FILE

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 58903
Received: 3/31/2011 6:18:38 PM
Message:
WEB ID: 58903 AT:03-31-2011 at 06:17 PM

09-1948-EL-POR

Related Case Number:

TYPE: complaint

NAME: Mr. Robert Herrick

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 9601 Rochester Rd
- Minerva , Ohio 44657
- USA

RECEIVED-DOCKETING DIV
2011 APR -6 AM 9:20
PUCO

PHONE INFORMATION:

- Home: 330-894-2303
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: bherrick1@frontier.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Robert Herrick
- Service address: 9601 Rochester Rd
- Service phone: 330-894-2303
- Account Number: 11 00 17 4885 4 2

COMPLAINT DESCRIPTION:

My complaint is with PUCO!!! Why would you approve the latest FirstEnergy light bulb scam? $0.30/month for bulbs that we rejected once. Then to think we are stupid and would to pay $1.20/mo for energy that we save?? You must not be FirstEnergy customers. Lobbyists at work?

REVOKE THIS PROGRAM!!!

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician _____ Date Processed APR 0 6 2011