The Public Utilities Commission of Ohio **TELECOMMUNICATIONS APPLICATION FORM for**

DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD (Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Vaughnsville Telephone Company to Detariff Services and make other changes related to the Implementation of Case No. 10-1010-TP-ORD)	TRF Docket No. 90-5043 – TP - TRF Case No. 11 - 2660 - TP - ATA NOTE: Unless you have reserved a Case No. leave the "Case No		
Name of Registrant(s) Vaughnsville Telephone Company			
DBA(s) of Registrant(s) Vaughnsville Communications			····
Address of Registrant(s) P.O. Box 127, Vaughnsville, OH 45893			
Company Web Address www.vaughnsvillecomm.com			
Regulatory Contact Person(s) Carolyn S. Flahive	Phone 614-	469-3294 Fax	614-469-3361
Regulatory Contact Person's Email Address Carolyn.Flahive@Thom			
Contact Person for Annual Report Martha J. Kaplan, Secretary/Treas		Pho	one: 419-646-3431
Address (if different from above)			
Consumer Contact Information Rex Welch, Plant Manager		——— Pho	one: 419-646-3431
Address (if different from above)			
Part I – Tariffs Please indicate the Carrier Type and the reason for submitt NOTE: All cases are ATA process cases, tariffs are effective the Commission acts to suspend.	•	_	
Carrier Type		☐ CLEC	☐ CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tariffed pursuant to 4901:1-6-11(A); detariffing of all other services			
Other changes required by Chapter 4901:1-6			

Part II - Exhibits

Note that the following exhibits are required for all filings using this form.

(Describe in detail in Exhibit C)

Included	Identified As:	Description of Required Exhibit:
	Exhibit A	The existing affected tariff pages.
	Exhibit B	The proposed revised tariff pages.
	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other
		information intended to assist Staff in the review of the Application.
	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to
		Customers.

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, <u>Vaughnsville Telephone Company d/b/a Vaughnsville Communications</u>, and am authorized to make this statement on its behalf. (Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) April 21, 2011

at (Location) Vaughnsville, Ohio

*(Signature and Title)/s/ Martha J. Kaplan, Secretary/Treasurer

(Date) April 21, 2011

This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, <u>Carolyn S. Flahive</u> verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) /s/ Carolyn S. Flahive, Esq.

(Date) April 25, 2011

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WV

EXHIBIT A
(Existing Affected Tariff Pages)

The Vaughnsville Telephone Company d/b/a Vaughnsville Communications

First Revised Title Page Replaces Original Title Page

(T)

P.U.C.O. No. 3

The Vaughnsville Telephone Company, Inc.

d/b/a Vaughnsville Communications

(T)

Vaughnsville Exchange

EFFECTIVE: April 28, 2008

FIRST REVISED PREFACE REPLACES ORIGINAL PREFACE

P.U.C.O. NO. 3

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SUBSCRIBERS

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SECTION 9: (D)

Issued: May 15, 2008

P.U.C.O. NO. 3

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Issued: May 15, 2008

P.U.C.O. NO. 3

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Issued: May 15, 2008

P.U.C.O. NO. 3

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Issued: May 15, 2008 Effective: July 1, 2008

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Issued: May 15, 2008

VAUGHNSVILLE TELEPHONE COMPANY, INC.

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TARIFF DIVISION
Public Utilities Commission of Ohlo

ISSUED:

July 30, 1998

EFFECTIVE: July 31, 1998

-TP-NFP

IN ACCORDANCE WITH CASE NO. 98-

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Ruby A. Rimer, Secretary/Treasurer Vaughnsville, Ohio 45893

EXCHANGE RATES

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (the "MTSS"). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

Within the exchange area as shown on the map which is P.U.C.O. No. 794, and the map at Section 1, Revised Sheet No. 3 which entitles the subscribers to call, without additional charge, subscribers in the Columbus Grove, Gomer, Rimer, Cairo, Kalida and Lima exchanges;

RATES AND THEIR REGULATIONS

The Base Rate Area (see map at Section 1, Revised Sheet 3) is described as follows:

The entire East one-half (1/2) of Section ten (10) and the entire West one-half (1/2) of Section eleven (11) in Sugar Creek Township, County of Putnam, State of Ohio.

BUSINESS

MONTHLY RATE

Individual Access Line

\$10.77

RESIDENCE

MONTHLY RATE

Individual Access Line

\$9.33

PAYPHONES

MONTHLY RATE

Individual Access Line Coin Supervision Additive \$10.77 \$ 7.20

INSUFFICIENT FUND CHECK CHARGE

(I)

(N)

If the Company receives a check from a customer in payment for service rendered or for any other reason of indebtedness, which is returned from the bank due to insufficient funds or for any other reason, the Company shall apply a service charge of \$35.00 for each such check returned. The Company may waive this service charge if extenuating circumstances exist.

LATE PAYMENT FEE

(T)

A late payment fee of \$3.00 will be assessed if all charges are not paid at least nineteen days after the postmark on the customer's bill. The late payment charge will not apply to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services. Late payment fees are to be applied without discrimination. This Late Payment Fee will not be charged unless the unpaid balance on the customer's account exceeds \$20.00.

GRADED SERVICE OUTSIDE THE BASE RATE AREA

Individual Residential and Business service will be furnished outside the Base Rate Area of the exchange at the rate which is provided for such service in the Base Rate Area, plus the following rates for the distance beyond the Base Rate Area assigned by bands or zones surrounding the Base Rate Area:

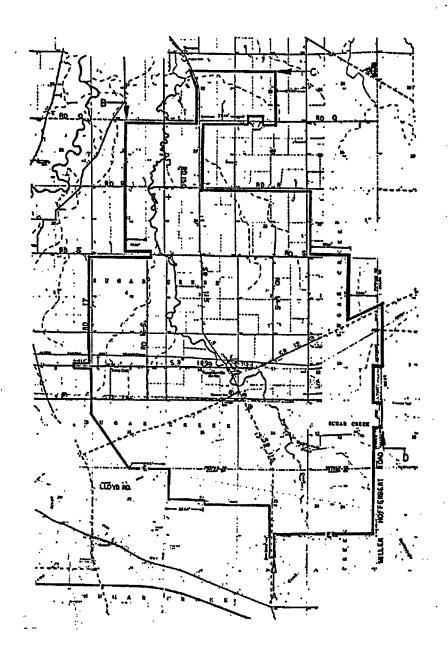
Issued: May 15, 2008

Effective: July 1, 2008

In Accordance with Case No. 08-595-TP-NFP
Issued by the Public Utilities Commission of Ohio
Marty Kaplan, Secretary/Treasurer
Vaughnsville, Ohio

SECTION 1
REVISED SHEET NO. 1
CANCELS

ORIGINAL SHEET NO. 1



NOTICE OF APPROVAL 7.21-80 VAUGHUSVILLE EXCHANGE. 794-1 MAP APPROVAL ORDER 100. 194-2 EFFECTIVE: MAY 2.1980

EXCHANGE RATES

GRADED SERVICE OUTSIDE THE BASE RATE AREA (continued)

Band 1 - Base Rate Area Rate plus \$1.00 per month Band 2 - Base Rate Area Rate plus \$2.00 per month Band 3 - Base Rate Area Rate plus \$3.00 per month Band 4 - Base Rate Area Rate plus \$4.00 per month

BAND OR ZONE DESCRIPTION

In general each band or zone is a strip approximating one (1) mile in width surrounding the Base Rate Area and/or each preceding zone. Zone perimeters are described as follows:

Band 1

A rectangular shape being approximately two (2) mile on each side. The south boundary is the Putnam-Allen County line. The west boundary is a line one-hundred fifty (150) feet west of but parallel to Rd. 17. The north line lies one-hundred-fifty (150) feet south of but parallel to Rd. S. The east boundary, a north south line two-thousand feet west of but parallel to the north-south Putnam-Allen County line.

Band 2

As a result of filed boundary lines Band 2 is irregular in shape. The south boundary coincides with the filed exchange boundary with the exception of the seventeen hundred (1700) foot service area on both sides of SR 115 south of Thomas Road that is included in Zone 3. The west boundary coincides with the west exchange boundary. The north boundary is an east-west line parallel to but lying one-hundred fifty (150) feet south of Rd. R. The east boundary coincides with the exchange boundary.

Band 3

The south perimeter is inclusive of those customers fronting on SR 115 within the seventeen hundred (1700) foot service area south of Thomas Rd.

The north boundary is an east-west line parallel to but lying one-hundred-fifty (150) feet south of Rd. Q. The east and west boundaries coincide with the filed exchange boundaries.

Band 4

Is represented by the east-west strip adjacent to the north boundary line of Band 3. The service area for Band 4 is defined by the filed Exchange Boundary depicted on the map.

ISSUED: 1 November 1985

EFFECTIVE: 1 November 1985

In accordance with Order No. 85-1079-TP-ATA
Issued by the Public Utilities Commission of Ohio
John McKinnie, President
Vaughnsville, Ohio

VAUGHNSVILLE TELEPHONE COMPANY, INC.

SECTION NO. 1

FIFTH REVISED SHEET NO. 2

CANCELS FOURTH REVISED SHEET NO. 2

P.U.C.O. NO. 3 LOCAL EXCHANGE SERVICE TARIFFS

GRADED SERVICE OUTSIDE THE BASE RATE AREA (continued)

Zone Rates are not applicable for two party or multi-party service outside Base Rate Area.

NON-PUBLISHED NUMBERS

Additional monthly charge for telephone numbers which are unlisted at the request of the subscriber

MONTHLY RATE

\$0.50

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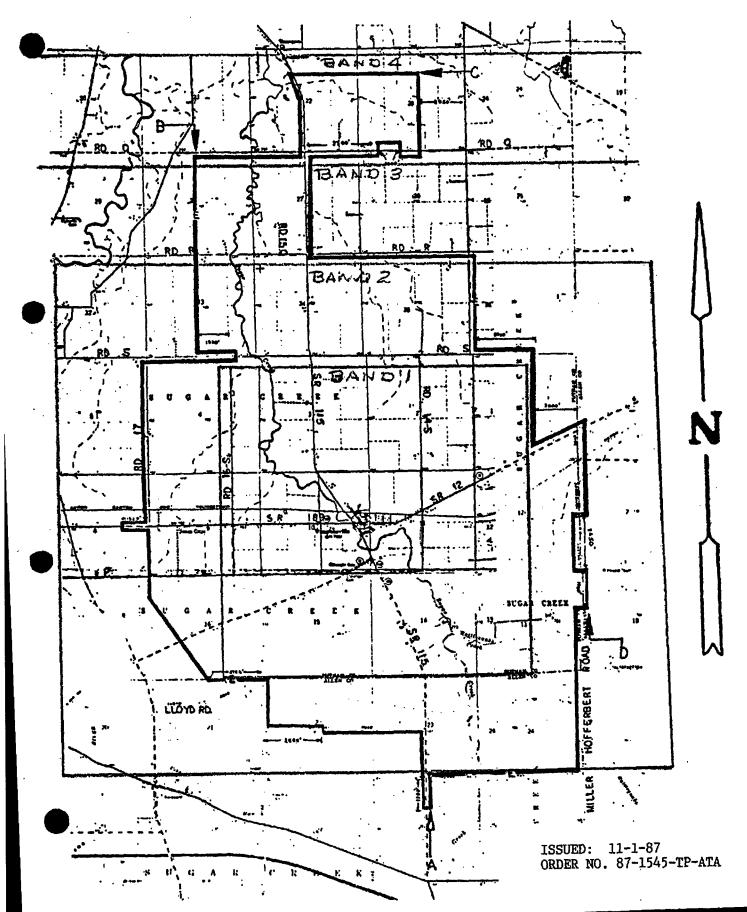
OCT - 3 1997

TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: October 3, 1997

Effective: October 7, 1997

In accordance with Case No. 96-1310-TP-COI Issued by The Public Utilities Commission of Ohio Robert E. Skinner, President Vaughnsville, Ohio



Vaughnsville	Telephone	Company,	Inc.

Section No. 1
Revised Sheet No. 2-A

OHIO GROSS RECEIPTS TAX SURCHARGE

A surcharge shall be applied to the amount due for intrastate services on all bills rendered on or after January 1, 1983, at a rate of .75 percent thereof to recover the increase in excise tax levy payments as authorized by Section 4909.161, Revised Code.

Issued December 7, 1982

Effective: January 1, 1983

In accordance with Order No. 82-1268-AU-UNC, issued by the Public Utilities Commission of Ohio

Issued by: John McKinnie, President Vaughnsville, Ohio

SECTION 1 ORIGINAL SHEET NO. 2B

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P. U. C. O. NO. 3

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LOCAL EXCHANGE SERVICE TARIFFS

DOCKETING DIVISION PUBLIC UTILITIES COMMISSION OF CHIO

EXCHANGE RATES

TELE-TONE TOUCH CALLING

Monthly Rate

A. General

Tele-Tone Touch Calling Service provides for the origination of telephone calls through the use of telephone instruments equipped with push buttons, in place of the standard rotary dial telephone instruments, and special central office equipment.

B. Rates

1. The monthly rate for Tele-Tone Touch Calling Service is in addition to all other applicable local exchange rates and charges for the facilities and class of service furnished.

Each exchange access line

\$1.50

C. Conditions

- 1. Tele-Tone Touch Calling Service is furnished subject to the availability of the central office facilities.
- 2. Tele-Tone Touch Calling Service is offered only to one-party access line customers.
- 3. Telephones equipped for Tele-Tone Touch calling will be provided on a detariffed basis.

ISSUED: December 27, 1984

EFFECTIVE: January 11, 1985

IN ACCORDANCE WITH ORDER NO. 81-885-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

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MISCELLANEOUS SERVICE AND FACILITIES

A. CUSTOM CALLING FEATURES

Custom Calling Features are available to single party customers only. Custom Calling is an optional telephone service arrangement which provides one or more of the following features.

