

FILE

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2011 JAN -3 PM 2:48

PUCO  
180 E. Broad St.  
Columbus, OH 43215

PUCO

2007 E. Waterberry Dr.  
Huron, Oh 44839  
December 28, 2010

Dear Mr. Lesser,

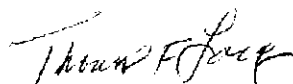
We are the owners of an all-electric home and are concerned that the cost of heating our home in the future may be more difficult than we anticipated due to the proposed cancellation of the special whole house rates for electricity. These special rates had been touted by the electric power company for years and we, as purchasers of an all-electric house, believed that this was not just a gimmick by the power companies but an implied promise of discounted rates for the future.

We didn't expect them to remain forever at the same rate because of inflation, the cost of doing business etc. But we felt it was reasonable to suppose that we would always enjoy some kind of special discounted rate. After all, it would be almost impossible to shop around for an alternate fuel, now that our house is wired for our heating system which does not include a furnace with heat ducts or a heater with hot water pipes as other heating systems use.

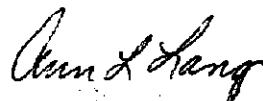
We built our home in 1998. We've lived here for over 11 years and hope to live out our days here. We've been retired since 1994. We wonder if we'll be able to afford to keep that dream alive. And, if not, will we be able to sell our house without some guarantee to the purchaser that his electricity bill will be the least of his worries?

Please consider this when you review the rate increase proposed by First Energy.

Thank you.



Thomas F. Lang



Ann L. Lang

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Technician                      Date Processed 1/3/11