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**FILE**

**Lance J.M. Steinhart, P.C.**  
Attorney At Law  
1720 Windward Concourse  
Suite 115  
Alpharetta, Georgia 30005

55  
11-1358-TP-ACE

Also Admitted in New York  
and Maryland

Telephone: (770) 232-9200  
Facsimile: (770) 232-9208  
Email: lsteinhart@telecomcounsel.com

March 16, 2011

**VIA 2<sup>nd</sup> DAY DELIVERY**

Renee J. Jenkins  
Director of Administration  
Public Utilities Commission of Ohio  
180 E. Broad St.  
Columbus, OH 43215-3793  
(614) 466-3016

Re: Conectado, Inc.  
Carrier Certification - ACE/CTS

RECEIVED-BOOKING DIV  
2011 MAR 18 AM 11:52  
PUCO

Dear Ms. Jenkins:

Enclosed please find for filing an original and seven (7) copies of Conectado, Inc.'s Telecommunications Application Form for Routine Proceedings, along with the Telecommunications Supplemental Application Form for Carrier Certification and required exhibits.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me. Thank you.

Respectfully submitted,

Lance J.M. Steinhart  
Attorney for Conectado, Inc.

Enclosures  
cc: Alicia G. Treder

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician Am Date Processed 3/18/11

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS FILING FORM**

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of ) TRF Docket No. 90-  
Conectado, Inc. ) Case No. 11 1358-TP-ACE  
To Provide Resold Interexchange )  
Services throughout the State of Ohio ) **NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.**

Name of Registrant(s) Conectado, Inc.

DBA(s) of Registrant(s)

Address of Registrant(s) 300 Maple Park Blvd., Ste. 301, St. Clair Shores, MI 48081

Company Web Address [www.conect-ado.com](http://www.conect-ado.com)

Regulatory Contact Person(s) Alicia G. Treder,  
Regulatory and Compliance Manager

Phone (586) 218-6070 Fax (877) 943-2049

Regulatory Contact Person's Email Address [info@conect-ado.com](mailto:info@conect-ado.com)

Contact Person for Annual Report Alicia G. Treder, Regulatory and Compliance Manager

Phone (586) 218-6070

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Nicole Mullen, Customer Service Manager

Phone (877) 525-6069

Address (if different from above) \_\_\_\_\_

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Notes:**

Section I and II are Pursuant to Chapter 4901:1-6 OAC

Section III – Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

Section IV – Attestation

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

**All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.**

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

## Section I – Part I - Common Filings

<b>Carrier Type</b> <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> For Profit ILEC	<input type="checkbox"/> Not For Profit ILEC	<input type="checkbox"/> CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA <u>1-6-14(F)</u> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF <u>1-6-14(F)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(F)(4)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(G)</u> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <u>1-6-14</u> <u>(C)(1)(c)</u> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <u>1-6-08(G)(0 day)</u>
BLES withdrawal			<input type="checkbox"/> ZTA <u>1-6-25(B)</u> (0 day Notice)
<b>Other*</b> (explain)			

## Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Date Notice Sent:</b>				

## Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC**

Certification	ILEC (Out of Territory)	CLEC	Carrier's Not Offering BLES	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE <u>1-6-08</u> * (Auto 30- day)	<input type="checkbox"/> ACE <u>1-6-08</u> *(Auto 30 day)	<input checked="" type="checkbox"/> ACE <u>1-6-08</u> *(Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-10</u> (Auto 30 day)	<input type="checkbox"/> UNCL-6-09 *(Non-Auto)

\*Supplemental Certification forms can be found on the Commission Web Page.

**Section II – Part II – Certificate Status & Procedural**

Certificate Status	ILEC	CLEC	Carrier's Not Offering BLES
Abandon all Services		<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)	<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)

\* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

**Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)**

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <u>1-7-04 or 05</u> (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way.	<input type="checkbox"/> UNC <u>1-7-23(B)</u> (Non-Auto)	
Wireless Providers See <u>4901:1-6-24</u>	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

**Section IV. – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

**AFFIDAVIT**  
***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, Conectado, Inc. , and am authorized to make this statement on its behalf.  
(Name)

Please Check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 3-16, 2011 at (Location) St. Clair Shores, MI

*Carmen Casey*

Carmen Casey, President

(Date) 3-14, 2011

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

**VERIFICATION**

I, Carmen Casey verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*Carmen Casey*

\*Carmen Casey, President

(Date) 3-16, 2011

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

**Send your completed Application Form, including all required attachments as well as the required number of copies, to:**

Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793

Or

**Make such filing electronically as directed in Case No 06-900-AU-WVR**

OH CLEC & IXC App

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS SUPPLEMENTAL APPLICATION FORM**  
**for CARRIER CERTIFICATION**

(Effective: 01/20/2011)

(Pursuant to Case No. 10-1010-TP-ORD)

NOTE: This SUPPLEMENTAL form must be used WITH the  
TELECOMMUNICATIONS FILING FORM for ROUTINE PROCEEDINGS.

