

FILF

22

PUCO EXHIBIT FILING

Date of Hearing: 3/31/11

Case No. 10-2329-EL-CSS

PUCO Case Caption: _____

Peter J. Wielicki

VS.

CEI

List of exhibits being filed:

Complainant's Exs. A → C,

CEI Exs F, G, H and I,

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Reporter's Signature: Martha Di Paolo Jones
Date Submitted: _____

BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

Peter J. Wielicki, :
 :
 Complainant, :
 vs. : Case No. 10-2329-EL-CSS
 :
 The Cleveland Electric :
 Illuminating Company, :
 :
 Respondent. :

PROCEEDINGS

before Mr. Kerry K. Sheets, Hearing Examiner, at the
 Public Utilities Commission of Ohio, 180 East Broad
 Street, Room 11-C, Columbus, Ohio, called at 10:30
 a.m. on Thursday, March 31, 2011.

ARMSTRONG & OKEY, INC.
 222 East Town Street, 2nd Floor
 Columbus, Ohio 43215
 (614) 224-9481 - (800) 223-9481
 Fax - (614) 224-5724

August 19, 2007

The Illuminating Co.
76 S. Main St., A-RPC
Akron, Ohio 44308-1890

Attn: Customer Service Manager

Re: Account #11 00 25 5100 1 4

Gentlemen:

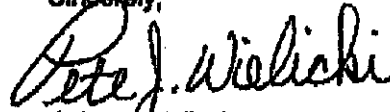
This correspondence concerns the statement dated August 17, 2007. I have disputed the balance from previous statements several times before pursuant to the Federal Fair Credit Billing Act. I continue to dispute this amount on the basis that your company negotiated checks that contained "paid in full" restrictive endorsements.

Kindly correct your records to reflect this credit.

Attached find my check #3528 in the amount of \$172.86 which is offered as complete accord and satisfaction for this statement.

Should you have any questions, feel free to contact me in writing only at the address listed below.

Sincerely,



Pete J. Wielicki
3314 Fortune Ave.
Parma, Ohio 44134

ELECTRIC USAGE & BILLING DATA					
DATE	USAGE (KWH)	BILLED AMOUNT	AVERAGE TEMP.		
8/1/2004	1,598		76.7		
9/1/2004	1,417				
8/1/2005	2,098		83		
9/1/2005	1,656	\$195.22			
10/1/2005	1,584	\$155.17			
11/1/2005	765	\$76.57			
12/1/2005	887	\$88.42			
1/1/2006	930	\$102.18			
2/1/2006	874	\$96.19			
3/1/2006	799	\$88.18			
4/1/2006	819	\$90.32			
5/1/2006	896	\$98.54			
6/1/2006	1,041	\$136.07			
7/1/2006	1,086	\$141.78			
8/1/2006	2,750	\$354.59	81.4		
9/1/2006	1,257	\$163.67			
10/1/2006	777	\$85.82			
11/1/2006	902	\$99.17			
12/1/2006	930	\$102.14			
1/1/2007	993	\$109.03			
2/1/2007	946	\$104.00			
3/1/2007	803	\$88.72			
4/1/2007	864	\$85.22			
5/1/2007	694	\$77.06			
6/1/2007	1,171	\$152.85			
7/1/2007	1,429	\$187.88			
8/1/2007	1,313	\$172.86	80.8		
9/1/2007	1,141				
1/1/2008	754				
2/1/2008	747				
3/1/2008	691				
4/1/2008	732				
5/1/2008	590				
6/1/2008	882				
7/1/2008	1,032				
8/1/2008	1,140		80.5		
9/1/2008	1,000				
10/1/2008	584				
11/1/2008	673				
12/1/2008	976				
1/1/2009	802	\$93.14			
2/1/2009	1,346	\$140.12			
3/1/2009	1,948	\$180.28			
4/1/2009	1,198	\$136.99			
5/1/2009	874	\$109.81			
6/1/2009	907	\$121.04			
7/1/2009	967	\$125.17			
8/1/2009	1,604	\$202.59	80.7		
9/1/2009	1,204	\$150.76			
10/1/2009	762	\$92.66			

