Referral Service Provider or others, arising out of or resulting directly or indirectly from the 211 Service. (M2)

5. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.

6. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.

7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any services offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available. (M) (M2)

(M) Material previously found on this sheet now appears in Section 30, Original Sheet 3.

(M1) Material now appearing on this sheet was previously found in Section 52, Original Sheet 3.

(M2) Material now appearing on this sheet was previously found in Section 52, Original Sheet 4.

FCC DESIGNATED N11 SERVICES (M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

8. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.

9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

10. The Approved Information and Referral Service Provider shall respond promptly to any and all complaints lodged with any regulatory authority against the 211 Service. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service. (M1)

11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code. (M2)

12. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.

13. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users. (M) (M2)

(M) Material previously found on this sheet now appears in Section 30, Original Sheet 4.

(M1) Material now appearing on this sheet was previously found in Section 52, Original Sheet 4.

(M2) Material now appearing on this sheet was previously found in Section 52, Original Sheet 5.

FCC DESIGNATED N11 SERVICES (M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision the 211 Service within forty-five (45) days of the Company's receipt of the Approved Information and Referral Service Provider's completed application(s) for service.

2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.

3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

4. The rates charged for 211 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly. (M) (M1)

(M) Material previously found on this sheet now appears in Section 40, Original Sheet 5.

(M1) Material now appearing on this sheet was previously found in Section 52, Original Sheet 5.

FCC DESIGNATED N11 SERVICES (M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.

2. The Company has no liability for losses or damages caused by the negligence of the Approved Information and Referral Service Provider.

3. The Company's entire liability to any person for interruption or failure of the 211 Service shall be limited to the terms set forth in this section and other sections of this Tariff.

4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service as described in **Section 35** of this tariff. (T)

2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider. (M) (M1)

(M) Material previously found on this sheet now appears in Section 40, Original Sheet 6.

(M1) Material now appearing on this sheet was previously found in Section 52, Original Sheet 6.

FCC DESIGNATED N11 SERVICES (M) (M1)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

E. OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.

4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

A. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.

B. The Approved Information and Referral Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which 211 Service is established.

a. Some Company local exchanges are served by more than one host central office. In order to establish 211 Service in such an exchange, the Approved Information and Referral Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.

b. Some host central offices serve more than one Company local exchange. If the Approved Information and Referral Service Provider makes applications to establish 211 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the Approved Information and Referral Service Provider shall pay the full Central Office Charge whether or not it requests 211 Service in all the Company local exchanges served by the host central office. (M) (M1)

(M) Material previously found on this sheet now appears in Section 30, Original Sheet 7.

(M1) Material now appearing on this sheet was previously found in Section 52, Original Sheet 7.

FCC DESIGNATED N11 SERVICES (M)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES (Continued)

3. Where applicable, the Approved Information and Referral Service Provider shall pay a nonrecurring Exclusion Charge.

a. When the Approved Information and Referral Service Provider does not make contemporaneous applications to establish 211 Service in every Company local exchange served by a host central office, the Approved Information and Referral Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 211 Service is not established.

b. When a Company local exchange is once excluded, but the Approved Information and Referral Service Provider later makes application to establish 211 Service in the Company local exchange, then an Exclusion Charge shall again apply.

c. When the Approved Information and Referral Service Provider requests a different telephone number translation to the 211 abbreviated dialing code in a participating central office rather than the telephone number translation to the 211 abbreviated dialing code in the host central office.

4. The Approved Information and Referral Service Provider shall pay a nonrecurring Number Change Charge when it makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.

5. Applicable service order charges as specified in Section 4 of this tariff will apply in addition to the rates listed below. (M)

(M) Material now appearing on this sheet was previously found in Section 52, Third Revised Sheet 8.

FCC DESIGNATED N11 SERVICES (M)

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F.. RATES AND CHARGES (Continued)

6. Rates

	Current Nonrecurring Charge	Maximum Nonrecurring Charge
Central Office Charge [1]	$ 115.00	$230.00
Exclusion Charge [2]	225.00	450.00
Number Change Charge	22.65	45.30

[1] This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

[2] This is applied at the host office only, and could cover any number of offices that would not have access to the 211 Service. (M)

(M) Material now appearing on this sheet was previously found in Section 52, Third Revised Sheet 8.

FCC DESIGNATED N11 SERVICES (M)

II. NON-EMERGENCY 311 SERVICE

A. GENERAL

1. Non-Emergency 311 Service (NE311) is a local telephone exchange communications service which allows Company subscribers to reach non-emergency local government services by dialing an abbreviated telephone number. The Federal Communications Commission (FCC) reserved the abbreviated telephone number, 3-1-1, for non-emergency access to public services. NE311 Service is an optional service which may be purchased by a local municipality, state or local governmental unit to whom authority has been lawfully delegated. The NE311 Service Provider must be granted authority by the appropriate city, county, or state officials to provide the service.

2. NE311 Service allows a Company subscriber to access an approved NE311 Service Provider by dialing only the 311 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the NE311 Service Provider shall be able to receive calls using the NE311 Service as part of their local exchange services. The NE311 Service is supplemental to and is not a replacement for either party's local exchange service.

3. All NE311 Service calls must be local in nature and shall not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, NE311 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of Home and Extended Area Service (EAS) exchange calling. NE311 Service calls are not permitted where local calling is restricted.

4. The NE311 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operated assisted calling and 101XXXX calling. NE311 Service is otherwise available wherever local service is accessible.

5. Only calls originating within a NE311 Service Provider's area of jurisdiction (the "NE311 Service Area") will be routed to a call center/answering point designated by the NE311 Service Provider. There can be only one NE311 Service Provider in each geographic area. NE311 Service areas may not overlap. This assures that NE311 calls from a telephone line within a NE311 Service Area can be routed to a unique NE311 call center/answering point.

6. NE311 Service is offered subject to the availability of facilities. (M)

(M) Material now appearing on this sheet was previously found in Section 52, Original Sheet 9.

FCC DESIGNATED N11 SERVICES (M)

II. NON-EMERGENCY 311 SERVICE (Continued)

B. OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER

1. The NE311 Service Provider must submit a written application for NE311 Service on a Company local exchange by local exchange basis. The NE311 Service Provider may establish NE311 Service in all or part of the Company's local exchanges.

2. The NE311 Service Provider's written application to establish NE311 Service in a Company local exchange shall include the following:

a. The unpublished local telephone number into which the Company is to translate the dialed NE311 abbreviated code. If the NE311 Service Provider desires to change the telephone number into which the NE311 abbreviated dialing code is translated in an exchange, then the NE311 Service Provider must pay the Number Change Charge specified in **paragraph II.G.8.A.3 following.** (T)

b. A location description of the NE311 Service Provider call center where NE311 calls made from the Company local exchange will be routed.

c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the NE311 Service.

d. An acknowledgment of the possibility that the Commission's assignment of the NE311 abbreviated dialing code may be recalled at any time.

3. Local Calling for Company Subscribers

a. The NE311 Service Provider, in cooperation with the Company, shall assure that all NE311 Service calls are local in nature and do not generate local, ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.

b. When the NE311 Service Provider makes application for NE311 Service in a Company local exchange, the NE311 Service Provider shall supply the Company with an unpublished seven or ten digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed NE311 dialing code into the telephone number the NE311 Service Provider provides once NE311 Service is established in the local exchange.

c. When the NE311 Service Provider makes application for NE311 Service in a Company local exchange and a NE311 Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the NE311 Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' NE311 Service calls remain local in nature. (M)

(M) Material now appearing on this sheet was previously found in Section 52, Original Sheet 10.

FCC DESIGNATED N11 SERVICES (M)

II. NON-EMERGENCY 311 SERVICE (Continued)

B. OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER (Continued)

4. The NE311 Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the NE311 Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the N311 Service Provider or others, arising out of or resulting directly or indirectly from the NE311 Service.

5. The NE311 Service Provider must develop an appropriate method for responding to NE311 calls directed to it out of confusion or in error by Company subscribers. This includes calls from customers that reside within the Company local exchange but outside the legally designated jurisdiction of the NE311 Service Provider (i.e. exchange boundaries that cross county borders.)

6. The NE311 Service Provider must be prepared to receive all calls to the NE311 Service during normal business hours. To this end, the NE311 Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.

7. NE311 Service is provided on the condition that the NE311 Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the NE311 Service without interfering with or impairing any services offered by the Company. For each line subscribed to by the NE311 Service Provider, there will be one path available.

8. The NE311 Service Provider must comply with all present and future rules pertaining to abbreviated dialing codes.

9. The NE311 Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the NE311 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

10. The NE311 Service Provider must respond promptly to any and all complaints lodged with any regulatory authority against the NE311 Service. If requested by the Company, the NE311 Service Provider shall assist the Company in responding to complaints made to the Company concerning the NE311 Service.

11. The NE311 Service Provider shall not promote the NE311 Service with the use of an autodialer or broadcasting of tones that dial the NE311 abbreviated dialing code. (M)

(M) Material now appearing on this sheet was previously found in Section 52, Original Sheet 11.

FCC DESIGNATED N11 SERVICES (M)

II. NON-EMERGENCY 311 SERVICE (Continued)

B.. OBLIGATIONS OF NON-EMERGENCY 311 SERVICE PROVIDER (Continued)

12. The Company can only make NE311 Service available to end users located in Company local exchanges. To establish NE311 calling to end users in non-Company local exchanges, the NE311 Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.

13. The NE311 Service Provider must work separately with competitive local exchange carriers operating and serving customers in the Company's local exchanges to ascertain whether NE311 abbreviated dialing will be available to their end users.

14. In the event that an end user misdials and reports an emergency by dialing 311, the NE311 Service Provider agrees to release, indemnify, defend, and save harmless the Company from claims, suits, actions, damages, costs, judgments, actions of every name and description arising out of or due to acts or omissions of the NE311 Service Provider, its agents and its employees while answering and dispatching NE311 calls.

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision the NE311 Service within ninety days of the Company's receipt of the NE311 Service Provider's completed application(s) for service. If the Company receives an application from an approved NE311 Service Provider prior to the effective date of this tariff, the Company will provision the NE311 Service within ninety days of the effective date of the tariff.

2. When an NE311 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said NE311 Service call, the quality of the call or any features that may otherwise be provided with NE311 Service.

3. The Company will route NE311 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling Company service. Otherwise, the Company is not responsible for establishing NE311 Service for calls originating from other telecommunications providers. (M)

(M) Material now appearing on this sheet was previously found in Section 52, Original Sheet 12.

FCC DESIGNATED N11 SERVICES (M)

II. NON-EMERGENCY 311 SERVICE (Continued)

C. OBLIGATIONS OF THE COMPANY (Continued)

4. The Company does not undertake to answer and forward NE311 Service calls but furnishes the use of its facilities to enable the NE311 Service Provider to respond to such calls at NE311 Service Provider established call centers.

5. The rates charged for NE311 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The NE311 Service Provider shall make such operational tests as, in the judgment of the NE311 Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The NE311 Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.

6. NE311 Service is furnished subject to all operating failures and interruptions, including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. The rates provided for this service are subject to the limitations which appear in this section and in other applicable sections of this and other tariffs. The Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange that NE311 Service is offered.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing NE311 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the NE311 Service Provider for the NE311 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company has no liability for losses or damages caused by the negligence of the NE311 Service Provider.

2. The Company's entire liability to any person for interruption or failure of the NE311 Service shall be limited to the terms set forth in this section and other sections of this Tariff.

3. The Commission's local assignment and the NE311 Service Provider’s use of the NE311 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the NE311 Service Provider for any damages the NE311 Service Provider may incur that results from a national assignment of the NE311 abbreviated dialing code. (M)

(M) Material now appearing on this sheet was previously found in Section 52, Original Sheet 13.

FCC DESIGNATED N11 SERVICES (M)

II. NON-EMERGENCY 311 SERVICE (Continued)

D. LIABILITY (Continued)

4. The Company accepts no responsibility for obtaining subscriber record information from telephone end users.

5. The Company will make every effort to route NE311 calls to the appropriate NE311 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The NE311 Service will not provide calling number information in real time to the NE311 Service Provider. If this type of information is required, the NE311 Service Provider must subscribe to compatible Caller ID service as described in **Section 21** of this tariff. (T)

2. The NE311 Service is provided solely for the benefit of the NE311 Service Provider. The provision of the NE311 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the NE311 Service Provider.

3. A written notice will be sent to the NE311 Service Provider following oral notification when its NE311 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the NE311 Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the NE311 Service Provider is unwilling to accept the modifications, or if the NE311 Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. OPTIONAL FEATURES

Call Summary Report: The NE311 Service Provider may choose to receive a monthly call summary report that provides the NE311 Service Provider with a summary of their NE311 traffic. The data is delivered using electronic mail distribution to the NE311 Service Provider and is reported as the number of calls by central office by month. (M)

(M) Material now appearing on this sheet was previously found in Section 52, Original Sheet 14.

FCC DESIGNATED N11 SERVICES (M)

II. NON-EMERGENCY 311 SERVICE (Continued)

G. RATES

1. The nonrecurring charges associated with the initial NE311 Service establishment are specified in **paragraph 8.A.** following. These are one-time charges which apply only when the NE311 Service Provider establishes or modifies NE311 Service. (T)

2. The NE311 Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which NE311 Service is established.

   a. Some Company local exchanges are served by more than one host central office. In order to establish NE311 Service in such an exchange, the NE311 Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.

   b. Some host central offices serve more than one Company local exchange. If the NE311 Service Provider makes applications to establish NE311 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the full Central Office Charge applies whether or not the NE311 Service Provider requests NE311 Service in all the Company local exchanges served by that host central office.

3. An Exclusion Charge Applies for the establishment of NE311 Service as follows:

   a. When the NE311 Service Provider does not simultaneously establish NE311 Service in every Company local exchange served by a host central office, the NE311 Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where NE311 Service is not established.

   b. When a Company local exchange is once excluded, but the NE311 Service Provider later applies to establish NE311 Service in the Company local exchange, an Exclusion Charge again applies for each local exchange that continues to be excluded.

4. A nonrecurring Number Change Charge applies when the NE311 Service Provider changes the telephone number into which the NE311 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.

5. Applicable service order charges as specified in Section 4 of this tariff will apply in addition to the rates listed below.

6. The charges associated with the Call Summary Report are monthly charges.

7. The minimum service period for NE 311 Service is one month. (M)

(M) Material now appearing on this sheet was previously found in Section 52, Original Sheet 15.

FCC DESIGNATED N11 SERVICES (M)

II. NON-EMERGENCY 311 SERVICE (Continued)

G. RATES **AND CHARGES** (Continued) (T)

8. Rates

A. Basic Service

	Nonrecurring Charge	Maximum Nonrecurring Charge
1. Central Office Charge [1]	$175.00	$350.00
2. Exclusion Charge [2]	325.00	650.00
3. Number Change Charge	35.00	70.00

B. Optional Features

	Monthly Charge Per Exchange	Maximum Monthly Charge Per Exchange	SAE Code
NE311 Call Summary Report	$10.00	$20.00	AEMDATA311

[1] This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

[2] This is applied at the host office only, and could cover any number of offices that would not have access to the 311 Service. (M)

(M) Material now appearing on this sheet was previously found in Section 52, First Revised Sheet 16.

FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS [1]

A. GENERAL

1. 811 Dialing Code ("811 Service") is a three digit local dialing arrangement for telephone voice transmission access to all certified ”One Call” notification systems entities as a toll free call. The Federal Communications Commission (FCC) assigned 811 dialing code for nationwide access to One Call Notification Systems.

2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the Approved “811 Provider” for use in providing One Call notification services to the public by way of voice grade facilities.

3. 811 Service is available from United Telephone Company of Ohio d/b/a Embarq (the Company) within the Company's service area only. To provide access to 811 to end users in another company’s service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.

4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.

5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

[1] This service will be available no later than May 14, 2007 per PUCO Case No. 05-1306-AU-COI.

FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED ”ONE CALL” NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application to the Company for 811 Service at the state level. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.

2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:

   a. The local, foreign exchange or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as found in paragraph III.F.4 following.

   b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.

   c. An acknowledgment of the possibility that the Commission’s assignment of the 811 abbreviated dialing code may be recalled at any time.

3. Local Calling for Company Subscribers

   a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.

   b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.

4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly or indirectly from the 811 Service.

5. The 811 Provider must develop an appropriate method for responding to 811 calls directed to it out of confusion or in error by Company subscribers.

FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED ”ONE CALL” NOTIFICATION SYSTEMS PROVIDER (Continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.

7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.

8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.

9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers and released and all other rights from all holders of copyrights, trademarks and patents used in connection with the said service.

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.

11. The 811 Provider shall not promote the 811 Service with the use of an auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.

12. The 811 Provider must work separately with competitive local exchange carriers ("CLECs") operating and serving customers in the Company's exchanges to ascertain whether 811 abbreviated dialing will be available to their end users.

FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.

2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 Service.

3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.

4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider established call centers.

5. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.

FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY (Continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.

3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.

4. The Commission's local assignment and the 811 Service Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Service Provider for any damages the 811 Service Provider may incur that results from a national assignment of the 811 abbreviated dialing code.

5. The Company will make every effort to route 811 calls to the appropriate 811 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described in Section 35 of this Tariff. The Caller ID service will only provide calling number or name and number information as described in Section 35 of this Tariff.

2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.

4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS [1] (Continued)

F. RATES AND CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:

   a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.

   b. If the 811 Provider establishes 811 Service in multiple Company exchanges served by the same host central office, only one Central Office Charge applies.

2. A Number Change Charge applies when the 811 Provider established service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.

3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Connection Charges as specified in Section 4 of this Tariff will apply in addition to the rates listed below.

4. Rates:

	Nonrecurring Charge	Maximum Nonrecurring Charge
Central Office Charge [1]	$175.00	$350.00
Number Change Charge (per Telephone Number)	35.00	70.00

[1] This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

IV. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE

A. DESCRIPTION OF SERVICE

1. The Telephone Company offers Reverse Notification Telephone Number Database Service (Reverse Database Service) to support the ability of Public Safety Answering Points (PSAPs) to make broadcast notification calls to areas under their jurisdiction in the event of public emergencies.

a. Public Emergency

For the purposes of this service, a public emergency shall be defined as the presence of actual or imminent conditions which present either:

i. An immediate danger to the health or safety of people.
ii. A likelihood of sever irreparable damage to property.

B. GENERAL REGULATIONS

1. Reverse Database Service is offered solely for the purpose of permitting PSAPs to make broadcast notifications to particular geographic areas and associated local telephone numbers in the event of public emergencies. PSAPs ordering Reverse Database Service must provide the Telephone Company with written certification of their authority to make public emergency notifications.

2. PSAPs may not use Reverse Database Service information in connection with Universal Emergency Telephone Number Service (911).

3. PSAPs subscribing to Reverse Database Service will receive a monthly CD-ROM download of information from the Telephone Company's Automatic Location Indicator (ALI) database. The Telephone Company will provide ten-digit telephone numbers, and associated addresses to the extent that information is present in the Telephone Company's ALI database.

4. Reverse Database Service will include ALI information obtained by the Telephone Company from other local exchange carriers serving a PSAP's jurisdiction, when there are multiple local exchange carriers in a PSAP's jurisdiction. Reverse Database Service will include ALI information obtained from customers who operate private switches and have requested that carriers maintain appropriate information in the carrier's ALI database.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

IV. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Continued)

B. GENERAL REGULATIONS (Continued)

5. The Telephone Company will provide Reverse Database Service only for the jurisdictional area where a PSAP is authorized to provide public emergency services. PSAPs will not be able to obtain foreign listings, foreign exchange cross-listings, foreign central office subscriptions, and multiple listings through Reverse Database Service.

6. The Telephone Company considers all information provided to a PSAP under Reverse Database Service to be confidential and proprietary. Information received through Reverse Database Service may contain the addresses and telephone numbers of individuals whose listings are not published in directories and/or are not listed in directory assistance databases. The PSAP must:

   a. Hold all Reverse Database Service information in confidence and protect it in accordance with the security regulations by which it protects its own proprietary or confidential information;

   b. Restrict disclosure of the information solely to those PSAP employees and/or agents with a need to know and not disclose or resell such information to any other parties;

   c. Use the information only when delivering broadcast notifications of public emergencies; and

   d. Notify the Telephone Company immediately of any confirmed or suspected misuse of Reverse Database Service information.

7. The PSAP represents and warrants that it will use information received through Reverse Database Service only in public emergency situations. A PSAP may not access, use, import, export, copy, print, distribute or release information for any purpose other than what is necessary to make outbound telephone public emergency notifications.

8. The Telephone Company may immediately terminate a PSAP's use of Reverse Database Service and demand the return of all Reverse Database Service information furnished to the PSAP if, in the Telephone Company's judgment, the PSAP misuses the information provided or fails to comply with any other provision of this tariff.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

IV. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Continued)

B. GENERAL REGULATIONS (Continued)

9. A PSAP's modification, merger or enhancement of information received through the Reverse Database Service will not relieve the PSAP from any provision of this tariff.

10. Each entity which performs an outbound public emergency notification message shall do so in coordination with other municipalities within the county.

11. Each entity who performs an outbound public emergency notification message shall notify the Ohio 9-1-1 coordinator in writing within twenty-four hours after initiating the messaging. The report shall include:

    a. The date and time that the outbound public emergency notification message was initiated.

    b. The total number of individual unique outbound public emergency notification messages sent.

    c. The circumstances surrounding the situation that spurred the outbound public emergency notification message(s).

    d. The total number of telephone numbers the message(s) was delivered to.

    e. The number of square miles included in the geographic area of the outbound public emergency notification message(s).

    f. A summary of whether or not the entity submitting the report believes the outbound public emergency notification message will be utilized to deliver a message in relation to this same situation in the near future and, if so, for what length of time the submitting entity believes the situation will continue.

12. Each entity who wishes to perform a test message of an outbound public emergency notification messaging system shall provide twenty-four hours advanced notification of the scope and scheduled time of the test to:

    a. The news media in the affected area.

    b. The Ohio 9-1-1 coordinator.

13. Any entity which fails to abide by the terms of this tariff shall hence forth receive no further data extracts from the 911 database until it has been determined that such entity has come into compliance with the terms of this tariff.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

IV. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Continued)

C. LIMITATIONS

1. The Telephone Company offers no warranty or representation with respect to the accuracy or completeness of the Reverse Database Service. The Telephone Company may rely on other local exchange carriers or private switch customers for certain information used in the Reverse Database Service.

2. The Telephone Company does not warrant or represent that the Reverse Database Service will be compatible with every type of reverse notification equipment. PSAPs are responsible for acquiring their own broadcast notification equipment and for testing the compatibility of that equipment with the Reverse Database Service.

3. By offering Reverse Database Service, the Telephone Company makes no warranties or representations for the operation of customer's broadcast notification equipment or for the availability or performance of any telephone network facilities, including the Telephone Company's facilities, during a broadcast notification.

D. LIABILITY OF THE COMPANY

1. By subscribing to Reverse Database Service, a PSAP agrees to hold harmless and indemnify the Telephone Company, along with its employees, directors, officers, agents, and subcontractors, from and against all claims or suits arising out of or resulting from the provision of Reverse Database Service, specifically including, but not limited to, all claims or suits resulting from or allegedly resulting from errors or omissions in the file or the use of such information by the PSAP or its agents.

2. To the extent that the PSAP claims sovereign immunity or other statutory limitations against third party claims, the PSAP will extend that same protection to the Telephone Company in connection with the PSAP's use of the Reverse Database Service.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

IV. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Continued)

E. RATES AND CHARGES

1. PSAPs can purchase Reverse Database Service in the following format:

a. Monthly update – The customer purchases monthly CD-ROM updates and pays a monthly recurring charge. The customer commits to purchasing the CD-ROM for a minimum of twelve consecutive months. Should the customer terminate service prior to the twelfth month, the customer will be billed for any remaining months to fulfill the twelve-month minimum.

2. Reverse Database Service,

	Nonrecurring Charge	Monthly Rate
a. Monthly update (CD-ROM) 12 Month Term	$0.00	$66.00

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

VOICE BUSINESS CONTINUITY

I. GENERAL

A. Voice Business Continuity allows the subscriber to establish predetermined alternate routing plans for incoming voice traffic. Voice Business Continuity can be used as a disaster recovery service. The alternate routing plan, referred to hereafter as "Routing Plan," is created by the subscriber working with a Company representative when Voice Business Continuity is established. The Routing Plan is then loaded into the central office which serves the customer location, where it remains dormant until activated. This service is available with T1 based voice channel service such as ISDN-PRI.

B. The subscriber must establish a Routing Plan for each location included in the serving arrangement for which traffic is to be rerouted. The Voice Business Continuity subscriber must then contact the Company to activate the Routing Plan(s). This will route traffic to number(s) preselected by the Voice Business Continuity subscriber. In order to restore the original call routing, the subscriber must contact the Company to deactivate the alternate routing plan.

C. Voice Business Continuity is designed to be a disaster recovery service and is not available for routine call routing such as after hours call forwarding. The Company reserves the right to deny activation if this service is used for non-emergency situations.

II. DEFINITIONS

ARRANGEMENT

Consists of one or more Routing Plans that have been identified by the subscriber.

BACKUP NUMBER

The number that calls are rerouted to when the Routing Plan is activated.

REDIRECTED NUMBER

Any subscriber number at the customer location included in the Routing Plan for which incoming calls will be rerouted when the plan is activated.

ROUTING PLAN

The alternate call routing plan established by the subscriber that can be activated at the subscriber's request. The Routing Plan handles any quantity of telephone numbers at one customer location. Additional Routing Plans are required for each additional customer location.

VOICE BUSINESS CONTINUITY

III. REGULATIONS

A. Voice Business Continuity is available where facilities or arrangements permit. The Company has the right to deny a request due to other operational priorities or the nature of the request.

B. The Voice Business Continuity subscriber must specify one or more primary points of contact and password which will be used by the Company representative to verify a request to activate, deactivate, or modify a subscriber's Routing Plan.

C. If the subscriber requests a Routing Plan with three or more Backup Numbers, requests assignment of a Redirected Number with more than one Backup Number, or requires that the Routing Plan handle more than twelve simultaneous calls to the Redirected Number, the Route Complexity Charge will apply. A Route Complexity Charge may also apply for other complex scenarios as identified by the Company. Provisioning of such requests is subject to approval of the Company and acceptance of the subscriber of the additional charge prior to provisioning by the Company.

D. A subscriber must identify one Backup Number for each Redirected Number in the Routing Plan or one Backup Number for multiple Redirected Numbers in the Routing Plan.

E. Upon request of the Voice Business Continuity subscriber, the Company will work with the subscriber to test the operation of the Routing Plan after initial establishment. Also upon request by the subscriber, the Company will test normal service before initiating recovery from an activated Routing Plan.

F. After initial establishment of the Routing Plan the subscriber may change the plan for a given location up to five times per contract year, at no charge. A Plan Update Charge will apply for all subsequent changes. Changes include, but are not limited to, adding or dropping a number or changing a Backup Number(s).

VOICE BUSINESS CONTINUITY

III. REGULATIONS (Continued)

G. The Voice Business Continuity subscriber is responsible for payment of usage charges (toll, expanded local, or other) for each call routed to a subscriber location not included in the same local calling area as the original subscriber location.

H. Unless the Voice Business Continuity subscriber identifies a different Interexchange Carrier (IC) for any traffic routed to an out of LATA location, the Routing Plan will use their existing IC.

I. This service is not eligible for Temporary Suspension of Service (Vacation Service) as specified in Section 18 of this Tariff.

J. Each of the Voice Business Continuity subscriber's Redirected Numbers must reside in a Company central office.

K. The Voice Business Continuity subscriber is responsible in ensuring that the Backup Number(s) have adequate facilities to support the increase in call volume.

L. The activated Routing Plan will remain active until the Voice Business Continuity subscriber requests to have original call routing restored.

IV. LIMITATION OF LIABILITY

The following provisions apply in addition to the Limitation of Liability provisions specified in Section 1 of this Tariff.

A. Voice Business Continuity is intended to allow a subscriber to reroute incoming calls. It may provide help during some network affecting problems, such as a cut cable between the end office and the subscriber's location by rerouting incoming calls to an alternate location. However, the Company does not guarantee the availability or reliability of Voice Business Continuity in the event of a network affecting disaster. In the event of a network affecting disaster, Voice Business Continuity may function normally, may not function at all, or it may function unpredictably depending on what part of the network is affected and how serious the affect is.

VOICE BUSINESS CONTINUITY

IV. LIMITATION OF LIABILITY (Continued)

The following provisions apply …. (Continued)

B. Activation of subscriber plans will be performed on a first come, first served basis. When the subscriber requests that Voice Business Continuity be activated, every effort will be made to activate the service as rapidly as possible. However, the length of the delay between the time that the subscriber requests activation and the time that activation actually occurs depends on a number of factors including the number of other Voice Business Continuity activations being processed when a particular request is received as well as the network load at the time the Voice Business Continuity activation command is received. In the case of an area-wide crisis, if many subscribers call at the same time to request service activation, those calling last may have a considerably longer waiting period for activation to be completed. As a result, no representation is made as to the length of time it will take to implement a particular activation request.

