

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 58750  
Received: 3/24/2011 7:49:25 PM  
Message:  
WEB ID: 58750 AT:03-24-2011 at 07:48 PM

DA-1448-EL-PDR

Related Case Number:

TYPE: complaint

NAME: Mr. r knapik

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1075 wilshire dr
- youngstown , Ohio 44511
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: *(no e-mail address provided)*

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: first energy
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

my complaint is that puco and first energy do not consider the interests of consumers. why must the customer pay for first energy to reduce customer demand? first energy should be the one to have its profits cut, not the customer.

how come government always protects business, but never protects the individual person?

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician                      Date Processed **MAR 28 2011**

RECEIVED-DOCKETING DIV  
2011 MAR 28 AM 11:00  
PUCO