11/1/2009	618	\$73.70			
12/1/2009	691	\$82.96			
1/1/2010	854	\$105.79			
2/1/2010	728	\$91.11			
4/1/2010	672	\$83.92			
5/1/2010	695	\$87.17			
6/1/2010	996	\$127.19			
7/1/2010	1,307	\$168.71			
8/1/2010	1,334	\$172.11	83.9		
9/1/2010	1,242	\$159.85			
10/1/2010	901	\$115.64			
11/1/2010	642	\$81.65			
12/1/2010	1,093	\$142.26			
Average temperature not including August 2006 = 80.9					
Average useage not including August 2006 = 1,515					
September average useage including September 2006 = 1,273					
7 Year August Temperature variance = 7.2					
7 Year August Usage variance = 1,610					

FIFTH THIRD BANK
(NORTHEASTERN OHIO)
P.O. BOX 630900 CINCINNATI OH 45263-0900

PETER J WIELICKI
OR ANNE K WIELICKI
3314 FORTUNE AVE
PARMA OH 44134-2247

Statement Period Date: 8/18/2007 - 9/19/2007

Account Number: [REDACTED]

Banking Center: Pleasant Valley
Customer Service: 1-800-972-3030

Internet Banking & Bill Payment: www.53.com

12736

FIFTH THIRD BANK CAN SHOW YOU HOW ALL YOUR HARD WORK TODAY CAN MEAN MORE FOR YOUR TOMORROW. VISIT YOUR NEAREST FIFTH THIRD BANKING CENTER TO FIND OUT HOW FIFTH THIRD BANK IS MOVING AHEAD WITH YOU. MEMBER FDIC.

Relationship Summary of Deposit Accounts

Account Number	Primary Owner	Product Name	Ending Balance
[REDACTED]	PETER J WIELICKI	CLUB 53	[REDACTED]
[REDACTED]	PETER J WIELICKI	PREMIUM MAXSAVER	[REDACTED]
Total			[REDACTED]

Account Summary

08/18 Beginning Balance	[REDACTED]	Interest Earned	\$0.33
17 Checks	[REDACTED]	Number of Days in Period	33
19 Withdrawals / Debits	[REDACTED]	Annual Percentage Yield Earned	0.10%
6 Deposits / Credits	[REDACTED]	Interest Earned YTD	\$2.70
09/19 Ending Balance	[REDACTED]		

Checks

17 checks totaling [REDACTED]

* Indicates gap in check sequence I = Electronic Image s = Substitute Check

Number	Date Paid	Amount	Number	Date Paid	Amount	Number	Date Paid	Amount
3485 i	08/20	[REDACTED]	3532 i	08/27	[REDACTED]	3542*i	09/07	[REDACTED]
3523*i	08/21	[REDACTED]	3535*i	08/29	[REDACTED]	3543 i	09/11	[REDACTED]
3524 i	08/20	[REDACTED]	3536 i	08/31	[REDACTED]	3544 i	09/10	[REDACTED]
3526*i	08/27	[REDACTED]	3538*i	09/11	[REDACTED]	3545 i	09/11	[REDACTED]
3529*i	08/27	[REDACTED]	3539 i	09/10	[REDACTED]	3549*i	09/19	[REDACTED]
3531*i	08/24	[REDACTED]	3540 i	09/06	[REDACTED]			

Withdrawals / Debits

19 items totaling \$5,021.75

Date	Amount	Description
08/20	[REDACTED]	5/3 JEANIE WITHDRAWAL AT LOC 925 7414 BROADVIEW RD PARMA OH
08/20	[REDACTED]	CHECK #3521 CONVERTED TO ELECTRONIC TRANSACTION BY SUNOCO PAYMENT CHECK PYMT 082007
08/20	[REDACTED]	WEB INITATED PAYMENT AT CUYAHOGA COMMUNI TUITION PA 3013 082007
08/21	[REDACTED]	CHECK #3525 CONVERTED TO ELECTRONIC TRANSACTION BY VZ WIRELESS ARC ARC 082107
08/21	[REDACTED]	CHECK #3522 CONVERTED TO ELECTRONIC TRANSACTION BY HSBC CREDIT SVC3 CHECKPAYMT 082107
08/23	[REDACTED]	5/3 JEANIE WITHDRAWAL AT LOC 925 7414 BROADVIEW RD PARMA OH
08/24	172.86	CHECK #3528 CONVERTED TO ELECTRONIC TRANSACTION BY CEI BILL PYMT 082407
08/24	[REDACTED]	CHECK #3527 CONVERTED TO ELECTRONIC TRANSACTION BY HSBC CREDIT SVC3 CHECKPAYMT 082407
08/27	[REDACTED]	5/3 JEANIE WITHDRAWAL AT LOC 510 6945 RIDGE RD CLEVELAND OH
08/27	[REDACTED]	CHECK #3530 CONVERTED TO ELECTRONIC TRANSACTION BY TMCC CHECKPAYMT 082707
08/28	[REDACTED]	CHECK #3533 CONVERTED TO ELECTRONIC TRANSACTION BY SEARS PAYMENT CHECK PYMT 082807
08/29	[REDACTED]	DEBIT CARD PURCHASE AT TLG*PRIVACYGRD5479, 877-202-8828, CT ON 082807 FROM CARD#: XXXXXXXXXXXX6320
08/29	[REDACTED]	DEBIT CARD PURCHASE AT CREDIT ATTORNEY, 800-7880447, UT ON 082807 FROM CARD#: XXXXXXXXXXXX6320
08/29	[REDACTED]	CHECK #3534 CONVERTED TO ELECTRONIC TRANSACTION BY CHASE CHECK PYMT 082907
08/31	[REDACTED]	5/3 JEANIE WITHDRAWAL AT LOC 510 6945 RIDGE RD CLEVELAND OH

