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11-1377-TP-ATA

Ms. Renee Jenkins, Commission Secretary
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street, 13th Floor
Columbus, Ohio 43215-3793

RE: Verizon Enterprise Solutions LLC
Tariff Docket No. 90-5721-CT-TRF
Detariffing of P.U.C.O. Tariff No. 3 in Case No. 10-1010-TP-ORD

Dear Ms. Jenkins:

Enclosed for filing please find one original and ten (10) copies of the Telecommunications Retail Service Offering Form for Non-BLES Carriers and the Telecommunications Application Form for Detariffing and Related Actions per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD. The Company respectfully requests an effective date of April 19, 2011.

The Company is requesting complete withdrawal of their P.U.C.O. Tariff No. 3. In April 2008 the Company detariffed all services other than Operator Services. With this application the Company is requesting detariffing of Operator Services and withdrawal of P.U.C.O. Tariff No. 3 in its entirety. Customer notice is not applicable, as the Company provided notice at the time of the original detariff filing.

Any questions you may have regarding this filing may be directed to my attention at (407) 740-3002 or via e-mail at cwrightman@tminc.com. Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose. Thank you for your assistance.

Sincerely,

Connie Wightman
Consultant

CW/lw

Enclosures

file: VES - OH
tms: OH01101

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Ann Date Processed 3/21/11

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM

For Non-BLES Carriers

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011)

Company Name Verizon Enterprise Solutions LLC

Company Address One Verizon Way, Mailcode: VC32W545, Basking Ridge, New Jersey 07920

Company Web Address www.verizonldregulatory.com

Regulatory Contact Person Ms. Cheryl Capps Phone 703-886-7768 Fax _____

Regulatory Contact Person's Email Address cheryl.capps@verizon.com

Contact Person for Annual Report Ms. Joan Engler Phone 908-559-2366 Fax 908-766-3576

Consumer Contact Information Ms. Carmen McMillan Phone 888-483-7770 Fax 972-719-7778

TRF Docket No. 90-5721-CT-TRF

I. Company Type (Check all applicable):

☐ Non-BLES CLEC ☒ IXC ☐ Other (explain) _____

II. Services offered (Check all applicable):

- ☒ Toll services (intrastate)
- ☐ Local Exchange Service (i.e., residential or business bundles)
- ☒ Other (explain) Operator Services offered to business Customers only, not to aggregators.

III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):

- ☐ Toll Presubscription
- ☐ Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)*
- ☐ N-1-1 Service
- ☐ Pole Attachment and Conduit Occupancy
- ☐ Pay Telephone Access Lines
- ☐ Inmate Operator Service
- ☐ Telephone Relay Service

*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

Part IV. – Attestation

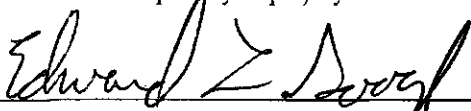
Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.

I am an officer/agent of the carrier/telephone company, Edward L. Googe, and am authorized to make statements on it behalf.

(name)

I understand that Telephone companies have certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred carrier freeze requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.



Edward L. Googe, President – Verizon Enterprise Solutions LLC

3.17.11

(Date)

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of
Verizon Enterprise Solutions LLC

TRF Docket No. 90-5721-CT-TRF

Case No. 11-1377-TP-ATA

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

to Detariff Services and make other changes related to the
Implementation of Case No. 10-1010-TP-ORD

Name of Registrant(s): Verizon Enterprise Solutions LLC

DBA(s) of Registrant(s) _____

Address of Registrant(s): One Verizon Way, Mailcode: VC32W545, Basking Ridge, New Jersey, 07920

