

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

**Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD**  
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Bascom Mutual Telephone )  
Company to Detariff Services and make other changes related )  
to the Implementation of Case No. 10-1010-TP-ORD )

TRF Docket No. 90-5006 – TP - TRF

Case No. 11 - 2627 - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Bascom Mutual Telephone Company

DBA(s) of Registrant(s) \_\_\_\_\_

Address of Registrant(s) 5990 W. Tiffin St., P.O. Box 316, Bascom, Ohio 44809

Company Web Address www.bascomtelephone.com

Regulatory Contact Person(s) Carolyn S. Flahive Phone 614-469-3294 Fax 614-469-3361

Regulatory Contact Person's Email Address Carolyn.Flahive@ThompsonHine.com

Contact Person for Annual Report Kathy Reinhart, Manager Phone: 419-937-2222

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Kathy Reinhart, Manager Phone: 419-937-2222

Address (if different from above) \_\_\_\_\_

**Part I – Tariffs**

**Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.**

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part II – Exhibits**

**Note that the following exhibits are required for all filings using this form.**

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

**Part III. – Attestation**

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

**AFFIDAVIT**

***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, Bascom Mutual Telephone Company, and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) April 20, 2011

at (Location) Bascom, Ohio

\*(Signature and Title) /s/ Kathy Reinhart, Manager

(Date) April 20, 2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

**VERIFICATION**

I, Carolyn S. Flahive verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) /s/ Carolyn S. Flahive, Esq.

(Date) April 21, 2011

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\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.  
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***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WV***

**EXHIBIT A**  
**(Existing Affected Tariff Pages)**

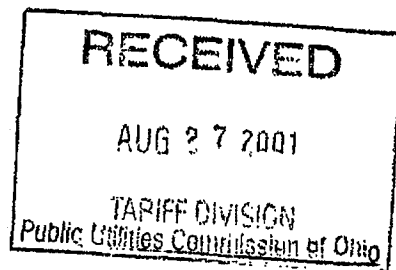
THE BASCOM MUTUAL TELEPHONE COMPANY

5990 W. Tiffin Street  
Bascom, Ohio 44089

P. U. C. O. NO. 3

THE BASCOM MUTUAL TELEPHONE COMPANY

TELEPHONE SERVICE TARIFF



Note: This Tariff cancels and supersedes all previous Tariffs on The Bascom Mutual Telephone Company.

Issued: August 27, 2001

Effective: August 27, 2001

IN ACCORDANCE WITH CASE NO. 01-2204 -TP-NFP  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Jerry Swander, Secretary  
Bascom, Ohio 44809



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**APPLICATION AND EXPLANATION OF SYMBOLS**

**A. Application**

1. These tariffs apply to The Bascom Mutual Telephone Company, hereinafter referred to as the Telephone Company, in the Bascom, Fostoria, New Riegel, Tiffin and Bettsville Exchanges.
2. The provision of services and facilities, as provided herein, is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of these tariffs.
3. These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective date of these Tariffs.

**B. Explanation of Symbols**

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment or regulation.
- (T) Signifies a change in text but no change in rate, treatment, or regulation.
- (M) Signifies text that has been moved, but not changed.
- (X) Signifies reference to other published tariffs.
- (Z) Signifies a correction.

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DEFINITIONS

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CHANNEL

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

CIRCUIT

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone service.

COMPANY

The Bascom Mutual Telephone Company

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

CONTRACT

The Service agreement between a Subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provisions of applicable Tariffs.

CUSTOMER

See Subscriber, infra.

EXCHANGE

A unit established for the administration of telephone service in a specified area, which usually embraces a city, town or village and its environs. It consists of a central office, together with the associated plant used in furnishing communication service within that area.

EXCHANGE AREA

The territory served by an Exchange.

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PRIVATE BRANCH EXCHANGE TRUNK

An access line connecting a PBX system with a central office.

SUBSCRIBER

As used in this Tariff, a separate Subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate Subscribers even in the same Exchange. The privileges, restriction and rates established for a Subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate location, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

TOLL SERVICE

That part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

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Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (the "MTSS"). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

(N)

**A. APPLICATION**

The rules and regulations specified herein are in addition to those contained elsewhere in this Service Tariff. They apply to the intrastate service and facilities furnished by the Bascom Mutual Telephone Company, in the Bascom Exchange, hereinafter referred to as the Telephone Company or Company.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the other sections of this Telephone Service Tariff, the rate, rule, regulation or provision contained in the specific section of this tariff shall prevail.

**B. APPLICATION OF BUSINESS AND RESIDENCE RATES****1. Business rates apply at the following locations:**

- a. In the offices, stores, factories, mines and all other places of a strictly business nature.
- b. In boarding houses, except as noted under B.2., offices of hotels, halls and offices of apartment buildings; quarters occupied by clubs or lodges; public, private or parochial schools or colleges, churches, hospitals, libraries and other similar institutions.
- c. At residence locations when the Subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens or other advertising matters, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
- d. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
- e. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B.2.c., below.

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DEFINITIONS

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EXTRA LISTING

An extra listing is any listing of a name or information in connection with a Subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

INDIVIDUAL LINE

An exchange line designed for the connection of only one main station. (Not a private branch exchange trunk line).

LOCAL CHANNEL

That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE

Local Exchange Service provides for telephone communications within an Exchange Area in accordance with the provisions of the Telephone Company's tariff, including the use of exchange facilities as required to establish connections between an exchange station and the toll board or between an exchange station and toll trunks when such trunks are employed to effect connection with the toll board.

LOCAL MESSAGES

A local message is a communication between Subscribers' stations within the same Exchange Area.

LOCAL SERVICE AREA

That area throughout which a Subscriber to local exchange service, at a given rate, obtains telephone service without the payment of a toll charge.

PREMISES

All of the building or the adjoining portions of a building occupied and used by the Subscriber; or all of the building occupied and used by the Subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public roadway.

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B. APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued)

2. Residence Rates Apply at the Following Locations:

- a. In private residences where business listings are not provided.
- b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the Subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon, or other medical practitioner, dentist or veterinary, provided the Subscriber does not maintain an office in the residence.

C. OBLIGATIONS AND LIABILITY OF TELEPHONE COMPANY

1. Liability of Telephone Company

- a. In view of the fact that the customer has exclusive control of his communication over the facilities furnished him by the Telephone Company, and because of unavoidableness of errors incident to the service and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.
- b. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to the Telephone Company.

(D)

- c. When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

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C. OBLIGATIONS AND LIABILITY OF TELEPHONE COMPANY (Continued)

2. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain without, unreasonable expense, suitable facilities and rights in the construction and maintenance of the necessary pole lines, circuits and equipment.

(D)

3. Directory Errors and Omissions

The Telephone Company, except as provided herein, shall not be liable for damage, claimed on account of, or errors in, or omissions from its directories, nor for the result of the publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between Subscribers or others as a result of listing published numbers in the directories.

(D)

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## C. OBLIGATIONS AND LIABILITY OF TELEPHONE COMPANY (Continued)

## 4. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. No liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between Subscribers because of the errors.

## 5. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible for any action of the connecting company.

## 6. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on Subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the Subscriber's premises resulting from the existence of the Telephone Company's appurtenances and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

## 7. When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

## 8. The calling party (or Subscriber) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

(D)

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D. USE OF SERVICE AND FACILITIES

1. Ownership and use of equipment and lines, other than inside wire, furnished by the Telephone Company on the premises of a Subscriber are the property of the Telephone Company. The Company, its agents, or its employees shall have the right to enter upon a Subscriber's premises during normal working hours only as may be required to repair, inspect, or maintain its equipment or to otherwise remove the source of emergency conditions that are, or that the Company has reason to expect soon will be, endangering the safety, health, or welfare of Company employees or of other persons, or the safety of component parts of the Company's system or equipment.

If the installation and maintenance of service is requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or the public or to property, the Telephone Company may refuse to install and maintain such service and if such service is furnished, may require the Subscriber to install and maintain such service and may also require the Subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

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P. U. C. O. NO. 3  
RULES AND REGULATIONS

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D. USE OF SERVICE AND FACILITIES (Continued)

2. Authorized Attachments and Connections

Subscriber-provided equipment and facilities may be attached to or connected with facilities furnished by the Telephone Company, subject to the provisions set forth under Section 7 of this Tariff entitled "Connections With Certain Facilities Provided by Subscribers".

3. Customer Service

Customer Service, as distinguished from public and semi-public service, is furnished only for use by the Customer, his family, employees or representatives, persons residing in the Customer's household, or guests of the Customer, except as the use of service may be extended to joint users, patrons of hotels and hospitals, members of clubs, or to persons temporarily subleasing a customer's residential premises. Use of the Customer's service may also be extended to the following:

- a. Joint users;
- b. Guests and tenants of hotels, motels, hospitals, apartment houses and apartment hotels;
- c. Members of a club;
- d. Persons temporarily subleasing a customer's residential premise;
- e. Patrons of the customer and the public in connection with automatic dialing equipment arranged for the origination of telephone calls only to prerecorded or preset telephone numbers;
- f. The public in connection with municipal emergency fire and police reporting stations.

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P. U. C. O. NO. 3  
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D. USE OF SERVICE AND FACILITIES (Continued)

4. Misuse of Facilities

The Telephone Company may discontinue telephone service, after notification, to any individual, partnership, association or corporation, who by the use of the facilities furnished them by the Telephone Company uses or permits to be used for the following fraudulent purposes:

- a. The use of the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service;
- b. The use of the service for any purpose other than as a means of communication;
- c. The use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge;
- d. The obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, local or message toll telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or part, of the regular charge for service;
- e. Causing or allowing Telephone Company equipment to be tampered with, damaged, or destroyed through negligence;
- f. When service is restored after denial, the Telephone Company will make a pro rata allowance at the scheduled rate for the service denied for the entire period of denial.

(D)



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E. ESTABLISHMENT AND FURNISHING OF SERVICE

(D)

1. Application for Service

Application for service shall constitute a contract when accepted verbally or in writing by the Company or upon establishing of service. The initial minimum contract period for exchange service is one (1) month from the date service is established unless otherwise specified herein or elsewhere in the Telephone Company Tariff.

2. Advance Payments

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the Customer's account as applying to any indebtedness under the contract.

3. Refusal to Provide Local Service

Local Service may be refused under the following conditions:

- a. Where an applicant has an outstanding account for local service charges with the Telephone Company, the Telephone Company may reject application for local service until the amount shall have been paid in full.
- b. In the event an applicant from whom a deposit is required refuses to pay the deposit for local service requested by the Telephone Company.
- c. Upon objection to the furnishing of service made by or on behalf of any governmental authority.

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E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Refusal to Provide Toll Service

Toll Service may be refused under the following conditions:

- a. Where an applicant has an outstanding account for toll service with the Telephone Company, or an Interexchange Carrier (IXC) for whom the Telephone Company is an authorized agent, the Telephone Company may reject application for toll service until the amount due shall have been paid in full.
- b. In the event an applicant from whom a deposit is required refuses to pay the deposit for toll service requested by the Telephone Company or an IXC for whom the Telephone Company is an authorized agent.

5. Credit and Deposits

When the Company assesses a deposit, it will do so based on the customer's average monthly bill, using the customer's service account billing history for the same recurring regulated charges for the class of service the customer is seeking to establish. (T)

6. Telephone Numbers

The Subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central office designation or both, of a Subscriber whenever it deems it advisable in the conduct of its business to do so.

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RULES AND REGULATIONS

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E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

7. Non-published Telephone Service

Upon request, a Subscriber may have the listing of his telephone number omitted from the directory and information records subject to the provisions set forth below:

- a. If a listing is to be omitted, the Subscriber is required to sign a written statement, releasing the Telephone Company from all responsibility for losses arising from such omissions.
- b. The Telephone Company shall not be liable for failure or refusal to complete any call to such telephone when such call is not placed by number.
- c. The Telephone Company will endeavor to prevent the disclosure of the number of such telephone, but shall not be liable should such number be divulged through inadvertence.
- d. Non-published telephone service is provided at the monthly and non-recurring charge quoted in the Local Exchange Service Tariff.

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Bascom, Ohio 44809

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## E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

## 8. Alterations

The Subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate changes in Company's wiring or equipment; and the Subscriber agrees to pay the Company's current charges for such changes.

## 9. Payment for Service

The Subscriber is required to pay all charges for service in accordance with the Telephone Company's billing and collection practices. The Subscriber is held responsible for paying all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed. Payment for service will be individually categorized as exchange service and toll service.

## 10. Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company. Effective January 1, 1987 the Subscriber assumed financial responsibility for Installation and Maintenance of Simple and Complex Inside Wire.

## 11. Unusual Installation Costs

Where special conditions or special requirements of the Subscriber involve unusual construction or installation costs, the Subscriber may be required to pay a reasonable proportion of such costs.

## 12. Excess Construction Charges

The Company concurs with the rules and regulations concerning excess construction charges applicable to certain line extensions as set forth in O.A.C. 4901:1-3-09.

(D)

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## F. TELEPHONE DIRECTORIES

## 1. Distribution

The Telephone Company will furnish to its Subscribers without charge one directory per each main station service. Directories for each subscribed-for extension station will be furnished without charge only upon the Subscriber's request. Other directories of the Telephone Company will be furnished at the discretion of the Telephone Company at a charge of \$1.00 each.

## 2. Ownership and Use

Directories regularly furnished to Subscribers are the property of the Telephone Company, are loaned to Subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced or mutilated while in possession of the Subscriber.

## G. PAYMENT FOR SERVICE AND FACILITIES

1. The Telephone Company will endeavor to mail its bills for telephone service on or before the same date each month. A Customer's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due. Bills are payable at the office of the Telephone Company or any agency authorized by the Telephone Company to receive such payment. (T)

2. (D)

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G. PAYMENT FOR SERVICE AND FACILITIES (Continued)

3. The Telephone Company is responsible for providing actual notice to the Subscriber before service is disconnected.
4. Each month shall be considered to have thirty (30) days for the purpose of computing charges, and shall be the basis for computing fractional portions of monthly billing, pro rata charges and adjustments to Customer accounts.
5. Failure to receive a bill will not exempt a Subscriber from payment of any sum or sums due the Company.
6. If a temporarily suspended service is reconnected prior to the completion of an order to discontinue the service, the Telephone Company will give a pro rata credit for the entire period of time the service was temporarily suspended; except, in the case where service is reconnected within the day after the day it was temporarily suspended, no credit will be given. Subsequent to the completion of an order to discontinue a Customer's telephone service, the Telephone Company will reestablish the service only on the basis of a new application for service; in such case, the restoral of service charge is not applicable.

H.

(D)

THE BASCOM MUTUAL TELEPHONE COMPANY

Section 3  
First Revised Sheet No. 14  
Replaces Original Sheet No. 14

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(D)

(D)

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RULES AND REGULATIONS

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## I. TOLL BLOCKING POLICY

The Bascom Mutual Telephone Company, when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, Bascom Mutual Telephone Company, when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- a. the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- b. Bascom Mutual Telephone Company, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- c. Bascom Mutual Telephone Company, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select Bascom Mutual Telephone Company as his or her 1+ carrier of choice, the Company may require a deposit for toll service.

(T)

The Bascom Mutual Telephone Company may furnish credit information, acquired from the Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

Upon payment by the customer of all past due toll debt to the Bascom Mutual Telephone Company, the Company will remove the block and all 1+ dialing capabilities, including 10-XXX will be restored.



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J. TEMPORARY SUSPENSION OF SERVICE

1. Upon the request of a Subscriber having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of no more than six months (180) days is allowed in any calendar year.
2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
3. The reduction in rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for extension stations, directory listings, mileage, and miscellaneous equipment.
4. Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period shall be made in advance and the allowance applied after the service is restored.

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P. U. C. O. NO. 3  
RULES AND REGULATIONS

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K. CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

1. General

- a. Lines will be extended in accordance with provisions specified in Section N. (Line Extensions) of this Section.
- b. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates in circumstances involving the sporadic or occasional nature of the service or an unusual investment or expense, as for example:
  - (i) The facilities are provided in remote or undeveloped sections within the Exchange Area.
  - (ii) Conditions require the provisions of special equipment or unusual methods of plant construction, installation or maintenance.
  - (iii) The Customer's location requires the use of costly, private right-of-way.
- c. Title to all construction, as specified below, provided wholly or partly at a Customer's expense is vested in the Telephone Company.
- d. "Cost" is meant to be the cost of labor and materials including the usual supervisory expenses.
- e. When attachments are made to poles of other companies, in lieu of providing construction for which the Customer would be charged under the provisions hereof, the cost to the Telephone Company for such attachments is borne by Customer.
- f. The Customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
- g. Construction charges will not apply to the Customer's aerial drop which extends from the last pole to the building in which the telephone is located.

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RULES AND REGULATIONS

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## L. SPECIAL TYPE OF CONSTRUCTION

When underground service connections are desired by Customers as initial installations in places where aerial drop wires would ordinarily be used to reach the Customer's premises, or when aerial facilities are used to provide service or channels to a Customer and subsequently the Customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the Customer and, in addition, the Customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where -armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the Customer. In addition, the Customer shall pay the cost of the cable, including the cost of installing it, less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the Customer or his representative, will be made only at the Customer's expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the Customer is charged the cost of dismantling and removing the aerial facilities.

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RULES AND REGULATIONS

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M. POLES ON PRIVATE PROPERTY

1. Poles on private property to be used in serving an individual Subscriber will be furnished by the Telephone Company at a charge to the Subscriber of actual cost of time, material and overheads for such pole, except that the Telephone Company will furnish as many as two poles without charge to the Subscriber provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
2. Poles on private property to be used as a part of the standard distributing plan serving Subscribers in general are furnished, maintained, and owned by the Telephone Company, subject to such construction charge as may be applicable.
3. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.

N. LINE EXTENSIONS

1. Line extensions will be made pursuant to Section 4901:1-3-09, O.A.C.
2. Provisions of Private Right-of-way  
Where required by the conditions, applicants shall provide, without expense to the Telephone Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.
3. Other Regulations  
Applicants may be required to make advance payments to cover all or a portion of the exchange service when, in the opinion of the Telephone Company, there is evidence of credit risk.

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RULES AND REGULATIONS

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O. DIRECTORY LISTINGS

1. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of Subscribers.
2. The alphabetical list of names of Subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of Subscribers and those entitled to use Subscribers' services. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.
3. Names in directory listings shall be limited the following:
  - a. In connection with residence service:
    - (i) The individual name of the Subscriber, or
    - (ii) The individual name of a member of the Subscriber's family.
  - b. In connection with business service:
    - (i) The individual name of the Subscriber, or
    - (ii) The name under which the Subscriber is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a bank account is carried, or,
    - (iii) The name under which a business is actually being conducted by someone other than the Subscriber and which the Subscriber is authorized by such other party to use, or
    - (iv) The individual names of the officers, partners, or employees of the Subscriber, or
    - (v) The names of departments when such listings are deemed necessary from a public reference viewpoint.

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RULES AND REGULATIONS

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O. DIRECTORY LISTINGS (Continued)

4. Whenever any question arises as to the right of a Subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another, the Telephone Company is privileged to require the Subscriber to secure from the owner of such name, written authority so to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or to delete such listings where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the Telephone Company.

