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FILE November 5, 2010

VIA OVERNIGHT DELIVERY

PUCO

Docketing Division

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793

10-2527-TP-C10

Re: Evercom Systems, Inc. (90-5787-CT-TRF)
Notice of Name Change

Dear Sir or Madam:

Please find enclosed an original and ten copies of materials regarding a name change for Evercom Systems, Inc. ("Evercom"). The Company has included the following documents: the Company's P.U.C.O Tariff No. 1 in its entirety reflecting the new name and including all original pages, Telecommunications Application Form indicating this submission as a CIO filing with the required Exhibits, Secretary of State certificate reflecting the new name, the Company's Regulatory contact list, and sample letter notifying the facilities the Company serves of the change in name,

Evercom Systems, Inc. holds a Certificate of Public Convenience and Necessity (90-5787) to provide interexchange services, including inmate operatory services within the State of Ohio. By this correspondence Evercom is providing notification to the Commission that it is changing its name to Securus Technologies, Inc. This name change does not constitute a change in management, merger, transfer of assets or sale of the Company, nor will Ohio customers experience any change in their rates or service as a result of the change in name. The Company respectfully requests that this filing become effective on November 9, 2010.

Evercom sincerely appreciates your attention to this matter. Please date stamp the enclosed additional copy of this correspondence and return it in the enclosed pre-addressed stamped envelope. Should you have questions regarding this filing, please contact Erin L. Curry, Regulatory Analyst, at (972) 277-0395 or ecurry@securustech.net. You may also contact the undersigned at (972) 277-0319.

Respectfully submitted,

Curtis L. Hopfinger
Director, Regulatory & Government Affairs

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Am Date Processed 11/8/10

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS
(Effective: 01/18/2008)

In the Matter of the Application of Evercom Systems, Inc.)
To File Revisions to PUCO No. 1 Alternate Operator)
Services Tariff)

TRF Docket No. 90-5787-CT-TRF
Case No. 10 - 2527-TP - CIO
NOTE: Unless you have reserved a Case # or are filing a Contract,
leave the "Case No" fields BLANK.

Name of Registrant(s) Evercom Systems, Inc.
DBA(s) of Registrant(s) N/A
Address of Registrant(s) 14651 Dallas Parkway, Suite 600, Dallas, Texas 75254
Company Web Address www.securustech.net
Regulatory Contact Person(s) Erin L. Curry, Regulatory Analyst Phone (972) 277-0395 Fax (972) 277-0416
Regulatory Contact Person's Email Address ecurry@securustech.net
Contact Person for Annual Report Monica Rodriguez, Regulatory Compliance Analyst Phone (972) 277-0472
Address (if different from above) _____
Consumer Contact Information Cameshia Davis, Regulatory Complaints Analyst Phone (972) 277-0598
Address (if different from above) _____
Motion for protective order included with filing? ☐ Yes ☒ No
Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Carrier Type <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input checked="" type="checkbox"/> AOS/IOS
Tier 1 Regulatory Treatment				
Change Rates within approved Range	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW 1-6-12(A) (Non-Auto)	<input type="checkbox"/> ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF 1-6-04(B) (Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	TRF
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	TRF
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	X CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Procedural				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	<input type="checkbox"/> UNC 1-7-05 (Non-Auto)		
CMRS Providers See 4901:1-6-15	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
Other* (explain) _____				

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

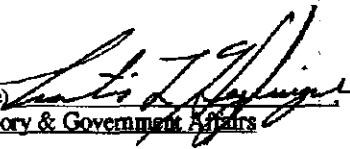
Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Curtis L. Hopfinger, and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) November 5, 2010 at (Location) Dallas, Texas

*(Signature and Title)  (Date) November 5, 2010
Director – Regulatory & Government Affairs

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Erin L. Curry

verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title)  Regulatory Analyst (Date) November 5, 2010

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT "A"
EVERCOM SYSTEMS, INC.
COPY OF SUPERSEDED TARIFF

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

Tariff Schedule

Applicable to The

Ohio IntraLata and InterLata/Intrastate

Alternate Operator Services

Of

EVERCOM SYSTEMS, INC.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of services provided by Evercom Systems, Inc., with principal offices at 8201 Tristar Drive, Irving, Texas 75063. This tariff applies for services furnished within the following counties in the State of Ohio: Adams, Allen, Ashland, Asuabula, Athens, Auglaize, Belmont, Brown, Butler, Carroll, Clinton, Champaign, Columbiana, Coshoton, Crawford, Cuyahoga, Darje, Defiance, Delaware, Erie, Fairfield, Fayette, Franklin, Gallia, Geauga, Greene, Guernsey, Hamilton, Harrison, Hardin, Highland, Hocking, Holmes, Jefferson, Knox, Lawrence, Licking, Logan, Lorain, Mahoning, Maimi, Medina, Meigs, Mercer, Morgan, Morrow, Paudling, Pickaway, Pike, Richland, Ross, Sandusky, Scioto, Stark, Summit, Trumbull, Tuscarawas, Wayne, and Wood. This tariff is on file with the Public Utilities Commission of Ohio, and copies may be inspected, during normal business hours, at the Company's principal place of business. Request for information pertaining to this tariff or the Company's operating procedures may be addressed to Mike Smith, Director of Regulatory Affairs, at the Company's principal offices.

(D)

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of services provided by Evercom Systems, Inc., with principal offices at 8201 Tristar Drive, Irving, Texas 75063. This tariff applies for services furnished within all counties and exchanges in the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio, and copies may be inspected, during normal business hours, at the Company's principal place of business. Requests for information pertaining to this tariff or the Company's operating procedures may be addressed to Colleen Dziuban, Director – Governmental Affairs, at the Company's principal offices.

(N)

Issued: May 28, 2004

Effective: May 28, 2004

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Colleen Dziuban, Director-Governmental Affairs
Evercom Systems, Inc.
8201 Tristar Drive
Irving, Texas 75063

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

LIST OF EFFECTIVE SHEETS

Current Sheets in this Tariff are as follows:

Sheet	Revision
1	Second
2	Eleventh*
3	First
4	First
5	First
6	Second
7	Second
8	First
9	First
10	First
11	Second
12	Second
13	Third
13.1	First
14	First
15	First
16	First
16.1	First
16.2	Original
16.3	First *
17	Seventh

Issued: May 26, 2010

Effective: May 27, 2010

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY:

Curtis Hopfinger, Director – Government & Regulatory Affairs
Evercom Systems, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

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Issued: February 6, 2006

Effective: March 6, 2006

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Curtis Hopfinger, Director – Government & Regulatory Affairs
Evercom Systems, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SYMBOLS USED IN THIS TARIFF

- (C)- To signify change condition or regulation
- (D)- To signify delete or discontinue
- (I)- To signify increase
- (M)- To signify that material has been moved from another sheet or place to the tariff
- (N)- To signify new rate, regulation, condition or sheet
- (R)- To signify reduction
- (T)- To signify a change in text for clarification

Issued: February 6, 2006

Effective: March 6, 2006

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Curtis Hopfinger, Director – Government & Regulatory Affairs
Evercom Systems, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

- A. **Sheet Numbering** – Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added.
- B. **Sheet Revision Numbers** – Revisions numbers also appear in the upper right hand corner of each page. These numbers are used to determine the most current sheet version of file with the PUCO. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the PUCO follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the check sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** – These are nine levels of paragraph coding. Each level of coding is subservient to its next higher level.
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.1.A.1
 - 2.1.1.1.A.1(a).I
 - 2.1.1.1.A.1(a).I.(I)
 - 2.1.1.1.A.1(a).I.(I).(I)
- D. **Check Sheets** – When a tariff filing is made with the PUCO, an updated check sheet accompanied the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remaining the same). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the PUCO.