Company Web Address: www.verizonldregulatory.com

Regulatory Contact Person(s): Ms. Cheryl Capps

Phone: 703-886-7768 Fax: _____

Regulatory Contact Person's Email Address: cheryl.capps@verizon.com

Contact Person for Annual Report: Ms. Joan Engler

Phone: 908-559-2366

Address (if different from above) _____

Consumer Contact Information: Ms. Carmen McMillan

Phone 888-483-7770

Address (if different from above) 600 Hidden Ridge, MC: HQE04D35, Irving, TX 75038

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III: – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Edward L. Googe, and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 3-17-11

at (Location) Basking Ridge, NJ

Edward L. Googe
*(Signature and Title) Edward L. Googe, President

(Date) 3-17-11

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Edward L. Googe

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Edward L. Googe
*(Signature and Title) Edward L. Googe, President

(Date) 3-17-11

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A

EXISTING AFFECTED TARIFF PAGES

This tariff, Verizon Enterprise Solutions LLC, P.U.C.O. Tariff No. 3, replaces in its entirety NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions P.U.C.O. Tariff No. 2, currently on file with the Commission.

TITLE SHEET

P.U.C.O. Tariff No. 2

VERIZON ENTERPRISE SOLUTIONS LLC

Case No. 90-5721-CT-TRF

Resale Telecommunications Services

Page References

Operator Services

24

Promotions

26

This Tariff describes the Company's Regulated Service Terms, Conditions, Payments and Rates and Charges required in conformance with Competitive Retail Telephone Rules (Case No. 06-1345-TP-ORD). The Company provides certain Tier 2, regulated services which are not required in the Company's tariff on file with the Public Utilities Commission of Ohio (Rule 4901"1-06-05(g).

The Customer may view the Price List of Detariffed / Nonregulated Services not included in this tariff on the Company's website at: www.verizonldregulatory.com.

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Issued By: Vincent J. Woodbury, President
Verizon Enterprise Solutions LLC
1320 N. Courthouse Road, 6th Floor
Arlington, Virginia 22201

CHECK SHEET

Pages inclusive of this tariff are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	Original	*	26	Original	*		
1	Original	*					
2	Original	*					
3	Original	*					
4	Original	*					
5	Original	*					
6	Original	*					
7	Original	*					
8	Original	*					
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19	Original	*					
20	Original	*					
21	Original	*					
22	Original	*					
23	Original	*					
24	Original	*					
25	Original	*					

* - indicates those pages included with this filing

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TARIFF FORMAT

- A. **Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the check page for the page currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).(1)
- D. **Check Sheets** - When a tariff filing is made with the Commission an updated check sheet accompanies the filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There shall be no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

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EXPLANATION OF SYMBOLS

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) - To signify a changed regulation.
- (D) - To signify a discontinued rate or regulation.
- (I) - To signify an increase in rate or charge.
- (M) - To signify material relocated from one page to another without change.
- (N) - To signify a new rate or regulation.
- (R) - To signify a reduced rate or change.
- (S) - To signify a reissued matter.
- (T) - To signify a change in text but no change in rate or regulation.
- (Z) - To signify a correction.

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APPLICATION OF TARIFF

This tariff contains the regulations, rates and charges applicable to the provision of interLATA and intraLATA intrastate long distance telecommunications services by Verizon Enterprise Solutions LLC for the use of Customers transmitting messages within the State of Ohio, subject to the jurisdiction of the Ohio Public Utilities Commission ("Commission").

This tariff is on file with the Commission, located at 180 East Broad Street, Columbus, Ohio 43215-3793. In addition, this tariff is available for review at the offices of Verizon Enterprise Solutions LLC, located at 1320 N. Courthouse Road, 6th Floor, Arlington, Virginia 22201 and on the Company's website at: www.verizonldregulatory.com.

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

Access Coordination - Access Coordination is the functions performed by the Company for the coordination of the maintenance, trouble shooting and repair of the Access Local Loop.

Access Line - A facility arrangement which connects Customer's location to the underlying carrier's network switching center.