5. Primary Listings

One listing without charge, termed the primary listing, is provided as follows:

- a. For each separate Subscriber service. When two or more main station lines or P.B.X. lines are consecutively operated, the first number of the group is considered the primary listing;
- b. For each semi-public service.

P. REGULAR EXTRA LISTINGS

1. Business extra listings may be the names of partners or members of the firm, if the Subscriber is a partnership or firm; the names of officers of the corporation, if the Subscriber is a corporation; and for any business establishment, the names of associates or employees of the Subscriber. No other class of listing such as service, agency, commodity, etc., will be accepted.
2. Residence extra listings may be the names of members of the Subscriber's immediate family.
3. In connection with semi-public telephone service, extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular Extra Listing rates in connection with semi-public stations are furnished under the same regulations as specified in Section P.1 above.

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## P. REGULAR EXTRA LISTINGS (Continued)

4. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided in Section Q.2 below for alternate listings. However, when, in the opinion of the Telephone Company, it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of P.B.X. station, or extension stations, installed on premises of the Subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.
5. Regular Extra Listings are furnished at the rate quoted in the Local Exchange Service Tariffs.
6. Extra listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for listing is made, or at the date of issue of the directory, as the Subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

## Q. SPECIAL TYPES OF EXTRA LISTINGS

1. Duplicate and Cross Reference Listings
  - a. Duplicate listings, i.e. listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangement of names, are permitted when, in the opinion of The Telephone Company, they are necessary for the proper identification of the Subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes.
  - b. Cross References Listings are permitted when their use will facilitate in the handling of telephone calls.
  - c. The Regular Extra Listing rate applies for each Duplicate or Cross Reference Listing.
2. Alternate Call Number Listings
  - a. Listing of an alternate telephone number, other than those covered under Section Q.5 below, "Office Hour Listings", to be called in case no answer is received, is permitted for Subscribers to all classes of service.
  - b. The alternate number may be that of a service not under contract with the Subscriber in connection with whose name it appears. In such case the consent of the Subscriber to be alternately listed service must be obtained before the alternate listing is furnished.
  - c. The Regular Extra Listing rate applies for each Alternate Call Number Listing.

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Q. SPECIAL TYPES OF EXTRA LISTINGS (Continued)

3. Foreign Exchange Listings

- a. Foreign Exchange Listings, i.e. listings of Subscribers located in an exchange other than that in which the listed service is furnished, are permitted.
- b. The regular Extra Listing rate applies for each Foreign Exchange Listing.

4. Temporary Tenant Listings

- a. Residence Subscribers who lease their premises for a period of less than one year and request the Telephone Company to render service to their tenant without change in contract, may arrange for listing of such tenant provided that the Subscriber and the tenant do not occupy the premises at the same time.
- b. All billing and contractual arrangements remain unchanged, the Subscriber being responsible for the payment of all charges.
- c. The Regular Extra Listing rate applies for each Temporary Tenant Listing.

5. Office Hour Listings

- a. Listing of office hours or other information that is not required in order to efficiently handle telephone traffic is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listing, may obtain same by paying the rates for Regular Extra Listings. A phrase directing the method of calling when PBX operator is not on duty may be listed in the directory, at Regular Extra Listing rates, whenever night connections are provided.

6. Dual Name Listing

A dual name listing is comprised of a surname, two first names, an address and telephone number. This listing may be provided as the primary listing associated with residence service for two persons who share the same surname and reside at the same address or for one person known by two first names. For a new installation, initial dual listing there is no charge. To change an existing listing from or to a dual listing there is a non-recurring, one time charge of \$5.00 per occasion, per customer.

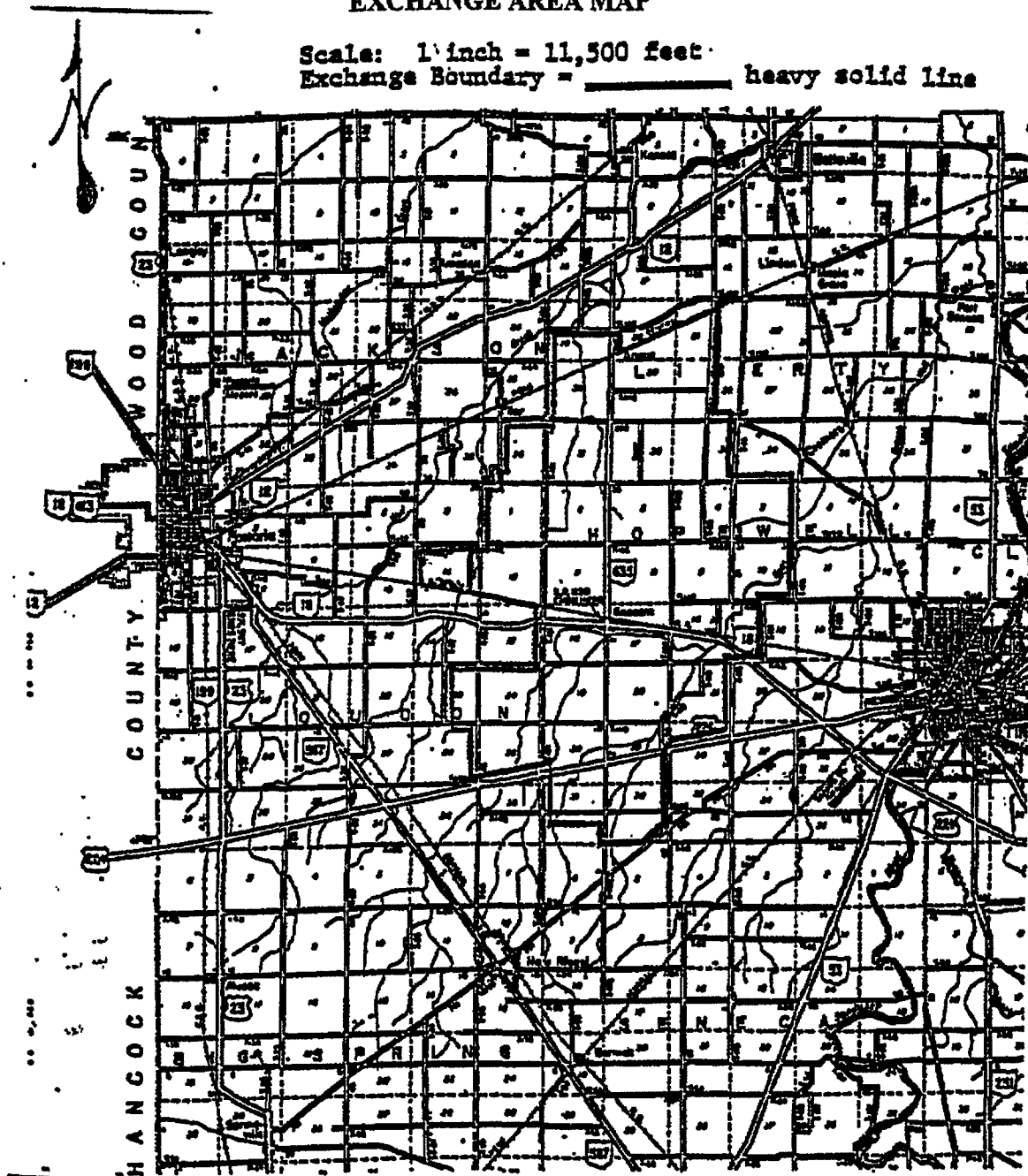


P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

EXCHANGE AREA MAP

Scale: 1 inch = 11,500 feet

Exchange Boundary =            heavy solid line



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P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

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## A. BASCOM EXCHANGE RATES

1. The following rates shall apply within the exchange area shown on the map in Section 4, Sheet No. 1, which entitles the Subscribers to call, without additional charge, Subscribers in the New Riegel, Tiffin and Fostoria Exchanges of Ameritech Ohio:

<u>BUSINESS</u>	<u>MONTHLY RATE</u>
Individual line, each main station service .....	\$13.35
*Individual line, to key telephone system .....	\$20.00

\*includes trunk rotation or rotary step-up service

<u>RESIDENCE</u>	
Individual line, each main station service .....	\$ 7.90

<u>NON-PUBLISHED NUMBERS</u>	<u>MONTHLY RATE</u>
Additional monthly charge for telephone numbers that are unlisted at the request of the Subscriber .....	\$0.65

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P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

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## A. BASCOM EXCHANGE RATES (Continued)

## 2. Charges for Changes, Service Connections, Restoral of Service, NSF Check Charge and Late Payment Fees.

## a. NON-RECURRING CHARGES - The following non-recurring charges apply:

## (i) Connection Charges

(a) Initial Installation \$ 15.00

(b) Subsequent \$ 8.00

(c) Central Office \$ 15.00

(ii) Premise Visit, New Installation \$ 25.00

(iii) Re-establishment of suspended service \$ 20.00

(iv) Non-Sufficient Fund check charge \$ 20.00

## (v) Late Payment Fees

\$2.00 or 1% of the balance (whichever is greater) will apply to regulated charges not paid at least nineteen (19) days after the postmark on the customer's bill. The late payment charge will not apply to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services. (T)

(vi) Dual Name Listing \$ 5.00

## b. EXTRA LISTINGS

(i) Residential Extra Listings - per month \$ 0.35

(ii) Business Extra Listing - per month \$ 0.65

## c. OFF PREMISE EXTENSIONS

For extension stations located on premises other than those on which the main station is located or beyond 300 feet, the following Mileage Charge Applies:

\$0.65

Per each one-quarter mile (airline measurement) or fraction thereof per month:

\$1.80

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P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

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B. MISCELLANEOUS SERVICES AND ARRANGEMENTS

## 1. Direct Inward Dialing (DID) Service

## a. Regulations:

DID service will be provided, subject to the availability of central office facilities and telephone numbers in the serving central office. Customers utilizing DID must arrange to provide for interception of all unused telephone numbers assigned by the Telephone Company.

The Company shall provide telephone numbers for exchange service line connections in initial and incremental blocks of twenty (20) each, up to, but not exceeding, one hundred (100) numbers.

The customer shall provide all switching or common equipment located on its premises that is necessary for the provision of DID service.

## b. Rates and Charges:

The following rates and charges are in addition to rates and charges applicable for the central office trunk lines:

	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
Each group of 20 DID numbers or fraction thereof:	\$ 174.20	\$ 3.45
Each DID trunk termination in central office:	\$ 339.90	\$ 30.15

## 2. TELECOMMUNICATIONS RELAY SERVICES (TRS) CHARGE

(N)

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

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LOCAL AND GENERAL EXCHANGE SERVICE

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C. 900 SERVICES CALL BLOCKING

1. Description

900 service call blocking is an optional service providing residential and nonresidential customers with the capability to block the origination of direct dialed calls to all 900 services.

2. Regulations

- a. LEC-provided blocking of 900 services shall be provided where technologically feasible.
- b. 900 services blocking is to be offered to residential customers at no charge for initial requests.
- c. 900 services blocking is to be provided to nonresidential customers, free of charge, on a one-time basis, during a 60 day period after the inception of service.
- d. Charges associated with nonresidential customers' initial requests (after the sixty-day free enrollment period has expired) and subsequent requests, and residential customers' subsequent requests, for 900 services blocking will not exceed the company's service order charge.
- e. Residential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block services at a previous location at no charge.
- f. Nonresidential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge during a 60-day period after the inception of service, even if they exercised an option to block 900 services at a previous location at no charge.
- g. Customers may elect to remove 900 services blocking free of charge. Requests by customers to remove 900 services blocking must be in writing.

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P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

## D. CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

## 1. General

## a. Per Call Blocking

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers.

All public and semi-public payphones in Bascom Mutual Telephone Company's service area will be equipped with Per Call Blocking.

## b. Per Line Blocking

Enables customers to prevent the disclosure of their telephone number on all outgoing calls, without the necessity of an activation code. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Line Blocking will be provided at no monthly charge on an optional basis to non-published customers. The service is also available to published customers at a monthly charge of \$0.65. Law enforcement, domestic shelters, and other special agencies will be offered free Per Line Blocking. Per Line Blocking will not be available to public and public semi-customers.

## c. Caller ID With Name

Allows the customer to view the telephone number and name of the calling party when receiving a telephone call. The telephone number and name of the calling party are displayed on a customer-provided display device. However, the calling party may subscribe to services that will prevent the disclosure of their telephone number and name. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number and name.

## d. Caller ID/Call Waiting

Allows the customer to view the telephone number and name of an incoming call while engaged in another call. The telephone number and name of the calling party are displayed on a customer-provided display device. However, the calling party may subscribe to services that will prevent the disclosure of their telephone number and name. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number and name.

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P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

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D. CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Continued)

2. Custom Local Area Signaling Services (CLASS) cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices.

Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number blocking service where appropriate.

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P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

## D. CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Continued)

## 3. Rates and Charges

## a. Recurring Charges:

	Monthly Rate per line <u>Residential</u>	<u>Business</u>	
Per Call Blocking*	N/C	N/C	
Per Line Blocking			
- Nonpublished Customers	N/C	N/C	
- Published Customers	\$0.65++	\$0.65++	
Caller ID With Name	\$4.00	\$4.00	(1)

\*Provided automatically to each line.

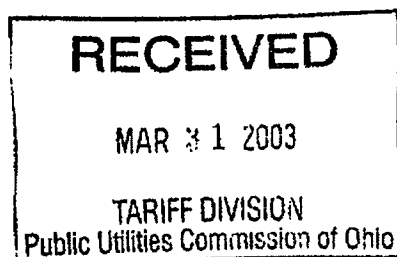
++Not eligible for discount.

## b. Non-Recurring Charges

A non-recurring charge applies to establish or change to new and/or additional Custom Local Area Signaling Services (CLASS), except when the change results only in the removal of one or more Customer Local Area Signaling Services (CLASS).

Installation and Central Office charges set forth in Section 4, Sheet 3, will apply to CLASS service installations per request, per line, with the exception of Per Call Blocking, to which those charges are inapplicable.

Per Line Blocking non-recurring charges will be waived for non-published customers if requested within 90 days of the introduction of the service. After the 90-day period has expired, the non-recurring connection charge will apply.



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P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

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D. CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Continued)

3. Rates and Charges (Continued)

c. Promotional Offerings

Custom Local Area Signaling Services (CLASS) may be offered to individual customers for trial use for a period not to exceed ninety (90) days. The dates of offering and duration of trial use will be determined by the Telephone Company.

During trial-use, the recurring charge for the CLASS feature will not apply to customers participating in the trial-use offering and the non-recurring connection charges will be waived. This offering is limited to one-party lines that are not already equipped with the CLASS features added. A customer may participate only once during each trial-use offering period. Customer requests for CLASS trial-use will be subject to availability of facilities.

Requests for promotional offerings will be filed with the Public Utilities Commission of Ohio not less than ten days prior to the effective date.

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P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

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## E. CUSTOM CALLING FEATURES

## 1. General

## a. Call Forwarding

Call Forwarding allows calls to be transferred automatically to a pre-designated telephone number when the line is unanswered.

Monthly Rate..... \$0.00

## b. Call Waiting

Call Waiting provides a tone to inform a customer with a call already in progress that another call is waiting to be answered.

Monthly Rate..... \$0.00

## c. Three Way Calling

Three Way Calling allows a Customer to add a third party to an existing call, enabling a simultaneous conference between parties at multiple locations.

Monthly Rate..... \$0.00

## d. Speed Call 8

Speed Call 8 enables a Customer to call a list of up to eight (8) pre-selected telephone numbers by dialing a two (2) digit code.

Monthly Rate..... \$0.00

## e. Speed Call 30

Speed Call 8 enables a Customer to call a list of up to thirty (30) pre-selected telephone numbers by dialing a three (3) digit code.

Monthly Rate..... \$0.00

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## E. CUSTOM CALLING FEATURES (cont'd)

## 1. General (cont'd)

## f. Last Number Redial

Last Number Redial allows a customer to be connected to the last telephone number dialed upon pressing the # key.

Monthly Rate..... \$0.00

## g. Wake Up Call

Wake Up Call allows a Customer to program the telephone to ring at a predetermined time of day.

Monthly Rate..... \$0.00

## h. Enhanced Call Privileges

Enhanced Call Privileges allows a Customer to block toll calls from originating from Customer's telephone. The Customer selects a specific code (a PIN) that must be used each time the Customer chooses to allow a toll call to be placed.

Monthly Rate..... \$0.00

## 2. Rates and Charges

- a. A \$15.00 central office connection charge applies to the activation of customer calling features. Multiple features may be activated at the same time for a one-time \$15.00 connection charge.

## 3. Promotional Offerings

Custom calling features may be offered to individual customers for trial use for a period not to exceed ninety (90) days. The dates of offering and duration of trial use will be determined by the Company.

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P. U. C. O. NO. 3  
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F. BASIC TELEPHONE ASSISTANCE

1. Service Connection Assistance

a. General

- (i) Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:
  - (a) Waiver of applicable deposit requirements under Section 3 of this tariff;
  - (b) Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 4 of this tariff. (Service Connection Assistance does not apply to network wiring charges.)

b. Regulations

- (i) Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
  - (a) Home Energy Assistance Program (HEAP);
  - (b) Emergency - Home Energy Assistance Program (E-HEAP);
  - (c) Food Stamps;
  - (d) Federal public housing assistance/Section 8; or
  - (e) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).