C. In no event shall the Company, nor its agents, be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission, or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. Neither the Company, nor its agents, shall be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment, nor on equipment owned or leased by the subscriber.

D. Neither the Company, nor its agents, assume liability for any loss of revenues, increased costs, expenses, liabilities, or inconvenience experienced by the subscriber due to any unsatisfactory performance of Voice Business Continuity. Further, neither the Company, nor its agents, shall assume any liability for consequential, indirect, or incidental damages.

V. RESTRICTIONS

A Voice Business Continuity alternate routing number cannot be a subscriber Redirected Number in another active routing plan within the LATA.

VI. RATES AND CHARGES

A. Application of Rates

1. The Voice Business Continuity Nonrecurring Charge and Monthly Rate apply for each Routing Plan established by the subscriber.

VOICE BUSINESS CONTINUITY

VI. RATES AND CHARGES (Continued)

A. Application of Rates (Continued)

2. The Route Complexity Charge may apply as deemed by the Company and is dependent upon the complexity of the Routing Plan. Charges will be communicated to and accepted by the customer prior to establishing the Routing Plan.

3. A Voice Business Continuity monthly rate will apply per subscriber location based on the length of customer commitment will be 12, 24, 36, and 60 months. Subscribers who terminate prior to the expiration of the commitment period will incur termination charges. Termination charges will be calculated by multiplying the number of months remaining in the commitment period times 50 percent of the applicable monthly rate for each Routing Plan prematurely disconnected.

4. The Plan Update Charge applies for subscriber-initiated changes to a Routing Plan in excess of the five changes allowed per contract year. Also, a subscriber may incur additional charges if requested changes to the Routing Plan warrant a Route Complexity Charge.

5. Customers who request activation of a Routing Plan within three business days of establishing the service will incur a Priority Setup Request Charge, although there is no guarantee that the Company will meet the requested date.

6. Service Connection Charges as specified in Section 4 of this Tariff will not apply.

7. Commission approval of the above termination liability language is not intended to indicate that the commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise.

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

VOICE BUSINESS CONTINUITY

VI. RATES AND CHARGES (Continued)

B. Rates

1. Voice Business Continuity, per subscriber location

	Monthly Rate	Nonrecurring Charge
12 month rate	$65.00	$500.00
24 month rate	60.00	500.00
36 month rate	50.00	500.00
60 month rate	40.00	500.00

2. Priority Setup Request Charge

Nonrecurring Charge
$300.00

3. Route Complexity Charge

Nonrecurring Charge
$100.00

4. Plan Update Charge

Nonrecurring Charge
$100.00

P.U.C.O. NO. 6
LOCAL EXCHANGE TARIFF

This Tariff Together With
General Exchange Tariff P.U.C.O. No 5
Cancels and Supersedes
All Preceding Tariffs

UNITED TELEPHONE COMPANY OF OHIO **d/b/a CenturyLink** (C)

P.U.C.O. No. 6

LOCAL EXCHANGE TARIFF

FOR

UNITED TELEPHONE COMPANY OF OHIO

IN THE

STATE OF OHIO

Amendments and additions to this
Tariff will be covered by additional
Sheets or new sheets replacing those
Affected by such changes.

United Telephone Company of Ohio is a wholly owned subsidiary of **CenturyLink**. Services offered (C)
pursuant to this tariff may be offered under the brand name **CenturyLink**. All regulated and tariffed
services offered by United Telephone Company of Ohio, under its brand name **CenturyLink** are subject (C)
to the terms and conditions of this tariff.

* Indiana rates are applicable to General Exchange Service customers located in Union City, Ohio.

P.U.C.O. NO. 6
LOCAL EXCHANGE TARIFF

Effective July 28, 2009, United Telephone Company of Ohio registered the fictitious name CenturyLink. Effective October 19, 2009, United Telephone Company of Ohio d/b/a Embarq, began operating under the name CenturyLink. As such, United Telephone Company of Ohio d/b/a CenturyLink hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Public Utilities Commission of Ohio, State of Ohio, by or adopted by United Telephone Company of Ohio d/b/a Embarq between September 1, 2006 and October 18, 2009.

By this notice, United Telephone Company of Ohio d/b/a CenturyLink also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which United Telephone Company of Ohio d/b/a Embarq has heretofore filed with said Commission.

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Exchange Areas and Schedules

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Bellefontaine	**X**VI	DeGraff	VII	Holgate	V	(T)
Bellville	VII	Delphos	VII	Hollansburg	V	
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* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

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Lake Milton	IX	Newton Falls	VII	Sterling	VI	
Lebanon	XI	New Winchester	VII	Stockport	IV	
Lexington	VII	North Benton	**X**IX	Stony Ridge	IX	(T)
Liberty Center	VI	North Lewisburg	VI	Stryker	VI	
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Lucas	VII	Orrville	VI	Swanton	IX	
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Lykens	VI	Pataskala	IX	Van Wert	V	
Lyons	V	Pennsville	IV	Venedocia	VII	
Magnetic Springs	VI	Portage	VI	Versailles	VII	
Mansfield	XIII	Raymond	V	Warren	XIV	
Marengo	V	Reinersville-		Waterville	IX	
Marshallville	VI	Hackney	IV	Wauseon	**X**VI	(T)
Martinsburg	VI	Richfield Center-		Wayland	VII	
Marysville	V	Berkey	IX	Waynesfield	VII	
Mason-Residence	IX	Ridgeway	V	Waynesville	IX	
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Metamora	IX	Rockford	V	West Mansfield	VI	
Milford Center	VI	Rosewood	VI	Westminster	VII	
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Moline	IX	Rushsylvania	V	Woodville	IX	
Morrow	IX	Russells Point	V	Wooster	VII	
Mt. Gilead	**X**VII	Shelby	VII	York Center	V	(T)
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Indiana rates are applicable to Local Exchange Service customers located in Union City, Ohio.

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GENERAL REGULATIONS

I. This Tariff is subject to and governed by the General Exchange Tariff, P.U.C.O. No. 5, which Tariff as it now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, is made a part of this Tariff

II. The schedules of basic monthly exchange rates applicable in the various exchange areas for the services offered herein are shown in Section B of this Tariff. The rate schedule applicable to each exchange area is shown in Section C of this Tariff.

III. EXCHANGE CLASSIFICATION

A. For purpose of determining exchange service monthly base rates, exchanges are classified in rate groups according to the total main stations in a local calling area and is designated as competitive or noncompetitive based upon current alternative regulation approved by the Public Utilities Commission of Ohio. The local calling area is the area within which customers make calls without payment of message toll charges and may include more than one exchange. For the purpose of this regulation, "main telephone" is the total number of main stations, equivalent main stations, Centrex main stations, private branch exchange trunk lines and key system trunk lines.

B. Rate schedule classification and limits

Exchange Rate Schedule	Total Main Telephones Local Service Area	
Schedule IV	6,001 - 12,000	
Schedule V	12,001 - 25,000	
Schedule VI	25,001 - 50,000	
Schedule VII	50,001 - 100,000	
Schedule VIII	100,001 - 200,000	
Schedule IX	200,001 - 750,000	
Schedule X **Competitive** (Mason - Business only)	200,001 - 750,000	(T)
Schedule XI **Competitive** (Lebanon only)	200,001 - 750,000	
Schedule XII **Competitive** (Lima only)	50,001 - 100,000	
Schedule XIII **Competitive** (Mansfield only)	50,001 - 100,000	
Schedule XIV **Competitive** (Warren only)	200,001 - 750,000	
Schedule XV **Competitive**	12,001 - 25,000	
Schedule XVI **Competitive**	25,001 - 50,000	
Schedule XVII **Competitive**	50,001 - 100,000	
Schedule XVIII **Competitive**	100,001 - 200,000	
Schedule XIX **Competitive**	200,001 - 750,000	(T)

C. Total main stations in the local service area of each exchange shall be verified using the Telephone Company's station report of stations in service.

P.U.C.O. NO. 6
LOCAL EXCHANGE TARIFF

GENERAL REGULATIONS

IV. BASE RATE AREA

The base rate area of all exchanges is the corporate limits of these exchanges at the date of this Tariff, unless otherwise defined by map description in this Tariff.

V. EXCHANGE CIRCUITS AND ZONE CHARGES

A. Exchange circuits are those serving individual line main stations and key system, private branch exchange or Centrex system trunks located outside the base rate area but within a central office area.

B. A zone is a clearly defined area of an exchange locate outside the base rate area which has been established for the purpose of charging subscribers located within such zone an additional charge.

C. Any individual exchange area having zones and zone rates may or may not contain all zones.

D. Telephone service furnished outside the base rate area but within the same central office will incur zone charges as provided hereinafter.

E. Zones and zone rates are applicable in all Telephone Company exchange areas except Moline and South Lebanon.

F. The applicable zone charge will apply to all new subscriber service.

GENERAL REGULATIONS

(D)

* Also cancels Ninth Revised Sheet 4
Fourteenth Revised Sheet 5
Eighth Revised Sheet 6
Tenth Revised Sheet 7
Eighth Revised Sheet 8
Second Revised Sheet 8A
Eighth Revised Sheet 9
Sixth Revised Sheet 10
Second Revised Sheet 11

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

This sheet is reserved for future use. (C)

This sheet is reserved for future use. (C)

This sheet is reserved for future use. (C)

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service.

Schedule IV - Local Calling Area 6,001 - 12,000

	Flat Rate Service		
	Current Monthly Rate	Maximum Monthly Rate	
Business			
- Individual Line			
- Initial	$32.45	$32.45	
- Each Additional	32.45	64.90	
- Payphone Line	14.79	64.90	
Residence			
- Individual Line			
- Initial	14.95	14.95	
- Each Additional	14.95	29.90	(D)

(D)

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

(D)
(D)

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service.

Schedule V - Local Calling Area 12,001 - 25,000

	Flat Rate Service		Local Measured Service*		
	Current Monthly Rate	Maximum Monthly Rate	Current Monthly Rate	Maximum Monthly Rate	
Business					
- Individual Line					
- Initial	$34.65	$34.65	$24.30	$24.30	
- Each Additional	34.65	69.30	24.30	48.60	
- Payphone Line	**14.79**	69.30	N/A	N/A	(R)
Residence					
- Individual Line					
- Initial	15.50	15.50	9.50	9.50	
- Each Additional	15.50	31.00	9.50	19.00	

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

* Local Measured Service is available on an experimental basis in the Bellefontaine, Gerald, Lake Milton, Mt. Vernon, Napoleon and Orrville Exchanges, (please refer to Section E of this tariff).

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service.

Schedule VI - Local Calling Area 25,001 - 50,000

	Flat Rate Service		
	Current Monthly Rate	Maximum Monthly Rate	
Business			
- Individual Line			
- Initial	$36.80	$36.80	
- Each Additional	36.80	73.60	
- Payphone Line	14.79	73.60	
Residence			
- Individual Line			
- Initial	16.05	16.05	
- Each Additional	16.05	32.10	

(D)
(D)

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service.

Schedule VII - Local Calling Area 50,001 - 100,000

	Flat Rate Service		
	Current Monthly Rate	Maximum Monthly Rate	
Business			
- Individual Line			
- Initial	$39.05	$39.05	
- Each Additional	39.05	78.10	
- Payphone Line	14.79	78.10	
Residence			
- Individual Line			
- Initial	16.50	16.50	
- Each Additional	16.50	33.00	(D)

(D)

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

(D)
(D)

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service.

Schedule VIII - Local Calling Area 100,001 - 200,000

	Flat Rate Service		
	Current Monthly Rate	Maximum Monthly Rate	
Business			
- Individual Line			
- Initial	$41.25	$41.25	
- Each Additional	41.25	82.50	
- Payphone Line	14.79	82.50	
Residence			
- Individual Line			
- Initial	17.05	17.05	
- Each Additional	17.05	34.10	(D)

(D)

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

(D)
(D)

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service.

Schedule IX - Local Calling Area 200,001 - 750,000

(D)

	Flat Rate Service	
	Current Monthly Rate	Maximum Monthly Rate
Business (Excludes Mason)		
- Individual Line		
- Initial	$43.45	$43.45
- Each Additional	43.45	86.90
- Payphone Line ***	14.79	N/A

	Local Measured Service *	
	Current Monthly Rate	Maximum Monthly Rate
- Individual Line		
- Initial	$30.45	$30.45
- Each Additional	30.45	60.90
- Payphone Line **	N/A	N/A

(D)

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

(D)

* Local Measured Service is available on an experimental basis in the Bellefontaine, Gerald, Lake Milton, Mt. Vernon, Napoleon, and Orrville Exchanges, (please refer to Section E of this tariff).

** The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service.

Schedule IX - Local Calling Area 200,001 - 750,000

RESIDENCE

(D)

	Flat Rate Service	
	Current Monthly Rate	Maximum Monthly Rate
- Individual Line		
- Initial	$17.60	$17.60
- Each Additional	17.60	35.20
- Key Trunk	26.40	52.80

	Local Measured Service *	
	Current Monthly Rate	Maximum Monthly Rate
- Individual Line		
- Initial	$10.60	$10.60
- Each Additional	10.60	21.20
- Key Trunk	21.15	42.30

(D)

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

* Local Measured Service is available on an experimental basis in the Bellefontaine, Gerald, Lake Milton, Mt. Vernon, Napoleon, and Orrville Exchanges, (please refer to Section E of this tariff).

(D)
(D)

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service.

Schedule X - **Competitive** Local Calling Area 200,001 - 750,000 **(Mason Only) *** (C)

Business

	Competitive ** Flat Rate Service	
	Current Monthly Rate	Maximum Monthly Rate
- Individual Line		
- Initial	$43.45	$44.70
- Payphone Line ***	14.79	N/A

` (D)

Residence

	Competitive ** Flat Rate Service	
	Current Monthly Rate	Maximum Monthly Rate
- Individual Line		
- Initial	$17.60	$18.85
- Each Additional	17.60	--
- Key Trunk	26.40	--

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

*** Rate increases for Mason Tier 1 rates will be filed under 30 days' notice.** (N)

** A definition of tier classifications and a complete list of Competitive and Noncompetitive Basic Local Exchanges can be found in Section C.

*** The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service.

Schedule XI - **Competitive** Local Calling Area 200,001 - 750,000 (Lebanon only) * (T)

	Competitive ** Flat Rate Service	
	Current Monthly Rate	Maximum Monthly Rate
Business		
- Individual Line		
- Initial	$ 39.05	$40.30
		(D)
- Payphone Line ***	14.79	N/A
Residence		
- Individual Line		
- Initial	16.50	17.75
- Each Additional	16.50	--
- Key Trunk	24.75	--

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

* Rate increases for Lebanon Tier 1 rates will be filed under 30 days' notice.

** A definition of tier classifications and a complete list of Competitive and Noncompetitive Basic Local Exchanges can be found in Section C.

*** The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service.

Schedule XII - **Competitive** Local Calling Area 50,001 - **100,000** (Lima Only)***** (C)

(N)

	Competitive ** Flat Rate Service	
	Current Monthly Rate	Maximum Monthly Rate
Business		
- Individual Line		
- Initial	$ 39.05	$40.30
- Payphone Line ***	14.79	**N/A**
Residence		
- Individual Line		
- Initial	16.50	17.75
- Each Additional	16.50	**N/A**

(D)

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

***** Rate increases **for Tier** 1 rates will be filed under 30 days' notice. (C)

**** A definition of tier classifications and a complete list of Competitive and Noncompetitive Basic Local Exchanges can be found in Section C.** (N)

***** The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.** (N)

Issued: August 22, 2008 Effective: December 17, 2008

United Telephone Company Of Ohio
By Joseph R. Stewart, Assistant Secretary
Columbus, Ohio

In accordance with Case No.: 08-1041-TP-BLS
Issued by the Public Utilities Commission of Ohio

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service.

Schedule XIII - **Competitive** Local Calling Area 50,001 - **100,000** (Mansfield Only)***** (C)

Competitive ** (N)

	Flat Rate Service	
	Current Monthly Rate	Maximum Monthly Rate
Business		
- Individual Line		
- Initial	$ 39.05	$40.30 (D)
- Payphone Line *******	14.79	**N/A** (C)
Residence		
- Individual Line		
- Initial	16.50	17.75
- Each Additional	16.50	**N/A** (C)

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

***** Rate increases **for Tier** 1 rates will be filed under 30 days' notice. (C)

**** A definition of tier classifications and a complete list of Competitive and Noncompetitive Basic Local Exchanges can be found in Section C.** (N)

***** The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.** (N)

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service.

Schedule XIV - **Competitive** Local Calling Area 200,001 - 750,000 (Warren only) * (C)

Competitive ** (N)

	Flat Rate Service	
	Current Monthly Rate	Maximum Monthly Rate
Business		
- Individual Line		
- Initial	$39.05	$40.30 (D)
- Payphone Line *******	14.79	**N/A** (C)
Residence		
- Individual Line		
- Initial	17.60	18.85
- Each Additional	17.60	**N/A** (C)

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

***** Rate increases **for Tier** 1 rates will be filed under 30 days' notice. (C)

**** A definition of tier classifications and a complete list of Competitive and Noncompetitive Basic Local Exchanges can be found in Section C.** (N)

***** The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.** (N)

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service. (C)

Schedule XV - Competitive Local Calling Area 12,001 - 25,000 * (N)

	Competitive **			
	Flat Rate Service		Local Measured Service ***	
	Current Monthly Rate	Maximum Monthly Rate	Current Monthly Rate	Maximum Monthly Rate
Business				
- Individual Line				
- Initial	$34.65	$35.90	$24.30	$25.55
- Payphone Line ****	14.79	N/A	14.79	N/A
Residence				
- Individual Line				
- Initial	15.50	16.75	9.50	10.75
- Each Additional	15.50	N/A	9.50	N/A

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

*** Rate increases for Tier 1 rates will be filed under 30 days' notice.**

**** A definition of tier classification and a complete list of Competitive and Noncompetitive Basic Local Exchanges can be found in Section C.**

***** Local Measured Service is available on an experimental basis in the Bellefontaine, Gerald, Lake Milton, Mt. Vernon, Napoleon and Orrville Exchanges (please refer to Section E of this tariff).**

****** The rates and terms for payphones are governed by 96-13-TP-COI and do not fall under a Tier designation.** (N)

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service.

Schedule XVI - Competitive Local Calling Area 25,001 - 50,000 *

	Competitive **			
	Flat Rate Service		Local Measured Service ***	
	Current Monthly Rate	Maximum Monthly Rate	Current Monthly Rate	Maximum Monthly Rate
Business				
- Individual Line				
- Initial	$36.80	$38.05	$25.80	$27.05
- Payphone Line ****	14.79	N/A	14.79	N/A
Residence				
- Individual Line				
- Initial	16.05	17.30	9.65	10.90
- Each Additional	16.05	N/A	9.65	N/A

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

* Rate increases for Tier 1 rates will be filed under 30 days' notice.

** Local Measured Service is available on an experimental basis in the Bellefontaine, Gerald, Lake Milton, Mt. Vernon, Napoleon and Orrville Exchanges (please refer to Section E of this tariff).

*** A definition of tier classifications and a complete list of Competitive and Noncompetitive Basic Local Exchanges can be found in Section C.

**** The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service.

Schedule XVII- Competitive Local Calling Area 50,001 - 100,000 *

	Competitive ** Flat Rate Service	
	Current Monthly Rate	Maximum Monthly Rate
Business		
- Individual Line		
- Initial	$39.05	$40.30
- Payphone Line ***	14.79	N/A
Residence		
- Individual Line		
- Initial	16.50	17.75
- Each Additional	16.50	N/A

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

* Rate increases for Tier 1 rates will be filed under 30 days' notice.

** A definition of tier classification and a complete list of Competitive and Noncompetitive Basic Local Exchanges can be found in Section C.

*** The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service.

Schedule XVIII - Competitive Local Calling Area 100,001 - 200,000 *

	Competitive ** Flat Rate Service	
	Current Monthly Rate	Maximum Monthly Rate
Business		
- Individual Line		
- Initial	$41.25	$42.50
- Payphone Line ***	14.79	N/A
Residence		
- Individual Line		
- Initial	17.05	18.30
- Each Additional	17.05	N/A

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

* Rate increases for Tier 1 rates will be filed under 30 days' notice.

** A definition of tier classification and a complete list of Competitive and Noncompetitive Basic Local Exchanges can be found in Section C.

*** The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

The rates listed in the schedule below include touch-tone service.

Schedule XIX- Competitive Local Calling Area 200,001 - 750,000 *

	Competitive ** Flat Rate Service	
	Current Monthly Rate	Maximum Monthly Rate
Business		
- Individual Line		
- Initial	$43.45	44.70
- Payphone Line ***	14.79	N/A
Residence		
- Individual Line		
- Initial	17.60	18.85
- Each Additional	17.60	N/A

The applicable zone rate as found on Sheet 3 of this section will be in addition to the appropriate line rate. Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. The tariff Tier 2 services can be viewed on the Company's website.

* Rate increases for Tier 1 rates will be filed under 30 days' notice.

** A definition of tier classifications and a complete list of Competitive and Noncompetitive Basic Local Exchanges can be found in Section C.

*** The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a Tier designation.

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

ZONES CHARGES

Business and Residence

	Competitive		Noncompetitive	
	Current Monthly Rate	Maximum Monthly Rate	Current Monthly Rate	Maximum Monthly Rate
- Zone A				
- Individual Line				
- Initial	$1.20	$1.20	$1.20	$1.20
- Each Additional	1.20	--	1.20	2.40
- Trunk (Centrex, Key and PBX)	1.20	--	1.20	2.40
- Zone B				
- Individual Line				
- Initial	2.75	2.75	2.75	2.75
- Each Additional	2.75	--	2.75	5.50
- Trunk (Centrex, Key and PBX)	2.75	--	2.75	5.50
- Zone C				
- Individual Line				
- Initial	5.25	5.25	5.25	5.25
- Each Additional	5.25	--	5.25	10.50
- Trunk (Centrex, Key and PBX)	5.25	--	5.25	10.50

Four or more business lines constitute a Tier 2 service, which have been removed from the tariff. (N)
The tariff Tier 2 services can be viewed on the Company's website. (N)

(D)

BASIC LOCAL EXCHANGE RATES - ALL EXCHANGE AREAS

OPERATOR-HANDLED LOCAL CALLS (N)

A service charge applies when the Customer has the ability to dial all the digits necessary for call completion of a local call but instead dials "0-" to have the operator complete the call. This charge will be applied to all calls completed by an operator except for calls which cannot be completed by the Customer due to equipment failure or trouble on the Company's network. The charge is $1.10 per call. (N)

TIER CLASSIFICATION

TIER DEFINITION

EMBARQ services are divided into six categories in accordance with the Rules for an Elective Alternative Regulation Plan for ILECs, established in PUCO Case Nos. 00-1532-TP-COI and 05-1305-TP-ORD. The six categories and the price flexibility for each category are as follows:

Tier 1 Core:	Rates for Tier 1 core services are capped at the rates in effect as of October 7, 2002 and may not increase above this cap for so long as the Company remains under this elective alternative regulation plan or if these services qualify for alternative regulation treatment pursuant to Case No. 05-1305-TP-ORD.
Tier 1 Core (BLES Alt-Reg): -	Monthly rates for Tier 1 Core (BLES Alt Reg) services – basic local exchange service as defined in O.A.C. 4901:1-4-01 and basic Caller ID are capped at annual increases of no more than $1.25 and $.50, respectively. In following years, the upward pricing flexibility similarly is limited. Annual increase allowances will not be carried over in subsequent years. Lifeline rates are capped at the rates effective October 30, 2007.
Tier 1-Noncore:	The cap for all Tier 1-Noncore services, except a second local exchange access service line and Call Waiting, is double the rate in effect on October 7, 2002. Rates may not increase above the cap that is effective October 7, 2004, except rates for a second local exchange access service line and Call Waiting shall be limited to no more than a 10% increase per year for each service, up to a maximum cap that is double the rate in effect on October 7, 2002 for each service. The maximum rates shown in the tariff are the highest rates allowed at any time under the elective alternative regulation plan.
Tier 1-Noncore (BLES Alt-Reg):	Rates for Tier 1-Noncore (BLES Alt-Reg) services are subject to Tier 2 pricing flexibility.
Tier 2:	Rates for Tier 2 services are not subject to any rate cap and may be priced at market based rates.
Non-Tier:	Rates for Non-Tier services are governed by the rules for non-specific service charges established in Case No. 00-1532-TP-COI or by rules and regulations established in other proceedings. Non-Tier services include access services, conduit occupancy, construction, E911, late payment fees, payphone lines and usage, pole attachments, and returned check fees. Tier pricing rules do not apply to these services.

Services classified as Tier 1 Core, Tier 1 Core (BLES Alt Reg), Tier 1-Noncore, Tier 1-Noncore (BLES Alt Reg), or Tier 2 are shown in the following Tier Classification Table. Non-Tier services are not included in this table because tier pricing rules do not apply to these services. Tier 1 services are further identified in the tariff along with the current prices and the maximum prices for these services.

TIER CLASSIFICATION

The exchanges shown below have been deemed competitive. The pricing flexibility accorded them has been defined in 4901:1-4 O.A.C. and by the Commission in Case No. 05-1305-TP-ORD.

Competitive Exchanges	Case Number	Approval Date	Anniversary Date	
Lebanon	07-760-TP-BLS	12/19/07	12/19/08	
Mason	07-760-TP-BLS	12/19/07	12/19/08	
South Lebanon	07-760-TP-BLS	12/19/07	12/19/08	
Waynesville	07-760-TP-BLS	12/19/07	12/19/08	
Anna	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	(N)
Archbold	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	
Botkins	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	
De Graff	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	
Defiance	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	
Delphos	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	
Johnstown	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	
Lexington	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	
Lima	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	
Mansfield	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	
Marysville	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	
Morrow	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	
Mt. Vernon	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	
Napoleon	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	
Orrville	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	
Pataskala	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	
Russells Point	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	
Shelby	**08-1041-TP-BLS**	**12/17/08**	**12/17/09**	(N)

TIER CLASSIFICATION

The exchanges shown below have been deemed competitive. The pricing flexibility accorded them has been defined in 4901:1-4 O.A.C. and by the Commission in Case No. 05-1305-TP-ORD.

Competitive Exchanges	Case Number	Approval Date	Anniversary Date	
Sidney	08-1041-TP-BLS	12/17/08	12/17/09	
Smithville	08-1041-TP-BLS	12/17/08	12/17/09	
Utica	08-1041-TP-BLS	12/17/08	12/17/09	
Van Wert	08-1041-TP-BLS	12/17/08	12/17/09	
Warren	08-1041-TP-BLS	12/17/08	12/17/09	
Waterville	08-1041-TP-BLS	12/17/08	12/17/09	
Wooster	08-1041-TP-BLS	12/17/08	12/17/09	
Bellefontaine	**09-151-TP-BLS**	**06/03/09**	**06/03/10**	(N)
Eaton	**09-151-TP-BLS**	**06/03/09**	**06/03/10**	
Greenville	**09-151-TP-BLS**	**06/03/09**	**06/03/10**	
Hebron	**09-151-TP-BLS**	**06/03/09**	**06/03/10**	
Mt. Gilead	**09-151-TP-BLS**	**06/03/09**	**06/03/10**	
North Benton	**09-151-TP-BLS**	**06/03/09**	**06/03/10**	
Sunbury	**09-151-TP-BLS**	**06/03/09**	**06/03/10**	
Wauseon	**09-151-TP-BLS**	**06/03/09**	**06/03/10**	
West Manchester	**09-151-TP-BLS**	**06/03/09**	**06/03/10**	(N)

EXCHANGE AREAS

This Tariff is subject to and governed by General Exchange Tariff, P.U.C.O. No. 5, which Tariff together with revised and added sheets or superseding sheets or issues thereof, is made a part of this Tariff.