Agency Coordination - Agency Coordination are the functions performed by the Company acting as the customer's agent for the design, ordering, installation, pre-service testing and service turn-up of an Access Local Loop. When acting as the Customer's agent, the Company will design the service based on standard engineering considerations. These considerations may not produce a minimum price configuration.

Authorization Code - A numerical code, one or more of which are available to Customer to enable it to access Carrier's Service, and which are used by Carrier both to prevent unauthorized access to its Service and to identify Customer for billing purposes. Multiple authorization codes may be assigned to identify individual users on the account.

Busy Line Verification Call - An operator-assisted call in which Customer requests operator assistance to determine whether or not there is an ongoing conversation at the called number.

Calling Card Call - An operator-assisted or automated call in which Customer places an intrastate call and requests that the charges for the call be billed to an authorization code rather than to the originating or terminating telephone number.

Carrier - Verizon Enterprise Solutions LLC (VES).

Carrier Identification Code (CIC) - A unique three (3) or four (4) digit code assigned to a carrier and used to identify that carrier to the Local Exchange Carrier and for placing calls on a non-presubscribed basis. Carrier's CIC is "6953".

Collect Call - An operator-assisted intrastate call in which all usage sensitive charges and per call charges for the call are assessed against the called party rather than the calling party.

Commission - The Ohio Public Utilities Commission

Conversation Minutes - For billing purposes, calls are billed based on Conversation Minutes, which begin when the called party answers, as determined by answer supervision, and end when the calling party disconnects.

Customer - The company, individual, or other entity which orders or uses Service and is therefore responsible for the payment of charges due and for compliance with Carrier's tariff.

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS, (Cont'd.)

Emergency Interruption Call - An operator-assisted international call in which Customer requests operator assistance to interrupt an ongoing conversation, regardless of whether or not the interruption is successful.

Holidays - Holidays recognized by Carrier include New Year's Day*, Martin Luther King Day, President's Day, Memorial Day, Independence Day*, Labor Day, Columbus Day, Veteran's Day*, Thanksgiving Day, and Christmas Day*. When any of the four asterisked (*) holidays falls on a Saturday or Sunday, the recognized holiday shall be observed on the preceding Friday or the following Monday, respectively.

Off-Peak - All hours other than those included in the Peak period, as indicated below, or as otherwise described in the service offering description in this tariff.

Operator Assisted Call - An operator-assisted intrastate call the nature of which is not otherwise described by the specific definitions of operator-assisted calls provided herein.

Operator Dialed Call - An operator-assisted intrastate call in which Customer has the ability to dial all the digits necessary for call completion but instead accesses an operator and requests that the operator complete the call.

Peak - From 7:00 AM up to but not including 7:00 PM Monday through Friday, excluding recognized holidays as defined above or as otherwise described in the service offering description in this tariff.

Person-To-Person Call - An operator-assisted intrastate call in which the caller specifies the name of a particular person, department, extension, or other recognizable entity and in which the caller is not billed for that call unless the specific person or entity named is reached.

Point-Of-Presence (POP) - The actual (physical) location at which the network of the underlying carrier is accessed within the state or LATA.

Service - Any or all international service(s) provided by Carrier pursuant to this tariff.

Third Number Billed Call - An operator-assisted intrastate call in which Customer requests that the charges for the call be billed to a telephone number other than the originating or terminating telephone number.

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SECTION 2 - REGULATIONS**2.1 Undertaking of the Carrier**

Verizon Enterprise Solutions LLC is subject to the Commission's rules for Minimum Telephone Standards (MTSS) found in Chapter 4901:1-5 of the Ohio Administrative Code. Customers have certain rights and responsibilities under the MTSS (Ohio Adm. Code 4901:1-5) These safeguards can be found in the Appendix to Ohio Adm. Code 4909:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These right and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