Issued: February 6, 2006

Effective: March 6, 2006

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY:

Curtis Hopfinger, Director – Government & Regulatory Affairs
Evercom Systems, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 1: TECHNICAL TERMS AND ABBREVIATIONS

AOS: An acronym derived from the term Alternate Operator Services. Alternate Operator Services are those services provided by the Carrier in which the customer and the end user are totally separate entities. The Carrier contracts with the customer to provide the alternate operator services; however, the Carrier does not directly contract with the end user to provide the services even though it is the called station who actually pays for the processing of operator-assisted calls.

Authorized Code- A pre-defined series of numbers to be dialed by the Inmate User or Authorized User upon access to the Carrier's system to identify the caller and validate the caller's authorization to use the services provided

N

Authorized User- A person, firm, partnership, corporation or other entity who is authorized by the Customer to be connected to and utilize the Carrier's services under the terms and regulations of this tariff.

N

Called Station - The terminating point of a call (the called number).

Calling Station- The originating point of a call (i.e. the calling number).

Carrier or Company- Whenever used in this tariff, "Carrier" or "Company" refers to Evercom Systems, Inc., unless otherwise specified or clearly indicated by the context.

Collect Call- A billing arrangement by which the charge for a call may be charged to the called station, provided the called station accepts responsibility for such charge.

Commission- The Public Utilities Commission of Ohio.

Customer- The person, firm, partnership, corporation, correctional facility, or other entity who owns, leases, or manages the pay telephone, PBX, or other vehicle from which an end user places a call utilizing the services of the Carrier.

Debit Account- An account that is not associated with a Local Exchange Carrier business or residential access line. A Debit Account is established for an Inmate User or Authorized User with an initial prepaid balance from which charges for service provided by Carrier are deducted on a per minute, real time basis.

Debit Card- A card issued by the Company which provides the Inmate User or Authorized User with a Debit Account, an Authorization Code, and instructions for accessing the Carrier's network. Inmate User or Authorized Users purchases usage on a set prepaid basis.

N

Debit Card Call- A service whereby the Inmate User or Authorized User dials all of the digits necessary to route and bill a call placed from a location other than his/her residence or normal place of business. Service is accessed via a "1-800" or other access code dialing sequence. Usage charges for Debit Card Calls are deducted from the Inmate User's or Authorized User's Debit Account on a real time basis.

Directory Assistance Services- Operator assistance for telephone numbers.

Issued: February 6, 2006

Effective: March 6, 2006

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Curtis Hopfinger, Director – Government & Regulatory Affairs
Evercom Systems, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 1: TECHNICAL TERMS AND ABBREVIATIONS (Continued)

End User- Any person, firm, partnership, corporation, or other entity furnished telecommunications services under the provisions and regulations of this tariff, and responsible for payment of charges.

Incomplete Call- Any call where voice transmission between the calling and called station is not established (i.e. busy, no answer, etc.)

Inmate User- A person incarcerated in a facility serviced by the Carrier who is authorized by the Customer to be connected to and utilize the Carrier's services under the terms and regulations of this tariff.

N

LATA- Local Access and Transport Area as defined by the FCC

Measured Charge- A charge on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted call.

Operator Assisted Station-to-Station- A class of service other than person-to-person whereby the assistance of an Operator is required to complete a call.

OSP- An acronym derived from the term Operator Service Provider.

Subscriber- The person, firm, partnership, corporation, or other entity who owns, leases, or manages the pay telephone, PBX or other vehicle from which an end user places a call utilizing the services of the carrier.

Third Party Billed Call- A billing arrangement by which the charges for a call are billed to a number that is different from the calling number or the called number provided the third party accepts responsibility for such charge.

Issued: February 6, 2006

Effective: March 6, 2006

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Curtis Hopfinger, Director – Government & Regulatory Affairs
Evercom Systems, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 2: RULES AND REGULATIONS

2.1 Application of Tariff

This tariff contains the regulations and rates applicable to intralata and interlata/intrastate automated operator assisted resale telecommunications services provided by Carrier throughout the State of Ohio.

2.1.1 Carrier's services are available from pre-subscribed customer locations throughout the state.

2.1.2 Carrier's services are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services.

2.1.3 The rates and regulations contained in this Tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by local exchange carriers or other common carriers used in accessing Carrier's services

2.2 Use of Service

Carrier's automated operator assisted services will provide identical functionality on intralata, interlata/intrastate, and interstate calls. This system is a real time system, therefore, all events (digits, on/off hook, call progress tones, dial tone, answer detection characteristics, positive call acceptance, etc.) are stored in the line data object. This allows the systems to store an accurate data record on all calls and attempts, regardless of disposition. The system stores the date and time of each important event during the call.

Issued: February 6, 2006

Effective: March 6, 2006

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Curtis Hopfinger, Director – Government & Regulatory Affairs
Evercom Systems, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 2: RULES AND REGULATIONS (continued)

2.2 Use of Service (continued)

A typical call scenario is as follows: First, the inmate goes offhook. The System then states "Please press one for English; Por Favor marque dos para Espanol." Note that system has checked that use of the phone is allowed at this time. If not, an appropriate message is played to the inmate, and the call attempt is terminated. When the inmate presses (1) the system will ask the inmate to please state his name. After the name is stated, the system will then state, "after the dial tone, dial the number you wish to call." The system gives the dial tone to the inmate. The inmate dials 0+ number. The system then states, "please wait for call acceptance." The system then puts the inmate on hold and dials the call. The system waits for answer detection. If a connection is not made for any reason, an appropriate message is played to the inmate and the call is terminated. An example of a transaction with a call party would proceed as follows: the system states "This is Evercom Systems Automated Operator. You have a collect call from John Doe. To refuse the charges, hang up now. To accept the charges for this call press 9 now." If the optional rotary detect feature is used instead, the call party can dial 9 on his rotary phone and the prompt changes accordingly.

Each call party will be billed a fee that will match dominate rates for intraLATA and AT&T interlata/intrastate tariff rates for Ohio.

Service may not be used for any unlawful purpose.

