



April 19, 2011
Via Electronic Filing

Ms. Renee Jenkins, Commission Secretary
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street, 13th Floor
Columbus, Ohio 43215-3793

**RE: Operator Service Company, LLC
Tariff Docket No. 90-5172-TP-TRF
Detariffing of P.U.C.O. Tariff No. 2 in Case No. 10-1010-TP-ORD**

Dear Ms. Jenkins:

Enclosed for filing please find the Telecommunications Retail Service Offering Form for Non-BLES Carriers and the Telecommunications Application Form for Detariffing and Related Actions per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD filed on behalf of Operator Service Company, LLC.

The Company respectfully requests an effective date of April 20, 2011.

Any questions regarding this filing may be directed to my attention at (407) 740-3004 or via email to Rnorton@tminc.com.

Sincerely,

Robin Norton
Consultant to Operator Service Company, LLC

RN/lm

cc: Jennifer Hinojosa - Operator Service Company, LLC
file: OSC - OH
tms: OHo1101

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM

For Non-BLES Carriers

**Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011)**

Company Name Operator Service Company, LLC

Company Address 5302 Avenue Q Lubbock TX, 79412

Company Web Address www.kgbusa.com

Regulatory Contact Person Jennifer Hinojosa Phone 210-767-7041 Fax 210-767-7001

Regulatory Contact Person's Email Address Jennifer.Hinojosa@kgb.com

Contact Person for Annual Report Jennifer Hinojosa Phone 210-767-7041 Fax 210-767-7001

Consumer Contact Information Jennifer Hinojosa Phone 210-767-7041 Fax 210-767-7001

TRF Docket No. 90-5172-TP-TRF

I. Company Type (Check all applicable):

☐ Non-BLES CLEC ☐ IXC ☒ Other (explain) AOS Provider

II. Services offered (Check all applicable):

- ☐ Toll services (intrastate)
- ☐ Local Exchange Service (i.e., residential or business bundles)
- ☒ Other (explain) AOS

III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):

- ☐ Toll Presubscription
- ☐ Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)*
- ☐ N-1-1 Service
- ☐ Pole Attachment and Conduit Occupancy
- ☐ Pay Telephone Access Lines
- ☐ Inmate Operator Service
- ☐ Telephone Relay Service

*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

Part IV. – Attestation

Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.

I am an officer/agent of the carrier/telephone company, Robin Norton, Consultant to Operator Service Company, LLC and am authorized to make statements on its behalf.

I understand that Telephone companies have certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred carrier freeze requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Robin Norton
(Signature and Title)

April 19, 2011
(Date)

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of)

Operator Service Company, LLC)

TRF Docket No. 90-5172-TP-TRF

Case No. 11-2602-TP-ATA

to Detariff Services and make other changes related to the
Implementation of Case No. 10-1010-TP-ORD

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Operator Service Company, LLC

DBA(s) of Registrant(s) _____

Address of Registrant(s) 5302 Avenue Q Lubbock TX, 79412

Company Web Address www.kgbusa.com

Regulatory Contact Person(s) Jennifer Hinojosa, Operator Service Product Manager Phone: 210-767-7041 Fax: 210-767-7001

Regulatory Contact Person's Email Address Jennifer.Hinojosa@kgb.com

Contact Person for Annual Report Jennifer Hinojosa, Operator Service Product Manager

Phone: 210-767-7041

Address (if different from above) _____

Consumer Contact Information Jennifer Hinojosa, Operator Service Product Manager

Phone: 210-767-7041

Address (if different from above) _____

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

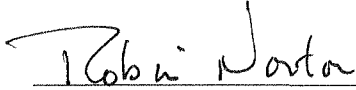
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, **Robin Norton, Consultant to Operator Service Company, LLC**, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) **April 19, 2011** at (Location) **Maitland, FL 32751**



Robin Norton, Consultant to Operator Service Company, LLC

April 19, 2011

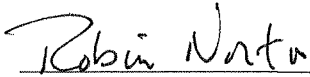
(Date)

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, **Robin Norton, Consultant to Operator Service Company, LLC**

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.



