

FILE

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 58768
Received: 3/25/2011 10:52:15 AM
Message:
WEB ID: 58768 AT:03-25-2011 at 10:50 AM

09-1948-EL-POR

Related Case Number:

TYPE: complaint

NAME: Mrs. Sharon Tabor

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 12150 Brosius Rd.
- Garrettsville , Ohio 44231
- USA

PHONE INFORMATION:

- Home: 3305501143
- Alternative: 3305277279
- Fax: (no fax number provided?)

E-MAIL: stabor6611@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: NOPEC- First Energy Solutions Corp.
- Name on account: Sharon Tabor req your billing Name
- Service address: 12150 BROSIOUS RD.
- Service phone: 3305501143
- Account Number: 110045423248

COMPLAINT DESCRIPTION:

To Whom It May Concern, I am writing to voice my complaint regarding PUCO giving First Energy the right to force customers to purchase light bulbs from them. I have to wonder where peoples rights are going when a public company can make plans and demand that consumers have to do what they say. Our electric bills are outrageous as it is. We were gone for two months and still had an electric bill of \$214.00 for one month! The bulbs we are going to be required to have are readily available at stores, just as bulbs have always been, there is absolutely no reason

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Technician KA Date Processed MAR 30 2011

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for us to receive bulbs from the electric company and in turn pay money each month on our electric bill. Janine Migden-Ostrander is right, First Energy should have to pay "all costs" for this program!

I am deeply upset with the board of Ohio Regulators for allowing a company to put such demands on the public, there is no excuse for it...I thought PUCO was supposed to regulate just this kind of abuse by a corporation!

Once again, the needs or rights of the people are disregarded in the name of big business.

I would like a reply, thank you.

Sharon Tabor

FILE

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: Spam: 58726
Received: 3/24/2011 12:35:18 PM
Message:
WEB ID: 58726 AT:03-24-2011 at 12:34 PM

09-1948-EL-POR

Related Case Number:

TYPE: complaint

NAME: Mr. Gary Morgan

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 6381 Tara Drive
- Poland , Ohio 44514
- USA

PHONE INFORMATION:

- Home: 330-757-4333
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: Oxfordman1@Zoominternet.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Gary Morgan
- Service address: 6381 Tara Drive
- Service phone: 330-757-4333
- Account Number: 11 00 15 4982 7 9

COMPLAINT DESCRIPTION:

I have been buying new energy savings light bulbs for the past several years. I resent your mandating the bulbs and charging me a huge cost of these bulbs. This is un-American. What will this cost me? The bulbs are two years old? How often will you be forcing these on us? What is to prevent you from forcing items from our other utilities? First Energy is a Monopoly. Those of us that are on a fixed income cannot afford Ohio anymore. Shame on you.

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From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: Spam: 58719
Received: 3/24/2011 11:25:40 AM
Message:
WEB ID: 58719 AT:03-24-2011 at 11:24 AM

DA-1948-EL-POR

Related Case Number:

TYPE: complaint

NAME: Mrs. Dianne Frank

CONTACT SENDER ? No

MAILING ADDRESS:

- 5410 N Beacon Drive
- Youngstown , Ohio 44515
- USA

PHONE INFORMATION:

- Home: 330-799-5324
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: ddfrank916@aol.com

INDUSTRY:Other

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

Something is very wrong when we have to pay \$54.00 for light bulbs we don't want and electricity we won't use. If any part of your job description is looking out for our best interests, then you get an "F". If this is not illegal, it should be!

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