2.3 Limitations of Service

Service is offered subject to the availability of the necessary facilities an/or equipment and subject to the provisions of this tariff. The carrier reserves the right to not provide service to or from a location where the necessary facilities or equipment are not available.

The carrier reserves the right to discontinue furnishing service upon written notice when necessitated by conditions beyond its control.

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Effective: March 6, 2006

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Curtis Hopfinger, Director – Government & Regulatory Affairs
Evercom Systems, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

2.4 Liability of the Carrier

The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

The Company shall not be liable for, and shall be fully indemnified and held harmless by the Subscriber and the Customers against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or of any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Subscriber or Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

The Company shall not be liable for any defacement of or damages to the premises of a Subscriber or Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a Subscriber, Customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of international long distance service, the Company's liability, if any, shall not exceed an amount equal to the initial period charge provided for under this tariff for the call for the period during which the call was affected.

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ISSUED BY:

Curtis Hopfinger, Director – Government & Regulatory Affairs
Evercom Systems, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

2.5 Interconnection

Service furnished by the Company may be interconnected with the services or facilities of other carriers or private systems. However, service furnished is provided solely by the Company and is not a joint undertaking with other parties.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs.

2.6 Deposits

Carrier does NOT collect deposits

2.7 Payment for Services

All charges due from the called party are payable to the billing agency duly authorized to receive such payments. Subscribers are not responsible for called party billing and are, therefore, not subject to disconnection for nonpayment of called party bills.

The billing agency will follow the rules and regulations of the appropriate regulatory agency (i.e. PUCO) and the billing agency's applicable tariff provisions concerning payment, customer billing, timely payment, treatment of delinquency amounts, late payment charges, and payment and collection efforts, except as otherwise provided by the regulatory agency (e.g., by waiver of rules).

2.7.1 Return Check Charge - A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Ohio law.

2.7.2 Credit Card/Check-by-Phone Payment Processing Fee - A payment processing fee in the amount of \$6.95 is applicable to credit card payments and check-by-phone payments submitted to the Company. This fee does not apply to payments mailed to the company or submitted via a customer's online banking service.

2.8 Cancellation of Service

By written notice, the Carrier may cancel service without incurring any liability for any of the following reasons.

2.8.1 A violation of any regulation governing the service under this tariff.

2.8.2 A violation of any law, rule, or regulation of any government authority having jurisdiction over the service.

2.8.3 The carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

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ISSUED BY:

Curtis Hopfinger, Director – Government & Regulatory Affairs
Evercom Systems, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 2: RULES AND REGULATIONS (continued)

2.9 Credit Limitations

Evercom Systems, Inc. reserves the right to prohibit calls to a called number once a predetermined credit limit has been reached. The predetermined credit limit will be set by the Company. When total billing is at or over the limits, the Company will automatically block calls to that number. Before blocking a telephone number, the Company will notify the customer of record for that telephone number of the limit as well as procedures for increasing that limit or paying for calls before a bill is received.

2.10 Advance Payment

For those Customers who the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This advance payment will be applied against the next month's charges and, if necessary, a new advance payment may be collected for the next month.

2.11 Telecommunications Revenue Interactive Management System (TRIMS)

If the Company and AT&T of Ohio have an executed billing and collections agreement in place, and AT&T of Ohio has a commission-approved, tariffed toll cap plan, the terms and conditions of such plan may be applied to the Company's Customers and called parties.

(N)

(N)

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ISSUED BY: Curtis Hopfinger, Director – Government & Regulatory Affairs
Evercom Systems, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE

3.1 General Description

The Company offers intralata and interlata/intrastate telecommunications service to inmates in secured facilities. This service is offered via automated operator using store and forward technology. It is collect call only. The company also offers intralata and interlata/intrastate telecommunications service to a portion of the public that uses a company pay telephone in the public lobbies of such facilities. Such service to the general public is not limited to collect calls only.

End users may arrange to have calls billed to the called party (collect) according to the terms of this tariff. Rates quotes are available to the billed party upon request.

The services are activated when the end user dials the subscriber's designated long distance access code, which is zero (0) or zero zero (00), as the instructions on the pay telephone instrument so state. An affirmative, positive response from the called party must be received by the company. A positive response is not the called party staying on the line, but the entering of an acceptance code or a verbal positive acceptance by the accepting party. The company automated operator device will indicate the acceptance of the call or payment responsibility.

(D)

(D)

Issued: July 27, 2006

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ISSUED BY: Curtis Hopfinger, Director – Government & Regulatory Affairs
Evercom Systems, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (Continued)

(D)

(D)

3.2 Timing of Calls

3.2.1 General

- (A) The minimum length of a call for billing purposes is sixty (60) seconds for a connected call. Calls are measured and rounded to the next higher full minute.
- (B) Chargeable time: Chargeable time for collect calls begins when the called line number accepts responsibility for payment. Chargeable time ends when either the called party or the end user hangs up.

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ISSUED BY: Curtis Hopfinger, Director – Government & Regulatory Affairs
Evercom Systems, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (continued)

3.3 Determination of Mileage

Charges for each call are computed on an airline mileage basis as described below.

- (A) Calling distance is measured from the rate center of the subscriber's or company's terminal or switch location to the rate center of the destination of the call, regardless of company routing.
- (B) The rate centers of a call are determined by the NPA's, or area codes, and exchanges of the origination and destination points, as listed in AT&T FCC Tariff No. 10.
- (C) The distance between the rate center of the subscriber's switch and that of the destination point is calculated by using the "V" and "H" coordinates in the following manner:

Step 1: Obtain the "V" and "H" coordinates for the rate centers of subscriber's switch and the destination point.

Step 2: Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3: Square the difference obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the squares obtained in Step 4 by ten (10). If any fraction results, round to the next higher whole number.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the rate centers.

The formula for calculating the distance between the rate centers is:

$$\frac{[(V1-V2)^2 + (H1-H2)^2]}{10}$$

where (V1,H1) are the coordinates for the originating rate center and (V2, H2) are the coordinates for the terminating rate center.

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ISSUED BY: Mike Smith, Director of Regulatory Affairs
Evercom Systems, Inc.
8201 Tristar Drive
Irving, Texas 75063

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (continued)

3.4 Rate Elements

The charge for automated operator assisted telephone service is based on total amount of the following elements:

Measured Charges:

Automated Operator Service Charges

3.5 Distance Between Stations

The rates set forth are mileage sensitive and based on the actual airline distance between the rate centers associated with the originating and terminating points of the call.

Carrier uses the AT&T Distance Calculation (V&H cross section).

3.6 Branding

On station-to-station collect calls, Carrier clearly identifies itself to the called station. The called station is then given the opportunity to refuse the collect charges for any reason before any charge is incurred.

3.7 Splashing

There will be no splashing of calls and no cross dialing.

3.8 Rate Quotation

Evercom Systems, Inc. will match AT&T intrastate tariff rates for its interlata and local exchange carrier rates intraLATA.