Robin Norton, Consultant to Operator Service Company, LLC

April 19, 2011

(Date)

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A

Existing Affected Tariff Pages

*This PUCO Tariff No. 2 Issued by Operator Service Company, LLC, Cancels and Replaces
PUCO Tariff No. 1, Issued by Operator Service Company In Its Entirety*

90-5172-TP-TRF

(N)

TITLE SHEET

ALTERNATIVE OPERATOR ASSISTED SERVICES

(T)

(T)

This tariff applies to the Alternative Operator Assisted Services furnished by Operator Service Company, LLC between one or more points in the State of Ohio. Operator Service Company, LLC intends to offer service in the following counties: Williams, Fulton, Lucas, Wood, Ottawa, Sandusky, Erie, Huron, Seneca, Defiance, Henry, Paulding, Putnam, Van Wert, Allen, Hancock, Mercer, Auglaize, Hardin, Shelby, Darke, Miami, Clark, Greene, Champaign, Logan, Union, Marion, Morrow, Wyandot, Crawford, Richland, Ashland, Wayne, Knox, Holmes, Coshocton, Licking, Franklin, Madison, Delaware, Pickaway, Fayette, Fairfield, Clinton, Highland, Ross, Brown, Adams, Pike, Scioto, Jackson, Hocking, Vinton, Gallia, Meigs, Athens, Lawrence, Washington, Morgan, Perry, Muskingum, Guernsey, Noble, Monroe, Belmont, Harrison, Tuscarawas, Stark, Carroll, Jefferson, Trumbull, Geauga, Portage, Medina, Lorain, Columbiana, Mahoning, Butler, Warren, Hamilton, Clermont, Ashtabula, Lake, Cuyahoga, Montgomery, and Summit.

(T)

(T)

This tariff is on file with the Public Utilities Commission of Ohio, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: June 7, 2008

Effective: July 7, 2008

Issued by: Jennifer Hinojosa,
Operator Service Product Manager
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 08-675-TP-ATA

OH0801

CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SHEET	REVISION		SHEET	REVISION	SHEET	REVISION
1	1 st Rev.	*	23	Original	45	Original
2	2 nd Rev.	*	24	Original	46	Original
3	Original		25	Original	47	Original
4	Original		26	Original		
5	Original		27	Original		
6	Original		28	1 st Rev.	*	
7	Original		29	Original		
8	1 st Rev.	*	30	1 st Rev.	*	
9	1 st Rev.	*	31	1 st Rev.	*	
10	1 st Rev.	*	32	1 st Rev.	*	
11	1 st Rev.	*	33	Original		
12	Original		34	Original		
13	Original		35	Original		
14	Original		36	1 st Rev.		
15	Original		37	1 st Rev.		
16	1 st Rev.	*	38	1 st Rev.		
17	1 st Rev.	*	39	1 st Rev.		
18	Original		40	1 st Rev.		
19	Original		41	1 st Rev.		
20	1 st Rev.	*	42	1 st Rev.	*	
21	Original		43	Original		
22	Original		44	Original		

* - indicates those pages included with this filing

Issued: June 7, 2008

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Case No.: 08-675-TP-ATA

OHO0801

TABLE OF CONTENTS

	Sheet
Title Sheet	1
Check Sheet	2
Table of Contents	3
Symbols	4
Tariff Format	4
Section 1 - Technical Terms and Abbreviations	6
Section 2 - Rules and Regulations	9
Section 3 - Description of Service	26
Section 4 - Rates	35
Price List	41

Issued: May 9, 2005

Effective: June 9, 2005

Issued by: Jill Froman, Chief Financial Officer
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

OHO0501

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D** - Delete or Discontinue
- I** - Change Resulting In An Increase to A Customer's Bill
- M** - Moved From Another Tariff Location
- N** - New
- R** - Change Resulting In A Reduction to A Customer's Bill
- T** - Change In Text or Regulation But No Change In Rate or Charge

TARIFF FORMAT

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the PUCO. For example, the 4th Revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the PUCO follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff pages in effect.

Issued: May 9, 2005

Effective: June 9, 2005

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5302 Avenue Q
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Case No.: 05____-TP-ACN

OHO0501

TARIFF FORMAT, (CONT'D.)

- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. **Check Sheets** - When a tariff filing is made with the PUCO, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the PUCO.

Issued: May 9, 2005

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Issued by: Jill Froman, Chief Financial Officer
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Case No.: 05 ____-TP-ACN

OHO0501

SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS

Alternative Operator Services - Alternative Operator Services are those services provided by the Carrier in which the Customer (Subscriber) and the End User are totally separate entities. The carrier contracts with the customer to provide the alternative operator services; however, the carrier does not directly contract with the end user to provide the services even though it is the end user who actually pays for the processing of the operator assisted calls.

Calling Card - A billing arrangement by which a call may be charged to a valid telephone-company issued card number.

Carrier - Whenever used in this tariff, "Carrier" refers to Operator Service Company, LLC, unless otherwise specified or clearly indicated by the context.

Collect Call - A billing arrangement by which the charge for a call may be charged to the called party, provided the called party accepts the charge with a positive response.

Commercial Credit Card Call - A billing arrangement by which a call may be charged to an authorized major commercial credit card, such as MasterCard or VISA.

