

From: webmaster@puc.state.oh.us

To: ContactThePUCO Subject: 58784

Received: 3/25/2011 4:49:16 PM

Message:

WEB ID: 58784 AT:03-25-2011 at 04:47 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Richard Lozier

CONTACT SENDER? Yes

MAILING ADDRESS:

- 36470 Salem Grange Rd
- 36470 Salem Grange Rd
- Salem, Ohio 44460
- USA

PHONE INFORMATION:

Home: 330 332 1038Alternative: 3303321038

• Fax: (no fax number provided?)

E-MAIL: vegas11t@yahoo.com

INDUSTRY:Other

ACCOUNT INFORMATION:

- (no utility company name provided?)
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Date Processed MAR 2 9 2011

COMPLAINT DESCRIPTION:

Being \$156 over the poverty level, your suggestion after I complained about the month \$1.25 charge allowed AT & T was no help since I don't qualify under the guidelines.

Now it looks like the discount for my all electric home is going to be phased out.

And lastly I made the choice to change out 100% of the incandescent bulbs for CFL. Thanks to wizards of the Ohio PUCO I get an increase for saving energy, an increase for electric I won't use, a cost of 500% for bulbs that will never be delivered, and the related deliver costs of bulbs I'll never receive.

The "P" use to mean public, seems more like a "C" for Corporate, maybe make it "CGUCO" the greed part is so evident.

09-1948-EL-POR

RECEIVED-DOCKETING DIV
2011 MAR 29 AM 8: 50
PUCO