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ISSUED BY:

Mike Smith, Director of Regulatory Affairs
Evercom Systems, Inc.
8201 Tristar Drive
Irving, Texas 75063

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (continued)

3.9 Dispute Resolution

Parties accepting charges for calls place using the company's inmate calling service who have inquires or complaints regarding their bills may call the number of the billing agent provided on the bill. The billing agent will notify the caller of the company's toll-free number and direct the caller to call the company directly. Such calls will be handled informally by service personnel who have authority to adjust bills on behalf of the company.

Other inquires, general questions or complaints may be directed informally to a company customer service personnel. End user may research company's customer service department by dialing 800-844-6591, which is a company toll free number, from outside the prison. This number may be obtained by asking the billing agent's customer service person. The company's customer service department accepts calls on a twenty-four a day basis.

Complaint concerning the charges, practices, facilities, or services of the company shall be investigated promptly and thoroughly. The company and it authorized billing agents shall keep a record of each complaint, the date and nature of the complaint, its deposition and all other pertinent facts dealing with the complaint, which will enable the Company to review and analyze its procedure and actions. The records maintained by the company under this tariff shall be available for inspection by the PUCO or its staff upon request. As soon as possible, but not later than thirty (30) days of the receipt of a written complaint, the company will provide written notice to the end user of the status of the complaint. Each end user may file with the PUCO for resolution of disputes.

3.10 Incomplete Calls

To avoid inadvertently billing calls that were unanswered, Carrier completes calls over facilities that provide hardware answer supervision extensively. There is no charge for an uncompleted call.

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ISSUED BY: Mike Smith, Director of Regulatory Affairs
Evercom Systems, Inc.
8201 Tristar Drive
Irving, Texas 75063

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (Continued)

(D) (N)

3.11 Prepaid Calling Cards and Debit Accounts

Where offered by the Confinement Facility, Inmates may either purchase a Prepaid Calling Card or set up a Prepaid Debit Account for calls made by the Inmate User or Authorized User. Prepaid Calling Cards and Debit Accounts provide an alternative method to make calls and are designed for those Inmates who prefer to prepay for their calls. Calls are made by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. A valid Authorization Code must be entered to access the account.

The Company's system automatically informs the Inmate User or Authorized User of the Prepaid Balance remaining on the Prepaid Calling Card or in the Prepaid Debit Account, and provides prompts to place the call by entering the destination telephone number with area code. Network usage is deducted from the Prepaid Balance on a real time basis as the call progresses. Applicable state taxes and fees are included in the rates and charges for the calls made. On Prepaid Calling Card and Prepaid Debit Account calls, when the Prepaid Balance is one minute prior to depletion, the Inmate User or Authorized User will be interrupted with such an announcement.

Prepaid Calling Card and Debit Account services are available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Prepaid Balances are not charged for incomplete calls.

3.11.1 Prepaid Calling Cards

The Confinement Facilities that offer the option of Prepaid Calling Cards may purchase Prepaid Calling Cards directly from the Company. Inmates then purchase the Cards from authorized personnel at the Confinement Facilities. The Company does not engage in direct monetary transactions with the Inmate. The Inmate may purchase a Prepaid Calling Card in denominations determined by the Confinement Facility. Prepaid Calling Cards are offered only to Inmates at Confinement Facilities and not to the general public. Prepaid Calling Cards are valid for one hundred eighty (180) days from the date of first usage. Unused Prepaid Balances may be used by the Inmate User or Authorized User following release from the Confinement Facility only through the Company's network by dialing a special toll free access number with automatically connects the call to the Company's network. Unused Prepaid Balances are not refundable nor may Prepaid Calling Cards be replenished upon the depletion of the Prepaid Balance. Inmates may purchase additional cards, as permitted by their Confinement Facility.

(D) (N)

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ISSUED BY: Curtis Hopfinger, Director – Government & Regulatory Affairs
Evercom Systems, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (Continued)

(N)

3.11 Prepaid Calling Cards and Debit Accounts (Continued)

3.11.2 Prepaid Debit Accounts

For a Prepaid Debit Account, the Inmate may set up the account through the Confinement Facility administrators with an initial payment typically through the Inmate's commissary account, in those Confinement Facilities where this service is available. Upon the depletion of the Prepaid Balance, the Prepaid Debit Account may be replenished by depositing funds into the Account via the Confinement Facility administrator. Prepaid Debit Accounts are considered dormant if there is no activity for one hundred eighty (180) days following the last call made. Inactive accounts will be removed from the Company's system. In conjunction with their release from the Confinement Facility, the Inmate may request a refund from the Confinement Facility administrator.

3.12 AdvanceConnect Accounts

End Users who prefer to pay in advance for Collect Calls that originate from Confinement Facilities, or else if the End User's local exchange carrier does not have a billing and collection agreement with the Company or its intermediary, may set up an AdvanceConnect Account with the Company with a minimum initial fifty dollar (\$50) payment. The Account is set up with the initial payment and may be replenished by payment in any amount chosen by the End User. Applicable state taxes and fees are calculated and deducted from the balance at the conclusion of the call.

When the balance in an AdvanceConnect Account reaches twenty dollars (\$20) or below, the End User will receive an automated courtesy call from the Company notifying the End User with such an announcement. If the End User's balance reaches zero prior to replenishment of the Account, the End User will be blocked from receiving further calls from any Confinement Facility served by the Company until the balance is replenished or an alternative billing arrangement is made.

The End User may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll free telephone number once the End User verifies certain account information. Any such unused balances will expire in one hundred eighty (180) days following the last call made, unless the balance is either fully depleted or a refund has been requested. No refunds of unused balances will be issued after the expiration date.

AdvanceConnect Account service is available twenty-four (24) hours a day, seven (7) days a week to all terminating locations served. Access to such services by the Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Balances are not charged for incomplete calls.

(N)

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Evercom Systems, Inc.
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Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (Continued)

(RESERVED FOR FUTURE USE)

(D)

(D)

Issued: May 26, 2010

Effective: May 27, 2010

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ISSUED BY: Curtis Hopfinger, Director – Government & Regulatory Affairs
Evercom Systems, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 4: RATES

4.1 Operator Services Rates

Call Type	Mileage	1 st Minute	Addl. Minute
Local	N/A	\$0.36	\$0.36
IntraLATA	All	\$0.36	\$0.36
InterLATA	All	\$0.36	\$0.36

(I)

Per Call Set Up Fees

Local	\$2.75
IntraLATA	\$2.75
InterLATA	\$2.75

No off-peak, period, or other discounts apply

4.2 Prepaid Services Rates

The rates listed below are applicable to the Company's Prepaid Services. For billing purposes, call timing is rounded up to the next full minute increment after a minimum initial period of one (1) minute. No time of day, holiday or volume discounts apply.

Option 1:

PER MINUTE USAGE CHARGE: \$0.25

An additional per call set up fee of up to \$1.75 may apply to all completed prepaid calling card telephone calls.