1. Call Forwarding
This feature allows a customer to automatically transfer all incoming calls, during the period of time this feature is activated, to another telephone. This service is available on rotary and digitone telephone

Monthly recurring charge

\$1.50

2. Call Waiting
This feature enables a telephone user to place a call on hold and
answer an incoming call. When a customer is talking on the telephone,
a short spurt of tone signals him that a call is waiting. The incoming caller hears a regular ringing signal. Flashing the hookswitch
"holds" the first call while the second is answered. The customer can
alternate between calls by flashing the hookswitch. This service is
available on rotary and digitone telephone sets.

Monthly recurring charge

\$1.50

3. Cancel Call Waiting
This feature allows a customer, on a per call basis, to cancel the call waiting feature via access code dialing. Call Waiting capabilities are re-established as soon as the call is terminated. This service is available on rotary and digitone telephone sets.

Monthly recurring charge

\$1.50

4. Call Transfer
This feature allows a customer to transfer calls to another station by flashing the hookswitch, dialing the transfer-to number, and going on-hook. Disconnection by the transferring station does not cause the other parties to be disconnected. (Note: A customer cannot be assigned for, or subscribe to, both three-way calling and call transfer.) This service is available on rotary and digitone telephone sets.

Monthly recurring charge

\$1.50

ISSUED: May 31, 1990

EFFECTIVE: July 19, 1990

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

JUL 1 8 1990

Robert P. Davies, President Vaughnsville, Ohio, 45893

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MISCELLANEOUS SERVICE AND FACILITIES (continued)

Three-Way Calling
This feature enables a customer to make an outgoing call while maintaining a previously established connection. When the second connection is established, the telephone user can bridge the two connections into a three-way conference arrangement. To establish a second connection, the telephone user flashes the hook-switch to place the established call on hold, get dial tone, and dials a third party. When one person hangs up, the other two may continue their conversation. This service is available on rotary and digitone telephone sets.

Monthly recurring charge

\$1.50

6. Speed Dialing - Short List
This feature enables the customer to dial, with a one digit code, up to eight (8) frequently called numbers, both local or long distance.
The customer can change the list of eight (8) called numbers as often as desired. This service is available on rotary and digitone telephone sets.

Monthly recurring charge

\$1.50

7. Speed Dialing - Long List
This feature enables the customer to dial, with a two-digit code, up
to thirty (30) frequently called numbers, both local and long distance. The customer can change the list of thirty (30) called
numbers as often as desired. This service is available on rotary
and digitone telephone sets.

Monthly recurring charge

\$3.00

8. Direct Line
This feature provides a signaling arrangement whereby a predetermined telephone number, 7 or 10 digits, will be automatically dialed when your telephone is off the hook and no digits are dialed within 15 to 20 seconds.

Monthly recurring charge

\$1.50

9. Code or Toll Restriction
This feature allows calls to be denied either by code restriction or by toll restriction. Lines in the central office can be arranged to prevent any attempt to a certain number or all toll calls can be denied. Calls are denied by customer specified codes or by dialing toll access codes. Upon attempt, these calls are denied and the caller receives equipment busy tone.

Monthly recurring charge

\$2.00

ISSUED: May 31, 1990

EFFECTIVE: July 19, 1990

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Robert P. Davies, President Vaughnsville, Ohio, 45893

JUL 18 1990

MISCELLANEOUS SERVICE AND FACILITIES (continued)

This feature allows lines to be arranged in a multiline hunt group with an assigned pilot number (listed directory number). When the pilot number is dialed, the system tests the busy-idle condition of the first line in the group. If the first line in the group is busy, the busy-idle condition of the next line in the group is tested. This continues until an idle line is found. Multiline hunting can be assigned to both residential and business group applications. This service is available on rotary and digitone telephone sets.

Monthly recurring charge

\$2.00

11. Quantity Discount
A monthly discount of \$.25 applies for each Custom Calling Feature
when two or more Custom Calling Features are requested by the
customer.

B. EXTENDED SERVICE FEATURES

Extended Service Features are available to single party customers only. Extended Service is an optional telephone service arrangement which provides one of the following packages.

1. Extended Service Package I
This package allows the customer to select a number of Custom Calling
Features as an Extended Service Package. This package contains the
following features:

Call Forwarding, Variable
Call Transfer
Call Waiting
Cancel Call Waiting
Direct Line
Direct Connect Service
Manual Line Service

Outwats
Stop Hunt/Make Busy Key
Three-Way Calling
Toll or Code Restriction
and Diversion

Multiline Hunt Service
Regular Hunt Service
Circle Hunting
Uniform Call Distribution
Preferential Hunting
Queueing
Delay Announcement for Queued
Calls

Series Completion Speed Calling 1-Digit Speed Calling (8-code) 2-Digit Speed Calling (8-30-code) Custom Changeable Speed Calling Shared Speed Calling

ISSUED: May 31, 1990

EFFECTIVE: July 19, 1990

IN ACCORDANCE WITH ORDER NO. 90-5043-TP-TRF
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Robert P. Davies, President
Vaughnsville, Ohio, 45893

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MISCELLANEOUS SERVICE AND FACILITIES (continued)

2. Extended Service Package II
This package offers the features in the Extended Package I with the following additional features:

Basic Business Group Business Group Line Business Group Dialing Plan Critical Interdigital Timing Intercom Dialing Customer Access Treatment Code Restrictions Semi-Restricted (Originating and Terminating) Business Group Direct Inward Dialing (DID) Business Group Direct Outward Dialing (DOD) Business Group Automatic Identified Outward Dialing Distinctive Alerting/Call Waiting Indication Special Intercept Announcements Single-Digit Dialing Simulated Facility Groups for In and out Calls

Basic Business Group (continued) Call Forwarding Don't Answer Call Forwarding Don't Answer Incoming Only Call Forwarding - Incoming Only Call Forwarding - Variable Call Forwarding - Within Group Only Call Hold Call Pick-Up Directed Call Pick-Up - Non Barge-In Do Not Disturb Outgoing Call Screening Voice/Data Protection Usage Sensitive Call Forwarding Usage Sensitive Call Waiting Usage Sensitive Three-Way Calling Usage Sensitive Voice/Data Protection

Monthly Recurring Charge Extended Package I

\$10.00

Monthly Recurring Charge Extended Package II

\$15.00

The above items are also available separately. Any items stated above that have not been priced under A - CUSTOM CALLING FEATURES are priced at \$1.50 per feature.

C. CONNECTION CHARGE

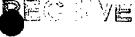
A connection charge will be made for each customer request for Custom Calling Features and the Extended Service Features. The charge will be waived if the request for Custom Calling Features is made in conjunction with an initial installation service order.

Non-recurring charge

\$5.00

ISSUED: May 31, 1990

EFFECTIVE: July 19, 1990



IN ACCORDANCE WITH ORDER NO. 90-5043-TP-TRF
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Robert P. Davies President

Robert P. Davies, President Vaughnsville, Ohio, 45893

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MISCELLANEOUS SERVICE AND FACILITIES (continued)

D. PROMOTIONS

The company may, from time to time, promote any or all of its digital enhanced services, Custom Calling Features and Extended Service Packages, through a "trial offer" not to exceed (1) month, to its customers at no charge for the non-recurring charge listed in "c" above. However, the customer will not be relieved of paying the recurring or monthly charge as specified for each feature.

ISSUED: May 31, 1990

EFFECTIVE: July 19, 1990

IN ACCORDANCE WITH ORDER NO. 90-5043-TP-TRF

SUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Robert P. Davies, President

Vaughnsville, Ohio, 45893

JUL 18 1990

VISION MISSION OF CHIO

EXCHANGE SERVICES CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

A. General

- 1. The Telephone Company provides Custom Local Area Signaling Services (CLASS) which includes one or more of the following:
 - a. Automatic Callback (Repeat Dialing)

Automatically redials the last outgoing number after the customer activates the service by dialing *66 from a touch-tone phone or 1166 from a rotary dial phone. Automatic Callback monitors the busy line and performs a call set-up when both the originating and terminating lines become idle. This feature can only be activated for calls made to telephone numbers within the local exchange area, including areas to which the company offers extended area service (EAS).

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b. Automatic Recall (Call Return)

Enables a customer to return the last incoming call, whether or not it was answered. The customer dials the activation code of *69 from a touch-tone phone, or 1169 from a rotary dial phone, and the last incoming call is automatically dialed. Callbacks may be to areas where a toll charge would be applicable. This feature can only be activated for calls originating in the local exchange area, including areas to which the company offers extended area service (EAS).

JUL 3 0 1998

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c. Calling Number Delivery (Caller ID)

TARIFF DIVISION

Allows the customer to view the telephone number of the calling party when receiving a telephone call. The telephone number of the calling party is displayed on a customer-provided display device. However, the calling party may subscribe to services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.

Issued:

July 30, 1998

Effective: July 31, 1998

IN ACCORDANCE WITH CASE NO. 98-_

_-TP-NFP

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Ruby A. Rimer, Secretary/Treasurer Vaughnsville, Ohio 45893

EXCHANGE SERVICES CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

A. General (Cont'd)

d. Calling Name Delivery (Caller ID with Name)

(N)

Works in the same manner as Calling Number Delivery, but in addition to displaying the calling party's telephone number, it also displays the calling party's name. The calling party may activate per call blocking or subscribe to per line blocking services which will prevent the disclosure of their telephone number and name. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number and name.

(N)

e. Calling Number Delivery Blocking (Per Call Blocking)

Allows the customer to prevent the disclosure of his telephone number on a per call basis to a called party by dialing *67 from a touch-tone phone or 1167 from a rotary dial phone. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. This service is provided on a universal basis, where technically possible, at no monthly charge. All public and semi-public party by the Day by th

f. Calling Number Delivery Blocking (Per Line Blocking) TARIFF DIVISION Public Utilities Commission of Ohjo

Prevents disclosure of customer's telephone number on all out-going calls without the necessity of an activation code. This service will be provided to all non-published customers upon request from the customer at no charge. The service is also available to published customers at a monthly charge of \$0.50. Deactivation of the blocking of their number is available to both published and non-published customers at their discretion. To deactivate the privacy status, the customer would dial *67 (C

Issued:

July 30, 1998

Effective: July 31, 1998

IN ACCORDANCE WITH CASE NO. 98-

__-TP-NFP

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

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EXCHANGE SERVICES CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

A. General (Cont'd)

f. Calling Number Delivery Blocking (Per Line Blocking)

from a touch-tone phone or 1167 from a rotary dial phone before placing a call. After completion of the call, the line reverts back to the privacy status. Customers subscribing to non-published service will be advised by Company personnel of the availability of Per Line Number Privacy. Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number privacy service where appropriate.

g. Call Waiting on Caller ID

This combined service provides the customer with the name and/or telephone number of the person trying to reach him while the customer is on another call. As with the Caller ID with Name service, the calling party may use per call blocking or subscribe to per line blocking service which will prevent the disclosure of his telephone number and name. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number and name. Subscription to Caller ID is required.

B. Custom Local Area Signaling Services (CLASS) are central office-based telecommunications services capable of providing several optional service enhancements.

Customer Local Area Signaling Services (CLASS) cannot be functional unless both the called and calling parties are served by, and the calls routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices.

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OCT 1 6 2000

TARIFF DIVISION
PublitSSTUFED: COntrols to 16 (2006)

EFFECTIVE: October 16, 2000

IN ACCORDANCE WITH CASE NO. 00-1927-TP-NFP
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Marty Kaplan, Secretary/Treasurer
Vaughnsville, Ohio 45893

(N)

(L)

EXCHANGE SERVICES CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

C. Rates and Charges

The following monthly rates and non-recurring charges for Custom Local Area Signaling Services (CLASS) apply to residential and non-residential customers and are in addition to the rates and charges applicable to any associated service, equipment and facilities.

1. Recurring Charges

8.	Automatic Callback (Repeat Dialing)	\$3.00 per month	
b.	Automatic Recall (Call Return)	\$3.00 per month	
c.	Calling Number Delivery (Caller ID)	\$3.00 per month	
d.	Calling Name Delivery (Caller ID with Name)	\$5.00 per month	
e.	Call Waiting on Caller ID	\$2.00 per month **	(N)
f.	Calling Number Delivery Blocking (Per Call)	No Monthly Charge	
g.	Calling Number Delivery Blocking (Per Line)*	\$0.50 per month	
	(Customers with non-published number)	(No additional charge)	_

^{*}Not eligible for discount

RECEIVED

OCT 1 6 2000

TARIFF DIVISION
Public Utilities Commission of Chio:

ISSUED: October 16, 2000

EFFECTIVE: October 16, 2000

IN ACCORDANCE WITH CASE NO. 00-1927-TP-NFP
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Marty Kaplan, Secretary/Treasurer
Vaughnsville, Ohio 45893

^{**} Subscription to Caller ID is required.

SECTION NO. 1 SECOND REVISED SHEET NO. 2K REPLACES FIRST REVISED SHEET NO. 2K

P.U.C.O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

EXCHANGE SERVICES CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

		••		
Rates	and Charges	(Cont'd)	• .	
2.	Discounts			
	The follow	ing discounted recurring charge rates are available to	all customers:	
	2 nd Feature		\$2.00 per month	
	3 rd Feature		\$1.00 per month	
3.	Non-Recur	ring Charges		
	Custom Lo	real Area Signaling Services (CLASS), except when	the change results	
	a.	Automatic Callback (Repeat Dialing)	\$5.00	
	ъ.	Automatic Recall (Call Return)	\$5.00	
	c.	Calling Number Delivery (Caller ID)	\$5.00	
	đ.	Calling Name Delivery (Caller ID with Name)	\$5.00	
	e.	Call Waiting on Caller ID	\$5.00	(N)
EIV	ED f.	Calling Number Delivery Blocking (Per Call)	None	
1 6 200	g.	Calling Number Delivery Blocking (Per Line)		
F DIVISIL	in !	Non-Published Customers Other Than Non-Published Customers	\$5.00 \$5.00	
	2. 3. FDIVISION	2. Discounts The follow 2 nd Feature 3 nd Feature 3. Non-Recur A non-recur Custom Lo only in th (CLASS). a. b. c. d. e.	The following discounted recurring charge rates are available to 2nd Feature	The following discounted recurring charge rates are available to all customers: 2 nd Feature

ISSUED: October 16, 2000

EFFECTIVE: October 16, 2000

IN ACCORDANCE WITH CASE NO. 00-1927-TP-NFP
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
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Vaughnsville, Ohio 45893

EXCHANGE SERVICES CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

C. Rates and Charges (Cont'd)

Non-Published customers may subscribe to Per Line Number Blocking without a monthly or non-recurring charge within 90 days of the introduction of the service. After the 90-day period has expired, a non-recurring service order charge will apply.