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Ada	VIII	A,B	Alger	
			Bluffton	
			Dunkirk	
			Findlay **	(C)
			Kenton **	(C)
			Lafayette	
			Lima	
			Westminster	
Adamsville	VII	A,B,C	**Cambridge** **	(C)
			Conesville **	
			Dresden **	
			New Concord **	
			Norwich **	
			West Lafayette **	
			Zanesville **	(C)
Adario	VI	A,B	Mansfield	
			Shiloh	
Alexandria	IX	A,B	**Columbus** **	(C)
			Granville **	(C)
			Johnstown	
			Newark **	(C)
			Pataskala	
			Reynoldsburg **	(C)
Alger	VII	A,B,C	Ada	
			Belle Center	
			Kenton	
			Lima	
			Waynesfield	
			Westminster	
Andover	VI	A,B,C	**Ashtabula ****	(C)
			Colebrook **	
			Dorset **	(C)
			Greene	
			Jefferson	
			Kinsman	
			New Lyme	
			Pierpont **	(C)
Anna	XV	A,B	Botkins	
			Fort Loramie	
			Jackson Center	
			Sidney	

***** See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

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EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Ansonia	VI	A,B	Arcanum	
			Bradford	
			Gettysburg	
			Greenville	
			Hollansburg	
			New Madison	
			Rossburg	
			Union City, OH	
			Versailles	
Apple Creek	V	A,B	Fredericksburg	
			Kidron	
			Orrville	
			Wooster	
Arcanum	VI	A	Ansonia	
			Bradford	
			Eldorado	
			Gettysburg	
			Greenville	
			Hollansburg	
			Laura **	(C)
			New Madison	
			Phillipsburg **	(C)
			Rossburg	
			Union City, OH	
			Versailles	
			West Manchester	
Archbold	XVI	A,B,C	**Bryan ****	(C)
			Evansport **	|
			Fayette **	(C)
			Napoleon	
			Ridgeville Corners **	(C)
			Stryker	
			Wauseon	
			West Unity **	(C)
Bartlett	VI	A,B	**Amesville ****	(C)
			Athens **	|
			Barlow **	|
			Beverly **	(C)
			Chesterhill	
			Little Hocking **	(C)
			Marietta **	|
			Watertown **	(C)

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

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EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Beaverdam	VI	A	Bluffton Cairo Lafayette Lima	
Belle Center	VI	A, B, C	Alger Bellefontaine Huntsville Kenton Ridgeway Rushsylvania Russells Point Waynesfield	
Bellefontaine	**XVI**	A, B, C	Belle Center DeGraff East Liberty Huntsville Jackson Center Mt. Victory North Lewisburg Ridgeway Rushsylvania Russells Point Waynesfield West Liberty West Mansfield	(C)
Bellville	VII	A, B, C	Butler Chesterville Fredericktown Johnsonville ** Lexington Lucas Mansfield	
Berlin Center	VIII	A, B	Canfield ** Damascus Lake Milton North Benton North Jackson ** Salem ** Youngstown **	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

** Non-Embarq exchanges.

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Big Prairie	VI	A, B, C	**Lakeville ****	(M) (C)
			Millersburg	
			Nashville	
			Shreve	
			Wooster	(M)
Bloomdale	VII	A,B	**Arcadia ****	(C)
			Bowling Green **	(C)
			Cygnet	
			Findlay **	(C)
			Fostoria **	
			North Baltimore **	(C)
			Portage	
			Van Buren **	(C)
			Wayne-Bradner **	(C)
Bluffton	VII	A,B,C	Ada	
			Beaverdam	
			Cairo	
			Findlay **	(C)
			Lafayette	
			Lima	
			Ottawa	
			Pandora **	(C)
Botkins	XVI	A,B,C	Anna	
			Fort Loramie	
			Jackson Center	
			Sidney	
			Wapakoneta **	(C)
Bradford	VII	A,B,C	Ansonia	
			Arcanum	
			Covington **	(C)
			Gettysburg	
			Greenville	
			Hollansburg	
			Laura **	(C)
			New Madison	
			Piqua **	(C)
			Rossburg	
			Troy **	(C)
			Versailles	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

(M) Material now appearing on this sheet was previously found on Eighteenth Revised Sheet 3.

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EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES [1]	EAS POINTS	
Bristolville	VII	A,B	Cortland	
			Greene	
			Johnston	
			Mesopotamia **	(C)
			North Bloomfield **	(C)
			Warren	
Bucyrus	VI	A,B,C	Chatfield	
			Crestline **	(C)
			Galion **	(C)
			Lykens	
			Nevada **	(C)
			New Winchester	
			Shelby	
Butler	VII	A,B	Bellville	(M)
			Danville	
			Fredericktown	
			Lexington	
			Lucas	
			Mt. Vernon	
			Mansfield	
Byhalia	V	A,B	Marysville	
			Mt. Victory	
			Richwood **	(C)
			West Mansfield	
			York Center	(M)

(M) Material now appearing on this sheet was previously found on Twenty-First Revised Sheet 5.

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
				(M)
Cairo	VII	A	Beaverdam	
			Bluffton	
			Columbus Grove **	(C)
			Gomer	
			Lima	
			Vaughnsville **	(C)
Caledonia	VI	A,B,C	Galion	
			Mt. Gilead	
			Marion **	(C)
			New Winchester	
Camden	IV	A,B,C	Eaton	
			Eldorado	
			Gratis **	(C)
			Morning Sun **	(C)
			New Paris	
			West Manchester	
Cardington	VI	A,B,C	**Ashley ****	(C)
			Chesterville	
			Marengo	
			Marion **	(C)
			Mt. Gilead	
			Waldo **	(C)
Centerburg	VIII	A,B,C	Chesterville	
			Croton	
			Delaware **	(C)
			Kilbourne **	(C)
			Marengo	
			Mt. Gilead	
			Mt. Vernon	
			Newark **	(C)
			Sunbury	
			Utica-Homer	

(M) Material previously found on this sheet now appears on First Revised Sheet 4.1.

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

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EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Chatfield	IV	A	Bucyrus	
			Lykens	
Chesterhill	VI	A,B,C	**Amesville ****	(C)
			Athens **	(C)
			Bartlett	
			Glouster	
			Marietta **	(C)
			McConnelsville	
			Pennsville	
			Stockport	
			Watertown **	(C)
Chesterville	VI	A,B,C	Bellville	
			Cardington	
			Centerburg	
			Fredericktown	
			Johnsville	
			Marengo	
			Mt. Gilead	
			Mt. Vernon	
Cortland	IX	A,B,C	Bristolville	
			Greene	
			Hartford	
			Johnston	
			Kinsman	
			Niles **	(C)
			Sharon **	(C)
			Warren	
			Youngstown **	(C)
Crooksville	VII	A,B,C	McConnelsville	
			New Lexington	
			Philo **	(C)
			Roseville **	
			Zanesville **	(C)

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

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EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Croton	VII	A,B	Centerburg	
			Johnstown	
			Newark **	(C)
			Sunbury	
			Utica-Homer	
Cygnet	VI	A,B,C	Bloomdale	
			Bowling Green **	(C)
			Deshler	
			North Baltimore **	(C)
			Portage	
			Risingsun	
			Wayne-Bradner **	(C)
			Weston **	(C)
Damascus	VIII	A,B	**Alliance ****	(C)
			Berlin Center	
			Canfield **	(C)
			Lisbon **	|
			North Georgetown **	(C)
			North Benton	
			Salem **	(C)
			Sebring **	|
			Winona **	|
			Youngstown **	(C)

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

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EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Danville	VI	A,B,C	Butler	
			Gambier	
			Glenmont	
			Killbuck	
			Millersburg	
			Mt. Vernon	
			Nashville	
Defiance	XV	A,B	**Arthur ****	(C)
			Ayersville **	|
			Evansport **	(C)
			Jewell	
			Ney **	(C)
			Sherwood **	(C)
DeGraff	XVII	A,B,C	Bellefontaine	
			Huntsville	
			Jackson Center	
			Rosewood	
			Russells Point	
			Sidney	
			Urbana **	(C)
			West Liberty	
Delphos	XVII	A,B	Elida	
			Ft. Jennings **	(C)
			Gomer	
			Lima	
			Middle Point **	(C)
			Ottawa	(T)
			Ottoville **	(C)
			Spencerville **	(C)
			Van Wert	
			Venedocia	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

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EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES*	EAS POINTS	
Deshler	VII	A,B,C	**Belmore ****	(C)
			Bowling Green **	(C)
			Cygnet	
			Findlay **	(C)
			Grelton-Malinta	
			Hamler	
			McClure **	(C)
			McComb **	(C)
			Napoleon	
			North Baltimore **	(C)
			Ottawa	(T)
			Weston **	(C)
Dunkirk	V	A,B	Ada	
			Kenton **	(C)
East Liberty	VI	A,B	Bellefontaine	
			Marysville	
			North Lewisburg	
			Raymond	
			West Liberty	
			West Mansfield	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES*	EAS POINTS	
Eaton	**XV**	A, B, C	Camden Eldorado Gratis ** Lewisburg ** Morning Sun ** New Paris West Alexandria ** West Manchester	(C)
Eldorado	VI	A, B	Arcanum Camden Eaton Greenville Hollansburg New Madison New Paris West Manchester	
Elida	VII	A, B, C	Gomer Delphos Lima Spencerville **	
Florida	V	A, B	Ayersville ** Grelton-Malinta Holgate Jewell Liberty Center Napoleon Okolona **	
Fort Loramie	VI	A, B, C	Anna Botkins Jackson Center Sidney Versailles	
Frazeysburg	VIII	A, B, C	Cooperdale ** Coshocton ** Dresden ** Hanover-Marne ** Martinsburg Newark ** St. Louisville ** Zanesville **	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

** Non-Embarq exchanges.

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES*	EAS POINTS	
Fredericksburg	VI	A,B,C	Apple Creek	
			Holmesville	
			Kidron	
			Millersburg	
			Wooster	
Fredericktown	VII	A,B,C	Bellville	
			Butler	
			Chesterville	
			Johnsville	
			Mansfield	
			Mt. Gilead	
			Mt. Vernon	
Gambier	V	A,B,C	Mt. Vernon	
			Danville	
			Martinsburg	
Gerald	V	A,B	Napoleon	
			Liberty Center	
			Okolona **	(C)
			Ridgeville Corners **	(C)
			Wauseon	
Gettysburg	V	A,B	Ansonia	
			Arcanum	
			Bradford	
			Greenville	
			Hollansburg	
			New Madison	
			Rossburg	
			Versailles	
Glenmont	IV	A,B	Danville	
			Killbuck	
			Millersburg	
			Nashville	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES*	EAS POINTS	
Glouster	VI	A,B,C	**Amesville ****	(C)
			Athens **	(C)
			Chesterhill	
			Corning **	(C)
			McConnelsville	
			Murray City **	(C)
			Nelsonville **	|
			New Lexington **	(C)
			Pennsville	
			Shawnee **	(C)
			The Plains **	(C)

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES*	EAS POINTS	
Gomer	VII	A, B	Cairo Delphos Elida Ft. Jennings ** Kalida ** Lima Ottawa Vaughnsville **	
Green Springs	VII	A, B, C	Bellevue ** Clyde ** Fremont ** Old Fort Republic ** Tiffin **	
Greene	VII	A	Andover Bristolville Cortland Johnston Kinsman North Bloomfield ** Warren	
Greenville	**XVI**	A, B, C	Ansonia Arcanum Bradford Eldorado Gettysburg Hollansburg Laura ** New Madison New Paris Rossburg Union City, OH Versailles West Manchester	(C)
Grelton-Malinta	IV	A, B	Deshler Florida Hamler Holgate Liberty Center McClure ** Napoleon Okolona **	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.
** Non-Embarq exchanges.

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES*	EAS POINTS	
Hamler	V	A, B, C	Belmore ** Deshler Holgate Leipsic ** Grelton-Malinta Napoleon New Bavaria **	
Hartford	VII	A, B	Cortland Johnston Kinsman Sharon ** Warren	
Hebron	**XVIII**	A, B	Granville ** Lancaster ** Millersport ** Newark ** Pataskala ** Thornville **	(C)
Holgate	V	A, B	Ayersville ** Florida Grelton-Malinta Hamler Liberty Center Napoleon New Bavaria **	
Hollansburg	V	A, B	Ansonia Arcanum Bradford Eldorado Gettysburg Greenville New Madison New Paris Rossburg Versailles West Manchester	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

** Non-Embarq exchanges.

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES*	EAS POINTS	
Holmesville	VI	A	Fredericksburg	
			Millersburg	
			Shreve	
			Wooster	
Huntsville	V	A,B	Belle Center	
			Bellefontaine	
			DeGraff	
			Russells Point	
Jackson Center	VII	A,B	Anna	
			Bellefontaine	
			Botkins	
			DeGraff	
			Fort Loramie	
			Russells Point	
			Sidney	
			Wapkoneta **	(C)
			Waynesfield	
Jefferson	VII	A,B	Andover	
			Ashtabula **	(C)
			Austinburg	
			Colebrook **	(C)
			Conneaut *	
			Dorset **	
			Geneva **	
			Kingsville **	(C)
			Kinsman	
			New Lyme	
			Orwell **	(C)
			Pierpont **	
			Rock Creek **	
			Trumbull **	
			Windsor **	(C)
Jewell	IV	A,B	Defiance	
			Florida	
			Ayersville **	(C)
			Okolona **	
			Evansport **	(C)

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

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EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Johnston	VII	A	Bristolville	
			Cortland	
			Greene	
			Hartford	
			Kinsman	
			Warren	
Johnstown	XIX	A,B,C	Alexandria	
			Columbus **	(C)
			Croton	
			Delaware **	(C)
			Gahana **	
			Granville **	
			New Albany **	
			Newark **	(C)
			Pataskala	
			St. Louisville **	(C)
			Sunbury	
			Utica-Homer	
			Westerville **	(C)

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

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EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Johnsville	VII	A, B, C	Bellville	
			Chesterville	
			Fredericktown	
			Galion **	(C)
			Lexington	
			Mt. Gilead	
			Mansfield	
Junction City	VII	A, B	**Bremen ****	(C)
			Lancaster **	
			Logan **	
			New Lexington **	
			Somerset **	(C)
Kidron	VII	A, B	Apple Creek	
			Dalton **	(C)
			Fredericksburg	
			Massillon **	(C)
			Orrville	
			Wilmot **	(C)
			Wooster	
Killbuck	V	A, B, C	**Coshocton ****	(C)
			Danville	
			Glenmont	
			Millersburg	
Kinsman	VII	A, B, C	Andover	
			Cortland	
			Greene	
			Hartford	
			Jefferson	
			Johnston	
			Warren	
Lafayette	VII	A, B	Ada	
			Beaverdam	
			Bluffton	
			Lima	
			Westminster	
Lake Milton	IX	A, B	Berlin Center	
			Canfield **	(C)
			Newton Falls	
			North Benton	
			North Jackson **	(C)
			Ravenna **	(C)
			Warren	
			Wayland	
			Youngstown **	(C)

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.
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EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Lebanon	XI	A,B,C	**Beavercreek ****	(C)
			Bellbrook **	
			Bethany **	
			Bethel **	(C)
			Centerville	
			Cincinnati **	(C)
			Clermont **	
			Dayton **	(C)
			Franklin	
			Hamilton **	(C)
			Harrison **	
			Little Miami **	(C)
			Mason	
			Miamisburg/West Carrolton **	(C)
			Middletown **	
			Monroe **	(C)
			Morrow	
			Newtonsville **	(C)
			Reily **	
			Seven Mile **	
			Shandon **	(C)
			South Lebanon	
			Spring Valley **	(C)
			Trenton **	
			Vandalia **	(C)
			Waynesville	
			Williamsburg **	(C)
			Alexandria, KY **	(C)
			Boone, KY **	
			Butler, KY **	
			Covington, KY **	
			Falmouth, KY **	
			Glencoe, KY **	
			Independence, KY **	
			Walton, KY **	
			Warsaw, KY **	
			Williamstown, KY **	(C)
Lexington	XVII	A	Bellville	
			Butler	
			Galion	(C)
			Johnsville	
			Lucas	
			Mt. Gilead	
			Mansfield	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Liberty Center	VI	A,B	**Delta ****	(C)
			Florida	
			Gerald	
			Grand Rapids **	(C)
			Grelton-Malinta	
			Holgate	
			McClure **	(C)
			Napoleon	
			Neapolis **	(C)
			Wauseon	
Lima	XII	A,B	Ada	
(Edwards)			Alger	
(Wyandotte)			Beaverdam	
(Main)			Bluffton	
			Buckland **	(C)
			Cairo	
			Cridersville **	(C)
			Delphos	
			Elida	
			Gomer	
			Lafayette	
			Spencerville **	(C)
			Waynesfield	
			Westminster	
			Vaughnsville	
			Venedocia	
Lucas	VII	A,B,C	**Ashland ****	(C)
			Bellville	
			Butler	
			Lexington	
			Mansfield	
Luckey	IX	A,B,C	**Bowling Green ****	(C)
			Pemberville **	
			Perrysburg **	(C)
			Stony Ridge	
			Toledo **	(C)
			Woodville	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

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EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Lykens	VI	A,B	Bucyrus	
			Chatfield	
			Tiffin **	(C)
Lyons	V	A,B	**Chesterfield ****	(C)
			Delta **	(C)
			Metamora	
			Ogden Center, MI **	(C)
			Sand Creek, MI **	(C)
			Wauseon	
Magnetic Springs	VI	A	**Delaware ****	(C)
			Marysville	
			Raymond	
			Richwood **	(C)
Mansfield	XIII	A,B,C	Adario	
(Woodland)			Bellville	
(Main)			Butler	
			Crestline **	(C)
			Fredericktown	
			Galion **	(C)
(Stewart)			Lexington	
(Trimble)			Lucas	
			Shelby	
(West)			Shiloh	
			Johnsville **	(C)
Marengo	V	A,B	**Ashley ****	(C)
			Cardington	
			Centerburg	
			Chesterville	
			Kilbourne **	(C)
			Mt. Gilead	
Marshallville	VI	A,B	Orrville	
			Rittman	
			Smithville	
			Wooster	
Martinsburg	VI	A,B	Mt. Vernon	
			Frazeysburg	
			Gambier	
			Utica-Homer	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Marysville	XV	A, B, C	Byhalia	
			East Liberty	
			Magnetic Springs	
			Milford Center	
			Mt. Victory	
			Raymond	
			North Lewisburg **	(C)
			York Center	
			West Mansfield	
			Woodstock **	(C)
Mason	X	A	**Alexandria, KY ****	(C)
			Bethany **	
			Bethel **	
			Boone, KY **	
			Butler, KY **	
			Cincinnati **	
			Clermont **	
			Covington, KY **	
			Falmouth, KY **	
			Florence, KY **	
			Ft. Thomas, KY **	
			Glencoe, KY **	
			Hamilton **	
			Harrison **	
			Independence, KY **	(C)
			Lebanon	
			Little Miami **	(C)
			Morrow	
			Newtonsville **	(C)
			Reily **	
			Seven Mile **	
			Shandon **	
			South Lebanon **	
			Walton, KY **	
			Warsaw, KY **	
			Waynesville **	
			Williamsburg **	
			Williamstown, KY **	(C)

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

EXCHANGE AREAS

EXCHANGE		SCHEDULE	ZONES*	EAS POINTS	
McConnelsville		V	A, B, C	**Beverly ****	(C)
				Chesterhill	
				Corning **	(C)
				Crooksville	
				Cumberland **	(C)
				Glouster	
				New Lexington **	(C)
				Pennsville	
				Philo **	(C)
				Reinersville-Hackney	
				Stockport	
Metamora	IX	A, B	Richfield Center-Berkey		
			Delta **		(C)
			Lyons		
			Ogden Center, Michigan **		(C)
			Swanton		
			Toledo **		(C)
			Wauseon		
Milford Center	VI	A, B	Marysville		
			North Lewisburg		
			Resaca **		(C)
			Urbana **		
			Woodstock **		(C)
Millersburg	VI	A, B, C	Berlin		
			Big Prairie		
			Coshocton **		(C)
			Danville		
			Fredericksburg		
			Glenmont		
			Holmesville		
			Killbuck		
			Nashville		
			Shreve		
			Wilmot **		(C)
Moline	IX	N/A	**Bowling Green ****		(C)
			Curtice-Oregon **		
			Genoa **		(C)
			Stony Ridge		
			Toledo **		(C)
			Woodville		

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

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EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Morrow	XIX	A,B	Bethany ** Butlerville ** Cincinnati ** Lebanon Little Miami ** Mason South Lebanon ** Waynesville	
Mt. Gilead	**XVII**	A,B,C	Ashley ** Caledonia Cardington Centerburg Chesterville Fredericktown Galion ** Johnsville Lexington Marengo Marion **	(C)
Mt. Sterling	IX	A,B,C	Ashville ** Bloomingburg ** Circleville ** Columbus ** Grove City ** Harrisburg ** London ** New Holland ** Sedalia ** Washington Court House ** Williamsport **	
Mt. Vernon	XVI	A,B,C	Butler Centerburg Chesterville Danville Fredericktown Gambier Martinsburg Nashville Utica-Homer	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

** Non-Embarq exchanges.

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Mt. Victory	VI	A,B	Bellefontaine	
			Byhalia	
			Kenton **	(C)
			Marysville	
			Ridgeway	
			West Mansfield	
Napoleon	XV	A,B	Archbold	
			Deshler	
			Florida	
			Gerald	
			Grelton-Malinta	
			Hamler	
			Holgate	
			Liberty Center	
			McClure **	(C)
			Okolona **	
			Ridgeville Corners **	(C)
Nashville	VI	A,B	Big Prairie	
			Danville	
			Glenmont	
			Lakeville **	(C)
			Loudonville **	(C)
			Millersburg	
			Mt. Vernon	
			Shreve	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
New Lyme	VI	A,B,C	**Andover ****	(C)
			Ashtabula **	
			Colebrook **	
			Dorset **	(C)
			Jefferson	
			Orwell **	(C)
			Rock Creek **	(C)
New Madison	V	A,B	Ansonia	
			Arcanum	
			Bradford	
			Eldorado	
			Gettysburg	
			Greenville	
			Hollansburg	
			New Paris	
			Rossburg	
			Versailles	
			West Manchester	
New Paris	VI	A,B,C	Camden	
			Eaton	
			Eldorado	
			Greenville	
			Hollansburg	
			New Madison	
			West Manchester	
Newton Falls	VII	A,B	Lake Milton	
			North Jackson **	(C)
			Ravenna **	(C)
			Warren	
			Wayland	
			Windham	
New Winchester	VII	A,B,C	**Bucyrus ****	(C)
			Caledonia	
			Galion **	(C)
			Marion **	(C)

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

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EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
North Benton	**XIX**	A,B	Alliance ** Berlin Center Canfield ** Damascus Lake Milton Ravenna ** Salem ** Sebring ** Youngstown **	(C)
North Lewisburg	VI	A,B	Bellefontaine East Liberty Marysville Milford Center Urbana ** West Liberty Woodstock **	
Old Fort	VI	A,B	Bettsville Green Springs Fremont ** Tiffin **	
Orrville	XVI	A,B,C	Apple Creek Dalton Kidron Marshallville Smithville Wooster	
Ottawa	VI	A,B,C	Bluffton Columbus Grove ** Continental ** Delphos Deshler Gilboa ** Glandorf ** Gomer Kalida ** Leipsic ** Miller City ** Pandora **	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

** Non-Embarq exchanges.

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Pataskala	XIX	A,B	Alexandria	
			Alton **	(C)
			Baltimore **	|
			Canal Winchester **	|
			Columbus **	|
			Dublin **	|
			Gahanna **	|
			Granville **	|
			Grove City **	|
			Groveport **	|
			Harrisburg **	(C)
			Hebron	
			Hilliard **	(C)
			Johnstown	
			Lancaster **	(C)
			Lockbourne **	|
			New Albany **	|
			Newark **	|
			Reynoldsburg **	|
			West Jefferson **	|
			Westerville **	|
			Worthington **	(C)
Pennsville	IV	A, B	Chesterhill	
			Glouster	
			McConnelsville	
			Stockport	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Portage	VI	A, B	Bloomdale	
			Bowling Green **	(C)
			Cygnet	
			North Baltimore **	(C)
			Wayne-Bradner **	|
			Weston **	(C)
Raymond	V	A, B	East Liberty	
			Magnetic Springs	
			Marysville	
			West Mansfield	
			York Center	
Reinersville - Hackney	IV	A, B, C	**Beverly ****	(C)
			McConnelsville	
			Caldwell **	(C)
			Cumberland **	(C)
Richfield Center - Berkey	IX	A	Metamora	
			Toledo **	(C)
			Holland **	|
			Maumee **	|
			Perrysburg **	(C)
			Swanton	
			Sylvania **	(C)
			Whitehouse **	(C)

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Ridgeway	V	A, B	Belle Center	
			Bellefontaine	
			Kenton **	(C)
			Mt. Victory	
			Rushsylvania	
			West Mansfield	
Risingsun	VII	A, B	**Bettsville ****	(C)
			Bowling Green **	(C)
			Cygnet	
			Fostoria **	(C)
			Fremont **	
			Helena **	
			Tiffin **	
			Wayne-Bradner **	(C)
Rittman	IX	A, B	**Akron ****	(C)
			Marshallville	
			Smithville	
			Sterling	
			Wadsworth **	(C)
			Wooster	
Rockford	V	A, B, C	**Celina ****	(C)
			Mendon **	
			Ohio City **	
			Wabash **	
			Willshire-Wren **	(C)

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Rosewood	VI	A,B,C	DeGraff	
			Sidney	
			St. Paris **	(C)
			Urbana **	(C)
			West Liberty	
Rossburg	VI	A,B	Ansonia	
			Arcanum	
			Bradford	
			Gettysburg	
			Greenville	
			Hollansburg	
			New Madison	
			North Star **	(C)
			Union City, OH	
			Versailles	
Rushsylvania	V	A,B	Belle Center	
			Bellefontaine	
			Kenton **	(C)
			Ridgeway	
			West Mansfield	
Russells Point	XV	A,B	Belle Center	
			Bellefontaine	
			DeGraff	
			Huntsville	
			Jackson Center	
			Waynesfield	
Shelby	XVII	A,B	Bucyrus	
			Crestline **	(C)
			Mansfield	
			Shiloh	
Shiloh	VII	A,B	Adario	
			Mansfield	
			Shelby	
Shreve	VI	A,B	Big Prairie	
			Holmesville	
			Millersburg	
			Nashville	
			Wooster	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Sidney	XVI	A,B,C	Anna	
			Botkins	
			DeGraff	
			Fort Loramie	
			Jackson Center	
			Rosewood	
			Versailles	
Smithville	XVI	A,B	Marshallville	
			Orrville	
			Rittman	
			Sterling	
			Wooster	
South Lebanon	XIX	N/A	Mason	
			Morrow	
			Lebanon	
			Waynesville	
			Cincinnati **	(C)
			Little Miami **	(C)
Sterling	VI	A	**Creston ****	(C)
			Rittman	
			Seville **	(C)
			Smithville	
			Wooster	
Stockport	IV	A,B	Bartlett	
			Beverly **	(C)
			Chesterhill	
			McConnelsville	
			Pennsville	
			Watertown **	(C)

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EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Stony Ridge	IX	A,B	**Bowling Green ****	(C)
			Genoa **	(C)
			Luckey	
			Moline	
			Pemberville **	(C)
			Perrysburg **	(C)
			Woodville	
			Toledo **	(C)
Stryker	VI	A,B	Archbold	
			Bryan **	(C)
			Evansport **	(C)
			Wauseon	
			West Unity **	(C)

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EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Sunbury	**XIX**	A,B	Alton **	(C)
			Canal Winchester **	
			Centerburg	
			Cheshire-Lewis Center **	
			Columbus **	
			Croton	
			Delaware **	
			Dublin **	
			Gahanna **	
			Grove City **	
			Groveport	
			Harrisburg **	
			Hilliard **	
			Johnstown	
			Kilbourne **	
			Lockbourne **	
			New Albany **	
			Reynoldsburg **	
			West Jefferson **	
			Westerville **	
			Worthington **	
Swanton	IX	A,B	Delta **	
			Toledo **	
			Holland **	
			Metamora	
			Maumee **	
			Neapolis **	
			Perrysburg **	
			Richfield Center-Berkey	
			Wauseon	
			Whitehouse **	
**Union City			Ansonia	
			Arcanum	
			Ft. Recovery **	
			Greenville	
			Rossburg	
			Versailles	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

** Non-Embarq exchanges.

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Utica-Homer	XVII	A,B	Centerburg	
			Croton	
			Johnstown	
			Martinsburg	
			Mt. Vernon	
			Newark **	(C)
			St. Louisville **	(C)
Van Wert	XV	A,B	**Convoy ****	(C)
			Delphos	
			Middle Point **	(C)
			Ohio City **	(C)
			Scott	
			Venedocia	
			Willshire-Wren **	(C)
Venedocia	VII	A,B	Delphos	
			Lima	
			Middle Point **	(C)
			Ohio City **	
			Spencerville **	(C)
			Van Wert	
Versailles	VII	A,B,C	Ansonia	
			Arcanum	
			Bradford	
			Covington **	(C)
			Fort Loramie	
			Gettysburg	
			Greenville	
			Hollansburg	
			New Madison	
			North Star **	(C)
			Piqua **	(C)
			Rossburg	
			Sidney	
			Troy **	(C)
			Union City, OH	
			Yorkshire	

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EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Warren	XIV	A	Bristolville	
(Lordstown)			Cortland	
(Howland)			Girard **	
(Franklin)			Greene	
(Vienna)			Hartford	
(Champion)			Hubbard **	
(Oak Knoll)			Johnston	
(Leavittsburg)			Kinsman	
(Main)			Lake Milton	
			Mesopotamia **	
			Newton Falls	
			Niles **	
			North Bloomfield **	
			North Jackson **	
			Sharon **	
			Wayland	
			Windham	
			Youngstown **	
Waterville	XIX	A	Bowling Green **	
			Grand Rapids **	
			Haskins - Tontoganey **	
			Toledo **	
			Holland **	
			Maumee **	
			Perrysburg **	
			Whitehouse **	
Wauseon	**XVI**	A,B,C	Archbold	(C)
			Delta **	
			Lyons	
			Fayette **	
			Chesterfield **	
			Gerald	
			Liberty Center	
			Metamora	
			Ridgeville Corners **	
			Stryker	
			Swanton	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

** Non-Embarq exchanges.

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Wayland	VII	A,B	Lake Milton	
			Newton Falls	
			Ravenna **	(C)
			Warren	
			Windham	
Waynesfield	VII	A,B,C	Alger	
			Belle Center	
			Bellefontaine	
			Jackson Center	
			Kenton **	(C)
			Lima	
			Russells Point	
			Wapakoneta **	(C)
			Westminster	
Waynesville	XIX	A,B,C	**Dayton ****	(C)
			Lebanon	
			Mason	
			Morrow	
			South Lebanon	
West Liberty	VI	A,B,C	Bellefontaine	
			DeGraff	
			East Liberty	
			North Lewisburg	
			Rosewood	
			Urbana **	(C)

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
West Manchester	**XVI**	A,B	Arcanum	(C)
			Camden	
			Eaton	
			Eldorado	
			Greenville	
			Hollansburg	
			Lewisburg **	
			New Madison	
			New Paris	
			Phillipsburg **	
West Mansfield	VI	A,B,C	Bellefontaine	
			Byhalia	
			East Liberty	
			Marysville	
			Mt. Victory	
			Raymond	
			Ridgeway	
			Rushsylvania	
			York Center	
Westminster	VII	A,B,C	Ada	
			Alger	
			Kenton **	
			Lafayette	
			Lima	
			Wapakoneta **	
			Waynesfield	
Windham	VII	A	Garrettsville **	
			Newton Falls	
			Ravenna	
			Warren	
			Wayland	

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

** Non-Embarq exchanges.

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS	
Woodville	IX	A,B	**Bowling Green ****	(C)
			Curtice-Oregon **	(C)
			Elmore	
			Fremont **	(C)
			Genoa **	|
			Gibsonburg **	|
			Lindsey **	(C)
			Luckey	
			Moline	
			Pemberville **	(C)
			Perrysburg **	(C)
			Port Clinton	
			Stony Ridge	
			Toledo **	(C)
Wooster	XVII	A,B,C	Apple Creek	
(Madisonburg)			Big Prairie	
(Main)			**Burbank ****	(C)
			Congress **	|
			Creston **	|
			Dalton **	(C)
			Fredericksburg	
			Holmesville	
			Kidron	
			Marshallville	
			Orrville	
			Rittman	
			Shreve	
			Smithville	
			Sterling	
			West Salem **	(C)
			Wilmot **	(C)

* See P.U.C.O. No. 6, Section B, sheets 1 through 3 for the applicable local service and zone rates.

