

# **Large Filing Separator Sheet**

**Case Number : 10-176-EL-ATA**

**File Date : 12/13/2010**

**Section : 2 of 2**

**Number of Pages : 57**

**Description of Document : Transcript**

1 make this decision and we're going to  
2 have to wait on the tail of this  
3 forever. And what about raising it?

4 When I got my bill -- when I got  
5 the bills that went up -- I don't  
6 remember exactly when it was because I  
7 was only notified of this meeting two  
8 days ago. I work for a living. I do  
9 have to go to my dental office and see  
10 patients. I remember looking at the  
11 bill and looking back for when they  
12 notified us. And I remember there was a  
13 blow-in inside the bill the previous  
14 March. These bill were, like, February  
15 of this year, and in March of the  
16 previous year there was a blow-in. Now,  
17 I don't know about you guys, but when I  
18 read magazines that have those little  
19 blow-ins in there, I usually don't read  
20 those unless they're applicable. I  
21 can't even read me electric bill. My  
22 electric bill should be in plain  
23 English. I think today in the world we  
24 should be having -- if we're having to  
25 be ruled and governed by legal

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1 documents, that every person that's  
2 educated should be educated in the  
3 ability to read those documents. And  
4 when an attorney tells me that those  
5 documents have to be so that they're  
6 perfectly clear to us, wait a minute.  
7 Who are they governing. It should be  
8 clear to everybody. What do they say to  
9 that thing about, are you smarter than a  
10 12 year old. Maybe we should have 12  
11 year olds reading the documents and  
12 seeing if they're understandable. I  
13 can't read my electric bill and  
14 understand it even. It's very  
15 difficult. And you know, there is all  
16 these clauses of, well, we're making up  
17 for the costs of loss. You see that in  
18 your phone bills. Oh yeah, there's a  
19 clause containment thing.

20 I remember Dale Spitzer, back in  
21 1976, I bought a car and I took it in  
22 for service and this car, there was a  
23 thing on there for towels and rags. It  
24 was a extra charge in there because, you  
25 know, hey we have to recoup our cost.

1           Why didn't you just include it in the  
2           dang bill? It didn't make any sense to  
3           me at all. So what I don't understand  
4           is why this change was allowed without  
5           these public hearings in the first  
6           place. If you are the Public Utilities  
7           Commission, this is the public, and  
8           those people that were here before.  
9           None of these decisions should ever be  
10          made without hearing what the public  
11          says. And the public's decision -- the  
12          public's point of view should be  
13          weighted much larger than the view of  
14          the company because you're here to  
15          protect the public. Maybe we should  
16          vote on it. Let's vote on it. Maybe we  
17          could vote them out of the state.  
18          Let's, maybe, make sure that they can't  
19          do stuff.

20                I was reading an article, I think  
21                it was the Reader's Digest where they  
22                talked about the fact that a lot of  
23                these companies have this arrogance.  
24                The other day it was BMW. They had a  
25                whole bunch of cars -- can you imagine

1           buying a 30 to \$40,000 car and having  
2           problems with it and having the company  
3           stonewall you? I get really tired of  
4           being stonewalled. And as you can tell,  
5           I have no trouble talking to people and  
6           reaming it up to get where I want to get  
7           to find out what's going on. But most  
8           of the time it's like, you know, you say  
9           well, how would you feel this happened  
10          to you. They won't say anything because  
11          they're afraid in a tie down question  
12          that they might be held accountable for  
13          the fact that if they were screwed they  
14          would feel bad about it. They wouldn't  
15          let it happen to them. But they're more  
16          than willing to do it to other people,  
17          and their conscience, I don't know where  
18          their consciences are, how they can rest  
19          easy with this stuff. It just doesn't  
20          make any sense to me at all.

21                You shouldn't be able to rest easy  
22                with this stuff. You know, if you have  
23                to go home at night -- do you have an  
24                all electric house?