Option 2:

Rates and charges for prepaid calling services are provided at a ten percent discount off standard operator services rates.

Option 3:

Rates and charges for prepaid calling services are provided at the standard contracted collect call rates applicable to the facility requesting prepaid services.

(N)

(N)

(N)

4.2.1 AdvanceConnect Accounts

The rates for AdvanceConnect Accounts are the same as those for operator services.

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ISSUED BY: Curtis Hopfinger, Director – Government & Regulatory Affairs
Evercom Systems, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

EXHIBIT "B"
EVERCOM SYSTEMS, INC.
COPY OF REPLACEMENT TARIFF

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

Tariff Schedule
Applicable to The
Ohio IntraLata and InterLata/Intrastate
Alternate Operator Services
Of
SECURUS TECHNOLOGIES, INC.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of services provided by Securus Technologies, Inc., with principal offices at 14651 Dallas Parkway, Suite 600, Dallas, Texas 75254.

This tariff applies for services furnished within all counties and exchanges in the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio, and copies may be inspected, during normal business hours, at the Company's principal place of business. Requests for information pertaining to this tariff or the Company's operating procedures may be addressed to Curtis L. Hopfinger, Director - Regulatory & Government Affairs, at the Company's principal offices.

Issued: November 8, 2010

Effective: November 9, 2010

Filed under authority of order of the Public Utilities Commission of Ohio in Case No. 90-5787-CT-TRF

ISSUED BY: Curtis L. Hopfinger, Director - Regulatory & Government Affairs
Securus Technologies, Inc., Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

LIST OF EFFECTIVE SHEETS

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3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original

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ISSUED BY: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
Securus Technologies, Inc., Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

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ISSUED BY: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
 Securus Technologies, Inc., Inc.
 14651 Dallas Parkway, Suite 600
 Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SYMBOLS USED IN THIS TARIFF

- (C)- To signify change condition or regulation
- (D)- To signify delete or discontinue
- (I)- To signify increase
- (M)- To signify that material has been moved from another sheet or place to the tariff
- (N)- To signify new rate, regulation, condition or sheet
- (R)- To signify reduction
- (T)- To signify a change in text for clarification

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ISSUED BY: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
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Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

- A. Sheet Numbering – Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added.
- B. Sheet Revision Numbers – Revisions numbers also appear in the upper right hand corner of each page. These numbers are used to determine the most current sheet version of file with the PUCO. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the PUCO follows in their tariff approval process, the most current sheet number on file with the Commission is no always the tariff page in effect. Consult the check sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence – These are nine levels of paragraph coding. Each level of coding is subservient to its next higher level.
- 2
2.1
2.1.1
2.1.1.A
2.1.1.1.A.1
2.1.1.1.A.1(a).I
2.1.1.1.A.1.(a).I.(I)
2.1.1.1.A.1.(a).I.(I).(1)
- D. Check Sheets – When a tariff filing is made with the PUCO, an updated check sheet accompanied the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remaining the same). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the PUCO.

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ISSUED BY: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
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PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 1: TECHNICAL TERMS AND ABBREVIATIONS

AOS: An acronym derived from the term Alternate Operator Services. Alternate Operator Services are those services provided by the Carrier in which the customer and the end user are totally separate entities. The Carrier contracts with the customer to provide the alternate operator services; however, the Carrier does not directly contract with the end user to provide the services even though it is the called station who actually pays for the processing of operator-assisted calls.

Authorized Code- A pre-defined series of numbers to be dialed by the Inmate User or Authorized User upon access to the Carrier's system to identify the caller and validate the caller's authorization to use the services provided

Authorized User- A person, firm, partnership, corporation or other entity who is authorized by the Customer to be connected to and utilize the Carrier's services under the terms and regulations of this tariff.

Called Station - The terminating point of a call (the called number).

Calling Station- The originating point of a call (i.e. the calling number).

Carrier or Company- Whenever used in this tariff, "Carrier" or "Company" refers to Securus Technologies, Inc., unless otherwise specified or clearly indicated by the context.

Collect Call- A billing arrangement by which the charge for a call may be charged to the called station, provided the called station accepts responsibility for such charge.

Commission- The Public Utilities Commission of Ohio.

Customer- The person, firm, partnership, corporation, correctional facility, or other entity who owns, leases, or manages the pay telephone, PBX, or other vehicle from which an end user places a call utilizing the services of the Carrier.

Debit Account- An account that is not associated with a Local Exchange Carrier business or residential access line. A Debit Account is established for an Inmate User or Authorized User with an initial prepaid balance from which charges for service provided by Carrier are deducted on a per minute, real time basis.

Debit Card- A card issued by the Company which provides the Inmate User or Authorized User with a Debit Account, an Authorization Code, and instructions for accessing the Carrier's network. Inmate User or Authorized Users purchases usage on a set prepaid basis.

Debit Card Call- A service whereby the Inmate User or Authorized User dials all of the digits necessary to route and bill a call placed from a location other than his/her residence or normal place of business. Service is accessed via a "1-800" or other access code dialing sequence. Usage charges for Debit Card Calls are deducted from the Inmate User's or Authorized User's Debit Account on a real time basis.

Directory Assistance Services- Operator assistance for telephone numbers.

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Securus Technologies, Inc., Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 1: TECHNICAL TERMS AND ABBREVIATIONS (Continued)

- End User- Any person, firm, partnership, corporation, or other entity furnished telecommunications services under the provisions and regulations of this tariff, and responsible for payment of charges.
- Incomplete Call- Any call where voice transmission between the calling and called station is not established (i.e. busy, no answer, etc.)
- Inmate User- A person incarcerated in a facility serviced by the Carrier who is authorized by the Customer to be connected to and utilize the Carrier's services under the terms and regulations of this tariff.
- LATA- Local Access and Transport Area as defined by the FCC
- Measured Charge- A charge on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted call.
- Operator Assisted Station-to-Station- A class of service other than person-to-person whereby the assistance of an Operator is required to complete a call.
- OSP- An acronym derived from the term Operator Service Provider.
- Subscriber- The person, firm, partnership, corporation, or other entity who owns, leases, or manages the pay telephone, PBX or other vehicle from which an end user places a call utilizing the services of the carrier.
- Third Party Billed Call- A billing arrangement by which the charges for a call are billed to a number that is different from the calling number or the called number provided the third party accepts responsibility for such charge.

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PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 2: RULES AND REGULATIONS

2.1 Application of Tariff

This tariff contains the regulations and rates applicable to intralata and interlata/intrastate automated operator assisted resale telecommunications services provided by Carrier throughout the State of Ohio.