(D)

(D)

(T)

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LOCAL AND GENERAL EXCHANGE SERVICE

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F. BASIC TELEPHONE ASSISTANCE (Continued)

2. Service Connection Assistance (Continued)

b. Regulations (Continued)

- (ii) The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section F.1.b(i) above; identifying the specific program or programs from which the customer receives benefits. (T)
- (iii) Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- (iv) Service Connection Assistance is available for all grades of service.
- (v) Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. (T)
- (vi) Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other members of the household may owe money for such services previously provided at the customer's current address.
- (vii) Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

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P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

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## F. BASIC TELEPHONE ASSISTANCE (Continued)

## 2. Link up

## a. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- (i) A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- (ii) A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

## b. Regulations

- (i) Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - b) Food stamps;
  - c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d) Federal public housing assistance, or Section 8;
  - e) Home Energy Assistance Program (HEAP); (T)
  - f) National School Lunch Program's Free Lunch Program (NSL); (N)
  - g) Household income at or below 135% of the poverty level; or (N)
  - h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

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LOCAL AND GENERAL EXCHANGE SERVICE

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## F. BASIC TELEPHONE ASSISTANCE (Continued)

## 2. Link up (Continued)

## b. Regulations (Continued)

- (ii) A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section F.2.a above.
- (iii) The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section F.2.b.; identifying the specific program or programs from which the customer receives benefits. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section F.2.b.i.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document. (T)  
(N)  
(N)
- (iv) The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
- (v) Link Up customers are not restricted on the optional services to which they may subscribe.
- (vi) If a customer disagrees with a company's findings regarding eligibility for Link-Up, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio. (N)

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LOCAL AND GENERAL EXCHANGE SERVICE

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## F. BASIC TELEPHONE ASSISTANCE (Continued)

## 3. Lifeline Assistance

## a. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- A waiver of the Federal Subscriber Line Charge.
- A reduction of \$1.75 off the customer's monthly basic local service charges.
- Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.
- Optional service like Caller ID and Call Waiting are not restricted. (N)

## b. Regulations

(i) Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:

- a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
- b) Food stamps;
- c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
- d) Federal public housing assistance, or Section 8;
- e) Home Energy Assistance Program (HEAP); (T)
- f) National School Lunch Program's Free Lunch Program (NSL); (N)
- g) Household income at or below 135% of the poverty level; or (N)
- h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)



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## F. BASIC TELEPHONE ASSISTANCE (Continued)

## 3. Lifeline Assistance (Continued)

## b. Regulations (Continued)

- (ii) Consumers participating in this program may receive service connection and deposit waivers through Link-Up. (N)
- (iii) Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
- (iv) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- (v) The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section F.3.b above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income Section F.3.b.i.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document. (N)
- (vi) At no time will the monthly basic local exchange service charge less the discount cause the local service rates to be less than zero. (T)
- (vii) The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance. (N)
- (viii) The Lifeline discounts and waivers apply to only one access line per household. (N)

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P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

## F. BASIC LIFELINE ASSISTANCE (Con't)

## c. Enrollment Process

(N)

1. Existing Customers

- (a) Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.
- (b) The Company will review the customer's lifeline application to determine customer's eligibility within 10 business days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- (a) Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- (b) The Company will review the customer's lifeline application to determine the customer's eligibility within 10 business days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

(N)

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LOCAL AND GENERAL EXCHANGE SERVICE

## F. BASIC LIFELINE ASSISTANCE (Con't)

## d. Income Eligibility

(N)

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of documentation would include 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/ Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
2. Regardless of when the Company completes the verification process lifeline benefits shall go back to the date the qualified customer requested lifeline service or established new service.
3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30 day opportunity to prove eligibility or dispute the Company's determination. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.
4. The Telephone Company shall give customers who do not qualify for Lifeline assistance the option of spreading installation charges over three months consistent with Chapter 4901:1-5, O.A.C.
5. Written notification must include 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.
6. If a customer disagrees with the Company's findings regarding eligibility for lifeline, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

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LOCAL AND GENERAL EXCHANGE SERVICE

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## F. BASIC LIFELINE ASSISTANCE (Con't)

## e. Verification for Continued Eligibility

1. The Telephone Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for the termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.
3. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

(N)

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LOCAL AND GENERAL EXCHANGE SERVICE

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G. OHIO GROSS RECEIPTS TAX-SURCHARGE

A surcharge shall be applied to the amount due for intrastate services on all bills rendered on or after January 1, 1982 at a rate of .71 percent thereof to recover the increase in excise tax levy payments as authorized by Section 4909.161, Revised Code.

H. SPECIAL ASSEMBLAGES OF EQUIPMENT

1. General

Where Special Assemblages are desired or special services that are not provided for or established under these existing tariff schedules are required, such rates will be charged as will produce an annual revenue to equity thirty-three and one-third percent (33 1/3%) of the total cost of said special assemblages, installed, including labor, materials and supervision, and the minimum term will be such as to justify the installation.

Special assemblages or extra installations will only be made at the discretion of the Telephone Company. A special assemblage is to be a temporary arrangement for a period of not more than three (3) years to allow the Telephone Company to gain appropriate cost experience before filing for rates under section 4909.18 of the Ohio Revised Code or enter into an arrangement submitted to the Commission pursuant to Section 4705.31 of the Ohio Revised Code.

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P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

## H. BUNDLED SERVICE PACKAGES

	Monthly Rate (Residence only)	
1. <u>Bronze Package*</u> Includes basic local exchange service, voice mail, Caller ID with Name, Call Waiting, Call Forwarding, Three-Way Calling, Speed Calling (either 8 or 30), and 100 minutes of Bascom Long Distance per month.  A rate of \$.09 per minute applies to all minutes in excess of 100 minutes per month. Unused minutes of the monthly call allowance for Bascom Long Distance may not be carried over to the following month.	\$21.90**	(T)
2. <u>Silver Package*</u> Includes basic local exchange service, voice mail, Caller ID with Name, Call Waiting, Call Forwarding, Three-Way Calling, Speed Calling (either 8 or 30), and 250 minutes of Bascom Long Distance per month.  A rate of \$.08 per minute applies to all minutes in excess of 250 minutes per month. Unused minutes of the monthly call allowance for Bascom Long Distance may not be carried over to the following month.	\$30.90**	(T)
3. <u>Gold Package*</u> Includes basic local exchange service, voice mail, Caller ID with Name, Call Waiting, Call Forwarding, Three-Way Calling, Speed Calling (either 8 or 30), and 500 minutes of Bascom Long Distance per month.  A rate of \$.07 per minute applies to all minutes in excess of 500 minutes per month. Unused minutes of the monthly call allowance for Bascom Long Distance may not be carried over to the following month.	\$45.90**	(T)
* These packages include an unregulated service that is not subject to the jurisdiction of the Public Utilities Commission of Ohio. The Company will follow the disconnection procedures set forth in Ohio Admin. Code 4901:1-6-21(C)(2)(b). If a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled package rate, the Company may discontinue the provision of any regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service.		
** The monthly rate does not include the federal end user subscriber line charge.		

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Original Sheet No. 19.1

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LOCAL AND GENERAL EXCHANGE SERVICE

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**H. BUNDLED SERVICE PACKAGES**

	<b>Monthly Rate (Business only)</b>	
1. <b><u>Bronze Package*</u></b> Includes basic local exchange service, voice mail, Caller ID with Name, Call Waiting, Call Forwarding, Three-Way Calling, Speed Calling (either 8 or 30), and 100 minutes of Bascom Long Distance per month.  A rate of \$.09 per minute applies to all minutes in excess of 100 minutes per month. Unused minutes of the monthly call allowance for Bascom Long Distance may not be carried over to the following month.	<b>\$27.35**</b>	<b>(N)</b>
2. <b><u>Silver Package*</u></b> Includes basic local exchange service, voice mail, Caller ID with Name, Call Waiting, Call Forwarding, Three-Way Calling, Speed Calling (either 8 or 30), and 250 minutes of Bascom Long Distance per month.  A rate of \$.08 per minute applies to all minutes in excess of 250 minutes per month. Unused minutes of the monthly call allowance for Bascom Long Distance may not be carried over to the following month.	<b>\$36.35**</b>	<b>(N)</b>
3. <b><u>Gold Package*</u></b> Includes basic local exchange service, voice mail, Caller ID with Name, Call Waiting, Call Forwarding, Three-Way Calling, Speed Calling (either 8 or 30), and 500 minutes of Bascom Long Distance per month.  A rate of \$.07 per minute applies to all minutes in excess of 500 minutes per month. Unused minutes of the monthly call allowance for Bascom Long Distance may not be carried over to the following month.	<b>\$51.35**</b>	<b>(N)</b>

\* These packages include an unregulated service that is not subject to the jurisdiction of the Public Utilities Commission of Ohio. The Company will follow the disconnection procedures set forth in Ohio Admin. Code 4901:1-6-21(C)(2)(b). If a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled package rate, the Company may discontinue the provision of any regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service.

\*\* The monthly rate does not include the federal end user subscriber line charge.

**(N)**

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P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

## 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

(N)

## A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators. Pursuant to PUCO Case No. 05-1306-TP-COI, 811 Service shall be made available within Ohio by May 14, 2007.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

(N)



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LOCAL AND GENERAL EXCHANGE SERVICE

## 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

## B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
  - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a number change charge as set forth in Section F. below.
  - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
  - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
  - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.

(N)

P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER  
(continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

(N)

P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

## 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

## C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

## D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

(N)

P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

## 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

## D. LIABILITY (continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

## E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

(N)

P. U. C. O. NO. 3  
LOCAL AND GENERAL EXCHANGE SERVICE

## 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

## F. RATES &amp; CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
  - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
  - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.
4. Rates:

	Nonrecurring Charge
Central Office Charge *	\$110.00
Number Change Charge (per Telephone Number)	\$15.00
Service Order Charge	\$15.00

\* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

(N)

P. U. C. O. NO. 3  
EMERGENCY TELEPHONE SERVICE TARIFF

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ENHANCED EMERGENCY TELEPHONE SERVICE (E911 Service)

## A. GENERAL

When requested by local government authorities, and subject to the availability of facilities, the Bascom Mutual Telephone Company will provide a universal number "E911" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local government in the protection and safety of the general public. Use of the "E911" number will provide each caller with telephone access to the appropriate local PSAP.

## B. REGULATIONS

The regulations set forth below apply to "Enhanced 911 service, hereinafter referred to as 911 service:

1. Application for 911 service shall be executed in writing by each participating local government authority or their duly appointed agent. If application is made through an agent of the local government authority, the Company shall be provided with evidence, satisfactory to the Company, of the appointment and establishment of service. As a minimum, both police and fire departments in each local government authority must participate in any 911 service and participation shall be in the same 911 service.
2. The 911 service Customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been legally delegated. The Customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services with the telephone central office areas arranged for 911 service calling.

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Bascom, Ohio 44809

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P. U. C. O. NO. 3  
EMERGENCY TELEPHONE SERVICE TARIFF

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## B. REGULATIONS (Continued)

3. Each participating local governmental authority must furnish to the Company its written agreement, duly executed, by which it shall agree to:
  - a. Provide sufficient personnel to staff the PSAP on a 24 hour continuous basis.
  - b. Accept responsibility for dispatching, or referring, forwarding or transferring 911 calls to other participating local government authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.
  - c. Subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls that might be relayed by an operator.
  - d. Make operational tests as, in the judgment of the Customer, are required to determine whether the system is functioning properly for its use. The Customer shall promptly notify the Telephone Company in the event the system is not functioning properly.
4. The service is limited to the use of central office telephone number 911 as the emergency number. Only one 911 service will be provided with any government agency's locality.
5. The service is furnished to the Customer only for the purpose of receiving reports of emergencies by the public.
6. E911 Service is arranged only for one-way incoming service to an appropriate PSAP. Out going calls can only be made on a transfer basis.
7. Information contained in the Company's data base management system will be maintained for 911 service and will be used exclusively for this purpose.
8. E911 Service information consisting of the name, address and telephone numbers of Customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 911 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall be attached to the Company.
9. Any party residing within the 911 Service serving area forfeits the privacy afforded by non-published telephone numbers to the extent that the Customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.

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P. U. C. O. NO. 3  
EMERGENCY TELEPHONE SERVICE TARIFF

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B. REGULATIONS (Continued)

10. Because the Company authorized service area boundary and political subdivision boundary may not coincide, the Customer must make arrangements to handle all calls received on 911 Service lines that originate from all telephones served by The Bascom Mutual Telephone Company, whether or not the calling telephone is situated on property within the geographical boundary of Customer's public safety jurisdiction.
11. The Customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to a 911 Service PSAP by calling parties.
12. The number of trunks "lead" LEC shall be as required by Seneca County E911 Emergency Telephone Number System Plan.
13. The calling party is not charged for calls placed to the E911 number, however regular message toll charges will be applied to the PSAP line, where appropriate, for messages transferred by a PSAP over exchange facilities from the central office serving the PSAP initiating the transfer to the point of termination of the transfer, if located outside the local calling area of the exchange.
14. The Company does not undertake to answer and forward E911 service call, but furnishes the use of its facilities to enable the Customer's personnel to accept such calls on the Customer's designated premises.

C. E911 SERVICE FEATURES

1. Automatic Number Identification (ANI):  
A feature by which the calling party's telephone number is forwarded to the E911 control office and to the PSAP's display and transfer units.

D. RATES AND CHARGES

1. E911 service is provided to residents who subscribe to local exchange telephone service. The rate for this service will be as indicated for the appropriate county on the following County Rate List.

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P. U. C. O. NO. 3  
EMERGENCY TELEPHONE SERVICE TARIFF

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ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE)  
COUNTY RATE LIST

<u>County</u>	<u>Current 911 Subscriber Charge</u>	<u>Implementation Date for 911 Service</u>	<u>Effective Date for Current 911 Subscriber Charge</u>	<u>Initial Case No. for 911 Implementation</u>	<u>Most Current Case No. for 911 Review</u>
Seneca	0.00	05-24-1989	05-24-1989	89-402-TP-EMG	N/A

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P. U. C. O. NO. 3  
CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

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A. APPLICATION

This section contains regulations, rates and charges applicable to Customer-owned, Coin-operated Telephone (COCOT) Service required by the Public Utilities Commission of Ohio Opinion and Order for Case No. 84-863-TP-COI as entered in the Journal January 29, 1985 and the Opinion and Order in Case No. 88-452-TP-COI as entered in the Journal February 21, 1990.

B. GENERAL

1. The Telephone Company will permit the resale of Local Telephone Service associated with Customer-Owned, Coin-Operated and Non Coin-Operated telephone service.
2. Customer-Owned, Coin-Operated Telephone (COCOT) Service is a basic exchange service provided to Customers for the connection of a Customer-Owned, Coin-Operated Telephone.

C. REGULATIONS

1. COCOT Service is provided on an Individual Business Access Line basis only. COCOTS may not, under any circumstances, be connected behind a PBX.
2. All COCOTs must be either:
  - a. Registered with the FCC under Part 68 of its Rules and Regulations,
  - b. Connected to the network behind an FCC-registered coupler.
3. General operating characteristics required of all COCOTs:
  - a. COCOT instruments shall be hearing aid compatible.
  - b. COCOT instruments shall be mounted in accordance with federal and state height regulations for disabled persons;
  - c. COCOT instruments shall provide access to Operator, 911 Emergency Service (where available), and Directory Assistance for free and without the use of a coin.

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P. U. C. O. NO. 3  
CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

---

C. REGULATIONS (Continued)

4. Requirements for COCOT Service:

- a. COCOT instruments shall possess the capability of returning unused coins:
- b. COCOT instruments shall possess the capability of accepting coins of various denominations;
- c. COCOTs, at the option of the owner, may provide either outgoing and incoming calls only or both outgoing and incoming calls. If, however, the COCOT provides outgoing calls only, notice of such must be posted on the COCOT instrument.
- d. COCOT Service is afforded the same "essential service" status as that assigned to public service telephone locations provided by the Telephone Company.
- e. COCOT instruments shall provide both local and long distance service.
- f. COCOT instruments shall provide access to all locally certified long distance carriers and 800 numbers.
- g. COCOTs may not place time limitations on any phone calls.
- h. COCOT owners must program their telephone instruments in such a manner as to abide by the Commission rules for the operation of alternative operator services. These rules include providing access to the local exchange company operator by use of keypad "0+"; providing access to all locally certified interexchange carriers; and providing access to local emergency services numbers (both 911 and other applicable numbers in those areas in which 911 is not available). Owners who choose to associate with AOS providers will be disconnected if they are found to be offering the service of a non-certified AOS provider.
- i. COCOTs may not charge an end user a fee for using a credit card at a pay station.

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P. U. C. O. NO. 3  
CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

## C. REGULATIONS (Continued)

## 5. Posted informational requirements for ALL COCOT Service:

The following information, which shall be provided in a clear and easy to read form, should be posted at or near each COCOT location:

- a. Name and telephone number of the COCOT owner;
- b. Operating instructions for the COCOT instrument;
- c. Method for reporting complaint and obtaining refunds in a cost free manner;
- d. Out-of-order COCOTs shall be clearly marked as such;
- e. Notice must be provided if COCOT instruments are not programmed to receive calls.

## 6. Other charges and rate-related requirements for all COCOT Service:

- a. The maximum rate for a local call shall not exceed the price of a local call made from a Telephone Company-provided pay telephone instrument at the filed tariff rate authorized by the Public Utilities Commission of Ohio.
- b. The COCOT owner/subscriber is responsible for the payment of all calls or accepted at the Access Line terminating location.
- c. The COCOT user shall not be charged for incompleated calls.
- d. COCOTs are not permitted to resell or mark-up the price of long distance service without first obtaining Commission certification to do so.

## 7. COCOT owners must submit a completed "Application to Provide Customer-owned, Coin-operated Telephone Service in the State of Ohio" to the Telephone Company prior to the connection of their service.

## D. INSTALLATION AND MONTHLY RATES

Installation rates and monthly miscellaneous charges mirror the current Bascom Mutual Telephone Company Exchange rates.

	Current Business Rate	Additional Charges
Dumb Payphone	\$13.35	\$7.20
Smart Payphone	\$13.35	\$0.00

## E. MISCELLANEOUS CHARGES

	Monthly Charge
Call Blocking per line	\$ .65
Call Blocking per call	N/C

## F. DISCONNECTION OF COCOT SERVICE

By its Findings and Order for Case No. 84-863-TP-COI as entered in the Journal April 9, 1985, the Public Utilities Commission of Ohio ordered the local exchange companies to include, as part of their tariffs:

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P. U. C. O. NO. 3  
CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

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DISCONNECT PROCEDURES FOR COCOT SERVICE

Any provider of Customer-Owned, Coin-Operated Telephone (COCOT) service that obtains a local access line or Subscriber line from a local exchange company is a Customer of said company and is therefore subject to the terms and conditions set forth in said company's tariffs and must comply with all the requirements set forth in the Opinion and Order issued by the Public Utilities Commission of Ohio in January 29, 1985, in Case No. 84-863-TP-COI. Failure to comply with said tariffs and Opinion and Order or any related rule approved by this Commission shall be grounds for disconnection.

If a provider of COCOT service is in noncompliance, the local exchange company shall mail to the COCOT provider a proper and reasonable disconnection notice which indicates that unless the reason for noncompliance is removed not later than fifteen (15) days from the postmarked date, service to the COCOT location will be terminated unless a written protest is filed with the Docketing Division of the Public Utilities Commission prior to such date. However, such notification requirements do not apply if continuation of the COCOT service would cause damage to the company's switched network, or if the disconnection is due to nonpayment. Disconnections for nonpayment shall be made in accordance with the local exchange company's normal practices for business Customers.

The following constitute the minimum requirements of a proper and reasonable disconnection notice to providers of COCOT service:

1. The date on which the disconnection will occur.
2. The reason(s) for the disconnection, and the manner in which to avoid such disconnection (e.g., necessary physical modifications to bring such COCOT into compliance).
3. The necessary procedures for handling disputes, including:
  - a. The address and telephone number of the office of the telephone company that the COCOT provider may contact in reference to his or her account;
  - b. Notice that the provider may, after contacting the company, pursue his or her dispute with the Public Utilities Commission of Ohio's Public Interest Center shall be provided; and
  - c. Notice that the provider may, after contacting the company, pursue his or her dispute on a formal basis by filing a written protest with Docketing Division of the Commission within fifteen (15) days of the service date of the disconnection notice. The address of the Commission's Docketing Division shall be provided. The notice shall state that failure to file a formal protest constitutes an acknowledgment by the COCOT provider that his or her service is not in compliance with the company tariffs and the Commission's regulations.

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CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

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A. CUSTOMER PREMISES INSIDE WIRE

1. General

- a. Installation and maintenance of Customer premises inside wire associated with residence and non-residence single line exchange services, excluding semi-public service, connecting to single line sets are the financial responsibility of the Customer.
- b. Customer premises inside wire is defined as wire (including entrance bridges connectors, blocks, and jacks within a Customer's premises that extends between the termination of the exchange access line at the network interface and those standard jack locations within the Customer's premises to which terminal equipment can be connected for access to the exchange access line.
- c. The network interface may be installed on the Customer's premises at a location determined by the Telephone Company which is accessible to the Customer. The normal location of the network interface would be in close proximity of or in conjunction with the protector or equivalent where the Telephone Company facilities enter the Customer's premises.