In the Matter of the Application of  
Conectado, Inc.  
To Provide Resold Interexchange  
Services throughout the State of Ohio

)  
)  
)

Case No. \_\_\_\_\_ - \_\_\_\_\_ -TP - \_\_\_\_\_

Name of Registrant(s) Conectado, Inc.  
DBA(s) of Registrant(s)  
Address of Registrant(s) 300 Maple Park Blvd, Suite 301, St. Clair Shores, MI 48081

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: waiver(s) tolls any automatic timeframe]

**List of Required Exhibits**

**Tariffs: (Include all that apply)**

☒ Interexchange Tariff

☐ Local Tariff

☐ CESTC Tariff

☐ Carrier-to-Carrier (Access) Tariff

**Description of Services**

☒ Service provisioned via Resale

☐ Service provisioned via  
Facilities

☐ Both Resold and Facilities-based

☒ Description of Proposed Services

☐ Statement about the  
provision of CTS services

☐ Description of the general  
geographic area served

☒ Explanation of how the proposed  
services in the proposed market area  
are in the public interest.

☒ Description of the class of customers (e.g., residence, business)  
that the applicant intends to serve

**Business Requirements**

**Evidence of Registration with:**

☒ Ohio Department of  
Taxation

☒ Ohio Secretary of State<sup>1</sup> &  
Certificate of Good Standing

**Documentation attesting to the applicant's financial viability, including the following:**

☒ An executive Summary describing the applicant's current financial condition, liquidity, and capital resources.  
Describe internally generated sources of cash and external funds available to support the applicant's operations  
that are the subject of this certification application.

☒ Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial  
statements are based on a certain geographical area(s) or information in other jurisdictions

☒ Documentation to support the applicant's cash and funding sources.

**Documentation attesting to the applicant's managerial ability and corporate structure, including the  
following:**

☒ Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service  
offering(s) and proposed service area

☒ List of names, addresses, and phone numbers of officers and directors, or partners.

☒ Documentation indicating the applicant's corporate structure and ownership

☒ Information regarding any similar operations in other states.

If this company has been previously certified in the State of Ohio, include that certification number \_\_\_\_\_

<sup>1</sup> Certification from Ohio Secretary of State (domestic or foreign corporation, authorized use of fictitious name, etc.),  
and Certificate of Good Standing is required.

If this company has been previously certified in the State of Ohio, include that certification number

- ☐ Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.

**Documentation attesting to the applicant's managerial ability and corporate structure (cont'd):**

- ☐ Verification of compliance with any affiliate transaction requirements

**Documentation attesting to the applicant's proposed interactions with other Carriers**

- ☐ Explanation as to whether rates are derived through (check all applicable):

☐ interconnection agreement

☐ retail tariffs

☐ resale tariffs

- ☐ Explanation as to which service areas company currently has an approved interconnection or resale agreement.

- ☐ A notarized affidavit accompanied by bona fide letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.

**Documentation attesting to the applicant's proposed interactions with Customers**

- ☐ Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.

- ☐ Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable)

- ☒ A sample copy of the customer bill and disconnection notice the applicant plans to utilize.

- ☐ Provide a copy of any customer application form required in order to establish residential service, if applicable.

- ☐ For CLECs, List of Ohio ILEC Exchanges the applicant intends to serve  
(Use spreadsheet from: [http://www.puc.state.oh.us/puco/forms/form.cfm?doc\\_id=357](http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357))

- ☐ If Mirroring the entire ILEC exchanges for both serving area and local calling areas, tariffs may incorporate by reference. If not mirroring the entire ILEC serving and/or local calling areas, the CLEC shall specifically define their service and local calling areas in the tariff.

**Affidavit**

I am an authorized representative of the applicant corporation Conectado, Inc.  
(Name)

and I am authorized to make this statement on its behalf. I attest that I have utilized the Telecommunications Supplemental Application Form for Carrier Certification provided by the Commission, and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct.

Executed on 3-14, 2011

Carmen Casey, President

at

ST. CLAIR SHORES, MI  
3-14, 2011

## **LIST OF EXHIBITS**

**EXHIBIT A – Interexchange Tariff**

**EXHIBIT B - Description of proposed services**

**EXHIBIT C– Description of the proposed Market Area**

**EXHIBIT D – Guidebook of Rates, Terms and Conditions**

**EXHIBIT E– Explanation of how the proposed services in the proposed market area are in the public interest**

**EXHIBIT F– Description of the class of customers (e.g., residence, business) that the applicant intends to serve**

**EXHIBIT G- Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio**

**EXHIBIT H- Certification from Ohio Secretary of State and Certificate of Good Standing**

**EXHIBIT I– Summary describing Conectado, Inc. 's current financial condition, liquidity and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application**

**EXHIBIT J- Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions**

**EXHIBIT K– Documentation to support the applicant's cash and funding sources**

**EXHIBIT L– Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering (s) and proposed service area**

**EXHIBIT M- List of names, addresses, and phone numbers of officers and directors, or partners**

**EXHIBIT N– Documentation indicating the Applicant's corporate structure and ownership**

**EXHIBIT O- Information regarding any similar operations in other states**

**EXHIBIT P– A sample copy of the customer bill and disconnection notice the applicant plans to utilize**



## **EXHIBIT A – Interexchange Tariff**

**TITLE SHEET**

**OHIO TELECOMMUNICATIONS TARIFF**

Tariff schedule applicable to Telecommunications Services furnished by Conectado, Inc. ("Conectado"), with principal offices at 300 Maple Park Blvd., Ste. 301, St. Clair Shores, MI 48081. This tariff applies for services furnished within the State of Ohio and is on file with the Ohio Public Utilities Commission. Copies may be inspected, during normal business hours, at the company's principal place of business.

