

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

**Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD**  
**(Effective: 01/20/2011 through 05/20/2011)**

In the Matter of the Application of Middle Point Home Telephone Company to Detariff Services and make other changes related to the Implementation of Case No. 10-1010-TP-ORD )  
 )  
 )  
 )

TRF Docket No. 90-5027 – TP - TRF

Case No. 11 - 2577 - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Middle Point Home Telephone Company

DBA(s) of Registrant(s) \_\_\_\_\_

Address of Registrant(s) 106 ½ E. Jackson Street, P.O.. Box 41, Middle Point, OH 45863-0041

Company Web Address www.middlepointtel.com

Regulatory Contact Person(s) Carolyn S. Flahive

Phone 614-469-3294

Fax 614-469-3361

Regulatory Contact Person's Email Address Carolyn.Flahive@ThompsonHine.com

Contact Person for Annual Report Joy Thomas, Assistant V.P/Office Manager

Phone: 419-968-2000

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Joy Thomas, Assistant V.P/Office Manager

Phone: 419-968-2000

Address (if different from above) \_\_\_\_\_

**Part I – Tariffs**

**Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.**

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part II – Exhibits**

**Note that the following exhibits are required for all filings using this form.**

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

**Part III. – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

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**AFFIDAVIT**

***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, Middle Point Home Telephone Company, and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) April 18, 2011

at (Location) Middle Point, Ohio

\*(Signature and Title) /s/ Joy Thomas, Assistant V.P./Office Manager (Date) April 18, 2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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**VERIFICATION**

I, Carolyn S. Flahive verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) /s/ Carolyn S. Flahive, Esq.

(Date) April 20, 2011

-----  
\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.  
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***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WV***

**EXHIBIT A**  
**(Existing Affected Tariff Pages)**

THE MIDDLE POINT HOME TELEPHONE COMPANY  
Middle Point, Ohio

ORIGINAL TITLE SHEET

P. U. C. O. NO. 3

**RECEIVED**

MAY 4 1990

TARIFF DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

THE MIDDLE POINT HOME TELEPHONE COMPANY  
TELEPHONE SERVICE TARIFF

This Tariff cancels and supercedes all previous Tariffs on  
The Middle Point Home Telephone Company

Issued: February 26, 1975

Effective March 1, 1975

In accordance with Order No. 72-821-Y, issued by  
The Public Utilities Commission of Ohio, December 23, 1974

Issued by Virgil Thompson, Secretary, Middle Point, Ohio 45863

P.U.C.O. NO. 3

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TARIFFS

Applying to the Middle Point Exchange

of

THE MIDDLE POINT HOME TELEPHONE COMPANY

\*\*\*\*\*

SECTION 1	LOCAL EXCHANGE SERVICE RATES
SECTION 2	DEFINITIONS
SECTION 3	GENERAL RULES AND REGULATIONS
SECTION 4	GENERAL SERVICE TARIFFS
SECTION 5	CONCURRENCES
SECTION 6	COMMUNITY FIRE REPORTING SERVICE
SECTION 7	CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS
SECTION 8	INTRALATA PRESUBSCRIPTION
SECTION 9	BASIC TELEPHONE ASSISTANCE

(D)

SECTION NUMBER 1

LOCAL EXCHANGE SERVICE RATES  
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SCHEDULE OF RATES:	SHEET
Individual Access Line (Business).....	1
Individual Access Line (Residence) .....	1
Access Line Mileage.....	1
Multi-Party Access Line .....	2
Surcharge .....	2A
OTHER CHARGES:	
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211 Service for Information and Referral Services.....	19-25 (N)

P.U.C.O. NO. 3

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SCHEDULED RATES

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (the "MTSS"). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

(N)

The classifications and rates provided in this section apply at any point within the Base Rate Area of the Middle Point, Ohio exchange as defined on Original Sheet No. 2 of Section 2. The rates hereunder entitle the subscribers connected with the Middle Point, Ohio Exchange of the Middle Point Home Telephone Company of Middle Point, Ohio.

	<u>MONTHLY RATE</u>
Business - Individual Access Line	\$5.30
Residence - Individual Access Line	4.05
Payphone	
Coin Operated Telephone Service Access Line	5.30
Coin supervision Additive	7.20

Any service provided in Section 1 hereof, and Trunk Lines, will be furnished to any applicant at any point outside the base rate Areas of the Middle Point, Ohio exchange at the rate specified in section 1 for such service, plus the rate provided in this section for the distance beyond such Base Rate Area limits, defined above measured by airline.

	<u>MONTHLY RATE</u>
Individual Access Line, each quarter mile or fraction thereof including pay stations	.50

The following rates for rural party Access Line Service, apply at any point outside the base Rate Areas described in Section 1 hereof connected with the Middle Point, Ohio Exchange of the Middle Point Home Telephone Company.

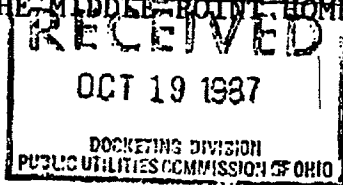
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Issued: January 11, 2008

Effective: February 26, 2008

In Accordance with Case No. 08-0025-TP-ATA,  
Issued by the Public Utilities Commission of Ohio  
Joy Thomas, Assistant Vice President  
Middle Point, Ohio 45863

THE MIDDLE POINT HOME TELEPHONE COMPANY



SECTION NO. 1  
THIRD REVISED SHEET NO. 2  
CANCELS  
SECOND REVISED SHEET NO. 2

P. U. C. O. NO. 3

SCHEDULE OF RATES (continued)

	<u>MONTHLY RATE</u>
Business - Multi-Party (Five Party) Access Line	\$4.30
Residence - Multi-Party (Five Party) Access Line, (with limit of one business line on a multiparty classification)	\$2.80

(D)

E

Reserved for future use

F

The following schedule of guarantees apply to Semi-Public telephones located within the exchange area.

Local Message Guarantee per Month \$ -0-

Coin box revenues, after tolls have been deducted, will be divided between the company and the subscriber equally.

ISSUED: October 16, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1540-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987  
Arlo Pollock, President  
Middle Point, Ohio 45863



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OHIO GROSS RECEIPTS TAX SURCHARGE

A surcharge shall be applied to the amount due for intrastate services on all bills rendered on or after January 1, 1983 at a rate of .75 percent thereof to recover the increase in excise tax levy payments as authorized by Section 4909.161, Revised Code.

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Issued December 21, 1982

Effective: January 1, 1983

In accordance with Order No. 82-1268-AU-UNC

Issued by the Public Utilities Commission of Ohio

Issued by Dennis Pollock, Secretary, Middle Point, Ohio 45863

THE MIDDLE POINT HOME TELEPHONE COMPANY

SECTION NO. 1  
SECOND REVISED SHEET NO. 3  
CANCELS  
FIRST REVISED SHEET NO. 3

P. U. C. O. NO. 3

G

CHARGES FOR INITIAL INSTALLATION,  
CHANGES, DISCONNECTS AND RECONNECTS

(T)

One Time Charge

For the initial connection of an access line

\$5.00

(T)

(D)

(D)

(D)

(D)

For subscribers ordered disconnected for non-payment of rentals or tolls, or when subscriber requests to be disconnected, charge for the disconnect and charge for reconnecting regardless of the reason for the previous disconnect

\$5.00

For changing class of service. (For example from multi-party to private or from residence to business)

\$5.00

ISSUED: October 16, 1987

EFFECTIVE: November 1 1987

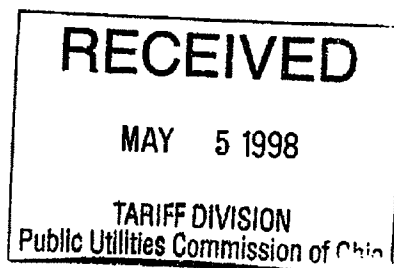
IN ACCORDANCE WITH ORDER NO. 87-1540-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987  
Arlo Pollock, President  
Middle Point, Ohio 45863

P.U.C.O. NO. 3

BASIC TELEPHONE ASSISTANCE

II. TELEPHONE SERVICE ASSISTANCE

[RESERVED FOR FUTURE USE]



ISSUED: May 5, 1998

EFFECTIVE: May 5, 1998

IN ACCORDANCE WITH CASE NO. 98-467-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Ronald Long, General Manager  
Middle Point, Ohio

THE MIDDLE POINT HOME TELEPHONE COMPANY

SECTION NO. 1  
SECOND REVISED SHEET NO. 4  
CANCELS  
FIRST REVISED SHEET NO. 4

P. U. C. O. NO. 3

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H		
MISCELLANEOUS SERVICES	Monthly Charges	One Time Charges
Additional Directory Listings	\$.50	-0-
Additional Directory-Foreign Listings	\$.50	-0-
Non Published Numbers (First Listing)	\$.50	-0-
Non Published Numbers (Second or subsequent Number Change	\$.50	\$3.00

(D)  
(D)  
(D)  
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(D)

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(D)  
(D)  
(D)

Vacation Rate

When telephone is put on vacation

One-half of the normal monthly rate (S)

(D)

ISSUED: October 16, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1540-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987  
Arlo Pollock, President  
Middle Point, Ohio 45863

THE MIDDLE POINT HOME TELEPHONE COMPANY

SECTION NO. 1  
ORIGINAL SHEET NO. 4A

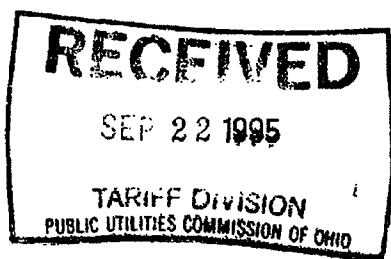
P. U. C. O. NO. 3

OTHER CHARGES:

MONTHLY RATE

(E911) 911 EMERGENCY TELEPHONE SERVICE

.25



ISSUED: September 26, 1995

EFFECTIVE: October 4, 1995

In accordance with Order No. 95-842-TP-EMG  
Issued by the Public Utilities Commission of Ohio  
Arlo Pollock, President  
Middle Point, Ohio 45863

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**OPTIONAL TOLL CALLING PLAN**

1. Description

This plan allows customers in the Middle Point Exchange to make an unlimited number of calls to the following exchanges for an additional monthly charge.

(T)

<u>Exchange</u>	<u>(NPA) NXX *</u>	
Van Wert	(419) 232, 238	
Delphos	(419) 692, 695	
Grover Hill	(419) 587	
Venedocia	(419) 667	
Ottoville	(419) 453	
Various cellular exchanges	(419) 203, 513, 605, 771, 863, 235	(N)

2. Rates

The optional toll calling plan rate below applies in addition to the monthly local access line rates set forth in Section 1, Sheet No. 1 of this Tariff.

Residential/Business  
\$10.00/month

\* (NPA) NXX refers to numbers consisting of the area code and the first 3 digits of the telephone number.