**** Non-Embarq exchanges.** (N)

EXCHANGE AREAS

EXCHANGE	SCHEDULE	ZONES*	EAS POINTS	
York Center	V	A,B	Byhalia	
			Marysville	
			Raymond	
			Richwood **	(C)
			West Mansfield	

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(D)

* Also cancels Seventh Revised Sheet 2
Fifth Revised Sheet 3

LOCAL MEASURED SERVICE

I. DESCRIPTION

Local measured service (LMS) is an optional local service offering providing unrestricted calling within an exchange's toll-free calling area, for which the subscriber pays a monthly access line charge plus a usage charge for each local call.

II. GENERAL REGULATIONS

A. Local measured service is available for residence and business individual line, key and PBX subscribers only.

B. Local service resellers and shared use access to local exchange service will be provided on a local measured service basis only, except where local measured service is not available; then the appropriate nonresidence line or trunk rate applies.

C. During the first 90 days of the local measured service offering in an exchange, service connections charges will not apply in conjunction with local measured service. Following the 90 day period, applicable service connection charges apply for conversion from local measured service to flat-rate service.

D. Combinations of measured service and flat-rate services will not be allowed on the same premises; however, tenants of a reseller/sharer may obtain direct service from the Telephone Company at the measured rate (if in an exchange that offers that service as outlined in paragraph III) or flat rate but not a combination.

E. Local measured service charges will not apply to calls to the Telephone Company business office, repair service, directory assistance or emer-gency services.

F. Operator assistance is not available for local measured service except for special billing as described in IV, D following.

III. LOCAL MEASURED SERVICE AVAILABILITY

Local measured service is available on an experimental basis in the Bellefontaine, Gerald, Lake Milton, Mt. Vernon, Napoleon and Orrville Exchanges. This tariff will remain in effect until modified, extended or removed by the Telephone Company.

LOCAL MEASURED SERVICE

IV. RATES AND CHARGES

Rates for local measured service consist of a basic service charge, a call setup charge and a per minute charge.

A. Basic service charge

The basic service charge depends on the class of service and is found in Section B. Zone rates apply in addition to the basic service charge, where applicable.

B. Call setup charge

The call setup charge applies to each completed call except as noted in II, D. preceding.

Competitive *		**Noncompetitive ***	
Current	Maximum	Current	Maximum
Setup Charge		Setup Charge	
$.03	**$.03**	$.03	$.03

C. Per minute charge

1. The per minute charge applies to each minute a call is in progress except as noted in II, D. preceding.

2. Timing of each call begins when the called party answers or when the caller is connected to automatic answering or recording equipment. Timing ends when the calling party hangs up or when the switching equipment is released.

3. Fractional minutes are rounded up to the next whole minute.

4. Holiday rates apply on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas or the resultant legal holiday when New Year's Day, Independence Day or Christmas fall on other than January 1, July 4, or December 25.

*** A complete list of Competitive and Noncompetitive Basic Local Exchanges can be found in Section C.**

LOCAL MEASURED SERVICE

IV. RATES AND CHARGES (Continued)

C. Per minute charge (Continued)
Rates Between Central Offices
Airline Mileage

	Competitive**		Noncompetitive**		
	Current Rate	Maximum Rate	Current Rate	Maximum Rate	
1. Monday thru Friday					
8 a.m. to 9 p.m.					
0-10 Miles	$.015	$.015	$.015	$.015	
11-23+ Miles	.020	.020	.020	.020	
9 p.m. to 8 a.m.					
0-10 Miles	.009	.009	.009	.009	
11-23+ Miles	.010	.010	.010	.010	
2. Saturday, Sunday and holidays *					
0-10 Miles	.009	.009	.009	.009	
11-23+ Miles	.010	.010	.010	.010	

D. Special Billing for local messages

A special service charge applies for special billing on local calls. This service charge is in addition to the other usage rates for LMS. The charge is **$1.10** per call. (I)

E. Printed detail of local messages

1. Itemized billing of local call details for LMS can be provided to customers upon request where such details are available and facilities permit and must be requested at least 30 days prior to the month in which the customer wants the local call details.

2. Rates

Competitive**	Noncompetitive**
Rate Per Bill	Rate Per Bill
Residence individual line	$ 4.00 $4.00
Business individual line	8.00 8.00
Key trunk	8.00 8.00
PBX trunk	12.00 12.00

* Holidays are defined as Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day.

** A complete list of Competitive and Noncompetitive Basic Local Exchanges can be found in Section C.

EXTENDED LOCAL CALLING SERVICE

I. DESCRIPTION

A. Extended local calling service is a measured rate service provided between specific intrastate exchanges

B. Extended local calling service will be provided to exchanges meeting the criteria for extended area service as outlined in Rule 4901:1-7 of the Ohio Administrative Code.

C. Extended local calling service will be provided in lieu of one-way or two-way extended area service when ordered by the Public Utilities Commission of Ohio. All existing extended area service will continue in its present form unless discontinued by order of the Public Utilities Commission of Ohio.

D. Extended local calling service is available with all classes of service.

E. The rates specified in paragraph III apply only to customer-dialed, one way sent paid calls to the extended exchange(s).

II. AVAILABILITY

Extended local calling service is provided in the following exchanges.

	Exchange In Which Service Is Offered	Exchange(s) Which Can Be Called	Effective Date
*	Apple Creek	Wilmot	09-25-01
*	Marysville	Richwood	09-10-02

III. RATES

A. Extended local calling service is provided at the following per minute rates.

	Monday through Friday	Current Per Minute Rate	Maximum Per Minute Rate
	8 a.m. to 9 p.m.	$.045	$.045
	9 p.m. to 8 a.m.	.025	.025
2.	Saturday, Sunday and holidays**	.025	.025

B. Implementation of extended local calling service will not result in a rate schedule change.

* Two-way Service
** Holidays are defined as Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day.

EXTENDED LOCAL CALLING SERVICE

(D)

* Also Cancels Fifty First Revised Sheet 2
Twenty-Ninth Revised Sheet 3
Twentieth Revised Sheet 3.1
Eighteenth Revised Sheet 3.2
Seventh Revised Sheet 3.3
Fifth Revised Sheet 4

*In Addition, eliminates: Section G, Fifth Revised Sheet 1
Seventh Revised Sheet 2
Section H, Second Revised Sheet 1
Sixth Revised Sheet 2
Fourth Revised Sheet 3
Section I, First Revised Sheet 1
Fourth Revised Sheet 2 and 3
Section J, First Revised Sheet 1
Third Revised Sheet 2 and 3

RESERVED FOR FUTURE USE (C)

(D)

(D)

RESERVED FOR FUTURE USE (C)

(D)

(D)

RESERVED FOR FUTURE USE (C)
(D)

(D)

RESERVED FOR FUTURE USE (C)
(D)

(D)

RESERVED FOR FUTURE USE (C)
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RESERVED FOR FUTURE USE (C) (D)

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RESERVED FOR FUTURE USE (C) (D)

(D)

RESERVED FOR FUTURE USE (C) (D)

(D)

(D)
(D)

United Telephone Company of Ohio
d/b/a CenturyLink

EXHIBIT B

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY OF OHIO
d/b/a CenturyLink

P.U.C.O. No. 5
General Exchange Tariff

CANCELS

Prior P.U.C.O. No. 5
General Exchange Tariff

AND CANCELS

P.U.C.O. No. 6
Local Exchange Tariff

AND CANCELS

P.U.C.O. No.1
Message Toll Telephone Services Tariff

AND CANCELS

P.U.C.O. No. 1
Private Line Service Tariff

United Telephone Company of Ohio provides local and general exchange services

for All Exchange Areas Served in the

STATE OF OHIO *

and

Includes

RATES, RULES AND REGULATIONS
Unless otherwise specified in
the Company's Terms and Conditions located at http://about.centurylink.com/tariffs.

United Telephone Company of Ohio is a wholly owned subsidiary of CenturyLink, Inc. Services offered pursuant to this tariff may be offered under the brand name CenturyLink. All regulated and tariffed services offered by United Telephone Company of Ohio, under its brand name CenturyLink are subject to the terms and conditions of this tariff.

* Indiana rates are applicable to General Exchange Service customers located in Union City, Ohio.

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EXPLANATION OF SYMBOLS

(C) - to signify changed regulations
(D) - to signify discontinued rate or regulation
(I) - to signify increased rate
(M) - to signify matter moved/relocated within the tariff with no change to material
(N) - to signify new rate or regulation
(R) - to signify reduced rate
(S) - to signify reissued matter
(T) - to signify a change in text, but no change in rate or regulation

TRADE NAMES, TRADEMARKS AND SERVICE MARKS USED IN THIS TARIFF

Below is a list of trade names, trademarks and/or service marks for services which are offered in this Tariff. These trade names, trademarks and/or service marks are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. and are used by the Company with express permission. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks will still apply. Trademarks and service marks that are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

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EXPLANATION OF TERMS

Access line - the Telephone Company facility that provides access to local and toll switched networks and is provided from the central office switching point up to and including the termination on the customer's premises in either a terminal block, jack or other point of termination. An access line may be a discrete entity, such as a wire pair or a channel in a multiplex system.

Airline mileage - the standard method for determining distance between two points, the direct or airline distance point-to-point.

Base rate – a uniform rate for any form of exchange service exclusive of mileage from a serving central office. Base rates are provided in a portion of an exchange area set forth in the Basic Local Exchange Service section of this Tariff.

Base rate area - a specific section of an exchange area within which schedule rates for local service apply without exchange line mileage or without special rates in lieu of mileage.

Basic local service - Residential end-user access to and usage of telephone company-provided services over a single line or small business end-user access to and usage of telephone-company-provided services over the primary access line of service, which is the case of residential and small business access and usage is not part of a bundle or package of services.

Central office - a switching unit in one location of a telephone system providing service to the general public, having the necessary equipment and operating arrangement for terminating and interconnecting subscriber lines. More than one central office may be located in the same building.

Central office area - the specific section of territory served by a single central office or by a particular group of central offices located in the same building.

Charges based on costs incurred - see rates or charges based on costs incurred.

Class of service - the term used in describing local exchange service furnished to a subscriber which denotes the nature of use for the service. The Telephone Company furnishes two classes of service, business and residence.

Connecting company - a corporation, association, firm or individual owning and operating one or more central offices and interchanging traffic directly or indirectly with the Telephone Company.

Construction charge - a nonrecurring charge to cover the expense incurred by the Telephone Company for constructing facilities in order to furnish service.

Continuous property - the continuous plot of ground, including and buildings thereon, occupied by a subscriber, which is not separated by public highways or by property occupied by others. However, where a subscriber owns or leases properties on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., which otherwise would be continuous, such properties are considered continuous property provided poles, conduit or submarine cable is not required for the placing of wire facilities between the properties or, if required, are provided and maintained by or at the expense of the subscriber.

EXPLANATION OF TERMS (Continued)

Customer - see subscriber.

Contract - the service agreement between a customer and the Telephone Company under which facilities and/or communication services are furnished.

Customer-provided terminal equipment - devices or apparatus and their associated wiring provided by a customer which are connected to the communications path of the Telephone Company's exchange network either electrically, acoustically or inductively.

CenturyLink Operating Company (a.k.a. CenturyLink LOC) - The term used to describe CenturyLink Corporation's Incumbent Local Exchange Carrier (ILEC).

Entrance facilities - facilities extending from the point of entrance on private property to the premises in which service is furnished.

Exchange - a basic unit for the administration of communication service in a specified area, called the exchange area, which usually embraces a city, town or village and a designated surrounding or adjacent area. It may consist of one or more central offices together with the associated plant used in furnishing communication service to the general public within that area.

Exchange area - the territory included within boundaries of an exchange as shown on maps on file with the Public Utilities Commission of Ohio.

Exchange service - the general telephone service rendered in accordance with General Exchange Tariff provisions. Exchange service is a general term describing as a whole the facilities for local intercommunications, together with the right to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the General Exchange Tariff.

A. Extension service - a classification of exchange service, furnished to a subscriber that is connected on the same central office access line as a main station. Extension instruments may be provided by the telephone company or by the customer on individual line service.

B. Flat rate service - a classification of exchange service furnished a subscriber under tariff provisions for which a stipulated charge is made regardless of the amount of use.

C. Foreign central office service - a classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.

D. Foreign exchange service - a classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.

E. Individual line service - a classification of exchange service which provides that only one main station shall be served by the circuit connecting such station with the central office or other switching unit.

F. Touch-Tone calling service - a classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of push buttons in lieu of a rotary dial.

EXPLANATION OF TERMS (Continued)

Expense incurred by Telephone Company – whenever the term "expense incurred by Telephone Company" is applied in this tariff, such expense will be the actual expenditure by the Telephone Company for material, labor, engineering, supervision, motor vehicle, tools and any other expenditure incident to the situation.

Flat rate service - a class of local exchange service that allows unlimited local calling at a fixed recurring monthly charge.

Grade of service – a measurement used to determine equipment quantities required to provide adequate calling capacity based on the percentage of calls attempted during the average busy hour of the busy season which have a probability of encountering busy conditions.

A grade of service is used in describing exchange service with respect to the number of customers that may be served on a local access line. The Telephone Company furnishes the following grade of service: One-Party.

Harm - electrical hazards to telephone company personnel, damage to telephone company equipment, malfunctions of telephone company billing equipment and degradation of service to persons other than the user of the subject terminal equipment as well as the calling or called party.

Individual line - a central office line designed for the connection of one primary station only.

Interface - that point on the premises of the customer at which provision is made for connection of customer-provided facilities to exchange facilities provided by the Telephone Company.

Local service - see Basic Local Service

Local calling area - that area throughout which an exchange subscriber paying a given rate has calling privileges without the payment of a toll message charge. A local calling area may be one or more than one exchange.

Local service area - that area throughout which an exchange subscriber paying a given rate obtains telephone service without the payment of a toll message charge. A local service area may be made up of one, or more than one, central office.

Main station - see telephone station

Message - a communication between telephone stations requiring the use of telephone central office facilities.

A. Local message - a message from a subscriber's telephone station to another telephone within the same local service area and furnished under the provisions of the exchange tariff.

B. Toll message - a message between stations in different local service areas and furnished under the provisions of the toll tariff applicable.

EXPLANATION OF TERMS (Continued)

Move charge - the charge which, under certain conditions, a subscriber is required to pay, when at his request, his service is continued under the same or superseding contract at a different location on the same premises within the same building.

Normal exchange - the exchange that serves the exchange area in which the subscriber is located.

Operator's set - a telephone used by an operator at the switchboard con-sifting of a receiver, transmitter and cords for connecting it with the switchboard.

Premises - a premises can be any of the following: a portion of an individual house or building entirely occupied by one family; one flat or apartment occupied by one family; any room of an office building; two or more floors of an office building; or)

A. Two or more entire buildings used and occupied solely by the subscriber at one time when those buildings are connected by enclosed passageways (overhead bridges, tunnels, or at ground level) or by common basements, permitting access from one building to the other, or when there is full access between adjoining buildings by means of doorways or open archways; provided such passageways, basements, doorways and archways are suitable for the routing and proper protection of inside cable or wire type facilities; or

B. Portions of two or more buildings, used and occupied by the subscriber at one time when such portions of the buildings are made continuous between the areas used and occupied by the subscriber by means of enclosed passageways (overhead bridges, tunnels, or at ground level), or by a common basement used and occupied solely by the subscriber, or when there is full access by means of doorways or open archways between the areas used and occupied by the subscriber in adjoining buildings; provided such passageways, basements, doorways and archways are suitable for the routing and proper protection of inside cable or wire type facilities.

NOTE: In the event that a subscriber refuses to allow the Telephone Company to install inside cable and wire type facilities in the passageways, basements, doorways or archways referred to in 1 and 2 above, the buildings or portions of buildings involved shall be considered as separate premises.

EXPLANATION OF TERMS (Continued)

Primary station - the first station directly connected with a central office by an individual line circuit. Subsequent stations are classified as extensions.

Private property - the continuous plot of ground, owned or leased, not separated by public highways or by property occupied by others.

Public highways - a road, street, highway, lane or alley under the control of and kept by the public.

Right-of-way - the right which the Telephone Company obtains to use the land of another for purpose of installing, constructing, operating and maintaining its facilities. The phrase "right-of-way" also means a strip of land which the Telephone Company has acquired the right to use for its facilities.

A. Private right-of-way - a right-of-way on private property not a part of a public road or highway.

B. Public right-of-way - a right-of-way on public property under control of and maintained by a governmental agency such as a road or highway.

Service connection charge - a nonrecurring charge applying to the establishment of service for a subscriber and certain subsequent additions or changes to that service.

Subscriber - the individual who contracts for telephone service, communication services and/or facilities and is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company.

Suspension of service - a temporary discontinuance of service at the subscriber's request without termination of contract.

Terminal - the designation given equipment with which a circuit is connected or the equipment on which a circuit terminates.

Touch-Tone Service - the originating of a telephone call through the use of a bank of push buttons usually located in or associated with a telephone instrument in lieu of the standard rotary type dial.

Zone rate area - a clearly defined area of an exchange located outside base rate areas, divided into zones or bands within which an additional charge, in lieu of mileage, is made for each grade of line (class of service).

GENERAL REGULATIONS

This tariff does not permit, by a certified local exchange carrier or any other entity, the purchase of local residential service for resale as business service. Nor does this tariff permit the purchase of Lifeline telephone service, for resale to other than qualifying Lifeline customers. Such resale is prohibited.

I. DESCRIPTION

The following general regulations are applicable in addition to other regulations, rates and charges specified in other sections of this tariff as they may be revised, added to or supplemented by superseding sheets.

II. LIABILITY AND OBLIGATION OF TELEPHONE COMPANY

A. Availability of facilities

The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable facilities and rights-of-way without unreasonable expense and to provide for the installation and testing of those facilities required incident to the furnishing and maintenance of that service.

B. Unauthorized Access and Hacking

Except for physical damage to Customer’s transmission facilities or Customer premise equipment directly caused by the Company’s negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, Customer’s equipment, data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or Customer premise equipment. Customer is responsible for any Company service or usage charges resulting from any such unauthorized access, unless a tariff, schedule or other written agreement expressly states otherwise.

C. Liability of Telephone Company

1. Due to the fact that the subscriber has exclusive control of his communications over facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished him by the Telephone Company, and because of unavoidable errors incident to the services and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Telephone Company are subject to terms, conditions and limitations as herein specified.

GENERAL REGULATIONS

II. LIABILITY AND OBLIGATION OF TELEPHONE COMPANY (Continued)

C. Liability of Telephone Company (Continued)

2. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, error or defects in transmission occurring in the course of furnishing service or other facilities and not caused by customer-provided equipment or facilities or by the negligence of the subscriber or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall be governed by the provisions in Chapter 4901:1-6, Ohio Administrative Code.

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

3. The subscriber indemnifies and saves the Telephone Company harmless against claims for libel, slander or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with facilities of the Telephone Company, apparatus and systems of the subscriber; against all other claims arising out of any act or omission of the subscriber connection with facilities provided by the Telephone Company; and against any and all losses from damage to the subscriber's facilities or equipment attached or connected to facilities furnished by the Telephone Company.

D. Message Transmitting

Except as otherwise specifically provided in this tariff, the Telephone Company does not transmit messages but offers the use of its facilities for communications between subscribers.

E. Defacement of Premises

The Telephone Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the attachment of Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof when such defacement or damage is not the result of negligence of the Telephone Company.

F. Use of Connecting Company Lines

When lines of another telephone company are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company shall not be held liable for any act or omission of the other company.

GENERAL REGULATIONS

II. LIABILITY AND OBLIGATION OF TELEPHONE COMPANY (Continued)

G. Service at Outdoor Locations

The Telephone Company will refuse to provide, maintain or restore service at outdoor locations unless subscriber agrees in writing to indemnify and save harmless the Telephone Company from and against any and all loss or damage that may result to telephones, apparatus, wiring or other equipment furnished by the Telephone Company at such locations.

H. Subscriber Billing Adjustments for Local Exchange Service

The Telephone Company incorporates by reference, and will adhere to, the guidelines for subscriber billing adjustments for local exchange service.

III. APPLICATION FOR SERVICE

A. The Telephone Company reserves the right to refuse service to an applicant who has an outstanding account for local exchange service with the Telephone Company until the amount due is paid in full.

B. When an application for service is cancelled before the service is established, the applicant or subscriber will be required to reimburse the Telephone Company for all expenses incurred in connection with the application for service and installation of facilities before cancellation is received; however, this charge is not to exceed the service connection and contract termination charges applicable if the service had been established.

C. Any change in rates or regulations authorized by the Public Utilities Commission of Ohio effects a modification of all contracts for service to that extent, without further notice.

GENERAL REGULATIONS

IV. ADVANCE PAYMENTS

The Telephone Company may require applicants to make such advance payments as service connection charges, installation charges and special construction charges as necessary to protect the Telephone Company's local exchange service revenues. The amount of the advance payment will be credited to the subscriber's account as applying to any indebtedness under the contract.

V. DEPOSITS

A. The Telephone Company may, in order to safeguard its interest or those of an Interexchange Carrier (IXC) for whom the Telephone Company is an authorized agent, may require an applicant or a customer to make a suitable deposit to be held by the Telephone Company or IXC or provide a third party guarantor in lieu of a deposit as a guarantee of the payment of telephone service charges. The Telephone Company must inform the applicant or customer of all options available for meeting the requirements.

Local exchange service shall be provided to local service applicants who are able to meet the deposit requirements for local service regardless of whether the applicant is able to meet the deposit requirements for the provisioning of toll service.

B. The deposit amounts shall not exceed the requirements set forth in Ohio Administrative Code 4901:1-6-12.

GENERAL REGULATIONS

VI. CHARGES FOR SERVICE

A. The Telephone Company will endeavor to mail its bills for telephone service on or before the same date each month.

B. The subscriber is responsible for prompt payment each month of all charges for facilities and services, including charges for all calls originated at or collect, third number or special billed calls accepted at such facilities.

C. Charges for local telephone service, equipment and facilities are payable monthly in advance and are payable on receipt, except the following:

1. Charges for toll messages. (Billed in arrears.)

2. Fractional part of the current billing month is the pro rata share of monthly charge when service is established.

3. Change in billing date will be charged pro rata share of service received.

D. If the bill is not paid 14 days from the postmark or the bill date that is represented on the bill, the account will be considered delinquent.

E. A delinquent account may subject the subscriber's service to temporary disconnection.

The Telephone Company is responsible for notifying the subscriber before service is disconnected.

The Telephone Company may only disconnect a subscriber’s regulated local telephone service for non-payment of regulated local service charges.

F. Each month shall be considered to have 30 days for the purpose of computing charges and shall be the basis for computing fractional portions of monthly billing, pro rata charges and adjustments to customer accounts.

G. Failure to receive a bill will not exempt a subscriber from prompt payment of any sum or sums due the Company.

H. The Telephone Company will apportion partial payments to regulated local exchange charges first before applying to any toll charges.

GENERAL REGULATIONS

VII. LATE PAYMENT CHARGE

A late payment charge of one and one-half (1.5%) percent or $5.00, whichever is greater, will be applied to the current month's residential customer bills which remain unpaid after the due date. The late payment charge will not be applied until the unpaid balance reaches $32.00 or more on all regulated services. Each residential customer account shall be permitted a one-time waiver of a monthly late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied, and upon the request of the customer.

A late payment charge of one and one-half (1.5%) percent or $10.00, whichever is greater, will be applied to the current month's business customer bills which remain unpaid after the due date. The late payment charge will not be applied until the unpaid balance reaches $10.00 or more on all regulated services.

A. Payments will not be considered delinquent if the account is paid in full by the due date. The due date printed on the bill will not be sooner than nineteen days after the postmark on the bill.

B. The late payment charge will not be applied to any amount billed as taxes by federal, state or local governments.

C. The late payment charge will not be applied to any previous late payment charges.

D. The late payment charge will not apply to any Interexchange Carrier billing to which a late payment fee has already been rendered by an Interexchange Carrier.

E. The late payment charge will not apply to amounts that are in dispute.

F. Late payment charges will not apply to service order charges associated with commencement of Lifeline service.

GENERAL REGULATIONS

VIII. APPLICATION OF BUSINESS AND RESIDENCE SERVICE

Although the location at which a subscriber's telephone service is established or the type of directory listing desired may in most cases serve as a satisfactory basis for determining whether business or residence rates apply, determination as to whether such service should be classified as business or residence depends on the character of use made of the service.

A. Business rates apply at the following locations:

At all business locations and at all other locations where the use is primarily or substantially of a business, professional, institutional, occupational, civic or fraternal nature or where a business listing is furnished.

B. Residential rates apply in the following locations:

1. In private residences, residential rooms, apartments of hotels, motels or apartment houses and nursing homes (residential rooms) where the primary use of the service is of a social or domestic nature and where the business use, if any, is merely incidental and a business listing is not provided.

2. In churches where use of service is confined to activities of the particular church. This service will be furnished only on an individual line basis if the service is located in the church or if in the residence of a clergyman but listed in the name of the church.

3. When furnished at any location as an access to a repeater control and/or auto patch facility of an authentic amateur radio repeater operations or society which are licensed as a primary station by the Federal Communications Commission and prohibited from providing commercial transmissions, pursuant to FCC Part 97, Section 5 (47 CFR Section 97.5). The Telephone Company has the authority to request a copy of the amateur radio station license prior to the installation of service.

C. When it is determined that a subscriber to residence service is using the service in such a manner that it should be classified and charged for a business service under the above provisions, the Telephone Company will discontinue the service of such subscriber in the event he refuses to permit his service to be classified as business service and pay the applicable business rate. The Telephone Company is responsible for notifying the subscriber before service is disconnected.

GENERAL REGULATIONS

IX. GRADE OF LINES OFFERED (Commonly Referred to as Class of Service)

A. The Telephone Company furnishes the following grades of lines:

Residence and Business Service

B. The maximum number of primary stations on any one line within an exchange shall not exceed one.

C. Business and residence services on the same line shall not be permitted.

D. The rates and charges for the grade of line services are listed in Section 2 for each exchange.

X. OWNERSHIP OF EQUIPMENT AND FACILITIES

A. Equipment and lines furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company, whose agents and employees have the right to enter said premises during normal Company working hours for the purpose of installing, inspecting and maintaining or repairing the equipment and lines, or for the purpose of making collections from coin boxes, or upon termination of service for the purpose of removing such equipment and lines.