January 1, 2007

The Illuminating Company
76 S. Main St.
A-RPC
Akron, Ohio 44308-1890

Attn: Dispute Resolution

Re: Account # 11 00 25 5100 1 4

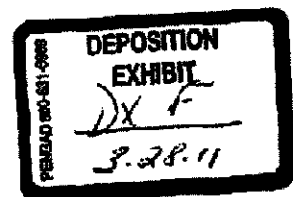
Gentlemen:

I am enclosing my check #3286 in the amount of \$88.57 as payment in full to date on this account. This amount is the total billed \$105.12 less \$16.55 in late fees. I do not agree with the application of these fees as the previous payments were rendered on time. If you believe that they were not then please forward to me all documentation which supports your belief. The amount of \$16.55 is being disputed pursuant to the Federal Fair Credit Billing Act.

Should you have any questions, feel free to contact me at the address listed below.

Sincerely,

Pete J. Wielicki
3314 Fortune Ave.
Parma, Ohio 44134



January 26, 2007

The Illuminating Company
76 S. Main St., A-RPC
Akron, Ohio 44308-1890

Attn: Dispute Resolution Manager

Re: Account # 11 00 25 5100 1 4

Gentlemen:

This correspondence concerns the January 16, 2007 bill. On this bill appears late charges in the amount of \$1.53 and previous late charges in the amount of \$16.55. Pursuant to the Federal Fair Credit Billing Act I dispute the application of these charges. As required please investigate this matter and credit my account these charges. I have enclosed my check #3314 in the amount of \$109.03 as payment in full on this account to date. Be advised that this check contains a restrictive endorsement.

Should you have any questions feel free to contact me at the address listed below.

Sincerely,

Pete J. Wielicki
3314 Fortune Ave.
Parma, Ohio 44134

June 14, 2007

The Illuminating Company
76 South Main St.
Akron, Ohio 44308-1812
A-FECC

Attn: Customer Service Manager

Re: Account #110025510014

NOTICE OF INTENT TO FILE SUIT

Gentlemen:

The following is in reference to your correspondence dated June 7, 2007 in which you responded to my correspondence dated May 28, 2007 by sending me a copy of a statement of account. This is to advise you that I do not agree with your accounting of my account and I further refuse to make the requested payment. The basis of my refusal is the fact that you accepted my check #3425 in the amount of \$77.06. This check contained a restrictive endorsement which read "RESTRICTIVE ENDORSEMENT - Endorsement of this check voids all previous agreements and contracts, constitutes full Accord and Satisfaction without protest and voids all future claims on this account. Payee further agrees to remove all negative credit bureau information". By negotiating this check you have forfeited any claims to additional funds. This check was submitted to you in accordance to the provisions contained in the Ohio Revised Code, Section 13. Therefore, kindly correct my account by crediting the outstanding amount. Be advised that if you attempt any adverse actions against me in this matter, I am fully prepared to file suit against you for breach of contract. I would highly advise that you seek legal counsel in this matter in order to save yourself from a situation in which you can not win. I have included a copy of the referenced check for your convenience. Should you have any questions feel free to contact me in writing only at the address listed below.

