

FILE

14

10-158-EL-CSS

MARCH 30, 2011

APPLICATION FOR REHEARING

RE - A REQUEST TO REVISIT THE ISSUE.

ATTN: MR JIM LYNN

RE - CASE # 10-158 EL CSS

DEBBIE J. MALLOY

PUCO

2011 APR -5 AM 10:02

RECEIVED-DOCKETING DIV

DEAR MR LYNN

I WOULD LIKE TO REQUEST ANOTHER
HEARING TO REVISIT THE ISSUE OF NON
PAYMENT FOR MY DUKE ACCT.

AND THE BALANCE DUE OF 733.00 WITH AN
ADDITIONAL CHARGE OF 120.00 FOR DEPOSIT.

PLEASE SEE ENCLOSED COPIES OF
MY PAYMENT HISTORY & BILLS.

I BELIEVE THEY HAVE PICKED UP AN OLD
ACCT# FROM AN OLD APT FROM 7 YRS AGO
& STARTED DOUBLE BILLING ME FOR BOTH ACCTS
AT THE SAME TIME. (SEE LETTER FROM MGR)

PLEASE REVIEW ALL THIS INFORMATION &
ACT ACCORDINGLY.

THANK YOU!

DEBBIE J. MALLOY

Debbie J. Malloy

NEW ADDRESS 5326 C CAMELOT DR

FAIRFIELD OH, 45014

(513) 829-0526

This is to certify that the images appearing are an accurate and complete reproduction of a case file as filed with the Public Utilities Commission of Ohio. The document delivered in the regular course of business is subject to the provisions of the Public Utilities Code, Chapter 4909, of the Revised Code. Date Processed: 4/5/11 Technician: [Signature]

PREVIOUS ADDRESS

2455 B FOX SEDGE WAY
WEST CHESTER, OH 45069

4579 LAKES EDGE DRIVE
APT # 16
HAMILTON, OH 45011

PAYMENT HISTORY

100⁰⁰ - PAYMENT OVER THE PHONE.

DEBIT MEMO 860-1101 (JR.) PAYMENT
ARRANGEMENT

100⁰⁰ PAYMENT OVER THE PHONE 860-1101

TRANS# 502-1806 (SH)

162⁰⁰ - REMAINING BALANCE (OF 262⁰⁰ AGREEMENT)

162⁰⁰ REMAINING BALANCE. (OF 262⁰⁰ AGREEMENT)

TOTAL = 524.00

1

175⁰⁰ PAYMENT ARRANGEMENT OVER THE
PHONE THROUGH MY CHECKING ACCT.

79⁰⁰ PAYMENT ARRANGEMENT OVER
THE PHONE WITH MY CHECKING ACCT.

TOTAL = 778.00

265⁰⁰ PAYMENT ARRANGEMENT THROUGH
S/B BANK.

150⁰⁰ PAYMENT - PAY PAL ARRANGEMENT OVER
THE PHONE.

TOTAL = 1193.00 TOTAL PAID.



DISCONNECT NOTICE

Account Number 1920-0157-56-0

50 15

Due Date	Amount Due
Apr 5, 2011	\$ 853.20

#19D0 Y1KL 56CM SE06#

0002392 01 AT 0.357 **AUTO 3 0 4052 45014-403675 -CD1-P00000-11234 6



Debbie Malloy
5326 Camelot Dr
Apt C
Fairfield OH 45014-4036

\$ _____
HeatShare Contribution
(for Customer Assistance)

\$ _____
Amount Enclosed

PO Box 1327
Charlotte NC 28201-1327

410 00000853208 19200157560 040520112 00000864200

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 1

Name /Service Address	For Inquiries Call	Account Number
Debbie Malloy 5326 Camelot Dr Apt C Fairfield OH 45014	Duke Energy 513-651-5100 1-800-648-7777	1920-0157-56-0

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Mar 14 not included Last payment received Mar 04 Bill prepared on Mar 14, 2011 Next meter reading Mar 23, 2011

IMPORTANT: Your service may be disconnected if your past due amount of \$674.46 is not paid before 04/08/2011. A reconnection charge will be required. In addition, a service deposit may be required; if so, payment arrangements may be available. For questions, please call the number shown above.

PLEASE NOTE: A service deposit has been charged to your account as a result of your request for new service(s). Please pay the stated deposit amount by the due date indicated or contact us at the number listed for payment arrangements.

Current Billing	
Amt Due - Previous Bill	\$ 28.65
Payment(s) Received	28.65cr
Balance Forward	0.00
Transfer From 61802171-15	733.20
Deposit Amt Due	120.00
Current Amount Due	\$ 853.20

Your deposit and accrued interest will be credited to your account after you have paid your utility bill promptly each month for the required time period, or at the time you request to have your service terminated.