TELECOMMUNICATIONS RELAY SERVICES (TRS) CHARGE

(N)

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

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ISSUED: April 8, 2009

EFFECTIVE: April 8, 2009

In Accordance with Case No. 09-306-TP-ZTA  
Issued by the Public Utilities Commission of Ohio  
Joy Thomas, Assistant Vice President  
Middle Point, Ohio

THE MIDDLEPOINT HOME TELEPHONE COMPANY

SECTION 1  
SECOND REVISED SHEET NO. 7

P.U.C.O. NO. 3

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MAY 7 1998

TARIFF DIVISION  
Public Utilities Commission of Ohio

ISSUED: May 7, 1998

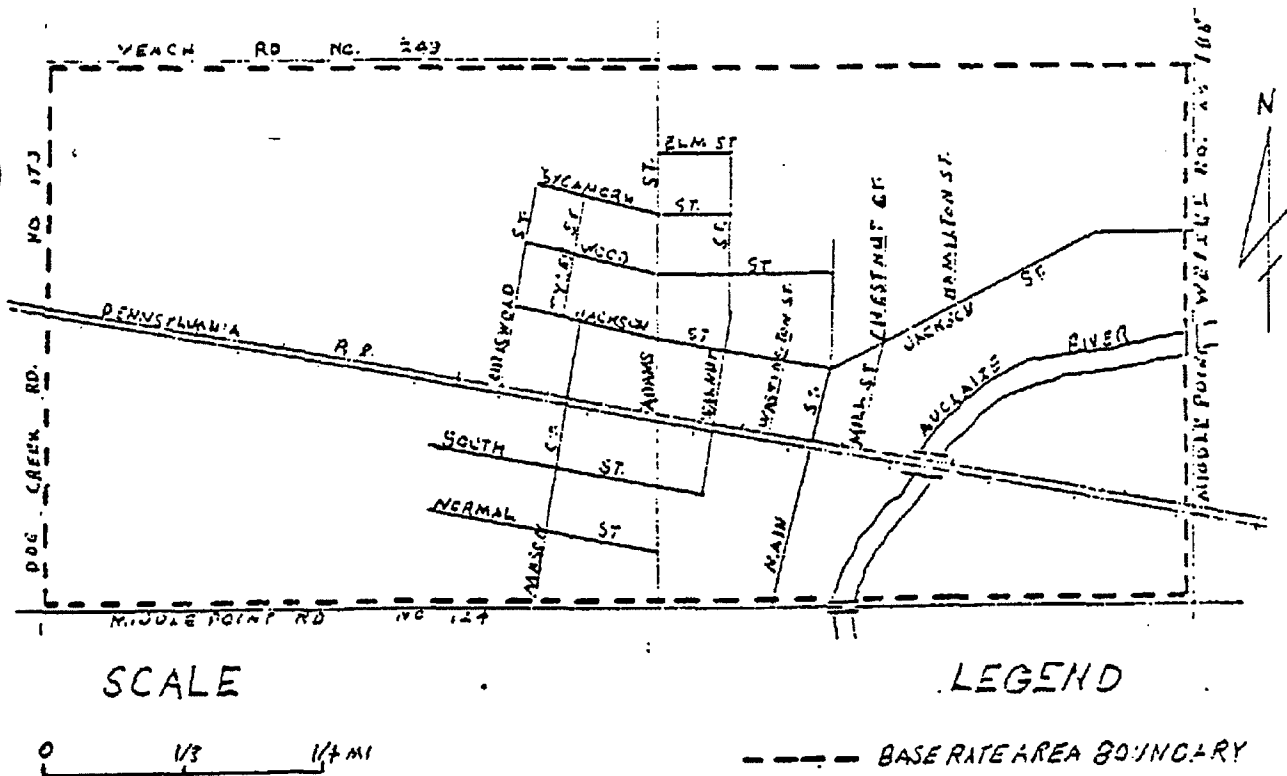
EFFECTIVE: May 7, 1998

IN ACCORDANCE WITH CASE NO. 98-467-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Ronald Long, General Manager  
Middlepoint, Ohio



P.U.C.O. NO. 3

THE BASE RATE AREA OF THE  
MIDDLE POINT EXCHANGE



SCALE:

ONE (1) INCH = 880 FEET

ISSUED: May 7, 1998

EFFECTIVE: May 7, 1998

**RECEIVED**

MAY 7 1998

TELEPHONE DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

IN ACCORDANCE WITH CASE NO. 98-467-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Ronald Long, General Manager  
Middlepoint, Ohio

ISSUED: May 7, 1998

MAY 7 1998

IN ACCORDANCE WITH CASE NO. 98-467-TP-ATA  
JUDGED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Ronald Long, General Manager  
Middlepoint, Ohio

**TARIFF DIVISION**  
Public Utilities Commission of Ohio

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DIRECTORY ASSISTANCE SERVICE

(N)

1. Regulations

- a. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- b. The rates specified in Section 3 below are not applicable to calls placed from pay telephone stations, or from hospitals and skilled nursing homes. For the purpose of this tariff, the term "skilled nursing homes" applies to those nursing homes that provide 24-hour per day professional nursing care.
- c. Directory Assistance Service furnished to the visually or physically handicapped:
  - i. Charges for Directory Assistance Service are not applicable to calls placed by visually or physically handicapped subscribers to the Directory Assistance attendant. One residence service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Telephone Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:
    - i.i A letter to the Telephone Company from a qualified professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption, or
    - i.ii The filling out of a prepared form made available by the Telephone Company, by a qualified professional familiar with the person's visual or physical impairment.

(N)

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DIRECTORY ASSISTANCE SERVICE (Continued)

(N)

1. Regulations (Continued)

- ii. Exemption may be extended to one business service in lieu of a residence service where the handicapped person subscribes only to business service that is located in the residence of said person.
- iii. For the purpose of this tariff, a visually handicapped person is defined as follows:
  - iii.i Visual acuity of 20/60 or worse with best refractive correction with best eye, or
  - iii.ii Visual field of 20° or less in diameter.

d. Directory Assistance Service for the communicatively impaired:

- i. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
- ii. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, may receive a discount off their message toll services rates.

(N)

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DIRECTORY ASSISTANCE SERVICE (Continued)

(N)

2. Service

- a. The Company provides Local and National Directory Assistance Service. Customers requesting a National number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that informs the customer that the call will be automatically completed.
- b. The Customer may request a maximum of two (2) telephone numbers per directory assistance call.

3. Rates

- a. Local:
  - i. Requests for telephone numbers of individuals or businesses within the customer's local service area or EAS areas will be \$0.75 per call.
- b. National:
  - i. Requests for telephone numbers of individuals or businesses located outside the local service and EAS areas will be \$.95 per call. Customers requesting a National number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that provides them with the option of having the call automatically connected by pressing "1." Customers will hear a recording that will inform them that they will be billed \$.25 per minute for all such connected calls. For billing purposes, after the initial period of eighteen (18) seconds, calls are billed in six (6) second increments.

(N)

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

(N)

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators. Pursuant to PUCO Case No. 05-1306-TP-COI, 811 Service shall be made available within Ohio by May 14, 2007.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

(N)

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
  - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a number change charge as set forth in Section F. below.
  - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
  - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
  - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.

(N)

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER  
(continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

(N)



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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

(N)

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811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

D. LIABILITY (continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

(N)

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
  - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
  - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Connection Charges will apply.
4. Rates:

	Nonrecurring <u>Charge</u>
Central Office Charge *	\$115.00
Number Change Charge (per Telephone Number)	\$20.00
Service Connection Charge	\$15.00

\* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

(N)

P.U.C.O. NO. 3

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

(N)

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available for the following classes of service:
  - a. Hotel/motel/hospital service
  - b. Inmate service
  - c. 1+ and 0+ calling
  - d. O-operator assisted calling
  - e. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

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ISSUED: April 13, 2009

EFFECTIVE: May 29, 2009

In Accordance with Case No. 09-318-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Joy Thomas, Assistant Vice President  
Middle Point, Ohio

P.U.C.O. NO. 3

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
  - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
  - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
  - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
  - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

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In Accordance with Case No. 09-318-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Joy Thomas, Assistant Vice President  
Middle Point, Ohio

P.U.C.O. NO. 3

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued) (N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

3. Local Calling for Company Subscribers (Continued)
  - c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
4. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
5. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
6. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.

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Joy Thomas, Assistant Vice President  
Middle Point, Ohio

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P.U.C.O. NO. 3

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

7. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
8. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
9. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
10. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
11. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
12. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

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In Accordance with Case No. 09-318-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Joy Thomas, Assistant Vice President  
Middle Point, Ohio

P.U.C.O. NO. 3

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision 211 Service no later than thirty (30) days after the effective date of its tariff.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the Approved Information and Referral Service Provider. is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.

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ISSUED: April 13, 2009

EFFECTIVE: May 29, 2009

In Accordance with Case No. 09-318-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Joy Thomas, Assistant Vice President  
Middle Point, Ohio



P.U.C.O. NO. 3

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

D. LIABILITY (Continued)

5. The Company will make every effort to route 211 calls to the appropriate Approved Information and Referral Service Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.
2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

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ISSUED: April 13, 2009

EFFECTIVE: May 29, 2009

In Accordance with Case No. 09-318-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Joy Thomas, Assistant Vice President  
Middle Point, Ohio

P.U.C.O. NO. 3

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.
3. The Approved Information and Referral Service Provider shall pay the following nonrecurring charges upon establishment of 211 Service:

Non-Recurring Charges

Central Office Charge	\$115.00
Service Connection Charge	\$ 15.00
Number Change Charge – applicable when the Approved Information and Referral Service Provider makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number basis.	\$ 20.00

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ISSUED: April 13, 2009

EFFECTIVE: May 29, 2009

In Accordance with Case No. 09-318-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Joy Thomas, Assistant Vice President  
Middle Point, Ohio

## SECTION NUMBER 2

## DEFINITIONS

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## APPLICATION OF TARIFF

The definition specified herein apply to the intra-state service and facilities furnished in Ohio by the Telephone Company. This Tariff cancels and supersedes all other exchange service Tariffs or Definitions of the Telephone Company excepting Message Toll Tariffs issued and effective prior to the effective date of this Tariff.

ISSUED: October 16, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1540-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987  
Arlo Pollock, President  
Middle Point, Ohio 45863

---

DEFINITIONS

BASE RATE AREA:

That portion or portions of an exchange area, usually the continuously built-up section surrounding and including the central office or offices, within which any of the regularly offered classes of main station service, except rural service are offered at rates that do not vary with the distance from the central office.

This area may be described in one of the following ways:

1. as the village or city corporate limits
2. as the village or city corporate limits as of a given date
3. by means of a map specifically identifying the area

CIRCUIT:

The term applied to a channel used for the transmission of electrical energy in furnishing telephone service.

CONNECTING COMPANY:

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

EXCHANGE:

The term means a basic unit established for the administration of a telephone service in a specified area which usually embraces a city, town, or village and its environs. It usually consists of one or more central offices together with the associated plant used in furnishing communication service within that area.

EXCHANGE AREA:

Exchange Area denotes the territory included within the boundaries of an exchange as shown on maps on file with the Commission.

---

Issued: February 26, 1975

Effective: March 1, 1975

In accordance with Order No. 72-821-Y, issued by  
The Public Utilities Commission of Ohio, December 23, 1974

Issued by Virgil Thompson, Secretary, Middle Point, Ohio 45863

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DEFINITIONS (continued)

(D)

EXTRA LISTING:

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

INDIVIDUAL LINE:

A central office line designated for the connection of only one main station (Not a PBX Line.)

LOCAL MESSAGES:

A communication between a calling station and any other station within the local service area of the calling station.

LOCAL SERVICE AREA:

The area throughout which communication service is rendered to a calling station without the application of toll charges.

(D)

PARTY LINE:

A central office line designated for the connection of more than one main station.

PREMISES:

The term premises means:

1. The building, or portion or portions of a building used and occupied at one time by the subscriber in the conduct of his business or as a residence.
2. Two or more entire buildings used and occupied solely by the subscriber at one time:

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ISSUED: October 16, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1540-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987  
Arlo Pollock, President  
Middle Point, Ohio 45863

---

DEFINITIONS (Continued)

- a. When (1) such buildings are connected by enclosed, lighted and heated passageways (overhead bridges, subways, or at ground level), or by common basements, permitting access from one building to the other, or (2) there is full access between adjoining buildings by means of doorways or open archways; provided such passageways, basements, doorways and archways are suitable for the routing and proper protection of inside cable or wire type facilities.
- b. When such buildings are not made continuous as specified in 2-a, above, but (1) the airline distance between the building in which the main station, the PBX switchboard, or dial switching equipment is located and each of the other buildings involved is not in excess of one hundred and fifty (150) feet and (2) the subscriber furnishes a "pathway" connecting the buildings which is suitable for the routing, placing, and proper protection of inside cable and wire type facilities, or buried conduit, or a closed trench for buried cable or wire. Where the pathway is overhead, it must be a continuous rigid support, such as to make electrical and mechanical protection of the cable or wire unnecessary.
3. Portions of two or more buildings, used and occupied by the subscriber at one time, (a) where such portions of the buildings are made continuous between the areas used and occupied by the subscriber by means of enclosed, lighted and heated passageways (overhead bridges, subways, or at ground level), or by a common basement used and occupied solely by the subscriber, or (b) where there is full access by means of doorways or open archways between the areas used and occupied by the subscribers in adjoining buildings; provided such passageways, basements, doorways and archways are suitable for the routing and proper protection of inside cable or wire type facilities.