Sincerely,

Pete J. Wielicki
3314 Fortune Ave.
Parna, Ohio 44134

August 19, 2007

The Illuminating Co.
76 S. Main St., A-RPC
Akron, Ohio 44308-1890

Attn: Customer Service Manager

Re: Account #11 00 25 5100 1 4

Gentlemen:

This correspondence concerns the statement dated August 17, 2007. I have disputed the balance from previous statements several times before pursuant to the Federal Fair Credit Billing Act. I continue to dispute this amount on the basis that your company negotiated checks that contained "paid in full" restrictive endorsements.

Kindly correct your records to reflect this credit.

Attached find my check #3528 in the amount of \$172.86 which is offered as complete accord and satisfaction for this statement.

Should you have any questions, feel free to contact me in writing only at the address listed below.

Sincerely,

Pete J. Wielicki
3314 Fortune Ave.
Parma, Ohio 44134

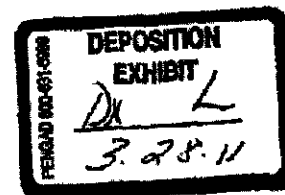
IN THE UNITED STATES DISTRICT COURT
FOR THE NORTHERN DISTRICT OF OHIO
EASTERN DIVISION

PETER WIELICKI,)	CASE NO. 1:09 CV 15
)	
Plaintiff,)	
)	
v.)	JUDGE DONALD C. NUGENT
)	
THE HMC GROUP,)	
)	
Defendant.)	<u>MEMORANDUM OPINION</u>
)	<u>AND ORDER</u>

This matter is before the Court on Defendant, HMC Group's ("HMC") Motion for Attorneys' Fees and Costs. (ECF #38). HMC Group seeks reimbursement of attorney fees, costs and expenses it incurred defending against claims made against them during the course of this litigation. Plaintiff, Peter Wielicki filed a response opposing the motion. (ECF #39).

Procedural History

Plaintiff filed a Complaint against HMC in the Common Pleas Court of Cuyahoga County, claiming that it violated provisions of the Fair Debt Collection Practices Act ("FDCPA"), and the Federal Fair Credit Reporting Act ("FCRA"), and alleging damages for negligence, property damage and impairment of credit rating, defamation, infliction of emotional distress, and "loss of opportunity". In response, HMC removed the case to federal



court and eventually filed a motion for summary judgment. (ECF #1, 13). Plaintiff did not oppose summary judgment on any of the "common law" claims.¹ This Court granted summary judgment on all claims except the FDCPA claim. The FDCPA claim went to trial, and a jury found against the Plaintiff and in favor of Defendant on that remaining claim. HMC is now seeking attorney fees pursuant to 15 U.S.C. § 1692k(a)(3), which provides as follows:

[o]n a finding by the court that an action under this section was brought in bad faith and for the purpose of harassment, the court may award to the defendant attorney's fees reasonable in relation to the work expended and costs.

Plaintiff's claim under the FDCPA was premised on the claim that he had sent numerous (up to eleven) different written notices to the Defendant disputing his debt. The evidence at trial, however, failed to establish that any letters were ever sent, and undermined the credibility of Plaintiff's oral assertions that they had been. Further, throughout the litigation, Plaintiff made repeated implausible claims as to why no record of any such letters was available in discovery,² misrepresented "reconstructed" versions of the alleged letters as copies of the original,³ and attempted to offer these fabrications as evidence in support of his claims. In

¹ Several of the non-statutory counts in the Complaint set forth claims for which there is no separate cause of action under Ohio law.

² Plaintiff, a well educated man with a long history of lawsuits of this type claims not to have kept any signed copies of the letters; did not send the alleged letters with return receipt requested; claims to have lost the original copies when switching computers; and claims that the computer upon which they were drafted is now in a "landfill" somewhere.

³ As noted in the Magistrate's Report and Recommendation on the Motion for Summary Judgment, one of the alleged "copies" is dated prior to the Plaintiff ever having received any communication from the Defendant in regard to the debt at issue. Plaintiff has offered no explanation for this.

addition, the testimony at trial indicated that Plaintiff is a frequent litigator with a long history of bringing this type of action against a multitude of companies.