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ISSUE DATE: March 18, 2011

EFFECTIVE DATE: , 2011

Carmen Casey, President  
300 Maple Park Blvd., Ste. 301  
St. Clair Shores, MI 48081

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. \_\_\_\_-TP-CTS

**CONECTADO, INC.**

**ORIGINAL SHEET 2**  
**PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1**

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**CHECK SHEET**

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original

\* New or Revised Sheet

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**ISSUE DATE: March 18, 2011**

**EFFECTIVE DATE: , 2011**

**Carmen Casey, President**  
**300 Maple Park Blvd., Ste. 301**  
**St. Clair Shores, MI 48081**

**Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. \_\_\_\_-TP-CTS**

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ISSUE DATE: March 18, 2011

EFFECTIVE DATE: , 2011

Carmen Casey, President  
300 Maple Park Blvd., Ste. 301  
St. Clair Shores, MI 48081

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. \_\_\_\_-TP-CTS

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**TARIFF FORMAT**

A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.

B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.

C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.  
2.1  
2.1.1  
2.1.1.A  
2.1.1.A.1  
2.1.1.A.1.(a)  
2.1.1.A.1.(a).I  
2.1.1.A.1.(a).I.(i)  
2.1.1.A.1.(a).I.(i).(1)

D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

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**ISSUE DATE: March 18, 2011****EFFECTIVE DATE: , 2011**

**Carmen Casey, President  
300 Maple Park Blvd., Ste. 301  
St. Clair Shores, MI 48081**

**Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. \_\_\_\_-TP-CTS**

**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (C) to signify change in regulation
- (D) to signify a deletion
- (I) to signify a rate increase
- (L) to signify material relocated in the tariff
- (N) to signify a new rate or regulation
- (R) to signify a rate reduction
- (T) to signify a change in text, but no change in rate or regulation

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ISSUE DATE: March 18, 2011

EFFECTIVE DATE: , 2011

Carmen Casey, President  
300 Maple Park Blvd., Ste. 301  
St. Clair Shores, MI 48081

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. \_\_\_\_-TP-CTS

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**SECTION 1 - GENERAL****1.1 Undertaking of the Company**

This tariff contains the regulations applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Ohio. All terms and conditions herein will comply with Ohio Minimum Telephone Service Standards. Services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.

**1.2 Responsibilities and Rights of the Customer**

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5)(MTSS). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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**ISSUE DATE: March 18, 2011****EFFECTIVE DATE: , 2011**

**Carmen Casey, President  
300 Maple Park Blvd., Ste. 301  
St. Clair Shores, MI 48081**

**Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. \_\_\_\_-TP-CTS**

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**SECTION 1 – GENERAL (CONT'D.)****1.3 Late Charge**

A late fee of 1.5% monthly or the amount otherwise authorized by law, whichever is lower, will be charged on the undisputed portion of any past due balances. Late payment fees should not include interest on previously charged late payment fees. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.

**1.4 Returned Check Charge**

A fee of \$25.00 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written. The Company may waive the returned check charge under appropriate circumstances.

**1.5 Customer Complaints and/or Billing Disputes**

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone at any time to the Company at the below. There is no time limit for submitting disputes.

300 Maple Park Blvd., Ste. 301  
St. Clair Shores, MI 48081  
(877) 525-6069

If you have a complaint that is not resolved after you have called Conectado, Inc. or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at [www.puco.ohio.gov](http://www.puco.ohio.gov).

---

**ISSUE DATE: March 18, 2011****EFFECTIVE DATE: , 2011**

**Carmen Casey, President  
300 Maple Park Blvd., Ste. 301  
St. Clair Shores, MI 48081**

**Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. \_\_\_\_-TP-CTS**



**SECTION 1 – GENERAL (CONT'D.)**

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at [www.pickocc.org](http://www.pickocc.org)

The Company will not collect attorney fees or court costs from Customers.

**1.6 Service Offerings**

A complete description of the services, rates & terms and conditions that are offered by the Company can be found on the Company's website at [www.conect-ado.com](http://www.conect-ado.com).

**1.7 Deposits**

The Company does not require deposits to commence service.

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ISSUE DATE: March 18, 2011

EFFECTIVE DATE: , 2011

Carmen Casey, President  
300 Maple Park Blvd., Ste. 301  
St. Clair Shores, MI 48081

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. \_\_\_\_-TP-CTS

## **EXHIBIT B - Description of Proposed Services**

Conectado, Inc. by this Application seeks authority to provide resold interexchange telecommunications services to the public utilizing facilities provided by facilities-based carriers. Conectado may provide intrastate exchange telecommunications services including:

1. Interexchange (switched and dedicated services):

- A. 1+ outbound dialing;
- B. 800/888 toll-free inbound dialing;
- C. Directory Assistance
- D. Data services.

