The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008) TRF Docket No. 90-5045-TP-TRF In the Matter of the Application of Windstream Western Reserve, Inc.for a tariff change for a reduction in residential Subsequent Service Order Charge NOTE: Unless you have reserved a Case # or are filing a Contract leave the "Case No" fields BLANK. Name of Registrant(s) Windstream Westerb Reserve, Inc., DBA(s) of Registrant(s) Address of Registrant(s) 4001 Rodney Parham Road, Little Rock, AR, 72202 Company Web Address www.windstream.com Regulatory Contact Person(s) Kathy Hobbs Phone 614-228-Fax 614-228-9480 9484 Regulatory Contact Person's Email Address Kathy. Hobbs@windstream.com Contact Person for Annual Report Kathy Hobbs Phone 614-228-9484 Address (if different from above) 17 South High Street, Suite 750, Columbus, Ohio 43215 Consumer Contact Information Margie Hubbard Phone 704-814-

2023

Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.

Motion for waiver(s) filed affecting this case? Yes X No [Note: Waivers may toll any automatic timeframe.]

Address (if different from above) 1720 Galleria Blvd., Charlotte, NC 28270

Motion for protective order included with filing?

Yes X

No

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at <u>www.puco.ohio.gov</u> under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

	.1			
Carrier Type Other (explain below)	☑ ILEC	☐ CLEC	☐ CTS	AOS/IOS
Tier 1 Regulatory Treatment	***			
Change Rates within approved Range	TRF <u>1-6-04(B)</u> (0 day Notice)	TRF <u>1-6-04(B)</u> (0 day Notice)		30
New Service, expanded local calling area, correction of textual error	ZTA <u>1-6-04(B)</u> (0 day Notice)	☐ ZTA <u>1-6-04(B)</u> (0 day Notice)	<u>ק</u>	330 ()
Change Terms and Conditions, Introduce non-recurring service charges	☐ ATA <u>1-6-04(B)</u> (Auto 30 days)	☐ ATA <u>1-6-04(B)</u> (Auto 30 days)	Ü	го. С 30
Introduce or Increase Late Payment or Returned Check Charge	☐ ATA <u>1-6-04(8)</u> (Auto 30 days)	☐ ATA <u>1-6-04(B)</u> (Auto 30 days)	36	WECENED BOOKETING DIV
Business Contract	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)		7746
Withdrawal	TATW 1-6-12(A) (Non-Auto)	☐ ATW <u>1-6-12(A)</u> (Auto 30 days)		BIIY
Raise the Ceiling of a Rate	Not Applicable	SLF <u>1-6-04(B)</u> (Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring service charges	☐ TRF <u>1-6-05(E)</u> (0 day Notice)	☐ TRF <u>1-6-05(E)</u> (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	☐ TRF <u>1-6-05(C)</u> (0 day Notice)	TRF <u>1-6-05(C)</u> (0 day Notice)	TRF <u>1-6-05(C)</u> (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	☐ TRF <u>1-6-05(E)</u> (0 day Notice)	☐ TRF <u>1-6-05(E)</u> (0 day Notice)	☐ TRF <u>1-6-05(E)</u> (0 day Notice)	
Residential - Tier 2 Service Contracts	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	11
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

Section I - Part II - Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)
Add Exchanges to Certificate	☐ ATA <u>1-6-09(C)</u> (Auto 30 days)	AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	☐ ABN <u>1-6-11(A)</u> (Non-Auto)	ABN <u>1-6-11(A)</u> (Auto 90 day)	☐ ABN <u>1-6-11(B)</u> (Auto 14 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)
Abandon all Services - Without Customers		ABN <u>1-6-11(A)</u> (Auto 30 days)	☐ ABN <u>1-6-11(B)</u> (Auto 14 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)
Change of Official Name (See below)	☐ ACN <u>1-6-14(8)</u>	☐ ACN <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Change in Ownership (See below)	ACO <u>1-6-14(B)</u>	☐ ACO <u>1-6-14(B)</u>	☐ CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice) (
Merger (See below)	AMT <u>1-6-14(8)</u>	AMT <u>1-6-14(B)</u>	CiO <u>1-6-14(A)</u>	☐ CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Transfer a Certificate (See below)	ATC <u>1-6-14(8)</u>	ATC <u>1-6-14(B)</u>	☐ CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	ATR <u>1-6-14(B)</u>	☐ ATR <u>1-6-14(B)</u>	CIO <u>1-6-14(A)</u>	CIO <u>1-6-14(A)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
<u>Procedural</u>		7. A. V.		SECTION AND PROPERTY AND ADDRESS OF THE REAL PROPERTY AND ADDRESS OF THE PERTY AD
Designation of Process Agent(s)	TRF	TRF	TRF	TRF
	(0 day Notice)	(0 day Notice)	(0 day Notice)	(0 day Notice)

Section II - Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

7.2-2-2-2-2-2-2-2-2-2-2-2-2-2-2-2-2-2-2-				Strategies (Control of Control of
Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or	☐ NAG <u>1-7-07</u>	NAG <u>1-7-07</u>		
amendment to an approved agreement	(Auto 90 day)	(Auto 90 day)		
Request for Arbitration	☐ ARB <u>1-7-09</u> (Non-Auto)	Non-Auto)		
Introduce or change c-t-c service tariffs,	☐ ATA <u>1-7-14</u> (Auto 30 day)	☐ ATA <u>1-7-14</u> (Auto 30 day)		
Introduce or change access service	☐ ATA			
pursuant to 07-464-TP-COI	(Auto 30 day)			
Request rural carrier exemption, rural	☐ UNC <u>1-7-04</u> or	☐ UNC <u>1-7-04</u> or		
carrier supension or modifiction	(Non-Auto) <u>1-7-05</u>	(Non-Auto) 1-7-05		
Pole attachment changes in terms and	UNC 1-7-23(B)	UNC <u>1-7-05</u>		
conditions and price changes.	(Non-Auto)	(Non-Auto)		
CMRS Providers See 4901:1-6-15			NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
Other* (explain)				

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in
	the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according
	to the applicable rule(s).