25                MR. BURKE: I did,

1 MR. KEEN: Yeah. And did you get  
2 rid of it before are the rate change?

3 MR. PRICE: I don't think that --  
4 Mr. Burke is not giving a statement  
5 today.

6 MR. KEEN: Well, I'm just trying to  
7 find out, you know, when you have to  
8 make a decision in life, like the air  
9 traffic controller, you're responsible  
10 for what you do. Your environment  
11 around helps you to make that  
12 intelligent decision. My training in  
13 dentistry helps me to make my decisions  
14 and my informed practice of being in  
15 practice for a number of years helps me  
16 make a better decision. I'm probably a  
17 better dentist now than I was 30 years  
18 ago. But a lot of these people go from  
19 one thing to the next, to the next, to  
20 the next, where the best bucks are and  
21 they really don't care. They want the  
22 money and they want to get out. You  
23 know, I don't know if you've seen that  
24 program lately about the bosses who go  
25 to work in their companies to find out

1           what it's really like to be down in the  
2           front line. So maybe they should be  
3           living in these houses for two or three  
4           years and be making the kind of fixed  
5           income that these other people are with  
6           no commission. You know, that's the way  
7           they can find out what it feels like to  
8           be on the other side. But besides that  
9           this eventually is going to precipitate  
10          down to them. It's going to precipitate  
11          down to you because you're going to have  
12          to live with those decisions. And  
13          eventually you may not have a job. All  
14          of a sudden you may wake up one day and  
15          they're going to say, sorry, we don't  
16          need you anymore. You're done.

17               MR. PRICE: Dr. Keen.

18               MR. KEEN: Yes, sir.

19               MR. PRICE: I'm just going to tell  
20          you, it's 10:15. We still have more  
21          people to testify.

22               MR. KEEN: That's all I have to  
23          say. I really felt that everybody else  
24          eloquently pointed the points out that  
25          needed to be pointed out. But this is

1           one thing I did want to mention. Thank  
2           you very much for your time. I'm glad  
3           you came here. I'm glad we're finally  
4           getting around to doing it the right  
5           way. Thank you.

6           MR. PRICE: Rich Buldin.

7           That is the last person we had  
8           signed up to testify. I know we have at  
9           least one person who has not had a  
10          chance to sign. So why don't you come  
11          up now.

12                   - - - - -

13                   PAUL RUIC,

14          After having been first duly sworn, as  
15          hereinafter certified, was examined and testified  
16          as follows:

17               MR. PRICE: Please state your name  
18               and address for the record. If you  
19               could, spell you last name, since we  
20               don't have a spelling, that would be  
21               great.

22               MR RUIC: My name is Paul Ruic.  
23               The last name is spelled R-U-I-C. C as  
24               in Charlie. It's a four-letter word.  
25               My wife and I live at 17937 Fox Hollow

1 Drive, Strongsville, 44136. We've been  
2 there for about 16 years. When we  
3 bought the house, the deciding factor to  
4 go with an all-electric home was the  
5 discount; the all-electric discount.  
6 After we moved in, a couple years after  
7 we moved in, we had a demand meter put  
8 in. FirstEnergy had a different name  
9 for it but it was the old-fashioned  
10 demand meter. And that gave us a  
11 further discount. Last winter we lost  
12 that discount. We lost the all-electric  
13 discount. My bill more than double. It  
14 was in excess of \$800 that first month.  
15 I can't afford that, folks.

16 At the meeting we -- that was held  
17 at the rec center here in Strongsville  
18 not too far back, there were  
19 representatives from several groups.  
20 The young lady that was representing  
21 FirstEnergy tried to do a lot of double-  
22 talk, in my opinion. And she tried to  
23 tell us that they only had -- did the  
24 delivery of the electricity. They  
25 didn't generating. The extra cost is

1 from generating. Eventually she had to  
2 admit that the generating part of the  
3 company was sold to themselves.

4 Mr. FirstEnergy, when I'm on the  
5 shooting range I shoot both right and  
6 left-handed. No matter which hand the  
7 weapon is in, I own the weapon, I  
8 control the weapon. And it's the same  
9 thing when you buy a -- when you're  
10 running a corporation like that. You  
11 sold it to yourself. When FirstEnergy  
12 bought Cleveland Electric Illuminating,  
13 they didn't just buy assets. They also  
14 bought the liabilities. The young lady  
15 tried to tell us they weren't -- since  
16 they had bought CEI they didn't have  
17 responsibility to honor CEI's  
18 commitments. Those were liabilities,  
19 apparently, in FirstEnergy's opinion.  
20 You bought the liabilities.

21 As far as the PUCO and the Ohio  
22 Consumers' Counsel. I'm none too  
23 pleased with either of your  
24 organizations. The representatives at  
25 that same meeting at the rec center in

1 Strongsville, both said, we did not  
2 realize what would happen. That was an  
3 exact phrasing of what was quoted  
4 multiple times in the local newspaper,  
5 both the local one for the town and the  
6 Cleveland Plain Dealer.