Plaintiff attempted to raise claims that do not exist in Ohio law, presented absolutely no evidence whatsoever for any of the claims that were dismissed on summary judgment, and provided no admissible evidence, aside from his own dubious testimony, to support his claim that HMC violated the FDCPA. Plaintiff brought this action alleging a multitude of damages under no less than seven separate theories, with no factual or legal support for any of the claims; he has a long history of bringing this type of action against a multitude of companies; he attempted to present evidence fabricated or "reconstructed" after the fact, some of which was dated prior to the Defendants ever having contacted him; and he provided implausible testimony at trial that both the jury and the Court found to be not credible. Taken together these facts strongly indicate that his primary purpose was not to obtain justified relief, but to harass the defendant in the hope of obtaining a quick settlement offer. The Court finds, therefore, that this action was brought in bad faith, and that attorneys fees and costs should be awarded to the Defendant.

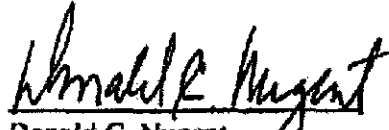
HMC has submitted evidence of the hours spent (over the course of ten months) in defending this litigation, the hourly rates of the attorneys and paralegals involved in the defense, and the costs incurred. It seeks \$14,694.50 in attorneys fees; \$503.50 in paralegal time; and \$1,508.42 in costs. The defense conducted discovery, drafted a successful summary judgment motion and reply brief, responded to a merit-less motion for reconsideration/motion to strike submitted by the Plaintiffs, and prepared for, drafted motions for, and attended trial. The hours worked appear necessary and reasonable in defense of this action; and, the rates, and costs all

appear to be reasonable and well within the norm for the type of work required and the average rates within the community.

Plaintiff's arguments against the award and the amount requested are without merit. He argues that expending over \$16,000 to defend a claim that had a maximum \$1000 statutory penalty is unreasonable as a matter of law. In doing so, he misrepresents the nature of his original action⁴ and disregards the Defendant's right to fully defend an action against it, regardless of the amount at stake.

Conclusion

For the reasons set forth above, HMC's Motion for Attorneys' Fees and Costs is GRANTED. (ECF #38). Attorneys' fees and costs are awarded to HMC Group and against Plaintiff in the amount of \$16,706.42.42. IT IS SO ORDERED.


Donald C. Nugent
United States District Judge

Date: November 3, 2009

⁴
Plaintiff's Complaint sought \$8,000 in statutory damages, injunctive relief, actual damages, exemplary and punitive damages, attorney's fees, court costs, and "other assessments proper by law."

[illegible]

Definitions

Actual Reading - A reading we take from your electric meter.

Customer Charge - The fixed monthly charge for basic distribution which partially covers costs for billing, meter reading, equipment, and service line maintenance.

Delivery Charge - Charge for moving electricity over electric transmission and distribution lines to your home or business.

Kilowatt (KW) - 1,000 watts of electricity.

Kilovolt Amperes (KVA) - Volts times amperes divided by 1000. Actual measured power used for circuit sizing.

Kilowatt-hour (kWh) - The unit of measure for the electricity you use over time. For example, you use one kilowatt-hour of electricity to light a 100-watt light bulb for ten hours.

Estimated Reading - On the months we do not read your meter, we calculate your bill based on your past electrical use. Adjustments may be needed later, when we take an actual meter reading. If you would like to read your own meter to avoid estimated bills, call us for meter reading cards or access our Web site listed below.

Due Date - The date the bill must be paid by to avoid a 1.5% late payment charge.

Late Payment Charge - A 1.5% late charge added to the overdue amount if you do not pay your bill by the due date.

Transition Charge - This charge, which has always been a part of your electric bill, is estimated to end on December 31, 2008.

Generation Credit For Shopping - The credit you receive on your bill when you choose an alternate supplier.

Generation-Related Component - Charges associated with the production of electricity. The generation charge on your bill reflects the 5% reduction required by the Ohio Legislature.

Price to Compare (PTC) - An estimate based on your average historical usage, updated quarterly. Your PTC - as well as the amount you are credited if you shop - may be higher or lower depending on your usage and seasonal rate variances. The PTC will appear monthly on your local electric bill. For demand meter customers, the PTC may not accurately reflect total electric costs.