For your convenience, we have included your final charges for service at 2455 FOXSEGE WAY. If your final bill has been paid, please disregard the final charges included above.

The due date for any new charges on this bill will be reflected on your next scheduled bill. Any previous charges are due on the date shown on your prior bill.

contact your lawyer

DISCONNECT NOTICE

Due Date	Amount Due	After
Apr 5, 2011	\$ 853.20	Apr 5, 2011
		\$ 864.20



4052-01-00-0002392-0001-0004776

visit us at www.duke-energy.com



DISCONNECT NOTICE

Account Number 1920-0157-56-0

50 15

For less detailed billing information on your monthly bill, check box on right



#19D0 Y1KL 56CM SE06#

0000340 01 AV 0.335 **AUTO 4 0 4060 45014-403675 -C01-P00000-11234 6



Debbie Malloy
5326 Camelot Dr
Apt C
Fairfield OH 45014-4036

Due Date	Amount Due
Apr 15, 2011	\$ 880.67

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

*May apt complex
PO Box 1327
Charlotte NC 28201-1327*

410 00000880671 19200157560 041520116 00000892084

DISCONNECT NOTICE

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Debbie Malloy 5326 Camelot Dr Apt C Fairfield OH 45014	Duke Energy 513-651-5100 1-800-648-7777	1920-0157-56-0

Mail Payments To	Account Information
PO Box 1327 Charlotte NC 28201-1327	Payments after Mar 24 not included Bill prepared on Mar 24, 2011 Next meter reading Apr 21, 2011

IMPORTANT: Your service may be disconnected if your past due amount of \$674.46 is not paid before 04/18/2011. A reconnection charge will be required. In addition, a service deposit may be required; if so, payment arrangements may be available. For questions, please call the number shown above.

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec	057258152	Feb 22 Mar 23	29	12721	12899	178

Electric - Residential	Current Billing
Usage - 178 kWh	Amt Due - Previous Bill \$ 853.20
Duke Energy - Rate RS \$ 27.47	Balance Forward 853.20
Current Electric Charges \$ 27.47	Current Electric Charges 27.47
	Current Amount Due \$ 880.67

Order your FREE compact fluorescent light bulbs today! Call 1-800-943-7585 and choose option 1, or visit www.duke-energy.com/freecfls1 to see if you are eligible.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 8.71 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

DISCONNECT NOTICE

Due Date	Amount Due	After
Apr 15, 2011	\$ 880.67	Apr 15, 2011
		\$ 892.08



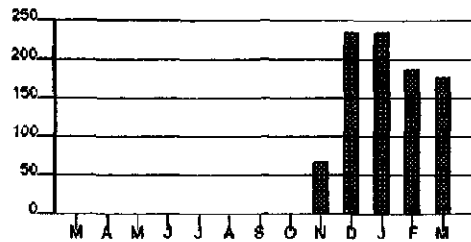
4060-01-00-0000340-0001-0000679

visit us at www.duke-energy.com

Name	Service Address	Account Number
Debbie Malloy	5326 Camelot Dr Apt: C Fairfield OH 45014	1920-0157-56-0

Explanation of Current Charges		
Electric Meter - 057258152	Duke Energy Rate RS - Residential Svc-Winter	
kWh Usage - 178	Distribution-Customer Chg	\$ 5.50
Feb 22 - Mar 23 29 Days	Delivery Charges	
	Distribution-Energy Chg	
	178 kWh @ \$ 0.02212600	3.94
	Delivery Riders	2.38
	Total Delivery Charges	\$ 6.32
	Generation Charges	
	Generation Energy Chg	
	178 kWh @ \$ 0.04234500	7.54
	Rider FPP	5.41
	Rider AAC	1.59
	Rider TCR	1.11
	Total Generation Charges	\$ 15.65
		\$ 27.47
	Total Current Electric Charges	\$ 27.47

kWh Electric Usage



Calculations based on most recent 12 month history
 Total Usage 908
 Average Usage 182

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Electric	0	0	0	0	0	0	0	0	60	220	220	180	178



ALICIA

Fax # 267-4373

Account Number 6180-2171-15-2

50 07

For less detailed billing information on
your monthly bill, check box on right☐

Due Date	Amount Due
Apr 5, 2010	\$ 674.48

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

0015414 01AV0.335 **AUTO 18 0 1061 45069-888774 -C01-P00000-112 4



Debbie Malloy
2455 Fox Sedge Way Apt B
West Chester OH 45069-8887

*moved out
April 15, 2010*
PO Box 9001076
Louisville KY 40290-1076

CLO APT

#16 4579 CKEES EDGE SEE ATTACHED
LETTER FOR VERIFICATION

400 00000674460 61802171152 040520104 00000684589

MAIL TO 5, 10 & 45011

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Debbie Malloy 2455 Foxsedge Way Apt: B West Chester OH 45069	Duke Energy 513-421-9500 1-800-544-6900	6180-2171-15-2