7 I'm retired from the Post Office.  
8 I spent most of my life in maintenance.  
9 The bulk of it as a building and  
10 maintenance mechanic, but also as a  
11 supervisor of maintenance operations.  
12 As both a mechanic and as a supervisor,  
13 my job was to get all the information I  
14 could before making a decision.

15 I am schooled in all of the  
16 disciplines that I supervised. I worked  
17 in them as a mechanic and I supervised  
18 them as a manager. I knew the answers.  
19 My responsibility was not just to know  
20 it but to double-check with fellow  
21 mechanics and subsequently mechanics  
22 that worked for me to make sure I had  
23 all the information. I didn't just sit  
24 there and look at the guy -- the other  
25 person across the table having a cup of

1 coffee with me and say, gee, what do you  
2 think. Miss -- PUCO members and the  
3 Ohio Consumer Counsel both fell down on  
4 the job. Gentlemen you and your  
5 organizations did not do your jobs.  
6 Thank you.

7 MR. PRICE: Thank you. That was  
8 our final witness. We'd like to  
9 conclude this hearing, and we are  
10 adjourned. Thank you.

11 - - - - -

12 (Hearing adjourned at 10:28 p.m.)

13 - - - - -

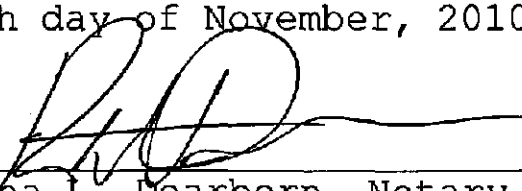
The State of Ohio,     )  
                                  ) SS:               CERTIFICATE  
County of Cuyahoga.    )

I, Katrina L. Dearborn, Notary Public within and for the State of Ohio, duly commissioned and qualified, do hereby certify that the within-named witnesses were first duly sworn to testify the truth, the whole truth, and nothing but the truth in the cause aforesaid; that the testimony then given by him/her was by me reduced to stenotypy in the presence of said witnesses, afterwards transcribed on a computer, and that the foregoing is a true and correct transcript of the testimony so given by him/her as aforesaid.

I do further certify that this hearing was taken at the time and place in the foregoing caption specified and was completed.

I do further certify that I am not a relative, employee of, or attorney for any of the parties in the above-captioned action; I am not a relative or employee of an attorney for any of the parties in the above-captioned action; I am not financially interested in the action; I am not, nor is the court reporting firm with which I am affiliated, under a contract as defined in Civil Rule 28(D); nor am I otherwise interested in the event of this action.

IN WITNESS WHEREOF I have hereunto set my hand and affixed my seal of office at Cleveland, Ohio on this 17th day of November, 2010.



Katrina L. Dearborn, Notary Public  
In and for the State of Ohio.  
My commission expires 11-02-15.

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## Dearborn Reporting Services