Customers ordering more than one Custom Local Area Signaling Service (CLASS) on the same line, at the same time, and at the same address will be billed one non-recurring charge.

4. Promotional Offerings

The Company may, from time to time, promote any or all of its digital enhanced services, Custom Calling Features and Class Features, in order to attract new customers or increase existing customer awareness of optional services. Waiver or reduction of non-recurring charges during such special promotions shall be for a limited time not to exceed ninety-days. However, the customer will not be relieved of paying the recurring or monthly charge as specified for each feature. Requests for promotional offerings will be filed with the Public Utilities Commission of Ohio on or prior to effective date.

a. Services subject to promotional offerings:

Custom Calling Features

Custom Local Area Signaling Services (CLASS)

Touch Tone Service

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OCT 16 2000

TARIFF DIVISIL N
Public Utilities Commission of Chic

ISSUED: October 16, 2000

EFFECTIVE: October 16, 2000

IN ACCORDANCE WITH CASE NO. 00-1927-TP-NFP
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Marty Kaplan, Secretary/Treasurer
Vaughnsville, Ohio 45893

THIRD REVISED SHEET NO. 3 CANCELS SECOND REVISED SHEET NO. 3 BANT BAIN P TO A SUGAR CREEK LIOYO RO JAN 3 0 1992 ISSUED: 11-1-87 TARIFF DIVISION ORDER No. 87-1545-TP-ATA

SECTION 1

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

(N)

A. GENERAL

- The Federal Communications Commission (FCC) assigned the 811 dialing code for
 nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is
 a nationwide toll-free number to be used by state "One Call" notification systems for
 providing advanced notice of excavation activities to underground facility operators. Pursuant
 to PUCO Case No. 05-1306-TP-COI, 811 Service shall be made available within Ohio by
 May 14, 2007.
- 2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
- 3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
- 4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
- 5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

(N)

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

- 1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
- 2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Central Office Connection charge as set forth in Section F. below.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
- 3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
- 4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
- 5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.

(N)

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

- B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER (continued)
 - 6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
 - 7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
 - 8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
 - 9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
 - 10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
 - 11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
 - 12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

C. OBLIGATIONS OF THE COMPANY

- The Company will establish the 811 Service within ninety days after receipt of the 811
 Provider's completed application(s) for service or the effective date of this Tariff, whichever
 is later.
- 2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
- 3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
- 4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Providerestablished call centers.
- 5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

(N)

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

D. LIABILITY (continued)

- 2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
- 3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
- 4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
- 5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

- The 811 Service will not provide calling number information in real time to the 811 Provider.
 If this type of information is required, the 811 Provider must subscribe to compatible Caller
 ID service as described elsewhere in this Tariff.
- 2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
- 3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
- 4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

(N)

ISSUED: May 2, 2007

EFFECTIVE: May 2, 2007

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

F. RATES & CHARGES

- 1. A Switch Translation Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Switch Translation Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Switch Translation Charge applies.
- 2. A Central Office Connection Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Central Office Connection Charge is applied on a per telephone number, per host central office basis.
- 3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.
- 4. Rates:

	Nonrecurring Charge
Switch Translation Charge *	\$132.00
Central Office Connection Charge (including number changes)	\$14.40
Service Order Charge	\$5.60

^{*} The Switch Translation Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

(N)

DIRECTORY ASSISTANCE SERVICE

(N)

1. Regulations

- a. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- b. The rates specified in Section 3 below are not applicable to calls placed from pay telephone stations, or from hospitals and skilled nursing homes. For the purpose of this tariff, the term "skilled nursing homes" applies to those nursing homes that provide 24-hour per day professional nursing care.
- c. Directory Assistance Service furnished to the visually or physically handicapped:
 - i. Charges for Directory Assistance Service are not applicable to calls placed by visually or physically handicapped subscribers to the Directory Assistance attendant. One residence service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Telephone Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:
 - i.i A letter to the Telephone Company from a qualified professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption, or
 - i,ii The filling out of a prepared form made available by the Telephone Company, by a qualified professional familiar with the person's visual or physical impairment.

(N)

P.U.C.O. NO. 3 LOCAL EXCHANGE SERVICE TARIFFS

DIRECTORY ASSISTANCE SERVICE (Continued)

(N)

- 1. Regulations (Continued)
 - ii. Exemption may be extended to one business service in lieu of a residence service where the handicapped person subscribes only to business service that is located in the residence of said person.
 - iii. For the purpose of this tariff, a visually handicapped person is defined as follows:
 - iii.i Visual acuity of 20/60 or worse with best refractive correction with best eye, or
 - iii.ii Visual field of 20° or less in diameter.
 - d. Directory Assistance Service for the communicatively impaired:
 - i. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
 - ii. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, may receive a discount off their message toll services rates.

(N)

ISSUED: September 17, 2007

EFFECTIVE: September 17, 2007

P.U.C.O. NO. 3 LOCAL EXCHANGE SERVICE TARIFFS

DIRECTORY ASSISTANCE SERVICE (Continued)

(N)

2. Service

- a. The Company provides Local and National Directory Assistance Service.

 Customers requesting a National number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that informs the customer that the call will be automatically completed.
- b. The Customer may request a maximum of two (2) telephone numbers per directory assistance call.

3. Rates

- a. All requests made of Directory Assistance by dialing "411" will be \$1.01 per call.
- b. Customers requesting a National number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that provides them with the option of having the call automatically connected by pressing "1." Customers will hear a recording that will inform them that they will be billed \$.25 per minute for all such connected calls. For billing purposes, after the initial period of eighteen (18) seconds, calls are billed in six (6) second increments.

SECTION NO. 2
THIRD REVISED SHEET NO. 1
CANCELS
SECOND REVISED SHEET NO. 1

P. U. C. O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

NON-RECURRING SERVICE OFFERINGS Charges for Changes, Service Connections and	CHARGE	• •
Restoral of Service: RECEIVED		
A. The following non-recurring charges apply: 1. Service Order Charge DEC 2 8 1988 Receiving, recording and processing information necessary to execute a DOCKETING DIVISION CUSTOMER'S INITIAL REQUEST FOR SERVENCIAL SCOMMISSION OF ONIO	\$ 5.60	(N)
2. Service Order Charge (subsequent) Subsequent request for a change to existing service.	\$ 3.75	(и)
3. Central Office Connection Charge (1) Performing the work required with the connection of a central office line, including connection or changes in the central office and cable or drop wire up to the protector.	\$14.40 <u> </u>	(N)
(2) For work limited to opening and/or closing the central office line at the C.O. Main Distributing Frame. (Applies only to subsequent service order charges.)	\$ 9.60	(N)
4. Reserved for Future Use		
5. Each initial connection or any other work performed in connection with a business telephone line shall be computed on an actual time and material basis which includes all direct labor and overheads properly charged to said project.	TSM	(T)
6. Re-establishment of suspended service	\$ 5.00	
7. Residential Extra Listing - per month	\$ 0.50	
8. Business Extra Listing - per month	\$ 0.50	
ISSUED: December 20, 1988 EFFECTIVE: Janu	ary 1, 1989	, .

IN ACCORDANCE WITH ORDER NO. 88-1262-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Robert P. Davies, President
Vaughnsville, Ohio, 45893

THIRD REVISED SHEET NO. 2

REPLACES SECOND REVISED SHEET NO. 2

P.U.C.O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

FEDERAL LIFELINE CONNECTION ASSISTANCE (Link Up America) (D)

[INTENTIONALLY LEFT BLANK]

(D)

ISSUED: May 13, 2005 EFFECTIVE: June 13, 2005

SECTION NO. 2

THIRD REVISED SHEET NO. 2

CANCELS SECOND REVISED SHEET NO. 2

P.U.C.O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

[RESERVED FOR FUTURE USE]



DEC 8 0 1997

TARIFF DIVISION

Public Utilities Commission of Ohio

ISSUED:

December 30, 1997

EFFECTIVE:

January 1, 1998

SECTION NO. 2 FIRST REVISED SHEET NO. 4 CANCELS ORIGINAL SHEET NO. 4

P. U. C. O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS SERVICE AND FACILIATIES

(T)

(D)

(a) (a)

D. Special Assemblages

Where special assemblages of equipment or extra equipment installations are desired or special equipment which is not provided for or established under these existing tariff schedules is required, such rates will be charged for this equipment as will produce an annual revenue to equal thirty-three and one-third percent (33 1/3) of the total cost of said equipment, wired and installed, including labor, materials and supervision, and the minimum term will be such as will justify the installation.

Special assemblages or extra equipment installations will only be made at the discretion of the Telephone Company.

A special assemblage is to be a temporary arrangement for a period of approximately three (3) years to allow the Telephone Company to gain appropriate cost experience before filing for rates under Section 4909.18 of the Ohio Revised Code.

ISSUED: October 19, 1987

EFFECTIVE: November 1, 1987



P. U. C. O. NO. 3
GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS SERVICE AND FACILITIES

E. 900 Services Call Blocking

1. Description

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JAN 3 1995

DOCKETING DIVISION PUBLIC UTILITIES COMMISSION OF OHIO

900 services call blocking is an optional service providing residential and nonresidential customers with the capability to block the origination of direct dialed calls to all 900 services.

2. Regulations

- a. LEC-provided blocking of 900 services shall be provided where technologically feasible.
- b. 900 services blocking is to be offered to residential customers at no charge for initial requests.
- c. 900 services blocking is to be provided to nonresidential customers, free of charge, on a one-time basis, during a 60-day period after the inception of service.
- d. Charges associated with nonresidential customers' initial requests (after the sixty-day free enrollment period has expired) and subsequent requests, and residential customers' subsequent requests, for 900 services blocking will not exceed the company's central office line charge found in Section 2 of these tariffs.
- e. Residential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block services at a previous location at no charge.
- f. Nonresidential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge during a 60-day period after the inception of service, even if they exercised an option to block 900 services at a previous location at no charge.
- g. Customers may elect to remove 900 services blocking free of charge. Requests by customers to remove 900 services blocking must be in writing.

ISSUED: January 4, 1995

EFFECTIVE: January 4, 1995

IN ACCORDANCE WITH CASE NO. 94-1648-TP-COI ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO Ruby A. Rimer, Secretary Vaughnsville, Ohio, 45893



P. U. C. O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

APPLICATION AND EXPLANATION OF SYMBOLS

Application

- 1. These Tariffs apply to the General Telephone Exchange Services of the Vaughnsville Telephone Company, hereinafter referred to as the Telephone Company, in the Vaughnsville Exchange. In the event of any conflict between any rate, rule, or regulation contained in these General Exchange Service Tariffs, the rate, rule or regulation contained in the Local Exchange Service Tariff shall apply.
- 2. The provision of services and facilities, as provided herein, is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of these General Exchange Service Tariffs.
- 3. These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective date of these Tariffs.

Explanation of Symbols

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment or regulation.
- (T) Signifies a change in text but no change in rate, treatment, or regulation.

GENERAL EXCHANGE SERVICE TARIFFS P.U.C.O. No. 3

A. IntraLATA Presubscription

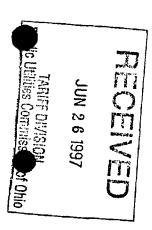
(N)

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective August 8, 1997.

2. IntraLATA Presubscription Options



Option A: Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice for each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

(N)

ISSUED: June 26, 1997

EFFECTIVE: August 8, 1997

(N)

GENERAL EXCHANGE SERVICE TARIFFS P.U.C.C. No. 3

A. IntraLATA Presubscription (continued)

3. Rules and Regulations (continued)

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA Presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is (N)

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ISSUED: June 26, 1997

EFFECTIVE: August 8, 1997

P.U.C.O. NO. 3 GENERAL EXCHANGE

BASIC TELEPHONE ASSISTANCE

I. SERVICE CONNECTION ASSISTANCE

A. General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- o Waiver of applicable deposit requirements under Section 3 of this tariff.
- o Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 2 of this tariff (Service Connection Assistance does not apply to network wiring charges).

B. Regulations

- 1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
 - (a) Home Energy Assistance Program (HEAP);

- (D)
- (D)
- (b) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
- (c) Food Stamps;

P.U.C.O. NO. 3 GENERAL EXCHANGE

(d) Federal public housing assistance/Section 8; or

(T)

- (e) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
- 2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section I.B.1, above; identifying the specific program or programs from which the customer receives benefits.