Important Information

Questions or Complaints

To receive information about your Illuminating Company bill, various charges, rate schedules or for a written explanation of the Price-to-Compare, Write: The Illuminating Company, 76 S. Main St., FECC, Akron, OH 44308-1890. Call Customer Services: 1-800-589-3101 (Monday - Friday, 7:30 a.m. - 7:00 p.m.) Visit our website: www.firstenergycorp.com You may be asked to provide:

Your Phone Number: 1-216-398-4843
Your Account Number: 11 00 25 5100 1 4
Your Premises Number: 1220070013

For Your Protection

All of our employees wear photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your questions are not resolved after you have called

your electric supplier and/or The Illuminating Company, you may contact the Public Utilities Commission of Ohio (PUCO), ATTN: Public Interest Center, 180 E. Broad St., Columbus, Ohio 43215-3793, or call toll free at 1-800-686-7826 or 1-614-466-3292 or, for TDD/TTY toll free at 1-800-686-1570, or 1-614-466-8180, from 8:00 a.m. to 5:00 p.m. weekdays. You can also visit the PUCO Web site at www.PUCO.ohio.gov.

Residential Customers may also call the Ohio Consumers' Counsel (OCC), toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays, or visit the OCC Web site at www.pickocc.org

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday-Friday between 8:00 a.m. and 5:00 p.m. To obtain information about Ohio Electric Choice, visit the Ohio Electric Choice Web site at www.OhioElectricChoice.com or call 1-888-632-1314.

To help improve our billing efficiency, we will soon adjust our meter reading and billing schedule. As a result, there may be a change in the date your bill is prepared and your payment is due. We will mail you a separate notice if your billing date changes significantly.



When contacting an Electric Generation Supplier, please provide the customer numbers below.
 Call The Illuminating Company at 1-800-689-3101 with questions on these charges.

Basic Charges

Customer Number: 0801269114 1220070013 - Standard Residential - CE-RS50D

Customer Charge	4.75
Delivery Charge	67.31
Transition Charge	86.04
Generation Related Component	46.65
Generation Shopping Credit	-86.87
Total Charges	\$ 107.88



Call FirstEnergy Solutions Corp at 1-(888)254-8369 with questions on these charges.
 Account Number: 24326243 Rate: FES-P850

Basic Charges

Basic Charge	1,626 KWH x 0.050840 per KWH	82.34
Total Charges		\$ 82.34

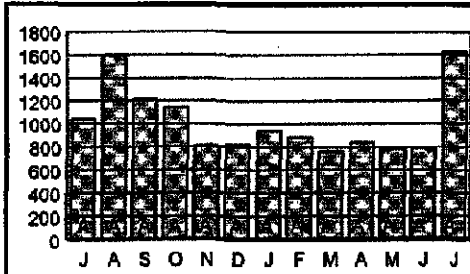
Date	Reference	Amount	
Payments:			
06/17/05		-77.94	
Total Payments			-77.94
Total Payments and Adjustments			-77.94

	Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
The Illuminating Company	40.91	-40.91	107.88	107.88
FirstEnergy Solutions Corp	37.03	-37.03	82.34	82.34
Total	77.94	-77.94	190.22	190.22

Standard Residential

Meter Number	968620
Present KWH Reading (Actual)	96,633
Previous KWH Reading (Actual)	95,007
Kilowatt Hours Used	1,626

Usage Comparison



A-Actual E-Estimate C-Customer N-No Usage

Historical Usage Information

Jul 04	1,046	Jan 05	934
Aug 04	1,598	Feb 05	892
Sep 04	1,217	Mar 05	761
Oct 04	1,139	Apr 05	839
Nov 04	812	May 05	785
Dec 04	820	Jun 05	789
		Jul 05	1,626

	Jul 04	Jul 05
Average Daily Use (KWH)	37	56
Average Daily Temperature	67	74
Days in Billing Period	28	29
Last 12 Months Use (KWH)		12,212
Average Monthly Use (KWH)		1,018

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Definitions

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Due Date - The date the bill must be paid by to avoid a 1.5% late payment charge.

Late Payment Charge - A 1.5% late charge added to the overdue amount if you do not pay your bill by the due date.

Transition Charge - This charge, which has always been a part of your electric bill, is estimated to end on December 31, 2008.

Generation Credit For Shopping - The credit you receive on your bill when you choose an alternate supplier.

Generation-Related Component - Charges associated with the production of electricity. The generation charge on your bill reflects the 3% reduction required by the Ohio Legislature.

Price to Compare (PTC) - An estimate based on your average historical usage, updated quarterly. Your PTC - as well as the amount you are credited if you shop - may be higher or lower depending on your usage and seasonal rate variances. The PTC will appear monthly on your local electric bill. For demand meter customers, the PTC may not accurately reflect total electric costs.

