Hunter, Donielle

From:

ContactThePUCO@puc.state.oh.us

Sent:

Thursday, November 04, 2010 8:27 AM

To: Subject: Docketing Docketing

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 11/4/2010

Re: Sue Mazzone 22333 Jonathan Dr

Strongsville, OH 44149

Docketing Case No.: 10-176-EL-ATA

1212 NOV -5 AM 9: 45

Notes:

I lived at 7905 Steven David Drive in Strongsville from 1997-2003 and had to purchase a Trane heat pump there and moved into another all electric home where I am now and had to purchase another 5,000 dollar heat pump and it is a great heat pump and have been able to afford my home thanks to the dicount. I tried selling my home for about a year and people wanted to know more about the all electric home and what their bills might be and i could not honestly answer them and they shied away from my home which is now about 30 to 40 percent below market price. I can not afford to live here without the rate and can not sell my home so what am I supposed to do? I feel caught between a rock and a hard place. You need to not renig on what was promised as it will have a snowballing effect which the Puco will be responsible for. Thank-you for your concern Sincerely, Sue Mazzone

Please docket the attached in the case number above.