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ISSUED: October 16, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1540-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987  
Arlo Pollock, President  
Middle Point, Ohio 45863

---

DEFINITIONS (Continued)

(D)

PRIVATE BRANCH EXCHANGE TRUNKS

1. An Access Line connecting the PBX system with a central office.

(T)

(D)

(D)

(D)

PUBLIC TELEPHONE:

An exchange station, either attended or equipped with a coin collecting device provided by the Telephone Company at its own discretion for the use of the general public.

RURAL LINE SERVICE:

A type of exchange service generally available to subscribers outside the base rate area but within the exchange area. The number of main stations connected to a rural line will be determined by the Telephone Company from time to time, but in no event will the number of main stations so connected be more than five (5). Where the Exchange Rate Tariff for any exchange provides that the maximum number of main stations which can be so connected is less than five (5), the provision of such Exchange Rate Tariff will apply.

---

ISSUED: October 16, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1540-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987  
Arlo Pollock, President  
Middle Point, Ohio 45863

THE MIDDLE POINT HOME TELEPHONE COMPANY

SECTION NO. 2  
FIRST REVISED SHEET NO. 6  
CANCELS  
ORIGINAL SHEET NO. 6

P. U. C. O. NO. 3

DEFINITIONS (Continued)

SUBSCRIBER:

Subscriber or customer means any person, firm, partnership, corporation, municipality, cooperative organization, governmental agency, etc., which contracts for telephone utility.

TELEPHONE SERVICE:

Telephone service means any communication service whereby voice communication, through the use of electricity by the transmitting and receiving apparatus, is the principal intended use thereof and shall include all telephone lines, facilities, or systems used in the rendition of such service.

(D)

(D)

(D)

a.

(D)

b.

(D)

TOLL MESSAGE:

A message from a calling station located in a different local service area for which a message charge is made.

ISSUED: October 16, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1540-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987  
Arlo Pollock, President  
Middle Point, Ohio 45863



P.U.C.O. NO. 3

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**SECTION NUMBER 3**  
**GENERAL RULES AND REGULATIONS**

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**APPLICATION OF RULES AND REGULATIONS**

The Rules and Regulations specified herein are in addition to those contained in the Tariff of Definitions, General Exchange Tariffs, and the Message Toll Telephone Tariffs. They apply to the intrastate service and the subscribers to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege of canceling the contract and discontinuing the Furnishing of Service.

In the event of conflict between any rate, rules, regulations or provision contained in these General Rules and Regulations and any rate, rule, regulation, or provisions contained in the Tariff of Definitions, General Tariffs, or the Message Toll Telephone Tariff, the rate, rule, regulation, or provision contained in the specific Tariffs shall prevail.

These Tariffs of Rules and Regulations cancel and supersede all other exchange service Tariffs or General Rules and Regulations excepting Message Toll Tariffs issued and effective prior to the effective date of this tariff.

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Issued: January 11, 2008

Effective: February 26, 2008

In Accordance with Case No. 08-0025-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Joy Thomas, Assistant Vice President  
Middle Point, Ohio 45863

P.U.C.O. NO. 3

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GENERAL RULES AND REGULATIONS

(D)

ESTABLISHMENT AND FURNISHING OF SERVICE

(D)

1. Application and Cancellation of Service

- a. The Telephone Company requires an application for service to be made and said application for service is to be made in writing on a form supplied by it. When an application for service is cancelled before service is established, the applicant or subscriber will be required to reimburse the Telephone Company for all expenses incurred in connection with the application for service and the installation of facilities before notice of cancellation is received, such charge, however, not to exceed all charges which would apply if the work had been completed and the service established, i.e., all applicable service, connection, non-recurring and termination charges.
- b. When requests for additions, rearrangements, relocations, or modifications of service are cancelled before the work involved has been completed, the subscriber will be required to reimburse the Telephone Company for all expenses incurred in connection with the handling of the request before notice of cancellation is received, such charge, however, not to exceed all charges which would apply if the work involved in complying with the request had been completed, i.e., all applicable service connection, change, non-recurring, and termination charges.
- c. Any change in rates or regulations authorized by the Public Utilities Commission of Ohio, effects a modification of all contracts for service to that extent, without further notice.
- d. Where any applicant has an outstanding account with the Telephone Company, the Telephone Company reserves the right to reject application for service until the amount due shall have been paid in full.

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Issued: January 11, 2008

Effective: February 26, 2008

In Accordance with Case No. 08-0025-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Joy Thomas, Assistant Vice President  
Middle Point, Ohio 45863

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GENERAL RULES AND REGULATIONS (continued)

2. Telephone Numbers

The subscriber has no property rights in the telephone number, and the Telephone Company may change any number at any time whenever it deems it advisable in the conduct of its business.

3. The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring and equipment; and the subscriber agrees to pay the Company's current charges, if any, for such changes.

4. Responsibility of Subscriber for Payment

The subscriber is required to pay all charges for exchange services and facilities, for toll messages in accordance with provisions contained elsewhere in these Tariffs. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Delayed Payment Charges

None

6. Maintenance and Repair

(T)

The Telephone Company undertakes to maintain and repair the facilities which it furnishes to subscribers. Effective January 1, 1987 the subscriber assumed financial responsibility for Installation and Maintenance of Simple and Complex Inside Wire.

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ISSUED: April 6, 1987

EFFECTIVE: January 1, 1987

IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Arlo Pollock, President  
Middle Point, Ohio 45863

P.U.C.O. NO. 3

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7. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay all or a reasonable proportion of such costs. If a charge is made, the ownership of all materials and equipment used shall remain with the Telephone Company.

B. Deposits

(T)

When the Company assesses a deposit, it will do so based upon a statewide average monthly bill in accordance with the MTSS.

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Issued: January 11, 2008

Effective: February 26, 2008

In Accordance with Case No. 08-0025-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Joy Thomas, Assistant Vice President  
Middle Point, Ohio 45863

P.U.C.O. NO. 3

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GENERAL RULES AND REGULATIONS (Continued)

C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

(D)

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits, equipment, etc.

2. Directory Errors and Omissions

The Telephone Company will not be a party to controversies arising between subscribers or others as a result of listings published in its directories.

(T)

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Issued: January 11, 2008

Effective: February 26, 2008

In Accordance with Case No. 08-0025-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Joy Thomas, Assistant Vice President  
Middle Point, Ohio 45863

P.U.C.O. NO. 3

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GENERAL RULES AND REGULATIONS (Continued)

C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

3. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communication between patrons. If because of the transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved; and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between the subscribers because of errors.

4. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connection to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the connecting company.

5. The Telephone Company shall exercise due care in connection with all work done on the subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's instruments or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company

(D)

P.U.C.O. NO. 3

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GENERAL RULES AND REGULATIONS (Continued)

D. PAYMENT FOR SERVICE AND FACILITIES

1. The Telephone Company will endeavor to mail its bills for telephone service on or before the same date each month. A subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due. Bills are payable at the office of the Telephone Company or any agency authorized by the Telephone Company to receive such payments. (T)
2. The failure of the customer to promptly pay a delinquent bill (regular billing or special toll billings) may subject the customer's service to either temporary suspension or discontinuance of service. (T)
3. Each month shall be considered to have thirty (30) days for the purpose of computing charges, and shall be the basis for computing fractional portions of monthly billing, pro rata charges and adjustments to customer accounts.
4. Failure to receive a bill will not exempt a subscriber from payment of any sum or sums due the Company.
5. If a temporarily suspended service is reconnected prior to the completion of an order to discontinue the service, the Telephone Company will give a pro-rata credit for the entire period of time the service was temporarily suspended; except, in the case where service is reconnected within the day after the day it was temporarily suspended, no credit will be given. Subsequent to the completion of an order to discontinue a customer's telephone service, the Telephone Company will reestablish

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Issued: January 11, 2008

Effective: February 26, 2008

In Accordance with Case No. 08-0025-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Joy Thomas, Assistant Vice President  
Middle Point, Ohio 45863

P. U. C. O. NO. 3

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GENERAL RULES AND REGULATIONS (continued)

the service only on the basis of a new application for service; in such case, the restoral of service charge is not applicable."

E. TELEPHONE DIRECTORIES

1. Distribution

The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

2. Ownership and Use

Directories furnished without charge to subscribers are the property of the Telephone Company, and are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request or when new directories are issued. Subscribers must not deface or mutilate directories. No binder, holder, auxiliary cover, or any other device or gadget except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

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Issued: February 26, 1975

Effective: March 1, 1975

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Issued by Virgil Thompson, Secretary, Middle Point, Ohio 45863



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GENERAL RULES AND REGULATIONS (continued)

F. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Equipment and lines, other than inside wiring, furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises during normal company working hours (except where a mutually agreeable time has been prearranged) for the purpose of installing, inspecting, maintaining or repairing the equipment and lines, other than inside wiring, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. The Company's agent will upon request, show his credentials or emblems of authority and state the reasons for requesting access to the customer's premises.

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees, to the public or to property, the Telephone Company may refuse to install and maintain such service, and if such service is furnished, may require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Authorized Attachments or Connections

Subscriber-provided equipment and facilities will be attached to or connected with facilities furnished by the Telephone Company, subject to the provisions set forth under SECTION NO. 7 of this Tariff entitled "CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS".

3. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only

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ISSUED: October 16, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1540-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987  
Arlo Pollock, President  
Middle Point, Ohio 45863

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GENERAL RULES AND REGULATIONS (continued)

for use by the subscriber, his family, employees, or persons residing in the subscriber's household as a member of the family unit. The Telephone Company has the right to refuse to install subscriber service or permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. (At such locations, however, service may be installed, provided the instrument is so located that it is not accessible to public use.)

4. Tampering with Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulating, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment for the charges applicable to the service rendered.

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Issued: February 26, 1975      Effective: March 1, 1975

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The Public Utilities Commission of Ohio, December 23, 1974

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P.U.C.O. NO. 3

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GENERAL RULES AND REGULATIONS (Continued)

F. USE OF SERVICE AND FACILITIES (Continued)

5. Abuse or Fraudulent Use of Service

The Telephone Company reserves the right to discontinue or deny service because of the misuse or the fraudulent use of service. Misuse or fraudulent use of service includes the use of service or facilities of the Telephone Company to transmit a message, or to locate a person, or otherwise to give or to obtain information without the payment of a message toll charge.

(D)

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Joy Thomas, Assistant Vice President  
Middle Point, Ohio 45863

P.U.C.O. NO. 3

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GENERAL RULES AND REGULATIONS (Continued)

G. Denial or Disconnection of Local and Toll Service

(D)

1. The Telephone Company shall respond promptly to customer inquiries pertaining to charges for toll service, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry.
2. Disconnection of a customer's toll service for nonpayment of toll charges shall be accomplished through universal toll blocking, offered to all toll service providers on a nondiscriminatory basis. Toll disconnection service shall be provided as follows:

	<u>Non-Recurring Charge</u>
Universal Toll Blocking	\$5.00/Customer Disconnected

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Issued: January 11, 2008

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In Accordance with Case No. 08-0025-TP-ATA  
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Joy Thomas, Assistant Vice President  
Middle Point, Ohio 45863

P.U.C.O. NO. 3

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GENERAL RULES AND REGULATIONS (Continued)

G. Denial or Disconnection of Local and Toll Service (Continued)

4. Toll Blocking Policy

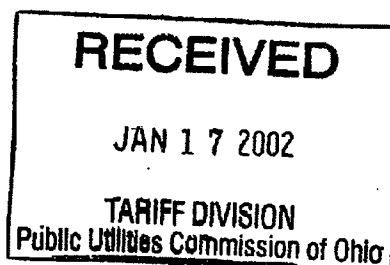
(T)

Middle Point Home Telephone Company when acting on behalf of an IXC, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Middle Point Home Telephone Company may furnish credit information, acquired from the Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

All forms of toll blocking services offered by Middle Point Home Telephone Company to toll service providers must be provided on a nondiscriminatory basis to all toll providers, regardless of whether the Company has established a billing and collection agreement with the toll provider. Any charges for toll blocking services offered by the Company must be set forth in a Commission-approved tariff.

Upon payment by the customer of all past due toll debt to the IXC, or to Middle Point Home Telephone Company acting on behalf of an IXC, the Company will lift the block and all 1+ dialing capabilities including 10-XXX, will be restored.