B. The Company's agent will, upon request, show his credentials or emblems of authority and state the reasons for requesting access to subscriber's premises.

XI. USE OF EQUIPMENT AND FACILITIES

A. The telephone service provided to a subscriber shall not be used for receiving, transmitting or delivering any messages or communication of which a consideration has been or is to be paid to any party other than the Telephone Company except as may be allowed by the rules and regulations of this tariff.

B. Customers must have the Telephone Company-provided instrument connected for test purposes if a Telephone Company instrument is provided.

GENERAL REGULATIONS

XII. UNAUTHORIZED ATTACHMENTS OR CONNECTIONS (Continued)

A. No equipment, apparatus, circuit or device not furnished by the Telephone Company shall be attached to or connected with the facilities furnished by the Telephone Company, whether physically, acoustically or otherwise, except as provided in this tariff. In case such unauthorized attachment or connection is made, the Telephone Company shall have the right to remove or disconnect the same, or suspend the service during the continuance of said attachments or connections, or to terminate the service.

B. Devices provided by the customer to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the customer by the Telephone Company, provided any such device does not involve direct electrical connection to the Telephone Company except as provided for in the terms and conditions found at http://about.centurylink.com/legal.

C. The provisions of paragraph A preceding shall not be construed or applied to bar a customer from using devices which enhance his use of the facilities of the Telephone Company in the service for which they are furnished under this tariff provided any such device so used, in the opinion of the Company, would not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to, except as provided for in the terms and conditions found at http://about.centurylink.com/legal, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the telephone system or otherwise injure the public in its use of the Telephone Company's services.

D. The Telephone Company is responsible for notifying the subscriber before service is disconnected.

E. Telephone Company-provided terminal equipment or protective circuitry will be directly connected in accordance with Part 68 of the FCC Rules and Regulations which requires the installation of a standard plug and jack arrangement. While standard jacks are required by Part 68 of the FCC Rules and Regulations, non standard jacks may be used as a means of connection for grandfathered equipment when standard jacks are not available.

GENERAL REGULATIONS

XIII. TRANSFER OF SERVICE

The service of a subscriber may be transferred with consent of the subscriber provided there is no relocation or interruption of service subject to the following regulations:

A. Regulations contained in this tariff shall apply to transferee.

B. Business service

1. To another individual, partnership, association or corporation, provided the transferee assumes all outstanding indebtedness for such service and the unexpired portion of the initial Contract period applicable to such service, if any.

2. To a receiver, trustee or other person appointed by a court or acting pursuant to law in bankruptcy, receivership, reorganization, in-solvency, liquidation or other similar proceedings, provided transferee assumes the unexpired portion of the initial contract period applicable to such service, if any.

C. Residence service

To another individual who is a member of the same family provided the transferee assumes all outstanding indebtedness for such service and the unexpired portion of the initial contract period applicable to such service, if any.

XIV. USE OF SERVICE AND FACILITIES

A. The Telephone Company reserves the right to limit conversation time in time of emergency resulting in a shortage of facilities.

B. Subscriber service is furnished only for use by the subscriber, his family, employees or representatives, persons residing in the subscriber's household or guests of the subscriber except as allowed by the rules and regulations of this tariff. The Telephone Company will refuse to install subscriber service or to permit such service to continue on premises of public or semipublic nature located so that the public in general may use the service except as permitted for payphone line service.

GENERAL REGULATIONS

XV. TELEPHONE NUMBERS

The subscriber has no right in the telephone number provided by the Telephone Company nor any right to continue service through any particular central office. The Telephone Company reserves the right to change the telephone number or the central office designation, or both, at any time that it becomes necessary in the interest of conducting the business of the Telephone Company.

XVI. MISUSE OF FACILITIES

The Telephone Company may discontinue telephone service, after notification, to any individual, partnership, association or corporation who uses or permits use of the facilities furnished by the Telephone Company in the following manner:

A. Using the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls.

B. Using the service for any purpose other than as a means of communication.

C. Using the service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge except as allowed by the rules and regulations of this tariff.

D. The obtaining, or attempting to obtain, or assisting another to obtain, or attempting to obtain, local or message toll telephone service by re-arranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representation or false credit device, or by or through any other fraudulent means or device whatsoever with intent to avoid the payment, in whole or part, of the regular charge for service.

E. Causing or allowing Telephone Company equipment to be tampered with, damaged or destroyed through negligence.

F. When service is restored after denial, the Telephone Company will make a pro rata allowance at the scheduled rate for the service denied for the entire period of denial.

G. Violation of Part 68 of the FCC Rules and Regulations pertaining to connection of FCC registered terminal equipment. Such violations may cause a temporary discontinuance of service.

GENERAL REGULATIONS

XVII. INSTALLATION, MAINTENANCE AND REPAIRS

A. The subscriber shall be required to provide all suitable commercial power and associated conduit and outlets where required in order to operate any equipment provided by the Telephone Company.

B. The Telephone Company will not install and maintain service and facilities at locations that are or may be hazardous or dangerous to its employees or property unless suitable arrangements are made.

C. The normal costs of maintenance and repair of the Telephone Company's equipment and facilities will be assumed by the Telephone Company if replacement parts can be obtained without incurring abnormal or excessive costs. In case of damage, loss or destruction of any of the Company's property due to negligence or willful act of the subscriber or other persons authorized to use the service, and not due to daily usage or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Telephone Company in connection with the replacement of the property or of the restoration to its original condition. Unless authorized by the Telephone Company, a subscriber is not permitted or allowed to permit others to install, rearrange, disconnect, remove or repair any instruments or apparatus of the Telephone Company.

D. Where equipment or facilities of the subscriber are connected to equipment or facilities of the Telephone Company, refer to http://about.centurylink.com/legal.

XVIII. BOUNDARIES

The following regulations are applicable with respect to boundaries of exchange and base rate areas.

A. Where the boundary line of an area is shown on the map as following along one side of a road, that boundary line is considered, without further indication, as being located 150 feet from the traveled portion on that side of the road.

B. Where the boundary line of an area follows along one side of a road, a building which has an entrance to that road at a point where that road is included in that area is considered to be in that area regardless of the geographical location of such building.

C. Where the boundary line of an area follows with the center of a road, a building which is located on the side of the road included in that area and which has an entrance to that road at a point where that side of the road is included in that area is considered to be in that area, regardless of the geographical location of such building.

D. Where the boundary line of an area follows along the boundary line of a political subdivision, a private property line, or a line which is shown on the map as being a stated distance from a given point, a railroad, a river or creek, a building which has an entrance to a road at a point where that road is included in that area is considered to be in that area, regardless of the geographical location of such building.

GENERAL REGULATIONS

XVIII. BOUNDARIES (Continued)

E. Where a building has entrances into more than one area, the principal entrance shall determine the area in which such building is considered to be located. In no case shall such a building be considered to be located in more than one area.

F. All units of a multi-unit building, such as a two-family house, an apartment house or an industrial building, are considered to be in the same area.

G. All buildings and premises of a subscriber on his continuous property are considered to be in the same area.

H. All buildings and premises on the continuous property of a common endeavor, such as an estate, amusement park or airport, are considered to be in the same area as the owner or operator of the common endeavor. However, each occupant of such building or premises may subscribe to his own service. This regulation is applicable to every occupant of such buildings or premises, whether or not a part of or concerned in the common endeavor.

I. In the case of the developments, such as trailers, tourist camps or housing projects where the various buildings, trailers or other structures are occupied by persons who are not a part of a common endeavor, private streets, roads and driveways in such developments are considered to be public roads for the purpose of determining the road to which a building, trailer or other structure has an entrance. Each of the foregoing will be considered separately for the purpose of determining the area from which it will be served.

XIX. RE-ESTABLISHMENT OF SERVICE FOLLOWING DAMAGE TO OR DESTRUCTION OF SUBSCRIBER'S PREMISES

In the event of damage to or destruction of a subscriber's premises by fire, flood or other like disaster, no service connection, move or change charge will apply to the reestablishment of the same or less service furnished to such subscriber prior to such damage or destruction when on the same continuous property of the subscriber.

GENERAL REGULATIONS

XX. TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

A. The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with part 64.401, Appendix A, of the Federal Communications Commissions' (FCC's) Rules and Regulations.

B. Regulations, rates and charges are specified in CenturyLink's Operating Companies FCC No. 1, Access Service Tariff, Section 13.

XXI. SCHOOL AND LIBRARY DISCOUNTS

A. Pursuant to Case No. 97-632-TP-COI and to FCC Docket No. 96-45, FCC 97-157 (Universal Service Order), schools and libraries may be eligible for reduced rates funded by the federal universal service fund.

XXII. TELECOMMUNICATION RELAY SERVICES

Customers will be assessed a monthly per line charge to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

GENERAL REGULATIONS

XXIII. TERMINATION OF SERVICE AT THE SUBSCRIBER'S REQUEST

A. General Regulations

1. If service is discontinued within a period less than one month following the date of installation, the minimum charge for one month's use of service equipment and facilities at the rate in effect during the period of service plus any charges for toll service, service connection, nonrecurring and construction charges will apply.

2. After the subscriber has received service for more than one month, the charges are for the period for which service or facilities are furnished. The charge for a fractional part of a month is the pro rata portion of the monthly charge based on a 30 day month.

3. In cases when service and facilities terminate and the initial contract period is more than one month, the termination charges will be the charges due for the unexpired portion of the initial contract period.

4. When one service furnished the same subscriber within the initial month is superseded by another service at the same location, a pro rata charge is made for the actual amount of each of the services furnished. If service is discontinued within the initial month, the rate for the last furnished service is charged for the balance of the unexpired minimum period.

5. If service is superseded by one service to another service during the initial month and if it is necessary to discontinue a part of the existing equipment and facilities, the minimum charge for one month will apply to the discontinued equipment and facilities.

B. Change Of Name Contract

Minimum charges for service do not apply to service and facilities terminated when such service and facilities are contracted for in another name without lapse of charges for service and facilities and when no service connection charge is made for the transfer of service and facilities.

GENERAL REGULATIONS

XXIV. TERMINATION OF SERVICE BY THE COMPANY

A. General Regulations

1. The Telephone Company must notify, or attempt to notify, a subscriber before service is refused or disconnected when any of the following conditions exist:

   a. A violation of or noncompliance with the Commission's current regulations governing service supplied by the Telephone Company;

   b. A violation of or noncompliance with the Telephone Company rules or tariffs;

   c. A failure to comply with municipal ordinances or other laws pertaining to telecommunications services; or

   d. A refusal by the subscriber to permit the Telephone Company necessary accesses to its facilities or equipment.

2. The Telephone Company may not disconnect the local exchange or Interexchange service or a subscriber who pays the Company the total amount due (or an amount agreed upon between the Company and the subscriber to prevent disconnection) on the customer's account by the close of business on the disconnection date listed on the disconnection notice.

3. The Telephone Company may disconnect the subscriber’s service without notice for emergency reasons, upon a court order, or if service was obtained in violation of Section 1, paragraph X. and XI. of this tariff.

4. If a subscriber or a member of the subscriber's household demonstrates that disconnection of service would be especially dangerous to the customer's health, the Telephone Company must consider the circumstances when offering extended payment arrangements to avoid disconnection. Payment arrangements shall be offered regardless of the credit class of the subscriber.

5. Residential customers whose telephone services have been temporarily denied for nonpayment will continue to have access to 9-1-1 Service (outgoing service only) for 14 days.

6. Disconnection of a customer's service shall be made in accordance with O.A.C. Rules 4901:1-6.

BASIC LOCAL EXCHANGE SERVICE

I. GENERAL REGULATIONS

A. Exchange Classification

For purpose of determining exchange service monthly base rates, exchanges are classified in rate groups according to the total main stations in a local calling area and are designated as competitive or noncompetitive based upon current alternative regulation approved by the Public Utilities Commission of Ohio. The local calling area is the area within which customers make calls without payment of message toll charges and may include more than one exchange. For the purpose of this regulation, "main telephone" is the total number of main stations or equivalent main stations.

B. Rate Schedule Classification and Limits

Exchange Rate Schedule	Total Main Telephones Local Service Area
Schedule IV	6,001 - 12,000
Schedule V	12,001 - 25,000
Schedule VI	25,001 - 50,000
Schedule VII	50,001 - 100,000
Schedule VIII	100,001 - 200,000
Schedule IX (Excludes Mason)	200,001 - 750,000
Schedule X Competitive (Mason only)	200,001 - 750,000
Schedule XI Competitive (Lebanon only)	200,001 - 750,000
Schedule XII Competitive (Lima only)	50,001 - 100,000
Schedule XIII Competitive (Mansfield only)	50,001 - 100,000
Schedule XIV Competitive (Warren only)	200,001 - 750,000
Schedule XV Competitive	12,001 - 25,000
Schedule XVI Competitive	25,001 - 50,000
Schedule XVII Competitive	50,001 - 100,000
Schedule XVIII Competitive	100,001 - 200,000
Schedule XIX Competitive	200,001 - 750,000

See V. of this section for a listing of exchange areas and schedules.

C. Base Rate Area

The base rate area of all exchanges is the corporate limits of these exchanges at the date of this Tariff, unless otherwise defined by map description in this Tariff.

D. Total main stations in the local service area of each exchange shall be verified using the Telephone Company's station report of stations in service.

BASIC LOCAL EXCHANGE SERVICE

II. COMPETITIVE BASIC LOCAL EXCHANGES

The exchanges shown below have been deemed competitive. The pricing flexibility accorded them has been defined in Case No. 05-1305-TP-ORD.

Competitive Exchanges	Case Number	Approval Date	Anniversary Date
Lebanon	07-760-TP-BLS	12/19/07	12/19/08
Mason	07-760-TP-BLS	12/19/07	12/19/08
South Lebanon	07-760-TP-BLS	12/19/07	12/19/08
Waynesville	07-760-TP-BLS	12/19/07	12/19/08
Anna	08-1041-TP-BLS	12/17/08	12/17/09
Archbold	08-1041-TP-BLS	12/17/08	12/17/09
Botkins	08-1041-TP-BLS	12/17/08	12/17/09
De Graff	08-1041-TP-BLS	12/17/08	12/17/09
Defiance	08-1041-TP-BLS	12/17/08	12/17/09
Delphos	08-1041-TP-BLS	12/17/08	12/17/09
Johnstown	08-1041-TP-BLS	12/17/08	12/17/09
Lexington	08-1041-TP-BLS	12/17/08	12/17/09
Lima	08-1041-TP-BLS	12/17/08	12/17/09
Mansfield	08-1041-TP-BLS	12/17/08	12/17/09
Marysville	08-1041-TP-BLS	12/17/08	12/17/09
Morrow	08-1041-TP-BLS	12/17/08	12/17/09
Mt. Vernon	08-1041-TP-BLS	12/17/08	12/17/09
Napoleon	08-1041-TP-BLS	12/17/08	12/17/09
Orrville	08-1041-TP-BLS	12/17/08	12/17/09
Pataskala	08-1041-TP-BLS	12/17/08	12/17/09
Russells Point	08-1041-TP-BLS	12/17/08	12/17/09
Shelby	08-1041-TP-BLS	12/17/08	12/17/09
Sidney	08-1041-TP-BLS	12/17/08	12/17/09
Smithville	08-1041-TP-BLS	12/17/08	12/17/09
Utica	08-1041-TP-BLS	12/17/08	12/17/09
Van Wert	08-1041-TP-BLS	12/17/08	12/17/09
Warren	08-1041-TP-BLS	12/17/08	12/17/09
Waterville	08-1041-TP-BLS	12/17/08	12/17/09
Wooster	08-1041-TP-BLS	12/17/08	12/17/09
Bellefontaine	09-151-TP-BLS	06/03/09	06/03/10
Eaton	09-151-TP-BLS	06/03/09	06/03/10
Greenville	09-151-TP-BLS	06/03/09	06/03/10
Hebron	09-151-TP-BLS	06/03/09	06/03/10
Mt. Gilead	09-151-TP-BLS	06/03/09	06/03/10
North Benton	09-151-TP-BLS	06/03/09	06/03/10
Sunbury	09-151-TP-BLS	06/03/09	06/03/10
Wauseon	09-151-TP-BLS	06/03/09	06/03/10
West Manchester	09-151-TP-BLS	06/03/09	06/03/10

BASIC LOCAL EXCHANGE SERVICE

III. EXCHANGE AREA RATES

The rates listed below include Touch-Tone Service. The applicable zone rate as found in IV. of this section applies in addition to the appropriate line rate.

FLAT RATE SERVICE

Schedule	RESIDENCE INDIVIDUAL LINE		BUSINESS INDIVIDUAL LINE		PAYPHONE LINE (1)	
	Initial	Maximum	Initial	Maximum	Initial	Maximum
IV	$14.95	14.95	$32.45	$32.45	$14.79	$64.90
V	15.50	15.50	34.65	34.65	14.79	69.30
VI	16.05	16.05	36.80	36.80	14.79	73.60
VII	16.50	16.50	39.05	39.05	14.79	78.10
VIII	17.05	17.05	41.25	41.25	14.79	82.50
IX	17.60	17.60	43.45	43.45	14.79	NA
X*	17.60	18.85	43.45	44.70	14.79	NA
XI*	16.50	17.75	39.05	40.30	14.79	NA
XII*	16.50	17.75	39.05	40.30	14.79	NA
XIII*	16.50	17.75	39.05	40.30	14.79	NA
XIV*	17.60	18.85	39.05	40.30	14.79	NA
XV*	15.50	16.75	34.65	35.90	14.79	NA
XVI*	16.05	17.30	36.80	38.05	14.79	NA
XVII*	16.50	17.75	39.05	40.30	14.79	NA
XVIII*	17.05	18.30	41.25	42.50	14.79	NA
XIX*	17.60	18.85	43.45	44.70	14.79	NA

* Competitive Local Calling Area.
(1) The rates and terms for payphones are governed by 96-1310-TP-COI.

BASIC LOCAL EXCHANGE SERVICE

IV. EXCHANGE CIRCUITS AND ZONES CHARGES

A. Exchange circuits are those serving individual line main stations located outside the base rate area but within a central office area.

B. A zone is a clearly defined area of an exchange located outside the base rate area which has been established for the purpose of charging subscribers located within such zone an additional charge.

C. Any individual exchange area having zones and zone rates may or may not contain all zones.

D. Telephone service furnished outside the base rate area but within the same central office will incur zone charges as provided hereinafter.

E. Zones and zone rates are applicable in all Telephone Company exchange areas except Moline and South Lebanon.

F. The applicable zone charge will apply to all new subscriber service.

Zone	Monthly Rate
	Individual Line Initial
A	$1.20
B	2.75
C	5.25

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Ada	VIII	A,B	Alger Bluffton Dunkirk Findlay ** Kenton ** Lafayette Lima Westminster
Adamsville	VII	A,B,C	Cambridge ** Conesville ** Dresden ** New Concord ** Norwich ** West Lafayette ** Zanesville **
Adario	VI	A,B	Mansfield Shiloh
Alexandria	IX	A,B	Columbus ** Granville ** Johnstown Newark ** Pataskala Reynoldsburg **
Alger	VII	A,B,C	Ada Belle Center Kenton Lima Waynesfield Westminster
Andover	VI	A,B,C	Ashtabula ** Colebrook ** Dorset ** Greene Jefferson Kinsman New Lyme Pierpont **
Anna	XV	A,B	Botkins Fort Loramie Jackson Center Sidney

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Ansonia	VI	A,B	Arcanum Bradford Gettysburg Greenville Hollansburg New Madison Rossburg Union City, OH Versailles
Apple Creek	V	A,B	Fredericksburg Kidron Orrville Wooster
Arcanum	VI	A	Ansonia Bradford Eldorado Gettysburg Greenville Hollansburg Laura ** New Madison Phillipsburg ** Rossburg Union City, OH Versailles West Manchester
Archbold	XVI	A,B,C	Bryan ** Evansport ** Fayette ** Napoleon Ridgeville Corners ** Stryker Wauseon West Unity **

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Bartlett	VI	A,B	Amesville ** Athens ** Barlow ** Beverly ** Chesterhill Little Hocking ** Marietta ** Watertown **
Beaverdam	VI	A	Bluffton Cairo Lafayette Lima
Belle Center	VI	A, B, C	Alger Bellefontaine Huntsville Kenton Ridgeway Rushsylvania Russells Point Waynesfield
Bellefontaine	XVI	A, B, C	Belle Center DeGraff East Liberty Huntsville Jackson Center Mt. Victory North Lewisburg Ridgeway Rushsylvania Russells Point Waynesfield West Liberty West Mansfield
Bellville	VII	A, B, C	Butler Chesterville Fredericktown Johnsonville ** Lexington Lucas Mansfield

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Berlin Center	VIII	A, B	Canfield ** Damascus Lake Milton North Benton North Jackson ** Salem ** Youngstown **
Big Prairie	VI	A, B, C	Lakeville ** Millersburg Nashville Shreve Wooster
Bloomdale	VII	A,B	Arcadia ** Bowling Green ** Cygnet Findlay ** Fostoria ** North Baltimore ** Portage Van Buren ** Wayne-Bradner **
Bluffton	VII	A,B,C	Ada Beaverdam Cairo Findlay ** Lafayette Lima Ottawa Pandora **
Botkins	XVI	A,B,C	Anna Fort Loramie Jackson Center Sidney Wapakoneta **

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES (1)	EAS POINTS
Bradford	VII	A,B,C	Ansonia Arcanum Covington ** Gettysburg Greenville Hollansburg Laura ** New Madison Piqua ** Rossburg Troy ** Versailles
Bristolville	VII	A,B	Cortland Greene Johnston Mesopotamia ** North Bloomfield ** Warren
Bucyrus	VI	A,B,C	Chatfield Crestline ** Galion ** Lykens Nevada ** New Winchester Shelby
Butler	VII	A,B	Bellville Danville Fredericktown Lexington Lucas Mt. Vernon Mansfield
Byhalia	V	A,B	Marysville Mt. Victory Richwood ** West Mansfield York Center

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Cairo	VII	A	Beaverdam Bluffton Columbus Grove ** Gomer Lima Vaughnsville **
Caledonia	VI	A,B,C	Galion Mt. Gilead Marion ** New Winchester
Camden	IV	A,B,C	Eaton Eldorado Gratis ** Morning Sun ** New Paris West Manchester
Cardington	VI	A,B,C	Ashley ** Chesterville Marengo Marion ** Mt. Gilead Waldo **
Centerburg	VIII	A,B,C	Chesterville Croton Delaware ** Kilbourne ** Marengo Mt. Gilead Mt. Vernon Newark ** Sunbury Utica-Homer

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Chatfield	IV	A	Bucyrus Lykens
Chesterhill	VI	A,B,C	Amesville ** Athens ** Bartlett Glouster Marietta ** McConnelsville Pennsville Stockport Watertown **
Chesterville	VI	A,B,C	Bellville Cardington Centerburg Fredericktown Johnsville Marengo Mt. Gilead Mt. Vernon
Cortland	IX	A,B,C	Bristolville Greene Hartford Johnston Kinsman Niles ** Sharon ** Warren Youngstown **
Crooksville	VII	A,B,C	McConnelsville New Lexington Philo ** Roseville ** Zanesville **
Croton	VII	A,B	Centerburg Johnstown Newark ** Sunbury Utica-Homer

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Cygnet	VI	A,B,C	Bloomdale Bowling Green ** Deshler North Baltimore ** Portage Risingsun Wayne-Bradner ** Weston **
Damascus	VIII	A,B	Alliance ** Berlin Center Canfield ** Lisbon ** North Georgetown ** North Benton Salem ** Sebring ** Winona ** Youngstown **
Danville	VI	A,B,C	Butler Gambier Glenmont Killbuck Millersburg Mt. Vernon Nashville
Defiance	XV	A,B	Arthur ** Ayersville ** Evansport ** Jewell Ney ** Sherwood **
DeGraff	XVII	A,B,C	Bellefontaine Huntsville Jackson Center Rosewood Russells Point Sidney Urbana ** West Liberty

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
DeGraff	XVII	A,B,C	Bellefontaine Huntsville Jackson Center Rosewood Russells Point Sidney Urbana ** West Liberty
Delphos	XVII	A,B	Elida Ft. Jennings ** Gomer Lima Middle Point ** Ottawa Ottoville ** Spencerville ** Van Wert Venedocia
Deshler	VII	A,B,C	Belmore ** Bowling Green ** Cygnet Findlay ** Grelton-Malinta Hamler McClure ** McComb ** Napoleon North Baltimore ** Ottawa Weston **
Dunkirk	V	A,B	Ada Kenton **
East Liberty	VI	A,B	Bellefontaine Marysville North Lewisburg Raymond West Liberty West Mansfield

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES*	EAS POINTS
Eaton	XV	A, B, C	Camden Eldorado Gratis ** Lewisburg ** Morning Sun ** New Paris West Alexandria ** West Manchester
Eldorado	VI	A, B	Arcanum Camden Eaton Greenville Hollansburg New Madison New Paris West Manchester
Elida	VII	A, B, C	Gomer Delphos Lima Spencerville **
Florida	V	A, B	Ayersville ** Grelton-Malinta Holgate Jewell Liberty Center Napoleon Okolona **
Fort Loramie	VI	A, B, C	Anna Botkins Jackson Center Sidney Versailles

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES*	EAS POINTS
Frazeysburg	VIII	A, B, C	Cooperdale ** Coshocton ** Dresden ** Hanover-Marne ** Martinsburg Newark ** St. Louisville ** Zanesville **
Fredericksburg	VI	A,B,C	Apple Creek Holmesville Kidron Millersburg Wooster
Fredericktown	VII	A,B,C	Bellville Butler Chesterville Johnsville Mansfield Mt. Gilead Mt. Vernon
Gambier	V	A,B,C	Mt. Vernon Danville Martinsburg
Gerald	V	A,B	Napoleon Liberty Center Okolona ** Ridgeville Corners ** Wauseon
Gettysburg	V	A,B	Ansonia Arcanum Bradford Greenville Hollansburg New Madison Rossburg Versailles

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES*	EAS POINTS
Glenmont	IV	A,B	Danville Killbuck Millersburg Nashville
Glouster	VI	A,B,C	Amesville ** Athens ** Chesterhill Corning ** McConnelsville Murray City ** Nelsonville ** New Lexington ** Pennsville Shawnee ** The Plains **
Gomer	VII	A, B	Cairo Delphos Elida Ft. Jennings ** Kalida ** Lima Ottawa Vaughnsville **
Green Springs	VII	A, B, C	Bellevue ** Clyde ** Fremont ** Old Fort Republic ** Tiffin **
Greene	VI	A	Andover Bristolville Cortland Johnston Kinsman North Bloomfield ** Warren

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES*	EAS POINTS
Greenville	XVI	A, B, C	Ansonia Arcanum Bradford Eldorado Gettysburg Hollansburg Laura ** New Madison New Paris Rossburg Union City, OH Versailles West Manchester
Grelton-Malinta	IV	A, B	Deshler Florida Hamler Holgate Liberty Center McClure ** Napoleon Okolona **
Hamler	V	A, B, C	Belmore ** Deshler Holgate Leipsic ** Grelton-Malinta Napoleon New Bavaria **
Hartford	VII	A, B	Cortland Johnston Kinsman Sharon ** Warren

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES*	EAS POINTS
Hebron	XVIII	A, B	Granville ** Lancaster ** Millersport ** Newark ** Pataskala ** Thornville **
Holgate	V	A, B	Ayersville ** Florida Grelton-Malinta Hamler Liberty Center Napoleon New Bavaria **
Hollansburg	V	A, B	Ansonia Arcanum Bradford Eldorado Gettysburg Greenville New Madison New Paris Rossburg Versailles West Manchester
Holmesville	VI	A	Fredericksburg Millersburg Shreve Wooster
Huntsville	V	A,B	Belle Center Bellefontaine DeGraff Russells Point
Jackson Center	VII	A,B	Anna Bellefontaine Botkins DeGraff Fort Loramie Russells Point Sidney Wapkoneta ** Waynesfield

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES	EAS POINTS
Jefferson	VII	A,B	Andover
			Ashtabula **
			Austinburg
			Colebrook **
			Conneaut *
			Dorset **
			Geneva **
			Kingsville **
			Kinsman
			New Lyme
			Orwell **
			Pierpont **
			Rock Creek **
			Trumbull **
			Windsor **
Jewell	IV	A,B	Defiance
			Florida
			Ayersville **
			Okolona **
			Evansport **
Johnston	VII	A	Bristolville
			Cortland
			Greene
			Hartford
			Kinsman
			Warren
Johnstown	XIX	A,B,C	Alexandria
			Columbus **
			Croton
			Delaware **
			Gahana **
			Granville **
			New Albany **
			Newark **
			Pataskala
			St. Louisville **
			Sunbury
			Utica-Homer
			Westerville **