Common Carrier - A company or entity providing telecommunications services to the public and subject to the jurisdiction of the Public Utilities Commission of Ohio.

Company - Whenever used in this tariff, "Company" refers to Operator Service Company, LLC, unless otherwise specified or clearly indicated by the context.

Company Recognized Holidays - New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day, as nationally observed.

Customer - The person, firm, partnership, corporation, or other entity who orders telecommunications service from OSC.

Customer Dialed Calling Card Call - A service whereby the end user dials all of the digits necessary to route and bill the call without any operator assistance.

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Case No.: 05____-TP-ACN

OHO0501

SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

End User - Any person, firm, partnership, corporation, or other entity using the Company's Alternative Operator services, the rates for which are described in this tariff. For direct dialed and Traditional Operator Services, the End User is the Customer. For Alternative Operator Services, the End User is typically a member of the transient public and, as such, does not contract directly with OSC for provisioning or termination of service.

Local Access and Transport Area ("LATA") - The term "Local Access Transport Area" denotes a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, within which a local exchange company provides communications services.

Measured Charge - A charge assessed on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted Call.

Operator Station Call - A service whereby the caller places a non-person-to-person call with the assistance of an operator (live or automated).

OSC - Used throughout this tariff to refer to Operator Service Company, LLC.

Pay Telephone - A telephone instrument equipped with a credit card reader, coin box, or similar device that allows a charge to be made for each call.

Person-to-Person Call - A service whereby the person originating the call specifies to the Company operator a particular person to be reached, or a particular person, station, room number, department, or office to be reached through a PBX attendant.

Serving Wire Center - A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

Issued: May 9, 2005

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Issued by: Jill Froman, Chief Financial Officer
5302 Avenue Q
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Case No.: 05____-TP-ACN

OHO0501

SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Subscriber - The person, firm, partnership, corporation, or other entity who orders Alternative Operator Assisted telecommunications service from OSC for use by the transient public. Service may be ordered by, or on behalf of, those who own, lease or otherwise manage the pay telephone, PBX, or other switch vehicle from which an End User places a call utilizing the services of the Company.

Third Party Billed Call - A billing arrangement by which the charges for a call may be billed to a number that is different from the calling number or the called number.

(D)
|
|
(D)

Issued: June 7, 2008

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Operator Service Product Manager
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 08-675-TP-ATA

OHO0801

SECTION 2. RULES AND REGULATIONS

2.1 Application of Tariff

- 2.1.1.** This tariff contains the regulations and rates applicable to intrastate operator assisted services, (T)
provided by OSC for telecommunications between points within the State of Ohio. Service is (T)
furnished subject to the availability of facilities and subject to the
terms and conditions of this tariff.
- A.** Carrier may, from time to time, offer various enhanced services and information
services within the State of Ohio. Such services will be provided pursuant to contract
to be presented for review and approval by the PUCO and will not be governed by
this tariff.
- B.** Carrier may also, from time to time, offer switching, transmission, and/or operator
assistance services to other telecommunications carriers, for resale to such companies'
customers. The rates for any such services will be determined pursuant to contract, to
be presented for review and approval by the PUCO, and Section 4 of this Tariff will
not apply thereto.

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5302 Avenue Q
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Case No.: 08-675-TP-ATA

OHO0801

SECTION 2. RULES AND REGULATIONS, (CONT'D.)

2.1 Application of Tariff (Cont'd)

2.1.2 The telecommunication services of OSC are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but may involve the resale of the Message Toll Services (MTS), Wide Area Telecommunications Services (WATS), and other telecommunications services of underlying common carriers.

2.1.3 The rates and regulations contained in this tariff apply only to the services furnished by OSC and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of OSC.

2.1.4 The Alternative Operator Services of OSC are furnished to individuals, patrons, patients, students, and other authorized users of the terminal telephone or other facilities of pay telephone station providers, hotels, motels, hospitals, airports, colleges, universities, and other Subscribers who offer telephone service to their customers, visitors, or patrons. OSC enters into arrangements with such Subscribers providing for the availability of OSC's services, including the intrastate services offered under the terms and conditions of this tariff.

(T)

(T)

Issued: June 7, 2008

Effective: July 7, 2008

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Operator Service Product Manager
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 08-675-TP-ATA

OHo0801

SECTION 2. RULES AND REGULATIONS, (CONT'D.)