Issued: January 17, 2002

Effective: January 17, 2002

In Accordance with Case No. 00-1265-TP-ORD,  
Issued by the Public Utilities Commission of Ohio  
Ronald Long, General Manager  
Middle Point, Ohio 45863

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GENERAL RULES AND REGULATIONS (Continued)

H. 900 SERVICES CALL BLOCKING

1. Description

900 services call blocking is an optional service providing residential and nonresidential customers with the capability to block the origination of direct dialed calls to all 900 services.

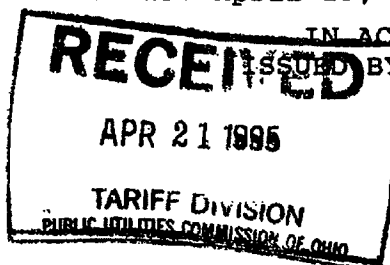
2. Regulations

- (a) LEC-provided blocking of 900 services shall be provided where technologically feasible.
- (b) 900 services blocking is to be offered to residential customers at no charge for initial requests.
- (c) 900 service blocking is to be provided to nonresidential customers, free of charge, on a one-time basis, during a 60-day period after the inception of service.
- (d) Charges associated with nonresidential customers' initial requests (after the sixty-day free enrollment period has expired) and subsequent requests, and residential customers' subsequent requests, for 900 services blocking will not exceed the company's service order charge.
- (e) Residential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block services at a previous location at no charge.
- (f) Nonresidential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge during a 60-day period after the inception of service, even if they exercised an option to block 900 services at a previous location at no charge.
- (g) Customers may elect to remove 900 services blocking free of charge. Requests by customers to remove 900 services blocking must be in writing.

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ISSUED: April 19, 1995

EFFECTIVE: April 26, 1995



IN ACCORDANCE WITH CASE NO. 94-1648-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Arlo Pollock, President  
Middle Point, OH 45863

THE MIDDLE POINT HOME TELEPHONE COMPANY

SECTION NO. 4  
FIRST REVISED SHEET NO. 1  
CANCELS  
ORIGINAL SHEET NO. 1

P. U. C. O. NO. 3

SECTION NUMBER 4  
GENERAL EXCHANGE TARIFF

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APPLICATION OF TARIFFS

These Tariffs apply to the General Exchange Telephone Service of the Telephone Company in Ohio. In the event of conflict between any rate, rule, regulations, or provision contained in these General Exchange Tariffs and any rate, rule, regulation, or provision contained in the Local Service Tariff, the rate, rule, regulation, or provision in the Local Service Tariff shall apply.

The provision of services and facilities, as provided herein, is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to, or supplemented by superseding issues are hereby made a part of these General Service Tariffs.

Provisions contained within these General Service Tariffs relating to particular types or character of telephone service shall constitute an obligation on the Telephone Company to furnish that particular type or character of telephone service only if and when the Telephone Company has filed with the Public Utilities Commission of Ohio a rate or charge covering that particular type of service.

ISSUED: October 16, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1540-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987  
Arlo Pollock, President  
Middle Point, Ohio 45863

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GENERAL EXCHANGE TARIFF (continued)

These tariffs cancel and supersede all other Exchanges Service Tariffs or General Service Tariffs of the Telephone Company, excepting Message Toll Tariffs, issued and effective prior to the effective date of these Tariffs.

APPLICATION OF BUSINESS AND RESIDENCE RATES

A. Business Rates

Service is classified and charged for as business service at all business locations and at all other locations where the use is primarily or substantially of a business, professional, institutional, or occupational nature or where a business listing is furnished.

1. In offices, stores, shops, factories, and all other places of a strictly business nature.
2. In boarding houses (Residence rates apply in private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscribers' use, and elsewhere in rooming and boarding houses which are not advertising as a place of business.), offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs; public, private or parochial schools or colleges, hospitals, libraries, and other similar institutions.
3. At residence locations when the subscriber has no regular business telephone, and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered substantially of a business nature, which fact might be indicated by advertising, either by business cards, newspapers, handbills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals, when, in compliance with the law or established custom, business places are ordinarily closed.

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Issued : February 26, 1975

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In accordance with Order No. 72-821-Y issued by  
The Public Utilities Commission of Ohio, December 23, 1974

Issued by Virgil Thompson, Secretary, Middle Point, Ohio 45863



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GENERAL EXCHANGE TARIFF (continued)

4. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
5. In any location where such location and expected usage of the service indicates a business.

B. Residence Rates

Service is classified and charged for as residence service:

1. At all residence where the primary use of the service is of a social or domestic nature and where the business use, if any, is merely incidental.
2. In churches, provided the use of the service is confined to the activities of the particular church subscribing for the service. Where residence service is furnished to a church or clergyman, it will be furnished only on an individual line or private branch exchange basis if the service is located in the church or if in the residence of a clergyman but listed in the name of the church.
3. Residence telephones are installed with the understanding that they will be used for normal social or domestic purposes.

A residence telephone will be changed to business service if used primarily or substantially for business purposes, or if the residence telephone number is advertised in connection with the sale of products or services, and the subscriber has no business service elsewhere.

BOUNDARIES

This Company complies in the rules and regulations set forth in Exhibit A entitled "Boundaries" of the Public Utilities Commission of Ohio's code of Rules and Regulations, Section 21.06, Session Order No. 348.

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Issued : February 26, 1975

Effective : March 1, 1975

In accordance with Order No. 72-821-Y issued by  
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Issued by Virgil Thompson, Secretary, Middle Point, Ohio 45863

THE MIDDLE POINT HOME TELEPHONE COMPANY

SECTION NO. 4  
FIRST REVISED SHEET NO. 4  
CANCELS  
ORIGINAL SHEET NO. 4

P. U. C. O. NO. 3

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DELETE TOTAL PAGE

RESERVE FOR FUTURE USE

ISSUED: October 16, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1540-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987  
Arlo Pollock, President  
Middle Point, Ohio 45863

THE MIDDLE POINT HOME TELEPHONE COMPANY  
Middle Point, Ohio

SECTION NO. 4  
ORIGINAL SHEET NO. 5

P. U. C. O. NO. 3

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GENERAL EXCHANGE TARIFFS (continued)

----- Reserved for future use ----

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Issued: February 26, 1975      Effective: March 1, 1975

In accordance with Order No. 72-821-Y issued by  
The Public Utilities Commission of Ohio, December 23, 1974

Issued by Virgil Thompson, Secretary, Middle Point, Ohio 45863

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GENERAL EXCHANGE TARIFF (continued)

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

A. General

Where facilities constructed on private right of way are used as a part of the Telephone Company's general distributing plant, the regulations and construction charges to be applied shall be those specified for the construction of facilities on public highways, but when not so used, the regulations and construction charges to be applied shall be those specified for the construction of entrance facilities.

B. Extension of Facilities

For extensions required either within or outside the base rate area where the proposed service is temporary and the plant to be put in place would not all be of value to the Telephone Company in the general conduct of its business upon discontinuance of that service, the customer shall be charged the estimated cost of construction and removal of the plant (including circuits, pole line or conduit as required) which is not of value to the Telephone Company, less the estimated immediate net recovery value of the material used.

If it is necessary to use private right of way and this cannot be obtained by the Telephone Company without expense to it, the subscriber shall obtain or pay the expense of obtaining the required right of way.

C. Underground Construction

Where aerial facilities are being used to provide service to a subscriber's location and the subscriber requests that facilities be placed underground, the change from aerial to underground will be made at an installation charge equal to the estimated cost of installing the underground facilities and removing the aerial facilities, less the immediate net recovery value of the aerial facilities displaced.

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Issued: February 26, 1975

Effective: March 1, 1975

In accordance with Order No. 72-821-Y issued by  
The Public Utilities Commission of Ohio, December 23, 1974  
Issued by Virgil Thompson, Secretary, Middle Point, Ohio 45863

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GENERAL EXCHANGE TARIFF (Continued)

In case of a new installation where aerial entrance would normally be employed and the subscriber requests underground entrance, the subscriber shall pay the difference between the estimated costs of aerial and underground entrance.

When the subscriber requests that facilities be placed underground, the subscriber shall dig and backfill any and all trench or trenches necessary at his own expense.

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D.

(D)

CONSTRUCTION CHARGES ON PRIVATE RIGHT OF WAY

Where permanent construction is provided in territory where no Company-owned facilities are available, the type and route deemed most practicable by the company will be used. The applicant may be required to obtain the necessary right of way and pay the expense (or rental) incurred in securing and retaining it. The Company will furnish, place, own, and maintain or replace the wire circuits needed to provide multi-party line rural service.

ISSUED: October 16, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1540-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987  
Arlo Pollock, President  
Middle Point, Ohio 45863

THE MIDDLE POINT HOME TELEPHONE COMPANY

SECTION NO. 4  
FIRST REVISED SHEET NO. 8  
CANCELS  
ORIGINAL SHEET NO. 8

P. U. C. O. NO. 3

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GENERAL EXCHANGE TARIFF (Continued)

The Company will also furnish, place, own and maintain or replace five poles with fixtures, per applicant to be served by the extension, where they are to be used as a part of the general distribution system; and one pole with fixtures where it is not to be so used, but is needed to serve an individual applicant. Such poles and fixtures as are to be used as a part of the general distribution system shall be furnished and placed in accordance with requirements of the Company and by, or at the expense of all applicants to be served by the extension; and will be owned, and maintained or replaced by the Company. Such poles and fixtures as are not to be used as part of the general distribution system shall be owned by the applicant; and shall be furnished, placed and maintained or replaced in accordance with the requirements of the Company and by him or at its option, by the Company at his expense.

CONSTRUCTION CHARGES ON PUBLIC RIGHT-OF-WAY

This Telephone Company complies with the rules and regulations concerning excess construction charges applicable to certain line extensions of the Telephone Company on the public highway as set forth in the Public Utilities Commission of Ohio's Administrative Order Number 154.

(D)

ISSUED: October 16, 1987

EFFECTIVE: November 1, 1987

IN ACCORDANCE WITH ORDER NO. 87-1540-TP-ATA  
SIGNED BY THE PUBLIC UTILITIES COMMISSION OF OHIO October 6, 1987  
Arlo Pollock, President  
Middle Point, Ohio 45863

THE MIDDLE POINT HOME TELEPHONE COMPANY

SECTION NO. 4

THIRD REVISED SHEET NO. 9

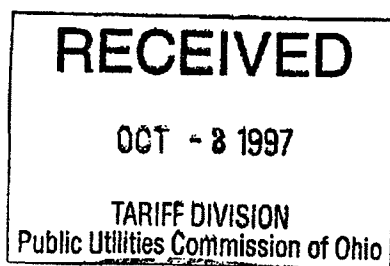
CANCELS SECOND REVISED SHEET NO. 9

P.U.C.O. NO. 3

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GENERAL EXCHANGE TARIFF (continued)

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Issued: October 3, 1997

Effective: October 7, 1997

IN ACCORDANCE WITH CASE NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Arlo Pollock, President  
Middle Point, Ohio 45863

THE MIDDLE POINT HOME TELEPHONE COMPANY

SECTION NO. 4  
FIRST REVISED SHEET NO. 10  
CANCELS ORIGINAL SHEET NO. 10

P.U.C.O. NO. 3

(D)

(D)

#### SPECIAL SERVICES AND FACILITIES

Special services and facilities not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for, or contemplated by the tariff schedules of the Telephone company, may be furnished or leased pursuant to special contract for such special services or facilities for such periods as may be agreed upon, provided such services or facilities or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company.

Issued: April 8, 1997  
**RECEIVED**

Effective: April 15, 1997

IN ACCORDANCE WITH CASE NO. 96-1310-TP-COI  
APR - 8 1997 ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Arlo Pollock, President  
Middle Point, Ohio 45863

TARIFF DIVISION  
Public Utilities Commission of Ohio



P.U.C.O. NO. 3

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GENERAL EXCHANGE TARIFF (continued)

In the event such special services or facilities or the use made thereof interferes with the furnishing of telephone service by the Company, the Telephone Company may terminate such contract and cease to furnish such special services after thirty days written notice to the subscriber.

TELEPHONE DIRECTORY LISTINGS

A. General Regulations

1. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.
2. The alphabetical list of names of subscribers is designated solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscribers' service. Special arrangements of names are not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.

The Telephone Company reserves the right to limit the length of any listing in the directory; and to use abbreviations where in its judgment the clearness of the listing or the identification of the subscriber is not thereby impaired.