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Johnsville	VII	A, B, C	Bellville Chesterville Fredericktown Galion ** Lexington Mt. Gilead Mansfield
Junction City	VII	A, B	Bremen ** Lancaster ** Logan ** New Lexington ** Somerset **
Kidron	VII	A, B	Apple Creek Dalton ** Fredericksburg Massillon ** Orrville Wilmot ** Wooster
Killbuck	V	A, B, C	Coshocton ** Danville Glenmont Millersburg
Kinsman	VII	A, B, C	Andover Cortland Greene Hartford Jefferson Johnston Warren

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Lafayette	VII	A, B	Ada
			Beaverdam
			Bluffton
			Lima
			Westminster
Lake Milton	IX	A, B	Berlin Center
			Canfield **
			Newton Falls
			North Benton
			North Jackson **
			Ravenna **
			Warren
			Wayland
			Youngstown **

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Lebanon	XI	A,B,C	Beavercreek **
			Bellbrook **
			Bethany **
			Bethel **
			Centerville
			Cincinnati **
			Clermont **
			Dayton **
			Franklin
			Hamilton **
			Harrison **
			Little Miami **
			Mason
			Miamisburg/West Carrolton **
			Middletown **
			Monroe **
			Morrow
			Newtonsville **
			Reily **
			Seven Mile **
			Shandon **
			South Lebanon
			Spring Valley **
			Trenton **
			Vandalia **
			Waynesville
			Williamsburg **
			Alexandria, KY **
			Boone, KY **
			Butler, KY **
			Covington, KY **
			Falmouth, KY **
			Glencoe, KY **
			Independence, KY **
			Walton, KY **
			Warsaw, KY **
			Williamstown, KY **
Lexington	XVII	A	Bellville
			Butler
			Galion
			Johnsville
			Lucas
			Mt. Gilead
			Mansfield

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Liberty Center	VI	A,B	Delta **
			Florida
			Gerald
			Grand Rapids **
			Grelton-Malinta
			Holgate
			McClure **
			Napoleon
			Neapolis **
			Wauseon
Lima	XII	A,B	Ada
(Edwards)			Alger
(Wyandotte)			Beaverdam
(Main)			Bluffton
			Buckland **
			Cairo
			Cridersville **
			Delphos
			Elida
			Gomer
			Lafayette
			Spencerville **
			Waynesfield
			Westminster
			Vaughnsville
			Venedocia
Lucas	VII	A,B,C	Ashland **
			Bellville
			Butler
			Lexington
			Mansfield
Luckey	IX	A,B,C	Bowling Green **
			Pemberville **
			Perrysburg **
			Stony Ridge
			Toledo **
			Woodville

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Lykens	VI	A,B	Bucyrus Chatfield Tiffin **
Lyons	V	A,B	Chesterfield ** Delta ** Metamora Ogden Center, MI ** Sand Creek, MI ** Wauseon
Magnetic Springs	VI	A	Delaware ** Marysville Raymond Richwood **
Mansfield (Woodland) (Main) (Stewart) (Trimble) (West)	XIII	A,B,C	Adario Bellville Butler Crestline ** Fredericktown Galion ** Lexington Lucas Shelby Shiloh Johnsville **
Marengo	V	A,B	Ashley ** Cardington Centerburg Chesterville Kilbourne ** Mt. Gilead
Marshallville	VI	A,B	Orrville Rittman Smithville Wooster
Martinsburg	VI	A,B	Mt. Vernon Frazeysburg Gambier Utica-Homer

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Marysville	XV	A, B, C	Byhalia
			East Liberty
			Magnetic Springs
			Milford Center
			Mt. Victory
			Raymond
			North Lewisburg **
			York Center
			West Mansfield
			Woodstock **
Mason	X	A	Alexandria, KY **
			Bethany **
			Bethel **
			Boone, KY **
			Butler, KY **
			Cincinnati **
			Clermont **
			Covington, KY **
			Falmouth, KY **
			Florence, KY **
			Ft. Thomas, KY **
			Glencoe, KY **
			Hamilton **
			Harrison **
			Independence, KY **
			Lebanon
			Little Miami **
			Morrow
			Newtonsville **
			Reily **
			Seven Mile **
			Shandon **
			South Lebanon **
			Walton, KY **
			Warsaw, KY **
			Waynesville **
			Williamsburg **
			Williamstown, KY **

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES*	EAS POINTS
McConnelsville	V	A, B, C	Beverly **
			Chesterhill
			Corning **
			Crooksville
			Cumberland **
			Glouster
			New Lexington **
			Pennsville
			Philo **
			Reinersville-Hackney
			Stockport
Metamora	IX	A, B	Richfield Center-Berkey
			Delta **
			Lyons
			Ogden Center, Michigan **
			Swanton
			Toledo **
			Wauseon
Milford Center	VI	A, B	Marysville
			North Lewisburg
			Resaca **
			Urbana **
			Woodstock **
Millersburg	VI	A, B, C	Berlin
			Big Prairie
			Coshocton **
			Danville
			Fredericksburg
			Glenmont
			Holmesville
			Killbuck
			Nashville
			Shreve
			Wilmot **
Moline	IX	N/A	Bowling Green **
			Curtice-Oregon **
			Genoa **
			Stony Ridge
			Toledo **
			Woodville

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Morrow	-	A,B	Bethany ** Butlerville ** Cincinnati ** Lebanon Little Miami ** Mason South Lebanon ** Waynesville
Mt. Gilead	XVII	A,B,C	Ashley ** Caledonia Cardington Centerburg Chesterville Fredericktown Galion ** Johnsville Lexington Marengo Marion **
Mt. Sterling	IX	A,B,C	Ashville ** Bloomingburg ** Circleville ** Columbus ** Grove City ** Harrisburg ** London ** New Holland ** Sedalia ** Washington Court House ** Williamsport **
Mt. Vernon	XVI	A,B,C	Butler Centerburg Chesterville Danville Fredericktown Gambier Martinsburg Nashville Utica-Homer

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Mt. Victory	VI	A,B	Bellefontaine
			Byhalia
			Kenton **
			Marysville
			Ridgeway
			West Mansfield
Napoleon	XV	A,B	Archbold
			Deshler
			Florida
			Gerald
			Grelton-Malinta
			Hamler
			Holgate
			Liberty Center
			McClure **
			Okolona **
			Ridgeville Corners **
Nashville	VI	A,B	Big Prairie
			Danville
			Glenmont
			Lakeville **
			Loudonville **
			Millersburg
			Mt. Vernon
			Shreve
New Lyme	VI	A,B,C	Andover **
			Ashtabula **
			Colebrook **
			Dorset **
			Jefferson
			Orwell **
			Rock Creek **

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
New Madison	V	A,B	Ansonia Arcanum Bradford Eldorado Gettysburg Greenville Hollansburg New Paris Rossburg Versailles West Manchester
New Paris	VI	A,B,C	Camden Eaton Eldorado Greenville Hollansburg New Madison West Manchester
Newton Falls	VII	A,B	Lake Milton North Jackson ** Ravenna ** Warren Wayland Windham
New Winchester	VII	A,B,C	Bucyrus ** Caledonia Galion ** Marion **
North Benton	XIX	A,B	Alliance ** Berlin Center Canfield ** Damascus Lake Milton Ravenna ** Salem ** Sebring ** Youngstown **

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
North Lewisburg	VI	A,B	Bellefontaine
			East Liberty
			Marysville
			Milford Center
			Urbana **
			West Liberty
			Woodstock **
Old Fort	VI	A,B	Bettsville
			Green Springs
			Fremont **
			Tiffin **
Orrville	XVI	A,B,C	Apple Creek
			Dalton
			Kidron
			Marshallville
			Smithville
			Wooster
Ottawa	VI	A,B,C	Bluffton
			Columbus Grove **
			Continental **
			Delphos
			Deshler
			Gilboa **
			Glandorf **
			Gomer
			Kalida **
			Leipsic **
			Miller City **
			Pandora **

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Pataskala	XIX	A,B	Alexandria
			Alton **
			Baltimore **
			Canal Winchester **
			Columbus **
			Dublin **
			Gahanna **
			Granville **
			Grove City **
			Groveport **
			Harrisburg **
			Hebron
			Hilliard **
			Johnstown
			Lancaster **
			Lockbourne **
			New Albany **
			Newark **
			Reynoldsburg **
			West Jefferson **
			Westerville **
			Worthington **
Pennsville	IV	A, B	Chesterhill
			Glouster
			McConnelsville
			Stockport
Portage	VI	A, B	Bloomdale
			Bowling Green **
			Cygnet
			North Baltimore **
			Wayne-Bradner **
			Weston **
Raymond	V	A, B	East Liberty
			Magnetic Springs
			Marysville
			West Mansfield
			York Center

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Reinersville - Hackney	IV	A, B, C	Beverly ** McConnelsville Caldwell ** Cumberland **
Richfield Center - Berkey	IX	A	Metamora Toledo ** Holland ** Maumee ** Perrysburg ** Swanton Sylvania ** Whitehouse **
Ridgeway	V	A, B	Belle Center Bellefontaine Kenton ** Mt. Victory Rushsylvania West Mansfield
Ridgeway	V	A, B	Belle Center Bellefontaine Kenton ** Mt. Victory Rushsylvania West Mansfield
Risingsun	VII	A, B	Bettsville ** Bowling Green ** Cygnet Fostoria ** Fremont ** Helena ** Tiffin ** Wayne-Bradner **
Rittman	IX	A, B	Akron ** Marshallville Smithville Sterling Wadsworth ** Wooster

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Rockford	V	A, B, C	Celina ** Mendon ** Ohio City ** Wabash ** Willshire-Wren **
Rosewood	VI	A,B,C	DeGraff Sidney St. Paris ** Urbana ** West Liberty
Rossburg	VI	A,B	Ansonia Arcanum Bradford Gettysburg Greenville Hollansburg New Madison North Star ** Union City, OH Versailles
Rushsylvania	V	A,B	Belle Center Bellefontaine Kenton ** Ridgeway West Mansfield
Russells Point	XV	A,B	Belle Center Bellefontaine DeGraff Huntsville Jackson Center Waynesfield
Shelby	XVII	A,B	Bucyrus Crestline ** Mansfield Shiloh

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Shiloh	VII	A,B	Adario Mansfield Shelby
Shreve	VI	A,B	Big Prairie Holmesville Millersburg Nashville Wooster
Sidney	XVI	A,B,C	Anna Botkins DeGraff Fort Loramie Jackson Center Rosewood Versailles
Smithville	XVI	A,B	Marshallville Orrville Rittman Sterling Wooster
South Lebanon	XIX	N/A	Mason Morrow Lebanon Waynesville Cincinnati ** Little Miami **
Sterling	VI	A	Creston ** Rittman Seville ** Smithville Wooster
Stockport	IV	A,B	Bartlett Beverly ** Chesterhill McConnelsville Pennsville Watertown **

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Stony Ridge	IX	A,B	Bowling Green **
			Genoa **
			Luckey
			Moline
			Pemberville **
			Perrysburg **
			Woodville
			Toledo **
Stryker	VI	A,B	Archbold
			Bryan **
			Evansport **
			Wauseon
			West Unity **
Sunbury	XIX	A,B	Alton **
			Canal Winchester **
			Centerburg
			Cheshire-Lewis Center **
			Columbus **
			Croton
			Delaware **
			Dublin **
			Gahanna **
			Grove City **
			Groveport
			Harrisburg **
			Hilliard **
			Johnstown
			Kilbourne **
			Lockbourne **
			New Albany **
			Reynoldsburg **
			West Jefferson **
			Westerville **
			Worthington **

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Swanton	IX	A,B	Delta **
			Toledo **
			Holland **
			Metamora
			Maumee **
			Neapolis **
			Perrysburg **
			Richfield Center-Berkey
			Wauseon
			Whitehouse **
**Union City			Ansonia
			Arcanum
			Ft. Recovery **
			Greenville
			Rossburg
			Versailles
Utica-Homer	XVII	A,B	Centerburg
			Croton
			Johnstown
			Martinsburg
			Mt. Vernon
			Newark **
			St. Louisville **
Van Wert	XV	A,B	Convoy **
			Delphos
			Middle Point **
			Ohio City **
			Scott
			Venedocia
			Willshire-Wren **

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Venedocia	VII	A,B	Delphos
			Lima
			Middle Point **
			Ohio City **
			Spencerville **
			Van Wert
Versailles	VII	A,B,C	Ansonia
			Arcanum
			Bradford
			Covington **
			Fort Loramie
			Gettysburg
			Greenville
			Hollansburg
			New Madison
			North Star **
			Piqua **
			Rossburg
			Sidney
			Troy **
			Union City, OH
			Yorkshire

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Warren	XIV	A	Bristolville
(Lordstown)			Cortland
(Howland)			Girard **
(Franklin)			Greene
(Vienna)			Hartford
(Champion)			Hubbard **
(Oak Knoll)			Johnston
(Leavittsburg)			Kinsman
(Main)			Lake Milton
			Mesopotamia **
			Newton Falls
			Niles **
			North Bloomfield **
			North Jackson **
			Sharon **
			Wayland
			Windham
			Youngstown **
Waterville	XIX	A	Bowling Green **
			Grand Rapids **
			Haskins - Tontoganey **
			Toledo **
			Holland **
			Maumee **
			Perrysburg **
			Whitehouse **
Wauseon	XVI	A,B,C	Archbold
			Delta **
			Lyons
			Fayette **
			Chesterfield **
			Gerald
			Liberty Center
			Metamora
			Ridgeville Corners **
			Stryker
			Swanton
Wayland	VII	A,B	Lake Milton
			Newton Falls
			Ravenna **
			Warren
			Windham

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Waynesfield	VII	A,B,C	Alger
			Belle Center
			Bellefontaine
			Jackson Center
			Kenton **
			Lima
			Russells Point
			Wapakoneta **
			Westminster
Waynesville	XIX	A,B,C	Dayton **
			Lebanon
			Mason
			Morrow
			South Lebanon
West Liberty	VI	A,B,C	Bellefontaine
			DeGraff
			East Liberty
			North Lewisburg
			Rosewood
			Urbana **
West Manchester	XVI	A,B	Arcanum
			Camden
			Eaton
			Eldorado
			Greenville
			Hollansburg
			Lewisburg **
			New Madison
			New Paris
			Phillipsburg **

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
West Mansfield	VI	A,B,C	Bellefontaine
			Byhalia
			East Liberty
			Marysville
			Mt. Victory
			Raymond
			Ridgeway
			Rushsylvania
			York Center
Westminster	VII	A,B,C	Ada
			Alger
			Kenton **
			Lafayette
			Lima
			Wapakoneta **
			Waynesfield
Windham	VII	A	Garrettsville **
			Newton Falls
			Ravenna
			Warren
			Wayland
Woodville	IX	A,B	Bowling Green **
			Curtice-Oregon **
			Elmore
			Fremont **
			Genoa **
			Gibsonburg **
			Lindsey **
			Luckey
			Moline
			Pemberville **
			Perrysburg **
			Port Clinton
			Stony Ridge
			Toledo **

** Non-CenturyLink exchanges.

BASIC LOCAL EXCHANGE SERVICE

V. EXCHANGE AREAS/EAS POINTS AND SCHEDULES (Continued)

EXCHANGE	SCHEDULE	ZONES *	EAS POINTS
Woodville	IX	A,B	Bowling Green **
			Curtice-Oregon **
			Elmore
			Fremont **
			Genoa **
			Gibsonburg **
			Lindsey **
			Luckey
			Moline
			Pemberville **
			Perrysburg **
			Port Clinton
			Stony Ridge
			Toledo **
Wooster	XVII	A,B,C	Apple Creek
(Madisonburg)			Big Prairie
(Main)			Burbank **
			Congress **
			Creston **
			Dalton **
			Fredericksburg
			Holmesville
			Kidron
			Marshallville
			Orrville
			Rittman
			Shreve
			Smithville
			Sterling
			West Salem **
			Wilmot **
York Center	V	A,B	Byhalia
			Marysville
			Raymond
			Richwood **
			West Mansfield

** Non-CenturyLink exchanges.

VI. EXCHANGE, ZONE AND BASE RATE AREA MAPS

The exchange, zone and base rate area maps, under the jurisdiction of the Company within the State of Ohio, are on file with the Ohio Public Utilities Commission (PUCO) and the Company.

SERVICE CONNECTIONS, CHANGES AND MOVES

I. DESCRIPTION

A. A service connection refers to the establishment of telephone service, lines or equipment for a subscriber and to the transfer of telephone service, lines or equipment from one premises to another.

B. When rearrangements of attachments to the outside of a building serving a subscriber are made at the subscriber's request, the expense incurred will be billed to such subscriber.

C. A move refers to the relocation of telephone service, lines or equipment at the same premises on which they were initially installed.

D. A record order charge is for the work associated with receiving, recording and processing information necessary to execute a subscriber request in which only subscriber, business office, directory or billing records are involved and no premises work, access line or central office work is necessary. Only one record order charge applies per subscriber request.

E. A service order charge is for the work associated with receiving, recording and processing information necessary to execute a subscriber request to connect, move or change telephone service and equipment. Only one service order charge applies per subscriber request regardless of the quantity of work requested. A record order charge will not be incurred by any subscriber request when a service order charge is applied.

F. A central office charge is for the work associated with establishing or changing line connection in the central office. One central office charge applies to each line connection established or changed.

G. An access line charge is the work associated with the placement and connection of, or inspection of, drop wires at the customer's premises, including placing and/or inspection of a protective device. One access line charge applies to each line connected.

H. A visit charge is for the expense associated with traveling to a subscriber's premises. Only one visit charge applies per subscriber request at the same premises.

SERVICE CONNECTIONS, CHANGES AND MOVES

II. APPLICATION OF CHARGES

A. Charges in this section refer to work being performed by the Telephone Company during usual working hours on normal working days. When, at the specific request of the subscriber or applicant for service, work is performed at other times, either for the convenience of the subscriber or applicant or for reasons not under the control of the Telephone Company, the expense incurred by the Telephone Company in excess of normal expense for such work when performed during usual working hours on normal working days may be billed to the subscriber or applicant in addition to charges otherwise applicable.

B. The charges specified in this section apply in addition to scheduled rates and any other charges applicable under this Tariff.

1. A record order charge is $8.75 per subscriber request.

A record order charge does not apply to station equipment added or changed with existing service when the equipment is picked up by the customer at designated Telephone Company locations and where no physical work is required on the customer's premises.

2. For establishment, move or change of residential or business telephone service per subscriber request at one site or location (see continuous property definition).

(M)

		Service Charge	
		Residence Max.	Business Max
a.	Service order charge – initial	$11.00	$12.25
b.	Central office charge	6.75	6.75
c.	Visit charge	7.25	7.25
d.	Initial access line charge, each request	14.75	25.00

Note: The subscriber will incur charges only for work functions performed.

(M)

SERVICE CONNECTIONS, CHANGES AND MOVES

III. RESTORATION CHARGE - SUSPENSION FOR NONPAYMENT

A. A restoration charge per line will apply to service restored

	Nonrecurring Charge	Max
1. When premises visit is not required, per request		
Initial line	$15.00	$15.00
2. When a premises visit is required, per request		
Initial line	$28.25	$28.25

B. A restoration charge does not apply subsequent to the completion of an order to terminate service. Service will then be reestablished only on the basis of a new application for service.

SERVICE CONNECTIONS, CHANGES AND MOVES

IV. SERVICE CONNECTION, CHANGE OR MOVE CHARGE – NONAPPLICATION OF

A. When the class of service is changed from residence to business, or business to residence, and the original classification is known to have been erroneously established through misrepresentation or misunderstanding, the subscriber will be charged or refunded the difference, if any, between the business and residence service connection charge.

B. Service connection, change or move charges do not apply when a subscriber requests a correction in a directory listing (spelling, initials or address) erroneously established through misunderstanding and the correction will make identification of the listed party more positive.

C. Service connection, change or move charges do not apply when a subscriber requests a correction in a directory listing address when the change of official address has been authorized by a governmental agency.

D. Service connection, change or move charges do not apply when a subscriber requests an upgrade in the class of service.

E. Service connection, change or move charges do not apply when a subscriber requests a change to their local exchange service:

1. Within sixty (60) days of the date of initiation of service, new residential subscribers shall be allowed, at a minimum, a one-time change of their type of local exchange service; or

2. Within sixty (60) days of the date of a change in their type of service, existing residential subscribers shall be allowed to return to their prior type of local exchange service. This rule does not apply to subscribers who have availed themselves of paragraph E.1. above within the previous six-months.

   This does not preclude the Company from charging for the original service connection, monthly charges for the period such service were used, or the addition or removal of any optional local telephone service.

CONSTRUCTION AND ATTACHMENT CHARGES

I. DESCRIPTION

All outside plant construction shall be divided into two categories:

A. Construction on public right-of-way

Right-of-way under control of and maintained by a governmental agency such as an alley, street, road or highway

B. Construction on private right-of-way

Right-of-way under control of and maintained by an individual, partnership, company, corporation and syndicate

II. GENERAL REGULATIONS

A. All rates and charges as specified in this Tariff are set in the anticipation that the establishment of service will be accomplished without abnormal or excessive expense to the Telephone Company. Under certain conditions, as hereinafter set forth, construction charges will be applied to cover excessive costs incurred by the Telephone Company in the establishment of service.

B. Payment of construction charges may be required prior to the commencement of the work with which such construction charges are associated.

C. Where construction has been started in order to furnish service to an applicant and application for service is cancelled prior to the establishment of service, the applicant shall be required to reimburse the Telephone Company for the estimated loss resulting from such construction.

D. Such facilities and construction work as may be provided by an applicant as hereinafter set forth shall be subject to the approval of the Telephone Company.

E. Except as hereinafter provided, the subscriber does not obtain any rights of ownership or otherwise in facilities provided by the Telephone Company, whether or not construction charges are applied. All facilities provided by the Telephone Company shall be under its exclusive control and, except as hereinafter specifically provided, shall be maintained and replaced by and at the expense of the Telephone Company.

CONSTRUCTION AND ATTACHMENT CHARGES

II. GENERAL REGULATIONS (Continued)

F. Where a buried wire or buried cable type of entrance facilities is pro-vided by the Telephone Company in cases where such type of facilities is not considered normal, as hereinafter set forth, the subscriber shall be required to pay for all excavation and fill-in in connection with installation and for maintenance or replacement of such buried wire or buried cable type of entrance facilities.

G. A buried wire or buried cable type of facilities will not be provided where, in the judgment of the Telephone Company, conditions are unsuitable and the use of such type of facilities may interfere with the furnishing of efficient telephone service.

H. Where rearrangement of facilities provided by the Telephone Company on private property is made, at the request of or to meet conditions imposed by the subscriber, the expense incurred by the Telephone Company for such rearrangement shall be borne by the subscriber.

I. Where facilities constructed on private right-of-way are used by the Telephone Company as a part of their general distributing plant, the regulations and construction charges to be used shall be those specified for construction of facilities on public highways, but when not so used, the regulations and construction charges to be applied shall be those specified for construction of entrance facilities.

J. Where buried wire or buried cable type of facilities is provided by the Telephone Company on private property, other than for entrance facilities, the subscriber shall be required to pay for all excavation and fill-in in connection with installation, maintenance or replacement of such buried wire or buried cable facilities.

K. All facilities provided by the subscriber shall be owned by the subscriber but shall be under the exclusive control of the Telephone Company while used for the furnishing of service by the Telephone Company. Maintenance and replacement of such facilities shall be at the expense of the subscriber.

L. When the Telephone Company attaches its facilities to poles of others on public right-of-way in lieu of constructing a pole line, the charges to be applied shall not exceed those which would be applicable if a pole line were constructed by the Telephone Company.

CONSTRUCTION AND ATTACHMENT CHARGES

II. GENERAL REGULATIONS (Continued)

M. When the Telephone Company attaches its entrance facilities to poles of others located on private property, the charges to be applied, where expense is incurred by the Telephone Company either for purchase of an interest in or rental of contacts on such poles, shall not exceed those which would be applicable if a pole line were constructed by the Telephone Company. When such poles are used by the Telephone Company for attaching its entrance facilities without expense, or where the constructed facilities do not exceed 1,000 feet, no charges shall apply. All other regulations and requirements of both the owner of such pole lines and the Telephone Company, with respect to such joint use, shall apply.

N. The decision as to whether poles of others are suitable for the attachment of the Telephone Company's facilities rests with the Telephone Company.

O. Permanent facilities on public highways will be provided by the Telephone Company without the application of construction charges.

III. RIGHT-OF-WAY

When an applicant is so located that it is necessary for the Telephone Company to obtain right-of-way to furnish service, the applicant may be required to pay the cost (including rental) of securing and retaining such right-of-way.

IV. TEMPORARY FACILITIES

A. Temporary facilities are facilities which are constructed in advance of construction of permanent facilities and removed upon completion of permanent facilities and which will probably be used only for a short term and for which there is no immediate prospect of reuse in place for another applicant.

B. Where the Telephone Company constructs temporary facilities, the applicant shall be required to pay the expense incurred by the Telephone Company for such construction, plus estimated cost of removal of such facilities, less estimated salvage value of material recovered upon removal of such facilities.

CONSTRUCTION AND ATTACHMENT CHARGES

V. PERMANENT ENTRANCE FACILITIES

A. Where the Telephone Company constructs permanent entrance facilities of a pole line, buried wire or buried cable type, the applicant shall be required to pay expenses incurred by the Telephone Company for material, including poles installed, or the joint use of poles owned by others, or excavation, back filling, plowing and restoration for that part of the entrance facility so constructed as in excess of one half mile in length measured along the proposed path of construction.

1. A buried wire or buried cable type of entrance facilities will be provided at the charge specified in paragraph A only in cases where the following conditions exist:

a. where the applicant is located in territory where such type of facilities is used for the Telephone Company's general distribution plant

b. where such type of entrance facilities would normally be provided.

2. In other cases, the furnishing of such type of entrance facilities is not considered normal; and where such type of entrance facilities is provided, the applicant, in addition to paying charges specified in paragraph A, shall be required to pay the additional expense incurred by the Telephone Company as provided in paragraph A below.

B. Where a conduit type of entrance facility is required, construction charges do not apply. However, the applicant will be required to provide in-place, suitable conduit from the point of entrance on his private property to the premises in which service is furnished.

CONSTRUCTION AND ATTACHMENT CHARGES

VI. SPECIAL TYPES OF CONSTRUCTION OR FACILITIES

A. Outside construction or facilities

When an applicant requires a special type of construction or a type of facilities not normally provided, or where the conditions imposed by the applicant, such as the time and place involved, make the installation abnormal or excessively expensive, the applicant shall be required to pay the additional expense incurred by the Telephone Company, determined as follows: the difference between the expense incurred by the Telephone Company for such construction, facilities or installation and the expense which would otherwise be incurred for a normal type of construction or facilities or a normal installation.

Examples include but are not limited to:

- The Telephone Company has no other requirement for the facilities requested.
- The Telephone Company provides service using a type of facility, or via a route, other than that which the Telephone Company would normally utilize in order to provide services for the customer.
- The Telephone Company provides a greater quantity of facilities than that which the Telephone Company would otherwise provide.
- It is requested that construction be expedited resulting in added cost to the Telephone Company.
- The Telephone Company provides facilities which involve excessive or unreasonable costs (encountering natural or other barriers such as, but not limited to, lakes, rivers, rocky terrain, gas and oil fields, limited highways, bridges, dams or concrete/asphalt).

VII. FACILITIES CONFINED TO THE SAME CONTINUOUS PROPERTY – OTHER THAN ENTRANCE FACILITIES

A. The subscriber will be required to provide (a) poles and fixtures in place where a pole line type of facilities is used, (b) conduit in place where a conduit type of facilities is used and (c) excavation and fill-in where a buried wire of buried cable facilities are used.

B. The Telephone Company will provide wire or cable on such poles, cable in such conduit and buried wire and buried cable in such excavations in accordance with the regulations and at the rates specified for "Extension and Tie Line Mileage" as set forth in the Company's price list, found at http://about.centurylink.com

FCC DESIGNATED N11 SERVICES

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").

2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.

3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers.

4. The 211 Service is not available from pay telephones located in Company local exchanges. The 211 Service is not available for the following classes of service:

   a. Inmate service
   b. 1+ and 0+ calling
   c. 0-operated assisted calling
   d. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

FCC DESIGNATED N11 SERVICES

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:

a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.

b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.

c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.

d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.

3. Local Calling for Company Subscribers

a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.

b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange

FCC DESIGNATED N11 SERVICES

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

3. Local Calling for Company Subscribers (Continued)

c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.

4. The Approved Information and Referral Service Provider shall be liable for and shall indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the Approved Information and Referral Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Approved Information and Referral Service Provider or others, arising out of or resulting directly or indirectly from the 211 Service.

5. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.

6. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.

7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any services offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.

FCC DESIGNATED N11 SERVICES

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

8. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.

9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

10. The Approved Information and Referral Service Provider shall respond promptly to any and all complaints lodged with any regulatory authority against the 211 Service. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.

11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.

12. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.

13. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

FCC DESIGNATED N11 SERVICES

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision the 211 Service within forty-five (45) days of the Company's receipt of the Approved Information and Referral Service Provider's completed application(s) for service.