(T)

- 3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- 4. Service Connection Assistance is available for all grades of service.
- 5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. (T)
- 6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other members of the household may owe money for such services previously provided at the customer's current address.
- 7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

EFFECTIVE: June 13, 2005

SECTION 2A FIRST REVISED SHEET NO. 3 REPLACES ORIGINAL SHEET NO. 3

P.U.C.O. NO. 3 General Exchange

BASIC TELEPHONE ASSISTANCE

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TARIFF DIVISION
Public Utilities Commission of Ohio

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ISSUED:

January 18, 2000

EFFECTIVE:

January 1, 2000

SECTION 2A FIRST REVISED SHEET NO. 4 REPLACES ORIGINAL SHEET NO. 4

P.U.C.O. NO. 3 General Exchange

BASIC TELEPHONE ASSISTANCE

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TARIFF DIVISION
Public Utilities Commission of Ohio

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ISSUED:

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EFFECTIVE:

January 1, 2000

SECTION 2A

FIRST REVISED SHEET NO. 5

REPLACES ORIGINAL SHEET NO. 5

P.U.C.O. NO. 3 General Exchange

BASIC TELEPHONE ASSISTANCE

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TARIFF DIVISION
Public Utilities Commission of Ohio

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ISSUED:

January 18, 2000

EFFECTIVE:

January 1, 2000

SECTION 2A

FIRST REVISED SHEET NO. 6

REPLACES ORIGINAL SHEET NO. 6

P.U.C.O. NO. 3 General Exchange

BASIC TELEPHONE ASSISTANCE

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TARIFF DIVISION
Public Utilities Commission of Ohio

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SECTION 2A FIRST REVISED SHEET NO. 7 REPLACES ORIGINAL SHEET NO. 7

P.U.C.O. NO. 3 General Exchange

BASIC TELEPHONE ASSISTANCE

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TARIFF DIVISION Public Utilities Commission of Ohio

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ISSUED:

January 18, 2000

EFFECTIVE:

January 1, 2000

BASIC TELEPHONE ASSISTANCE

III. LINK UP

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- o A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- o A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

B. Regulations

- 1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - (b) Food stamps;
 - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - (d) Federal public housing assistance, or Section 8;
 (M)
 (e) Home Energy Assistance Program (HEAP);
 (f) National School Lunch Program's Free Lunch Program (NSL);
 (n)
 (g) Household income at or below 135% of the poverty level; or
 (h) Ohio Works First/Temporary Assistance for Needy Families (TANF).
 (N)

ISSUED: May 13, 2005

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(N)

(N)

P.U.C.O. NO. 3 General Exchange

III. LINK UP (Con't)

B. Regulations (Con't)

- 2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section III.A., above.
- 3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section III.B.1., above; identifying the specific program or programs from which the customer receives benefits. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section III.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
- 4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
- 5. Link Up customers are not restricted on the optional services to which they may subscribe.
- 6. If a customer disagrees with a company's findings regarding eligibility for Link-Up, the customer may file an informal/formal complaint with the Public Utilities

 Commission of Ohio.

EFFECTIVE: June 13, 2005

BASIC TELEPHONE ASSISTANCE

IV. LIFELINE ASSISTANCE

A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- o A waiver of the Federal Subscriber Line Charge.
- o A reduction of \$1.75 off the customer's monthly basic local service charges.
- o Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- o A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.
- o Optional service like Caller ID and Call Waiting are not restricted. (N)

B. Regulations

- 1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - (b) Food stamps;
 - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - (d) Federal public housing assistance, or Section 8;
 - (e) Home Energy Assistance Program (HEAP). (T) (M)
 - (f) National School Lunch Free Lunch Program; (N)
 - (g) Household income at or below 135% of the poverty level; or (N)
 - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

IV. LIFELINE ASSISTANCE (Con't)

B. Regulations (Con't)

- 2. Consumers participating in this program may receive service connection and deposit waivers through Link-Up. (N)
- 3. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny reestablishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
- 4. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, 5. a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section IV.B.1., above: identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income Section IV.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
- 6. At no time will the monthly basic local exchange service charge less the discount cause the local service rates to be less than zero.
- 7. The Telephone Company shall perform a verification audit of a customer receiving

 Lifeline Assistance. (N)
- 8. The Lifeline discounts and waivers apply to only one access line per household. (N)

EFFECTIVE: June 13, 2005

(N)

IV. LIFELINE ASSISTANCE (Con't)

C. Enrollment Process

(N)

1. Existing Customers

- (a) Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.
- (b) The Company will review the customer's lifeline application to determine customer's eligibility within 30 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to reapply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- (a) Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- (b) The Company will review the customer's lifeline application to determine the customer's eligibility within 30 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to reapply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

IV. LIFELINE ASSISTANCE (Con't)

D. Income Eligibility

(N)

- 1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of documentation would include 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; (5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/ Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
- 2. Regardless of when the Company completes the verification process lifeline benefits shall go back to the date the qualified customer requested lifeline service or established new service.
- 3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30 day opportunity to prove eligibility or dispute the Company's determination. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.
- 4. The Telephone Company shall give customers who do not qualify for lifeline assistance the option of spreading installation charges over three months consistent with Chapter 4901:1-5, O.A.C.
- 5. Written notification must include 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.
- 6. If a customer disagrees with the Company's findings regarding eligibility for lifeline, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

IV. LIFELINE ASSISTANCE (Con't)

E. Verification for Continued Eligibility

(N)

- 1. The Telephone Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for the termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
- 2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.
- 3. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(D)

A. APPLICATION

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs. They apply to the intrastate service and facilities furnished by the Vaughnsville Telephone Company, in the Vaughnsville Exchange, hereinafter referred to as the Telephone Company or Company.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the other sections of this Telephone Service Tariff, the rate, rule, regulation or provision contained in the specific section of this tariff shall prevail.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

(D)

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights in the construction and maintenance of the necessary pole lines, circuits and equipment.

(D)

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

2. Directory Errors and Omissions

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of, or errors in, or omissions from its directories, nor for the result of the publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in the directories.

(D)

3. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the errors.

4. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible for any action of the Connecting Company.

5. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

(D)

(D)

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Equipment and line, other than inside wire, furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company. The Company, its agents, or its employees shall have the right to enter upon a customer's (subscriber's) premises during normal working hours only as may be required to make repairs to its equipment or to otherwise remove the source of emergency conditions that are, or that the Company has reason to expect soon will be, endangering the safety, health, or welfare of Company employees or of other persons, or the safety of component parts of the Company's system or equipment.

If visitation to the customer's premises is sought for any other purpose, such visitation shall preferably be prearranged by telephone; however, if such prearrangement is not feasible, the Company's agent, or employee seeking entrance to the subscriber's premises shall approach a responsible adult member of the household, shall identify himself to such person's satisfaction, and shall state the reason for his proposed visitation. Entrance shall not be gained by force or subterfuge or by approach to a child or other irresponsible person. The Company shall be responsible for any damage to the subscriber's property arising from such visitation, whether negligently, wilfully, or inadvertently caused.

C. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and Use of Equipment (Continued)

and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Authorized Attachment and Connections

Subscriber-provided equipment and facilities may be attached to or connected with facilities furnished by the Telephone Company, subject to the provisions set forth under Section 6 of this Tariff entitled "Connections With Certain Facilities Provided by Subscribers".

Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

4. Misuse of Facilities

The Telephone Company may discontinue telephone service, after notification, to any individual, partnership, association or corporation, who by the use of the facilities furnished them by the Telephone Company uses or permits to be used for the following fraudulent purposes:

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a. the use of the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service;

the use of the service for any purpose other than as a means of communication;

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TARIFF DIVISION

Public Utilities Commission of Onio

Issued: January 18, 2002

Effective: January 18, 2002

In Accordance with Case No. 00-1265-TP-ORD, Issued by the Public Utilities Commission of Ohio Marty Kaplan, Secretary/Treasurer Vaughnsville, Ohio 45893

C. USE OF SERVICE AND FACILITIES (Continued)

- 4. Misuse of Facilities (Continued)
 - c. the use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge;
 - d. the obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, local or message toll telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representation, or false credit devise, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or part, of the regular charge for service;
 - e. causing or allowing Telephone Company equipment to be tampered with, damaged or destroyed through negligence.

When service is restored after denial, the Telephone Company will make a pro rata allowance at the scheduled rate for the service denied for the entire period of denial.

(D)

D. ESTABLISHMENT AND FURNISHING OF SERVICE

(D)

1. Application for Service

a. Application for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. The terms and conditions specified in such contracts are subject to these General Rules and Regulations, the

Issued: May 15, 2008

Effective: July 1, 2008

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SECTION 3 ORIGINAL SHEET NO. 6

P. U. C. O. NO. 3 GENERAL RULES AND REGULATIONS

ESTABLISHING AND FURNISHING OF SERVICE (continued)

Genoral Exchange Service Tariffs and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

b. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central office designation or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.

3. Non-Published Telephone Numbers

Non -Published Telephone Numbers will be permitted upon receipt of an authorization, signed by the subscriber in a form satisfactory to the company. First request, no charge; change charge for subsequent requests, \$17.00 non-recurring charge; monthly charge for one non-published telephone number, \$.50 per month. The Company shall not be obligated to complete exchange or message toll calls to such telephone under any circumstances and regardless of any emergency, unless such calls are placed by number. The Company will endeavor to prévent the disclosure of the number of such telephone, but shall not be liable should such number be divulged through inadvertence.

4. Alterations

The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessiate changes in the Company's wiring or equipment; and the

ISSUED: May 19th, 1976

EFFECTIVE: August 1, 1976

In accordance with Order No. 74-330-Y
Issued by the Public Utilities Commission of Ohio
DON K. PARGEON, President
Vaughnsville, Ohio

SECTION NO. 3 FIRST REVISED SHEET NO. 7 CANCELS ORIGINAL SHEET NO. 7

P. U. C. O. NO. 3 GENERAL RULES AND REGULATIONS

ESTABLISHING AND FURNISHING OF SERVICE (continued) subscriber agrees to pay the Company's current charges for such changes.

5. Payment for Service

The subscriber is required to pay all charges for exchange service and facilities and for toll messages (including charges for messenger service) in accordance with provisions contained in Section 2. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in the Telephone Company's Tariff, is borne by the Telephone Company. The subscriber agrees to take good care of all accessories connected therewith. In case of loss of, damage to, destruction of any of the Company's accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect, or remove or permit others to rearranage, disconnect, or remove any wiring, other (T) than inside wiring, installed by the Telephone Company, except upon the written consent of the Telephone Company.

7. Unusual Installation Costs

Where special conditions or special requirements of the subscriber unusual construction or installation costs, subscriber may be required to pay a reasonable proportion of such costs.

ISSUED: October 19, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1545-TP-ATA SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987 Robert P. Davies, President Vaughnsville, Ohio 45893

(T)

SECTION NO. 3

FIRST REVISED SHEET NO. 8

CANCELS ORIGINAL SHEET NO. 8

P.U.C.O. NO. 3 GENERAL RULES AND REGULATIONS

E. TELEPHONE DIRECTORIES

1. Distribution

The Telephone Company will furnish to its subscribers without charge, one directory per each main station service. Directories for each subscribed for extension station will be furnished without charge only upon the subscriber's request. Other directories of the Telephone company will be furnished at the discretion of the Telephone Company at a charge of \$1.50 each.

2. Ownership and Use

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service and are to be returned to the Telephone Company upon request. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber.

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TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: April 8, 1997

Effective: April 15, 1997

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(D)

In accordance with Case No. 96-1310-TP-COI Issued by The Public Utilities Commission of Ohio Robert E. Skinner, President Vaughnsville, Ohio

REPLACES FIRST REVISED SHEET NO. 9

P.U.C.O. NO. 3 GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. <u>Deposits</u> (T)

Deposits are calculated pursuant to Ohio Adm.Code 4901:1-5-05(B)(1)(a) for new customers and 4901:1-5-05(B)(1)(b) where the customer has a service account billing history.

(D)

APPLICATION OF BUSINESS AND RESIDENCE RATES

- A. Business rates apply at the following locations:
 - 1. In offices, stores, factories, mines and all other place of a strictly business nature.
 - 2. In boarding houses, except as noted under B-2, offices of hotels, halls and offices of apartment buildings; quarters occupied by Clubs or lodges; public, private or parochial schools or colleges, churches, hospitals, libraries and other similar institutions.
 - 3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
 - 4. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
 - 5. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B-3 below.
- B. Residence Rates Apply at the Following Locations:
 - 1. In private residence where business listings are not provided.
 - 2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.

ISSUED : May 19th, 1976

EFFECTIVE : August 1, 1976

APPLICATION OF BUSINESS AND RESIDENCE RATES (continued)

3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

A. General

- 1. Lines will be extended in accordance with provisions specified in paragraphs D-1, 2, 3 Line Extensions, of this Tariff.
- 2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:
- a. The facilities are provided in remote or undeveloped sections within the Exchange Area.
- b. Conditions require the provisions of special equipment or unusual methods of plant construction, installation or maintenance.
- c. The customer's location requires the use of costly private right-of-way.
- 3. Title to all construction, as specified in C below, provided wholly or partly at a customer's expense is vested in the Telephone Company.
- 4. By "cost" is meant the cost of labor and materials including the usual supervisory expenses.
- 5. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost to the Telephone Company for such attachments is borne by customer.

ISSUED: May 19th, 1976

EFFECTIVE : August 1, 1976

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In accordance with Order No. 74-330-Y
Issued by the Public Utilities Commission of Ohio
DON K. PARGEON, President
Vaughnsville, Ohio

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (continued)

- 6. The customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
- 7. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located.

B. SPECIAL TYPE OF CONSTRUCTION

When underground service connections are desired by customers as initial installations in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

- 1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
- 2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
- 3. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installing it, less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.

ISSUED: May 19th, 1976

EFFECTIVE: August 1, 1976

SPECIAL TYPE OF CONSTRUCTION (continued)

- 4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
- 5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

C. POLES ON PRIVATE PROPERTY

- 1. Poles on private property to be used in serving an individual subscriber will be furnished by the Telephone Company at a charge to the subscriber at actual cost of time, material and overheads for such pole, except that the Telephone Company will furnish as many as two poles without charge to the subscriber provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
- 2. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained, and owned by the Telephone Company, subject to such construction charge as may be applicable.
- 3. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.

D. LINE EXTENSIONS

- 1. Line extensions will be made pursuant to P.U.C.O. Administrative Order 154 $(\frac{1}{2}$ mile construction costs at Company expense, all excess construction costs to be borne by prospective subscriber or subscribers).
- 2. Provisions of Private Right-of-way
- a. Where required by the conditions, applicants shall provide, without expense to the Telephone Company, private right-of-

ISSUED: May 19th, 1976

EFFECTIVE : August 1, 1976

LINE EXTENSIONS (continued)

Provisions of Private Right-of-Way (continued)

way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.

- 3. Other Regulations
- a. Applicants may be required to make advance payments to cover all or a portion of the exchange service when in the opinion of the Telephone Company there is evidence of credit risk.

