

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS**  
**(Effective: 01/18/2008)**

**In the Matter of the Application of Windstream Western Reserve, Inc. for a tariff change for detailed billing service**

TRF Docket No. 90-5045-TP-TRF

Case No. \_\_\_\_ - \_\_\_\_ - **TP - NAG**

**NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.**

Name of Registrant(s) Windstream Western Reserve, Inc. I hereby certify that the images appearing are an accurate and complete reproduction of a case file  
 DBA(s) of Registrant(s) document delivered in the regular course of business.

Address of Registrant(s) 4001 Rodney Parham Road, Little Rock, AR 72202

**Company Web Address** [www.windstream.com](http://www.windstream.com)

Regulatory Contact Person(s) Kathy Hobbs

Phone 614-228-  
9484

**Fax 614-228-9480**

Regulatory Contact Person's Email Address [Kathy.Hobbs@windstream.com](mailto:Kathy.Hobbs@windstream.com)

**Contact Person for Annual Report** Kathy Hobbs

Phone 614-228-  
9484

Address (if different from above) 17 South High Street, Suite 750, Columbus, Ohio 43215

Consumer Contact Information Margie Hubbard

Phone 704-814-  
2023

Address (if different from above) 1720 Galleria Blvd., Charlotte, NC 28270

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. *CMRS providers: Please see the bottom of Section II.***

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

<u>Carrier Type</u> <input type="checkbox"/> Other (explain below)	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input type="checkbox"/> AOS/IOS
<b><u>Tier 1 Regulatory Treatment</u></b>				
Change Rates within approved Range	<input type="checkbox"/> TRF <u>1-6-04(B)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-04(B)</u> (0 day Notice)	PUCO	2010 OCT 27 PM 5:03 RECEIVED - BOOKETING DIV
New Service, expanded local calling area, correction of textual error	<input type="checkbox"/> ZTA <u>1-6-04(B)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-04(B)</u> (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA <u>1-6-04(B)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-04(B)</u> (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA <u>1-6-04(B)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-04(B)</u> (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR <u>1-6-17</u> (0 day Notice)	<input type="checkbox"/> CTR <u>1-6-17</u> (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW <u>1-6-12(A)</u> (Non-Auto)	<input type="checkbox"/> ATW <u>1-6-12(A)</u> (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF <u>1-6-04(B)</u> (Auto 30 days)		
<b><u>Tier 2 Regulatory Treatment</u></b>				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF <u>1-6-05(E)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-05(E)</u> (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF <u>1-6-05(C)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-05(C)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-05(C)</u> (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, or Withdrawal	<input checked="" type="checkbox"/> TRF <u>1-6-05(E)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-05(E)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-05(E)</u> (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR <u>1-6-17</u> (0 day Notice)	<input type="checkbox"/> CTR <u>1-6-17</u> (0 day Notice)	<input type="checkbox"/> CTR <u>1-6-17</u> (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	1
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

## Section I – Part II – Certificate Status and Procedural

<b>Certificate Status</b>	<b>ILEC</b>	<b>CLEC</b>	<b>CTS</b>	<b>AOS/IOS</b>
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
<b>Procedural</b>				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

## Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other

<b>Carrier to Carrier</b>	<b>ILEC</b>	<b>CLEC</b>		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)	<input type="checkbox"/> UNC 1-7-04 or 1-7-05 (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	<input type="checkbox"/> UNC 1-7-05 (Non-Auto)		
<b>CMRS Providers</b> See 4901:1-6-15	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
<b>Other*</b> (explain)				

\*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

**Section III. – Attestation**

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

**AFFIDAVIT**

**Compliance with Commission Rules and Service Standards**

I am an officer/agent of the applicant corporation, Windstream Communications, and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 10-27-10 at (Location) Columbus, Ohio

Add Name

Kathy E. Hobbs

Kathy E. Hobbs (Signature and Title)

(Date)

VP-State Government Affairs 10-27-10

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

**VERIFICATION**

I, Kathy E. Hobbs

verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Signature and Title

Kathy E. Hobbs VP-State Government Affairs

(Date) 10-27-10

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

**Send your completed Application Form, including all required attachments as well as the required number of copies, to:**

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

## **Exhibit A**

### **Existing Tariff Sheets**

LOCAL EXCHANGE TARIFF  
P.U.C.O. NO. 9

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EXTENDED LOCAL CALLING SERVICE (ELCS)

S1A.2 Rates (continued)

- D. Extended Local Calling Service bill detail can be obtained at the following rates for residential Service\*\*:

(C)

(C)

Classification

Manually-copies	Tier 2	\$2.00 per first page,	
	Tier 2	.50 per each additional page	
Mechanized	Tier 2	<u>Monthly</u>	<u>Nonrecurring</u>
		\$1.50*	\$7.95

\* There is no charge for the first month a bill copy is requested.

\*\*Business Tier 2 service rates can be found in the Company Price List at [www.windstream.com](http://www.windstream.com).