**EXHIBIT C– Description of the proposed Market Area**

**Applicant intends to provide service on a statewide basis.**

## **EXHIBIT D – Guidebook of Rates, Terms and Conditions**

Rates, Terms and Conditions (“Guidebook”) for Conectado, Inc. that can be located on the Company’s website: [www.conect-ado.com](http://www.conect-ado.com).

## GUIDEBOOK OF RATES, TERMS AND CONDITIONS

### Use of Services

- A. The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations.
- B. The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- C. The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- D. The Company's services are available for use 24 hours per day, 7 days per week.
- E. The Company does not transmit messages, but the services may be used for that purpose.
- F. The Company's services may be denied for nonpayment in compliance with Ohio MTSS Rule 17.
- G. Customers shall not use the service provided for any unlawful purpose.
- H. The Customer shall immediately notify the Company of any unauthorized use of services.

### Liability of the Company

- A. The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- B. No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- C. Unless caused by the negligence or willful misconduct of the company, its liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for the long distance call for the period during which the call was affected.
- D. Unless caused by the negligence or willful misconduct of the company, it shall not be liable for any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer.
- E. The Company shall not be liable for any indirect, special, incidental, or consequential damages including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.

- F. The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
- G. Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

#### Cancellation or Interruption of Services

- A. Cancellation or interruption of services practices will be in accordance with the Minimum Telephone Service Standards, Section 4901:1-5-17.

#### Credit Allowance

- A. Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 2.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.
- B. No credit is allowed in the event that service must be interrupted in order to provide routine service quality or related investigations.
- C. Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company or in the event that the Company is entitled to a credit for the failure of the facilities of the Company's Underlying Carrier used to furnish service.
- D. Credit for interruption shall commence after the Customer notifies the Company of the interruption or when the Company becomes aware thereof, and ceases when service has been restored.
- E. For purposes of credit computation, every month shall be considered to have 720 hours.

- F. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- G. The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A}{720} \times B$$

"A" - outage time in hours

"B" - monthly charge for affected activity

#### Restoration of Service

- A. The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

#### Payment and Billing

- A. Payment and billing practices will be in compliance with the Minimum Telephone Service Standards, Section 4901:1-5-15, 4901:1-5-17 and 4901:1-5-13.



### Computation of Charges

- A. The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments. Fractions of a billing increment are rounded up to a full billing increment on a per call basis. Fractions of a cent per minute are rounded up to a full cent on a per call basis.

- B. Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.
- C. Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.

#### Level of Service

- A. Customer can expect end to end network availability of not less than 99% at all times for all services.

#### Billing Entity Conditions

- A. When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

## **RATES**

### **1+ Dialing**

#### **Option 1**

\$0.05 per minute

Calls are billed in one minute increments.

A \$6.99 per month service charge per line applies.

#### **Option 2**

\$14.95 per month per line, flat rate for unlimited long distance calling, interstate and intrastate.

### **Directory Assistance**

\$1.25

### **Returned Check Charge**

\$25.00

**EXHIBIT E-- Explanation of how the proposed services in the  
proposed market area are in the public interest**

**Granting this application will promote the public interest by increasing competition in the  
provision of telecommunications services in Ohio.**

**Conectado, Inc. will provide customers high quality, cost effective telecommunications  
service, with an emphasis on customer service. In addition to driving prices closer to costs,  
thereby ensuring just and reasonable rates, the competition also promotes efficiency in the  
delivery of services and in the development of new services. These very real benefits work  
to maximize the public interest by providing continuing incentives for carriers to reduce  
costs, while simultaneously promoting the availability of potentially desirable services.**

**EXHIBIT F– Description of the class of customers (e.g., residence, business)  
that the applicant intends to serve**

**The Applicant intends to serve residential and business customers.**

**EXHIBIT G Statement affirming that the registrant has notified the Ohio Department of  
Taxation of its intent to conduct operations as a telephone utility in the State of Ohio**

**See Attached**

**Conectado, Inc.**  
**300 Maple Park Blvd., Ste. 301**  
**St. Clair Shores, MI 48081**  
**(586) 218-6070 (Phone)**

January 27, 2011

Ohio Department of Taxation  
c/o Public Utility Section  
21<sup>st</sup> Floor  
30 East Broad Street  
Columbus, OH 43215-3793  
(800) 282-1780

RE: Conectado, Inc.

Dear Sir/Madam:

Please be advised that the above referenced corporation intends to provide telecommunications service in the State of Ohio after receiving approval of its application filed with the Public Utilities Commission of Ohio.

Sincerely,

A handwritten signature in black ink that reads "Carmen Casey". The signature is written in a cursive, flowing style.

\_\_\_\_ Carmen Casey  
President  
Conectado, Inc.

**EXHBIT H- Certification from Ohio Secretary of State and Certificate of Good Standing**

**See Attached**





DATE:	DOCUMENT ID	DESCRIPTION	FILING	EXPED	PENALTY	CERT	COPY
10/18/2010	201028801091	FOREIGN LICENSE/FOR-PROFIT (FLF)	125.00	.00		.00	.00

**Receipt**

This is not a bill. Please do not remit payment.