2.1.1 Carrier's services are available from pre-subscribed customer locations throughout the state.

2.1.2 Carrier's services are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services.

2.1.3 The rates and regulations contained in this Tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by local exchange carriers or other common carriers used in accessing Carrier's services

2.2 Use of Service

Carrier's automated operator assisted services will provide identical functionality on intralata, interlata/intrastate, and interstate calls. This system is a real time system, therefore, all events (digits, on/off hook, call progress tones, dial tone, answer detection characteristics, positive call acceptance, etc.) are stored in the line data object. This allows the systems to store an accurate data record on all calls and attempts, regardless of disposition. The system stores the date and time of each important event during the call.

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PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 2: RULES AND REGULATIONS (Continued)

2.3 Use of Service (continued)

A typical call scenario is as follows: First, the inmate goes offhook. The System then states "Please press one for English; Por Favor marque dos para Espanol." Note that system has checked that use of the phone is allowed at this time. If not, an appropriate message is played to the inmate, and the call attempt is terminated. When the inmate presses (1) the system will ask the inmate to please state his name. After the name is stated, the system will then state, "After the dial tone, dial the number you wish to call." The system gives the dial tone to the inmate. The inmate dials 0+ number. The system then states, "please wait for call acceptance." The system then puts the inmate on hold and dials the call. The system waits for answer detection. If a connection is not made for any reason, an appropriate message is played to the inmate and the call is terminated. An example of a transaction with a call party would proceed as follows: the system states "This is Securus Technologies' Automated Operator. You have a collect call from John Doe. To refuse the charges, hang up now. To accept the charges for this call press 9 now." If the optional rotary detect feature is used instead, the call party can dial 9 on his rotary phone and the prompt changes accordingly.

Each call party will be billed a fee that will match dominate rates for intraLATA and AT&T interlata/intrastate tariff rates for Ohio.

Service may not be used for any unlawful purpose.

2.4 Limitations of Service

Service is offered subject to the availability of the necessary facilities an/or equipment and subject to the provisions of this tariff. The carrier reserves the right to not provide service to or from a location where the necessary facilities or equipment are not available.

The carrier reserves the right to discontinue furnishing service upon written notice when necessitated by conditions beyond its control.

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PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 2: RULES AND REGULATIONS (Continued)

2.5 Liability of the Carrier

The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

The Company shall not be liable for, and shall be fully indemnified and held harmless by the Subscriber and the Customers against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or of any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Subscriber or Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

The Company shall not be liable for any defacement of or damages to the premises of a Subscriber or Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a Subscriber, Customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of international long distance service, the Company's liability, if any, shall not exceed an amount equal to the initial period charge provided for under this tariff for the call for the period during which the call was affected.

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PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 2: RULES AND REGULATIONS (Continued)

- 2.6 **Interconnection**
Service furnished by the Company may be interconnected with the services or facilities of other carriers or private systems. However, service furnished is provided solely by the Company and is not a joint undertaking with other parties.
- Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs.
- 2.7 **Deposits**
Carrier does NOT collect deposits
- 2.8 **Payment for Services**
All charges due from the called party are payable to the billing agency duly authorized to receive such payments. Subscribers are not responsible for called party billing and are, therefore, not subject to disconnection for nonpayment of called party bills.
- The billing agency will follow the rules and regulations of the appropriate regulatory agency (i.e. PUCO) and the billing agency's applicable tariff provisions concerning payment, customer billing, timely payment, treatment of delinquency amounts, late payment charges, and payment and collection efforts, except as otherwise provided by the regulatory agency (e.g., by waiver of rules).
- 2.7.1 **Return Check Charge** - A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Ohio law.
- 2.7.2 **Credit Card/Check-by-Phone Payment Processing Fee** - A payment processing fee in the amount of \$6.95 is applicable to credit card payments and check-by-phone payments submitted to the Company. This fee does not apply to payments mailed to the company or submitted via a customer's online banking service.
- 2.9 **Cancellation of Service**
By written notice, the Carrier may cancel service without incurring any liability for any of the following reasons.
- 2.9.1 A violation of any regulation governing the service under this tariff.
- 2.9.2 A violation of any law, rule, or regulation of any government authority having jurisdiction over the service.
- 2.9.3 The carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

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PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 2: RULES AND REGULATIONS (Continued)

2.10 Credit Limitations

Securus Technologies, Inc. reserves the right to prohibit calls to a called number once a predetermined credit limit has been reached. The predetermined credit limit will be set by the Company. When total billing is at or over the limits, the Company will automatically block calls to that number. Before blocking a telephone number, the Company will notify the customer of record for that telephone number of the limit as well as procedures for increasing that limit or paying for calls before a bill is received.

2.11 Advance Payment

For those Customers who the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This advance payment will be applied against the next month's charges and, if necessary, a new advance payment may be collected for the next month.

2.11 Telecommunications Revenue Interactive Management System (TRIMS)

If the Company and AT&T of Ohio have an executed billing and collections agreement in place, and AT&T of Ohio has a commission-approved, tariffed toll cap plan, the terms and conditions of such plan may be applied to the Company's Customers and called parties.

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PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE

3.1 General Description

The Company offers intralata and interlata/intrastate telecommunications service to inmates in secured facilities. This service is offered via automated operator using store and forward technology. It is collect call only. The company also offers intralata and interlata/intrastate telecommunications service to a portion of the public that uses a company pay telephone in the public lobbies of such facilities. Such service to the general public is not limited to collect calls only.

End users may arrange to have calls billed to the called party (collect) according to the terms of this tariff. Rates quotes are available to the billed party upon request.

The services are activated when the end user dials the subscriber's designated long distance access code, which is zero (0) or zero zero (00), as the instructions on the pay telephone instrument so state. An affirmative, positive response from the called party must be received by the company. A positive response is not the called party staying on the line, but the entering of an acceptance code or a verbal positive acceptance by the accepting party. The company automated operator device will indicate the acceptance of the call or payment responsibility.

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PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (Continued)

3.2 Timing of Calls

3.2.1 General

- (A) The minimum length of a call for billing purposes is sixty (60) seconds for a connected call. Calls are measured and rounded to the next higher full minute.
- (B) Chargeable time: Chargeable time for collect calls begins when the called line number accepts responsibility for payment. Chargeable time ends when either the called party or the end user hangs up.

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SECTION 3: DESCRIPTION OF SERVICE (Continued)

3.3 Determination of Mileage

Charges for each call are computed on an airline mileage basis as described below.

- (A) Calling distance is measured from the rate center of the subscriber's or company's terminal or switch location to the rate center of the destination of the call, regardless of company routing.
- (B) The rate centers of a call are determined by the NPA's, or area codes, and exchanges of the origination and destination points, as listed in AT&T FCC Tariff No. 10.
- (C) The distance between the rate center of the subscriber's switch and that of the destination point is calculated by using the "V" and "H" coordinates in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the rate centers of subscriber's switch and the destination point.
- Step 2: Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.
- Step 3: Square the difference obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the squares obtained in Step 4 by ten (10). If any fraction results, round to the next higher whole number.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the rate centers.

The formula for calculating the distance between the rate centers is:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

where (V1,H1) are the coordinates for the originating rate center and (V2, H2) are the coordinates for the terminating rate center.