The Telephone Company will not charge for the network interface device. The only charges that apply when a Customer has the Telephone Company come to their premises for the purpose of installing a network interface device are the appropriate service connection charges contained in Section 4 of this tariff.

- d. Customer premises inside wiring must be installed in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

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CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

A. CUSTOMER PREMISES INSIDE WIRE (Continued)

2. Responsibility of the Customer

- a. In the event that the Customer provides, installs and maintains or attempts to maintain inside wire, the Customer assumes the risk of loss of service, damage to property, or death to or injury of the Customer or third persons caused by the actions or omission of the Customer or the Customer's agents or representative. The Customer will hold the Telephone Company harmless from any and all liability, claims, or damage arising out of the provision, installation or maintenance of Customer premises inside wire by the Customer or the Customer's representatives or agents.
- b. In those instances where the Telephone Company makes a repair visit to the Customer's premises and the service difficulty or trouble results from Customer premises inside wire provided, installed or maintained by the Customer that is not in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations for such service wire, the Customer is responsible for the payment of a service order charge and a premise visit charge.

3. Responsibility of the Telephone Company

- a. The Telephone Company will make available to Customers installation guidelines for provision or installation of Customer premises inside wire. These guidelines will be available at the Telephone Company office.
- b. Subject to the provision of the Rules and Regulations, Section 3 of this tariff, the Telephone Company will, upon the Customer's request, maintain Customer premises inside wire and standard jacks, provided or installed by the Customer which are in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations on a detariffed agreement.

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CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

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## A. CUSTOMER PREMISES INSIDE WIRE (Continued)

## 4. Violation of Regulations

Where Customer premises inside wire provided, installed, or maintained by the Customer is in violation of any of the regulations of this Section 7, the Telephone Company will take such immediate action as necessary for the protection of the telecommunications network and Telephone Company employees, and will promptly notify the Customer of the violation. The Customer shall discontinue such use of the premises inside wire or correct the violation and shall confirm in writing to the telephone company within ten days, following the receipt of written notice from the Telephone Company, that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or to correct the violation or to give the required written confirmation to the Telephone Company within the time stated above shall result in suspension of the Customer's service until such time as the Customer complies with the provision of this Tariff.

## B. CUSTOMER OWNED AND PROVIDED EQUIPMENT

1. Subscriber-provided terminal equipment and communications systems may be used with the facilities furnished by the telephone company for exchange and long distance message telecommunications service as specified in this section.
2. A visitation or maintenance charge will apply when a service difficulty or trouble report requires a visit by the Telephone Company to the Customer premises, at which Terminal Equipment and Inside Wiring is connected to Telephone Company facilities, to determine that the difficulty or trouble is not the result or failure of Telephone Company facilities. The charge will be based on the actual cost of the visit as determined by the direct labor time, indirect labor time, equipment and materials required.

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P. U. C. O. NO. 3  
CONCURRENCES

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Foreign Exchange Service

The Bascom Mutual Telephone Company hereinafter called the concurring company, assents to, adopts and concurs in the Foreign Exchange Service Tariff, filed with the Public Utilities Commission of Ohio by Ameritech Ohio, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Foreign Exchange Service furnished jointly by the issuing company and the concurring company (including such services as are also participated in by one or more other companies), and hereby makes itself a party hereto and obligates itself to observe each and every provision thereof.

Private Line Service

The Bascom Mutual Telephone Company hereinafter called the concurring company, assents to, adopts and concurs in the Private Line Service Tariff, filed with The Public Utilities Commission of Ohio by Ameritech Ohio, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Private Line Service furnished jointly by the issuing company and the concurring company (including such services as are also participated in by one or more other companies), and hereby makes itself a party hereto and obligates itself to observe each and every provision thereof.

Telecommunications Service Priority (TSP) System

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority, installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64, 401, Appendix, A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

Regulations, rates and charges are as specified in F.C.C. No. 5, NECA Access Service Tariff, Section 13.3.3 A & B.

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P. U. C. O. NO. 3  
INTRALATA PRESUBSCRIPTION TOLL TARIFF

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## A. INTRALATA PRESUBSCRIPTION

## 1. General

IntraLATA Presubscription is a procedure whereby a Subscriber designates to Bascom Mutual Telephone Company the carrier which the Subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a Subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective August 8, 1997.

## 2. IntraLATA Presubscription Options

Option A: Subscriber may select Bascom Mutual Telephone Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than Bascom Mutual Telephone Company or its interLATA carrier as their presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

## 3. Rules and Regulations

Subscribers of record on the effective date of this Tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. All Subscribers of record will be initially presubscribed to the Bascom Mutual Telephone Company.

Subscribers of record or new Subscribers may select either Options A, B, C, or D for intraLATA presubscription.

Subscribers may change their Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified below.

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Jerry Swander, Secretary  
Bascom, Ohio 44809

P. U. C. O. NO. 3  
INTRALATA PRESUBSCRIPTION TOLL TARIFF

## A. INTRALATA PRESUBSCRIPTION (Continued)

## 4. IntraLATA Presubscription Customer Notices

Bascom Mutual Telephone Company will notify Subscribers that IntraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, a description of when and what charges apply related to the selection of an intraLATA toll carrier.

## 5. IntraLATA Presubscription Charges

## a. Applications of Charges

There will be no charge for a Subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of Subscriber notification of intraLATA presubscription availability.

New local service Subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with Bascom Mutual Telephone Company for local exchange service. If the new Subscriber is unable to make a selection, at that time, the new Subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new Subscriber is still unable to make a selection, at that time, Bascom Mutual Telephone Company will inform the new Subscriber that he/she will be given ninety (90) days in which to inform Bascom Mutual Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new Subscriber will also be informed that Bascom Mutual Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until such a selection is made, the Subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New Subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new Subscriber places an order establishing local exchange service with Bascom Mutual Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a Subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an intraLATA Presubscription Change Charge, as set forth below will apply.

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

(N)  
|  
(N)

P. U. C. O. NO. 3  
INTRALATA PRESUBSCRIPTION TOLL TARIFF

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A. INTRALATA PRESUBSCRIPTION (continued)

5. IntraLATA Presubscription Charges (continued)

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50	(N)
--	Electronic Process	\$1.25	(N)

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In Accordance With Case No. 06-159-TP-ZTA  
Issued by the Public Utilities Commission of Ohio  
Dennis Depinet, Manager  
Bascom, Ohio 44809

THE BASCOM MUTUAL TELEPHONE COMPANY

Section 10  
Original Sheet No. 1

P. U. C. O. NO. 3  
RESALE AND SHARING TARIFF

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REGULATIONS, RATES AND CHARGES

Applying to the provision of

Resale or Sharing  
of  
Basic Local Exchange Service

Within the operating territory of the

BASCOM MUTUAL TELEPHONE COMPANY

In the State of Ohio

as provided herein

Issued: August 27, 2001

Effective: August 27, 2001

IN ACCORDANCE WITH CASE NO. 01-2204 -TP-NFP  
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Jerry Swander, Secretary  
Bascom, Ohio 44809

P. U. C. O. NO. 3  
RESALE AND SHARING TARIFF

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A. APPLICATION

This Section contains regulations, rates and charges applicable to the Resale and Sharing of Local Exchange Telephone Service required by The Public Utilities Commission of Ohio Opinion and Order for Case No. 85-1199-TP-COI as entered in the Journal August 19, 1986.

B. GENERAL

1. Except where specifically noted herein, this tariff is not intended to apply to the resale of local exchange service by certified local exchange carriers.
2. This tariff does not permit, by a certified local exchange carrier or any other entity, the purchase of local residential service for resale as business service. Such resale is prohibited.
3. The Telephone Company will permit the resale or sharing of local exchange service. Resale or sharing of local exchange service is provided on non-residence individual lines or trunks. The Customer's service may be extended to:
  - a. Tenants and guests of nursing homes, retirement homes or villages, apartments and/or apartment complex and other developments for residential use (i.e. Mobile home Parks);
  - b. Persons temporarily subleasing a Customer's residential premises;
  - c. Patrons of non-residence Customer's who resell or share their service or equipment.

For the purpose of this tariff "resale and sharing of local exchange service" shall be interpreted in the following manner:

RESALE - The reselling by a Customer of the Customer's service to others for profit.

SHARING - The shared use by a Customer with others on a shared cost basis of the Customer's service.

LOCAL EXCHANGE SERVICE - Telecommunications service provided within local exchange service areas in accordance with the tariffs. It includes the use of exchange facilities required to establish connections between stations within the exchange and between stations and the toll facilities serving the exchange.

Other applicable interpretations are those set forth under title "Definitions" Chapter 4901:1-5-02 of the Code of Rules and Regulations.

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Jerry Swander, Secretary  
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P. U. C. O. NO. 3  
RESALE AND SHARING TARIFF

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B. GENERAL (Continued)

4. The Telephone Company will continue to offer Local Exchange Service to Subscribers of the reseller/sharer Customer at applicable rates and charges as filed under the General Exchange Tariff then on file with the Public Utilities Commission of Ohio.
5. The Telephone Company will not be responsible for the manner in which the use of service or charges are allocated to others by a Customer who resells or shares service. All applicable rates and charges for such service will be billed to the Customer.
6. Service orders will be accepted by the Telephone Company only from the Customer; provided, however, that the Telephone Company will respond to repair and maintenance requests from others and, in such circumstances, the Customer is responsible for any maintenance of service charge that may be billed by the Telephone Company.
7. Resale or STS access line service will be provided on a measured rate basis pursuant to rates set forth in the local exchange tariff. Where measured (or message) service is not available, the reseller or STS provider shall pay the appropriate flat business individual or trunk rate. Should the Company acquire the capability to offer measured (or message) rate service, it will file an application pursuant to Section 4909.18 Revised Code, to institute measured (or message) service charges for resellers and STS providers.

C. REGULATIONS

1. Access Line

Resale and Sharing of local exchange service shall be provided on a Non-Resident Access Line or trunks basis only.

2. Inter-Connection

- a. Inter-connection of the resale/sharing facilities with the Telephone Company network shall be in accordance of FCC's Part 68 Standards for interconnection.
- b. CPE and intrasystem wiring used in the reseller/sharing operation shall meet FCC part 68 Standards.

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Jerry Swander, Secretary  
Bascom, Ohio 44809

P. U. C. O. NO. 3  
RESALE AND SHARING TARIFF

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C. REGULATIONS (Continued)

3. Restrictions

The following restrictions shall be applicable to Resale and Sharing operations:

- a. A reseller/sharer may provide service only within a single building; or a contiguous complex of buildings under common ownership or management (such complex may be intersected by public thoroughfares provided that the property segments created would be continuous in the absence of the thoroughfares);
- b. Where separate buildings are involved, they must have a related business purpose (e.g., industrial park, shopping center, university, etc.);
- c. Direct interconnection of PBX's serving different resale/sharing system is prohibited; and
- d. Participation in reselling/sharing systems shall be limited to occupants of a building or contiguous complex of buildings which compose a resale/sharing system.

4. Directory

- a. The Telephone Company shall provide one (1) copy of the Local Telephone Directory on a periodic basis. Any additional copies will be provided at the expense of the resale/sharer Customer.
- b. Directory listings for the Subscribers of the resale/sharing Customer will be provided at the rates for non-residence additional listings as set forth in the General Exchange Tariff on file with The Public Utilities Commission of Ohio. The Telephone Company will place listings of residential Customers of STS providers in the residential section of the directory, when so notified by the STS provider.

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Jerry Swander, Secretary  
Bascom, Ohio 44809



P. U. C. O. NO. 3  
RESALE AND SHARING TARIFF

## D. RATES AND CHARGES

The Rates and Charges for the provision of local resale and sharing are those rates set forth in the Commission approved General Exchange Tariff (filed with The Public Utilities Commission of Ohio), as each now exists, and as each may be revised, added to, or supplemented by order of The Public Utilities Commission of Ohio.

1. Non-Residence Access Line
2. Local Telephone Directory
3. Non-Residence Additional Listings
4. Other recurring and non-recurring tariff items required to accommodate at the Customer (i.e. Service Order Charges).

## E. PAYMENT FOR SERVICES AND FACILITIES

1. The Telephone Company will endeavor to mail its bills for telephone service on or before the same date each month. All bills for local service one month in advance; toll charges for all calls originated by the Customer or accepted by him as "collect" "third number", or its special billed calls; or miscellaneous charges for facilities or services are due upon presentation of the bill. If the bill is not paid within fifteen (15) calendar days following the date of the bill (the date the bill is mailed to the Customer) the account will be considered delinquent. Bills are payable at the office of the Telephone Company or any agency authorized by the Telephone Company to receive such payment.
2. The failure of the Customer to promptly pay the delinquent bill (regular billing or special toll billing) may subject the Customer's service to either temporary suspension or discontinuance of service pursuant to the provisions of Paragraph No. 3 below:
  - a. If the Customer's service is temporarily suspended for nonpayment it may not be restored until all amounts due (at the time of payment) are paid in full, including the reconnection of service charge. Upon receipt of all amounts due (including the reconnection of service charge) or, upon agreement to satisfactory payment arrangements by the parties involved, the Telephone Company will restore the service as soon as possible.
3. The Telephone Company is responsible for providing actual notice to the Subscriber before service is discontinued pursuant to provisions set forth under "Procedure for Disconnection of Service."

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Bascom, Ohio 44809

P. U. C. O. NO. 3  
RESALE AND SHARING TARIFF

## E. REGULATIONS (Continued)

4. Each month is considered to have thirty (30) days for the purpose of computing charges, and shall be the basis for computing fractional portions of monthly billing, pro rated charges and adjustments to Customer accounts.
5. Failure to receive a bill will not exempt a Subscriber from prompt payment of any sum or sums due the Company.
6. If a temporarily suspended service is reconnected prior to the completion of an order to discontinue the service, the Telephone Company will give a pro rata credit for the entire period of time the service was temporarily suspended; except, in the case where service is reconnected within the day after the day it was temporarily suspended, no credit will be given. Subsequent to the completion of an order to discontinue a Customer's telephone service, the Telephone Company will re-establish the service only on the basis of a new application for service; in such case, the restoral of service charge is not applicable.

## F. PROCEDURE FOR DISCONNECTION OF SERVICE

1. Telephone Service will not be discontinued or denied without prior approval of the Commission, except:
  - a. Where a Customer has neglected or refused payment of an overdue bill and the Company has exhausted all reasonable efforts for collection;
  - b. When some condition exists on a Customer's premises, whether or not of his making, that is causing disruption of service to others;
  - c. Where the Company is served with an order which has been legally issued by a government agency which the Company has reason to believe has jurisdiction to issue such an order.
2. Prior to taking any action to temporarily disconnect or permanently terminate a Customer resale/sharing service, for any cause whatsoever, except at the request of the Customer, actual notice will be given to the Customer.

Such actual notification shall be accomplished by personal visit or telephone message. A mailed notice shall include the date the notice was given (mailed) by the Company. It shall inform the Customer that his telephone service is subject to temporary disconnection or permanent termination, five (5) working days from the date the notice is actually received. It shall also convey the reason(s) for disconnecting or terminating the Customer's telephone service, and request the Customer to contact the telephone company immediately. Verbal, either face-to-face or telephone notice shall convey the same information.

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Bascom, Ohio 44809

P. U. C. O. NO. 3  
RESALE AND SHARING TARIFF

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F. PROCEDURE FOR DISCONNECTION OF SERVICE (Continued)

3. The Telephone Company will not take action to temporarily disconnect or permanently terminate a Customer's resale/sharing service unless the Customer has received the above stated actual notice, and has not contacted the Company within the five (5) days notice period; or if, through such contact by the Customer, satisfactory arrangements have not been made for continued telephone service.
4. In the event the Customer indicates that he can not, or will not, pay his overdue bill, and/or refuses to negotiate reasonable payment arrangements, the Telephone Company may immediately disconnect his service.

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Jerry Swander, Secretary  
Bascom, Ohio 44809

P.U.C.O. No. 3  
ACCESS SERVICE TARIFF

The rates, charges and conditions for the provision of Intrastate Carrier Access Service are as specified in the National Exchange Carrier Association, Inc. ("NECA") Tariff F.C.C. No. 5, Tariff F.C.C. No. 3, and Tariff F.C.C. No. 4, as filed with the Federal Communications Commission, as each now exists and as each may be revised, added to, or supplemented. The effectiveness of Section No. 4, End User Access Service, of the NECA Tariff, as applied to intrastate customers, has been suspended by the Public Utilities Commission of Ohio ("PUCO"). The rates, terms, and conditions for Intrastate Carrier Common Line Access Service are set forth herein.

The Telephone Company mirrors NECA Tariff F.C.C. No. 5 (hereinafter, the "NECA Tariff") for the provision of Intrastate Carrier Access Service with the following exceptions:

Section 4      End User Access Service  
                    Suspended by the PUCO

Section 6      Switched Access Service

Bascom Exchange: Switched access rates applied to the intrastate jurisdiction shall remain at the levels existing on December 31, 1997.

Edge Out Exchanges (as set forth in Section 13 of the Company's PUCO Tariff No. 3): Pursuant to the Commission's Finding and Order issued May 28, 2008 in Case No. 08-117-TP-WVR, the Company shall, over a 3-year period, reduce its intrastate access rates annually by one-third of the difference between the rates charged in the Bascom Exchange (as "frozen" in 1997) and the current switched access rates set forth in NECA Tariff FCC No. 5. Therefore, the intrastate switched access rates in the Company's Edge Out exchanges shall be calculated as follows:

- Effective February 22, 2010:  $\frac{2}{3}$ (Bascom 1997 "frozen" rates minus current NECA switched access rates) plus then-current NECA switched access rates.
- Effective February 22, 2011:  $\frac{1}{3}$ (Bascom 1997 "frozen" rates minus NECA switched access rates effective February 22, 2010) plus NECA switched access rates effective February 22, 2010.
- Effective February 22, 2012: Equal to then-current NECA switched access rates.

Bascom Mutual Telephone Company is a rural ILEC competing with a nonrural ILEC in a rural area.

(N)

(N)

The Telephone Company mirrors NECA Tariff F.C.C. No. 3 (Special Construction) and Tariff F.C.C. No. 4 (Wire Center Information) in their entirety for the provision of Intrastate Carrier Access Service.

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In Accordance with Case No. 10-1152 -TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Kathy Reinhart, General Manager  
Bascom, Ohio

P.U.C.O. No. 3  
ACCESS SERVICE TARIFF

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Intrastate Carrier Common Line Access Service Reference Tariff

The Telephone Company will provide Carrier Common Line Access Service (Carrier Common Line Access) to interexchange service providers ("IXCs") in conjunction with Switched Access Service provided in Section 6. of the NECA Tariff or the appropriate Switched Access Service section of other Access Service tariffs in which the Telephone Company participates.

(T)

1. General Description

Carrier Common Line Access provides for the use of end users' Telephone Company-provided common lines by IXCs for access to such end users to furnish intrastate communications.

Premium Access is (1) Switched Access Service provided to customers under this tariff which furnish intrastate MTS/WATS, and (2) Switched Access Service in an end office converted to equal access.