2.1 Application of Tariff (Cont'd)

- 2.1.5** The Subscriber of Alternative Operator Services is entitled to limit the use of OSC's services by users at the Subscriber's facilities, and may use other common carriers in addition to or in lieu of OSC for Alternative Operator Services, including without limitation offering users the ability to access the carrier of the user's own choice. (T)

2.2 Use of Services

- 2.2.1** OSC's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- 2.2.2** The use of OSC's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3** The use of OSC's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4** OSC's services are available for use twenty-four hours per day, seven days per week.

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Case No.: 08-675-TP-ATA

OHO0801

SECTION 2. RULES AND REGULATIONS, (CONT'D.)

2.2 Use of Services (Cont'd)

2.2.5 OSC does not transmit messages pursuant to this tariff, but its services may be used for that purpose.

2.2.6 OSC's services may be denied for the following reasons:

- (A) following ten (10) days notice, for nonpayment of any sum due OSC for more than thirty (30) days after issuance of the bill,
- (B) for violation of any provision of this tariff,
- (C) for violation of any law, rule, regulation or policy of any governing authority having jurisdiction over OSC's services, or
- (D) by reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting OSC from furnishing its services.

2.3 Liability of OSC

2.3.1 OSC shall not be liable for loss or damage sustained by reason of any failure in or breakdown of facilities associated with OSC's services or for any interruption or delay of services, whatever shall be the cause of such failure, breakdown, or interruption and whether negligent or otherwise and however long it shall last. In no event shall OSC's liability for any service exceed the charges applicable under this tariff to such service.

Issued: May 9, 2005

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Case No.: 05____-TP-ACN

OHQ0501

SECTION 2. RULES AND REGULATIONS, (CONT'D.)

2.3 Liability of OSC (Cont'd)

- 2.3.2** OSC shall be indemnified and saved harmless by any Subscriber, Customer, End User or by any other entity against claims for libel, slander or the infringement of copyright arising from the material transmitted over its telecommunication services; and against all other claims arising out of any act or omission of a subscriber or of any other entity in connection with the services provided by OSC.
- 2.3.3** OSC is not liable for any act or omission of any entity furnishing facilities or services connected with or provided in conjunction with the services of OSC.
- 2.3.4** OSC shall not be liable for any personal injury, or death of any person or persons, and for any loss or damage sustained by reason of acts, mistakes, omissions, errors or defects in providing its services, whatever shall be the cause and whether negligent or otherwise.
- 2.3.5** OSC shall not be liable for and shall be indemnified and saved harmless by any Customer, Subscriber, End User or other entity from any and all loss, claims, demands, suits, or other action or any liability whatever, whether suffered, made, instituted, or asserted by any Customer, Subscriber, End User or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any subscriber, user or any other entity or any other property whether owned or controlled by the Customer, Subscriber, End User or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the subscriber, user or others or by any installation, operation, failure to operate,

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Case No.: 05____-TP-ACN

OH00501

SECTION 2. RULES AND REGULATIONS, (CONT'D.)

2.3 Liability of OSC (Cont'd)

2.3.5 (Cont'd)

maintenance, removal, presence, condition, location or use of facilities or equipment provided by OSC which is not the direct result of OSC's negligence.

2.3.6 OSC shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, acts or omissions of other carriers, and any law, order, regulation or other action of any governing authority or agency thereof.

2.3.7 Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Carrier should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

2.4 Subscriber Responsibilities and Terminal Equipment

Company's facilities and service may be used with or terminated in Customer- or Subscriber-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer or Subscriber, except as otherwise provided. Subscriber or Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Company's service. Subscriber is responsible for compliance with PUCO.

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OH00501

SECTION 2. RULES AND REGULATIONS, (CONT'D.)

2.5 Responsibilities of Customers and End Users

- 2.5.1** Customers and End Users are responsible for compliance with the applicable regulations set forth in this tariff.
- 2.5.2** For operator assisted calls, Customers and End Users are responsible for establishing its identity as often as necessary during the course of an operator-assisted call.
- 2.5.3** For operator assisted calls, Customers and EndUsers are responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number for person-to- person operator assisted calls.

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Case No.: 05____-TP-ACN

OHQ0501

SECTION 2. RULES AND REGULATIONS, (CONT'D.)

2.6 Cancellation or Interruption of Services

- 2.6.1** Without incurring liability OSC may discontinue service or withhold the provision of ordered or contracted services. **(T)**
- (A)** For nonpayment of any sum due OSC for more than thirty (30) days after issuance of the bill,
 - (B)** For violation of any of the provisions of this tariff,
 - (C)** For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over OSC's services, or
 - (D)** By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting OSC from furnishing its services.
- 2.6.2** Without incurring liability, OSC may interrupt the provision of services upon mutually agreed terms in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Subscriber/Customer and OSC's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

Issued: June 7, 2008

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Issued by: Jennifer Hinojosa,
Operator Service Product Manager
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 08-675-TP-ATA

OHo0801

SECTION 2. RULES AND REGULATIONS, (CONT'D.)