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ALTERNATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (Continued)

3.4 Rate Elements

The charge for automated operator assisted telephone service is based on total amount of the following elements:

Measured Charges:

Automated Operator Service Charges

3.5 Distance Between Stations

The rates set forth are mileage sensitive and based on the actual airline distance between the rate centers associated with the originating and terminating points of the call.

Carrier uses the AT&T Distance Calculation (V&H cross section).

3.6 Branding

On station-to-station collect calls, Carrier clearly identifies itself to the called station. The called station is then given the opportunity to refuse the collect charges for any reason before any charge is incurred.

3.7 Splashing

There will be no splashing of calls and no cross dialing.

3.8 Rate Quotation

Securus Technologies, Inc. will match AT&T intrastate tariff rates for its interlata and local exchange carrier rates intraLATA.

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SECTION 3: DESCRIPTION OF SERVICE (Continued)

3.9 Dispute Resolution

Parties accepting charges for calls place using the Company's inmate calling service who have inquiries or complaints regarding their bills may call the number of the billing agent provided on the bill. The billing agent will notify the caller of the company's toll-free number and direct the caller to call the company directly. Such calls will be handled informally by service personnel who have authority to adjust bills on behalf of the company.

Other inquiries, general questions or complaints may be directed informally to a company customer service personnel. End user may research company's customer service department by dialing 800-844-6591, which is a company toll free number, from outside the prison. This number may be obtained by asking the billing agent's customer service person. The company's customer service department accepts calls on a twenty-four a day basis.

Complaint concerning the charges, practices, facilities, or services of the company shall be investigated promptly and thoroughly. The company and its authorized billing agents shall keep a record of each complaint, the date and nature of the complaint, its disposition and all other pertinent facts dealing with the complaint, which will enable the Company to review and analyze its procedure and actions. The records maintained by the company under this tariff shall be available for inspection by the PUCO or its staff upon request. As soon as possible, but not later than thirty (30) days of the receipt of a written complaint, the company will provide written notice to the end user of the status of the complaint. Each end user may file with the PUCO for resolution of disputes.

3.10 Incomplete Calls

To avoid inadvertently billing calls that were unanswered, Carrier completes calls over facilities that provide hardware answer supervision extensively. There is no charge for an uncompleted call.

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ALTERNATE OPERATOR SERVICES TARIFF

SECTION 3: DESCRIPTION OF SERVICE (Continued)

3.11 Prepaid Calling Cards and Debit Accounts

Where offered by the Confinement Facility, Inmates may either purchase a Prepaid Calling Card or set up a Prepaid Debit Account for calls made by the Inmate User or Authorized User. Prepaid Calling Cards and Debit Accounts provide an alternative method to make calls and are designed for those Inmates who prefer to prepay for their calls. Calls are made by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. A valid Authorization Code must be entered to access the account.

The Company's system automatically informs the Inmate User or Authorized User of the Prepaid Balance remaining on the Prepaid Calling Card or in the Prepaid Debit Account, and provides prompts to place the call by entering the destination telephone number with area code. Network usage is deducted from the Prepaid Balance on a real time basis as the call progresses. Applicable state taxes and fees are included in the rates and charges for the calls made. On Prepaid Calling Card and Prepaid Debit Account calls, when the Prepaid Balance is one minute prior to depletion, the Inmate User or Authorized User will be interrupted with such an announcement.

Prepaid Calling Card and Debit Account services are available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Prepaid Balances are not charged for incomplete calls.

3.11.1 Prepaid Calling Cards

The Confinement Facilities that offer the option of Prepaid Calling Cards may purchase Prepaid Calling Cards directly from the Company. Inmates then purchase the Cards from authorized personnel at the Confinement Facilities. The Company does not engage in direct monetary transactions with the Inmate. The Inmate may purchase a Prepaid Calling Card in denominations determined by the Confinement Facility. Prepaid Calling Cards are offered only to Inmates at Confinement Facilities and not to the general public. Prepaid Calling Cards are valid for one hundred eighty (180) days from the date of first usage. Unused Prepaid Balances may be used by the Inmate User or Authorized User following release from the Confinement Facility only through the Company's network by dialing a special toll free access number with automatically connects the call to the Company's network. Unused Prepaid Balances are not refundable nor may Prepaid Calling Cards be replenished upon the depletion of the Prepaid Balance. Inmates may purchase additional cards, as permitted by their Confinement Facility.

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SECTION 3: DESCRIPTION OF SERVICE (Continued)

3.11 Prepaid Calling Cards and Debit Accounts (Continued)

3.11.2 Prepaid Debit Accounts

For a Prepaid Debit Account, the Inmate may set up the account through the Confinement Facility administrators with an initial payment typically through the Inmate's commissary account, in those Confinement Facilities where this service is available. Upon the depletion of the Prepaid Balance, the Prepaid Debit Account may be replenished by depositing funds into the Account via the Confinement Facility administrator. Prepaid Debit Accounts are considered dormant if there is no activity for one hundred eighty (180) days following the last call made. Inactive accounts will be removed from the Company's system. In conjunction with their release from the Confinement Facility, the Inmate may request a refund from the Confinement Facility administrator.

3.12 AdvanceConnect Accounts

End Users who prefer to pay in advance for Collect Calls that originate from Confinement Facilities, or else if the End User's local exchange carrier does not have a billing and collection agreement with the Company or its intermediary, may set up an AdvanceConnect Account with the Company with a minimum initial fifty dollar (\$50) payment. The Account is set up with the initial payment and may be replenished by payment in any amount chosen by the End User. Applicable state taxes and fees are calculated and deducted from the balance at the conclusion of the call.

When the balance in an AdvanceConnect Account reaches twenty dollars (\$20) or below, the End User will receive an automated courtesy call from the Company notifying the End User with such an announcement. If the End User's balance reaches zero prior to replenishment of the Account, the End User will be blocked from receiving further calls from any Confinement Facility served by the Company until the balance is replenished or an alternative billing arrangement is made.

The End User may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll free telephone number once the End User verifies certain account information. Any such unused balances will expire in one hundred eighty (180) days following the last call made, unless the balance is either fully depleted or a refund has been requested. No refunds of unused balances will be issued after the expiration date.

AdvanceConnect Account service is available twenty-four (24) hours a day, seven (7) days a week to all terminating locations served. Access to such services by the Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Balances are not charged for incomplete calls.

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PUCO NO 1
ALTERNATE OPERATOR SERVICES TARIFF

SECTION 4: RATES

4.1 Operator Services Rates

Call Type	Mileage	1 st Minute	Addl. Minute
Local	N/A	\$0.36	\$0.36
IntraLATA	All	\$0.36	\$0.36
InterLATA	All	\$0.36	\$0.36
Per Call Set Up Fees			
Local	\$2.75		
IntraLATA	\$2.75		
InterLATA	\$2.75		

No off-peak, period, or other discounts apply

4.2 Prepaid Services Rates

The rates listed below are applicable to the Company's Prepaid Services. For billing purposes, call timing is rounded up to the next full minute increment after a minimum initial period of one (1) minute. No time of day, holiday or volume discounts apply.

