

FILE

09-1947-EL-PDR

Page 1 of 1 60

RECEIVED-DOCKETING DIV

2011 MAR 29 AM 11:51

From: cboyle@oh.rr.com
To: ContactThePUCO
Subject: Re: Compact fluorescent light bulb program
Received: 3/24/2011 7:44:54 PM
Message:

PUCO

I am asking you again to stop this request by First Energy that forces us to pay for the bulbs that they decided to buy. They bought them and they can keep them and pay for them. ---

ContactThePUCO@puc.state.oh.us wrote: > October 13, 2009 > > Dear Ms. Boyle: > Thank you for contacting the Public Utilities Commission of Ohio (PUCO) > regarding FirstEnergy's compact fluorescent light bulb program. The PUCO > has received a large volume of calls and emails from customers like you, > and I appreciate the opportunity to answer your questions. > On October 7, I received a letter from Gov. Ted Strickland asking that > the PUCO postpone the light bulb program until such time as we can > address questions raised by the governor, members of the Ohio General > Assembly and FirstEnergy customers related to program details and costs. > As a result, I have asked FirstEnergy to delay the start of the program > until the PUCO can thoroughly assess the costs associated with it. > The PUCO approved the light bulb program in September following > agreement among the company and other organizations including the Office > of the Ohio Consumers' Counsel, your residential utility advocate. The > program is part of FirstEnergy's effort to meet the ambitious > electricity conservation goals included in Ohio's new energy law. By > using less electricity, consumers can avoid having to pay higher energy > costs in the future. > Under the program, FirstEnergy plans to provide each of its residential > customers with two 23 watt, 10,000 hour compact fluorescent light bulbs. > The high-quality ENERGYSTAR bulbs that the company is using for this > program typically sell for around \$5 each at area stores. On average, > customers who install both bulbs provided by FirstEnergy will reduce > their annual electricity consumption by about 160 kilowatt hours, saving > approximately \$10 each year. > Although the PUCO allowed FirstEnergy to implement the light bulb > program, it did not approve any charges to appear on monthly bills. > Reports in the media placed the cost to customers at sixty cents per > month for three years, which equates to \$21.60 over the life of the > program. The PUCO did not approve these additional dollars nor did it > receive a request from FirstEnergy to do so. It is also important to > note that the PUCO approved the light bulb program for 2009 only. > Again, thank you for the chance to respond to your concerns. If you have > additional utility-related concerns, please visit our Web site at > www.PUCO.ohio.gov or contact us at (800) 686-PUCO (7826). > > Sincerely, > > Alan R. Schriber > Chairman > > >

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.
Technician Date Processed MAR 30 2011

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 58701
Received: 3/23/2011 7:35:52 PM
Message:
WEB ID: 58701 AT:03-23-2011 at 07:34 PM

09-1947-EL-POR

Related Case Number:

TYPE: complaint

NAME: Dr. Geoffreuy Landis

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 893 Grayton Road
- Berea , Ohio 44017
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: geoffrey_energy@ironangels.net

INDUSTRY:Other

ACCOUNT INFORMATION:

- Company: First Energy
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

I can buy compact fluorescent light bulbs on the web for \$1.29 each, or I can buy them from Giant Eagle for \$1.50 when I buy groceries. SO HOW COME I GET \$0.30 ADDED TO MY BILL FOR THE "CFL PROGRAM" FOR THREE YEARS?

I'd rather buy my own light bulbs, thank you.

RECEIVED-DOCKETING DIV
2011 MAR 29 AM 11:51
PUCO

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 58702
Received: 3/23/2011 7:52:23 PM
Message:
WEB ID: 58702 AT:03-23-2011 at 07:51 PM

09-1947-EL-POR

Related Case Number:

TYPE: comment

NAME: Mr. Michael Lange

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 38074 Pebble Lake Trail
- North Ridgeville , Ohio 44039
- USA

PHONE INFORMATION:

- Home: 216-394-8716
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: mtlange@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: FirstEnergy
- Name on account: Michael Lange
- Service address: 38074 Pebble Lake Trail
- Service phone: 216-394-8716
- *(no account number provided?)*

COMMENT DESCRIPTION:

The commissions approval of First Energy's request to force customers to purchase energy efficient light bulbs is out of line. This provides no benefit to the public and only pads the pockets of the company and who help them out. Do you know that the average person does not dispose of these new bulbs properly and does not know they should not be tossed in the garbage because of the mercury in these bulbs. I feel this program should be halted until an investigation can be opened into the commissions involvement. This should never have been approved.