2.6 Cancellation or Interruption of Services (Cont'd)

- 2.6.3** Service may be discontinued by OSC by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain customer authorization codes, when OSC deems it necessary to take such action to prevent unlawful use of its service. OSC will restore service as soon as it can be provided without undue risk, and will, upon request by the customer affected, assign a new authorization code to replace the one that has been deactivated. (T)

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Case No.: 08-675-TP-ATA

OHo0801

SECTION 2. RULES AND REGULATIONS, (CONT'D.)

2.7 Responsibility of Payment

2.7.1 The Customer is responsible for payment of all bills and charges, except:

- a) when the Customer is a Subscriber and orders Alternative Operator Service for the use of transient End Users (see Section 2.7.2 below).
- b) when the call is billed to the called party (collect), in which case the called party accepts responsibility for payment.
- c) when the call is billed to a third party, in which case the third party accepts responsibility for payment.

2.7.2 In the provision of Alternative Operator Services, the End User is responsible for payment of all bills, except:

- a) when the call is billed to the called party (collect), in which case the called party accepts responsibility for payment.
- b) when the call is billed to a third party, in which case the third party accepts responsibility for payment.

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5302 Avenue Q
Lubbock, Texas 79412

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SECTION 2. RULES AND REGULATIONS, (CONT'D.)

2.8 Validation of Credit

OSC reserves the right to validate the credit worthiness of users through available credit card, calling card, called number, and third party telephone number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or OSC may refuse to place the call.

2.9 Contested Charges

For consideration of any disputed charge, a Customer or End User must submit in writing to OSC, within thirty (30) days of the date the bill is issued, the call details and the basis for any requested adjustment. OSC will investigate and advise the user within thirty (30) days as to its findings and disposition. Any undisputed charges must be paid on a timely basis.

2.10 Billing Entity Conditions

When billing functions on behalf of OSC are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest, return check charges, and/or late payment charge conditions.

2.11 Deposits

OSC does not require deposits.

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5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

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SECTION 2. RULES AND REGULATIONS, (CONT'D.)

2.12 Taxes and Fees

2.12.1 The Customer is responsible for the payment of all state, local and E911 taxes, surcharges, utility fees, or other similar fees (i.e., gross receipts tax, sales tax, municipal utilities tax) that may be levied by the governing body or bodies in conjunction with or as a result of the service furnished under this tariff. These charges may appear as separate line items on the Customer's bill, as opposed to be included in the rates contained in the tariff. Any such line item charges will be reflected in the Company's tariff. The Company shall not assess separately any fees or surcharges, other than government-approved sales taxes, without seeking Commission approval under the appropriate procedures required by the Commission in Case No. 89-563-TP-COI. Additionally, an addendum to the price list stating what the line item charge is and the length of time the charge will be imposed will be filed with the Commission.

(T)
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Issued: June 7, 2008

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Lubbock, Texas 79412

Case No.: 08-675-TP-ATA

OHo0801

SECTION 2. RULES AND REGULATIONS, (CONT'D.)

2.12 Taxes and Fees (Cont'd.)

2.12.3 (Cont'd.)

A. Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call, maximum	\$0.30
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Issued: May 9, 2005

Effective: June 9, 2005

Issued by: Jill Froman, Chief Financial Officer
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

OHO0501

SECTION 2. RULES AND REGULATIONS, (CONT'D.)

2.13 Emergency Calls

The Subscriber/Customer shall configure its equipment to route all emergency calls directly to a local exchange carrier operator or appropriate emergency call handling agency (i.e. "911"); if any such calls do reach OSC's operator, however, such calls will be connected directly to the appropriate governmental emergency service agency. Message toll telephone calls to governmental emergency service agencies as set forth in 2.13.1 following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in 2.13.2 following, are offered at no charge to Customers or End Users:

2.13.1 Governmental fire-fighting, Ohio State Highway Patrol, police and emergency squad services (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.

2.13.2 An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

Issued: May 9, 2005

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Issued by: Jill Froman, Chief Financial Officer
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

OH00501

SECTION 2. RULES AND REGULATIONS, (CONT'D.)

2.14 Return Check Charges

A charge will be assessed for all checks returned by drawee bank or other financial institution for: insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

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Issued by: Jill Froman, Chief Financial Officer
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

OH00501

SECTION 2. RULES AND REGULATIONS, (CONT'D.)

