The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS

(Effective: 09/19/2007) (Pursuant to Case No. 06-1345-TP-ORD)

In the Matter of the Application of Insight Pho	one of Ohio,	TRF Docket No. 9	00	
LLC to increase the Monthly Recurring Rate f and call waiting. Also clarifies Lifeline rate.			<u>9294</u> - TP - <u>TRF</u> ave reserved a Case # or ar ields BLANK.	e filing a Contract,
Name of Registrant(s) <u>Insight Phone of Ohio</u> , DBA(s) of Registrant(s) Address of Registrant(s) <u>810</u> 7 th Ave., 41 st Flo Company Web Address <u>www.insightcom.com</u> Regulatory Contact Person(s) <u>Gregory Camero</u>	oor, New York, NY 100 0/tariffs		286-2254 Fax	
Regulatory Contact Person(s) <u>Gregory Cameron</u> Regulatory Contact Person's Email Address <u>CameronG@insightcom.com</u> Contact Person for Annual Report <u>Gregory Cameron</u> Phone <u>917-286-2254</u> Phone				
Address (if different from above) Consumer Contact Information <u>Gregory Came</u>	<u>eron</u>		Phone _	
Address (if different from above) Motion for protective order included with filin Motion for waiver(s) filed affecting this case?		Waivers may toll any	automatic timeframe.]	
Section I – Pursuant to Chapter 4901:13 submitting this form by checking the both NOTES: (1) For requirements for various application supplemental application form noted. (2) Information regarding the number of copies requivew.puco.ohio.gov under the docketing information division at the offices of the Commission.	1-6 OAC – Part I – 2 oxes below. <i>CMRS p</i> ions, see the identified sect	Please indicate the roviders: Please see ion of Ohio Administration and be obtained from the	Carrier Type and to the bottom of Section with the Code Section 4901 and the Commission's web site of t	o n II. d/or the at
Carrier Type	☐ ILEC	X CLEC	☐ CTS	AOS/IOS
Tier 1 Regulatory Treatment				
Change Rates within approved Range	TRF 1-6-04(B) (0 day Notice)	TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area,	ZTA 1-6-04(B) (0 day Notice)	TA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	ATA 1-6-04(B) (Auto 30 days)	ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	☐ ATA 1-6-04(B) (Auto 30 days) ☐ CTR 1-6-17	ATA 1-6-04(B) (Auto 30 days) CTR 1-6-17		
Business Contract	(0 day Notice)	(0 day Notice)		
Withdrawal	☐ ATW 1-6-12(A) (Non-Auto)	ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	SLF 1-6-04(B) (Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring service charges	TRF 1-6-05(E) (0 day Notice)	TRF 1-6-05(E) (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s) Residential - Change Rates, Terms and	☐ TRF 1-6-05(C) (0 day Notice) ☐ TRF 1-6-05(E)	TRF 1-6-05(C) (0 day Notice) X TRF 1-6-05(E)	☐ TRF 1-6-05(C) (0 day Notice) ☐ TRF 1-6-05(E)	
Conditions, Promotions, or Withdrawal	(0 day Notice)	(0 day Notice)	(0 day Notice)	
Residential - Tier 2 Service Contracts	CTR 1-6-17 (0 day Notice)	CTR 1-6-17 (0 day Notice)	CTR 1-6-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
BUS (See "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		ACE 1-6-10 (Auto 30 days)	ACE 1-6-10 (Auto 30 days)	ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	ATA 1-6-09(C) (Auto 30 days)	AAC 1-6-10(F) (0 day Notice)	CLECs must attach a c Exchange Listing Form	
Abandon all Services - With Customers	☐ ABN 1-6-11(A) (Non-Auto)	ABN 1-6-11(A) (Auto 90 day)	ABN 1-6-11(B) (Auto 14 day)	ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		ABN 1-6-11(A) (Auto 30 days)	ABN 1-6-11(B) (Auto 14 day)	ABN 1-6-11(B) (Auto 14 day)
Change of Official Name	ACN 1-6-14(B) (Auto 30 days)	ACN 1-6-14(B) (Auto 30 days)	CIO 1-6-14(A) (0 day Notice)	CIO 1-6-14(A) (0 day Notice)
Change in Ownership	ACO <i>1-6-14(B)</i> (Auto 30 days)	ACO 1-6-14(B) (Auto 30 days)	CIO 1-6-14(A) (0 day Notice)	CIO 1-6-14(A) (0 day Notice) (
Merger	AMT 1-6-14(B) (Auto 30 days)	AMT 1-6-14(B) (Auto 30 days)	CIO 1-6-14(A) (0 day Notice)	CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate	ATC 1-6-14(B) (Auto 30 days)	ATC 1-6-14(B) (Auto 30 days)	CIO 1-6-14(A) (0 day Notice)	CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of	ATR 1-6-14(B)	ATR 1-6-14(B)	CIO 1-6-14(A)	CIO 1-6-14(A)
property, plant or business	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Procedural				
Designation of Process Agent(s)	TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)

All Section I applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s).