A. DIRECTORY LISTINGS

- 1. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.
- 2. The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscribers' service. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.
- 3. Names in directory listings shall be limited to the following:
- a. In connection with residence service:
 - 1. The individual name of the subscriber, or
 - 2. The individual name of a member of the subscriber's family.
- b. In connection with business service:
 - 1. The individual name of the subscriber, or
 - 2. The name under which the subscriber is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a bank account is carried, or

ISSUED: May 19th, 1976

EFFECTIVE : August 1, 1976

(continued)

In connection with business service (continued)

- 3. The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other party to use, or
- 4. The individual names of the officers, partners, or employees of the subscriber, or
- 5. The names of departments when such listings are deemed necessary from a public reference viewpoint.
- 4. Whenever any question arises as to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; the Telephone Company is privileged to require the subscriber to secure from the owner of such name, written authority so to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or to delete such listings where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the Telephone Company.
- 5. Primary Listings
- a. One listing without charge, termed the primary listing, is provided as follows:
 - 1. For each separate subscriber service. When two or more main station lines or P.B.X. lines are consecutively operated, the first number of the group is considered the primary listing.
 - 2. For each semi-public service.

ISSUED: May 19th, 1976

EFFECTIVE : August 1, 1976

GENERAL REGULATIONS (continued)

B. REGULAR EXTRA LISTINGS

- 1. Business extra listings may be the names of partners or members of the firm, if the subscriber is a partnership or firm; the names of officers of the corporation, if the subscriber is a corporation; and for any business establishment, the names of associates or employees of the subscriber. No other class of listing such as service, agency, commodity, etc., will be accepted.
- 2. Residence extra listings may be the names of members of the subscriber's immediate family.
- 3. In connection with semi-public telephone service, extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular Extra Listing rates in connection with semi-public stations are furnished under the same regulations as specified in paragraph 1, above.
- 4. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of P.B.X. station, or extension station, installed on premises of the subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary lising.
- 5. Regular Extra Listings are furnished at the rate quoted in the General Exchange Service Tariffs.
- 6. Extra listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for listing is made, or at the date of issue of the directory, as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

ISSUED: May 19th, 1976

EFFECTIVE : August 1, 1976

C. SPECIAL TYPES OF EXTRA LISTINGS

- 1. Duplicate and cross reference listings.
 - (a) Duplicate listings, i.e. listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangement of names, are permitted when, in the opinion of The Telephone Company, they are necessary for the proper identification of the subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes.
 - (b) Cross Reference Listings are permitted when their use will facilitate in the handling of telephone calls.
 - (c) The Regular Extra Listing rate applies for each Duplicate or Cross Reference Listing.
- 2. Alternate Call Number Listings
 - (a) Listing of an alternate telephone number, other than those covered under paragraph 5-a "Office Hour Listings" of this Tariff, to be called in case no answer is received, is permitted for subscribers to all classes of service.
 - (b) The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such case the consent of the subscriber to be alternately listed service must be obtained before the alternate listing is furnished.
 - (c) The Regular Extra Listing rate applies for each Alternate Call Number Listing.
- 3. Foreign Exchange Listings
 - (a) Foreign Exchange Listings, i.e. listings of subscribers located in an exchange other than that in which the listed service is furnished are permitted.
 - (b) The regular Extra Listing rate applies for each Foreign Exchange Listing.

ISSUED: May 19th, 1976

EFFECTIVE: August 1, 1976

SECTION NO. 3
FIRST REVISED SHEET NO. 18
CANCELS
ORIGINAL SHEET NO. 18

P. U. C. O. NO. 3 GENERAL RULES AND REGULATIONS

SPECIAL TYPED OF EXTRA LISTINGS (continued)

- 4. Temporary Tenant Listings
 - (a) Residence subscribers who lease their premises for period of less than one year and request the Telephone Company to render service to their tenant without change in contract, may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time.
 - (b) All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment of all charges.
 - (c) The Regular Extra Listing rate applies for each Temporary Tenant Listing.
- 5. Office Hour Listings
 - (a) Listing of office hours or other information which is not required norder to efficiently handle telephone tariff, is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listing, may obtain same by paying the rates for Regular Extra Listings.

EXTENSION STATIONS

A. EXTENSIONS

1. The monthly rates for extensions in the Local Exchange Tariffs for each exchange include circuits not exceeding (150) feet in length connecting main and extension stations when both stations are located in the same building or on the same premises.

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ISSUED: October 19, 1987

EFFECTIVE: November 1, 1987

VAUGHNSVILLE TELEPHONE COMPANY, INC.

SECTION NO. 3 FIRST REVISED SHEET NO. 19 CANCELS ORIGINAL SHEET NO. 19

P. U. C. O. NO. 3 GENERAL RULES AND REGULATIONS

EXTENSIONS (continued)

- 3. Extensions stations are not furnished with Public Telephone Pay-stations, or Semi-public Paystations.
- 4. Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code-ringing permitted.
- 6. Where either the main or extension station is at a business location, business rates apply to both stations. Extension stations in connection with service furnished at a discount may not be installed at locations where the same discount would not apply for a main station and exchange service.
 - (D)

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- (D)

ISSUED: October 19, 1987

EFFECTIVE: November 1, 1987

INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

A. INITIAL CONTRACT PERIODS

- 1. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.
- 2. The length of contract period for directory listings, and where the listing acually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.
- 3. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment or for unusual construction necessary to meet special demands, and involving extra costs.

B. TERMINATION OF SERVICE BY SUBSCRIBERS

- 1. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
 - a. In case of service for which the intial contract period is one month, the charges due for the balance of the initial month;
 - b. In the case of directory listing and where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases, charges will be continued only to the date of termination of the extra listing subject, however, to a minimum charge for one month:

ISSUED: May 19th, 1976

EFFECTIVE: August 1, 1976

TERMINATION OF SERVICE (Continued)

- 1. The contract for the main service is terminated;
- 2. The listed party becomes a subscriber to some class of exchange service;
- 3. The listed party moves to a new location;
- 4. The listed party dies.
- c. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.
- 2. Service may be terminated after the expiration of the initial contract period upon payment of all charges due to the date of termination of the service.

PAYMENT FOR SERVICE AND FACILITIES

- 1. The Telephone Company will endeavor to mail its bills for telephone service on or before the same date each month. A subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due. Bills are payable at the office of the Telephone Company or any agency authorized by the Telephone Company to receive such payment.
- 2. The failure of the customer to promptly pay a delinquent bill (regular billing or special toll billings) may subject the customer's service to either temporary suspension or discontinuance of service.

Issued: May 15, 2008 Effective: July 1, 2008

PAYMENT FOR SERVICE AND FACILITIES (Continued)

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- 3. Each month shall be considered to have thirty (30) days for the purpose of computing charges, and shall be the basis for computing fractional portions of monthly billing, pro rata charges and adjustments to customer accounts.
- (T)
- 4. Failure to receive a bill will not exempt a subscriber from payment of any sum or sums due the Company.
- (T)

(T)

5. If a temporarily suspended service is recommended prior to the completion of an order to discontinue the service, the Telephone Company will give a pro rata credit for the entire period of time the service was temporarily suspended; except, in the case where service is reconnected within the day after the day it was temporarily suspended, no credit will be given. Subsequent to the completion of an order to discontinue a customer's telephone service, the Telephone Company will re-establish the service only on the basis of a new application for service; in such case, the restoral of service charge is not applicable.

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TARIFF DIVISION

Public Utilities Commission of Ohio

Issued: January 18, 2002

Effective: January 18, 2002

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SPECIAL SERVICE AND FACILITIES

Special service and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and case to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the commission may terminate such contract whenever, in its opinion, public interest requires such termination.

VACATION RATES

The company will pace any main station on vacation rate upon the application of the customer and only where the station will remain on vacation for a period exceeding one (1) calendar month. The charge will be \$2.00 for each calendar month for which the station is considered to be vacation rate.

Issued: April 8, 1997

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In accordance with Case No. 96-1310-TP-COI Issued by The Public Utilities Commission of Ohio Robert E. Skinner, President Vaughnsville, Ohio

APR - 8 1997

TARIFF DIVISION
Public Utilities Commission of Ohio

ission of Ohio

Effective: April 15, 1997

CONNECTION WITH SUBSCRIBER OWNED RECORDING EQUIPMENT

A. REGULATIONS

1. General

Subscriber-owned voice recording equipment for the recording of telephone conversations may be used in connection with the facilities of the Telephone Company subject to the following conditions:

- a. Connection with Telephone Company Facilities
 - 1. Connection of customer-owned voice recording equipment with the facilities of the Telephone Company shall be made only through recorder connector equipment which contains a devise automatically producing a distinctive recorder tone that is repeated at intervals of approximately fifteen seconds when the recording equipment is in use, except that in the case of a private line service which has no connection with the exchange or toll system of the telephone company recorder connector equipment which does not contain the automatic tone device may be used at the option of the customer.

ISSUED: May 19th, 1976

EFFECTIVE : August 1, 1976

CONNECTION WITH SUBSCRIBER OWNED RECORDING EQUIPMENT (continued) REGULATIONS (continued)

Connection with Telephone Company Facilities (continued)

- 2. Permanent connection shall be made only through recorder connector equipment furnished, installed, and maintained by the Telephone Company.
- 3. Temporary connection for a period not to exceed thirty days may be made for trial or demonstration purposes through portable recorder connector equipment furnished by a recorder manufacturer or his agent, provided such equipment is obtained from and is manufactured by the Telephone Company and is connected with the telephone line through jacks installed on the line by the Telephone Company for that purpose.
- 4. The customer-owned voice recording equipment shall be so arranged that at the will of the user it can be physically connected to and disconnected from the facilities of the Telephone Company or switched on and off.
- b. Responsibility of the Telephone Company

Telephone service furnished by the Telephone Company is not represented as adapted to the recording of telephone conversations by means of voice recording equipment. The use of subscriberowned voice recording equipment in connection with the facilities of the Telephone Company is permitted only on the condition that the liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission, or failures or defects in the recorder connector equipment occurring in the course of furnishing service or other facilities and not caused by the negligence of the subscriber, or of the Telephone Company in failing to maintain proper standards of maintenance and operations and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or

ISSUED: May 19th, 1976

EFFECTIVE: August 1, 1976

CONNECTION WITH SUBSCRIBER OWNED RECORDING EQUIPMENT (continued)

Responsibility of the Telephone Company (continued)

defect in transmission, or failures or defects in the recorder connector equipment occurs.

- voice recording equipment shall be such as not to interfere with any of the services offered by the Telephone Company. Upon notice from the Telephone Company that the equipment of the customer is causing or is likely to cause hazard or interference, the subscriber shall make such changes as may be necessary to remove or prevent such hazard or interferences.
 - 2. The subscriber indemnifies and saves the Telephone Company harmless against claim for libel, slander, or infringement of copyright arising from the improper use of material transmitted over its facilities and recorder; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Telephone Company, apparatus or system of the subscriber and against all other claims arising out of any act or omission of the subscriber in connection with facilities provided by the Telephone Company

GENERAL REGULATIONS

A. Liability of Telephone Company

1. In view of the fact that the customer has exclusive control of his communication over the facilities furnished him by the Telephone Company and of the other uses for which facilities may be furnished him by the Telephone Company, and because of unavoidableness of errors incident to the service and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.

ISSUED: May 19th, 1976

EFFECTIVE : August 1, 1976

GENERAL REGULATIONS (Continued)

- 2. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to the Telephone Company.
- 3. When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

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B. Obligation of Customer

The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

C. Advance Payments

- 1. Applicants for service involving special construction may be required to make an advance payment.
- 2. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

Issued: May 15, 2008

Effective: July 1, 2008

GENERAL REGULATIONS (Continued)

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D. APPLICATION OF CONSTRUCTION CHARGES

When special construction charges for individual customers is necessary, special construction charges may apply as set forth in Section 3, Original Sheet No. 11, Construction, Installation and Maintenance Charges.

SPECIAL ASSEMBLAGES OF EQUIPMENT OR EXTRA EQUIPMENT

Where special assemblages of equipment or extra equipment installation are desired, which are not established under the rates which are listed in other sections of this tariff, such rates will be charged for the equipment, wired and installed, as will produce an annual revenue to equal thirty-three and one-third (33 1/3) percent of the total cost of the equipment, wired and installed including labor, materials and supervision, and the minimum term will be such as will justify the installation. Special assemblages of equipment or extra equipment installations will only be made at the discretion of the Telephone Company.

A special assemblage is to be a temporary arrangement for a period of approximately three (3) years to allow the Telephone Company to gain appropriate cost experience before filling for rates under Section 4909.18 of the Ohio Revised Code.

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Public Utilities Commission of Ohio

Issued: January 18, 2002

Effective: January 18, 2002

SECTION 3 SECOND REVISED SHEET NO. 29 REPLACES FIRST REVISED SHEET NO. 29

P.U.C.O. NO. 3 GENERAL RULES AND REGULATIONS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE

A. (D)

Issued: May 15, 2008 Effective: July 1, 2008

VAUGHNSVILLE TELEPHONE COMPANY, INC.

SECTION 3

FOURTH REVISED SHEET NO. 30

REPLACES THIRD REVISED SHEET NO. 30

P.U.C.O. NO. 3 GENERAL RULES AND REGULATIONS

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)

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B. The Telephone Company shall respond promptly to customer inquiries pertaining to charges for toll service, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry.

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TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: January 18, 2002

Effective: January 18, 2002

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)

C. Toll Blocking Policy

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Vaughnsville Telephone Company, when acting on behalf of an IXC, may "universally" block access to all toll providers for nonpayment of regulated roll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Vaughnsville Telephone Company may furnish credit information, acquired from the Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

All forms of toll blocking services offered by Vaughnsville Telephone Company to toll service providers must be provided on a nondiscriminatory basis to all toll providers, regardless of whether the Company has established a billing and collection agreement with the toll provider. Any charges for toll blocking services offered by the Company must be set forth in a Commission-approved tariff.

Upon payment by the customer of all past due toll debt to the IXC, or to Vaughnsville Telephone Company acting on behalf of an IXC, the Company will lift the block and all I+dialing capabilities, including 10-XXX, will be restored.