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Mar 12 not included Bill prepared on Mar 12, 2010 Next meter reading Apr 12, 2010

Meter	Number	Reading Date From To	Days	Meter Reading Previous Present	Usage
Elec	104871802	Feb 05 Mar 11	34	62688 63243	555

Electric - Residential	
Usage - 555 kWh	
Duke Energy - Rate RS	\$ 77.79
Current Electric Charges	\$ 77.79

Current Billing	
Amt Due - Previous Bill	\$ 0.00
Balance Forward	0.00
Current Electric Charges	77.79
Transfer From 61802171-10	596.67
Current Amount Due	\$ 674.46

For your convenience, we have included your final charges for service at 2455 FOXSEGE WAY. If your final bill has been paid, please disregard the final charges included above.

Customers who heat their home electrically may be able to reduce their heating costs with our Optional Residential Heating Rate. Call for details.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.36 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	After Apr 5, 2010
Apr 5, 2010	\$ 674.46	\$ 684.58



1061-01-00-0015414-0001-0030751

visit us at www.duke-energy.com



Account Number 6180-2171-15-2

50 07

Due Date	Amount Due
May 5, 2010	\$ 674.46

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)

0015352 01 AV 0.335 **AUTO T2 0 1083 45069-888774 -C01-P000004 4



Debbie Malloy
2455 Fox Sedge Way Apt B
West Chester OH 45069-8887

PO Box 9001076
Louisville KY 40290-1076

400 00000674460 61802171152 050520102 00000684589

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 1

Name /Service Address	For Inquiries Call	Account Number
Debbie Malloy 2455 Foxsedge Way Apt: B West Chester OH 45069	Duke Energy 513-421-9500 1-800-544-6900	6180-2171-15-2

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Apr 13 not included Bill prepared on Apr 13, 2010 Next meter reading May 11, 2010

Current Billing	
Amt Due - Previous Bill	\$ 674.46
Current Amount Due	\$ 674.46

Charges for meter(s) not shown on this bill will be billed at a later date.

Due Date	Amount Due	After May 5, 2010
May 5, 2010	\$ 674.46	\$ 684.58





Account Number 6180-2171-10-1

50 07

For less detailed billing information on
your monthly bill, check box on right

Due Date	Amount Due
Dec 3, 2009	\$ 200.04

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



00007455 CGE1 ZA 09315 - ZIPCODE 09 YYYNN 1oz

Debbie Malloy
2455 Fox Sedge Way Apt B
West Chester OH 45069-8887

PO Box 9001076
Louisville KY 40290-1076

400 00000200042 61802171101 120320092 00000203041

† PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT. †

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Debbie Malloy 2455 Foxsedge Way Apt: B West Chester OH 45069	Duke Energy 513-421-9500 1-800-544-6900	6180-2171-10-1

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Nov 11 not included Last payment received Oct 23 Bill prepared on Nov 11, 2009 Next meter reading Dec 09, 2009

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Usage
Elec 104871802	Oct 22 Nov 09	18	61521	61695	174

Electric - Residential	
Usage - 174 kWh	
Duke Energy - Rate RS	\$ 25.04
Current Electric Charges	\$ 25.04

Current Billing	
Amt Due - Previous Bill	\$ 830.18
Payment(s) Received	175.00cr
Balance Forward	655.18
Current Electric Charges	25.04
Agmt #2968543 Amt Due	175.00
Reconnect Charge	25.00
Transfer to Agmt #2968543	805.18cr
Applied to Agmt Bal	125.00
Current Amount Due	\$ 200.04

Account Balance	
Current Billing	\$ 200.04
Agreement Balance	505.18
Total Account Balance	\$ 705.22

HEATSHARE- Help those less fortunate stay warm this winter season by contributing to Duke Energy's HeatShare program. See this month's bill insert for more information on how you can help, or visit us online at www.duke-energy.com.