^{*}NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Windstream Communications
(Name)

, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 12-30-10

at (Location) Columbus, Ohio

Add Name

Kathy E. Hobbs

Hothy & *(Signature and Title)

VP-State Government Affairs

(Date) 12-30-10

This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the
applicant.

VERIFICATION

I, Kathy E. Hobbs

verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Signature and Title

VP-State Government A

(Date) 12-30-10

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Exhibit A Existing Tariff Sheets

GENERAL EXCHANGE TARIFF P.U.C.O. No. 8

\$16. OTHER RATES AND REGULATIONS

S16.1 Service Connection Charges

Del vice CO	MILIOCUOI	<u>i Charges</u>				
			Classification	<u>Bus.</u>	Residence	
S16.1.1	Servi	ce Ordering Charges				
	Α.	Initial Service Order Charge Individual and School Lines 1 st Line Current Maximum Individual and School line 2 nd – 3 rd Line,	Tier 1 Core	22.45 22.45		
		School Trunk – All Lines	Tier 1 Non Core	•		(C)
		Current		22.45		• •
		Maximum		44.90	33.50	
	В.	School Trunk – All Lines, Individual & School Line 4 th + Lines Subsequent Service Order Charge	Tier 2 Tier 1 Non Core	*	16.75	(C)
		Current		7.95	7.95	
		Maximum		15.90	15.90	
	C.	Special Access Line Features, i.e., Custom Calling and Enhanced Custom Calling Services Subsequent Service	Tier 1 Core	5 00		
		Order Charge - Current Maximum	Her I Core	5.00 5.00		
	D.	Central Office Charge - Current	Tier 1 Core	24.10		
		Maximum	1.0.	24.10		
	E.	Visitation Charge - Maximum		29.55	18.60	
S16.1.2						
S16.1.3	Reco	nnect Charge (Non-Payment) - Current Maximum	Tier 1 Core	28.45 28.45		
S16.1.4	Reco	nnect Charge (Vacation)	Tier 2	. *	N/C	(C)
S16.1.5						
S16.1.6	Insuff	icient Fund Check Charge	Non-Specific	25.00	25.00	
S16.1.7	Multip	ole Bill Copies – Residentiai*	Tier 2	2.00 p	nrecurring er first page ditional page	(C)

(C)

Issued: April 2, 2008

Effective: April 2, 2008

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until October 15, 2006. After October 15, 2006, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case # 04-1359-TP-ALT effective October 15, 2004.

Filed under authority of Order No. 08-436-TP-ATA issued by the Public Utilities Commission of Ohio

Issued by: Vice President Little Rock, Arkansas

^{*} Business Tier 2 service rates can be found in the Company Price List at www.windstream.com.

Exhibit B Proposed Tariff Sheets

Issued: December 30, 2010

Effective: January 1, 2011

(R)

GENERAL EXCHANGE TARIFF P.U.C.O. No. 8

\$16. OTHER RATES AND REGULATIONS

S16.1 <u>Service Connection Charges</u>

Service Co	mnectio	n Charges			
			Classification	<u>Bus.</u>	Residence
\$16.1.1	Servi	ce Ordering Charges			
	В.	Initial Service Order Charge Individual and School Lines 1 st Line Current	Tier 1 Core	22.45	16.75
		Maxlmum Individual and School line 2 nd – 3 rd Line, School Trunk – All Lines Current	Tier 1 Non Core	22.45	16.75 16.75
		Maximum School Trunk – All Lines,		44.90	33.50
	C.	Individual & School Line 4 th + Lines Subsequent Service Order Charge	Tier 2 Tier 1 Non Core	·*	16.75
		Current		7.95	5.00
	. C .	Maximum Special Access Line Features, i.e., Custom Calling and Enhanced Custom Calling Services Subsequent Service		15.90	15.90
		Order Charge - Current Maximum	Tier 1 Core	5.00 5.00	5.00 5.00
	D.	Central Office Charge - Current Maximum	Tier 1 Core	24.10 24.10	20.50 20.50
	E.	Visitation Charge - Maximum		29.55	18.60
S16.1.2					
S16.1.3	Reco	onnect Charge (Non-Payment) - Current Maximum	Tier 1 Core	28.45 28.45	28.45 28.45
S16.1.4	Reco	onnect Charge (Vacation)	Tier 2	*	N/C
\$16.1.5					
S16.1.6	Insut	fficient Fund Check Charge	Non-Specific	25.00	25.00
\$16.1.7	Multi	ple Bill Coples – Residential*	Tier 2		recurring er first page litional page

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until October 15, 2006. After October 15, 2006, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case # 04-1359-TP-ALT effective October 15, 2004.

^{*} Business Tier 2 service rates can be found in the Company Price List at www.windstream.com.

Exhibit C

Windstream Western Reserve is reducing the residential Subsequent Service Order Charge to \$5.00. This charge applies when a change is made to a current customer's service at the request of the customer.