Toll disconnection service shall be provided as follows:

Universal Toll Blocking

Non-Recurring Charge \$5.00/Customer Disconnected

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JAN 1 8 2002

TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: January 18, 2002

Effective: January 18, 2002

In Accordance with Case No. 00-1265-TP-ORD, Issued by the Public Utilities Commission of Ohio Marty Kaplan, Secretary/Treasurer Vaughnsville, Ohio 45893

P. U. C. O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

EMERGENCY SERVICES CALLING PLAN (ESCP)

Message Toll telephone calls, to governmental emergency service agencies as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers;

- (a) Governmental fire fighting, State Highway Patrol, Police and Emergency Squad Service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (b) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life and/or property and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

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TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO



ISSUED: May 4, 1989

EFFECTIVE: October 18, 1990

IN ACCORDANCE WITH ORDER NO. 89-54-TP-COI ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO Robert P. Davies, President Vaughnsville, Ohio, 45893



P. U. C. O. NO. 3 CONCURRING TARIFFS

Foreign Exchange Service

The Vaughnsville Telephone Company hereinafter called the concurring company, assents to, adopts and concurs in the Foreign Exchange Service Tariff, filed with the Public Utilities Commission of Ohio by The Ohio Bell Telephone Company hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Foreign Exchange Service furnished jointly by the issuing company and the concurring company (including such services as are also participated in by one or more other companies), and hereby makes itself a party hereto and obligates itself to observe each and every provision thereof.

Message Toll Telephone Service

The Vaughnsville Telephone Company hereinafter called the concurring company, assents to, adopts and concurs in the Message Toll Telephone Service Tariff, filed with The Public Utilities Commission of Ohio by the United Telephone (Company of Ohio, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Message Toll Telephone Service furnished jointly by the issuing company and the concurring company (including such services as are also participated in by one or more other companies), and hereby makes itself a party thereto and obligates itself to observe each and every provision thereof.

Private Line Service

The Vaughnsville Telephone Company hereinafter called the concurring company, assents to, adopts and concurs in the Private Line Service Tariff, filed with The Public Utilities Commission of Ohio by The Ohio Bell Telephone Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Private Line Service furnished jointly by the issuing company and the concurring company (including such services as are also participated in by one or more other companies), and hereby makes itself a party hereto and obligates itself to observe each and every provision thereof.

ISSUED: June 30, 1987

EFFECTIVE: May 1, 1987

In accordance with Order No. 83-464-TP-COI (Subfile C)
Issued by the Public Utilities Commission of Ohio June 16, 1987
Robert P. Davies, President
Vaughnsville, Ohio, 45893

P. U. C. O. NO. 3 CONCURRING TARIFFS

Telecommunications Service Priority (TSP) System

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

Regulations, rates and charges are specified in FCC No. 5, Access Service Tariff, Section 13, filed with the Federal Communications Commission by the National Exchange Carrier Association.



RECEIVED

DEC 4 1990

DOCKETING DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

ISSUED: December 5, 1990

EFFECTIVE: September 10, 1990

IN ACCORDANCE WITH ORDER NO. 90-1514-TP-UNC ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO Robert P. Davies, President Vaughnsville, Ohio, 45893

Vaughnsville Telephone Company, Inc.

SECTION 4

SECOND REVISED SHEET NO. 2

CANCELS FIRST REVISED SHEET NO. 1

P. U. C. O. NO. 3 CONCURRING TARIFFS

Foreign Exchange Service - Message Toll Service - Private Line Service

The Vaughnsville Telephone Company, a Secondary Exchange Carrier (SEC), under the provisions of the Originating Responsibility - Secondary Carrier Option (ORP-SCO) intraLATA toll compensation arrangement, hereby asserts to, adopts, and concurs in the following tariffs of its designated Primary Exchange Carrier (PEC), United Telephone Company of Ohio, as filed with the Public Utilities Commission of Ohio and as such now exists, or as they may be revised, added to, or supplemented, insofar as the same relate to service jointly rendered by the Vaughnsville Telephone Company and United Telephone Company of Ohio, including such service as may be participated in by one or more other connecting companies, and insofar as the same are not in conflict with the provisions of the tariffs of the Vaughnsville Telephone Company.

- Foreign Exchange Service Tariff (FX)
- 2. Message Toll Telephone Service (MTS)
- 3. Private Line Service (PL)

RECEIVED

AUG 28 1990

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

RECEIVED

AUG 2 8 1990

DOCKETING DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

ISSUED: AUGUST 15, 1990

EFFECTIVE: OCTOBER 1, 1990

In accordance with Order No. 83-464-TP-COI (Subfile C)
Issued by the Public Utilities Commission of Ohio July 16, 1990
Robert P. Davies, President
Vaughnsville, Ohio, 45893

VAUGHNSVILLE TELEPHONE COMPANY, INC.

SECTION NO. 5 FIRST REVISED SHEET NO. 1 CANCELS ORIGINAL SHEET NO. 1

P. U. C. O. NO. 3 DEFINITIONS

CHANNEL

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

CIRCUIT

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone service.

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

CONTRACT

The term "Contract" refers to the Service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provision of Tariffs applicable.

EXCHANGE

The term "Exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of a central office, together with the associated plant used in furnishing communication service within that area.

EXCHANGE AREA

The territory served by an Exchange.

ISSUED: October 19, 1987

EFFECTIVE: November 1, 1987

VAUGHNSVILLE TELEPHONE COMPANY, INC.

SECTION NO. 5 FIRST REVISED SHEET NO. 2 CANCELS ORIGINAL SHEET NO. 2

P. U. C. O. NO. 3 DEFINITIONS

(D)

EXTRA LISTING

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

INDIVIDUAL LINE

An exchange line designed for the connection of only one main station. (Not a private branch exchange trunk line).

(D)

(a)

LOCAL CHANNEL

The term "Local Channel" applies to that portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE

Local Exchange Service provides for telephone communications within an Exchange Area in accordance with the provisions of the Telephone Company's tariff, including the use of exchange facilities as required to establish connections between an exchange station and the toll board or between an exchange station and toll trunks when such trunks are employed to effect connection with the toll board.

LOCAL MESSAGES

A local message is a communication between subscribers' stations within the same Exchange Area.

ISSUED: October 19, 1987

EFFECTIVE: November 1, 1987

SECTION NO. 5 FIRST REVISED SHEET NO. 3 CANCELS ORIGINAL SHEET NO. 3

P. U. C. O. NO. 3 DEFINITIONS

LOCAL SERVICE AREA

That area throughout which a subscriber to local exchange service, at a given rate, obtains telephone service without the payment of a toll charge.

PREMISES

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway.

PUBLIC TELEPHONE

An exchange station, either attended or equipped with a coin collecting device which is installed for the convenience of the Public at a location chosen or accepted by the Telephone Company.

SUBSCRIBER

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers even in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate location, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

(D)

ISSUED: October 19, 1987

EFFECTIVE: November 1, 1987

VAUGHNSVILLE TELEPHONE COMPANY, INC.

SECTION NO. 5 FIRST REVISED SHEET NO. 4 CANCELS ORIGINAL SHEET NO. 4

P. U. C. O. NO. 3 DEFINITIONS

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(D)

TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

(D)

ISSUED: October 19, 1987

EFFECTIVE: November 1, 1987

P.U.C.O. NO. 3 CONNECTION WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

I. <u>CUSTOMER PREMISES INSIDE WIRE</u>

A. General

(S)

(S)

- 1. Installation and maintenance of customer premises inside wire associated with residence and non-residence single line exchange services, excluding semi-public service, connecting to single line sets are the financial responsibility of the customer.
- 2. Customer premises inside wire is defined as wire (including entrance bridges, connectors, blocks, and jacks) within a customer's premises that extends between the termination of the exchange access line at the network interface and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the exchange access line.
- 3. The network interface may be installed on the customer's premises at a location determined by the Telephone Company which is accessible to the customer. The normal location of the network interface would be in close proximity of or in conjunction with the protector or equivalent where the Telephone Company facilities enter the Customer's premises.

The Telephone Company will not charge for the network interface device. The only charges that apply when a customer has the Telephone Company come to their premises for the purpose of installing a network interface device are the appropriate service connection charges contained in Section 2 of this tariff.

4. Customer premises inside wiring must be installed in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

RECEIVED

JUL 3 0 1998

TARIFF DIVISION Fublic Utilities Commission of Ohio

Issued:

July 30, 1998

Effective: July 31, 1998

IN ACCORDANCE WITH CASE NO. 98-_____-TP-NFP ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO Ruby A. Rimer, Secretary/Treasurer

Vaughnsville, Ohio 45893

P.U.C.O. NO. 3 CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

I. CUSTOMER PREMISES INSIDE WIRE (Cont'd)

B. Responsibility of the Customer

(S)

- 1. In the event that the customer provides, installs and maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or third persons caused by the actions or omission of the customer or the customer's agents or representative. The customer will save the Telephone Company harmless from any and all liability, claims, or damage arising out of the provision, installation or maintenance of customer premises inside wire by the customer or the customer's representatives or agents.
- 2. In those instances where the Telephone Company makes a repair visit to the customer's premises and the service difficulty or trouble results from customer premises inside wire provided, installed or maintained by the customer that is not in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations for such service wire, the customer is responsible for the payment of a service order charge, and a premise visit charge.

C. Responsibility of the Telephone Company

- 1. The Telephone Company will make available to customers installation guidelines for provisions or installation of customer premises inside wire. these guidelines will be available at the Telephone Company office.
- 2. Subject to the provision of the General Rules and Regulations, Section 3 of this tariff, the Telephone Company will, upon the customer's request, maintain customer premises inside wire and standard jacks, provided or installed by the customer which are in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations on a detariffed agreement.

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JUL 3 0 1998

TARIFF DIVISION
Public Utilities Coremission of Ohio

Issued: July 30, 1998 Effective: July 31, 1998 IN ACCORDANCE WITH CASE NO. 98-

IN ACCORDANCE WITH CASE NO. 98-_____-IF-NIF ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO Ruby A. Rimer, Secretary/Treasurer Vaughnsville, Ohio 45893

SECTION NO. 6

FIRST REVISED SHEET NO. 3

REPLACES ORIGINAL SHEET NO. 3

P.U.C.O. NO. 3 CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

I. <u>CUSTOMER PREMISES INSIDE WIRE</u> (Cont'd)

D. Violation of Regulations

(S)

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Where customer premises inside wire provided, installed, or maintained by the customer is in violation of any of the regulations of this Section 6, the Telephone Company will take such immediate action as necessary for the protection of the telecommunications network and Telephone Company employees, and will promptly notify the customer of the violation. The customer shall discontinue such use of the premises inside wire or correct the violation and shall confirm in writing to the telephone company within ten days, following the receipt of written notice from the Telephone Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation or to give the required written confirmation to the Telephone Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provision of this tariff.

RECEIVED

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TARIFF DIVISION
Public Utilities Commission of Ohio

Issued:

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Vaughnsville, Ohio 45893

SECTION NO. 6 FIRST REVISED SHEET NO. 4 REPLACES ORIGINAL SHEET NO. 4

P.U.C.O. NO. 3 CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

II. CUSTOMER OWNED AND PROVIDED EQUIPMENT

(S)

- A. Subscriber-provided terminal equipment and communications systems may be used with the facilities furnished by the telephone company for exchange and long distance message telecommunications service as specified in this section.
- B. Customer owned and provided terminal equipment will be allowed to be connected to facilities furnished by the Telephone Company in accordance with the FCC Docket 19528 (Registration Program), providing the customer, at the option of the of the Telephone Company: (a) notifies the Telephone Company of the intent to connect terminal equipment, (b) provides the Telephone Company with the make, model and FCC registration number and ringer equivalence rating of the terminal equipment.
- C. Terminal equipment which is not in conformance with the FCC Registration Program may not be attached to the facilities of the Telephone Company without the use of either a Telephone Company provided or customer provided interconnection device. The interconnection device must also be in conformance with the Registration Program.
- D. A visitation or maintenance charge will apply when a service difficulty or trouble report requires a visit by the Telephone Company to the customer premises, at which Terminal Equipment and Inside Wiring is connected to Telephone Company facilities, to determine that the difficulty or trouble is not the result of failure of Telephone Company facilities. The charge will be based on the actual cost of the visit as determined by the direct labor time, indirect labor time, equipment and materials required.

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TARIFF DIVISION
Public Utilities Commission of Ohio

Issued:

July 30, 1998

Effective: July 31, 1998

IN ACCORDANCE WITH CASE NO. 98-____-TP-NFP ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Ruby A. Rimer, Secretary/Treasurer Vaughnsville, Ohio 45893

P.U.C.O. No.3 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

A. GENERAL

Vaughnsville Telephone Company will provide a universal number "9-1-1" for the use of Public Safety Answering Points (PSAP's) engaged in assisting local government in the protection and safety of the general public. Use of the 9-1-1 number will provide each caller with the telephone access to the Putnam County PSAP.

B. REGULATIONS

- 1. The regulations specified in this section apply to both "Basic 9-1-1" and "Enhanced 9-1-1" service, hereinafter referred to as 9-1-1- service, in addition to regulations as specified in this tariff.
- 2. Information contained in the PSAP's data base management system will be maintained for 9-1-1 service and will be used exclusively for this purpose.
- 3. 9-1-1 Service information consisting of the name, address, and telephone number of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 9-1-1 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall attach to Vaughnsville Telephone Company.
- 4. Any party residing within the 9-1-1 Service serving areas forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
- 5. Because Vaughnsville Telephone Company service area boundaries and political subdivision boundaries may not coincide, the PSAP must make arrangements to handle all calls received on its 9-1-1 Service lines that originate from all telephones served by the central office within the 9-1-1 Service area whether or not the calling telephone is situated within the PECE Vascaraphical boundaries of the county's public safety jurisdiction.