Important Information

Questions or Complaints

To receive information about your Illuminating Company bill, various charges, rate schedules or for a written explanation of the Price-to-Compare, Write: The Illuminating Company, 76 S. Main St., FECC, Akron, OH 44308-1890. Call Customer Services: 1-800-589-3101 (Monday - Friday, 7:30 a.m. - 7:00 p.m.) Visit our website: www.firstenergycorp.com

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Your Phone Number: 1-216-398-4843
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Your Premises Number: 1220070013

For Your Protection

All of our employees wear photo I.D. badges. Always ask for an employee's I.D. before letting anyone in your home. If you are still not sure, please call.

We welcome the opportunity to work with you and will try to answer your questions. If your questions are not resolved after you have called

your electric supplier and/or The Illuminating Company, you may contact the Public Utilities Commission of Ohio (PUCO), ATTN: Public Interest Center, 180 E. Broad St., Columbus, Ohio 43215-3793, or call toll free at 1-800-686-7826 or 1-614-466-3292 or, for TDD/TTY toll free at 1-800-686-1570, or 1-614-466-8180, from 8:00 a.m. to 5:00 p.m. weekdays. You can also visit the PUCO Web site at www.PUCO.ohio.gov.

Residential Customers may also call the Ohio Consumers' Counsel (OCC), toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays, or visit the OCC Web site at www.pickocc.org.

Energy Assistance: Contact HEAP at 1-800-282-0880 (TDD/TTY 1-800-686-1557) Monday-Friday between 8:00 a.m. and 5:00 p.m.

To obtain information about Ohio Electric Choice, visit the Ohio Electric Choice Web site at www.OhioElectricChoice.com or call 1-888-632-1314.

For a brochure describing your customer rights and obligations, please call our Customer Service phone number.



When contacting an Electric Generation Supplier, please provide the customer numbers below.
Call The Illuminating Company at 1-800-589-3101 with questions on these charges.

Basic Charges

Customer Number: 0801269114 1220070013 - Residential Pipp - CE-RS51D

Customer Charge	4.45
Delivery Charge	82.24
Transition Charge	103.72
Generation Related Component	56.32
Generation Shopping Credit	-116.75
Total Charges	\$ 129.98



Call FirstEnergy Solutions Corp at 1-(888)254-6359 with questions on these charges.
Account Number: 24326243 Rate: FES-P850

Basic Charges

Basic Charge	2,098 KWH x 0.047302 per KWH	99.24
Total Charges		\$ 99.24

Payments:

Date	Reference	Amount
07/14/05		-190.22

Total Payments

-190.22

Total Payments and Adjustments

-190.22

The Illuminating Company
FirstEnergy Solutions Corp
Total

Previous Balance	Payments/ Adjustments	Current Charges	Please Pay
107.88	-107.88	129.98	129.98
82.34	-82.34	99.24	99.24
190.22	-190.22	229.22	229.22

PIPP Account Balance

Previous bill was	190.22
Total payments/adjustments	-190.22
Balance at billing	0.00
Current charges	229.22
PIPP Account Balance	229.22

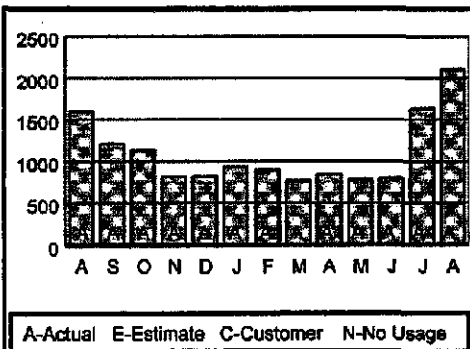
Actual Account Balance

Previous bill was	190.22
Total payments/adjustments	-190.22
Balance at billing	0.00
Current charges	229.22
Actual Account Balance	229.22

Residential PIPP

Meter Number 969820
 Present KWH Reading (Actual) 98,731
 Previous KWH Reading (Actual) 96,633
 Kilowatt Hours Used 2,098

Usage Comparison



Historical Usage Information

Aug 04	1,598	Feb 05	882
Sep 04	1,217	Mar 05	761
Oct 04	1,139	Apr 05	839
Nov 04	812	May 05	785
Dec 04	820	Jun 05	769
Jan 05	934	Jul 05	1,626
		Aug 05	2,098

	Aug 04	Aug 05
Average Daily Use (KWH)	48	64
Average Daily Temperature	71	75
Days in Billing Period	33	33
Last 12 Months Use (KWH)		12,712
Average Monthly Use (KWH)		1,059