- 2.1.1** Service is furnished for intrastate telecommunications originating at specified points within the State of Ohio under the terms and conditions of this tariff.
- 2.1.2** Carrier shall operate and maintain Service provided hereunder in accordance with the terms and conditions set forth in this tariff.
- 2.1.3** Carrier neither owns nor operates telecommunications facilities within the State of Ohio, but rather resells intrastate telecommunications services provided by other carriers. Notwithstanding the foregoing, Customer shall be considered a customer of Carrier, and not a customer of any other carrier.
- 2.1.4** Carrier may, when authorized by Customer, act as Customer's agent for ordering dedicated Access Lines or facilities provided by other carriers to allow connection of Customer's locations to the network of an underlying carrier.
- 2.1.5** Service is provided on a monthly basis unless ordered on a longer term basis, and is available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.6** Service may be terminated to the Customer, pursuant to the Minimum Telephone Service Standards as codified in Chapter 4901:1-5 of the Ohio Administrative Code.

2.2 Limitations on Service

- 2.2.1** Service is offered subject to the availability of the necessary facilities from the underlying carrier and subject to the provisions of this tariff.
- 2.2.2** Carrier reserves the right to discontinue furnishing Service, or to limit the use of Service, when necessitated by conditions beyond its control, when Customer is using Service in violation of the law or in violation of the provisions of this tariff, or for non-payment by Customer.

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SECTION 2 - REGULATIONS, (Cont'd.)**2.2 Limitations on Service, (Cont'd.)**

- 2.2.3** Service provided under this tariff is directly controlled by Carrier, and Customer may not transfer or assign the use of Service, except with the prior written consent of Carrier. Such transfer or assignment shall only apply where there is no interruption in the use or location of Service, and all regulations and conditions contained in this tariff, as well as all conditions for Service, shall apply to all such permitted assignees or transferees.
- 2.2.4** Service may not be used for any unlawful purpose.
- 2.2.5** Carrier may require Customer to sign an application form furnished by Carrier and to establish credit as provided in this tariff, as a condition precedent to the initial establishment of Service. Carrier's acceptance of an order for Service to be provided to an applicant whose credit has not been duly established may be subject to the deposit provisions described in Section 2.9 of this tariff. Carrier may also require a signed authorization from Customer for additions to or changes in existing Service for such Customer. An application for Service canceled by the applicant or by Carrier prior to the establishment of Service is subject to the provisions of this tariff.

2.3 Limitations on Liabilities

- 2.3.1** The liability of Carrier for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing Service, and not caused by the negligence of the Customer commences upon activation of Service and in no event exceeds an amount equivalent to the charges the Carrier would make to the Customer for the period of Service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. Such liability does not include avoidable damage to Customer's premises.
- 2.3.2** Carrier shall not be liable for unlawful use, or use by any unauthorized person, of its Service, or for any claim arising out of a breach in the privacy or security of communications transmitted by Carrier.

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SECTION 2 - REGULATIONS, (Cont'd.)**2.3 Limitations on Liabilities, (Cont'd.)**

- 2.3.3** Except as specified in Section 2.3.1, Carrier shall not be liable for any failure of performance due to causes beyond its reasonable control, including but not limited to acts of God, fires, meteorological phenomena, floods, or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppages or other labor difficulties, and any law, order, regulation, or other action of any governing authority or agency thereof. With respect to the Services, Carrier hereby expressly disclaims all warranties, expressed or implied, not stated in this tariff, and in particular disclaims all warranties of merchantability and fitness for a particular purpose.
- 2.3.4** The Carrier shall not be liable for any act or omission of other carriers whose facilities may be utilized in establishing connections to points not reached by the Carrier's facilities. The Customer shall indemnify and save harmless the Carrier from any third party claims for such damages referred to in Section 2.3.1.
- 2.3.5** The Carrier is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telecommunications facilities. Such unauthorized use of its telecommunications facilities includes, but is not limited to, the placement of calls from the Customer's premises, and the placement of calls through Customer-provided equipment which are transmitted or carried on the Carrier's network. Customer is responsible for controlling access to, and the use of, its own telecommunications facilities.
- 2.3.6** Inclusion of early termination liability by the Company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the Company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

2.4 Cancellation or Discontinuance of Service by Carrier

Without incurring any liability, Carrier may under the following conditions cancel Service prior to commencement. Carrier may also discontinue Service that is being furnished, provided that, unless otherwise stated, Customer shall be given fifteen (15) days written notice of such cancellation or discontinuance of Service. All disconnection situations will be handled in accordance with the Selective Access Policy adopted by the Public Utilities Commission of Ohio and codified in the MTSS.