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Kathy Reinhart, General Manager  
Bascom, Ohio

P.U.C.O. No. 3  
ACCESS SERVICE TARIFF

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Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

2. Limitations

2.1 Exclusions

Neither a telephone number nor detail billing is provided with Carrier Common Line Access. Additionally, directory listings and intercept arrangements are not included in the rates and charges for Carrier Common Line Access.

2.2 Access Groups

All line side connections provided in the same access group will be limited to the same features and operating characteristics.

All trunk side connections provided in the same access group will be limited to the same features and operating characteristics.

2.3 WATS Access Lines

Where Switched Access Services are connected with Special Access Services at Telephone Company Designated WATS Serving Offices for the provision of WATS or WATS-type Services, Switched Access Service minutes which are carried on that end of the service (i.e., originating minutes for outward WATS and WATS-type services and terminating minutes for inward WATS and WATS-type services) shall not be assessed Carrier Common Line Access per minute charges.

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Issued by the Public Utilities Commission of Ohio  
Dennis Depinet, Manager  
Bascom, Ohio

P.U.C.O. No. 3  
ACCESS SERVICE TARIFF

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Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

3. Undertaking of the Telephone Company

Where the IXC is provided Switched Access Service for intrastate communications under other sections of this or other Access Service tariffs, the Telephone Company will provide the use of Telephone Company common lines by an IXC for access to end users at rates and charges as set forth in the Telephone Company's Intrastate Access Service Tariff.

4. Obligations of the IXC

4.1 Switched Access Service Requirement

The Switched Access Service associated with Carrier Common Line Access shall be ordered by the IXC under applicable sections of the NECA Tariff.

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4.2 Supervision

The IXC facilities at the premises of the ordering IXC shall provide the necessary on-hook and off-hook supervision.

P.U.C.O. No. 3  
ACCESS SERVICE TARIFF

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Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

5. Determination of Usage Subject to Carrier Common Line Access Charges

Except as set forth herein, all Switched Access Service provided to the IXC will be subject to Carrier Common Line Access charges.

5.1 Cases Involving Usage Recording By the IXC

Where Feature Group C end office switching is provided without Telephone Company recording and the IXC records minutes of use used to determine Carrier Common Line Access charges (i.e., Feature Group C operator and calls such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls), the IXC shall furnish such minutes of use detail to the Telephone Company in a timely manner. If the IXC does not furnish the data, the IXC shall identify all Switched Access Services that could carry such calls in order for the Telephone Company to accumulate the minutes of use through the use of special Telephone Company measuring and recording equipment.

5.2 Local Exchange Access and Enhanced Services Exemption

When access to the local exchange is required to provide an IXC service (e.g., MTS/WATS-type, telex, Data, etc.) that uses a resold Special Access service, Switched Access Service Rates and Regulations, as set forth in Section 6. of the NECA Tariff, will apply, except when such access to the local exchange is required for the provision of an enhanced service.

(T)



P.U.C.O. No. 3  
ACCESS SERVICE TARIFF

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Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services

6.1 Scope

Where the IXC is reselling MTS and/or MTS-type service(s) on which the Carrier Common Line and Switched Access charges have been assessed, the IXC may, at the option of the IXC, obtain Feature Group A, Feature Group B or Feature Group D Switched Access Service under Section 6. of the NECA Tariff for originating and/or terminating access in the local exchange. Such access group arrangements whether single lines or trunks or multiline hunt groups or trunk groups will have Carrier Common Line Access charges applied as set forth in the Telephone Company's Intrastate Access Service Tariff in accordance with the resale rate regulations set forth in 6.4 following. For purposes of administering this provision:

(T)

Resold intrastate terminating MTS and MTS-type service(s) shall include collect calls, third number calls and credit card calls where the reseller pays the underlying carrier's service charges.

Resold intrastate originating MTS and MTS-type service(s) shall not include collect, third number, or credit card calls.

P.U.C.O. No. 3  
ACCESS SERVICE TARIFF

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Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.2 IXC Obligations Concerning the Resale of MTS and MTS-type Services

When the IXC is reselling MTS and/or MTS-type service as set forth in 6.1 preceding, the IXC will be charged Carrier Common Line Access charges in accordance with the resale rate regulations as set forth in 6.4 following if the IXC furnishes documentation of the MTS usage and/or the MTS-type usage. Such documentation supplied by the IXC shall be supplied each month and shall identify the involved resold MTS and/or MTS-type services.

The monthly period used to determine the minutes of use for resold MTS and/or MTS-type service(s) shall be the most recent monthly period for which the IXC has received a bill for such resold service(s). This information shall be delivered to the Telephone Company, at a location specified by the Telephone Company, no later than 15 days after the bill date shown on the resold MTS and/or MTS-type service bill. If the required information is not received by the Telephone Company, the previously reported information, as described preceding, will be used for the next two months. For any subsequent month, no allocation or credit will be made until the required documentation is delivered to the Telephone Company by the IXC.

6.3 Resale Documentation Provided By the IXC

When the IXC utilizes Switched Access Service as set forth in 6.2 preceding, the Telephone Company may request a certified copy of the IXC's resold MTS or MTS-type usage billing. Requests for billing will relate back no more than 12 months prior to the current billing period.

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P.U.C.O. No. 3  
ACCESS SERVICE TARIFF

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Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services

When the IXC is provided an access group to be used in conjunction with the resale of MTS and/or MTS-type services as set forth in 6.1 preceding, subject to the limitations as set forth in 6.2 preceding, and the billing entity receives the usage information required as set forth in 6.2 preceding, to calculate the adjustment of Carrier Common Line Access charges, the IXC will be billed as set forth in (C) below.

(A) Apportionment and Adjustment of Resold Minutes of Use

When the IXC is provided with more than one access group in a LATA in association with the resale of MTS and/or MTS-type services, the resold minutes of use will be apportioned as follows:

(1) Originating Services

The Telephone Company will apportion the resold originating MTS and/or MTS-type services and originating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the originating usage for each access group to the total originating usage for all access groups in the LATA. For purposes of administering this provision:

Resold originating MTS and/or MTS-type services minutes shall be only those attributable to intrastate originating MTS and/or MTS-type minutes and shall not include collect, third number, or credit card calls.

The resale credit adjustment shall apply for resold originating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

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P.U.C.O. No. 3  
ACCESS SERVICE TARIFF

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Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)

(A) Apportionment and Adjustment of Resold Minutes of Use (Cont'd)

(2) Terminating Services

The Telephone Company will apportion the resold terminating MTS and/or MTS-type services and terminating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the terminating usage for each access group to the total terminating usage for all access groups in the LATA. For purposes of administering this provision:

Resold terminating MTS and/or MTS-type services minutes shall be only those attributable to intrastate terminating MTS/MTS-type (i.e., collect calls, third number calls, and credit card calls).

The resale credit adjustment shall apply for resold terminating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

(B) Direct and Indirect Connections

Each of the access group arrangements used by the IXC in association with the resold MTS and/or MTS-type services must be connected either directly or indirectly to the IXC designated premises at which the resold MTS and/or MTS-type services are terminated. Direct connections are those arrangements where the access groups and resold MTS and/or MTS-type services are terminated at the same IXC designated premises.

Indirect originating connections are those arrangements where the access groups and the resold originating MTS and/or MTS-type services are physically located at different IXC designated premises in the same exchange. Such different IXC designated premises are connected by facilities that permit a call to flow from access groups to resold MTS and/or MTS-type services.

Indirect terminating connections are those arrangements where the access groups and resold terminating MTS and/or MTS-type services are physically located at different IXC designated premises in the same exchange. Such different IXC designated premises are connected by facilities that permit a call to flow from resold terminating MTS and/or MTS-type services to access groups.

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P.U.C.O. No. 3  
ACCESS SERVICE TARIFF

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Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)

(C) Rates

The Premium Access Charge per minute as set forth in the Telephone Company's Intrastate Access Service Tariff will apply. The minutes billed Carrier Common Line Access Service charges will be the adjusted originating intrastate access minutes and the adjusted terminating intrastate access minutes.

The adjusted originating access minutes will be the originating intrastate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth in (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating intrastate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

(D) When the Adjustment Will Be Applied to IXC Bills

The adjustment as set forth in (C) preceding will be made to the involved IXC account no later than either the next bill date, or the one subsequent to that, depending on when the usage report is obtained.

(E) Conversion of Billed Usage to Minutes

When the MTS and/or MTS-type usage is shown in hours, the number of hours shall be multiplied by 60 to develop the associated MTS and/or MTS-type minutes of use. If the MTS and/or MTS-type usage is shown in a unit that does not show hours or minutes, the IXC shall provide a factor to convert the shown units to minutes.

(F) Percent Intrastate Use (PIU)

The adjustment as set forth in (C) preceding will be made to the involved IXC account after making the adjustments to the customer account as set forth in 7.4 following (PIU).

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P.U.C.O. No. 3  
ACCESS SERVICE TARIFF

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Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations

7.1 Billing of Charges

Carrier Common Line charges will be billed to each Switched Access Service provided under this tariff and the Telephone Company's Intrastate Access Service Tariff.

7.2 Measuring and Recording of Call Detail

When access minutes are used to determine Carrier Common Line charges, they will be accumulated using call detail recorded by Telephone Company equipment except as set forth in 7.3 following (Unmeasured FGA and B Usage) and Feature Group C operator and automated operator services systems call detail such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls recorded by the customer. The Telephone Company measuring and recording equipment, except as set forth in 7.3 following (Unmeasured FGA and B Usage), will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line by line basis, by line group or by end office, whichever type of account is used by the Telephone Company, for each IXC and then rounded to the nearest minute.

7.3 Unmeasured Feature Group A and B Usage

When Carrier Common Line Access is provided in association with Feature Group A or Feature Group B Switched Access Service in Telephone Company offices that are not equipped for measurement capabilities, assumed average intrastate access minutes will be used to determine Carrier Common Line Access charges. These assumed access minutes are as set forth in the exchange carriers' access tariffs.

7.4 Percent Intrastate Use (PIU)

When the IXC reports interstate and intrastate use of in-service Switched Access Service, Carrier Common Line charges will be billed to intrastate Switched Access Service access minutes based on the data reported by the IXC as set forth in Section 2.3.11 of the NECA Tariff (Jurisdictional Report and Certification Requirements), except where the Telephone Company is billing according to actuals by jurisdiction. Intrastate Switched Access Service access minutes will, when necessary, be used to determine Carrier Common Line Charges as set forth in 7.5 following.

(T)

P.U.C.O. No. 3  
ACCESS SERVICE TARIFF

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Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges

After the adjustments as set forth in 7.4 preceding have been applied, when necessary, to Switched Access Service access minutes, charges for the involved IXC account will be determined as follows:

- (A) Access minutes for all premium rated Switched Access Service subject to Carrier Common Line charges will be multiplied by the Premium Access per minute rate as set forth in the Telephone Company's Intrastate Access Service Tariff.
- (B) Access minutes for all FGB Access Services with an Abbreviated Dialing Arrangement (ADA) subject to Carrier Common Line Charges will be multiplied by the Premium Access per minute rate as set forth in the Telephone Company's Intrastate Access Service Tariff.
- (C) Carrier Common Line charges shall not be reduced as set forth in 6.1 preceding unless Switched Access Charges, as set forth in Section 6. of the NECA Tariff, are applied to the IXC's Switched Access Services. (T)

P.U.C.O. No. 3  
ACCESS SERVICE TARIFF

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Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges (Cont'd)

(D) Terminating Premium Access per minute charge(s) apply to:

- all terminating access minutes of use;
  - less those terminating access minutes of use associated with Wireless Switching Centers (WSCs);
- all originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the IXC's equipment when the called party answers;
- all originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers, less those originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers for which the IXC furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges.

When the IXC makes this report available to the Telephone Company in advance of billing, these minutes of use will be charged on the current bill as originating minutes of use as set forth in (E) following. If a billing dispute arises concerning the IXC provided report, the Telephone Company will request the IXC to provide the data the IXC used to develop the report. The Telephone Company will not request such data more than once a year. The IXC shall supply the data within 30 days of the Telephone Company request.

When this report is not available to the Telephone Company until after billing, it shall be used by the Telephone Company to calculate and post a credit to the IXC's account. The credit shall be posted to the IXC's account within 30 days of receipt of the report. The credit shall be calculated by multiplying the number of access minutes of use, for which a credit is determined to be applicable, times the difference between the terminating and originating Carrier Common Line charges in effect when the calls were completed.

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P.U.C.O. No. 3  
ACCESS SERVICE TARIFF

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Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges (Cont'd)

(E) The originating Premium Access per minute charge(s) apply to:

- all originating access minutes of use;
  - less those originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the IXC's equipment when the called party answers;
  - less all originating access minutes of use associated with calls placed to 700, 800 and 900 numbers;
  - less those originating access minutes of use associated with Wireless Switching Centers (WSCs);
  - plus all originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers for which the IXC furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges, and for which a corresponding reduction in the number of terminating access minutes of use has been made as set forth in (D) preceding.

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P.U.C.O. No. 3  
ACCESS SERVICE TARIFF

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Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

8. Rates \*

Intrastate carrier common line access service charges shall be as follows:

Premium Access, per minute

Terminating	\$ .0428
Originating	\$ .0150

\* Rates previously appeared on page 1 of Company's Intrastate Access Service Tariff.

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THE BASCOM MUTUAL TELEPHONE COMPANY

Section 12  
Original Sheet No. 1

P. U. C. O. NO. 3  
INTRASTATE LONG DISTANCE SERVICES TARIFF

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Rules, Regulations and Rates Applying to the  
Provision of Intrastate Long Distance Service  
for Customers of Bascom Mutual Telephone  
Company in the State of Ohio

Bascom Mutual Telephone Company

Located in at  
5990 W. Tiffin Street  
Bascom, Ohio 44089

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INTRASTATE LONG DISTANCE SERVICES TARIFF

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## Check Sheet

<u>Page</u>	<u>Number of Revisions Except as Indicated</u>	<u>Page</u>	<u>Number of Revisions Except as Indicated</u>
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\* Denotes new or revised sheet.

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INTRASTATE LONG DISTANCE SERVICES TARIFF

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

Ameritech Information Industry Service

OTHER PARTICIPATING CARRIERS

None

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P. U. C. O. NO. 3  
INTRASTATE LONG DISTANCE SERVICES TARIFF

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Explanation of Symbols

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment or regulation.
- (T) Signifies a change in text but no change in rate, treatment, or regulation.
- (M) Signifies text that has been moved, but not changed.
- (X) Signifies reference to other published tariffs.
- (Z) Signifies a correction.

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P. U. C. O. NO. 3  
INTRASTATE LONG DISTANCE SERVICES TARIFF

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A. APPLICATION OF INTRASTATE TARIFF

This Tariff contains the rules, regulations and rates for intrastate long distance services offered to Bascom Mutual Telephone Company (Company) Customers.

B. USE OF OPERATOR SERVICES

1. General

The rates and regulations contained in this tariff do not apply to services provided by a local exchange company or other common carrier for use in accessing the services of the Company.

2. Responsibilities of the Company

As an operator services provider, Company shall:

- a. identify itself, audibly and distinctly, to the consumer at the beginning of each telephone call and before the consumer incurs any charge for the call;
- b. permit the consumer to terminate the telephone call at no charge before the call is connected;

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B. USE OF OPERATOR SERVICES (Continued)

2. Responsibilities of the Company (Continued)

- c. disclose immediately to the consumer, upon request and at no charge to the consumer:
  - (i) a quote of its rates or charges for the call;
  - (ii) the methods by which such rates or charges will be collected; and
  - (iii) the methods by which complaints concerning such rates, charges, or collection practices will be resolved;
- d. ensure, by contract or tariff, that each aggregator for which such provider is the presubscribed provider of operator services is in compliance with the requirements of paragraph 2(C)(1) through (3) following;
- e. withhold payment (on a location-by-location basis) of any compensation, including commissions, to aggregators if such provider reasonably believes that the aggregator is blocking access to intrastate common carriers in violation of paragraph 2(C)(2) following;
- f. not bill for unanswered telephone calls in areas where equal access is available;
- g. not knowingly bill for unanswered telephone calls where equal access is not available;
- h. not engage in call splashing, unless the consumer requests to be transferred to another provider of operator services, the consumer is informed prior to incurring any charges that the rates for the call may not reflect the rates from the actual originating location of the call, and the consumer then consents to be transferred.

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B. USE OF OPERATOR SERVICES (Continued)

3. Responsibilities of the Customer

A Customer to the operator services described herein (commonly referred to as aggregators, such as hotels and hospitals) shall:

- a. post on or near the telephone instrument, in plain view of Consumers,
  - (i) the name, address, and toll-free telephone number of the Provider of Operator Services; and
  - (ii) a written disclosure that the rates for all operator assisted calls are available on request, and that Consumers have a right to obtain access to the intrastate common carrier of their choice and may contact their preferred intrastate common carriers for information on accessing that carrier's service using that telephone; and
  - (iii) the name and address of the enforcement division of the Common Carrier Bureau of the Commission, to which the Consumer may direct complaints regarding operator Services; and
- b. ensure that each of its telephones presubscribed to a Provider of Operator Services allows the Consumer to use "888", "800", and "950" access code numbers to obtain access to the Provider of Operator Services desired by the Consumer; and
- c. ensure that no charge by the Aggregator to the Consumer for using "888", "800", or "950" access code number, is greater than the amount the Aggregator charges for calls placed using the Presubscribed Provider of operator Services.

C. LIABILITY OF THE COMPANY

1. The Company shall be indemnified and held harmless by the Customer against:
  - a. claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material transmitted over the Company's facilities; and
  - b. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer; and
  - c. All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.

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INTRASTATE LONG DISTANCE SERVICES TARIFF

## C. LIABILITY OF THE COMPANY (Continued)

2. The Company shall be indemnified and held harmless from any and all loss, claims, demands, suits, or other action, whether suffered, made, instituted, or asserted by the Customer or by any other party or persons, for any personal injury to, or death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use that is not the direct result of the Company's negligence. No agents or employees of other carriers shall be deemed to be agent or employees of the Company.
3. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service, and not caused by the negligence of the Company, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period during which the call was affected. No other liability shall in any case attach to the Company.
4. The Company and/or Customer shall not be liable to the other for any failure of performance due to causes beyond its control including fire, flood, epidemic, earthquake, other acts of God, explosion, strike or other labor disputes, riot or civil disturbance, war (whether declared or undeclared) or armed conflict, failure of common carrier or "carrier's carrier" or municipal ordinance, any state or federal law, governmental order or regulation or order of any court, or any other occurrence not within the control of Carrier or Customer, as the case may be.
5. Approval of limitation of liability language by the Public Utilities Commission Of Ohio does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

## D. USE OF SERVICE

Intrastate Long Distance Message Telecommunications Service (LDMTS) may only be used to transmit communications of the Customer and authorized users in a manner consistent with the terms of this tariff and the policies and regulations of the Federal Communications Commission (FCC) and local authorities having jurisdiction over the service. It is the responsibility of the Customer to guard and protect against any unauthorized use of any Company issued codes to which billing may be charged.

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INTRASTATE LONG DISTANCE SERVICES TARIFF

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E. PAYMENT ARRANGEMENTS

1. Payment for Service

The Customer is responsible for the payment of all charges for services furnished to the Customer.

2. Taxes and Other Surcharges

Customer shall pay all sales, use, gross receipts, excise, access, or other Local, State and Federal taxes, charges or surcharges, however designated, imposed on or based upon the provision, sale or use of the Services (excluding taxes on Company's net income). Such taxes shall be separately stated on the applicable invoice.