2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.

3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

4. The rates charged for 211 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.

FCC DESIGNATED N11 SERVICES

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.

2. The Company has no liability for losses or damages caused by the negligence of the Approved Information and Referral Service Provider.

3. The Company's entire liability to any person for interruption or failure of the 211 Service shall be limited to the terms set forth in this section, other sections of this Tariff and terms and conditions found at http://about.centurylink.com/tariffs.

4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible detariffed Caller ID service as set forth in the Company’s price list, found at http://about.centurylink.com/llegal.

2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.

FCC DESIGNATED N11 SERVICES

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

E. OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.

4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

A. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.

B. The Approved Information and Referral Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which 211 Service is established.

a. Some Company local exchanges are served by more than one host central office. In order to establish 211 Service in such an exchange, the Approved Information and Referral Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.

b. Some host central offices serve more than one Company local exchange. If the Approved Information and Referral Service Provider makes applications to establish 211 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the Approved Information and Referral Service Provider shall pay the full Central Office Charge whether or not it requests 211 Service in all the Company local exchanges served by the host central office.

FCC DESIGNATED N11 SERVICES

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES (Continued)

3. Where applicable, the Approved Information and Referral Service Provider shall pay a nonrecurring Exclusion Charge.

a. When the Approved Information and Referral Service Provider does not make contemporaneous applications to establish 211 Service in every Company local exchange served by a host central office, the Approved Information and Referral Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 211 Service is not established.

b. When a Company local exchange is once excluded, but the Approved Information and Referral Service Provider later makes application to establish 211 Service in the Company local exchange, then an Exclusion Charge shall again apply.

c. When the Approved Information and Referral Service Provider requests a different telephone number translation to the 211 abbreviated dialing code in a participating central office rather than the telephone number translation to the 211 abbreviated dialing code in the host central office.

4. The Approved Information and Referral Service Provider shall pay a nonrecurring Number Change Charge when it makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.

5. Applicable service order charges as specified in Section 3 of this tariff will apply in addition to the rates listed below.

FCC DESIGNATED N11 SERVICES

I. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES (Continued)

6. Rates

	Nonrecurring Charge
Central Office Charge [1]	$ 115.00
Exclusion Charge [2]	225.00
Number Change Charge	22.65

[1] This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

[2] This is applied at the host office only, and could cover any number of offices that would not have access to the 211 Service.

FCC DESIGNATED N11 SERVICES

II. NON-EMERGENCY 311 SERVICE

A. GENERAL

1. Non-Emergency 311 Service (NE311) is a local telephone exchange communications service which allows Company subscribers to reach non-emergency local government services by dialing an abbreviated telephone number. The Federal Communications Commission (FCC) reserved the abbreviated telephone number, 3-1-1, for non-emergency access to public services. NE311 Service is an optional service which may be purchased by a local municipality, state or local governmental unit to whom authority has been lawfully delegated. The NE311 Service Provider must be granted authority by the appropriate city, county, or state officials to provide the service.

2. NE311 Service allows a Company subscriber to access an approved NE311 Service Provider by dialing only the 311 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the NE311 Service Provider shall be able to receive calls using the NE311 Service as part of their local exchange services. The NE311 Service is supplemental to and is not a replacement for either party's local exchange service.

3. All NE311 Service calls must be local in nature and shall not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. NE311 Service calls are not permitted where local calling is restricted.

4. The NE311 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operated assisted calling and 101XXXX calling. NE311 Service is otherwise available wherever local service is accessible.

5. Only calls originating within a NE311 Service Provider's area of jurisdiction (the "NE311 Service Area") will be routed to a call center/answering point designated by the NE311 Service Provider. There can be only one NE311 Service Provider in each geographic area. NE311 Service areas may not overlap. This assures that NE311 calls from a telephone line within a NE311 Service Area can be routed to a unique NE311 call center/answering point.

6. NE311 Service is offered subject to the availability of facilities.

II. NON-EMERGENCY 311 SERVICE (Continued)

B. OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER

1. The NE311 Service Provider must submit a written application for NE311 Service on a Company local exchange by local exchange basis. The NE311 Service Provider may establish NE311 Service in all or part of the Company's local exchanges.

2. The NE311 Service Provider's written application to establish NE311 Service in a Company local exchange shall include the following:

   a. The unpublished local telephone number into which the Company is to translate the dialed NE311 abbreviated code. If the NE311 Service Provider desires to change the telephone number into which the NE311 abbreviated dialing code is translated in an exchange, then the NE311 Service Provider must pay the Number Change Charge specified in paragraph II.G.8.A.3 following.

   b. A location description of the NE311 Service Provider call center where NE311 calls made from the Company local exchange will be routed.

   c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the NE311 Service.

   d. An acknowledgment of the possibility that the Commission's assignment of the NE311 abbreviated dialing code may be recalled at any time.

3. Local Calling for Company Subscribers

   a. The NE311 Service Provider, in cooperation with the Company, shall assure that all NE311 Service calls are local in nature and do not generate local, ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.

   b. When the NE311 Service Provider makes application for NE311 Service in a Company local exchange, the NE311 Service Provider shall supply the Company with an unpublished seven or ten digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed NE311 dialing code into the telephone number the NE311 Service Provider provides once NE311 Service is established in the local exchange.

   c. When the NE311 Service Provider makes application for NE311 Service in a Company local exchange and a NE311 Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the NE311 Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' NE311 Service calls remain local in nature.

FCC DESIGNATED N11 SERVICES

II. NON-EMERGENCY 311 SERVICE (Continued)

B. OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER (Continued)

4. The NE311 Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the NE311 Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the N311 Service Provider or others, arising out of or resulting directly or indirectly from the NE311 Service.

5. The NE311 Service Provider must develop an appropriate method for responding to NE311 calls directed to it out of confusion or in error by Company subscribers. This includes calls from customers that reside within the Company local exchange but outside the legally designated jurisdiction of the NE311 Service Provider (i.e. exchange boundaries that cross county borders.)

6. The NE311 Service Provider must be prepared to receive all calls to the NE311 Service during normal business hours. To this end, the NE311 Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.

7. NE311 Service is provided on the condition that the NE311 Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the NE311 Service without interfering with or impairing any services offered by the Company. For each line subscribed to by the NE311 Service Provider, there will be one path available.

8. The NE311 Service Provider must comply with all present and future rules pertaining to abbreviated dialing codes.

9. The NE311 Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the NE311 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

10. The NE311 Service Provider must respond promptly to any and all complaints lodged with any regulatory authority against the NE311 Service. If requested by the Company, the NE311 Service Provider shall assist the Company in responding to complaints made to the Company concerning the NE311 Service.

11. The NE311 Service Provider shall not promote the NE311 Service with the use of an autodialer or broadcasting of tones that dial the NE311 abbreviated dialing code.

FCC DESIGNATED N11 SERVICES

II. NON-EMERGENCY 311 SERVICE (Continued)

B.. OBLIGATIONS OF NON-EMERGENCY 311 SERVICE PROVIDER (Continued)

12. The Company can only make NE311 Service available to end users located in Company local exchanges. To establish NE311 calling to end users in non-Company local exchanges, the NE311 Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.

13. The NE311 Service Provider must work separately with competitive local exchange carriers operating and serving customers in the Company's local exchanges to ascertain whether NE311 abbreviated dialing will be available to their end users.

14. In the event that an end user misdials and reports an emergency by dialing 311, the NE311 Service Provider agrees to release, indemnify, defend, and save harmless the Company from claims, suits, actions, damages, costs, judgments, actions of every name and description arising out of or due to acts or omissions of the NE311 Service Provider, its agents and its employees while answering and dispatching NE311 calls.

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision the NE311 Service within ninety days of the Company's receipt of the NE311 Service Provider’s completed application(s) for service. If the Company receives an application from an approved NE311 Service Provider prior to the effective date of this tariff, the Company will provision the NE311 Service within ninety days of the effective date of the tariff.

2. When an NE311 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said NE311 Service call, the quality of the call or any features that may otherwise be provided with NE311 Service.

3. The Company will route NE311 calls originating from end users on the Company’s local exchange network whether they purchase service directly from the Company or from another provider reselling Company service. Otherwise, the Company is not responsible for establishing NE311 Service for calls originating from other telecommunications providers.

FCC DESIGNATED N11 SERVICES

II. NON-EMERGENCY 311 SERVICE (Continued)

C. OBLIGATIONS OF THE COMPANY (Continued)

4. The Company does not undertake to answer and forward NE311 Service calls but furnishes the use of its facilities to enable the NE311 Service Provider to respond to such calls at NE311 Service Provider established call centers.

5. The rates charged for NE311 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The NE311 Service Provider shall make such operational tests as, in the judgment of the NE311 Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The NE311 Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.

6. NE311 Service is furnished subject to all operating failures and interruptions, including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. The rates provided for this service are subject to the limitations which appear in this section and in other applicable sections of this and other tariffs. The Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange that NE311 Service is offered.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing NE311 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the NE311 Service Provider for the NE311 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company has no liability for losses or damages caused by the negligence of the NE311 Service Provider.

2. The Company's entire liability to any person for interruption or failure of the NE311 Service shall be limited to the terms set forth in this section and other sections of this Tariff.

3. The Commission's local assignment and the NE311 Service Provider’s use of the NE311 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the NE311 Service Provider for any damages the NE311 Service Provider may incur that results from a national assignment of the NE311 abbreviated dialing code.

FCC DESIGNATED N11 SERVICES

II. NON-EMERGENCY 311 SERVICE (Continued)

D. LIABILITY (Continued)

4. The Company accepts no responsibility for obtaining subscriber record information from telephone end users.

5. The Company will make every effort to route NE311 calls to the appropriate NE311 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The NE311 Service will not provide calling number information in real time to the NE311 Service Provider. If this type of information is required, the NE311 Service Provider must subscribe to compatible Caller ID service as described in the terms and conditions found at http://about.centurylink.com/tariffs.

2. The NE311 Service is provided solely for the benefit of the NE311 Service Provider. The provision of the NE311 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the NE311 Service Provider.

3. A written notice will be sent to the NE311 Service Provider following oral notification when its NE311 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the NE311 Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the NE311 Service Provider is unwilling to accept the modifications, or if the NE311 Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. OPTIONAL FEATURES

Call Summary Report: The NE311 Service Provider may choose to receive a monthly call summary report that provides the NE311 Service Provider with a summary of their NE311 traffic. The data is delivered using electronic mail distribution to the NE311 Service Provider and is reported as the number of calls by central office by month.

II. NON-EMERGENCY 311 SERVICE (Continued)

G. RATES

1. The nonrecurring charges associated with the initial NE311 Service establishment are specified in paragraph 8.A. following. These are one-time charges which apply only when the NE311 Service Provider establishes or modifies NE311 Service.

2. The NE311 Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which NE311 Service is established.

   a. Some Company local exchanges are served by more than one host central office. In order to establish NE311 Service in such an exchange, the NE311 Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.

   b. Some host central offices serve more than one Company local exchange. If the NE311 Service Provider makes applications to establish NE311 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the full Central Office Charge applies whether or not the NE311 Service Provider requests NE311 Service in all the Company local exchanges served by that host central office.

3. An Exclusion Charge Applies for the establishment of NE311 Service as follows:

   a. When the NE311 Service Provider does not simultaneously establish NE311 Service in every Company local exchange served by a host central office, the NE311 Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where NE311 Service is not established.

   b. When a Company local exchange is once excluded, but the NE311 Service Provider later applies to establish NE311 Service in the Company local exchange, an Exclusion Charge again applies for each local exchange that continues to be excluded.

4. A nonrecurring Number Change Charge applies when the NE311 Service Provider changes the telephone number into which the NE311 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.

5. Applicable service order charges as specified in Section 3 of this tariff will apply in addition to the rates listed below.

6. The charges associated with the Call Summary Report are monthly charges.

7. The minimum service period for NE 311 Service is one month.

FCC DESIGNATED N11 SERVICES

II. NON-EMERGENCY 311 SERVICE (Continued)

G. RATES AND CHARGES (Continued)

8. Rates

A. Basic Service

	Nonrecurring Charge
1. Central Office Charge [1]	$175.00
2. Exclusion Charge [2]	325.00
3. Number Change Charge	35.00

B. Optional Features

	Monthly Charge Per Exchange
NE311 Call Summary Report	$10.00

[1] This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

[2] This is applied at the host office only, and could cover any number of offices that would not have access to the 311 Service.

FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. 811 Dialing Code ("811 Service") is a three digit local dialing arrangement for telephone voice transmission access to all certified ”One Call” notification systems entities as a toll free call. The Federal Communications Commission (FCC) assigned 811 dialing code for nationwide access to One Call Notification Systems.

2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the Approved “811 Provider” for use in providing One Call notification services to the public by way of voice grade facilities.

3. 811 Service is available from United Telephone Company of Ohio d/b/a CenturyLink (the Company) within the Company's service area only. To provide access to 811 to end users in another company’s service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.

4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers.

5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED ”ONE CALL” NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application to the Company for 811 Service at the state level. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.

2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:

   a. The local, foreign exchange or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as found in paragraph III.F.4 following.

   b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.

   c. An acknowledgment of the possibility that the Commission’s assignment of the 811 abbreviated dialing code may be recalled at any time.

3. Local Calling for Company Subscribers

   a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.

   b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.

4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly or indirectly from the 811 Service.

5. The 811 Provider must develop an appropriate method for responding to 811 calls directed to it out of confusion or in error by Company subscribers.

FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED ”ONE CALL” NOTIFICATION SYSTEMS PROVIDER (Continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.

7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.

8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.

9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers and released and all other rights from all holders of copyrights, trademarks and patents used in connection with the said service.

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.

11. The 811 Provider shall not promote the 811 Service with the use of an auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.

12. The 811 Provider must work separately with competitive local exchange carriers ("CLECs") operating and serving customers in the Company's exchanges to ascertain whether 811 abbreviated dialing will be available to their end users.

FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.

2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 Service.

3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.

4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider established call centers.

5. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.

FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY (Continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.

3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.

4. The Commission's local assignment and the 811 Service Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Service Provider for any damages the 811 Service Provider may incur that results from a national assignment of the 811 abbreviated dialing code.

5. The Company will make every effort to route 811 calls to the appropriate 811 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described in Section 45 of this Tariff. The Caller ID service will only provide calling number or name and number information as described in Section 45 of this Tariff.

2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.

4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

FCC DESIGNATED N11 SERVICES

III. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS [1] (Continued)

F. RATES AND CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:

   a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.

   b. If the 811 Provider establishes 811 Service in multiple Company exchanges served by the same host central office, only one Central Office Charge applies.

2. A Number Change Charge applies when the 811 Provider established service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.

3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Connection Charges as specified in Section 3 of this Tariff will apply in addition to the rates listed below.

4. Rates:

	Nonrecurring Charge
Central Office Charge [1]	$175.00
Number Change Charge (per Telephone Number)	35.00

[1] This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

FCC DESIGNATED N11 SERVICES

IV. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE

A. DESCRIPTION OF SERVICE

1. The Telephone Company offers Reverse Notification Telephone Number Database Service (Reverse Database Service) to support the ability of Public Safety Answering Points (PSAPs) to make broadcast notification calls to areas under their jurisdiction in the event of public emergencies.

a. Public Emergency

For the purposes of this service, a public emergency shall be defined as the presence of actual or imminent conditions which present either:

i. An immediate danger to the health or safety of people.
ii. A likelihood of sever irreparable damage to property.

B. GENERAL REGULATIONS

1. Reverse Database Service is offered solely for the purpose of permitting PSAPs to make broadcast notifications to particular geographic areas and associated local telephone numbers in the event of public emergencies. PSAPs ordering Reverse Database Service must provide the Telephone Company with written certification of their authority to make public emergency notifications.

2. PSAPs may not use Reverse Database Service information in connection with Universal Emergency Telephone Number Service (911).

3. PSAPs subscribing to Reverse Database Service will receive a monthly CD-ROM download of information from the Telephone Company's Automatic Location Indicator (ALI) database. The Telephone Company will provide ten-digit telephone numbers, and associated addresses to the extent that information is present in the Telephone Company's ALI database.

4. Reverse Database Service will include ALI information obtained by the Telephone Company from other local exchange carriers serving a PSAP's jurisdiction, when there are multiple local exchange carriers in a PSAP's jurisdiction. Reverse Database Service will include ALI information obtained from customers who operate private switches and have requested that carriers maintain appropriate information in the carrier's ALI database.

FCC DESIGNATED N11 SERVICES

IV. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Continued)

B. GENERAL REGULATIONS (Continued)

5. The Telephone Company will provide Reverse Database Service only for the jurisdictional area where a PSAP is authorized to provide public emergency services. PSAPs will not be able to obtain foreign listings, foreign exchange cross-listings, foreign central office subscriptions, and multiple listings through Reverse Database Service.

6. The Telephone Company considers all information provided to a PSAP under Reverse Database Service to be confidential and proprietary. Information received through Reverse Database Service may contain the addresses and telephone numbers of individuals whose listings are not published in directories and/or are not listed in directory assistance databases. The PSAP must:

   a. Hold all Reverse Database Service information in confidence and protect it in accordance with the security regulations by which it protects its own proprietary or confidential information;

   b. Restrict disclosure of the information solely to those PSAP employees and/or agents with a need to know and not disclose or resell such information to any other parties;

   c. Use the information only when delivering broadcast notifications of public emergencies; and

   d. Notify the Telephone Company immediately of any confirmed or suspected misuse of Reverse Database Service information.

7. The PSAP represents and warrants that it will use information received through Reverse Database Service only in public emergency situations. A PSAP may not access, use, import, export, copy, print, distribute or release information for any purpose other than what is necessary to make outbound telephone public emergency notifications.

8. The Telephone Company may immediately terminate a PSAP's use of Reverse Database Service and demand the return of all Reverse Database Service information furnished to the PSAP if, in the Telephone Company's judgment, the PSAP misuses the information provided or fails to comply with any other provision of this tariff.

FCC DESIGNATED N11 SERVICES

IV. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Continued)

B. GENERAL REGULATIONS (Continued)

9. A PSAP's modification, merger or enhancement of information received through the Reverse Database Service will not relieve the PSAP from any provision of this tariff.

10. Each entity which performs an outbound public emergency notification message shall do so in coordination with other municipalities within the county.

11. Each entity who performs an outbound public emergency notification message shall notify the Ohio 9-1-1 coordinator in writing within twenty-four hours after initiating the messaging. The report shall include:

    a. The date and time that the outbound public emergency notification message was initiated.

    b. The total number of individual unique outbound public emergency notification messages sent.

    c. The circumstances surrounding the situation that spurred the outbound public emergency notification message(s).

    d. The total number of telephone numbers the message(s) was delivered to.

    e. The number of square miles included in the geographic area of the outbound public emergency notification message(s).

    f. A summary of whether or not the entity submitting the report believes the outbound public emergency notification message will be utilized to deliver a message in relation to this same situation in the near future and, if so, for what length of time the submitting entity believes the situation will continue.

12. Each entity who wishes to perform a test message of an outbound public emergency notification messaging system shall provide twenty-four hours advanced notification of the scope and scheduled time of the test to:

    a. The news media in the affected area.

    b. The Ohio 9-1-1 coordinator.

13. Any entity which fails to abide by the terms of this tariff shall hence forth receive no further data extracts from the 911 database until it has been determined that such entity has come into compliance with the terms of this tariff.

FCC DESIGNATED N11 SERVICES

IV. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Continued)

C. LIMITATIONS

1. The Telephone Company offers no warranty or representation with respect to the accuracy or completeness of the Reverse Database Service. The Telephone Company may rely on other local exchange carriers or private switch customers for certain information used in the Reverse Database Service.

2. The Telephone Company does not warrant or represent that the Reverse Database Service will be compatible with every type of reverse notification equipment. PSAPs are responsible for acquiring their own broadcast notification equipment and for testing the compatibility of that equipment with the Reverse Database Service.

3. By offering Reverse Database Service, the Telephone Company makes no warranties or representations for the operation of customer's broadcast notification equipment or for the availability or performance of any telephone network facilities, including the Telephone Company's facilities, during a broadcast notification.

D. LIABILITY OF THE COMPANY

1. By subscribing to Reverse Database Service, a PSAP agrees to hold harmless and indemnify the Telephone Company, along with its employees, directors, officers, agents, and subcontractors, from and against all claims or suits arising out of or resulting from the provision of Reverse Database Service, specifically including, but not limited to, all claims or suits resulting from or allegedly resulting from errors or omissions in the file or the use of such information by the PSAP or its agents.

2. To the extent that the PSAP claims sovereign immunity or other statutory limitations against third party claims, the PSAP will extend that same protection to the Telephone Company in connection with the PSAP's use of the Reverse Database Service.

FCC DESIGNATED N11 SERVICES

IV. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Continued)

E. RATES AND CHARGES

1. PSAPs can purchase Reverse Database Service in the following format:

a. Monthly update – The customer purchases monthly CD-ROM updates and pays a monthly recurring charge. The customer commits to purchasing the CD-ROM for a minimum of twelve consecutive months. Should the customer terminate service prior to the twelfth month, the customer will be billed for any remaining months to fulfill the twelve-month minimum.

2. Reverse Database Service,

	Nonrecurring Charge	Monthly Rate
a. Monthly update (CD-ROM) 12 Month Term	$0.00	$66.00

FCC DESIGNATED N11 SERVICES

I. BASIC 9-1-1 SERVICE

A. Description

When requested by local government authorities, and subject to the availability of facilities, the Telephone Company will provide a universal number "9-1-1" for the use of public safety answering points (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the 9-1-1 number will provide each caller with telephone access to the appropriate local PSAP.

B. General Regulations

1. Basic 9-1-1 central office lines are classified as individual business, key, or PBX trunks, as appropriate, arranged for one-way incoming service to the appropriate PSAP from specified numbering plan areas and central office codes.

2. Application for basic 9-1-1 service must be executed in writing by each participating local governmental authority or its duly appointed agent. If application is made through an agent of the local governmental authority, the Telephone Company must be provided with evidence, satisfactory to the Telephone Company, of the appointment and authority of the agent prior to acceptance of the application and establishment of service. As a minimum, both the police and fire departments in each local governmental authority must participate in any basic 9-1-1 offering.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

I. BASIC 9-1-1 SERVICE (Continued)

B. General Regulations (Continued)

3. Each participating local governmental authority must furnish to the Telephone Company its written agreement, duly executed, by which it shall agree to:

a. Provide and staff the PSAP on a 24-hour continuous basis.

b. Accept responsibility for serving the entire geographic area served by the central office through which 9-1-1 calls are routed to the PSAP, even though such geographic area does not coincide with the community boundaries of the participating local governmental authority.

c. Subscribe to a minimum of two central office lines in each central office handling incoming 9-1-1 calls and to further subscribe to such additional central office lines as are necessary to sufficiently handle the projected volume of incoming 9-1-1 calls, as determined by the Telephone Company.

d. Accept responsibility for dispatching, or referring, forwarding or transferring 9-1-1 calls to other participating local governmental authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.

e. Subscribe to additional local exchange service at the PSAP location for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls which might be relayed by Telephone Company operators.

4. Basic 9-1-1 service is furnished subject to the following conditions:

a. This offering is limited to the use of central office number 9-1-1 as the universal emergency number; and once basic 9-1-1 service has been established in any given area, whether consisting of one or a combination of more than one participating local governmental authority, no other 9-1-1 service will be provided within such area.

b. The 9-1-1 emergency number is not intended to replace the telephone service, described in 3. e. preceding, of the various public safety agencies which may participate in the use of this number.

c. The Telephone Company's liability to any person, whether arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission or from any other cause occurring in the course of furnishing basic 9-1-1 service under this tariff, shall be limited to the terms set forth in Section 2 of this tariff.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

I. BASIC 9-1-1 SERVICE (Continued)

B. General Regulations (Continued)

5. Basic 9-1-1 Central Office Lines

a. At the Telephone Company's option, basic 9-1-1 central office lines will be provided for incoming emergency calls via one or a combination of arrangements below. Such arrangements will be subject to change at the Telephone Company's option.

i. Dedicated arrangements:

- where basic 9-1-1 central office lines are furnished on a dedicated basis from the central office serving the PSAP.

- where basic 9-1-1 central office lines are routed on a dedicated basis from the originating central office through the central office serving the PSAP to the PSAP.

ii. Nondedicated arrangements:

- where basic 9-1-1 calls are routed via normal exchange facilities to the central office serving the PSAP or to the PSAP.

b. A dedicated arrangement is required when the originating central office is in an exchange which is not in the local calling area of the exchange in which the PSAP is located.

6. Basic 9-1-1 service features

Basic 9-1-1 lines provide the following service feature only when the required equipment is available.

Forced disconnect - enables the PSAP attendant to release a connection on a 9-1-1 call, even if the calling party has not hung up.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

I. BASIC 9-1-1 SERVICE (Continued)

C. Rates and Charges

1. Monthly rates for individual business lines, key or PBX trunks, as appropriate, will apply for basic 9-1-1 central office lines terminated at the PSAP plus the appropriate equipment charge following. The monthly rate for a basic 9-1-1 central office line is the rate applicable for the exchange in which the central office originating the basic 9-1-1 line is located.

a. The monthly rate for a trunk without ringback capability is:

Monthly Rate
$6.30

b. The monthly rate for a trunk with ringback capability is:

Monthly Rate
$14.95

2. Foreign Central Office charges do not apply to basic 9-1-1 lines; however, where appropriate, the provisions for foreign exchange service, as set forth in the Company's price list, found at http://about.centurylink.com are applicable.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

II. ENHANCED 9-1-1 SERVICE (E-9-1-1)

A. Description

1. Enhanced 9-1-1 service (E-9-1-1) is a telephone exchange communications service whereby a public safety answering point (PSAP) designated by the participating local governmental authority may receive and answer calls that have been placed by dialing the number 9-1-1.

2. E-9-1-1 service includes the services provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls dialed to 9-1-1.

3. E-9-1-1 service consists of: (A) automatic number identification (ANI); (B) selective call routing; and (C) automatic location identification (ALI).

a. ANI provides for the telephone number of the calling party to be forwarded to the PSAP. ANI is only available for calls placed from individual lines.

b. Selective call routing is available when an E-9-1-1 system is served by more than one PSAP. This service routes the call to the correct PSAP based on the caller's telephone number. Selective call routing is available only for calls placed from individual lines.

c. ALI provides the name and address associated with the calling party's telephone number to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premises, etc.) will be identified with the address of the telephone number at the main location.

B. General Regulations

1. The service is limited to the use of central office telephone number 9-1-1 as the emergency telephone number. Only one E-9-1-1 service will be provided within any government agency's locality.

2. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

B. General Regulations (Continued)

3. E-9-1-1 service is a telephone exchange communications service and is arranged for one-way incoming service to an appropriate PSAP.

4. E-9-1-1 service is provided solely for the benefit of the local governmental unit. The provision of such service shall not be interpreted, continued, or regarded as being for the benefit of, or creating any Telephone Company obligation toward, or any right of action on behalf of, any third person or other legal entity.

5. The Telephone Company does not undertake to answer and forward E-9-1-1 service calls but furnishes the use of its facilities to enable the participating local governmental authority personnel to accept such calls on the participating local governmental authority designated premises.

6. E-9-1-1 service information consisting of the names, addresses, and telephone numbers of customers who subscriber to nonpublished telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency E-9-1-1 service calls.

7. Any party residing within the E-9-1-1 service area forfeits the privacy afforded by nonpublished telephone service to the extent that the customer's name, address, and telephone number associated with the originating station are furnished to the PSAP.

8. The Telephone Company's entire liability to any person for interruption or failure of E-9-1-1 service shall be limited by the terms set forth in this section and other sections of this tariff.

9. The participating local governmental authority will have the responsibility to determine whether the system is functioning properly for its use and shall promptly notify the Telephone Company in the event the system is not functioning properly.

10. The Telephone Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures or malfunctions of E-9-1-1 service, including any and all equipment and data processing system associated therewith. Damages arising out of such interruptions, defects, failures or malfunctions of the system after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the participating local governmental authority until service is restored.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

B. General Regulations (Continued)

11. E-9-1-1 service will be designed by the Telephone Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where E-9-1-1 service is offered.

12. Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, the participating local governmental authority must make arrangements to handle all calls received on its E-9-1-1 service lines that originate from all telephones served by central offices within the E-9-1-1 service area whether or not the calling telephone is situated on property within the geographical boundaries of the participating local governmental authority's public safety jurisdiction.

13. Application for E-9-1-1 service must be executed in writing by each customer and must be accomplished by satisfactory proof or authorization to provide E-9-1-1 service in the exchanges where service is requested. If application for service is made by an agent, the Telephone Company must be provided in writing with satisfactory proof of appointment of the agent by the participating local governmental authority.