Option 1:

PER MINUTE USAGE CHARGE: \$0.25

An additional per call set up fee of up to \$1.75 may apply to all completed prepaid calling card telephone calls.

Option 2:

Rates and charges for prepaid calling services are provided at a ten percent discount off standard operator services rates.

Option 3:

Rates and charges for prepaid calling services are provided at the standard contracted collect call rates applicable to the facility requesting prepaid services.

4.2.1 AdvanceConnect Accounts

The rates for AdvanceConnect Accounts are the same as those for operator services.

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Dallas, Texas 75254

EXHIBIT "C"
EVERCOM SYSTEMS, INC.

DESCRIPTION OF AND RATIONALE FOR PROPOSED TARIFF CHANGES

Evercom is providing notification to the Commission that it is changing its name to Securus Technologies, Inc. This name change does not constitute a change in management, ~~merger~~, transfer of assets or sale of the Company, nor will Ohio customers experience any change in their rates or service as a result of the change in name.

EXHIBIT "D"
EVERCOM SYSTEMS, INC.

CUSTOMER NOTICE



SECURUS
TECHNOLOGIES

[Date]

[Title] [First Name] [Last Name]

[Facility Address Line 1]

[Facility Address Line 2]

[City], [State] [ZIP]

Re: Evercom Systems, Inc. Name Change

Dear [Title] [Last Name]:

We are very pleased to inform you that Evercom Systems, Inc. is changing its name to **Securus Technologies, Inc.** This is a name change only. This is neither a merger nor a transfer of assets among companies. This name change will not affect the services you or inmate friends and family receive in anyway. You and friends and family will continue to work with the very same people at our company and there will be no change in any contact telephone numbers.

We have filed for all required document changes at both state and federal agencies. Over the next few weeks the "branding" of calls will be changed to the Securus name and, as we work with our billing agents, the name on customer bills will also be changed to the Securus name.

For your records, we have included a W-9 form for Securus Technologies, Inc. We recommend you retain this letter with your Evercom Systems, Inc. service contract as our official notice of our name change.

Should you have any questions, please feel free to contact your Securus Account or Territory Manager, [TM Name], at [TM Telephone Number].

As always, we will continue to provide you and the inmates' friends and family members with the best service and as many programs as possible to assist in managing all calling activity.

Thank you,

Robert Pickens
Chief Operating Officer
Securus Technologies, Inc.

EXHIBIT "E"
EVERCOM SYSTEMS, INC.

REVISED SECRETARY OF STATE CERTIFICATE

201028801032

DATE:	DOCUMENT ID	DESCRIPTION	FILING	EXPED	PENALTY	CERT	COPY
10/18/2010	201028801032	FOREIGNAMENDMENT (FAM)	50.00	.00	.00	.00	.00

Receipt

This is not a bill. Please do not remit payment.

NSI
ATTN: TENA LUMPKINS
145 BAKER STREET
MARION, OH 43302

**STATE OF OHIO
CERTIFICATE**

Ohio Secretary of State, Jennifer Brunner

990849

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

SECURUS TECHNOLOGIES, INC.

and, that said business records show the filing and recording of:

Document(s)
FOREIGN/AMENDMENT

Document No(s):
201028801032



United States of America
State of Ohio
Office of the Secretary of State

Witness my hand and the seal of
the Secretary of State at Columbus,
Ohio this 14th day of October, A.D.
2010.

A handwritten signature in cursive script, appearing to read "Jennifer Brunner".

Ohio Secretary of State



www.sos.state.oh.us
e-mail: busserv@sos.state.oh.us

Prescribed by:

The Ohio Secretary of State
Central Ohio: (614) 466-3910
Toll Free: 1-877-SOS-FILE (1-877-767-3433)

COPY

Expedite this Form: none	
Mail Form to one of the Following:	
PO Box 1390	
<input type="radio"/> Expedite	Columbus, OH 43216
--- Requires an additional fee of \$100 ---	
PO Box 1329	
<input checked="" type="radio"/> Not Expedite	Columbus, OH 43216

**CERTIFICATE OF AMENDMENT TO
FOREIGN CORPORATION APPLICATION
FOR LICENSE**
(For Foreign, Profit or Nonprofit)
Filing Fee \$50.00

(1) <input checked="" type="checkbox"/> Foreign for Profit License No. <u>990849</u> (179-FAM)	(2) <input type="checkbox"/> Foreign Nonprofit License No. _____ (179-FAM)
------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------

Complete the following information in this section if box (1) or (2) is checked.

Evercom Systems, Inc.

Name of Corporation - including Assumed Name if Applicable

Dennis J. Reinhold-VP, Gen Counsel and Secretary, does hereby certify that the above named Foreign
Authorized Officer and Title

Corporation formed in the state of Delaware
has modified the information set forth in the original Application for License or any Amendment thereto with the
following:

The name of the corporation has been amended to

Securus Technologies, Inc.

The corporation's principal office shall be located in

14651 Dallas Parkway, Suite 600

Street Address

NOTE: P.O. Box Addresses are NOT acceptable.

Dallas

City, Township, or Village

TX

State

75254

Zip Code

The corporation's state of formation shall be _____

The corporation's principal office within Ohio shall be located in ☒ Check box if there is no Ohio Location

Street Address

NOTE: P.O. Box Addresses are NOT acceptable.

City, Township, or Village

County

, Ohio

Zip Code

Complete the following information in this section if box (1) or (2) is checked Cont.

The corporation will exercise the following corporate purpose(s) in Ohio:

Provider of Inmate Telecommunications Services

This certificate of amendment supersedes the information currently on file with the Secretary of State of Ohio.

This Certificate of Amendment to the Foreign Corporation Application for License has been adopted in accordance with the laws of the state of domestication.

REQUIRED

Must be authenticated (signed)
by an authorized representative



Authorized Representative

October 2, 2010

Date

EXHIBIT "F"
EVERCOM SYSTEMS, INC.
REGULATORY CONTACT LIST

Securus Technologies, Inc. - Regulatory Contact List

The mailing address for all contacts is:

Securus Technologies, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

Curtis L. Hopfinger, Director – Government & Regulatory Affairs

972-277-0319

chopfinger@securustech.net

Linda S. Nelson, Manager – Regulatory Affairs

972-277-0522

lnelson@securustech.net

Erin L. Curry, Regulatory Analyst (Tariffs)

972-277-0395

ecurry@securustech.net

Monica Rodriguez, Regulatory Compliance Analyst (Reporting)

972-277-0472

mrodriguez@securustech.net

Cameshia Davis, Regulatory Complaint Analyst

972-277-0598

cdavis@securustech.net