- 2.4.1** For noncompliance with or violation of any applicable municipal, state, or federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation, provided that lesser notice may be required by order of such regulatory authorities.

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SECTION 2 - REGULATIONS, (Cont'd.)**2.4 Cancellation or Discontinuance of Service by Carrier, (Cont'd.)**

- 2.4.2 For Customer's refusal to provide reasonable access to Carrier or its agents for the purpose of inspection and maintenance of equipment owned by Carrier.
- 2.4.3 For noncompliance with any of the provisions of this tariff governing Service.
- 2.4.4 For nonpayment of any sum due Carrier for more than thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service. Cancellation of service for nonpayment is subject to early termination liability obligations set forth in this tariff.
- 2.4.5 Without notice, in the event of Customer's use of equipment in such a manner as to adversely affect Carrier's equipment or Service to others.
- 2.4.6 After applicable notice, in the event of unauthorized or fraudulent use of Service. Whenever Service is discontinued for unauthorized use of Service, Carrier may, before restoring Service, require Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate unauthorized use and to pay to Carrier an amount reasonably estimated by Carrier as the loss in revenues to Carrier resulting from such unauthorized use plus claims lodged against Carrier by third parties.
- 2.4.7 Without notice, by reason of any order or decision of a court or other government authority having jurisdiction that prohibits Carrier from furnishing Service to Customer.

2.5 Cancellation or Termination of Service by Customer

- 2.5.1 Customer may cancel Service by giving notice to Carrier up to the day Service is scheduled to commence.
- 2.5.2 If Customer orders Service which requires special construction or facilities for Customer's use, and then cancels its order before Service begins, a charge shall be made to Customer for the non-recoverable portions of the expenditures or liabilities incurred on behalf of Customer by Carrier.
- 2.5.3 Carrier shall have up to thirty (30) days to complete a disconnect. Customer shall be responsible for all charges for 30 days, or until the disconnect is effected, whichever is sooner. This 30-day period shall begin on the day of receipt of notice from Customer.

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SECTION 2 - REGULATIONS, (Cont'd.)**2.13 Interruption of Service, (Cont'd.)**

2.13.4 An interruption is measured from the time Carrier detects trouble or the Customer notifies Carrier of the interruption by an expeditious means, until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. No credit shall be given for an interruption of Service of less than two (2) hours. The credit for a billing period shall not exceed the monthly rate.

2.13.5 For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

2.14 Escalation and Problem Resolution

Customers who are not satisfied with Carrier's response to their inquiries or who have unresolved billing or collection problems may escalate those unresolved matters to the Verizon Enterprise Solutions LLC Escalation Office, at the following address:

Verizon Enterprise Solutions LLC Escalation Office
1603 LBJ Freeway, Suite 300 - TXFBRB042A
Dallas, Texas 75234

Telephone (800) 785-5624
Facsimile (800) 327-5182

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SECTION 2 - REGULATIONS, (Cont'd.)**2.15 Toll Blocking Rules**

The Company may cause to have blocked, access to all toll providers for nonpayment of regulated toll charges, so long as the blocked Customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, the Company may not deny establishment of 1+ presubscribed toll service on the grounds that the Customer has failed to establish creditworthiness, if:

- 2.15.1 The Customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- 2.15.2 The Company, exercising its own discretion, does not require the Customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- 2.15.3 The Company attempts to require the Customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

Toll Blocking is provided pursuant to the Minimum Telephone Service Standards as codified in the Ohio Administrative Code.

