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PUCO

CALLONE

January 12, 2011

90-9328-TP-TRF

Renee Jenkins
Secretary of the Commission
Public Utilities Commission of Ohio
180 East Broad Street
Colombus, OH 43215

Dear Secretary:

Enclosed for filing is the original and three copies of revised sheets to PUCO Tariff No. 1 submitted on behalf of United Communications Systems, Inc., d/b/a/ Call One. The revised tariff sheets increase certain rates and charges.

If acceptable, please date stamp a copy and return it to me in the enclosed envelope for our records. Thank you for your assistance.

Sincerely,

Craig J. Foster

Chief Executive Officer

312-681-8310

cfoster@callone.com

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a cise tile locument delivered in the regular course of business.

Technician And Date Processed 1/4/4.

2.0 <u>REGULATIONS</u> (cont'd)

2.6 Payment Arrangements (cont'd)

2.6.2 <u>Billing and Collection of Charges (cont'd)</u>

- B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable within thirty (30) days after the date the invoice is mailed to the Customer by the Company. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E) If any portion of the payment is received by the Company after the date due, or if any (I) portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. A late payment charge of 2.5% per month, for bills not paid within 30 days of receipt, is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.

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4.0 SERVICES AND RATES (cont'd)

4.9 <u>Custom Calling Features</u>

Call Waiting: permits the end-user engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switch hook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switch hook, but a three-way conference call cannot be established.

Rates

Non-Recurring Charges

\$6.59

Monthly Recurring Charges

\$ 8.50

(I)

Three Way Calling: permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Rates

Non-Recurring Charges

\$ 6.59

Monthly Recurring Charges

\$ 7.50

(I)

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4.10 <u>Custom Calling Features</u> (cont'd)

Call Forwarding: permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion.

Rates

Non-Recurring Charges

\$ 6.59

Monthly Recurring Charges

\$8.50

(I)

Busy Number Re-dial: permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the customer with a distinctive ringing pattern when the busy number and the customer's line are free. The customer can continue to make and receive calls while the feature is activated.

Rates

Non-Recurring Charges

\$ 2.70

Monthly Recurring Charges

\$ 4.00

Call Forwarding Busy: permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.

Rates

Non-Recurring Charges

\$ 6.59

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4.0	SERVICES AND RATES (cont'd)		
4.10	Custom Calling Features (cont'd)		
	Monthly Recurring Charges		
	\$ 0.60	(I)	
	Call Forwarding No Answer: permits the forwarding of incomin unanswered after end-user-designated number of rings. The number fixed by the customer service order.		
	Rates		
	Non-Recurring Charges		
	\$ 6.59		
	Monthly Recurring Charges		
	\$ 3.12	;	
	Call Forwarding Selective: permits the end-user to automatically forward (transfer) calls from up to ten end user pre-selected number to another telephone number and to restore it to normal operation at their discretion Call Forwarding Selective can be used in conjunction with Call Forwarding.		
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4.0 SERVICES AND RATES (cont'd)

4.10 <u>Custom Calling Features</u> (cont'd)

Hunting: this feature is a line hunting arrangement that provides sequential search of available numbers within a multiline group.

Rates

Non-Recurring Charges

\$ 0.00

Monthly Recurring Charges

\$ 2.67

Remote Call Forwarding: permits calls made to one end-user phone number to be forwarded to another end-user phone number served by a different phone company end-office.

Rates

Non-Recurring Charges

\$ 19.00

Monthly Recurring Charges

\$ 20.45

(I)

Missed Call Dialing: allows the customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The customer is alerted with a distinctive ringing pattern when the busy number is free. When the customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

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4.10 <u>Custom Calling Features</u> (cont'd)

Caller ID With Name: allows the customer to know the name of the billing party responsible for the caller's telephone before the customer answers the telephone.

Rates

Monthly Recurring Charges

\$ 15.00

(I)

Customized/Distinctive Ring: allows a customer to designate up to ten telephone numbers from which incoming calls will have a distinctive ring.

Rates

Monthly Recurring Charges

\$ 10.00

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4.0	SERVICES.	AND RATES	(cont'd)
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4.11 Non Published Service

This service provides for suppression of printed and recorded directory listings.

4.11.1 Rates

Per Listing (Monthly Recurring)

\$3.00

(I)

4.12 900/976 Blocking/Unblocking

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

4.12.1 Rates

Per Line (Non-Recurring)

N/C

At time of installation - order charge applies to additional services

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Issued by: Chris Surdenik Chief Operating Officer 123 N. Wacker, Floor 7 Chicago, IL 60606

4.0 SERVICES AND RATES (cont'd)

4.18 Switched Outbound Usage Rates

Switched outbound service permits outward calling utilizing premium switched Feature Group D access on both the organizing and terminating ends.

4.18.1 Rates

A) Rate table below for business service.

DAY/EVENING/NIGHT/WE INITIAL 30 SECONDS	EKEND	DAY/EVENING/N ADDITIONAL 6 SEC	
\$0.08	(1)	\$0.08	(1)

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