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January 7, 2011

CASE NUMBER: 10-3004-GA-CS

To: Public Utilities Commission of Ohio (PUCO)

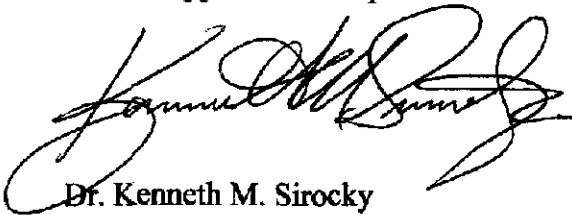
I, Dr. Kenneth M. Sirocky, made a formal complaint against Columbia Gas of Ohio and Fabrizi Trucking Company. The allegations were that I lost wages and revenue from being ordered out of my office due to a potential gas leak. I asked the commission to find out who made the call to mark the gas line.

In your PUCO mission statement you state mandating safe and reliable service to business consumers. You state to protect me (the consumer) by monitoring and enforcing PUCO rules and state laws against inadequate and unsafe public utility and Transportation services. I was not protected because someone didn't mark the gas lines. I suffered the consequences and that is wrong.

The facts were very clear and Columbia Gas admits guilt in their response. A Columbia Gas of Ohio line was hit by Fabrizi Trucking Company. They denied the remaining allegations contained in the complaint. I would be happy to send more data to justify my losses. As of today I have not been told who made the call to mark the gas line. I suffered from that error and that party should be held accountable.

Once again I am asking for the name of the person responsible for making the call to mark the gas line.

I would appreciate a response to this letter within ten days.



Dr. Kenneth M. Sirocky

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PUCO

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Public Utilities Commission PUCO Mission and Commitments

PUCO Mission

Our mission is to assure all residential and business consumers access to adequate, safe and reliable utility services at fair prices, while facilitating an environment that provides competitive choices.

This mission is accomplished by:

- Mandating the availability of adequate, safe, and reliable utility service to all business, industrial, and residential consumers.
- Ensuring financial integrity and service reliability in the Ohio utility industry.
- Promoting utility infrastructure investment through appropriate regulatory policies and structures.
- Regulating utilities' rates and terms of service for monopoly and non-competitive services.
- Monitoring and Enforcing compliance with rules and statutory protections against deceptive, unfair, unsafe, and anti-competitive utility practices.
- Safeguarding the security of Ohio's regulated motor carrier and rail operations, through aggressive inspection, training, monitoring, and education programs.
- Enhancing safety at all public highway-railroad grade crossings in Ohio through education and the installation of lights and gates and other safety devices.
- Resolving through mediation, arbitration, and adjudication disputes between utilities and residential, commercial, and industrial customers, as well as between competing utilities.
- Fostering competition by establishing and enforcing a fair competitive framework for all utilities.
- Utilizing advanced technology for monitoring and enforcing utility compliance, facilitating the provision of information to stakeholders, and sharing information between state and federal agencies.



Public Utilities Commission About

The Public Utilities Commission of Ohio (PUCO) affects just about every household in Ohio. That's because the PUCO regulates providers of all kinds of utility services, including electric and natural gas companies, local and long distance telephone companies, water and wastewater companies, and rail and trucking companies. The PUCO was created to assure Ohioans adequate, safe, and reliable public utility services at a fair price. More recently, the PUCO gained responsibility for facilitating competitive utility choices for Ohio consumers. The PUCO Agency Overview outlines the duties and responsibilities of the PUCO.

5 Ways The PUCO Works for You:

1. Protects you by monitoring and enforcing PUCO rules and state laws against unfair, inadequate and unsafe public utility and transportation services.
2. Resolves your disputes either informally between you and the company or through our formal complaint process where only the PUCO can order relief and corrective action. The PUCO resolves disputes between utilities and residential, business, and industrial customers, as well as between competing utilities.
3. Assures availability of adequate, safe and reliable services to all residential, business, and industrial consumers.
4. Provides you with information about your rights and responsibilities as a utility customer and publishes the Apples to Apples cost comparisons for energy services where you have a choice. You can turn to the PUCO for answers to your questions and help with your utility and transportation problems.
5. Regulates your rates for utility services where you do not have choices. Even with competition growing in the gas and electric industries, for example, the PUCO still sets the rates for delivery of those services since that part is still controlled by one company.

Commissioner Bios

Steven D. Lesser
Valerie A. Lemmie
Paul A. Centolella
Cheryl Roberto

More Info

PUCO Mission and Commitments

Commissioner Appointment Process

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PUCO Organization

PUCO History

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**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

Dr. Kenneth Sirocky

Complainant,

v.

Columbia Gas of Ohio, Inc.

Respondent.

Case No. 10-3004-GA-CSS

**ANSWER
OF COLUMBIA GAS OF OHIO, INC.**

Now comes the Respondent, Columbia Gas of Ohio, Inc. ("Columbia"), and files its Answer to the Complaint filed herein on April 9, 2010.

1. Columbia admits that on August 17, 2010, Fabrizi Trucking hit a six inch medium pressure gas main near 16400 Pearl Rd., Strongsville, Ohio.
2. Columbia admits that gas service was shut off at 16360 Pearl Road for approximately two hours while crews worked to repair the leak.
3. Columbia generally denies the remaining allegations contained in the Complaint.

Affirmative Defenses

4. Columbia avers that Complainant has failed to state reasonable grounds for a complaint against Columbia as required by Ohio Revised Code § 4905.26.
5. Complainant is seeking monetary damages by the Commission in this proceeding, which the Commission is unable to grant.
6. The Complainant is not the listed account holder at the address involved in his complaint, therefore, lacks standing to bring the instant complaint.