

FILE

10-176-EL-ATA

Dear Ms. Roberto,

I am 63 years old, and I built my all-electric home in 1977. I made the decision to live in an all-electric home based on the promise of the discounted rate that makes it affordable to heat and cool with 100 percent electric. I had no reason to believe the all-electric rate could be significantly increased because it has been in place since the 1960s. I made plans to live the rest of my life "knowing" I could afford my electric bill.

In your work as a Public Utilities Commissioner, please keep in mind that FirstEnergy has three advantages that I don't have. FirstEnergy has money, people and the capacity to innovate. I have myself, my retirement income and my house that is no longer marketable.

If you fail to hold FirstEnergy accountable for its verbal and written promises, thousands of senior citizens will become financially vulnerable and unable to maintain their independence.

Sincerely,

*William C. Jacoby*

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PUCO

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Sincerely,

*Diane J. Jacoby*

Diane J. Jacoby

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PUCO

P.S. Our son and daughter-in-law just built an all electric home. They spent the extra money and put geothermal heating. Their last bill was over \$600. What a surprise for them and are already sorry they went all-electric.