NOC LEGAL  
1803 N. CONNECTICUT AVENUE  
ROYAL OAK, MI 48073

**STATE OF OHIO  
CERTIFICATE**

**Ohio Secretary of State, Jennifer Brunner**

**1969630**

It is hereby certified that the Secretary of State of Ohio has custody of the business records for  
**CONECTADO, INC.**

and, that said business records show the filing and recording of:

Document(s)

**FOREIGN LICENSE/FOR-PROFIT**

Authorization to transact business in Ohio is hereby given, until surrender, expiration or  
cancellation of this license.

Document No(s):

**201028801091**



United States of America  
State of Ohio  
Office of the Secretary of State

Witness my hand and the seal of  
the Secretary of State at Columbus,  
Ohio this 13th day of October,  
A.D. 2010.

Ohio Secretary of State



Prescribed by :

The Ohio Secretary of State

Central Ohio: (614) 466-3910

Toll Free: 1-877-SOS-FILE (1-877-767-3453)

WWW.SOS.state.oh.us

e-mail: busserv@sos.state.oh.us

Expedite this Form: (select One)

Mail Form to one of the Following:

☐ Yes

PO Box 1390

Columbus, OH 43216

\*\*\* Requires an additional fee of \$100 \*\*\*

☒ No

PO Box 670

Columbus, OH 43216

**FOREIGN CORPORATION APPLICATION FOR LICENSE  
OR REGISTRATION OF CORPORATION NAME**

(For Foreign Profit or Nonprofit)

**RECEIVED**

**OCT 13 2010**

**SECRETARY OF STATE**

THE UNDERSIGNED HEREBY STATES THE FOLLOWING:

**(CHECK ONLY ONE (1) BOX)**

<b>(1) Foreign Corporation</b> <input checked="" type="checkbox"/> For-Profit (151-FLF) <input type="checkbox"/> Nonprofit (152-FLN) ORC 1703 Filing Fee \$125.00	<b>(2) Registration of Corporate Name by Unlicensed Foreign Corporation</b> <input type="checkbox"/> Original (158-RCO) <input type="checkbox"/> Renewal (172-RNR (RCR)) ORC 1703 (Registration No.) Filing Fee \$80.00
---	---

**Complete the general information in this section for the box checked above.**

Corporate Name	<u>Conectado, Inc.</u>		
Under the Laws of the State of	<u>Nevada</u> (Home State)		
Date of Incorporation in Home State	<u>01/31/07</u> (Date)		
The corporation's principal office is located at	<u>300 Maple Park Blvd., Suite 301</u> (Street) <b>NOTE: P.O. Box Addresses are NOT acceptable.</b>		
<u>St. Clair Shores</u> (City)	<u>MI</u> (State)	<u>48081</u> (Zip Code)	
The corporate purpose it proposes to exercise in the state of Ohio are as follows: (Please provide a brief but specific description; a general purpose clause is not sufficient)			
<u>Provide Resold Long Distance Telephone Service.</u>			
<u> </u>			
<u> </u>			
The corporation is carrying on or doing business.			
<input type="checkbox"/> Check here if additional provisions are attached			

**Complete the information in this section if box (1) is checked.**

The corporation hereby appoints the following as its statutory agent upon whom process against the corporation may be served in Ohio

InCorp Services, Inc.

(Name)

9435 Waterstone Blvd, Suite 140

(Street)

NOTE: P.O. Box Addresses are NOT acceptable.

Cincinnati

(City)

Ohio

(State)

45249

(Zip Code)

The entity above irrevocably consents to service of process on the agent listed above as long as the authority of the agent continues, and to service of process upon the OHIO SECRETARY OF STATE if:

- A. the agent cannot be found or
- B. the above listed fails to designate another agent when required to do so, or
- C. the above stated registration to do business in Ohio expires or is cancelled

**Complete the information in this section if profit is checked in box (1).**

The application is made to secure a ☒ permanent ☐ temporary license

The corporation's principal office within Ohio is to be located in

☒ Corporation will not have an office in Ohio

(Street)

NOTE: P.O. Box Addresses are NOT acceptable.

(City)

(County)

Ohio

(State)

(Zip Code)

Has the corporation obtained a license to transact business in Ohio at any time in the past?  
If yes, prior License No. \_\_\_\_\_ issued \_\_\_\_\_

☐ Yes ☒ No

(Date)

The date on which the corporation began transacting business in Ohio

☐ Date \_\_\_\_\_

OR

☒ Will begin business upon approval of application

Is this application being made to enable the corporation to prosecute or defend a legal action?

☐ Yes ☒ No

**Complete the information in this section if non-profit is checked in box (1).**

The location of its principal office in the state of Ohio is

(Street)

NOTE: P.O. Box Addresses are NOT acceptable.

(City)

(County)

Ohio

(State)

(Zip Code)

(Pursuant to ORC 1703.27 must have an Ohio address)

SS.

IN WITNESS WHEREOF, the corporation has caused this application to be executed by an authorized

officer on SEP 22 2010

STATE OF MICHIGAN

COUNTY OF MACOMB

RICK BEER, being first duly sworn, deposes and says that he/she is the

(Name of Officer)

**Secretary**

of Conectado, Inc.

(title)

the corporation described in the foregoing application, and that the statements contained in said application are true and correct to the best of my knowledge and belief.

