## FILE

Hunter, Donielle

From:

ContactThePUCO@puc.state.oh.us

Sent:

Tuesday, November 16, 2010 10:00 AM

To: Subject: Docketing Docketing

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 11/16/2010

Re: Diana Martony 5835 Dewey Rd

Docketing Case No: 10-0176-EL-ATA

Madison, OH 44057

Notes: Why did it take your organization 5 months to make a decison on the OCC's request to allow it to investigate First Energy's marketing practices, and interview it's employees, past and present, with regards to the all-electric home promised life-of-home discounts, considering it took you less than 4 hours to rule on First Energy's current motion? I smell a rat in the "wood-pile"!! Your organization is supposed to be working for the consumer, and, so far, all you've done is delay our requests for what we were promised. We don't want any more delays!!! Do your job, and listen to what hundreds of us are telling you at public hearings. The OCC asked you 5 months ago to rule on their request for the very same info. What in the world does it take to get you people to understand that "John Q Public" has spoken? Wake up, folks, and pay attention to us. We are not going away!!

Sincerely,

Diana J. Martony

Please docket the attached in the case number above.

This is to certify that the smages appearing are an accurate and complete reproduction of a cide dile locument delivered in the regular course of busines Date Processed 11/16/10

PUCO