3. Billing and Payment of Charges

The Customer is responsible for payment of all charges incurred by the Customer or users for services furnished to the Customer by Company.

Recurring charges shall be billed in advance after the Service Date is determined and will be due no later than thirty (30) days after the date of the invoice. Usage charges and other charges shall be billed as incurred, and will be due no later than thirty (30) days after the date of the invoice. State and Federal Government agencies may be billed in arrears.

In the event that Company's computerized usage recording system fails or is otherwise unavailable for all or part of any billing period, Company shall be entitled to make a reasonable estimate of Customer's usage of Services in the period in question for billing purposes.

4. Billing Disputes

In the event of a dispute between a Customer and Company regarding charges billed by Company, Company will investigate the particular case and report the results thereof to the Customer. During the period that the disputed amount is under investigation, Company will not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, Company may discontinue service.

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INTRASTATE LONG DISTANCE SERVICES TARIFF

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E. PAYMENT ARRANGEMENTS (Continued)

5. Deposits

To safeguard its interests, before a service is furnished, Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation.

A present Customer may be required to post a deposit as a condition of continued service if undisputed charges have become delinquent, with delinquent meaning a payment not received on or before the due date as posted on the bill, in two (2) out of the last twelve (12) billing periods or if the Customer has had service disconnected during the last twelve (12) months, or has presented a check subsequently dishonored.

If a deposit is requested, it may not exceed the estimated charges for two months tariffed services plus 30 percent of the monthly estimated charge for a specified Customer. Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held for 180 days or longer will be handled in accordance with Rule 4901:1-17-05 of the Ohio Administrative Code.

When a service is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

6. Discontinuance of Service

If Customer fails to pay timely any amount required and such failure continues for ten (10) days after written notice to Customer, Company at its sole option may discontinue existing services, suspend existing services, or refuse to accept orders for additional services, and/or pursue any other remedies as may be provided at law or in equity. Company shall incur no liability for such discontinuance, suspension or refusal to accept orders. The Company will abide by orders of the Public Utilities Commission of Ohio in Case No. 95-790-TP-COI as respects application of payments and discontinuation of service.

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INTRASTATE LONG DISTANCE SERVICES TARIFF

## F. EMERGENCY SERVICES CALLING PLAN

Message toll telephone calls, to governmental emergency service agencies as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to Customers:

1. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
2. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate the prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

## G. APPLICATION OF RATES

## 1. Long Distance Message Telecommunications Service (LDMTS)

Long Distance Message Telecommunications Service (LDMTS) is offered on a Direct Distance Dialed basis or an operator Assisted basis. The rates are specified in Sections 8 and 10 following.

The measured usage rate for Intrastate LDMTS will depend on whether the call terminates within the Toledo LATA (an "intraLATA" call) or terminates elsewhere within the State of Ohio (an "interLATA" call).

The measured usage rates for Intrastate LDMTS will depend on the time periods in which the call occurs. The rates are charged in increments of an initial rate period and additional minute rate period. The initial rate period is for connections of one minute or any fraction thereof. Each additional minute is billed on a per minute of use or any fraction thereof that the connection continues beyond the initial rate period. If a call is initiated in one rate period, and continues into another rate period, the per minute charges will change accordingly for any full minutes occurring in the next rate period. The rate schedules in Sections 7(A) and 7(B) following are time-of-day sensitive. The rates are divided among day, evening, and night rate periods. Volume discounts may apply depending on usage.

The unit of measure used for timing of messages is one minute increments.

Fractional rates will be rounded to the nearest penny using the conventional rounding method.

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## G. APPLICATION OF RATES (Continued)

## 2. Promotional Rates

Telephone Service may offer discounted promotional rates for one or more of its services to increase Customer awareness of these services. Promotions are limited to (1) reductions in the monthly recurring charges and/or non-recurring charges for these services or, (2) waiver of monthly recurring charges and/or non-recurring charges for these services.

The discounted usage rates would be no lower than the LDMTS Night Rate that would be in effect at that time. Promotional rates will be effective for one or more days not to exceed one billing period in a calendar year.

## 3. Long Term Service Contract

Customers entering into a 12-month, a 24-month, or longer service contract will have rate and charge options available to them for some or all of the services to which they subscribe. The rates and charges will be determined on an individual Customer contract basis and subject to review by the Public Utilities Commission of Ohio.

## 4. Discounts for Persons with Communication Disabilities

- a. For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing disabled, deaf, deaf/blind, and speech disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
- b. Residential disabled Customers or disabled members of a Customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled are eligible to receive a discount off their MTS rates.

P. U. C. O. NO. 3  
INTRASTATE LONG DISTANCE SERVICES TARIFF

## G. APPLICATION OF RATES (Continued)

## 4. Discounts for Persons with Communication Disabilities (Continued)

- c. Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:
- (i) off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, Customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, Customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, Customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
  - (ii) Off the basic MTS, current, price list day rates: no less than a straight 70 percent discount shall be made available on a 24-hour a day basis; or
  - (iii) For MTS which is offered similar to the mileage-banded rate structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount off the intrastate, interexchange, Customer-dialed, station-to-station calls placed during the "day" period Monday through Friday; and the "night/weekend" discount off the intrastate, interexchange, Customer-dialed, station-to-station calls placed during the "evening" period Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the "night/weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, Customer-dialed, station-to-station calls placed during the "night/weekend" period any day, the "day" period Sunday, and all day Saturday.
  - (iv) All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph i.c. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

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Bascom, Ohio 44809



P. U. C. O. NO. 3  
INTRASTATE LONG DISTANCE SERVICES TARIFF

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## H. MEASURED USAGE CHARGES

## 1. Maximum Rates

InterLATA Direct Distance Dialed Calls - Residence and Business

<u>Period</u>	<u>Maximum</u>
Day	\$.24/min.
Evening	\$.22
Night	\$.20

IntraLATA Residence and Business Maximum Rates

<u>Period</u>	<u>Maximum</u>
Day	\$.28/min.
Evening	\$.28
Night	\$.28

The minimum rates (monthly and per-minute) are those which would produce aggregate revenues commensurate with the costs which would be incurred by the Company in providing services, as measured by the application of the Company's intrastate access rates to the traffic involved.

## 2. Current Rates

See Price List.

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P. U. C. O. NO. 3  
INTRASTATE LONG DISTANCE SERVICES TARIFF

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I. RATE PERIODS

1. Day Rate

8:00 am to 5:00 pm(\*) Monday through Friday except for holidays which are billed at the holiday rate specified in Section 8(D) following.

2. Evening Rate

5:00 pm to 11:00 pm(\*) Sunday through Friday, except holidays.

3. Night/Weekend Rate

11:00 pm to 8:00 am(\*) all days, including holidays. 8:00 am to 11:00 pm(\*) Saturdays. 8:00 am to 5:00 pm(\*) Sundays.

4. Holiday Rate

The Holiday Rate is applicable for New Year's Day, Martin Luther King's Birthday, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, and Christmas Day. If the holiday falls on a Saturday, the Holiday Rate will be effective on the preceding Friday. If the holiday falls on a Sunday, the Holiday Rate will be effective on the following Monday. The applicable rates from 8:00 am to 11:00 pm(\*) will be the evening rate schedule and from 11:00 pm to 8:00 am(\*) the night rate schedule is applicable.

(\*) Denotes up to but not including

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## J. OPERATOR ASSISTED CALLS

The rates and charges for operator assisted intrastate calls handled by the Company include an operator surcharge applicable on each billed intrastate message and the measured usage charges.

The measured usage charges apply to all operator Assisted Calls and to Customer Dialed or operator Assisted Credit Card Calls. The measured usage charges are applied uniformly to residence and business Customers as described in Sections 7(A) and 7(B) preceding.

## 1. Operator Assisted Surcharges

The applicable Operator Assisted Surcharge is assessed on the initial one minute rate period for each intrastate billed Operator Assisted call (except Directory Assistance). The service charge rate does not vary based on mileage bands nor the rate period.

- a. Directory Assistance - charge per each intrastate listing provided, other than local numbers within the local exchange service area of the Company (applicable for Direct Dialed Requests, 0-Dialed Requests, 0+ Dialed Requests and Credit Card Calls).
- b. Operator Dialed Calls - charge per each call placed by an Operator. Includes Third Number Billed, which allows a call to be billed to a station other than the calling or called station; and Collect calls, which allows a call to be billed to the called station, if accepted by the called party. Also includes Operator Dialed Calls billed to a Credit Card.
- c. Operator Station - surcharge applies when calls are completed with the assistance of an operator. This includes Sent - Paid Coin.
- d. Person to Person - allows the person originating the call to specify the party to be reached.
- e. Calling Card Surcharges - charge per call for billing to any Calling Card. Includes Customer Dialed, operator Dialed, and Operator Must Assist.
- f. Operator Access Surcharge - operator is asked to connect to another operator.

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## J. OPERATOR ASSISTED CALLS (Continued)

## 2. Maximum Rates for Operator Assisted Service Charges

	<u>Maximum</u>
Directory Assistance Service Charge	
Direct Dialed	0.95
Operator Dialed	2.80
Third Number Dialed	2.80
Credit Card	2.80
Busy Verify Service Charge	6.50
Busy Interrupt Service charge	6.50
Person to Person Service Charge	4.80
Operator Station Service Charge	2.30
Calling Card Service Charge	
Customer Dialed	0.80
Operator Dialed	2.15
Operator Must Assist	0.80
Operator Dialed Surcharge	1.15

## 3. Current Rates for Operator Assisted Service Charges

See Price List.

## K. CALLING CARD

Calls may be placed using number based calling cards issued by a local exchange company.

1. Calling Card Surcharge - The surcharge applied to Intrastate Calling Card calls is described in Section 10(A)(5) and 10(B).
2. Per Minute Usage rates - the per minute usage rates applied to Intrastate Calling Card calls will be equal to the charges which would apply if the call had been placed on a Direct Dialed basis. Rates are located in Section 8(A) and 8(B).

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INTRASTATE LONG DISTANCE SERVICES TARIFF

## L. TRAVELER'S CARD

Upon application and at the Company's satisfaction as to the credit worthiness of a Customer, the Customer may be issued a Traveler's Card. Upon use of the Authorization Code issued with the Traveler's Card the Customer will access the service.

It is the responsibility of the Customer to guard and protect against any unauthorized use of any Company issued codes to which billing may be charged.

Calls made using the Travel Card will be assessed a per call surcharge and per minute usage rates, as described below.

1. Travel Card Surcharge - Intrastate calls made with the Travel Card will be subject to the following per call surcharge.

Per Call Surcharge	\$0.75
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2. Per Minute Usage Rates - The per minute usage rates that will apply to all Travel card calls are described below.

Per Minute of Use	\$0.23
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The unit of measure used for timing of messages is whole minutes.

## M. 800 SERVICE

1. Description of Service

Bascom Mutual Telephone Company 800 Service is a common-line inward telecommunications service allowing a station to receive long distance calls without charge to the caller.

2. Rates and Charges

There is a monthly subscription charge, as well as per-minute usage charges for all calls received. For an additional charge, Customers can receive a monthly message detail listing all telephone calls received.

- a. Recurring Subscription Charge  
\$5.00 per month

- b. Usage Charges  
\$0.20 per minute

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INTRASTATE LONG DISTANCE SERVICES TARIFF

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## N. OPTIONAL CALLING PLAN

## 1. Description of Service

Bascom Advantage is a service which provides discounted per minute usage rates for Direct Dialed (1+) calls only. This service will be available to all presubscribed Customers of Bascom Mutual Telephone Company upon the Customer's request.

## 2. Discounted Rates

All per minute usage rates for Direct Dialed (1+) calls will be discounted according to the following schedule:

<u>Monthly Usage Charges</u>	<u>Discount</u>
\$10.00 - \$ 24.99	15%
\$25.00 - \$49.99	20%
\$50.00 - \$99.99	25%
\$100.00 or more	30%

Discounts do not include 900, Operator-Handled, and International Calls.

## O. Bundled Service Packages

(N)

Bundled service packages provide customers with an allowance of minutes of usage per month for a flat monthly rate. Minutes used in excess of the monthly allowance will be billed a per-minute rate. Unused minutes of the monthly call allowance may not be carried over to the following month. See Price List for available packages and rates.

The monthly call allowances may be increased during special promotional periods. New service activation after the start of the billing cycle will result in a proration of the monthly fee based upon the date of activation; the Customer, however, will be entitled to utilize the entire monthly call allowance during the first month.

The Company reserves the right to deny mid-month activation if a Customer exhibits a pattern of abuse by switching among different bundled service packages on a regular basis.

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INTRASTATE LONG DISTANCE SERVICES TARIFFPRICE LIST

EFFECTIVE September 19, 1998

## Long Distance Message Telecommunications Service (LDMTS)

## Measured Usage Charges

## InterLATA Distance Dialed Calls - Residence and Business

<u>PERIOD</u>	<u>RATE</u>
Day	\$.17
Evening	\$.17
Night	\$.17

## IntraLATA Residence and Business

<u>PERIOD</u>	<u>RATE</u>
Day	\$.17
Evening	\$.17
Night	\$.17

## Operator Assisted Service Charges

Directory Assistance Service Charge	\$0.85
Direct Dialed	2.80
Operator Dialed	2.80
Third Number Dialed	2.80
Credit Card	2.80
Busy Verify Service Charge	6.50
Busy Interrupt Service Charge	6.50
Person to Person Service Charge	4.50
Operator Station Service Charge	2.30
Calling Card Service Charge	
Customer Dialed	0.80
Operator Dialed	2.15
Operator Must Assist	0.80
Dialed Surcharge	1.15

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**PRICE LIST**

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THE BASCOM MUTUAL TELEPHONE COMPANY

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EXPANDED SERVICE AREA

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**Expanded Service Area Map  
Fostoria, New Riegel, Tiffin and Bettsville Exchanges**

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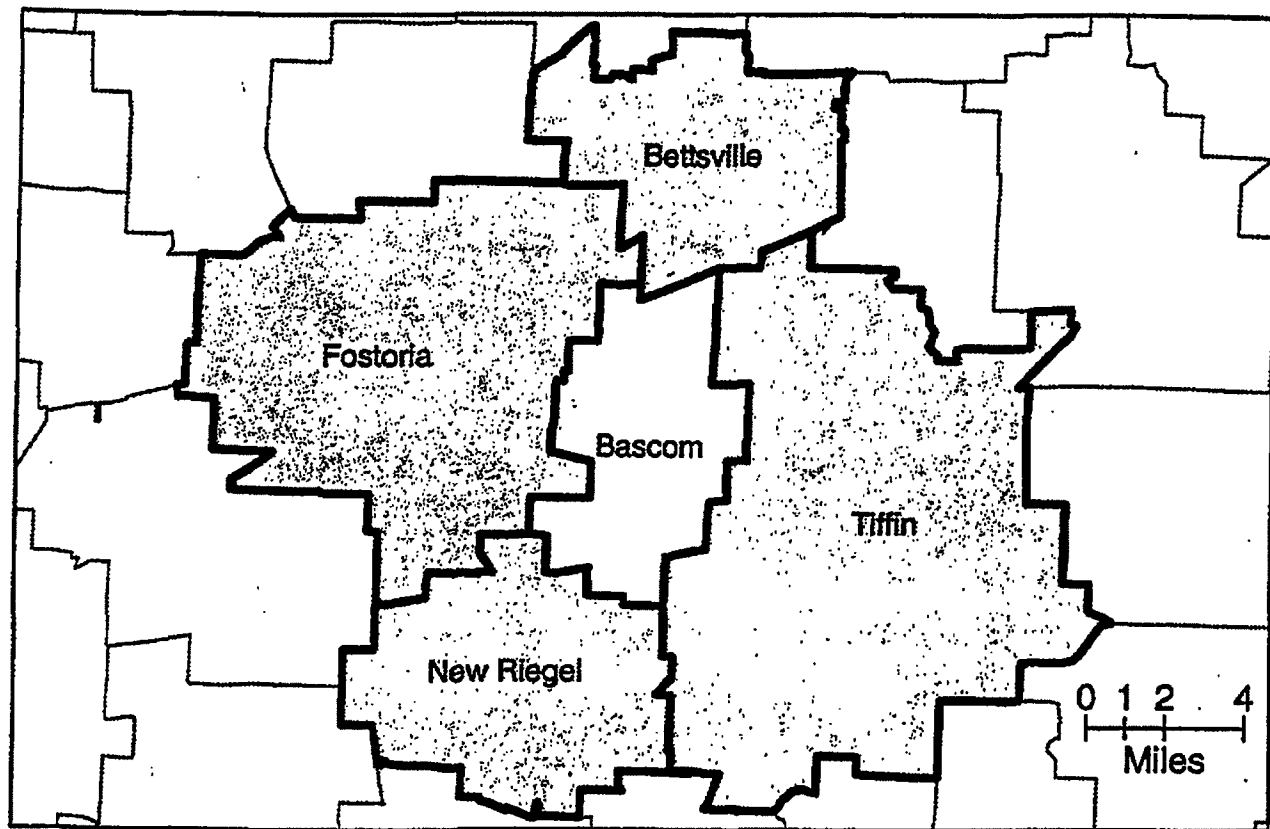
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EXPANDED SERVICE AREA

**Expanded Service Area Map  
Fostoria, New Riegel, Tiffin and Bettsville Exchanges**



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P. U. C. O. NO. 3  
EXPANDED SERVICE AREA

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**Expanded Service Area Map  
Fostoria, New Riegel, Tiffin and Bettsville Exchanges**

The services, rates, terms, and conditions for the Fostoria, New Riegel, Tiffin and Bettsville Exchanges (the service areas adjacent to the Company's existing service area) will be identical to those of the Bascom Exchange.

Service will be available where facilities permit.

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**EXHIBIT B**  
**(Proposed Revised Tariff Pages)**

THE BASCOM MUTUAL TELEPHONE COMPANY  
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 4 cancels and supersedes The Bascom Mutual Telephone Company Tariff P.U.C.O. No. 3.

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Bascom, Ohio

P.U.C.O. NO. 4

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SECTION 5:	LIFELINE/LINK-UP REQUIREMENTS
SECTION 6:	INTRALATA PRESUBSCRIPTION
SECTION 7:	INTRASTATE ACCESS SERVICE TARIFF

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Kathy Reinhart, General Manager

Bascom, Ohio

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TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by Bascom Mutual Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

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EXCHANGE RATES

The following rates shall apply within the exchange area shown on the map in Section 1, Sheet No. 3, which entitles the Subscribers to call, without additional charge, Subscribers in the New Riegel, Tiffin and Fostoria Exchanges of Ameritech Ohio:

	<u>MONTHLY RATE</u>
<u>BUSINESS</u>	
Individual line .....	\$13.35
Payphone .....	\$13.35
 <u>RESIDENCE</u>	
Individual line .....	\$ 7.90

EXPANDED SERVICE AREA

The Company also provides service in the Fostoria, New Riegel, Tiffin and Bettsville Exchanges where facilities permit. The services, rates, terms, and conditions for these exchanges will be identical to those of the Bascom Exchange.