Signature: *Rick Beer*

Name: RICK BEER

Sworn to before me and subscribed in my presence,

SEP 22 2010

(date)

*Alicia G. Tredler*

(Notary Public)

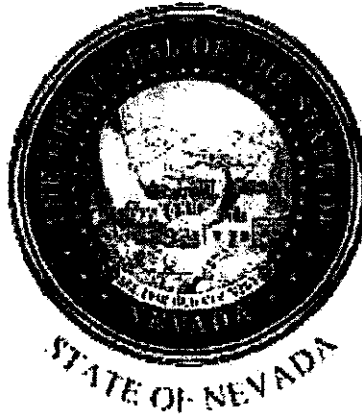
NOTARY SEAL

Expiration date of Notary's Commission



**ALICIA G. TREDER**  
Notary Public, State of Michigan  
County of Wayne  
My Commission Expires Apr. 04, 2013  
Acting in the County of MACOMB

# SECRETARY OF STATE



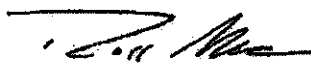
## CERTIFICATE OF EXISTENCE WITH STATUS IN GOOD STANDING

I, ROSS MILLER, the duly elected and qualified Nevada Secretary of State, do hereby certify that I am, by the laws of said State, the custodian of the records relating to filings by corporations, non-profit corporations, corporation soles, limited-liability companies, limited partnerships, limited-liability partnerships and business trusts pursuant to Title 7 of the Nevada Revised Statutes which are either presently in a status of good standing or were in good standing for a time period subsequent of 1976 and am the proper officer to execute this certificate.

I further certify that the records of the Nevada Secretary of State, at the date of this certificate, evidence, **CONECTADO, INC.**, as a corporation duly organized under the laws of Nevada and existing under and by virtue of the laws of the State of Nevada since January 31, 2007, and is in good standing in this state.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the Great Seal of State, at my office on September 28, 2010.



  
ROSS MILLER  
Secretary of State

Electronic Certificate  
Certificate Number: C20100928-0138  
You may verify this electronic certificate  
online at <http://www.nvsos.gov/>



Secretary of State  
Corporation Division  
255 Capitol Street NE, Suite 151  
Salem, OR 97310-1327

Phone: (503) 986-2200  
Fax: (503) 376-4381  
www.filinginoregon.com

Registry Number: 721372-93  
Type: FOREIGN BUSINESS CORPORATION

Next Renewal Date: 10/14/2011

CONECTADO, INC.  
300 MAPLE PARK BLVD STE 301  
SAINT CLAIR SHORES MI 48081

### Acknowledgment Letter

The document you submitted was recorded as shown below. Please review and verify the information listed for accuracy.

If you have any questions regarding this acknowledgement, contact the Secretary of State, Corporation Division at (503) 986-2200. Please refer to the registration number listed above. A copy of the filed documentation may be ordered for a fee of \$5.00. Submit your request to the address listed above or call (503) 986-2317 with your Visa or MasterCard number.

#### Document

APPLICATION FOR AUTHORITY

Filed On  
10/14/2010

Jurisdiction  
NEVADA

#### Name

CONECTADO, INC.

#### Principal Place of Business

300 MAPLE PARK BLVD STE 301  
SAINT CLAIR SHORES MI 48081

#### Registered Agent

INCORP SERVICES, INC.  
820 N RIVER ST LOFT 206  
PORTLAND OR 97227

#### Mailing Address

300 MAPLE PARK BLVD STE 301  
SAINT CLAIR SHORES MI 48081

#### President

CARMEN CASEY  
300 MAPLE PARK BLVD STE 301  
SAINT CLAIR SHORES MI 48081

#### Secretary

RICK BEER  
300 MAPLE PARK BLVD STE 301  
SAINT CLAIR SHORES MI 48081

**EXHIBIT I – Summary describing Conectado, Inc.'s current financial condition, liquidity and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application**

**Please See Exhibit J**

**EXHIBIT J- Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions**



4:06 PM  
03/08/11  
Cash Basis

**Conectado, Inc.**  
**Balance Sheet**  
As of January 31, 2011

	<u>Jan 31, 11</u>
<b>ASSETS</b>	
Current Assets	
Checking/Savings	
1010 - Comerica Checking	<u>25,105.00</u>
Total Checking/Savings	<u>25,105.00</u>
Other Current Assets	
1100 - Deposits	<u>3,500.00</u>
Total Other Current Assets	<u>3,500.00</u>
Total Current Assets	<u>28,605.00</u>
<b>TOTAL ASSETS</b>	<u><b>28,605.00</b></u>
<b>LIABILITIES &amp; EQUITY</b>	
Liabilities	
Current Liabilities	
Accounts Payable	
2060 - Accounts Payable	<u>3,500.00</u>
Total Accounts Payable	<u>3,500.00</u>
Other Current Liabilities	
2300 - Notes Payable	<u>38,454.01</u>
Total Other Current Liabilities	<u>38,454.01</u>
Total Current Liabilities	<u>41,954.01</u>
Total Liabilities	<u>41,954.01</u>
Equity	
3900 - Retained Earnings	<u>-13,340.98</u>
Net Income	<u>-8.03</u>
Total Equity	<u>-13,349.01</u>
<b>TOTAL LIABILITIES &amp; EQUITY</b>	<u><b>28,605.00</b></u>