3. Names in directory listings shall be limited to the following:
  - a. In connection with residence service:
    1. the individual name of the subscriber, or
    2. the individual name of a member of the subscriber's immediate family
  - b. In connection with business service:
    1. the listing must be in the name of the individual, partnership, corporation, firm, association, institution, etc., to whom service is

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Issued: February 26, 1975

Effective: March 1, 1975

In accordance with Order No. 72-821-Y issued by  
The Public Utilities Commission of Ohio, December 23, 1974

Issued by Virgil Thompson, Secretary, Middle Point, Ohio 45863

P. U. C. O. NO. 3

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GENERAL EXCHANGE TARIFF (continued)

furnished. Additional listings may be provided for in the name of a member, officer, employee, or representative, thereof, who is authorized to represent said individual, partnership, corporation, firm, association, or institution, or, the name of another business which the customer represents, controls, or owns.

2. The names of departments when such listings are deemed necessary for the efficient use of the service.
4. Whenever any question arises as to the right of a customer (1) to list the names of a business which he claims he is authorized to represent or (2) to use a listing which includes the trade name of another, the Telephone Company is privileged to require the customer to secure from the owner of such name, written authority to so use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listing and is privileged to refuse to accept or to delete such listings where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner to the Telephone Company.
5. Primary Listings
  - a. One listing without charge, termed the primary listing is provided as follows:
    1. For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.
    2. For each semi-public service.
    3. For each joint user.

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The Public Utilities Commission of Ohio, December 23, 1974

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GENERAL EXCHANGE TARIFF (continued)

B. Additional Directory Listings

1. Business additional directory listings may be the names of partners or members of the firm, if the subscriber or joint user is a firm; the names of officers of the corporation, if the subscriber or joint user is a corporation; and for any business establishment, the names of associates or employees of the subscriber or joint user. No other class of listings, such as service, agency, commodity, etc., will be accepted.
2. Additional directory listings may be the names of members of the subscriber's immediate family.
3. In connection with semi-public telephone service, additional directory listings are allowed at additional listing rates in the names of permanent guests or tenants at that location. Additional directory listing rates in connection with semi-public stations are furnished under the same regulation as specified in paragraph one (1) above.
4. Ordinarily, all additional directory listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company, it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of a PBX station, or extension station, installed on premises of the subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.
5. Additional directory listings are furnished at the rate quoted in the local exchange service tariffs.

C. Duplicate and Cross Reference Listings

1. Duplicate listings, i.e., listing of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names are permitted, when,

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P. U. C. O. NO. 3

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GENERAL EXCHANGE TARIFF (continued)

in the opinion of the Telephone Company, they are necessary for the proper identification of the subscriber and are not so desired to secure preferential position in the directory for advertising purposes.

2. Cross reference listings are permitted when their use will facilitate in handling telephone calls.
3. The additional directory listing rate applies for each duplicate or cross reference listing.

D. Alternate Listings

The additional directory listing rate applies to business and residence alternate listings, depending on the classification of the regular listing under which the alternate listing is to appear. However, should an alternate listing follow two or more regular listings of the same subscriber which are in alphabetical sequence and one of these regular listings takes the classification of business, the business listing rate is applicable to the alternate listing.

E. Foreign Listings

1. Foreign listings, i.e., listing of subscribers located in an exchange other than that in which the listed service is furnished, are permitted. Charges for foreign listings are payable in advance for the period for which the directory is issued.
2. The additional directory listing rate applies to each foreign listing.

F. Temporary Tenant Listings

1. Residence subscribers who lease their premises for periods of less than one year and request the Telephone Company to render service to their tenant without change in contract may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time.
2. All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment of all charges.

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P. U. C. O. NO. 3

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GENERAL EXCHANGE TARIFF (continued)

3. The additional directory listing rate applies for each temporary tenant listing.

G. Office Hour Listings

Listing of office hours or other information which is not required in order to efficiently handle telephone traffic is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listings, may obtain same by paying the rate for the additional directory listing. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory, at additional directory listing rates, whenever night connections are provided.

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MIDDLE POINT HOME TELEPHONE COMPANY

SECTION NO. 5  
SECOND REVISED SHEET NO. 1  
CANCELS  
FIRST REVISED SHEET NO. 1

P. U. C. O. NO. 3  
CONCURRING TARIFF

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GENERAL REGULATIONS

CONCURRENCE WITH TARIFFS OF UNITED TELEPHONE COMPANY OF OHIO

The Middle Point Home Telephone Company (Telephone Company), a Secondary Exchange Carrier (SEC) under the provisions of the Originating Responsibility - Secondary Carrier Option (ORP-SCO) intraLATA toll compensation arrangement, hereby asserts to, adopts, and concurs in the following tariffs of its designated Primary Exchange Carrier (PEC), United Telephone Company of Ohio as filed with the Public Utilities Commission of Ohio and as such now exists, or as they may be revised, added to, or supplemented, insofar as the same relate to service jointly rendered by the Telephone Company and United Telephone Company of Ohio, including such service as may be participated in by one or more other connecting companies, and insofar as the same are not in conflict with the provisions of the tariffs of the Telephone Company:

1. Private Line Service Tariff (PL)
2. Foreign Exchange Service Tariff (FX)
3. Message Toll Telephone Service (MTS)
4. Wide Area Telephone Service (WATS)

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ISSUED: September 12, 1990

EFFECTIVE: October 1, 1990

IN ACCORDANCE WITH ORDER NO. 83-464-TP-COI (Subfile C)  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Arlo Pollock, President  
Middle Point, Ohio 45863

THE MIDDLE POINT HOME TELEPHONE COMPANY      SECTION NO. 5  
THIRD REVISED SHEET NO. 2  
CANCELS SECOND REVISED SHEET NO. 2

CONCURRING TARIFF  
P.U.C.O. NO. 3

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Telecommunications Service Priority (TSP) System

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

The Middle Point Home Telephone Company (LEC) does mirror the National Exchange Carriers Association (NECA) interstate rates for the intrastate jurisdiction. Regulations, rates and charges are specified in NECA Tariff - (FCC No. 5, Access Service Tariff, Section 13.3.3).

ISSUED: DEC. 02, 1990

EFFECTIVE: SEPT. 10, 1990

IN ACCORDANCE WITH ORDER NO. 90-1514-TP-UNC  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO 11-19-90

RECEIVED

DEC - 6 1990

Arlo Pollock, President  
Middle Point, Ohio 45863

STATEMENT

Pursuant to the Commission directive, United Telephone Company of Ohio did file an Intrastate Toll Service Tariff which became effective May 1, 1987.

The filing of the Intrastate Toll Service Tariff by United Telephone Company of Ohio setting forth Company specific toll rates as of May 1, 1987 did result in a discrepancy between the tariffed and the billed rates for this Local Exchange Carrier. Historically this Local Exchange Carrier concurred in the Ohio Bell Telephone Company Message Toll Telephone Service Tariff on file with the Public Utilities Commission of Ohio.

To correct the unintentional discrepancy, this Local Exchange Carrier respectfully requests that the Public Utilities Commission of Ohio approve the revised tariff sheets that assent to, adopt and concur in the Message Toll Telephone Service Tariff filed with The Public Utilities Commission of Ohio by the United Telephone Company of Ohio.



P. U. C. O. NO. 3

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COMMUNITY FIRE REPORTING SERVICE

GENERAL REGULATIONS

- A. Community Fire Reporting Service provides for fire reporting by dialing the listed Fire Department number. The ringing of the listed fire alarm line number will in turn activate or ring on all telephones connected to this line. The calling party holds the connection until the alarm is answered.
- B. In the event that a fireman's line is busy, the line receives a warning tone to indicate an alarm is in progress and when busy connection is released, the line is connected to the alarm circuit for ringing and/or talking.
- C. After the alarm information is passed, the calling party may release, but the common talk circuit is held until the last fire alarm telephone disconnects. Telephones connected for fire alarm answering may also originate an alarm.

REGULATIONS.

- A. Rates and changes applicable to Community Fire Reporting Service are found in Section No. 1, Original Sheet No. 7 of this Tariff.
- B. All members of a community fire department who are to receive fire calls must have a regular subscriber service.
- C. An answering service in the fire headquarters may be established for answering only, at the regular established rates for this service.
- D. The Telephone Company makes no guarantee and assumes no liability directly or indirectly, for damages, except for allowance for interruption of service as specified in the Telephone Company's tariffs, to the city, the public, or any member thereof, arising from or aggravated by failure in the use, operation and maintenance of Community Fire Reporting Service and associated facilities. The subscriber to this service, the municipality, agrees fully and completely to indemnify and save harmless the Telephone Company, its successors and assigns, from and against any and all claims, losses, damages, suits or liabilities arising out of the furnishing or failure to furnish Community Fire Reporting Service and facilities, including without limitation, any claim, loss, damage, suit or liability involving damage to or destruction of property or personal injury to or death of any person, or persons which arises, or is claimed to arise, directly or indirectly with or without negligence, out of the use, maintenance, operation, failure of operation, or malfunction of the Community Fire Reporting Service and associated facilities.

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Issued : February 26, 1975

Effective : March 1, 1975

In accordance with Order No. 72-821-Y issued by  
The Public Utilities Commission of Ohio, December 23, 1974  
Issued by Virgil Thompson, Secretary, Middle Point, Ohio 45863

P. U. C. O. NO. 3  
CONNECTION WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERSI. CUSTOMER PREMISES INSIDE WIRE

(N)

A. General

1. Installation and maintenance of customer premises (N) inside wire associated with residence and non-residence single line exchange services, excluding semi-public service, connecting to single line sets are the financial responsibility of the customer.
2. Customer premises inside wire is defined as wire (N) (including entrance bridges, connectors, blocks, and jacks) within a customer's premises that extends between the termination of the exchange access line at the network interface and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the exchange access line.
3. The network interface may be installed on the (N) customer's premises at a location determined by the Telephone Company which is accessible to the customer. The normal location of the network interface would be in close proximity of or in conjunction with the protector or equivalent where the Telephone Company facilities enter the Customer's premises.  
  
The Telephone Company will not charge for the network interface device. The only charges that apply when a customer has the Telephone Company come to their premises for the purpose of installing a network interface device are the appropriate service connection charges.
4. Customer premises inside wiring must be installed in (N) accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

ISSUED: April 6, 1987

EFFECTIVE: January 1, 1987

IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Arlo Pollock, President  
Middle Point, Ohio 45863

P. U. C. O. NO. 3  
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERSI. CUSTOMER PREMISES INSIDE WIRE (continued)B. Responsibility of the Customer

1. In the event that the customer provides, installs and (N) maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or third persons caused by the actions or omission of the customer or the customer's agents or representative. The customer will save the Telephone Company harmless from any and all liability, claims, or damage arising out of the provision, installation or maintenance of customer premises inside wire by the customer or the customer's representatives or agents.
2. In those instances where the Telephone Company makes a (N) repair visit to the customer's premises and the service difficulty or trouble results from customer premises inside wire provided, installed or maintained by the customer that is not in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations for such service wire, the customer is responsible for the payment of a service order charge, and a premise visit charge.

C. Responsibility of the Telephone Company

1. The Telephone Company will make available to customers (N) installation guidelines for provision or installation of customer premises inside wire. These guidelines will be available at the Telephone Company office.
2. Subject to the provision of the General Rules and (N) Regulations, Section 3 of this tariff, the Telephone Company will, upon the customer's request, maintain customer premises inside wire and standard jacks, provided or installed by the customer which are in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations on a detariffed agreement.

ISSUED: April 6, 1987

EFFECTIVE: January 1, 1987

IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Arlo Pollock, President  
Middle Point, Ohio 45863

P. U. C. O. NO. 3  
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

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D. Violation of Regulations

Where customer premises inside wire provided, installed, or (N) maintained by the customer is in violation of any of the regulations of this Section ~~6~~,<sup>7</sup> the Telephone Company will take such immediate action as necessary for the protection of the telecommunications network and Telephone Company employees, and will promptly notify the customer of the violation. The customer shall discontinue such use of the premises inside wire or correct the violation and shall confirm in writing to the telephone company within ten days, following the receipt of written notice from the Telephone Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation or to give the required written confirmation to the Telephone Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provision of this tariff.