When a prospective Customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select the Company as his or her 1+ carrier of choice, the Company may, subject to its tariffed toll deposit policies and the Commission's rules on establishment of service require a deposit for toll service.

The Company may furnish credit information, acquired from the Company's own experiences with the Customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

Upon payment by the Customer of all past due toll debt to the Company, the company will notify the Customer's local carrier that the block can be lifted and all 1+ dialing capabilities, including 10-XXX, will be restored.

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SECTION 2 - REGULATIONS, (Cont'd.)**2.16 Other Rules**

- 2.16.1** The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.
- 2.16.2** Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services at no charge to the Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.
- 2.16.3** From time to time, the Company may offer complimentary limited use phone cards (total value not to exceed \$100) to potential business Customers who respond to, or are targeted by advertising or marketing campaigns. The Company may also offer complimentary limited use phone cards to existing or returning Customers as an incentive to retain such Customers. The limited use phone card allows users to originate outbound, direct dialed domestic long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The limited use phone card shall expire on the date specified on the card, or in the absence of a physical card, on the date specified on the marketing material accompanying the complimentary calling service offer.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

Presubscribed service is offered from locations served with equal access end offices.

The Company's service is available twenty-four hours per day, seven (7) days a week.

All usage rates are expressed as rate per minute, unless otherwise clearly indicated.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.2 Calculation of Distance**

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by Telecordia Technologies (formerly known as BellCore) and on file with the FCC in NECA Tariff FCC No. 4, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

$$\sqrt{\frac{(v_1 - v_2)^2 + (h_1 - h_2)^2}{10}}$$

Formula:

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.3 Timing of Calls**

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1** Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2** Chargeable time for all calls ends when either party disconnects from the call, except in cases where the switching facility is unable to detect called party disconnect. In such cases, the calling party controls the termination of the call.
- 3.3.3** Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.
- 3.3.4** Calls are measured and billed in one minute increments on a per call basis, unless otherwise indicated in this tariff. Fractional billing increments are rounded to the full billing increment as stated in the product description.
- 3.3.5** No charges apply to incomplete calls. An incomplete call is a station call in which the called station does not answer, or a person to person call in which the station does not answer or the requested person is unavailable, or a collect call for which the called party refuses to accept the charges.
- 3.3.6** Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded to the nearest penny.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.3 Timing of Calls, (Cont'd.)****3.3.7 Time-Of-Day Rate Periods**

Unless otherwise specified in the product description in this tariff, the following time-of-day and day-of-week rate periods are applicable to all calls.

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

A. Optional Calling Plans Time of Day Rate Periods

The following time of day rate periods apply to optional calling plans, unless otherwise specified in this tariff:

Peak: 7:00 AM to 7:00 PM*, weekdays

Off Peak: All other days and hours which are not included in Peak Rate Period above

Flat: Twenty-four hours per day, seven (7) days a week

B. Operator Services Time of Day Rate Periods

Peak: 7:00 AM to 7:00 PM*, weekdays

Off Peak: All other days and hours which are not included in Peak Rate Period above

* - to, but not including.

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SECTION 4 -MISCELLANEOUS SERVICES**4.1 Operator Services**

Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a Travel and/or Calling Card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used to bill the Company's services. The Company reserves the right to verify acceptance of charges prior to billing to a third party number.

- 4.1.1 Operator Services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Operator Station, Person-to-Person, Collect, Third-Party, Calling Card, and/or Travel Card calls.
- 4.1.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.
- 4.1.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.1.7 below.
- 4.1.4 The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth in Sections 4.1.6 below.
- 4.1.5 The Company reserves the right to validate the billing method of Customers through available Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.1 Operator Services, (Cont'd.)****4.1.6 Per-Call Service Charges**

The following Per Call Service Charges apply in addition to the charges specified in Section 4.1 Operator Services, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.