ADDITIONAL CHARGES

a. NON-RECURRING CHARGES - The following non-recurring charges apply:

(i) Connection Charges

(a) Initial Installation (Service Order Charge) \$ 15.00

(b) Subsequent \$ 8.00

(c) Central Office \$ 15.00

(ii) Premise Visit, New Installation \$ 25.00

(iii) Re-establishment of suspended service \$ 20.00

b. OFF PREMISE EXTENSIONS

For extension stations located on premises other than those on which the main station is located or beyond 300 feet, the following Mileage Charge Applies:

\$0.65

Per each one-quarter mile (airline measurement) or fraction thereof  
per month: \$1.80

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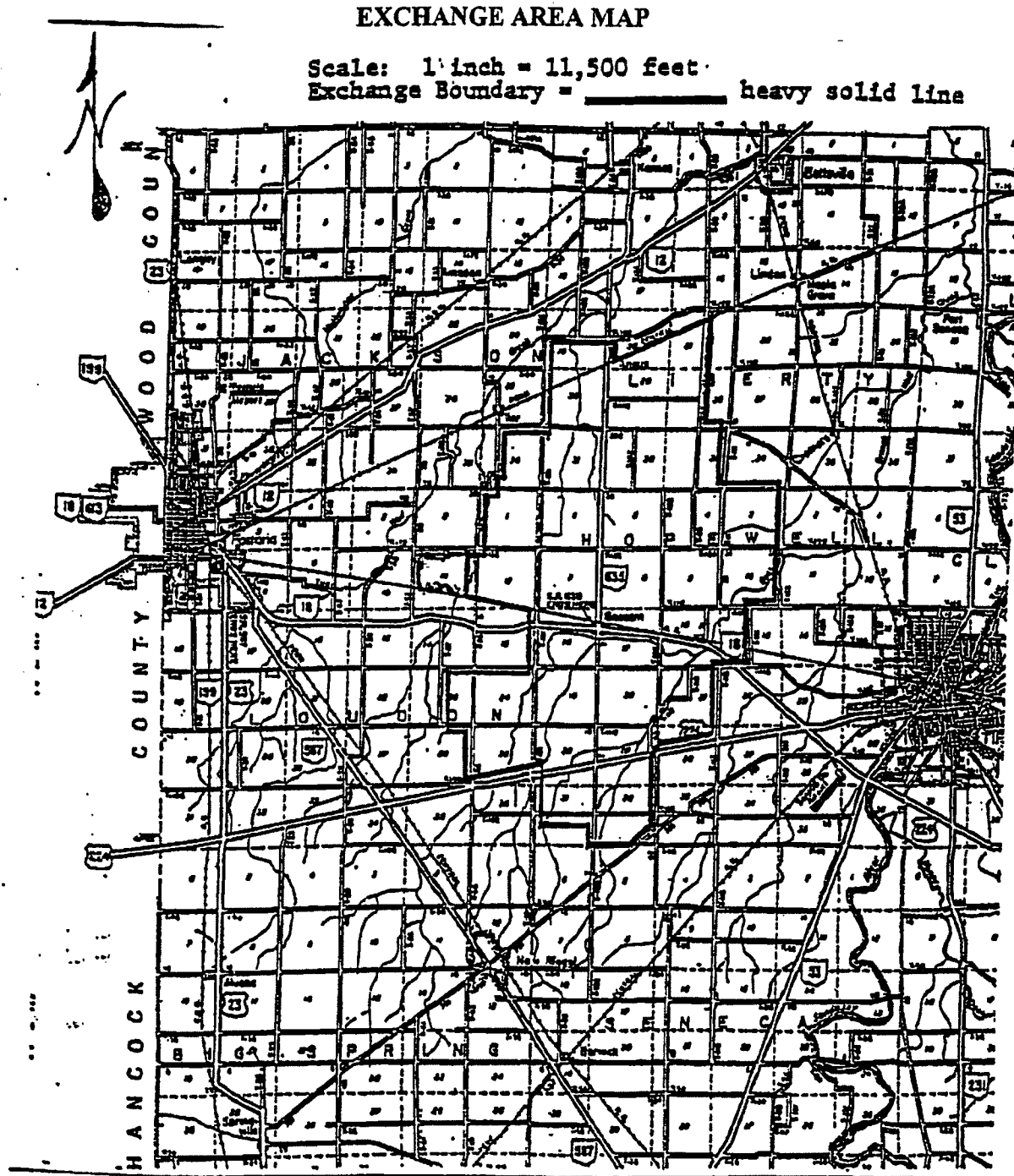
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ADDITIONAL CHARGES (Continued)

c. TELECOMMUNICATIONS RELAY SERVICES (TRS) CHARGE

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

d. PER CALL BLOCKING

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers. There is no charge for Per Call Blocking.

All public and semi-public payphones in Bascom Mutual Telephone Company's service area will be equipped with Per Call Blocking.

e. LATE PAYMENT FEES:

\$2.00 or 1% of the balance (whichever is greater) will apply to regulated charges not paid at least nineteen (19) days after the postmark on the customer's bill. The late payment charge will not apply to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services.

f. Touch Tone service is furnished to all Customers at no additional charge.

APPLICATION OF BUSINESS AND RESIDENCE RATES

1. Business rates apply at the following locations:

- a. In the offices, stores, factories, mines and all other places of a strictly business nature.
- b. In boarding houses, except as noted herein, offices of hotels, halls and offices of apartment buildings; quarters occupied by clubs or lodges; public, private or parochial schools or colleges, churches, hospitals, libraries and other similar institutions.
- c. At residence locations when the Subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens or other advertising matters, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
- d. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
- e. In any location where the listing of service at that location indicates a business, trade or profession, except as specified below.

2. Residence Rates Apply at the Following Locations:

- a. In private residences where business listings are not provided.
- b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the Subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon, or other medical practitioner, dentist or veterinary, provided the Subscriber does not maintain an office in the residence.

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

A. General

1. Lines will be extended in accordance with provisions specified within this Tariff.
2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates in circumstances, involving the sporadic or occasional nature of the service or an unusual investment or expense, as for example:
  - a. The facilities are provided in remote or undeveloped sections within the Exchange Area.
  - b. Conditions require the provisions of special equipment or unusual methods of plant construction, installation or maintenance.
  - c. The Customer's location requires the use of costly, private right-of-way.
3. Title to all construction as specified below, provided wholly or partly at a Customer's expense is vested in the Telephone Company.
4. "Cost" is meant to be the cost of labor and materials including the usual supervisory expenses.
5. When attachments are made to poles of other companies, in lieu of providing construction for which the Customer would be charged under the provisions hereof, the cost to the Telephone Company for such attachments is borne by the Customer.
6. The Customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
7. Construction charges will not apply to the Customer's aerial drop which extends from the last pole to the building in which the telephone is located.

B. Line Extensions

1. Line extensions will be made pursuant to applicable regulations.
2. Provisions of Private Right-of-way: Where required by the conditions, applicants shall provide, without expense to the Telephone Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (Continued)

C. Special Type of Construction

When underground service connections are desired by Customers as initial installations in places where aerial drop wires would ordinarily be used to reach the Customer's premises, or when aerial facilities are used to provide service or channels to a Customer and subsequently the Customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the Customer and, in addition, the Customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the Customer. In addition, the Customer shall pay the cost of the cable, including the cost of installing it, less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the Customer or his representative, will be made only at the Customer's expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the Customer is charged the cost of dismantling and removing the aerial facilities.

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (Continued)

D. Poles on Private Property

1. Poles on private property to be used in serving an individual Subscriber will be furnished by the Telephone Company at a charge to the Subscriber of actual cost of time, material and overheads for such pole, except that the Telephone Company will furnish as many as two poles without charge to the Subscriber provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
2. Poles on private property to be used as a part of the standard distributing plan serving Subscribers in general are furnished, maintained, and owned by the Telephone Company, subject to such construction charge as may be applicable.
3. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.

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N11 SERVICE  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
  - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as set forth in Section F. below.
  - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
  - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER  
(Continued)

3. Local Calling for Company Subscribers
  - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
  - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.



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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER  
(Continued)

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

E OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
  - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
  - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

F. RATES & CHARGES (Continued)

4. Rates:

	Nonrecurring <u>Charge</u>
Central Office Charge *	\$110.00
Number Change Charge (per Telephone Number)	\$15.00
Service Order Charge	\$15.00

\* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

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GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OBLIGATIONS AND LIABILITY OF TELEPHONE COMPANY

1. Liability of Telephone Company

- a. In view of the fact that the customer has exclusive control of his communication over the facilities furnished him by the Telephone Company, and because of unavailability of errors incident to the service and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.
- b. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to the Telephone Company.
- c. When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

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GENERAL RULES AND REGULATIONS (Continued)

B. OBLIGATIONS AND LIABILITY OF TELEPHONE COMPANY (Continued)

2. Availability of Facilities

The Telephone Company's obligation to furnish exchange service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights in the construction and maintenance of the necessary pole lines, buried facilities, circuits and equipment.

3. Directory Errors and Omissions

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of, or errors in, or omissions from its directories, nor for the result of the publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between Subscribers or others as a result of listing published numbers in the directories.

4. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. No liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between Subscribers because of the errors.

5. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible for any action of the connecting company.

6. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on Subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the Subscriber's premises resulting from the existence of the Telephone Company's appurtenances and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

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GENERAL RULES AND REGULATIONS (Continued)

**B. OBLIGATIONS AND LIABILITY OF TELEPHONE COMPANY (Continued)**

7. When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.
8. The calling party (or Subscriber) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

**C. USE OF SERVICE AND FACILITIES**

**1. Ownership and Use of Equipment**

Ownership and use of equipment and lines, other than inside wire, furnished by the Telephone Company on the premises of a Subscriber are the property of the Telephone Company. The Company, its agents, or its employees shall have the right to enter upon a Subscriber's premises during normal working hours only as may be required to repair, inspect, or maintain its equipment or to otherwise remove the source of emergency conditions that are, or that the Company has reason to expect soon will be, endangering the safety, health, or welfare of Company employees or of other persons, or the safety of component parts of the Company's system or equipment.

If the installation and maintenance of service is requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or the public or to property, the Telephone Company may refuse to install and maintain such service and if such service is furnished, may require the Subscriber to install and maintain such service and may also require the Subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

**2. Customer Service**

Customer Service, as distinguished from public and semi-public service, is furnished only for use by the Customer, his family, employees or representatives, persons residing in the Customer's household, or guests of the Customer, except as the use of service may be extended to joint users, patrons of hotels and hospitals, members of clubs, or to persons temporarily subleasing a customer's residential premises. Use of the Customer's Service may also be extended to the following:

- a. Joint users;
- b. Guests and tenants of hotels, motels, hospitals, apartment houses and apartment hotels;
- c. Members of a club;

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GENERAL RULES AND REGULATIONS (Continued)

C. USE OF SERVICE AND FACILITIES (Continued)

2. Use of Customer Service (Continued)

- d. Persons temporarily subleasing a customer's residential premise;
- e. Patrons of the customer and the public in connection with automatic dialing equipment arranged for the origination of telephone calls only to prerecorded or preset telephone numbers;
- f. The public in connection with municipal emergency fire and police reporting stations.

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service shall constitute a contract when accepted verbally or in writing by the Company or upon and establishing of service. The initial minimum contract period for exchange services is one (1) month from the date service is established unless otherwise specified herein or elsewhere in the Telephone Company Tariff.

2. Telephone Numbers

The Subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central office designation or both, of a Subscriber whenever it deems it advisable in the conduct of its business to do so.

3. Advance Payments

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the Customer's account as applying to any indebtedness under the contract.

4. Alterations

The Subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate changes in Company's wiring or equipment; and the Subscriber agrees to pay the Company's current charges for such changes.



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GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

5. Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company.

6. Unusual Installation Costs

Where special conditions or special requirements of the Subscriber involve unusual construction or installation costs, the Subscriber may be required to pay a reasonable proportion of such costs.

E. SPECIAL ASSEMBLAGES OF EQUIPMENT

Where Special Assemblages are desired, or special services that are not provided for or established under these existing tariff schedules are required, such rates will be charged as will produce an annual revenue to equity thirty-three and one-third percent ( $33 \frac{1}{3}$ ) percent of the total cost of the said special assemblages installed, including labor, materials and supervision, and the minimum term will be such as to justify the installation.

Special assemblages or extra installations will only be made at the discretion of the Telephone Company. A special assemblage is to be a temporary arrangement for a period of not more than three (3) years to allow the Telephone Company to gain appropriate cost experience before filing for rates under section 4909.18 of the Ohio Revised Code or enter into an arrangement submitted to the Commission pursuant to Section 4705.31 of the Ohio Revised Code.

P. U. C. O. NO. 4

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ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE)

A. GENERAL

When requested by local government authorities, and subject to the availability of facilities, the Bascom Mutual Telephone Company will provide a universal number "E911" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local government in the protection and safety of the general public. Use of the "E911" number will provide each caller with telephone access to the appropriate local PSAP.

B. REGULATIONS

The regulations set forth below apply to "Enhanced 911 service, hereinafter referred to as 911 service:

1. Application for 911 service shall be executed in writing by each participating local government authority or their duly appointed agent. If application is made through an agent of the local government authority, the Company shall be provided with evidence, satisfactory to the Company, of the appointment and establishment of service. As a minimum, both police and fire departments in each local government authority must participate in any 911 service and participation shall be in the same 911 service.
2. The 911 service Customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been legally delegated. The Customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services with the telephone central office areas arranged for 911 service calling.
3. Each participating local governmental authority must furnish to the Company its written agreement, duly executed, by which it shall agree to:
  - a. Provide sufficient personnel to staff the PSAP on a 24 hour continuous basis.
  - b. Accept responsibility for dispatching, or referring, forwarding or transferring 911 calls to other participating local government authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.

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ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE) (Continued)

B. REGULATIONS (Continued)

- c. Subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls that might be relayed by an operator.
  - d. Make operational tests as, in the judgment of the Customer, are required to determine whether the system is functioning properly for its use. The Customer shall promptly notify the Telephone Company in the event the system is not functioning properly.
- 4. The service is limited to the use of central office telephone number 911 as the emergency number. Only one 911 service will be provided with any government agency's locality.
- 5. The service is furnished to the Customer only for the purpose of receiving reports of emergencies by the public.
- 6. E911 Service is arranged only for one-way incoming service to an appropriate PSAP. Outgoing calls can only be made on a transfer basis.
- 7. Information contained in the Company's data base management system will be maintained for 911 service and will be used exclusively for this purpose.
- 8. E911 Service information consisting of the name, address and telephone numbers of Customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 911 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall be attached to the Company.
- 9. Any party residing within the 911 Service serving area forfeits the privacy afforded by non-published telephone numbers to the extent that the Customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
- 10. Because the Company authorized service area boundary and political subdivision boundary may not coincide, the Customer must make arrangements to handle all calls received on 911 Service lines that originate from all telephones served by The Bascom Mutual Telephone Company, whether or not the calling telephone is situated on property within the geographical boundary of Customer's public safety jurisdiction.

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ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE) (Continued)

B. REGULATIONS (Continued)

11. The Customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to a 911 Service PSAP by calling parties.
12. The number of trunks "lead" LEC shall be as required by Seneca County E911 Emergency Telephone Number System Plan.
13. The calling party is not charged for calls placed to the E911 number, however regular message toll charges will be applied to the PSAP line, where appropriate, for messages transferred by a PSAP over exchange facilities from the central office serving the PSAP initiating the transfer to the point of termination of the transfer, if located outside the local calling area of the exchange.
14. The Company does not undertake to answer and forward E911 service call, but furnishes the use of its facilities to enable the Customer's personnel to accept such calls on the Customer's designated premises.

C. E911 SERVICE FEATURES

1. Automatic Number Identification (ANI):  
A feature by which the calling party's telephone number is forwarded to the E911 control office and to the PSAP's display and transfer units.

D. RATES AND CHARGES

1. E911 service is provided to residents who subscribe to local exchange telephone service. The rate for this service will be as indicated for the appropriate county on the following County Rate List.

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ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE) (Continued)  
COUNTY RATE LIST

<u>County</u>	<u>Current 911 Subscriber Charge</u>	<u>Implementation Date for 911 Service</u>	<u>Effective Date for Current 911 Subscriber Charge</u>	<u>Initial Case No. for 911 Implementation</u>	<u>Most Current Case No. for 911 Review</u>
Seneca	0.00	05-24-1989	05-24-1989	89-402-TP-EMG	N/A

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LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service and shall provide all of the following:
  - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
  - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
  - c. Free blocking of toll service, 900 service and 976 service; and
  - d. A waiver of the federal universal service fund end user charge; a waiver of the telephone company's service deposit requirement.
2. Any other services and bundles or packages of service may be offered to lifeline customers at the prevailing prices, less the lifeline discount.

B. REGULATIONS

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
  - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Supplemental Security Insurance – blind and disabled (SSD)
  - e. Federal public housing assistance, or Section 8;
  - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
  - g. National School Lunch Program's Free Lunch Program (NSL);
  - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
  - i. General Assistance (including disability assistance (DA))

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
3. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1 above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income, see Section B.5.a-g for examples of income documentation.
4. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
5. Consistent with federal law, examples of acceptable income documentation includes the following:
  - a. State or federal income tax return;
  - b. Current income statement or W-2 from an employer;
  - c. Three consecutive months of current pay stubs;
  - d. Social security statement of benefits;
  - e. Retirement/Pension statement of benefits;
  - f. Unemployment/Workmen's Compensation statement of benefits;
  - g. Any other legal document that would show current income (such as a divorce decree or child support document).
6. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.
7. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tariffed in accordance with Rule 4901:1-6-11.

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

8. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.
9. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
10. The Telephone Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54.410.

C. ENROLLMENT PROCESS

1. Existing Customers

- a. Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.
- b. The Company will review the customer's lifeline application to determine customer's eligibility within 15 days.
- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- a. Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- b. The Company will review the customer's lifeline application to determine the customer's eligibility within 15 days.



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LIFELINE/LINK-UP REQUIREMENTS (Continued)

C. ENROLLMENT PROCESS (Continued)

2. New Customers (Continued)

- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

D. INCOME ELIGIBILITY

- 1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section B.5.a-g.
- 2. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established lifeline.
- 3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the company's determination.
- 4. Written notification must include: 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

D. INCOME ELIGIBILITY (Continued)

5. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

E. VERIFICATION FOR CONTINUED ELIGIBILITY

1. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the telephone company and 4) a statement explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.

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INTRALATA PRESUBSCRIPTION

1. General

IntraLATA Presubscription is a procedure whereby a Subscriber designates to the Bascom Mutual Telephone Company the carrier which the Subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a Subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

Option A: Subscriber may select Bascom Mutual Telephone Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than Bascom Mutual Telephone Company or its intraLATA carrier as their presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this Tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Subscribers of record will be initially presubscribed to the Bascom Mutual Telephone Company.

Subscribers of record or new Subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified below.

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INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

Bascom Mutual Telephone Company will notify Subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a Subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service Subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with Bascom Mutual Telephone Company for local exchange service. If the new Subscriber is unable to make a selection, at that time, the new Subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new Subscriber is still unable to make a selection, at that time, Bascom Mutual Telephone Company will inform the new Subscriber that he/she will be given ninety (90) days in which to inform Bascom Mutual Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new Subscriber will also be informed that Bascom Mutual Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the Subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New Subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new Subscriber places an order establishing local exchange service with Bascom Mutual Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a Subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge, as set forth below will apply.