4:07 PM  
03/08/11  
Cash Basis

**Conectado, Inc.**  
**Profit & Loss**  
January 2011

	<u>Jan 11</u>
Ordinary Income/Expense	
Expense	
6290 - Postage and Delivery	<u>8.03</u>
Total Expense	<u>8.03</u>
Net Ordinary Income	<u>-8.03</u>
Net Income	<u><u>-8.03</u></u>

**EXHIBIT K- Documentation to support the applicant's cash and funding sources**

**Please See Exhibit J**

**EXHIBIT L- Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering (s) and proposed service area**

**See attached biographical information**

# Carmen Rosales de Casey

---

## EDUCATION;

---

**\*B.S. Psychology**

**University of Coahuila (UAC)**

**\*B.S. Science of Education**

**Northeastern University-Mexico (UANE)**

## EXPERIENCE;

---

**2007;**

**Conectado, Inc.**

**San Antonio, Texas**

*President*

Recently formed internet service provider.

**2006;**

**JVCasey & Associates, LLC**

**San Antonio, Texas**

*V.P./Treasurer*

Start-up company brokering relationships between U.S. and Latin America.

Manufacturing Processes assistance.

**1994-1995**

**Montessori Moments**

**Katy, Texas**

*Teacher's Assistant*

An Early Childhood Education Center, caring for 25-30 students per class.

**1991-1993**

**Lonas Saltillo**

**Saltillo, Mexico**

*Owner/General Manager*

Promotion, sales, and setup supervision of tents for social events at commercial locations and private homes.

**1980-1983**

**State Secretary of Education**

**Saltillo, Mexico**

*Budget Analyst*

Analysis, preparation and presentation of the annual Planning Budget.

<b>1979-1980</b>	<b>Federal Dept. of Education-Mexico</b>	<b>Metropolitan Saltillo</b>
<i>Regional Coordinator for CONAFE</i>		
Coordination of 12 communities in the countryside and their promoters, teaching reading, family nutrition, first aid, agricultural techniques, etc;		
<b>1978-1979</b>	<b>Cumbres Institute</b>	<b>Saltillo, Coahuila</b>
<i>School Psychologist</i>		
Psychological evaluation of 800 students. Pre-school, Elementary and High School		
<b>1978-1979</b>	<b>Institute of Professional Studies (IEPS)</b>	<b>Saltillo, Coahuila</b>
<i>General Secretary</i>		
<i>Professor of Sociology to students of Business Administration.</i>		
General Administration of the school.		

LANGUAGES;

---

Spanish and English

TEL: (210)481-9886 or (210)627-4829 E-MAIL: [carmelitacasey@hotmail.com](mailto:carmelitacasey@hotmail.com)  
26006 FIGARO - TIMBERWOOD PARK, SAN ANTONIO, TEXAS 78258

TEL: (210)846-6300 E-MAIL: [JOE.CASEY@JVCASEY.COM](mailto:JOE.CASEY@JVCASEY.COM)

**Rick Beer**  
**Vice President and General Manager**  
**Back Office Support Systems**

Rick Beer is the vice president and general manager of Back Office Support Systems Inc. (BOSS) , where he is responsible for the company's overall operation including marketing existing long distance products, new telecommunications product development and overseeing internal developments, budgeting and staff.

Mr. Beer has more than 30 years of experience in corporate and financial management of privately held companies undergoing transitions due to acquisition, recovery or growth. Previously, he was the vice president of finance and operations of Cellnet Communications, a Detroit based cellular reseller, where he managed all non-sales staff and restructured several aspects of the company's operations, reducing corporate debt and operating retail expenses. Mr. Beer has also served as a management consultant at Grant Thornton and as President of the Michigan Product Development Corporation.

Mr. Beer is a professional engineer in the state of Michigan and has served in the chairperson's capacity for HAVEN, the Cranbrook School Alumni Society. and the University of Michigan Engineering College Alumni Society where he was also a founding member. He is a past member of the board of the Metropolitan Center for High Technology. He received his bachelor's degree in mechanical engineering from the University of Michigan.

**EXHIBIT M - List of names, addresses, and phone numbers of officers and directors, or partners**

**OFFICERS:**

<b>Carmen Casey</b>	<b>President</b>
<b>Rick Beer</b>	<b>Secretary</b>

**300 Maple Park Blvd., Ste. 301  
St. Clair Shores, MI 48081  
(586) 218-6070 (Phone)**



**EXHIBIT N– Documentation indicating the Applicant’s corporate structure and ownership**

**Applicant is a Nevada Corporation  
Applicant’s ownership is as follows:**

**Name and percentage owned**

**Carmen Casey        100%**

## **EXHIBIT O- Information regarding any similar operations in other states**

The Applicant has not been previously certified in the State of Ohio. Conectado is currently authorized in Colorado and Michigan to provide interexchange service. Applicant has not been denied authority for any of the services for which it seeks authority in this Application.