ISSUED: April 6, 1987

EFFECTIVE: January 1, 1987

IN ACCORDANCE WITH ORDER NO.86-927-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Arlo Pollock, President  
Middle Point, Ohio 45863

P. U. C. O. NO. 3  
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

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II. CUSTOMER OWNED AND PROVIDED EQUIPMENT

- A. Subscriber-provided terminal equipment and communications (N) systems may be used with the facilities furnished by the telephone company for exchange and long distance message telecommunications service as specified in this section.
- B. Customer owned and provided terminal equipment will be (N) allowed to be connected to facilities furnished by the Telephone Company in accordance with the FCC Docket 19528 (Registration Program). Providing the customer, at the option of the Telephone Company: (a) notifies the Telephone Company of the intent to connect terminal equipment, (b) provides the Telephone Company with the make, model and FCC registration number and ringer equivalence rating of the terminal equipment.
- C. Terminal equipment which is not in conformance with the FCC (N) Registration Program may not be attached to the facilities of the Telephone Company without the use of either a Telephone Company provided or customer provided interconnection device. The interconnection device must also be in conformance with the Registration Program.
- D. A visitation or maintenance charge will apply when a service (N) difficulty or trouble report requires a visit by the Telephone Company to the customer premises, at which Terminal Equipment and Inside Wiring is connected to Telephone Company facilities, to determine that the difficulty or trouble is not the result or failure of Telephone Company facilities. The charge will be based on the actual cost of the visit as determined by the direct labor time, indirect labor time, equipment and materials required.

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ISSUED: April 6, 1987

EFFECTIVE: January 1, 1987

IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Arlo Pollock, President  
Middle Point, Ohio 45863

GENERAL EXCHANGE SERVICE TARIFFS  
P.U.C.O. No. 3

A. IntraLATA Presubscription

(N)

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective August 8, 1997.

2. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice for each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

(N)

RECEIVED  
ISSUED: June 26, 1997

JUN 26 1997

TARIFF DIVISION  
Public Utilities Commission of Ohio

EFFECTIVE: August 8, 1997

IN ACCORDANCE WITH CASE NO. 96-1323-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Ronald Long, General Manager  
Middle Point, Ohio

GENERAL EXCHANGE SERVICE TARIFFS  
P.U.C.O. No. 3

A. IntraLATA Presubscription (continued)

3. Rules and Regulations (continued)

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription. (N)

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

4. IntraLATA Presubscription Customer Notices

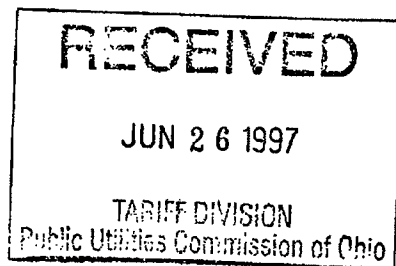
The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA Presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is (N)



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EFFECTIVE: August 8, 1997

IN ACCORDANCE WITH CASE NO. 96-1323-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Ronald Long, General Manager  
Middle Point, Ohio

GENERAL EXCHANGE SERVICE TARIFFS  
P.U.C.O. NO. 3

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A. IntraLATA Presubscription (continued)

5. IntraLATA Presubscription Charges (continued)

a. Application of Charges (continued)

made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

- |     |  |     |
|-----|--|-----|
| (1) | The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.   | (N) |
| (2) | If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply. | (N) |

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50	(N)
--	Electronic Process	\$1.25	(N)

(D)

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Issued: February 2, 2006

Effective: February 3, 2006

In Accordance with Case No. 06-174-TP-ZTA  
Issued by the Public Utilities Commission of Ohio  
Ronald Long, General Manager  
Middle Point, Ohio



P.U.C.O. NO. 3

SECTION NUMBER 9

BASIC TELEPHONE ASSISTANCE

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BASIC TELEPHONE ASSISTANCE

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ISSUED: May 7, 1998

EFFECTIVE: May 7, 1998

IN ACCORDANCE WITH CASE NO. 98-467-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Ronald Long, General Manager  
Middlepoint, Ohio

BASIC TELEPHONE ASSISTANCE

I. SERVICE CONNECTION ASSISTANCE

A. General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- o Waiver of applicable deposit requirements under Section 3 of this tariff.
- o Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 1 of this tariff (Service Connection Assistance does not apply to network wiring charges).

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

(a) Home Energy Assistance Program (HEAP);

(D)

(D)

(b) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;

(c) Food Stamps;

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Issued: May 13, 2005

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IN ACCORDANCE WITH CASE NO. 05-461-TP-UNC  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Ronald Long, General Manager  
Middle Point, Ohio

- (d) Federal public housing assistance/Section 8; or (T)
- (e) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
- 2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section I.B.1, above; identifying the specific program or programs from which the customer receives benefits. (T)
- 3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- 4. Service Connection Assistance is available for all grades of service.
- 5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. (T)
- 6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other members of the household may owe money for such services previously provided at the customer's current address.
- 7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

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Ronald Long, General Manager  
Middle Point, Ohio

P.U.C.O. NO. 3

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BASIC TELEPHONE ASSISTANCE

II. TELEPHONE SERVICE ASSISTANCE

[RESERVED FOR FUTURE USE]



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ISSUED: May 7, 1998

EFFECTIVE: May 7, 1998

IN ACCORDANCE WITH CASE NO. 98-467-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Ronald Long, General Manager  
Middlepoint, Ohio

## BASIC TELEPHONE ASSISTANCE

## III. LINK UP

## A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- o A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- o A deferred payment plan for service connection charges for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

## B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - (b) Food stamps;
  - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - (d) Federal public housing assistance, or Section 8;
  - (e) Home Energy Assistance Program (HEAP); (M) (T)
  - (f) National School Lunch Program's Free Lunch Program (NSL); (N)
  - (g) Household income at or below 135% of the poverty level; or (N)
  - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

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In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Ronald Long, General Manager  
Middle Point, Ohio 45863

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III. LINK UP (Con't)

## B. Regulations (Con't)

2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section III.A., above.
3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section III.B.1., above; identifying the specific program or programs from which the customer receives benefits. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section III.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
5. Link Up customers are not restricted on the optional services to which they may subscribe.
6. If a customer disagrees with a company's findings regarding eligibility for Link-Up, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(T)

(N)

(N)

(N)

## BASIC TELEPHONE ASSISTANCE

## IV. LIFELINE ASSISTANCE

## A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- o A waiver of the Federal Subscriber Line Charge.
- o A reduction of \$1.75 off the customer's monthly basic local service charges.
- o Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- o A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.
- o Optional service like Caller ID and Call Waiting are not restricted. (N)

## B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - (b) Food stamps;
  - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - (d) Federal public housing assistance, or Section 8;
  - (e) Home Energy Assistance Program (HEAP); (M) (T)
  - (f) National School Lunch Free Lunch Program; (N)
  - (g) Household income at or below 135% of the poverty level; or (N)
  - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

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Issued: May 13, 2005

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In Accordance With Case No. 05-461-TP-UNC  
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Ronald Long, General Manager  
Middle Point, Ohio 45863

## IV. LIFELINE ASSISTANCE (Con't)

## B. Regulations (Con't)

2. Consumers participating in this program may receive service connection and deposit waivers through Link-Up. (N)
3. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
4. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
5. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section IV.B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section IV.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/ Workmen's Compensation statement of benefits; 8) a divorce decree or child support document. (N)
6. At no time will the monthly basic local exchange service charge less the discount cause the local service rates to be less than zero. (T)
7. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance. (N)
8. The Lifeline discounts and waivers apply to only one access line per household. (N)

Issued: May 13, 2005

Effective: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Ronald Long, General Manager  
Middle Point, Ohio 45863



## P.U.C.O. NO. 3

## IV. LIFELINE ASSISTANCE (Con't)

## C. Enrollment Process

(N)

1. Existing Customers

- (a) Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount.
- (b) The Company will review the customer's lifeline application to determine customer's eligibility within 10 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- (a) Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- (b) The Company will review the customer's lifeline application to determine the customer's eligibility within 10 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

(N)

Issued: May 13, 2005

Effective: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Ronald Long, General Manager  
Middle Point, Ohio 45863

## IV. LIFELINE ASSISTANCE (Con't)

## D. Income Eligibility

(N)

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of documentation would include 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
2. Regardless of when the Company completes the verification process lifeline benefits shall go back to the date the qualified customer requested lifeline service or established new service.
3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30 day opportunity to prove eligibility or dispute the Company's determination. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.
4. The Telephone Company shall give customers who do not qualify for Lifeline assistance the option of spreading installation charges over three months consistent with Chapter 4901:1-5, O.A.C.
5. Written notification must include 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.
6. If a customer disagrees with the Company's findings regarding eligibility for lifeline, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

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Middle Point, Ohio 45863

## IV. LIFELINE ASSISTANCE (Con't)

## E. Verification for Continued Eligibility

(N)

1. The Telephone Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for the termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.
3. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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THE MIDDLE POINT HOME TELEPHONE COMPANY  
Middle Point, Ohio

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THE MIDDLE POINT HOME TELEPHONE COMPANY  
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THE MIDDLE POINT HOME TELEPHONE COMPANY  
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THE MIDDLE POINT HOME TELEPHONE COMPANY  
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THE MIDDLE POINT HOME TELEPHONE COMPANY  
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THE MIDDLE POINT HOME TELEPHONE COMPANY  
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Middle Point, Ohio 45863



**TELEPHONE SERVICE REQUIREMENTS FORM**

Pursuant to Case Nos. 95-845-TP-COI, 99-998-TP-COI, 99-563-TP-COI, and 04-1785-TP-ORD

The provider affirms that it is in compliance with Commission directives concerning the following checked items, and that this represents an up-to-date listing of applicable "generic" service requirements. The provider understands that this in no way supersedes the context of the applicable Commission orders described below. Unless otherwise specified, this language replaces the need for related language to be contained in the provider's tariff.

A. MANDATORY REQUIREMENTS FOR BASIC LOCAL EXCHANGE AND CTS PROVIDERS (unless otherwise noted):

☒ 1. **SALES TAX** (*See also Case No. 87-1010-TP-UNC*)

Certain telecommunication services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

☒ 2. **MTSS TARIFF REQUIREMENTS**

☒ The provider attests that its tariffs include:

- provider-specific language addressing the deposit method (as cited in 4901:1-5-13) adopted by the company and approved by the Commission;
- Toll Caps (choose one):
  - ☐ language addressing the provider-specific parameters of toll caps approved by the Commission, OR
  - ☒ not applicable since the provider has not chosen to incorporate toll caps.
- language regarding establishment of service, including requirements to establish creditworthiness, as cited in 4901:1-5-13;
- language regarding residential service guarantors, as cited in 4901:1-5-14;

- language regarding subscriber bills, as cited in 4901:1-5-15;
- language regarding subscriber billing adjustments for local exchange service, as cited in 4901:1-5-16; and,
- language regarding denial or disconnection of local and/or toll service, including the requirements for the reconnection of local and/or toll service, as cited in 4901:1-5-17.

Check the boxes below to attest that the provider shall adhere to the following criteria when the provider implements cancellation of service policies and/or requests an advance payment:

☒ Cancellation of Service:

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service, and then the company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage;

☒ Advance Payment:

Advance Payment means a payment that may be required by the company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

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☒ 3. **SURCHARGES**

The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate procedures required by the Commission. Generally, the Commission will not grant the inclusion of gross receipts tax as a separate item on the bill unless special circumstances so warrant and the Commission specifically approves same. The company shall not place a separate line item on a customer's bill without sending notice to all customers informing them of the new line item charges in accordance with Commission-adopted notice procedures.

The customer is responsible for the payment of all state, local and E9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff.

☒ 4. **1+ INTRALATA PRESUBSCRIPTION - Basic Local Exchange Providers Only** (See Also Case No. 95-845-TP-COI, Guideline X.)

a. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.