2.15 Toll Blocking Rules

The Company may cause to have blocked, access to all toll providers for nonpayment of regulated toll charges, so long as the blocked Customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, the Company may not deny establishment of 1+ presubscribed toll service on the grounds that the Customer has failed to establish creditworthiness, if:

- (a) the Customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- (b) the Company, exercising its own discretion, does not require the Customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- (c) the Company attempts to require the Customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

When a prospective Customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select the Company as his or her 1+ carrier of choice, the Company may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service, require a deposit for toll service. This deposit shall be in accordance with Rule the Minimum Telephone Service Standards, but the Company may negotiate a lower deposit.

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Issued by: Jill Froman, Chief Financial Officer
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

OH00501

SECTION 2. RULES AND REGULATIONS, (CONT'D.)

2.15 Toll Blocking Rules (Cont'd.)

The Company may furnish credit information, acquired from the Company's own experiences with the Customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

Upon payment by the Customer of all past due toll debt to the Company, the company will notify the Customer's local carrier that the block can be lifted and all 1+ dialing capabilities, including 10-XXX, will be restored.

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Issued by: Jill Froman, Chief Financial Officer
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

OHO0501

SECTION 3. DESCRIPTION OF SERVICE

3.1 Rounding and Timing of Calls

- 3.1.1** Long distance charges are based on the duration of each call.
- 3.1.2** Call measurement and rounding increments for billing purposes are specified for each product in the rate section of this price list.
- 3.1.3** The Company will not bill for unanswered calls. When an End User indicates that he/she was billed for an incomplete call, OSC will reasonably issue credit for the call.

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5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

OHO0501

SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates.

Step 1: Obtain the "V" and "H" coordinates for the serving wire center of the Customer's switch and the destination point.

Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

Issued: May 9, 2005

Effective: June 9, 2005

Issued by: Jill Froman, Chief Financial Officer
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

OH00501

SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

3.3 Service Offerings

3.3.1 [Reserved for Future Use] (D)

(D)

(D)

3.3.2 OSC Operator Services - Alternative (T)

Alternative operator services may be provided on calls requiring special billing arrangements or other operator call completion assistance. Three classes of alternative operator service calls are offered: 1) Customer Dialed Calling/Credit Card calls, 2) Operator Station, and 3) Person-to-Person. Usage charges apply to all operator service calls. Additionally, appropriate service charges are billed on a per call basis. One of the following charges applies to each operator service call. The applicable rates for these services are set forth in Section 4 of this tariff.

(A) Customer Dialed Calling/Credit Card Charge

This charge applies in addition to the normal long distance usage charges for calls placed utilizing an authorized credit card or telephone calling card. The Customer must dial all of the digits required to route and bill the call.

(B) Operator Station Charge

This charge applies to calls placed with operator assistance. Calls may be billed to the called party (collect), to a calling card, to a credit card, or to a third party telephone number. Collect calls require that the called party accept charges for the call.

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Operator Service Product Manager
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 08-675-TP-ATA

OHo0801

SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

3.3 Service Offerings, (Cont'd)

3.3.2 OSC Operator Services (Cont'd)

(C) Person to Person

This charge applies to calls placed to a particular party at the destination number. Charges do not apply unless the specified party or an acceptable substitute is available. Calls may be billed to a third number, credit/calling card, or the called party.

In those instances in which the Customer places a jurisdictionally local call using the Company's service by dialing the long distance access method described above, the call will be carried by the Company and charged according to the terms and conditions of this tariff and at the rates listed in the Price List attached to this tariff in Sections A and B.

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Issued by: Jill Froman, Chief Financial Officer
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

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SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

3.3 Service Offerings, (Cont'd)

3.3.3 [Reserved for Future Use]

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(D)

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Issued by: Jennifer Hinojosa,
Operator Service Product Manager
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 08-675-TP-ATA

OHo0801

SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

3.4 [Reserved for Future Use]

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3.5 Directory Assistance

Directory Assistance services, as provided by OSC consist of supplying or attempting to supply listed telephone numbers to persons who call the Directory Assistance Bureau. The charges billed to customer, pursuant to this tariff, shall reflect only those Directory Assistance calls billed to the Company by the local exchange carrier. Directory Assistance personnel cannot complete calls to requested telephone numbers.

3.5.1 OSC Directory Assistance Call Completion

The Company Directory Assistance operator will complete the call to the number requested by the Customer without requiring the Customer to redial the number. A per minute Directory Assistance Call Completion rate applies for the duration of each completed call. This per minute usage rate is in addition to the charge for determining the telephone number requested by the Customer.

OSC Directory Assistance Call Completion is available for use with Station to Station calls. Directory Assistance Call Completion may not be used in conjunction with operator assisted calling. For billing purposes, calls are billed in six (6) second increments after an initial billing increment of one (1) minute.