	$\mathbf{r}_{\mathbf{j}}$
Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in
	the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according
	to the applicable rule(s).

Section II - Carrier to Carrier (Pursuant to 95-845-TP-COI), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or	□ NAG	□ NAG		
amendment to an approved agreement	(Auto 90 day)	(Auto 90 day)		
Request for Arbitration	ARB (Non-Auto)	ARB (Non-Auto)		
Introduce or change c-t-c service tariffs,		ATA (Auto 30 day)		
Introduce or change access service	☐ ATA			
pursuant to 07-464-TP-COI	(Auto 30 day)			
Request rural carrier exemption, rural	☐ UNC	☐ UNC		
carrier supension or modifiction	(Non-Auto)	(Non-Auto)		
Pole attachment changes in terms and	☐ UNC	☐ UNC		
conditions and price changes.	(Non-Auto)	(Non-Auto)		
CMRS Providers See 4901:1-6-15	☐ RCC [Registration & Change in Operations] (0 day)		NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
Other* (explain)				

^{*}NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, <u>Gregory Cameron</u>
(Name)

, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) December 30, 2010 at (Location) 810 7th Ave., 41st Floor, New York, NY 10019

*(Signature and Title) (Date) December 30,

2010

Vice President

- Telecom Legal Affairs

• This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Gregory Cameron

verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Company and Tide)

(Date) December 30, 2010

*(Signature and Title) Vice President – Telecom Legal Affairs

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

0-AU-WVR

EXHIBIT A SUPERSEDED TARIFF PAGES

INSIGHT PHONE OF OHIO, LLC

SECTION 5
Original Sheet 10

5. RESIDENTIAL SERVICE

5.2. LIFELINE SERVICE (CONT'D)

5.2.3. RATES AND CHARGES

- A. The Company will pass through to the customer the available federal and state credits for Lifeline Service. The amount of such credits will not exceed the charge for local service. In no case will the Lifeline credit be less than the current Subscriber Line Charge plus \$1.75.
- B. Lifeline Service is subject to all applicable state, local and federal taxes and surcharges, and to all applicable Tariff regulations, rates, charges, and surcharges.

INSIGHT PHONE OF OHIO, LLC

PRICE LIST
5th Revised Sheet 2
Cancels 4th Revised Sheet 2

PRICE LIST

RESIDENTIAL SERVICE

RESIDENTIAL LOCAL SERVICE

REFERENCE: SECTION 5.1.

	Monthly <u>Charge</u>
A. Local Only Offer	\$18.65 (I)
B. Integrated Offering1. Primary Access Line	14.00

C. Each Additional Access Line

9.65

Service information previously in this section has been detariffed and can now be found in the Insight Ohio Long Distance Service Guide, http://www.insightcom.com/tariffs.htm.

ISSUED: December 31, 2009

EFFECTIVE: January 1, 2010

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 90-9294-TP-TRF

By: Gregory Cameron, Vice President of Telecommunications Legal Affairs, New York, New York

PRICE LIST

MISCELLANEOUS SERVICES

CUSTOM CALLING FEATURES

REFERENCE: SECTION 7.1.3.

	RENCE. SECTION 7.1.5.	MONTHLY CHARGE
	Optional Features (Monthly)	44.00
	Anonymous Call Rejection	\$1.00
2.	Call Forwarding Remote Access	5.00
	Call Forwarding Selective	3.50
	Call Forwarding Variable	3.50
	Call Return	4.00
	Call Return Blocking	-
	Call Screening	7.00
	Call Trace	[1]
9.	Call Waiting	3.50
10.	Caller ID	8.00
11.	Caller ID Blocking Per Line	-
12.	Caller ID Blocking Per Call	-
13.	Custom Ring Service	3.50
14.	Distinctive Ring Service	4.00
	LD Alert [2]	3.00
16.	Prohibit Billed to Third Number Calls	_
17.	Prohibit Collect Calls	-
	Prohibit Billed to Third Number and Collect Calls	-
19.	Repeat Dialing	4.00
	Repeat Dialing Restrict	-
	Speed Dialing 8	3.25
	Speed Dialing 30	3.75
	Three-Way Calling	3.50
	Call Forward Busy	1.00
	Call Forward No Answer	1.00
	CHARGE MONTH	
	PER CALL CAP	
B.	Optional Features (Per Use)	
	Call Return \$0.50 \$4.00	
	Call Trace 3.00 [1]	
3.	Repeat Dialing 0.50 4.00	

- [1] Call Trace is not offered on a monthly basis and has no monthly cap.
- [2] Monthly charge does not apply if Call Waiting is provisioned on the same line.

ISSUED: December 14, 2004

EFFECTIVE: January 1, 2005

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 90-9294-TP-TRF

By: Gregory Cameron, Director of Telecommunications Legal Affairs, New York, New York

EXHIBIT B PROPOSED TARIFF PAGES

INSIGHT PHONE OF OHIO, LLC

SECTION 5 1st Revised Sheet 10 Cancels Original Sheet 10

5. RESIDENTIAL SERVICE

5.2. LIFELINE SERVICE (CONT'D)

5.2.3. **RATES AND CHARGES**

- **(C)** A. The amount of the Lifeline Service monthly recurring rate is \$7.14 per month.
- B. Lifeline Service is subject to all applicable state, local and federal taxes and surcharges, and to all applicable Tariff regulations, rates, charges, and surcharges.

