

**FILE**

From: webmaster@puc.state.oh.us  
 To: ContactThePUCO  
 Subject: 58763  
 Received: 3/25/2011 8:10:39 AM  
 Message:  
 WEB ID: 58763 AT:03-25-2011 at 08:09 AM

09-1448-EL-POR

Related Case Number:

TYPE: complaint

NAME: Ms. Penny Goss

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1385 Maplecrest Dr
- Youngstown , Ohio 44515
- USA

PHONE INFORMATION:

- Home: (330) 270-3710
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: penny.goss144@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

Why do I have to buy light bulbs from First Energy when I can buy the same bulbs for cheaper at any store? People should not be forced to buy products they do not want or need. This is completely wrong. Can I short pay my electric bill and not take these poisonous bulbs?

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 Technician                      Date Processed MAR 28 2011

RECEIVED-DOCKETING DIV  
 2011 MAR 28 AM 10:59  
 PUCO