3.6 Subscriber Surcharges

OSC will not bill users for any surcharges or other fees, either for its own account or on behalf of the subscriber, other than as expressly set forth in this tariff.

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Issued by: Jennifer Hinojosa,
Operator Service Product Manager
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 08-675-TP-ATA

OHo0801

SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

3.7 [Reserved for Future Use]

3.7.1 [Reserved for Future Use]

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3.7.2 [Reserved for Future Use]

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3.7.3 [Reserved for Future Use]

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(D)

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Operator Service Product Manager
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 08-675-TP-ATA

OHo0801

SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

3.8 Toll Free Access Calling

Toll Free Access Calling enables a Customer to place an operator assisted call after dialing a toll free number (e.g., 800 number) provided by the Company. Toll Free Access Calling is offered from aggregator locations. Calls are initiated when the End-User dials a toll-free access code provided by the Company. Option 1 or Option 2 is available at the option of the host location.

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5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

OH00501

SECTION 3.0 - DESCRIPTION OF SERVICE, (Cont'd)

3.9 Busy Line Verification / Busy Line Interrupt

Busy Line Verification and Interrupt Service, furnished where facilities permit, provides the Customer with the following options:

3.9.1 Busy Line Verification

Upon request of the calling party, the Operator will determine if the line being called is clear or in use and will only report that status back to the calling party.

3.9.2 Busy Line Verification with Interrupt

The operator will determine if the line being called is clear or in use and if in use, will interrupt the call on the called line if the calling party indicates an emergency exists and therefore requests the interruption.

Pursuant to Commission Rules, the Company will quote the per call charge for Busy Line Verification / Busy Line Verification Interrupt to the Customer prior to the Customer incurring the charge.

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Issued by: Jill Froman, Chief Financial Officer
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

OHO0501

SECTION 4. RATES

4.1 General

This section sets forth the rates and charges applicable to Carrier's Metered Use Service offering.

For all calls, a usage sensitive rate applies. This rate varies based on call mileage, time of day and day of week.

For each completed operator assisted call, a fixed operator service per-call charge applies in addition to the usage sensitive charges. The charge varies by billing type (i.e., calling card, collect, charge third party, etc.) and/or the completion type selected (i.e., station-to-station or person-to-person).

The rates set forth in this section are applicable to calls originating and terminating within the State of Ohio.

OSC's currently effective price list is set forth as an addendum to this tariff.

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Issued by: Jill Froman, Chief Financial Officer
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

OHO0501

SECTION 4. RATES, (CONT'D.)

4.2 [Reserved for Future Use]

4.3 [Reserved for Future Use]

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5302 Avenue Q
Lubbock, Texas 79412

Case No.: 06____-TP-ZTA

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SECTION 4. RATES, (CONT'D.)

4.7 [Reserved for Future Use]

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5302 Avenue Q
Lubbock, Texas 79412

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SECTION 4. RATES, (CONT'D.)

4.9 [Reserved for Future Use]

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5302 Avenue Q
Lubbock, Texas 79412

Case No.: 06____-TP-ZTA

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SECTION 4. RATES, (CONT'D.)

4.9 [Reserved for Future use]

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(D)

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5302 Avenue Q
Lubbock, Texas 79412

Case No.: 06____-TP-ZTA

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SECTION 4. RATES, (CONT'D.)

4.9 [Reserved for Future use]

(D)

(D)

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Issued by: Jill Froman, Chief Financial Officer
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 06____-TP-ZTA

OHO0601

PRICE LIST

Not less than seven (7) days prior to the effective date of any changes in the rates and charges, the Carrier will furnish to the Commission a proposed revised Price List reflecting the changed rates and charges. Any change below the maximum level shall not be construed as an application to increase rates.

- A. Standard service rates from service area to all points in Ohio. The standard minimum call duration period for billing purposes is three (3) minutes:

	First <u>Minute</u>	Ea. Addl <u>Minute</u>
All	\$0.4500	\$0.4500
B. Operator Service Charges		

These per-call charges apply in addition to the usage charges specified in Section A of this Price List for all operator assisted calls.

	Per Call Service <u>Charge</u>
Operator Handled Station-to-Station	\$2.75
Customer Dialed Calling Card	\$2.75
Person-to-Person Calls	\$2.75
C. Return Check Charge	\$20.00
D. Directory Assistance, Per Call Charge	\$1.99
Directory Assistance Call Completion Per Minute Usage Rate	\$0.25

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5302 Avenue Q
Lubbock, Texas 79412

Case No.: 06____-TP-ZTA

OHO0601

PRICE LIST, (CONT'D.)