ISSUED: December 30, 2010

EFFECTIVE: January 1, 2011

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 90-9294-TP-TRF

By: Gregory Cameron, Director of Telecommunications Legal Affairs, New York, New York

INSIGHT PHONE OF OHIO, LLC

PRICE LIST 6th Revised Sheet 2 Cancels 5th Revised Sheet 2

PRICE LIST

RESIDENTIAL SERVICE

RESIDENTIAL LOCAL SERVICE			
REFERENCE: SECTION 5.1.	Monthly <u>Charge</u>		
A. Local Only Offer	\$22.00 (I)		
B. Each Additional Access Line	(D) 10.00 (I)		
B. Lacii Additional Access Line	(T)		
Service information previously in this section has lin the Insight Ohio Long Distance Service Guide, J	been detariffed and can now be found http://www.myinsight.com/tariffs.htm . (T)		

ISSUED: December 30, 2010 EFFECTIVE: January 1, 2011

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 90-9294-TP-TRF

INSIGHT PHONE OF OHIO, LLC

PRICE LIST 1st Revised Sheet 4 Cancels Original Sheet 4

MONITHE X

PRICE LIST

MISCELLANEOUS SERVICES

CUSTOM CALLING FEATURES

REFERENCE: SECTION 7.1.3.

	MONTHLY
	CHARGE
A. Optional Features (Monthly)	44.00
1. Anonymous Call Rejection	\$1.00
2. Call Forwarding Remote Access	5.00
3. Call Forwarding Selective	3.50
4. Call Forwarding Variable	3.50
5. Call Return	4.00
6. Call Return Blocking	-
7. Call Screening	7.00
8. Call Trace	[1]
9. Call Waiting	4.00 (I)
10. Caller ID	8.00
11. Caller ID Blocking Per Line	-
12. Caller ID Blocking Per Call	-
13. Custom Ring Service	3.50
14. Distinctive Ring Service	4.00
15. LD Alert [2]	3.00
16. Prohibit Billed to Third Number Calls	-
17. Prohibit Collect Calls	-
18. Prohibit Billed to Third Number and Collect Calls	-
19. Repeat Dialing	4.00
20. Repeat Dialing Restrict	-
21. Speed Dialing 8	3.25
22. Speed Dialing 30	3.75
23. Three-Way Calling	3.50
24. Call Forward Busy	1.00
25. Call Forward No Answer	1.00
CHARGE MONTH	ILY
PER CALL CAP	
B. Optional Features (Per Use)	
1. Ĉall Return \$0.50 \$4.00	
2. Call Trace 3.00 [1]	
3. Repeat Dialing 0.50 4.00	

[1] Call Trace is not offered on a monthly basis and has no monthly cap.

[2] Monthly charge does not apply if Call Waiting is provisioned on the same line.

ISSUED: December 30, 2010

EFFECTIVE: January 1, 2011

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 90-9294-TP-TRF

By: Gregory Cameron, Director of Telecommunications Legal Affairs, New York, New York

EXHIBIT C DESCRIPTION OF FILING

DESCRIPTION OF FILING

This filing increases Monthly Recurring Charge for Local Access Lines and for the call waiting feature; customer notice of this change has been made via bill insert. This filing also clarifies the amount of the current Lifeline Service monthly recurring charge and makes minor textual changes.

Please process this filing as a zero-day filing to become effective on January 1, 2011.

If you have any questions or concerns with this filing please contact Gregory Cameron at 917-286-2254 or Janice Boice at 908-534-9833 or Boice.J@insightcom.com.

EXHIBIT D CUSTOMER NOTICE

CUSTOMER NOTICE

BILL INSERT to all Ohio phone customers:

MONTHLY SERVICE	CURRENT	RATE EFFECTIVE
CHARGE	RATE	January 1, 2011
Basic Local Phone	\$18.65	\$22.00
Additional Phone Line	\$9.65	\$10.00
Call Waiting	\$3.50	\$4.00

Bill Insert material was part of insert also containing changes to unregulated rates. Note that the Primary Phone Line rate increase may be less for customers currently participating in promotional offers.

I, Gregory Cameron, verify that to the best of my knowledge the Customer Notice described above was provided to all Insight Phone of Ohio, LLC customers of record as a message included on the customer billing statements in December, 2009. Also included on the customer bill statements was a toll-free customer service telephone number for customer inquiries.

Insight Phone of Ohio, LLC Gregory Cameron VP Telecom Legal Affairs December 30, 2010

Jeggy Camero

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

12/30/2010 9:49:07 AM

in

Case No(s). 90-9294-TP-TRF

Summary: Tariff Tariff Filing to increase line and feature rates and make minor textual changes. electronically filed by Ms. Janice Boice on behalf of INSIGHT PHONE OF OHIO