**EXHIBIT P– A sample copy of the customer bill and disconnection notice the applicant plans to utilize**

**See Attached**

## Sample Bill

**Customer:** [Insert Customer's Name]

**Address:** [Insert Address]

**Account No.:** [Insert account number or phone number]

Billing Date	Billing Period	Date Due

### CONECTADO, INC.

300 Maple Park Blvd., Ste. 301

St. Clair Shores, MI 48081

FOR BILLING INQUIRIES: 1-XXX-XXX-XXXX

FOR SERVICE INQUIRIES: 1-XXX-XXX-XXXX

[www.conect-ado.com](http://www.conect-ado.com)

Description	Rate	Quantity	Amount
Current Month's Charges			
Credits applied to account:			
Unpaid charges from previous bill:			
Late payments:			
Charges for regulated competitive service:			
Non-Recurring, fractional or nonbasic service charges:			
Charges for nonregulated services or products:			
Taxes and surcharges: [include summary]			
9-1-1 charges:			
An itemization of toll charges is attached.			
Total Due	\$		

Please remit this bill via U.S. Mail to the address listed on this invoice.

If your complaint is not resolved after you have called Conectado, Inc. , or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TTY toll free at 1-800-686-1570 from 8:00 a.m. to 5:00 p.m. weekdays, or visit [www.puco.ohio.gov](http://www.puco.ohio.gov).

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays, or visit [www.pickocc.org](http://www.pickocc.org).

## ITEMIZATION OF CHARGES

Itemization of charges:

- Toll charge per call –

Itemization of toll service charges:

Date and time of placement	Destination (City, State)	Telephone Number Called	Total Charge per call (e.g., day, night / weekend, calling card)	Duration of Call	Total Toll Charges

Please note: Nonpayment of toll charges may result in the disconnection of toll service and may be subject to collection actions but will not result in the disconnection of local service.

## RESIDENTIAL DISCONNECTION NOTICE

Conectado, Inc.

March 16, 2011

Customer Name

Account Number: xxxxxxxx

Address 1

**Amount Past Due: \$xxxx.xx**

Address 2

City, State, Zip

This will serve as notice that Conectado, Inc. intends to disconnect your long distance telephone service. Conectado, Inc. has decided to take this action, because it has not received payment for services since [insert date]. The total amount past due is [insert amount]. Failure to pay the amount required at the company's office or to one of its authorized agents by [insert date] may result in the disconnection of toll services. Payments to an unauthorized payment agent may result in the untimely or improper crediting of your account.

The reasons for disconnection of service are [insert reasons]. In order to avoid the disconnection, the subscriber must take the following action [insert action taken and amount of payment to be made which is not greater than past due balance, not including nonregulated services]. The earliest date when disconnection will occur is [insert date].

Please note that the total amount due for toll charges is [insert figure]. [If applicable – The total amount due for nonregulated charges is [insert figure]. However, nonpayment of nonregulated charges cannot result in the disconnection of local service or regulated toll service.]

If you wish to contact Conectado, Inc. to discuss your account, please call or send all correspondence to:

Nicole Mullen, Customer Service Manager

Conectado, Inc.

300 Maple Park Blvd., Ste. 301

St. Clair Shores, MI 48081

Phone: (586) 218-6050

Hours: 8:00 a.m. to 5:00 p.m. EST

If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called Conectado, Inc. , or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TTY toll free at 1-800-686-1570 from 8:00 a.m. to 5:00 p.m. weekdays, or visit [www.puco.ohio.gov](http://www.puco.ohio.gov).

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays, or visit [www.pickocc.org](http://www.pickocc.org).

## NON-RESIDENTIAL DISCONNECTION NOTICE

Conectado, Inc.

March 16, 2011

Customer Name

Account Number: xxxxxxxx

Address 1

**Amount Past Due: \$xxxx.xx**

Address 2

City, State, Zip

This will serve as notice that Conectado, Inc. intends to disconnect your long distance telephone service. Conectado, Inc. has decided to take this action, because it has not received payment for services since [insert date]. The total amount past due is [insert amount]. Failure to pay the amount required at the company's office or to one of its authorized agents by [insert date] may result in the disconnection of toll services. Payments to an unauthorized payment agent may result in the untimely or improper crediting of your account.

The reasons for disconnection of service are [insert reasons]. In order to avoid the disconnection, the subscriber must take the following action [insert action taken and amount of payment to be made which is not greater than past due balance, not including nonregulated services]. The earliest date when disconnection will occur is [insert date].

Please note that the total amount due for toll charges is [insert figure]. [If applicable – The total amount due for nonregulated charges is [insert figure]. However, nonpayment of nonregulated charges cannot result in the disconnection of local service or regulated toll service.]

If you wish to contact Conectado, Inc. to discuss your account, please call or send all correspondence to:

Nicole Mullen, Customer Service Manager

Conectado, Inc.

300 Maple Park Blvd., Ste. 301

St. Clair Shores, MI 48081

Phone: (586) 218-6050

Hours: 8:00 a.m. to 5:00 p.m. EST

If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called Conectado, Inc. , or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TTY toll free at 1-800-686-1570 from 8:00 a.m. to 5:00 p.m. weekdays, or visit [www.puco.ohio.gov](http://www.puco.ohio.gov).