Mike Lange

RECEIVED-DOCKETING DIV
2011 MAR 29 AM 11:51
PUCO

09-1947-E2 FOR

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 58730
Received: 3/24/2011 2:08:58 PM
Message:
WEB ID: 58730 AT:03-24-2011 at 02:07 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Edward Mysliwicz

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 6601 Devonshire Dr.
- North Royalton , Ohio 44133
- USA

PHONE INFORMATION:

- Home: 440-877-1088
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: wuiejm@msn.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Edward Mysliwicz
- Service address: 6601 Devonshire Dr. North Royalton OH
- Service phone: 440-877-1088
- Account Number: 110030012063

COMPLAINT DESCRIPTION:

I do not want any compact florescent bulbs from the utility. I do not want to be charged anything on my electric bill for them. I've already conserved electricity by buying energy efficient ref-rigrator, washer and dryer.

I wish you government people would cease with these mandates and stay out of my life.

RECEIVED-DOCKETING DIV
2011 MAR 29 AM 11:51
PUCO

09-1948-EL-POR

From: Weng, Li
 To: ContactThePUCO
 Subject: 58739
 Received: 3/25/2011 8:04:19 AM
 Message:

From: webmaster@puc.state.oh.us [webmaster@puc.state.oh.us]
Sent: Thursday, March 24, 2011 4:09 PM
To: ContactThePUCO
Subject: 58739

WEB ID: 58739 AT:03-24-2011 at 04:09 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Greg Leopold

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 5452 palmyra rd sw
- lordstown , Ohio 44481
- USA

PHONE INFORMATION:

- Home: 330-305-0521
- Alternative: 330-719-1500
- Fax: *(no fax number provided?)*

E-MAIL: gpleopold@earthlink.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: first energy
- Name on account: greg leopold
- Service address: saa
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

So I'm to pay \$18.00 dollars a month plus be forced to buy CFL loaded with toxic mercury in order to satisfy the PUCO and First Energy to get rid of all the CHINESE light bulbs? How is that fair to an ohio citizen, Sell me an Ohio made bulb....this is totally unfair...Greg....course you won't reply cause you already made up your mind to TAX the middle class again to pay for unwanted light bulbs...

RECEIVED-DOCKETING DIV
 2011 MAR 29 AM 11:52
 PUCO

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, March 29, 2011 4:02 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/29/2011

Re: Dyan Toscani
8388 Parkman Mespo Rd

Middlefield, OH 44062

Docketing Case No.:09-1947-EL-POR

RECEIVED-DOCKETING DIV
2011 MAR 29 PM 4:12
PUCO

Notes:

because of my husbands job.we always run late on paying electric.especially because the bill runs high,because of an elderly parent living here.the heat is unfortunetly electric.when i run late and try to catch up the bill.i try to at least pay something and always hit a road block.you cant pay like 100.00 on your bill.the automated phone system wont accept the payment.you cant pay online either.it also will not accept it.this is not a customer friendly company.it is not right for a company to keep you from paying on your bill.but can continually threaten to shut off your electric.i hope you can get through to this company.also it is not right that they try to shove junk light bulbs down your throat and make you pay for them besides.i do not want those china made bulbs.you should not pay for something you do not want.its just not legal!!my bill is high enough.get this company to be more customer friendly.but i wont hold my breath.when you have rich people on the board,like this company.they couldnt possibly understand how the little people have to skrimp to make it today.with the job situation and gas prices the way they are.just money is the bottom line for them.....i want to beable to pay on this bill,when i need to.as many times as i have to,to get it paid.and it be convient to do so.instead of hitting road blocks!

Please docket the attached in the case number above.