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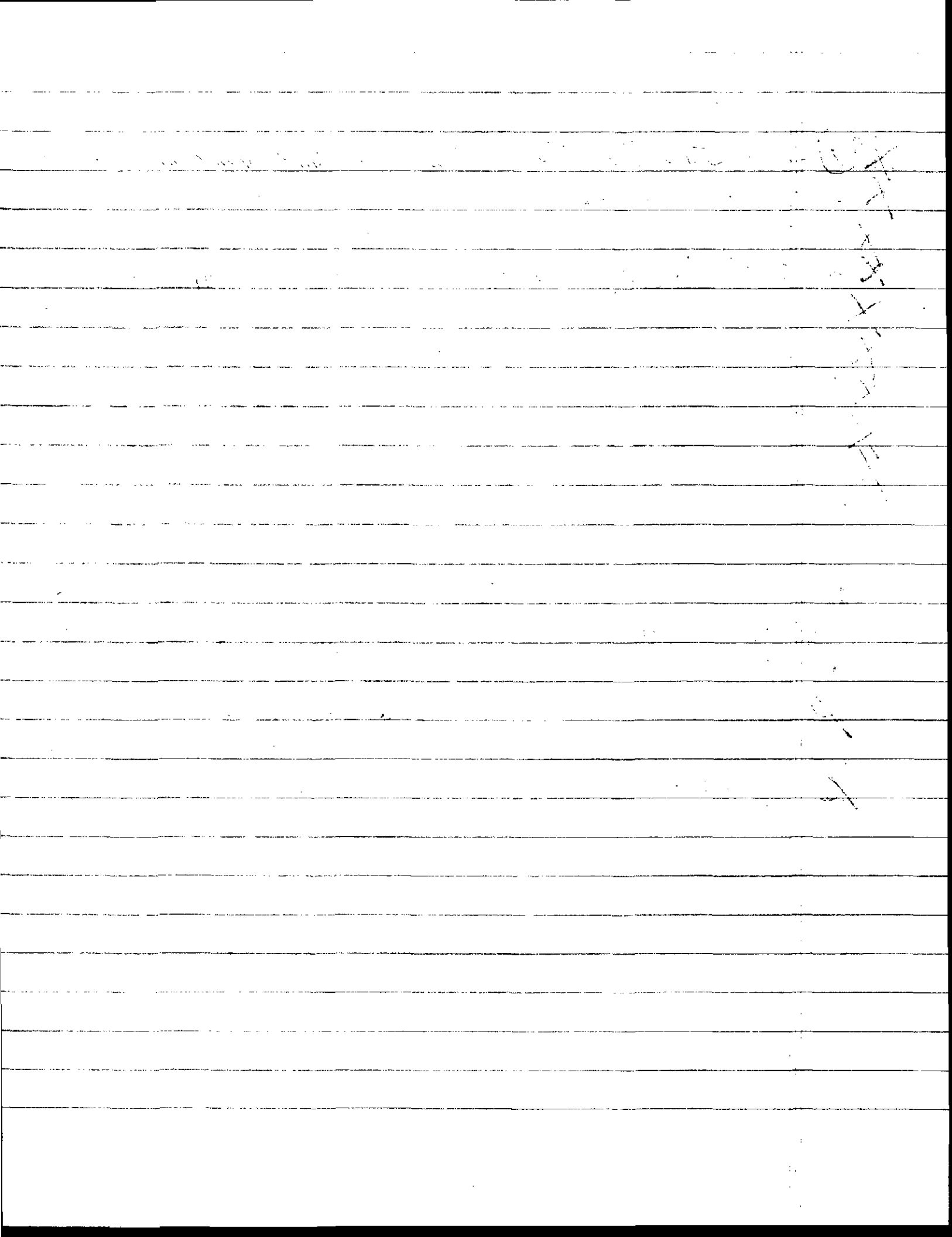
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## Dearborn Reporting Services

# Sign-In to Testify

- 5.10.14 ~~X~~ 1 Jim Tawillia <sup>TAWILLIA</sup> 21325 TIMBERDORC COURT STRONGSVILLE 44149
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- ~~X~~ 3 Bill Bruton 12640 IONIA CT. " "
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- ~~X~~ 6 Riaz Ansari 20304 White Bark Dr. STRONGSVILLE OH 44149
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- ~~11~~ MIKE CARNEY 1300 Wad North, Cleveland, Oh. 44114
- ~~12~~ MIKE MANN 21463 Hickory Br Trail Strongsville Oh
- ~~13~~ ~~GARY DABAR 17826 Fox Hollow Dr Strongsville, OH 44136~~
- ~~14~~ GARY DAMERT 21875 MEADOWS EDGE LANE STRONGSVILLE OHIO 44149
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- ~~16~~ Katherine Daniels 13282 Olympus Way Strong. 44149
- ~~X~~ DIANA SULL - Howard Hanna Realtor



COMPANY: FIRST ENERGY CASE NO.: 10-176-EL-ATA  
 DATE: 10-27-10 LOCATION: STRONGSVILLE

If you would like to provide testimony,  
 please **PRINT** your name and address below.

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| 14           | CHERIE GRIVNA              | 6300 BONETA RD MEDINA OH 44256                      |
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| 16           | Barbara Lindelan           | 20088 Edgewood Trl Strongsville OH 44149            |
| 17           | Douglas Turnbull           | 10757 WATON FALL RD Strongsville OH 44149           |
| X 18         | Michael Mann               | 21463 Hickory Branch Trail Strongsville, OH 44149   |
| 19           | LAURA WEBB                 | 36875 HAYSTACKS LN CRAFTON, OH 44044                |

X Kucinski

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COMPANY: First Energy  
DATE: 10-27-10CASE NO.: 10-176-EL-ATA  
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|     | <del>Andrea Bado</del>                                | <del>10807 Clear Brook Cir Strong 44149</del>            |
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| ✓   | PETER SULLIVAN                                        | 20692 WESTMISTER DR. STRONGSVILLE                        |
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First Energy 10-27-10

Case # 10-176-EL-ATA Strongsville

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