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b. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D; Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

c. Rules and Regulations

Subscribers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Paragraph E, below.

d. IntraLATA Presubscription Procedures

New subscribers will be asked to select an intraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with the Telephone Company. The Telephone Company will process the subscriber's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new subscribers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

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If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection. If selection is still not possible, the Telephone Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Telephone Company of an intraLATA toll carrier presubscription selection free of charge. Until the subscriber informs the Telephone Company of his/her choice for intraLATA toll carrier, the subscriber will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. Subscribers who inform the Telephone Company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in e.ii. below. If a customer of record inquires of the Telephone Company of the carriers available for intraLATA toll presubscription, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection.

e. IntraLATA Presubscription Charges

i. Application of Charges

After a subscriber's initial selection for a presubscribed intraLATA toll carrier and as detailed in Paragraph D above, for any change thereafter, an IntraLATA Presubscription Change Charge will apply. The IntraLATA Presubscription Change Charge shall be applied as follows:

- a. The charge shall be no greater than those set forth in Paragraph (e)(ii), unless modified by a company-specific Commission-approved tariff.
- b. If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

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## ii. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

B. REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES, OR WHERE CERTAIN CONDITIONS OF SERVICE ARE UTILIZED (check all applicable):☐ 1. **DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND THE TELECOMMUNICATION RELAY SERVICE**

Applicable to all telephone companies offering message toll service (MTS)  
(See also Case Nos. 87-206-TP-COI and 91-113-TP-COI):

- a. For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing-disabled, deaf, deaf/blind, and speech-disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
- b. Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled, are eligible to receive a discount off their MTS rates.
- c. Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:

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- i. Off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
  - ii. Off the basic MTS, current, price list day rates: no less than a straight 70 percent discount shall be made available on a 24 hour a day basis; or
  - iii. For MTS which is offered similar to the mileage-banded rate structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "day" period Monday through Friday; and the "night/ weekend" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "evening" period Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the "night/ weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, customer-dialed, station-to-station calls placed during the "night/weekend" period any day, the "day" period Sunday, and all day Saturday.
- d. All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph 1.c. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

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☐ **2. EMERGENCY SERVICES CALLING PLAN**

Applicable to all CLECs and CTSs offering MTS (See also Case Nos. 85-1466-TP-COI and 89-54-TP-COI):

Message toll telephone calls to governmental emergency service agencies, as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- a. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

☐ **3. ALTERNATIVE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide alternative operator services (AOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the AOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

☐ **4. LIMITATION OF LIABILITY**

The following is applicable to all telephone companies that choose to include in their tariffs language which may limit their liability (See also Case No. 85-1406-AU-COI):

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a

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courts responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

☐ 5. **TERMINATION LIABILITY**

The following is applicable to all telephone companies who choose to include in their tariffs language which imposes early termination liability on a customer for termination of service prior to the designated term of service:

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

☒ 6. **SERVICE CONNECTION ASSISTANCE (SCA)**

The following is applicable to all LECs that offer local service to residential customers:

SCA is targeted to help defray the one-time, up-front costs of connecting to the local exchange network for qualified customers. It provides a waiver of the deposit requirement, full or partial waiver of the service connection charges.

☒ 7. **LOCAL NUMBER PORTABILITY and NUMBER POOLING**

See Case No. 95-845-TP-COI Guideline XIV, FCC Dockets 95-116 and 99-200. NOTE: LNP and number pooling are required of all facilities-based LECs, regardless of size, and CMRS where currently rolled-out by the FCC or as a result of a bona fide request unless granted an extension, exemption, or waiver by the Commission or the FCC.

☐ 8. **TARIFFING AND DISCONNECTION PROCEDURES FOR SERVICE PACKAGES OR BUNDLES**

Applicable to all LECs packaging or bundling regulated local services with toll service and/or unregulated services. See Rule 4901:1-6-21(C), Ohio Administrative Code.

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☐ **Option 1****Tariffing**

Under option 1, LECs that package or bundle regulated local services with toll and/or unregulated services shall tariff only the regulated components of a package or bundle of services either as a package at a separate, single rate for the regulated components or individually at individual tariffed rates. The unregulated services and any rate(s) associated with the unregulated service components of any package or bundle of services shall not be tariffed.

**Disconnection Procedures**

Under option 1, if a customer fails to submit timely payment sufficient to cover the amount of the regulated charges, the LEC may discontinue the provision of the regulated services in compliance with Rule 4901:1-5-17, Ohio Administrative Code.

**Staff Notice**

Under option 1, LECs shall keep the Director of the Consumer Services Division and the Chief of Telecommunications of the Utilities Department informed and up-to-date on all current offers to consumers that bundle regulated local services with unregulated services at a single packaged rate, different from the rate shown in the tariff for the regulated components of the package. The notice to staff shall identify the regulated and unregulated services included and the packaged rate (the combined tariffed and untariffed rate).

☐ **Option 2****Tariffing**

Under option 2, LECs shall tariff the entire package or bundle of services including both regulated local services and toll and/or unregulated services for a single combined packaged rate (including any amount attributable to the unregulated components). The LEC shall clearly identify the services within the package and denote which services are unregulated.

**Disconnection Procedures**

Under option 2, if a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled packaged rate, the LEC may discontinue the provision of any

Provider's Name: Middle Point Home Telephone Company

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regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service. For purposes of this rule, the rate for basic local exchange service shall be the tariffed rate for stand-alone basic local exchange service. In the event a CLEC does not offer basic local exchange service on a stand-alone basis, the CLEC shall identify an amount in the tariff for the basic local exchange service component of the package. In no event shall this amount exceed the packaged rate. Further, if the customer loses services included in the package due to non-payment or partial payment pursuant to this rule, the customer shall be entitled to add, change, or discontinue any regulated services provided according to the LEC's normal procedures for adding, changing or discontinuing such services.

**Disconnection Notice**

Under option 2, the LEC shall, in its notice of disconnection for non-payment, state the total amount due to avoid discontinuance of the package, as well as the total amount due to avoid discontinuance of the basic local exchange service component of the package.

☐ 9. **INMATE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide inmate operator services (IOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the IOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

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**EXHIBIT B**  
**(Proposed Revised Tariff Pages)**

THE MIDDLE POINT HOME TELEPHONE COMPANY  
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 4 cancels and supersedes The Middle Point Home Telephone Company Tariff P.U.C.O. No. 3.

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Middle Point, Ohio

P.U.C.O. NO. 4

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SECTION 2:	N11 SERVICE
SECTION 3:	GENERAL RULES AND REGULATIONS
SECTION 4:	LIFELINE/LINK-UP REQUIREMENTS
SECTION 5:	INTRALATA PRESUBSCRIPTION

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TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by The Middle Point Home Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

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EXCHANGE RATES

The classifications and rates provided in this section apply at any point within the Base Rate Area of the Middle Point, Ohio exchange as defined below. The rates hereunder entitle the subscribers connected with the Middle Point, Ohio Exchange of the Middle Point Home Telephone Company of Middle Point, Ohio.

	<u>MONTHLY RATE</u>	<u>MAXIMUM RATE</u>
Business - Individual Access Line	\$5.30	\$5.30
Residence - Individual Access Line	4.05	4.05
Payphone		
Coin Operated Telephone Service Access Line	5.30	
Coin supervision Additive	7.20	

Any service provided in Section 1 hereof will be furnished to any applicant at any point outside the base rate Areas of the Middle Point, Ohio exchange at the rate specified in Section 1 for such service, plus the rate provided in this section for the distance beyond such Base Rate Area limits, defined above measured by airline.

	<u>MONTHLY RATE</u>	<u>MAXIMUM RATE</u>
Individual Access Line, each quarter mile or fraction thereof including pay stations	\$ .50	\$ .50

The following rates for rural party Access Line Service, apply at any point outside the base Rate Areas described in Section 1 hereof connected with the Middle Point, Ohio Exchange of the Middle Point Home Telephone Company.

BASE RATE AREA DEFINITION

That portion or portions of an exchange area, usually the continuously built-up section surrounding and including the central office or offices, within which any of the regularly offered classes of main station service, except rural service are offered at rates that do not vary with the distance from the central office.

This area may be described in one of the following ways:

1. as the village or city corporate limits
2. as the village or city corporate limits as of a given date
3. by means of a map specifically identifying the area

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CHARGES FOR INITIAL INSTALLATION, CHANGES,  
DISCONNECTS AND RECONNECTS

	<u>One Time Charge</u>
For the initial connection of an access line	\$5.00
For subscribers ordered disconnected for no-payment of rentals or tolls, or when subscriber requests to be disconnected, charge for the disconnect and charge for reconnecting regardless of the reason for the previous disconnect	\$5.00
For changing class of service (for example, from multi-party to private or from residence to business).	\$5.00

TELECOMMUNICATIONS RELAY SERVICES (TRS) CHARGE

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

MISCELLANEOUS RATES AND CHARGES

1. Touch Tone service is furnished to all Customers for an additional \$1.00 per month.
2. Per Call Blocking  
Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.
3. (E911) 911 EMERGENCY TELEPHONE SERVICE .25 per month
4. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.

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APPLICATION OF BUSINESS AND RESIDENCE RATES

A. Business Rates

Service is classified and charged for as business service at all business locations and at all other locations where the use is primarily or substantially of a business, professional, institutional, or occupational nature or where a business listing is furnished.

1. In offices, stores, shops, factories, and all other places of a strictly business nature.
2. In boarding houses (Residence rates apply in private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscribers' use, and elsewhere in rooming and boarding houses which are not advertising as a place of business.), offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs; public, private or parochial schools or colleges, hospitals, libraries, and other similar institutions.
3. At residence locations when the subscriber has no regular business telephone, and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered substantially of a business nature, which fact might be indicated by advertising, either by business cards, newspapers, handbills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals, when, in compliance with the law or established custom, business places are ordinarily closed.
4. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
5. In any location where such location and expected usage of the service indicates a business.

B. Residence Rates

Service is classified and charged for as residence service:

1. At all residence where the primary use of the service is of a social or domestic nature and where the business use, if any, is merely incidental.
2. In churches, provided the use of the service is confined to the activities of the particular church subscribing for the service. Where residence service is furnished to a church or clergyman, it will be furnished only on an individual line or private branch exchange basis if the service is located in the church or if in the residence of a clergyman but listed in the name of the church.
3. Residence telephones installed with the understanding that they will be used for normal social or domestic purposes.

A residence telephone will be changed to business service if used primarily or substantially for business purposes, or if the residence telephone number is advertised in connection with the sale of products or services, and the subscriber has no business service elsewhere.

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

A. General

Where facilities constructed on private right of way are used as a part of the Telephone Company's general distributing plant, the regulations and construction charges to be applied shall be those specified for the construction of facilities on public highways, but when not so used, the regulations and construction charges to be applied shall be those specified for the construction of entrance facilities.

B. Extension of Facilities

For extensions required either within or outside the base rate area where the proposed service is temporary and the plant to be put in place would not all be of value to the Telephone Company in the general conduct of its business upon discontinuance of that service, the customer shall be charged the estimated cost of construction and removal of the plant (including circuits, pole line or conduit as required) which is not of value to the Telephone Company, less the estimated immediate net recovery value of the material used.

If it is necessary to use private right of way and this cannot be obtained by the Telephone Company without expense to it, the subscriber shall obtain or pay the expense of obtaining the required right of way.

C. Underground Construction

Where aerial facilities are being used to provide service to a subscriber's location and the subscriber requests that facilities be placed underground, the change from aerial to underground will be made at an installation charge equal to the estimated cost of installing the underground facilities and removing the aerial facilities, less the immediate net recovery value of the aerial facilities displaced.

In case of a new installation where aerial entrance would normally be employed and the subscriber requests underground entrance, the subscriber shall pay the difference between the estimated costs of aerial and underground entrance.

When the subscriber requests that facilities be placed underground, the subscriber shall dig and backfill any and all trench or trenches necessary at his own expense.

D. Construction Charges on Private Right of Way

Where permanent construction is provided in territory where no Company-owned facilities are available, the type and route deemed most practicable by the company will be used. The applicant may be required to obtain the necessary right of way and pay the expense (or rental) incurred in securing and retaining it.

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (Continued)

D. Construction Charges on Private Right of Way (Continued)

The Company will also furnish, place, own and maintain or replace five poles with fixtures, per applicant to be served by the extension, where they are to be used as a part of the general distribution system; and one pole with fixtures where it is not to be so used, but is needed to serve an individual applicant. Such poles and fixtures as are to be used as a part of the general distribution system shall be furnished and placed in accordance with requirements of the Company and by, or at the expense of all applicants to be served by the extension, and will be owned, and maintained or replaced by the Company. Such poles and fixtures as are not to be used as part of the general distribution system shall be owned by the applicant; and shall be furnished, placed and maintained or replaced in accordance with the requirements of the Company and by him or at its option, by the Company at his expense.