14. In addition to all other terms and conditions, the following customer requirements will apply:

    a. The participating local governmental authority will answer all E-9-1-1 service calls on a 24-hour, seven-day week basis.

    b. The participating local governmental authority has the responsibility for dispatching the appropriate emergency service within the E-9-1-1 service area, or will undertake to transfer all E-9-1-1 service calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.

    c. The participating local governmental authority will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to an E-9-1-1 service PSAP by calling parties.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

B. General Regulations (Continued)

15. The participating local governmental authority will agree to release, indemnify and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or person, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use therewith, or by any services furnished by the Telephone Company in connection therewith, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing E-9-1-1 service.

16. The Telephone Company and its officers, directors, employees, and agents are not liable in damages in a civil action for injuries, death or loss to persons or property incurred by any person resulting from the Telephone Company's, its officers', directors', employees', or agents' participation in a 9-1-1 system, whether such system is established pursuant to Sections 4931.40 to 4931.50 of the Ohio Revised Code or otherwise in accordance with the Telephone Company's schedules regarding 9-1-1 systems filed with the Public Utilities Commission pursuant to Section 4905.30 of the Ohio Revised Code.

17. The rates and charges contained in this tariff section contemplate the use of standard configurations and quantities of facilities. When excess facilities are ordered by the participating local governmental authority, the rates and charges for those facilities will be billed to the participating local governmental authority, when deemed appropriate by the Public Utilities Commission.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

C. Rates and Charges

1. The following rates and charges apply to the telephone company subscriber and are in addition to all other applicable rates and charges shown elsewhere in this tariff or the expenses incurred by the Telephone Company from other telephone companies that participate in the provision of the service.

	Monthly Rate	Nonrecurring Charge
a. ANI (per access line)	$0.08	-
b. Selective Call Routing	0.06	-
c. ALI (per access line)	0.18	-
i. First data base established		$60,314.00*
ii. Each additional database established (per county)		
1) Counties less than 30,000 access lines, basic charge	-	5,512.00*
plus Each 1,000 access lines	-	795.00*
2) Counties greater than 30,000 access lines		
basic charge	-	5,512.00*
Each 1,000 access lines		615.00*
d. ANI/Selective Call Routing (per access line)	0.14	-
e. ANI/ALI (per access line)	0.26	*
f. ANI/Selective Call Routing/ALI (per access line)	0.32	*

* ALI nonrecurring charges in C. also apply to packaged rates.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

2. The following rates are charged to customers (end users) of basic telephone service for the E-9-1-1 system that serves them.

County Rate List

County	E-9-1-1 Subscriber Charge	Implementation Date for E-9-1-1 Service	Initial Case No. for E-9-1-1 Implementation	Most Current Case No. for E-9-1-1 Review
Allen	$0.20	12-13-89	87-895-TP-EMG	92-1788-TP-EMG
Ashland	0.20	02-27-97	96-387-TP-EMG	NA
Ashtabula	0.20	10-28-92	91-1831-TP-EMG	NA
Athens	0.20	02-29-96	95-1165-TP-EMG	NA
Auglaize	0.20	02-01-90	88-121-TP-EMG	91-2088-TP-EMG
Butler	0.20	08-17-88	87-1029-TP-EMG	92-962-TP-EMG
Champaign	0.20	05-01-91	90-1375-TP-EMG	92-201-TP-EMG
Clinton	0.20	02-24-88	87-1898-TP-EMG	89-1742-TP-EMG
Columbiana	0.20	09-11-08	08-718-TP-EMG	NA
Coshocton	0.20	11-09-88	87-1286-TP-EMG	92-1460-TP-EMG
Crawford	0.20	05-20-92	91-1588-TP-EMG	NA
Darke	0.20	12-02-91	91-605-TP-EMG	92-1787-TP-EMG
Defiance	0.20	09-25-97	97-851-TP-EMG	NA
Delaware	0.20	10-01-89	87-1900-TP-EMG	90-1261-TP-EMG
Fairfield	0.20	12-06-89	88-1382-TP-EMG	91-1547-TP-EMG
Fayette	0.20	05-29-92	90-1307-TP-EMG	NA
Franklin	0.20	07-01-87	87-944-TP-EMG	92-207-TP-EMG
Fulton	0.20	09-11-90	90-1104-TP-EMG	92-1251-TP-EMG
Hancock	0.20	12-15-94	94-1200-TP-EMG	NA
Hardin	0.20	11-09-92	91-965-TP-EMG	NA
Henry	0.20	06-01-89	88-157-TP-EMG	92-537-TP-EMG
Holmes	0.20	03-02-94	93-504-TP-EMG	NA
Huron	0.20	12-19-90	89-1446-TP-EMG	91-2124-TP-EMG
Knox	$0.20	05-11-94	89-1477-TP-EMG	NA
Licking	0.20	06-15-90	89-829-TP-EMG	91-604-TP-EMG
Logan	0.20	10-30-90	89-1899-TP-EMG	NA
Lucas	0.20	03-01-89	87-1287-TP-EMG	91-2169-TP-EMG

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

II. ENHANCED 9-1-1 SERVICE (E-9-1-1) (Continued)

2. The following rates are charged to customers (end users) of basic telephone service for the E-9-1-1 system that serves them.

County Rate List

County	E-9-1-1 Subscriber Charge	Implementation Date for E-9-1-1 Service	Initial Case No. for E-9-1-1 Implementation	Most Current Case No. for E-9-1-1 Review
Madison	0.20	03-25-92	91-2037-TP-EMG	NA
Mahoning	0.20	03-23-94	93-1553-TP-EMG	NA
Marion	0.20	02-03-88	87-1897-TP-EMG	90-1775-TP-EMG
Medina	NA	NA	NA	NA
Mercer	0.20	04-03-90	90-218-TP-EMG	91-202-TP-EMG
Miami	0.20	03-01-90	88-1295-TP-EMG	91-2170-TP-EMG
Montgomery	0.20	03-29-89	87-2076-TP-EMG	89-1875-TP-EMG
Morgan	0.20	12-04-01	00-240-TP-EMG	NA
Morrow	0.20	01-19-94	93-326-TP-EMG	NA
Muskingum	0.20	11-18-87	87-1282-TP-EMG	91-1548-TP-EMG
Noble	0.20	10-14-04	02-398-TP-EMG	NA
Ottawa	0.20	05-27-88	87-1901-TP-EMG	90-448-TP-EMG
Perry	0.20	03-26-98	98-127-TP-EMG	NA
Pickaway	0.20	12-16-92	92-1752-TP-EMG	NA
Portage	0.20	09-11-92	92-1045-TP-EMG	NA
Preble	0.20	10-13-93	92-2306-TP-EMG	NA
Putnam	0.20	03-12-98	97-419-TP-EMG	NA
Richland	0.20	12-06-89	88-1579-TP-EMG	91-1791-TP-EMG
Sandusky	0.20	12-09-92	92-1476-TP-EMG	NA
Seneca	0.20	05-24-88	89-402-TP-EMG	91-403-TP-EMG
Shelby	0.20	06-30-92	91-1587-TP-EMG	NA
Stark	0.20	05-23-90	90-321-TP-EMG	NA
Trumbull	0.20	06-22-94	93-505-TP-EMG	NA
Union	0.20	05-17-89	87-2195-TP-EMG	90-430-TP-EMG
Van Wert	0.20	10-04-95	95-842-TP-EMG	NA
Warren	0.20	12-19-90	90-1335-TP-EMG	NA
Washington	0.20	02-23-05	04-1840-TP-EMG	NA
Wayne	0.20	08-15-89	88-929-TP-EMG	90-907-TP-EMG
Williams	0.20	05-29-92	92-422-TP-EMG	NA
Wood	0.20	11-20-90	87-1913-TP-EMG	NA

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

III. Wireless E911 Phase 2

A. Description of Service

Wireless E911 Phase 2 is only available in combination with E911 as specified in this section of the tariff and is subject to the regulations specified herein.

In accordance with the FCC's Report and Order 94-102, Wireless E911 Phase 2 provides PSAPs with the wireless E911 caller's location and callback number (CBN) information, as specified by the FCC. The FCC has adopted specific handset-based and network-based location accuracy and reliability solutions standards for the Wireless Service Providers (WSPs).

B. General Regulations

1. The Telephone Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. Only the data required and specified by the FCC in its Report and Order 94-102 will be delivered by the Telephone Company to the PSAP. This required data includes the cell site or sector location, the callback number, and the latitude/longitude of the caller. Each customer agrees that delivery, or lack of delivery, of additional data elements which may be provided by the WSP will not be the responsibility of the Telephone Company and the Telephone Company assumes no responsibility or liability for such information.

2. PSAPs must have all required elements of Wireless E911 Phase 1, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase 2. This is necessary to accommodate loading of the respective p-ANIs also known as Emergency Service Routing Key/Emergency Service Routing Digit into the Telephone Company's Database Management System. In addition, the following requirements must be met for Phase 2 implementation:

   a. PSAPs must order both the Telephone Company's Extended ALI Display Format and the ALI Database Upgrade for Wireless Phase 2 to accommodate the x/y data provided by Wireless E911 Phase 2 Service. See rates in paragraph F. following.

   b. WSPs must have Position Determining Entity (PDE) and a Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC) in their network.

   c. WSPs or their designated database provider must have obtained an interface to the Telephone Company's ALI database that complies with the Telephone Company's existing operating standard. This interface will be used by the WSP to provide the Phase 2 data.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

III. Wireless E911 Phase 2 (Continued)

C. Definition of Terms

1. Callback Number (CBN)

The wireless caller's 10-digit handset telephone number. The CBN is used by the PSAP to reestablish a call in the event the call was prematurely disconnected.

2. Interface

A reference point for a data path that exists between an MPC/GMLC and an ESME (the ALI database). The data that traverses the interface is made up of an Emergency Services Position Request and the response. The interface is not provided by and is not the responsibility of the Telephone Company.

3. Emergency Services Message Entity (ESME)

An entity in the emergency services network which serves as the point of interface to an MSC for common channel emergency services messaging. ESME is another term for the ALI database.

4. Enhanced MF Signaling (EMFS)

A signaling protocol for sending 10 or 20 digits of ANI from the 911 Tandem to the PSAP. EMF signaling is required when an interconnecting WSP selects Phase 2 NCAS mode without WLS911.

5. Mobile Position Center (MPC)

The interface between the wireless network and the Telephone Company's ALI database. The MPC serves as the wireless network entity which retrieves, forwards, stores, and controls position data within the wireless location network. The MPC is not provided by and is not the responsibility of the Telephone Company. Global System for Mobile (GSM) communication Gateway Mobile Location Centers (GMLCs) will be treated as MPCs by the Telephone Company.

6. Mobile Switching Center (MSC)

The wireless equivalent of a Central Office, which provides switching functions for wireless calls. The MSC is not provided by and is not the responsibility of the Telephone Company.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

III. Wireless E911 Phase 2 (Continued)

C. Definition of Terms (Continued)

7. Phase 2 NCAS

In this mode the p-ANI and the CBN both are sent to the Selective Router. The trunk between the Selective Router and the PSAP must support transport of at least two 10-digit numbers.

8. Position Determining Entity (PDE)

The PDE determines the geographic location of a wireless handset when the wireless caller places a 911 call or while the call is in process. The PDE is not provided by and is not the responsibility of the Telephone Company.

9. Pseudo-ANI (P-ANI)

A pseudo, non-dialable telephone number assigned to a cell site or a sector of a cell site to provide location identification for wireless E911 calls.

10. WLS911

The Company solution that sends either eight or ten digits of ANI to the PSAP and dynamically updates the static cell site or sector information with the CBN as provided by the WSP. This solution when used in conjunction with a WSP's interface allows WSPs to comply with the FCC's order without requiring PSAPs to upgrade their PSAP equipment to utilize Enhanced MF signaling.

11. Wireless Service Provider (WSP)

A person or entity that provides Commercial Mobile Radio Service (CMRS). The term wireless includes service provided by any wireless real-time, two-way voice communication device, including radio-telephone communications used in cellular telephone service, personal communication service (PCS), or functional or competitive equivalent. The term does not include service providers whose customers do not have access to 911 or 911-like services.

12. Wireline Compatibility Mode

Occurs when the WSP sends only p-ANI to the Telephone Company E911 tandem and the PSAP receives eight or ten digits of ANI.

13. X,Y Coordinates

The latitude and longitude of the 911 wireless caller's location.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

III. Wireless E911 Phase 2 (Continued)

D. Enhanced MF

Enhanced MF (EMF) is a new signaling protocol from the 911 Tandem to the PSAP. Enhanced MF accommodates either ten or 20 digits of ANI. Enhanced MF is not a requirement of Wireless Phase 2 implementation but EMF must be used by PSAPs when an interconnecting Wireless Service Provider chooses the Phase 2 NCAS Mode (as defined in J-STD-036 Annex D, Table D.1.2. and/or D.2.), without WLS911. If an interconnecting WSP chooses a Phase 2 NCAS solution without WLS911, the PSAP's equipment must be 20-digit Enhanced MF capable. The PSAP must request the Telephone Company convert them to EMF signaling when preparing to accept Phase 2 calls from a WSP utilizing Phase 2 NCAS without WLS911. Once a PSAP has been converted to 20 digit EMF Signaling the functionality of WLS911 is disabled for all WSPs serving that PSAP.

E. Wireless E911 Phase 2 Service

This service is comprised of two components, Extended ALI Display Format and ALI Database Upgrade for Wireless Phase 2. Both components are required for implementation of this service.

1. Extended ALI Display Format

The PSAP's Automatic Location Identification (ALI) display format must be changed to the Telephone Company's Extended ALI Display Format to accommodate the latitude and longitude, or x,y coordinates. The provision and delivery of the x,y information to the PSAP requires an interface between the ALI database and the WSP's Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC). The provisioning of the interface is the responsibility of the WSP.

2. ALI Database Upgrade for Wireless Phase 2

The ALI Database Upgrade for Wireless Phase 2 enables the PSAP to query and retrieve wireless caller location information from the Telephone Company's Automatic Location Identification (ALI) database. Location information may include cell site sector location, longitude and latitude of the wireless caller's location, and the wireless caller's callback number (CBN). This upgrade will enable the necessary interfaces, software, and databases to permit the wireless caller's location information to be populated in the Telephone Company's ALI database and/or retrieved when queried by the customer's PSAP equipment.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

III. Wireless E911 Phase 2 (Continued)

F. Rates and Charges

	Nonrecurring Charge	Monthly Rate
1. Enhanced MF signaling, per PSAP	$ 0.00	$0.00
2. Extended ALI Display Format, per PSAP	3,500.00	0.00
3. ALI Database Upgrade for Wireless Phase 2, per PSAP	0.00	250.00

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

IV. Private Switch Database Service

A. Description of Service

1. Private Switch Database Service is available to companies that use a Private Branch Exchange (PBX) or Centrex to manage their individual telephones and want to provide specific location information for each of these telephones to the Public Safety Answering Point (PSAP) responsible for responding to an emergency.

2. Private Switch Database Service allows a customer with a multi-line private switch to facilitate reception of either (1) Automatic Number Identification (ANI) or (2) a combination of ANI and Automatic Location Identification (ALI) information by a (PSAP) for emergency "9-1-1" calls originating from the location served by the customer's multi-line private switch. A private switch is customer premises equipment (CPE) at the end user customer's location.

B. General Regulations

1. The customer is responsible for validating address information through Master Street Address Guide (MSAG) and for coordinating with the Telephone Company to provide the National Emergency Number Association (NENA) standard format of telephone numbers and address data. The Telephone Company will allow the customer to update records no more frequently than on a daily basis. The data may originate from the customer's private switch, when technically feasible, or from a manually created list.

2. The Telephone Company will:

a. Be responsible for uploading a NENA formatted data file to its ALI database;

b. Hold the information in confidence and protect it in accordance with state and federal rules applicable to emergency 911 services; and

c. Use the information only in connection with providing emergency services to PSAPs.

3. The Telephone Company may immediately terminate a customer's use of Private Switch Database Service if, in the Telephone Company's sole judgment, the customer falsifies the information provided or fails to comply with any other provisions of this tariff.

4. The Telephone Company will only provide Private Switch Database Service where the Telephone Company is the primary 911 database provider for the PSAP serving the customer's location.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

IV. Private Switch Database Service (Continued)

B. General Regulations (Continued)

5. The Telephone Company will provide a software package that will allow the customer to load the database information in the appropriate NENA format for transmission to the Telephone Company's data center.

6. The Telephone Company will charge the private switch customer a monthly recurring charge for maintenance of the data in the national ALI database for delivery upon a 911 call to the PSAP.

C. Limitations

1. The Telephone Company offers no warranty or representation with respect to the accuracy or completeness of the Private Switch Database Service. The Telephone Company relies on its customers for all private switch information placed in the Telephone Company's database management system.

2. The Telephone Company does not warrant or represent that its database management system will be compatible with every type of private switch equipment. Customers who wish to provide automated updates to the Telephone Company's database management system are responsible for acquiring their own private switch equipment and for testing the compatibility of that equipment with the Telephone Company's database management system.

D. Obligations of the Customer

1. When implementing Private Switch Database Service, the customer must contact the Telephone Company's E-911 representative to negotiate trunking, hardware and software requirements associated with the Private Switch Database Service.

2. The customer will be responsible for loading address information into the Private Switch Database Service software package and transmitting that information to the Telephone Company.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911)

IV. Private Switch Database Service (Continued)

E. Rates and Charges

1. Private Switch Database Service rates:

	Nonrecurring Charge
a. Installation	
i. Initial Installation	$900.00
ii. Subsequent addition of Station Records	0.00

	Monthly Recurring Charge (MRC)
b. Monthly Rate [1]	
i. Up to 1000, per 1000 Station Records	$100.00
ii. 1001 - 4000, per 1000 Station Records	70.00
iii. Over 4000, per 1000 Station Records	60.00

2. Separate charges, not specified in this section of the tariff, are applicable for network connectivity from the customer's private switch to the Telephone Company's central office facilities.

3. Each Private Switch Database Service customer's Installation Charge and Monthly Rate is calculated at the time Private Switch Database Service is established and is based on the number of station records in service for the customer. The total number of station records are audited annually by the Telephone Company and applied to the account.

[1] The Monthly Rate is calculated based on the total number of station records submitted by the customer at installation or at the time of the annual audit. For example, 900 station records = $100 MRC; 3900 station records = $70 X 4 = $280 MRC; 4500 station records = $60 X 5 = $300 MRC.

LIFELINE & LINK UP

I. LIFELINE

A. General

Lifeline is a flat-rate, monthly primary access line service program that provides eligible customers requesting local exchange service, including touch-tone, with a recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance, including the following:

1. A waiver of the Federal Subscriber Line Charge.

2. A credit of the Intrastate Access Fee (IAF) as found in United Telephone Company of Ohio's P.U.C.O. No. 1, Access Service Tariff.

3. A waiver of the Federal Universal Service Fund End User Charge.

4. A credit of one hundred percent (100%) of all nonrecurring service order charges for commencing service not more than once per customer at a single address in a twelve-month period.

5. Any increase to basic local exchange service rates that arise from the determination that a specific exchange is competitive, Lifeline customer accounts will be credited for the same amount as the increase so as to offset that increase.

6. A waiver of the Telephone Company's service deposit requirement.

7. Free blocking of toll and 900/976 dialing patterns.

A complete list of Competitive Basic Local Exchanges can be found in Section 2.I.

LIFELINE AND LINKUP

I. LIFELINE (Continued)

B. Regulations

1. Lifeline is available to residential customers who are currently participating in one of the following assistance programs:

   a. Home Energy Assistance Program (HEAP);

   b. Supplemental Nutrition Assistance Program (SNAP)

   c. Supplemental Security Income – blind and disabled (SSDI);

   d. Supplemental Security Income – aged (SSI)

   e. General Assistance (including disability assistance (DA));

   f. Medical Assistance (Medicaid), including any state program that might supplant Medicaid;

   g. Federal public housing/Section 8;

   h. Ohio Works First (formerly AFDC) aka Temporary Assistance for Needy Families (TANF)

   i. National School Lunch Program's free lunch program (NSL); or

   j. Household income at or below 150 percent of the poverty level.

2. Customers qualifying for Lifeline with past due bills for regulated local service charges will be offered special payment arrangements with the initial payment not to exceed $25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline customers with past due bills for toll service charges will be required to have toll restricted-service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.

3. Until automatic enrollment of customers is possible, The Telephone Company shall require, as proof of eligibility for Lifeline, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in paragraph II.B.1., preceding; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the Telephone Company if the customer ceases to participate in such program or programs. Documentation, as described in paragraph II.D.1 following, is required if qualifying under income-based eligibility.

LIFELINE AND LINKUP

I. LIFELINE (Continued)

B. Regulations (Continued)

4. The Telephone Company shall automatically enroll customers who participate in a qualifying program as contained in paragraph II.B.1. in Lifeline. The automatic enrollment will be implemented when the necessary procedures have been established with the appropriate state agencies.

5. The Telephone Company will also enroll customers who participate in a qualifying program by using on-line company-to-agency verification or self-certification.

6. Documentation will be required to enroll customers in Lifeline for customers who qualify through household income-based requirements, as described in paragraph II.D.1 following.

7. At no time will the monthly access line discounts cause the local service rates to be less than zero.

8. The Telephone Company reserves the right to perform a verification audit of a customer receiving Lifeline.

9. Restrictions: The discounts and waivers found in this tariff apply to only one access line per household.

C. Enrollment Process

1. New or existing customers who indicate that they are interested in Lifeline will be sent a Lifeline application form to either self-certify the program under which they qualify or to apply under the income-based criteria with the appropriate documentation. The customer must return the application, with appropriate documentation, if required, within 30 days of the request in order to receive benefits back to the original request date. If the customer does not return the application with the appropriate documentation, if required, within 30 days, the Lifeline benefits will commence upon the receipt of the application by the Telephone Company as long as the documentation is verified by the Telephone Company. In either case, the Telephone Company shall have a maximum of 60 days to verify the application and documentation.

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LIFELINE AND LINK UP

I. LIFELINE (Continued)

C. Enrollment Process (Continued)

2. Should the Company determine that a customer does not qualify for Lifeline assistance, or if the customer fails to submit the necessary documentation, the Company will provide written notification to the customer and give the customer 30 days to prove eligibility. The written notification will include contact information for the Company in the event of a dispute and if the customer disagrees with the Company's findings regarding Lifeline assistance eligibility, the notice will inform the customer that the Public Utilities Commission of Ohio may be contacted, in order that an informal/formal complaint may be filed. If the corrected application is received within 30 days, credits will applied to the account on the date that service was established by a new customer or on the date that Lifeline Service was requested by an existing customer. If the corrected application is received after 30 days, the Lifeline assistance will begin on the date the corrected application is received by the Company.

D. Income Eligibility

1. At the time of certification, customers are required to submit supporting documentation that accurately reflects the customer's total household income. Acceptable supporting documentation will be one of the following:

a. A copy of the most recent federal or state income tax return;

b. Three consecutive months worth of the most current pay stubs;

c. The most recent Social Security statement of benefits;

d. The most recent Veteran's Administration statement of benefits;

e. The most recent retirement/pension statement of benefits;

f. The most recent Unemployment/Workmen's Compensation statement of benefits; or

g. Any other legal document that would show the customer's current income (such as a divorce decree or a child support document).

2. Within 60 days of service establishment, the Telephone Company will verify the customer's Lifeline eligibility. Regardless of when the Telephone Company completes the verification process, Lifeline benefits will go back to the date the customer requested Lifeline service as long as the customer has satisfied the requirements shown in paragraph II.C.1 preceding.

LIFELINE AND LINK UP

I. LIFELINE (Continued)

D. Income Eligibility (Continued)

3. If a customer disagrees with the Telephone Company's findings regarding eligibility for Lifeline assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

E. Verification for Continued Eligibility

1. The Telephone Company will notify customers at least 60 days prior to the Telephone Company's pending termination of the customer's Lifeline assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of Lifeline benefits would occur; and 2) the reason(s) for termination of Lifeline benefits and any actions which the customer must take to demonstrate continued eligibility.

2. Should a customer fail to submit proper documentation within the 60 day period, the Company will discontinue Lifeline benefits on the date noticed in the letter. If the customer responds after the date noticed in the letter, the customer will be required to submit a new application for Lifeline benefits.

3. If a customer disagrees with the Telephone Company's findings regarding eligibility for Lifeline assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

LIFELINE AND LINK UP

II. LINK UP

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

1. A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or $30.00, whichever is less.

2. A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed $200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Company's applicable security deposit requirements.)

B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:

   a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);

   b. Supplemental Nutrition Assistance Program (SNAP)

   c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;

   d. Federal public housing assistance/Section 8,

   e. Home Energy Assistance Program (HEAP),

   f. National School Lunch Program's free lunch program (NSL),

   g. Temporary Assistance for Needy Families (TANF) a/k/a Ohio Works First; or

   h. Household income at or below 150 percent of the poverty level.

2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in paragraph II.A., preceding.

LIFELINE AND LINK UP

II. LINK UP (Continued)

B. Regulations (Continued)

3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in paragraph II.B.1, preceding; identifying the specific program or programs from which the customer receives benefits. Self-certification does not apply for income eligibility.

4 The Telephone Company shall require, as proof of eligibility if customer is enrolling under the poverty level, documentation such as 1) a copy of your most recent federal or state income tax return; 2) three consecutive months worth of the most current pay stubs; 3) the most recent Social Security statement of benefits; 4) the most recent Veteran's Administration statement of benefits; 5) the most recent retirement/pension statement of benefits; 6) the most recent Unemployment/Workmen's Compensation statement of benefits; or 7) any other legal document that would show your current income (such as a divorce decree or child support document).

5. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.

6. Link Up customers are not restricted on the optional services to which they may subscribe.

United Telephone Company of Ohio
d/b/a CenturyLink

EXHIBIT C

The Applicant hereby establishes P.U.C.O. No. 5 General Exchange Tariff, (a BLES tariff and tariffs for other items required to be tariffed in 4901:1-6-11) and detariffs certain services in accordance with the Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD. The Applicant intents only to remove from its tariffs, the rates, terms and conditions of services required to be detariffed as a result of the Commission's adoption of rules to implement Substitute Senate Bill 162.

The new tariff (P.U.C.O. No. 5 General Exchange Tariff) replaces and supersedes the following tariffs:

1. Prior P.U.C.O. No. 5 General Exchange Tariff
2. P.U.C.O. No. 6 Local Exchange Tariff
3. P.U.C.O. No. 1 Message Toll Telephone Services Tariff
4. P.U.C.O. No. 1 Private Line Service Tariff

United Telephone Company of Ohio
d/b/a CenturyLink

EXHIBIT D

Dear Valued CenturyLink Customer,

Beginning on May 1, 2011, the prices, service descriptions and the terms and conditions for services other than local flat rate service that you are provided by CenturyLink will no longer be on file at the Public Utilities Commission of Ohio (PUCO). This modification does not automatically result in a change in the prices, terms or conditions of those services to which you currently subscribe. CenturyLink must still provide a customer notice of at least 15 days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions. If you have any questions about this matter, please call CenturyLink at 800-788-3500 or visit us at www.centurylink.com/pages/aboutus/legal/. You may also visit the Commission's website at www.puco.ohio.gov for further information. Thank you for choosing CenturyLink for your communications needs.

EXHIBIT E

CUSTOMER NOTICE AFFIDAVIT

STATE OF: KANSAS

SS:

COUNTY OF: JOHNSON

AFFIDAVIT

I, Debra A. Levy, am an authorized agent of the applicant corporation, United Telephone Company of Ohio d/b/a CenturyLink and am authorized to make this statement on its behalf. I attest that the customer notice accompanying this affidavit was sent to affected customers through bill insert beginning on March 17, 2011 in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on March 17, 2011, Overland Park, Kansas 66211

/s/ Debra A. Levy
Debra A. Levy, Tariff Analyst

Subscribed and sworn to before me this 17th day of March, 2011.

/s/ Kathy M. Mehrer

Kathy M. Mehrer, Notary Public
My Commission Expires:

October 23, 2014

CUSTOMER NOTICE AFFIDAVIT

STATE OF: KANSAS

SS:

COUNTY OF: JOHNSON

AFFIDAVIT

I, Debra A. Levy, am an authorized agent of the applicant corporation, United Telephone Company of Ohio d/b/a CenturyLink and am authorized to make this statement on its behalf. I attest that the customer notice accompanying this affidavit was sent to affected customers through bill insert beginning on March 17, 2011 in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on March 17, 2011, Overland Park, Kansas 66211

Debra A. Levy

Debra A. Levy, Tariff Analyst

Subscribed and sworn to before me this 17th day of March, 2011.

Kathryn M. Mehrer

Kathy M. Mehrer, Notary Public

My Commission Expires:

NOTARY PUBLIC STATE OF KANSAS | KATHRYN M. MEHRER My Appt. Exp. 10/23/14

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

4/29/2011 5:19:30 PM

in

Case No(s). 90-5041-TP-TRF

Summary: Tariff United Telephone Company of Ohio d/b/a CenturyLink's filing to establish a tariff in accordance with Case No. 10-1010-TP-ORD. electronically filed by Ms. Debra A Levy on behalf of United Telephone Company of Ohio d/b/a CenturyLink