

FILE

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445 Barker Street
Toledo, Ohio 43605

RECEIVED MAR 31 2011

09-1947-EL-POR
09-1948-EL-POR
09-1949-EL-POR

Public Utilities Commission of Ohio
180 E. High Street
Columbus, Ohio 43215-3793

RECEIVED-DOCKETING DIV
2011 APR -4 PM 5:57

PUCO

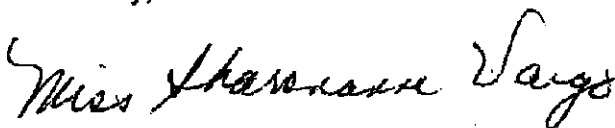
March 30, 2011

To Whom It May Concern:

I would like to know why you deemed it necessary to allow FirstEnergy to add to our electric bills the cost of high efficiency light bulbs? It is supposed to be a voluntary program, but it will cost me \$1.50 a month for the next three (3) years which amounts to an extra \$54.00 which will be coming out of my limited retirement income which I receive from Social Security. As I have been using the high efficiency light bulbs for over a year, paying for them myself, I do not feel it is my responsibility to defray the cost of FirstEnergy to provide these to their customers. It seems to me that you DID NOT DO YOUR HOMEWORK in researching their request!

Am waiting for your response to this issue.

Sincerely,



Miss Sharonanne Vargo

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician SM Date Processed APR 05 2011

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: Spam: 58858
Received: 3/30/2011 8:39:42 AM
Message:
WEB ID: 58858 AT:03-30-2011 at 08:38 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Charles Bowyer

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 37 Wilderson Ave
- 37 Wilderson Ave
- East Palestine, , Ohio 44413-1163
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: charles-bowyer@att.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: first energy
- *(no account name provided?)*
- Service address: 37 Wilderson Ave
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

I can't believe that this state is going to allow First Energy to make us pay a highly inflated price to purchase light bulbs which I already have. You must stop this communist insanity. Even the Democrats stopped this plan in 2009. What are we thinking?

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Friday, April 01, 2011 4:28 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/1/2011

Re: Charles Baker
4119 Valleycrest Ct
Toledo, OH 43614

Docketing Case No: 09-1949-EL-POR

Notes: If you are allowing First Energy to supply blubs and charge \$1.50 a month then you pay it. I for one will not take part and will not pay the \$1.50 a month. It is just another way for toledo edison to screw the poepel.

Please docket the attached in the case number above.

Hunter, Donielle

From: Lloyd Amster [ljma313@gmail.com]
Sent: Saturday, April 02, 2011 10:43 PM
To: Docketing
Subject: Case No. 10-176-EL-ATA the All-Electric Home Discount

I own an all electric home and am writing to support reinstating the discount: Case No. 10-176-EL-ATA.

The following need to be done as a permanent solution regarding the all-electric home discount:

1. A permanent, all-electric rate differential on generation and distribution charges for nine months of the year for all-electric heating, load management, and water heating customers that stays with the property upon transfer to a new owner, including homes, apartments, and condos. The rate differential should be equivalent to the pre-2007 declining block structure.
2. The rate differential should be given to EVERY property, even those currently excluded because they were built or converted to all-electric after Jan 1, 2007.
3. Overcharges made by FirstEnergy between May 2009 and May 2010 should be refunded in full.
4. FirstEnergy must NOT raise the rates of other ratepayers, but rather absorb the cost of this program which benefited FirstEnergy for the last 30 years. FirstEnergy made verbal and written promises to owners and builders alike to entice them to go all-electric, and they must not be allowed to break these promises and charge others for their breach of contract!

At the end of 2009 I owed a difference of \$500. My first bill in January, 2010 I owed a difference of \$300. In one month I owed a difference that was 60% of the entire previous 12 months.

You need to make them permanently re-instate the all electric discount and repay every penny of the money they received by renegeing on contracts and promises they made.

Sincerely,
Lloyd Amster

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Monday, April 04, 2011 8:22 AM
To: Docketing
Subject: Docketing:09-1948-EL-POR

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/4/2011

Re: Kathleen Brockett
633 Indian Trl
Ashland, OH 44805

Docketing Case No.:09-1948-EL-POR

Notes:

COMPLAINT DESCRIPTION:

I am outraged by your decision to approve Ohio Edison's Government mandated plan to distribute mercury laden light bulbs to its residential customers. You are forcing me to pay for something I never ordered and I will never use. The Government outlawed the use of mercury thermostats now they demand we use light bulbs with mercury and the PUCO thinks this is all right!! As a Senior Citizen I think this is just another political SCAM.

Please docket the attached in the case number above.

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Monday, April 04, 2011 9:15 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/4/2011

Re: Stephen Simms
1275 Arnold Ave

Akron, OH 44305

Docketing Case No.: 09-1948-EL-POR

Notes:

I just read the decision that PUCO has approved the energy reduction program by First Energy. I guess I will become a resident WITHOUT electricity. First, I will NOT pay for CFL lightbulbs that I do NOT need. Every light socket in my house that can have a CFL currently has a CFL bulb in it, and I already have an extra case of CFL bulbs for replacement. I will NOT pay for an unneeded service.

Second, I am NOT going to pay First Energy money each month so that they can give rebates to individuals for appliances, energy efficiency upgrades, and so forth.

Third, I am NOT going to pay because the State of Ohio told the electric companies that they have to reduce demand by a certain percentage. You may as well tell the companies they can charge us for services we don't receive.

First Energy makes an annual profit, there is no reason to pass this requirement on to the consumer. It is wrong, and another sign of the stupid individuals in our government that look out for businesses, not the taxpayers.

Please docket the attached in the case number above.

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Monday, April 04, 2011 9:57 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/4/2011

Re: John Nowak
5680 Lakewood Rd

Ravenna, OH 44266

Docketing Case No.: 09-1948-EL-POR

Notes:

Why do I have to pay for light bulbs from First Energy that I can go to any store and buy much cheaper. The Federal Government has outlawed them so I will be forced to buy them, but I should not have to pay extra.

Please docket the attached in the case number above.

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Monday, April 04, 2011 10:24 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/4/2011

Re: Rick Teter
422 Pennsylvania

Mc Donald, OH 44437

Docketing Case No.:
09-1947 el-por

Notes:

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 58915
Received: 4/1/2011 11:48:15 AM
Message:
WEB ID: 58915 AT:04-01-2011 at 11:47 AM

Related Case Number:

TYPE: question

NAME: Mr. Rick Teter

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 3 items
. 422 Pennsylvania
. Mc Donald , Ohio 44437
. USA
list end

PHONE INFORMATION:

list of 3 items

- . Home: 3305302145
- . Alternative: (no alternative phone provided?)
- . Fax: (no fax number provided?)

list end

E-MAIL: bgottijohn@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

list of 5 items

- . Company: First Energy
- . Name on account: Rick Teter
- . (no service address provided?)
- . (no service phone number provided?)
- . Account Number: 110015993780

list end

QUESTION DESCRIPTION:

In the 1960's a consumer bill of rights was established. It protected the consumer and gave them certain rights.

One such right was "The right to Service."

"To convenience, to be treated with courtesy and respect, to responsiveness to needs and problems and to refuse any service offered." First Energy is providing

the light bulbs to be placed in my home and are to be ran with electricity. Does this apply to the current situation? Is First Energy provinding a service?

Thank you Rick Teter

Please docket the attached in the case number above.