E. Construction on Public Right of Way

This Telephone Company complies with the rules and regulations concerning excess construction charges applicable to certain line extensions of the Telephone Company on the public highway.

F. Special Services and Facilities

Special services and facilities not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for, or contemplated by the tariff schedules of the Telephone company, may be furnished or leased pursuant to special contract for such special services or facilities for such periods as may be agreed upon, provided such services or facilities or the use made thereof is not lawful and does not interfere with the telephone service furnished by the Telephone Company.

In the event such special services or facilities or the use made thereof interferes with the furnishing of telephone service by the Company, the Telephone Company may terminate such contract and cease to furnish such special services after thirty days written notice to the subscriber.



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N11 SERVICE  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available for the following classes of service:
  - a. Hotel/motel/hospital service
  - b. Inmate service
  - c. 1+ and 0+ calling
  - d. O-operator assisted calling
  - e. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

**B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)**

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
  - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
  - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
  - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
  - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

3. Local Calling for Company Subscribers (Continued)

- c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
4. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
5. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
6. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.
7. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
8. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

9. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
10. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
11. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
12. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision 211 Service no later than thirty (30) days after the effective date of its tariff.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the Approved Information and Referral Service Provider. is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.
5. The Company will make every effort to route 211 calls to the appropriate Approved Information and Referral Service Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

E. OTHER TERMS AND CONDITIONS (Continued)

2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.
3. The Approved Information and Referral Service Provider shall pay the following nonrecurring charges upon establishment of 211 Service:

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES (Continued)

	<u>Non-Recurring Charges</u>
Central Office Charge	\$115.00
Service Connection Charge	\$ 15.00
Number Change Charge – applicable when the Approved Information and Referral Service Provider makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number basis.	\$ 20.00

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
  - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as set forth in Section F. below.



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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

- B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER (continued)
- b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
  - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
- a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
  - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER  
(Continued)

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

E OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
  - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
  - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Connection Charges will apply.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

F. RATES & CHARGES (Continued)

4. Rates:

	Nonrecurring <u>Charge</u>
Central Office Charge	\$115.00
Number Change Charge (per Telephone Number)	\$20.00
Service Connection Charge	\$15.00

\* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

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Issued: April 20, 2011

Effective: April 20, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2577-TP-ATA

Issued by the Public Utilities Commission of Ohio

Joy Thomas, Assistant Vice President

Middle Point, Ohio

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GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights in the construction and maintenance of the necessary pole lines, circuits, equipment, etc.

2. Directory Errors and Omissions

The Telephone Company will not be a party to controversies arising between subscribers or others as a result of listing published numbers in the directories.

3. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, he or she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the errors.

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GENERAL RULES AND REGULATIONS (Continued)

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

4. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the connecting company.

5. The Telephone Company shall exercise due care in connection with all work done on the subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's instruments or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Equipment and lines, other than inside wiring, furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises during normal company working hours (except where a mutually agreeable time has been prearranged) for the purpose of installing, inspecting, maintaining or repairing the equipment and lines, other than inside wiring, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. The Company's agent will upon request, show his credentials or emblems of authority and state the reasons for requesting access to the customer's premises.

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GENERAL RULES AND REGULATIONS (Continued)

C. USE OF SERVICE AND FACILITIES (Continued)

1. Ownership and Use of Equipment (Continued)

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees, to the public or to property, the Telephone Company may refuse to install and maintain such service, and if such service is furnished, may require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the Subscriber, his family, employees or persons residing in the Subscriber's household as a member of the family unit. The Telephone Company has the right to refuse to install Subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the Subscriber may make use of the service. (At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.)

3. Tampering with Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulating, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment for the charges applicable to the service rendered.

4. Abuse or Fraudulent Use of Service

The Telephone Company reserves the right to discontinue or deny service because of the misuse or the fraudulent use of service. Misuse or fraudulent use of service includes the use of service or facilities of the Telephone Company to transmit a message, or to locate a person, or otherwise to give or to obtain information without the payment of a message toll charge.



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GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application and Cancellation of Service

- a. The Telephone Company requires an application for service to be made and said application for service is to be made in writing on a form supplied by it. When an application for service is cancelled before service is established, the applicant or subscriber will be required to reimburse the Telephone Company for all expenses incurred in connection with the application for service and the installation of facilities before notice of cancellation is received, such charge, however, not to exceed all charges which would apply if the work had been completed and the service established, i.e., all applicable service, connection, non-recurring and termination charges.
- b. When requests for additions, rearrangements, relocations, or modifications of service are cancelled before the work involved has been completed, the subscriber will be required to reimburse the Telephone Company for all expenses incurred in connection with the handling of the request before notice of cancellation is received, such charge, however, not to exceed all charges which would apply if the work involved in complying with the request had been completed, i.e., all applicable service connection, change, non-recurring, and termination charges.
- c. Any change in rates or regulations authorized by the Public Utilities Commission of Ohio, effects a modification of all contracts for service to that extent, without further notice.
- d. Where any applicant has an outstanding account with the Telephone Company, the Telephone Company reserves the right to reject application for service until the amount due shall have been paid in full.

2. Telephone Numbers

The subscriber has no property rights in the telephone number, and the Telephone Company may change any number at any time whenever it deems it advisable in the conduct of its business.

3. The Subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring and equipment; and the Subscriber agrees to pay the Company's current charges, if any, for such changes.

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GENERAL RULES AND REGULATIONS (Continued)

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Maintenance and Repair

The Telephone Company undertakes to maintain and repair the facilities which it furnishes to subscribers.

5. Unusual Installation Costs

Where special conditions or special requirements of the Subscriber involve unusual construction or installation costs, the Subscriber may be required to pay all or a reasonable proportion of such costs. If a charge is made, the ownership of all materials and equipment used shall remain with the Telephone Company.

6. Responsibility of Subscriber for Payment

The subscriber is required to pay all charges for exchange services and facilities in accordance with provisions contained herein. The subscriber is held responsible for all charges for telephone service rendered at his telephone

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LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service and shall provide all of the following:
  - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
  - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
  - c. Free blocking of toll service, 900 service and 976 service; and
  - d. A waiver of the federal universal service fund end user charge; a waiver of the telephone company's service deposit requirement.
2. Any other services and bundles or packages of service may be offered to lifeline customers at the prevailing prices, less the lifeline discount.

B. REGULATIONS

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
  - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Supplemental Security Insurance – blind and disabled (SSD)
  - e. Federal public housing assistance, or Section 8;
  - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
  - g. National School Lunch Program's Free Lunch Program (NSL);
  - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
  - i. General Assistance (including disability assistance (DA))

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
3. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1 above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income, see Section B.5.a-g for examples of income documentation.
4. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
5. Consistent with federal law, examples of acceptable income documentation includes the following:
  - a. State or federal income tax return;
  - b. Current income statement or W-2 from an employer;
  - c. Three consecutive months of current pay stubs;
  - d. Social security statement of benefits;
  - e. Retirement/Pension statement of benefits;
  - f. Unemployment/Workmen's Compensation statement of benefits;
  - g. Any other legal document that would show current income (such as a divorce decree or child support document).
6. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.
7. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tariffed in accordance with Rule 4901:1-6-11.

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

8. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.
9. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
10. The Telephone Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54.410.

C. ENROLLMENT PROCESS

1. Existing Customers

- a. Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.
- b. The Company will review the customer's lifeline application to determine customer's eligibility within 15 days.
- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- a. Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- b. The Company will review the customer's lifeline application to determine the customer's eligibility within 15 days.

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

C. ENROLLMENT PROCESS (Continued)

2. New Customers (Continued)

- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

D. INCOME ELIGIBILITY

- 1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section B.5.a-g.
- 2. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established lifeline.
- 3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the company's determination. Such notice shall be given at least 30 days prior to the date the Company intends to terminate the lifeline benefits.
- 4. Written notification must include: 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

D. INCOME ELIGIBILITY (Continued)

5. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

E. VERIFICATION FOR CONTINUED ELIGIBILITY

1. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the telephone company and 4) a statement explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.

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INTRALATA PRESUBSCRIPTION

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

Option A. Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.



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INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

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INTRALATA PRESUBSCRIPTION (Continued)

5. IntraLATA presubscription Charges (Continued)

a. Application of Charges (Continued)

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

**EXHIBIT C**  
**(Narrative Summarizing Changes)**

The Applicant hereby establishes a Basic Local Exchange Service (BLES) Tariff and detariffs certain services in accordance with the Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD. The Applicant intends only to remove from its tariff rates, terms and conditions of services required to be detariffed as a result of the adoption by the Commission of rules to implement Substitute Senate Bill 162.

The new BLES Tariff replaces and supersedes the Applicant's Telephone Service Tariff No. 3 in its entirety. The Applicant currently has three additional tariffs that appear on the Commission's website:

- 1) Intrastate Access Service Tariff, PUCO No. 1: This tariff **remains in effect and does not change.**
- 2) COCOT Tariff, PUCO No. 1: This tariff is hereby deleted in its entirety.
- 3) Resale and Sharing Tariff, PUCO No. 1: This tariff is hereby deleted in its entirety.

**EXHIBIT D**  
**(Customer Notices)**

The customer notices accompanying the affidavit attached hereto as Exhibit E were mailed to customers on March 24, 2011. In addition, on March 20, 2011 the notices were forwarded to the Commission-provided electronic mailbox (Telecomm-Rule07@puc.state.oh.us) in accordance with the Entry issued January 19, 2011 in Case No. 10-1010-TP-ORD.

**EXHIBIT E**  
**(Affidavit)**

## **CUSTOMER NOTICE AFFIDAVIT**

STATE OF OHIO:

SS:

COUNTY OF VAN WERT:

### **AFFIDAVIT**

I, Joy Thomas, am an authorized agent of the applicant corporation, Middle Point Home Telephone Company, and am authorized to make this statement on its behalf. I attest that the customer notice(s) accompanying this affidavit were sent to affected customers through bill insert on March 24, 2011, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on April 18, 2011, Middle Point, Ohio  
(Date) (Location)



*The Middle Point Home  
Telephone Company*

[www.middlepointtel.com](http://www.middlepointtel.com)

P.O. Box 41  
106 1/2 East Jackson Street  
Middle Point, OH 45863

Phone: 419-968-2000  
Fax: 419-968-2701  
E-mail: [mphtelco@bright.net](mailto:mphtelco@bright.net)

## RESIDENTIAL CUSTOMER NOTICE

April 1, 2011

Dear Customer,

Beginning on April 20, 2011, the prices, service descriptions, and the terms and conditions for services other than local flat rate service that you are provided by The Middle Point Home Telephone Company will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms or conditions of those services to which you currently subscribe. The Middle Point Home Telephone Company must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the Company's future service offerings online at [www.middlepointtel.com](http://www.middlepointtel.com) or you can request a copy of this information by contacting:

The Middle Point Home Telephone Company  
106 ½ E Jackson St.  
P.O. Box 41  
Middle Point, OH 45863-0041  
(419) 968-2000

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services, or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call The Middle Point Home Telephone Company at (419) 968-2000 or visit us at [www.middlepointtel.com](http://www.middlepointtel.com)

Sincerely,

The Middle Point Home Telephone Company



*The Middle Point Home  
Telephone Company*

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E-mail: [mphtelco@bright.net](mailto:mphtelco@bright.net)

**NON-RESIDENTIAL CUSTOMER NOTICE**

April 1, 2011

Dear Customer,

Beginning on April 20, 2011, the prices, service descriptions, and the terms and conditions for services other than a primary line provided by The Middle Point Home Telephone Company will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms or conditions of those services to which you currently subscribe. The Middle Point Home Telephone Company must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the Company's future service offerings online at [www.middlepointtel.com](http://www.middlepointtel.com) or you can request a copy of this information by contacting:

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P.O. Box 41  
Middle Point, OH 45863-0041  
(419) 968-2000

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services, or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call The Middle Point Home Telephone Company at (419) 968-2000 or visit us at [www.middlepointtel.com](http://www.middlepointtel.com)

Sincerely,

The Middle Point Home Telephone Company



**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**4/20/2011 11:02:02 AM**

**in**

**Case No(s). 90-5027-TP-TRF, 11-2577-TP-ATA**

Summary: Application to Detariff Services electronically filed by Carolyn S Flahive on behalf of  
The Middle Point Home Telephone Company