Customer Dialed Calling Card Station	\$0.00
Operator Assisted Calling Card Station	\$2.50
Operator Assisted Station to Station:	\$2.50
Billed Collect:	\$2.50
Billed to Third Party	\$2.50
Operator Assisted Person to Person	\$2.75

4.2 Operator Services Usage Charges**4.2.1 General Description**

Calls are billed in one minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. There is no minimum monthly billing.

4.2.2 Rates

The Customer is charged for actual usage for each call. Rates are based on the time of day rate period during which the call takes place and the duration.

Usage Rates Per Minute:

Peak Rate Period		Off-Peak Rate Period	
Initial Period	Add'l Period	Initial Period	Add'l Period
\$0.3600	\$0.3600	\$0.3600	\$0.3600

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SECTION 5 -PROMOTIONS**5.1 Special Promotions**

Carrier may, from time to time, waive or vary the rates and charges associated with certain services for promotional, market research, or other similar purposes. In no case, shall the resulting rates and charges exceed the rates and charges listed in this tariff for the same services.

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EXHIBIT B

PROPOSED REVISED TARIFF PAGES

There are no proposed revised tariff pages as the Company has already detariffed all services except Regulations and Operator Services. Operator Services are being detariffed in this application.

EXHIBIT C

NARRATIVE SUMMARIZING ALL CHANGES PROPOSED IN THE APPLICATION.

In accordance with Case No. 10-1010-TP-ORD, the Company is requesting complete withdrawal of their P.U.C.O. Tariff No. 3. The Company has already detariffed all services other than the Regulations and Operator Services. In this application the Company is requesting detariffing of Operator Services and withdrawal of P.U.C.O. Tariff No. 3 in its entirety.

EXHIBIT D

CUSTOMER NOTICE

Not Applicable

Customer notice is not applicable, as the Company provided notice at the time of the original detariff filing.

EXHIBIT E

CUSTOMER NOTICE Affidavit

Not Applicable

Customer notice is not applicable, as the Company provided notice at the time of the original detariff filing.

SECTION 2 - REGULATIONS, (Cont'd.)**2.6 Contract Service Arrangements**

Customer specific contract service arrangements may be furnished in lieu of existing tariff offerings. Carrier shall file with the Commission the rates related to any such contract service arrangements prior to implementation of service, to be effective upon filing.

2.6.1 Rates, charges, term, and additional regulations, if applicable, for the contract service arrangement shall be developed on an individual case basis.

2.6.2 Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in this tariff.

2.7 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

2.8 Payment and Billing

2.8.1 For billing of fixed charges, Service is considered to be established upon the day which Carrier notifies Customer of installation and testing of Customer's Service. Fixed charges shall be billed monthly in advance and are due upon receipt. Customer shall be billed for all usage in arrears. Rate changes shall be effective on the effective date of the rate change.

2.8.2 Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. Late payment fees for Customers who have their charges billed by an affiliated local exchange company will be the late payment fee applied by the affiliated local exchange company to overdue charges. Customers that are not billed by an affiliated local exchange company may be charged a late payment fee of 1.5% per month, or the maximum amount allowed by law, whichever is lower. The late payment fee will apply to any overdue charges and will begin to accrue no sooner than the 25th day after the billing date or as allowed by law.

2.8.3 The security of Customer's Authorization Codes is the responsibility of Customer. All calls placed using Customer's Authorization Codes or using facilities owned or controlled by Customer shall be billed to Customer and must be paid by Customer.

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SECTION 2 - REGULATIONS, (Cont'd.)**2.8 Payment and Billing, (Cont'd.)**

- 2.8.4** Carrier reserves the right to examine the credit record of an applicant or Customer. A Customer whose Service has been discontinued for non-payment of bills shall be required to pay any unpaid balance due to Carrier before Service is restored, and a deposit may be required.
- 2.8.5** The Company reserves the right to assess a charge of \$20.00, or the maximum amount allowed by law, whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.
- 2.8.6** Regarding the manner in which the creditworthiness of service applicants is established, as well as the manner in which disconnection of service for nonpayment of charges occurs, the Company will comply with the Selective Access Policy adopted by the Public Utilities Commission of Ohio and codified in the MTSS.