E. [Reserved for Future Use]

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Operator Service Product Manager
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Lubbock, Texas 79412

Case No.: 08-675-TP-ATA

OHo0801

PRICE LIST, (CONT'D.)

G. Busy Line Verification / Interrupt Service

Busy Line Verification Per Call Charge	\$15.00
Busy Line Verification Interrupt Per Cal Charge	\$20.00

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Issued by: Jill Froman, Chief Financial Officer
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

OH00501

PRICE LIST, (CONT'D.)

H. Toll Free Access Calling

Option 1

A. Per Minute Usage Rates

Each call is billed in three (3) minute increments after an initial billing increment of three (3) minutes.

Per Minute Usage Rate	\$0.69
-----------------------	--------

B. Call Service Charges

Customer Dialed Calling Card Station	Per Call
Customer Dialed / Automated	\$4.99
Customer Dialed & Operator Assisted	\$7.50
Customer Dialed / Operator Must Assist	\$4.99
Operator Dialed Calling Card	\$7.50

Operator Station	Automated	Operator Assisted
Collect	\$ 4.99	\$ 6.99
Third Party	\$12.50	\$12.50
Sent Paid Non Coin	\$ 5.99	\$12.50
All Other Calls	\$12.50	\$12.50

Pay Telephone Use Charge	\$0.69
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5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05 ____-TP-ACN

OHO0501

PRICE LIST, (CONT'D.)

H. Toll Free Access Calling, (Cont'd)

Option 2

A. Per Minute Usage Rates

Each call is billed in three (3) minute increments after an initial billing increment of three (3) minutes.

Per Minute Usage Rate	\$0.69
-----------------------	--------

B. Call Service Charges

Customer Dialed Calling Card Station	Per Call
Customer Dialed / Automated	\$4.99
Customer Dialed & Operator Assisted	\$7.99
Customer Dialed / Operator Must Assist	\$4.99
Operator Dialed Calling Card	\$7.99

Operator Station	Automated	Operator Assisted
Collect	\$ 4.99	\$ 7.99
Third Party	\$12.50	\$12.50
Sent Paid - Non Coin	\$ 5.99	\$12.50
All Other Calls	\$12.50	\$12.50

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5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

OHO0501

PRICE LIST, (CONT'D.)

H. Toll Free Access Calling

Option 3

A. Per Minute Usage Rates

Each call is billed in three (3) minute increments after an initial billing increment of three (3) minutes.

Per Minute Usage Rate	\$1.15
-----------------------	--------

B. Call Service Charges

Customer Dialed Calling Card Station	Per Call
Customer Dialed / Automated	\$4.99
Customer Dialed & Operator Assisted	\$7.50
Customer Dialed / Operator Must Assist	\$4.99
Operator Dialed Calling Card	\$7.50

Operator Station	Automated	Operator Assisted
Collect	\$ 5.99	\$ 7.50
Third Party	\$ 6.99	\$12.50
Sent Paid Non Coin	\$ 5.99	\$12.50
All Other Calls	\$12.50	\$12.50

Pay Telephone Use Charge	\$0.69
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Issued by: Jill Froman, Chief Financial Officer
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

OHO0501

PRICE LIST, (CONT'D.)

H. Toll Free Access Calling

Option 4

A. Per Minute Usage Rates

Each call is billed in three (3) minute increments after an initial billing increment of three (3) minutes.

Per Minute Usage Rate	\$0.69
-----------------------	--------

B. Call Service Charges

	Per Call
Customer Dialed / Automated	\$2.99
Customer Dialed & Operator Assisted	\$5.50

**For any other operator assisted service, rates default to the charges listed in Toll Free Access Calling Option 2.*

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Issued by: Jill Froman, Chief Financial Officer
5302 Avenue Q
Lubbock, Texas 79412

Case No.: 05____-TP-ACN

OHO0501

EXHIBIT B

Proposed Revised Tariff Pages

There are no proposed revised tariff pages as the Company is detariffing all services with this application.

EXHIBIT C

Summary of Changes

In accordance with Case No. 10-1010-TP-ORD, the Company is requesting complete withdrawal of their P.U.C.O. Tariff No. 2. In this application the Company is requesting complete withdrawal of P.U.C.O. Tariff No. 2 in its entirety.

EXHIBIT D

Customer Notice of Detariffing

Not applicable.

As an AOS provider, Operator Service Company, LLC does not have presubscribed customers.

EXHIBIT E

Affidavit

Please see Exhibit D.

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 11-2602-TP-ATA

Summary: Tariff - Application to Detariff services and make other changes related to the implementation of Case No. 10-1010-TP-ORD. electronically filed by Laura McGrath on behalf of Operator Service Company, LLC