(C)

LOCAL EXCHANGE TARIFF  
P.U.C.O. NO. 9

MODIFIED EXTENDED LOCAL CALLING SERVICE (MELCS)

S1B.2 Rates (Continued)

D. Block of Time Options

Block of Time Options allow customers to call their MELCS points, as shown in S1B.3., for a fixed monthly rate, without incurring a per-minute-of-use charge, up to a specified number of hours per month. Calls beyond the specified number of hours will be charged at the per minute-of-use rate shown in S1B.2 (B) above.

1. Community Calling Service

Community Calling Service is only available to customers in exchanges shown below. The applicable rate is classified as Tier 2.

Residential Rates#

Exchange with Community Calling Service	Fixed Monthly Rate	Hours Calling Included in Monthly Rate
Richfield	\$12.00	30 Hours

2. Perry Calling Options

Perry exchange customers may choose one of the following three options, all of which are classified as Tier 2:

Residential Rates#

	Fixed Monthly Rate	Hours Calling Included in Monthly Rate	Exchanges Included in block of time calling
a. Contiguous Community Calling	\$8.40	30 hours	Leroy, Mentor, Thompson, Wickliffe and Willoughby
b. Metropolitan Calling	\$16.80	30 hours	Cleveland Metropolitan Area **
c. Metro Plus	\$19.80	30 hours	Cleveland Metropolitan Area; Leroy, Mentor and Thompson

E. Modified Extended Local Calling Service bill detail can be obtained at the following rates for residential service#:

Classification

Manually-copies	Tier 2	\$2.00 per first page,	
	Tier 2	.50 per each additional page	
Mechanized	Tier 2	<u>Monthly</u>	<u>Nonrecurring</u>
		\$1.50*	\$7.95

\* There is no charge for the first month a bill copy is requested.

\*\* Cleveland Metropolitan Area includes Bedford, Berea, Brecksville, Chagrin Falls, Cleveland, Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmsted Falls, Strongsville, Terrace, Trinity, Victory, Wickliffe and Willoughby.

# Business Tier 2 service rates can be found in the Company Price List at [www.windstream.com](http://www.windstream.com).

## **Exhibit B**

### **Proposed Tariff Sheets**

LOCAL EXCHANGE TARIFF  
P.U.C.O. NO. 9

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EXTENDED LOCAL CALLING SERVICE (ELCS)

S1A.2 Rates (continued)

- E. Extended Local Calling Service bill detail can be obtained at the following rates when requested by the customer for residential Service\*\*:

Classification

		<u>Monthly</u>	<u>Nonrecurring</u>	(D)
		\$0.00	\$0.00	(D)
Mechanized	Tier 2			(C)
				(C)

\*\*Business Tier 2 service rates can be found in the Company Price List at [www.windstream.com](http://www.windstream.com).



LOCAL EXCHANGE TARIFF  
P.U.C.O. NO. 9

MODIFIED EXTENDED LOCAL CALLING SERVICE (MELCS)

S1B.2 Rates (Continued)

D. Block of Time Options

Block of Time Options allow customers to call their MELCS points, as shown in S1B.3., for a fixed monthly rate, without incurring a per-minute-of-use charge, up to a specified number of hours per month. Calls beyond the specified number of hours will be charged at the per minute-of-use rate shown in S1B.2 (B) above.

2. Community Calling Service

Community Calling Service is only available to customers in exchanges shown below. The applicable rate is classified as Tier 2.

Residential Rates#

Exchange with Community Calling Service	Fixed Monthly Rate	Hours Calling Included in Monthly Rate
Richfield	\$12.00	30 Hours

2. Perry Calling Options

Perry exchange customers may choose one of the following three options, all of which are classified as Tier 2:

Residential Rates#

	Fixed Monthly Rate	Hours Calling Included in Monthly Rate	Exchanges Included in block of time calling
a. Contiguous Community Calling	\$8.40	30 hours	Leroy, Mentor, Thompson, Wickliffe and Willoughby
b. Metropolitan Calling	\$16.80	30 hours	Cleveland Metropolitan Area **
c. Metro Plus	\$19.80	30 hours	Cleveland Metropolitan Area; Leroy, Mentor and Thompson

- F. Modified Extended Local Calling Service bill detail can be obtained at the following rates when requested by the customer for residential service#:

Classification

		<u>Monthly</u>	<u>Nonrecurring</u>
Mechanized	Tier 2	\$0.00	\$0.00

\*\* Cleveland Metropolitan Area includes Bedford, Berea, Brecksville, Chagrin Falls, Cleveland, Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmsted Falls, Strongsville, Terrace, Trinity, Victory, Wickliffe and Willoughby.

# Business Tier 2 service rates can be found in the Company Price List at [www.windstream.com](http://www.windstream.com).

## **Exhibit C**

Upon the effective date of this tariff, Windstream Western Reserve will offer ELCS and MELCS detailed billing service free of charge.