MAR 0 8 1998

TARIFF DIVISION

Ablic Utilities Commission of Obio
1350ED: March 3, 1998

EFFECTIVE: March 3, 1998

IN ACCORDANCE WITH CASE NO. 98-125-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
by Robert E. Skinner, President

Vaughnsville, Ohio 45893-0127

P.U.C.O. No.3 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

- 6. Provision of this service is limited to the use of central office number 9-1-1 as the universal emergency number and once 9-1-1 service has been established in any given area, whether consisting of one or of a combination of more than one participating local government authority, no other 9-1-1 service will be provided within such area.
- 7. The 9-1-1 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.
- 8. 9-1-1 service is provided solely for the benefit of the local governmental unit; the provision of such service shall not be interpreted, construed, or regarded as being for the benefit of, or creating any Company obligation toward, or any of action on behalf of, any third person or other legal entity.
- 9. VAUGHNSVILLE TELEPHONE COMPANY AND ITS OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS ARE NOT LIABLE IN DAMAGES IN A CIVIL ACTION FOR INJURIES, DEATH, OR LOSS TO PERSONS OR PROPERTY INCURRED BY ANY PERSON RESULTING FROM VAUGHNSVILLE TELEPHONE COMPANY, ITS OFFICERS, DIRECTORS, EMPLOYEES, OR AGENTS PARTICIPATING IN ACTS OR OMISSIONS IN CONNECTION WITH SUCH PARTICIPATION IN A 9-1-1 SYSTEM, WHETHER SUCH SYSTEM IS ESTABLISHED PURSUANT TO SECTIONS 4931.40 TO 4931.50 OF THE OHIO REVISED CODE OR OTHERWISE IN ACCORDANCE WITH VAUGHNSVILLE TELEPHONE COMPANY'S SCHEDULES REGARDING 9-1-1 SYSTEMS FILED WITH THE PUBLIC UTILITIES COMMISSION PURSUANT TO SECTION 4905.30 OF THE OHIO REVISED CODE.



MAR 03 1998

TARIFF DIVISION
Public Utilities Commission of Ohio

ISSUED: March 3, 1998

EFFECTIVE: March 3, 1998

IN ACCORDANCE WITH CASE NO. 98-125-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
by Robert E. Skinner, President
Vaughnsville, Ohio 45893-0127

P.U.C.O. No. 3 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

C. 9-1-1 SERVICE FEATURES

- 1. Automatic Location Identification (ALI): A feature by which the name and address associated with the calling party's telephone number are forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premise, etc.) will be identified with the address of the telephone number at the main location.
- 2. Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the E-9-1-1 control office and to the PSAP's display and transfer units. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the mail location.

D. RATES AND CHARGES

9-1-1 service is provided to residents who subscribe to Vaughnsville Telephone Company's local exchange telephone service. The rate for this service will be as indicated for the appropriate county on the County Rate List located at the end of this section.



MAR 03 1998

TARIFF DIVISION
Subject Utilities Commission of Ohio

ISSUED: March 3,1998

EFFECTIVE: March 3, 1998

IN ACCORDANCE WITH CASE NO. 98-125-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
by Robert E. Skinner, President
Vaughnsville, Ohio 45893-0127

P.U.C.O. No. 3 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE 9-1-1

COUNTY RATE LIST

County	Current E-9-1-1 Subscriber Charge	Implementation Date for E-9-1-1 Service	Effective Date for Current E-9-1-1 Subscriber Charge	Initial Case No. for E-9-1-1 Implementation	Most Current Case No. for E-9-1-1 Review
Putnam	.58	March 1998	March 1998	97-419-TP-EMG	97-419-TP-EMG
Allen	.58	March 1998	March 1998	97-419-TP-EMG	97-419-TP-EMG

RECEIVED

MAR 03 1998

TARIFF DIVISION
Public Utilities Commission of Ohio

ISSUED: March 3, 1998

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IN ACCORDANCE WITH CASE NO. 98-125-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
by Robert E. Skinner, President
Vaughnsville, Ohio 45893-0127

VAUGHNSVILLE TELEPHONE COMPANY, INC.

SECTION 9 FIRST REVISED SHEET NO. 1 REPLACES ORIGINAL SHEETS NOS. 1-21

P.U.C.O. NO. 3

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Issued: May 15, 2008 Effective: July 1, 2008

EXHIBIT B (Proposed Revised Tariff Pages)

VAUGHNSVILLE TELEPHONE COMPANY D/B/A VAUGHNSVILLE COMMUNICATIONS

BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE:

This Tariff P.U.C.O. No. 4 cancels and supersedes Vaughnsville Telephone

Company Tariff P.U.C.O. No. 3.

Issued: April 25, 2011

Effective: April 25, 2011

SECTION INDEX

SECTION 1: TARIFF DESCRIPTION; EXCHANGE RATES; CHARGES

SECTION 2: N11 SERVICE

SECTION 3: GENERAL RULES AND REGULATIONS

SECTION 4: UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 9-1-1

SECTION 5: LIFELINE/LINK-UP REQUIREMENTS

SECTION 6: INTRALATA PRESUBSCRIPTION

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Issued: April 25, 2011

Effective: April 25, 2011

SUBJECT INDEX (Continued)

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	- Z -		

Issued: April 25, 2011

Effective: April 25, 2011

TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by Vaughnsville Telephone Company d/b/a Vaughnsville Communications (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

EXCHANGE RATES

Within the exchange area, subscribers may call, without additional charge, subscribers in the Columbus Grove, Gomer, Rimer, Cairo, Kalida and Lima exchanges;

RATES AND THEIR REGULATIONS

The Base Rate Area is described as follows:

The entire East one-half (1/2) of Section ten (10) and the entire West one-half (1/2) of Section eleven (11) in Sugar Creek Township, County of Putnam, State of Ohio.

BUSINESS

MONTHLY RATE

Individual Access Line

\$10.77

RESIDENCE

MONTHLY RATE

Individual Access Line

\$9.33

PAYPHONES

MONTHLY RATE

Individual Access Line Coin Supervision Additive \$10.77 \$ 7.20

LATE PAYMENT FEE

A late payment fee of \$3.00 will be assessed if all charges are not paid at least nineteen days after the postmark on the customer's bill. The late payment charge will not apply to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services. Late payment fees are to be applied without discrimination. This Late Payment Fee will not be charged unless the unpaid balance on the customer's account exceeds \$20.00.

GRADED SERVICE OUTSIDE THE BASE RATE AREA

Individual Residential and Business service will be furnished outside the Base Rate Area of the exchange at the rate which is provided for such service in the Base Rate Area, plus the following rates for the distance beyond the Base Rate Area assigned by bands or zones surrounding the Base Rate Area:

Band 1 - Base Rate Area Rate plus \$1.00 per month

Band 2 - Base Rate Area Rate plus \$2.00 per month

Band 3 - Base Rate Area Rate plus \$3.00 per month

Band 4 - Base Rate Area Rate plus \$4.00 per month

Issued: April 25, 2011

Effective: April 25, 2011

EXCHANGE RATES (Continued)

BAND OR ZONE DESCRIPTION

In general each band or zone is a strip approximating one (1) mile in width surrounding the Base Rate Area and/or each preceding zone. Zone perimeters are described as follows:

Band 1

A rectangular shape being approximately two (2) mile on each side. The south boundary is the Putnam-Allen County line. The west boundary line is a line one-hundred fifty (150) feet west of but parallel to Rd. 17. The north line lies one-hundred-fifty (150) feet south of but parallel to Rd. S. The east boundary, a north south line two-thousand feet west of but parallel to the north-south Putnam-Allen County line.

Band 2

As a result of filed boundary lines Band 2 is irregular in shape. The south boundary coincides with the filed exchange boundary with the exception of the seventeen hundred (1700) foot service area on both sides of SR 115 south of Thomas Road that is included in Zone 3. The west boundary coincides with the west exchange boundary. The north boundary is an east-west line parallel to but lying one-hundred fifty feet (150) feet south of Rd. R. The east boundary coincides with the exchange boundary.

Band 3

The south perimeter is inclusive of those customers fronting on SR 115 within the seventeen hundred (1700) foot service area south of Thomas Rd.

The north boundary is an east-west line parallel to but lying one-hundred-fifty (150) feet south of Rd. Q. The east and west boundaries coincide with the filed exchange boundaries.

Band 4

Is represented by the east-west strip adjacent to the north boundary line of Band 3. The service area for Band 4 is defined by the filed Exchange Boundary depicted on the map.

Zone Rates are not applicable for two party or multi-party service outside Base Rate Area.

Effective: April 25, 2011

NON-RECURRING SERVICE OFFERINGS

Charges for Changes, Service Connections and Restoral of Service:		
The following non-recurring charges apply:		
1. <u>Service Order Charge</u>	\$ 5.60	
Receiving, recording and processing information necessary to execute a customer's initial request for service.		
2. <u>Service Order Charge (subsequent)</u>	\$ 3.75	
Subsequent request for a change to existing service.		
3. <u>Central Office Connection Charge</u>	\$14.40	
(1) Performing the work required with the connection of a central office line, including connection or changes in the central office and cable or drop wire up to the protector.		
(2) For work limited to opening and/or closing the central office line at the C.O. Main Distributing Frame. (Applies only to subsequent service order charges.)	\$9.60	
4. Each initial connection or any other work performed in connection with a business telephone line shall be computed on an actual time and material basis which includes all direct labor and overheads properly charged to said project.	T & M	
5. Re-establishment of suspended service.	\$5.00	

Effective: April 25, 2011 Issued: April 25, 2011

MISCELLANEOUS RATES AND CHARGES

1. Tele-Tone Touch Calling

General

Tele-Tone Touch Calling Service provides for the origination of telephone calls through the use of telephone instruments equipped with push buttons, in place of the standard rotary dial telephone instruments, and special central office equipment.

b. Rates

The monthly rate for Tele-Touch Tone Calling Service is in addition to all other applicable local exchange rates and charges for the facilities and class of service furnished.

Each exchange access line

\$1.50/month

c. Conditions

- (1) Tele-Tone Touch Calling Service is furnished subject to the availability of the central office facilities.
- (2) Tele-Tone Touch Calling Service is offered only to one-party access line customers.
- (3) Telephones equipped for Tele-Tone Touch calling will be provided on a detariffed basis.

2. Calling Number Delivery Blocking (Per Call Blocking)

Allows the customer to prevent the disclosure of his telephone number on a per call basis to a called party by dialing *67 from a touch-tone phone or 1167 from a rotary dial phone. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. This service will be provided on a universal basis, where technically possible, at no monthly charge.

All public and semi-public payphones in the Vaughnsville Telephone Company's service area will be equipped with Per Call Blocking.

3. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.

Issued: April 25, 2011

Effective: April 25, 2011

APPLICATION OF BUSINESS AND RESIDENCE RATES

- 1. Business rates apply at the following locations:
 - a. In the offices, stores, factories, mines and all other places of a strictly business nature.
 - b. In boarding houses, except as noted herein, offices of hotels, halls and offices of apartment buildings; quarters occupied by Clubs or lodges; public, private or parochial schools or colleges, churches, hospitals, libraries and other similar institutions.
 - c. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
 - d. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
 - e. In any location where the listing of service at that location indicates a business, trade or profession, except as specified below.
 - 2. Residence Rates Apply at the Following Locations:
 - a. In private residences where business listings are not provided.
 - b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
 - c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

A. General

- 1. Lines will be extended in accordance with provisions specified within this Tariff.
- 2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:
 - a. The facilities are provided in remote or undeveloped sections within the Exchange Area.
 - b. Conditions require the provisions of special equipment or unusual methods of plant construction, installation or maintenance.
 - c. The customer's location requires the use of costly, private right-of-way.
- 3. Title to all construction as specified below, provided wholly or partly at a customer's expense is vested in the Telephone Company.
- 4. By "cost" is meant to be the cost of labor and materials including the usual supervisory expenses.
- 5. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost to the Telephone Company for such attachments is borne by the customer.
- 6. The Customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
- 7. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located.

B. Line Extensions

1. Line extensions will be made pursuant to applicable regulations. All excess construction costs to be borne by prospective subscriber or subscribers.

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (Continued)

B. Line Extensions (Continued)

- 2. Provisions of Private Right-of-way: Where required by the conditions, applicants shall provide, without expense to the Telephone Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.
- 3. Applicants may be required to make advance payments to cover all or a portion of the exchange service when in the opinion of the Telephone Company there is evidence of credit risk.

C. Special Type of Construction

When underground service connections are desired by customers as initial installations in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

- 1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
- 2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
- 3. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installing it, less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
- 4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
- 5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (Continued)

D. Poles on Private Property

- 1. Poles on private property to be used in serving an individual subscriber will be furnished by the Telephone Company at a charge to the subscriber of actual cost of time, material and overheads for such pole, except that the Telephone Company will furnish as many as two poles without charge to the subscriber provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
- 2. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained, and owned by the Telephone Company, subject to such construction charge as may be applicable.
- 3. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

- 1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
- 2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
- 3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
- 4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
- 5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

- 1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
- 2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as set forth in Section F. below.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.

- B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER (Continued)
 - 3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
 - 4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
 - 5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
 - 6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
 - 7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
 - 8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
 - 9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.

- B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER (Continued)
 - 10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
 - 11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
 - 12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

- 1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
- 2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
- 3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
- 4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Providerestablished call centers.
- 5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

- 1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
- 2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
- 3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
- 4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
- 5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

- 1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
- 2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

E OTHER TERMS AND CONDITIONS (Continued)

- 3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
- 4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

- 1. A Switch Translation Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Switch Translation Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Switch Translation Charge applies.
- 2. A Central Office Connection Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Central Office Connection Charge is applied on a per telephone number, per host central office basis
- 3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.

F. RATES & CHARGES (Continued)

4. Rates:

	Nonrecurring Charge
Switch Translation Charge *	\$132.00
Central Office Connection Charge (including number changes)	\$14.40
Service Order Charge	\$5.60

^{*} The Switch Translation Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights in the construction and maintenance of the necessary pole lines, circuits and equipment.

2. Directory Errors and Omissions

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of, or errors in, or omissions from its directories, nor for the result of the publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listing published numbers in the directories.

3. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, he or she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the errors.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

4. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible for any action of the Connecting Company.

5. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Equipment and line, other than inside wire, furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company. The Company, its agents, or its employees shall have the right to enter upon a customer's (subscriber's) premises during normal working hours only as may be required to make repairs to its equipment or to otherwise remove the source of emergency conditions that are, or that the Company has reason to expect soon will be endangering the safety, health, or welfare of Company employees or of other persons, or the safety of component parts of the Company's system or equipment.

If visitation to the customer's premises is sought for any other purpose, such visitation shall preferably be prearranged by telephone; however, if such prearrangement is not feasible, the Company's agent, or employee seeking entrance to the subscriber's premises shall approach a responsible adult member of the household, shall identify himself to such person's satisfaction, and shall state the reason for his proposed visitation. Entrance shall not be gained by force or subterfuge or by approach to a child or other irresponsible person. The Company shall be responsible for such damage to the subscriber's property arising from such visitation whether negligently, wilfully, or inadvertently caused.

C. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and Use of Equipment (Continued)

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Company's employees or to the public or to property, the Company may refuse to install and maintain such service and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

- a. Application for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. The terms and conditions specified in such contracts are subject to this Tariff. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
- b. Requests from subscriber for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number or the central office designation or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.

3. Alterations

The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

4. Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in the Telephone Company's Tariff, is borne by the Telephone Company. The subscriber agrees to take good care of all accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect, or remove any wiring, other than inside wiring, installed by the Telephone Company, except upon the written consent of the Telephone Company.

5. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

6. Extensions

- a. The monthly rates for extensions in the Tariff for each exchange include circuits not exceeding (150) feet in length connecting main and extension stations when both stations are located in the same building or on the same premises.
- b. Extension stations are not furnished with Public Telephone Pay-stations, or Semi-public Paystations.
- c. Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code-ringing permitted.
- d. Where either the main or extension station is at a business location, business rates apply to both stations. Extension stations in connection with service furnished at a discount may not be installed at locations where the same discount would not apply for a main station and exchange service.

E. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

1. INITIAL CONTRACT PERIODS

- a. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.
- b. The length of contract period for directory listings, and where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.
- c. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment or for unusual construction necessary to meet special demands, and involving extra costs.

2. TERMINATION OF SERVICE BY SUBSCRIBERS

- a. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
 - i. In case of service for which the initial contract period is one month, the charges due for the balance of the initial month;
 - ii. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.
- b. Service may be terminated after the expiration of the initial contract period upon payment of all charges due to the date of termination of the service.

F. SPECIAL SERVICE AND FACILITIES

Special service and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not lawful and does not interfere with the telephone service furnished by the Telephone Company. In the event such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the commission may terminate such contract whenever, in its opinion, public interest requires such termination.

G. LIABILITY OF TELEPHONE COMPANY

1. In view of the fact that the customer has exclusive control of his communication over the facilities furnished him by the Telephone Company and of the other uses for which facilities may be furnished him by the Telephone Company, and because of unavoidableness of errors incident to the service and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.

G. LIABILITY OF TELEPHONE COMPANY (Continued)

- 2. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects, in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to the Telephone Company.
- 3. When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

H. OBLIGATION OF CUSTOMER

The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called number.

I. ADVANCE PAYMENTS

- 1. Applicants for service involving special construction may be required to make an advance payment.
- 2. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

J. APPLICATION OF CONSTRUCTION CHARGES

When special construction charges for individual customers is necessary, special construction charges may apply as set forth in Section 1 of this Tariff.

K. SPECIAL ASSEMBLAGES

Where special assemblages of equipment or extra equipment installations are desired or special equipment which is not provided for or established under these existing tariff schedules is required, such rates will be charged for this equipment as will produce an annual revenue to equal thirty-three and one-third percent (33 1/3) of the total cost of said equipment, wired and installed, including labor, materials and supervision, and the minimum term will be such as will justify the installation. Special assemblages or extra equipment installations will only be made at the discretion of the Telephone Company. A special assemblage is to be a temporary arrangement for a period of approximately three (3) years.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 9-1-1

General

Vaughnsville Telephone Company will provide a universal number "9-1-1" for the use of Public Safety Answering Points (PSAP's) engaged in assisting local government in the protection and safety of the general public. Use of the 9-1-1 number will provide each caller with telephone access to the Putnam County PSAP.

Regulations

The regulations specified in this section apply to both "Basic 9-1-1" and "Enhanced 9-1-1" service, hereinafter referred to as 9-1-1 service, in addition to regulations as specified in this tariff.

Information contained in the PSAP's data base management system will be maintained for 9-1-1 service and will be used exclusively for this purpose.

9-1-1 Service information consisting of the name, address, and telephone number of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 9-1-1 service calls. No liability for damages arising from disclosure of a non-published telephone number shall attach to Vaughnsville Telephone Company.

Any party residing within the 9-1-1 Service serving areas forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.

Because Vaughnsville Telephone Company service area boundaries and political subdivision boundaries may not coincide, the PSAP must make arrangements to handle all calls received on its 9-1-1 Service lines that originate from all telephones served by the central office within the 9-1-1 Service area whether or not the calling telephone is situated within the geographical boundaries of the county's public safety jurisdiction.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 9-1-1 (Continued)

Conditions of Furnishing Service

Provision of this service is limited to the use of central office number 9-1-1 as the universal emergency number and once 9-1-1 service has been established in any given area, whether consisting of one or of a combination of more than one participating local government authority, no other 9-1-1 service will be provided within such area.

The 9-1-1 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.

9-1-1 service is provided solely for the benefit of the local governmental unit; the provision of such service shall not be interpreted, construed, or regarded as being for the benefit of, or creating any Company obligation toward, or any action on behalf of, any third person or other legal entity.

VAUGHNSVILLE TELEPHONE COMPANY AND ITS OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS ARE NOT LIABLE IN DAMAGES IN A CIVIL ACTION FOR INJURIES, DEATH, OR LOSS TO PERSONS OR PROPERTY INCURRED BY ANY PERSON RESULTING FROM VAUGHNSVILLE TELEPHONE COMPANY, ITS OFFICERS, DIRECTORS, EMPLOYEES, OR AGENTS PARTICIPATING IN ACTS OR OMISSIONS IN CONNECTION WITH SUCH PARTICIPATION IN A 9-1-1 SYSTEM, WHETHER SUCH SYSTEM IS ESTABLISHED PURSUANT TO SECTIONS 4931.40 TO 4931.50 OF THE OHIO REVISED CODE OR OTHERWISE IN ACCORDANCE WITH VAUGHNSVILLE TELEPHONE COMPANY'S SCHEDULES REGARDING 9-1-1 SYSTEMS FILED WITH THE PUBLIC UTILITIES COMMISSION PURSUANT TO SECTION 4905.30 OF THIS OHIO REVISED CODE.

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 9-1-1 (Continued)

9-1-1 Service Features

- Automatic Location Identification (ALI): A feature by which the name and address
 associated with the calling party's telephone number are forwarded to the PSAP for display.
 Additional telephones with the same number as the calling party's (secondary locations, offpremises, etc.) will be identified with the address of the telephone number at the main
 location.
- 2. Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the E-9-1-1 control office and to the PSAP's display and transfer units. Additional telephones with the same number as the calling party's (secondary locations, off premise, etc.) will be identified with the address of the telephone number at the main location.

Rates and Charges

9-1-1 service is provided to residents who subscribe to Vaughnsville Telephone Company's local exchange telephone service. The rate for this service will be as indicated for the appropriate county on the County Rate List located herein.

County Rate List

<u>County</u>	Current E-9-1-1 Subscriber <u>Charge</u>	Implementation Date for E-9-1-1 <u>Service</u>	Effective Date for Current E-9-1-1 Subscriber Charge	Initial Case No. for E-9-1-1 Implementation	Most Current Case No for E-9-1-1 Review
Putnam	\$.58	March 1998	March 1998	97-419-TP-EMG	97-419-TP-EMG
Allen	\$.58	March 1998	March 1998	97-419-TP-EMG	97-419-TP-EMG

Issued: April 25, 2011

2

Effective: April 25, 2011

LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

- 1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service and shall provide all of the following:
 - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
 - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
 - c. Free blocking of toll service, 900 service and 976 service; and
 - d. A waiver of the federal universal service fund end user charge; a waiver of the telephone company's service deposit requirement.
- 2. Any other services and bundles or packages of service may be offered to lifeline customers at the prevailing prices, less the lifeline discount.

B. REGULATIONS

- 1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
 - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Supplemental Security Insurance blind and disabled (SSD)
 - e. Federal public housing assistance, or Section 8;
 - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
 - g. National School Lunch Program's Free Lunch Program (NSL);
 - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
 - i. General Assistance (including disability assistance (DA))

LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

- 2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
- 3. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1 above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income, see Section B.5.a-g for examples of income documentation.
- 4. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
- 5. Consistent with federal law, examples of acceptable income documentation includes the following:
 - a. State or federal income tax return;
 - b. Current income statement or W-2 from an employer;
 - c. Three consecutive months of current pay stubs;
 - d. Social security statement of benefits;
 - e. Retirement/Pension statement of benefits;
 - f. Unemployment/Workmen's Compensation statement of benefits;
 - g. Any other legal document that would show current income (such as a divorce decree or child support document).
- 6. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.
- 7. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tariffed in accordance with Rule 4901:1-6-11.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

- 8. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.
- 9. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
- 10. The Telephone Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54.410.

C. ENROLLMENT PROCESS

1. Existing Customers

- a. Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.
- b. The Company will review the customer's lifeline application to determine customer's eligibility within 15 days.
- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to reapply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- a. Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- b. The Company will review the customer's lifeline application to determine the customer's eligibility within 15 days.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

C. ENROLLMENT PROCESS (Continued)

- 2. New Customers (Continued)
 - c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
 - d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to reapply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

D. INCOME ELIGIBILITY

- 1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section B.5.a-g.
- 2. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established lifeline.
- 3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the company's determination.
- 4. Written notification must include: 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.
- 5. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

E. VERIFICATION FOR CONTINUED ELIGIBILITY

- 1. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the telephone company and 4) a statement explaining who the customer should contact in the event of a dispute.
- 2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.

INTRALATA PRESUBSCRIPTION

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

Option A. Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

INTRALATA PRESUBSCRIPTION (Continued)

- a. Application of Charges (Continued)
 - (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
 - (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.
- b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

-- Manual Process \$5.50
-- Electronic Process \$1.25

EXHIBIT C (Narrative Summarizing Changes)

The Applicant hereby establishes a Basic Local Exchange Service (BLES) Tariff and detariffs certain services in accordance with the Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD. The Applicant intends only to remove from its tariff rates, terms and conditions of services required to be detariffed as a result of the adoption by the Commission of rules to implement Substitute Senate Bill 162.

The new BLES Tariff replaces and supersedes the Applicant's Telephone Service Tariff No.

3 in its entirety. The Applicant currently has three additional tariffs that appear on the

Commission's website:

- 1) <u>Intrastate Access Service Tariff, PUCO No. 1</u>: This tariff <u>remains in effect and does not change</u>.
- 2) <u>COCOT Tariff, PUCO No. 1</u>: This tariff is hereby deleted in its entirety.
- 3) Resale or Sharing Tariff, PUCO No. 1: This tariff is hereby deleted in its entirety.

EXHIBIT D (Customer Notices)

The customer notices accompanying the affidavit attached hereto as Exhibit E were mailed to customers on April 1, 2011. In addition, on March 31, 2011 the notices were forwarded to the Commission-provided electronic mailbox (Telecomm-Rule07@puc.state.oh.us) in accordance with the Entry issued January 19, 2011 in Case No. 10-1010-TP-ORD.

EXHIBIT E (Affidavit)

CUSTOMER NOTICE AFFIDAVIT

SS:			
COUNTY OF PUTNAM:			
	<u>AFFIDAVIT</u>		

I, Martha J. Kaplan, am an authorized agent of the applicant corporation, Vaughnsville Telephone Company dba Vaughnsville Communications, and am authorized to make this statement on its behalf. I attest that the customer notice(s) accompanying this affidavit were sent to affected customers through bill insert on April 1, 2011, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on <u>April 21, 2011, Vaughnsville, Ohio</u> (Date) (Location)

STATE OF OHIO:

RESIDENTIAL CUSTOMER NOTICE

3/29/11

Dear Customer,

Beginning on April 25, 2011, the prices, service descriptions, and the terms and conditions for services other than local flat rate service that you are provided by Vaughnsville Telephone company d/b/a Vaughnsville Communications ("Vaughnsville") will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Vaughnsville must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the Company's service offerings online at www.vaughnsvillecomm.com or you can request a copy of this information by contacting:

Vaughnsville Telephone Company P.O. Box 127 Vaughnsville OH 45893 (419) 646-3431

Since these services will no longer be on file at the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Vaughnsville at (419) 646-3431 or visit us at www.vaughnsvillecomm.com. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information.

Sincerely,

Vaughnsville Telephone Company d/b/a Vaughnsville Communications

NON-RESIDENTIAL CUSTOMER NOTICE

3/29/11

Dear Customer,

Beginning on April 25, 2011, the prices, service descriptions, and the terms and conditions for services other than a primary line provided by Vaughnsville Telephone company d/b/a Vaughnsville Communications ("Vaughnsville") will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Vaughnsville must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the Company's service offerings online at www.vaughnsvillecomm.com or you can request a copy of this information by contacting:

Vaughnsville Telephone Company P.O. Box 127 Vaughnsville OH 45893 (419) 646-3431

Since these services will no longer be on file at the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Vaughnsville at (419) 646-3431 or visit us at www.vaughnsvillecomm.com.

Sincerely,

Vaughnsville Telephone Company d/b/a Vaughnsville Communications

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

4/25/2011 10:36:52 AM

in

Case No(s). 90-5043-TP-TRF, 11-2660-TP-ATA

Summary: Application to Detariff Services electronically filed by Carolyn S Flahive on behalf of The Vaughnsville Telephone Company