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INTRALATA PRESUBSCRIPTION (Continued)

5. IntraLATA presubscription Charges (Continued)

a. Application of Charges (Continued)

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

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INTRASTATE ACCESS SERVICE TARIFF

The rates, charges and conditions for the provision of Intrastate Carrier Access Service are as specified in the National Exchange Carrier Association, Inc. ("NECA") Tariff F.C.C. No. 5, Tariff F.C.C. No. 3, and Tariff F.C.C. No. 4, as filed with the Federal Communications Commission, as each now exists and as each may be revised, added to, or supplemented. The effectiveness of Section No. 4, End User Access Service, of the NECA Tariff, as applied to intrastate customers, has been suspended by the Public Utilities Commission of Ohio ("PUCO"). The rates, terms, and conditions for Intrastate Carrier Common Line Access Service are set forth herein.

The Telephone Company mirrors NECA Tariff F.C.C. No. 5 (hereinafter, the "NECA Tariff") for the provision of Intrastate Carrier Access Service with the following exceptions:

Section 4      End User Access Service  
                    Suspended by the PUCO

Section 6      Switched Access Service

Bascom Exchange: Switched access rates applied to the intrastate jurisdiction shall remain at the levels existing on December 31, 1997.

Edge Out Exchanges (as set forth in Section 13 of the Company's PUCO Tariff No. 3): Pursuant to the Commission's Finding and Order issued May 28, 2008 in Case No. 08-117-TP-WVR, the Company shall, over a 3-year period, reduce its intrastate access rates annually by one-third of the difference between the rates charged in the Bascom Exchange (as "frozen" in 1997) and the current switched access rates set forth in NECA Tariff FCC No. 5. Therefore, the intrastate switched access rates in the Company's Edge Out exchanges shall be calculated as follows:

- Effective February 22, 2010:  $\frac{2}{3}$ (Bascom 1997 "frozen" rates minus current NECA switched access rates) plus then-current NECA switched access rates.
- Effective February 22, 2011:  $\frac{1}{3}$ (Bascom 1997 "frozen" rates minus NECA switched access rates effective February 22, 2010) plus NECA switched access rates effective February 22, 2010.
- Effective February 22, 2012: Equal to then-current NECA switched access rates.

Bascom Mutual Telephone Company is a rural ILEC competing with a nonrural ILEC in a rural area.

The Telephone Company mirrors NECA Tariff F.C.C. No. 3 (Special Construction) and Tariff F.C.C. No. 4 (Wire Center Information) in their entirety for the provision of Intrastate Carrier Access Service.

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INTRASTATE ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff

The Telephone Company will provide Carrier Common Line Access Service (Carrier Common Line Access) to interexchange service providers ("IXCs") in conjunction with Switched Access Service provided in Section 6. of the NECA Tariff or the appropriate Switched Access Service section of other Access Service tariffs in which the Telephone Company participates.

1. General Description

Carrier Common Line Access provides for the use of end users' Telephone Company-provided common lines by IXCs for access to such end users to furnish intrastate communications.

Premium Access is (1) Switched Access Service provided to customers under this tariff which furnish intrastate MTS/WATS, and (2) Switched Access Service in an end office converted to equal access.

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INTRASTATE ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

2. Limitations

2.1 Exclusions

Neither a telephone number nor detail billing is provided with Carrier Common Line Access. Additionally, directory listings and intercept arrangements are not included in the rates and charges for Carrier Common Line Access.

2.2 Access Groups

All line side connections provided in the same access group will be limited to the same features and operating characteristics.

All trunk side connections provided in the same access group will be limited to the same features and operating characteristics.

2.3 WATS Access Lines

Where Switched Access Services are connected with Special Access Services at Telephone Company Designated WATS Serving Offices for the provision of WATS or WATS-type Services, Switched Access Service minutes which are carried on that end of the service (i.e., originating minutes for outward WATS and WATS-type services and terminating minutes for inward WATS and WATS-type services) shall not be assessed Carrier Common Line Access per minute charges.



P.U.C.O. NO. 4

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INTRASTATE ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

3. Undertaking of the Telephone Company

Where the IXC is provided Switched Access Service for intrastate communications under other sections of this or other Access Service tariffs, the Telephone Company will provide the use of Telephone Company common lines by an IXC for access to end users at rates and charges as set forth in the Telephone Company's Intrastate Access Service Tariff.

4. Obligations of the IXC

4.1 Switched Access Service Requirement

The Switched Access Service associated with Carrier Common Line Access shall be ordered by the IXC under applicable sections of the NECA Tariff.

4.2 Supervision

The IXC facilities at the premises of the ordering IXC shall provide the necessary on-hook and off-hook supervision.

P.U.C.O. NO. 4

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INTRASTATE ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

5. Determination of Usage Subject to Carrier Common Line Access Charges

Except as set forth herein, all Switched Access Service provided to the IXC will be subject to Carrier Common Line Access charges.

5.1 Cases Involving Usage Recording By the IXC

Where Feature Group C end office switching is provided without Telephone Company recording and the IXC records minutes of use used to determine Carrier Common Line Access charges (i.e., Feature Group C operator and calls such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls), the IXC shall furnish such minutes of use detail to the Telephone Company in a timely manner. If the IXC does not furnish the data, the IXC shall identify all Switched Access Services that could carry such calls in order for the Telephone Company to accumulate the minutes of use through the use of special Telephone Company measuring and recording equipment.

5.2 Local Exchange Access and Enhanced Services Exemption

When access to the local exchange is required to provide an IXC service (e.g., MTS/WATS-type, telex, Data, etc.) that uses a resold Special Access service, Switched Access Service Rates and Regulations, as set forth in Section 6. of the NECA Tariff, will apply, except when such access to the local exchange is required for the provision of an enhanced service.

P.U.C.O. NO. 4

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INTRASTATE ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services

6.1 Scope

Where the IXC is reselling MTS and/or MTS-type service(s) on which the Carrier Common Line and Switched Access charges have been assessed, the IXC may, at the option of the IXC, obtain Feature Group A, Feature Group B or Feature Group D Switched Access Service under Section 6. of the NECA Tariff for originating and/or terminating access in the local exchange. Such access group arrangements whether single lines or trunks or multiline hunt groups or trunk groups will have Carrier Common Line Access charges applied as set forth in the Telephone Company's Intrastate Access Service Tariff in accordance with the resale rate regulations set forth in 6.4 following. For purposes of administering this provision:

Resold intrastate terminating MTS and MTS-type service(s) shall include collect calls, third number calls and credit card calls where the reseller pays the underlying carrier's service charges.

Resold intrastate originating MTS and MTS-type service(s) shall not include collect, third number, or credit card calls.

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INTRASTATE ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.2 IXC Obligations Concerning the Resale of MTS and MTS-type Services

When the IXC is reselling MTS and/or MTS-type service as set forth in 6.1 preceding, the IXC will be charged Carrier Common Line Access charges in accordance with the resale rate regulations as set forth in 6.4 following if the IXC furnishes documentation of the MTS usage and/or the MTS-type usage. Such documentation supplied by the IXC shall be supplied each month and shall identify the involved resold MTS and/or MTS-type services.

The monthly period used to determine the minutes of use for resold MTS and/or MTS-type service(s) shall be the most recent monthly period for which the IXC has received a bill for such resold service(s). This information shall be delivered to the Telephone Company, at a location specified by the Telephone Company, no later than 15 days after the bill date shown on the resold MTS and/or MTS-type service bill. If the required information is not received by the Telephone Company, the previously reported information, as described preceding, will be used for the next two months. For any subsequent month, no allocation or credit will be made until the required documentation is delivered to the Telephone Company by the IXC.

6.3 Resale Documentation Provided By the IXC

When the IXC utilizes Switched Access Service as set forth in 6.2 preceding, the Telephone Company may request a certified copy of the IXC's resold MTS or MTS-type usage billing. Requests for billing will relate back no more than 12 months prior to the current billing period.

P.U.C.O. NO. 4

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INTRASTATE ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services

When the IXC is provided an access group to be used in conjunction with the resale of MTS and/or MTS-type services as set forth in 6.1 preceding, subject to the limitations as set forth in 6.2 preceding, and the billing entity receives the usage information required as set forth in 6.2 preceding, to calculate the adjustment of Carrier Common Line Access charges, the IXC will be billed as set forth in (C) below.

(A) Apportionment and Adjustment of Resold Minutes of Use

When the IXC is provided with more than one access group in a LATA in association with the resale of MTS and/or MTS-type services, the resold minutes of use will be apportioned as follows:

(1) Originating Services

The Telephone Company will apportion the resold originating MTS and/or MTS-type services and originating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the originating usage for each access group to the total originating usage for all access groups in the LATA. For purposes of administering this provision:

Resold originating MTS and/or MTS-type services minutes shall be only those attributable to intrastate originating MTS and/or MTS-type minutes and shall not include collect, third number, or credit card calls.

The resale credit adjustment shall apply for resold originating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

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INTRASTATE ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)

(A) Apportionment and Adjustment of Resold Minutes of Use (Cont'd)

(2) Terminating Services

The Telephone Company will apportion the resold terminating MTS and/or MTS-type services and terminating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the terminating usage for each access group to the total terminating usage for all access groups in the LATA. For purposes of administering this provision:

Resold terminating MTS and/or MTS-type services minutes shall be only those attributable to intrastate terminating MTS/MTS-type (i.e., collect calls, third number calls, and credit card calls).

The resale credit adjustment shall apply for resold terminating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

(B) Direct and Indirect Connections

Each of the access group arrangements used by the IXC in association with the resold MTS and/or MTS-type services must be connected either directly or indirectly to the IXC designated premises at which the resold MTS and/or MTS-type services are terminated. Direct connections are those arrangements where the access groups and resold MTS and/or MTS-type services are terminated at the same IXC designated premises.

Indirect originating connections are those arrangements where the access groups and the resold originating MTS and/or MTS-type services are physically located at different IXC designated premises in the same exchange. Such different IXC designated premises are connected by facilities that permit a call to flow from access groups to resold MTS and/or MTS-type services.

Indirect terminating connections are those arrangements where the access groups and resold terminating MTS and/or MTS-type services are physically located at different IXC designated premises in the same exchange. Such different IXC designated premises are connected by facilities that permit a call to flow from resold terminating MTS and/or MTS-type services to access groups.

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INTRASTATE ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)

(C) Rates

The Premium Access Charge per minute as set forth in the Telephone Company's Intrastate Access Service Tariff will apply. The minutes billed Carrier Common Line Access Service charges will be the adjusted originating intrastate access minutes and the adjusted terminating intrastate access minutes.

The adjusted originating access minutes will be the originating intrastate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth in (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating intrastate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

(D) When the Adjustment Will Be Applied to IXC Bills

The adjustment as set forth in (C) preceding will be made to the involved IXC account no later than either the next bill date, or the one subsequent to that, depending on when the usage report is obtained.

(E) Conversion of Billed Usage to Minutes

When the MTS and/or MTS-type usage is shown in hours, the number of hours shall be multiplied by 60 to develop the associated MTS and/or MTS-type minutes of use. If the MTS and/or MTS-type usage is shown in a unit that does not show hours or minutes, the IXC shall provide a factor to convert the shown units to minutes.

(F) Percent Intrastate Use (PIU)

The adjustment as set forth in (C) preceding will be made to the involved IXC account after making the adjustments to the customer account as set forth in 7.4 following (PIU).

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INTRASTATE ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations

7.1 Billing of Charges

Carrier Common Line charges will be billed to each Switched Access Service provided under this tariff and the Telephone Company's Intrastate Access Service Tariff.

7.2 Measuring and Recording of Call Detail

When access minutes are used to determine Carrier Common Line charges, they will be accumulated using call detail recorded by Telephone Company equipment except as set forth in 7.3 following (Unmeasured FGA and B Usage) and Feature Group C operator and automated operator services systems call detail such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls recorded by the customer. The Telephone Company measuring and recording equipment, except as set forth in 7.3 following (Unmeasured FGA and B Usage), will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line by line basis, by line group or by end office, whichever type of account is used by the Telephone Company, for each IXC and then rounded to the nearest minute.

7.3 Unmeasured Feature Group A and B Usage

When Carrier Common Line Access is provided in association with Feature Group A or Feature Group B Switched Access Service in Telephone Company offices that are not equipped for measurement capabilities, assumed average intrastate access minutes will be used to determine Carrier Common Line Access charges. These assumed access minutes are as set forth in the exchange carriers' access tariffs.

7.4 Percent Intrastate Use (PIU)

When the IXC reports interstate and intrastate use of in-service Switched Access Service, Carrier Common Line charges will be billed to intrastate Switched Access Service access minutes based on the data reported by the IXC as set forth in Section 2.3.11 of the NECA Tariff (Jurisdictional Report and Certification Requirements), except where the Telephone Company is billing according to actuals by jurisdiction. Intrastate Switched Access Service access minutes will, when necessary, be used to determine Carrier Common Line Charges as set forth in 7.5 following.



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INTRASTATE ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges

After the adjustments as set forth in 7.4 preceding have been applied, when necessary, to Switched Access Service access minutes, charges for the involved IXC account will be determined as follows:

- (A) Access minutes for all premium rated Switched Access Service subject to Carrier Common Line charges will be multiplied by the Premium Access per minute rate as set forth in the Telephone Company's Intrastate Access Service Tariff.
- (B) Access minutes for all FGB Access Services with an Abbreviated Dialing Arrangement (ADA) subject to Carrier Common Line Charges will be multiplied by the Premium Access per minute rate as set forth in the Telephone Company's Intrastate Access Service Tariff.
- (C) Carrier Common Line charges shall not be reduced as set forth in 6.1 preceding unless Switched Access Charges, as set forth in Section 6. of the NECA Tariff, are applied to the IXC's Switched Access Services.

P.U.C.O. NO. 4

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INTRASTATE ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges (Cont'd)

(D) Terminating Premium Access per minute charge(s) apply to:

- all terminating access minutes of use;
  - less those terminating access minutes of use associated with Wireless Switching Centers (WSCs);
- all originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the IXC's equipment when the called party answers;
- all originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers, less those originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers for which the IXC furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges.

When the IXC makes this report available to the Telephone Company in advance of billing, these minutes of use will be charged on the current bill as originating minutes of use as set forth in (E) following. If a billing dispute arises concerning the IXC provided report, the Telephone Company will request the IXC to provide the data the IXC used to develop the report. The Telephone Company will not request such data more than once a year. The IXC shall supply the data within 30 days of the Telephone Company request.

When this report is not available to the Telephone Company until after billing, it shall be used by the Telephone Company to calculate and post a credit to the IXC's account. The credit shall be posted to the IXC's account within 30 days of receipt of the report. The credit shall be calculated by multiplying the number of access minutes of use, for which a credit is determined to be applicable, times the difference between the terminating and originating Carrier Common Line charges in effect when the calls were completed.

P.U.C.O. NO. 4

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INTRASTATE ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations (Cont'd)

7.5 Determination of Premium Charges (Cont'd)

- (E) The originating Premium Access per minute charge(s) apply to:
- all originating access minutes of use;
    - less those originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the IXC's equipment when the called party answers;
    - less all originating access minutes of use associated with calls placed to 700, 800 and 900 numbers;
    - less those originating access minutes of use associated with Wireless Switching Centers (WSCs);
    - plus all originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers for which the IXC furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges, and for which a corresponding reduction in the number of terminating access minutes of use has been made as set forth in (D) preceding.

P.U.C.O. NO. 4

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INTRASTATE ACCESS SERVICE TARIFF (Continued)

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

8. Rates \*

Intrastate carrier common line access service charges shall be as follows:

Premium Access, per minute

Terminating	\$.0428
Originating	\$.0150

\* Rates previously appeared on page 1 of Company's Intrastate Access Service Tariff.

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Issued: April 21, 2011

Effective: April 21, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2627-TP-ATA

Issued by the Public Utilities Commission of Ohio

Kathy Reinhart, General Manager

Bascom, Ohio

**EXHIBIT C**  
**(Narrative Summarizing Changes)**

The Applicant hereby establishes a Basic Local Exchange Service (BLES) Tariff and detariffs certain services in accordance with the Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD. The Applicant intends only to remove from its tariff rates, terms and conditions of services required to be detariffed as a result of the adoption by the Commission of rules to implement Substitute Senate Bill 162.

The new BLES Tariff replaces and supersedes the Applicant's Telephone Service Tariff No. 3 in its entirety. Because the Applicant's Intrastate Access Service Tariff had been included in its previous Tariff No. 3 as Section 11, and because the Applicant is not revising its Access Service Tariff in any way, that Access Tariff is hereby included as Section 7 of the new BLES Tariff.

**EXHIBIT D**  
**(Customer Notices)**

The customer notices accompanying the affidavit attached hereto as Exhibit E were mailed to customers on April 1, 2011. In addition, on March 21, 2011 the notices were forwarded to the Commission-provided electronic mailbox (Telecomm-Rule07@puc.state.oh.us) in accordance with the Entry issued January 19, 2011 in Case No. 10-1010-TP-ORD.

**EXHIBIT E**  
**(Affidavit)**

## CUSTOMER NOTICE AFFIDAVIT

STATE OF OHIO:

SS:

COUNTY OF SENECA:

### AFFIDAVIT

I, Kathy Reinhart, am an authorized agent of the applicant corporation, Bascom Mutual Telephone Company, and am authorized to make this statement on its behalf. I attest that the customer notice(s) accompanying this affidavit were sent to affected customers through a bill insert on April 1, 2011, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on April 20, 2011 Bascom, Ohio  
(Date) (Location)





## RESIDENTIAL CUSTOMER NOTICE

April 1, 2011

Dear Customer,

Beginning on April 21, 2011, the prices, service descriptions, and the terms and conditions for services other than local flat rate service that you are provided by Bascom Mutual Telephone Company will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Bascom Mutual Telephone Company must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you can request a copy of the Company's future service offerings by contacting:

Bascom Mutual Telephone Company  
5990 W. Tiffin St., P.O. Box 316  
Bascom, Ohio 44809  
(419)-937-2222

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Bascom Mutual Telephone Company at (419)-937-2222 or visit us at [www.bascomtelephone.com](http://www.bascomtelephone.com).

Sincerely,

Bascom Mutual Telephone Company



## NON-RESIDENTIAL CUSTOMER NOTICE

April 1, 2011

Dear Customer,

Beginning on April 21, 2011, the prices, service descriptions, and the terms and conditions for services other than a primary line provided by Bascom Mutual Telephone Company will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Bascom Mutual Telephone Company must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you can request a copy of the Company's future service offerings by contacting:

Bascom Mutual Telephone Company  
5990 W. Tiffin St., P.O. Box 316  
Bascom, Ohio 44809  
(419)-937-2222

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Bascom Mutual Telephone Company at (419)-937-2222 or visit us at [www.bascomtelephone.com](http://www.bascomtelephone.com).

Sincerely,

Bascom Mutual Telephone Company

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

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**in**

**Case No(s). 90-5006-TP-TRF, 11-2627-TP-ATA**

Summary: Application to Detariff Services electronically filed by Carolyn S Flahive on behalf of  
BASCOM MUTUAL TELEPHONE COMPANY