Due Date	Amount Due	After
Dec 3, 2009	\$ 200.04	Dec 3, 2009
		\$ 203.04

visit us at www.duke-energy.com



Account Number 6180-2171-10-1

50 07

For less detailed billing information on
your monthly bill, check box on right☐

Due Date	Amount Due
Jul 6, 2009	\$ 117.62

\$ _____ \$ _____
HeatShare Contribution Amount Enclosed
(for Customer Assistance)



00009783 CGE1 ZA 09163 - ZIPCODE 03 YYYNN 1oz

Debbie Malloy
2455 Fox Sedge Way Apt B
West Chester OH 45069-8887

PO Box 9001076
Louisville KY 40290-1076

400 00000117625 61802171101 070620090 00000119385

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT. ↑

Page 1 of 2

Name /Service Address	For Inquiries Call	Account Number
Debbie Malloy 2455 Foxsedge Way Apt: B West Chester OH 45069	Duke Energy 513-421-9500 1-800-544-6900	6180-2171-10-1

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 11 not included Last payment received May 26 Bill prepared on Jun 11, 2009 Next meter reading Jul 10, 2009

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Elec	104871802	May 11	Jun 10	30	60320	60570	250

Electric - Residential	Current Billing
Usage - 250 kWh	Amt Due - Previous Bill \$ 1,038.26
Duke Energy - Rate RS \$ 30.62	Payment(s) Received 87.00cr
Current Electric Charges \$ 30.62	Balance Forward 951.26
	Current Electric Charges 30.62
	Agmt #2916345 Amt Due 87.00
	Transfer to Agmt #2916345 1,038.26cr
	Agmt #2916345 Amt Due 87.00
	Current Amount Due \$ 117.62

Account Balance
Current Billing \$ 117.62
Agreement Balance 864.26
Total Account Balance \$ 981.88

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 7.20 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Due Date	Amount Due	After Jul 6, 2009
Jul 6, 2009	\$ 117.62	\$ 119.38

visit us at www.duke-energy.com

REMINDER NOTICE

Page 1 of 2

Name / Service Address	For Inquiries Call	Account Number
Debbie Malloy 2455 Foxsedge Way Apt: B West Chester OH 45069	Cinergy/CG&E 513-421-9500 1-800-544-6900	6180-2171-10-1

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Apr 11 not included Last payment received Mar 27 Bill prepared on Apr 11, 2006 Next meter reading May 09, 2006

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Elec	104871802	Mar 10 Apr 10	31	48666	49003	337

Electric - Residential	
Usage -	337 kWh
Cinergy/CG&E - Rate RS	\$ 38.14
Current Electric Charges	\$ 38.14

Current Billing	
Amt Due - Previous Bill	\$ 217.17
Payment(s) Received	106.76
Late Payment Charge(s)	1.66
Balance Forward	112.07
Current Electric Charges	38.14
Current Amount Due	\$ 150.21

Your next energy bill will have a new name. Cinergy/CG&E is becoming Duke Energy. Learn more at www.duke-energy.com.

PRICE TO COMPARE: In order for an average residential customer to save money, an electric supplier must offer a price lower than 6.73 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.cinergycge.com to calculate your individual Price to Compare or contact Cinergy/CG&E for a written explanation.

Money order # 08-435529660
153.00 Sunday May 28

REMINDER NOTICE

Due Date	Amount Due	After
May 3, 2006	\$ 150.21	May 3, 2006 \$ 152.46

CINERGY



Beckett Ridge Bank Mart
8242 Princeton-Glendale Rd.
West Chester, OH 45069
513-860-1101

February 17, 2010

To Whom It May Concern:

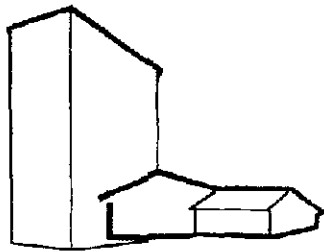
This letter is to certify that Debbie Malloy make one payment for \$265.50 on 2/2/10 to Duke Energy of 139 East Fourth Street, Cincinnati, Ohio. The trace number for this payment is 07800978.

Should you have any questions or concerns, please feel free to contact me.

Sincerely,

JR Taylor

Customer Service Manager
513.860.1101
JR.Taylor@53.com



SUMMIT MANAGEMENT SERVICES, INC.

Real Estate Management

730 West Market Street
Akron, Ohio 44303-1070
330/762-4011

Telecopier 330/762-2024
TDD: 1-800-545-1833 Ext. 362

April 9, 2010

To whom it may concern:

The Lakes of West Chester Village was purchased by Summit Management Services 3-4 years ago. We have no record of Debbie Malloy living in our apartment community. I can tell you that she has not lived in this community in the time frame that we have owned and managed The Lakes. The apartment that you are charging her for was occupied by other residents. Ms. Malloy was not someone on the lease in the year of 2008 in apartment 4579-16 Lakes Edge Drive, West Chester, Ohio 45069.

Stella V. Franchina

Property Manager