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SECTION 2 - REGULATIONS, (Cont'd.)**2.9 Deposits**

2.9.1 Each applicant for Service may be required to establish credit. Any applicant whose credit has not been duly established may be required to make a deposit to be held as a guarantee of payment of charges at the time of application. In addition, an existing Customer may be required to make a deposit or increase a deposit presently held. Carrier shall pay interest on deposits pursuant to applicable rules and regulations.

2.9.2 A deposit shall not exceed the estimated charges for two (2) month's tariffed service plus thirty (30) percent of the estimated charge for a specified customer, and shall be returned:

- When an application for Service has been canceled prior to the establishment of Service. Such deposit shall be applied to any applicable charges, and the excess portion of the deposit shall be returned.
- At the end of six (6) consecutive months of a satisfactory credit history.
- Upon the discontinuance of Service. Carrier shall apply the Customer deposit against any outstanding balances due. If a credit balance exists, a refund shall be made to the Customer.

Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held for 180 days or longer will be handled in accordance with Rule 4901:1-17-05 of the Ohio Administrative Code. The fact that a deposit has been made in no way relieves Customer from complying with the regulations with respect to the prompt payment of bills on presentation.

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SECTION 2 - REGULATIONS, (Cont'd.)**2.10 Terminal Equipment**

Service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX or key telephone system. Such terminal equipment or communications systems shall be furnished by and maintained at the expense of Customer, except as otherwise provided. Customer is also responsible for all costs at its premises incurred in the use of Service, including but not limited to equipment, wiring, electrical power, and personnel. When such terminal equipment or communications systems are used, they shall in all respects comply with the generally accepted minimum protective standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.11 Interconnection

Service furnished by Carrier may be connected with the services or facilities of other carriers. Customer is responsible for all charges billed by other carriers in connection with the use of Service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of Customer.

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SECTION 2 - REGULATIONS, (Cont'd.)**2.12 Inspection, Testing and Adjustment**

- 2.12.1** Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether tariff requirements are being complied with in the installation, operation, and maintenance of Customer's or Carrier's equipment. Carrier may, without notice, interrupt Service at any time, as necessary, because of a departure from any of these requirements and may continue such interruption until its requirements have been satisfied.
- 2.12.2** Upon reasonable notice, the facilities provided by Carrier shall be made available to Carrier by Customer for such tests and adjustments as may be necessary for their maintenance to a condition satisfactory to Carrier.
- 2.12.3** Carrier shall not be liable to Customer for any damages for Service interruption pursuant to this Section. Customer shall not be entitled to any credit for interruption of Service pursuant to this Section when the interruption of Service is less than two (2) consecutive hours.

2.13 Interruption of Service

- 2.13.1** It shall be the obligation of Customer to notify Carrier of any interruption of Service. Before giving such notice, Customer shall ascertain that the trouble is not being caused by any action or omission of Customer or is not in wiring or equipment connected to the terminal of Carrier. Carrier liability for service interruption is limited according to the provisions of Section 2.3 hereof.
- 2.13.2** When Service is interrupted for two (2) hours or more, credit is allowed on demand to Carrier, computed as set forth below, provided such interruption is not shown by Carrier to have been caused by the negligence or willful action of Customer, or any other person at the Customer's terminal location, or is not caused by the failure of Customer's equipment or power supply.
- 2.13.3** Credit is computed by multiplying the monthly rate for Service by the ratio that the number of hours in the period of interruption bears to 720 hours. For the purpose of this computation, each month shall be considered to have seven hundred twenty (720) hours. The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges.

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